

Who's Responsible?

The following list is intended to give members of the public a clearer understanding of who is responsible for certain damage or disturbances which occur as a result of a hurricane or other natural disaster. HRM also asks that the public have a good sense – through their plot plans - of where their own property ends and where a neighbour's or municipally-owned property begins.

Trees, Brush and Debris:

- HRM trees that fall on private property will be removed by HRM.
- Private trees that fall on HRM property will be cut up by HRM and moved back onto the property.
- Trees located on private land will be the sole responsibility of the homeowner.
- HRM is not responsible for removing brush and debris from private property.

Utility Poles/Power lines:

- In the event of a problem with a utility pole or power line, contact Nova Scotia Power at <http://www.nspower.ca/en/home/contactus/default.aspx> or **1-800-428-6230** (**428-6230** in Metro Halifax).

Floods:

- Individuals who encounter or experience flooding should contact the HRM Call Centre at **490-4000**. Calls will be assessed and re-directed accordingly.

Property damage:

- Any damage to private property - occurring as a result of a hurricane or other natural disaster - should be reported to your insurance company.

Alarms:

- An alarm triggered by a power reconnect, and not as a result of a real emergency, should be reported to a resident's alarm company.

Trapped in Your Home: call 911

Well Problems:

- In the event of a power interruption, individuals should contact NSPI (at the above number). Well water testing inquiries should be directed to the Nova Scotia Environment and Labour at **902-424-3600** or **1-800-565-1633**.