



Service Increases Since 1996

- ▶ Development Growth
- ▶ Population Growth
- ▶ Resulting Requirement / Demand for New or Increased Services
- ▶ Increasing Strain on Resources
- ▶ Continue our Legacy of Responsible Management

2009 / 10 Highlights

- ▶ Infrastructure
- ▶ Public Safety
- ▶ Community Planning
- ▶ Transportation
- ▶ Communications and Governance
- ▶ Environmental Sustainability

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2010/11 Cost Drivers

- ▶ Operating Costs of Capital
- ▶ Transit
- ▶ Solid Waste
- ▶ Compensation

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Responsible Management

- ▶ Focus on Priorities
- ▶ Manage Expenditure Growth
- ▶ Service Review Process
- ▶ High Level Discussion of Efficiencies

- ▶ Sound Decision-Making