



Transportation and Infrastructure Renewal  
Office of the Minister

PO Box 186, Halifax, Nova Scotia, Canada B3J 2N2

April 27, 2010

Councillor Stephen Adams  
District 18  
Spryfield-Herring Cove  
PO Box 1749  
Halifax, NS B3J 3A5

Dear Councillor <sup>Steve</sup> Adams:

Thank you for your letter of February 18, 2010, concerning snow removal in the community of Williamswood, and more specifically the area of Gordon Steward Drive.

The department has adopted Winter Service Standards, the purpose of which is to establish realistic time frames to complete the plowing and salting of our roads. Our standards are similar to those used by the HRM. In the case of secondary paved roads such as Gordon Steward Drive, our objective is to have them plowed within 24 hours after the snow storm has ended. It has been our experience that with the vast majority of snow storm events we generally are able to deliver the prescribed service well in advance of the allotted time frame.

On occasion, however, when the storm event is significant, like the event of February 17, our ability to meet the standards can be somewhat challenged.

I will bring your concerns to the attention of Area Manager Brian Ward. Although we have, hopefully, seen the last of winter storms for this year, I will ask that prior to the next winter season that he review the plowing assignments in the Williamswood area to ensure that available resources are used in the most efficient way possible.

Sincerely,

Bill Estabrooks, M.B.  
Minister

cc: Bruce Fitzner, Chief Engineer Highway Programs  
Brian Ward, Area Manager Halifax Suburban  
Peter Merritt, District Director