



P.O. Box 8388 RPO CSC
450 Cowie Hill Road
Halifax, Nova Scotia B3K 5M1
Phone: (902) 490-4820 Facsimile: (902) 490-4749
Email: Cust_Inq@halifaxwater.ca

APPLICATION FOR WATER SERVICE

Please complete this form and return it to us by mail, e-mail, fax, or at our office.
E-mail: Scanned copies of the signed form are acceptable.

To ensure prompt processing, please be sure to inform us at least five business days in advance of your move.

I hereby agree to pay at the rates and times specified in the schedule of rates and conform to the regulations approved by the Nova Scotia Utility and Review Board.

It is also agreed that the customer must notify the Halifax Water for disconnection of service; otherwise he/she remains responsible for the account.

The Utility shall charge a \$25.00 fee for the creation of a water, wastewater and/or stormwater account.

The Utility shall charge \$45.00 for the installation of a new meter up to and including 25MM (1 inch) meters in the customer's premises during regular working hours.

The Utility shall charge \$55.00 for connection/disconnection of service during regular working hours.

This fee shall be \$210.00 when a meter is installed, or water turned on, after normal working hours of the utility.

Customer Information:

Customer Name: _____

Phone Number(s): _____

E-Mail Address: _____

(Note: A security deposit may be required.)

Other Contact Information:

Do you wish to have another person/name on the bill or to have full access to your account information to conduct business on your behalf?

Name: _____

Relationship: _____

Billing (Mailing) Address:

Service (civic) address is the same as billing (mailing) address

Street Address: _____

City & Province: _____

Postal Code: _____

Service Information:

Service (Civic) Address: _____

City/Area: _____

Effective Date: _____ / _____ / _____
Year Day Month

Do you rent at this location? _____

If you rent, Landlord's name and phone number: _____

Do you have current water service? Yes (If yes, please see below) No

Do you require a cancellation of service? Yes No

If yes, please complete the [Water Disconnection Request Form](#)

Contact Number if an appointment is required to have service reconnected: _____

We can connect or disconnect water service between the hours of 8:00am and 4:30pm, Monday thru Friday. There are no weekend or holiday hours/calls.

Please ensure there is access to the water meter at all times so that we may perform the required service(s).

Authorization:

Signature

Date

Please Print

Fax to: (902) 490-4749 OR Email to: Cust_Inq@halifaxwater.ca
Phone: (902) 490-4820 (Mon – Fri; 8am to 8pm)