

Website Update June – August 2011

ATAC Meeting – June 22 2011

Meeting called to order at 1:00 pm by Chairperson.

Committee members present: Antonio Feijoo, Terri Zinck, Cathy Cranidge, Joann Walsh, Roy LeBlanc, Todd Hacquoil, Mel Larsen, Bonita Shepherd, Gary Russell, Bernie Boudreau, Hugh Morrison, Lawrence Wildman, Margaret LeBlanc, Councillor Jerry Blumenthal.

Regrets – Suzanne McConnell, Pat Meagher

The minutes from the meeting of April 27 2011 were approved.

Agenda –

1. The new Committee members were introduced and gave brief comments about their reasons for wanting to be on this Committee.
2. It was noted that the new booking procedure should be in place around the end of July. The new application form should be approved soon as well.
3. The issue of some communication problems with Scheduling/Dispatch was discussed. Some options are being considered.
4. The Bridge Terminal plans have now been approved and construction will begin soon.
5. There was discussion regarding the fact that retailers are selling equipment that we cannot accommodate on our buses. It was suggested that information should be sent to these retailers.

Reports –

No Show/Late Cancellation – Warning letters have been sent.

Low Floor Committee – Routes 2, 4 and 60 will be ALF routes as of August 29.

Public Relations – Nothing to report at this time.

ECAT Committee – Final draft of new application has been submitted to Metro Transit for approval.

This will be the last report from this Committee.

Added Items -

It was noted that clients should advise the scheduler if they can be flexible with their times.

Meeting adjourned at 2:30 pm.

Next meeting Wednesday July 27 2011

ATAC Meeting – July 27 2011

Meeting called to order at 1:15 pm by Chairperson.

Committee members present: Antonio Feijoo, Cathy Cranidge, Roy LeBlanc, Todd Hacquoil, Mel Larsen, Bonita Shepherd, Gary Russell, Bernie Boudreau, Hugh Morrison, Lawrence Wildman, Margaret LeBlanc, Councillor Jerry Blumenthal.

Regrets – Joann Walsh, Terri Zinck, Pat Meagher

The minutes of the meeting of June 22 2011 were approved.

Agenda –

1. The Scent Free Policy was discussed.
2. It was suggested that a Holiday booking calendar be developed and included in the annual mail out.
3. Various types of accessible transportation were discussed.

Deferred Business –

Flex Time – this will be taken care of with the new booking procedure.

Correspondence –

Out – A reply has been sent to an enquiry by an AAB client.

Reports –

No Show/Late Cancellation Committee – A new policy is being drafted.

Low Floor Committee – A newspaper article was reviewed.

Public Relations – Nothing to report at this time.

Statistics were circulated and discussed.

Added Items –

1. Scheduling problems were discussed.
2. Questions on the Pick Up Window were answered.
3. The new booking procedure was explained and discussed

Meeting adjourned at 2:55 pm

Next meeting Wednesday August 24 2011

ATAC Meeting – August 24 2011

Meeting called to order at 1:16 pm by Chairperson

Committee Members Present: Pat Meagher, Antonio Feijoo, Cathy Cranidge, Roy LeBlanc, Todd Hacquoil, Mel Larsen, Bonita Shepherd, Gary Russell, Bernie Boudreau, Hugh Morrison, Lawrence Wildman, Margaret LeBlanc, Joann Walsh.

Regrets – Terri Zinck, Councillor Jerry Blumenthal, Suzanne McConnell

The minutes of the meeting of July 27 2011 were approved.

Agenda –

1. Elections for Vice-Chairperson, Secretary and Member at Large were completed.
2. Sub Committees were formed.
3. Night time safety precautions were discussed.
4. It was suggested that a letter be drafted by ATAC to send to equipment suppliers regarding types of equipment that can be used on AAB and ALF.
5. Airport bus service was discussed.

Correspondence

In: Two letters were received . A response will be sent.

Reports –

No Show/late Cancellation Committee – Nothing to report this month.

Accessible Low Floor Committee - Information on the new Bridge Terminal was discussed.

Public Relations Committee – A BBQ was held in Clayton Park put on by MLA Diane Whalen which was well attended. A low floor bus was on display.

Statistics were circulated and discussed.

Added Items –

1. A member requested a leave of absence to pursue an educational opportunity.
2. Access-A-Bus Changes – The upcoming changes to the booking procedure were discussed.

It was noted that specialist appointments can be made 90 days in advance and the client will receive a phone call 2 days before with their pick up window times.

Meeting adjourned at 2:55 pm

Next meeting Wednesday September 28 2011