

June - August 2009 Website Update

ATAC Meeting - June 24, 2009

Meeting called to order at 1:05 pm by Fred Bishop, Chairperson.

Committee Members present: Fred Bishop (Chairperson), Pat Meagher (Superintendent, Special Services), Terri Zinck (Administrative Support), Cathy Cranidge (Vice-Chairperson), Gail Vaughan (Secretary), Joann Walsh, Todd Hacquoil, Roy LeBlanc, Linda Pottie, Murray Holman, Donnie Mullins, Lynn DeMont, Councillor Blumenthal.

Regrets - Bill Moffatt, Tom Downey

Agenda -

1. Introduction of Staff and New Committee Members.
2. Fred briefly outlined the purpose of the ATAC Committee and noted the importance of the Oath of Confidentiality.
3. Fred discussed the different Sub-Committees and the importance of each member to have input by participating on these committees.
4. Lynn DeMont signed the Oath of Confidentiality. (New Committee Member)

Reports -

No Show/Cancellation Committee - 2 appeal meetings were held in April

Low Floor Committee - Nothing to report at this time

Public Relations Committee - It was noted that this Committee could bring forward ideas for the signs on buses.

Eligibility Criteria Sub-Committee - This Committee is making good progress.

Added Items:

1. Fred suggested that anyone wishing to add items to the Agenda, do so within 10 days after the last meeting to give all members an opportunity to be better prepared to discuss the topics and to use our time wisely.
2. Todd advised the new Bridge Terminal will not be ready until next summer, early fall because of tendering issues. He informed the Committee that even though the Route #1 will be a low floor route, this terminal will not be wheelchair accessible until next year.

3. It was noted that some wheelchairs are still being refused on the low floor routes. Todd advised that he has been attending the training classes at Metro Transit to assist with helping them to become more knowledgeable about the different types of tie downs for wheelchairs. Lynn Demont will be helping with this as well.
4. Pat advised that ramps have been repaired on 6 buses so far with 4 more left to be done. It takes approximately 4 weeks for these repairs.
5. An enquiry was made regarding the tie down of walkers as several complaints have been made regarding this issue. It was advised to ask the operator to tie down walkers.
6. Each Committee Member was given the opportunity to briefly tell what their goals are while on this Committee and how they could contribute to reaching these goals.

Meeting adjourned 2:45 pm.

Next meeting scheduled July 22, 2009 1-3 pm Metro Transit Training Room A

ATAC Meeting - July 22, 2009

Meeting called to order at 1:00 pm by Fred Bishop, Chairperson.

Committee Members present: Fred Bishop (Chairperson), Pat Meagher (Superintendent, Special Services), Terri Zinck (Administrative Support), Cathy Cranidge (Vice-Chairperson), Gail Vaughan (Secretary), Joann Walsh, Todd Hacquoil, Roy LeBlanc, Linda Pottie, Donnie Mullins, Lynn DeMont, Bill Moffatt, Jim Leadon, Councillor Blumenthal.

Regrets - Tom Downey, Murray Holman

The minutes of the meeting held June 24, 2009 were approved.

Agenda -

1. Power Wheelchair Stipulations - There was a general discussion regarding the size and weight restrictions for wheelchairs on Access-A-Bus and Low Floor Buses.
2. Ramp Safety - It was noted that ambulatory clients should face the interior of the bus and hold onto the handrails when using the ramp.
3. Complaints - It was noted that any complaints should be phoned in to 490-4000.
4. Statistics - There was a general discussion regarding the results of the statistics distributed at the last meeting concerning the high number of late cancellations and no shows.
5. CNIB Passes - The CNIB passes have been extended until September 2009. Councillor

Blumenthal advised a report to council will be made on August 4 on this subject.

6. Baby Stroller Policy - A concern was raised concerning baby strollers on the low floor buses and how they can block the aisles, making it difficult for wheelchairs or seniors to manoeuvre in the bus. It was suggested there should be limitations on the size of strollers much the same as for wheelchairs.

Reports -

No Show/Cancellation Committee - Todd will continue as Chairperson for this Committee.

Low Floor Committee - Donnie will continue as Chairperson for this Committee.

Public Relations Committee - It was suggested that a BBQ be held in 2010 to celebrate AAB's 30th year.

Eligibility Criteria - This committee is making good progress.

Added Items:

1. Committee member described a situation that occurred with him not being able to board a low floor bus and how it was resolved. He was very pleased with the outcome and wanted to bring this to the Committee's attention.

Meeting adjourned 2:45 pm.

Next meeting August 26, 2009 1-3 pm Metro Transit Training Room A

ATAC Meeting - August 26, 2009

Meeting called to order at 1:00 pm by Fred Bishop, Chairperson.

Committee Members present - Fred Bishop (Chairperson), Pat Meagher (Superintendent, Special Services), Terri Zinck (Administrative Support), Cathy Cranidge (Vice-Chairperson), Gail Vaughan (Secretary), Joann Walsh, Todd Hacquoil, Roy LeBlanc, Linda Pottie, Donnie Mullins, Lynn DeMont, Bill Moffatt, Jim Leadon, Tom Downey.

Regrets - Murray Holman, Councillor Blumenthal

The minutes of the meeting held July 22, 2009 were approved.

Agenda -

1. Low Floor Bus Questionnaire - The results of this survey will be completed for next meeting.
2. AAB Pandemic Plan - The Committee were advised that Metro Transit is completing the final details of their Pandemic Plan.
3. Scheduling Issues - It was advised that when scheduling or cancelling trips, clients should be as detailed as possible to avoid any confusion.
4. Metro X service - This service is accessible but the community transit is not.
5. Low Floor Service - It was noted that although the #1 route is now Low Floor, the Bridge Terminal is not wheelchair accessible at this time. It is expected to be complete by early next summer. It was noted that #61 is a low floor route which travels to both the Alderney Ferry Terminal and the Penhorn Mall.

Reports -

1. No Show/Cancellation Committee- Nothing new to report.
2. Low Floor Committee - Nothing new to report.
3. Public Relations Committee - A letter has been sent to Councillor Blumenthal requesting financial assistance for the 30th anniversary of AAB for a BBQ which is tentatively planned for 2010.
4. Eligibility Criteria Sub-Committee - Todd advised that this Committee is making good progress.

Added Items:

1. It was suggested that AAB should formulate a 5 year plan.
2. There was a general discussion regarding the use of transfers on AAB.

Meeting adjourned at 2:45 pm

Next Meeting September 23, 2009 1-3 pm Metro Transit Training Room A.