

➤ **Route and Schedule Adjustments:**

➤ **NEW ROUTE - Introducing the Route #90 Larry Uteck**

- › Service between Larry Uteck Blvd. and Water St. Terminal;
- › Service 7 days a week;
- › Monday to Saturday, from 6am to 6pm, 30 minute frequency;
- › Monday to Saturday, from 6pm to 11pm, 60 minute frequency;
- › Sunday, from 6am to 11pm, 60 minute frequency.

➤ **Route #52 – Chain Lake Dr. Storefront Bus Stops**

Regrettably, effective November 21, 2011, the following bus stops will no longer be serviced as a result of operational issues on private property:

- › #6297 – Imax Theatre
- › #6298 – Zellers
- › #6299 – Future Shop
- › #6300 – Walmart

Service will revert to the on-street stops along Chain Lake Drive.

➤ **Route and Schedule Adjustments:  
Community Transit Service**

**Beaver Bank**

*Weekday Service*

- › Approximately 60 minute frequency
- › Service from 5:07 - 10:20am, and 1:50 - 7:40pm
- › Total of 12 round trips
- › Service to Monarch Elementary School at 8:21am, from Beaver Bank Rd at Welkin St, returning at 2:50pm

*Saturday, Sunday & Holiday Service*

- › 60 minute frequency
- › Service from 11:50am - 5:50pm
- › Total of 7 round trips

**Porters Lake**

*Weekday Service*

- › Approximately 110 minute frequency
- › Service from 5:45 - 10:03am, and 3:50- 7:42pm
- › Total of 6.5 round trips
- › All trips extended to Seaforth
- › Route adjustments to service Ross Road and Cole Harbour Road to Portland Hills Terminal
- › *No service on Saturdays, Sundays or Holidays*

**Sambro**

- › 60 minute frequency, peak hours only
- › Service loop in one-way direction
- › Service from 5 - 9am, and 3:35 - 7:35pm
- › Total of 10 trips
- › *No service on Saturdays, Sundays or Holidays*

➤ **New Accessibility Policies**



Beginning November 21, 2011, Accessible Low Floor (ALF) buses will now pick up or drop off customers in wheelchairs regardless of the route, so long as the accessible ramp can be lowered to load or unload the customer.

A list of the bus stops that are inaccessible, where the ramp cannot be deployed under any circumstance, can be found in the new [Accessible Service Handbook](#) to be made available in early November, and posted on the Metro Transit website.

**Personal Care Attendants:**

Personal care attendants accompanying mobility-impaired customers will travel for free upon display of proper identification by the customer, to be provided by Metro Transit through an application process. If approved, mobility-impaired customers must present the Personal Care Attendant ID card issued by Metro Transit upon boarding all Accessible Low Floor buses.

**Snow Clearing:**

Snow clearing at the bus stops in front of the Dartmouth Sportsplex next to the Bridge Terminal, and on Mumford Rd. at the Mumford Terminal, will be improved and increased to a 24 hour priority.

**Request Stop:**

The Request Stop program will be extended to mobility-impaired customers 24 hours a day, if it becomes reasonably necessary to accommodate them. This would likely occur in situations of adverse weather or for safety reasons.

➤ **Share the Ride Etiquette Campaign**

Metro Transit recently rolled out a new passenger etiquette campaign with the tagline 'Share the Ride.'

The campaign is intended to remind passengers of a gentler time, when common courtesy was prevalent in society and no one would think twice about giving up a seat for a senior or holding the door for a fellow passenger.



The campaign uses humorous visuals and messaging to demonstrate how great public transit could be if we all were more respectful and courteous to one another.

If you have a great story about 'sharing the ride' on transit, submit it online for a chance to win one of two free monthly transit passes!

» **Online Customer Satisfaction Survey**

*Metro Transit is looking for your input!  
With a chance to win a monthly transit pass!*

Metro Transit invites its customers to take a few moments and complete our online customer satisfaction survey. The information you provide is integral to providing you, our passengers, with the best possible transit service to suit your travel needs.

The survey will be available online beginning Monday, October 24, closing Sunday November 20. If you would like a chance to win a free monthly transit pass (valued at \$70), please include your name and email address (or telephone number) to have your name placed in the draw. Metro Transit will give away 5 monthly passes for January 2012 – what a great way to start the New Year!

**For those who wish to complete the survey but do not have access to our website, please call 490-4000 to request a survey via mail. Once completed, the survey can be returned Metro Transit in the postage paid envelope included with the survey.**

Metro Transit conducts an annual passenger survey to study passenger trip patterns, demographics and satisfaction. Results are compiled and considered in future service adjustments.

Draw will be held early December and winners will be contacted via email or telephone.

[www.halifax.ca/surveys](http://www.halifax.ca/surveys)

» **21<sup>st</sup> Annual Stuff-A-Bus Food Drive Campaign**

ATU Local 508 and Metro Transit are celebrating the 21<sup>st</sup> year of supporting FEED NOVA SCOTIA through their Christmas food drive campaign.

Over 70 HRM daycares, schools, and businesses participate in the Stuff-A-Bus Food Drive.

An astonishing 500,000 kg's of food and \$145,000 in monetary donations have been raised since its launch two decades ago.

The campaign will take place Friday, December 2, beginning at the C100 studio on Agricola Street.

To register your daycare, school or business, visit [www.c100fm.com/events](http://www.c100fm.com/events)

[www.feednovascotia.ca](http://www.feednovascotia.ca)

» **Free New Year's Eve Service**



Metro Transit is pleased to once again be your designated driver on New Year's Eve, providing free, extended service on conventional bus service, Access-A-Buses and ferries.

Beginning at 8:30pm, Metro Transit will provide extended service to take you to and from your New Year's Eve event, including the special BT New Year's Eve event at Grand Parade!

So get on board with Metro Transit and ring in 2012 with this convenient, safe and free ride to and from downtown!

Visit our website for schedule information

**Contact Us**

490.4000 (7am to 11pm daily)  
contactHRM@halifax.ca  
halifax.ca/metrotransit  
@hfxtransit



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Photo Credit: K. Webber

**Construction has begun on the new Metro Transit Bridge Terminal**

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