



Freedom of Information and Protection of Privacy

The Municipal Government Act directs most of the activities and operations of municipal governments in Nova Scotia. It also contains provisions relating to freedom of information and protection of privacy. The intent of the legislation is to balance two principles:

- Freedom of information: Whenever possible, information held by a municipality should be made available to the public.
- Protection of privacy: A municipality should not improperly collect or disclose personal information.

HRM Customer Service Centres

Customer Service Centres of the Halifax Regional Municipality provide “one-stop shopping” and ease of access (listed below) to municipal services for the residents of the Halifax Regional Municipality.

The hours of operation are **8:30 - 4:30, Monday through Friday**, with 24-hour drop off payment boxes at all locations. Services provided include:

Information on:

Council agendas and minutes
 HRM By-Laws
 Employment opportunities
 Recreation programs
 Metro transit schedules and maps
 Tourism brochures
 Waste collection and recycling information

Miscellaneous Payments/Services:

Tax payments
 Residential property taxes
 Commercial property taxes
 Business occupancy taxes
 Parking tickets
 Water bill payments
 Metro Transit bus tickets

Applications for:

Marriage licenses
 Dog licenses
 Property tax rebate deferrals
 Grant programs
 Residential parking permits



Locations

Locations	Phone No.
Acadia Centre 636 Sackville Drive Lower, Sackville, NS	869-4270
Alderney Gate, Mezzanine Level 40 Alderney Drive, Dartmouth, NS	490-4275
West End Mall 6960 Mumford Road, Halifax, NS	490-6762
Scotia Square Mall 5201 Duke Street, Halifax, NS	490-6398
Cole Harbour Place 51 Forest Hills Parkway, Cole Harbour, Dartmouth, NS	490-4522
Musquodoboit Harbour Hwy 107 & East Petpeswick Road, Musquodoboit Harbour, NS	889-4050

**You can also call HRM Call Centre 490-4000
 7 a.m. - 11 p.m. every day of the week.**