



## Freedom of Information and Protection of Privacy

The Municipal Government Act directs most of the activities and operations of municipal governments in Nova Scotia. It also contains provisions relating to freedom of information and protection of privacy. The intent of the legislation is to balance two principles:

- Freedom of information: Whenever possible, information held by a municipality should be made available to the public.
- Protection of privacy: A municipality should not improperly collect or disclose personal information.

## HRM Customer Service Centres

Customer Service Centres of the Halifax Regional Municipality provide “one-stop shopping” and ease of access (listed below) to municipal services for the residents of the Halifax Regional Municipality.

The hours of operation are **8:30 - 4:30, Monday through Friday**, with 24-hour drop off payment boxes at all locations. Services provided include:

### Information on:

- Council agendas and minutes
- HRM By-Laws
- Employment opportunities
- Recreation programs
- Metro transit schedules and maps
- Tourism brochures
- Waste collection and recycling information

### Miscellaneous Payments/Services:

- Tax payments
- Residential property taxes
- Commercial property taxes
- Business occupancy taxes
- Parking tickets
- Water bill payments
- Metro Transit bus tickets

### Applications for:

- Marriage licenses
- Dog licenses
- Property tax rebate deferrals
- Grant programs
- Residential parking permits



### Locations

Locations	Phone No.
<b>Acadia Centre</b> 636 Sackville Drive Lower, Sackville, NS	869-4270
<b>Alderney Gate,</b> Mezzanine Level 40 Alderney Drive, Dartmouth, NS	490-4275
<b>West End Mall</b> 6960 Mumford Road, Halifax, NS	490-6762
<b>Scotia Square Mall</b> 5201 Duke Street, Halifax, NS	490-6398
<b>Cole Harbour Place</b> 51 Forest Hills Parkway, Cole Harbour, Dartmouth, NS	490-4522
<b>Musquodoboit Harbour</b> Hwy 107 & East Petpeswick Road, Musquodoboit Harbour, NS	889-4050

**You can also call HRM Call Centre 490-4000  
7 a.m. - 11 p.m. every day of the week.**