



# Victim Services

**Victim Services** volunteers provide emotional support, case information and referral options to victims of crime or serious trauma. While most clients of the department are victims of domestic violence, others may have experienced robberies, assaults, fires, serious accidents, etc.

## *What do HRP Victim Services Volunteers do?*

Utilizing a combination of telephone and mobile response methods, volunteers provide support by contacting and assisting victims during the evening hours. Calls are made from the Victim Services office, while the mobile response offers in-person service to victims, at the scene or in a secondary location, shortly after the incident has occurred.

## *What are the Qualifications to be a Victim Services Volunteer?*

Our volunteers come from a wide variety of backgrounds. Some have compatible educations; others have related experience or life experience that makes them strong candidates. Empathy and a genuine desire to help others are key success factors.

### **All candidates must:**

- Be able to use computers and databases.
- Be mature and have excellent interpersonal skills.
- Pass HRP security clearances.
- Attend training and meetings.
- Be able to make a minimum one-year commitment.
- Be able to work 2 - 3 evenings per month.
- Hold a valid driver's licence and reliable transportation to and from the Dartmouth Police Station in the Burnside Business Park.



*In the words of one volunteer, "I have received many benefits including: working with a great group of people...new friendships...new skills...a feeling of accomplishment..."*



## *How can you become involved?*

For more information about volunteering with Victim Services, visit [www.halifax.ca/Police/getinvolved.html](http://www.halifax.ca/Police/getinvolved.html), call (902) 490-6976 or email [burnssh@halifax.ca](mailto:burnssh@halifax.ca).