

## **FREQUENTLY ASKED QUESTIONS**

### **How do I know if I qualify for a Residential Parking Exemption (Exemption)?**

If your street block has one of the following time-limited parking restrictions, you are eligible for an Exemption:

- 1-Hr Parking
- 2-Hr Parking
- No Parking 10:00-11:00am and/or 2:00-3:00pm
- No Parking 10:00-10:30am and/or 2:00-2:30pm

### **What is a Street Block?**

A Street Block is defined in the bylaw as a section of your street bounded by two intersecting streets.

### **Where are the HRM Customer Service Centres?**

- Acadia Centre, 636 Sackville Drive, Lwr. Sackville, 869-4270
- Alderney Gate, Mezzanine Level, 40 Alderney Drive, Dartmouth, 490-4275
- West End Mall, 6960 Mumford Road, Halifax, 490-6762
- Scotia Square Mall, 5201 Duke Street, Halifax, 490-6398
- Cole Harbour Place, 51 Forest Hills Parkway, Cole Harbour, 490-4522
- Musquodoboit Harbour Hwy 107 & East Petpeswick Road, Musquodoboit Harbour, 889-4050

### **How do I implement Parking Restriction changes on my street?**

To start the process, you are required to gather signatures from over 50% of the residents on your street block and submit the petition to Traffic & Right of Way Services. It is recommended that you make contact with Traffic & Right of Way Services ([traffcom@halifax.ca](mailto:traffcom@halifax.ca) or 490-4231) prior to proceeding with the petition.

### **I live in an apartment. Can I get an Exemption?**

You are eligible for an Exemption if the apartment building you live in has four or less units.

### **I have two cars and no driveway. Can I get two Exemptions?**

You may register your Exemption to two vehicles, but it may only be used by one vehicle at a time.

### **My Exemption is lost (or stolen). What do I do?**

Lost or stolen Exemptions should be reported to the Customer Service Centre. They will be voided and a \$10 replacement fee will be required to get a new one.

### **Can I get an Exemption for my caregiver or baby-sitter?**

Unless the caregiver or baby-sitter is a resident of your home, they are not eligible for an Exemption on your street.