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Opportunities for HRM

- Develop an integrated approach to leverage HRM's investment in stand alone smart technology projects - moving from a tactical approach to Smart City, to an integrated planned approach if it is to evolve along the Smart City continuum.
- Using smart city data that is collected through a number of operational projects – such as Enterprise Asset Management, street light technology and Open Data - to achieve other desired benefits.
- Invest in foundational business solutions and components to ensure high value business and citizen services : web based service delivery channels, customer relationship management , enterprise content management, core business solutions, BI.



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