

HRM Winter Operations and

Seniors Snow Removal

It's never too early to think about preparing for the winter season.

The municipality is providing approximately \$400,000 in funding this winter season to support the YMCA in delivering its **Snow Removal Program for Seniors and Persons with Disabilities**. This program is available to over 600 eligible properties. They are now accepting applications.

Program eligibility

The snow removal program is available to seniors (65 years of age or older) and persons with disabilities in the Halifax region who also meet the criteria below. The program applies to residential properties only – commercial properties are ineligible.

- Participants must reside in a single dwelling home which is owned or rented
- The total gross household income of all people living on the premises must not exceed \$32,000
- The program is NOT available to landlords

How it works

The program offers assistance to clear snow from steps and walkways, including:

- Front and back steps
- Walkways
- Ramps
- Access to fuel tanks

NOTE: The program does not apply to the clearing of driveways.

The program operates on a first-come, first-served basis. When it reaches maximum capacity, registration in the program will end, and individuals will be placed on a wait list. Please note that the YMCA only considers applications which include proper documentation.

To find out more about this program and how to apply, please call the YMCA at 902.483.3678 or visit www.ymcahfx.ca

Winter Operations

When will my street/ sidewalk be cleared?

Crews begin their work before bad weather arrives by applying salt and/ or brine (as appropriate) and will begin clearing once the snow starts to accumulate. The chart

below shows when clearing should be finished and what your street or sidewalk should look like when the job is done. NOTE: Clearing timelines may be exceeded during exceptional weather conditions.

Street clearing timelines

NOTE: *Exceptional weather conditions may require more time for clearing than indicated in the chart below.*

Street type	When clearing begins	When clearing should be completed	What clearing should look like
Main arterials (Priority 1)	After 2 cm of snowfall	12 hours from end of weather event to full driving lanes	Bare pavement driving lanes
Halifax Transit routes & collector roads (Priority 1)	After 2 cm of snowfall	12 hours from end of event to 3 metres centreline bare	3 metres centreline bare
Residential streets with greater than 10% slope that serve as snow routes for Halifax Transit (Priority 1)	After 4 cm of snowfall	12 hours from end of weather event to centre line bare and 2 lane width	Centreline bare
Residential streets (Priority 2)	After 10 cm of snowfall	Cut-throughs completed within first 6 hours and repeated every 8 hours during extended periods of snow	Cut-through
	After 10 cm of snowfall	24 hours from end of weather event to 2 lane widths	Snow-covered, passable
Gravel roads and private lanes (Priority 2)	After 10 cm of snowfall	24 hours from end of weather event to snow-covered, passable state	Snow-covered, passable

Sidewalk clearing timelines

NOTE: *Exceptional weather conditions may require more time for clearing than indicated in the chart below.*

Sidewalk type	When clearing begins	When clearing should be completed	What clearing should look like
Downtown Halifax & Dartmouth (Priority 1)	After 5 cm of snowfall	12 hours from end of weather event	Before
			After
Main arterials (Priority 1)	After 15 cm of snowfall	12 hours from end of weather event	See above
School drop-off zones and Halifax Transit routes (Priority 2)	After 15 cm of snowfall	18 hours from end of weather event	See above
Residential streets/ walkways (Priority 3)	After 15 cm of snowfall	36 hours from end of weather event	See above
Intersections/ bus stops	After sidewalks are completed	48 hours from end of weather event	

When should I contact 311?

Before contacting 311 to report snow and ice clearing issues, **please check the specified service timelines in the chart above** to confirm when clearing should be completed on your street or sidewalk.

If clearing efforts are still within the timelines, we ask that residents refrain from contacting 311. This will help ensure those trying to contact 311 with urgent issues can reach an agent.

If you contact 311 before the specified timelines have passed, your concerns will be recorded but not dispatched, as it is expected that crews will get to all areas as they are able.

Residents are encouraged to report any snow or ice removal issues to 311 or contact@halifax.ca **once the specified service timelines have passed.**