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Curbside Waste Collection

Accessibility Advisory Committee Presentation

March 25, 2019

Background – Why are we here?

- On March 20, 2018 staff recommended to Regional Council we seek input from the Accessibility Advisory Committee on programs and guidelines with respect to the collection of curbside solid waste
- Planning for the next Request For Proposal (RFP) for curbside collection services
 - Opportunity to review the service model
 - Is access an issue and if so how can we help?



Curbside Collection Service

- Curbside collection services provided to 145,000 eligible households
 - Highest Level of Service in NS
- Bi-weekly Garbage Collection
 - Includes large item and metal goods collection
- Weekly green cart June to September, bi-weekly remainder of the year
- 75% receive weekly recyclables collection (urban/suburban), bi-weekly in rural areas
- Community mobile HSW events



Citizen Survey

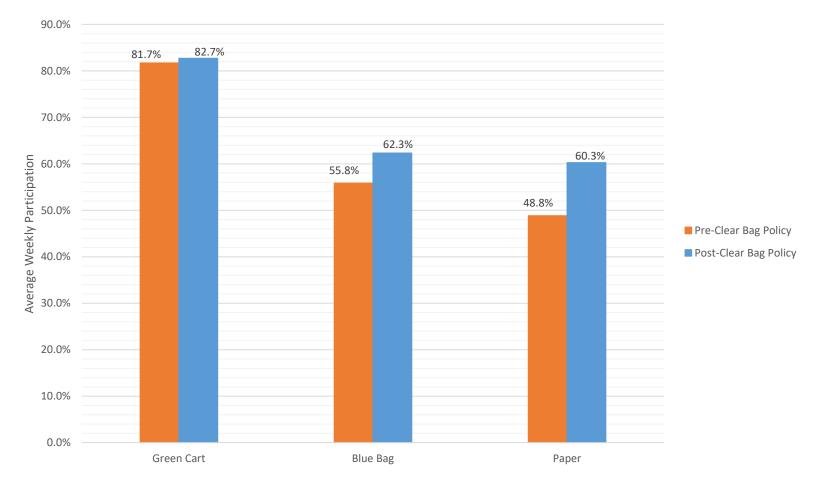
- Highest rated municipal service in 2018
- Residents are proud of our waste diversion programs

Garbage, recycling, and organics collection	31%	57%	8% 4%
Public transit (Access-A-Bus)	14%	58%	15% 13%
Arts and cultural facilities and programs	13%	75%	10% 2%
Recreation programming	12%	73%	12% <mark>2%</mark>
Recreation facilities	12%	73%	13% <mark>3%</mark>
Emergency preparedness	12%	73%	12%
Litter control/graffiti removal/cleanliness	10%	54%	26% 11%
Public transit (bus/ferry)	10%	52%	26% 12%
Business support services	9%	71%	15% 5%
Winter maintenance	8%	55%	26% 12%
Overall transit service	7%	55%	27% 12%

Satisfaction with municipal services

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High Participation Rates for Source Separation Programs





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ORGANICS

GREEN CART

Collected every 2 weeks (even if not full) Weekly in July and August

All Food Waste: Fruit and vegetable peelings, table scraps, meat, fish, dairy products, cooking oil and fat (cool, wipe with paper towel and place in green cart), bread, rice, pasta, bones, coffee grounds, filters, tea bags and eggshells.

Yard Waste:

Excess leaves, brush and plants.

Soiled Paper:

Food napkins, kitchen paper towels.

Other: Sawdust and wood shavings.

Not for the Green Cart:

- 🖉 Ashes
- 🖉 Cans, bottles or glass
- Ocrrugated cardboard (pizza boxes)
- O Decorations or wire wreaths
- Grass clippings
- Milk containers
- Newspapers, magazines or shredded paper
- Paper, coffee or styrofoam cups
- Pet or animal waste
- Plastic/biodegradable/compostable bags
- 🖉 Rocks, logs or tree trunks
- Soil or sods
- 🖉 Waxed/film packaging

Use boxboard or one sheet of paper to wrap wet food waste.

Flip page to learn how organics work 📼

HOUSEHOLDER'S GUIDE WHAT GOES WHERE

GARBAGE

householder.

Ashes (cold)

Ceramics

Dishes

CLEAR BAG OR CONTAINER

Garbage must be contained in a clear

bag. Bags may be secured in a metal

aarbaae due to baas that are broken

Bulky items (furniture, stoves, etc.)

open is the responsibility of the

or plastic garbage container. Scattered

Collected every 2 weeks

Aerosol cans (empty)

Aluminum foil (soiled)

Broken glass (wrapped)

Coffee cups (disposable)

Mattress and boxspring

Motor oil containers (empty)

Packaging (non-recyclable)

Paint cans (empty or dry)

Diapers (disposable)

Floor sweepings

Frozen juice cans

Pet/animal waste

Potato chip bags

Toothpaste tubes

Toys (broken)
Vacuum cleaner bags

Wallpaper

Styrofoam[™]

Tissue

Plastic wrap (soiled)

Latex gloves

Light bulbs

CLING

BLUE BAG, PAPER, CARDBOARD Urban/Suburban: Collected every week Rural: Collected every 2 weeks

1 Blue Bag Recyclables: Place in a see-through blue bag

- All deposit-bearing containers (place all caps in garbage)
- All plastic containers (no styrofoam)
- Glass bottles and jars
- Steel and aluminum cans
- Clean aluminum foil and plates
- All milk containers
- Mini Sips and Tetra Juice Paks
- Plastic bags including: grocery, retail, bread, bubble wrap, dry cleaning, and frozen food bags. Remember to remove all receipts. Please stuff all bags inside a grocery bag, tie and place in blue bag.

2 Paper Recycling: Place in a grocery

bag, retail or clear bag

Dry and clean paper, newspaper, flyers, glossy magazines, catalogues, envelopes, paper egg cartons, paperbacks, phonebooks, shredded paper, receipts and boxboard (i.e. cereal and cracker boxes)

Corrugated Cardboard: Fold boxes flat. Tie in bundles approximately 0.6 m x 0.9 m x 0.2 m (2 ft x 3 ft x 8 in)

- Appliance boxes
- Pizza boxes

Paper and corrugated cardboard is placed next to blue bag recycling.

Flip page to learn how recycling works

Flip page to learn how garbage works 👟

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Materials must be curbside by 7:00 am to ensure collection.

SPECIAL WASTE



Call **311** or visit **halifax.ca/recycle** for hours and locations for drop off

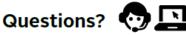
Take these items to the HSW Depot:

- Aerosol cans containing hazardous substances
- Batteries of all types
- BBQ propane tanks
- Fuel oil
- Gasoline
- Leftover corrosive cleaners
- Motor oil (or contact your oil retailer for a used oil drop-off site near you)
- Pesticides/herbicides
- Pharmaceuticals and drugs
- Small propane cylinders (e.g. camp fuel)
- Solvents and thinners

D Leftover liquid paint should be returned to the ENVIRO-DEPOT™ in your neighbourhood. Visit **regeneration.ca** or call **1-888-772-9772.**

Drop-off locations for alkaline and rechargeable batteries can be found at **call2recycle.ca**

Flip to learn how special waste works



Call **311** or visit halifax.ca/recycle for more information including hours of operation for all waste facilities.

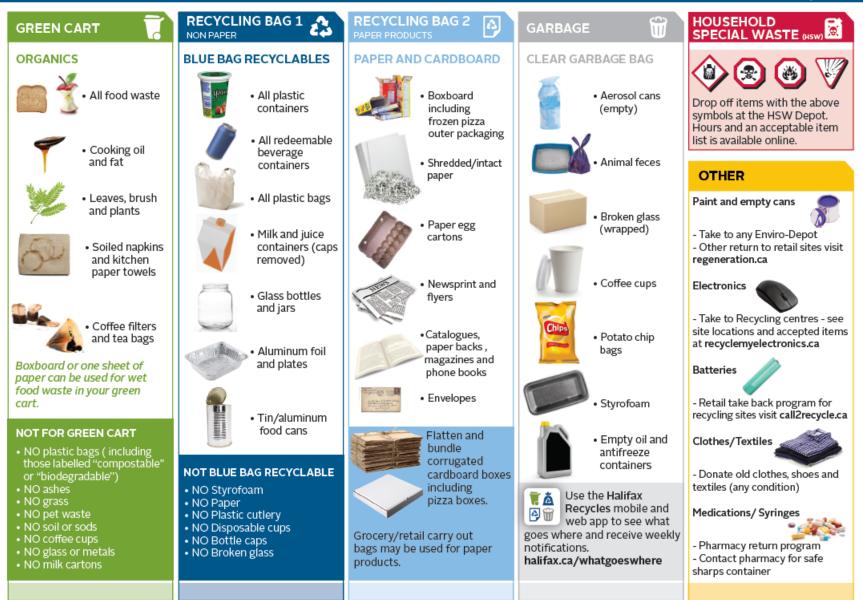
For more information and to download a collection schedule for your area visit halifax.ca/recycle or call 311, TDD/TTY 902-490-6645

RECYCLING

HALIFAX HOUSEHOLDER'S GUIDE WHAT GOES WHERE

Please visit halifax.ca/recycle or download the Halifax Recycles app for a complete listing of what goes where.

Distributed Fall/Winter 2018



Halifax Recycles App

- Web Content Accessibility Guidelines Level 2
- Available in English, French and Mandarin





Diversity & Inclusion Input

- Staff want to ensure residents know there are programs available to assist if/when needed
- Staff want to receive your input on programs that may be available in order to share with residents



Home Services Nova Scotia

- Network of organizations offering:
 - Household tasks
 - Errands
 - Meal prep
 - Companionship
- Costs vary depending on eligibility
 - \$0 to \$20 per hour





Veterans Independence Program

- Offers financial assistance to eligible Veterans for services that help them remain independent and selfsufficient
- Eligible Survivors or Primary Caregivers may receive housekeeping and/or grounds maintenance benefits.
- Administered through Veterans Affairs Canada



How to find services

211 provides referrals to community and social services





Next steps

- Work towards raising awareness of programs available through links on our website
 - Home Services Nova Scotia
 - 211 for referrals
 - Veterans Independent Living
- Production of braille and large print sorting guides



Contact

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