Q3 (Taxes and Fees) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | I do not pay property tax |  |
| Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: | Decrease taxes and fees, even if municipal services must decrease | Count <br> \% within Q3. <br> \% within Q2. | 8 $3.8 \%$ $15.7 \%$ | 56 $26.8 \%$ $10.6 \%$ | 82 $39.2 \%$ $32.2 \%$ | 43 $20.6 \%$ $60.6 \%$ | 20 $9.6 \%$ $15.0 \%$ | $\begin{array}{r} 209 \\ 100.0 \% \\ 20.2 \% \end{array}$ |
|  | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Count <br> \% within Q3. <br> \% within Q2. | 18 $3.8 \%$ $35.3 \%$ | 269 $56.9 \%$ $51.1 \%$ | 120 $25.4 \%$ $47.1 \%$ | 21 $4.4 \%$ $29.6 \%$ | 45 $9.5 \%$ $33.8 \%$ | $\begin{array}{r} \hline 473 \\ 100.0 \% \\ 45.7 \% \end{array}$ |
|  | Increase municipal services, even if taxes and fees must increase | Count <br> \% within Q3. <br> \% within Q2. | 25 $7.1 \%$ $49.0 \%$ | 201 $56.8 \%$ $38.2 \%$ | 53 $15.0 \%$ $20.8 \%$ | 7 $2.0 \%$ $9.9 \%$ | 68 $19.2 \%$ $51.1 \%$ | $\begin{array}{r} \hline 354 \\ 100.0 \% \\ 34.2 \% \end{array}$ |
| Total |  | Count \% within Q3. \% within Q2. | 51 $4.9 \%$ $100.0 \%$ | 526 $50.8 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.9 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | 1036 $100.0 \%$ $100.0 \%$ |


|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Tdo not pay property tax |  |
| Q4_1. Please tell us how satisfied you are with the following service provided by the municipality: Accessibility programming (example: physical / intellectual access to facilities, services, programs). | Very satisfied | Count | 17 | 38 | 11 | 6 | 8 | $\begin{array}{r} 80 \\ 100.0 \% \\ 10.8 \% \end{array}$ |
|  |  | \% within Q4_1 | 21.3\% | 47.5\% | 13.8\% | 7.5\% | 10.0\% |  |
|  |  | \% within Q2. | 38.6\% | 10.2\% | 6.2\% | 10.7\% | 8.5\% |  |
|  | Satisfied | Count | 21 | 253 | 98 | 16 | 42 |  |
|  |  | \% within Q4_1 | 4.9\% | 58.8\% | 22.8\% | 3.7\% | 9.8\% |  |
|  |  | \% within Q2. | 47.7\% | 67.8\% | 55.4\% | 28.6\% | 44.7\% |  |
|  | Dissatisfied | Count | 4 | 72 | 49 | 19 | 29 | $\begin{array}{r} \hline 173 \\ 100.0 \% \\ 23.3 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_1 | 2.3\% | 41.6\% | 28.3\% | 11.0\% | 16.8\% |  |
|  |  | \% within Q2. | 9.1\% | 19.3\% | 27.7\% | 33.9\% | 30.9\% |  |
|  | Very dissatisfied | Count | 2 | 10 | 19 | 15 | 15 | $\begin{array}{r} \hline 61 \\ 100.0 \% \\ 8.2 \% \end{array}$ |
|  |  | \% within Q4_1 | 3.3\% | 16.4\% | 31.1\% | 24.6\% | 24.6\% |  |
|  |  | \% within Q2. | 4.5\% | 2.7\% | 10.7\% | 26.8\% | 16.0\% |  |
| Total |  | Count | 44 | 373 | 177 | 56 | 94 | $\begin{array}{r} \hline 744 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_1 | 5.9\% | 50.1\% | 23.8\% | 7.5\% | 12.6\% |  |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q4_2 (Satisfaction of Affordability / Free Programming) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q4 2. Please tell us how satisfied you are with the following service provided by the municipality: Affordability / free programming. | Very satisfied | Count | 16 | 33 | 15 | 6 | 7 | $\begin{array}{r} 77 \\ 100.0 \% \\ 9.4 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_2. | 20.8\% | 42.9\% | 19.5\% | 7.8\% | 9.1\% |  |
|  |  | \% within Q2. | 32.7\% | 7.8\% | 7.6\% | 11.3\% | 7.4\% |  |
|  | Satisfied | Count | 30 | 297 | 96 | 18 | 63 |  |
|  |  | \% within Q4_2. | 6.0\% | 58.9\% | 19.0\% | 3.6\% | 12.5\% |  |
|  |  | \% within Q2. | 61.2\% | 70.4\% | 48.5\% | 34.0\% | 67.0\% |  |
|  | Dissatisfied | Count | 2 | 80 | 59 | 11 | 19 | 100.0\% 21.0\% |
|  |  | \% within Q4_2. | 1.2\% | 46.8\% | 34.5\% | 6.4\% | 11.1\% |  |
|  |  | \% within Q2. | 4.1\% | 19.0\% | 29.8\% | 20.8\% | 20.2\% |  |
|  | Very dissatisfied | Count | 1 | 12 | 28 | 18 | 5 | 100.0\% <br> 7.8\% |
|  |  | \% within Q4_2. | 1.6\% | 18.8\% | 43.8\% | 28.1\% | 7.8\% |  |
|  |  | \% within Q2. | 2.0\% | 2.8\% | 14.1\% | 34.0\% | 5.3\% |  |
| Total |  | Count | 49 | 422 | 198 | 53 | 94 | $\begin{array}{r} \hline 816 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_2. | 6.0\% | 51.7\% | 24.3\% | 6.5\% | 11.5\% |  |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q4_2 (Satisfaction of Arts and Cultural Programming) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | do not pay property tax |  |
| Q4 3. Please tell us how satisfied you are with the following service provided by the municipality: Arts and cultural facilities and programs. | Very satisfied | Count | 8 | 25 | 14 | 7 | 3 | 57 |
|  |  | \% within Q4_3. | 14.0\% | 43.9\% | 24.6\% | 12.3\% | 5.3\% | 100.0\% |
|  |  | \% within Q2. | 25.0\% | 9.7\% | 10.9\% | 15.6\% | 4.2\% | 10.6\% |
|  | Satisfied | Count | 18 | 173 | 64 | 12 | 31 | 298 |
|  |  | \% within Q4_3. | 6.0\% | 58.1\% | 21.5\% | 4.0\% | 10.4\% | 100.0\% |
|  |  | \% within Q2. | 56.3\% | 66.8\% | 49.6\% | 26.7\% | 43.1\% | 55.5\% |
|  | Dissatisfied | Count | 4 | 48 | 40 | 13 | 33 | 138 |
|  |  | \% within Q4_3. | 2.9\% | 34.8\% | 29.0\% | 9.4\% | 23.9\% | 100.0\% |
|  |  | \% within Q2. | 12.5\% | 18.5\% | 31.0\% | 28.9\% | 45.8\% | 25.7\% |
|  | Very dissatisfied | Count | 2 | 13 | 11 | 13 | 5 | 44 |
|  |  | \% within Q4_3. | 4.5\% | 29.5\% | 25.0\% | 29.5\% | 11.4\% | 100.0\% |
|  |  | \% within Q2. | 6.3\% | 5.0\% | 8.5\% | 28.9\% | 6.9\% | 8.2\% |
| Total |  | Count | 32 | 259 | 129 | 45 | 72 | 537 |
|  |  | \% within Q4_3. | 6.0\% | 48.2\% | 24.0\% | 8.4\% | 13.4\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q4 4. Please tell us how satisfied you are with the following service provided by the municipality: Bike lanes / cycling facilities. | Very satisfied | Count | 7 | 37 | 20 | 16 | 6 | $\begin{array}{r} \hline 86 \\ 100.0 \% \\ 10.6 \% \end{array}$ |
|  |  | \% within Q4_4. | 8.1\% | 43.0\% | 23.3\% | 18.6\% | 7.0\% |  |
|  |  | \% within Q2. | 15.6\% | 9.1\% | 10.2\% | 27.6\% | 5.8\% |  |
|  | Satisfied | Count | 18 | 123 | 56 | 6 | 24 | $\begin{array}{r} \hline 227 \\ 100.0 \% \\ 28.0 \% \end{array}$ |
|  |  | \% within Q4_4. | 7.9\% | 54.2\% | 24.7\% | 2.6\% | 10.6\% |  |
|  |  | \% within Q2. | 40.0\% | 30.1\% | 28.4\% | 10.3\% | 23.3\% |  |
|  | Dissatisfied | Count | 17 | 143 | 51 | 7 | 36 | $\begin{array}{r} 254 \\ 100.0 \% \\ 31.3 \% \end{array}$ |
|  |  | \% within Q4_4. | 6.7\% | 56.3\% | 20.1\% | 2.8\% | 14.2\% |  |
|  |  | \% within Q2. | 37.8\% | 35.0\% | 25.9\% | 12.1\% | 35.0\% |  |
|  | Very dissatisfied | Count | 3 | 105 | 70 | 29 | 37 | $\begin{array}{r} 244 \\ 100.0 \% \\ 30.1 \% \end{array}$ |
|  |  | \% within Q4_4. | 1.2\% | 43.0\% | 28.7\% | 11.9\% | 15.2\% |  |
|  |  | \% within Q2. | 6.7\% | 25.7\% | 35.5\% | 50.0\% | 35.9\% |  |
| Total |  | Count | 45 | 408 | 197 | 58 | 103 |  |
|  |  | \% within Q4_4. | 5.5\% | 50.3\% | 24.3\% | 7.2\% | 12.7\% |  |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

## Q4_5 (Satisfaction of Business Support Services) by Q2 (Value of Property Tax)



Q4_6 (Satisfaction of Cleanliness) by Q2 (Value of Property Tax)


Q4_7 (Satisfaction of Community Planning) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Tdo not pay property tax |  |
| Q4 7. Please tell us how satisfied you are with the following service provided by the municipality: Community planning / land use planning and approvals. | Very satisfied | Count | 9 | 6 | 2 | 1 | 6 | $\begin{array}{r} 24 \\ 100.0 \% \\ 2.8 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_7. | 37.5\% | 25.0\% | 8.3\% | 4.2\% | 25.0\% |  |
|  |  | \% within Q2. | 20.0\% | 1.4\% | 0.9\% | 1.7\% | 5.8\% |  |
|  | Satisfied | Count | 18 | 187 | 42 | 5 | 32 | $\begin{array}{r} \hline 284 \\ 100.0 \% \\ 32.9 \% \end{array}$ |
|  |  | \% within Q4_7. | 6.3\% | 65.8\% | 14.8\% | 1.8\% | 11.3\% |  |
|  |  | \% within Q2. | 40.0\% | 43.1\% | 19.1\% | 8.3\% | 31.1\% |  |
|  | Dissatisfied | Count | 12 | 155 | 87 | 19 | 40 | $\begin{array}{r} 313 \\ 100.0 \% \\ 36.3 \% \end{array}$ |
|  |  | \% within Q4_7. | 3.8\% | 49.5\% | 27.8\% | 6.1\% | 12.8\% |  |
|  |  | \% within Q2. | 26.7\% | 35.7\% | 39.5\% | 31.7\% | 38.8\% |  |
|  | Very dissatisfied | Count | 6 | 86 | 89 | 35 | 25 | $\begin{array}{r} 241 \\ 100.0 \% \\ 28.0 \% \end{array}$ |
|  |  | \% within Q4_7. | 2.5\% | 35.7\% | 36.9\% | 14.5\% | 10.4\% |  |
|  |  | \% within Q2. | 13.3\% | 19.8\% | 40.5\% | 58.3\% | 24.3\% |  |
| Total |  | Count | 45 | 434 | 220 | 60 | 103 | 862 |
|  |  | \% within Q4_7. | 5.2\% | 50.3\% | 25.5\% | 7.0\% | 11.9\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_8 (Satisfaction of Community Standards) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Tdo not pay property tax |  |
| Q4 8. Please tell us how satisfied you are with the following service provided by the municipality: Community standards (example: by-law enforcement). | Very satisfied | Count | 10 | 11 | 2 | 3 | 7 | $\begin{array}{r} 33 \\ 100.0 \% \\ 3.7 \% \end{array}$ |
|  |  | \% within Q4_8. | 30.3\% | 33.3\% | 6.1\% | 9.1\% | 21.2\% |  |
|  |  | \% within Q2. | 20.8\% | 2.4\% | 0.9\% | 4.8\% | 6.9\% |  |
|  | Satisfied | Count | 30 | 278 | 94 | 23 | 39 | $\begin{array}{r} \hline 464 \\ 100.0 \% \\ 52.1 \% \end{array}$ |
|  |  | \% within Q4_8. | 6.5\% | 59.9\% | 20.3\% | 5.0\% | 8.4\% |  |
|  |  | \% within Q2. | 62.5\% | 61.2\% | 42.0\% | 36.5\% | 38.6\% |  |
|  | Dissatisfied | Count | 6 | 123 | 74 | 12 | 34 | $\begin{array}{r} 249 \\ 100.0 \% \\ 28.0 \% \end{array}$ |
|  |  | \% within Q4_8. | 2.4\% | 49.4\% | 29.7\% | 4.8\% | 13.7\% |  |
|  |  | \% within Q2. | 12.5\% | 27.1\% | 33.0\% | 19.0\% | 33.7\% |  |
|  | Very dissatisfied | Count | 2 | 42 | 54 | 25 | 21 | $\begin{array}{r} 144 \\ 100.0 \% \\ 16.2 \% \end{array}$ |
|  |  | \% within Q4_8. | 1.4\% | 29.2\% | 37.5\% | 17.4\% | 14.6\% |  |
|  |  | \% within Q2. | 4.2\% | 9.3\% | 24.1\% | 39.7\% | 20.8\% |  |
| Total |  | Count | 48 | 454 | 224 | 63 | 101 | $\begin{array}{r} 890 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_8. | 5.4\% | 51.0\% | 25.2\% | 7.1\% | 11.3\% |  |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q4_9 (Satisfaction of Diversity Programs) by Q2 (Value of Property Tax)


|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Tdo not pay property tax |  |
| Q4_10. Please tell us how satisfied you are with the following service provided by the municipality: Economic development (example: promoting and connecting Halifax to grow and get business, talent, and investment). | Very satisfied | Count | 11 | 30 | 7 | 4 | 6 |  |
|  |  | \% within Q4_10. | 19.0\% | 51.7\% | 12.1\% | 6.9\% | 10.3\% |  |
|  |  | \% within Q2. | 24.4\% | 7.2\% | 3.1\% | 7.0\% | 5.9\% |  |
|  | Satisfied | Count | 23 | 267 | 100 | 9 | 57 | 456 <br> $100.0 \%$ <br> $53.8 \%$ |
|  |  | \% within Q4_10. | 5.0\% | 58.6\% | 21.9\% | 2.0\% | 12.5\% |  |
|  |  | \% within Q2. | 51.1\% | 64.0\% | 44.1\% | 15.8\% | 56.4\% |  |
|  | Dissatisfied | Count | 8 | 99 | 79 | 22 | 31 | 239 <br> $100.0 \%$ <br> $28.2 \%$ |
|  |  | \% within Q4_10. | 3.3\% | 41.4\% | 33.1\% | 9.2\% | 13.0\% |  |
|  |  | \% within Q2. | 17.8\% | 23.7\% | 34.8\% | 38.6\% | 30.7\% |  |
|  | Very dissatisfied | Count | 3 | 21 | 41 | 22 | 7 |  |
|  |  | \% within Q4_10. | 3.2\% | 22.3\% | 43.6\% | 23.4\% | 7.4\% |  |
|  |  | \% within Q2. | 6.7\% | 5.0\% | 18.1\% | 38.6\% | 6.9\% |  |
| Total |  | Count | 45 | 417 | 227 | 57 | 101 | 847$100.0 \%$$100.0 \%$ |
|  |  | \% within Q4_10. | 5.3\% | 49.2\% | 26.8\% | 6.7\% | 11.9\% |  |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q4_11 (Satisfaction of Emergency Preparedness) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Tdo not pay property tax |  |
| Q4_11. Please tell us how satisfied you are with the following service provided by the municipality: Emergency preparedness. | Very satisfied | Count | 16 | 59 | 20 | 7 | 14 | $\begin{array}{r} 116 \\ 100.0 \% \\ 12.8 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_11. | 13.8\% | 50.9\% | 17.2\% | 6.0\% | 12.1\% |  |
|  |  | \% within Q2. | 33.3\% | 12.9\% | 8.9\% | 11.5\% | 12.1\% |  |
|  | Satisfied | Count | 27 | 318 | 123 | 23 | 60 | $\begin{array}{r} \hline 551 \\ 100.0 \% \\ 60.7 \% \end{array}$ |
|  |  | \% within Q4_11. | 4.9\% | 57.7\% | 22.3\% | 4.2\% | 10.9\% |  |
|  |  | \% within Q2. | 56.3\% | 69.6\% | 54.7\% | 37.7\% | 51.7\% |  |
|  | Dissatisfied | Count | 4 | 68 | 44 | 15 | 30 | $\begin{array}{r} \hline 161 \\ 100.0 \% \\ 17.8 \% \end{array}$ |
|  |  | \% within Q4_11. | 2.5\% | 42.2\% | 27.3\% | 9.3\% | 18.6\% |  |
|  |  | \% within Q2. | 8.3\% | 14.9\% | 19.6\% | 24.6\% | 25.9\% |  |
|  | Very dissatisfied | Count | 1 | 12 | 38 | 16 | 12 | $\begin{array}{r} \hline 79 \\ 100.0 \% \\ 8.7 \% \end{array}$ |
|  |  | \% within Q4_11. | 1.3\% | 15.2\% | 48.1\% | 20.3\% | 15.2\% |  |
|  |  | \% within Q2. | 2.1\% | 2.6\% | 16.9\% | 26.2\% | 10.3\% |  |
| Total | Count <br> \% within Q4_11. <br> $\%$ within Q2. |  | 48 | 457 | 225 | 61 | 116 | 907 |
|  |  |  | 5.3\% | 50.4\% | 24.8\% | 6.7\% | 12.8\% | 100.0\% |
|  |  |  | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_12 (Satisfaction of Environmental Protection and Sustainability) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking abo indicate the de | all the programs e to which you b property | d services you eve you receive s that you curre | ceive from the mu good or poor value tly pay? | cipality, please the level of |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Tdo not pay property tax | Total |
| Q4_12. Please tell us how | Very satisfied | Count | 6 | 13 | 10 | 7 | 3 | 39 |
| atisfied you are with the |  | \% within Q4_12. | 15.4\% | 33.3\% | 25.6\% | 17.9\% | 7.7\% | 100.0\% |
| the municipality: |  | \% within Q2. | 11.8\% | 2.8\% | 4.3\% | 11.3\% | 2.5\% | 4.2\% |
| Environmental protection and | Satisfied | Count | 27 | 247 | 97 | 23 | 39 | 433 |
| sustainability. |  | \% within Q4_12. | 6.2\% | 57.0\% | 22.4\% | 5.3\% | 9.0\% | 100.0\% |
|  |  | \% within Q2. | 52.9\% | 52.3\% | 41.8\% | 37.1\% | 32.2\% | 46.2\% |
|  | Dissatisfied | Count | 14 | 144 | 72 | 12 | 43 | 285 |
|  |  | \% within Q4_12. | 4.9\% | 50.5\% | 25.3\% | 4.2\% | 15.1\% | 100.0\% |
|  |  | \% within Q2. | 27.5\% | 30.5\% | 31.0\% | 19.4\% | 35.5\% | 30.4\% |
|  | Very dissatisfied | Count | 4 | 68 | 53 | 20 | 36 | 181 |
|  |  | \% within Q4_12. | 2.2\% | 37.6\% | 29.3\% | 11.0\% | 19.9\% | 100.0\% |
|  |  | \% within Q2. | 7.8\% | 14.4\% | 22.8\% | 32.3\% | 29.8\% | 19.3\% |
| Total |  | Count | 51 | 472 | 232 | 62 | 121 | 938 |
|  |  | \% within Q4_12. | 5.4\% | 50.3\% | 24.7\% | 6.6\% | 12.9\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Tdo not pay property tax |  |
| Q4 13. Please tell us how satisfied you are with the following service provided by the municipality: Fire services. | Very satisfied | Count | 30 | 141 | 51 | 13 | 33 | $\begin{array}{r} 268 \\ 100.0 \% \\ 29.5 \% \end{array}$ |
|  |  | \% within Q4_13. | 11.2\% | 52.6\% | 19.0\% | 4.9\% | 12.3\% |  |
|  |  | \% within Q2. | 61.2\% | 30.1\% | 22.7\% | 21.7\% | 31.4\% |  |
|  | Satisfied | Count | 17 | 311 | 147 | 35 | 68 |  |
|  |  | \% within Q4_13. | 2.9\% | 53.8\% | 25.4\% | 6.1\% | 11.8\% |  |
|  |  | \% within Q2. | 34.7\% | 66.5\% | 65.3\% | 58.3\% | 64.8\% |  |
|  | Dissatisfied | Count | 1 | 13 | 21 | 8 | 3 | $\begin{array}{r} \hline 46 \\ 100.0 \% \\ 5.1 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_13. | 2.2\% | 28.3\% | 45.7\% | 17.4\% | 6.5\% |  |
|  |  | \% within Q2. | 2.0\% | 2.8\% | 9.3\% | 13.3\% | 2.9\% |  |
|  | Very dissatisfied | Count | 1 | 3 | 6 | 4 | 1 | $\begin{array}{r} 15 \\ 100.0 \% \\ 1.7 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_13. | 6.7\% | 20.0\% | 40.0\% | 26.7\% | 6.7\% |  |
|  |  | \% within Q2. | 2.0\% | 0.6\% | 2.7\% | 6.7\% | 1.0\% |  |
| Total |  | Count | 49 | 468 | 225 | 60 | 105 |  |
|  |  | \% within Q4_13. | 5.4\% | 51.6\% | 24.8\% | 6.6\% | 11.6\% |  |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q4_14 (Satisfaction of Garbage, Recycling, and Organics Collection) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q4_14. Please tell us how satisfied you are with the following service provided by the municipality: Garbage, recycling, and organics collection. | Very satisfied | Count | 33 | 153 | 55 | 16 | 19 | $\begin{array}{r} \hline 276 \\ 100.0 \% \\ 27.1 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_14. | 12.0\% | 55.4\% | 19.9\% | 5.8\% | 6.9\% |  |
|  |  | \% within Q2. | 63.5\% | 29.4\% | 21.7\% | 22.9\% | 15.3\% |  |
|  | Satisfied | Count | 17 | 307 | 148 | 30 | 83 |  |
|  |  | \% within Q4_14. | 2.9\% | 52.5\% | 25.3\% | 5.1\% | 14.2\% |  |
|  |  | \% within Q2. | 32.7\% | 59.0\% | 58.3\% | 42.9\% | 66.9\% |  |
|  | Dissatisfied | Count | 0 | 45 | 32 | 8 | 17 | $\begin{array}{r} 102 \\ 100.0 \% \\ 10.0 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_14. | 0.0\% | 44.1\% | 31.4\% | 7.8\% | 16.7\% |  |
|  |  | \% within Q2. | 0.0\% | 8.7\% | 12.6\% | 11.4\% | 13.7\% |  |
|  | Very dissatisfied | Count | 2 | 15 | 19 | 16 | 5 | $\begin{array}{r} \hline 57 \\ 100.0 \% \\ 5.6 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_14. | 3.5\% | 26.3\% | 33.3\% | 28.1\% | 8.8\% |  |
|  |  | \% within Q2. | 3.8\% | 2.9\% | 7.5\% | 22.9\% | 4.0\% |  |
| Total |  | Count | 52 | 520 | 254 | 70 | 124 | 1020$100.0 \%$$100.0 \%$ |
|  |  | \% within Q4_14. | 5.1\% | 51.0\% | 24.9\% | 6.9\% | 12.2\% |  |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q4_15 (Satisfaction of Halifax Public Libraries) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q4 15. Please tell us how satisfied you are with the following service provided by the municipality: Halifax Public Libraries. | Very satisfied | Count | 40 | 273 | 87 | 25 | 70 | 495 |
|  |  | \% within Q4_15. | 8.1\% | 55.2\% | 17.6\% | 5.1\% | 14.1\% | 100.0\% |
|  |  | \% within Q2. | 80.0\% | 54.7\% | 37.3\% | 39.7\% | 56.0\% | 51.0\% |
|  | Satisfied | Count | 7 | 216 | 130 | 27 | 48 | 428 |
|  |  | \% within Q4_15. | 1.6\% | 50.5\% | 30.4\% | 6.3\% | 11.2\% | 100.0\% |
|  |  | \% within Q2. | 14.0\% | 43.3\% | 55.8\% | 42.9\% | 38.4\% | 44.1\% |
|  | Dissatisfied | Count | 1 | 6 | 10 | 6 | 6 | 29 |
|  |  | \% within Q4_15. | 3.4\% | 20.7\% | 34.5\% | 20.7\% | 20.7\% | 100.0\% |
|  |  | \% within Q2. | 2.0\% | 1.2\% | 4.3\% | 9.5\% | 4.8\% | 3.0\% |
|  | Very dissatisfied | Count | 2 | 4 | 6 | 5 | 1 | 18 |
|  |  | \% within Q4_15. | 11.1\% | 22.2\% | 33.3\% | 27.8\% | 5.6\% | 100.0\% |
|  |  | \% within Q2. | 4.0\% | 0.8\% | 2.6\% | 7.9\% | 0.8\% | 1.9\% |
| Total |  | Count | 50 | 499 | 233 | 63 | 125 | 970 |
|  |  | \% within Q4_15. | 5.2\% | 51.4\% | 24.0\% | 6.5\% | 12.9\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_16 (Satisfaction of Overall City Maintenance) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q4_16. Please tell us how satisfied you are with the following service provided by the municipality: Overall city maintenance. | Very satisfied | Count | 19 | 34 | 3 | 5 | 5 | $\begin{array}{r} 66 \\ 100.0 \% \\ 6.6 \% \end{array}$ |
|  |  | \% within Q4_16. | 28.8\% | 51.5\% | 4.5\% | 7.6\% | 7.6\% |  |
|  |  | \% within Q2. | 36.5\% | 6.6\% | 1.2\% | 8.2\% | 4.0\% |  |
|  | Satisfied | Count | 26 | 369 | 125 | 20 | 82 | $\begin{array}{r} \hline 622 \\ 100.0 \% \\ 62.2 \% \end{array}$ |
|  |  | \% within Q4_16. | 4.2\% | 59.3\% | 20.1\% | 3.2\% | 13.2\% |  |
|  |  | \% within Q2. | 50.0\% | 71.4\% | 51.2\% | 32.8\% | 65.1\% |  |
|  | Dissatisfied | Count | 6 | 101 | 84 | 20 | 32 | $\begin{array}{r} 243 \\ 100.0 \% \\ 24.3 \% \end{array}$ |
|  |  | \% within Q4_16. | 2.5\% | 41.6\% | 34.6\% | 8.2\% | 13.2\% |  |
|  |  | \% within Q2. | 11.5\% | 19.5\% | 34.4\% | 32.8\% | 25.4\% |  |
|  | Very dissatisfied | Count | 1 | 13 | 32 | 16 | 7 | $\begin{array}{r} 69 \\ 100.0 \% \\ 6.9 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_16. | 1.4\% | 18.8\% | 46.4\% | 23.2\% | 10.1\% |  |
|  |  | \% within Q2. | 1.9\% | 2.5\% | 13.1\% | 26.2\% | 5.6\% |  |
| Total |  | Count | 52 | 517$51.7 \%$$100.0 \%$ | 244$24.4 \%$$100.0 \%$ | 61$6.1 \%$$100.0 \%$ | 126 | 1000$100.0 \%$$100.0 \%$ |
|  |  | \% within Q4_16. | 5.2\% |  |  |  | 12.6\% |  |
|  |  | \% within Q2. | 100.0\% |  |  |  | 100.0\% |  |

## Q4_17 (Satisfaction of Parking Enforcement) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Tdo not pay property tax |  |
| Q4_17. Please tell us how satisfied you are with the following service provided by the municipality: Parking enforcement. | Very satisfied | Count | 10 | 27 | 9 | 10 | 6 | $\begin{array}{r} 62 \\ 100.0 \% \\ 7.4 \% \end{array}$ |
|  |  | \% within Q4_17. | 16.1\% | 43.5\% | 14.5\% | 16.1\% | 9.7\% |  |
|  |  | \% within Q2. | 24.4\% | 6.2\% | 4.2\% | 18.5\% | 6.0\% |  |
|  | Satisfied | Count | 23 | 285 | 109 | 15 | 45 | $\begin{array}{r} 477 \\ 100.0 \% \\ 56.8 \% \end{array}$ |
|  |  | \% within Q4_17. | 4.8\% | 59.7\% | 22.9\% | 3.1\% | 9.4\% |  |
|  |  | \% within Q2. | 56.1\% | 65.8\% | 51.4\% | 27.8\% | 45.0\% |  |
|  | Dissatisfied | Count | 4 | 88 | 58 | 12 | 26 | $\begin{array}{r} \hline 188 \\ 100.0 \% \\ 22.4 \% \end{array}$ |
|  |  | \% within Q4_17. | 2.1\% | 46.8\% | 30.9\% | 6.4\% | 13.8\% |  |
|  |  | \% within Q2. | 9.8\% | 20.3\% | 27.4\% | 22.2\% | 26.0\% |  |
|  | Very dissatisfied | Count | 4 | 33 | 36 | 17 | 23 | $\begin{array}{r} 113 \\ 100.0 \% \\ 13.5 \% \end{array}$ |
|  |  | \% within Q4_17. | 3.5\% | 29.2\% | 31.9\% | 15.0\% | 20.4\% |  |
|  |  | \% within Q2. | 9.8\% | 7.6\% | 17.0\% | 31.5\% | 23.0\% |  |
| Total |  | Count | 41 | 433 | 212 | 54 | 100 |  |
|  |  | \% within Q4_17. | 4.9\% | 51.5\% | 25.2\% | 6.4\% | 11.9\% |  |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q4_18 (Satisfaction of Police Services) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q4 18. Please tell us how satisfied you are with the following service provided by the municipality: Police services. | Very satisfied | Count | 23 | 94 | 37 | 13 | 14 | 181 |
|  |  | \% within Q4_18. | 12.7\% | 51.9\% | 20.4\% | 7.2\% | 7.7\% | 100.0\% |
|  |  | \% within Q2. | 46.0\% | 19.1\% | 15.5\% | 20.3\% | 12.0\% | 18.9\% |
|  | Satisfied | Count | 21 | 333 | 138 | 32 | 72 | 596 |
|  |  | \% within Q4_18. | 3.5\% | 55.9\% | 23.2\% | 5.4\% | 12.1\% | 100.0\% |
|  |  | \% within Q2. | 42.0\% | 67.8\% | 58.0\% | 50.0\% | 61.5\% | 62.1\% |
|  | Dissatisfied | Count | 3 | 45 | 40 | 8 | 18 | 114 |
|  |  | \% within Q4_18. | 2.6\% | 39.5\% | 35.1\% | 7.0\% | 15.8\% | 100.0\% |
|  |  | \% within Q2. | 6.0\% | 9.2\% | 16.8\% | 12.5\% | 15.4\% | 11.9\% |
|  | Very dissatisfied | Count | 3 | 19 | 23 | 11 | 13 | 69 |
|  |  | \% within Q4_18. | 4.3\% | 27.5\% | 33.3\% | 15.9\% | 18.8\% | 100.0\% |
|  |  | \% within Q2. | 6.0\% | 3.9\% | 9.7\% | 17.2\% | 11.1\% | 7.2\% |
| Total |  | Count | 50 | 491 | 238 | 64 | 117 | 960 |
|  |  | \% within Q4_18. | 5.2\% | 51.1\% | 24.8\% | 6.7\% | 12.2\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q4_19. Please tell us how satisfied you are with the following service provided by the municipality: Public engagement (example: consultation on projects like Cogswell District). | Very satisfied | Count | 20 | 57 | 13 | 3 | 10 | $\begin{array}{r} 103 \\ 100.0 \% \\ 12.4 \% \end{array}$ |
|  |  | \% within Q4_19. | 19.4\% | 55.3\% | 12.6\% | 2.9\% | 9.7\% |  |
|  |  | \% within Q2. | 44.4\% | 13.2\% | 6.5\% | 5.5\% | 10.4\% |  |
|  | Satisfied | Count | 18 | 260 | 84 | 17 | 42 | $\begin{array}{r} \hline 421 \\ 100.0 \% \\ 50.8 \% \end{array}$ |
|  |  | \% within Q4_19. | 4.3\% | 61.8\% | 20.0\% | 4.0\% | 10.0\% |  |
|  |  | \% within Q2. | 40.0\% | 60.0\% | 42.2\% | 30.9\% | 43.8\% |  |
|  | Dissatisfied | Count | 5 | 80 | 56 | 15 | 34 | $\begin{array}{r} 190 \\ 100.0 \% \\ 22.9 \% \end{array}$ |
|  |  | \% within Q4_19. | 2.6\% | 42.1\% | 29.5\% | 7.9\% | 17.9\% |  |
|  |  | \% within Q2. | 11.1\% | 18.5\% | 28.1\% | 27.3\% | 35.4\% |  |
|  | Very dissatisfied | Count | 2 | 36 | 46 | 20 | 10 | $\begin{array}{r} 114 \\ 100.0 \% \\ 13.8 \% \end{array}$ |
|  |  | \% within Q4_19. | 1.8\% | 31.6\% | 40.4\% | 17.5\% | 8.8\% |  |
|  |  | \% within Q2. | 4.4\% | 8.3\% | 23.1\% | 36.4\% | 10.4\% |  |
| Total |  | Count | 45 | 433 | 199 | 55 | 96 | $\begin{array}{r} \hline 828 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_19. | 5.4\% | 52.3\% | 24.0\% | 6.6\% | 11.6\% |  |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q4_20 (Satisfaction of Public Transit - Conventional Bus \& Ferry) by Q2 (Value of Property Tax)


Q4_21 (Satisfaction of Public Transit - Access-a-bus) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Tdo not pay property tax |  |
| Q4 21. Please tell us how satisfied you are with the following service provided by the municipality: Public Transit - Access-a-bus (example: reliability). | Very satisfied | Count | 6 | 14 | 9 | 5 | 5 |  |
|  |  | \% within Q4_21. | 15.4\% | 35.9\% | 23.1\% | 12.8\% | 12.8\% |  |
|  |  | \% within Q2. | 23.1\% | 8.8\% | 10.5\% | 21.7\% | 13.9\% |  |
|  | Satisfied | Count | 11 | 93 | 32 | 6 | 11 | $\begin{array}{r} 153 \\ 100.0 \% \\ 46.4 \% \end{array}$ |
|  |  | \% within Q4_21. | 7.2\% | 60.8\% | 20.9\% | 3.9\% | 7.2\% |  |
|  |  | \% within Q2. | 42.3\% | 58.5\% | 37.2\% | 26.1\% | 30.6\% |  |
|  | Dissatisfied | Count | 6 | 36 | 18 | 4 | 14 | $\begin{array}{r} \hline 78 \\ 100.0 \% \\ 23.6 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_21. | 7.7\% | 46.2\% | 23.1\% | 5.1\% | 17.9\% |  |
|  |  | \% within Q2. | 23.1\% | 22.6\% | 20.9\% | 17.4\% | 38.9\% |  |
|  | Very dissatisfied | Count | 3 | 16 | 27 | 8 | 6 | $\begin{array}{r} \hline 60 \\ 100.0 \% \\ 18.2 \% \end{array}$ |
|  |  | \% within Q4_21. | 5.0\% | 26.7\% | 45.0\% | 13.3\% | 10.0\% |  |
|  |  | \% within Q2. | 11.5\% | 10.1\% | 31.4\% | 34.8\% | 16.7\% |  |
| Total |  | Count | 26 | 159 | 86 | 23 | 36 | 330 |
|  |  | \% within Q4_21. | 7.9\% | 48.2\% | 26.1\% | 7.0\% | 10.9\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_22 (Satisfaction of Overall Transit Service) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q4_22. Please tell us how satisfied you are with the following service provided by the municipality: Overall transit service. | Very satisfied | Count | 11 | 22 | 9 | 8 | 4 | $\begin{array}{r} 54 \\ 100.0 \% \\ 5.9 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_22. | 20.4\% | 40.7\% | 16.7\% | 14.8\% | 7.4\% |  |
|  |  | \% within Q2. | 23.4\% | 4.7\% | 4.1\% | 13.8\% | 3.3\% |  |
|  | Satisfied | Count | 23 | 242 | 71 | 15 | 42 |  |
|  |  | \% within Q4_22. | 5.9\% | 61.6\% | 18.1\% | 3.8\% | 10.7\% |  |
|  |  | \% within Q2. | 48.9\% | 51.4\% | 32.7\% | 25.9\% | 34.4\% |  |
|  | Dissatisfied | Count | 8 | 163 | 72 | 13 | 51 | $\begin{array}{r} 307 \\ 100.0 \% \\ 33.6 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_22. | 2.6\% | 53.1\% | 23.5\% | 4.2\% | 16.6\% |  |
|  |  | \% within Q2. | 17.0\% | 34.6\% | 33.2\% | 22.4\% | 41.8\% |  |
|  | Very dissatisfied | Count | 5 | 44 | 65 | 22 | 25 |  |
|  |  | \% within Q4_22. | 3.1\% | 27.3\% | 40.4\% | 13.7\% | 15.5\% |  |
|  |  | \% within Q2. | 10.6\% | 9.3\% | 30.0\% | 37.9\% | 20.5\% |  |
| Total |  | Count | 47 | 471 | 217 | 58 | 122 | 2 915 <br> $\%$ $100.0 \%$ <br> $100.0 \%$  |
|  |  | \% within Q4_22. | 5.1\% | 51.5\% | 23.7\% | 6.3\% | 13.3\% |  |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q4_23 (Satisfaction of Indoor Recreation Facilities) by Q2 (Value of Property Tax)


Q4_24 (Satisfaction of Outdoor Recreation Facilities) by Q2 (Value of Property Tax)


Q4_25 (Satisfaction of Recreation Programming) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q4 25. Please tell us how satisfied you are with the following service provided by the municipality: Recreation programming (example: swimming, camps). | Very satisfied | Count | 18 | 51 | 18 | 7 | 11 | 105 |
|  |  | \% within Q4_25. | 17.1\% | 48.6\% | 17.1\% | 6.7\% | 10.5\% | 100.0\% |
|  |  | \% within Q2. | 42.9\% | 13.8\% | 9.9\% | 14.0\% | 15.3\% | 14.7\% |
|  | Satisfied | Count | 19 | 251 | 98 | 18 | 40 | 426 |
|  |  | \% within Q4_25. | 4.5\% | 58.9\% | 23.0\% | 4.2\% | 9.4\% | 100.0\% |
|  |  | \% within Q2. | 45.2\% | 68.0\% | 53.8\% | 36.0\% | 55.6\% | 59.6\% |
|  | Dissatisfied | Count | 3 | 55 | 38 | 11 | 16 | 123 |
|  |  | \% within Q4_25. | 2.4\% | 44.7\% | 30.9\% | 8.9\% | 13.0\% | 100.0\% |
|  |  | \% within Q2. | 7.1\% | 14.9\% | 20.9\% | 22.0\% | 22.2\% | 17.2\% |
|  | Very dissatisfied | Count | 2 | 12 | 28 | 14 | 5 | 61 |
|  |  | \% within Q4_25. | 3.3\% | 19.7\% | 45.9\% | 23.0\% | 8.2\% | 100.0\% |
|  |  | \% within Q2. | 4.8\% | 3.3\% | 15.4\% | 28.0\% | 6.9\% | 8.5\% |
| Total |  | Count | 42 | 369 | 182 | 50 | 72 | 715 |
|  |  | \% within Q4_25. | 5.9\% | 51.6\% | 25.5\% | 7.0\% | 10.1\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_26 (Satisfaction of Sidewalk Maintenance) by Q2 (Value of Property Tax)


Q4_27 (Satisfaction of Street / Road Maintenance) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q4 27. Please tell us how satisfied you are with the following service provided by the municipality: Street / road maintenance. | Very satisfied | Count | 11 | 19 | 5 | 1 | 3 |  |
|  |  | \% within Q4_27. | 28.2\% | 48.7\% | 12.8\% | 2.6\% | 7.7\% |  |
|  |  | \% within Q2. | 21.2\% | 3.7\% | 2.0\% | 1.5\% | 2.3\% |  |
|  | Satisfied | Count | 30 | 205 | 49 | 8 | 40 | $\begin{array}{r} 332 \\ 100.0 \% \\ 32.6 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_27. | 9.0\% | 61.7\% | 14.8\% | 2.4\% | 12.0\% |  |
|  |  | \% within Q2. | 57.7\% | 39.9\% | 19.4\% | 11.8\% | 30.8\% |  |
|  | Dissatisfied | Count | 4 | 204 | 90 | 20 | 52 | $\begin{array}{r} \hline 370 \\ 100.0 \% \\ 36.4 \% \end{array}$ |
|  |  | \% within Q4_27. | 1.1\% | 55.1\% | 24.3\% | 5.4\% | 14.1\% |  |
|  |  | \% within Q2. | 7.7\% | 39.7\% | 35.6\% | 29.4\% | 40.0\% |  |
|  | Very dissatisfied | Count | 7 | 86 | 109 | 39 | 35 | $\begin{array}{r} \hline 276 \\ 100.0 \% \\ 27.1 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_27. | 2.5\% | 31.2\% | 39.5\% | 14.1\% | 12.7\% |  |
|  |  | \% within Q2. | 13.5\% | 16.7\% | 43.1\% | 57.4\% | 26.9\% |  |
| Total |  | Count | 52 | 514 | 253 | 68 | 130 | $\begin{array}{r} 1017 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_27. | 5.1\% | 50.5\% | 24.9\% | 6.7\% | 12.8\% |  |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q4_28 (Satisfaction of Street / Road Maintenance) by Q2 (Value of Property Tax)


Q4_29 (Satisfaction of Traffic / Pedestrian Safety) by Q2 (Value of Property Tax)


Q4_30 (Satisfaction of Winter Maintenance) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Tdo not pay property tax |  |
| Q4 30. Please tell us how satisfied you are with the following service provided by the municipality: Winter maintenance (example: snow and ice removal). | Very satisfied | Count | 13 | 26 | 8 | 5 | 3 | $\begin{array}{r} 55 \\ 100.0 \% \\ 5.4 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_30. | 23.6\% | 47.3\% | 14.5\% | 9.1\% | 5.5\% |  |
|  |  | \% within Q2. | 25.5\% | 5.0\% | 3.2\% | 7.4\% | 2.4\% |  |
|  | Satisfied | Count | 22 | 239 | 89 | 19 | 36 | $\begin{array}{r} \hline 405 \\ 100.0 \% \\ 39.9 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_30. | 5.4\% | 59.0\% | 22.0\% | 4.7\% | 8.9\% |  |
|  |  | \% within Q2. | 43.1\% | 46.1\% | 35.3\% | 27.9\% | 28.6\% |  |
|  | Dissatisfied | Count | 7 | 167 | 83 | 15 | 47 | $\begin{array}{r} 319 \\ 100.0 \% \\ 31.4 \% \end{array}$ |
|  |  | \% within Q4_30. | 2.2\% | 52.4\% | 26.0\% | 4.7\% | 14.7\% |  |
|  |  | \% within Q2. | 13.7\% | 32.2\% | 32.9\% | 22.1\% | 37.3\% |  |
|  | Very dissatisfied | Count | 9 | 86 | 72 | 29 | 40 | $\begin{array}{r} 236 \\ 100.0 \% \\ 23.3 \% \end{array}$ |
|  |  | \% within Q4_30. | 3.8\% | 36.4\% | 30.5\% | 12.3\% | 16.9\% |  |
|  |  | \% within Q2. | 17.6\% | 16.6\% | 28.6\% | 42.6\% | 31.7\% |  |
| Total |  | Count | 51 | 518 | 252 | 68 | 126 | 1015 |
|  |  | \% within Q4_30. | 5.0\% | 51.0\% | 24.8\% | 6.7\% | 12.4\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_1 (Satisfaction of Accessibility Programming) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipa which of the statements | lity is creating the municipal comes closest to your point should: | budget, please indicate view. The municipality |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase | Total |
| Q4_1. Please tell us how | Very satisfied | Count | 17 | 32 | 32 | 81 |
| atisfied you are with the |  | \% within Q4_1. | 21.0\% | 39.5\% | 39.5\% | 100.0\% |
| e municipality: Accessibility |  | \% within Q3. | 10.7\% | 9.6\% | 11.9\% | 10.6\% |
| programming (example: | Satisfied | Count | 78 | 203 | 161 | 442 |
| physical / intellectual access to |  | \% within Q4_1. | 17.6\% | 45.9\% | 36.4\% | 100.0\% |
| facilities, services, programs). |  | \% within Q3. | 49.1\% | 60.8\% | 60.1\% | 58.1\% |
|  | Dissatisfied | Count | 38 | 78 | 60 | 176 |
|  |  | \% within Q4_1. | 21.6\% | 44.3\% | 34.1\% | 100.0\% |
|  |  | \% within Q3. | 23.9\% | 23.4\% | 22.4\% | 23.1\% |
|  | Very dissatisfied | Count | 26 | 21 | 15 | 62 |
|  |  | \% within Q4_1. | 41.9\% | 33.9\% | 24.2\% | 100.0\% |
|  |  | \% within Q3. | 16.4\% | 6.3\% | 5.6\% | 8.1\% |
| Total |  | Count | 159 | 334 | 268 | 761 |
|  |  | \% within Q4_1. | 20.9\% | 43.9\% | 35.2\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_2 (Satisfaction of Affordability / Free Programming) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_2. Please tell us how satisfied you are with the following service provided by the municipality: Affordability / free programming. | Very satisfied | Count | 19 | 36 | 24 | 79 |
|  |  | \% within Q4_2. | 24.1\% | 45.6\% | 30.4\% | 100.0\% |
|  |  | \% within Q3. | 11.7\% | 9.7\% | 7.9\% | 9.4\% |
|  | Satisfied | Count | 85 | 246 | 186 | 517 |
|  |  | \% within Q4_2. | 16.4\% | 47.6\% | 36.0\% | 100.0\% |
|  |  | \% within Q3. | 52.5\% | 66.5\% | 61.2\% | 61.8\% |
|  | Dissatisfied | Count | 33 | 70 | 72 | 175 |
|  |  | \% within Q4_2. | 18.9\% | 40.0\% | 41.1\% | 100.0\% |
|  |  | \% within Q3. | 20.4\% | 18.9\% | 23.7\% | 20.9\% |
|  | Very dissatisfied | Count | 25 | 18 | 22 | 65 |
|  |  | \% within Q4_2. | 38.5\% | 27.7\% | 33.8\% | 100.0\% |
|  |  | \% within Q3. | 15.4\% | 4.9\% | 7.2\% | 7.8\% |
| Total |  | Count | 162 | 370 | 304 | 836 |
|  |  | \% within Q4_2. | 19.4\% | 44.3\% | 36.4\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_3 (Satisfaction of Arts and Cultural Programming) by Q3 (Taxes and Fees)


Q4_4 (Satisfaction of Bike Lanes / Cycling Facilities) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_4. Please tell us how satisfied you are with the following service provided by the municipality: Bike lanes / cycling facilities. | Very satisfied | Count | 30 | 36 | 21 | 87 |
|  |  | \% within Q4_4. | 34.5\% | 41.4\% | 24.1\% | 100.0\% |
|  |  | \% within Q3. | 17.4\% | 9.9\% | 6.8\% | 10.3\% |
|  | Satisfied | Count | 49 | 119 | 72 | 240 |
|  |  | \% within Q4_4. | 20.4\% | 49.6\% | 30.0\% | 100.0\% |
|  |  | \% within Q3. | 28.5\% | 32.9\% | 23.4\% | 28.5\% |
|  | Dissatisfied | Count | 36 | 118 | 111 | 265 |
|  |  | \% within Q4_4. | 13.6\% | 44.5\% | 41.9\% | 100.0\% |
|  |  | \% within Q3. | 20.9\% | 32.6\% | 36.0\% | 31.5\% |
|  | Very dissatisfied | Count | 57 | 89 | 104 | 250 |
|  |  | \% within Q4_4. | 22.8\% | 35.6\% | 41.6\% | 100.0\% |
|  |  | \% within Q3. | 33.1\% | 24.6\% | 33.8\% | 29.7\% |
| Total |  | Count | 172 | 362 | 308 | 842 |
|  |  | \% within Q4_4. | 20.4\% | 43.0\% | 36.6\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_5 (Satisfaction of Business Support Services) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipa which of the statements | lity is creating the municipal comes closest to your point should: | budget, please indicate view. The municipality |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase | Total |
| Q4_5. Please tell us how satisfied you are with the following service provided by the municipality: Business | Very satisfied | Count <br> \% within Q4_5. <br> \% within Q3. | 6 $21.4 \%$ $4.5 \%$ | 13 $46.4 \%$ $5.7 \%$ | 9 $32.1 \%$ $5.6 \%$ | 28 $100.0 \%$ $5.4 \%$ |
| support services (example: permits). | Satisfied | Count \% within Q4_5. | 52 | 130 $45.0 \%$ | 107 $37.0 \%$ | 289 $100.0 \%$ |
|  |  | \% within Q3. | 39.4\% | 57.3\% | 66.0\% | 55.5\% |
|  | Dissatisfied | Count | 45 | 71 | 28 | 144 |
|  |  | \% within Q4_5. | 31.3\% | 49.3\% | 19.4\% | 100.0\% |
|  |  | \% within Q3. | 34.1\% | 31.3\% | 17.3\% | 27.6\% |
|  | Very dissatisfied | Count | 29 | 13 | 18 | 60 |
|  |  | \% within Q4_5. | 48.3\% | 21.7\% | 30.0\% | 100.0\% |
|  |  | \% within Q3. | 22.0\% | 5.7\% | 11.1\% | 11.5\% |
| Total |  | Count | 132 | 227 | 162 | 521 |
|  |  | \% within Q4_5. | 25.3\% | 43.6\% | 31.1\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_6 (Satisfaction of Cleanliness) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_6. Please tell us how satisfied you are with the following service provided by the municipality: Cleanliness (example: litter \& graffiti removal). | Very satisfied | Count | 16 | 40 | 31 | 87 |
|  |  | \% within Q4_6. | 18.4\% | 46.0\% | 35.6\% | 100.0\% |
|  |  | \% within Q3. | 7.7\% | 8.5\% | 8.6\% | 8.3\% |
|  | Satisfied | Count | 94 | 251 | 203 | 548 |
|  |  | \% within Q4_6. | 17.2\% | 45.8\% | 37.0\% | 100.0\% |
|  |  | \% within Q3. | 45.0\% | 53.1\% | 56.4\% | 52.6\% |
|  | Dissatisfied | Count | 58 | 132 | 93 | 283 |
|  |  | \% within Q4_6. | 20.5\% | 46.6\% | 32.9\% | 100.0\% |
|  |  | \% within Q3. | 27.8\% | 27.9\% | 25.8\% | 27.2\% |
|  | Very dissatisfied | Count | 41 | 50 | 33 | 124 |
|  |  | \% within Q4_6. | 33.1\% | 40.3\% | 26.6\% | 100.0\% |
|  |  | \% within Q3. | 19.6\% | 10.6\% | 9.2\% | 11.9\% |
| Total |  | Count | 209 | 473 | 360 | 1042 |
|  |  | \% within Q4_6. | 20.1\% | 45.4\% | 34.5\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_7 (Satisfaction of Community Planning) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipa which of the statements | lity is creating the municipal comes closest to your point should: | budget, please indicate view. The municipality |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase | Total |
| Q4_7. Please tell us how satisfied you are with the following service provided by the municipality: Community | Very satisfied | Count <br> \% within Q4_7. <br> \% within Q3. | 5 | 10 <br> $41.7 \%$ <br> $2.5 \%$ | 9 $37.5 \%$ $2.9 \%$ | 24 $100.0 \%$ $2.7 \%$ |
| planning / land use planning and approvals. | Satisfied | Count \% within Q4_7. | 45 | 137 | 111 $37.9 \%$ | 293 $100.0 \%$ |
|  |  | \% within Q3. | 25.0\% | 34.8\% | 35.7\% | 33.1\% |
|  | Dissatisfied | Count | 58 | 149 | 111 | 318 |
|  |  | \% within Q4_7. | 18.2\% | 46.9\% | 34.9\% | 100.0\% |
|  |  | \% within Q3. | 32.2\% | 37.8\% | 35.7\% | 35.9\% |
|  | Very dissatisfied | Count | 72 | 98 | 80 | 250 |
|  |  | \% within Q4_7. | 28.8\% | 39.2\% | 32.0\% | 100.0\% |
|  |  | \% within Q3. | 40.0\% | 24.9\% | 25.7\% | 28.2\% |
| Total |  | Count | 180 | 394 | 311 | 885 |
|  |  | \% within Q4_7. | 20.3\% | 44.5\% | 35.1\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_8 (Satisfaction of Community Standards) by Q3 (Taxes and Fees)


Q4_9 (Satisfaction of Diversity Programs) by Q3 (Taxes and Fees)


Q4_10 (Satisfaction of Economic Development) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_10. Please tell us how satisfied you are with the following service provided by the municipality: Economic development (example: promoting and connecting Halifax to grow and get business, talent, and investment). | Very satisfied | Count | 9 | 23 | 28 | 60 |
|  |  | \% within Q4_10. | 15.0\% | 38.3\% | 46.7\% | 100.0\% |
|  |  | \% within Q3. | 4.9\% | 5.8\% | 9.6\% | 6.9\% |
|  | Satisfied | Count | 74 | 236 | 155 | 465 |
|  |  | \% within Q4_10. | 15.9\% | 50.8\% | 33.3\% | 100.0\% |
|  |  | \% within Q3. | 40.7\% | 59.7\% |  | 53.4\% |
|  | Dissatisfied | Count | 60 | 100 | 86 | 246 |
|  |  | \% within Q4_10. | 24.4\% | 40.7\% | 35.0\% | 100.0\% |
|  |  | \% within Q3. | 33.0\% | 25.3\% | 29.4\% | 28.3\% |
|  | Very dissatisfied | Count | 39 | 36 | 24 | 99 |
|  |  | \% within Q4_10. | 39.4\% | 36.4\% | 24.2\% | 100.0\% |
|  |  | \% within Q3. | 21.4\% | 9.1\% | 8.2\% | 11.4\% |
| Total |  | Count | 182 | 395 | 293 | 870 |
|  |  | \% within Q4_10. | 20.9\% | 45.4\% | 33.7\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_11 (Satisfaction of Emergency Preparedness) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipal which of the statements | lity is creating the municipal comes closest to your point should: | budget, please indicate view. The municipality |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase | Total |
| Q4_11. Please tell us how satisfied you are with the following service provided by the municipality: Emergency | Very satisfied | Count <br> \% within Q4_11. <br> \% within Q3. | 19 $16.1 \%$ $9.5 \%$ | 51 $43.2 \%$ $12.2 \%$ | 48 $40.7 \%$ $15.1 \%$ | 118 $100.0 \%$ $12.6 \%$ |
| preparedness. | Satisfied | Count | 116 | 268 | 187 | 571 |
|  |  | \% within Q4_11. | 20.3\% | 46.9\% | 32.7\% | 100.0\% |
|  |  | \% within Q3. | 57.7\% | 64.1\% | 59.0\% | 61.0\% |
|  | Dissatisfied | Count | 42 | 64 | 57 | 163 |
|  |  | \% within Q4_11. | 25.8\% | 39.3\% | 35.0\% | 100.0\% |
|  |  | \% within Q3. | 20.9\% | 15.3\% | 18.0\% | 17.4\% |
|  | Very dissatisfied | Count | 24 | 35 | 25 | 84 |
|  |  | \% within Q4_11. | 28.6\% | 41.7\% | 29.8\% | 100.0\% |
|  |  | \% within Q3. | 11.9\% | 8.4\% | 7.9\% | 9.0\% |
| Total |  | Count | 201 | 418 | 317 | 936 |
|  |  | \% within Q4_11. | 21.5\% | 44.7\% | 33.9\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_12 (Satisfaction of Environmental Protection and Sustainability) by Q3 (Taxes and Fees)



Q4_13 (Satisfaction of Fire Services) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_13. Please tell us how satisfied you are with the following service provided by the municipality: Fire services. | Very satisfied | Count | 60 | 128 | 86 | 274 |
|  |  | \% within Q4_13. | 21.9\% | 46.7\% | 31.4\% | 100.0\% |
|  |  | \% within Q3. | 30.6\% | 29.5\% | 27.7\% | 29.1\% |
|  | Satisfied | Count | 114 | 285 | 204 | 603 |
|  |  | \% within Q4_13. | 18.9\% | 47.3\% | 33.8\% | 100.0\% |
|  |  | \% within Q3. | 58.2\% | 65.7\% | 65.8\% | 64.1\% |
|  | Dissatisfied | Count | 13 | 17 | 16 | 46 |
|  |  | \% within Q4_13. | 28.3\% | 37.0\% | 34.8\% | 100.0\% |
|  |  | \% within Q3. | 6.6\% | 3.9\% | 5.2\% | 4.9\% |
|  | Very dissatisfied | Count | 9 | 4 | 4 | 17 |
|  |  | \% within Q4_13. | 52.9\% | 23.5\% | 23.5\% | 100.0\% |
|  |  | \% within Q3. | 4.6\% | 0.9\% | 1.3\% | 1.8\% |
| Total |  | Count | 196 | 434 | 310 | 940 |
|  |  | \% within Q4_13. | 20.9\% | 46.2\% | 33.0\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_14 (Satisfaction of Garbage, Recycling, and Organics Collection) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_14. Please tell us how satisfied you are with the following service provided by the municipality: Garbage, recycling, and organics collection. | Very satisfied | Count | 50 | 129 | 105 | 284 |
|  |  | \% within Q4_14. | 17.6\% | 45.4\% | 37.0\% | 100.0\% |
|  |  | \% within Q3. | 23.5\% | 26.7\% | 29.1\% | 26.9\% |
|  | Satisfied | Count | 103 | 296 | 212 | 611 |
|  |  | \% within Q4_14. | 16.9\% | 48.4\% | 34.7\% | 100.0\% |
|  |  | \% within Q3. | 48.4\% | 61.3\% | 58.7\% | 57.8\% |
|  | Dissatisfied | Count | 34 | 42 | 29 | 105 |
|  |  | \% within Q4_14. | 32.4\% | 40.0\% | 27.6\% | 100.0\% |
|  |  | \% within Q3. | 16.0\% | 8.7\% | 8.0\% | 9.9\% |
|  | Very dissatisfied | Count | 26 | 16 | 15 | 57 |
|  |  | \% within Q4_14. | 45.6\% | 28.1\% | 26.3\% | 100.0\% |
|  |  | \% within Q3. | 12.2\% | 3.3\% | 4.2\% | 5.4\% |
| Total |  | Count | 213 | 483 | 361 | 1057 |
|  |  | \% within Q4_14. | 20.2\% | 45.7\% | 34.2\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_15 (Satisfaction of Halifax Public Libraries) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_15. Please tell us how satisfied you are with the following service provided by the municipality: Halifax Public Libraries. | Very satisfied | Count | 81 | 234 | 193 | 508 |
|  |  | \% within Q4_15. | 15.9\% | 46.1\% | 38.0\% | 100.0\% |
|  |  | \% within Q3. | 42.2\% | 51.3\% | 54.7\% | 50.7\% |
|  | Satisfied | Count | 93 | 205 | 145 | 443 |
|  |  | \% within Q4_15. | 21.0\% | 46.3\% | 32.7\% | 100.0\% |
|  |  | \% within Q3. | 48.4\% | 45.0\% | 41.1\% | 44.3\% |
|  | Dissatisfied | Count | 9 | 13 | 10 | 32 |
|  |  | \% within Q4_15. | 28.1\% | 40.6\% | 31.3\% | 100.0\% |
|  |  | \% within Q3. | 4.7\% | 2.9\% | 2.8\% | 3.2\% |
|  | Very dissatisfied | Count | 9 | 4 | 5 | 18 |
|  |  | \% within Q4_15. | 50.0\% | 22.2\% | 27.8\% | 100.0\% |
|  |  | \% within Q3. | 4.7\% | 0.9\% | 1.4\% | 1.8\% |
| Total |  | Count | 192 | 456 | 353 | 1001 |
|  |  | \% within Q4_15. | 19.2\% | 45.6\% | 35.3\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_16 (Satisfaction of Overall City Maintenance) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_16. Please tell us how satisfied you are with the following service provided by the municipality: Overall city maintenance. | Very satisfied | Count | 12 | 32 | 23 |  |
|  |  | \% within Q4_16. | 17.9\% | 47.8\% | 34.3\% |  |
|  |  | \% within Q3. | 5.9\% | 6.8\% | 6.4\% |  |
|  | Satisfied | Count | 107 | 304 | 231 | $\begin{array}{r} \hline 642 \\ 100.0 \% \\ 62.0 \% \end{array}$ |
|  |  | \% within Q4_16. | 16.7\% | 47.4\% | 36.0\% |  |
|  |  | \% within Q3. | 52.5\% | 64.3\% | 64.5\% |  |
|  | Dissatisfied | Count | 62 | 109 | 83 | $\begin{array}{r} \hline 254 \\ 100.0 \% \\ 24.5 \% \end{array}$ |
|  |  | \% within Q4_16. | 24.4\% | 42.9\% | 32.7\% |  |
|  |  | \% within Q3. | 30.4\% | 23.0\% | 23.2\% |  |
|  | Very dissatisfied | Count | 23 | 28 | 21 | 72$100.0 \%$$7.0 \%$ |
|  |  | \% within Q4_16. | 31.9\% | 38.9\% | 29.2\% |  |
|  |  | \% within Q3. | 11.3\% | 5.9\% | 5.9\% |  |
| Total |  | Count | 204 | 473 | 358 | 1035 |
|  |  | \% within Q4_16. | 19.7\% | 45.7\% | 34.6\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_17 (Satisfaction of Parking Enforcement) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipalit which of the statements | lity is creating the municipal omes closest to your point should: | budget, please indicate view. The municipality |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase | Total |
| Q4_17. Please tell us how | Very satisfied | Count | 19 | 24 | 20 | 63 |
| satisfied you are with the |  | \% within Q4_17. | 30.2\% | 38.1\% | 31.7\% | 100.0\% |
| following service provided by the municipality: Parking |  | \% within Q3. | 10.4\% | 6.1\% | 6.8\% | 7.3\% |
| enforcement. | Satisfied | Count | 87 | 236 | 165 | 488 |
|  |  | \% within Q4_17. | 17.8\% | 48.4\% | 33.8\% | 100.0\% |
|  |  | \% within Q3. | 47.8\% | 60.2\% | 56.5\% | 56.4\% |
|  | Dissatisfied | Count | 40 | 86 | 70 | 196 |
|  |  | \% within Q4_17. | 20.4\% | 43.9\% | 35.7\% | 100.0\% |
|  |  | \% within Q3. | 22.0\% | 21.9\% | 24.0\% | 22.6\% |
|  | Very dissatisfied | Count | 36 | 46 | 37 | 119 |
|  |  | \% within Q4_17. | 30.3\% | 38.7\% | 31.1\% | 100.0\% |
|  |  | \% within Q3. | 19.8\% | 11.7\% | 12.7\% | 13.7\% |
| Total |  | Count | 182 | 392 | 292 | 866 |
|  |  | \% within Q4_17. | 21.0\% | 45.3\% | 33.7\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_18 (Satisfaction of Police Services) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_18. Please tell us how satisfied you are with the following service provided by the municipality: Police services. | Very satisfied | Count | 39 | 100 | 47 |  |
|  |  | \% within Q4_18. | 21.0\% | 53.8\% | 25.3\% |  |
|  |  | \% within Q3. | 19.5\% | 22.1\% | 13.9\% |  |
|  | Satisfied | Count | 118 | 289 | 208 |  |
|  |  | \% within Q4_18. | 19.2\% | 47.0\% | 33.8\% |  |
|  |  | \% within Q3. | 59.0\% | 63.8\% | 61.4\% |  |
|  | Dissatisfied | Count | 30 | 39 | 48 | $\begin{array}{r} \hline 117 \\ 100.0 \% \\ 11.8 \% \end{array}$ |
|  |  | \% within Q4_18. | 25.6\% | 33.3\% | 41.0\% |  |
|  |  | \% within Q3. | 15.0\% | 8.6\% | 14.2\% |  |
|  | Very dissatisfied | Count | 13 | 25 | 36 | 74$100.0 \%$$7.5 \%$ |
|  |  | \% within Q4_18. | 17.6\% | 33.8\% | 48.6\% |  |
|  |  | \% within Q3. | 6.5\% | 5.5\% | 10.6\% |  |
| Total | Count\% within Q4_18.\% within Q3. |  | 200 | 453 | 339 | $\begin{array}{r} \hline 992 \\ 100.0 \% \\ 100.0 \% \\ \hline \end{array}$ |
|  |  |  | 20.2\% | 45.7\% | 34.2\% |  |
|  |  |  | 100.0\% | 100.0\% | 100.0\% |  |

Q4_19 (Satisfaction of Public Engagement) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_19. Please tell us how satisfied you are with the following service provided by the municipality: Public engagement (example: consultation on projects like Cogswell District). | Very satisfied | Count | 14 | 51 | 40 | 105 |
|  |  | \% within Q4_19. | 13.3\% | 48.6\% | 38.1\% | 100.0\% |
|  |  | \% within Q3. | 8.5\% | 13.1\% | 13.5\% | 12.4\% |
|  | Satisfied | Count | 81 | 201 | 148 | 430 |
|  |  | \% within Q4_19. | 18.8\% | 46.7\% | 34.4\% | 100.0\% |
|  |  | \% within Q3. | 49.4\% | 51.7\% | 49.8\% | 50.6\% |
|  | Dissatisfied | Count | 41 | 83 | 73 | 197 |
|  |  | \% within Q4_19. | 20.8\% | 42.1\% | 37.1\% | 100.0\% |
|  |  | \% within Q3. | 25.0\% | 21.3\% | 24.6\% | 23.2\% |
|  | Very dissatisfied | Count | 28 | 54 | 36 | 118 |
|  |  | \% within Q4_19. | 23.7\% | 45.8\% | 30.5\% | 100.0\% |
|  |  | \% within Q3. | 17.1\% | 13.9\% | 12.1\% | 13.9\% |
| Total |  | Count | 164 | 389 | 297 | 850 |
|  |  | \% within Q4_19. | 19.3\% | 45.8\% | 34.9\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_20 (Satisfaction of Public Transit - Conventional Bus \& Ferry) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_20. Please tell us how satisfied you are with the following service provided by the municipality: Public Transit Conventional bus \& ferry (example: reliability). | Very satisfied | Count | 14 | 27 | 21 | 62 |
|  |  | \% within Q4_20. | 22.6\% | 43.5\% | 33.9\% | 100.0\% |
|  |  | \% within Q3. | 7.7\% | 6.2\% | 6.2\% | 6.5\% |
|  | Satisfied | Count | 72 | 209 | 132 | 413 |
|  |  | \% within Q4_20. | 17.4\% | 50.6\% | 32.0\% | 100.0\% |
|  |  | \% within Q3. | 39.6\% | 47.9\% | 38.7\% | 43.1\% |
|  | Dissatisfied | Count | 58 | 135 | 119 | 312 |
|  |  | \% within Q4_20. | 18.6\% | 43.3\% | 38.1\% | 100.0\% |
|  |  | \% within Q3. | 31.9\% | 31.0\% | 34.9\% | 32.5\% |
|  | Very dissatisfied | Count | 38 | 65 | 69 | 172 |
|  |  | \% within Q4_20. | 22.1\% | 37.8\% | 40.1\% | 100.0\% |
|  |  | \% within Q3. | 20.9\% | 14.9\% | 20.2\% | 17.9\% |
| Total |  | Count | 182 | 436 | 341 | 959 |
|  |  | \% within Q4_20. | 19.0\% | 45.5\% | 35.6\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_21 (Satisfaction of Public Transit - Access-a-bus) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_21. Please tell us how satisfied you are with the following service provided by the municipality: Public Transit -Access-a-bus (example: reliability). | Very satisfied | Count | 15 | 18 | 8 | 41 |
|  |  | \% within Q4_21. | 36.6\% | 43.9\% | 19.5\% | 100.0\% |
|  |  | \% within Q3. | 15.5\% | 13.1\% | 7.6\% | 12.1\% |
|  | Satisfied | Count | 44 | 62 | 51 | 157 |
|  |  | \% within Q4_21. | 28.0\% | 39.5\% | 32.5\% | 100.0\% |
|  |  | \% within Q3. | 45.4\% | 45.3\% | 48.6\% | 46.3\% |
|  | Dissatisfied | Count | 24 | 33 | 22 | 79 |
|  |  | \% within Q4_21. | 30.4\% | 41.8\% | 27.8\% | 100.0\% |
|  |  | \% within Q3. | 24.7\% | 24.1\% | 21.0\% | 23.3\% |
|  | Very dissatisfied | Count | 14 | 24 | 24 | 62 |
|  |  | \% within Q4_21. | 22.6\% | 38.7\% | 38.7\% | 100.0\% |
|  |  | \% within Q3. | 14.4\% | 17.5\% | 22.9\% | 18.3\% |
| Total |  | Count | 97 | 137 | 105 | 339 |
|  |  | \% within Q4_21. | 28.6\% | 40.4\% | 31.0\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_22 (Satisfaction of Overall Transit Service) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_22. Please tell us how satisfied you are with the following service provided by the municipality: Overall transit service. | Very satisfied | Count | 16 | 23 | 17 | 56 |
|  |  | \% within Q4_22. | 28.6\% | 41.1\% | 30.4\% | 100.0\% |
|  |  | \% within Q3. | 8.7\% | 5.4\% | 5.0\% | 5.9\% |
|  | Satisfied | Count | 74 | 199 | 134 | 407 |
|  |  | \% within Q4_22. | 18.2\% | 48.9\% | 32.9\% | 100.0\% |
|  |  | \% within Q3. | 40.4\% | 46.6\% | 39.6\% | 42.9\% |
|  | Dissatisfied | Count | 56 | 144 | 120 | 320 |
|  |  | \% within Q4_22. | 17.5\% | 45.0\% | 37.5\% | 100.0\% |
|  |  | \% within Q3. | 30.6\% | 33.7\% | 35.5\% | 33.8\% |
|  | Very dissatisfied | Count | 37 | 61 | 67 | 165 |
|  |  | \% within Q4_22. | 22.4\% | 37.0\% | 40.6\% | 100.0\% |
|  |  | \% within Q3. | 20.2\% | 14.3\% | 19.8\% | 17.4\% |
| Total |  | Count | 183 | 427 | 338 | 948 |
|  |  | \% within Q4_22. | 19.3\% | 45.0\% | 35.7\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_23 (Satisfaction of Indoor Recreation Facilities) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_23. Please tell us how satisfied you are with the following service provided by the municipality: Indoor recreation facilities (example: community centres, pools). | Very satisfied | Count <br> \% within Q4_23. <br> \% within Q3. | 26 $21.7 \%$ $14.3 \%$ | 53 $44.2 \%$ $12.8 \%$ | 41 $34.2 \%$ $13.3 \%$ | 120 $100.0 \%$ $13.3 \%$ |
|  | Satisfied | Count | 109 | 259 | 186 | 554 |
|  |  | \% within Q4_23. | 19.7\% | 46.8\% | 33.6\% | 100.0\% |
|  |  | \% within Q3. | 59.9\% | 62.7\% | 60.2\% | 61.3\% |
|  | Dissatisfied | Count | 25 | 67 | 57 | 149 |
|  |  | \% within Q4_23. | 16.8\% | 45.0\% | 38.3\% | 100.0\% |
|  |  | \% within Q3. | 13.7\% | 16.2\% | 18.4\% | 16.5\% |
|  | Very dissatisfied | Count | 22 | 34 | 25 | 81 |
|  |  | \% within Q4_23. | 27.2\% | 42.0\% | 30.9\% | 100.0\% |
|  |  | \% within Q3. | 12.1\% | 8.2\% | 8.1\% | 9.0\% |
| Total |  | Count | 182 | 413 | 309 | 904 |
|  |  | \% within Q4_23. | 20.1\% | 45.7\% | 34.2\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_24 (Satisfaction of Outdoor Recreation Facilities) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_24. Please tell us how satisfied you are with the following service provided by the municipality: Outdoor recreation facilities (example: sports fields). | Very satisfied | Count | 19 | 55 | 38 | 112 |
|  |  | \% within Q4_24. | 17.0\% | 49.1\% | 33.9\% | 100.0\% |
|  |  | \% within Q3. | 10.5\% | 13.5\% | 12.8\% | 12.6\% |
|  | Satisfied | Count | 117 | 261 | 180 | 558 |
|  |  | \% within Q4_24. | 21.0\% | 46.8\% | 32.3\% | 100.0\% |
|  |  | \% within Q3. | 64.6\% | 64.0\% | 60.4\% | 62.9\% |
|  | Dissatisfied | Count | 25 | 65 | 52 | 142 |
|  |  | \% within Q4_24. | 17.6\% | 45.8\% | 36.6\% | 100.0\% |
|  |  | \% within Q3. | 13.8\% | 15.9\% | 17.4\% | 16.0\% |
|  | Very dissatisfied | Count | 20 | 27 | 28 | 75 |
|  |  | \% within Q4_24. | 26.7\% | 36.0\% | 37.3\% | 100.0\% |
|  |  | \% within Q3. | 11.0\% | 6.6\% | 9.4\% | 8.5\% |
| Total |  | Count | 181 | 408 | 298 | 887 |
|  |  | \% within Q4_24. | 20.4\% | 46.0\% | 33.6\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_25 (Satisfaction of Recreation Programming) by Q3 (Taxes and Fees)



## Q4_26 (Satisfaction of Sidewalk Maintenance) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_26. Please tell us how satisfied you are with the following service provided by the municipality: Sidewalk maintenance. | Very satisfied | Count | 26 | 38 | 18 | 82 |
|  |  | \% within Q4_26. | 31.7\% | 46.3\% | 22.0\% | 100.0\% |
|  |  | \% within Q3. | 13.1\% | 8.5\% | 5.1\% | 8.2\% |
|  | Satisfied | Count | 76 | 239 | 175 | 490 |
|  |  | \% within Q4_26. | 15.5\% | 48.8\% | 35.7\% | 100.0\% |
|  |  | \% within Q3. | 38.4\% | 53.3\% | 49.9\% | 49.1\% |
|  | Dissatisfied | Count | 58 | 119 | 101 | 278 |
|  |  | \% within Q4_26. | 20.9\% | 42.8\% | 36.3\% | 100.0\% |
|  |  | \% within Q3. | 29.3\% | 26.6\% | 28.8\% | 27.9\% |
|  | Very dissatisfied | Count | 38 | 52 | 57 | 147 |
|  |  | \% within Q4_26. | 25.9\% | 35.4\% | 38.8\% | 100.0\% |
|  |  | \% within Q3. | 19.2\% | 11.6\% | 16.2\% | 14.7\% |
| Total |  | Count | 198 | 448 | 351 | 997 |
|  |  | \% within Q4_26. | 19.9\% | 44.9\% | 35.2\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_27 (Satisfaction of Street / Road Maintenance) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_27. Please tell us how satisfied you are with the following service provided by the municipality: Street / road maintenance. | Very satisfied | Count <br> \% within Q4_27. <br> \% within Q3. | 10 $25.0 \%$ $4.7 \%$ | 15 $37.5 \%$ $3.1 \%$ | $\begin{array}{r} 15 \\ 37.5 \% \\ 4.2 \% \end{array}$ | 40 $100.0 \%$ $3.8 \%$ |
|  | Satisfied | Count <br> \% within Q4_27. <br> \% within Q3. | 49 $14.3 \%$ $22.8 \%$ | 147 $43.0 \%$ $30.7 \%$ | $\begin{array}{r} 146 \\ 42.7 \% \\ 40.6 \% \end{array}$ | 342 $100.0 \%$ $32.4 \%$ |
|  | Dissatisfied | Count <br> \% within Q4_27. <br> \% within Q3. | 75 $19.5 \%$ $34.9 \%$ | $\begin{array}{r} 192 \\ 49.9 \% \\ 40.1 \% \end{array}$ | $\begin{array}{r} 118 \\ 30.6 \% \\ 32.8 \% \end{array}$ | 385 $100.0 \%$ $36.5 \%$ |
|  | Very dissatisfied | Count <br> \% within Q4_27. <br> \% within Q3. | 81 $28.2 \%$ $37.7 \%$ | 125 $43.6 \%$ $26.1 \%$ | $\begin{array}{r} \hline 81 \\ 28.2 \% \\ 22.5 \% \end{array}$ | 287 $100.0 \%$ $27.2 \%$ |
| Total |  | Count <br> \% within Q4_27. <br> $\%$ within Q3. | 215 $20.4 \%$ $100.0 \%$ | 479 $45.4 \%$ $100.0 \%$ | 360 $34.2 \%$ $100.0 \%$ | $\begin{array}{r} \hline 1054 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q4_28 (Satisfaction of Traffic Management) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipalit which of the statements | lity is creating the municipal comes closest to your point should: | budget, please indicate view. The municipality |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase | Total |
| Q4_28. Please tell us how satisfied you are with the following service provided by the municipality: Traffic | Very satisfied | Count <br> \% within Q4_28. <br> \% within Q3. | 14 $21.2 \%$ $6.7 \%$ | 30 | 22 $33.3 \%$ $6.2 \%$ | $\begin{array}{r} 66 \\ 100.0 \% \\ 6.4 \% \end{array}$ |
| management (example: signals). | Satisfied | Count <br> \% within Q4_28. <br> \% within Q3. | 99 $18.7 \%$ $47.6 \%$ | 241 | 190 $35.8 \%$ $53.8 \%$ | $\begin{array}{r} \hline 530 \\ 100.0 \% \\ 51.5 \% \end{array}$ |
|  | Dissatisfied | Count <br> \% within Q4_28. <br> \% within Q3. | 51 $18.8 \%$ $24.5 \%$ | 129 $47.6 \%$ $27.6 \%$ | 91 $33.6 \%$ $25.8 \%$ | $\begin{array}{r} \hline 271 \\ 100.0 \% \\ 26.3 \% \end{array}$ |
|  | Very dissatisfied | Count <br> \% within Q4_28. <br> \% within Q3. | 44 $27.2 \%$ $21.2 \%$ | 68 $42.0 \%$ $14.5 \%$ | 50 $30.9 \%$ $14.2 \%$ | $\begin{array}{r} \hline 162 \\ 100.0 \% \\ 15.7 \% \end{array}$ |
| Total |  | Count \% within Q4_28. \% within Q3. | 208 $20.2 \%$ $100.0 \%$ | 468 $45.5 \%$ $100.0 \%$ | 353 $34.3 \%$ $100.0 \%$ | $\begin{array}{r} \hline 1029 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

## Q4_29 (Satisfaction of Traffic / Pedestrian Safety) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_29. Please tell us how satisfied you are with the following service provided by the municipality: Traffic / pedestrian safety. | Very satisfied | Count | 16 | 31 | 16 | $\begin{array}{r} 63 \\ 100.0 \% \\ 6.0 \% \end{array}$ |
|  |  | \% within Q4_29. | 25.4\% | 49.2\% | 25.4\% |  |
|  |  | \% within Q3. | 7.6\% | 6.6\% | 4.5\% |  |
|  | Satisfied | Count | 108 | 220 | 135 | $\begin{array}{r} \hline 463 \\ 100.0 \% \\ 44.4 \% \end{array}$ |
|  |  | \% within Q4_29. | 23.3\% | 47.5\% | 29.2\% |  |
|  |  | \% within Q3. | 51.4\% | 46.5\% | 37.6\% |  |
|  | Dissatisfied | Count | 45 | 141 | 109 | 295$100.0 \%$$28.3 \%$ |
|  |  | \% within Q4_29. | 15.3\% | 47.8\% | 36.9\% |  |
|  |  | \% within Q3. | 21.4\% | 29.8\% | 30.4\% |  |
|  | Very dissatisfied | Count | 41 | 81 | 99 | $\begin{array}{r} \hline 221 \\ 100.0 \% \\ 21.2 \% \end{array}$ |
|  |  | \% within Q4_29. | 18.6\% | 36.7\% | 44.8\% |  |
|  |  | \% within Q3. | 19.5\% | 17.1\% | 27.6\% |  |
| Total |  Count <br>  \% within Q4_29. <br> \% within Q3.  |  | 210 | 473 | 359 | $\begin{array}{r} \hline 1042 \\ 100.0 \% \\ 100.0 \% \\ \hline \end{array}$ |
|  |  |  | 20.2\% | 45.4\% | 34.5\% |  |
|  |  |  | 100.0\% | 100.0\% | 100.0\% |  |

Q4_30 (Satisfaction of Winter Maintenance) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q4_30. Please tell us how satisfied you are with the following service provided by the municipality: Winter maintenance (example: snow and ice removal). | Very satisfied | Count | 15 | 25 | 16 | 56 |
|  |  | \% within Q4_30. | 26.8\% | 44.6\% | 28.6\% | 100.0\% |
|  |  | \% within Q3. | 6.9\% | 5.2\% | 4.5\% | 5.3\% |
|  | Satisfied | Count | 76 | 210 | 136 | 422 |
|  |  | \% within Q4_30. | 18.0\% | 49.8\% | 32.2\% | 100.0\% |
|  |  | \% within Q3. | 35.0\% | 44.0\% | 37.9\% | 40.1\% |
|  | Dissatisfied | Count | 68 | 149 | 115 | 332 |
|  |  | \% within Q4_30. | 20.5\% | 44.9\% | 34.6\% | 100.0\% |
|  |  | \% within Q3. | 31.3\% | 31.2\% | 32.0\% | 31.5\% |
|  | Very dissatisfied | Count | 58 | 93 | 92 | 243 |
|  |  | \% within Q4_30. | 23.9\% | 38.3\% | 37.9\% | 100.0\% |
|  |  | \% within Q3. | 26.7\% | 19.5\% | 25.6\% | 23.1\% |
| Total |  | Count | 217 | 477 | 359 | 1053 |
|  |  | \% within Q4_30. | 20.6\% | 45.3\% | 34.1\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q5 (Satisfaction of Municipality Services) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Tdo not pay property tax |  |
| Q5. Overall, how satisfied are you with the delivery of all the services provided by the municipality? | Very satisfied | Count | 19 | 15 | 1 | 0 | 2 | 37 |
|  |  | \% within Q5. | 51.4\% | 40.5\% | 2.7\% | 0.0\% | 5.4\% | 100.0\% |
|  |  | \% within Q2. | 36.5\% | 2.9\% | 0.4\% | 0.0\% | 1.5\% | 3.6\% |
|  | Satisfied | Count | 31 | 421 | 94 | 13 | 75 | 634 |
|  |  | \% within Q5. | 4.9\% | 66.4\% | 14.8\% | 2.1\% | 11.8\% | 100.0\% |
|  |  | \% within Q2. | 59.6\% | 80.8\% | 37.6\% | 18.3\% | 57.3\% | 61.9\% |
|  | Dissatisfied | Count | 2 | 81 | 138 | 35 | 49 | 305 |
|  |  | \% within Q5. | 0.7\% | 26.6\% | 45.2\% | 11.5\% | 16.1\% | 100.0\% |
|  |  | \% within Q2. | 3.8\% | 15.5\% | 55.2\% | 49.3\% | 37.4\% | 29.8\% |
|  | Very dissatisfied | Count | 0 | 4 | 17 | 23 | 5 | 49 |
|  |  | \% within Q5. | 0.0\% | 8.2\% | 34.7\% | 46.9\% | 10.2\% | 100.0\% |
|  |  | \% within Q2. | 0.0\% | 0.8\% | 6.8\% | 32.4\% | 3.8\% | 4.8\% |
| Total |  | Count | 52 | 521 | 250 | 71 | 131 | 1025 |
|  |  | \% within Q5. | 5.1\% | 50.8\% | 24.4\% | 6.9\% | 12.8\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q7 (Service Level) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q7. For the following Governance \& Engagement service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public engagement (consultations like this one). | Increase service levels | Count | 11 | 140 | 90 | 16 | 53 | 310 |
|  |  | \% within Q7. | 3.5\% | 45.2\% | 29.0\% | 5.2\% | 17.1\% | 100.0\% |
|  |  | \% within Q2. | 21.2\% | 26.6\% | 35.3\% | 22.5\% | 39.8\% | 29.9\% |
|  | Maintain service levels | Count | 39 | 359 | 145 | 39 | 72 | 654 |
|  |  | \% within Q7. | 6.0\% | 54.9\% | 22.2\% | 6.0\% | 11.0\% | 100.0\% |
|  |  | \% within Q2. | 75.0\% | 68.3\% | 56.9\% | 54.9\% | 54.1\% | 63.1\% |
|  | Decrease service levels | Count | 2 | 27 | 20 | 16 | 8 | 73 |
|  |  | \% within Q7. | 2.7\% | 37.0\% | 27.4\% | 21.9\% | 11.0\% | 100.0\% |
|  |  | \% within Q2. | 3.8\% | 5.1\% | 7.8\% | 22.5\% | 6.0\% | 7.0\% |
| Total |  | Count | 52 | 526 | 255 | 71 | 133 | 1037 |
|  |  | \% within Q7. | 5.0\% | 50.7\% | 24.6\% | 6.8\% | 12.8\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q8_1 (Service Level for Business Support Services) by Q2 (Value of Property Tax)


Q8_2 (Service Level for Community Planning) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | d do not pay property tax |  |
| Q8_2. For the following Economic Increase service levels Development service, please indicate whether you believe the municipality should increase, |  | Count | 22 | 193 | 107 | 30 | $47$ | 399 |
|  |  | \% within Q8_2. | 5.5\% | 48.4\% | 26.8\% | 7.5\% | 11.8\% |  |
|  |  | \% within Q2. | 42.3\% | 36.7\% | 42.0\% | 42.3\% | 35.3\% | 38.5\% |
| maintain, or reduce the level of | Maintain service levels | Count | 27 | 308 | 128 | 28 | 75 | 566 |
| service: Community planning / |  | \% within Q8_2. | 4.8\% | 54.4\% | 22.6\% | 4.9\% | 13.3\% | 100.0\% |
| development approvals. |  | \% within Q2. | 51.9\% | 58.6\% | 50.2\% | 39.4\% | 56.4\% | 54.6\% |
|  | Decrease service levels | Count | 3 | 25 | 20 | 13 | 11 | 72 |
|  |  | \% within Q8_2. | 4.2\% | 34.7\% | 27.8\% | 18.1\% | 15.3\% | 100.0\% |
|  |  | \% within Q2. | 5.8\% | 4.8\% | 7.8\% | 18.3\% | 8.3\% | 6.9\% |
| Total |  | Count | 52 | 526 | 255 | 71 | 133 | 1037 |
|  |  | \% within Q8_2. | 5.0\% | 50.7\% | 24.6\% | 6.8\% | 12.8\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q8_3 (Service Level for Economic Development) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q8_3. For the following Economic Increase service levels Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Economic development. |  | Count | 17 | 160 | 96 | 28 | 52 | 353 |
|  |  | \% within Q8_3. | 4.8\% | 45.3\% | 27.2\% | 7.9\% | 14.7\% | 100.0\% |
|  |  | \% within Q2. | 32.7\% | 30.4\% | 37.6\% | 39.4\% | 39.1\% | 34.0\% |
|  |  | Count | 30 | 326 | 137 | 30 | 61 | 584 |
|  |  | \% within Q8_3. | 5.1\% | 55.8\% | 23.5\% | 5.1\% | 10.4\% | 100.0\% |
|  |  | \% within Q2. | 57.7\% | 62.0\% | 53.7\% | 42.3\% | 45.9\% | 56.3\% |
| Decrease service levels |  | Count | 5 | 40 | 22 | 13 | 20 | 100 |
|  |  | \% within Q8_3. | 5.0\% | 40.0\% | 22.0\% | 13.0\% | 20.0\% | 100.0\% |
|  |  | \% within Q2. | 9.6\% | 7.6\% | 8.6\% | 18.3\% | 15.0\% | 9.6\% |
| Total |  | Count | 52 | 526 | 255 | 71 | 133 | 1037 |
|  |  | \% within Q8_3. | 5.0\% | 50.7\% | 24.6\% | 6.8\% | 12.8\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q9_1 (Service Level for Bike Lanes / Cycling Facilities) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q9_1. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Bike lanes / cycling facilities. | Increase service levels | Count | 25 | 245 | 84 | 18 | 75 | 447 |
|  |  | \% within Q9_1. | 5.6\% | 54.8\% | 18.8\% | 4.0\% | 16.8\% | 100.0\% |
|  |  | \% within Q2. | 48.1\% | 46.6\% | 32.9\% | 25.4\% | 56.4\% | 43.1\% |
|  | Maintain service levels | Count | 16 | 148 | 77 | 14 | 33 | 288 |
|  |  | \% within Q9_1. | 5.6\% | 51.4\% | 26.7\% | 4.9\% | 11.5\% | 100.0\% |
|  |  | \% within Q2. | 30.8\% | 28.1\% | 30.2\% | 19.7\% | 24.8\% | 27.8\% |
|  | Decrease service levels | Count | 11 | 133 | 94 | 39 | 25 | 302 |
|  |  | \% within Q9_1. | 3.6\% | 44.0\% | 31.1\% | 12.9\% | 8.3\% | 100.0\% |
|  |  | \% within Q2. | 21.2\% | 25.3\% | 36.9\% | 54.9\% | 18.8\% | 29.1\% |
| Total |  | Count | 52 | 526 | 255 | 71 | 133 | 1037 |
|  |  | \% within Q9_1. | 5.0\% | 50.7\% | 24.6\% | 6.8\% | 12.8\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_2 (Service Level for Parking Enforcement) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | do not pay property tax |  |
| Q9_2. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parking enforcement. | Increase service levels | Count <br> \% within Q9_2. <br> \% within Q2. | 估 | 86 $46.5 \%$ $16.3 \%$ | 41 $22.2 \%$ $16.1 \%$ | 16 $8.6 \%$ $22.5 \%$ | 35 $18.9 \%$ $26.3 \%$ | $\begin{array}{r} 185 \\ 100.0 \% \\ 17.8 \% \end{array}$ |
|  | Maintain service levels | Count <br> \% within Q9_2. <br> \% within Q2. | 34 $5.4 \%$ $65.4 \%$ | 340 $53.8 \%$ $64.6 \%$ | 161 $25.5 \%$ $63.1 \%$ | 28 $4.4 \%$ $39.4 \%$ | 69 $10.9 \%$ $51.9 \%$ | 632 $100.0 \%$ $60.9 \%$ |
|  | Decrease service levels | Count <br> \% within Q9_2. <br> \% within Q2. | 11 $5.0 \%$ $21.2 \%$ | 100 $45.5 \%$ $19.0 \%$ | 53 $24.1 \%$ $20.8 \%$ | 27 $12.3 \%$ $38.0 \%$ | 29 $13.2 \%$ $21.8 \%$ | $\begin{array}{r} 220 \\ 100.0 \% \\ 21.2 \% \end{array}$ |
| Total |  | Count <br> \% within Q9_2. <br> \% within Q2. | 52 $5.0 \%$ $100.0 \%$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | 1037 $100.0 \%$ $100.0 \%$ |

Q9_3 (Service Level for Public Transit - Conventional Bus \& Ferry) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q9_3. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit conventional bus / ferry. | Increase service levels | Count | 27 | 303 | 145 | 32 | 91 | $\begin{array}{r} 598 \\ 100.0 \% \\ 57.7 \% \\ \hline \end{array}$ |
|  |  | \% within Q9_3. | 4.5\% | 50.7\% | 24.2\% | 5.4\% | 15.2\% |  |
|  |  | \% within Q2. | 51.9\% | 57.6\% | 56.9\% | 45.1\% | 68.4\% |  |
|  | Maintain service levels | Count | 24 | 216 | 102 | 27 | 41 | $\begin{array}{r} \hline 410 \\ 100.0 \% \\ 39.5 \% \end{array}$ |
|  |  | \% within Q9_3. | 5.9\% | 52.7\% | 24.9\% | 6.6\% | 10.0\% |  |
|  |  | \% within Q2. | 46.2\% | 41.1\% | 40.0\% | 38.0\% | 30.8\% |  |
|  | Decrease service levels | Count | 1 | 7 | 8 | 12 | 1 | $\begin{array}{r} 29 \\ 100.0 \% \\ 2.8 \% \end{array}$ |
|  |  | \% within Q9_3. | 3.4\% | 24.1\% | 27.6\% | 41.4\% | 3.4\% |  |
|  |  | \% within Q2. | 1.9\% | 1.3\% | 3.1\% | 16.9\% | 0.8\% |  |
| Total | Count <br> \% within Q9_3. <br> $\%$ within Q2. |  | 52 | 2 526 <br> $\%$ $50.7 \%$ <br>  $100.0 \%$ | 255$24.6 \%$$100.0 \%$ | 71$6.8 \%$$100.0 \%$ | r 133 ( | 1037$100.0 \%$$100.0 \%$ |
|  |  |  | 5.0\% |  |  |  |  |  |
|  |  |  | 100.0\% |  |  |  |  |  |

Q9_4 (Service Level for Public Transit - Access-A-Bus) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking ab indicate the de | all the programs ee to which you b property | d services you ve you receive es that you curr | ceive from the mu ood or poor value tly pay? | ipality, please the level of |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | do not pay property tax | Total |
| Q9_4. For the following Transportation service, please indicate whether you believe the municipality should increase, | Increase service levels | Count <br> \% within Q9_4. <br> \% within Q2. | 18 $5.2 \%$ $34.6 \%$ | 181 $52.2 \%$ $34.4 \%$ | 79 $22.8 \%$ $31.0 \%$ | 17 $4.9 \%$ $23.9 \%$ | 52 $15.0 \%$ $39.1 \%$ | $\begin{array}{r} 347 \\ 100.0 \% \\ 33.5 \% \end{array}$ |
| maintain, or reduce the level of service: Public transit - Access-ABus. | Maintain service levels | Count <br> \% within Q9_4. <br> \% within Q2. | 31 $4.8 \%$ $59.6 \%$ | 335 $51.9 \%$ $63.7 \%$ | 162 $25.1 \%$ $63.5 \%$ | $\begin{array}{r}41 \\ 6.4 \% \\ 57.7 \% \\ \hline\end{array}$ | 76 $11.8 \%$ $57.1 \%$ | $\begin{array}{r} \hline 645 \\ 100.0 \% \\ 62.2 \% \end{array}$ |
|  | Decrease service levels | Count <br> \% within Q9_4. <br> \% within Q2. | 3 $6.7 \%$ $5.8 \%$ | 10 $22.2 \%$ $1.9 \%$ | 14 $31.1 \%$ $5.5 \%$ | 13 $28.9 \%$ $18.3 \%$ | 5 $11.1 \%$ $3.8 \%$ | 45 $100.0 \%$ $4.3 \%$ |
| Total |  | Count <br> \% within Q9_4. <br> \% within Q2. | 52 $5.0 \%$ $100.0 \%$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | $\begin{array}{r} 1037 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q9_5 (Service Level for Overall Transit Service) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q9_5. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Overall transit service. | Increase service levels | Count | 27 | 286 | 139 | 30 | 86 | 568 |
|  |  | \% within Q9_5. | 4.8\% | 50.4\% | 24.5\% | 5.3\% | 15.1\% | 100.0\% |
|  |  | \% within Q2. | 51.9\% | 54.4\% | 54.5\% | 42.3\% | 64.7\% | 54.8\% |
|  | Maintain service levels | Count | 24 | 232 | 108 | 30 | 46 | 440 |
|  |  | \% within Q9_5. | 5.5\% | 52.7\% | 24.5\% | 6.8\% | 10.5\% | 100.0\% |
|  |  | \% within Q2. | 46.2\% | 44.1\% | 42.4\% | 42.3\% | 34.6\% | 42.4\% |
|  | Decrease service levels | Count | 1 | 8 | 8 | 11 | 1 | 29 |
|  |  | \% within Q9_5. | 3.4\% | 27.6\% | 27.6\% | 37.9\% | 3.4\% | 100.0\% |
|  |  | \% within Q2. | 1.9\% | 1.5\% | 3.1\% | 15.5\% | 0.8\% | 2.8\% |
| Total |  | Count | 52 | 526 | 255 | 71 | 133 | 1037 |
|  |  | \% within Q9_5. | 5.0\% | 50.7\% | 24.6\% | 6.8\% | 12.8\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_6 (Service Level for Sidewalk Maintenance) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q9_6. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Sidewalk maintenance. | Increase service levels | Count | 20 | 171 | 110 | 25 | 76 | $\begin{array}{r} 402 \\ 100.0 \% \\ 38.8 \% \end{array}$ |
|  |  | \% within Q9_6. | 5.0\% | 42.5\% | 27.4\% | 6.2\% | 18.9\% |  |
|  |  | \% within Q2. | 38.5\% | 32.5\% | 43.1\% | 35.2\% | 57.1\% |  |
|  | Maintain service levels | Count | 28 | 342 | 133 | 39 | 52 | $\begin{array}{r} \hline 594 \\ 100.0 \% \\ 57.3 \% \end{array}$ |
|  |  | \% within Q9_6. | 4.7\% | 57.6\% | 22.4\% | 6.6\% | 8.8\% |  |
|  |  | \% within Q2. | 53.8\% | 65.0\% | 52.2\% | 54.9\% | 39.1\% |  |
|  | Decrease service levels | Count | 4 | 13 | 12 | 7 | 5 | 41$100.0 \%$$4.0 \%$ |
|  |  | \% within Q9_6. | 9.8\% | 31.7\% | 29.3\% | 17.1\% | 12.2\% |  |
|  |  | \% within Q2. | 7.7\% | 2.5\% | 4.7\% | 9.9\% | 3.8\% |  |
| Total | Count\% within Q9_6.\% within Q2. |  | $\begin{array}{r} \hline 52 \\ 5.0 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} \hline 526 \\ 50.7 \% \\ 100.0 \% \end{array}$ | 255$24.6 \%$$100.0 \%$ | $\begin{array}{r} 71 \\ 6.8 \% \\ 100.0 \% \end{array}$ | 1 133 <br> $\%$ $12.8 \%$ <br> $\%$ $100.0 \%$ | $\begin{array}{r} \hline 1037 \\ 100.0 \% \\ 100.0 \% \\ \hline \end{array}$ |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |

## Q9_7 (Service Level for Street / Road Maintenance) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q9_7. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Street / road maintenance. | Increase service levels | Count <br> \% within Q9_7. <br> \% within Q2. | 19 $3.2 \%$ $36.5 \%$ | 273 $45.7 \%$ $51.9 \%$ | 171 $28.6 \%$ $67.1 \%$ | 48 $8.0 \%$ $67.6 \%$ | $\begin{array}{r}87 \\ 14.5 \% \\ 65.4 \% \\ \hline\end{array}$ | $\begin{array}{r} 598 \\ 100.0 \% \\ 57.7 \% \\ \hline \end{array}$ |
|  | Maintain service levels | Count \% within Q9_7. \% within Q2. | 30 $7.3 \%$ $57.7 \%$ | 241 $58.4 \%$ $45.8 \%$ | 78 $18.9 \%$ $30.6 \%$ | 21 $5.1 \%$ $29.6 \%$ | 43 $10.4 \%$ $32.3 \%$ | 413 $100.0 \%$ $39.8 \%$ |
|  | Decrease service levels | Count <br> \% within Q9_7. <br> \% within Q2. | 3 $11.5 \%$ $5.8 \%$ | 12 $46.2 \%$ $2.3 \%$ | 6 $23.1 \%$ $2.4 \%$ | 2 $7.7 \%$ $2.8 \%$ | 3 $11.5 \%$ $2.3 \%$ | $\begin{array}{r} 26 \\ 100.0 \% \\ 2.5 \% \end{array}$ |
| Total |  | Count <br> \% within Q9_7. <br> \% within Q2. | 52 $5.0 \%$ $100.0 \%$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | 1037 $100.0 \%$ $100.0 \%$ |

Q9_8 (Service Level for Traffic Management) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q9_8. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic management. | Increase service levels | Count | 11 | 148 | 109 | 28 | 52 | 348 |
|  |  | \% within Q9_8. | 3.2\% | 42.5\% | 31.3\% | 8.0\% | 14.9\% | 100.0\% |
|  |  | \% within Q2. | 21.2\% | 28.1\% | 42.7\% | 39.4\% | 39.1\% | 33.6\% |
|  | Maintain service levels | Count | 37 | 358 | 132 | 36 | 73 | 636 |
|  |  | \% within Q9_8. | 5.8\% | 56.3\% | 20.8\% | 5.7\% | 11.5\% | 100.0\% |
|  |  | \% within Q2. | 71.2\% | 68.1\% | 51.8\% | 50.7\% | 54.9\% | 61.3\% |
|  | Decrease service levels | Count | 4 | 20 | 14 | 7 | 8 | 53 |
|  |  | \% within Q9_8. | 7.5\% | 37.7\% | 26.4\% | 13.2\% | 15.1\% | 100.0\% |
|  |  | \% within Q2. | 7.7\% | 3.8\% | 5.5\% | 9.9\% | 6.0\% | 5.1\% |
| Total |  | Count | 52 | 526 | 255 | 71 | 133 | 1037 |
|  |  | \% within Q9_8. | 5.0\% | 50.7\% | 24.6\% | 6.8\% | 12.8\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_9 (Service Level for Traffic / Pedestrian Safety) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q9_9. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic / pedestrian safety. | Increase service levels | Count | 24 | 241 | 115 | 18 | 72 | 470 |
|  |  | \% within Q9_9. | 5.1\% | 51.3\% | 24.5\% | 3.8\% | 15.3\% | 100.0\% |
|  |  | \% within Q2. | 46.2\% | 45.8\% | 45.1\% | 25.4\% | 54.1\% | 45.3\% |
|  | Maintain service levels | Count | 23 | 274 | 124 | 43 | 56 | 520 |
|  |  | \% within Q9_9. | 4.4\% | 52.7\% | 23.8\% | 8.3\% | 10.8\% | 100.0\% |
|  |  | \% within Q2. | 44.2\% | 52.1\% | 48.6\% | 60.6\% | 42.1\% | 50.1\% |
|  | Decrease service levels | Count | 5 | 11 | 16 | 10 | 5 | 47 |
|  |  | \% within Q9_9. | 10.6\% | 23.4\% | 34.0\% | 21.3\% | 10.6\% | 100.0\% |
|  |  | \% within Q2. | 9.6\% | 2.1\% | 6.3\% | 14.1\% | 3.8\% | 4.5\% |
| Total |  | Count | 52 | 526 | 255 | 71 | 133 | 1037 |
|  |  | \% within Q9_9. | 5.0\% | 50.7\% | 24.6\% | 6.8\% | 12.8\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_10 (Service Level for Winter Maintenance) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q9_10. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Winter maintenance. | Increase service levels | Count <br> \% within Q9_10. <br> \% within Q2. | 21 $4.0 \%$ $40.4 \%$ | 240 $46.1 \%$ $45.6 \%$ | 140 $26.9 \%$ $54.9 \%$ | 36 $6.9 \%$ $50.7 \%$ | 84 $16.1 \%$ $63.2 \%$ | $\begin{array}{r} 521 \\ 100.0 \% \\ 50.2 \% \end{array}$ |
|  | Maintain service levels | $\begin{aligned} & \text { Count } \\ & \text { \% within Q9_10. } \\ & \text { \% within Q2. } \end{aligned}$ | 29 $5.8 \%$ $55.8 \%$ | 277 $55.8 \%$ $52.7 \%$ | 108 $21.8 \%$ $42.4 \%$ | 34 $6.9 \%$ $47.9 \%$ | 48 $9.7 \%$ $36.1 \%$ | $\begin{array}{r} \hline 496 \\ 100.0 \% \\ 47.8 \% \end{array}$ |
|  | Decrease service levels | Count <br> \% within Q9_10. <br> \% within Q2. | 2 $10.0 \%$ $3.8 \%$ | 9 $45.0 \%$ $1.7 \%$ | 7 $35.0 \%$ $2.7 \%$ | 1 $5.0 \%$ $1.4 \%$ | 1 $5.0 \%$ $0.8 \%$ | $\begin{array}{r} \hline 20 \\ 100.0 \% \\ 1.9 \% \end{array}$ |
| Total |  | $\begin{aligned} & \text { Count } \\ & \text { \% within Q9_10. } \\ & \text { \% within Q2. } \end{aligned}$ | 52 $5.0 \%$ $100.0 \%$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | 1037 $100.0 \%$ $100.0 \%$ |

Q10_1 (Service Level for Arts and Cultural Programming) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q10_1. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should | Increase service levels | Count <br> \% within Q10_1. <br> \% within Q2. | $\begin{array}{r} 14 \\ 5.5 \% \\ 26.9 \% \end{array}$ | 133 $52.0 \%$ $25.3 \%$ | 61 $23.8 \%$ $23.9 \%$ | 9 <br> $3.5 \%$ <br> $12.7 \%$ | 39 $15.2 \%$ $29.3 \%$ | $\begin{array}{r} 256 \\ 100.0 \% \\ 24.7 \% \\ \hline \end{array}$ |
| increase, maintain, or reduce the level of service: Arts and cultural facilities and program. | Maintain service levels | Count <br> \% within Q10_1. <br> \% within Q2. | 33 $5.7 \%$ $63.5 \%$ | 309 $53.6 \%$ $58.7 \%$ | 133 $23.1 \%$ $52.2 \%$ | 28 $4.9 \%$ $39.4 \%$ | 73 $12.7 \%$ $54.9 \%$ | $\begin{array}{r} \hline 576 \\ 100.0 \% \\ 55.5 \% \end{array}$ |
|  | Decrease service levels | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_1. } \\ & \text { \% within Q2. } \end{aligned}$ | 5 $2.4 \%$ $9.6 \%$ | 84 $41.0 \%$ $16.0 \%$ | 61 $29.8 \%$ $23.9 \%$ | 34 $16.6 \%$ $47.9 \%$ | 21 $10.2 \%$ $15.8 \%$ | $\begin{array}{r} \hline 205 \\ 100.0 \% \\ 19.8 \% \end{array}$ |
| Total |  | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_1. } \\ & \text { \% within Q2. } \end{aligned}$ | 52 $5.0 \%$ $100.0 \%$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | $\begin{array}{r} 1037 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q10_2 (Service Level for Cleanliness) by Q2 (Value of Property Tax)

|  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q10_2. For the following Healthy Increase service levels Liveable Communities service, please indicate whether you believe the municipality should | Count <br> \% within Q10_2. <br> \% within Q2. | 14 $4.6 \%$ $26.9 \%$ | 148 $49.0 \%$ $28.1 \%$ | 79 $26.2 \%$ $31.0 \%$ | 18 $6.0 \%$ $25.4 \%$ | 43 $14.2 \%$ $32.3 \%$ | $\begin{array}{r} 302 \\ 100.0 \% \\ 29.1 \% \end{array}$ |
| increase, maintain, or reduce the Maintain service levels level of service: Cleanliness (litter and graffiti removal). | Count <br> \% within Q10_2. <br> \% within Q2. | 34 $5.7 \%$ $65.4 \%$ | 305 $51.5 \%$ $58.0 \%$ | 143 $24.2 \%$ $56.1 \%$ | 32 $5.4 \%$ $45.1 \%$ | 78 $13.2 \%$ $58.6 \%$ | $\begin{array}{r} \hline 592 \\ 100.0 \% \\ 57.1 \% \end{array}$ |
| Decrease service levels | Count <br> \% within Q10_2. <br> \% within Q2. | 4 $2.8 \%$ $7.7 \%$ | 73 $51.0 \%$ $13.9 \%$ | 33 $23.1 \%$ $12.9 \%$ | 21 $14.7 \%$ $29.6 \%$ | 12 $8.4 \%$ $9.0 \%$ | $\begin{array}{r} 143 \\ 100.0 \% \\ 13.8 \% \end{array}$ |
| Total | Count <br> \% within Q10_2. <br> \% within Q2. | 52 $5.0 \%$ $100.0 \%$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | $\begin{array}{r} 1037 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q10_3 (Service Level for Community Beautification) by Q2 (Value of Property Tax)

|  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q10_3. For the following Healthy Increase service levels Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the Maintain service levels level of service: Community beautification. | Count <br> \% within Q10_3. <br> \% within Q2. | $\begin{array}{r}13 \\ 3.7 \% \\ 25.0 \% \\ \hline\end{array}$ | 163 $46.2 \%$ $31.0 \%$ | 99 $28.0 \%$ $38.8 \%$ | 23 <br> $6.5 \%$ <br> $32.4 \%$ | 55 $15.6 \%$ $41.4 \%$ | $\begin{array}{r} 353 \\ 100.0 \% \\ 34.0 \% \\ \hline \end{array}$ |
|  | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_3. } \\ & \text { \% within Q2. } \end{aligned}$ | 38 $5.7 \%$ $73.1 \%$ | 356 $53.5 \%$ $67.7 \%$ | 149 $22.4 \%$ $58.4 \%$ | 45 $6.8 \%$ $63.4 \%$ | 78 $11.7 \%$ $58.6 \%$ | $\begin{array}{r} \hline 666 \\ 100.0 \% \\ 64.2 \% \end{array}$ |
|  | Count <br> \% within Q10_3. <br> \% within Q2. | 1 $5.6 \%$ $1.9 \%$ | 7 $38.9 \%$ $1.3 \%$ | 7 $38.9 \%$ $2.7 \%$ | 3 $16.7 \%$ $4.2 \%$ | 0 $0.0 \%$ $0.0 \%$ | 18 $100.0 \%$ $1.7 \%$ |
| Total | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_3. } \\ & \text { \% within Q2. } \end{aligned}$ | 52 $5.0 \%$ $100.0 \%$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | 1037 $100.0 \%$ $100.0 \%$ |

Q10_4 (Service Level for Emergency Preparedness) by Q2 (Value of Property Tax)

|  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Very good value | Good value | Poor value | Very poor value | do not pay property tax |  |
| Q10_4. For the following Healthy Increase service levels Liveable Communities service, please indicate whether you believe the municipality should | Count <br> \% within Q10_4. <br> \% within Q2. | $\begin{array}{r} 26 \\ 4.6 \% \\ 50.0 \% \end{array}$ | 295 $52.5 \%$ $56.1 \%$ | 131 $23.3 \%$ $51.4 \%$ | 20 $3.6 \%$ $28.2 \%$ | 90 $16.0 \%$ $67.7 \%$ | $\begin{array}{r} 562 \\ 100.0 \% \\ 54.2 \% \end{array}$ |
| increase, maintain, or reduce the Maintain service levels level of service: Emergency preparedness. | Count <br> \% within Q10_4. <br> \% within Q2. | 23 $5.4 \%$ $44.2 \%$ | 221 $51.9 \%$ $42.0 \%$ | 105 $24.6 \%$ $41.2 \%$ | 38 $8.9 \%$ $53.5 \%$ | 39 $9.2 \%$ $29.3 \%$ | $\begin{array}{r} \hline 426 \\ 100.0 \% \\ 41.1 \% \end{array}$ |
| Decrease service levels | Count <br> \% within Q10_4. <br> \% within Q2. | 3 $6.1 \%$ $5.8 \%$ | 10 $20.4 \%$ $1.9 \%$ | 19 $38.8 \%$ $7.5 \%$ | 13 $26.5 \%$ $18.3 \%$ | 4 $8.2 \%$ $3.0 \%$ | 49 $100.0 \%$ $4.7 \%$ |
| Total | Count <br> \% within Q10_4. <br> \% within Q2. | 52 $5.0 \%$ $100.0 \%$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | $\begin{array}{r} 1037 \\ 100.0 \% \\ 100.0 \% \end{array}$ |


|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q10_5. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Environmental protection and sustainability. | Increase service levels | Count | 9 | 55 | 43 | 13 | 14 | $\begin{array}{r} 134 \\ 100.0 \% \\ 12.9 \% \\ \hline \end{array}$ |
|  |  | \% within Q10_5. | 6.7\% | 41.0\% | 32.1\% | 9.7\% | 10.4\% |  |
|  |  | \% within Q2. | 17.3\% | 10.5\% | 16.9\% | 18.3\% | 10.6\% |  |
|  | Maintain service levels | Count | 41 | 458 | 202 | 49 | 116 | 866$100.0 \%$$83.6 \%$ |
|  |  | \% within Q10_5. | 4.7\% | 52.9\% | 23.3\% | 5.7\% | 13.4\% |  |
|  |  | \% within Q2. | 78.8\% | 87.1\% | 79.2\% | 69.0\% | 87.9\% |  |
|  | Decrease service levels | Count | 2 | 13 | 10 | 9 | 2 | $\begin{array}{r} 36 \\ 100.0 \% \\ 3.5 \% \end{array}$ |
|  |  | \% within Q10_5. | 5.6\% | 36.1\% | 27.8\% | 25.0\% | 5.6\% |  |
|  |  | \% within Q2. | 3.8\% | 2.5\% | 3.9\% | 12.7\% | 1.5\% |  |
| Total |  | Count | 52$5.0 \%$$100.0 \%$ | 526$50.8 \%$$100.0 \%$ | 255$24.6 \%$$100.0 \%$ | 71$6.9 \%$$100.0 \%$ | r\| 132 ( | 1036$100.0 \%$$100.0 \%$ |
|  |  | \% within Q10_5. |  |  |  |  |  |  |
|  |  | \% within Q2. |  |  |  |  |  |  |

Q10_6 (Service Level for Fire Services) by Q2 (Value of Property Tax)

|  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q10_6. For the following Healthy Increase service levels Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the Maintain service levels level of service: Fire services. | Count <br> \% within Q10_6. <br> \% within Q2. | 9 $5.4 \%$ $17.3 \%$ | 66 $39.3 \%$ $12.5 \%$ | 47 $28.0 \%$ $18.4 \%$ | 18 $10.7 \%$ $25.4 \%$ | 28 $16.7 \%$ $21.1 \%$ | $\begin{array}{r} 168 \\ 100.0 \% \\ 16.2 \% \end{array}$ |
|  | Count <br> \% within Q10_6. <br> \% within Q2. | 42 $5.0 \%$ $80.8 \%$ | 453 $53.5 \%$ $86.1 \%$ | 200 $23.6 \%$ $78.4 \%$ | 48 $5.7 \%$ $67.6 \%$ | 103 $12.2 \%$ $77.4 \%$ | $\begin{array}{r} \hline 846 \\ 100.0 \% \\ 81.6 \% \end{array}$ |
| Decrease service levels | Count <br> \% within Q10_6. <br> \% within Q2. | 1 $4.3 \%$ $1.9 \%$ | 7 $30.4 \%$ $1.3 \%$ | 8 $34.8 \%$ $3.1 \%$ | 5 $21.7 \%$ $7.0 \%$ | 2 $8.7 \%$ $1.5 \%$ | 23 $100.0 \%$ $2.2 \%$ |
| Total | Count \% within Q10_6. \% within Q2. | 52 $5.0 \%$ $100.0 \%$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | $\begin{array}{r} 1037 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q10_7 (Service Level for Garbage, Recycling, and Organics Collection) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | ldo not pay property tax |  |
| Q10_7. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Garbage, recycling, and organics collection. | Increase service levels | Count <br> \% within Q10_7. <br> \% within Q2. | $\begin{array}{r} 12 \\ 7.8 \% \\ 23.1 \% \end{array}$ | 85 $55.6 \%$ $16.2 \%$ | 29 $19.0 \%$ $11.4 \%$ | 4 $2.6 \%$ $5.6 \%$ | 23 $15.0 \%$ $17.3 \%$ | $\begin{array}{r} 153 \\ 100.0 \% \\ 14.8 \% \end{array}$ |
|  | Maintain service levels | Count <br> \% within Q10_7. <br> \% within Q2. | 37 $4.7 \%$ $71.2 \%$ | 411 $52.2 \%$ $78.1 \%$ | 197 $25.0 \%$ $77.3 \%$ | 48 $6.1 \%$ $67.6 \%$ | 95 $12.1 \%$ $71.4 \%$ | 788 $100.0 \%$ $76.0 \%$ |
|  | Decrease service levels | Count \% within Q10_7. \% within Q2. | 3 $3.1 \%$ $5.8 \%$ | 30 $31.3 \%$ $5.7 \%$ | 29 $30.2 \%$ $11.4 \%$ | 19 $19.8 \%$ $26.8 \%$ | 15 $15.6 \%$ $11.3 \%$ | 96 $100.0 \%$ $9.3 \%$ |
| Total |  | Count \% within Q10_7. \% within Q2. | 52 $5.0 \%$ $100.0 \%$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | 1037 $100.0 \%$ $100.0 \%$ |

Q10_8 (Service Level for Halifax Public Libraries) by Q2 (Value of Property Tax)

|  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q10_8. For the following Healthy Increase service levels Liveable Communities service, please indicate whether you believe the municipality should | Count <br> \% within Q10_8. <br> \% within Q2. | 17 $5.4 \%$ $32.7 \%$ | 143 $45.3 \%$ $27.2 \%$ | 87 $27.5 \%$ $34.3 \%$ | 22 $7.0 \%$ $31.0 \%$ | 47 $14.9 \%$ $35.3 \%$ | $\begin{array}{r} 316 \\ 100.0 \% \\ 30.5 \% \end{array}$ |
| increase, maintain, or reduce the Maintain service levels level of service: Halifax Public Libraries. | Count <br> \% within Q10_8. <br> \% within Q2. | 33 $4.8 \%$ $63.5 \%$ | 369 $53.8 \%$ $70.2 \%$ | 159 $23.2 \%$ $62.6 \%$ | 44 $6.4 \%$ $62.0 \%$ | 81 $11.8 \%$ $60.9 \%$ | 686 $100.0 \%$ $66.2 \%$ |
| Decrease service levels | Count <br> \% within Q10_8. <br> \% within Q2. | 2 $5.9 \%$ $3.8 \%$ | 14 $41.2 \%$ $2.7 \%$ | 8 $23.5 \%$ $3.1 \%$ | 5 $14.7 \%$ $7.0 \%$ | 5 $14.7 \%$ $3.8 \%$ | $\begin{array}{r} \hline 34 \\ 100.0 \% \\ 3.3 \% \end{array}$ |
| Total | Count <br> \% within Q10_8. <br> \% within Q2. | 52 $5.0 \%$ $100.0 \%$ | 526 $50.8 \%$ $100.0 \%$ | 254 $24.5 \%$ $100.0 \%$ | 71 $6.9 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | 1036 $100.0 \%$ $100.0 \%$ |

Q10_9 (Service Level for Overall City Maintenance) by Q2 (Value of Property Tax)

|  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q10_9. For the following Healthy Increase service levels Liveable Communities service, please indicate whether you believe the municipality should | Count <br> \% within Q10_9. <br> \% within Q2. | 16 $4.3 \%$ $30.8 \%$ | 182 $48.9 \%$ $34.6 \%$ | 105 $28.2 \%$ $41.2 \%$ | 19 $5.1 \%$ $26.8 \%$ | 50 $13.4 \%$ $37.6 \%$ | $\begin{array}{r} 372 \\ 100.0 \% \\ 35.9 \% \\ \hline \end{array}$ |
| increase, maintain, or reduce the Maintain service levels level of service: Overall city maintenance. | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_9. } \\ & \text { \% within Q2. } \end{aligned}$ | 33 $5.3 \%$ $63.5 \%$ | 326 $52.8 \%$ $62.0 \%$ | 139 $22.5 \%$ $54.5 \%$ | 43 $7.0 \%$ $60.6 \%$ | 77 $12.5 \%$ $57.9 \%$ | $\begin{array}{r} \hline 618 \\ 100.0 \% \\ 59.6 \% \end{array}$ |
| Decrease service levels | Count <br> \% within Q10_9. <br> \% within Q2. | 3 $6.4 \%$ $5.8 \%$ | 18 $38.3 \%$ $3.4 \%$ | 11 $23.4 \%$ $4.3 \%$ | 9 $19.1 \%$ $12.7 \%$ | 6 $12.8 \%$ $4.5 \%$ | $\begin{array}{r} 47 \\ 100.0 \% \\ 4.5 \% \end{array}$ |
| Total | $\begin{aligned} & \hline \text { Count } \\ & \text { \% within Q10_9. } \\ & \text { \% within Q2. } \end{aligned}$ | 52 $5.0 \%$ $100.0 \%$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | $\begin{array}{r} 1037 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q10_10 (Service Level for Parks, Playgrounds, and Green Spaces) by Q2 (Value of Property Tax)

|  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q10_10. For the following Healthy Increase service levels Liveable Communities service, please indicate whether you believe the municipality should | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_10. } \\ & \text { \% within Q2. } \end{aligned}$ | $\begin{array}{r} 10 \\ 3.9 \% \\ 19.2 \% \end{array}$ | 104 $40.3 \%$ $19.8 \%$ | 85 $32.9 \%$ $33.3 \%$ | 16 $6.2 \%$ $22.5 \%$ | 43 $16.7 \%$ $32.3 \%$ | $\begin{array}{r} 258 \\ 100.0 \% \\ 24.9 \% \end{array}$ |
| increase, maintain, or reduce the Maintain service levels level of service: Parks, playgrounds, and green spaces. | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_10. } \\ & \text { \% within Q2. } \end{aligned}$ | 41 $5.4 \%$ $78.8 \%$ | 414 $54.5 \%$ $78.7 \%$ | 162 $21.3 \%$ $63.5 \%$ | 53 $7.0 \%$ $74.6 \%$ | 90 $11.8 \%$ $67.7 \%$ | $\begin{array}{r} \hline 760 \\ 100.0 \% \\ 73.3 \% \end{array}$ |
| Decrease service levels | Count <br> \% within Q10_10. <br> \% within Q2. | 1 $5.3 \%$ $1.9 \%$ | 8 $42.1 \%$ $1.5 \%$ | 8 $42.1 \%$ $3.1 \%$ | 2 $10.5 \%$ $2.8 \%$ | 0 $0.0 \%$ $0.0 \%$ | 19 $100.0 \%$ $1.8 \%$ |
| Total | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_10. } \\ & \text { \% within Q2. } \end{aligned}$ | 52 $5.0 \%$ $100.0 \%$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | 1037 $100.0 \%$ $100.0 \%$ |


|  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Very good value | Good value | Poor value | Very poor value | Tdo not pay property tax |  |
| Q10_11. For the following Healthy Increase service levels Liveable Communities service, please indicate whether you believe the municipality should | Count <br> \% within Q10_11. <br> \% within Q2. | 7 <br> $4.1 \%$ <br> $13.5 \%$ | 81 $47.1 \%$ $15.4 \%$ | 50 $29.1 \%$ $19.6 \%$ | 15 $8.7 \%$ $21.1 \%$ | 19 $11.0 \%$ $14.3 \%$ | $\begin{array}{r} 172 \\ 100.0 \% \\ 16.6 \% \end{array}$ |
| increase, maintain, or reduce the Maintain service levels level of service: Police services. | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_11. } \\ & \text { \% within Q2. } \end{aligned}$ | 40 $5.2 \%$ $76.9 \%$ | 400 $52.2 \%$ $76.0 \%$ | 183 $23.9 \%$ $71.8 \%$ | 46 $6.0 \%$ $64.8 \%$ | 97 $12.7 \%$ $72.9 \%$ | $\begin{array}{r} 766 \\ 100.0 \% \\ 73.9 \% \end{array}$ |
| Decrease service levels | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_11. } \\ & \text { \% within Q2. } \end{aligned}$ | 5 $5.1 \%$ $9.6 \%$ | 45 $45.5 \%$ $8.6 \%$ | 22 $22.2 \%$ $8.6 \%$ | 10 $10.1 \%$ $14.1 \%$ | 17 $17.2 \%$ $12.8 \%$ | 99 $100.0 \%$ $9.5 \%$ |
| Total | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_11. } \\ & \text { \% within Q2. } \end{aligned}$ | $\begin{array}{r} 52 \\ 5.0 \% \\ 100.0 \% \end{array}$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | $\begin{array}{r} 1037 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q10_12 (Service Level for Indoor Recreation Facilities) by Q2 (Value of Property Tax)

|  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q10_12. For the following Healthy Increase service levels Liveable Communities service, please indicate whether you believe the municipality should | Count <br> \% within Q10_12. <br> \% within Q2. | $\begin{array}{r} 14 \\ 5.5 \% \\ 26.9 \% \\ \hline \end{array}$ | 119 $47.0 \%$ $22.6 \%$ | $\begin{array}{r}68 \\ 26.9 \% \\ 26.7 \% \\ \hline 170\end{array}$ | 22 $8.7 \%$ $31.0 \%$ | $\begin{array}{r}30 \\ 11.9 \% \\ 22.6 \% \\ \hline\end{array}$ | $\begin{array}{r} 253 \\ 100.0 \% \\ 24.4 \% \\ \hline \end{array}$ |
| increase, maintain, or reduce the Maintain service levels level of service: Indoor recreation facilities. | Count <br> \% within Q10_12. <br> \% within Q2. | 37 $5.1 \%$ $71.2 \%$ | 380 $52.9 \%$ $72.2 \%$ | 170 $23.6 \%$ $66.7 \%$ | 37 $5.1 \%$ $52.1 \%$ | 95 $13.2 \%$ $71.4 \%$ | $\begin{array}{r} \hline 719 \\ 100.0 \% \\ 69.3 \% \end{array}$ |
| Decrease service levels | Count <br> \% within Q10_12. <br> $\%$ within Q2. | 1 <br> $1.5 \%$ <br> $1.9 \%$ | 27 $41.5 \%$ $5.1 \%$ | 17 $26.2 \%$ $6.7 \%$ | 12 $18.5 \%$ $16.9 \%$ | $\begin{array}{r}8 \\ 12.3 \% \\ 6.0 \% \\ \hline\end{array}$ | $\begin{array}{r} \hline 65 \\ 100.0 \% \\ 6.3 \% \end{array}$ |
| Total | Count <br> \% within Q10_12. <br> \% within Q2. | $\begin{array}{r} 52 \\ 5.0 \% \\ 100.0 \% \end{array}$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | $\begin{array}{r} 1037 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q10_13 (Service Level for Outdoor Recreation Facilities) by Q2 (Value of Property Tax)

|  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Very good value | Good value | Poor value | Very poor value | do not pay property tax |  |
| Q10_13. For the following Healthy Increase service levels Liveable Communities service, please indicate whether you believe the municipality should | Count <br> \% within Q10_13. <br> \% within Q2. | $\begin{array}{r} 15 \\ 5.7 \% \\ 28.8 \% \end{array}$ | 127 $48.1 \%$ $24.1 \%$ | 73 $27.7 \%$ $28.6 \%$ | 16 $6.1 \%$ $22.5 \%$ | 33 $12.5 \%$ $24.8 \%$ | $\begin{array}{r} 264 \\ 100.0 \% \\ 25.5 \% \end{array}$ |
| increase, maintain, or reduce the Maintain service levels level of service: Outdoor recreation facilities. | Count <br> \% within Q10_13. <br> \% within Q2. | $\begin{array}{r} \hline 36 \\ 5.1 \% \\ 69.2 \% \end{array}$ | 362 $51.3 \%$ $68.8 \%$ | 171 $24.3 \%$ $67.1 \%$ | 43 $6.1 \%$ $60.6 \%$ | 93 $13.2 \%$ $69.9 \%$ | $\begin{array}{r} \hline 705 \\ 100.0 \% \\ 68.0 \% \end{array}$ |
| Decrease service levels | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_13. } \\ & \text { \% within Q2. } \end{aligned}$ | 1 $1.5 \%$ $1.9 \%$ | 37 $54.4 \%$ $7.0 \%$ | 11 $16.2 \%$ $4.3 \%$ | 12 $17.6 \%$ $16.9 \%$ | 7 $10.3 \%$ $5.3 \%$ | 68 $100.0 \%$ $6.6 \%$ |
| Total | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_13. } \\ & \text { \% within Q2. } \end{aligned}$ | $\begin{array}{r} 52 \\ 5.0 \% \\ 100.0 \% \end{array}$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | $\begin{array}{r} 1037 \\ 100.0 \% \\ 100.0 \% \end{array}$ |


|  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q10_14. For the following Healthy Increase service levels Liveable Communities service, please indicate whether you believe the municipality should | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_14. } \\ & \text { \% within Q2. } \end{aligned}$ | $\begin{array}{r} 13 \\ 5.0 \% \\ 25.0 \% \end{array}$ | 126 $48.3 \%$ $24.0 \%$ | 70 $26.8 \%$ $27.5 \%$ | 16 $6.1 \%$ $22.5 \%$ | 36 $13.8 \%$ $27.1 \%$ | $\begin{array}{r} 261 \\ 100.0 \% \\ 25.2 \% \end{array}$ |
| increase, maintain, or reduce the Maintain service levels level of service: Recreation programming. | Count <br> \% within Q10_14. <br> \% within Q2. | 38 $5.5 \%$ $73.1 \%$ | 364 $52.2 \%$ $69.2 \%$ | 167 $24.0 \%$ $65.5 \%$ | 42 $6.0 \%$ $59.2 \%$ | 86 $12.3 \%$ $64.7 \%$ | $\begin{array}{r} \hline 697 \\ 100.0 \% \\ 67.2 \% \end{array}$ |
| Decrease service levels | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_14. } \\ & \text { \% within Q2. } \end{aligned}$ | 1 <br> $1.3 \%$ <br> $1.9 \%$ | 36 $45.6 \%$ $6.8 \%$ | 18 $22.8 \%$ $7.1 \%$ | 13 $16.5 \%$ $18.3 \%$ | 11 $13.9 \%$ $8.3 \%$ | $\begin{array}{r} 79 \\ 100.0 \% \\ 7.6 \% \end{array}$ |
| Total | Count <br> \% within Q10_14. <br> \% within Q2. | 52 $5.0 \%$ $100.0 \%$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 $12.8 \%$ $100.0 \%$ | $\begin{array}{r} 1037 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q11_1 (Service Level for Accessibility Programming) by Q2 (Value of Property Tax)

|  |  |  | Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | Ido not pay property tax |  |
| Q11_1. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Accessibility programming. | Increase service levels | Count <br> \% within Q11_1. <br> \% within Q2. | 18 <br> $5.6 \%$ <br> $34.6 \%$ | 164 $50.8 \%$ $31.2 \%$ | 69 $21.4 \%$ $27.1 \%$ | 12 $3.7 \%$ $16.9 \%$ | 60 $18.6 \%$ $45.1 \%$ | $\begin{array}{r} 323 \\ 100.0 \% \\ 31.1 \% \\ \hline \end{array}$ |
|  | Maintain service levels | $\begin{aligned} & \text { Count } \\ & \text { \% within Q11_1. } \\ & \text { \% within Q2. } \end{aligned}$ | 33 $5.1 \%$ $63.5 \%$ | 340 $52.6 \%$ $64.6 \%$ | 164 $25.3 \%$ $64.3 \%$ | 44 $6.8 \%$ $62.0 \%$ | 66 $10.2 \%$ $49.6 \%$ | 647 $100.0 \%$ $62.4 \%$ |
|  | Decrease service levels | Count <br> \% within Q11_1. <br> \% within Q2. | 1 $1.5 \%$ $1.9 \%$ | 22 $32.8 \%$ $4.2 \%$ | 22 $32.8 \%$ $8.6 \%$ | 15 $22.4 \%$ $21.1 \%$ | 7 $10.4 \%$ $5.3 \%$ | $\begin{array}{r}67 \\ 100.0 \% \\ 6.5 \% \\ \hline\end{array}$ |
| Total |  | Count <br> \% within Q11_1. <br> $\%$ within Q2. | 52 $5.0 \%$ $100.0 \%$ | 526 $50.7 \%$ $100.0 \%$ | 255 $24.6 \%$ $100.0 \%$ | 71 $6.8 \%$ $100.0 \%$ | 133 <br> $12.8 \%$ <br> $100.0 \%$ | 1037 $100.0 \%$ $100.0 \%$ |

Q11_2 (Service Level for Affordability / Free Programming) by Q2 (Value of Property Tax)


Q11_3 (Service Level for Diversity Programming) by Q2 (Value of Property Tax)

|  |  |  | indicate the degree to which you believe you receive good or poor value for the level of |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very good value | Good value | Poor value | Very poor value | ldo not pay property tax |  |
| Q11_3. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Diversity and inclusiveness programming. | Increase service levels | Count | 20 | 160 | 71 | 9 | 60 | 320 |
|  |  | \% within Q11_3. | 6.3\% | 50.0\% | 22.2\% | 2.8\% | 18.8\% | 100.0\% |
|  |  | \% within Q2. | 38.5\% | 30.4\% | 27.8\% | 12.7\% | 45.1\% | 30.9\% |
|  | Maintain service levels | Count | 23 | 307 | 141 | 36 | 60 | 567 |
|  |  | \% within Q11_3. | 4.1\% | 54.1\% | 24.9\% | 6.3\% | 10.6\% | 100.0\% |
|  |  | \% within Q2. | 44.2\% | 58.4\% | 55.3\% | 50.7\% | 45.1\% | 54.7\% |
|  | Decrease service levels | Count | 9 | 59 | 43 | 26 | 13 | 150 |
|  |  | \% within Q11_3. | 6.0\% | 39.3\% | 28.7\% | 17.3\% | 8.7\% | 100.0\% |
|  |  | \% within Q2. | 17.3\% | 11.2\% | 16.9\% | 36.6\% | 9.8\% | 14.5\% |
| Total |  | Count | 52 | 526 | 255 | 71 | 133 | 1037 |
|  |  | \% within Q11_3. | 5.0\% | 50.7\% | 24.6\% | 6.8\% | 12.8\% | 100.0\% |
|  |  | \% within Q2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q7 (Service Level) by Q3 (Taxes and Fees)



Q8_1 (Service Level for Business Support Services) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q8_1. For the following Economic Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Business support services. | Increase service levels | Count <br> \% within Q8_1. <br> \% within Q3. | 53 $27.6 \%$ $24.4 \%$ | 82 $42.7 \%$ $16.7 \%$ | 57 $29.7 \%$ $15.5 \%$ | 192 $100.0 \%$ $17.8 \%$ |
|  | Maintain service levels | Count <br> \% within Q8_1. <br> \% within Q3. | 127 $16.8 \%$ $58.5 \%$ | 362 $47.9 \%$ $73.6 \%$ | 266 $35.2 \%$ $72.5 \%$ | 755 $100.0 \%$ $70.2 \%$ |
|  | Decrease service levels | Count | 37 | 48 | 44 | 129 |
|  |  | \% within Q8_1. | 28.7\% | 37.2\% | 34.1\% | 100.0\% |
|  |  | \% within Q3. | 17.1\% | 9.8\% | 12.0\% | 12.0\% |
| Total |  | Count | 217 | 492 | 367 | 1076 |
|  |  | \% within Q8_1. | 20.2\% | 45.7\% | 34.1\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q8_2 (Service Level for Community Planning) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q8_2. For the following Economic Development service, please indicate whether you believe the | Increase service levels | Count <br> \% within Q8_2. <br> \% within Q3. | $\begin{array}{r} \hline 69 \\ 16.7 \% \\ 31.8 \% \end{array}$ | 178 $43.1 \%$ $36.2 \%$ | 166 $40.2 \%$ $45.2 \%$ | $\begin{array}{r} 413 \\ 100.0 \% \\ 38.4 \% \end{array}$ |
| municipality should increase, maintain, or reduce the level of service: Community <br> planning / development | Maintain service levels | Count <br> \% within Q8_2. <br> \% within Q3. | 120 $20.4 \%$ $55.3 \%$ | 281 $47.8 \%$ $57.1 \%$ | $\begin{array}{r} \hline 187 \\ 31.8 \% \\ 51.0 \% \\ \hline \end{array}$ | $\begin{array}{r} \hline 588 \\ 100.0 \% \\ 54.6 \% \end{array}$ |
|  | Decrease service levels | Count <br> \% within Q8_2. <br> \% within Q3. | 28 $37.3 \%$ $12.9 \%$ | 33 $44.0 \%$ $6.7 \%$ | 14 $18.7 \%$ $3.8 \%$ | $\begin{array}{r} 75 \\ 100.0 \% \\ 7.0 \% \end{array}$ |
| Total |  | Count <br> \% within Q8_2. <br> \% within Q3. | $\begin{array}{\|r} \hline 217 \\ 20.2 \% \\ 100.0 \% \end{array}$ | 492 $45.7 \%$ $100.0 \%$ | $\begin{array}{r} \hline 367 \\ 34.1 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} \hline 1076 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q8_3 (Service Level for Economic Development) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q8_3. For the following Economic Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Economic development. | Increase service levels | Count | 79 | 159 | 129 | 367 |
|  |  | \% within Q8_3. | 21.5\% | 43.3\% | 35.1\% | 100.0\% |
|  |  | \% within Q3. | 36.4\% | 32.3\% | 35.1\% | 34.1\% |
|  | Maintain service levels | Count | 111 | 300 | 194 | 605 |
|  |  | \% within Q8_3. | 18.3\% | 49.6\% | 32.1\% | 100.0\% |
|  |  | \% within Q3. | 51.2\% | 61.0\% | 52.9\% | 56.2\% |
|  | Decrease service levels | Count | 27 | 33 | 44 | 104 |
|  |  | \% within Q8_3. | 26.0\% | 31.7\% | 42.3\% | 100.0\% |
|  |  | \% within Q3. | 12.4\% | 6.7\% | 12.0\% | 9.7\% |
| Total |  | Count | 217 | 492 | 367 | 1076 |
|  |  | \% within Q8_3. | 20.2\% | 45.7\% | 34.1\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_1 (Service Level for Bike Lanes / Cycling Facilities) by Q3 (Taxes and Fees)


## Q9_2 (Service Level for Parking Enforcement) by Q3 (Taxes and Fees)



Q9_3 (Service Level for Public Transit - Conventional Bus \& Ferry) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q9_3. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit - conventional bus / ferry. | Increase service levels | Count <br> \% within Q9_3. <br> $\%$ within Q3. | 96 $15.5 \%$ $44.2 \%$ | 262 $42.2 \%$ $53.3 \%$ | 263 $42.4 \%$ $71.7 \%$ | $\begin{array}{r} 621 \\ 100.0 \% \\ 57.7 \% \end{array}$ |
|  | Maintain service levels | Count \% within Q9_3. \% within Q3. | 103 $24.2 \%$ $47.5 \%$ | 221 $51.9 \%$ $44.9 \%$ | 102 $23.9 \%$ $27.8 \%$ |  |
|  | Decrease service levels | Count | 18 | 9 | 2 | 29 |
|  |  | \% within Q9_3. | 62.1\% | 31.0\% | 6.9\% | 100.0\% |
|  |  | \% within Q3. | 8.3\% | 1.8\% | 0.5\% | 2.7\% |
| Total |  | Count | 217 | 492 | 367 | 1076 |
|  |  | \% within Q9_3. | 20.2\% | 45.7\% | 34.1\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_4 (Service Level for Public Transit - Access-A-Bus) by Q3 (Taxes and Fees)


Q9_5 (Service Level for Overall Transit Service) by Q3 (Taxes and Fees)


Q9_6 (Service Level for Sidewalk Maintenance) by Q3 (Taxes and Fees)


Q9_7 (Service Level for Street / Road Maintenance) by Q3 (Taxes and Fees)


Q9_8 (Service Level for Traffic Management) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q9_8. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic management. | Increase service levels | Count <br> \% within Q9_8. <br> \% within Q3. | 83 $22.8 \%$ $38.2 \%$ | 170 $46.7 \%$ $34.6 \%$ | 111 $30.5 \%$ $30.2 \%$ | 364 $100.0 \%$ $33.8 \%$ |
|  | Maintain service levels | Count <br> \% within Q9_8. <br> \% within Q3. | 115 $17.5 \%$ $53.0 \%$ | 302 $45.9 \%$ $61.4 \%$ | 241 $36.6 \%$ $65.7 \%$ | 658 $100.0 \%$ $61.2 \%$ |
|  | Decrease service levels | Count | 19 | 20 | 15 | 54 |
|  |  | \% within Q9_8. | 35.2\% | 37.0\% | 27.8\% | 100.0\% |
|  |  | \% within Q3. | 8.8\% | 4.1\% | 4.1\% | 5.0\% |
| Total |  | Count | 217 | 492 | 367 | 1076 |
|  |  | \% within Q9_8. | 20.2\% | 45.7\% | 34.1\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_9 (Service Level for Traffic / Pedestrian Safety) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q9_9. For the following Transportation service, please indicate whether you believe the municipality should | Increase service levels | Count <br> \% within Q9_9. <br> \% within Q3. | $\begin{array}{r} 72 \\ 14.8 \% \\ 33.2 \% \end{array}$ | 200 $41.1 \%$ $40.7 \%$ | $\begin{array}{r} 215 \\ 44.1 \% \\ 58.6 \% \end{array}$ | $\begin{array}{r} 487 \\ 100.0 \% \\ 45.3 \% \end{array}$ |
| increase, maintain, or reduce the level of service: Traffic / pedestrian safety. | Maintain service levels | Count <br> \% within Q9_9. <br> \% within Q3. | 126 $23.2 \%$ $58.1 \%$ | $\begin{array}{r} \hline 272 \\ 50.2 \% \\ 55.3 \% \end{array}$ | $\begin{array}{r} \hline 144 \\ 26.6 \% \\ 39.2 \% \end{array}$ | $\begin{array}{r} \hline 542 \\ 100.0 \% \\ 50.4 \% \end{array}$ |
|  | Decrease service levels | Count <br> \% within Q9_9. <br> \% within Q3. | $\begin{array}{r} \hline 19 \\ 40.4 \% \\ 8.8 \% \end{array}$ | 20 $42.6 \%$ $4.1 \%$ |  | $\begin{array}{r} \hline 47 \\ 100.0 \% \\ 4.4 \% \end{array}$ |
| Total |  | Count <br> \% within Q9_9. <br> \% within Q3. | $\begin{array}{r} \hline 217 \\ 20.2 \% \\ 100.0 \% \end{array}$ | 492 $45.7 \%$ $100.0 \%$ | 367 $34.1 \%$ $100.0 \%$ | $\begin{array}{r} \hline 1076 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q9_10 (Service Level for Winter Maintenance) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q9_10. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Winter maintenance. | Increase service levels | Count <br> \% within Q9_10. <br> \% within Q3. | 102 $18.8 \%$ $47.0 \%$ | 238 $43.8 \%$ $48.4 \%$ | 203 $37.4 \%$ $55.3 \%$ | 543 $100.0 \%$ $50.5 \%$ |
|  | Maintain service levels | Count <br> \% within Q9_10. | 107 $20.9 \%$ $49.3 \%$ | 249 $48.5 \%$ $50.6 \%$ | 157 $30.6 \%$ $42.8 \%$ | 513 $100.0 \%$ $47.7 \%$ |
|  |  | \% within Q3. | 49.3\% | 50.6\% | 42.8\% | 47.7\% |
|  | Decrease service levels | Count | 8 | 5 | 7 | 20 |
|  |  | \% within Q9_10. | 40.0\% | 25.0\% | 35.0\% | 100.0\% |
|  |  | \% within Q3. | 3.7\% | 1.0\% | 1.9\% | 1.9\% |
| Total |  | Count | 217 | 492 | 367 | 1076 |
|  |  | \% within Q9_10. | 20.2\% | 45.7\% | 34.1\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_1 (Service Level for Arts and Cultural Programming) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q10_1. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Arts and cultural facilities and program. | Increase service levels | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_1. } \\ & \text { \% within Q3. } \end{aligned}$ | 35 $13.1 \%$ $16.1 \%$ | 99 $36.9 \%$ $20.1 \%$ | 134 $50.0 \%$ $36.5 \%$ | 268 $100.0 \%$ $24.9 \%$ |
|  | Maintain service levels | Count <br> \% within Q10_1. <br> \% within Q3. | 95 $16.0 \%$ $43.8 \%$ | 294 $49.5 \%$ $59.8 \%$ | 205 $34.5 \%$ $55.9 \%$ | 594 $100.0 \%$ $55.2 \%$ |
|  | Decrease service levels | Count | 87 | 99 | 28 | 214 |
|  |  | \% within Q10_1. | 40.7\% | 46.3\% | 13.1\% | 100.0\% |
|  |  | \% within Q3. | 40.1\% | 20.1\% | 7.6\% | 19.9\% |
| Total |  | Count | 217 | 492 | 367 | 1076 |
|  |  | \% within Q10_1. | 20.2\% | 45.7\% | 34.1\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_2 (Service Level for Cleanliness) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q10_2. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Cleanliness (litter and graffiti removal). | Increase service levels | Count <br> \% within Q10_2. <br> \% within Q3. | 55 $17.4 \%$ $25.3 \%$ | 136 $42.9 \%$ $27.6 \%$ | 126 $39.7 \%$ $34.3 \%$ | 317 $100.0 \%$ $29.5 \%$ |
|  | Maintain service levels | Count | 119 | 288 | 201 | 608 |
|  |  | \% within Q10_2. | 19.6\% | 47.4\% | 33.1\% | 100.0\% |
|  |  | \% within Q3. | 54.8\% | 58.5\% | 54.8\% | 56.5\% |
|  | Decrease service levels | Count | 43 | 68 | 40 | 151 |
|  |  | \% within Q10_2. | 28.5\% | 45.0\% | 26.5\% | 100.0\% |
|  |  | \% within Q3. | 19.8\% | 13.8\% | 10.9\% | 14.0\% |
| Total |  | Count | 217 | 492 | 367 | 1076 |
|  |  | \% within Q10_2. | 20.2\% | 45.7\% | 34.1\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_3 (Service Level for Community Beautification) by Q3 (Taxes and Fees)


Q10_4 (Service Level for Emergency Preparedness) by Q3 (Taxes and Fees)


Q10_5 (Service Level for Environmental Protection and Sustainability) by Q3 (Taxes and Fees)


Q10_6 (Service Level for Fire Services) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q10_6. For the following Healthy Liveable Communities service, please indicate whether you believe the | Increase service levels | Count <br> \% within Q10_6. <br> \% within Q3. | 49 $27.8 \%$ $22.6 \%$ | 71 $40.3 \%$ $14.4 \%$ | 56 $31.8 \%$ $15.3 \%$ | $\begin{array}{r} 176 \\ 100.0 \% \\ 16.4 \% \end{array}$ |
| municipality should increase, maintain, or reduce the level of service: Fire services. | Maintain service levels | Count <br> \% within Q10_6. <br> \% within Q3. | $\begin{array}{r} 157 \\ 17.9 \% \\ 72.4 \% \end{array}$ | 413 $47.1 \%$ $83.9 \%$ | 306 $34.9 \%$ $83.4 \%$ | $\square$ $\begin{array}{r} 100.0 \% \\ 81.4 \% \end{array}$ |
|  | Decrease service levels | Count <br> \% within Q10_6. <br> \% within Q3. | 11 $45.8 \%$ $5.1 \%$ | 8 $33.3 \%$ $1.6 \%$ | $\begin{array}{r} \hline 5 \\ 20.8 \% \\ 1.4 \% \end{array}$ | $\begin{array}{r} \hline 24 \\ 100.0 \% \\ 2.2 \% \end{array}$ |
| Total |  | Count <br> \% within Q10_6. <br> \% within Q3. | $\begin{array}{\|r\|} \hline 217 \\ 20.2 \% \\ 100.0 \% \end{array}$ | 492 $45.7 \%$ $100.0 \%$ | 367 $34.1 \%$ $100.0 \%$ | $\begin{array}{r} \hline 1076 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q10_7 (Service Level for Garbage, Recycling, and Organics Collection) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase | Total |
| Q10_7. For the following Healthy Liveable Communities service, please indicate whether you believe the | Increase service levels | Count <br> \% within Q10_7. <br> \% within Q3. | $\begin{array}{r} 18 \\ 11.3 \% \\ 8.3 \% \\ \hline \end{array}$ | 44 $27.5 \%$ $8.9 \%$ | 98 $61.3 \%$ $26.7 \%$ | $\begin{array}{r} 160 \\ 100.0 \% \\ 14.9 \% \end{array}$ |
| municipality should increase, maintain, or reduce the level of service: Garbage, recycling, and organics collection. | Maintain service levels | Count <br> \% within Q10_7. <br> \% within Q3. | $\begin{array}{r} \hline 157 \\ 19.2 \% \\ 72.4 \% \\ \hline \end{array}$ | 405 $49.5 \%$ $82.3 \%$ | 256 $31.3 \%$ $69.8 \%$ | $\begin{array}{r} \hline 818 \\ 100.0 \% \\ 76.0 \% \\ \hline \end{array}$ |
|  | Decrease service levels | Count <br> \% within Q10_7. <br> \% within Q3. | 42 $42.9 \%$ $19.4 \%$ | 43 $43.9 \%$ $8.7 \%$ | 13 $13.3 \%$ $3.5 \%$ | $\begin{array}{r} 98 \\ 100.0 \% \\ 9.1 \% \end{array}$ |
| Total |  | ```Count % within Q10_7. % within Q3.``` | $\begin{array}{r} \hline 217 \\ 20.2 \% \\ 100.0 \% \end{array}$ | 492 $45.7 \%$ $100.0 \%$ | 367 $34.1 \%$ $100.0 \%$ | $\begin{array}{r} \hline 1076 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q10_8 (Service Level for Halifax Public Libraries) by Q3 (Taxes and Fees)


Q10_9 (Service Level for Overall City Maintenance) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q10_9. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Overall city maintenance. | Increase service levels | Count | 62 | 149 | 178 | 389 |
|  |  | \% within Q10_9. | 15.9\% | 38.3\% | 45.8\% | 100.0\% |
|  |  | \% within Q3. | 28.6\% | 30.3\% | 48.5\% | 36.2\% |
|  | Maintain service levels | Count | 133 | 323 | 183 | 639 |
|  |  | \% within Q10_9. | 20.8\% | 50.5\% | 28.6\% | 100.0\% |
|  |  | \% within Q3. | 61.3\% | 65.7\% | 49.9\% | 59.4\% |
|  | Decrease service levels | Count | 22 | 20 | 6 | 48 |
|  |  | \% within Q10_9. | 45.8\% | 41.7\% | 12.5\% | 100.0\% |
|  |  | \% within Q3. | 10.1\% | 4.1\% | 1.6\% | 4.5\% |
| Total |  | Count | 217 | 492 | 367 | 1076 |
|  |  | \% within Q10_9. | 20.2\% | 45.7\% | 34.1\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_10 (Service Level for Parks, Playgrounds, and Green Spaces) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q10_10. For the following Healthy Liveable Communities service, please indicate whether you believe the | Increase service levels | Count <br> \% within Q10_10. <br> \% within Q3. | 54 $20.1 \%$ $24.9 \%$ | 116 $43.1 \%$ $23.6 \%$ | 99 $36.8 \%$ $27.0 \%$ | $\begin{array}{r} 269 \\ 100.0 \% \\ 25.0 \% \end{array}$ |
| municipality should increase, maintain, or reduce the level of service: Parks, playgrounds, and green | Maintain service levels | Count <br> \% within Q10_10. <br> \% within Q3. | $\begin{array}{r} \hline 151 \\ 19.2 \% \\ 69.6 \% \end{array}$ | 373 $47.3 \%$ $75.8 \%$ | $\begin{array}{r} \hline 264 \\ 33.5 \% \\ 71.9 \% \end{array}$ | $\begin{array}{r} \hline 788 \\ 100.0 \% \\ 73.2 \% \end{array}$ |
|  | Decrease service levels | $\begin{aligned} & \hline \text { Count } \\ & \text { \% within Q10_10. } \\ & \text { \% within Q3. } \end{aligned}$ | 12 $63.2 \%$ $5.5 \%$ | 3 $15.8 \%$ $0.6 \%$ | 4 $21.1 \%$ $1.1 \%$ | $\begin{array}{r} \hline 19 \\ 100.0 \% \\ 1.8 \% \\ \hline \end{array}$ |
| Total |  | Count <br> \% within Q10_10. <br> \% within Q3. | 217 $20.2 \%$ $100.0 \%$ | 492 $45.7 \%$ $100.0 \%$ | $\begin{array}{r} \hline 367 \\ 34.1 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} \hline 1076 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q10_11 (Service Level for Police Services) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q10_11. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Police services. | Increase service levels | Count <br> \% within Q10_11. <br> \% within Q3. | 45 $24.5 \%$ $20.7 \%$ | 82 $44.6 \%$ $16.7 \%$ | 57 $31.0 \%$ $15.5 \%$ | 184 $100.0 \%$ $17.1 \%$ |
|  | Maintain service levels | Count | 144 | 380 | 265 | 789 |
|  |  | \% within Q10_11. | 18.3\% | 48.2\% | 33.6\% | 100.0\% |
|  |  | \% within Q3. | 66.4\% | 77.2\% | 72.2\% | 73.3\% |
|  | Decrease service levels | Count | 28 | 30 | 45 | 103 |
|  |  | \% within Q10_11. | 27.2\% | 29.1\% | 43.7\% | 100.0\% |
|  |  | \% within Q3. | 12.9\% | 6.1\% | 12.3\% | 9.6\% |
| Total |  | Count | 217 | 492 | 367 | 1076 |
|  |  | \% within Q10_11. | 20.2\% | 45.7\% | 34.1\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_12 (Service Level for Indoor Recreation Facilities) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q10_12. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Indoor recreation facilities. | Increase service levels | Count | 47 | 105 | 107 | 259 |
|  |  | \% within Q10_12. | 18.1\% | 40.5\% | 41.3\% | 100.0\% |
|  |  | \% within Q3. | 21.7\% | 21.3\% | 29.2\% | 24.1\% |
|  | Maintain service levels | Count | 141 | 354 | 254 | 749 |
|  |  | \% within Q10_12. | 18.8\% | 47.3\% | 33.9\% | 100.0\% |
|  |  | \% within Q3. | 65.0\% | 72.0\% | 69.2\% | 69.6\% |
|  | Decrease service levels | Count | 29 | 33 | 6 | 68 |
|  |  | \% within Q10_12. | 42.6\% | 48.5\% | 8.8\% | 100.0\% |
|  |  | \% within Q3. | 13.4\% | 6.7\% | 1.6\% | 6.3\% |
| Total |  | Count | 217 | 492 | 367 | 1076 |
|  |  | \% within Q10_12. | 20.2\% | 45.7\% | 34.1\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_13 (Service Level for Outdoor Recreation Facilities) by Q3 (Taxes and Fees)


Q10_14 (Service Level for Recreation Programming) by Q3 (Taxes and Fees)


Q11_1 (Service Level for Accessibility Programming) by Q3 (Taxes and Fees)


Q11_2 (Service Level for Affordability / Free Programming) by Q3 (Taxes and Fees)


Q11_3 (Service Level for Diversity Programming) by Q3 (Taxes and Fees)

|  |  |  | Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Decrease taxes and fees, even if municipal services must decrease | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Increase municipal services, even if taxes and fees must increase |  |
| Q11_3. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Diversity and inclusiveness programming. | Increase service levels | Count | 31 | 140 | 162 | 333 |
|  |  | \% within Q11_3. | 9.3\% | 42.0\% | 48.6\% | 100.0\% |
|  |  | \% within Q3. | 14.3\% | 28.5\% | 44.1\% | 30.9\% |
|  | Maintain service levels | Count | 120 | 285 | 183 | 588 |
|  |  | \% within Q11_3. | 20.4\% | 48.5\% | 31.1\% | 100.0\% |
|  |  | \% within Q3. | 55.3\% | 57.9\% | 49.9\% | 54.6\% |
|  | Decrease service levels | Count | 66 | 67 | 22 | 155 |
|  |  | \% within Q11_3. | 42.6\% | 43.2\% | 14.2\% | 100.0\% |
|  |  | \% within Q3. | 30.4\% | 13.6\% | 6.0\% | 14.4\% |
| Total |  | Count | 217 | 492 | 367 | 1076 |
|  |  | \% within Q11_3. | 20.2\% | 45.7\% | 34.1\% | 100.0\% |
|  |  | \% within Q3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q7 (Service Level) by Q4_19 (Satisfaction): Public Engagement

|  |  |  | Q4_19. Please tell us how satisfied you are with the following service provided by the municipality: Public engagement (example: consultation on projects like Cogswell District). |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q7. For the following Governance \& Engagement service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public engagement (consultations like this one). | Increase service levels | Count | 17 | 81 | 83 | 68 | 249 |
|  |  | \% within Q7. | 6.8\% | 32.5\% | 33.3\% | 27.3\% | 100.0\% |
|  |  | \% within Q4_19. | 16.2\% | 18.8\% | 41.9\% | 57.6\% | 29.3\% |
|  | Maintain service levels | Count | 79 | 324 | 105 | 38 | 546 |
|  |  | \% within Q7. | 14.5\% | 59.3\% | 19.2\% | 7.0\% | 100.0\% |
|  |  | \% within Q4_19. | 75.2\% | 75.3\% | 53.0\% | 32.2\% | 64.2\% |
|  | Decrease service levels | Count | 9 | 25 | 10 | 12 | 56 |
|  |  | \% within Q7. | 16.1\% | 44.6\% | 17.9\% | 21.4\% | 100.0\% |
|  |  | \% within Q4_19. | 8.6\% | 5.8\% | 5.1\% | 10.2\% | 6.6\% |
| Total |  | Count | 105 | 430 | 198 | 118 | 851 |
|  |  | \% within Q7. | 12.3\% | 50.5\% | 23.3\% | 13.9\% | 100.0\% |
|  |  | \% within Q4_19. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q8_1 (Service Level) by Q8_1 (Satisfaction): Business Support Services



## Q8_2 (Service Level) by Q4_7 (Satisfaction): Community Planning

|  |  |  | Q4_7. Please tell us how satisfied you are with the following service provided by the municipality: Community planning / land use planning and approvals. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q8_2. For the following Economic Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community planning / development approvals. | Increase service levels | Count | 6 | 90 | 142 | 129 | 367 |
|  |  | \% within Q8_2. | 1.6\% | 24.5\% | 38.7\% | 35.1\% | 100.0\% |
|  |  | \% within Q4_7. | 25.0\% | 30.7\% | 44.5\% | 51.6\% | 41.4\% |
|  | Maintain service levels | Count | 17 | 193 | 158 | 90 | 458 |
|  |  | \% within Q8_2. | 3.7\% | 42.1\% | 34.5\% | 19.7\% | 100.0\% |
|  |  | \% within Q4_7. | 70.8\% | 65.9\% | 49.5\% | 36.0\% | 51.7\% |
|  | Decrease service levels | Count | 1 | 10 | 19 | 31 | 61 |
|  |  | \% within Q8_2. | 1.6\% | 16.4\% | 31.1\% | 50.8\% | 100.0\% |
|  |  | \% within Q4_7. | 4.2\% | 3.4\% | 6.0\% | 12.4\% | 6.9\% |
| Total |  | Count | 24 | 293 | 319 | 250 | 886 |
|  |  | \% within Q8_2. | 2.7\% | 33.1\% | 36.0\% | 28.2\% | 100.0\% |
|  |  | \% within Q4_7. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q8_3 (Service Level) by Q4_10 (Satisfaction): Economic Development


Q9_1 (Service Level) by Q4_4 (Satisfaction): Bike Lanes / Cycling Facilities

|  |  |  | Q4_4. Please tell us how satisfied you are with the following service provided by the municipality: Bike lanes / cycling facilities. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q9_1. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Bike lanes cycling facilities. | Increase service levels | Count | 12 | 64 | 195 | 157 | 428 |
|  |  | \% within Q9_1. | 2.8\% | 15.0\% | 45.6\% | 36.7\% | 100.0\% |
|  |  | \% within Q4_4. | 13.8\% | 26.6\% | 73.6\% | 62.8\% | 50.8\% |
|  | Maintain service levels | Count | 27 | 119 | 41 | 19 | 206 |
|  |  | \% within Q9_1. | 13.1\% | 57.8\% | 19.9\% | 9.2\% | 100.0\% |
|  |  | \% within Q4_4. | 31.0\% | 49.4\% | 15.5\% | 7.6\% | 24.4\% |
|  | Decrease service levels | Count | 48 | 58 | 29 | 74 | 209 |
|  |  | \% within Q9_1. | 23.0\% | 27.8\% | 13.9\% | 35.4\% | 100.0\% |
|  |  | \% within Q4_4. | 55.2\% | 24.1\% | 10.9\% | 29.6\% | 24.8\% |
| Total |  | Count | 87 | 241 | 265 | 250 | 843 |
|  |  | \% within Q9_1. | 10.3\% | 28.6\% | 31.4\% | 29.7\% | 100.0\% |
|  |  | \% within Q4_4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_2 (Service Level) by Q4_17 (Satisfaction): Parking Enforcement

|  |  |  | Q4_17. Please tell us how satisfied you are with the following service provided by the municipality: Parking enforcement. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q9_2. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parking enforcement. | Increase service levels | Count | 2 | 39 | 70 | 63 | $\begin{array}{r} 174 \\ 100.0 \% \\ 20.1 \% \end{array}$ |
|  |  | \% within Q9_2. | 1.1\% | 22.4\% | 40.2\% | 36.2\% |  |
|  |  | \% within Q4_17. | 3.2\% | 8.0\% | 35.7\% | 52.9\% |  |
|  | Maintain service levels | Count | 40 | 368 | 79 | 25 |  |
|  |  | \% within Q9_2. | 7.8\% | 71.9\% | 15.4\% | 4.9\% |  |
|  |  | \% within Q4_17. | 63.5\% | 75.3\% | 40.3\% | 21.0\% |  |
|  | Decrease service levels | Count | 21 | 82 | 47 | 31 |  |
|  |  | \% within Q9_2. | 11.6\% | 45.3\% | 26.0\% | 17.1\% |  |
|  |  | \% within Q4_17. | 33.3\% | 16.8\% | 24.0\% | 26.1\% |  |
| Total | Count\% within Q9_2.\% within Q4_17. |  | 63 | 489 | 196 | 119 | $\begin{array}{r} \hline 867 \\ 100.0 \% \\ 100.0 \% \\ \hline \end{array}$ |
|  |  |  | 7.3\% | 56.4\% | 22.6\% | 13.7\% |  |
|  |  |  | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |


|  |  |  | Q4_20. Please tell us how satisfied you are with the following service provided by the municipality: Public Transit - Conventional bus \& ferry (example: reliability). |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q9_3. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit - conventional bus / ferry. | Increase service levels | Count | 23 | 172 | 244 | 157 | 596 |
|  |  | \% within Q9_3. | 3.9\% | 28.9\% | 40.9\% | 26.3\% | 100.0\% |
|  |  | \% within Q4_20. | 37.1\% | 41.5\% | 78.2\% | 91.3\% | 62.1\% |
|  | Maintain service levels | Count | 35 | 232 | 64 | 13 | 344 |
|  |  | \% within Q9_3. | 10.2\% | 67.4\% | 18.6\% | 3.8\% | 100.0\% |
|  |  | \% within Q4_20. | 56.5\% | 56.0\% | 20.5\% | 7.6\% | 35.8\% |
|  | Decrease service levels | Count | 4 | 10 | 4 | 2 | 20 |
|  |  | \% within Q9_3. | 20.0\% | 50.0\% | 20.0\% | 10.0\% | 100.0\% |
|  |  | \% within Q4_20. | 6.5\% | 2.4\% | 1.3\% | 1.2\% | 2.1\% |
| Total |  | Count | 62 | 414 | 312 | 172 | 960 |
|  |  | \% within Q9_3. | 6.5\% | 43.1\% | 32.5\% | 17.9\% | 100.0\% |
|  |  | \% within Q4_20. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_4 (Service Level) by Q4_21 (Satisfaction): Public Transit - Access-A-Bus

|  |  |  | Q4_21. Please tell us how satisfied you are with the following service provided by the municipality: Public Transit - Access-a-bus (example: reliability). |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q9_4. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit - Access-A-Bus. | Increase service levels | Count | 6 | 46 | 59 | 47 | 158 |
|  |  | \% within Q9_4. | 3.8\% | 29.1\% | 37.3\% | 29.7\% | 100.0\% |
|  |  | \% within Q4_21. | 14.6\% | 29.1\% | 74.7\% | 75.8\% | 46.5\% |
|  | Maintain service levels | Count | 27 | 108 | 18 | 13 | 166 |
|  |  | \% within Q9_4. | 16.3\% | 65.1\% | 10.8\% | 7.8\% | 100.0\% |
|  |  | \% within Q4_21. | 65.9\% | 68.4\% | 22.8\% | 21.0\% | 48.8\% |
|  | Decrease service levels | Count | 8 | 4 | 2 | 2 | 16 |
|  |  | \% within Q9_4. | 50.0\% | 25.0\% | 12.5\% | 12.5\% | 100.0\% |
|  |  | \% within Q4_21. | 19.5\% | 2.5\% | 2.5\% | 3.2\% | 4.7\% |
| Total |  | Count | 41 | 158 | 79 | 62 | 340 |
|  |  | \% within Q9_4. | 12.1\% | 46.5\% | 23.2\% | 18.2\% | 100.0\% |
|  |  | \% within Q4_21. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_5 (Service Level) by Q4_22 (Satisfaction): Overall Transit Service


Q9_6 (Service Level) by Q4_26 (Satisfaction): Sidewalk Maintenance

|  |  | Q4_26. Please tell us how satisfied you are with the following service <br> provided by the municipality: Sidewalk maintenance. |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |

## Q9_7 (Service Level) by Q4_27 (Satisfaction): Street / Road Maintenance

|  |  |  | Q4_27. Please tell us how satisfied you are with the following service provided by the municipality: Street / road maintenance. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q9_7. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Street / road maintenance. | Increase service levels | Count | 3 | 75 | 269 | 262 | 609 |
|  |  | \% within Q9_7. | 0.5\% | 12.3\% | 44.2\% | 43.0\% | 100.0\% |
|  |  | \% within Q4_27. | 7.5\% | 21.9\% | 69.9\% | 91.3\% | 57.7\% |
|  | Maintain service levels | Count | 33 | 251 | 114 | 24 | 422 |
|  |  | \% within Q9_7. | 7.8\% | 59.5\% | 27.0\% | 5.7\% | 100.0\% |
|  |  | \% within Q4_27. | 82.5\% | 73.2\% | 29.6\% | 8.4\% | 40.0\% |
|  | Decrease service levels | Count | 4 | 17 | 2 | 1 | 24 |
|  |  | \% within Q9_7. | 16.7\% | 70.8\% | 8.3\% | 4.2\% | 100.0\% |
|  |  | \% within Q4_27. | 10.0\% | 5.0\% | 0.5\% | 0.3\% | 2.3\% |
| Total |  | Count | 40 | 343 | 385 | 287 | 1055 |
|  |  | \% within Q9_7. | 3.8\% | 32.5\% | 36.5\% | 27.2\% | 100.0\% |
|  |  | \% within Q4_27. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_8 (Service Level) by Q4_28 (Satisfaction): Traffic Management


Q9_9 (Service Level) by Q4_29 (Satisfaction): Traffic / Pedestrian Safety

|  |  |  | Q4_29. Please tell us how satisfied you are with the following service <br> provided by the municipality: Traffic / pedestrian safety. |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: |

Q9_10 (Service Level) by Q4_30 (Satisfaction): Winter Maintenance

|  |  |  | Q4_30. Please tell us how satisfied you are with the following service provided by the municipality: Winter maintenance (example: snow and ice removal). |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q9_10. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Winter maintenance. | Increase service levels | Count | 11 | 68 | 240 | 220 | 539 |
|  |  | \% within Q9_10. | 2.0\% | 12.6\% | 44.5\% | 40.8\% | 100.0\% |
|  |  | \% within Q4_30. | 19.6\% | 16.1\% | 72.1\% | 90.5\% | 51.1\% |
|  | Maintain service levels | Count | 40 | 347 | 87 | 22 | 496 |
|  |  | \% within Q9_10. | 8.1\% | 70.0\% | 17.5\% | 4.4\% | 100.0\% |
|  |  | \% within Q4_30. | 71.4\% | 82.2\% | 26.1\% | 9.1\% | 47.1\% |
|  | Decrease service levels | Count | 5 | 7 | 6 | 1 | 19 |
|  |  | \% within Q9_10. | 26.3\% | 36.8\% | 31.6\% | 5.3\% | 100.0\% |
|  |  | \% within Q4_30. | 8.9\% | 1.7\% | 1.8\% | 0.4\% | 1.8\% |
| Total |  | Count | 56 | 422 | 333 | 243 | 1054 |
|  |  | \% within Q9_10. | 5.3\% | 40.0\% | 31.6\% | 23.1\% | 100.0\% |
|  |  | \% within Q4_30. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_1 (Service Level) by Q4_3 (Satisfaction): Arts and Cultural Programming


Q10_2 (Service Level) by Q4_6 (Satisfaction): Cleanliness

|  |  |  | Q4_6. Please tell us how satisfied you are with the following service provided by the municipality: Cleanliness (example: litter \& graffiti removal). |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q10_2. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Cleanliness (litter and graffiti removal). | Increase service levels | Count | 12 | 132 | 106 | 63 | 313 |
|  |  | \% within Q10_2. | 3.8\% | 42.2\% | 33.9\% | 20.1\% | 100.0\% |
|  |  | \% within Q4_6. | 13.8\% | 24.0\% | 37.5\% | 50.8\% | 30.0\% |
|  | Maintain service levels | Count | 61 | 333 | 146 | 49 | 589 |
|  |  | \% within Q10_2. | 10.4\% | 56.5\% | 24.8\% | 8.3\% | 100.0\% |
|  |  | \% within Q4_6. | 70.1\% | 60.7\% | 51.6\% | 39.5\% | 56.5\% |
|  | Decrease service levels | Count | 14 | 84 | 31 | 12 | 141 |
|  |  | \% within Q10_2. | 9.9\% | 59.6\% | 22.0\% | 8.5\% | 100.0\% |
|  |  | \% within Q4_6. | 16.1\% | 15.3\% | 11.0\% | 9.7\% | 13.5\% |
| Total |  | Count | 87 | 549 | 283 | 124 | 1043 |
|  |  | \% within Q10_2. | 8.3\% | 52.6\% | 27.1\% | 11.9\% | 100.0\% |
|  |  | \% within Q4_6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_3 (Service Level) by Q4_8 (Satisfaction): Community Beautification


Q10_4 (Service Level) by Q4_11 (Satisfaction): Emergency Preparedness


Q10_5 (Service Level) by Q4_12 (Satisfaction): Environmental Protection and Sustainability


Q10_6 (Service Level) by Q4_13 (Satisfaction): Fire Services

|  |  |  | Q4_13. Please tell us how satisfied you are with the following service provided by the municipality: Fire services. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q10_6. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Fire services. | Increase service levels | Count <br> \% within Q10_6. <br> $\%$ within Q4_13. | 41 $26.6 \%$ $15.0 \%$ | 99 $64.3 \%$ $16.4 \%$ | 9 $5.8 \%$ $19.6 \%$ | 5 $3.2 \%$ $29.4 \%$ | 154 $100.0 \%$ $16.4 \%$ |
|  | Maintain service levels | Count \% within Q10_6. \% within Q4_13. | 226 $29.5 \%$ $82.5 \%$ | 494 $64.5 \%$ $81.8 \%$ | 36 $4.7 \%$ $78.3 \%$ | 10 $1.3 \%$ $58.8 \%$ | 766 $100.0 \%$ $81.4 \%$ |
|  | Decrease service levels | Count <br> \% within Q10_6. <br> $\%$ within Q4_13. | 7 $33.3 \%$ $2.6 \%$ | 11 <br> $52.4 \%$ <br> $1.8 \%$ | 1 $4.8 \%$ $2.2 \%$ | 2 $9.5 \%$ $11.8 \%$ | 21 $100.0 \%$ $2.2 \%$ |
| Total |  | Count <br> \% within Q10_6. <br> \% within Q4_13. | 274 $29.1 \%$ $100.0 \%$ | 604 $64.2 \%$ $100.0 \%$ | 46 $4.9 \%$ $100.0 \%$ | 17 $1.8 \%$ $100.0 \%$ | 941 $100.0 \%$ $100.0 \%$ |

Q10_7 (Service Level) by Q4_14 (Satisfaction): Garbage, Recycling, and Organics Collection


Q10_8 (Service Level) by Q4_15 (Satisfaction): Halifax Public Libraries

|  |  | Q4_15. Please tell us how satisfied you are with the following service provided by the municipality: Halifax Public Libraries. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q10_8. For the followingHealthy Liveable Communitiesservice, please indicatewhether you believe themunicipality should increase,maintain, or reduce the level ofservice: Halifax PublicLibraries. | Count | 146 | 129 | 11 | 8 | $\begin{array}{r} 294 \\ 100.0 \% \\ 29.4 \% \end{array}$ |
|  | \% within Q10_8. | 49.7\% | 43.9\% | 3.7\% | 2.7\% |  |
|  | \% within Q4_15. | 28.7\% | 29.2\% | 34.4\% | 44.4\% |  |
|  | Count | 350 | 299 | 21 | 8 | 678 |
|  | \% within Q10_8. | 51.6\% | 44.1\% | 3.1\% | 1.2\% | 100.0\% |
|  | \% within Q4_15. | 68.8\% | 67.6\% | 65.6\% | 44.4\% | 67.7\% |
| Decrease service levels | Count | 13 | 14 | 0 | 2 | 100.0\% 2.9\% |
|  | \% within Q10_8. | 44.8\% | 48.3\% | 0.0\% | 6.9\% |  |
|  | \% within Q4_15. | 2.6\% | 3.2\% | 0.0\% | 11.1\% |  |
| Total | Count | 509 | 442 | 32 | 18 | 1001$100.0 \%$$100.0 \%$ |
|  | \% within Q10_8. | 50.8\% | 44.2\% | 3.2\% | 1.8\% |  |
|  | \% within Q4_15. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q10_9 (Service Level) by Q4_16 (Satisfaction): Overall City Maintenance


Q10_11 (Service Level) by Q4_18 (Satisfaction): Police Services

|  |  |  | Q4_18. Please tell us how satisfied you are with the following service provided by the municipality: Police services. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q10_11. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Police services. | Increase service levels | Count | 38 | 78 | 41 | 25 | 182 |
|  |  | \% within Q10_11. | 20.9\% | 42.9\% | 22.5\% | 13.7\% | 100.0\% |
|  |  | \% within Q4_18. | 20.4\% | 12.7\% | 35.0\% | 33.8\% | 18.3\% |
|  | Maintain service levels | Count | 141 | 503 | 56 | 18 | 718 |
|  |  | \% within Q10_11. | 19.6\% | 70.1\% | 7.8\% | 2.5\% | 100.0\% |
|  |  | \% within Q4_18. | 75.8\% | 81.7\% | 47.9\% | 24.3\% | 72.3\% |
|  | Decrease service levels | Count | 7 | 35 | 20 | 31 | 93 |
|  |  | \% within Q10_11. | 7.5\% | 37.6\% | 21.5\% | 33.3\% | 100.0\% |
|  |  | \% within Q4_18. | 3.8\% | 5.7\% | 17.1\% | 41.9\% | 9.4\% |
| Total |  | Count | 186 | 616 | 117 | 74 | 993 |
|  |  | \% within Q10_11. | 18.7\% | 62.0\% | 11.8\% | 7.5\% | 100.0\% |
|  |  | \% within Q4_18. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | Q4_23. Please tell us how satisfied you are with the following service provided by the municipality: Indoor recreation facilities (example: community centres, pools). |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q10_12. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Indoor recreation facilities. | Increase service levels | Count | 17 | 77 | 91 | 59 | $\begin{array}{r} 244 \\ 100.0 \% \\ 27.0 \% \end{array}$ |
|  |  | \% within Q10_12. | 7.0\% | 31.6\% | 37.3\% | 24.2\% |  |
|  |  | \% within Q4_23. | 14.2\% | 13.9\% | 61.1\% | 72.8\% |  |
|  | Maintain service levels | Count | 93 | 453 | 55 | 17 | $\begin{array}{r} \hline 618 \\ 100.0 \% \\ 68.3 \% \end{array}$ |
|  |  | \% within Q10_12. | 15.0\% | 73.3\% | 8.9\% | 2.8\% |  |
|  |  | \% within Q4_23. | 77.5\% | 81.6\% | 36.9\% | 21.0\% |  |
|  | Decrease service levels | Count | 10 | 25 | 3 | 5 | 43$100.0 \%$$4.8 \%$ |
|  |  | \% within Q10_12. | 23.3\% | 58.1\% | 7.0\% | 11.6\% |  |
|  |  | \% within Q4_23. | 8.3\% | 4.5\% | 2.0\% | 6.2\% |  |
| Total | Count\% within Q10_12.\% within Q4_23. |  | 120 | 555 | 149 | 81 | $\begin{array}{r} \hline 905 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  |  | 13.3\% | 61.3\% | 16.5\% | 9.0\% |  |
|  |  |  | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q10_13 (Service Level) by Q4_24 (Satisfaction): Outdoor Recreation Facilities

|  |  |  | Q4_24. Please tell us how satisfied you are with the following service provided by the municipality: Outdoor recreation facilities (example: sports fields). |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q10_13. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Outdoor recreation facilities. | Increase service levels | Count | 19 | 99 | 83 | 50 | $\begin{array}{r} 251 \\ 100.0 \% \\ 28.3 \% \end{array}$ |
|  |  | \% within Q10_13. | 7.6\% | 39.4\% | 33.1\% | 19.9\% |  |
|  |  | \% within Q4_24. | 17.0\% | 17.7\% | 58.5\% | 66.7\% |  |
|  | Maintain service levels | Count | 87 | 433 | 56 | 20 | $\begin{array}{r} 596 \\ 100.0 \% \\ 67.1 \% \\ \hline \end{array}$ |
|  |  | \% within Q10_13. | 14.6\% | 72.7\% | 9.4\% | 3.4\% |  |
|  |  | \% within Q4_24. | 77.7\% | 77.5\% | 39.4\% | 26.7\% |  |
|  | Decrease service levels | Count | 6 | 27 | 3 | 5 | $\begin{array}{r} \hline 41 \\ 100.0 \% \\ 4.6 \% \\ \hline \end{array}$ |
|  |  | \% within Q10_13. | 14.6\% | 65.9\% | 7.3\% | 12.2\% |  |
|  |  | \% within Q4_24. | 5.4\% | 4.8\% | 2.1\% | 6.7\% |  |
| Total |  | Count | 112 | 559 | 142 | 75 | $\begin{array}{r} \hline 888 \\ 100.0 \% \\ 100.0 \% \\ \hline \end{array}$ |
|  |  | \% within Q10_13. | 12.6\% | 63.0\% | 16.0\% | 8.4\% |  |
|  |  | \% within Q4_24. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q10_14 (Service Level) by Q4_25 (Satisfaction): Recreation Programming

|  |  | Q4_25. Please tell us how satisfied you are with the following service provided by the municipality: Recreation programming (example: swimming, camps). |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q10_14. For the following Increase service levels Healthy Liveable Communities service, please indicate whether you believe the | Count <br> \% within Q10_14. <br> \% within Q4_25. | 21 $9.5 \%$ $20.0 \%$ | 83 $37.7 \%$ $18.7 \%$ | 74 $33.6 \%$ $59.2 \%$ | 42 $19.1 \%$ $66.7 \%$ | 220 $100.0 \%$ $29.9 \%$ |
| municipality should increase, maintain, or reduce the level of service: Recreation programming. | Count | 73 | 342 | 48 | 17 | 480 |
|  | \% within Q10_14. <br> \% within Q4 25 | 15.2\% | 71.3\% | 10.0\% | 3.5\% | 100.0\% |
|  | Count | 11 | 18 | 3 | 4 | 36 |
|  | \% within Q10_14. | 30.6\% | 50.0\% | 8.3\% | 11.1\% | 100.0\% |
|  | \% within Q4_25. | 10.5\% | 4.1\% | 2.4\% | 6.3\% | 4.9\% |
| Total | Count | 105 | 443 | 125 | 63 | 736 |
|  | \% within Q10_14. | 14.3\% | 60.2\% | 17.0\% | 8.6\% | 100.0\% |
|  | \% within Q4_25. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | Q4_1. Please tell us how satisfied you are with the following service provided by the municipality: Accessibility programming (example: physical / intellectual access to facilities, services, programs). |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q11_1. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Accessibility programming. | Increase service levels | Count | 15 | 146 | 77 | 28 | 266 |
|  |  | \% within Q11_1. | 5.6\% | 54.9\% | 28.9\% | 10.5\% | 100.0\% |
|  |  | \% within Q4_1. | 18.5\% | 33.0\% | 43.5\% | 45.2\% | 34.9\% |
|  | Maintain service levels | Count | 57 | 275 | 90 | 31 | 453 |
|  |  | \% within Q11_1. | 12.6\% | 60.7\% | 19.9\% | 6.8\% | 100.0\% |
|  |  | \% within Q4_1. | 70.4\% | 62.2\% | 50.8\% | 50.0\% | 59.4\% |
|  | Decrease service levels | Count | 9 | 21 | 10 | 3 | 43 |
|  |  | \% within Q11_1. | 20.9\% | 48.8\% | 23.3\% | 7.0\% | 100.0\% |
|  |  | \% within Q4_1. | 11.1\% | 4.8\% | 5.6\% | 4.8\% | 5.6\% |
| Total |  | Count | 81 | 442 | 177 | 62 | 762 |
|  |  | \% within Q11_1. | 10.6\% | 58.0\% | 23.2\% | 8.1\% | 100.0\% |
|  |  | \% within Q4_1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q11_2 (Service Level) by Q4_2 (Satisfaction): Affordability / Free Programming

|  |  |  | Q4_2. Please tell us how satisfied you are with the following service provided by the municipality: Affordability / free programming. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q11_2. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Affordability / free programming. | Increase service levels | Count | 21 | 189 | 94 | 33 | 337 |
|  |  | \% within Q11_2. | 6.2\% | 56.1\% | 27.9\% | 9.8\% | 100.0\% |
|  |  | \% within Q4_2. | 26.6\% | 36.5\% | 53.7\% | 50.8\% | 40.3\% |
|  | Maintain service levels | Count | 49 | 297 | 73 | 25 | 444 |
|  |  | \% within Q11_2. | 11.0\% | 66.9\% | 16.4\% | 5.6\% | 100.0\% |
|  |  | \% within Q4_2. | 62.0\% | 57.3\% | 41.7\% | 38.5\% | 53.0\% |
|  | Decrease service levels | Count | 9 | 32 | 8 | 7 | 56 |
|  |  | \% within Q11_2. | 16.1\% | 57.1\% | 14.3\% | 12.5\% | 100.0\% |
|  |  | \% within Q4_2. | 11.4\% | 6.2\% | 4.6\% | 10.8\% | 6.7\% |
| Total |  | Count | 79 | 518 | 175 | 65 | 837 |
|  |  | \% within Q11_2. | 9.4\% | 61.9\% | 20.9\% | 7.8\% | 100.0\% |
|  |  | \% within Q4_2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q11_3 (Service Level) by Q4_9 (Satisfaction): Diversity Programming

|  |  |  | Q4_9. Please tell us how satisfied you are with the following service provided by the municipality: Diversity and inclusiveness programs (example: language and culture programming). |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |  |
| Q11_3. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Diversity and inclusiveness programming. | Increase service levels | Count | 12 | 111 | 95 | 32 | 250 |
|  |  | \% within Q11_3. | 4.8\% | 44.4\% | 38.0\% | 12.8\% | 100.0\% |
|  |  | \% within Q4_9. | 14.8\% | 27.5\% | 66.4\% | 58.2\% | 36.7\% |
|  | Maintain service levels | Count | 46 | 248 | 40 | 15 | 349 |
|  |  | \% within Q11_3. | 13.2\% | 71.1\% | 11.5\% | 4.3\% | 100.0\% |
|  |  | \% within Q4_9. | 56.8\% | 61.5\% | 28.0\% | 27.3\% | 51.2\% |
|  | Decrease service levels | Count | 23 | 44 | 8 | 8 | 83 |
|  |  | \% within Q11_3. | 27.7\% | 53.0\% | 9.6\% | 9.6\% | 100.0\% |
|  |  | \% within Q4_9. | 28.4\% | 10.9\% | 5.6\% | 14.5\% | 12.2\% |
| Total |  | Count | 81 | 403 | 143 | 55 | 682 |
|  |  | \% within Q11_3. | 11.9\% | 59.1\% | 21.0\% | 8.1\% | 100.0\% |
|  |  | \% within Q4_9. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q7 (Service Level) by Q6_1 (Importance): Public Engagement

|  |  |  | Q6_1. Please rate | following Coun : Governance | Priority in terms d Engagement. | importance to |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important | Total |
| Q7. For the following | Increase service levels | Count | 158 | 143 | 15 | 3 | 319 |
| Governance \& Engagement |  | \% within Q7. | 49.5\% | 44.8\% | 4.7\% | 0.9\% | 100.0\% |
| whether you believe the |  | \% within Q6_1. | 33.7\% | 27.3\% | 20.5\% | 25.0\% | 29.6\% |
| municipality should increase, | Maintain service levels | Count | 284 | 351 | 46 | 3 | 684 |
| maintain, or reduce the level of |  | \% within Q7. | 41.5\% | 51.3\% | 6.7\% | 0.4\% | 100.0\% |
| service: Public engagement |  | \% within Q6_1. | 60.6\% | 67.0\% | 63.0\% | 25.0\% | 63.5\% |
|  | Decrease service levels | Count | 27 | 30 | 12 | 6 | 75 |
|  |  | \% within Q7. | 36.0\% | 40.0\% | 16.0\% | 8.0\% | 100.0\% |
|  |  | \% within Q6_1. | 5.8\% | 5.7\% | 16.4\% | 50.0\% | 7.0\% |
| Total |  | Count | 469 | 524 | 73 | 12 | 1078 |
|  |  | \% within Q7. | 43.5\% | 48.6\% | 6.8\% | 1.1\% | 100.0\% |
|  |  | \% within Q6_1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q8_1 (Service Level) by Q6_2 (Importance): Business Support Services

|  |  |  | Q6_2. Please rate the following Council Priority in terms of its importance to you: Economic Development. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q8_1. For the following Economic Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Business support services. | Increase service levels | Count | 128 | 55 | 8 | 2 | $\begin{array}{r} 193 \\ 100.0 \% \\ 17.9 \% \end{array}$ |
|  |  | \% within Q8_1. | 66.3\% | 28.5\% | 4.1\% | 1.0\% |  |
|  |  | \% within Q6_2. | 29.8\% | 10.4\% | 8.3\% | 8.7\% |  |
|  | Maintain service levels | Count | 282 | 409 | 58 | 7 | $\begin{array}{r} 756 \\ 100.0 \% \\ 70.1 \% \end{array}$ |
|  |  | \% within Q8_1. | 37.3\% | 54.1\% | 7.7\% | 0.9\% |  |
|  |  | \% within Q6_2. | 65.7\% | 77.2\% | 60.4\% | 30.4\% |  |
|  | $\overline{\text { Decrease service levels }}$ | Count | 19 | 66 | 30 | 14 | 129$100.0 \%$$12.0 \%$ |
|  |  | \% within Q8_1. | 14.7\% | 51.2\% | 23.3\% | 10.9\% |  |
|  |  | \% within Q6_2. | 4.4\% | 12.5\% | 31.3\% | 60.9\% |  |
| Total |  | Count | 429 | 530 | 96 | 23 | 1078$100.0 \%$$100.0 \%$ |
|  |  | \% within Q8_1. | 39.8\% | 49.2\% | 8.9\% | 2.1\% |  |
|  |  | \% within Q6_2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q8_2 (Service Level) by Q6_2 (Importance): Community Planning

|  |  |  | Q6_2. Please rate the following Council Priority in terms of its importance to you: Economic Development. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q8_2. For the following Economic Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community planning / development approvals. | Increase service levels | Count | 173 | 212 | 21 | 9 | $\begin{array}{r} 415 \\ 100.0 \% \\ 38.5 \% \end{array}$ |
|  |  | \% within Q8_2. | 41.7\% | 51.1\% | 5.1\% | 2.2\% |  |
|  |  | \% within Q6_2. | 40.3\% | 40.0\% | 21.9\% | 39.1\% |  |
|  | Maintain service levels | Count | 236 | 286 | 58 | 8 | $\begin{array}{r}588 \\ 100.0 \% \\ 54.5 \% \\ \hline\end{array}$ |
|  |  | \% within Q8_2. | 40.1\% | 48.6\% | 9.9\% | 1.4\% |  |
|  |  | \% within Q6_2. | 55.0\% | 54.0\% | 60.4\% | 34.8\% |  |
|  | Decrease service levels | Count | 20 | 32 | 17 |  | 75 <br> $100.0 \%$ <br> $7.0 \%$ |
|  |  | \% within Q8_2. | 26.7\% | 42.7\% | 22.7\% | 8.0\% |  |
|  |  | \% within Q6_2. | 4.7\% | 6.0\% | 17.7\% | 26.1\% |  |
| Total |  | Count | 429 | 530 | 96 | 23 | 1078$100.0 \%$$100.0 \%$ |
|  |  | \% within Q8_2. | 39.8\% | 49.2\% | 8.9\% | 2.1\% |  |
|  |  | \% within Q6_2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q8_3 (Service Level) by Q6_2 (Importance): Economic Development


Q10_1 (Service Level) by Q6_3 (Importance): Arts and Cultural Programming


Q10_2 (Service Level) by Q6_3 (Importance): Cleanliness

|  |  |  | Q6_3. Please rate the following Council Priority in terms of its importance to you: Healthy Liveable Communities. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q10_2. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Cleanliness (litter and graffiti removal). | Increase service levels | Count | 233 | 78 | 6 | 1 | $\begin{array}{r} 318 \\ 100.0 \% \\ 29.5 \% \end{array}$ |
|  |  | \% within Q10_2. | 73.3\% | 24.5\% | 1.9\% | 0.3\% |  |
|  |  | \% within Q6_3. | 32.4\% | 25.3\% | 14.0\% | 14.3\% |  |
|  | Maintain service levels | Count | 411 | 171 | 23 | 4 |  |
|  |  | \% within Q10_2. | 67.5\% | 28.1\% | 3.8\% | 0.7\% |  |
|  |  | \% within Q6_3. | 57.1\% | 55.5\% | 53.5\% | 57.1\% |  |
|  | Decrease service levels | Count | 76 | 59 | 14 | 2 | $\begin{array}{r} 151 \\ 100.0 \% \\ 14.0 \% \end{array}$ |
|  |  | \% within Q10_2. | 50.3\% | 39.1\% | 9.3\% | 1.3\% |  |
|  |  | \% within Q6_3. | 10.6\% | 19.2\% | 32.6\% | 28.6\% |  |
| Total |  | Count | 720 | 308 | 43 | 7 | $\begin{array}{r} \hline 1078 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q10_2. | 66.8\% | 28.6\% | 4.0\% | 0.6\% |  |
|  |  | \% within Q6_3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q10_3 (Service Level) by Q6_3 (Importance): Community Beautification


Q10_4 (Service Level) by Q6_3 (Importance): Emergency Preparedness

|  |  |  | Q6_3. Please rate the following Council Priority in terms of its importance to you: Healthy Liveable Communities. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q10_4. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Emergency preparedness. | Increase service levels | Count | 479 | 94 | 6 | 0 | $\begin{array}{r} 579 \\ 100.0 \% \\ 53.7 \% \end{array}$ |
|  |  | \% within Q10_4. | 82.7\% | 16.2\% | 1.0\% | 0.0\% |  |
|  |  | \% within Q6_3. | 66.5\% | 30.5\% | 14.0\% | 0.0\% |  |
|  | Maintain service levels | Count | 231 | 190 | 26 | 3 |  |
|  |  | \% within Q10_4. | 51.3\% | 42.2\% | 5.8\% | 0.7\% |  |
|  |  | \% within Q6_3. | 32.1\% | 61.7\% | 60.5\% | 42.9\% |  |
|  | Decrease service levels | Count | 10 | 24 | 11 |  | 49$100.0 \%$$4.5 \%$ |
|  |  | \% within Q10_4. | 20.4\% | 49.0\% | 22.4\% | 8.2\% |  |
|  |  | \% within Q6_3. | 1.4\% | 7.8\% | 25.6\% | 57.1\% |  |
| Total |  | Count | 720 | 308 | 43 | 7 | 1078 |
|  |  | \% within Q10_4. | 66.8\% | 28.6\% | 4.0\% | 0.6\% | 100.0\% |
|  |  | \% within Q6_3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_5 (Service Level) by Q6_3 (Importance): Environmental Protection and Sustainability

|  |  | Q6_3. Please rate the following Council Priority in terms of its importance to you: Healthy Liveable Communities. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Very important | Important | Not important | Not at all important |  |
| Q10_5. For the following Increase service levels Healthy Liveable Communities service, please indicate whether you believe the | Count <br> \% within Q10_5. <br> \% within Q6_3. | 96 $66.2 \%$ $13.4 \%$ | 42 $29.0 \%$ $13.6 \%$ | 5 $3.4 \%$ $11.6 \%$ | 2 $1.4 \%$ $28.6 \%$ | $\begin{array}{r} 145 \\ 100.0 \% \\ 13.5 \% \end{array}$ |
| municipality should increase, Maintain service levels maintain, or reduce the level of service: Environmental | Count <br> \% within Q10_5. <br> \% within Q6_3. | 606 $67.6 \%$ $84.3 \%$ | 252 $28.1 \%$ $81.8 \%$ | 34 $3.8 \%$ $79.1 \%$ | 4 $0.4 \%$ $57.1 \%$ | 896 $100.0 \%$ $83.2 \%$ |
| Decrease service levels | Count <br> \% within Q10_5. <br> \% within Q6_3. | 17 $47.2 \%$ $2.4 \%$ | 14 $38.9 \%$ $4.5 \%$ | 4 $11.1 \%$ $9.3 \%$ |  | 36 $100.0 \%$ $3.3 \%$ |
| Total | Count <br> \% within Q10_5. <br> \% within Q6_3. | 719 $66.8 \%$ $100.0 \%$ | 308 | 43 $4.0 \%$ $100.0 \%$ | 7 $0.6 \%$ $100.0 \%$ | 1077 $100.0 \%$ $100.0 \%$ |


|  |  |  | Q6_3. Please rate the following Council Priority in terms of its importance to you: Healthy Liveable Communities. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q10_6. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Fire services. | Increase service levels | Count | 125 | 44 | 5 | 3 | $\begin{array}{r} 177 \\ 100.0 \% \\ 16.4 \% \end{array}$ |
|  |  | \% within Q10_6. | 70.6\% | 24.9\% | 2.8\% | 1.7\% |  |
|  |  | \% within Q6_3. | 17.4\% | 14.3\% | 11.6\% | 42.9\% |  |
|  | Maintain service levels | Count | 583 | 257 | 33 | 4 | $\begin{array}{r} \hline 877 \\ 100.0 \% \\ 81.4 \% \\ \hline \end{array}$ |
|  |  | \% within Q10_6. | 66.5\% | 29.3\% | 3.8\% | 0.5\% |  |
|  |  | \% within Q6_3. | 81.0\% | 83.4\% | 76.7\% | 57.1\% |  |
|  | Decrease service levels | Count | 12 | 7 | 5 | 0 | 24$100.0 \%$$2.2 \%$ |
|  |  | \% within Q10_6. | 50.0\% | 29.2\% | 20.8\% | 0.0\% |  |
|  |  | \% within Q6_3. | 1.7\% | 2.3\% | 11.6\% | 0.0\% |  |
| Total |  | Count | 720 | 308 | 43 | 7 | 1078$100.0 \%$$100.0 \%$ |
|  |  | \% within Q10_6. | 66.8\% | 28.6\% | 4.0\% | 0.6\% |  |
|  |  | \% within Q6_3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q10_7 (Service Level) by Q6_3 (Importance): Garbage, Recycling, and Organics Collection

|  |  |  | Q6_3. Please rate the following Council Priority in terms of its importance to you: Healthy Liveable Communities. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q10_7. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Garbage, recycling, and organics collection. | Increase service levels | Count <br> \% within Q10_7. <br> \% within Q6_3. | 131 $81.4 \%$ $18.2 \%$ | 27 | 3 $1.9 \%$ $7.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 161 $100.0 \%$ $14.9 \%$ |
|  | Maintain service levels | Count | 554 | 237 | 25 | 3 | 819 |
|  |  | \% within Q10_7. | 67.6\% | 28.9\% | 3.1\% | 0.4\% | 100.0\% |
|  |  | \% within Q6_3. | 76.9\% | 76.9\% | 58.1\% | 42.9\% | 76.0\% |
|  |  | Count | 35 | 44 | 15 | 4 | 98 |
|  |  | \% within Q10_7. | 35.7\% | 44.9\% | 15.3\% | 4.1\% | 100.0\% |
|  |  | \% within Q6_3. | 4.9\% | 14.3\% | 34.9\% | 57.1\% | 9.1\% |
| Total |  | Count | 720 | 308 | 43 | 7 | 1078 |
|  |  | \% within Q10_7. | 66.8\% | 28.6\% | 4.0\% | 0.6\% | 100.0\% |
|  |  | \% within Q6_3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_8 (Service Level) by Q6_3 (Importance): Halifax Public Libraries

|  |  |  | Q6_3. Please rate the following Council Priority in terms of its importance to you: Healthy Liveable Communities. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q10_8. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Halifax Public Libraries. | Increase service levels | Count | 219 | 91 | 15 | 1 |  |
|  |  | \% within Q10_8. | 67.2\% | 27.9\% | 4.6\% | 0.3\% |  |
|  |  | \% within Q6_3. | 30.5\% | 29.5\% | 34.9\% | 14.3\% |  |
|  | Maintain service levels | Count | 477 | 209 | 24 | 6 |  |
|  |  | \% within Q10_8. | 66.6\% | 29.2\% | 3.4\% | 0.8\% |  |
|  |  | \% within Q6_3. | 66.3\% | 67.9\% | 55.8\% | 85.7\% |  |
|  | Decrease service levels | Count | 23 | 8 | 4 | 0 | 35$100.0 \%$$3.2 \%$ |
|  |  | \% within Q10_8. | 65.7\% | 22.9\% | 11.4\% | 0.0\% |  |
|  |  | \% within Q6_3. | 3.2\% | 2.6\% | 9.3\% | 0.0\% |  |
| Total |  | Count | 719 | 308 | 43 | 7 | 1077$100.0 \%$$100.0 \%$ |
|  |  | \% within Q10_8. | 66.8\% | 28.6\% | 4.0\% | 0.6\% |  |
|  |  | \% within Q6_3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |


|  |  |  | Q6_3. Please rate the following Council Priority in terms of its importance to you: Healthy Liveable Communities. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q10_9. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Overall city maintenance. | Increase service levels | Count | 308 | 78 | 5 | 0 | $\begin{array}{r} 391 \\ 100.0 \% \\ 36.3 \% \end{array}$ |
|  |  | \% within Q10_9. | 78.8\% | 19.9\% | 1.3\% | 0.0\% |  |
|  |  | \% within Q6_3. | 42.8\% | 25.3\% | 11.6\% | 0.0\% |  |
|  | Maintain service levels | Count | 389 | 214 | 29 | 7 | $\begin{array}{r} \hline 639 \\ 100.0 \% \\ 59.3 \% \\ \hline \end{array}$ |
|  |  | \% within Q10_9. | 60.9\% | 33.5\% | 4.5\% | 1.1\% |  |
|  |  | \% within Q6_3. | 54.0\% | 69.5\% | 67.4\% | 100.0\% |  |
|  | Decrease service levels | Count | 23 | 16 | 9 | 0 | 48$100.0 \%$$4.5 \%$ |
|  |  | \% within Q10_9. | 47.9\% | 33.3\% | 18.8\% | 0.0\% |  |
|  |  | \% within Q6_3. | 3.2\% | 5.2\% | 20.9\% | 0.0\% |  |
| Total |  | Count | 720 | 308 | 43 | 7 | 1078$100.0 \%$$100.0 \%$ |
|  |  | \% within Q10_9. | 66.8\% | 28.6\% | 4.0\% | 0.6\% |  |
|  |  | \% within Q6_3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q10_10 (Service Level) by Q6_3 (Importance): Parks, Playgrounds, and Green Spaces

|  |  |  | Q6_3. Please rate the following Council Priority in terms of its importance to you: Healthy Liveable Communities. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q10_10. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parks, playgrounds, and green spaces. | Increase service levels | Count <br> \% within Q10_10. <br> \% within Q6_3. | 186 $68.6 \%$ $25.8 \%$ | 73 $26.9 \%$ $23.7 \%$ | 10 $3.7 \%$ $23.3 \%$ | 2 $0.7 \%$ $28.6 \%$ | 271 $100.0 \%$ $25.1 \%$ |
|  | Maintain service levels | Count <br> \% within Q10_10. <br> \% within Q6_3. | 524 $66.5 \%$ $72.8 \%$ | 231 $29.3 \%$ $75.0 \%$ | 30 $3.8 \%$ $69.8 \%$ | 3 $0.4 \%$ $42.9 \%$ | 788 $100.0 \%$ $73.1 \%$ |
|  | Decrease service levels | Count <br> \% within Q10_10. <br> \% within Q6_3. | 10 $52.6 \%$ $1.4 \%$ | 4 $21.1 \%$ $1.3 \%$ | 3 $15.8 \%$ $7.0 \%$ | 2 $10.5 \%$ $28.6 \%$ | 19 $100.0 \%$ $1.8 \%$ |
| Total |  | Count <br> \% within Q10_10. <br> \% within Q6_3. | 720 $66.8 \%$ $100.0 \%$ | 308 $28.6 \%$ $100.0 \%$ | 43 $4.0 \%$ $100.0 \%$ | 7 $0.6 \%$ $100.0 \%$ | 1078 $100.0 \%$ $100.0 \%$ |

Q10_11 (Service Level) by Q6_3 (Importance): Police Services

|  |  |  | Q6_3. Please rate the following Council Priority in terms of its importance to you: Healthy Liveable Communities. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q10_11. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Police services. | Increase service levels | Count | 117 | 57 | 7 | 3 | 184 |
|  |  | \% within Q10_11. | 63.6\% | 31.0\% | 3.8\% | 1.6\% | 100.0\% |
|  |  | \% within Q6_3. | 16.3\% | 18.5\% | 16.3\% | 42.9\% | 17.1\% |
|  | Maintain service levels | Count | 534 | 222 | 30 | 4 | 790 |
|  |  | \% within Q10_11. | 67.6\% | 28.1\% | 3.8\% | 0.5\% | 100.0\% |
|  |  | \% within Q6_3. | 74.2\% | 72.1\% | 69.8\% | 57.1\% | 73.3\% |
|  | Decrease service levels | Count | 69 | 29 | 6 | 0 | 104 |
|  |  | \% within Q10_11. | 66.3\% | 27.9\% | 5.8\% | 0.0\% | 100.0\% |
|  |  | \% within Q6_3. | 9.6\% | 9.4\% | 14.0\% | 0.0\% | 9.6\% |
| Total |  | Count | 720 | 308 | 43 | 7 | 1078 |
|  |  | \% within Q10_11. | 66.8\% | 28.6\% | 4.0\% | 0.6\% | 100.0\% |
|  |  | \% within Q6_3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_12 (Service Level) by Q6_3 (Importance): Indoor Recreation Facilities

|  |  |  | Q6_3. Please rate the following Council Priority in terms of its importance to you: Healthy Liveable Communities. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q10_12. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Indoor recreation facilities. | Increase service levels | Count | 200 | 55 | 4 | 1 | $\begin{array}{r} 260 \\ 100.0 \% \\ 24.1 \% \end{array}$ |
|  |  | \% within Q10_12. | 76.9\% | 21.2\% | 1.5\% | 0.4\% |  |
|  |  | \% within Q6_3. | 27.8\% | 17.9\% | 9.3\% | 14.3\% |  |
|  | Maintain service levels | Count | 497 | 225 | 23 | 5 |  |
|  |  | \% within Q10_12. | 66.3\% | 30.0\% | 3.1\% | 0.7\% |  |
|  |  | \% within Q6_3. | 69.0\% | 73.1\% | 53.5\% | 71.4\% |  |
|  | Decrease service levels | Count | 23 | 28 | 16 | 1 | $\begin{array}{r} \hline 68 \\ 100.0 \% \\ 6.3 \% \end{array}$ |
|  |  | \% within Q10_12. | 33.8\% | 41.2\% | 23.5\% | 1.5\% |  |
|  |  | \% within Q6_3. | 3.2\% | 9.1\% | 37.2\% | 14.3\% |  |
| Total |  | Count | 720 | 308 | 43 | 7 | 1078$100.0 \%$$100.0 \%$ |
|  |  | \% within Q10_12. | 66.8\% | 28.6\% | 4.0\% | 0.6\% |  |
|  |  | \% within Q6_3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q10_13 (Service Level) by Q6_3 (Importance): Outdoor Recreation Facilities

|  |  |  | Q6_3. Please rate the following Council Priority in terms of its importance to you: Healthy Liveable Communities. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q10_13. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Outdoor recreation facilities. | Increase service levels | Count | 215 | 52 | 5 | 1 | 273 |
|  |  | \% within Q10_13. | 78.8\% | 19.0\% | 1.8\% | 0.4\% | 100.0\% |
|  |  | \% within Q6_3. | 29.9\% | 16.9\% | 11.6\% | 14.3\% | 25.3\% |
|  | Maintain service levels | Count | 476 | 228 | 25 | 5 | 734 |
|  |  | \% within Q10_13. | 64.9\% | 31.1\% | 3.4\% | 0.7\% | 100.0\% |
|  |  | \% within Q6_3. | 66.1\% | 74.0\% | 58.1\% | 71.4\% | 68.1\% |
|  | Decrease service levels | Count | 29 | 28 | 13 | 1 | 71 |
|  |  | \% within Q10_13. | 40.8\% | 39.4\% | 18.3\% | 1.4\% | 100.0\% |
|  |  | \% within Q6_3. | 4.0\% | 9.1\% | 30.2\% | 14.3\% | 6.6\% |
| Total |  | Count | 720 | 308 | 43 | 7 | 1078 |
|  |  | \% within Q10_13. | 66.8\% | 28.6\% | 4.0\% | 0.6\% | 100.0\% |
|  |  | \% within Q6_3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_14 (Service Level) by Q6_3 (Importance): Recreation Programming

|  |  |  | Q6_3. Please rate the following Council Priority in terms of its importance to you: Healthy Liveable Communities. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q10_14. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Recreation programming. | Increase service levels | Count | 213 | 49 | 4 | 2 | $\begin{array}{r} 268 \\ 100.0 \% \\ 24.9 \% \end{array}$ |
|  |  | \% within Q10_14. | 79.5\% | 18.3\% | 1.5\% | 0.7\% |  |
|  |  | \% within Q6_3. | 29.6\% | 15.9\% | 9.3\% | 28.6\% |  |
|  | Maintain service levels | Count | 477 | 222 | 23 | 4 | 726 |
|  |  | \% within Q10_14. | 65.7\% | 30.6\% | 3.2\% | 0.6\% | 100.0\% |
|  |  | \% within Q6_3. | 66.3\% | 72.1\% | 53.5\% | 57.1\% | 67.3\% |
|  | Decrease service levels | Count | 30 | 37 | 16 | 1 | 84 |
|  |  | \% within Q10_14. | 35.7\% | 44.0\% | 19.0\% | 1.2\% | 100.0\% |
|  |  | \% within Q6_3. | 4.2\% | 12.0\% | 37.2\% | 14.3\% | 7.8\% |
| Total |  | Count | 720 | 308 | 43 | 7 | 1078 |
|  |  | \% within Q10_14. | 66.8\% | 28.6\% | 4.0\% | 0.6\% | 100.0\% |
|  |  | \% within Q6_3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_1 (Service Level) by Q6_4 (Importance): Bike Lanes / Cycling Facilities

|  |  |  | Q6_4. Please rate the following Council Priority in terms of its importance to you: Transportation. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q9_1. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Bike lanes / cycling facilities. | Increase service levels | Count | 330 | 124 | 8 | 0 | $\begin{array}{r} 462 \\ 100.0 \% \\ 42.9 \% \end{array}$ |
|  |  | \% within Q9_1. | 71.4\% | 26.8\% | 1.7\% | 0.0\% |  |
|  |  | \% within Q6_4. | 50.8\% | 32.0\% | 22.2\% | 0.0\% |  |
|  | Maintain service levels | Count | 170 | 125 | 9 | 1 |  |
|  |  | \% within Q9_1. | 55.7\% | 41.0\% | 3.0\% | 0.3\% |  |
|  |  | \% within Q6_4. | 26.2\% | 32.3\% | 25.0\% | 20.0\% |  |
|  | Decrease service levels | Count | 150 | 138 | 19 | 4 | 311$100.0 \%$$28.8 \%$ |
|  |  | \% within Q9_1. | 48.2\% | 44.4\% | 6.1\% | 1.3\% |  |
|  |  | \% within Q6_4. | 23.1\% | 35.7\% | 52.8\% | 80.0\% |  |
| Total |  | Count | 650 | 387 | 36 | 5 | 1078$100.0 \%$$100.0 \%$ |
|  |  | \% within Q9_1. | 60.3\% | 35.9\% | 3.3\% | 0.5\% |  |
|  |  | \% within Q6_4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q9_2 (Service Level) by Q6_4 (Importance): Parking Enforcement

|  |  |  | Q6_4. Please rate the following Council Priority in terms of its importance to you: Transportation. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q9_2. For the following Transportation service, please indicate whether you believe the municipality should | Increase service levels | Count <br> \% within Q9_2. <br> \% within Q6_4. | 132 $68.0 \%$ $20.3 \%$ | 60 $30.9 \%$ $15.5 \%$ | 1 $0.5 \%$ $2.8 \%$ | 1 $0.5 \%$ $20.0 \%$ | $\begin{array}{r} 194 \\ 100.0 \% \\ 18.0 \% \end{array}$ |
| increase, maintain, or reduce the level of service: Parking enforcement. | Maintain service levels | Count <br> \% within Q9_2. <br> \% within Q6_4. | 384 $59.0 \%$ $59.1 \%$ | 237 $36.4 \%$ $61.2 \%$ | 27 $4.1 \%$ $75.0 \%$ | 3 $0.5 \%$ $60.0 \%$ | $\begin{array}{r} \hline 651 \\ 100.0 \% \\ 60.4 \% \end{array}$ |
|  | Decrease service levels | Count <br> \% within Q9_2. <br> \% within Q6 4. | 134 $57.5 \%$ $20.6 \%$ | 90 $38.6 \%$ $23.3 \%$ |  | 1 $0.4 \%$ $20.0 \%$ | $\begin{array}{r} 233 \\ 100.0 \% \\ 21.6 \% \end{array}$ |
| Total |  | Count <br> \% within Q9_2. <br> \% within Q6_4. | 650 $60.3 \%$ $100.0 \%$ | 387 $35.9 \%$ $100.0 \%$ | 36 $3.3 \%$ $100.0 \%$ | 5 $0.5 \%$ $100.0 \%$ | $\begin{array}{r} \hline 1078 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q9_3 (Service Level) by Q6_4 (Importance): Public Transit - Conventional Bus \& Ferry


Q9_4 (Service Level) by Q6_4 (Importance): Public Transit - Access-A-Bus

|  |  |  | Q6_4. Please rate the following Council Priority in terms of its importance to you: Transportation. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q9_4. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit - Access-A-Bus. | Increase service levels | Count | 261 | 99 | 4 | 0 |  |
|  |  | \% within Q9_4. | 71.7\% | 27.2\% | 1.1\% | 0.0\% |  |
|  |  | \% within Q6_4. | 40.2\% | 25.6\% | 11.1\% | 0.0\% |  |
|  | Maintain service levels | Count | 365 | 270 | 30 | 2 | 100.0\% <br> 61.9\% |
|  |  | \% within Q9_4. | 54.7\% | 40.5\% | 4.5\% | 0.3\% |  |
|  |  | \% within Q6_4. | 56.2\% | 69.8\% | 83.3\% | 40.0\% |  |
|  | Decrease service levels | Count | 24 | 18 | 2 | 3 | 47$100.0 \%$$4.4 \%$ |
|  |  | \% within Q9_4. | 51.1\% | 38.3\% | 4.3\% | 6.4\% |  |
|  |  | \% within Q6_4. | 3.7\% | 4.7\% | 5.6\% | 60.0\% |  |
| Total |  | Count | 650 | 387 | 36 | 5 | $\begin{array}{r} \hline 1078 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q9_4. | 60.3\% | 35.9\% | 3.3\% | 0.5\% |  |
|  |  | \% within Q6_4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q9_5 (Service Level) by Q6_4 (Importance): Overall Transit Service

|  |  |  | Q6_4. Please rate the following Council Priority in terms of its importance to you: Transportation. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q9_5. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Overall transit service. | Increase service levels | Count | 437 | 151 | 6 | 0 | $\begin{array}{r} 594 \\ 100.0 \% \\ 55.1 \% \end{array}$ |
|  |  | \% within Q9_5. | 73.6\% | 25.4\% | 1.0\% | 0.0\% |  |
|  |  | \% within Q6_4. | 67.2\% | 39.0\% | 16.7\% | 0.0\% |  |
|  | Maintain service levels | Count | 206 | 223 | 23 | 3 |  |
|  |  | \% within Q9_5. | 45.3\% | 49.0\% | 5.1\% | 0.7\% |  |
|  |  | \% within Q6_4. | 31.7\% | 57.6\% | 63.9\% | 60.0\% |  |
|  | Decrease service levels | Count | 7 | 13 | 7 | 2 | 29$100.0 \%$$2.7 \%$ |
|  |  | \% within Q9_5. | 24.1\% | 44.8\% | 24.1\% | 6.9\% |  |
|  |  | \% within Q6_4. | 1.1\% | 3.4\% | 19.4\% | 40.0\% |  |
| Total | Count\% within Q9_5.\% within Q6_4. |  | 650 | 387 | 36 | 5 | $\begin{array}{r} \hline 1078 \\ 100.0 \% \\ 100.0 \% \\ \hline \end{array}$ |
|  |  |  | 60.3\% | 35.9\% | 3.3\% | 0.5\% |  |
|  |  |  | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q9_6 (Service Level) by Q6_4 (Importance): Sidewalk Maintenance

|  |  |  | Q6_4. Please rate the following Council Priority in terms of its importance to you: Transportation. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q9_6. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Sidewalk maintenance. | Increase service levels | Count | 272 | 133 | 10 | 1 | 416 |
|  |  | \% within Q9_6. | 65.4\% | 32.0\% | 2.4\% | 0.2\% | 100.0\% |
|  |  | \% within Q6_4. | 41.8\% | 34.4\% | 27.8\% | 20.0\% | 38.6\% |
|  | Maintain service levels | Count | 355 | 238 | 23 | 4 | 620 |
|  |  | \% within Q9_6. | 57.3\% | 38.4\% | 3.7\% | 0.6\% | 100.0\% |
|  |  | \% within Q6_4. | 54.6\% | 61.5\% | 63.9\% | 80.0\% | 57.5\% |
|  | Decrease service levels | Count | 23 | 16 | 3 | 0 | 42 |
|  |  | \% within Q9_6. | 54.8\% | 38.1\% | 7.1\% | 0.0\% | 100.0\% |
|  |  | \% within Q6_4. | 3.5\% | 4.1\% | 8.3\% | 0.0\% | 3.9\% |
| Total |  | Count | 650 | 387 | 36 | 5 | 1078 |
|  |  | \% within Q9_6. | 60.3\% | 35.9\% | 3.3\% | 0.5\% | 100.0\% |
|  |  | \% within Q6_4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_7 (Service Level) by Q6_4 (Importance): Street / Road Maintenance

|  |  |  | Q6_4. Please rate the following Council Priority in terms of its importance to you: Transportation. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q9_7. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Street / road maintenance. | Increase service levels | Count | 368 | 231 | 20 | 1 | $\begin{array}{r} 620 \\ 100.0 \% \\ 57.5 \% \end{array}$ |
|  |  | \% within Q9_7. | 59.4\% | 37.3\% | 3.2\% | 0.2\% |  |
|  |  | \% within Q6_4. | 56.6\% | 59.7\% | 55.6\% | 20.0\% |  |
|  | Maintain service levels | Count | 263 | 150 | 15 | 4 |  |
|  |  | \% within Q9_7. | 60.9\% | 34.7\% | 3.5\% | 0.9\% |  |
|  |  | \% within Q6_4. | 40.5\% | 38.8\% | 41.7\% | 80.0\% |  |
|  | Decrease service levels | Count | 19 | $\begin{array}{r} \hline 6 \\ 23.1 \% \\ 1.6 \% \\ \hline \end{array}$ | 1 | $\begin{array}{r\|r} \hline 0 & 26 \\ 0.0 \% & 100.0 \% \\ 0.0 \% & 2.4 \% \\ \hline \end{array}$ | 26$100.0 \%$$2.4 \%$ |
|  |  | \% within Q9_7. | 73.1\% |  | 3.8\% |  |  |
|  |  | \% within Q6_4. | 2.9\% |  | 2.8\% |  |  |
| Total |  | Count | 650 | 387 |  | 5 | $\begin{array}{r\|} \hline 1078 \\ 100.0 \% \\ 100.0 \% \\ \hline \end{array}$ |
|  |  | \% within Q9_7. | 60.3\% | 35.9\% | 3.3\% | 0.5\% |  |
|  |  | \% within Q6_4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q9_8 (Service Level) by Q6_4 (Importance): Traffic Management

|  |  |  | Q6_4. Please rate the following Council Priority in terms of its importance to you: Transportation. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q9_8. For the following Transportation service, please indicate whether you believe the municipality should | Increase service levels | Count <br> \% within Q9_8. <br> \% within Q6_4. | 238 $65.2 \%$ $36.6 \%$ | 115 $31.5 \%$ $29.7 \%$ | 12 $3.3 \%$ $33.3 \%$ | 0 $0.0 \%$ $0.0 \%$ | $\begin{array}{r} 365 \\ 100.0 \% \\ 33.9 \% \end{array}$ |
| increase, maintain, or reduce the level of service: Traffic management. | Maintain service levels | Count <br> \% within Q9_8. <br> \% within Q6_4. | 381 $57.8 \%$ $58.6 \%$ | 255 $38.7 \%$ $65.9 \%$ | 19 | 4 $0.6 \%$ $80.0 \%$ | $\begin{array}{r} 659 \\ 100.0 \% \\ 61.1 \% \end{array}$ |
|  | Decrease service levels | Count <br> \% within Q9_8. <br> \% within Q6 4. | 31 $57.4 \%$ $4.8 \%$ | 17 $31.5 \%$ $4.4 \%$ | 5 ${ }^{5}$ ( ${ }^{\text {a }}$ | 1 $1.9 \%$ $20.0 \%$ | 54 $100.0 \%$ $5.0 \%$ |
| Total |  | Count <br> \% within Q9_8. <br> \% within Q6_4. | 650 $60.3 \%$ $100.0 \%$ | 387 $35.9 \%$ $100.0 \%$ | 36 $3.3 \%$ $100.0 \%$ | 5 $0.5 \%$ $100.0 \%$ | 1078 $100.0 \%$ $100.0 \%$ |

Q9_9 (Service Level) by Q6_4 (Importance): Traffic / Pedestrian Safety


|  |  |  | Q6_4. Please rate the following Council Priority in terms of its importance to you: Transportation. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q9_10. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Winter maintenance. | Increase service levels | Count | 351 | 179 | 14 | 1 | $\begin{array}{r} 545 \\ 100.0 \% \\ 50.6 \% \end{array}$ |
|  |  | \% within Q9_10. | 64.4\% | 32.8\% | 2.6\% | 0.2\% |  |
|  |  | \% within Q6_4. | 54.0\% | 46.3\% | 38.9\% | 20.0\% |  |
|  | Maintain service levels | Count | 286 | 202 | 21 | 4 | $\begin{array}{r} \hline 513 \\ 100.0 \% \\ 47.6 \% \end{array}$ |
|  |  | \% within Q9_10. | 55.8\% | 39.4\% | 4.1\% | 0.8\% |  |
|  |  | \% within Q6_4. | 44.0\% | 52.2\% | 58.3\% | 80.0\% |  |
|  | Decrease service levels | Count | 13 | 6 | 1 | 0 | $\begin{array}{r} \hline 20 \\ 100.0 \% \\ 1.9 \% \end{array}$ |
|  |  | \% within Q9_10. | 65.0\% | 30.0\% | 5.0\% | 0.0\% |  |
|  |  | \% within Q6_4. | 2.0\% | 1.6\% | 2.8\% | 0.0\% |  |
| Total | Count\% within Q9_10.\% within Q6_4. |  | 650 | 387 | 36 | 5 | $\begin{array}{r} \hline 1078 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  |  | 60.3\% | 35.9\% | 3.3\% | 0.5\% |  |
|  |  |  | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q11_1 (Service Level) by Q6_6 (Importance): Accessibility Programming

|  |  |  | Q6_6. Please rate the following Council Priority in terms of its importance to you: Social Development. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q11_1. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Accessibility programming. | Increase service levels | Count | 213 | 110 | 10 | 3 | $\begin{array}{r} 336 \\ 100.0 \% \\ 31.2 \% \end{array}$ |
|  |  | \% within Q11_1. | 63.4\% | 32.7\% | 3.0\% | 0.9\% |  |
|  |  | \% within Q6_6. | 53.4\% | 22.9\% | 6.9\% | 5.7\% |  |
|  | Maintain service levels | Count | 185 | 351 | 112 | 25 | $\begin{array}{r} \hline 673 \\ 100.0 \% \\ 62.4 \% \end{array}$ |
|  |  | \% within Q11_1. | 27.5\% | 52.2\% | 16.6\% | 3.7\% |  |
|  |  | \% within Q6_6. | 46.4\% | 73.0\% | 77.2\% | 47.2\% |  |
|  | Decrease service levels | Count | 1 | 20 | 23 | 25 | $\begin{array}{r} \hline 69 \\ 100.0 \% \\ 6.4 \% \\ \hline \end{array}$ |
|  |  | \% within Q11_1. | 1.4\% | 29.0\% | 33.3\% | 36.2\% |  |
|  |  | \% within Q6_6. | 0.3\% | 4.2\% | 15.9\% | 47.2\% |  |
| Total |  | Count | 399 | 481 | 145 | 53 | 1078$100.0 \%$$100.0 \%$ |
|  |  | \% within Q11_1. | 37.0\% | 44.6\% | 13.5\% | 4.9\% |  |
|  |  | \% within Q6_6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |  |

Q11_2 (Service Level) by Q6_6 (Importance): Affordability / Free Programming


Q11_3 (Service Level) by Q6_6 (Importance): Diversity Programming

|  |  |  | Q6_6. Please rate the following Council Priority in terms of its importance to you: Social Development. |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Very important | Important | Not important | Not at all important |  |
| Q11_3. For the followingSocial Development service,please indicate whether youbelieve the municipality shouldincrease, maintain, or reducethetevel levelsand inclusivenesice: Diversityandainprogramming. |  | Count | 219 | $\begin{array}{r} 109 \\ 32.5 \% \\ 22.7 \% \end{array}$ | $\begin{array}{r} 6 \\ 1.8 \% \\ 4.1 \% \end{array}$ | $\begin{array}{r} 1 \\ 0.3 \% \\ 1.9 \% \end{array}$ | $\begin{array}{r} 335 \\ 100.0 \% \\ 31.1 \% \end{array}$ |
|  |  | \% within Q11_3. | 65.4\% |  |  |  |  |
|  |  | \% within Q6_6. | 54.9\% |  |  |  |  |
|  |  | Count | 173 | 332 | 73 | 10 | 588 |
|  |  | \% within Q11_3. | 29.4\% | 56.5\% | 12.4\% | 1.7\% | 100.0\% |
|  |  | \% within Q6_6. | 43.4\% | 69.0\% | 50.3\% | 18.9\% | 54.5\% |
|  | Decrease service levels | Count | 7 | 40 | 66 | 42 | 155 |
|  |  | \% within Q11_3. | 4.5\% | 25.8\% | 42.6\% | 27.1\% | 100.0\% |
|  |  | \% within Q6_6. | 1.8\% | 8.3\% | 45.5\% | 79.2\% | 14.4\% |
| Total |  | Count | 399 | 481 | 145 | 53 | 1078 |
|  |  | \% within Q11_3. | 37.0\% | 44.6\% | 13.5\% | 4.9\% | 100.0\% |
|  |  | \% within Q6_6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q1 (FSA) by D6 (Acadian or Francophone)


|  | B3R | Count <br> \% within Q1. <br> \% within D6. | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 12 $100.0 \%$ $1.3 \%$ | 12 $100.0 \%$ $1.2 \%$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | B3S | Count | 1 | 1 | 21 | 23 |
|  |  | \% within Q1. | 4.3\% | 4.3\% | 91.3\% | 100.0\% |
|  |  | \% within D6. | 1.4\% | 3.2\% | 2.3\% | 2.3\% |
|  | B3T | Count | 1 | 1 | 56 | 58 |
|  |  | \% within Q1. | 1.7\% | 1.7\% | 96.6\% | 100.0\% |
|  |  | \% within D6. | 1.4\% | 3.2\% | 6.2\% | 5.7\% |
|  | B3V | Count | 0 | 0 | 8 | 8 |
|  |  | \% within Q1. | 0.0\% | 0.0\% | 100.0\% | 100.0\% |
|  |  | \% within D6. | 0.0\% | 0.0\% | 0.9\% | 0.8\% |
|  | B3Z | Count | 4 | 0 | 32 | 36 |
|  |  | \% within Q1. | 11.1\% | 0.0\% | 88.9\% | 100.0\% |
|  |  | \% within D6. | 5.6\% | 0.0\% | 3.5\% | 3.6\% |
|  | B4A | Count | 2 | 0 | 33 | 35 |
|  |  | \% within Q1. | 5.7\% | 0.0\% | 94.3\% | 100.0\% |
|  |  | \% within D6. | 2.8\% | 0.0\% | 3.6\% | 3.5\% |
|  | B4B | Count | 1 | 0 | 27 | 28 |
|  |  | \% within Q1. | 3.6\% | 0.0\% | 96.4\% | 100.0\% |
|  |  | \% within D6. | 1.4\% | 0.0\% | 3.0\% | 2.8\% |
|  | B4E | Count | 3 | 1 | 19 | 23 |
|  |  | \% within Q1. | 13.0\% | 4.3\% | 82.6\% | 100.0\% |
|  |  | \% within D6. | 4.2\% | 3.2\% | 2.1\% | 2.3\% |
|  | B4G | Count | 0 | 0 | 8 | 8 |
|  |  | \% within Q1. | 0.0\% | 0.0\% | 100.0\% | 100.0\% |
|  |  | \% within D6. | 0.0\% | 0.0\% | 0.9\% | 0.8\% |
|  | B0J | Count | 9 | 0 | 44 | 53 |
|  |  | \% within Q1. | 17.0\% | 0.0\% | 83.0\% | 100.0\% |
|  |  | \% within D6. | 12.5\% | 0.0\% | 4.8\% | 5.2\% |
|  | B0N | Count | 1 | 0 | 9 | 10 |
|  |  | \% within Q1. | 10.0\% | 0.0\% | 90.0\% | 100.0\% |
|  |  | \% within D6. | 1.4\% | 0.0\% | 1.0\% | 1.0\% |
|  | B2T | Count | 0 | 0 | 1 | 1 |
|  |  | \% within Q1. | 0.0\% | 0.0\% | 100.0\% | 100.0\% |
|  |  | \% within D6. | 0.0\% | 0.0\% | 0.1\% | 0.1\% |
| Total |  | Count | 72 | 31 | 910 | 1013 |
|  |  | \% within Q1. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q2 (Value of Property Tax) by D6 (Acadian or Francophone)


Q3 (Taxes and Fees) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: | Decrease taxes and fees, even if municipal services must decrease | Count <br> \% within Q3. <br> \% within D6. | 19 $9.9 \%$ $26.4 \%$ | 8 $4.2 \%$ $25.8 \%$ | 165 $85.9 \%$ $18.2 \%$ | 192 $100.0 \%$ $19.0 \%$ |
|  | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Count <br> \% within Q3. <br> \% within D6. | 35 $7.5 \%$ $48.6 \%$ | 13 $2.8 \%$ $41.9 \%$ | 418 $89.7 \%$ $46.0 \%$ | 466 $100.0 \%$ $46.1 \%$ |
|  | Increase municipal services, even if taxes and fees must increase | Count <br> \% within Q3. <br> \% within D6. | 18 $5.1 \%$ $25.0 \%$ | 10 $2.8 \%$ $32.3 \%$ | 325 $92.1 \%$ $35.8 \%$ | 353 $100.0 \%$ $34.9 \%$ |
| Total |  | Count <br> \% within Q3. <br> \% within D6. | 72 $7.1 \%$ $100.0 \%$ | 31 $3.1 \%$ $100.0 \%$ | 908 $89.8 \%$ $100.0 \%$ | 1011 $100.0 \%$ $100.0 \%$ |

Q4_1 (Satisfaction of Accessibility Programming) by D6 (Acadian or Francophone)


Q4_2 (Satisfaction of Affordability / Free Programming) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you id | ntify as Acadian or F | one? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No | Total |
| Q4_2. Please tell us how satisfied you are with the following service provided by the municipality: Affordability / | Very satisfied | Count <br> \% within Q4_2. <br> \% within D6. | 6 $8.0 \%$ $10.3 \%$ | 2 $2.7 \%$ $8.7 \%$ | 67 $89.3 \%$ $9.4 \%$ | $\begin{array}{r} 75 \\ 100.0 \% \\ 9.5 \% \end{array}$ |
| free programming. | Satisfied | Count <br> \% within Q4_2. <br> \% within D6. | 32 $6.5 \%$ $55.2 \%$ | 13 $2.7 \%$ $56.5 \%$ | 445 $90.8 \%$ $62.8 \%$ | $\begin{array}{r} \hline 490 \\ 100.0 \% \\ 62.0 \% \end{array}$ |
|  | Dissatisfied | Count <br> \% within Q4_2. <br> \% within D6. | $\begin{array}{r} \hline 11 \\ 6.6 \% \\ 19.0 \% \end{array}$ | 7 $4.2 \%$ $30.4 \%$ | 148 $89.2 \%$ $20.9 \%$ | $\begin{array}{r} 166 \\ 100.0 \% \\ 21.0 \% \end{array}$ |
|  | Very dissatisfied | Count <br> \% within Q4_2. <br> \% within D6. | 9 $15.3 \%$ $15.5 \%$ | 1 $1.7 \%$ $4.3 \%$ | 49 $83.1 \%$ $6.9 \%$ | $\begin{array}{r} 59 \\ 100.0 \% \\ 7.5 \% \end{array}$ |
| Total |  | Count <br> \% within Q4_2. <br> \% within D6. | 58 $7.3 \%$ $100.0 \%$ | 23 $2.9 \%$ $100.0 \%$ | 709 $89.7 \%$ $100.0 \%$ | $\begin{array}{r} \hline 790 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q4_3 (Satisfaction of Arts and Cultural Programming) by D6 (Acadian or Francophone)


Q4_4 (Satisfaction of Bike Lanes / Cycling Facilities) by D6 (Acadian or Francophone)


## Q4_5 (Satisfaction of Business Support Services) by D6 (Acadian or Francophone)



Q4_6 (Satisfaction of Cleanliness) by D6 (Acadian or Francophone)


## Q4_7 (Satisfaction of Community Planning) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q4 7. Please tell us how satisfied you are with the following service provided by the municipality: Community planning / land use planning and approvals. | Very satisfied | Count | 0 | 0 | 22 | 22 |
|  |  | \% within Q4_7. | 0.0\% | 0.0\% | 100.0\% | 100.0\% |
|  |  | \% within D6. | 0.0\% | 0.0\% | 3.0\% | 2.7\% |
|  | Satisfied | Count | 22 | 12 | 243 | 277 |
|  |  | \% within Q4_7. | 7.9\% | 4.3\% | 87.7\% | 100.0\% |
|  |  | \% within D6. | 34.9\% | 44.4\% | 33.0\% | 33.5\% |
|  | Dissatisfied | Count | 18 | 8 | 274 | 300 |
|  |  | \% within Q4_7. | 6.0\% | 2.7\% | 91.3\% | 100.0\% |
|  |  | \% within D6. | 28.6\% | 29.6\% | 37.2\% | 36.3\% |
|  | Very dissatisfied | Count | 23 | 7 | 198 | 228 |
|  |  | \% within Q4_7. | 10.1\% | 3.1\% | 86.8\% | 100.0\% |
|  |  | \% within D6. | 36.5\% | 25.9\% | 26.9\% | 27.6\% |
| Total |  | Count | 63 | 27 | 737 | 827 |
|  |  | \% within Q4_7. | 7.6\% | 3.3\% | 89.1\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_8 (Satisfaction of Community Standards) by D6 (Acadian or Francophone)



Q4_9 (Satisfaction of Diversity Programming) by D6 (Acadian or Francophone)


Q4_10 (Satisfaction of Economic Development) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q4_10. Please tell us how satisfied you are with the following service provided by the municipality: Economic development (example: promoting and connecting Halifax to grow and get business, talent, and investment). | Very satisfied | Count <br> \% within Q4_10. <br> \% within D6. | 3 $5.5 \%$ $5.0 \%$ | 1 $1.8 \%$ $4.0 \%$ | 51 $92.7 \%$ $7.0 \%$ | 55 $100.0 \%$ $6.7 \%$ |
|  | Satisfied | Count <br> \% within Q4_10. <br> \% within D6. | 33 $7.5 \%$ $55.0 \%$ | 12 $2.7 \%$ $48.0 \%$ | $\begin{array}{r} 397 \\ 89.8 \% \\ 54.2 \% \end{array}$ | $\begin{array}{r} \hline 442 \\ 100.0 \% \\ 54.0 \% \end{array}$ |
|  | Dissatisfied | $\begin{aligned} & \text { Count } \\ & \text { \% within Q4_10. } \\ & \text { \% within D6. } \end{aligned}$ | 12 $5.2 \%$ $20.0 \%$ | 10 $4.3 \%$ $40.0 \%$ | 209 $90.5 \%$ $28.5 \%$ | $\begin{array}{r} 231 \\ 100.0 \% \\ 28.2 \% \end{array}$ |
|  | Very dissatisfied | $\begin{aligned} & \text { Count } \\ & \text { \% within Q4_10. } \\ & \text { \% within D6. } \end{aligned}$ | 12 $13.3 \%$ $20.0 \%$ | 2 $2.2 \%$ $8.0 \%$ | 76 $84.4 \%$ $10.4 \%$ | $\begin{array}{r} \hline 90 \\ 100.0 \% \\ 11.0 \% \end{array}$ |
| Total |  | Count <br> \% within Q4_10. <br> \% within D6. | 60 $7.3 \%$ $100.0 \%$ | 25 $3.1 \%$ $100.0 \%$ | 733 $89.6 \%$ $100.0 \%$ | $\begin{array}{r} \hline 818 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q4_11 (Satisfaction of Emergency Preparedness) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q4 11. Please tell us how satisfied you are with the following service provided by the municipality: Emergency preparedness. | Very satisfied | Count | 6 | 1 | 102 | 109 |
|  |  | \% within Q4_11. | 5.5\% | 0.9\% | 93.6\% | 100.0\% |
|  |  | \% within D6. | 9.0\% | 3.6\% | 13.0\% | 12.4\% |
|  | Satisfied | Count | 36 | 23 | 477 | 536 |
|  |  | \% within Q4_11. | 6.7\% | 4.3\% | 89.0\% | 100.0\% |
|  |  | \% within D6. | 53.7\% | 82.1\% | 60.9\% | 61.0\% |
|  | Dissatisfied | Count | 13 | 4 | 139 | 156 |
|  |  | \% within Q4_11. | 8.3\% | 2.6\% | 89.1\% | 100.0\% |
|  |  | \% within D6. | 19.4\% | 14.3\% | 17.8\% | 17.8\% |
|  | Very dissatisfied | Count | 12 | 0 | 65 | 77 |
|  |  | \% within Q4_11. | 15.6\% | 0.0\% | 84.4\% | 100.0\% |
|  |  | \% within D6. | 17.9\% | 0.0\% | 8.3\% | 8.8\% |
| Total |  | Count | 67 | 28 | 783 | 878 |
|  |  | \% within Q4_11. | 7.6\% | 3.2\% | 89.2\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_12 (Satisfaction of Environmental Protection and Sustainability) by D6 (Acadian or Francophone)


Q4_13 (Satisfaction of Fire Services) by D6 (Acadian or Francophone)


Q4_14 (Satisfaction of Garbage, Recycling, and Organics Collection) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you id | ntify as Acadian or F | one? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No | Total |
| Q4_14. Please tell us how satisfied you are with the following service provided by the municipality: Garbage, | Very satisfied | Count <br> \% within Q4_14. <br> \% within D6. | $\begin{array}{r} 21 \\ 7.8 \% \\ 29.2 \% \end{array}$ | 5 $1.9 \%$ $17.2 \%$ | $\begin{array}{r} 242 \\ 90.3 \% \\ 27.1 \% \end{array}$ | $\begin{array}{r} 268 \\ 100.0 \% \\ 27.0 \% \end{array}$ |
| recycling, and organics collection. | Satisfied | Count <br> \% within Q4_14. <br> \% within D6. | 35 $6.1 \%$ $48.6 \%$ | 15 $2.6 \%$ $51.7 \%$ | 523 $91.3 \%$ $58.6 \%$ | $\begin{array}{r} \hline 573 \\ 100.0 \% \\ 57.7 \% \end{array}$ |
|  | Dissatisfied | $\begin{aligned} & \hline \text { Count } \\ & \text { \% within Q4_14. } \\ & \text { \% within D6. } \end{aligned}$ | 7 $7.1 \%$ $9.7 \%$ | 6 $6.1 \%$ $20.7 \%$ | 86 $86.9 \%$ $9.6 \%$ | $\begin{array}{r} \hline 99 \\ 100.0 \% \\ 10.0 \% \end{array}$ |
|  | Very dissatisfied | Count <br> \% within Q4_14. <br> \% within D6. | 9 $17.0 \%$ $12.5 \%$ | 3 $5.7 \%$ $10.3 \%$ | 41 $77.4 \%$ $4.6 \%$ | $\begin{array}{r} 53 \\ 100.0 \% \\ 5.3 \% \end{array}$ |
| Total |  | Count <br> \% within Q4_14. <br> \% within D6. | 72 $7.3 \%$ $100.0 \%$ | 29 $2.9 \%$ $100.0 \%$ | 892 $89.8 \%$ $100.0 \%$ | $\begin{array}{r} \hline 993 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q4_15 (Satisfaction of Halifax Public Libraries) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q4 15. Please tell us how satisfied you are with the following service provided by the municipality: Halifax Public Libraries. | Very satisfied | Count | 35 | 15 | 431 | $\begin{array}{r} 481 \\ 100.0 \% \\ 51.2 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_15. | 7.3\% | 3.1\% | 89.6\% |  |
|  |  | \% within D6. | 53.0\% | 51.7\% | 51.0\% |  |
|  | Satisfied | Count | 25 | 13 | 376 | $\begin{array}{r} \hline 414 \\ 100.0 \% \\ 44.0 \% \end{array}$ |
|  |  | \% within Q4_15. | 6.0\% | 3.1\% | 90.8\% |  |
|  |  | \% within D6. | 37.9\% | 44.8\% | 44.5\% |  |
|  | Dissatisfied | Count | 3 | 0 | 27 | $\begin{array}{r} 30 \\ 100.0 \% \\ 3.2 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_15. | 10.0\% | 0.0\% | 90.0\% |  |
|  |  | \% within D6. | 4.5\% | 0.0\% | 3.2\% |  |
|  | Very dissatisfied | Count | 3 | 1 | 11 | $\begin{array}{r} 15 \\ 100.0 \% \\ 1.6 \% \end{array}$ |
|  |  | \% within Q4_15. | 20.0\% | 6.7\% | 73.3\% |  |
|  |  | \% within D6. | 4.5\% | 3.4\% | 1.3\% |  |
| Total |  | Count |  | 29 | 845 | $\begin{array}{r} 940 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_15. | 7.0\% | 3.1\% | 89.9\% |  |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% |  |

Q4_16 (Satisfaction of Overall City Maintenance) by D6 (Acadian or Francophone)


Q4_17 (Satisfaction of Parking Enforcement) by D6 (Acadian or Francophone)


Q4_18 (Satisfaction of Police Services) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you id | ntify as Acadian or F | one? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No | Total |
| Q4_18. Please tell us how satisfied you are with the following service provided by the municipality: Police | Very satisfied | Count <br> \% within Q4_18. <br> \% within D6. | 8 $4.6 \%$ $11.9 \%$ | 6 $3.4 \%$ $20.7 \%$ | 160 $92.0 \%$ $19.1 \%$ | $\begin{array}{r} 174 \\ 100.0 \% \\ 18.7 \% \end{array}$ |
| services. | Satisfied | Count <br> \% within Q4_18. <br> \% within D6. | 42 $7.2 \%$ $62.7 \%$ | 18 $3.1 \%$ $62.1 \%$ | 523 $89.7 \%$ $62.6 \%$ | $\begin{array}{r} \hline 583 \\ 100.0 \% \\ 62.6 \% \end{array}$ |
|  | Dissatisfied | Count <br> \% within Q4_18. <br> \% within D6. | 9 $8.3 \%$ $13.4 \%$ | 4 $3.7 \%$ $13.8 \%$ | 96 $88.1 \%$ $11.5 \%$ | $\begin{array}{r} 109 \\ 100.0 \% \\ 11.7 \% \end{array}$ |
|  | Very dissatisfied | Count <br> \% within Q4_18. <br> \% within D6. | 8 $12.1 \%$ $11.9 \%$ | 1 $1.5 \%$ $3.4 \%$ | 57 $86.4 \%$ $6.8 \%$ | $\begin{array}{r} 66 \\ 100.0 \% \\ 7.1 \% \end{array}$ |
| Total |  | Count <br> \% within Q4_18. <br> \% within D6. | 67 $7.2 \%$ $100.0 \%$ | 29 $3.1 \%$ $100.0 \%$ | 836 $89.7 \%$ $100.0 \%$ | 932 $100.0 \%$ $100.0 \%$ |

Q4_19 (Satisfaction of Public Engagement) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q4 19. Please tell us how satisfied you are with the following service provided by the municipality: Public engagement (example: consultation on projects like Cogswell District). | Very satisfied | Count | 5 | 2 | 91 | 98 |
|  |  | \% within Q4_19. | 5.1\% | 2.0\% | 92.9\% | 100.0\% |
|  |  | \% within D6. | 8.5\% | 9.1\% | 12.6\% | 12.2\% |
|  | Satisfied | Count | 26 | 13 | 370 | 409 |
|  |  | \% within Q4_19. | 6.4\% | 3.2\% | 90.5\% | 100.0\% |
|  |  | \% within D6. | 44.1\% | 59.1\% | 51.3\% | 51.0\% |
|  | Dissatisfied | Count | 17 | 4 | 166 | 187 |
|  |  | \% within Q4_19. | 9.1\% | 2.1\% | 88.8\% | 100.0\% |
|  |  | \% within D6. | 28.8\% | 18.2\% | 23.0\% | 23.3\% |
|  | Very dissatisfied | Count | 11 | 3 | 94 | 108 |
|  |  | \% within Q4_19. | 10.2\% | 2.8\% | 87.0\% | 100.0\% |
|  |  | \% within D6. | 18.6\% | 13.6\% | 13.0\% | 13.5\% |
| Total |  | Count | 59 | 22 | 721 | 802 |
|  |  | \% within Q4_19. | 7.4\% | 2.7\% | 89.9\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_20 (Satisfaction of Transit - Convenctional Bus \& Ferry) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q4_20. Please tell us how satisfied you are with the following service provided by the municipality: Public Transit Conventional bus \& ferry (example: reliability). | Very satisfied | Count | 4 | 2 | 50 | $\begin{array}{r} 56 \\ 100.0 \% \\ 6.2 \% \end{array}$ |
|  |  | \% within Q4_20. | 7.1\% | 3.6\% | 89.3\% |  |
|  |  | \% within D6. | 6.1\% | 7.7\% | 6.2\% |  |
|  | Satisfied | Count | 31 | 11 | 338 | $\begin{array}{r} 380 \\ 100.0 \% \\ 42.2 \% \end{array}$ |
|  |  | \% within Q4_20. | 8.2\% | 2.9\% | 88.9\% |  |
|  |  | \% within D6. | 47.0\% | 42.3\% | 41.8\% |  |
|  | Dissatisfied | Count | 16 | 7 | 278 | 301$100.0 \%$$33.4 \%$ |
|  |  | \% within Q4_20. | 5.3\% | 2.3\% | 92.4\% |  |
|  |  | \% within D6. | 24.2\% | 26.9\% | 34.4\% |  |
|  | Very dissatisfied | Count | 15 | 6 | 143 | $\begin{array}{r} 164 \\ 100.0 \% \\ 18.2 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_20. | 9.1\% | 3.7\% | 87.2\% |  |
|  |  | \% within D6. | 22.7\% | 23.1\% | 17.7\% |  |
| Total |  | Count | 66 | 26 | 809 | 901$100.0 \%$$100.0 \%$ |
|  |  | \% within Q4_20. | 7.3\% | 2.9\% | 89.8\% |  |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% |  |

Q4_21 (Satisfaction of Transit - Access-a-bus) by D6 (Acadian or Francophone)

|  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q4 21. Please tell us how satisfied you are with the following service provided by the municipality: Public Transit Access-a-bus (example: reliability). | Count | 2 | 2 | 33 | 37 |
|  | \% within Q4_21. | 5.4\% | 5.4\% | 89.2\% | 100.0\% |
|  | \% within D6. | 7.4\% | 13.3\% | 12.2\% | 11.9\% |
|  | Count | 16 | 3 | 123 | 142 |
|  | \% within Q4_21. | 11.3\% | 2.1\% | 86.6\% | 100.0\% |
|  | \% within D6. | 59.3\% | 20.0\% | 45.6\% | 45.5\% |
|  | Count | 6 | 5 | 63 | 74 |
|  | \% within Q4_21. | 8.1\% | 6.8\% | 85.1\% | 100.0\% |
|  | \% within D6. | 22.2\% | 33.3\% | 23.3\% | 23.7\% |
|  | Count | 3 | 5 | 51 | 59 |
|  | \% within Q4_21. | 5.1\% | 8.5\% | 86.4\% | 100.0\% |
|  | \% within D6. | 11.1\% | 33.3\% | 18.9\% | 18.9\% |
| Total | Count | 27 | 15 | 270 | 312 |
|  | \% within Q4_21. | 8.7\% | 4.8\% | 86.5\% | 100.0\% |
|  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_22 (Satisfaction of Overall Transit Service) by D6 (Acadian or Francophone)


Q4_23 (Satisfaction of Indoor Recreation Facilities) by D6 (Acadian or Francophone)


Q4_24 (Satisfaction of Outdoor Recreation Facilities) by D6 (Acadian or Francophone)


Q4_25 (Satisfaction of Recreation Programming) by D6 (Acadian or Francophone)


Q4_26 (Satisfaction of Sidewalk Maintenance) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q4_26. Please tell us how satisfied you are with the following service provided by the municipality: Sidewalk maintenance. | Very satisfied | Count <br> \% within Q4_26. <br> \% within D6. | 9 $11.8 \%$ $13.2 \%$ | 1 <br> $1.3 \%$ <br> $3.3 \%$ | 66 $86.8 \%$ $7.8 \%$ | $\begin{array}{r} 76 \\ 100.0 \% \\ 8.1 \% \end{array}$ |
|  | Satisfied | Count <br> \% within Q4_26. <br> \% within D6. | 27 $5.8 \%$ $39.7 \%$ | 15 $3.2 \%$ $50.0 \%$ | 422 $90.9 \%$ $50.1 \%$ | 464 $100.0 \%$ $49.3 \%$ |
|  | Dissatisfied | Count <br> \% within Q4_26. <br> \% within D6. | 22 $8.4 \%$ $32.4 \%$ | 8 $3.1 \%$ $26.7 \%$ | 231 $88.5 \%$ $27.4 \%$ | 261 $100.0 \%$ $27.7 \%$ |
|  | Very dissatisfied | Count \% within Q4_26. \% within D6. | $\begin{array}{r} \hline 10 \\ 7.1 \% \\ 14.7 \% \end{array}$ | 6 $4.3 \%$ $20.0 \%$ | 124 $88.6 \%$ $14.7 \%$ | $\begin{array}{r} 140 \\ 100.0 \% \\ 14.9 \% \end{array}$ |
| Total |  | Count <br> \% within Q4_26. <br> \% within D6. | $\begin{array}{r} 68 \\ 7.2 \% \\ 100.0 \% \end{array}$ | 30 $3.2 \%$ $100.0 \%$ | 843 $89.6 \%$ $100.0 \%$ | 941 $100.0 \%$ $100.0 \%$ |

Q4_27 (Satisfaction of Street / Road Maintenance) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q4 27. Please tell us how satisfied you are with the following service provided by the municipality: Street / road maintenance. | Very satisfied | Count | 4 | 1 | 29 | 34 |
|  |  | \% within Q4_27. | 11.8\% | 2.9\% | 85.3\% | 100.0\% |
|  |  | \% within D6. | 5.6\% | 3.3\% | 3.3\% | 3.4\% |
|  | Satisfied | Count | 22 | 12 | 295 | 329 |
|  |  | \% within Q4_27. | 6.7\% | 3.6\% | 89.7\% | 100.0\% |
|  |  | \% within D6. | 31.0\% | 40.0\% | 33.1\% | 33.2\% |
|  | Dissatisfied | Count | 23 | 11 | 330 | 364 |
|  |  | \% within Q4_27. | 6.3\% | 3.0\% | 90.7\% | 100.0\% |
|  |  | \% within D6. | 32.4\% | 36.7\% | 37.1\% | 36.7\% |
|  | Very dissatisfied | Count | 22 | 6 | 236 | 264 |
|  |  | \% within Q4_27. | 8.3\% | 2.3\% | 89.4\% | 100.0\% |
|  |  | \% within D6. | 31.0\% | 20.0\% | 26.5\% | 26.6\% |
| Total |  | Count | 71 | 30 | 890 | 991 |
|  |  | \% within Q4_27. | 7.2\% | 3.0\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_28 (Satisfaction of Traffic Management) by D6 (Acadian or Francophone)



## Q4_29 (Satisfaction of Traffic / Pedestrian Safety) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q4 29. Please tell us how satisfied you are with the following service provided by the municipality: Traffic / pedestrian safety. | Very satisfied | Count | 4 | 1 | 53 | 58 |
|  |  | \% within Q4_29. | 6.9\% | 1.7\% | 91.4\% | 100.0\% |
|  |  | \% within D6. | 5.8\% | 3.3\% | 6.0\% | 5.9\% |
|  | Satisfied | Count | 31 | 17 | 386 | 434 |
|  |  | \% within Q4_29. | 7.1\% | 3.9\% | 88.9\% | 100.0\% |
|  |  | \% within D6. | 44.9\% | 56.7\% | 43.8\% | 44.2\% |
|  | Dissatisfied | Count | 16 | 9 | 256 | 281 |
|  |  | \% within Q4_29. | 5.7\% | 3.2\% | 91.1\% | 100.0\% |
|  |  | \% within D6. | 23.2\% | 30.0\% | 29.0\% | 28.6\% |
|  | Very dissatisfied | Count | 18 | 3 | 187 | 208 |
|  |  | \% within Q4_29. | 8.7\% | 1.4\% | 89.9\% | 100.0\% |
|  |  | \% within D6. | 26.1\% | 10.0\% | 21.2\% | 21.2\% |
| Total |  | Count | 69 | 30 | 882 | 981 |
|  |  | \% within Q4_29. | 7.0\% | 3.1\% | 89.9\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_30 (Satisfaction of Winter Maintenance) by D6 (Acadian or Francophone)



Q5 (Satisfaction of Services) by D6 (Acadian or Francophone)


Q6_1 (Importance of Governance and Engagement) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you id | ntify as Acadian or Frand | one? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No | Total |
| Q6_1. Please rate the | Very important | Count | 31 | 14 | 390 | 435 |
| following Council Priority in |  | \% within Q6_1. | 7.1\% | 3.2\% | 89.7\% | 100.0\% |
| terms of its importance to you: |  | \% within D6. | 43.1\% | 45.2\% | 42.9\% | 42.9\% |
|  | Important | Count | 32 | 13 | 450 | 495 |
|  |  | \% within Q6_1. | 6.5\% | 2.6\% | 90.9\% | 100.0\% |
|  |  | \% within D6. | 44.4\% | 41.9\% | 49.5\% | 48.9\% |
|  | Not important | Count | 9 | 4 | 58 | 71 |
|  |  | \% within Q6_1. | 12.7\% | 5.6\% | 81.7\% | 100.0\% |
|  |  | \% within D6. | 12.5\% | 12.9\% | 6.4\% | 7.0\% |
|  | Not at all important | Count | 0 | 0 | 12 | 12 |
|  |  | \% within Q6_1. | 0.0\% | 0.0\% | 100.0\% | 100.0\% |
|  |  | \% within D6. | 0.0\% | 0.0\% | 1.3\% | 1.2\% |
| Total |  | Count | 72 | 31 | 910 | 1013 |
|  |  | \% within Q6_1. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_2 (Importance of Economic Development) by D6 (Acadian or Francophone)


Q6_3 (Importance of Healthy Liveable Communities) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you id | entify as Acadian or Fr | one? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No | Total |
| Q6_3. Please rate the | Very important | Count | 50 | 25 | 608 | 683 |
| following Council Priority in |  | \% within Q6_3. | 7.3\% | 3.7\% | 89.0\% | 100.0\% |
| terms of its importance to you: |  | \% within D6. | 69.4\% | 80.6\% | 66.8\% | 67.4\% |
|  | Important | Count | 19 | 4 | 260 | 283 |
|  |  | \% within Q6_3. | 6.7\% | 1.4\% | 91.9\% | 100.0\% |
|  |  | \% within D6. | 26.4\% | 12.9\% | 28.6\% | 27.9\% |
|  | Not important | Count | 2 | 2 | 36 | 40 |
|  |  | \% within Q6_3. | 5.0\% | 5.0\% | 90.0\% | 100.0\% |
|  |  | \% within D6. | 2.8\% | 6.5\% | 4.0\% | 3.9\% |
|  | Not at all important | Count | 1 | 0 | 6 | 7 |
|  |  | \% within Q6_3. | 14.3\% | 0.0\% | 85.7\% | 100.0\% |
|  |  | \% within D6. | 1.4\% | 0.0\% | 0.7\% | 0.7\% |
| Total |  | Count | 72 | 31 | 910 | 1013 |
|  |  | \% within Q6_3. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_4 (Importance of Transportation) by D6 (Acadian or Francophone)


Q6_5 (Importance of Service Delivery) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you id | ntify as Acadian or F | one? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No | Total |
| Q6_5. Please rate the following Council Priority in terms of its importance to you: Service Delivery. | Very important | Count <br> \% within Q6_5. <br> \% within D6. | $\begin{array}{r} 22 \\ 8.1 \% \\ 30.6 \% \end{array}$ | 6 $2.2 \%$ $19.4 \%$ | $\begin{array}{r} 242 \\ 89.6 \% \\ 26.6 \% \end{array}$ | $\begin{array}{r} 270 \\ 100.0 \% \\ 26.7 \% \end{array}$ |
|  | Important | Count <br> \% within Q6_5. <br> \% within D6. | $\begin{array}{r} \hline 40 \\ 6.6 \% \\ 55.6 \% \end{array}$ | 21 $3.5 \%$ $67.7 \%$ | 546 $90.0 \%$ $60.0 \%$ | $\begin{array}{r} 607 \\ 100.0 \% \\ 59.9 \% \end{array}$ |
|  | Not important | Count <br> \% within Q6_5. <br> \% within D6. | 7 $5.6 \%$ $9.7 \%$ | 3 $2.4 \%$ $9.7 \%$ | 115 $92.0 \%$ $12.6 \%$ | $\begin{array}{r} 125 \\ 100.0 \% \\ 12.3 \% \end{array}$ |
|  | Not at all important | Count <br> \% within Q6_5. <br> \% within D6. | 3 $27.3 \%$ $4.2 \%$ | 1 $9.1 \%$ $3.2 \%$ | 7 $63.6 \%$ $0.8 \%$ | $\begin{array}{r} 11 \\ 100.0 \% \\ 1.1 \% \end{array}$ |
| Total |  | Count <br> \% within Q6_5. <br> \% within D6. | 72 $7.1 \%$ $100.0 \%$ | 31 $3.1 \%$ $100.0 \%$ | 910 $89.8 \%$ $100.0 \%$ | $\begin{array}{r} 1013 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q6_6 (Importance of Social Development) by D6 (Acadian or Francophone)

|  |  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |

Q7 (Service Level) by D6 (Acadian or Francophone)


## Q8_1 (Service Level of Business Support Services) by D6 (Acadian or Francophone)



## Q8_2 (Service Level of Community Planning) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q8_2. For the following Economic Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community planning / development approvals. | Increase service levels | Count | 32 | 13 | 346 | 391 |
|  |  | \% within Q8_2. | 8.2\% | 3.3\% | 88.5\% | 100.0\% |
|  |  | \% within D6. | 44.4\% | 41.9\% | 38.0\% | 38.6\% |
|  | Maintain service levels | Count | 38 | 17 | 498 | 553 |
|  |  | \% within Q8_2. | 6.9\% | 3.1\% | 90.1\% | 100.0\% |
|  |  | \% within D6. | 52.8\% | 54.8\% | 54.7\% | 54.6\% |
|  | Decrease service levels | Count | 2 | 1 | 66 | 69 |
|  |  | \% within Q8_2. | 2.9\% | 1.4\% | 95.7\% | 100.0\% |
|  |  | \% within D6. | 2.8\% | 3.2\% | 7.3\% | 6.8\% |
| Total |  | Count | 72 | 31 | 910 | 1013 |
|  |  | \% within Q8_2. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q8_3 (Service Level of Economic Development) by D6 (Acadian or Francophone)



Q9_1 (Service Level of Bike Lanes / Cycling Facilities) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q9_1. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Bike lanes cycling facilities. | Increase service levels | Count | 33 | 16 | 391 | 440 |
|  |  | \% within Q9_1. | 7.5\% | 3.6\% | 88.9\% | 100.0\% |
|  |  | \% within D6. | 45.8\% | 51.6\% | 43.0\% | 43.4\% |
|  | Maintain service levels | Count | 18 | 12 | 255 | 285 |
|  |  | \% within Q9_1. | 6.3\% | 4.2\% | 89.5\% | 100.0\% |
|  |  | \% within D6. | 25.0\% | 38.7\% | 28.0\% | 28.1\% |
|  | Decrease service levels | Count | 21 | 3 | 264 | 288 |
|  |  | \% within Q9_1. | 7.3\% | 1.0\% | 91.7\% | 100.0\% |
|  |  | \% within D6. | 29.2\% | 9.7\% | 29.0\% | 28.4\% |
| Total |  | Count | 72 | 31 | 910 | 1013 |
|  |  | \% within Q9_1. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_2 (Service Level of Parking Enforcement) by D6 (Acadian or Francophone)


Q9_3 (Service Level of Public Transit - Conventional Bus \& Ferry) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q9_3. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit - conventional bus / ferry. | Increase service levels | Count | 42 | 18 | 540 | 600 |
|  |  | \% within Q9_3. | 7.0\% | 3.0\% | 90.0\% | 100.0\% |
|  |  | \% within D6. | 58.3\% | 58.1\% | 59.3\% | 59.2\% |
|  | Maintain service levels | Count | 28 | 11 | 347 | 386 |
|  |  | \% within Q9_3. | 7.3\% | 2.8\% | 89.9\% | 100.0\% |
|  |  | \% within D6. | 38.9\% | 35.5\% | 38.1\% | 38.1\% |
|  | $\overline{\text { Decrease service levels }}$ | Count | 2 | 2 | 23 | 27 |
|  |  | \% within Q9_3. | 7.4\% | 7.4\% | 85.2\% | 100.0\% |
|  |  | \% within D6. | 2.8\% | 6.5\% | 2.5\% | 2.7\% |
| Total |  | Count | 72 | 31 | 910 | 1013 |
|  |  | \% within Q9_3. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_4 (Service Level of Public Transit - Access-A-Bus) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q9_4. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit - Access-A-Bus. | Increase service levels | Count | 24 | 12 | 310 | 346 |
|  |  | \% within Q9_4. | 6.9\% | 3.5\% | 89.6\% | 100.0\% |
|  |  | \% within D6. | 33.3\% | 38.7\% | 34.1\% | 34.2\% |
|  | Maintain service levels | Count | 44 | 17 | 565 | 626 |
|  |  | \% within Q9_4. | 7.0\% | 2.7\% | 90.3\% | 100.0\% |
|  |  | \% within D6. | 61.1\% | 54.8\% | 62.1\% | 61.8\% |
|  | Decrease service levels | Count | 4 | 2 | 35 | 41 |
|  |  | \% within Q9_4. | 9.8\% | 4.9\% | 85.4\% | 100.0\% |
|  |  | \% within D6. | 5.6\% | 6.5\% | 3.8\% | 4.0\% |
| Total |  | Count | 72 | 31 | 910 | 1013 |
|  |  | \% within Q9_4. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_5 (Service Level of Overall Transit Service) by D6 (Acadian or Francophone)

|  |  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: |

## Q9_6 (Service Level of Sidewalk Maintenance) by D6 (Acadian or Francophone)



Q9_7 (Service Level of Street / Road Maintenance) by D6 (Acadian or Francophone)


Q9_8 (Service Level of Traffic Management) by D6 (Acadian or Francophone)

|  |  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: |

## Q9_9 (Service Level of Traffic / Pedestrian Safety) by D6 (Acadian or Francophone)



Q9_10 (Service Level of Winter Maintenance) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you i | entify as Acadian or Fr | one? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No | Total |
| Q9_10. For the following | Increase service levels | Count | 34 | 18 | 462 | 514 |
| Transportation service, please |  | \% within Q9_10. | 6.6\% | 3.5\% | 89.9\% | 100.0\% |
| indicate whether you believe the municipality should |  | \% within D6. | 47.2\% | 58.1\% | 50.8\% | 50.7\% |
| increase, maintain, or reduce | Maintain service levels | Count | 37 | 12 | 432 | 481 |
| the level of service: Winter |  | \% within Q9_10. | 7.7\% | 2.5\% | 89.8\% | 100.0\% |
| maintenance. |  | \% within D6. | 51.4\% | 38.7\% | 47.5\% | 47.5\% |
|  | Decrease service levels | Count | 1 | 1 | 16 | 18 |
|  |  | \% within Q9_10. | 5.6\% | 5.6\% | 88.9\% | 100.0\% |
|  |  | \% within D6. | 1.4\% | 3.2\% | 1.8\% | 1.8\% |
| Total |  | Count | 72 | 31 | 910 | 1013 |
|  |  | \% within Q9_10. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_1 (Service Level of Arts and Cultural Programming) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q10_1. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Arts and cultural facilities and program. | Increase service levels | Count | 22 | 13 | 227 | 262 |
|  |  | \% within Q10_1. | 8.4\% | 5.0\% | 86.6\% | 100.0\% |
|  |  | \% within D6. | 30.6\% | 41.9\% | 24.9\% | 25.9\% |
|  | Maintain service levels | Count | 42 | 17 | 499 | 558 |
|  |  | \% within Q10_1. | 7.5\% | 3.0\% | 89.4\% | 100.0\% |
|  |  | \% within D6. | 58.3\% | 54.8\% | 54.8\% | 55.1\% |
|  | Decrease service levels | Count | 8 | 1 | 184 | 193 |
|  |  | \% within Q10_1. | 4.1\% | 0.5\% | 95.3\% | 100.0\% |
|  |  | \% within D6. | 11.1\% | 3.2\% | 20.2\% | 19.1\% |
| Total |  | Count | 72 | 31 | 910 | 1013 |
|  |  | \% within Q10_1. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_2 (Service Level of Cleanliness) by D6 (Acadian or Francophone)


Q10_3 (Service Level of Community Beautification) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q10_3. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community beautification. | Increase service levels | Count | 31 | 10 | 305 | 346 |
|  |  | \% within Q10_3. | 9.0\% | 2.9\% | 88.2\% | 100.0\% |
|  |  | \% within D6. | 43.1\% | 32.3\% | 33.6\% | 34.2\% |
|  | Maintain service levels | Count | 38 | 20 | 590 | 648 |
|  |  | \% within Q10_3. | 5.9\% | 3.1\% | 91.0\% | 100.0\% |
|  |  | \% within D6. | 52.8\% | 64.5\% | 64.9\% | 64.0\% |
|  | Decrease service levels | Count | 3 | 1 | 14 | 18 |
|  |  | \% within Q10_3. | 16.7\% | 5.6\% | 77.8\% | 100.0\% |
|  |  | \% within D6. | 4.2\% | 3.2\% | 1.5\% | 1.8\% |
| Total |  | Count | 72 | 31 | 909 | 1012 |
|  |  | \% within Q10_3. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_4 (Service Level of Emergency Preparedness) by D6 (Acadian or Francophone)


Q10_5 (Service Level of Environmental Protection and Sustainability) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q10_5. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Environmental protection and sustainability. | Increase service levels | Count <br> \% within Q10_5. <br> \% within D6. | 10 $7.6 \%$ $13.9 \%$ | 2 <br> $1.5 \%$ <br> $6.5 \%$ | 120 $90.9 \%$ $13.2 \%$ | 132 $100.0 \%$ $13.0 \%$ |
|  | Maintain service levels | Count \% within Q10_5. \% within D6. | 60 $7.1 \%$ $83.3 \%$ | 27 $3.2 \%$ $87.1 \%$ | 763 $89.8 \%$ $83.9 \%$ | 850 $100.0 \%$ $84.0 \%$ |
|  | Decrease service levels | Count <br> \% within Q10_5. <br> \% within D6. | 2 $6.7 \%$ $2.8 \%$ | 2 $6.7 \%$ $6.5 \%$ | 26 $86.7 \%$ $2.9 \%$ | 30 $100.0 \%$ $3.0 \%$ |
| Total |  | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_5. } \\ & \text { \% within D6. } \end{aligned}$ | 72 $7.1 \%$ $100.0 \%$ | 31 $3.1 \%$ $100.0 \%$ | 909 $89.8 \%$ $100.0 \%$ | 1012 $100.0 \%$ $100.0 \%$ |

Q10_6 (Service Level of Fire Services) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q10_6. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Fire services. | Increase service levels | Count | 15 | 8 | 146 | 169 |
|  |  | \% within Q10_6. | 8.9\% | 4.7\% | 86.4\% | 100.0\% |
|  |  | \% within D6. | 20.8\% | 25.8\% | 16.0\% | 16.7\% |
|  | Maintain service levels | Count | 55 | 22 | 746 | 823 |
|  |  | \% within Q10_6. | 6.7\% | 2.7\% | 90.6\% | 100.0\% |
|  |  | \% within D6. | 76.4\% | 71.0\% | 82.0\% | 81.2\% |
|  | Decrease service levels | Count | 2 | 1 | 18 | 21 |
|  |  | \% within Q10_6. | 9.5\% | 4.8\% | 85.7\% | 100.0\% |
|  |  | \% within D6. | 2.8\% | 3.2\% | 2.0\% | 2.1\% |
| Total |  | Count | 72 | 31 | 910 | 1013 |
|  |  | \% within Q10_6. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_7 (Service Level of Garbage, Recycling, and Organics Collection) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q10_7. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Garbage, recycling, and organics collection. | Increase service levels | Count <br> \% within Q10_7. <br> \% within D6. | 11 $7.2 \%$ $15.3 \%$ | 5 $3.3 \%$ $16.1 \%$ | 137 $89.5 \%$ $15.1 \%$ | $\begin{array}{r} 153 \\ 100.0 \% \\ 15.1 \% \end{array}$ |
|  | Maintain service levels | Count \% within Q10_7. \% within D6. | 55 $7.1 \%$ $76.4 \%$ | 24 $3.1 \%$ $77.4 \%$ | 696 $89.8 \%$ $76.5 \%$ | $\begin{array}{r} 775 \\ 100.0 \% \\ 76.5 \% \end{array}$ |
|  | Decrease service levels | Count \% within Q10_7. \% within D6. | 6 $7.1 \%$ $8.3 \%$ | 2 $2.4 \%$ $6.5 \%$ | 77 $90.6 \%$ $8.5 \%$ | 85 $100.0 \%$ $8.4 \%$ |
| Total |  | Count \% within Q10_7. \% within D6. | 72 $7.1 \%$ $100.0 \%$ | 31 $3.1 \%$ $100.0 \%$ | 910 $89.8 \%$ $100.0 \%$ | 1013 $100.0 \%$ $100.0 \%$ |

Q10_8 (Service Level of Halifax Public Libraries) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q10_8. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Halifax Public Libraries. | Increase service levels | Count | 19 | 13 | 282 | 314 |
|  |  | \% within Q10_8. | 6.1\% | 4.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 26.4\% | 41.9\% | 31.0\% | 31.0\% |
|  | Maintain service levels | Count | 51 | 18 | 597 | 666 |
|  |  | \% within Q10_8. | 7.7\% | 2.7\% | 89.6\% | 100.0\% |
|  |  | \% within D6. | 70.8\% | 58.1\% | 65.7\% | 65.8\% |
|  | Decrease service levels | Count | 2 | 0 | 30 | 32 |
|  |  | \% within Q10_8. | 6.3\% | 0.0\% | 93.8\% | 100.0\% |
|  |  | \% within D6. | 2.8\% | 0.0\% | 3.3\% | 3.2\% |
| Total |  | Count | 72 | 31 | 909 | 1012 |
|  |  | \% within Q10_8. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_9 (Service Level of Overall City Maintenance) by D6 (Acadian or Francophone)


Q10_10 (Service Level of Parks, Playgrounds, and Green Spaces) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q10_10. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parks, playgrounds, and green spaces. | Increase service levels | Count <br> \% within Q10_10. <br> \% within D6. | 14 | 8 $3.1 \%$ $25.8 \%$ | 233 $91.4 \%$ $25.6 \%$ | $\begin{array}{r} 255 \\ 100.0 \% \\ 25.2 \% \end{array}$ |
|  | Maintain service levels | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_10. } \\ & \text { \% within D6. } \end{aligned}$ | 58 $7.8 \%$ $80.6 \%$ | 23 $3.1 \%$ $74.2 \%$ | 663 $89.1 \%$ $72.9 \%$ | $\begin{array}{r} \hline 744 \\ 100.0 \% \\ 73.4 \% \end{array}$ |
|  | Decrease service levels | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_10. } \\ & \text { \% within D6. } \end{aligned}$ | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 14 $100.0 \%$ $1.5 \%$ | 14 $100.0 \%$ $1.4 \%$ |
| Total |  | Count <br> \% within Q10_10. <br> \% within D6. | 72 $7.1 \%$ $100.0 \%$ | 31 $3.1 \%$ $100.0 \%$ | 910 $89.8 \%$ $100.0 \%$ | 1013 $100.0 \%$ $100.0 \%$ |

Q10_11 (Service Level of Police Services) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q10_11. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Police services. | Increase service levels | Count <br> \% within Q10_11. <br> \% within D6. | 14 $8.4 \%$ $19.4 \%$ | 3 $1.8 \%$ $9.7 \%$ | $\begin{array}{r} 149 \\ 89.8 \% \\ 16.4 \% \end{array}$ | $\begin{array}{r} 166 \\ 100.0 \% \\ 16.4 \% \end{array}$ |
|  | Maintain service levels | Count <br> \% within Q10_11. <br> \% within D6. | 51 $6.8 \%$ $70.8 \%$ | 24 $3.2 \%$ $77.4 \%$ | 678 $90.0 \%$ $74.5 \%$ | $\begin{array}{r} 753 \\ 100.0 \% \\ 74.3 \% \end{array}$ |
|  | Decrease service levels | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_11. } \\ & \text { \% within D6. } \end{aligned}$ | 7 $7.4 \%$ $9.7 \%$ | 4 $4.3 \%$ $12.9 \%$ | 83 $88.3 \%$ $9.1 \%$ | 94 $100.0 \%$ $9.3 \%$ |
| Total |  | Count <br> \% within Q10_11. <br> \% within D6. | 72 $7.1 \%$ $100.0 \%$ | 31 $3.1 \%$ $100.0 \%$ | 910 $89.8 \%$ $100.0 \%$ | 1013 $100.0 \%$ $100.0 \%$ |

Q10_12 (Service Level of Indoor Recreation Facilities) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q10_12. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Indoor recreation | Increase service levels | Count | 19 | 10 | 220 | 249 |
|  |  | \% within Q10_12. | 7.6\% | 4.0\% | 88.4\% |  |
|  |  | \% within D6. | 26.4\% | 32.3\% | 24.2\% | 24.6\% |
|  | Maintain service levels | Count | 49 | 20 | 640 | 709 |
|  |  | \% within Q10_12. | 6.9\% | 2.8\% | 90.3\% | 100.0\% |
|  |  | \% within D6. | 68.1\% | 64.5\% | 70.3\% | 70.0\% |
|  | Decrease service levels | Count | $\begin{array}{r} 4 \\ 7.3 \% \\ 5.6 \% \end{array}$ |  | 50 | $\begin{array}{r} 55 \\ 100.0 \% \\ 5.4 \% \end{array}$ |
|  |  | \% within Q10_12. |  | 1.8\% | 90.9\% |  |
|  |  | \% within D6. |  | 3.2\% | 5.5\% |  |
| Total | Count\% within Q10_12.\% within D6. |  | 72$7.1 \%$$100.0 \%$ | 31 | 910 | 1013 |
|  |  |  | 3.1\% | 89.8\% | 100.0\% |  |
|  |  |  | 100.0\% | 100.0\% | 100.0\% |  |

Q10_13 (Service Level of Outdoor Recreation Facilities) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q10_13. For the following Increase service levelsHealthy Liveable Communitiesservice, please indicatewhether you believe the |  | Count | 22 | 8 | 230 | $\begin{array}{r} 260 \\ 100.0 \% \\ 25.7 \% \end{array}$ |
|  |  | \% within Q10_13. | 8.5\% | 3.1\% | 88.5\% |  |
|  |  | \% within D6. | 30.6\% | 25.8\% | 25.3\% |  |
| municipality should increase, maintain, or reduce the level of service: Outdoor recreation facilities. | Maintain service levels | Count | 46 | 23 | 623 | $\begin{array}{r} \hline 692 \\ 100.0 \% \\ 68.3 \% \end{array}$ |
|  |  | \% within Q10_13. | 6.6\% | 3.3\% | 90.0\% |  |
|  |  | \% within D6. | 63.9\% | 74.2\% | 68.5\% |  |
|  | Decrease service levels | Count | 4 | 0 | 57 | 61$100.0 \%$$6.0 \%$ |
|  |  | \% within Q10_13. | 6.6\% | 0.0\% | 93.4\% |  |
|  |  | \% within D6. | 5.6\% | 0.0\% | 6.3\% |  |
| Total |  | Count | 72 | 31 | 910 | 1013 |
|  |  | \% within Q10_13. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_14 (Service Level of Recreation Programming) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q10_14. For the following Increase service levelsHealthy Liveable Communitiesservice, please indicatewhether you believe the |  | Count | 21 | 10 | 223 | $\begin{array}{r} 254 \\ 100.0 \% \\ 25.1 \% \end{array}$ |
|  |  | \% within Q10_14. | 8.3\% | 3.9\% | 87.8\% |  |
|  |  | \% within D6. | 29.2\% | 32.3\% | 24.5\% |  |
| municipality should increase, maintain, or reduce the level of service: Recreation programming. | Maintain service levels | Count | 48 | 20 | 621 | $\begin{array}{r} \hline 689 \\ 100.0 \% \\ 68.0 \% \end{array}$ |
|  |  | \% within Q10_14. | 7.0\% | 2.9\% | 90.1\% |  |
|  |  | \% within D6. | 66.7\% | 64.5\% | 68.2\% |  |
|  | Decrease service levels | Count | 3 | 1 | 66 | 70$100.0 \%$$6.9 \%$ |
|  |  | \% within Q10_14. | 4.3\% | 1.4\% | 94.3\% |  |
|  |  | \% within D6. | 4.2\% | 3.2\% | 7.3\% |  |
| Total |  | Count | 72 | 31 | 910 | 1013 |
|  |  | \% within Q10_14. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q11_1 (Service Level of Accessibility Programming) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q11_1. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Accessibility programming. | Increase service levels | Count | 25 | 14 | 279 | 318 |
|  |  | \% within Q11_1. | 7.9\% | 4.4\% | 87.7\% | 100.0\% |
|  |  | \% within D6. | 34.7\% | 45.2\% | 30.7\% | 31.4\% |
|  | Maintain service levels | Count | 43 | 16 | 579 | 638 |
|  |  | \% within Q11_1. | 6.7\% | 2.5\% | 90.8\% | 100.0\% |
|  |  | \% within D6. | 59.7\% | 51.6\% | 63.6\% | 63.0\% |
|  | Decrease service levels | Count | 4 | 1 | 52 | 57 |
|  |  | \% within Q11_1. | 7.0\% | 1.8\% | 91.2\% | 100.0\% |
|  |  | \% within D6. | 5.6\% | 3.2\% | 5.7\% | 5.6\% |
| Total |  | Count | 72 | 31 | 910 | 1013 |
|  |  | \% within Q11_1. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q11_2 (Service Level of Affordability / Free Programming) by D6 (Acadian or Francophone)


Q11_3 (Service Level of Diversity Programming) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you identify as Acadian or Francophone? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No |  |
| Q11_3. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Diversity and inclusiveness programming. | Increase service levels | Count | 26 | 15 | 284 | 325 |
|  |  | \% within Q11_3. | 8.0\% | 4.6\% | 87.4\% | 100.0\% |
|  |  | \% within D6. | $36.1 \%$ | 48.4\% | 31.2\% | 32.1\% |
|  | Maintain service levels | Count | 38 | 13 | 505 | 556 |
|  |  | \% within Q11_3. | 6.8\% | 2.3\% | 90.8\% | 100.0\% |
|  |  | \% within D6. | 52.8\% | 41.9\% | 55.5\% | 54.9\% |
|  | Decrease service levels | Count | 8 | 3 | 121 | 132 |
|  |  | \% within Q11_3. | 6.1\% | 2.3\% | 91.7\% | 100.0\% |
|  |  | \% within D6. | 11.1\% | 9.7\% | 13.3\% | 13.0\% |
| Total |  | Count | 72 | 31 | 910 | 1013 |
|  |  | \% within Q11_3. | 7.1\% | 3.1\% | 89.8\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

D1 (Gender) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you id | entify as Acadian or F | one? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No | Total |
| D1. What gender identity do | Man | Count | 33 | 16 | 404 | 453 |
| you most associate with? |  | \% within D1. | 7.3\% | 3.5\% | 89.2\% | 100.0\% |
|  |  | \% within D6. | 49.3\% | 53.3\% | 46.1\% | 46.6\% |
|  | Woman | Count | 34 | 14 | 464 | 512 |
|  |  | \% within D1. | 6.6\% | 2.7\% | 90.6\% | 100.0\% |
|  |  | \% within D6. | 50.7\% | 46.7\% | 53.0\% | 52.6\% |
|  | Non-binary | Count | 0 | 0 | 8 | 8 |
|  |  | \% within D1. | 0.0\% | 0.0\% | 100.0\% | 100.0\% |
|  |  | \% within D6. | 0.0\% | 0.0\% | 0.9\% | 0.8\% |
| Total |  | Count | 67 | 30 | 876 | 973 |
|  |  | \% within D1. | 6.9\% | 3.1\% | 90.0\% | 100.0\% |
|  |  | \% within D6. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## D2 (Age) by D6 (Acadian or Francophone)



## D3 (Income) by D6 (Acadian or Francophone)



## D4 (Employment Status) by D6 (Acadian or Francophone)



D5 (Person with Disabilities) by D6 (Acadian or Francophone)


D7 (Ethnic Identity) by D6 (Acadian or Francophone)

|  |  |  | D6. Do you id | entify as Acadian or Fra | one? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes - Acadian | Yes - Francophone | No | Total |
| D7. What is your ethnic identity? | White | Count <br> \% within D7. <br> \% within D6. | $\begin{array}{r} 58 \\ 7.0 \% \\ 84.1 \% \end{array}$ | $\begin{array}{r} 22 \\ 2.7 \% \\ 84.6 \% \end{array}$ | $\begin{array}{r} 744 \\ 90.3 \% \\ 87.9 \% \end{array}$ | $\begin{array}{r} 824 \\ 100.0 \% \\ 87.6 \% \end{array}$ |
|  | South Asian (example: East Indian, Pakistani, Sri Lankann etc.) | Count <br> \% within D7. <br> \% within D6. | $\begin{array}{r} 0 \\ 0.0 \% \\ 0.0 \% \end{array}$ | 0 $0.0 \%$ $0.0 \%$ | 11 $100.0 \%$ $1.3 \%$ | $\begin{array}{r} 11 \\ 100.0 \% \\ 1.2 \% \end{array}$ |
|  | Chinese | Count \% within D7. \% within D6. | 0 $0.0 \%$ $0.0 \%$ | 1 $14.3 \%$ $3.8 \%$ | 6 $85.7 \%$ $0.7 \%$ | $\begin{array}{r} 7 \\ 100.0 \% \\ 0.7 \% \end{array}$ |
|  | Black (example: African Nova Scotian) | Count \% within D7. \% within D6. | $\begin{array}{r} 2 \\ 6.1 \% \\ 2.9 \% \end{array}$ | $\begin{array}{r} 1 \\ 3.0 \% \\ 3.8 \% \end{array}$ | $\begin{array}{r} \hline 30 \\ 90.9 \% \\ 3.5 \% \end{array}$ | $\begin{array}{r} 33 \\ 100.0 \% \\ 3.5 \% \end{array}$ |
|  | Black (example: African Canadian) | Count \% within D7. <br> \% within D6. | 1 $10.0 \%$ $1.4 \%$ | 0 $0.0 \%$ $0.0 \%$ | 9 $90.0 \%$ $1.1 \%$ | $\begin{array}{r} 10 \\ 100.0 \% \\ 1.1 \% \end{array}$ |
|  | Filipino | Count \% within D7. \% within D6. | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 1 $100.0 \%$ $0.1 \%$ | $\begin{array}{r} 1 \\ 100.0 \% \\ 0.1 \% \end{array}$ |
|  | Latin American | Count \% within D7. \% within D6. | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 3 $100.0 \%$ $0.4 \%$ | 3 $100.0 \%$ $0.3 \%$ |
|  | Arab | Count \% within D7. <br> \% within D6. | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 3 $100.0 \%$ $0.4 \%$ | $\begin{array}{r} 3 \\ 100.0 \% \\ 0.3 \% \end{array}$ |
|  | Southeast Asian (example: Vietnamese, Cambodian, Laotian, Thai, etc.) | Count \% within D7. <br> \% within D6. | $\begin{array}{r} \hline 0 \\ 0.0 \% \\ 0.0 \% \\ \hline \end{array}$ | 1 $100.0 \%$ $3.8 \%$ | $\begin{array}{r} 0 \\ 0.0 \% \\ 0.0 \% \\ \hline \end{array}$ | $\begin{array}{r} 1 \\ 100.0 \% \\ 0.1 \% \\ \hline \end{array}$ |
|  | West Asian (example: Iranian, Afghan, etc.) | Count \% within D7. <br> \% within D6. | 1 $100.0 \%$ $1.4 \%$ | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | $\begin{array}{r} 1 \\ 100.0 \% \\ 0.1 \% \end{array}$ |
|  | Korean | Count <br> \% within D7. <br> \% within D6. | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 2 $100.0 \%$ $0.2 \%$ | $\begin{array}{r} 2 \\ 100.0 \% \\ 0.2 \% \end{array}$ |
|  | First Nations (example: North American Indian; includes Status and NonStatus Indians) | $\begin{aligned} & \text { Count } \\ & \text { \% within D7. } \\ & \text { \% within D6. } \end{aligned}$ | 1 $9.1 \%$ $1.4 \%$ | 0 $0.0 \%$ $0.0 \%$ | 10 $90.9 \%$ $1.2 \%$ | $\begin{array}{r} 11 \\ 100.0 \% \\ 1.2 \% \\ \hline \end{array}$ |
|  | Métis | Count \% within D7. \% within D6. | 4 $57.1 \%$ $5.8 \%$ | 0 $0.0 \%$ $0.0 \%$ | 3 $42.9 \%$ $0.4 \%$ | $\begin{array}{r} 7 \\ 100.0 \% \\ 0.7 \% \end{array}$ |
|  | Inuk | Count \% within D7. <br> \% within D6. | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 1 $100.0 \%$ $0.1 \%$ | 1 $100.0 \%$ $0.1 \%$ |
|  | Mixed (Indicated 2 or more ethnicity categories) | Count <br> \% within D7. <br> \% within D6. | 2 $7.7 \%$ $2.9 \%$ | 1 $3.8 \%$ $3.8 \%$ | 23 $88.5 \%$ $2.7 \%$ | 26 $100.0 \%$ $2.8 \%$ |
| Total |  | Count <br> \% within D7. <br> \% within D6. | 69 $7.3 \%$ $100.0 \%$ | 26 $2.8 \%$ $100.0 \%$ | $\begin{array}{r} \hline 846 \\ 89.9 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} 941 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q1 (FSA) by D2 (Age)


|  | B3R | Count <br> \% within Q1. <br> \% within D2. | 3 $25.0 \%$ $1.3 \%$ | 4 $33.3 \%$ $1.0 \%$ | 5 $41.7 \%$ $1.3 \%$ | 12 $100.0 \%$ $1.2 \%$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | B3S | Count | 7 | 9 | 7 | 23 |
|  |  | \% within Q1. | 30.4\% | 39.1\% | 30.4\% | 100.0\% |
|  |  | \% within D2. | 3.0\% | 2.2\% | 1.8\% | 2.3\% |
|  | B3T | Count | 13 | 28 | 16 | 57 |
|  |  | \% within Q1. | 22.8\% | 49.1\% | 28.1\% | 100.0\% |
|  |  | \% within D2. | 5.6\% | 6.9\% | 4.2\% | 5.6\% |
|  | B3V | Count |  | 3 | 6 | 9 |
|  |  | \% within Q1. | 0.0\% | 33.3\% | 66.7\% | 100.0\% |
|  |  | \% within D2. | 0.0\% | 0.7\% | 1.6\% | 0.9\% |
|  | B3Z | Count | 6 | 22 | 9 | 37 |
|  |  | \% within Q1. | 16.2\% | 59.5\% | 24.3\% | 100.0\% |
|  |  | \% within D2. | 2.6\% | 5.4\% | 2.3\% | 3.6\% |
|  | B4A | Count | 3 | 15 | 16 | 34 |
|  |  | \% within Q1. | 8.8\% | 44.1\% | 47.1\% | 100.0\% |
|  |  | \% within D2. | 1.3\% | 3.7\% | 4.2\% | 3.3\% |
|  | B4B | Count | 7 | 10 | 12 | 29 |
|  |  | \% within Q1. | 24.1\% | 34.5\% | 41.4\% | 100.0\% |
|  |  | \% within D2. | 3.0\% | 2.5\% | 3.1\% | 2.8\% |
|  | B4E | Count | 6 | 10 | 9 | 25 |
|  |  | \% within Q1. | 24.0\% | 40.0\% | 36.0\% | 100.0\% |
|  |  | \% within D2. | 2.6\% | 2.5\% | 2.3\% | 2.4\% |
|  | B4G | Count | 2 | 4 | 2 | 8 |
|  |  | \% within Q1. | 25.0\% | 50.0\% | 25.0\% | 100.0\% |
|  |  | \% within D2. | 0.9\% | 1.0\% | 0.5\% | 0.8\% |
|  | BOJ | Count | 6 | 23 | 27 | 56 |
|  |  | \% within Q1. | 10.7\% | 41.1\% | 48.2\% | 100.0\% |
|  |  | \% within D2. | 2.6\% | 5.7\% | 7.0\% | 5.5\% |
|  | $\overline{B 0 N}$ | Count | 0 | 4 | 5 | 9 |
|  |  | \% within Q1. | 0.0\% | 44.4\% | 55.6\% | 100.0\% |
|  |  | \% within D2. | 0.0\% | 1.0\% | 1.3\% | 0.9\% |
|  | B2T | Count | 0 | 0 | 1 | 1 |
|  |  | \% within Q1. | 0.0\% | 0.0\% | 100.0\% | 100.0\% |
|  |  | \% within D2. | 0.0\% | 0.0\% | 0.3\% | 0.1\% |
| Total |  | Count | 231 | 407 | 384 | 1022 |
|  |  | \% within Q1. | 22.6\% | 39.8\% | 37.6\% | 100.0\% |
|  |  | \% within D2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q2 (Value of Property Tax) by D2 (Age)


Q3 (Taxes and Fees) by D2 (Age)

|  |  |  |  | How old are you? |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 18-34 years old | 35-54 years old | 55 and older | Total |
| Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to | Decrease taxes and fees, even if municipal services must decrease | Count <br> \% within Q3. <br> \% within D2. | 32 $16.0 \%$ $13.9 \%$ | 92 $46.0 \%$ $22.6 \%$ | 76 $38.0 \%$ $19.8 \%$ | $\begin{array}{r} 200 \\ 100.0 \% \\ 19.6 \% \end{array}$ |
| municipality should: | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Count <br> \% within Q3. <br> \% within D2. | 94 $20.0 \%$ $40.7 \%$ | 197 $41.9 \%$ $48.4 \%$ | 179 $38.1 \%$ $46.7 \%$ | $\begin{array}{r} \hline 470 \\ 100.0 \% \\ 46.0 \% \end{array}$ |
|  | Increase municipal services, even if taxes and fees must increase | Count <br> \% within Q3. <br> \% within D2. | 105 $29.9 \%$ $45.5 \%$ | 118 $33.6 \%$ $29.0 \%$ | 128 $36.5 \%$ $33.4 \%$ | $\begin{array}{r} \hline 351 \\ 100.0 \% \\ 34.4 \% \end{array}$ |
| Total |  | Count <br> \% within Q3. <br> \% within D2. | 231 $22.6 \%$ $100.0 \%$ | 407 $39.9 \%$ $100.0 \%$ | 383 $37.5 \%$ $100.0 \%$ | $\begin{array}{r} 1021 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q4_1 (Satisfaction of Accessibility Programming) by D2 (Age)


Q4_2 (Satisfaction of Affordability / Free Programming) by D2 (Age)

|  |  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: |

Q4_3 (Satisfaction of Arts and Cultural Programming) by D2 (Age)


Q4_4 (Satisfaction of Bike Lanes / Cycling Facilities) by D2 (Age)

|  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |

Q4_5 (Satisfaction of Business Support Services) by D2 (Age)

|  |  |  |  | How old are you? |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 18-34 years old | 35-54 years old | 55 and older | Total |
| Q4_5. Please tell us how satisfied you are with the following service provided by the municipality: Business | Very satisfied | Count <br> \% within Q4_5. <br> \% within D2. |  | 13 $54.2 \%$ $6.7 \%$ | 6 $25.0 \%$ $3.0 \%$ | $\begin{array}{r} 24 \\ 100.0 \% \\ 4.9 \% \end{array}$ |
| support services (example: permits). | Satisfied | Count <br> \% within Q4_5. <br> \% within D2. | 52 $19.1 \%$ $53.6 \%$ | 95 $34.9 \%$ $49.0 \%$ | 125 $46.0 \%$ $63.5 \%$ | $\begin{array}{r} \hline 272 \\ 100.0 \% \\ 55.7 \% \end{array}$ |
|  | Dissatisfied | Count <br> \% within Q4_5. <br> \% within D2. | 30 $21.6 \%$ $30.9 \%$ | 64 $46.0 \%$ $33.0 \%$ | 45 $32.4 \%$ $22.8 \%$ | $\begin{array}{r} \hline 139 \\ 100.0 \% \\ 28.5 \% \end{array}$ |
|  | Very dissatisfied | Count <br> \% within Q4_5. <br> \% within D2. | 10 $18.9 \%$ $10.3 \%$ | 22 $41.5 \%$ $11.3 \%$ | 21 $39.6 \%$ $10.7 \%$ | $\begin{array}{r} \hline 53 \\ 100.0 \% \\ 10.9 \% \end{array}$ |
| Total |  | Count <br> \% within Q4_5. <br> \% within D2. | 97 $19.9 \%$ $100.0 \%$ | 194 $39.8 \%$ $100.0 \%$ | 197 $40.4 \%$ $100.0 \%$ | $\begin{array}{r} 488 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q4_6 (Satisfaction of Cleanliness) by D2 (Age)

|  |  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: |

Q4_7 (Satisfaction of Community Planning) by D2 (Age)


Q4_8 (Satisfaction of Community Standards) by D2 (Age)


## Q4_9 (Satisfaction of Diversity Programming) by D2 (Age)



Q4_10 (Satisfaction of Economic Development) by D2 (Age)

|  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |

Q4_11 (Satisfaction of Emergency Preparedness) by D2 (Age)


Q4_12 (Satisfaction of Environmental Protection and Sustainability) by D2 (Age)

|  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |

Q4_13 (Satisfaction of Fire Services) by D2 (Age)

|  |  |  |  | How old are you? |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 18-34 years old | 35-54 years old | 55 and older | Total |
| Q4_13. Please tell us how | Very satisfied | Count | 43 | 118 | 95 | 256 |
| satisfied you are with the |  | \% within Q4_13. | 16.8\% | 46.1\% | 37.1\% | 100.0\% |
| the municipality: Fire services |  | \% within D2. | 23.8\% | 33.4\% | 26.7\% | 28.8\% |
|  | Satisfied | Count | 131 | 207 | 236 | 574 |
|  |  | \% within Q4_13. | 22.8\% | 36.1\% | 41.1\% | 100.0\% |
|  |  | \% within D2. | 72.4\% | 58.6\% | 66.3\% | 64.5\% |
|  | Dissatisfied | Count | 5 | 23 | 17 | 45 |
|  |  | \% within Q4_13. | 11.1\% | 51.1\% | 37.8\% | 100.0\% |
|  |  | \% within D2. | 2.8\% | 6.5\% | 4.8\% | 5.1\% |
|  | Very dissatisfied | Count | 2 | 5 | 8 | 15 |
|  |  | \% within Q4_13. | 13.3\% | 33.3\% | 53.3\% | 100.0\% |
|  |  | \% within D2. | 1.1\% | 1.4\% | 2.2\% | 1.7\% |
| Total |  | Count | 181 | 353 | 356 | 890 |
|  |  | \% within Q4_13. | 20.3\% | 39.7\% | 40.0\% | 100.0\% |
|  |  | \% within D2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_14 (Satisfaction of Garbage, Recycling, and Organics Collection) by D2 (Age)

|  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |

Q4_15 (Satisfaction of Halifax Public Libraries) by D2 (Age)

|  |  |  | D2. How old are you? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 18-34 years old | 35-54 years old | 55 and older |  |
| Q4_15. Please tell us how satisfied you are with the following service provided by the municipality: Halifax Public Libraries. | Very satisfied | Count | 130 | 188 | 161 | 479 |
|  |  | \% within Q4_15. | 27.1\% | 39.2\% | 33.6\% | 100.0\% |
|  |  | \% within D2. | 60.7\% | 49.3\% | 45.6\% | 50.5\% |
|  | Satisfied | Count | 79 | 178 | 166 | 423 |
|  |  | \% within Q4_15. | 18.7\% | 42.1\% | 39.2\% | 100.0\% |
|  |  | \% within D2. | 36.9\% | 46.7\% | 47.0\% | 44.6\% |
|  | Dissatisfied | Count | 5 | 7 | 17 | 29 |
|  |  | \% within Q4_15. | 17.2\% | 24.1\% | 58.6\% | 100.0\% |
|  |  | \% within D2. | 2.3\% | 1.8\% | 4.8\% | 3.1\% |
|  | Very dissatisfied | Count | 0 | 8 | 9 | 17 |
|  |  | \% within Q4_15. | 0.0\% | 47.1\% | 52.9\% | 100.0\% |
|  |  | \% within D2. | 0.0\% | 2.1\% | 2.5\% | 1.8\% |
| Total |  | Count | 214 | 381 | 353 | 948 |
|  |  | \% within Q4_15. | 22.6\% | 40.2\% | 37.2\% | 100.0\% |
|  |  | \% within D2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_16 (Satisfaction of Overall City Maintenance) by D2 (Age)

|  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |

Q4_17 (Satisfaction of Parking Enforcement) by D2 (Age)


Q4_18 (Satisfaction of Police Services) by D2 (Age)

|  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |

Q4_19 (Satisfaction of Public Engagement) by D2 (Age)


Q4_20 (Satisfaction of Transit - Convenctional Bus \& Ferry) by D2 (Age)

|  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |

Q4_21 (Satisfaction of Transit - Access-a-bus) by D2 (Age)


Q4_22 (Satisfaction of Overall Transit Service) by D2 (Age)

|  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |

Q4_23 (Satisfaction of Indoor Recreation Facilities) by D2 (Age)


Q4_24 (Satisfaction of Outdoor Recreation Facilities) by D2 (Age)

|  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |

Q4_25 (Satisfaction of Recreation Programming) by D2 (Age)


Q4_26 (Satisfaction of Sidewalk Maintenance) by D2 (Age)

|  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |

Q4_27 (Satisfaction of Street / Road Maintenance) by D2 (Age)

|  |  |  |  | How old are you? |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 18-34 years old | 35-54 years old | 55 and older | Total |
| Q4_27. Please tell us how satisfied you are with the following service provided by the municipality: Street / road | Very satisfied | Count <br> \% within Q4_27. <br> \% within D2. | 12 $34.3 \%$ $5.2 \%$ | 12 $34.3 \%$ $3.0 \%$ | 11 $31.4 \%$ $2.9 \%$ | $\begin{array}{r} 35 \\ 100.0 \% \\ 3.5 \% \end{array}$ |
| maintenance. | Satisfied | Count <br> \% within Q4_27. <br> \% within D2. | 80 $24.2 \%$ $34.9 \%$ | 132 $39.9 \%$ $33.3 \%$ | 119 $36.0 \%$ $31.6 \%$ | $\begin{array}{r} \hline 331 \\ 100.0 \% \\ 33.1 \% \end{array}$ |
|  | Dissatisfied | Count <br> \% within Q4_27. <br> \% within D2. | 95 $25.7 \%$ $41.5 \%$ | 133 $35.9 \%$ $33.6 \%$ | 142 $38.4 \%$ $37.8 \%$ | $\begin{array}{r} \hline 370 \\ 100.0 \% \\ 37.0 \% \end{array}$ |
|  | Very dissatisfied | Count <br> \% within Q4_27. <br> \% within D2. | 42 $15.8 \%$ $18.3 \%$ | 119 $44.9 \%$ $30.1 \%$ | 104 $39.2 \%$ $27.7 \%$ | $\begin{array}{r} \hline 265 \\ 100.0 \% \\ 26.5 \% \end{array}$ |
| Total |  | Count <br> \% within Q4_27. <br> \% within D2. | 229 $22.9 \%$ $100.0 \%$ | 396 $39.6 \%$ $100.0 \%$ | 376 $37.6 \%$ $100.0 \%$ | $\begin{array}{r} 1001 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q4_28 (Satisfaction of Traffic Management) by D2 (Age)

|  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |

Q4_29 (Satisfaction of Traffic / Pedestrian Safety) by D2 (Age)


Q4_30 (Satisfaction of Winter Maintenance) by D2 (Age)


Q5 (Satisfaction of Services) by D2 (Age)


Q6_1 (Importance of Governance and Engagement) by D2 (Age)

|  |  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: |

Q6_2 (Importance of Economic Development) by D2 (Age)

|  |  |  |  | How old are you? |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 18-34 years old | 35-54 years old | 55 and older | Total |
| Q6_2. Please rate the | Very important | Count | 100 | 162 | 152 | 414 |
| following Council Priority in |  | \% within Q6_2. | 24.2\% | 39.1\% | 36.7\% | 100.0\% |
| terms of its importance to you: Economic Development. |  | \% within D2. | 43.3\% | 39.8\% | 39.6\% | 40.5\% |
|  | Important | Count | 105 | 206 | 190 | 501 |
|  |  | \% within Q6_2. | 21.0\% | 41.1\% | 37.9\% | 100.0\% |
|  |  | \% within D2. | 45.5\% | 50.6\% | 49.5\% | 49.0\% |
|  | Not important | Count | 22 | 30 | 37 | 89 |
|  |  | \% within Q6_2. | 24.7\% | 33.7\% | 41.6\% | 100.0\% |
|  |  | \% within D2. | 9.5\% | 7.4\% | 9.6\% | 8.7\% |
|  | Not at all important | Count | 4 | 9 | 5 | 18 |
|  |  | \% within Q6_2. | 22.2\% | 50.0\% | 27.8\% | 100.0\% |
|  |  | \% within D2. | 1.7\% | 2.2\% | 1.3\% | 1.8\% |
| Total |  | Count | 231 | 407 | 384 | 1022 |
|  |  | \% within Q6_2. | 22.6\% | 39.8\% | 37.6\% | 100.0\% |
|  |  | \% within D2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_3 (Importance of Healthy Liveable Communities) by D2 (Age)


Q6_4 (Importance of Transportation) by D2 (Age)


Q6_5 (Importance of Service Delivery) by D2 (Age)

|  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |

Q6_6 (Importance of Social Development) by D2 (Age)


Q7 (Service Level) by D2 (Age)


Q8_1 (Service Level of Business Support Services) by D2 (Age)



Q8_3 (Service Level of Economic Development) by D2 (Age)


Q9_1 (Service Level of Bike Lanes / Cycling Facilities) by D2 (Age)



Q9_3 (Service Level of Public Transit - Conventional Bus \& Ferry) by D2 (Age)


Q9_4 (Service Level of Public Transit - Access-A-Bus) by D2 (Age)


Q9_5 (Service Level of Overall Transit Service) by D2 (Age)


Q9_6 (Service Level of Sidewalk Maintenance) by D2 (Age)


Q9_7 (Service Level of Street / Road Maintenance) by D2 (Age)



## Q9_9 (Service Level of Traffic / Pedestrian Safety) by D2 (Age)



Q9_10 (Service Level of Winter Maintenance) by D2 (Age)


Q10_1 (Service Level of Arts and Cultural Programming) by D2 (Age)

|  |  |  | D2. How old are you? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 18-34 years old | 35-54 years old | 55 and older |  |
| Q10_1. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Arts and cultural facilities and program. | Increase service levels | Count | 70 | 103 | 87 | 260 |
|  |  | \% within Q10_1. | 26.9\% | 39.6\% | 33.5\% | 100.0\% |
|  |  | \% within D2. | 30.3\% | 25.3\% | 22.7\% | 25.4\% |
|  | Maintain service levels | Count | 126 | 225 | 212 | 563 |
|  |  | \% within Q10_1. | 22.4\% | 40.0\% | 37.7\% | 100.0\% |
|  |  | \% within D2. | 54.5\% | 55.3\% | 55.2\% | 55.1\% |
|  | Decrease service levels | Count | 35 | 79 | 85 | 199 |
|  |  | \% within Q10_1. | 17.6\% | 39.7\% | 42.7\% | 100.0\% |
|  |  | \% within D2. | 15.2\% | 19.4\% | 22.1\% | 19.5\% |
| Total |  | Count | 231 | 407 | 384 | 1022 |
|  |  | \% within Q10_1. | 22.6\% | 39.8\% | 37.6\% | 100.0\% |
|  |  | \% within D2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_2 (Service Level of Cleanliness) by D2 (Age)


Q10_3 (Service Level of Community Beautification) by D2 (Age)


Q10_4 (Service Level of Emergency Preparedness) by D2 (Age)


Q10_5 (Service Level of Environmental Protection and Sustainability) by D2 (Age)


Q10_6 (Service Level of Fire Services) by D2 (Age)

|  |  |  | D2. How old are you? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 18-34 years old | 35-54 years old | 55 and older |  |
| Q10_6. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Fire services. | Increase service levels | Count | 40 | 60 | 69 | 169 |
|  |  | \% within Q10_6. | 23.7\% | 35.5\% | 40.8\% | 100.0\% |
|  |  | \% within D2. | 17.3\% | 14.7\% | 18.0\% | 16.5\% |
|  | Maintain service levels | Count | 185 | 338 | 308 | 831 |
|  |  | \% within Q10_6. | 22.3\% | 40.7\% | 37.1\% | 100.0\% |
|  |  | \% within D2. | 80.1\% | 83.0\% | 80.2\% | 81.3\% |
|  | Decrease service levels | Count | 6 | 9 | 7 | 22 |
|  |  | \% within Q10_6. | 27.3\% | 40.9\% | 31.8\% | 100.0\% |
|  |  | \% within D2. | 2.6\% | 2.2\% | 1.8\% | 2.2\% |
| Total |  | Count | 231 | 407 | 384 | 1022 |
|  |  | \% within Q10_6. | 22.6\% | 39.8\% | 37.6\% | 100.0\% |
|  |  | \% within D2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_7 (Service Level of Garbage, Recycling, and Organics Collection) by D2 (Age)


Q10_8 (Service Level of Halifax Public Libraries) by D2 (Age)


Q10_9 (Service Level of Overall City Maintenance) by D2 (Age)


Q10_10 (Service Level of Parks, Playgrounds, and Green Spaces) by D2 (Age)


Q10_11 (Service Level of Police Services) by D2 (Age)


Q10_12 (Service Level of Indoor Recreation Facilities) by D2 (Age)


Q10_13 (Service Level of Outdoor Recreation Facilities) by D2 (Age)


Q10_14 (Service Level of Recreation Programming) by D2 (Age)


Q11_1 (Service Level of Accessibility Programming) by D2 (Age)

|  |  |  | D2. How old are you? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 18-34 years old | 35-54 years old | 55 and older |  |
| Q11_1. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Accessibility programming. | Increase service levels | Count | 83 | 105 | 130 | $\begin{array}{r} 318 \\ 100.0 \% \\ 31.1 \% \end{array}$ |
|  |  | \% within Q11_1. | 26.1\% | 33.0\% | 40.9\% |  |
|  |  | \% within D2. | 35.9\% | 25.8\% | 33.9\% |  |
|  | Maintain service levels | Count | 129 | 280 | 237 | $\begin{array}{r} \hline 646 \\ 100.0 \% \\ 63.2 \% \end{array}$ |
|  |  | \% within Q11_1. | 20.0\% | 43.3\% | 36.7\% |  |
|  |  | \% within D2. | 55.8\% | 68.8\% | 61.7\% |  |
|  | Decrease service levels | Count | 19 | 22 | 17 | 58$100.0 \%$$5.7 \%$ |
|  |  | \% within Q11_1. | 32.8\% | 37.9\% | 29.3\% |  |
|  |  | \% within D2. | 8.2\% | 5.4\% | 4.4\% |  |
| Total |  | Count | 231 | 407 | 384 | 1022$100.0 \%$$100.0 \%$ |
|  |  | \% within Q11_1. | 22.6\% | 39.8\% | 37.6\% |  |
|  |  | \% within D2. | 100.0\% | 100.0\% | 100.0\% |  |

Q11_2 (Service Level of Affordability / Free Programming) by D2 (Age)

|  |  |  | D2. How old are you? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 18-34 years old | 35-54 years old | 55 and older |  |
| Q11_2. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: <br> Affordability / free programming. | Increase service levels | Count | 103 | 144 | 148 | 395 |
|  |  | \% within Q11_2. | 26.1\% | 36.5\% | 37.5\% | 100.0\% |
|  |  | \% within D2. | 44.6\% | 35.4\% | 38.5\% | 38.6\% |
|  | Maintain service levels | Count | 103 | 230 | 211 | 544 |
|  |  | \% within Q11_2. | 18.9\% | 42.3\% | 38.8\% | 100.0\% |
|  |  | \% within D2. | 44.6\% | 56.5\% | 54.9\% | 53.2\% |
|  | Decrease service levels | Count | 25 | 33 | 25 | 83 |
|  |  | \% within Q11_2. | 30.1\% | 39.8\% | 30.1\% | 100.0\% |
|  |  | \% within D2. | 10.8\% | 8.1\% | 6.5\% | 8.1\% |
| Total |  | Count | 231 | 407 | 384 | 1022 |
|  |  | \% within Q11_2. | 22.6\% | 39.8\% | 37.6\% | 100.0\% |
|  |  | \% within D2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q11_3 (Service Level of Diversity Programming) by D2 (Age)


## D1 (Gender) by D2 (Age)



D3 (Income) by D2 (Age)


D4 (Employment Status) by D2 (Age)


D5 (Person with Disabilities) by D2 (Age)

|  |  |  | D2. How old are you? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 18-34 years old | 35-54 years old | 55 and older |  |
| D5. Do you identify as a person with disabilities? | Yes | Count | 24 | 44 | 66 | 134 |
|  |  | \% within D5. | 17.9\% | 32.8\% | 49.3\% | 100.0\% |
|  |  | \% within D2. | 10.9\% | 11.6\% | 18.3\% | 14.0\% |
|  | No | Count | 196 | 336 | 294 | 826 |
|  |  | \% within D5. | 23.7\% | 40.7\% | 35.6\% | 100.0\% |
|  |  | \% within D2. | 89.1\% | 88.4\% | 81.7\% | 86.0\% |
| Total |  | Count | 220 | 380 | 360 | 960 |
|  |  | \% within D5. | 22.9\% | 39.6\% | 37.5\% | 100.0\% |
|  |  | \% within D2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

D6 (Acadian or Francophone) by D2 (Age)

|  |  | D2. How old are you? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18-34 years old | 35-54 years old | 55 and older |  |
| D6. Do you identify as Acadian Yes - Acadian or Francophone? | Count | 16 | 26 | 28 | 70 |
|  | \% within D6. | 22.9\% | 37.1\% | 40.0\% | 100.0\% |
|  | \% within D2. | 7.0\% | 6.6\% | 7.7\% | 7.1\% |
| Yes - Francophone | Count | 3 | 16 | 11 | 30 |
|  | \% within D6. | 10.0\% | 53.3\% | 36.7\% | 100.0\% |
|  | \% within D2. | 1.3\% | 4.1\% | 3.0\% | 3.0\% |
| No | Count | 211 | 349 | 327 | 887 |
|  | \% within D6. | 23.8\% | 39.3\% | 36.9\% | 100.0\% |
|  | \% within D2. | 91.7\% | 89.3\% | 89.3\% | 89.9\% |
| Total | Count | 230 | 391 | 366 | 987 |
|  | \% within D6. | 23.3\% | 39.6\% | 37.1\% | 100.0\% |
|  | \% within D2. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

D7 (Ethnic Identity) by D2 (Age)


Q1 (FSA) by D5 (Person with Disabilities)


|  | B3P | Count <br> \% within Q1. <br> \% within D5. | 5 $25.0 \%$ $3.5 \%$ | 15 $75.0 \%$ $1.8 \%$ | 20 $100.0 \%$ $2.0 \%$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | B3R | Count | 1 | 12 | 13 |
|  |  | \% within Q1. | 7.7\% | 92.3\% | 100.0\% |
|  |  | \% within D5. | 0.7\% | 1.4\% | 1.3\% |
|  | B3S | Count | 6 | 16 | 22 |
|  |  | \% within Q1. | 27.3\% | 72.7\% | 100.0\% |
|  |  | \% within D5. | 4.2\% | 1.9\% | 2.2\% |
|  | B3T | Count | 4 | 53 | 57 |
|  |  | \% within Q1. | 7.0\% | 93.0\% | 100.0\% |
|  |  | \% within D5. | 2.8\% | 6.3\% | 5.8\% |
|  | B3V | Count | 2 | 6 | 8 |
|  |  | \% within Q1. | 25.0\% | 75.0\% | 100.0\% |
|  |  | \% within D5. | 1.4\% | 0.7\% | 0.8\% |
|  | B3Z | Count | 4 | 30 | 34 |
|  |  | \% within Q1. | 11.8\% | 88.2\% | 100.0\% |
|  |  | \% within D5. | 2.8\% | 3.5\% | 3.4\% |
|  | B4A | Count | 2 | 31 | 33 |
|  |  | \% within Q1. | 6.1\% | 93.9\% | 100.0\% |
|  |  | \% within D5. | 1.4\% | 3.7\% | 3.3\% |
|  | B4B | Count | 3 | 24 | 27 |
|  |  | \% within Q1. | 11.1\% | 88.9\% | 100.0\% |
|  |  | \% within D5. | 2.1\% | 2.8\% | 2.7\% |
|  | B4E | Count | 4 | 17 | 21 |
|  |  | \% within Q1. | 19.0\% | 81.0\% | 100.0\% |
|  |  | \% within D5. | 2.8\% | 2.0\% | 2.1\% |
|  | B4G | Count | 0 | 8 | 8 |
|  |  | \% within Q1. | 0.0\% | 100.0\% | 100.0\% |
|  |  | \% within D5. | 0.0\% | 0.9\% | 0.8\% |
|  | B0J | Count | 7 | 46 | 53 |
|  |  | \% within Q1. | 13.2\% | 86.8\% | 100.0\% |
|  |  | \% within D5. | 4.9\% | 5.4\% | 5.4\% |
|  | $\overline{B 0 N}$ | Count | 2 | 9 | 11 |
|  |  | \% within Q1. | 18.2\% | 81.8\% | 100.0\% |
|  |  | \% within D5. | 1.4\% | 1.1\% | 1.1\% |
|  | B2T | Count | 0 | 1 | 1 |
|  |  | \% within Q1. | 0.0\% | 100.0\% | 100.0\% |
|  |  | \% within D5. | 0.0\% | 0.1\% | 0.1\% |
| Total |  | Count | 143 | 847 | 990 |
|  |  | \% within Q1. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q2 (Value of Property Tax) by D5 (Person with Disabilities)


Q3 (Taxes and Fees) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q3. When the municipality is | Decrease taxes and fees, | Count | 32 | 153 | 185 |
| creating the municipal budget, | even if municipal services | \% within Q3. | 17.3\% | 82.7\% | 100.0\% |
| please indicate which of the <br> statements comes closest to | must decrease | \% within D5. | 22.7\% | 18.1\% | 18.7\% |
| your point of view. The | Maintain taxes and fees, | Count | 60 | 389 | 449 |
| municipality should: | even if it mean reducing | \% within Q3. | 13.4\% | 86.6\% | 100.0\% |
|  | to maintain others | \% within D5. | 42.6\% | 45.9\% | 45.4\% |
|  | Increase municipal | Count | 49 | 305 | 354 |
|  | services, even if taxes | \% within Q3. | 13.8\% | 86.2\% | 100.0\% |
|  |  | \% within D5. | 34.8\% | 36.0\% | 35.8\% |
| Total |  | Count | 141 | 847 | 988 |
|  |  | \% within Q3. | 14.3\% | 85.7\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q4_1 (Satisfaction of Accessibility Programming) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q4_1. Please tell us how | Very satisfied | Count | 8 | 67 | 75 |
| tisfied you are with the |  | \% within Q4_1. | 10.7\% | 89.3\% | 100.0\% |
| the municipality: Accessibility |  | \% within D5. | 7.1\% | 11.4\% | 10.7\% |
| programming (example: | Satisfied | Count | 52 | 364 | 416 |
| physical / intellectual access to |  | \% within Q4_1. | 12.5\% | 87.5\% | 100.0\% |
|  |  | \% within D5. | 46.0\% | 61.9\% | 59.3\% |
|  | Dissatisfied | Count | 34 | 124 | 158 |
|  |  | \% within Q4_1. | 21.5\% | 78.5\% | 100.0\% |
|  |  | \% within D5. | 30.1\% | 21.1\% | 22.5\% |
|  | Very dissatisfied | Count | 19 | 33 | 52 |
|  |  | \% within Q4_1. | 36.5\% | 63.5\% | 100.0\% |
|  |  | \% within D5. | 16.8\% | 5.6\% | 7.4\% |
| Total |  | Count | 113 | 588 | 701 |
|  |  | \% within Q4_1. | 16.1\% | 83.9\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q4_2 (Satisfaction of Affordability / Free Programming) by D5 (Person with Disabilities)


Q4_3 (Satisfaction of Arts and Cultural Programming) by D5 (Person with Disabilities)


Q4_4 (Satisfaction of Bike Lanes / Cycling Facilities) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q4_4. Please tell us how satisfied you are with the following service provided by the municipality: Bike lanes / | Very satisfied | Count <br> \% within Q4_4. <br> \% within D5. | $\begin{array}{r} 12 \\ 16.2 \% \\ 11.2 \% \end{array}$ | $\begin{array}{r} 62 \\ 83.8 \% \\ 9.4 \% \end{array}$ | $\begin{array}{r} 74 \\ 100.0 \% \\ 9.6 \% \end{array}$ |
| cycling facilities. | Satisfied | Count <br> \% within Q4_4. <br> \% within D5. | $\begin{array}{r} \hline 30 \\ 13.4 \% \\ 28.0 \% \end{array}$ | 194 $86.6 \%$ $29.3 \%$ | $\begin{array}{r} 224 \\ 100.0 \% \\ 29.1 \% \end{array}$ |
|  | Dissatisfied | Count <br> \% within Q4_4. <br> \% within D5. | 30 $12.2 \%$ $28.0 \%$ | 216 $87.8 \%$ $32.6 \%$ | $\begin{array}{r} 246 \\ 100.0 \% \\ 31.9 \% \end{array}$ |
|  | Very dissatisfied | Count <br> \% within Q4_4. <br> \% within D5. | 35 $15.5 \%$ $32.7 \%$ | $\begin{array}{r} \hline 191 \\ 84.5 \% \\ 28.8 \% \end{array}$ | $\begin{array}{r} 226 \\ 100.0 \% \\ 29.4 \% \end{array}$ |
| Total |  | Count <br> \% within Q4_4. <br> \% within D5. | $\begin{array}{r} 107 \\ 13.9 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} \hline 663 \\ 86.1 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} 770 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q4_5 (Satisfaction of Business Support Services) by D5 (Person with Disabilities)


Q4_6 (Satisfaction of Cleanliness) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q4_6. Please tell us how satisfied you are with the following service provided by the municipality: Cleanliness | Very satisfied | Count <br> \% within Q4_6. <br> \% within D5. | $\begin{array}{r} 9 \\ 11.7 \% \\ 6.5 \% \end{array}$ | $\begin{array}{r} 68 \\ 88.3 \% \\ 8.3 \% \end{array}$ | $\begin{array}{r} 77 \\ 100.0 \% \\ 8.0 \% \end{array}$ |
| (example: litter \& graffiti removal). | Satisfied | Count <br> \% within Q4_6. <br> \% within D5. | $\begin{array}{r} 70 \\ 13.7 \% \\ 50.7 \% \end{array}$ | 441 $86.3 \%$ $53.7 \%$ | $\begin{array}{r} 511 \\ 100.0 \% \\ 53.3 \% \end{array}$ |
|  | Dissatisfied | Count <br> \% within Q4_6. <br> \% within D5. | $\begin{array}{r} \hline 37 \\ 14.1 \% \\ 26.8 \% \end{array}$ | $\begin{array}{r} \hline 225 \\ 85.9 \% \\ 27.4 \% \end{array}$ | $\begin{array}{r} 262 \\ 100.0 \% \\ 27.3 \% \end{array}$ |
|  | Very dissatisfied | Count <br> \% within Q4_6. <br> \% within D5. | $\begin{array}{r} \hline 22 \\ 20.2 \% \\ 15.9 \% \end{array}$ | $\begin{array}{r} \hline 87 \\ 79.8 \% \\ 10.6 \% \end{array}$ | $\begin{array}{r} 109 \\ 100.0 \% \\ 11.4 \% \end{array}$ |
| Total |  | Count \% within Q4_6. \% within D5. | $\begin{array}{r} 138 \\ 14.4 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} \hline 821 \\ 85.6 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} \hline 959 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q4_7 (Satisfaction of Community Planning) by D5 (Person with Disabilities)


Q4_8 (Satisfaction of Community Standards) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q4_8. Please tell us how satisfied you are with the following service provided by the municipality: Community | Very satisfied | Count <br> \% within Q4_8. <br> \% within D5. | 4 $12.1 \%$ $3.2 \%$ | $\begin{array}{r} 29 \\ 87.9 \% \\ 4.1 \% \end{array}$ | $\begin{array}{r} 33 \\ 100.0 \% \\ 3.9 \% \end{array}$ |
| standards (example: by-law enforcement). | Satisfied | Count <br> \% within Q4_8. <br> \% within D5. | 62 $13.9 \%$ $49.6 \%$ | 385 $86.1 \%$ $53.8 \%$ | $\begin{array}{r} 447 \\ 100.0 \% \\ 53.2 \% \end{array}$ |
|  | Dissatisfied | Count <br> \% within Q4_8. <br> \% within D5. | $\begin{array}{r} 28 \\ 12.2 \% \\ 22.4 \% \end{array}$ | $\begin{array}{r} \hline 202 \\ 87.8 \% \\ 28.2 \% \end{array}$ | $\begin{array}{r} 230 \\ 100.0 \% \\ 27.3 \% \end{array}$ |
|  | Very dissatisfied | Count <br> \% within Q4_8. <br> \% within D5. | 31 $23.7 \%$ $24.8 \%$ | $\begin{array}{r} \hline 100 \\ 76.3 \% \\ 14.0 \% \end{array}$ | $\begin{array}{r} 131 \\ 100.0 \% \\ 15.6 \% \end{array}$ |
| Total |  | Count \% within Q4_8. \% within D5. | $\begin{array}{r} 125 \\ 14.9 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} \hline 716 \\ 85.1 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} \hline 841 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q4_9 (Satisfaction of Diversity Programming) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q4_9. Please tell us how | Very satisfied | Count | 10 | 62 | 72 |
| satisfied you are with the |  | \% within Q4_9. | 13.9\% | 86.1\% | 100.0\% |
| the municipality: Diversity and |  | \% within D5. | 10.5\% | 11.7\% | 11.5\% |
| inclusiveness programs | Satisfied | Count | 47 | 326 | 373 |
| (example: language and |  | \% within Q4_9. | 12.6\% | 87.4\% | 100.0\% |
| culture programming). |  | \% within D5. | 49.5\% | 61.3\% | 59.5\% |
|  | Dissatisfied | Count | 23 | 116 | 139 |
|  |  | \% within Q4_9. | 16.5\% | 83.5\% | 100.0\% |
|  |  | \% within D5. | 24.2\% | 21.8\% | 22.2\% |
|  | Very dissatisfied | Count | 15 | 28 | 43 |
|  |  | \% within Q4_9. | 34.9\% | 65.1\% | 100.0\% |
|  |  | \% within D5. | 15.8\% | 5.3\% | 6.9\% |
| Total |  | Count | 95 | 532 | 627 |
|  |  | \% within Q4_9. | 15.2\% | 84.8\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q4_10 (Satisfaction of Economic Development) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q4_10. Please tell us how satisfied you are with the following service provided by the municipality: Economic development (example: promoting and connecting Halifax to grow and get business, talent, and investment). | Very satisfied | Count | 12 | 44 | 56 |
|  |  | \% within Q4_10. | 21.4\% | 78.6\% | 100.0\% |
|  |  | \% within D5. | 9.8\% | 6.5\% | 7.0\% |
|  | Satisfied | Count | 65 | 371 | 436 |
|  |  | \% within Q4_10. | 14.9\% | 85.1\% | 100.0\% |
|  |  | \% within D5. | 53.3\% | 54.6\% | 54.4\% |
|  | Dissatisfied | Count | 28 | 201 | 229 |
|  |  | \% within Q4_10. | 12.2\% | 87.8\% | 100.0\% |
|  |  | \% within D5. | 23.0\% | 29.6\% | 28.6\% |
|  | Very dissatisfied | Count | 17 | 63 | 80 |
|  |  | \% within Q4_10. | 21.3\% | 78.8\% | 100.0\% |
|  |  | \% within D5. | 13.9\% | 9.3\% | 10.0\% |
| Total |  | Count | 122 | 679 | 801 |
|  |  | \% within Q4_10. | 15.2\% | 84.8\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q4_11 (Satisfaction of Emergency Preparedness) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q4_11. Please tell us how | Very satisfied | Count | 10 | 98 | 108 |
| atisfied you are with the |  | \% within Q4_11. | 9.3\% | 90.7\% | 100.0\% |
| the municipality: Emergency |  | \% within D5. | 8.0\% | 13.4\% | 12.6\% |
| preparedness. | Satisfied | Count | 75 | 455 | 530 |
|  |  | \% within Q4_11. | 14.2\% | 85.8\% | 100.0\% |
|  |  | \% within D5. | 60.0\% | 62.0\% | 61.7\% |
|  | Dissatisfied | Count | 21 | 127 | 148 |
|  |  | \% within Q4_11. | 14.2\% | 85.8\% | 100.0\% |
|  |  | \% within D5. | 16.8\% | 17.3\% | 17.2\% |
|  | Very dissatisfied | Count | 19 | 54 | 73 |
|  |  | \% within Q4_11. | 26.0\% | 74.0\% | 100.0\% |
|  |  | \% within D5. | 15.2\% | 7.4\% | 8.5\% |
| Total |  | Count | 125 | 734 | 859 |
|  |  | \% within Q4_11. | 14.6\% | 85.4\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q4_12 (Satisfaction of Environmental Protection and Sustainability) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q4_12. Please tell us how satisfied you are with the following service provided by the municipality: Environmental protection and sustainability. | Very satisfied | Count | 3 | 33 | 36 |
|  |  | \% within Q4_12 | 8.3\% | 91.7\% | 100.0\% |
|  |  | \% within D5. | 2.3\% | 4.3\% | 4.0\% |
|  | Satisfied | Count | 55 | 350 | 405 |
|  |  | \% within Q4_12 | 13.6\% | 86.4\% | 100.0\% |
|  |  | \% within D5. | 42.3\% | 46.1\% | 45.5\% |
|  | Dissatisfied | Count | 34 | 246 | 280 |
|  |  | \% within Q4_12 | 12.1\% | 87.9\% | 100.0\% |
|  |  | \% within D5. | 26.2\% | 32.4\% | 31.5\% |
|  | Very dissatisfied | Count | 38 | 131 | 169 |
|  |  | \% within Q4_12 | 22.5\% | 77.5\% | 100.0\% |
|  |  | \% within D5. | 29.2\% | 17.2\% | 19.0\% |
| Total |  | Count | 130 | 760 | 890 |
|  |  | \% within Q4_12 | 14.6\% | 85.4\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

## Q4_13 (Satisfaction of Fire Services) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q4_13. Please tell us how satisfied you are with the following service provided by the municipality: Fire services. | Very satisfied | Count | 35 | 219 | 254 |
|  |  | \% within Q4_13. | 13.8\% | 86.2\% | 100.0\% |
|  |  | \% within D5. | 28.0\% | 29.8\% | 29.5\% |
|  | Satisfied | Count | 82 | 471 | 553 |
|  |  | \% within Q4_13. | 14.8\% | 85.2\% | 100.0\% |
|  |  | \% within D5. | 65.6\% | 64.1\% | 64.3\% |
|  | Dissatisfied | Count | 6 | 36 | 42 |
|  |  | \% within Q4_13. | 14.3\% | 85.7\% | 100.0\% |
|  |  | \% within D5. | 4.8\% | 4.9\% | 4.9\% |
|  | Very dissatisfied | Count | 2 | 9 | 11 |
|  |  | \% within Q4_13. | 18.2\% | 81.8\% | 100.0\% |
|  |  | \% within D5. | 1.6\% | 1.2\% | 1.3\% |
| Total |  | Count | 125 | 735 | 860 |
|  |  | \% within Q4_13. | 14.5\% | 85.5\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q4_14 (Satisfaction of Garbage, Recycling, and Organics Collection) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q4_14. Please tell us how | Very satisfied | Count | 27 | 234 | 261 |
| satisfied you are with the |  | \% within Q4_14. | 10.3\% | 89.7\% | 100.0\% |
| following service provided by the municipality: Garbage |  | \% within D5. | 19.3\% | 28.2\% | 26.9\% |
| recycling, and organics | Satisfied | Count | 83 | 485 | 568 |
| collection. |  | \% within Q4_14. | 14.6\% | 85.4\% | 100.0\% |
|  |  | \% within D5. | 59.3\% | 58.4\% | 58.5\% |
|  | Dissatisfied | Count | 14 | 81 | 95 |
|  |  | \% within Q4_14. | 14.7\% | 85.3\% | 100.0\% |
|  |  | \% within D5. | 10.0\% | 9.7\% | 9.8\% |
|  | Very dissatisfied | Count | 16 | 31 | 47 |
|  |  | \% within Q4_14. | 34.0\% | 66.0\% | 100.0\% |
|  |  | \% within D5. | 11.4\% | 3.7\% | 4.8\% |
| Total |  | Count | 140 | 831 | 971 |
|  |  | \% within Q4_14. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q4_15 (Satisfaction of Halifax Public Libraries) by D5 (Person with Disabilities)


Q4_16 (Satisfaction of Overall City Maintenance) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q4_16. Please tell us how satisfied you are with the following service provided by the municipality: Overall city | Very satisfied | Count <br> \% within Q4_16. <br> \% within D5. | $\begin{array}{r} 9 \\ 14.5 \% \\ 6.7 \% \end{array}$ | $\begin{array}{r} 53 \\ 85.5 \% \\ 6.4 \% \end{array}$ | $\begin{array}{r} 62 \\ 100.0 \% \\ 6.5 \% \end{array}$ |
| maintenance. | Satisfied | Count <br> \% within Q4_16. <br> \% within D5. | 78 $12.9 \%$ $57.8 \%$ | 526 $87.1 \%$ $64.0 \%$ | $\begin{array}{r} 604 \\ 100.0 \% \\ 63.1 \% \end{array}$ |
|  | Dissatisfied | Count <br> \% within Q4_16. <br> \% within D5. | 36 $15.5 \%$ $26.7 \%$ | 196 $84.5 \%$ $23.8 \%$ | $\begin{array}{r} 232 \\ 100.0 \% \\ 24.2 \% \end{array}$ |
|  | Very dissatisfied | Count <br> \% within Q4_16. <br> \% within D5. | 12 $20.3 \%$ $8.9 \%$ | 47 $79.7 \%$ $5.7 \%$ | $\begin{array}{r} 59 \\ 100.0 \% \\ 6.2 \% \end{array}$ |
| Total |  | Count <br> \% within Q4_16. <br> \% within D5. | $\begin{array}{r} 135 \\ 14.1 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} \hline 822 \\ 85.9 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} \hline 957 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q4_17 (Satisfaction of Parking Enforcement) by D5 (Person with Disabilities)


Q4_18 (Satisfaction of Police Services) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q4_18. Please tell us how | Very satisfied | Count | 23 | 146 | 169 |
| satisfied you are with the |  | \% within Q4_18. | 13.6\% | 86.4\% | 100.0\% |
| following service provided by the municipality: Police |  | \% within D5. | 17.0\% | 18.9\% | 18.6\% |
| services. | Satisfied | Count | 81 | 497 | 578 |
|  |  | \% within Q4_18. | 14.0\% | 86.0\% | 100.0\% |
|  |  | \% within D5. | 60.0\% | 64.2\% | 63.6\% |
|  | Dissatisfied | Count | 16 | 86 | 102 |
|  |  | \% within Q4_18. | 15.7\% | 84.3\% | 100.0\% |
|  |  | \% within D5. | 11.9\% | 11.1\% | 11.2\% |
|  | Very dissatisfied | Count | 15 | 45 | 60 |
|  |  | \% within Q4_18. | 25.0\% | 75.0\% | 100.0\% |
|  |  | \% within D5. | 11.1\% | 5.8\% | 6.6\% |
| Total |  | Count | 135 | 774 | 909 |
|  |  | \% within Q4_18. | 14.9\% | 85.1\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q4_19 (Satisfaction of Public Engagement) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q4_19. Please tell us how | Very satisfied | Count | 6 | 92 | 98 |
| satisfied you are with the |  | \% within Q4_19. | 6.1\% | 93.9\% | 100.0\% |
| the municipality: Public |  | \% within D5. | 5.9\% | 13.5\% | 12.5\% |
| engagement (example: | Satisfied | Count | 37 | 367 | 404 |
| consultation on projects like |  | \% within Q4_19. | 9.2\% | 90.8\% | 100.0\% |
| Cogswell District). |  | \% within D5. | 36.3\% | 53.9\% | 51.6\% |
|  | Dissatisfied | Count | 34 | 148 | 182 |
|  |  | \% within Q4_19. | 18.7\% | 81.3\% | 100.0\% |
|  |  | \% within D5. | 33.3\% | 21.7\% | 23.2\% |
|  | Very dissatisfied | Count | 25 | 74 | 99 |
|  |  | \% within Q4_19. | 25.3\% | 74.7\% | 100.0\% |
|  |  | \% within D5. | 24.5\% | 10.9\% | 12.6\% |
| Total |  | Count | 102 | 681 | 783 |
|  |  | \% within Q4_19. | 13.0\% | 87.0\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q4_20 (Satisfaction of Transit - Convenctional Bus \& Ferry) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q4_20. Please tell us how | Very satisfied | Count | 5 | 51 | 56 |
| satisfied you are with the |  | \% within Q4_20. | 8.9\% | 91.1\% | 100.0\% |
| the municipality: Public Transit |  | \% within D5. | 4.1\% | 6.7\% | 6.4\% |
| Conventional bus \& ferry | Satisfied | Count | 47 | 332 | 379 |
| (example: reliability). |  | \% within Q4_20. | 12.4\% | 87.6\% | 100.0\% |
|  |  | \% within D5. | 38.2\% | 43.9\% | 43.1\% |
|  | Dissatisfied | Count | 36 | 248 | 284 |
|  |  | \% within Q4_20. | 12.7\% | 87.3\% | 100.0\% |
|  |  | \% within D5. | 29.3\% | 32.8\% | 32.3\% |
|  | Very dissatisfied | Count | 35 | 126 | 161 |
|  |  | \% within Q4_20. | 21.7\% | 78.3\% | 100.0\% |
|  |  | \% within D5. | 28.5\% | 16.6\% | 18.3\% |
| Total |  | Count | 123 | 757 | 880 |
|  |  | \% within Q4_20. | 14.0\% | 86.0\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q4_21 (Satisfaction of Transit - Access-a-bus) by D5 (Person with Disabilities)

|  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Yes | No |  |
| Q4_21. Please tell us how $\quad$ Very satisfiedsatisfied you are with thefollowing service provided bythe municipality: Public Transit -Access-a-bus (example: <br> reliability). | Count | 6 | 31 | 37 |
|  | \% within Q4_21. | 16.2\% | 83.8\% | 100.0\% |
|  | \% within D5. | 9.2\% | 12.9\% | 12.1\% |
|  | Count | 29 | 115 | 144 |
|  | \% within Q4_21. | 20.1\% | 79.9\% | 100.0\% |
|  | \% within D5. | 44.6\% | 47.9\% | 47.2\% |
| Dissatisfied | Count | 11 | 58 | 69 |
|  | \% within Q4_21. | 15.9\% | 84.1\% | 100.0\% |
|  | \% within D5. | 16.9\% | 24.2\% | 22.6\% |
| Very dissatisfied | Count | 19 | 36 | 55 |
|  | \% within Q4_21. | 34.5\% | 65.5\% | 100.0\% |
|  | \% within D5. | 29.2\% | 15.0\% | 18.0\% |
| Total | Count | 65 | 240 | 305 |
|  | \% within Q4_21. | 21.3\% | 78.7\% | 100.0\% |
|  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q4_22 (Satisfaction of Overall Transit Service) by D5 (Person with Disabilities)


Q4_23 (Satisfaction of Indoor Recreation Facilities) by D5 (Person with Disabilities)


Q4_24 (Satisfaction of Outdoor Recreation Facilities) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q4_24. Please tell us how satisfied you are with the following service provided by the municipality: Outdoor recreation facilities (example: sports fields). | Very satisfied | Count | 10 | 91 | 101 |
|  |  | \% within Q4_24. | 9.9\% | 90.1\% | 100.0\% |
|  |  | \% within D5. | 9.1\% | 13.0\% | 12.5\% |
|  | Satisfied | Count | 73 | 445 | 518 |
|  |  | \% within Q4_24. | 14.1\% | 85.9\% | 100.0\% |
|  |  | \% within D5. | 66.4\% | 63.6\% | 64.0\% |
|  | Dissatisfied | Count | 14 | 113 | 127 |
|  |  | \% within Q4_24. | 11.0\% | 89.0\% | 100.0\% |
|  |  | \% within D5. | 12.7\% | 16.1\% | 15.7\% |
|  | Very dissatisfied | Count | 13 | 51 | 64 |
|  |  | \% within Q4_24. | 20.3\% | 79.7\% | 100.0\% |
|  |  | \% within D5. | 11.8\% | 7.3\% | 7.9\% |
| Total |  | Count | 110 | 700 | 810 |
|  |  | \% within Q4_24. | 13.6\% | 86.4\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q4_25 (Satisfaction of Recreation Programming) by D5 (Person with Disabilities)


Q4_26 (Satisfaction of Sidewalk Maintenance) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q4_26. Please tell us how | Very satisfied | Count | 9 | 65 | 74 |
| satisfied you are with the |  | \% within Q4_26. | 12.2\% | 87.8\% | 100.0\% |
| following service provided by the municipality: Sidewalk |  | \% within D5. | 7.1\% | 8.2\% | 8.0\% |
| maintenance. | Satisfied | Count | 41 | 417 | 458 |
|  |  | \% within Q4_26. | 9.0\% | 91.0\% | 100.0\% |
|  |  | \% within D5. | 32.3\% | 52.5\% | 49.7\% |
|  | Dissatisfied | Count | 44 | 211 | 255 |
|  |  | \% within Q4_26. | 17.3\% | 82.7\% | 100.0\% |
|  |  | \% within D5. | 34.6\% | 26.6\% | 27.7\% |
|  | Very dissatisfied | Count | 33 | 101 | 134 |
|  |  | \% within Q4_26. | 24.6\% | 75.4\% | 100.0\% |
|  |  | \% within D5. | 26.0\% | 12.7\% | 14.5\% |
| Total |  | Count | 127 | 794 | 921 |
|  |  | \% within Q4_26. | 13.8\% | 86.2\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q4_27 (Satisfaction of Street / Road Maintenance) by D5 (Person with Disabilities)


Q4_28 (Satisfaction of Traffic Management) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q4_28. Please tell us how satisfied you are with the following service provided by the municipality: Traffic | Very satisfied | Count <br> \% within Q4_28. <br> \% within D5. | $\begin{array}{r} 12 \\ 20.0 \% \\ 9.1 \% \end{array}$ | $\begin{array}{r} 48 \\ 80.0 \% \\ 5.9 \% \end{array}$ | $\begin{array}{r} 60 \\ 100.0 \% \\ 6.3 \% \end{array}$ |
| management (example: signals). | Satisfied | Count <br> \% within Q4_28. <br> \% within D5. | 62 $12.4 \%$ $47.0 \%$ | 437 $87.6 \%$ $53.7 \%$ | $\begin{array}{r} \hline 499 \\ 100.0 \% \\ 52.7 \% \end{array}$ |
|  | Dissatisfied | Count <br> \% within Q4_28. <br> \% within D5. | 31 $12.6 \%$ $23.5 \%$ | 216 $87.4 \%$ $26.5 \%$ | $\begin{array}{r} 247 \\ 100.0 \% \\ 26.1 \% \end{array}$ |
|  | Very dissatisfied | Count <br> \% within Q4_28. <br> \% within D5. | 27 $19.3 \%$ $20.5 \%$ | $\begin{array}{r} \hline 113 \\ 80.7 \% \\ 13.9 \% \end{array}$ | $\begin{array}{r} 140 \\ 100.0 \% \\ 14.8 \% \end{array}$ |
| Total |  | Count <br> \% within Q4_28. <br> \% within D5. | $\begin{array}{r} 132 \\ 14.0 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} \hline 814 \\ 86.0 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} 946 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q4_29 (Satisfaction of Traffic / Pedestrian Safety) by D5 (Person with Disabilities)


Q4_30 (Satisfaction of Winter Maintenance) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q4_30. Please tell us how | Very satisfied | Count | 6 | 46 | 52 |
| satisfied you are with the |  | \% within Q4_30. | 11.5\% | 88.5\% | 100.0\% |
| following service provided by the municipality: Winter |  | \% within D5. | 4.3\% | 5.5\% | 5.4\% |
| maintenance (example: snow | Satisfied | Count | 37 | 357 | 394 |
| and ice removal). |  | \% within Q4_30. | 9.4\% | 90.6\% | 100.0\% |
|  |  | \% within D5. | 26.8\% | 43.1\% | 40.7\% |
|  | Dissatisfied | Count | 44 | 257 | 301 |
|  |  | \% within Q4_30. | 14.6\% | 85.4\% | 100.0\% |
|  |  | \% within D5. | 31.9\% | 31.0\% | 31.1\% |
|  | Very dissatisfied | Count | 51 | 169 | 220 |
|  |  | \% within Q4_30. | 23.2\% | 76.8\% | 100.0\% |
|  |  | \% within D5. | 37.0\% | 20.4\% | 22.8\% |
| Total |  | Count | 138 | 829 | 967 |
|  |  | \% within Q4_30. | 14.3\% | 85.7\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q5 (Satisfaction of Services) by D5 (Person with Disabilities)


Q6_1 (Importance of Governance and Engagement) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q6_1. Please rate the | Very important | Count | 71 | 360 | 431 |
| following Council Priority in |  | \% within Q6_1. | 16.5\% | 83.5\% | 100.0\% |
| terms of its importance to you: |  | \% within D5. | 49.7\% | 42.5\% | 43.5\% |
|  | Important | Count | 56 | 424 | 480 |
|  |  | \% within Q6_1. | 11.7\% | 88.3\% | 100.0\% |
|  |  | \% within D5. | 39.2\% | 50.1\% | 48.5\% |
|  | Not important | Count | 15 | 52 | 67 |
|  |  | \% within Q6_1. | 22.4\% | 77.6\% | 100.0\% |
|  |  | \% within D5. | 10.5\% | 6.1\% | 6.8\% |
|  | Not at all important | Count | 1 | 11 | 12 |
|  |  | \% within Q6_1. | 8.3\% | 91.7\% | 100.0\% |
|  |  | \% within D5. | 0.7\% | 1.3\% | 1.2\% |
| Total |  | Count | 143 | 847 | 990 |
|  |  | \% within Q6_1. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q6_2 (Importance of Economic Development) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q6_2. Please rate the | Very important | Count | 48 | 351 | 399 |
| following Council Priority in |  | \% within Q6_2. | 12.0\% | 88.0\% | 100.0\% |
| Economic Development. |  | \% within D5. | 33.6\% | 41.4\% | 40.3\% |
|  | Important | Count | 74 | 409 | 483 |
|  |  | \% within Q6_2. | 15.3\% | 84.7\% | 100.0\% |
|  |  | \% within D5. | 51.7\% | 48.3\% | 48.8\% |
|  | Not important | Count | 18 | 70 | 88 |
|  |  | \% within Q6_2. | 20.5\% | 79.5\% | 100.0\% |
|  |  | \% within D5. | 12.6\% | 8.3\% | 8.9\% |
|  | Not at all important | Count | 3 | 17 | 20 |
|  |  | \% within Q6_2. | 15.0\% | 85.0\% | 100.0\% |
|  |  | \% within D5. | 2.1\% | 2.0\% | 2.0\% |
| Total |  | Count | 143 | 847 | 990 |
|  |  | \% within Q6_2. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q6_3 (Importance of Healthy Liveable Communities) by D5 (Person with Disabilities)


## Q6_4 (Importance of Transportation) by D5 (Person with Disabilities)



Q6_5 (Importance of Service Delivery) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q6_5. Please rate the | Very important | Count | 46 | 219 | 265 |
| following Council Priority in |  | \% within Q6_5. | 17.4\% | 82.6\% | 100.0\% |
| terms of its importance to you: |  | \% within D5. | 32.2\% | 25.9\% | 26.8\% |
|  | Important | Count | 83 | 508 | 591 |
|  |  | \% within Q6_5. | 14.0\% | 86.0\% | 100.0\% |
|  |  | \% within D5. | 58.0\% | 60.0\% | 59.7\% |
|  | Not important | Count | 10 | 113 | 123 |
|  |  | \% within Q6_5. | 8.1\% | 91.9\% | 100.0\% |
|  |  | \% within D5. | 7.0\% | 13.3\% | 12.4\% |
|  | Not at all important | Count | 4 | 7 | 11 |
|  |  | \% within Q6_5. | 36.4\% | 63.6\% | 100.0\% |
|  |  | \% within D5. | 2.8\% | 0.8\% | 1.1\% |
| Total |  | Count | 143 | 847 | 990 |
|  |  | \% within Q6_5. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q6_6 (Importance of Social Development) by D5 (Person with Disabilities)


Q7 (Service Level) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q7. For the followingGovernance \& Engagementservice, please indicatewhether you believe the |  | Count | 61 | 234 | $\begin{array}{r} 295 \\ 100.0 \% \\ 29.8 \% \end{array}$ |
|  |  | \% within Q7. | 20.7\% | 79.3\% |  |
|  |  | \% within D5. | 42.7\% | 27.6\% |  |
| municipality should increase, maintain, or reduce the level of service: Public engagement (consultations like this one). | Maintain service levels | Count | 72 | 556 | $\begin{array}{r} 628 \\ 100.0 \% \\ 63.4 \% \end{array}$ |
|  |  | \% within Q7. | 11.5\% | 88.5\% |  |
|  |  | \% within D5. | 50.3\% | 65.6\% |  |
|  | Decrease service levels | Count | 10 | 57 | $\begin{array}{r} 67 \\ 100.0 \% \\ 6.8 \% \end{array}$ |
|  |  | \% within Q7. | 14.9\% | 85.1\% |  |
|  |  | \% within D5. | 7.0\% | 6.7\% |  |
| Total |  | Count | 143 | 847 | 990 |
|  |  | \% within Q7. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q8_1 (Service Level of Business Support Services) by D5 (Person with Disabilities)


## Q8_2 (Service Level of Community Planning) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q8_2. For the following Economic Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community planning / development approvals. | Increase service levels | Count | 56 | 327 | 383 |
|  |  | \% within Q8_2. | 14.6\% | 85.4\% | 100.0\% |
|  |  | \% within D5. | 39.2\% | 38.6\% | 38.7\% |
|  | Maintain service levels | Count | 76 | 463 | 539 |
|  |  | \% within Q8_2. | 14.1\% | 85.9\% | 100.0\% |
|  |  | \% within D5. | 53.1\% | 54.7\% | 54.4\% |
|  | Decrease service levels | Count | 11 | 57 | 68 |
|  |  | \% within Q8_2. | 16.2\% | 83.8\% | 100.0\% |
|  |  | \% within D5. | 7.7\% | 6.7\% | 6.9\% |
| Total |  | Count | 143 | 847 | 990 |
|  |  | \% within Q8_2. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q8_3 (Service Level of Economic Development) by D5 (Person with Disabilities)

|  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Yes | No |  |
| Q8_3. For the followingEconomic Developmentservice, please indicatewhether you believe the | Count | 45 | 291 | 336 |
|  | \% within Q8_3. | 13.4\% | 86.6\% | 100.0\% |
|  | \% within D5. | 31.5\% | 34.4\% | 33.9\% |
| municipality should increase, maintain, or reduce the level of service: Economic development. | Count | 80 | 481 | 561 |
|  | \% within Q8_3. | 14.3\% | 85.7\% | 100.0\% |
|  | \% within D5. | 55.9\% | 56.8\% | 56.7\% |
|  | Count | 18 | 75 | 93 |
|  | \% within Q8_3. | 19.4\% | 80.6\% | 100.0\% |
|  | \% within D5. | 12.6\% | 8.9\% | 9.4\% |
| Total | Count | 143 | 847 | 990 |
|  | \% within Q8_3. | 14.4\% | 85.6\% | 100.0\% |
|  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q9_1 (Service Level of Bike Lanes / Cycling Facilities) by D5 (Person with Disabilities)


## Q9_2 (Service Level of Parking Enforcement) by D5 (Person with Disabilities)



## Q9_3 (Service Level of Conventional Bus \& Ferry) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| Q9_3. For the following | Increase service levels | Count | 84 | 492 | 576 |
| Transportation service, please |  | \% within Q9_3. | 14.6\% | 85.4\% | 100.0\% |
| the municipality should |  | \% within D5. | 58.7\% | 58.1\% | 58.2\% |
| increase, maintain, or reduce | Maintain service levels | Count | 56 | 333 | 389 |
| the level of service: Public |  | \% within Q9_3. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 39.2\% | 39.3\% | 39.3\% |
|  | Decrease service levels | Count | 3 | 22 | 25 |
|  |  | \% within Q9_3. | 12.0\% | 88.0\% | 100.0\% |
|  |  | \% within D5. | 2.1\% | 2.6\% | 2.5\% |
| Total |  | Count | 143 | 847 | 990 |
|  |  | \% within Q9_3. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

## Q9_4 (Service Level of Public Transit - Access-A-Bus) by D5 (Person with Disabilities)



Q9_5 (Service Level of Overall Transit Service) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q9_5. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Overall transit service. | Increase service levels | Count | 79 | 475 | 554 |
|  |  | \% within Q9_5. | 14.3\% | 85.7\% | 100.0\% |
|  |  | \% within D5. | 55.2\% | 56.1\% | 56.0\% |
|  | Maintain service levels | Count | 60 | 349 | 409 |
|  |  | \% within Q9_5. | 14.7\% | 85.3\% | 100.0\% |
|  |  | \% within D5. | 42.0\% | 41.2\% | 41.3\% |
|  | Decrease service levels | Count | 4 | 23 | 27 |
|  |  | \% within Q9_5. | 14.8\% | 85.2\% | 100.0\% |
|  |  | \% within D5. | 2.8\% | 2.7\% | 2.7\% |
| Total |  | Count | 143 | 847 | 990 |
|  |  | \% within Q9_5. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q9_6 (Service Level of Sidewalk Maintenance) by D5 (Person with Disabilities)


Q9_7 (Service Level of Street / Road Maintenance) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q9_7. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Street / road maintenance. | Increase service levels | Count | 97 | 467 | 564 |
|  |  | \% within Q9_7. | 17.2\% | 82.8\% | 100.0\% |
|  |  | \% within D5. | 67.8\% | 55.1\% | 57.0\% |
|  | Maintain service levels | Count | 44 | 359 | 403 |
|  |  | \% within Q9_7. | 10.9\% | 89.1\% | 100.0\% |
|  |  | \% within D5. | 30.8\% | 42.4\% | 40.7\% |
|  | Decrease service levels | Count | 2 | 21 | 23 |
|  |  | \% within Q9_7. | 8.7\% | 91.3\% | 100.0\% |
|  |  | \% within D5. | 1.4\% | 2.5\% | 2.3\% |
| Total |  | Count | 143 | 847 | 990 |
|  |  | \% within Q9_7. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

## Q9_8 (Service Level of Traffic Management) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q9_8. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic management. | Increase service levels | Count | 55 | 276 | 331 |
|  |  | \% within Q9_8. | 16.6\% | 83.4\% | 100.0\% |
|  |  | \% within D5. | 38.5\% | 32.6\% | 33.4\% |
|  | Maintain service levels | Count | 84 | 526 | 610 |
|  |  | \% within Q9_8. | 13.8\% | 86.2\% | 100.0\% |
|  |  | \% within D5. | 58.7\% | 62.1\% | 61.6\% |
|  | Decrease service levels | Count | 4 | 45 | 49 |
|  |  | \% within Q9_8. | 8.2\% | 91.8\% | 100.0\% |
|  |  | \% within D5. | 2.8\% | 5.3\% | 4.9\% |
| Total |  | Count | 143 | 847 | 990 |
|  |  | \% within Q9_8. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q9_9 (Service Level of Traffic / Pedestrian Safety) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q9_9. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic / pedestrian safety. | Increase service levels | Count | 76 | 376 | $\begin{array}{r} 452 \\ 100.0 \% \\ 45.7 \% \end{array}$ |
|  |  | \% within Q9_9. | 16.8\% | 83.2\% |  |
|  |  | \% within D5. | 53.1\% | 44.4\% |  |
|  | Maintain service levels | Count | 61 | 436 | $\begin{array}{r} 497 \\ 100.0 \% \\ 50.2 \% \end{array}$ |
|  |  | \% within Q9_9. | 12.3\% | 87.7\% |  |
|  |  | \% within D5. | 42.7\% | 51.5\% |  |
|  | Decrease service levels | Count | 6 | 35 | $\begin{array}{r} 41 \\ 100.0 \% \\ 4.1 \% \end{array}$ |
|  |  | \% within Q9_9. | 14.6\% | 85.4\% |  |
|  |  | \% within D5. | 4.2\% | 4.1\% |  |
| Total |  | Count | 143 | 847 | $\begin{array}{r} 990 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q9_9. | 14.4\% | 85.6\% |  |
|  |  | \% within D5. | 100.0\% | 100.0\% |  |

Q9_10 (Service Level of Winter Maintenance) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q9_10. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Winter maintenance. | Increase service levels | Count | 101 | 396 | $\begin{array}{r} 497 \\ 100.0 \% \\ 50.2 \% \end{array}$ |
|  |  | \% within Q9_10. | 20.3\% | 79.7\% |  |
|  |  | \% within D5. | 70.6\% | 46.8\% |  |
|  | Maintain service levels | Count | 42 | 432 | 474$100.0 \%$$47.9 \%$ |
|  |  | \% within Q9_10. | 8.9\% | 91.1\% |  |
|  |  | \% within D5. | 29.4\% | 51.0\% |  |
|  | Decrease service levels | Count | 0 | 19 | 19$100.0 \%$$1.9 \%$ |
|  |  | \% within Q9_10. | 0.0\% | 100.0\% |  |
|  |  | \% within D5. | 0.0\% | 2.2\% |  |
| Total |  | Count | 143 | 847 | $\begin{array}{r} 990 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q9_10. | 14.4\% | 85.6\% |  |
|  |  | \% within D5. | 100.0\% | 100.0\% |  |

Q10_1 (Service Level of Arts and Cultural Programming) by D5 (Person with Disabilities)


Q10_2 (Service Level of Cleanliness) by D5 (Person with Disabilities)


Q10_3 (Service Level of Community Beautification) by D5 (Person with Disabilities)


Q10_4 (Service Level of Emergency Preparedness) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q10_4. For the following Increase service levelsHealthy Liveable Communities |  | Count | 79 | 460 | 539 |
|  |  | \% within Q10_4. | 14.7\% | 85.3\% | 100.0\% |
|  |  | \% within D5. | 55.2\% | 54.3\% | 54.4\% |
| municipality should increase, maintain, or reduce the level of service: Emergency preparedness. | Maintain service levels | Count | 58 | 352 | 410 |
|  |  | \% within Q10_4. | 14.1\% | 85.9\% | 100.0\% |
|  |  | \% within D5. | 40.6\% | 41.6\% | 41.4\% |
|  | Decrease service levels | Count | 6 | 35 | 41 |
|  |  | \% within Q10_4. | 14.6\% | 85.4\% | 100.0\% |
|  |  | \% within D5. | 4.2\% | 4.1\% | 4.1\% |
| Total |  | Count | 143 | 847 | 990 |
|  |  | \% within Q10_4. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q10_5 (Service Level of Environmental Protection and Sustainability) by D5 (Person with Disabilities)


Q10_6 (Service Level of Fire Services) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q10_6. For the followingHealthy Liveable Communitiesservice, please indicatewhether you believe the |  | Count | 34 | 125 | 159 |
|  |  | \% within Q10_6. | 21.4\% | 78.6\% |  |
|  |  | \% within D5. | 23.8\% | 14.8\% | 16.1\% |
| municipality should increase, maintain, or reduce the level of service: Fire services. | Maintain service levels | Count | 107 | 706 | $\begin{array}{r} 813 \\ 100.0 \% \\ 82.1 \% \end{array}$ |
|  |  | \% within Q10_6. | 13.2\% | 86.8\% |  |
|  |  | \% within D5. | 74.8\% | 83.4\% |  |
|  | Decrease service levels | Count | 2 | 16 | 18$100.0 \%$$1.8 \%$ |
|  |  | \% within Q10_6. | 11.1\% | 88.9\% |  |
|  |  | \% within D5. | 1.4\% | 1.9\% |  |
| Total |  | Count | 143 | 847 | $\begin{array}{r} 990 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q10_6. | 14.4\% | 85.6\% |  |
|  |  | \% within D5. | 100.0\% | 100.0\% |  |

Q10_7 (Service Level of Garbage, Recycling, and Organics Collection) by D5 (Person with Disabilities)


Q10_8 (Service Level of Halifax Public Libraries) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q10_8. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Halifax Public Libraries. | Increase service levels | Count | 50 | 249 | 299 |
|  |  | \% within Q10_8. | 16.7\% | 83.3\% | 100.0\% |
|  |  | \% within D5. | 35.2\% | 29.4\% | 30.2\% |
|  | Maintain service levels | Count | 88 | 570 | 658 |
|  |  | \% within Q10_8. | 13.4\% | 86.6\% | 100.0\% |
|  |  | \% within D5. | 62.0\% | 67.3\% | 66.5\% |
|  | Decrease service levels | Count | 4 | 28 | 32 |
|  |  | \% within Q10_8. | 12.5\% | 87.5\% | 100.0\% |
|  |  | \% within D5. | 2.8\% | 3.3\% | 3.2\% |
| Total |  | Count | 142 | 847 | 989 |
|  |  | \% within Q10_8. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q10_9 (Service Level of Overall City Maintenance) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q10_9. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Overall city maintenance. | Increase service levels | Count | 56 | 303 | 359 |
|  |  | \% within Q10_9. | 15.6\% | 84.4\% | 100.0\% |
|  |  | \% within D5. | 39.2\% | 35.8\% | 36.3\% |
|  | Maintain service levels | Count | 83 | 508 | 591 |
|  |  | \% within Q10_9. | 14.0\% | 86.0\% | 100.0\% |
|  |  | \% within D5. | 58.0\% | 60.0\% | 59.7\% |
|  | Decrease service levels | Count | 4 | 36 | 40 |
|  |  | \% within Q10_9. | 10.0\% | 90.0\% | 100.0\% |
|  |  | \% within D5. | 2.8\% | 4.3\% | 4.0\% |
| Total |  | Count | 143 | 847 | 990 |
|  |  | \% within Q10_9. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q10_10 (Service Level of Parks, Etc.) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q10_10. For the following Increase service levelsHealthy Liveable Communitiesservice, please indicatewhether you believe the |  | Count | 46 | 199 | $\begin{array}{r} 245 \\ 100.0 \% \\ 24.7 \% \end{array}$ |
|  |  | \% within Q10_10. | 18.8\% | 81.2\% |  |
|  |  | \% within D5. | 32.2\% | 23.5\% |  |
| municipality should increase, maintain, or reduce the level of service: Parks, playgrounds, and green spaces. | Maintain service levels | Count | 94 | 637 | 731 |
|  |  | \% within Q10_10. | 12.9\% | 87.1\% | 100.0\% |
|  |  | \% within D5. | 65.7\% | 75.2\% | 73.8\% |
|  | Decrease service levels | Count | 3 | 11 | 14 |
|  |  | \% within Q10_10. | 21.4\% | 78.6\% | 100.0\% |
|  |  | \% within D5. | 2.1\% | 1.3\% | 1.4\% |
| Total |  | Count | 143 | 847 | 990 |
|  |  | \% within Q10_10. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q10_11 (Service Level of Police Services) by D5 (Person with Disabilities)


Q10_12 (Service Level of Indoor Recreation Facilities) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q10_12. For the followingHealthy Liveable Communitiesservice, please indicatewhether you believe the |  | Count | 46 | 197 | $\begin{array}{r} 243 \\ 100.0 \% \\ 24.5 \% \end{array}$ |
|  |  | \% within Q10_12. | 18.9\% | 81.1\% |  |
|  |  | \% within D5. | 32.2\% | 23.3\% |  |
| municipality should increase, maintain, or reduce the level of service: Indoor recreation facilities. | Maintain service levels | Count | 92 | 601 | 693 |
|  |  | \% within Q10_12. | 13.3\% | 86.7\% | 100.0\% |
|  |  | \% within D5. | 64.3\% | 71.0\% | 70.0\% |
|  | Decrease service levels | Count | 5 | 49 | 54 |
|  |  | \% within Q10_12. | 9.3\% | 90.7\% | 100.0\% |
|  |  | \% within D5. | 3.5\% | 5.8\% | 5.5\% |
| Total |  | Count | 143 | 847 | 990 |
|  |  | \% within Q10_12. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q10_13 (Service Level of Outdoor Recreation Facilities) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| Q10_13. For the following Increase service levelsHealthy Liveable Communitiesservice, please indicatewhether you believe the |  | Count | 44 | 210 | $\begin{array}{r} 254 \\ 100.0 \% \\ 25.7 \% \end{array}$ |
|  |  | \% within Q10_13. | 17.3\% | 82.7\% |  |
|  |  | \% within D5. | 30.8\% | 24.8\% |  |
| municipality should increase, maintain, or reduce the level of service: Outdoor recreation facilities. | Maintain service levels | Count | 91 | 586 | 677 |
|  |  | \% within Q10_13. | 13.4\% | 86.6\% | 100.0\% |
|  |  | \% within D5. | 63.6\% | 69.2\% | 68.4\% |
|  | Decrease service levels | Count | 8 | 51 | 59 |
|  |  | \% within Q10_13. | 13.6\% | 86.4\% | 100.0\% |
|  |  | \% within D5. | 5.6\% | 6.0\% | 6.0\% |
| Total |  | Count | 143 | 847 | 990 |
|  |  | \% within Q10_13. | 14.4\% | 85.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

Q10_14 (Service Level of Recreation Programming) by D5 (Person with Disabilities)


Q11_1 (Service Level of Accessibility Programming) by D5 (Person with Disabilities)


Q11_2 (Service Level of Affordability / Free Programming) by D5 (Person with Disabilities)


Q11_3 (Service Level of Diversity Programming) by D5 (Person with Disabilities)


D1 (Gender) by D5 (Person with Disabilities)


## D2 (Age) by D5 (Person with Disabilities)



D3 (Income) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a | disabilities? |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No | Total |
| D3. What was your 2018 total | Less than \$30,000 | Count | 27 | 59 | 86 |
| household income before |  | \% within D3. | 31.4\% | 68.6\% | 100.0\% |
| taxes? |  | \% within D5. | 23.7\% | 8.0\% | 10.1\% |
|  | \$30,000 to less than | Count | 36 | 96 | 132 |
|  | \$50,000 | \% within D3. | 27.3\% | 72.7\% | 100.0\% |
|  |  | \% within D5. | 31.6\% | 13.0\% | 15.5\% |
|  | \$50,000 to less than | Count | 18 | 167 | 185 |
|  | \$75,000 | \% within D3. | 9.7\% | 90.3\% | 100.0\% |
|  |  | \% within D5. | 15.8\% | 22.6\% | 21.7\% |
|  | \$75,000 to less than | Count | 12 | 133 | 145 |
|  | \$100,000 | \% within D3. | 8.3\% | 91.7\% | 100.0\% |
|  |  | \% within D5. | 10.5\% | 18.0\% | 17.0\% |
|  | \$100,000 to less than | Count | 9 | 114 | 123 |
|  | \$125,000 | \% within D3. | 7.3\% | 92.7\% | 100.0\% |
|  |  | \% within D5. | 7.9\% | 15.4\% | 14.4\% |
|  | \$125,000 to less than | Count | 5 | 82 | 87 |
|  | \$150,000 | \% within D3. | 5.7\% | 94.3\% | 100.0\% |
|  |  | \% within D5. | 4.4\% | 11.1\% | 10.2\% |
|  | Over \$150,000 | Count | 7 | 88 | 95 |
|  |  | \% within D3. | 7.4\% | 92.6\% | 100.0\% |
|  |  | \% within D5. | 6.1\% | 11.9\% | 11.1\% |
| Total |  | Count | 114 | 739 | 853 |
|  |  | \% within D3. | 13.4\% | 86.6\% | 100.0\% |
|  |  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

## D4 (Employment Status) by D5 (Person with Disabilities)

|  |  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes | No |  |
| D4. What is your employment status? | Employed full time | Count <br> \% within D4. <br> \% within D5. | 51 $9.4 \%$ $37.8 \%$ | 491 $90.6 \%$ $59.3 \%$ | $\begin{array}{r} 542 \\ 100.0 \% \\ 56.3 \% \end{array}$ |
|  | Employed part time | Count \% within D4. \% within D5. | 10 $16.4 \%$ $7.4 \%$ | $\begin{array}{r} \hline 51 \\ 83.6 \% \\ 6.2 \% \end{array}$ | $\begin{array}{r} 61 \\ 100.0 \% \\ 6.3 \% \end{array}$ |
|  | Unemployed and currently looking for work | Count \% within D4. \% within D5. | 4 $21.1 \%$ $3.0 \%$ | 15 $78.9 \%$ $1.8 \%$ | $\begin{array}{r} 19 \\ 100.0 \% \\ 2.0 \% \end{array}$ |
|  | Unemployed and not currently looking for work | Count <br> \% within D4. <br> \% within D5. | 2 $33.3 \%$ $1.5 \%$ | 4 $66.7 \%$ $0.5 \%$ | $\begin{array}{r} 6 \\ 100.0 \% \\ 0.6 \% \end{array}$ |
|  | Student | Count \% within D4. \% within D5. | 4 $16.7 \%$ $3.0 \%$ | 20 $83.3 \%$ $2.4 \%$ | $\begin{array}{r} 24 \\ 100.0 \% \\ 2.5 \% \end{array}$ |
|  | Retired | Count <br> \% within D4. <br> \% within D5. | 39 $18.4 \%$ $28.9 \%$ | 173 $81.6 \%$ $20.9 \%$ | $\begin{array}{r} 212 \\ 100.0 \% \\ 22.0 \% \end{array}$ |
|  | Homemaker | Count <br> \% within D4. <br> \% within D5. | 1 $7.1 \%$ $0.7 \%$ | 13 $92.9 \%$ $1.6 \%$ | $\begin{array}{r} 14 \\ 100.0 \% \\ 1.5 \% \end{array}$ |
|  | Self-employed | Count <br> \% within D4. <br> \% within D5. | 7 $10.6 \%$ $5.2 \%$ | 59 $89.4 \%$ $7.1 \%$ | $\begin{array}{r} 66 \\ 100.0 \% \\ 6.9 \% \end{array}$ |
|  | Unable to work | Count <br> \% within D4. <br> \% within D5. | 17 $89.5 \%$ $12.6 \%$ | 2 $10.5 \%$ $0.2 \%$ | $\begin{array}{r} 19 \\ 100.0 \% \\ 2.0 \% \end{array}$ |
| Total |  | Count <br> \% within D4. <br> \% within D5. | 135 $14.0 \%$ $100.0 \%$ | 828 $86.0 \%$ $100.0 \%$ | $\begin{array}{r} 963 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

D6 (Acadian or Francophone) by D5 (Person with Disabilities)

|  |  | D5. Do you identify as a person with disabilities? |  | Total |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Yes | No |  |
| D6. Do you identify as Acadian Yes - Acadian or Francophone? | Count | 14 | 53 | 67 |
|  | \% within D6. | 20.9\% | 79.1\% | 100.0\% |
|  | \% within D5. | 10.4\% | 6.4\% | 6.9\% |
|  | Count | 3 | 25 | 28 |
|  | \% within D6. | 10.7\% | 89.3\% | 100.0\% |
|  | \% within D5. | 2.2\% | 3.0\% | 2.9\% |
| No | Count | 118 | 755 | 873 |
|  | \% within D6. | 13.5\% | 86.5\% | 100.0\% |
|  | \% within D5. | 87.4\% | 90.6\% | 90.2\% |
| Total | Count | 135 | 833 | 968 |
|  | \% within D6. | 13.9\% | 86.1\% | 100.0\% |
|  | \% within D5. | 100.0\% | 100.0\% | 100.0\% |

D7 (Ethnic Identity) by D5 (Person with Disabilities)


|  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q1. Select the first three digits B3H of your postal code. | Count | 33 | ${ }^{4}$ | - 2 |  | ${ }^{2}$ | 14 | 0 |  | 0 | 63 |
|  | \% within Q1. | 52.4\% | 6.3\% | 3.2\% | 1.6\% | 3.2\% | 22.2\% | 0.0\% | 11.1\% | 0.0\% | 100.0\% |
|  | \% within D4. | 5.7\% | 6.3\% | 10.0\% | 16.7\% | 7.7\% | 6.1\% | 0.0\% | 9.7\% | 0.0\% | 6.1\% |
| B3J | Count | 31 | 3 | 0 | 0 | 1 | 5 | 0 | 2 | 1 | 43 |
|  | \% within Q1. | 72.1\% | 7.0\% | 0.0\% | 0.0\% | 2.3\% | 11.6\% | 0.0\% | 4.7\% | 2.3\% | 100.0\% |
|  | \% within D4. | 5.4\% | 4.7\% | 0.0\% | 0.0\% | 3.8\% | 2.2\% | 0.0\% | 2.8\% | 5.0\% | 4.2\% |
| B4C | Count | 17 | 2 | 0 | 1 | 2 | 11 | 1 | 0 | 1 | 35 |
|  | \% within Q1. | 48.6\% | 5.7\% | 0.0\% | 2.9\% | 5.7\% | 31.4\% | 2.9\% | 0.0\% | 2.9\% | 100.0\% |
|  | \% within D4. | 3.0\% | 3.1\% | 0.0\% | 16.7\% | 7.7\% | 4.8\% | 7.1\% | 0.0\% | 5.0\% | 3.4\% |
| B2Y | Count | 28 | 5 | 0 | 0 | 1 | 15 | 0 | 3 | 0 | 52 |
|  | \% within Q1. | 53.8\% | 9.6\% | 0.0\% | 0.0\% | 1.9\% | 28.8\% | 0.0\% | 5.8\% | 0.0\% | 100.0\% |
|  | \% within D4. | 4.9\% | 7.8\% | 0.0\% | 0.0\% | 3.8\% | 6.6\% | 0.0\% | 4.2\% | 0.0\% | 5.1\% |
| B2V | Count | 16 | 0 | 2 | 0 | 1 | 12 | 0 | 1 | 1 | 33 |
|  | \% within Q1. | 48.5\% | 0.0\% | 6.1\% | 0.0\% | 3.0\% | 36.4\% | 0.0\% | 3.0\% | 3.0\% | 100.0\% |
|  | \% within D4. | 2.8\% | 0.0\% | 10.0\% | 0.0\% | 3.8\% | 5.3\% | 0.0\% | 1.4\% | 5.0\% | 3.2\% |
| B2W | Count | 50 | 7 | ${ }^{1}$ | 0 | 1 | 19 | 1 | 7 | 1 | 87 |
|  | \% within Q1. | 57.5\% | 8.0\% | 1.1\% | 0.0\% | 1.1\% | 21.8\% | 1.1\% | 8.0\% | 1.1\% | 100.0\% |
|  | \% within D4. | 8.7\% | 10.9\% | 5.0\% | 0.0\% | 3.8\% | 8.3\% | 7.1\% | 9.7\% | 5.0\% | 8.5\% |
| B2X | Count | 18 | 2 | 1 | 0 | 0 | 10 | 1 | 1 | 0 | 33 |
|  | \% within Q1. | 54.5\% | 6.1\% | 3.0\% | 0.0\% | 0.0\% | 30.3\% | 3.0\% | 3.0\% | 0.0\% | 100.0\% |
|  | \% within D4. | 3.1\% | 3.1\% | 5.0\% | 0.0\% | 0.0\% | 4.4\% | 7.1\% | 1.4\% | 0.0\% | 3.2\% |
| B2Z | Count | 8 | 0 | 0 | 0 | 0 | 4 | ${ }^{1}$ | 1 | 0 | 14 |
|  | \% within Q1. | 57.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 28.6\% | 7.1\% | 7.1\% | 0.0\% | 100.0\% |
|  | \% within D4. | 1.4\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.8\% | 7.1\% | 1.4\% | 0.0\% | 1.4\% |
| B3A | Count | 41 | 4 | 1 | 1 | 1 | 10 | 3 | 4 | 4 | 69 |
|  | \% within Q1. | 59.4\% | 5.8\% | 1.4\% | 1.4\% | 1.4\% | 14.5\% | 4.3\% | 5.8\% | 5.8\% | 100.0\% |
|  | \% within D4. | 7.1\% | 6.3\% | 5.0\% | 16.7\% | 3.8\% | 4.4\% | 21.4\% | 5.6\% | 20.0\% | 6.7\% |
| B3B | Count | 2 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |  |
|  | \% within Q1. | 66.7\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within D4. | 0.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.4\% | 0.0\% | 0.0\% | 0.0\% | 0.3\% |
| B3E | Count | 9 | 0 | 0 | 0 | 0 | 3 | 0 | 1 | 1 | 14 |
|  | \% within Q1. | 64.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 21.4\% | 0.0\% | 7.1\% | 7.1\% | 100.0\% |
|  | \% within D4. | 1.6\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.3\% | 0.0\% | 1.4\% | 5.0\% | 1.4\% |
| B3G | Count | 11 | 1 | 1 | 0 | 0 | 3 | 0 | 2 | 2 | 20 |
|  | \% within Q1. | 55.0\% | 5.0\% | 5.0\% | 0.0\% | 0.0\% | 15.0\% | 0.0\% | 10.0\% | 10.0\% | 100.0\% |
|  | \% within D4. | 1.9\% | 1.6\% | 5.0\% | 0.0\% | 0.0\% | 1.3\% | 0.0\% | 2.8\% | 10.0\% | 2.0\% |
| B3K | Count | 46 |  | 4 | 0 | 5 | 15 | 0 | 8 | 0 | 90 |
|  | \% within Q1. | 51.1\% | 13.3\% | 4.4\% | 0.0\% | 5.6\% | 16.7\% | 0.0\% | 8.9\% | 0.0\% | 100.0\% |
|  | \% within D4. | 8.0\% | 18.8\% | 20.0\% | 0.0\% | 19.2\% | 6.6\% | 0.0\% | 11.1\% | 0.0\% | 8.8\% |
| B3L | Count | 33 | ${ }^{2}$ | 0 | 0 | 2 | 13 | 0 | 1 | 1 | 52 |
|  | \% within Q1. | 63.5\% | 3.8\% | 0.0\% | 0.0\% | 3.8\% | 25.0\% | 0.0\% | 1.9\% | 1.9\% | 100.0\% |
|  | \% within D4. | 5.7\% | 3.1\% | 0.0\% | 0.0\% | 7.7\% | 5.7\% | 0.0\% | 1.4\% | 5.0\% | 5.1\% |
| B3M | Count | 32 | 3 | 2 | 0 |  | 16 | ${ }^{1}$ | ${ }^{6}$ | ${ }^{1}$ | 61 |
|  | \% within Q1. | 52.5\% | 4.9\% | 3.3\% | 0.0\% | 0.0\% | 26.2\% | 1.6\% | 9.8\% | 1.6\% | 100.0\% |
|  | \% within D4. | 5.6\% | 4.7\% | 10.0\% | 0.0\% | 0.0\% | 7.0\% | 7.1\% | 8.3\% | 5.0\% | 6.0\% |
| B3N | Count | 18 | 4 | ${ }^{2}$ | 0 | 1 | ${ }^{6}$ | 1 | 4 | 1 | 37 |
|  | \% within Q1. | 48.6\% | 10.8\% | 5.4\% | 0.0\% | 2.7\% | 16.2\% | 2.7\% | 10.8\% | 2.7\% | 100.0\% |
|  | \% within D4. | 3.1\% | 6.3\% | 10.0\% | 0.0\% | 3.8\% | 2.6\% | 7.1\% | 5.6\% | 5.0\% | 3.6\% |
| B3P | Count | 11 |  | 0 | 1 |  | 4 | 0 | 1 | ${ }^{2}$ | 20 |
|  | \% within Q1. | 55.0\% | 0.0\% | 0.0\% | 5.0\% | 5.0\% | 20.0\% | 0.0\% | 5.0\% | 10.0\% | 100.0\% |
|  | \% within D4. | 1.9\% | 0.0\% | 0.0\% | 16.7\% | 3.8\% | 1.8\% | 0.0\% | 1.4\% | 10.0\% | 2.0\% |
| B3R | Count | 9 | 0 | 0 | 0 | 0 | 3 | ${ }^{1}$ | 0 | 0 | ${ }^{13}$ |
|  | \% within Q1. | 69.2\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 23.1\% | 7.7\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within D4. | 1.6\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.3\% | 7.1\% | 0.0\% | 0.0\% | 1.3\% |
| B3S | Count | 12 | 2 | 1 | 0 | 0 | 5 | 0 | 2 | 1 | 23 |
|  | \% within Q1. | 52.2\% | 8.7\% | 4.3\% | 0.0\% | 0.0\% | 21.7\% | 0.0\% | 8.7\% | 4.3\% | 100.0\% |
|  | \% within D4. | 2.1\% | 3.1\% | 5.0\% | 0.0\% | 0.0\% | 2.2\% | 0.0\% | 2.8\% | 5.0\% | 2.2\% |
| B3T | Count | 40 | 2 | 3 | 0 | 1 | 8 | 1 | 0 | 1 | 56 |
|  | \% within Q1. | 71.4\% | 3.6\% | 5.4\% | 0.0\% | 1.8\% | 14.3\% | 1.8\% | 0.0\% | 1.8\% | 100.0\% |
|  | \% within D4. | 7.0\% | 3.1\% | 15.0\% | 0.0\% | 3.8\% | 3.5\% | 7.1\% | 0.0\% | 5.0\% | 5.5\% |
| B3V | Count |  | 0 | 0 | 0 | 0 | 4 | 0 | 2 | 0 |  |
|  | \% within Q1. | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 44.4\% | 0.0\% | 22.2\% | 0.0\% | 100.0\% |
|  | \% within D4. | 0.5\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.8\% | 0.0\% | 2.8\% | 0.0\% | 0.9\% |
| $\overline{\text { B3Z }}$ | Count | 24 | 2 | 0 | 0 | 1 | 8 | 0 | 2 | 1 | 38 |
|  | \% within Q1. | 63.2\% | 5.3\% | 0.0\% | 0.0\% | 2.6\% | 21.1\% | 0.0\% | 5.3\% | 2.6\% | 100.0\% |
|  | \% within D4. | 4.2\% | 3.1\% | 0.0\% | 0.0\% | 3.8\% | 3.5\% | 0.0\% | 2.8\% | 5.0\% | 3.7\% |
| B4A | Count | 13 | 2 | 0 | 0 | 1 | 13 | 1 | 4 | 0 | 34 |
|  | \% within Q1. | 38.2\% | 5.9\% | 0.0\% | 0.0\% | 2.9\% | 38.2\% | 2.9\% | 11.8\% | 0.0\% | 100.0\% |
|  | \% within D4. | 2.3\% | 3.1\% | 0.0\% | 0.0\% | 3.8\% | 5.7\% | 7.1\% | 5.6\% | 0.0\% | 3.3\% |
| B4B | Count | 17 | 0 | 0 | 0 | 1 | 5 | 2 | 1 | 0 | 26 |
|  | \% within Q1. | 65.4\% | 0.0\% | 0.0\% | 0.0\% | 3.8\% | 19.2\% | 7.7\% | 3.8\% | 0.0\% | 100.0\% |
|  | \% within D4. | 3.0\% | 0.0\% | 0.0\% | 0.0\% | 3.8\% | 2.2\% | 14.3\% | 1.4\% | 0.0\% | 2.5\% |
| B4E | Count | 17 | 0 | 0 | 1 | ${ }^{2}$ | 3 | 0 | ${ }^{2}$ | 0 | 25 |
|  | \% within Q1. | 68.0\% | 0.0\% | 0.0\% | 4.0\% | 8.0\% | 12.0\% | 0.0\% | 8.0\% | 0.0\% | 100.0\% |
|  | \% within D4. | 3.0\% | 0.0\% | 0.0\% | 16.7\% | 7.7\% | 1.3\% | 0.0\% | 2.8\% | 0.0\% | 2.4\% |
| $\overline{\text { B4G }}$ | Count |  | 0 | 0 | 0 | 0 | 0 | 0 | ${ }^{2}$ | 0 |  |
|  | \% within Q1. | 75.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 25.0\% | 0.0\% | 100.0\% |
|  | \% within D4. | 1.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.8\% | 0.0\% | 0.8\% |
| B0J | Count | 25 |  | 0 | 1 | 1 | 14 | 0 | 8 | 0 | 55 |
|  | \% within Q1. | 45.5\% | 10.9\% | 0.0\% | 1.8\% | 1.8\% | 25.5\% | 0.0\% | 14.5\% | 0.0\% | 100.0\% |
|  | \% within D4. | 4.3\% | 9.4\% | 0.0\% | 16.7\% | 3.8\% | 6.1\% | 0.0\% | 11.1\% | 0.0\% | 5.4\% |
| $\overline{\text { BON }}$ | Count |  |  | 0 | 0 | ${ }^{1}$ | 3 | 0 | 0 | 1 | 11 |
|  | \% within Q1. | 45.5\% | 9.1\% | 0.0\% | 0.0\% | 9.1\% | 27.3\% | 0.0\% | 0.0\% | 9.1\% | 100.0\% |
|  | \% within D4. | 0.9\% | 1.6\% | 0.0\% | 0.0\% | 3.8\% | 1.3\% | 0.0\% | 0.0\% | 5.0\% | 1.1\% |
|  |  |  |  |  |  |  |  |  |  |  |  |



Q2 (Value of Property Tax) by D4 (Employment Status)


Q3 (Taxes and Fees) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: | Decrease taxes and fees, even if municipal services must decrease | $\begin{aligned} & \hline \text { Count } \\ & \text { \% within Q3. } \\ & \text { \% within D4. } \end{aligned}$ | 104 $52.5 \%$ $18.1 \%$ | 14 $7.1 \%$ $22.2 \%$ | 5 $2.5 \%$ $25.0 \%$ | 1 $0.5 \%$ $16.7 \%$ | 1 $0.5 \%$ $3.8 \%$ | 39 $19.7 \%$ $17.1 \%$ | 2 $1.0 \%$ $14.3 \%$ | 25 $12.6 \%$ $34.7 \%$ | 7 $3.5 \%$ $35.0 \%$ | $\begin{array}{r} 198 \\ 100.0 \% \\ 19.4 \% \end{array}$ |
|  | Maintain taxes and fees, even if it mean reducing some municipal services to maintain others | Count <br> \% within Q3. <br> \% within D4. | 275 $58.5 \%$ $47.9 \%$ | 24 $5.1 \%$ $38.1 \%$ | 5 $1.1 \%$ $25.0 \%$ | 3 $0.6 \%$ $50.0 \%$ | 11 $2.3 \%$ $42.3 \%$ | 108 $23.0 \%$ $47.4 \%$ | 7 $1.5 \%$ $50.0 \%$ | 29 $6.2 \%$ $40.3 \%$ | 8 $1.7 \%$ $40.0 \%$ | $\begin{array}{r} 470 \\ 100.0 \% \\ 45.9 \% \end{array}$ |
|  | Increase municipal services, even if taxes and fees must increase | Count <br> \% within Q3. <br> \% within D4. | 195 $54.9 \%$ $34.0 \%$ | 25 $7.0 \%$ $39.7 \%$ | 10 $2.8 \%$ $50.0 \%$ | 2 $0.6 \%$ $33.3 \%$ | 14 $3.9 \%$ $53.8 \%$ | 81 $22.8 \%$ $35.5 \%$ | 5 $1.4 \%$ $35.7 \%$ | 18 $5.1 \%$ $25.0 \%$ | 5 $1.4 \%$ $25.0 \%$ | 355 $100.0 \%$ $34.7 \%$ |
| Total |  | Count <br> \% within Q3. <br> \% within D4. | $\begin{array}{r} \hline 574 \\ 56.1 \% \\ 100.0 \% \end{array}$ | 63 $6.2 \%$ $100.0 \%$ | 20 $2.0 \%$ $100.0 \%$ | 6 $0.6 \%$ $100.0 \%$ | 26 $2.5 \%$ $100.0 \%$ | $\begin{array}{r} 228 \\ 22.3 \% \\ 100.0 \% \end{array}$ | 14 $1.4 \%$ $100.0 \%$ | 72 $7.0 \%$ $100.0 \%$ | 20 $2.0 \%$ $100.0 \%$ | 1023 $100.0 \%$ $100.0 \%$ |

Q4_1 (Satisfaction of Accessibility Programming) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q4_1. Please tell us how satisfied you are with the following service provided by the municipality: Accessibility programming (example: physical / intellectual access to facilities, services, programs). | Very satisfied | Count | 41 | 6 | 0 | 1 | 5 | 18 | 1 | 6 | 1 | 79 |
|  |  | \% within Q4_1. | 51.9\% | 7.6\% | 0.0\% | 1.3\% | 6.3\% | 22.8\% | 1.3\% | 7.6\% | 1.3\% | 100.0\% |
|  |  | \% within D4. | 10.3\% | 11.5\% | 0.0\% | 25.0\% | 23.8\% | 11.3\% | 11.1\% | 12.0\% | 7.1\% | 10.9\% |
|  | Satisfied | Count | 237 | 27 | 10 | 2 | 11 | 96 | 6 | 30 | 8 | 427 |
|  |  | \% within Q4_1. | 55.5\% | 6.3\% | 2.3\% | 0.5\% | 2.6\% | 22.5\% | 1.4\% | 7.0\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 59.3\% | 51.9\% | 62.5\% | 50.0\% | 52.4\% | 60.4\% | 66.7\% | 60.0\% | 57.1\% | 58.9\% |
|  | Dissatisfied | Count | 95 | 15 | 4 | 0 | 4 | 28 | 2 | 11 | 4 | 163 |
|  |  | \% within Q4_1. | 58.3\% | 9.2\% | 2.5\% | 0.0\% | 2.5\% | 17.2\% | 1.2\% | 6.7\% | 2.5\% | 100.0\% |
|  |  | \% within D4. | 23.8\% | 28.8\% | 25.0\% | 0.0\% | 19.0\% | 17.6\% | 22.2\% | 22.0\% | 28.6\% | 22.5\% |
|  | Very dissatisfied | Count | 27 | 4 | 2 | 1 | 1 | 17 | 0 | 3 | 1 | 56 |
|  |  | \% within Q4_1. | 48.2\% | 7.1\% | 3.6\% | 1.8\% | 1.8\% | 30.4\% | 0.0\% | 5.4\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 6.8\% | 7.7\% | 12.5\% | 25.0\% | 4.8\% | 10.7\% | 0.0\% | 6.0\% | 7.1\% | 7.7\% |
| Total |  | Count | 400 | 52 | 16 | 4 | 21 | 159 | 9 | 50 | 14 | 725 |
|  |  | \% within Q4_1. | 55.2\% | 7.2\% | 2.2\% | 0.6\% | 2.9\% | 21.9\% | 1.2\% | 6.9\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_2 (Satisfaction of Affordability / Free Programming) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q4_2. Please tell us how satisfied you are with the following service provided by the municipality: Affordability / free programming. | Very satisfied | Count | 41 | 4 | 1 | 0 | 4 | 19 | 1 | 5 | 2 | 77 |
|  |  | \% within Q4_2. | 53.2\% | 5.2\% | 1.3\% | 0.0\% | 5.2\% | 24.7\% | 1.3\% | 6.5\% | 2.6\% | 100.0\% |
|  |  | \% within D4. | 9.4\% | 7.3\% | 5.6\% | 0.0\% | 18.2\% | 10.6\% | 10.0\% | 9.1\% | 14.3\% | 9.7\% |
|  | Satisfied | Count | 273 | 35 | 10 | 4 | 15 | 109 | 5 | 35 | 9 | 495 |
|  |  | \% within Q4_2. | 55.2\% | 7.1\% | 2.0\% | 0.8\% | 3.0\% | 22.0\% | 1.0\% | 7.1\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 62.3\% | 63.6\% | 55.6\% | 80.0\% | 68.2\% | 60.9\% | 50.0\% | 63.6\% | 64.3\% | 62.2\% |
|  | Dissatisfied | Count | 96 | 12 | 5 | 0 | 3 | 31 | 4 | 11 | 2 | 164 |
|  |  | \% within Q4_2. | 58.5\% | 7.3\% | 3.0\% | 0.0\% | 1.8\% | 18.9\% | 2.4\% | 6.7\% | 1.2\% | 100.0\% |
|  |  | \% within D4. | 21.9\% | 21.8\% | 27.8\% | 0.0\% | 13.6\% | 17.3\% | 40.0\% | 20.0\% | 14.3\% | 20.6\% |
|  | Very dissatisfied | Count | 28 | 4 | 2 | 1 | 0 | 20 | 0 | 4 | 1 | 60 |
|  |  | \% within Q4_2. | 46.7\% | 6.7\% | 3.3\% | 1.7\% | 0.0\% | 33.3\% | 0.0\% | 6.7\% | 1.7\% | 100.0\% |
|  |  | \% within D4. | 6.4\% | 7.3\% | 11.1\% | 20.0\% | 0.0\% | 11.2\% | 0.0\% | 7.3\% | 7.1\% | 7.5\% |
| Total |  | Count | 438 | 55 | 18 | 5 | 22 | 179 | 10 | 55 | 14 | 796 |
|  |  | \% within Q4_2. | 55.0\% | 6.9\% | 2.3\% | 0.6\% | 2.8\% | 22.5\% | 1.3\% | 6.9\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_3 (Satisfaction of Arts and Cultural Programming) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q4_3. Please tell us how | Very satisfied | Count | 34 | 4 | 0 | 1 1 | 0 | 11 | 0 | 4 | 1 | 55 |
| satisfied you are with the |  | \% within Q4_3. | 61.8\% | 7.3\% | 0.0\% | 1.8\% | 0.0\% | 20.0\% | 0.0\% | 7.3\% | 1.8\% | 100.0\% |
| the municipality: Arts and |  | \% within D4. | 12.5\% | 12.1\% | 0.0\% | 50.0\% | 0.0\% | 9.2\% | 0.0\% | 10.0\% | 7.1\% | 10.7\% |
| cultural facilities and | Satisfied | Count | 162 | 13 | 6 | 1 | 7 | 70 | 2 | 24 | 7 | 292 |
| programs. |  | \% within Q4_3. | 55.5\% | 4.5\% | 2.1\% | 0.3\% | 2.4\% | 24.0\% | 0.7\% | 8.2\% | 2.4\% | 100.0\% |
|  |  | \% within D4. | 59.3\% | 39.4\% | 46.2\% | 50.0\% | 46.7\% | 58.3\% | 40.0\% | 60.0\% | 50.0\% | 56.7\% |
|  | Dissatisfied | Count | 61 | 12 | 6 | 0 | 6 | 26 | 2 | 12 | 5 | 130 |
|  |  | \% within Q4_3. | 46.9\% | 9.2\% | 4.6\% | 0.0\% | 4.6\% | 20.0\% | 1.5\% | 9.2\% | 3.8\% | 100.0\% |
|  |  | \% within D4. | 22.3\% | 36.4\% | 46.2\% | 0.0\% | 40.0\% | 21.7\% | 40.0\% | 30.0\% | 35.7\% | 25.2\% |
|  | Very dissatisfied | Count | 16 | 4 | 1 | 0 | 2 | 13 | 1 | 0 | 1 | 38 |
|  |  | \% within Q4_3. | 42.1\% | 10.5\% | 2.6\% | 0.0\% | 5.3\% | 34.2\% | 2.6\% | 0.0\% | 2.6\% | 100.0\% |
|  |  | \% within D4. | 5.9\% | 12.1\% | 7.7\% | 0.0\% | 13.3\% | 10.8\% | 20.0\% | 0.0\% | 7.1\% | 7.4\% |
| Total |  | Count | 273 | 33 | 13 | 2 | 15 | 120 | 5 | 40 | 14 | 515 |
|  |  | \% within Q4_3. | 53.0\% | 6.4\% | 2.5\% | 0.4\% | 2.9\% | 23.3\% | 1.0\% | 7.8\% | 2.7\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_4 (Satisfaction of Bike Lanes / Cycling Facilities) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q4_4. Please tell us how satisfied you are with the following service provided by the municipality: Bike lanes / cycling facilities. | Very satisfied | Count | 47 | 3 | 0 | 0 | 1 | 20 | 0 | 11 | 0 | 82 |
|  |  | \% within Q4_4. | 57.3\% | 3.7\% | 0.0\% | 0.0\% | 1.2\% | 24.4\% | 0.0\% | 13.4\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 10.2\% | 5.9\% | 0.0\% | 0.0\% | 4.2\% | 12.3\% | 0.0\% | 19.0\% | 0.0\% | 10.3\% |
|  | Satisfied | Count | 134 | 14 | 4 | 2 | 8 | 45 | 1 | 15 | 5 | 228 |
|  |  | \% within Q4_4. | 58.8\% | $6.1 \%$ | 1.8\% | 0.9\% | 3.5\% | 19.7\% | 0.4\% | 6.6\% | 2.2\% | 100.0\% |
|  |  | \% within D4. | 28.9\% | 27.5\% | 23.5\% | 40.0\% | 33.3\% | 27.8\% | 16.7\% | 25.9\% | 41.7\% | 28.6\% |
|  | Dissatisfied | Count | 146 | 21 | 6 | 2 | 12 | 50 | 3 | 15 | 3 | 258 |
|  |  | \% within Q4_4. | 56.6\% | 8.1\% | 2.3\% | 0.8\% | 4.7\% | 19.4\% | 1.2\% | 5.8\% | 1.2\% | 100.0\% |
|  |  | \% within D4. | 31.5\% | 41.2\% | 35.3\% | 40.0\% | 50.0\% | 30.9\% | 50.0\% | 25.9\% | 25.0\% | 32.3\% |
|  | Very dissatisfied | Count | 136 | 13 | 7 | 1 | 3 | 47 | 2 | 17 | 4 | 230 |
|  |  | \% within Q4_4. | 59.1\% | 5.7\% | 3.0\% | 0.4\% | 1.3\% | 20.4\% | 0.9\% | 7.4\% | 1.7\% | 100.0\% |
|  |  | \% within D4. | 29.4\% | 25.5\% | 41.2\% | 20.0\% | 12.5\% | 29.0\% | 33.3\% | 29.3\% | 33.3\% | 28.8\% |
| Total |  | Count | 463 | 51 | 17 | 5 | 24 | 162 | 6 | 58 | 12 | 798 |
|  |  | \% within Q4_4. | 58.0\% | 6.4\% | 2.1\% | 0.6\% | 3.0\% | 20.3\% | 0.8\% | 7.3\% | 1.5\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_5 (Satisfaction of Business Support Services) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q4_5. Please tell us how satisfied you are with the following service provided by the municipality: Business support services (example: permits). | Very satisfied | Count | 13 | 2 | 2 | -1 | 0 | 6 | 0 | -1 | 0 | 25 |
|  |  | \% within Q4_5. | 52.0\% | 8.0\% | 8.0\% | 4.0\% | 0.0\% | 24.0\% | 0.0\% | 4.0\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 4.8\% | 6.9\% | 20.0\% | 33.3\% | 0.0\% | 5.6\% | 0.0\% | 1.9\% | 0.0\% | 5.1\% |
|  | Satisfied | Count | 148 | 13 | 5 | 2 | 5 | 72 | 3 | 22 | 4 | 274 |
|  |  | \% within Q4_5. | 54.0\% | 4.7\% | 1.8\% | 0.7\% | 1.8\% | 26.3\% | 1.1\% | 8.0\% | 1.5\% | 100.0\% |
|  |  | \% within D4. | 54.4\% | 44.8\% | 50.0\% | 66.7\% | 62.5\% | 67.3\% | 75.0\% | 42.3\% | 66.7\% | 55.8\% |
|  | Dissatisfied | Count | 82 | 10 | 2 | 0 | 2 | 20 | 1 | 20 | 2 | 139 |
|  |  | \% within Q4_5. | 59.0\% | 7.2\% | 1.4\% | 0.0\% | 1.4\% | 14.4\% | 0.7\% | 14.4\% | 1.4\% | 100.0\% |
|  |  | \% within D4. | 30.1\% | 34.5\% | 20.0\% | 0.0\% | 25.0\% | 18.7\% | 25.0\% | 38.5\% | 33.3\% | 28.3\% |
|  | Very dissatisfied | Count | 29 | 4 | 1 | 0 | 1 | 9 | 0 | 9 | 0 | 53 |
|  |  | \% within Q4_5. | 54.7\% | 7.5\% | 1.9\% | 0.0\% | 1.9\% | 17.0\% | 0.0\% | 17.0\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 10.7\% | 13.8\% | 10.0\% | 0.0\% | 12.5\% | 8.4\% | 0.0\% | 17.3\% | 0.0\% | 10.8\% |
| Total |  | Count | 272 | 29 | 10 | 3 | 8 | 107 | 4 | 52 | 6 | 491 |
|  |  | \% within Q4_5. | 55.4\% | 5.9\% | 2.0\% | 0.6\% | 1.6\% | 21.8\% | 0.8\% | 10.6\% | 1.2\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q4 6. Please tell us how satisfied you are with the following service provided by the municipality: Cleanliness (example: litter \& graffiti removal). | Very satisfied | Count | 50 | ${ }^{2}$ | 0 | 1 | 4 | 16 | 1 | 7 | 1 | 82 |
|  |  | \% within Q4_6. | 61.0\% | 2.4\% | 0.0\% | 1.2\% | 4.9\% | 19.5\% | 1.2\% | 8.5\% | 1.2\% | 100.0\% |
|  |  | \% within D4. | 9.0\% | 3.3\% | 0.0\% | 16.7\% | 15.4\% | 7.2\% | 7.7\% | 10.3\% | 5.3\% | 8.3\% |
|  | Satisfied | Count | 299 | 37 | 12 | 3 | 13 | 115 | 8 | 28 | 12 | 527 |
|  |  | \% within Q4_6. | 56.7\% | 7.0\% | 2.3\% | 0.6\% | 2.5\% | 21.8\% | 1.5\% | 5.3\% | 2.3\% | 100.0\% |
|  |  | \% within D4. | 53.6\% | 60.7\% | 63.2\% | 50.0\% | 50.0\% | 51.6\% | 61.5\% | 41.2\% | 63.2\% | 53.1\% |
|  | Dissatisfied | Count | 156 | 15 | 5 | 0 | 8 | 59 | 3 | 19 | 5 | 270 |
|  |  | \% within Q4_6. | 57.8\% | 5.6\% | 1.9\% | 0.0\% | 3.0\% | 21.9\% | 1.1\% | 7.0\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 28.0\% | 24.6\% | 26.3\% | 0.0\% | 30.8\% | 26.5\% | 23.1\% | 27.9\% | 26.3\% | 27.2\% |
|  | Very dissatisfied | Count | 53 | 7 | 2 | 2 | 1 | 33 | 1 | 14 | 1 | 114 |
|  |  | \% within Q4_6. | 46.5\% | 6.1\% | 1.8\% | 1.8\% | 0.9\% | 28.9\% | 0.9\% | 12.3\% | 0.9\% | 100.0\% |
|  |  | \% within D4. | 9.5\% | 11.5\% | 10.5\% | 33.3\% | 3.8\% | 14.8\% | 7.7\% | 20.6\% | 5.3\% | 11.5\% |
| Total |  | Count | 558 | 61 | 19 | 6 | 26 | 223 | 13 | 68 | 19 | 993 |
|  |  | \% within Q4_6. | 56.2\% | 6.1\% | 1.9\% | 0.6\% | 2.6\% | 22.5\% | 1.3\% | 6.8\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_7 (Satisfaction of Community Planning) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q4 7. Please tell us how satisfied you are with the following service provided by the municipality: Community planning / land use planning and approvals. | Very satisfied | Count | 15 | 1 | 0 | 0 | 2 | 3 | 0 | 0 | 1 | 22 |
|  |  | \% within Q4_7. | 68.2\% | 4.5\% | 0.0\% | 0.0\% | 9.1\% | 13.6\% | 0.0\% | 0.0\% | 4.5\% | 100.0\% |
|  |  | \% within D4. | 3.3\% | 2.0\% | 0.0\% | 0.0\% | 10.5\% | 1.5\% | 0.0\% | 0.0\% | 5.9\% | 2.6\% |
|  | Satisfied | Count | 158 | 14 | 3 | 1 | 8 | 68 | 5 | 15 | 7 | 279 |
|  |  | \% within Q4_7. | 56.6\% | 5.0\% | 1.1\% | 0.4\% | 2.9\% | 24.4\% | 1.8\% | 5.4\% | 2.5\% | 100.0\% |
|  |  | \% within D4. | 34.7\% | 27.5\% | 17.6\% | 16.7\% | 42.1\% | 34.3\% | 50.0\% | 22.1\% | 41.2\% | 33.2\% |
|  | Dissatisfied | Count | 174 | 18 | 8 | 2 | 7 | 63 | 4 | 27 | 4 | 307 |
|  |  | \% within Q4_7. | 56.7\% | 5.9\% | 2.6\% | 0.7\% | 2.3\% | 20.5\% | 1.3\% | 8.8\% | 1.3\% | 100.0\% |
|  |  | \% within D4. | 38.2\% | 35.3\% | 47.1\% | 33.3\% | 36.8\% | 31.8\% | 40.0\% | 39.7\% | 23.5\% | 36.5\% |
|  | Very dissatisfied | Count | 108 | 18 | 6 | 3 | 2 | 64 | 1 | 26 | 5 | 233 |
|  |  | \% within Q4_7. | 46.4\% | 7.7\% | 2.6\% | 1.3\% | 0.9\% | 27.5\% | 0.4\% | 11.2\% | 2.1\% | 100.0\% |
|  |  | \% within D4. | 23.7\% | 35.3\% | 35.3\% | 50.0\% | 10.5\% | 32.3\% | 10.0\% | 38.2\% | 29.4\% | 27.7\% |
| Total |  | Count | 455 | 51 | 17 | 6 | 19 | 198 | 10 | 68 | 17 | 841 |
|  |  | \% within Q4_7. | 54.1\% | 6.1\% | 2.0\% | 0.7\% | 2.3\% | 23.5\% | 1.2\% | 8.1\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_8 (Satisfaction of Community Standards) by D4 (Employment Status)


Q4_9 (Satisfaction of Diversity Programming) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q4 9. Please tell us how satisfied you are with the following service provided by the municipality: Diversity and inclusiveness programs (example: language and culture programming). | Very satisfied | Count | 43 | 8 | 1 | 0 | 5 | 13 | 2 | 4 | 1 | 77 |
|  |  | \% within Q4_9. | 55.8\% | 10.4\% | 1.3\% | 0.0\% | 6.5\% | 16.9\% | 2.6\% | 5.2\% | 1.3\% | 100.0\% |
|  |  | \% within D4. | 12.1\% | 17.4\% | 6.3\% | 0.0\% | 25.0\% | 9.3\% | 33.3\% | 8.3\% | 7.1\% | 11.8\% |
|  | Satisfied | Count | 217 | 23 | 8 | 2 | 10 | 90 | 2 | 29 | 9 | 390 |
|  |  | \% within Q4_9. | 55.6\% | 5.9\% | 2.1\% | 0.5\% | 2.6\% | 23.1\% | 0.5\% | 7.4\% | 2.3\% | 100.0\% |
|  |  | \% within D4. | 61.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 64.3\% | 33.3\% | 60.4\% | 64.3\% | 60.0\% |
|  | Dissatisfied | Count | 74 | 10 | 5 | 0 | 4 | 27 | 2 | 12 | 4 | 138 |
|  |  | \% within Q4_9. | 53.6\% | 7.2\% | 3.6\% | 0.0\% | 2.9\% | 19.6\% | 1.4\% | 8.7\% | 2.9\% | 100.0\% |
|  |  | \% within D4. | 20.8\% | 21.7\% | 31.3\% | 0.0\% | 20.0\% | 19.3\% | 33.3\% | 25.0\% | 28.6\% | 21.2\% |
|  | Very dissatisfied | Count | 22 | 5 | 2 | 2 | 1 | 10 | 0 | 3 | 0 | 45 |
|  |  | \% within Q4_9. | 48.9\% | 11.1\% | 4.4\% | 4.4\% | 2.2\% | 22.2\% | 0.0\% | 6.7\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 6.2\% | 10.9\% | 12.5\% | 50.0\% | 5.0\% | 7.1\% | 0.0\% | 6.3\% | 0.0\% | 6.9\% |
| Total |  | Count | 356 | 46 | 16 | 4 | 20 | 140 | 6 | 48 | 14 | 650 |
|  |  | \% within Q4_9. | 54.8\% | 7.1\% | 2.5\% | 0.6\% | 3.1\% | 21.5\% | 0.9\% | 7.4\% | 2.2\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_10 (Satisfaction of Economic Development) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q4 10. Please tell us how satisfied you are with the following service provided by the municipality: Economic development (example: promoting and connecting Halifax to grow and get business, talent, and investment). | Very satisfied | Count | 35 | 2 | 0 | 0 | 4 | 10 | 1 | 3 | 1 | 56 |
|  |  | \% within Q4_10. | 62.5\% | 3.6\% | 0.0\% | 0.0\% | 7.1\% | 17.9\% | 1.8\% | 5.4\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 7.5\% | 3.9\% | 0.0\% | 0.0\% | 18.2\% | 5.7\% | 8.3\% | 4.5\% | 6.7\% | 6.7\% |
|  | Satisfied | Count | 248 | 28 | 8 | 4 | 11 | 105 | 6 | 29 | 9 | 448 |
|  |  | \% within Q4_10. | 55.4\% | 6.3\% | 1.8\% | 0.9\% | 2.5\% | 23.4\% | 1.3\% | 6.5\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 52.9\% | 54.9\% | 47.1\% | 80.0\% | 50.0\% | 59.7\% | 50.0\% | 43.9\% | 60.0\% | 53.8\% |
|  | Dissatisfied | Count | 134 | 16 | 6 | 1 | 6 | 42 | 5 | 26 | 3 | 239 |
|  |  | \% within Q4_10. | 56.1\% | 6.7\% | 2.5\% | 0.4\% | 2.5\% | 17.6\% | 2.1\% | 10.9\% | 1.3\% | 100.0\% |
|  |  | \% within D4. | 28.6\% | 31.4\% | 35.3\% | 20.0\% | 27.3\% | 23.9\% | 41.7\% | 39.4\% | 20.0\% | 28.7\% |
|  | Very dissatisfied | Count | 52 | 5 | 3 | 0 | 1 | 19 | 0 | 8 | 2 | 90 |
|  |  | \% within Q4_10. | 57.8\% | 5.6\% | 3.3\% | 0.0\% | 1.1\% | 21.1\% | 0.0\% | 8.9\% | 2.2\% | 100.0\% |
|  |  | \% within D4. | 11.1\% | 9.8\% | 17.6\% | 0.0\% | 4.5\% | 10.8\% | 0.0\% | 12.1\% | 13.3\% | 10.8\% |
| Total |  | Count | 469 | 51 | 17 | 5 | 22 | 176 | 12 | 66 | 15 | 833 |
|  |  | \% within Q4_10. | 56.3\% | 6.1\% | 2.0\% | 0.6\% | 2.6\% | 21.1\% | 1.4\% | 7.9\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_11 (Satisfaction of Emergency Preparedness) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q4_11. Please tell us how satisfied you are with the following service provided by the municipality: Emergency preparedness. | Very satisfied | Count | 74 | 6 | 1 | 0 | 3 | 19 | 3 | - 4 | 0 | 110 |
|  |  | \% within Q4_11. | 67.3\% | 5.5\% | 0.9\% | 0.0\% | 2.7\% | 17.3\% | 2.7\% | 3.6\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 14.7\% | 10.5\% | 5.3\% | 0.0\% | 13.0\% | 10.2\% | 30.0\% | 6.1\% | 0.0\% | 12.4\% |
|  | Satisfied | Count | 301 | 40 | 8 | 4 | 15 | 120 | 4 | 38 | 12 | 542 |
|  |  | \% within Q4_11. | 55.5\% | 7.4\% | 1.5\% | 0.7\% | 2.8\% | 22.1\% | 0.7\% | 7.0\% | 2.2\% | 100.0\% |
|  |  | \% within D4. | 59.6\% | 70.2\% | 42.1\% | 80.0\% | 65.2\% | 64.2\% | 40.0\% | 57.6\% | 66.7\% | 60.9\% |
|  | Dissatisfied | Count | 91 | 6 | 3 | 0 | 4 | 32 | 2 | 18 | 4 | 160 |
|  |  | \% within Q4_11. | 56.9\% | 3.8\% | 1.9\% | 0.0\% | 2.5\% | 20.0\% | 1.3\% | 11.3\% | 2.5\% | 100.0\% |
|  |  | \% within D4. | 18.0\% | 10.5\% | 15.8\% | 0.0\% | 17.4\% | 17.1\% | 20.0\% | 27.3\% | 22.2\% | 18.0\% |
|  | Very dissatisfied | Count | 39 | 5 | 7 | 1 | 1 | 16 | 1 | 6 | 2 | 78 |
|  |  | \% within Q4_11. | 50.0\% | 6.4\% | 9.0\% | 1.3\% | 1.3\% | 20.5\% | 1.3\% | 7.7\% | 2.6\% | 100.0\% |
|  |  | \% within D4. | 7.7\% | 8.8\% | 36.8\% | 20.0\% | 4.3\% | 8.6\% | 10.0\% | 9.1\% | 11.1\% | 8.8\% |
| Total |  | Count | 505 | 57 | 19 | 5 | 23 | 187 | 10 | 66 | 18 | 890 |
|  |  | \% within Q4_11. | 56.7\% | 6.4\% | 2.1\% | 0.6\% | 2.6\% | 21.0\% | 1.1\% | 7.4\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_12 (Satisfaction of Environmental Protection and Sustainability) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q4_12. Please tell us how | Very satisfied | Count | 28 | 1 | 0 | 0 | 1 | 4 | 1 | 3 | 0 | 38 |
| satisfied you are with the |  | \% within Q4_12 | 73.7\% | 2.6\% | 0.0\% | 0.0\% | 2.6\% | 10.5\% | 2.6\% | 7.9\% | 0.0\% | 100.0\% |
| the municipality: |  | \% within D4. | 5.4\% | 1.8\% | 0.0\% | 0.0\% | 4.2\% | 1.9\% | 9.1\% | 4.5\% | 0.0\% | 4.1\% |
| Environmental protection and | Satisfied | Count | 238 | 20 | 5 | 4 | 6 | 104 | 5 | 30 | 11 | 423 |
| sustainability. |  | \% within Q4_12 | 56.3\% | 4.7\% | 1.2\% | 0.9\% | 1.4\% | 24.6\% | 1.2\% | 7.1\% | 2.6\% | 100.0\% |
|  |  | \% within D4. | 46.1\% | 35.1\% | 26.3\% | 66.7\% | 25.0\% | 50.2\% | 45.5\% | 44.8\% | 57.9\% | 45.7\% |
|  | Dissatisfied | Count | 155 | 25 | 4 | 1 | 12 | 63 | 3 | 22 | 3 | 288 |
|  |  | \% within Q4_12 | 53.8\% | 8.7\% | 1.4\% | 0.3\% | 4.2\% | 21.9\% | 1.0\% | 7.6\% | 1.0\% | 100.0\% |
|  |  | \% within D4. | 30.0\% | 43.9\% | 21.1\% | 16.7\% | 50.0\% | 30.4\% | 27.3\% | 32.8\% | 15.8\% | 31.1\% |
|  | Very dissatisfied | Count | 95 | 11 | 10 | 1 | 5 | 36 | 2 | 12 | 5 | 177 |
|  |  | \% within Q4_12 | 53.7\% | 6.2\% | 5.6\% | 0.6\% | 2.8\% | 20.3\% | 1.1\% | 6.8\% | 2.8\% | 100.0\% |
|  |  | \% within D4. | 18.4\% | 19.3\% | 52.6\% | 16.7\% | 20.8\% | 17.4\% | 18.2\% | 17.9\% | 26.3\% | 19.1\% |
| Total |  | Count | 516 | 57 | 19 | 6 | 24 | 207 | 11 | 67 | 19 | 926 |
|  |  | \% within Q4_12 | 55.7\% | 6.2\% | 2.1\% | 0.6\% | 2.6\% | 22.4\% | 1.2\% | 7.2\% | 2.1\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_13 (Satisfaction of Fire Services) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q4_13. Please tell us how satisfied you are with the following service provided by the municipality: Fire services. | Very satisfied | Count | 142 | 14 | 4 | 3 | 5 | 61 | 4 | 22 | 5 | 260 |
|  |  | \% within Q4_13. | 54.6\% | 5.4\% | 1.5\% | 1.2\% | 1.9\% | 23.5\% | 1.5\% | 8.5\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 28.6\% | 30.4\% | 23.5\% | 60.0\% | 25.0\% | 28.1\% | 36.4\% | 33.8\% | 27.8\% | 29.1\% |
|  | Satisfied | Count | 324 | 29 | 10 | 2 | 15 | 142 | 6 | 37 | 11 | 576 |
|  |  | \% within Q4_13. | 56.3\% | 5.0\% | 1.7\% | 0.3\% | 2.6\% | 24.7\% | 1.0\% | 6.4\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 65.3\% | 63.0\% | 58.8\% | 40.0\% | 75.0\% | 65.4\% | 54.5\% | 56.9\% | 61.1\% | 64.4\% |
|  | Dissatisfied | Count | 27 | 2 | 2 | 0 | 0 | 8 | 1 | 4 | 0 | 44 |
|  |  | \% within Q4_13. | 61.4\% | 4.5\% | 4.5\% | 0.0\% | 0.0\% | 18.2\% | 2.3\% | 9.1\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 5.4\% | 4.3\% | 11.8\% | 0.0\% | 0.0\% | 3.7\% | 9.1\% | 6.2\% | 0.0\% | 4.9\% |
|  | Very dissatisfied | Count | 3 | 1 | 1 | 0 | 0 | 6 | 0 | 2 | 2 | 15 |
|  |  | \% within Q4_13. | 20.0\% | 6.7\% | 6.7\% | 0.0\% | 0.0\% | 40.0\% | 0.0\% | 13.3\% | 13.3\% | 100.0\% |
|  |  | \% within D4. | 0.6\% | 2.2\% | 5.9\% | 0.0\% | 0.0\% | 2.8\% | 0.0\% | 3.1\% | 11.1\% | 1.7\% |
| Total |  | Count | 496 | 46 | 17 | 5 | 20 | 217 | 11 | 65 | 18 | 895 |
|  |  | \% within Q4_13. | 55.4\% | 5.1\% | 1.9\% | 0.6\% | 2.2\% | 24.2\% | 1.2\% | 7.3\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_14 (Satisfaction of Garbage, Recycling, and Organics Collection) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q4 14. Please tell us how satisfied you are with the following service provided by the municipality: Garbage, recycling, and organics collection. | Very satisfied | Count | 148 | 15 | 2 | 1 | 12 | 67 | 6 | 17 | 4 | 272 |
|  |  | \% within Q4_14. | 54.4\% | 5.5\% | 0.7\% | 0.4\% | 4.4\% | 24.6\% | 2.2\% | 6.3\% | 1.5\% | 100.0\% |
|  |  | \% within D4. | 26.2\% | 24.2\% | 10.0\% | 16.7\% | 48.0\% | 30.0\% | 46.2\% | 23.6\% | 20.0\% | 27.1\% |
|  | Satisfied | Count | 335 | 33 | 13 | 3 | 11 | 127 | 7 | 42 | 13 | 584 |
|  |  | \% within Q4_14. | 57.4\% | 5.7\% | 2.2\% | 0.5\% | 1.9\% | 21.7\% | 1.2\% | 7.2\% | 2.2\% | 100.0\% |
|  |  | \% within D4. | 59.4\% | 53.2\% | 65.0\% | 50.0\% | 44.0\% | 57.0\% | 53.8\% | 58.3\% | 65.0\% | 58.1\% |
|  | Dissatisfied | Count | 49 | 9 | 2 | 1 | 1 | 23 | 0 | 10 | 2 | 97 |
|  |  | \% within Q4_14. | 50.5\% | 9.3\% | 2.1\% | 1.0\% | 1.0\% | 23.7\% | 0.0\% | 10.3\% | 2.1\% | 100.0\% |
|  |  | \% within D4. | 8.7\% | 14.5\% | 10.0\% | 16.7\% | 4.0\% | 10.3\% | 0.0\% | 13.9\% | 10.0\% | 9.7\% |
|  | Very dissatisfied | Count | 32 | 5 | 3 | 1 | 1 | 6 | 0 | 3 | 1 | 52 |
|  |  | \% within Q4_14. | 61.5\% | 9.6\% | 5.8\% | 1.9\% | 1.9\% | 11.5\% | 0.0\% | 5.8\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 5.7\% | 8.1\% | 15.0\% | 16.7\% | 4.0\% | 2.7\% | 0.0\% | 4.2\% | 5.0\% | 5.2\% |
| Total |  | Count | 564 | 62 | 20 | 6 | 25 | 223 | 13 | 72 | 20 | 1005 |
|  |  | \% within Q4_14. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.3\% | 7.2\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_15 (Satisfaction of Halifax Public Libraries) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q4_15. Please tell us how satisfied you are with the following service provided by the municipality: Halifax Public Libraries. | Very satisfied | Count | 272 | 35 | 10 | 4 | 17 | 102 | 6 | 35 | 5 | 486 |
|  |  | \% within Q4_15. | 56.0\% | 7.2\% | 2.1\% | 0.8\% | 3.5\% | 21.0\% | 1.2\% | 7.2\% | 1.0\% | 100.0\% |
|  |  | \% within D4. | 51.2\% | 56.5\% | 52.6\% | 66.7\% | 73.9\% | 47.4\% | 42.9\% | 54.7\% | 27.8\% | 51.1\% |
|  | Satisfied | Count | 239 | 23 | 9 | 1 | 6 | 99 | 7 | 26 | 12 | 422 |
|  |  | \% within Q4_15. | 56.6\% | 5.5\% | 2.1\% | 0.2\% | 1.4\% | 23.5\% | 1.7\% | 6.2\% | 2.8\% | 100.0\% |
|  |  | \% within D4. | 45.0\% | 37.1\% | 47.4\% | 16.7\% | 26.1\% | 46.0\% | 50.0\% | 40.6\% | 66.7\% | 44.3\% |
|  | Dissatisfied | Count | 15 | 1 | 0 | 1 | 0 | 7 | 1 | 3 | 0 | 28 |
|  |  | \% within Q4_15. | 53.6\% | 3.6\% | 0.0\% | 3.6\% | 0.0\% | 25.0\% | 3.6\% | 10.7\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 2.8\% | 1.6\% | 0.0\% | 16.7\% | 0.0\% | 3.3\% | 7.1\% | 4.7\% | 0.0\% | 2.9\% |
|  | Very dissatisfied | Count | 5 | 3 | 0 | 0 | 0 | 7 | 0 | 0 | 1 | 16 |
|  |  | \% within Q4_15. | 31.3\% | 18.8\% | 0.0\% | 0.0\% | 0.0\% | 43.8\% | 0.0\% | 0.0\% | 6.3\% | 100.0\% |
|  |  | \% within D4. | 0.9\% | 4.8\% | 0.0\% | 0.0\% | 0.0\% | 3.3\% | 0.0\% | 0.0\% | 5.6\% | 1.7\% |
| Total |  | Count | 531 | 62 | 19 | 6 | 23 | 215 | 14 | 64 | 18 | 952 |
|  |  | \% within Q4_15. | 55.8\% | 6.5\% | 2.0\% | 0.6\% | 2.4\% | 22.6\% | 1.5\% | 6.7\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_16 (Satisfaction of Overall City Maintenance) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q4 16. Please tell us how satisfied you are with the following service provided by the municipality: Overall city maintenance. | Very satisfied | Count | 33 | 5 | 1 | 0 | 4 | 12 | 2 | 5 | 2 | 64 |
|  |  | \% within Q4_16. | 51.6\% | 7.8\% | 1.6\% | 0.0\% | 6.3\% | 18.8\% | 3.1\% | 7.8\% | 3.1\% | 100.0\% |
|  |  | \% within D4. | 5.9\% | 8.2\% | 5.6\% | 0.0\% | 15.4\% | 5.6\% | 14.3\% | 7.1\% | 10.5\% | 6.5\% |
|  | $\overline{\text { Satisfied }}$ | Count | 361 | 41 | 11 | 4 | 17 | 131 | 8 | 35 | 10 | 618 |
|  |  | \% within Q4_16. | 58.4\% | 6.6\% | 1.8\% | 0.6\% | 2.8\% | 21.2\% | 1.3\% | 5.7\% | 1.6\% | 100.0\% |
|  |  | \% within D4. | 64.5\% | 67.2\% | 61.1\% | 66.7\% | 65.4\% | 61.5\% | 57.1\% | 50.0\% | 52.6\% | 62.6\% |
|  | $\overline{\text { Dissatisfied }}$ | Count | 133 | 15 | 3 | 0 | 5 | 51 | 4 | 21 | 6 | 238 |
|  |  | \% within Q4_16. | 55.9\% | 6.3\% | 1.3\% | 0.0\% | 2.1\% | 21.4\% | 1.7\% | 8.8\% | 2.5\% | 100.0\% |
|  |  | \% within D4. | 23.8\% | 24.6\% | 16.7\% | 0.0\% | 19.2\% | 23.9\% | 28.6\% | 30.0\% | 31.6\% | 24.1\% |
|  | Very dissatisfied | Count | 33 | 0 | 3 | 2 | 0 | 19 | 0 | 9 | 1 | 67 |
|  |  | \% within Q4_16. | 49.3\% | 0.0\% | 4.5\% | 3.0\% | 0.0\% | 28.4\% | 0.0\% | 13.4\% | 1.5\% | 100.0\% |
|  |  | \% within D4. | 5.9\% | 0.0\% | 16.7\% | 33.3\% | 0.0\% | 8.9\% | 0.0\% | 12.9\% | 5.3\% | 6.8\% |
| Total |  | Count | 560 | 61 | 18 | 6 | 26 | 213 | 14 | 70 | 19 | 987 |
|  |  | \% within Q4_16. | 56.7\% | 6.2\% | 1.8\% | 0.6\% | 2.6\% | 21.6\% | 1.4\% | 7.1\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_17 (Satisfaction of Parking Enforcement) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q4_17. Please tell us how satisfied you are with the following service provided by the municipality: Parking enforcement. | Very satisfied | Count | 32 | 6 | 1 | 0 | 1 | 11 | 2 | 2 | 1 | 56 |
|  |  | \% within Q4_17. | 57.1\% | 10.7\% | 1.8\% | 0.0\% | 1.8\% | 19.6\% | 3.6\% | 3.6\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 6.7\% | 13.0\% | 7.1\% | 0.0\% | 5.3\% | 6.0\% | 15.4\% | 3.6\% | 6.7\% | 6.8\% |
|  | Satisfied | Count | 258 | 20 | 6 | 3 | 16 | 118 | 7 | 33 | 10 | 471 |
|  |  | \% within Q4_17. | 54.8\% | 4.2\% | 1.3\% | 0.6\% | 3.4\% | 25.1\% | 1.5\% | 7.0\% | 2.1\% | 100.0\% |
|  |  | \% within D4. | 54.2\% | 43.5\% | 42.9\% | 75.0\% | 84.2\% | 64.8\% | 53.8\% | 58.9\% | 66.7\% | 57.1\% |
|  | Dissatisfied | Count | 120 | 11 | 6 | 0 | 1 | 34 | 2 | 10 | 1 | 185 |
|  |  | \% within Q4_17. | 64.9\% | 5.9\% | 3.2\% | 0.0\% | 0.5\% | 18.4\% | 1.1\% | 5.4\% | 0.5\% | 100.0\% |
|  |  | \% within D4. | 25.2\% | 23.9\% | 42.9\% | 0.0\% | 5.3\% | 18.7\% | 15.4\% | 17.9\% | 6.7\% | 22.4\% |
|  | Very dissatisfied | Count | 66 | 9 | 1 | 1 | 1 | 19 | 2 | 11 | 3 | 113 |
|  |  | \% within Q4_17. | 58.4\% | 8.0\% | 0.9\% | 0.9\% | 0.9\% | 16.8\% | 1.8\% | 9.7\% | 2.7\% | 100.0\% |
|  |  | \% within D4. | 13.9\% | 19.6\% | 7.1\% | 25.0\% | 5.3\% | 10.4\% | 15.4\% | 19.6\% | 20.0\% | 13.7\% |
| Total |  | Count | 476 | 46 | 14 | 4 | 19 | 182 | 13 | 56 | 15 | 825 |
|  |  | \% within Q4_17. | 57.7\% | 5.6\% | 1.7\% | 0.5\% | 2.3\% | 22.1\% | 1.6\% | 6.8\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_18 (Satisfaction of Police Services) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q4_18. Please tell us how satisfied you are with the following service provided by the municipality: Police services. | Very satisfied | Count | 85 | 13 | 1 | 3 | 5 | 52 | 4 | 10 | 3 | 176 |
|  |  | \% within Q4_18. | 48.3\% | 7.4\% | 0.6\% | 1.7\% | 2.8\% | 29.5\% | 2.3\% | 5.7\% | 1.7\% | 100.0\% |
|  |  | \% within D4. | 16.4\% | 23.2\% | 5.6\% | 50.0\% | 20.8\% | 23.6\% | 33.3\% | 14.5\% | 15.8\% | 18.7\% |
|  | Satisfied | Count | 329 | 26 | 7 | 2 | 8 | 146 | 7 | 47 | 14 | 586 |
|  |  | \% within Q4_18. | $56.1 \%$ | 4.4\% | 1.2\% | 0.3\% | 1.4\% | 24.9\% | 1.2\% | 8.0\% | 2.4\% | 100.0\% |
|  |  | \% within D4. | 63.4\% | 46.4\% | 38.9\% | 33.3\% | 33.3\% | 66.4\% | 58.3\% | 68.1\% | 73.7\% | 62.1\% |
|  | Dissatisfied | Count | 61 | 13 | 6 | 0 | 8 | 14 | 1 | 6 | 2 | 111 |
|  |  | \% within Q4_18. | 55.0\% | 11.7\% | 5.4\% | 0.0\% | 7.2\% | 12.6\% | 0.9\% | 5.4\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 11.8\% | 23.2\% | 33.3\% | 0.0\% | 33.3\% | 6.4\% | 8.3\% | 8.7\% | 10.5\% | 11.8\% |
|  | Very dissatisfied | Count | 44 | 4 | 4 | 1 | 3 | 8 | 0 | 6 | 0 | 70 |
|  |  | \% within Q4_18. | 62.9\% | 5.7\% | 5.7\% | 1.4\% | 4.3\% | 11.4\% | 0.0\% | 8.6\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 8.5\% | 7.1\% | 22.2\% | 16.7\% | 12.5\% | 3.6\% | 0.0\% | 8.7\% | 0.0\% | 7.4\% |
| Total |  | Count | 519 | 56 | 18 | 6 | 24 | 220 | 12 | 69 | 19 | 943 |
|  |  | \% within Q4_18. | 55.0\% | 5.9\% | 1.9\% | 0.6\% | 2.5\% | 23.3\% | 1.3\% | 7.3\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_19 (Satisfaction of Public Engagement) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q4_19. Please tell us how satisfied you are with the following service provided by the municipality: Public engagement (example: consultation on projects like Cogswell District). | Very satisfied | Count | 65 | 5 | 1 | 0 | 5 | 20 | 3 | 2 | 0 | 101 |
|  |  | \% within Q4_19. | 64.4\% | 5.0\% | 1.0\% | 0.0\% | 5.0\% | 19.8\% | 3.0\% | 2.0\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 13.9\% | 9.8\% | 7.1\% | 0.0\% | 26.3\% | 11.1\% | 42.9\% | 3.3\% | 0.0\% | 12.4\% |
|  | Satisfied | Count | 240 | 24 | 5 | 3 | 9 | 94 | 4 | 34 | 4 | 417 |
|  |  | \% within Q4_19. | 57.6\% | 5.8\% | 1.2\% | 0.7\% | 2.2\% | 22.5\% | 1.0\% | 8.2\% | 1.0\% | 100.0\% |
|  |  | \% within D4. | 51.5\% | 47.1\% | 35.7\% | 60.0\% | 47.4\% | 52.2\% | 57.1\% | 56.7\% | 40.0\% | 51.4\% |
|  | Dissatisfied | Count | 105 | 11 | 6 | 0 | 4 | 43 | 0 | 15 | 4 | 188 |
|  |  | \% within Q4_19. | 55.9\% | 5.9\% | 3.2\% | 0.0\% | 2.1\% | 22.9\% | 0.0\% | 8.0\% | 2.1\% | 100.0\% |
|  |  | \% within D4. | 22.5\% | 21.6\% | 42.9\% | 0.0\% | 21.1\% | 23.9\% | 0.0\% | 25.0\% | 40.0\% | 23.2\% |
|  | Very dissatisfied | Count | 56 | 11 | 2 | 2 | 1 | 23 | 0 | 9 | 2 | 106 |
|  |  | \% within Q4_19. | 52.8\% | 10.4\% | 1.9\% | 1.9\% | 0.9\% | 21.7\% | 0.0\% | 8.5\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 12.0\% | 21.6\% | 14.3\% | 40.0\% | 5.3\% | 12.8\% | 0.0\% | 15.0\% | 20.0\% | 13.1\% |
| Total |  | Count | 466 | 51 | 14 | 5 | 19 | 180 | 7 | 60 | 10 | 812 |
|  |  | \% within Q4_19. | 57.4\% | 6.3\% | 1.7\% | 0.6\% | 2.3\% | 22.2\% | 0.9\% | 7.4\% | 1.2\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_20 (Satisfaction of Transit - Convenctional Bus \& Ferry) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q4 20. Please tell us how satisfied you are with the following service provided by the municipality: Public Transit - Conventional bus \& ferry (example: reliability). | Very satisfied | Count | 35 | 2 | 0 | 0 | 3 | 10 | 3 | 4 | 1 | 58 |
|  |  | \% within Q4_20. | 60.3\% | 3.4\% | 0.0\% | 0.0\% | 5.2\% | 17.2\% | 5.2\% | 6.9\% | 1.7\% | 100.0\% |
|  |  | \% within D4. | 6.7\% | 3.5\% | 0.0\% | 0.0\% | 12.5\% | 5.1\% | 23.1\% | 6.6\% | 6.3\% | 6.4\% |
|  | Satisfied | Count | 211 | 26 | 4 | 2 | 7 | 110 | 4 | 21 | 9 | 394 |
|  |  | \% within Q4_20. | 53.6\% | 6.6\% | 1.0\% | 0.5\% | 1.8\% | 27.9\% | 1.0\% | 5.3\% | 2.3\% | 100.0\% |
|  |  | \% within D4. | 40.4\% | 45.6\% | 21.1\% | 40.0\% | 29.2\% | 56.4\% | 30.8\% | 34.4\% | 56.3\% | 43.2\% |
|  | $\overline{\text { Dissatisfied }}$ | Count | 171 | 19 | 7 | 2 | 11 | 53 | 5 | 24 | 5 | 297 |
|  |  | \% within Q4_20. | 57.6\% | 6.4\% | 2.4\% | 0.7\% | 3.7\% | 17.8\% | 1.7\% | 8.1\% | 1.7\% | 100.0\% |
|  |  | \% within D4. | 32.8\% | 33.3\% | 36.8\% | 40.0\% | 45.8\% | 27.2\% | 38.5\% | 39.3\% | 31.3\% | 32.6\% |
|  | Very dissatisfied | Count | 105 | 10 | 8 | 1 | 3 | 22 | 1 | 12 | 1 | 163 |
|  |  | \% within Q4_20. | 64.4\% | 6.1\% | 4.9\% | 0.6\% | 1.8\% | 13.5\% | 0.6\% | 7.4\% | 0.6\% | 100.0\% |
|  |  | \% within D4. | 20.1\% | 17.5\% | 42.1\% | 20.0\% | 12.5\% | 11.3\% | 7.7\% | 19.7\% | 6.3\% | 17.9\% |
| Total |  | Count | 522 | 57 | 19 | 5 | 24 | 195 | 13 | 61 | 16 | 912 |
|  |  | \% within Q4_20. | 57.2\% | 6.3\% | 2.1\% | 0.5\% | 2.6\% | 21.4\% | 1.4\% | 6.7\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_21 (Satisfaction of Transit - Access-a-bus) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q4_21. Please tell us how satisfied you are with the following service provided by the municipality: Public Transit - Access-a-bus (example: reliability). | Very satisfied | Count | 21 | 3 | 0 | 1 | 2 | 5 | 2 | 3 | 1 | 38 |
|  |  | \% within Q4_21. | 55.3\% | 7.9\% | 0.0\% | 2.6\% | 5.3\% | 13.2\% | 5.3\% | 7.9\% | 2.6\% | 100.0\% |
|  |  | \% within D4. | 12.8\% | 12.0\% | 0.0\% | 33.3\% | 25.0\% | 6.4\% | 40.0\% | 14.3\% | 11.1\% | 11.9\% |
|  | Satisfied | Count | 78 | 12 | 1 | 0 | 4 | 40 | 2 | 8 | 5 | 150 |
|  |  | \% within Q4_21. | 52.0\% | 8.0\% | 0.7\% | 0.0\% | 2.7\% | 26.7\% | 1.3\% | 5.3\% | 3.3\% | 100.0\% |
|  |  | \% within D4. | 47.6\% | 48.0\% | 20.0\% | 0.0\% | 50.0\% | 51.3\% | 40.0\% | 38.1\% | 55.6\% | 47.2\% |
|  | Dissatisfied | Count | 39 | 5 | 1 | 1 |  | 19 | 0 | 5 | 2 | 73 |
|  |  | \% within Q4_21. | 53.4\% | 6.8\% | 1.4\% | 1.4\% | 1.4\% | 26.0\% | 0.0\% | 6.8\% | 2.7\% | 100.0\% |
|  |  | \% within D4. | 23.8\% | 20.0\% | 20.0\% | 33.3\% | 12.5\% | 24.4\% | 0.0\% | 23.8\% | 22.2\% | 23.0\% |
|  | Very dissatisfied | Count | 26 | 5 | 3 | 1 | 1 | 14 | 1 | 5 | 1 | 57 |
|  |  | \% within Q4_21. | 45.6\% | 8.8\% | 5.3\% | 1.8\% | 1.8\% | 24.6\% | 1.8\% | 8.8\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 15.9\% | 20.0\% | 60.0\% | 33.3\% | 12.5\% | 17.9\% | 20.0\% | 23.8\% | 11.1\% | 17.9\% |
| Total |  | Count | 164 | 25 | 5 | 3 | 8 | 78 | 5 | 21 | 9 | 318 |
|  |  | \% within Q4_21. | 51.6\% | 7.9\% | 1.6\% | 0.9\% | 2.5\% | 24.5\% | 1.6\% | 6.6\% | 2.8\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_22 (Satisfaction of Overall Transit Service) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q4 22. Please tell us how satisfied you are with the following service provided by the municipality: Overall transit service. | Very satisfied | Count | 31 | 2 | 0 | 1 | 3 | 7 | 4 | 3 | 1 | 52 |
|  |  | \% within Q4_22. | 59.6\% | 3.8\% | 0.0\% | 1.9\% | 5.8\% | 13.5\% | 7.7\% | 5.8\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 6.0\% | 3.3\% | 0.0\% | 20.0\% | 12.0\% | 3.7\% | 33.3\% | 4.8\% | 7.1\% | 5.8\% |
|  | Satisfied | Count | 213 | 28 | 6 | 1 | 8 | 104 | 3 | 21 | 7 | 391 |
|  |  | \% within Q4_22. | 54.5\% | 7.2\% | 1.5\% | 0.3\% | 2.0\% | 26.6\% | 0.8\% | 5.4\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 41.4\% | 46.7\% | 31.6\% | 20.0\% | 32.0\% | 54.7\% | 25.0\% | 33.9\% | 50.0\% | 43.3\% |
|  | Dissatisfied | Count | 180 | 21 | 5 | 2 | 9 | 52 | 3 | 27 | 5 | 304 |
|  |  | \% within Q4_22. | 59.2\% | 6.9\% | 1.6\% | 0.7\% | 3.0\% | 17.1\% | 1.0\% | 8.9\% | 1.6\% | 100.0\% |
|  |  | \% within D4. | 35.0\% | 35.0\% | 26.3\% | 40.0\% | 36.0\% | 27.4\% | 25.0\% | 43.5\% | 35.7\% | 33.7\% |
|  | Very dissatisfied | Count | 91 | 9 | 8 | 1 | 5 | 27 | 2 | 11 | 1 | 155 |
|  |  | \% within Q4_22. | 58.7\% | 5.8\% | 5.2\% | 0.6\% | 3.2\% | 17.4\% | 1.3\% | 7.1\% | 0.6\% | 100.0\% |
|  |  | \% within D4. | 17.7\% | 15.0\% | 42.1\% | 20.0\% | 20.0\% | 14.2\% | 16.7\% | 17.7\% | 7.1\% | 17.2\% |
| Total |  | Count | 515 | 60 | 19 | 5 | 25 | 190 | 12 | 62 | 14 | 902 |
|  |  | \% within Q4_22. | 57.1\% | 6.7\% | 2.1\% | 0.6\% | 2.8\% | 21.1\% | 1.3\% | 6.9\% | 1.6\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_23 (Satisfaction of Indoor Recreation Facilities) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q4_23. Please tell us how satisfied you are with the following service provided by the municipality: Indoor recreation facilities (example: community centres, pools). | Very satisfied | Count | 69 | 8 | -1 | -1 | 2 | 24 | 5 | 7 | 0 | 117 |
|  |  | \% within Q4_23. | 59.0\% | 6.8\% | 0.9\% | 0.9\% | 1.7\% | 20.5\% | 4.3\% | 6.0\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 14.1\% | 15.7\% | 5.9\% | 20.0\% | 9.5\% | 12.9\% | 38.5\% | 11.5\% | 0.0\% | 13.6\% |
|  | Satisfied | Count | 302 | 27 | 10 | 3 | 14 | 114 | 5 | 41 | 14 | 530 |
|  |  | \% within Q4_23. | 57.0\% | 5.1\% | 1.9\% | 0.6\% | 2.6\% | 21.5\% | 0.9\% | 7.7\% | 2.6\% | 100.0\% |
|  |  | \% within D4. | 61.9\% | 52.9\% | 58.8\% | 60.0\% | 66.7\% | 61.3\% | 38.5\% | 67.2\% | 77.8\% | 61.6\% |
|  | Dissatisfied | Count | 78 | 10 | 4 | 0 | 3 | 33 | 2 | 7 | 3 | 140 |
|  |  | \% within Q4_23. | 55.7\% | 7.1\% | 2.9\% | 0.0\% | 2.1\% | 23.6\% | 1.4\% | 5.0\% | 2.1\% | 100.0\% |
|  |  | \% within D4. | 16.0\% | 19.6\% | 23.5\% | 0.0\% | 14.3\% | 17.7\% | 15.4\% | 11.5\% | 16.7\% | 16.3\% |
|  | Very dissatisfied | Count | 39 | 6 | 2 | 1 | 2 | 15 | 1 | 6 | 1 | 73 |
|  |  | \% within Q4_23. | 53.4\% | 8.2\% | 2.7\% | 1.4\% | 2.7\% | 20.5\% | 1.4\% | 8.2\% | 1.4\% | 100.0\% |
|  |  | \% within D4. | 8.0\% | 11.8\% | 11.8\% | 20.0\% | 9.5\% | 8.1\% | 7.7\% | 9.8\% | 5.6\% | 8.5\% |
| Total |  | Count | 488 | 51 | 17 | 5 | 21 | 186 | 13 | 61 | 18 | 860 |
|  |  | \% within Q4_23. | 56.7\% | 5.9\% | 2.0\% | 0.6\% | 2.4\% | 21.6\% | 1.5\% | 7.1\% | 2.1\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_24 (Satisfaction of Outdoor Recreation Facilities) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q4 24. Please tell us how satisfied you are with the following service provided by the municipality: Outdoor recreation facilities (example: sports fields). | Very satisfied | Count | 64 | 7 | 0 | 0 | 4 | 21 | 5 | 7 | 0 | 108 |
|  |  | \% within Q4_24. | 59.3\% | 6.5\% | 0.0\% | 0.0\% | 3.7\% | 19.4\% | 4.6\% | 6.5\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 13.0\% | 13.5\% | 0.0\% | 0.0\% | 18.2\% | 12.4\% | 35.7\% | 12.1\% | 0.0\% | 12.8\% |
|  | Satisfied | Count | 315 | 23 | 11 | 3 | 14 | 105 | 8 | 40 | 13 | 532 |
|  |  | \% within Q4_24. | 59.2\% | 4.3\% | 2.1\% | 0.6\% | 2.6\% | 19.7\% | 1.5\% | 7.5\% | 2.4\% | 100.0\% |
|  |  | \% within D4. | 64.2\% | 44.2\% | 64.7\% | 75.0\% | 63.6\% | 62.1\% | 57.1\% | 69.0\% | 81.3\% | 63.1\% |
|  | Dissatisfied | Count | 78 | 15 | 4 | 0 | 3 | 32 | 0 | 3 | 2 | 137 |
|  |  | \% within Q4_24. | 56.9\% | 10.9\% | 2.9\% | 0.0\% | 2.2\% | 23.4\% | 0.0\% | 2.2\% | 1.5\% | 100.0\% |
|  |  | \% within D4. | 15.9\% | 28.8\% | 23.5\% | 0.0\% | 13.6\% | 18.9\% | 0.0\% | 5.2\% | 12.5\% | 16.3\% |
|  | Very dissatisfied | Count | 34 | 7 | 2 | 1 | 1 | 11 | 1 | 8 | 1 | 66 |
|  |  | \% within Q4_24. | 51.5\% | 10.6\% | 3.0\% | 1.5\% | 1.5\% | 16.7\% | 1.5\% | 12.1\% | 1.5\% | 100.0\% |
|  |  | \% within D4. | 6.9\% | 13.5\% | 11.8\% | 25.0\% | 4.5\% | 6.5\% | 7.1\% | 13.8\% | 6.3\% | 7.8\% |
| Total |  | Count | 491 | 52 | 17 | 4 | 22 | 169 | 14 | 58 | 16 | 843 |
|  |  | \% within Q4_24. | 58.2\% | 6.2\% | 2.0\% | 0.5\% | 2.6\% | 20.0\% | 1.7\% | 6.9\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_25 (Satisfaction of Recreation Programming) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q4_25. Please tell us how satisfied you are with the following service provided by the municipality: Recreation programming (example: swimming, camps). | Very satisfied | Count | 62 | 6 | 0 | -1 | ${ }^{6}$ | 17 | 4 | 5 | -1 | 102 |
|  |  | \% within Q4_25. | 60.8\% | 5.9\% | 0.0\% | 1.0\% | 5.9\% | 16.7\% | 3.9\% | 4.9\% | 1.0\% | 100.0\% |
|  |  | \% within D4. | 15.3\% | 12.8\% | 0.0\% | 20.0\% | 37.5\% | 12.2\% | 36.4\% | 10.2\% | 7.7\% | 14.6\% |
|  | Satisfied | Count | 250 | 24 | 12 | 2 | 8 | 84 | 4 | 33 | 8 | 425 |
|  |  | \% within Q4_25. | 58.8\% | 5.6\% | 2.8\% | 0.5\% | 1.9\% | 19.8\% | 0.9\% | 7.8\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 61.7\% | 51.1\% | 75.0\% | 40.0\% | 50.0\% | 60.4\% | 36.4\% | 67.3\% | 61.5\% | 60.6\% |
|  | $\overline{\text { Dissatisfied }}$ | Count | 64 | 10 | 3 | 1 | 2 | 25 | 2 | 8 | 3 | 118 |
|  |  | \% within Q4_25. | 54.2\% | 8.5\% | 2.5\% | 0.8\% | 1.7\% | 21.2\% | 1.7\% | 6.8\% | 2.5\% | 100.0\% |
|  |  | \% within D4. | 15.8\% | 21.3\% | 18.8\% | 20.0\% | 12.5\% | 18.0\% | 18.2\% | 16.3\% | 23.1\% | 16.8\% |
|  | Very dissatisfied | Count | 29 | 7 | 1 | 1 | 0 | 13 | 1 | 3 | 1 | 56 |
|  |  | \% within Q4_25. | 51.8\% | 12.5\% | 1.8\% | 1.8\% | 0.0\% | 23.2\% | 1.8\% | 5.4\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 7.2\% | 14.9\% | 6.3\% | 20.0\% | 0.0\% | 9.4\% | 9.1\% | 6.1\% | 7.7\% | 8.0\% |
| Total |  | Count | 405 | 47 | 16 | 5 | 16 | 139 | 11 | 49 | 13 | 701 |
|  |  | \% within Q4_25. | 57.8\% | 6.7\% | 2.3\% | 0.7\% | 2.3\% | 19.8\% | 1.6\% | 7.0\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_26 (Satisfaction of Sidewalk Maintenance) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q4_26. Please tell us how | Very satisfied | Count | 48 | 4 | 0 | 1 1 | 5 | 12 | 2 | -6 | 1 | 79 |
| satisfied you are with the |  | \% within Q4_26. | 60.8\% | 5.1\% | 0.0\% | 1.3\% | 6.3\% | 15.2\% | 2.5\% | 7.6\% | 1.3\% | 100.0\% |
| the municipality: Sidewalk |  | \% within D4. | 8.8\% | 6.7\% | 0.0\% | 16.7\% | 20.0\% | 5.9\% | 14.3\% | 9.7\% | 5.9\% | 8.3\% |
| maintenance. | Satisfied | Count | 275 | 31 | 9 | 2 | 11 | 98 | 8 | 27 | 7 | 468 |
|  |  | \% within Q4_26. | 58.8\% | 6.6\% | 1.9\% | 0.4\% | 2.4\% | 20.9\% | 1.7\% | 5.8\% | 1.5\% | 100.0\% |
|  |  | \% within D4. | 50.5\% | 51.7\% | 52.9\% | 33.3\% | 44.0\% | 48.3\% | 57.1\% | 43.5\% | 41.2\% | 49.3\% |
|  | Dissatisfied | Count | 155 | 13 | 4 | 1 | 8 | 58 | 3 | 17 | 7 | 266 |
|  |  | \% within Q4_26. | 58.3\% | 4.9\% | 1.5\% | 0.4\% | 3.0\% | 21.8\% | 1.1\% | 6.4\% | 2.6\% | 100.0\% |
|  |  | \% within D4. | 28.4\% | 21.7\% | 23.5\% | 16.7\% | 32.0\% | 28.6\% | 21.4\% | 27.4\% | 41.2\% | 28.0\% |
|  | $\overline{\text { Very dissatisfied }}$ | Count | 67 | 12 | 4 | 2 | 1 | 35 | 1 | 12 | 2 | 136 |
|  |  | \% within Q4_26. | 49.3\% | 8.8\% | 2.9\% | 1.5\% | 0.7\% | 25.7\% | 0.7\% | 8.8\% | 1.5\% | 100.0\% |
|  |  | \% within D4. | 12.3\% | 20.0\% | 23.5\% | 33.3\% | 4.0\% | 17.2\% | 7.1\% | 19.4\% | 11.8\% | 14.3\% |
| Total |  | Count | 545 | 60 | 17 | 6 | 25 | 203 | 14 | 62 | 17 | 949 |
|  |  | \% within Q4_26. | 57.4\% | 6.3\% | 1.8\% | 0.6\% | 2.6\% | 21.4\% | 1.5\% | 6.5\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_27 (Satisfaction of Street / Road Maintenance) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q4_27. Please tell us how satisfied you are with the following service provided by the municipality: Street / road maintenance. | Very satisfied | Count | 22 | 4 | 1 | 1 | 2 | 5 | 1 | 1 | 0 | 37 |
|  |  | \% within Q4_27. | 59.5\% | 10.8\% | 2.7\% | 2.7\% | 5.4\% | 13.5\% | 2.7\% | 2.7\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 3.9\% | 6.8\% | 5.3\% | 16.7\% | 8.0\% | 2.2\% | 7.1\% | 1.4\% | 0.0\% | 3.7\% |
|  | Satisfied | Count | 190 | 19 | 7 | 1 | 12 | 72 | 5 | 19 | 8 | 333 |
|  |  | \% within Q4_27. | 57.1\% | 5.7\% | 2.1\% | 0.3\% | 3.6\% | 21.6\% | 1.5\% | 5.7\% | 2.4\% | 100.0\% |
|  |  | \% within D4. | 33.6\% | 32.2\% | 36.8\% | 16.7\% | 48.0\% | 32.1\% | 35.7\% | 26.4\% | 42.1\% | 33.2\% |
|  | Dissatisfied | Count | 209 | 21 | 9 | 2 | 10 | 80 | 3 | 28 | 7 | 369 |
|  |  | \% within Q4_27. | 56.6\% | 5.7\% | 2.4\% | 0.5\% | 2.7\% | 21.7\% | 0.8\% | 7.6\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 36.9\% | 35.6\% | 47.4\% | 33.3\% | 40.0\% | 35.7\% | 21.4\% | 38.9\% | 36.8\% | 36.8\% |
|  | Very dissatisfied | Count | 145 | 15 | 2 | 2 | 1 | 67 | 5 | 24 | 4 | 265 |
|  |  | \% within Q4_27. | 54.7\% | 5.7\% | 0.8\% | 0.8\% | 0.4\% | 25.3\% | 1.9\% | 9.1\% | 1.5\% | 100.0\% |
|  |  | \% within D4. | 25.6\% | 25.4\% | 10.5\% | 33.3\% | 4.0\% | 29.9\% | 35.7\% | 33.3\% | 21.1\% | 26.4\% |
| Total |  | Count | 566 | 59 | 19 | 6 | 25 | 224 | 14 | 72 | 19 | 1004 |
|  |  | \% within Q4_27. | 56.4\% | 5.9\% | 1.9\% | 0.6\% | 2.5\% | 22.3\% | 1.4\% | 7.2\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_28 (Satisfaction of Traffic Management) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q4_28. Please tell us how satisfied you are with the following service provided by the municipality: Traffic management (example: signals). | Very satisfied | Count | 31 | 4 | 0 | 1 | 4 | 14 | 3 | 3 | 1 | 61 |
|  |  | \% within Q4_28. | 50.8\% | 6.6\% | 0.0\% | 1.6\% | 6.6\% | 23.0\% | 4.9\% | 4.9\% | 1.6\% | 100.0\% |
|  |  | \% within D4. | 5.5\% | 6.9\% | 0.0\% | 16.7\% | 16.0\% | 6.5\% | 23.1\% | 4.3\% | 5.9\% | 6.2\% |
|  | Satisfied | Count | 278 | 25 | 8 | 4 | 12 | 127 | 8 | 37 | 9 | 508 |
|  |  | \% within Q4_28. | 54.7\% | 4.9\% | 1.6\% | 0.8\% | 2.4\% | 25.0\% | 1.6\% | 7.3\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 49.6\% | 43.1\% | 47.1\% | 66.7\% | 48.0\% | 59.3\% | 61.5\% | 52.9\% | 52.9\% | 51.8\% |
|  | $\overline{\text { Dissatisfied }}$ | Count | 155 | 18 | 6 | 0 | 6 | 48 | 1 | 18 | 5 | 257 |
|  |  | \% within Q4_28. | 60.3\% | 7.0\% | 2.3\% | 0.0\% | 2.3\% | 18.7\% | 0.4\% | 7.0\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 27.6\% | 31.0\% | 35.3\% | 0.0\% | 24.0\% | 22.4\% | 7.7\% | 25.7\% | 29.4\% | 26.2\% |
|  | Very dissatisfied | Count | 97 | 11 | 3 | 1 | 3 | 25 | 1 | 12 | 2 | 155 |
|  |  | \% within Q4_28. | 62.6\% | 7.1\% | 1.9\% | 0.6\% | 1.9\% | 16.1\% | 0.6\% | 7.7\% | 1.3\% | 100.0\% |
|  |  | \% within D4. | 17.3\% | 19.0\% | 17.6\% | 16.7\% | 12.0\% | 11.7\% | 7.7\% | 17.1\% | 11.8\% | 15.8\% |
| Total |  | Count | 561 | 58 | 17 | 6 | 25 | 214 | 13 | 70 | 17 | 981 |
|  |  | \% within Q4_28. | 57.2\% | 5.9\% | 1.7\% | 0.6\% | 2.5\% | 21.8\% | 1.3\% | 7.1\% | 1.7\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_29 (Satisfaction of Traffic / Pedestrian Safety) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q4_29. Please tell us how satisfied you are with the following service provided by the municipality: Traffic / pedestrian safety. | Very satisfied | Count | 37 | 2 | 0 | 0 | 2 | 8 | 2 | 4 | 4 | 59 |
|  |  | \% within Q4_29. | 62.7\% | 3.4\% | 0.0\% | 0.0\% | 3.4\% | 13.6\% | 3.4\% | 6.8\% | 6.8\% | 100.0\% |
|  |  | \% within D4. | 6.5\% | 3.2\% | 0.0\% | 0.0\% | 8.0\% | 3.7\% | 14.3\% | 5.9\% | 23.5\% | 5.9\% |
|  | Satisfied | Count | 254 | 19 | 6 | 3 | 11 | 103 | 8 | 32 | 6 | 442 |
|  |  | \% within Q4_29. | 57.5\% | 4.3\% | 1.4\% | 0.7\% | 2.5\% | 23.3\% | 1.8\% | 7.2\% | 1.4\% | 100.0\% |
|  |  | \% within D4. | 45.0\% | 30.6\% | 30.0\% | 50.0\% | 44.0\% | 47.9\% | 57.1\% | 47.1\% | 35.3\% | 44.6\% |
|  | Dissatisfied | Count | 157 | 20 | 6 | 1 | 7 | 68 | 2 | 15 | 5 | 281 |
|  |  | \% within Q4_29. | 55.9\% | 7.1\% | 2.1\% | 0.4\% | 2.5\% | 24.2\% | 0.7\% | 5.3\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 27.8\% | 32.3\% | 30.0\% | 16.7\% | 28.0\% | 31.6\% | 14.3\% | 22.1\% | 29.4\% | 28.3\% |
|  | Very dissatisfied | Count | 117 | 21 | 8 | 2 | 5 | 36 | ${ }^{2}$ | 17 | 2 | 210 |
|  |  | \% within Q4_29. | 55.7\% | 10.0\% | 3.8\% | 1.0\% | 2.4\% | 17.1\% | 1.0\% | 8.1\% | 1.0\% | 100.0\% |
|  |  | \% within D4. | 20.7\% | 33.9\% | 40.0\% | 33.3\% | 20.0\% | 16.7\% | 14.3\% | 25.0\% | 11.8\% | 21.2\% |
| Total |  | Count | 565 | 62 | 20 | 6 | 25 | 215 | 14 | 68 | 17 | 992 |
|  |  | \% within Q4_29. | 57.0\% | 6.3\% | 2.0\% | 0.6\% | 2.5\% | 21.7\% | 1.4\% | 6.9\% | 1.7\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_30 (Satisfaction of Winter Maintenance) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q4_30. Please tell us how satisfied you are with the following service provided by the municipality: Winter maintenance (example: snow and ice removal). | Very satisfied | Count | 32 | 4 | 0 | 2 | 2 | 9 | 2 | 1 | 1 | 53 |
|  |  | \% within Q4_30. | 60.4\% | 7.5\% | 0.0\% | 3.8\% | 3.8\% | 17.0\% | 3.8\% | 1.9\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 5.6\% | 6.6\% | 0.0\% | 33.3\% | 8.3\% | 4.0\% | 15.4\% | 1.4\% | 5.9\% | 5.3\% |
|  | Satisfied | Count | 239 | 21 | 7 | 2 | 6 | 96 | 5 | 27 | 5 | 408 |
|  |  | \% within Q4_30. | 58.6\% | 5.1\% | 1.7\% | 0.5\% | 1.5\% | 23.5\% | 1.2\% | 6.6\% | 1.2\% | 100.0\% |
|  |  | \% within D4. | 42.1\% | 34.4\% | 36.8\% | 33.3\% | 25.0\% | 43.0\% | 38.5\% | 38.0\% | 29.4\% | 40.7\% |
|  | $\overline{\text { Dissatisfied }}$ | Count | 176 | 24 | 4 | 1 | 11 | 66 | 4 | 22 | 7 | 315 |
|  |  | \% within Q4_30. | 55.9\% | 7.6\% | 1.3\% | 0.3\% | 3.5\% | 21.0\% | 1.3\% | 7.0\% | 2.2\% | 100.0\% |
|  |  | \% within D4. | 31.0\% | 39.3\% | 21.1\% | 16.7\% | 45.8\% | 29.6\% | 30.8\% | 31.0\% | 41.2\% | 31.4\% |
|  | Very dissatisfied | Count | 121 | 12 | 8 | 1 | 5 | 52 | 2 | 21 | 4 | 226 |
|  |  | \% within Q4_30. | 53.5\% | 5.3\% | 3.5\% | 0.4\% | 2.2\% | 23.0\% | 0.9\% | 9.3\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 21.3\% | 19.7\% | 42.1\% | 16.7\% | 20.8\% | 23.3\% | 15.4\% | 29.6\% | 23.5\% | 22.6\% |
| Total |  | Count | 568 | 61 | 19 | 6 | 24 | 223 | 13 | 71 | 17 | 1002 |
|  |  | \% within Q4_30. | 56.7\% | 6.1\% | 1.9\% | 0.6\% | 2.4\% | 22.3\% | 1.3\% | 7.1\% | 1.7\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q5 (Satisfaction of Services) by D4 (Employment Status)

|  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q5. Overall, how satisfied are you with the delivery of all the services provided by the municipality? | Count | 14 | 6 | 1 | 1 | 3 | 9 | 1 | 1 | 1 | 37 |
|  | \% within Q5. | 37.8\% | 16.2\% | 2.7\% | 2.7\% | 8.1\% | 24.3\% | 2.7\% | 2.7\% | 2.7\% | 100.0\% |
|  | \% within D4. | 2.5\% | 9.8\% | 5.0\% | 16.7\% | 12.0\% | 4.0\% | 7.7\% | 1.4\% | 5.0\% | 3.7\% |
|  | Count | 364 | 33 | 9 | 3 | 13 | 141 | 11 | 41 | 11 | 626 |
|  | \% within Q5. | 58.1\% | 5.3\% | 1.4\% | 0.5\% | 2.1\% | 22.5\% | 1.8\% | 6.5\% | 1.8\% | 100.0\% |
|  | \% within D4. | 64.2\% | 54.1\% | 45.0\% | 50.0\% | 52.0\% | 62.9\% | 84.6\% | 56.9\% | 55.0\% | 62.1\% |
|  | Count | 171 | 19 | 10 | 1 | 9 | 63 | 1 | 19 | 7 | 300 |
|  | \% within Q5. | 57.0\% | 6.3\% | 3.3\% | 0.3\% | 3.0\% | 21.0\% | 0.3\% | 6.3\% | 2.3\% | 100.0\% |
|  | \% within D4. | 30.2\% | 31.1\% | 50.0\% | 16.7\% | 36.0\% | 28.1\% | 7.7\% | 26.4\% | 35.0\% | 29.8\% |
|  | Count | 18 | 3 | 0 | 1 | 0 | 11 | 0 | 11 | 1 | 45 |
|  | \% within Q5. | 40.0\% | 6.7\% | 0.0\% | 2.2\% | 0.0\% | 24.4\% | 0.0\% | 24.4\% | 2.2\% | 100.0\% |
|  | \% within D4. | 3.2\% | 4.9\% | 0.0\% | 16.7\% | 0.0\% | 4.9\% | 0.0\% | 15.3\% | 5.0\% | 4.5\% |
| Total | Count | 567 | 61 | 20 | 6 | 25 | 224 | 13 | 72 | 20 | 1008 |
|  | \% within Q5. | 56.3\% | 6.1\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.3\% | 7.1\% | 2.0\% | 100.0\% |
|  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_1 (Importance of Governance and Engagement) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q6_1. Please rate the following Council Priority in terms of its importance to you: Governance and Engagement. | Very important | Count | 223 | 24 | 9 | 2 | 11 | 119 | 7 | 37 | 8 | 440 |
|  |  | \% within Q6_1. | 50.7\% | 5.5\% | 2.0\% | 0.5\% | 2.5\% | 27.0\% | 1.6\% | 8.4\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 38.8\% | 37.5\% | 45.0\% | 33.3\% | 42.3\% | 52.2\% | 50.0\% | 51.4\% | 40.0\% | 42.9\% |
|  | Important | Count | 304 | 36 | 8 | 3 | 14 | 95 | 6 | 30 | 9 | 505 |
|  |  | \% within Q6_1. | 60.2\% | 7.1\% | 1.6\% | 0.6\% | 2.8\% | 18.8\% | 1.2\% | 5.9\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 52.9\% | 56.3\% | 40.0\% | 50.0\% | 53.8\% | 41.7\% | 42.9\% | 41.7\% | 45.0\% | 49.3\% |
|  | Not important | Count | 43 | 4 | 1 | 1 | 0 | 12 | 0 | 5 | 3 | 69 |
|  |  | \% within Q6_1. | 62.3\% | 5.8\% | 1.4\% | 1.4\% | 0.0\% | 17.4\% | 0.0\% | 7.2\% | 4.3\% | 100.0\% |
|  |  | \% within D4. | 7.5\% | 6.3\% | 5.0\% | 16.7\% | 0.0\% | 5.3\% | 0.0\% | 6.9\% | 15.0\% | 6.7\% |
|  | Not at all important | Count | 5 | 0 | 2 | 0 | 1 | 2 | 1 | 0 | 0 | 11 |
|  |  | \% within Q6_1. | 45.5\% | 0.0\% | 18.2\% | 0.0\% | 9.1\% | 18.2\% | 9.1\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 0.9\% | 0.0\% | 10.0\% | 0.0\% | 3.8\% | 0.9\% | 7.1\% | 0.0\% | 0.0\% | 1.1\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q6_1. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_2 (Importance of Economic Development) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q6 2. Please rate the following Council Priority in terms of its importance to you: Economic Development. | Very important | Count | 236 | 15 | 6 | 4 | 10 | 83 | 8 | 44 | 7 | 413 |
|  |  | \% within Q6_2. | 57.1\% | 3.6\% | 1.5\% | 1.0\% | 2.4\% | 20.1\% | 1.9\% | 10.7\% | 1.7\% | 100.0\% |
|  |  | \% within D4. | 41.0\% | 23.4\% | 30.0\% | 66.7\% | 38.5\% | 36.4\% | 57.1\% | 61.1\% | 35.0\% | 40.3\% |
|  | Important | Count | 289 | 36 | 12 | 1 | 15 | 117 | 5 | 18 | 12 | 505 |
|  |  | \% within Q6_2. | 57.2\% | 7.1\% | 2.4\% | 0.2\% | 3.0\% | 23.2\% | 1.0\% | 3.6\% | 2.4\% | 100.0\% |
|  |  | \% within D4. | 50.3\% | 56.3\% | 60.0\% | 16.7\% | 57.7\% | 51.3\% | 35.7\% | 25.0\% | 60.0\% | 49.3\% |
|  | Not important | Count | 41 | 13 | 1 | 1 | 0 | 25 | 0 | 8 | 0 | 89 |
|  |  | \% within Q6_2. | 46.1\% | 14.6\% | 1.1\% | 1.1\% | 0.0\% | 28.1\% | 0.0\% | 9.0\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 7.1\% | 20.3\% | 5.0\% | 16.7\% | 0.0\% | 11.0\% | 0.0\% | 11.1\% | 0.0\% | 8.7\% |
|  | Not at all important | Count | 9 | 0 | 1 | 0 | 1 | 3 | 1 | 2 | 1 | 18 |
|  |  | \% within Q6_2. | 50.0\% | 0.0\% | 5.6\% | 0.0\% | 5.6\% | 16.7\% | 5.6\% | 11.1\% | 5.6\% | 100.0\% |
|  |  | \% within D4. | 1.6\% | 0.0\% | 5.0\% | 0.0\% | 3.8\% | 1.3\% | 7.1\% | 2.8\% | 5.0\% | 1.8\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q6_2. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_3 (Importance of Healthy Liveable Communities) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q6_3. Please rate the | Very important | Count | 373 | 53 | 18 | 5 | 20 | 156 | 9 | 40 | 13 | 687 |
| following Council Priority in |  | \% within Q6_3. | 54.3\% | 7.7\% | 2.6\% | 0.7\% | 2.9\% | 22.7\% | 1.3\% | 5.8\% | 1.9\% | 100.0\% |
| Healthy Liveable |  | \% within D4. | 64.9\% | 82.8\% | 90.0\% | 83.3\% | 76.9\% | 68.4\% | 64.3\% | 55.6\% | 65.0\% | 67.0\% |
| Communities. | Important | Count | 173 | 9 | 2 | 1 | 5 | 64 | 5 | 25 | 7 | 291 |
|  |  | \% within Q6_3. | 59.5\% | 3.1\% | 0.7\% | 0.3\% | 1.7\% | 22.0\% | 1.7\% | 8.6\% | 2.4\% | 100.0\% |
|  |  | \% within D4. | 30.1\% | 14.1\% | 10.0\% | 16.7\% | 19.2\% | 28.1\% | 35.7\% | 34.7\% | 35.0\% | 28.4\% |
|  | Not important | Count | 25 | 1 | 0 | 0 | 1 | 7 | 0 | 6 | 0 | 40 |
|  |  | \% within Q6_3. | 62.5\% | 2.5\% | 0.0\% | 0.0\% | 2.5\% | 17.5\% | 0.0\% | 15.0\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 4.3\% | 1.6\% | 0.0\% | 0.0\% | 3.8\% | 3.1\% | 0.0\% | 8.3\% | 0.0\% | 3.9\% |
|  | Not at all important | Count | 4 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 7 |
|  |  | \% within Q6_3. | 57.1\% | 14.3\% | 0.0\% | 0.0\% | 0.0\% | 14.3\% | 0.0\% | 14.3\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 0.7\% | 1.6\% | 0.0\% | 0.0\% | 0.0\% | 0.4\% | 0.0\% | 1.4\% | 0.0\% | 0.7\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q6_3. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_4 (Importance of Transportation) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q6_4. Please rate the following Council Priority in terms of its importance to you: Transportation. | Very important | Count | 348 | 40 | 15 | 5 | 18 | 128 | 7 | 43 | 12 | 616 |
|  |  | \% within Q6_4. | 56.5\% | 6.5\% | 2.4\% | 0.8\% | 2.9\% | 20.8\% | 1.1\% | 7.0\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 60.5\% | 62.5\% | 75.0\% | 83.3\% | 69.2\% | 56.1\% | 50.0\% | 59.7\% | 60.0\% | 60.1\% |
|  | Important | Count | 211 | 20 | 5 | 1 | 7 | 90 | 7 | 25 | 7 | 373 |
|  |  | \% within Q6_4. | 56.6\% | 5.4\% | 1.3\% | 0.3\% | 1.9\% | 24.1\% | 1.9\% | 6.7\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 36.7\% | 31.3\% | 25.0\% | 16.7\% | 26.9\% | 39.5\% | 50.0\% | 34.7\% | 35.0\% | 36.4\% |
|  | Not important | Count | 13 | 3 | 0 | 0 | 1 | 10 | 0 | 4 | 1 | 32 |
|  |  | \% within Q6_4. | 40.6\% | 9.4\% | 0.0\% | 0.0\% | 3.1\% | 31.3\% | 0.0\% | 12.5\% | 3.1\% | 100.0\% |
|  |  | \% within D4. | 2.3\% | 4.7\% | 0.0\% | 0.0\% | 3.8\% | 4.4\% | 0.0\% | 5.6\% | 5.0\% | 3.1\% |
|  | Not at all important | Count | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 |
|  |  | \% within Q6_4. | 75.0\% | 25.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 0.5\% | 1.6\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.4\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q6_4. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_5 (Importance of Service Delivery) by D4 (Employment Status)


Q6_6 (Importance of Social Development) by D4 (Employment Status)


Q7 (Service Level) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q7. For the following Governance \& Engagement service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public engagement (consultations like this one). | Increase service levels | Count | 163 | 24 | 9 | 3 | 9 | 60 | 4 | 18 | 7 | 297 |
|  |  | \% within Q7. | 54.9\% | 8.1\% | 3.0\% | 1.0\% | 3.0\% | 20.2\% | 1.3\% | 6.1\% | 2.4\% | 100.0\% |
|  |  | \% within D4. | 28.3\% | 37.5\% | 45.0\% | 50.0\% | 34.6\% | 26.3\% | 28.6\% | 25.0\% | 35.0\% | 29.0\% |
|  | Maintain service levels | Count | 376 | 33 | 10 | 3 | 16 | 154 | 9 | 45 | 11 | 657 |
|  |  | \% within Q7. | 57.2\% | 5.0\% | 1.5\% | 0.5\% | 2.4\% | 23.4\% | 1.4\% | 6.8\% | 1.7\% | 100.0\% |
|  |  | \% within D4. | 65.4\% | 51.6\% | 50.0\% | 50.0\% | 61.5\% | 67.5\% | 64.3\% | 62.5\% | 55.0\% | 64.1\% |
|  | Decrease service levels | Count | 36 | 7 | 1 | 0 | 1 | 14 | 1 | 9 | 2 | 71 |
|  |  | \% within Q7. | 50.7\% | 9.9\% | 1.4\% | 0.0\% | 1.4\% | 19.7\% | 1.4\% | 12.7\% | 2.8\% | 100.0\% |
|  |  | \% within D4. | 6.3\% | 10.9\% | 5.0\% | 0.0\% | 3.8\% | 6.1\% | 7.1\% | 12.5\% | 10.0\% | 6.9\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q7. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q8_1 (Service Level of Business Support Services) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{aligned} & \text { Employed full } \\ & \text { time } \end{aligned}$ | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q8_1. For the following Economic Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Business support services. | Increase service levels | Count | 109 | 8 | ${ }^{2}$ | 1 | 4 | 27 | ${ }^{2}$ | 26 | 3 | 182 |
|  |  | \% within Q8_1. | 59.9\% | 4.4\% | 1.1\% | 0.5\% | 2.2\% | 14.8\% | 1.1\% | 14.3\% | 1.6\% | 100.0\% |
|  |  | \% within D4. | 19.0\% | 12.5\% | 10.0\% | 16.7\% | 15.4\% | 11.8\% | 14.3\% | 36.1\% | 15.0\% | 17.8\% |
|  | Maintain service levels | Count | 409 | 47 | 16 | 3 | 17 | 168 | 10 | 38 | 16 | 724 |
|  |  | \% within Q8_1. | 56.5\% | 6.5\% | 2.2\% | 0.4\% | 2.3\% | 23.2\% | 1.4\% | 5.2\% | 2.2\% | 100.0\% |
|  |  | \% within D4. | 71.1\% | 73.4\% | 80.0\% | 50.0\% | 65.4\% | 73.7\% | 71.4\% | 52.8\% | 80.0\% | 70.6\% |
|  | Decrease service levels | Count | 57 | 9 | 2 | 2 | 5 | 33 | 2 | 8 | 1 | 119 |
|  |  | \% within Q8_1. | 47.9\% | 7.6\% | 1.7\% | 1.7\% | 4.2\% | 27.7\% | 1.7\% | 6.7\% | 0.8\% | 100.0\% |
|  |  | \% within D4. | 9.9\% | 14.1\% | 10.0\% | 33.3\% | 19.2\% | 14.5\% | 14.3\% | 11.1\% | 5.0\% | 11.6\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q8_1. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q8_2 (Service Level of Community Planning) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{aligned} & \text { Employed full } \\ & \text { time } \end{aligned}$ | $\begin{aligned} & \text { Employed part } \\ & \text { time } \end{aligned}$ | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q8_2. For the following Economic Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community planning / development approvals. | Increase service levels | Count | 229 | 27 | 7 | 3 | 11 | 83 | 8 | 24 | 6 | 398 |
|  |  | \% within Q8_2. | 57.5\% | 6.8\% | 1.8\% | 0.8\% | 2.8\% | 20.9\% | 2.0\% | 6.0\% | 1.5\% | 100.0\% |
|  |  | \% within D4. | 39.8\% | 42.2\% | 35.0\% | 50.0\% | 42.3\% | 36.4\% | 57.1\% | 33.3\% | 30.0\% | 38.8\% |
|  | Maintain service levels | Count | 319 | 34 | 10 | 2 | 14 | 120 | 5 | 39 | 13 | 556 |
|  |  | \% within Q8_2. | 57.4\% | 6.1\% | 1.8\% | 0.4\% | 2.5\% | 21.6\% | 0.9\% | 7.0\% | 2.3\% | 100.0\% |
|  |  | \% within D4. | 55.5\% | 53.1\% | 50.0\% | 33.3\% | 53.8\% | 52.6\% | 35.7\% | 54.2\% | 65.0\% | 54.2\% |
|  | Decrease service levels | Count | 27 | 3 | 3 | 1 | 1 | 25 | 1 | 9 | 1 | 71 |
|  |  | \% within Q8_2. | 38.0\% | 4.2\% | 4.2\% | 1.4\% | 1.4\% | 35.2\% | 1.4\% | 12.7\% | 1.4\% | 100.0\% |
|  |  | \% within D4. | 4.7\% | 4.7\% | 15.0\% | 16.7\% | 3.8\% | 11.0\% | 7.1\% | 12.5\% | 5.0\% | 6.9\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q8_2. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q8_3 (Service Level of Economic Development) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q8_3. For the following Economic Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Economic development. | Increase service levels | Count | 208 | 20 | 8 | 2 | 11 | 62 | 8 | 31 | 4 | 354 |
|  |  | \% within Q8_3. | 58.8\% | 5.6\% | 2.3\% | 0.6\% | 3.1\% | 17.5\% | 2.3\% | 8.8\% | 1.1\% | 100.0\% |
|  |  | \% within D4. | 36.2\% | 31.3\% | 40.0\% | 33.3\% | 42.3\% | 27.2\% | 57.1\% | 43.1\% | 20.0\% | 34.5\% |
|  | Maintain service levels | Count | 320 | 35 | 11 | 3 | 12 | 142 | 5 | 32 | 16 | 576 |
|  |  | \% within Q8_3. | 55.6\% | 6.1\% | 1.9\% | 0.5\% | 2.1\% | 24.7\% | 0.9\% | 5.6\% | 2.8\% | 100.0\% |
|  |  | \% within D4. | 55.7\% | 54.7\% | 55.0\% | 50.0\% | 46.2\% | 62.3\% | 35.7\% | 44.4\% | 80.0\% | 56.2\% |
|  | Decrease service levels | Count | 47 | 9 | 1 | 1 | 3 | 24 | 1 | 9 | 0 | 95 |
|  |  | \% within Q8_3. | 49.5\% | 9.5\% | 1.1\% | 1.1\% | 3.2\% | 25.3\% | 1.1\% | 9.5\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 8.2\% | 14.1\% | 5.0\% | 16.7\% | 11.5\% | 10.5\% | 7.1\% | 12.5\% | 0.0\% | 9.3\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q8_3. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_1 (Service Level of Bike Lanes / Cycling Facilities) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q9_1. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Bike lanes / cycling facilities. | Increase service levels | Count | 258 | 36 | 12 | 5 | 19 | 73 | 4 | 31 | 6 | 444 |
|  |  | \% within Q9_1. | 58.1\% | 8.1\% | 2.7\% | 1.1\% | 4.3\% | 16.4\% | 0.9\% | 7.0\% | 1.4\% | 100.0\% |
|  |  | \% within D4. | 44.9\% | 56.3\% | 60.0\% | 83.3\% | 73.1\% | 32.0\% | 28.6\% | 43.1\% | 30.0\% | 43.3\% |
|  | Maintain service levels | Count | 166 | 15 | 6 | 0 | 6 | 65 | 5 | 16 | 7 | 286 |
|  |  | \% within Q9_1. | 58.0\% | 5.2\% | 2.1\% | 0.0\% | 2.1\% | 22.7\% | 1.7\% | 5.6\% | 2.4\% | 100.0\% |
|  |  | \% within D4. | 28.9\% | 23.4\% | 30.0\% | 0.0\% | 23.1\% | 28.5\% | 35.7\% | 22.2\% | 35.0\% | 27.9\% |
|  | Decrease service levels | Count | 151 | 13 | 2 | 1 | 1 | 90 | 5 | 25 | 7 | 295 |
|  |  | \% within Q9_1. | 51.2\% | 4.4\% | 0.7\% | 0.3\% | 0.3\% | 30.5\% | 1.7\% | 8.5\% | 2.4\% | 100.0\% |
|  |  | \% within D4. | 26.3\% | 20.3\% | 10.0\% | 16.7\% | 3.8\% | 39.5\% | 35.7\% | 34.7\% | 35.0\% | 28.8\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q9_1. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_2 (Service Level of Parking Enforcement) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q9_2. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parking enforcement. | Increase service levels | Count | 104 | 13 | 3 | ${ }^{2}$ | 3 | 41 | 3 | 13 | ${ }^{4}$ | 186 |
|  |  | \% within Q9_2. | 55.9\% | 7.0\% | 1.6\% | 1.1\% | 1.6\% | 22.0\% | 1.6\% | 7.0\% | 2.2\% | 100.0\% |
|  |  | \% within D4. | 18.1\% | 20.3\% | 15.0\% | 33.3\% | 11.5\% | 18.0\% | 21.4\% | 18.1\% | 20.0\% | 18.1\% |
|  | Maintain service levels | Count | 344 | 37 | 8 | 4 | 15 | 151 | 10 | 37 | 15 | 621 |
|  |  | \% within Q9_2. | 55.4\% | 6.0\% | 1.3\% | 0.6\% | 2.4\% | 24.3\% | 1.6\% | 6.0\% | 2.4\% | 100.0\% |
|  |  | \% within D4. | 59.8\% | 57.8\% | 40.0\% | 66.7\% | 57.7\% | 66.2\% | 71.4\% | 51.4\% | 75.0\% | 60.6\% |
|  | Decrease service levels | Count | 127 | 14 | 9 | 0 | 8 | 36 | 1 | 22 | 1 | 218 |
|  |  | \% within Q9_2. | 58.3\% | 6.4\% | 4.1\% | 0.0\% | 3.7\% | 16.5\% | 0.5\% | 10.1\% | 0.5\% | 100.0\% |
|  |  | \% within D4. | 22.1\% | 21.9\% | 45.0\% | 0.0\% | 30.8\% | 15.8\% | 7.1\% | 30.6\% | 5.0\% | 21.3\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q9_2. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_3 (Service Level of Public Transit - Conventional Bus \& Ferry) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{aligned} & \text { Employed full } \\ & \text { time } \end{aligned}$ | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q9_3. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit - conventional bus / ferry. | Increase service levels | Count | 341 | 41 | 17 | 3 | 22 | 115 | 7 | 40 | 11 | 597 |
|  |  | \% within Q9_3. | 57.1\% | 6.9\% | 2.8\% | 0.5\% | 3.7\% | 19.3\% | 1.2\% | 6.7\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 59.3\% | 64.1\% | 85.0\% | 50.0\% | 84.6\% | 50.4\% | 50.0\% | 55.6\% | 55.0\% | 58.2\% |
|  | Maintain service levels | Count | 219 | 22 | 3 | 3 | 4 | 107 | 7 | 27 | 9 | 401 |
|  |  | \% within Q9_3. | 54.6\% | 5.5\% | 0.7\% | 0.7\% | 1.0\% | 26.7\% | 1.7\% | 6.7\% | 2.2\% | 100.0\% |
|  |  | \% within D4. | 38.1\% | 34.4\% | 15.0\% | 50.0\% | 15.4\% | 46.9\% | 50.0\% | 37.5\% | 45.0\% | 39.1\% |
|  | $\overline{\text { Decrease service levels }}$ | Count | 15 | 1 | 0 | 0 | 0 | 6 | 0 | 5 | 0 | 27 |
|  |  | \% within Q9_3. | 55.6\% | 3.7\% | 0.0\% | 0.0\% | 0.0\% | 22.2\% | 0.0\% | 18.5\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 2.6\% | 1.6\% | 0.0\% | 0.0\% | 0.0\% | 2.6\% | 0.0\% | 6.9\% | 0.0\% | 2.6\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q9_3. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_4 (Service Level of Public Transit - Access-A-Bus) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q9_4. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit - Access-A-Bus. | Increase service levels | Count | 174 | 25 | 9 9 | 4 | 9 | 85 | 6 | 23 | 10 | 345 |
|  |  | \% within Q9_4. | 50.4\% | 7.2\% | 2.6\% | 1.2\% | 2.6\% | 24.6\% | 1.7\% | 6.7\% | 2.9\% | 100.0\% |
|  |  | \% within D4. | 30.3\% | 39.1\% | 45.0\% | 66.7\% | 34.6\% | 37.3\% | 42.9\% | 31.9\% | 50.0\% | 33.7\% |
|  | Maintain service levels | Count | 373 | 35 | 11 | 2 | 17 | 137 | 8 | 44 | 10 | 637 |
|  |  | \% within Q9_4. | 58.6\% | 5.5\% | 1.7\% | 0.3\% | 2.7\% | 21.5\% | 1.3\% | 6.9\% | 1.6\% | 100.0\% |
|  |  | \% within D4. | 64.9\% | 54.7\% | 55.0\% | 33.3\% | 65.4\% | 60.1\% | 57.1\% | 61.1\% | 50.0\% | 62.1\% |
|  | Decrease service levels | Count | 28 | 4 | 0 | 0 | 0 | 6 | 0 | 5 | 0 | 43 |
|  |  | \% within Q9_4. | 65.1\% | 9.3\% | 0.0\% | 0.0\% | 0.0\% | 14.0\% | 0.0\% | 11.6\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 4.9\% | 6.3\% | 0.0\% | 0.0\% | 0.0\% | 2.6\% | 0.0\% | 6.9\% | 0.0\% | 4.2\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q9_4. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q9_5 (Service Level of Overall Transit Service) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q9_5. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Overall transit service. | Increase service levels | Count | 326 | 43 | 18 | 3 | 20 | 104 | 7 | 39 | 10 | 570 |
|  |  | \% within Q9_5. | 57.2\% | 7.5\% | 3.2\% | 0.5\% | 3.5\% | 18.2\% | 1.2\% | 6.8\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 56.7\% | 67.2\% | 90.0\% | 50.0\% | 76.9\% | 45.6\% | 50.0\% | 54.2\% | 50.0\% | 55.6\% |
|  | Maintain service levels | Count | 236 | 21 | 2 | 3 | 6 | 115 | 6 | 28 | 10 | 427 |
|  |  | \% within Q9_5. | 55.3\% | 4.9\% | 0.5\% | 0.7\% | 1.4\% | 26.9\% | 1.4\% | 6.6\% | 2.3\% | 100.0\% |
|  |  | \% within D4. | 41.0\% | 32.8\% | 10.0\% | 50.0\% | 23.1\% | 50.4\% | 42.9\% | 38.9\% | 50.0\% | 41.7\% |
|  | Decrease service levels | Count | 13 | 0 | 0 | 0 | 0 | 9 | 1 | 5 | 0 | 28 |
|  |  | \% within Q9_5. | 46.4\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 32.1\% | 3.6\% | 17.9\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 2.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.9\% | 7.1\% | 6.9\% | 0.0\% | 2.7\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q9_5. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q9_6 (Service Level of Sidewalk Maintenance) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q9_6. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Sidewalk maintenance. | Increase service levels | Count | 210 | 28 | 7 | ${ }^{2}$ | 10 | 89 | ${ }^{6}$ | 28 | 14 | 394 |
|  |  | \% within Q9_6. | 53.3\% | 7.1\% | 1.8\% | 0.5\% | 2.5\% | 22.6\% | 1.5\% | 7.1\% | 3.6\% | 100.0\% |
|  |  | \% within D4. | 36.5\% | 43.8\% | 35.0\% | 33.3\% | 38.5\% | 39.0\% | 42.9\% | 38.9\% | 70.0\% | 38.4\% |
|  | Maintain service levels | Count | 352 | 32 | 12 | 4 | 12 | 127 | 8 | 39 | 6 | 592 |
|  |  | \% within Q9_6. | 59.5\% | 5.4\% | 2.0\% | 0.7\% | 2.0\% | 21.5\% | 1.4\% | 6.6\% | 1.0\% | 100.0\% |
|  |  | \% within D4. | 61.2\% | 50.0\% | 60.0\% | 66.7\% | 46.2\% | 55.7\% | 57.1\% | 54.2\% | 30.0\% | 57.8\% |
|  | Decrease service levels | Count | 13 | 4 | 1 | 0 | 4 | 12 | 0 | 5 | 0 | 39 |
|  |  | \% within Q9_6. | 33.3\% | 10.3\% | 2.6\% | 0.0\% | 10.3\% | 30.8\% | 0.0\% | 12.8\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 2.3\% | 6.3\% | 5.0\% | 0.0\% | 15.4\% | 5.3\% | 0.0\% | 6.9\% | 0.0\% | 3.8\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q9_6. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_7 (Service Level of Street / Road Maintenance) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q9_7. For the following | Increase service levels | Count | 313 | 30 | 12 | 4 | 14 | 143 | 11 | 43 | 17 | 587 |
| Transportation service, please |  | \% within Q9_7. | 53.3\% | 5.1\% | 2.0\% | 0.7\% | 2.4\% | 24.4\% | 1.9\% | 7.3\% | 2.9\% | 100.0\% |
| the municipality should |  | \% within D4. | 54.4\% | 46.9\% | 60.0\% | 66.7\% | 53.8\% | 62.7\% | 78.6\% | 59.7\% | 85.0\% | 57.3\% |
| increase, maintain, or reduce | Maintain service levels | Count | 245 | 32 | 7 | 2 | 12 | 82 | 3 | 29 | 3 | 415 |
| the level of service: Street / |  | \% within Q9_7. | 59.0\% | 7.7\% | 1.7\% | 0.5\% | 2.9\% | 19.8\% | 0.7\% | 7.0\% | 0.7\% | 100.0\% |
| road maintenance. |  | \% within D4. | 42.6\% | 50.0\% | 35.0\% | 33.3\% | 46.2\% | 36.0\% | 21.4\% | 40.3\% | 15.0\% | 40.5\% |
|  | Decrease service levels | Count | 17 | 2 | 1 | 0 | 0 | 3 | 0 | 0 | 0 | 23 |
|  |  | \% within Q9_7. | 73.9\% | 8.7\% | 4.3\% | 0.0\% | 0.0\% | 13.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 3.0\% | 3.1\% | 5.0\% | 0.0\% | 0.0\% | 1.3\% | 0.0\% | 0.0\% | 0.0\% | 2.2\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q9_7. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_8 (Service Level of Traffic Management) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q9_8. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic management. | Increase service levels | Count | 208 | 21 | 9 | 2 | 10 | 61 | 4 | 23 | 11 | 349 |
|  |  | \% within Q9_8. | 59.6\% | 6.0\% | 2.6\% | 0.6\% | 2.9\% | 17.5\% | 1.1\% | 6.6\% | 3.2\% | 100.0\% |
|  |  | \% within D4. | 36.2\% | 32.8\% | 45.0\% | 33.3\% | 38.5\% | 26.8\% | 28.6\% | 31.9\% | 55.0\% | 34.0\% |
|  | Maintain service levels | Count | 342 | 39 | 8 | 4 | 14 | 155 | 10 | 47 | 9 | 628 |
|  |  | \% within Q9_8. | 54.5\% | 6.2\% | 1.3\% | 0.6\% | 2.2\% | 24.7\% | 1.6\% | 7.5\% | 1.4\% | 100.0\% |
|  |  | \% within D4. | 59.5\% | 60.9\% | 40.0\% | 66.7\% | 53.8\% | 68.0\% | 71.4\% | 65.3\% | 45.0\% | 61.3\% |
|  | Decrease service levels | Count | 25 | 4 | 3 | 0 | 2 | 12 | 0 | 2 | 0 | 48 |
|  |  | \% within Q9_8. | 52.1\% | 8.3\% | 6.3\% | 0.0\% | 4.2\% | 25.0\% | 0.0\% | 4.2\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 4.3\% | 6.3\% | 15.0\% | 0.0\% | 7.7\% | 5.3\% | 0.0\% | 2.8\% | 0.0\% | 4.7\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q9_8. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_9 (Service Level of Traffic / Pedestrian Safety) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q9_9. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic / pedestrian safety. | Increase service levels | Count | 252 | 37 | 14 | 5 | 13 | 100 | 8 | 27 | 12 | 468 |
|  |  | \% within Q9_9. | 53.8\% | 7.9\% | 3.0\% | 1.1\% | 2.8\% | 21.4\% | 1.7\% | 5.8\% | 2.6\% | 100.0\% |
|  |  | \% within D4. | 43.8\% | 57.8\% | 70.0\% | 83.3\% | 50.0\% | 43.9\% | 57.1\% | 37.5\% | 60.0\% | 45.7\% |
|  | Maintain service levels | Count | 303 | 27 | 5 | 1 | 11 | 117 | 5 | 38 | 7 | 514 |
|  |  | \% within Q9_9. | 58.9\% | 5.3\% | 1.0\% | 0.2\% | 2.1\% | 22.8\% | 1.0\% | 7.4\% | 1.4\% | 100.0\% |
|  |  | \% within D4. | 52.7\% | 42.2\% | 25.0\% | 16.7\% | 42.3\% | 51.3\% | 35.7\% | 52.8\% | 35.0\% | 50.1\% |
|  | Decrease service levels | Count | 20 | 0 | 1 | 0 | 2 | 11 | 1 | 7 | 1 | 43 |
|  |  | \% within Q9_9. | 46.5\% | 0.0\% | 2.3\% | 0.0\% | 4.7\% | 25.6\% | 2.3\% | 16.3\% | 2.3\% | 100.0\% |
|  |  | \% within D4. | 3.5\% | 0.0\% | 5.0\% | 0.0\% | 7.7\% | 4.8\% | 7.1\% | 9.7\% | 5.0\% | 4.2\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q9_9. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_10 (Service Level of Winter Maintenance) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q9_10. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Winter maintenance. | Increase service levels | Count | 286 | 31 | 11 | 3 | 14 | 113 | 10 | 35 | 14 | 517 |
|  |  | \% within Q9_10. | 55.3\% | 6.0\% | 2.1\% | 0.6\% | 2.7\% | 21.9\% | 1.9\% | 6.8\% | 2.7\% | 100.0\% |
|  |  | \% within D4. | 49.7\% | 48.4\% | 55.0\% | 50.0\% | 53.8\% | 49.6\% | 71.4\% | 48.6\% | 70.0\% | 50.4\% |
|  | Maintain service levels | Count | 276 | 32 | 9 | 3 | 11 | 112 | 4 | 37 | 6 | 490 |
|  |  | \% within Q9_10. | 56.3\% | 6.5\% | 1.8\% | 0.6\% | 2.2\% | 22.9\% | 0.8\% | 7.6\% | 1.2\% | 100.0\% |
|  |  | \% within D4. | 48.0\% | 50.0\% | 45.0\% | 50.0\% | 42.3\% | 49.1\% | 28.6\% | 51.4\% | 30.0\% | 47.8\% |
|  | Decrease service levels | Count | 13 | 1 | 0 | 0 | 1 | 3 | 0 | 0 | 0 | 18 |
|  |  | \% within Q9_10. | 72.2\% | 5.6\% | 0.0\% | 0.0\% | 5.6\% | 16.7\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 2.3\% | 1.6\% | 0.0\% | 0.0\% | 3.8\% | 1.3\% | 0.0\% | 0.0\% | 0.0\% | 1.8\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q9_10. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_1 (Service Level of Arts and Cultural Programming) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q10_1. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Arts and cultural facilities and program. | Increase service levels | Count | 140 | 22 | 10 | 3 | 7 | 44 | 5 | 21 | 6 | 258 |
|  |  | \% within Q10_1. | 54.3\% | 8.5\% | 3.9\% | 1.2\% | 2.7\% | 17.1\% | 1.9\% | 8.1\% | 2.3\% | 100.0\% |
|  |  | \% within D4. | 24.3\% | 34.4\% | 50.0\% | 50.0\% | 26.9\% | 19.3\% | 35.7\% | 29.2\% | 30.0\% | 25.2\% |
|  | Maintain service levels | Count | 329 | 34 | 8 | 2 | 18 | 131 | 8 | 32 | 7 | 569 |
|  |  | \% within Q10_1. | 57.8\% | 6.0\% | 1.4\% | 0.4\% | 3.2\% | 23.0\% | 1.4\% | 5.6\% | 1.2\% | 100.0\% |
|  |  | \% within D4. | 57.2\% | 53.1\% | 40.0\% | 33.3\% | 69.2\% | 57.5\% | 57.1\% | 44.4\% | 35.0\% | 55.5\% |
|  | Decrease service levels | Count | 106 | 8 | 2 | 1 | 1 | 53 | 1 | 19 | 7 | 198 |
|  |  | \% within Q10_1. | 53.5\% | 4.0\% | 1.0\% | 0.5\% | 0.5\% | 26.8\% | 0.5\% | 9.6\% | 3.5\% | 100.0\% |
|  |  | \% within D4. | 18.4\% | 12.5\% | 10.0\% | 16.7\% | 3.8\% | 23.2\% | 7.1\% | 26.4\% | 35.0\% | 19.3\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q10_1. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_2 (Service Level of Cleanliness) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q10_2. For the following | Increase service levels | Count | 175 | 23 | 5 | 2 | 11 | 60 | 6 | 16 | 5 | 303 |
| Healthy Liveable Communities |  | \% within Q10_2. | 57.8\% | 7.6\% | 1.7\% | 0.7\% | 3.6\% | 19.8\% | 2.0\% | 5.3\% | 1.7\% | 100.0\% |
| service, please indicate whether you believe the |  | \% within D4. | 30.4\% | 35.9\% | 25.0\% | 33.3\% | 42.3\% | 26.3\% | 42.9\% | 22.2\% | 25.0\% | 29.6\% |
| municipality should increase, | Maintain service levels | Count | 329 | 32 | 12 | 4 | 12 | 134 | 7 | 42 | 12 | 584 |
| aintain, or reduce the level |  | \% within Q10_2. | 56.3\% | 5.5\% | 2.1\% | 0.7\% | 2.1\% | 22.9\% | 1.2\% | 7.2\% | 2.1\% | 100.0\% |
| and graffiti removal). |  | \% within D4. | 57.2\% | 50.0\% | 60.0\% | 66.7\% | 46.2\% | 58.8\% | 50.0\% | 58.3\% | 60.0\% | 57.0\% |
|  | Decrease service levels | Count | 71 | 9 | 3 | 0 | 3 | 34 | 1 | 14 | 3 | 138 |
|  |  | \% within Q10_2. | 51.4\% | 6.5\% | 2.2\% | 0.0\% | 2.2\% | 24.6\% | 0.7\% | 10.1\% | 2.2\% | 100.0\% |
|  |  | \% within D4. | 12.3\% | 14.1\% | 15.0\% | 0.0\% | 11.5\% | 14.9\% | 7.1\% | 19.4\% | 15.0\% | 13.5\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q10_2. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q10_3 (Service Level of Community Beautification) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q10_3. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community beautification. | Increase service levels | Count | 179 | 22 | 13 | 5 | 8 | 77 | 6 | 25 | 14 | 349 |
|  |  | \% within Q10_3. | 51.3\% | 6.3\% | 3.7\% | 1.4\% | 2.3\% | 22.1\% | 1.7\% | 7.2\% | 4.0\% | 100.0\% |
|  |  | \% within D4. | 31.1\% | 34.4\% | 65.0\% | 83.3\% | 30.8\% | 33.8\% | 42.9\% | 35.2\% | 70.0\% | 34.1\% |
|  | Maintain service levels | Count | 387 | 39 | 6 | 1 | 18 | 148 | 8 | 46 | 5 | 658 |
|  |  | \% within Q10_3. | 58.8\% | 5.9\% | 0.9\% | 0.2\% | 2.7\% | 22.5\% | 1.2\% | 7.0\% | 0.8\% | 100.0\% |
|  |  | \% within D4. | 67.3\% | 60.9\% | 30.0\% | 16.7\% | 69.2\% | 64.9\% | 57.1\% | 64.8\% | 25.0\% | 64.3\% |
|  | Decrease service levels | Count | 9 | 3 | 1 | 0 | 0 | 3 | 0 | 0 | 1 | 17 |
|  |  | \% within Q10_3. | 52.9\% | 17.6\% | 5.9\% | 0.0\% | 0.0\% | 17.6\% | 0.0\% | 0.0\% | 5.9\% | 100.0\% |
|  |  | \% within D4. | 1.6\% | 4.7\% | 5.0\% | 0.0\% | 0.0\% | 1.3\% | 0.0\% | 0.0\% | 5.0\% | 1.7\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 71 | 20 | 1024 |
|  |  | \% within Q10_3. | 56.2\% | 6.3\% | 2.0\% | 0.6\% | 2.5\% | 22.3\% | 1.4\% | 6.9\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

> Q10_4 (Service Level of Emergency Preparedness) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{aligned} & \text { Employed full } \\ & \text { time } \end{aligned}$ | $\begin{gathered} \text { Employed part } \\ \text { time } \end{gathered}$ | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q10_4. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Emergency preparedness. | Increase service levels | Count | 309 | 39 | 16 | 5 | 22 | 105 | 9 | 42 | 11 | 558 |
|  |  | \% within Q10_4. | $55.4 \%$ | 7.0\% | 2.9\% | 0.9\% | 3.9\% | 18.8\% | 1.6\% | 7.5\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 53.7\% | 60.9\% | 80.0\% | 83.3\% | 84.6\% | 46.1\% | 64.3\% | 58.3\% | 55.0\% | 54.4\% |
|  | Maintain service levels | Count | 241 | 23 | 4 | 1 | 3 | 114 | 5 | 23 | 9 | 423 |
|  |  | \% within Q10_4. | 57.0\% | 5.4\% | 0.9\% | 0.2\% | 0.7\% | 27.0\% | 1.2\% | 5.4\% | 2.1\% | 100.0\% |
|  |  | \% within D4. | 41.9\% | 35.9\% | 20.0\% | 16.7\% | 11.5\% | 50.0\% | 35.7\% | 31.9\% | 45.0\% | 41.3\% |
|  | Decrease service levels | Count | 25 | 2 | 0 | 0 | 1 | 9 | 0 | 7 | 0 | 44 |
|  |  | \% within Q10_4. | 56.8\% | 4.5\% | 0.0\% | 0.0\% | 2.3\% | 20.5\% | 0.0\% | 15.9\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 4.3\% | 3.1\% | 0.0\% | 0.0\% | 3.8\% | 3.9\% | 0.0\% | 9.7\% | 0.0\% | 4.3\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q10_4. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_5 (Service Level of Environmental Protection and Sustainability) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{aligned} & \text { Employed full } \\ & \text { time } \end{aligned}$ | $\begin{aligned} & \text { Employed part } \\ & \text { time } \end{aligned}$ | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q10_5. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Environmental protection and sustainability. | Increase service levels | Count | 62 | 9 | 5 | 2 | 6 | 33 | 3 | 8 | 7 | 135 |
|  |  | \% within Q10_5. | 45.9\% | 6.7\% | 3.7\% | 1.5\% | 4.4\% | 24.4\% | 2.2\% | 5.9\% | 5.2\% | 100.0\% |
|  |  | \% within D4. | 10.8\% | 14.1\% | 25.0\% | 33.3\% | 23.1\% | 14.5\% | 21.4\% | 11.1\% | 35.0\% | 13.2\% |
|  | Maintain service levels | Count | 489 | 54 | 15 | 4 | 20 | 189 | 11 | 63 | 13 | 858 |
|  |  | \% within Q10_5. | 57.0\% | 6.3\% | 1.7\% | 0.5\% | 2.3\% | 22.0\% | 1.3\% | 7.3\% | 1.5\% | 100.0\% |
|  |  | \% within D4. | 85.2\% | 84.4\% | 75.0\% | 66.7\% | 76.9\% | 82.9\% | 78.6\% | 87.5\% | 65.0\% | 83.8\% |
|  | Decrease service levels | Count | 23 | 1 | 0 | 0 | 0 | 6 | 0 | 1 | 0 | 31 |
|  |  | \% within Q10_5. | 74.2\% | 3.2\% | 0.0\% | 0.0\% | 0.0\% | 19.4\% | 0.0\% | 3.2\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 4.0\% | 1.6\% | 0.0\% | 0.0\% | 0.0\% | 2.6\% | 0.0\% | 1.4\% | 0.0\% | 3.0\% |
| Total |  | Count | 574 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1024 |
|  |  | \% within Q10_5. | 56.1\% | 6.3\% | 2.0\% | 0.6\% | 2.5\% | 22.3\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_6 (Service Level of Fire Services) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q10_6. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Fire services. | Increase service levels | Count | 88 | 12 | 6 | 2 | 6 | 35 | 1 | 10 | 5 | 165 |
|  |  | \% within Q10_6. | 53.3\% | 7.3\% | 3.6\% | 1.2\% | 3.6\% | 21.2\% | 0.6\% | 6.1\% | 3.0\% | 100.0\% |
|  |  | \% within D4. | 15.3\% | 18.8\% | 30.0\% | 33.3\% | 23.1\% | 15.4\% | 7.1\% | 13.9\% | 25.0\% | 16.1\% |
|  | Maintain service levels | Count | 474 | 48 | 14 | 4 | 20 | 191 | 13 | 61 | 15 | 840 |
|  |  | \% within Q10_6. | 56.4\% | 5.7\% | 1.7\% | 0.5\% | 2.4\% | 22.7\% | 1.5\% | 7.3\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 82.4\% | 75.0\% | 70.0\% | 66.7\% | 76.9\% | 83.8\% | 92.9\% | 84.7\% | 75.0\% | 82.0\% |
|  | Decrease service levels | Count | 13 | 4 | 0 | 0 | 0 | 2 | 0 | 1 | 0 | 20 |
|  |  | \% within Q10_6. | 65.0\% | 20.0\% | 0.0\% | 0.0\% | 0.0\% | 10.0\% | 0.0\% | 5.0\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 2.3\% | 6.3\% | 0.0\% | 0.0\% | 0.0\% | 0.9\% | 0.0\% | 1.4\% | 0.0\% | 2.0\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q10_6. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q10_7 (Service Level of Garbage, Recycling, and Organics Collection) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q10_7. For the following | Increase service levels | Count | 78 | 16 | 6 | 2 | 6 | 32 | 3 | 6 | 4 | 153 |
| Healthy Liveable Communities |  | \% within Q10_7. | 51.0\% | 10.5\% | 3.9\% | 1.3\% | 3.9\% | 20.9\% | 2.0\% | 3.9\% | 2.6\% | 100.0\% |
| whether you believe the |  | \% within D4. | 13.6\% | 25.0\% | 30.0\% | 33.3\% | 23.1\% | 14.0\% | 21.4\% | 8.3\% | 20.0\% | 14.9\% |
| municipality should increase, | Maintain service levels | Count | 439 | 47 | 14 | 3 | 18 | 176 | 10 | 60 | 16 | 783 |
| maintain, or reduce the level |  | \% within Q10_7. | 56.1\% | 6.0\% | 1.8\% | 0.4\% | 2.3\% | 22.5\% | 1.3\% | 7.7\% | 2.0\% | 100.0\% |
| of service: Garbage, recycling, and organics collection. |  | \% within D4. | 76.3\% | 73.4\% | 70.0\% | 50.0\% | 69.2\% | 77.2\% | 71.4\% | 83.3\% | 80.0\% | 76.4\% |
|  | Decrease service levels | Count | 58 | 1 | 0 | 1 | 2 | 20 | 1 | 6 | 0 | 89 |
|  |  | \% within Q10_7. | 65.2\% | 1.1\% | 0.0\% | 1.1\% | 2.2\% | 22.5\% | 1.1\% | 6.7\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 10.1\% | 1.6\% | 0.0\% | 16.7\% | 7.7\% | 8.8\% | 7.1\% | 8.3\% | 0.0\% | 8.7\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q10_7. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_8 (Service Level of Halifax Public Libraries) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | $\begin{gathered} \text { Employed part } \\ \text { time } \end{gathered}$ | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q10_8. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Halifax Public Libraries. | Increase service levels | Count | 156 | 20 | 6 | ${ }^{2}$ | 8 | 82 | 4 | 25 | 7 | 310 |
|  |  | \% within Q10_8. | 50.3\% | 6.5\% | 1.9\% | 0.6\% | 2.6\% | 26.5\% | 1.3\% | 8.1\% | 2.3\% | 100.0\% |
|  |  | \% within D4. | 27.1\% | 31.3\% | 30.0\% | 33.3\% | 30.8\% | 36.1\% | 28.6\% | 34.7\% | 35.0\% | 30.3\% |
|  | Maintain service levels | Count | 403 | 42 | 13 | 4 | 16 | 136 | 10 | 45 | 13 | 682 |
|  |  | \% within Q10_8. | 59.1\% | 6.2\% | 1.9\% | 0.6\% | 2.3\% | 19.9\% | 1.5\% | 6.6\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 70.1\% | 65.6\% | 65.0\% | 66.7\% | 61.5\% | 59.9\% | 71.4\% | 62.5\% | 65.0\% | 66.6\% |
|  | Decrease service levels | Count | 16 | ${ }^{2}$ | 1 | 0 | 2 | 9 | 0 | 2 | 0 | 32 |
|  |  | \% within Q10_8. | 50.0\% | 6.3\% | 3.1\% | 0.0\% | 6.3\% | 28.1\% | 0.0\% | 6.3\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 2.8\% | 3.1\% | 5.0\% | 0.0\% | 7.7\% | 4.0\% | 0.0\% | 2.8\% | 0.0\% | 3.1\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 227 | 14 | 72 | 20 | 1024 |
|  |  | \% within Q10_8. | 56.2\% | 6.3\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_9 (Service Level of Overall City Maintenance) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q10_9. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Overall city maintenance. | Increase service levels | Count | 225 | 26 | 9 | 2 | 10 | 63 | 6 | 21 | 10 | 372 |
|  |  | \% within Q10_9. | 60.5\% | 7.0\% | 2.4\% | 0.5\% | 2.7\% | 16.9\% | 1.6\% | 5.6\% | 2.7\% | 100.0\% |
|  |  | \% within D4. | 39.1\% | 40.6\% | 45.0\% | 33.3\% | 38.5\% | 27.6\% | 42.9\% | 29.2\% | 50.0\% | 36.3\% |
|  | Maintain service levels | Count | 330 | 36 | 10 | 4 | 15 | 151 | 7 | 46 | 10 | 609 |
|  |  | \% within Q10_9. | 54.2\% | 5.9\% | 1.6\% | 0.7\% | 2.5\% | 24.8\% | 1.1\% | 7.6\% | 1.6\% | 100.0\% |
|  |  | \% within D4. | 57.4\% | 56.3\% | 50.0\% | 66.7\% | 57.7\% | 66.2\% | 50.0\% | 63.9\% | 50.0\% | 59.4\% |
|  | $\overline{\text { Decrease service levels }}$ | Count | 20 | 2 | 1 | 0 | 1 | 14 | 1 | 5 | 0 | 44 |
|  |  | \% within Q10_9. | 45.5\% | 4.5\% | 2.3\% | 0.0\% | 2.3\% | 31.8\% | 2.3\% | 11.4\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 3.5\% | 3.1\% | 5.0\% | 0.0\% | 3.8\% | 6.1\% | 7.1\% | 6.9\% | 0.0\% | 4.3\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q10_9. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_10 (Service Level of Parks, Playgrounds, and Green Spaces) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | $\underset{\text { time }}{\text { Employed part }}$ | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q10_10. For the following | Increase service levels | Count | 147 | 18 | 8 | 2 | 8 | 41 | 5 | 19 | 10 | 258 |
| Healthy Liveable Communities |  | \% within Q10_10. | 57.0\% | 7.0\% | 3.1\% | 0.8\% | 3.1\% | 15.9\% | 1.9\% | 7.4\% | 3.9\% | 100.0\% |
| service, please indicate whether you believe the |  | \% within D4. | 25.6\% | 28.1\% | 40.0\% | 33.3\% | 30.8\% | 18.0\% | 35.7\% | 26.4\% | 50.0\% | 25.2\% |
| municipality should increase, | Maintain service levels | Count | 422 | 43 | 12 | 4 | 18 | 182 | 9 | 53 | 9 | 752 |
| aintain, or reduce the level |  | \% within Q10_10. | 56.1\% | 5.7\% | 1.6\% | 0.5\% | 2.4\% | 24.2\% | 1.2\% | 7.0\% | 1.2\% | 100.0\% |
| playgrounds, and green |  | \% within D4. | 73.4\% | 67.2\% | 60.0\% | 66.7\% | 69.2\% | 79.8\% | 64.3\% | 73.6\% | 45.0\% | 73.4\% |
| spaces. | Decrease service levels | Count | 6 | 3 | 0 | 0 | 0 | 5 | 0 | 0 | 1 | 15 |
|  |  | \% within Q10_10. | 40.0\% | 20.0\% | 0.0\% | 0.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 6.7\% | 100.0\% |
|  |  | \% within D4. | 1.0\% | 4.7\% | 0.0\% | 0.0\% | 0.0\% | 2.2\% | 0.0\% | 0.0\% | 5.0\% | 1.5\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q10_10. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_11 (Service Level of Police Services) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q10_11. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Police services. | Increase service levels | Count | 87 | 8 | 2 | 3 | 4 | 49 | 3 | 7 | 9 | 172 |
|  |  | \% within Q10_11. | 50.6\% | 4.7\% | 1.2\% | 1.7\% | 2.3\% | 28.5\% | 1.7\% | 4.1\% | 5.2\% | 100.0\% |
|  |  | \% within D4. | 15.1\% | 12.5\% | 10.0\% | 50.0\% | 15.4\% | 21.5\% | 21.4\% | 9.7\% | 45.0\% | 16.8\% |
|  | Maintain service levels | Count | 426 | 48 | 11 | 3 | 18 | 171 | 11 | 56 | 11 | 755 |
|  |  | \% within Q10_11. | 56.4\% | 6.4\% | 1.5\% | 0.4\% | 2.4\% | 22.6\% | 1.5\% | 7.4\% | 1.5\% | 100.0\% |
|  |  | \% within D4. | 74.1\% | 75.0\% | 55.0\% | 50.0\% | 69.2\% | 75.0\% | 78.6\% | 77.8\% | 55.0\% | 73.7\% |
|  | Decrease service levels | Count | 62 | 8 | 7 | 0 | 4 | 8 | 0 | 9 | 0 | 98 |
|  |  | \% within Q10_11. | 63.3\% | 8.2\% | 7.1\% | 0.0\% | 4.1\% | 8.2\% | 0.0\% | 9.2\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 10.8\% | 12.5\% | 35.0\% | 0.0\% | 15.4\% | 3.5\% | 0.0\% | 12.5\% | 0.0\% | 9.6\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q10_11. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_12 (Service Level of Indoor Recreation Facilities) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q10_12. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Indoor recreation facilities. | Increase service levels | Count | 152 | 20 | 7 | - 3 | 7 | 40 | 5 | 9 | ${ }^{6}$ | 249 |
|  |  | \% within Q10_12. | 61.0\% | 8.0\% | 2.8\% | 1.2\% | 2.8\% | 16.1\% | 2.0\% | 3.6\% | 2.4\% | 100.0\% |
|  |  | \% within D4. | 26.4\% | 31.3\% | 35.0\% | 50.0\% | 26.9\% | 17.5\% | 35.7\% | 12.5\% | 30.0\% | 24.3\% |
|  | Maintain service levels | Count | 391 | 40 | 13 | 3 | 18 | 172 | 9 | 54 | 13 | 713 |
|  |  | \% within Q10_12. | 54.8\% | 5.6\% | 1.8\% | 0.4\% | 2.5\% | 24.1\% | 1.3\% | 7.6\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 68.0\% | 62.5\% | 65.0\% | 50.0\% | 69.2\% | 75.4\% | 64.3\% | 75.0\% | 65.0\% | 69.6\% |
|  | Decrease service levels | Count | 32 | 4 | 0 | 0 | 1 | 16 | 0 | 9 | 1 | 63 |
|  |  | \% within Q10_12. | 50.8\% | 6.3\% | 0.0\% | 0.0\% | 1.6\% | 25.4\% | 0.0\% | 14.3\% | 1.6\% | 100.0\% |
|  |  | \% within D4. | 5.6\% | 6.3\% | 0.0\% | 0.0\% | 3.8\% | 7.0\% | 0.0\% | 12.5\% | 5.0\% | 6.1\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q10_12. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_13 (Service Level of Outdoor Recreation Facilities) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q10_13. For the following | Increase service levels | Count | 154 | 30 | 7 | 2 | 7 | 44 | 4 | 10 | 6 | 264 |
| Healthy Liveable Communities |  | \% within Q10_13. | 58.3\% | 11.4\% | 2.7\% | 0.8\% | 2.7\% | 16.7\% | 1.5\% | 3.8\% | 2.3\% | 100.0\% |
| whether you believe the |  | \% within D4. | 26.8\% | 46.9\% | 35.0\% | 33.3\% | 26.9\% | 19.3\% | 28.6\% | 13.9\% | 30.0\% | 25.8\% |
| municipality should increase, | Maintain service levels | Count | 385 | 32 | 12 | 4 | 18 | 168 | 10 | 54 | 13 | 696 |
| maintain, or reduce the level |  | \% within Q10_13. | 55.3\% | 4.6\% | 1.7\% | 0.6\% | 2.6\% | 24.1\% | 1.4\% | 7.8\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 67.0\% | 50.0\% | 60.0\% | 66.7\% | 69.2\% | 73.7\% | 71.4\% | 75.0\% | 65.0\% | 67.9\% |
|  | Decrease service levels | Count | 36 | 2 | 1 | 0 | 1 | 16 | 0 | 8 | 1 | 65 |
|  |  | \% within Q10_13. | 55.4\% | 3.1\% | 1.5\% | 0.0\% | 1.5\% | 24.6\% | 0.0\% | 12.3\% | 1.5\% | 100.0\% |
|  |  | \% within D4. | 6.3\% | 3.1\% | 5.0\% | 0.0\% | 3.8\% | 7.0\% | 0.0\% | 11.1\% | 5.0\% | 6.3\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q10_13. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_14 (Service Level of Recreation Programming) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| Q10_14. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Recreation programming. | Increase service levels | Count | 152 | 27 | 8 | 2 | 6 | 37 | 5 | 10 | 9 | 256 |
|  |  | \% within Q10_14. | 59.4\% | 10.5\% | 3.1\% | 0.8\% | 2.3\% | 14.5\% | 2.0\% | 3.9\% | 3.5\% | 100.0\% |
|  |  | \% within D4. | 26.4\% | 42.2\% | 40.0\% | 33.3\% | 23.1\% | 16.2\% | 35.7\% | 13.9\% | 45.0\% | 25.0\% |
|  | Maintain service levels | Count | 383 | 35 | 12 | 4 | 19 | 170 | 8 | 52 | 10 | 693 |
|  |  | \% within Q10_14. | 55.3\% | 5.1\% | 1.7\% | 0.6\% | 2.7\% | 24.5\% | 1.2\% | 7.5\% | 1.4\% | 100.0\% |
|  |  | \% within D4. | 66.6\% | 54.7\% | 60.0\% | 66.7\% | 73.1\% | 74.6\% | 57.1\% | 72.2\% | 50.0\% | 67.6\% |
|  | Decrease service levels | Count | 40 | 2 | 0 | 0 | 1 | 21 | 1 | 10 | 1 | 76 |
|  |  | \% within Q10_14. | 52.6\% | 2.6\% | 0.0\% | 0.0\% | 1.3\% | 27.6\% | 1.3\% | 13.2\% | 1.3\% | 100.0\% |
|  |  | \% within D4. | 7.0\% | 3.1\% | 0.0\% | 0.0\% | 3.8\% | 9.2\% | 7.1\% | 13.9\% | 5.0\% | 7.4\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q10_14. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q11_1 (Service Level of Accessibility Programming) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q11_1. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Accessibility programming. | Increase service levels | Count | 164 | 27 | 10 | 1 | 12 | 71 | 4 | 18 | 13 | 320 |
|  |  | \% within Q11_1. | 51.3\% | 8.4\% | 3.1\% | 0.3\% | 3.8\% | 22.2\% | 1.3\% | 5.6\% | 4.1\% | 100.0\% |
|  |  | \% within D4. | 28.5\% | 42.2\% | 50.0\% | 16.7\% | 46.2\% | 31.1\% | 28.6\% | 25.0\% | 65.0\% | 31.2\% |
|  | Maintain service levels | Count | 368 | 34 | 10 | 5 | 13 | 147 | 10 | 46 | 7 | 640 |
|  |  | \% within Q11_1. | 57.5\% | 5.3\% | 1.6\% | 0.8\% | 2.0\% | 23.0\% | 1.6\% | 7.2\% | 1.1\% | 100.0\% |
|  |  | \% within D4. | 64.0\% | 53.1\% | 50.0\% | 83.3\% | 50.0\% | 64.5\% | 71.4\% | 63.9\% | 35.0\% | 62.4\% |
|  | $\overline{\text { Decrease service levels }}$ | Count | 43 | 3 | 0 | 0 | 1 | 10 | 0 | 8 | 0 | 65 |
|  |  | \% within Q11_1. | 66.2\% | 4.6\% | 0.0\% | 0.0\% | 1.5\% | 15.4\% | 0.0\% | 12.3\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 7.5\% | 4.7\% | 0.0\% | 0.0\% | 3.8\% | 4.4\% | 0.0\% | 11.1\% | 0.0\% | 6.3\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q11_1. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q11_2 (Service Level of Affordability / Free Programming) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q11_2. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Affordability / free programming. | Increase service levels | Count | 209 | 31 | 14 | 3 | 14 | 73 | 7 | 22 | 16 | 389 |
|  |  | \% within Q11_2. | 53.7\% | 8.0\% | 3.6\% | 0.8\% | 3.6\% | 18.8\% | 1.8\% | 5.7\% | 4.1\% | 100.0\% |
|  |  | \% within D4. | 36.3\% | 48.4\% | 70.0\% | 50.0\% | 53.8\% | 32.0\% | 50.0\% | 30.6\% | 80.0\% | 38.0\% |
|  | Maintain service levels | Count | 308 | 32 | 6 | 3 | 11 | 140 | 6 | 42 | 3 | 551 |
|  |  | \% within Q11_2. | 55.9\% | 5.8\% | 1.1\% | 0.5\% | 2.0\% | 25.4\% | 1.1\% | 7.6\% | 0.5\% | 100.0\% |
|  |  | \% within D4. | 53.6\% | 50.0\% | 30.0\% | 50.0\% | 42.3\% | 61.4\% | 42.9\% | 58.3\% | 15.0\% | 53.8\% |
|  | Decrease service levels | Count | 58 | 1 | 0 | 0 | 1 | 15 | 1 | 8 | 1 | 85 |
|  |  | \% within Q11_2. | 68.2\% | 1.2\% | 0.0\% | 0.0\% | 1.2\% | 17.6\% | 1.2\% | 9.4\% | 1.2\% | 100.0\% |
|  |  | \% within D4. | 10.1\% | 1.6\% | 0.0\% | 0.0\% | 3.8\% | 6.6\% | 7.1\% | 11.1\% | 5.0\% | 8.3\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q11_2. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q11_3 (Service Level of Diversity Programming) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{aligned} & \text { Employed full } \\ & \text { time } \end{aligned}$ | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work | Total |
| Q11_3. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Diversity and inclusiveness programming. | Increase service levels | Count | 165 | 27 | 12 | 1 | 13 | 67 | 4 | 21 | 11 | 321 |
|  |  | \% within Q11_3. | 51.4\% | 8.4\% | 3.7\% | 0.3\% | 4.0\% | 20.9\% | 1.2\% | 6.5\% | 3.4\% | 100.0\% |
|  |  | \% within D4. | 28.7\% | 42.2\% | 60.0\% | 16.7\% | 50.0\% | 29.4\% | 28.6\% | 29.2\% | 55.0\% | 31.3\% |
|  | Maintain service levels | Count | 322 | 29 | 8 | 5 | 12 | 135 | 9 | 37 | 8 | 565 |
|  |  | \% within Q11_3. | 57.0\% | 5.1\% | 1.4\% | 0.9\% | 2.1\% | 23.9\% | 1.6\% | 6.5\% | 1.4\% | 100.0\% |
|  |  | \% within D4. | 56.0\% | 45.3\% | 40.0\% | 83.3\% | 46.2\% | 59.2\% | 64.3\% | 51.4\% | 40.0\% | 55.1\% |
|  | $\overline{\text { Decrease service levels }}$ | Count | 88 | 8 | 0 | 0 | 1 | 26 | 1 | 14 | 1 | 139 |
|  |  | \% within Q11_3. | 63.3\% | 5.8\% | 0.0\% | 0.0\% | 0.7\% | 18.7\% | 0.7\% | 10.1\% | 0.7\% | 100.0\% |
|  |  | \% within D4. | 15.3\% | 12.5\% | 0.0\% | 0.0\% | 3.8\% | 11.4\% | 7.1\% | 19.4\% | 5.0\% | 13.6\% |
| Total |  | Count | 575 | 64 | 20 | 6 | 26 | 228 | 14 | 72 | 20 | 1025 |
|  |  | \% within Q11_3. | 56.1\% | 6.2\% | 2.0\% | 0.6\% | 2.5\% | 22.2\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

D1 (Gender) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| D1. What gender identity do you most associate with? | Man | Count | 263 | 18 | 7 | 1 | 10 | 109 | 3 | 38 | 7 | 456 |
|  |  | \% within D1. | 57.7\% | 3.9\% | 1.5\% | 0.2\% | 2.2\% | 23.9\% | 0.7\% | 8.3\% | 1.5\% | 100.0\% |
|  |  | \% within D4. | 48.3\% | 29.0\% | 38.9\% | 20.0\% | 41.7\% | 49.5\% | 23.1\% | 56.7\% | 35.0\% | 46.8\% |
|  | Woman | Count | 277 | 42 | 10 | 4 | 14 | 111 | 10 | 29 | 13 | 510 |
|  |  | \% within D1. | 54.3\% | 8.2\% | 2.0\% | 0.8\% | 2.7\% | 21.8\% | 2.0\% | 5.7\% | 2.5\% | 100.0\% |
|  |  | \% within D4. | 50.8\% | 67.7\% | 55.6\% | 80.0\% | 58.3\% | 50.5\% | 76.9\% | 43.3\% | 65.0\% | 52.4\% |
|  | Non-binary | Count | 5 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 8 |
|  |  | \% within D1. | 62.5\% | 25.0\% | 12.5\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 0.9\% | 3.2\% | 5.6\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.8\% |
| Total |  | Count | 545 | 62 | 18 | 5 | 24 | 220 | 13 | 67 | 20 | 974 |
|  |  | \% within D1. | 56.0\% | 6.4\% | 1.8\% | 0.5\% | 2.5\% | 22.6\% | 1.3\% | 6.9\% | 2.1\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

D2 (Age) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| D2. How old are you? | 18-34 years old | Count | 170 | 17 | 6 | 0 | 23 | 0 | 3 | 8 | 0 | 227 |
|  |  | \% within D2. | 74.9\% | 7.5\% | 2.6\% | 0.0\% | 10.1\% | 0.0\% | 1.3\% | 3.5\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 30.2\% | 27.0\% | 30.0\% | 0.0\% | 92.0\% | 0.0\% | 21.4\% | 11.4\% | 0.0\% | 22.8\% |
|  | 35-54 years old | Count | 300 | 24 | 10 | 2 | 2 | 3 | 7 | 40 | 7 | 395 |
|  |  | \% within D2. | 75.9\% | 6.1\% | 2.5\% | 0.5\% | 0.5\% | 0.8\% | 1.8\% | 10.1\% | 1.8\% | 100.0\% |
|  |  | \% within D4. | 53.3\% | 38.1\% | 50.0\% | 40.0\% | 8.0\% | 1.4\% | 50.0\% | 57.1\% | 35.0\% | 39.7\% |
|  | 55 and older | Count | 93 | 22 | 4 | 3 | 0 | 211 | 4 | 22 | 13 | 372 |
|  |  | \% within D2. | 25.0\% | 5.9\% | 1.1\% | 0.8\% | 0.0\% | 56.7\% | 1.1\% | 5.9\% | 3.5\% | 100.0\% |
|  |  | \% within D4. | 16.5\% | 34.9\% | 20.0\% | 60.0\% | 0.0\% | 98.6\% | 28.6\% | 31.4\% | 65.0\% | 37.4\% |
| Total |  | Count | 563 | 63 | 20 | 5 | 25 | 214 | 14 | 70 | 20 | 994 |
|  |  | \% within D2. | 56.6\% | 6.3\% | 2.0\% | 0.5\% | 2.5\% | 21.5\% | 1.4\% | 7.0\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

D3 (Income) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| D3. What was your 2018 total household income before taxes? | Less than \$30,000 | Count | 27 | 18 | 4 | 2 | 10 | 23 | 0 | 4 | 3 | 91 |
|  |  | \% within D3. | 29.7\% | 19.8\% | 4.4\% | 2.2\% | 11.0\% | 25.3\% | 0.0\% | 4.4\% | 3.3\% | 100.0\% |
|  |  | \% within D4. | 5.3\% | 29.5\% | 21.1\% | 40.0\% | 50.0\% | 13.1\% | 0.0\% | 6.9\% | 21.4\% | 10.4\% |
|  | $\begin{aligned} & \$ 30,000 \text { to less than } \\ & \$ 50,000 \end{aligned}$ | Count | 67 | 11 | 8 | 0 | 2 | 35 | 3 | 3 | 7 | 136 |
|  |  | \% within D3. | 49.3\% | 8.1\% | 5.9\% | 0.0\% | 1.5\% | 25.7\% | 2.2\% | 2.2\% | 5.1\% | 100.0\% |
|  |  | \% within D4. | 13.1\% | 18.0\% | 42.1\% | 0.0\% | 10.0\% | 19.9\% | 23.1\% | 5.2\% | 50.0\% | 15.5\% |
|  | $\begin{aligned} & \$ 50,000 \text { to less than } \\ & \$ 75,000 \end{aligned}$ | Count | 97 | 9 | 4 | 1 | 1 | 54 | 4 | 15 | 1 | 186 |
|  |  | \% within D3. | 52.2\% | 4.8\% | 2.2\% | 0.5\% | 0.5\% | 29.0\% | 2.2\% | 8.1\% | 0.5\% | 100.0\% |
|  |  | \% within D4. | 19.0\% | 14.8\% | 21.1\% | 20.0\% | 5.0\% | 30.7\% | 30.8\% | 25.9\% | 7.1\% | 21.2\% |
|  | $\begin{aligned} & \$ 75,000 \text { to less than } \\ & \$ 100,000 \end{aligned}$ | Count | 86 | 12 | 1 | 0 | 4 | 31 | 4 | 8 | 2 | 148 |
|  |  | \% within D3. | 58.1\% | 8.1\% | 0.7\% | 0.0\% | 2.7\% | 20.9\% | 2.7\% | 5.4\% | 1.4\% | 100.0\% |
|  |  | \% within D4. | 16.9\% | 19.7\% | 5.3\% | 0.0\% | 20.0\% | 17.6\% | 30.8\% | 13.8\% | 14.3\% | 16.9\% |
|  | $\begin{aligned} & \$ 100,000 \text { to less than } \\ & \$ 125,000 \end{aligned}$ | Count | 84 | 6 | 1 | 1 | 3 | 22 | 0 | 9 | 1 | 127 |
|  |  | \% within D3. | $66.1 \%$ | 4.7\% | 0.8\% | 0.8\% | 2.4\% | 17.3\% | 0.0\% | 7.1\% | 0.8\% | 100.0\% |
|  |  | \% within D4. | 16.5\% | 9.8\% | 5.3\% | 20.0\% | 15.0\% | 12.5\% | 0.0\% | 15.5\% | 7.1\% | 14.5\% |
|  | $\begin{aligned} & \hline \$ 125,000 \text { to less than } \\ & \$ 150,000 \end{aligned}$ | Count | 79 | 2 | 1 | 0 | 0 | 4 | 0 | 5 | 0 | 91 |
|  |  | \% within D3. | 86.8\% | 2.2\% | 1.1\% | 0.0\% | 0.0\% | 4.4\% | 0.0\% | 5.5\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 15.5\% | 3.3\% | 5.3\% | 0.0\% | 0.0\% | 2.3\% | 0.0\% | 8.6\% | 0.0\% | 10.4\% |
|  | Over \$150,000 | Count | 70 | 3 | 0 | 1 | 0 | 7 | 2 | 14 | 0 | 97 |
|  |  | \% within D3. | 72.2\% | 3.1\% | 0.0\% | 1.0\% | 0.0\% | 7.2\% | 2.1\% | 14.4\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 13.7\% | 4.9\% | 0.0\% | 20.0\% | 0.0\% | 4.0\% | 15.4\% | 24.1\% | 0.0\% | 11.1\% |
| Total |  | Count | 510 | 61 | 19 | 5 | 20 | 176 | 13 | 58 | 14 | 876 |
|  |  | \% within D3. | 58.2\% | 7.0\% | 2.2\% | 0.6\% | 2.3\% | 20.1\% | 1.5\% | 6.6\% | 1.6\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

D5 (Person with Disabilities) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| D5. Do you identify as a | Yes | Count | 51 | 10 | 4 | 2 | 4 | 39 | 1 | 7 | 17 | 135 |
|  |  | \% within D5. | 37.8\% | 7.4\% | 3.0\% | 1.5\% | 3.0\% | 28.9\% | 0.7\% | 5.2\% | 12.6\% | 100.0\% |
|  |  | \% within D4. | 9.4\% | 16.4\% | 21.1\% | 33.3\% | 16.7\% | 18.4\% | 7.1\% | 10.6\% | 89.5\% | 14.0\% |
|  | No | Count | 491 | 51 | 15 | 4 | 20 | 173 | 13 | 59 | 2 | 828 |
|  |  | \% within D5. | 59.3\% | 6.2\% | 1.8\% | 0.5\% | 2.4\% | 20.9\% | 1.6\% | 7.1\% | 0.2\% | 100.0\% |
|  |  | \% within D4. | 90.6\% | 83.6\% | 78.9\% | 66.7\% | 83.3\% | 81.6\% | 92.9\% | 89.4\% | 10.5\% | 86.0\% |
| Total |  | Count | 542 | 61 | 19 | 6 | 24 | 212 | 14 | 66 | 19 | 963 |
|  |  | \% within D5. | 56.3\% | 6.3\% | 2.0\% | 0.6\% | 2.5\% | 22.0\% | 1.5\% | 6.9\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

D6 (Acadian or Francophone) by D4 (Employment Status)

|  |  |  | D4. What is your employment status? |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Employed full time | Employed part time | Unemployed and currently looking for work | Unemployed and not currently looking for work | Student | Retired | Homemaker | Self-employed | Unable to work |  |
| D6. Do you identify as Acadian or Francophone? | Yes - Acadian | Count | 38 | 6 | 1 | 0 | 3 | 16 | 0 | 4 | 3 | 71 |
|  |  | \% within D6. | 53.5\% | 8.5\% | 1.4\% | 0.0\% | 4.2\% | 22.5\% | 0.0\% | 5.6\% | 4.2\% | 100.0\% |
|  |  | \% within D4. | 6.8\% | 10.0\% | 5.0\% | 0.0\% | 12.0\% | 7.5\% | 0.0\% | 6.0\% | 15.0\% | 7.2\% |
|  | Yes - Francophone | Count | 15 | 1 | 1 | 0 | 2 | 7 | 0 | 3 | 0 | 29 |
|  |  | \% within D6. | 51.7\% | 3.4\% | 3.4\% | 0.0\% | 6.9\% | 24.1\% | 0.0\% | 10.3\% | 0.0\% | 100.0\% |
|  |  | \% within D4. | 2.7\% | 1.7\% | 5.0\% | 0.0\% | 8.0\% | 3.3\% | 0.0\% | 4.5\% | 0.0\% | 2.9\% |
|  | No | Count | 507 | 53 | 18 | 6 | 20 | 191 | 12 | 60 | 17 | 884 |
|  |  | \% within D6. | 57.4\% | 6.0\% | 2.0\% | 0.7\% | 2.3\% | 21.6\% | 1.4\% | 6.8\% | 1.9\% | 100.0\% |
|  |  | \% within D4. | 90.5\% | 88.3\% | 90.0\% | 100.0\% | 80.0\% | 89.3\% | 100.0\% | 89.6\% | 85.0\% | 89.8\% |
| Total |  | Count | 560 | 60 | 20 | 6 | 25 | 214 | 12 | 67 | 20 | 984 |
|  |  | \% within D6. | 56.9\% | 6.1\% | 2.0\% | 0.6\% | 2.5\% | 21.7\% | 1.2\% | 6.8\% | 2.0\% | 100.0\% |
|  |  | \% within D4. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

D7 (Ethnic Identity) by D4 (Employment Status)


Q1 (FSA) by D7 (Ethnic Identity)

|  |  |  |  |  |  |  |  |  | D7. | hatis your e | eltnic idenity? |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | $\begin{array}{\|c\|} \hline \text { South Asian } \\ \text { (example: East } \\ \text { (nidian Pakistani, } \\ \text { Sri Lankann etc.). } \end{array}$ | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | $\left.\begin{array}{\|l\|l\|} \hline \text { Black (example: } \\ \text { Arican Canadian) } \end{array} \right\rvert\,$ | Filipino | Latin American | Arab |  | $\left.\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: Iranian, } \\ \text { Affghan, etc.) } \end{array} \right\rvert\,$ | Korean |  | Meits | Inuk |  | Total |
| $\begin{aligned} & \text { a1. Solect he first thee digits } \\ & \text { ot your postal coode. } \end{aligned}$ | В3Н | Count | 51 | ${ }^{2}$ | 0 |  | 1 | 0 | - 1 | 0 | - 0 |  |  |  |  |  |  | ${ }^{58}$ |
|  |  | \% within Q1. | 87.9\% | 3.4\% | 0.0\% | 1.7\% | 1.7\% | 0.0\% | 1.7\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.7\% | 1.7\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D7. | 6.1\% | 16.7\% | 0.0\% | 3.0\% | 10.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 8.3\% | 14.3\% | 0.0\% | 0.0\% | 6.0\% |
|  | 83 | Count | ${ }^{36}$ | 0 | 0 | ${ }^{2}$ | 0 | 1 | 1 | 1 | 0 | $\bigcirc$ |  |  |  |  |  | 42 |
|  |  | \% within Q1. | 85.7\% | 0.0\% | 0.0\% | 4.8\% | 0.0\% | 2.4\% | 2.4\% | 2.4\% | 0.0\% | 0.0\% | 0.0\% | 2.4\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D7. | 4.3\% | 0.0\% | 0.0\% | 6.1\% | 0.0\% | 100.0\% | 33.3\% | 3.3\% | 0.0\% | 0.0\% | 0.0\% | 8.3\% | 0.0\% | 0.0\% | 0.0\% | 4.4\% |
|  | $\stackrel{\text { B4C }}{ }$ | Count | 34 | 0 | 0 |  | 0 | 0 |  | 0 | 0 |  |  |  | , |  |  | 37 |
|  |  | \% within 01. | 91.9\% | 0.0\% | 0.0\% | 2.7\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 5.4\% | 0.0\% | 0.0\% | 0.0\% | 100.\% |
|  |  | \% within D 7 . | 4.0\% | 0.0\% | 0.0\% | 3.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 16.7\% | 0.0\% | 0.0\% | 0.0\% | 3.9\% |
|  | $\overline{\text { B2Y }}$ | Count | ${ }^{44}$ |  | 0 |  | 0 | 0 |  | 0 | 0 |  |  |  |  |  | 2 | ${ }^{48}$ |
|  |  | \% within Q1. | 91.7\% | 0.0\% | 0.0\% | 2.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.1\% | 0.0\% | 0.0\% | 4.2\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 5.2\% | 0.0\% | 0.0\% | 3.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 8.3\% | 0.0\% | 0.0\% | 7.7\% | 5.0\% |
|  | $\overline{\text { B2V }}$ | Count | ${ }^{28}$ |  | ${ }^{\circ}$ | 0 | 0 | $\bigcirc$ | 0 | 0 | 0 |  |  |  | ${ }^{\circ}$ | 0 |  | ${ }^{28}$ |
|  |  | \% within 01. | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D7. | 3.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.9\% |
|  | B2W | Count | ${ }^{68}$ | $\bigcirc$ | 0 | 5 | ${ }^{2}$ | ${ }^{\circ}$ | 0 | 0 | 0 | $\bigcirc$ | 0 | ${ }^{3}$ | 0 |  | $\bigcirc$ | 78 |
|  |  | \% within Q1. | 87.2\% | 0.0\% | 0.0\% | 6.4\% | 2.6\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.8\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D7. | 8.1\% | 0.0\% | 0.0\% | 15.2\% | 20.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 25.0\% | 0.0\% | 0.0\% | 0.0\% | 8.1\% |
|  | B2X | Count | 25 | ${ }^{\circ}$ | 0 |  |  | ${ }^{0}$ | 0 | 0 | 0 |  |  |  | - | ${ }^{\circ}$ |  | 25 |
|  |  | \% within 01. | 100.\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D7. | 3.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.6\% |
|  | ${ }^{322}$ | Count | ${ }^{13}$ |  | 0 |  | $0^{0}$ | $\bigcirc$ |  | 0 | 0 |  |  |  | ${ }^{\circ}$ |  |  | 14 |
|  |  | \% within Q1. | 92.9\% | 0.0\% | 0.0\% | 7.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D7. | 1.5\% | 0.0\% | 0.0\% | 3.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.5\% |
|  | $\overline{\text { B3A }}$ | Count | ${ }^{62}$ | ${ }^{3}$ | 0 | 4 |  | - | , | 0 |  |  |  |  |  |  |  | ${ }^{73}$ |
|  |  | \% within 01. | 84.9\% | 4.1\% | 0.0\% | 5.5\% | 1.4\% | 0.0\% | 1.4\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.4\% | 0.0\% | 1.4\% | 100.0\% |
|  |  | \% within D7. | 7.4\% | 25.\% | 0.0\% | 12.1\% | 10.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 14.3\% | 0.0\% | 3.8\% | 7.6\% |
|  | В38 | Count | ${ }^{4}$ | ${ }^{\circ}$ | ${ }^{0}$ | 0 | 0 | ${ }^{\circ}$ |  | 0 | 0 | 0 | 0 | 0 | 0 |  | 0 |  |
|  |  | \% within 01. | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D . | 0.5\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.4\% |
|  | $\stackrel{\text { B3E }}{ }$ | Count | ${ }^{13}$ | ${ }^{\circ}$ | ${ }^{0}$ |  |  | $\bigcirc$ | 0 | 0 | 0 |  | $\bigcirc$ |  | ${ }^{\circ}$ | ${ }^{\circ}$ |  | 14 |
|  |  | \% within 01. | 92.9\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 7.1\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D7. | 1.5\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 8.3\% | 0.0\% | 0.0\% | 0.0\% | 1.5\% |
|  | $\stackrel{\text { B3G }}{ }$ | Count | ${ }^{21}$ | 0 | 0 |  | ${ }^{\circ}$ | $\bigcirc$ |  | 0 | 0 | $\bigcirc$ |  |  | ${ }^{\circ}$ |  |  | ${ }^{21}$ |
|  |  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D7. | 2.5\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.2\% |
|  | ВЗк | Count | ${ }^{60}$ |  |  | 11 |  |  |  |  | ${ }^{\circ}$ |  |  |  | ${ }^{\circ}$ |  |  |  |
|  |  | \% within Q1. | 71.4\% | 1.2\% | 2.4\% | 13.1\% | 1.2\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.2\% | 0.0\% | 0.0\% | 9.5\% | 100.0\% |
|  |  | \% within D7. | 7.1\% | 8.3\% | 25.0\% | 33.3\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 8.3\% | 0.0\% | 0.0\% | 30.8\% | 8.7\% |
|  | B3L | Count | 42 | ${ }^{\circ}$ | ${ }^{2}$ | 0 |  | 0 | 0 | 1 | 1 |  |  | 0 | - |  |  | 47 |
|  |  | \% within 01. | 89.4\% | 0.0\% | 4.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.1\% | 2.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.1\% | 100.0\% |
|  |  | \% within D7. | 5.0\% | 0.0\% | 25.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 33.3\% | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.8\% | 4.9\% |
|  | ВзМ | Count | ${ }^{46}$ |  |  |  |  | ${ }^{0}$ |  | 0 |  |  |  |  |  |  | ${ }^{3}$ | 56 |
|  |  | \% within 01 . | 82.1\% | 1.8\% | 0.0\% | 1.8\% | 1.8\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.8\% | 3.6\% | 0.0\% | 1.8\% | 0.0\% | 5.4\% | 100.0\% |
|  |  | \% within D7. | 5.5\% | 8.3\% | 0.0\% | 3.0\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% | 100.0\% | 0.0\% | 14.3\% | 0.0\% | 11.5\% | 5.8\% |
|  | B3N | Count | ${ }^{32}$ |  | ${ }^{0}$ |  |  |  |  |  |  |  |  |  |  |  |  | ${ }^{35}$ |
|  |  | \% within Q1. | 91.4\% | 0.0\% | 0.0\% | 2.9\% | 0.0\% | 0.0\% | 0.0\% | 2.9\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.9\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D7. | 3.8\% | 0.0\% | 0.0\% | 3.0\% | 0.0\% | 0.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 14.3\% | 0.0\% | 0.0\% | 3.6\% |
|  | B3P | Count | ${ }^{15}$ |  |  |  |  |  |  |  | ${ }^{\circ}$ |  |  |  |  |  |  | ${ }^{18}$ |
|  |  | \% within 01. | 83.3\% | 0.0\% | 0.0\% | 5.6\% | 5.6\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 5.6\% | 100.0\% |
|  |  | \% within D7. | 1.8\% | 0.0\% | 0.0\% | 3.0\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.8\% | 1.9\% |
|  | B3R | Count | 11 | ${ }^{\circ}$ | $\bigcirc$ | ${ }^{\circ}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | 0 | 0 | 0 | 0 |  | 0 | , |  | , | 11 |
|  |  | \% within 01. | 100.\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D7. | 1.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.1\% |
|  | ${ }_{\text {B3S }}$ | Count |  |  |  |  |  | ${ }^{\circ}$ | , | 0 | - |  |  |  | - |  |  | 22 |
|  |  | \% within 01 . | 77.3\% | 9.1\% | 0.0\% | 0.0\% | 9.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 4.5\% | 100.0\% |
|  |  | \% within D 7 . | 2.0\% | 16.7\% | 0.0\% | 0.0\% | 20.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.8\% | 2.3\% |
|  | ${ }_{\text {B3T }}$ | Count | $5^{53}$ | 1 | ${ }^{0}$ |  |  |  | ${ }^{0}$ | 0 | , | $0^{\circ}$ |  |  | ${ }^{\circ}$ |  |  | ${ }^{56}$ |
|  |  | \% within Q1. | 94.6\% | 1.8\% | 0.0\% | 1.8\% | 1.8\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 6.3\% | 8.3\% | 0.0\% | 3.0\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 5.8\% |
|  | B3V | Count |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D 7 . | 0.8\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.7\% |
|  | $\overline{\text { B3Z }}$ | Count | ${ }^{33}$ | ${ }^{1}$ | ${ }^{1}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | \% | ${ }^{\circ}$ | ${ }^{\circ}$ | ${ }^{\circ}$ |  | ${ }^{\circ}$ | ${ }^{35}$ |
|  |  | \% within 01. | 94.3\% | 2.9\% | 2.9\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D7. | 3.9\% | 8.3\% | 12.5\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.6\% |
|  | ${ }^{\text {B4A }}$ | Count | ${ }^{25}$ |  |  |  |  | ${ }^{\circ}$ | 0 | ${ }^{\circ}$ | ${ }^{\circ}$ |  |  |  | ${ }^{\circ}$ | ${ }^{\circ}$ |  | 30 |
|  |  | \% within 01. | ${ }^{83.3 \%}$ | ${ }^{3.3 \%}$ | ${ }^{3.3 \%}$ | 3.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.3\% | 0.0\% | 0.0\% | 3.3\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 3.0\% | 8.3\% | 12.5\% | 3.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 8.3\% | 0.0\% | 0.0\% | 3.8\% | 3.1\% |
|  | $\stackrel{\text { B48 }}{ }$ | Count | ${ }^{24}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | ${ }^{2}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | ${ }^{0}$ | ${ }^{\circ}$ | ${ }^{0}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | ${ }^{\circ}$ |  | ${ }^{\circ}$ | ${ }^{26}$ |
|  |  | \% within Q1. | 92.3\% | 0.0\% | 0.0\% | 7.7\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.\% |
|  |  | \% within D7. | 2.9\% | 0.0\% | 0.0\% | 6.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.7\% |
|  | $\overline{\text { B4E }}$ | Count |  |  |  |  |  |  |  | ${ }^{\circ}$ | ${ }^{\circ}$ |  |  |  |  | \% | ${ }^{3}$ | ${ }^{21}$ |
|  |  | \% within 01. | 81.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 4.8\% | 0.0\% | 14.3\% | 100.0\% |
|  |  | \% within D7. | 2.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 14.3\% | 0.0\% | 11.5\% | 22\% |
|  | ${ }^{\text {B4G }}$ | Count |  |  |  |  | ${ }^{\circ}$ | ${ }^{\circ}$ |  | ${ }^{\circ}$ |  |  |  |  |  |  |  |  |
|  |  | \% within 01. | 62.5\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 12.5\% | 12.5\% | 0.0\% | 12.5\% | 100.0\% |
|  |  | \% within D 7 . | 0.6\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 8.3\% | 14.3\% | 0.0\% | 3.8\% | 0.8\% |
|  | ${ }^{\text {Boj }}$ | Count |  |  |  |  |  | ${ }^{0}$ | ${ }^{0}$ | 0 | 0 |  |  |  |  |  | ${ }^{4}$ | 52 |
|  |  | \% within 01. | 84.6\% | 0.0\% | 3.8\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.9\% | ${ }^{1.9 \%}$ | 7.7\% | 100.0\% |
|  |  | \% within D7. | 5.2\% | 0.0\% | 25.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 14.3\% | 100.0\% | 15.4\% | 5.4\% |
|  | $\overline{\text { Bon }}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 10 100.0\% |
|  |  | \% within 01. | $100.0 \%$ <br> $1.2 \%$ | 0.0.0\% | $0.0 \%$ <br> $0.0 \%$ | 0.0.0\% | 0.0\% 0 | $0.0 \%$ <br> $0.0 \%$ |  | 0.0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0.0\% | 0.0.0\% | 0.0\% | 0.0.0\% | $100.0 \%$ $1.0 \%$ |
|  | B2T | Count |  |  |  |  |  | 0 | 0 | 0 | 0 |  |  |  |  | ${ }^{\circ}$ |  |  |
|  |  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D 7 . | 0.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.1\% |
| Total |  | Count | ${ }^{841}$ | ${ }^{12}$ |  | ${ }^{33}$ | ${ }^{10}$ |  |  | ${ }^{3}$ |  |  | ${ }^{2}$ | ${ }^{12}$ |  |  | ${ }^{26}$ | ${ }^{961}$ |
|  |  | \% within 01. | 87.5\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 27\% | 100.0\% |
|  |  | \% within D7. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q2 (Value of Property Tax) by D7 (Ethnic Identity)

|  |  |  | D7. What is your efthic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | $\begin{gathered} \text { South Asian } \\ \text { (example: East } \\ \text { Indian, Pakistani, } \\ \text { Sri Lankann etc.) } \end{gathered}$ | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | Black (example: <br> African Canadian) | Filipino | Latin American | Arab | Southeast Asian (example: Vietnamese, Cambodian, Laotian, Thai, etc.) | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \substack{\text { (example: lianian. } \\ \text { Aghan, etct.). }} \\ \hline \end{array}$ | Korean | First Nations (example: North American Indian; includes Status and Non-Status Indians) | Metis | Inuk |  | Total |
|  | Very good value | Count | ${ }^{36}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | \% within Q2 \% within D7 | $76.6 \%$ <br> $4.4 \%$ | 0.0.0\% | $\begin{gathered} 2.1 \% \% \\ 14.3 \% \end{gathered}$ | $6.4 \%$ $9.4 \%$ | $\begin{gathered} 2.1 \% \\ 10.0 \% \end{gathered}$ | 0.0\% | $\begin{gathered} 2.1 \% \\ 33.3 \% \end{gathered}$ | 0.0\% | 0.0\% | 0.0\% | $0.0 \%$ <br> $0.0 \%$ | $4.3 \%$ <br> $18.2 \%$ | $2.1 \%$ <br> $14.3 \%$ | $0.0 \%$ $0.0 \%$ | ${ }_{\text {8.3\% }}^{4.3 \%}$ | $10.0 \%$ $5.1 \%$ |
|  | Good value | Count | 429 |  | 4 | 15 | 5 | 1 | 1 |  | 0 | 0 |  |  |  |  | 12 | ${ }^{481}$ |
|  |  | \% within Q2. | 89.\% | 1.5\% | 0.8\% | 3.1\% | 1.0\% | 0.2\% | 0.2\% | 0.2\% | 0.0\% | 0.0\% | 0.2\% | 0.8\% | 0.0\% | 0.2\% | 2.5\% | 100.0\% |
|  |  | \% within D7. | 53.0\% | 63.6\% | 57.1\% | 46.9\% | 50.0\% | 100.0\% | 33.3\% | 33.3\% | 0.0\% | 0.0\% | 50.\% | 36.4\% | 0.0\% | 100.0\% | 50.0\% | 52.1\% |
|  | Poor value | Count | 195 |  | ${ }^{2}$ | 9 |  | ${ }^{\circ}$ | ${ }^{\circ}$ |  |  |  |  |  | 2 | ${ }^{\circ}$ | ${ }^{6}$ | ${ }^{223}$ |
|  |  | \% within Q2. | 87.4\% | 1.3\% | 0.9\% | 4.0\% | 0.4\% | 0.0\% | 0.0\% | 0.4\% | 0.4\% | 0.4\% | 0.4\% | 0.4\% | 0.9\% | 0.0\% | 2.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 24.1\% | 27.3\% | 28.6\% | 28.1\% | 10.0\% | 0.0\% | 0.0\% | 33.3\% | 100.0\% | 100.0\% | 50.0\% | $9.1 \%$ | 28.6\% | 0.0\% | 25.0\% | 4.1\% |
|  | $\overline{\text { Very poor value }}$ | Count | ${ }^{48}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | , | - | , | - | ${ }^{\circ}$ | \% |  | $00 \%$ | 37\% | 19\% | $00 \%$ | 10\% | 54 |
|  |  | \% within Q2. | 88.9\% | 0.0\% | 0.0\% | 3.7\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.7\% | 1.9\% | 0.0\% | 1.9\% | 100.0\% |
|  |  | \% within D7. | 5.9\% | 0.0\% | 0.0\% | 6.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 18.2\% | 14.3\% | 0.0\% | 4.2\% | 5.8\% |
|  | $\begin{aligned} & \text { Tdo not pay property } \\ & \text { tax } \end{aligned}$ | Count | 102 |  |  |  |  | 0 | 1 | 1 | - |  | ${ }^{\circ}$ |  |  |  |  | 119 |
|  |  | \% within Q2. | 85.7\% | 0.8\% | 0.0\% | 2.5\% | 2.5\% | 0.0\% | 0.8\% | 0.8\% | 0.0\% | 0.0\% | 0.0\% | 1.7\% | 2.5\% | 0.0\% | 2.5\% | 100.0\% |
|  |  | \% within D 7 . | 12.6\% | 9.1\% | 0.0\% | $9.4 \%$ | 30.0\% | 0.0\% | 33.3\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 18.2\% | 42.9\% | 0.0\% | 12.5\% | 12.\% |
| Total |  | Count |  |  |  | ${ }^{32}$ | ${ }^{10}$ |  |  |  |  |  |  | ${ }^{11}$ |  |  | ${ }^{24}$ | ${ }^{924}$ |
|  |  | \% within Q2. | 877\% | 1.2\% | 0.8\% | 3.5\% | 1.1\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | $0.2 \%$ | 1.2\% | 0.8\% | 0.1\% | 2.6\% | 100.0\% |
|  |  | \% within D 7 . | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



Q4_1 (Satisfaction of Accessibility Programming) by D7 (Ethnic Identity)

|  |  |  | D7. What is your elthic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{array}{\|c\|c\|} \hline \begin{array}{c} \text { Black (example: } \\ \text { Atican Novar } \\ \text { Scotian) } \end{array} \\ \hline \end{array}$ | $\begin{gathered} \text { Black (example: } \\ \text { African Canadian) } \end{gathered}$ | Filpino | Latin American | Arab | $\left.\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: Iranian, } \\ \text { Afghan, etc.) } \end{array} \right\rvert\,$ | Korean |  | Metis | Inuk | Mixed (Indicated 2 or more ethnicity categories) |  |
|  | Very saisfied | Count | 66 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | \% within 04_1. | 90.4\% | 0.0\% | 1.4\% | 1.4\% | 1.4\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.4\% | 0.0\% | 1.4\% | 2.7\% | 100.0\% |
|  |  | \% within D 7 . | 11.2\% | 0.0\% | 16.7\% | 3.6\% | 12.5\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 10.0\% | 0.0\% | 100.0\% | 9.5\% | 10.8\% |
|  | Saisfied | Count |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 394 |
|  |  | \% within 04_1. | 878\% | 0.5\% | 1.0\% | 4.6\% | 0.8\% | 0.3\% | 0.5\% | 0.0\% | 0.0\% | 0.3\% | 1.3\% | 0.8\% | 0.0\% | 2.3\% | 100.0\% |
|  |  | \% within D 7. | 5.9\% | 66.7\% | 66.7\% | 64.3\% | 37.5\% | 100.0\% | 100.0\% | 0.0\% | 0.0\% | 100.0\% | 50.0\% | 60.0\% | 0.0\% | 42.9\% | 58.2\% |
|  | Dissaisified | Count |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 154 |
|  |  | \% within 04_1. | 84.4\% | 0.6\% | 0.6\% | 2.6\% | 1.9\% | 0.0\% | 0.0\% | 1.3\% | 0.0\% | 0.0\% | 2.6\% | 0.6\% | 0.0\% | 5.2\% | 100.0\% |
|  |  | \% within D 7. | 22.1\% | 33.3\% | 16.7\% | 14.3\% | 37.\% | 0.0\% | 0.0\% | 66.7\% | 0.0\% | 0.0\% | 40.0\% | 20.0\% | 0.0\% | 38.1\% | 22.7\% |
|  | $\overline{\text { Very dissaisisfied }}$ | Count | 45 |  |  |  |  | 0 | 0 |  |  |  |  |  |  | 2 | 56 |
|  |  | \% within 04.1. | 80.4\% | 0.0\% | 0.0\% | 8.9\% | 1.8\% | 0.0\% | 0.0\% | 1.8\% | 1.8\% | 0.0\% | 0.0\% | 1.8\% | 0.0\% | 3.6\% | 100.0\% |
|  |  | \% within D 7. | 7.7\% | 0.0\% | 0.0\% | 17.9\% | 12.5\% | 0.0\% | 0.0\% | 33.3\% | 100.0\% | 0.0\% | 0.0\% | 20.0\% | 0.0\% | 9.5\% | 8.3\% |
| Total |  | Count | 587 |  |  | ${ }^{28}$ |  |  |  |  |  |  | ${ }^{10}$ |  |  | ${ }^{21}$ | ${ }^{677}$ |
|  |  | \% within 04_1. | 86.7\% |  |  | 4.1\% | 1.2\% | 0.1\% | 0.3\% | 0.4\% | 0.1\% | 0.1\% | 1.5\% | 0.7\% | 0.1\% | 3.1\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_2 (Satisfaction of Affordability / Free Programming) by D7 (Ethnic Identity)


Q4_3 (Satisfaction of Arts and Cultural Programming) by D7 (Ethnic Identity)

|  |  |  | D7. What is your ethnic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | $\left.\begin{array}{\|c\|} \hline \text { South Asian } \\ \text { (example: East } \\ \text { (ndian, } \\ \text { Sraisistana, } \\ \text { Sranknn etc.). } \end{array} \right\rvert\,$ | Chinese | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{array}$ | Black (example: African Canadian) | Filipino | Latin American | Arab | $\left.\begin{array}{\|c\|} \text { West Asian } \\ \text { (example: Iranian, } \\ \text { Afghan, etc.) } \end{array} \right\rvert\,$ | Korean | First Nations (example: North American Indian; includes Status and Non-Status Indians) | Metis | Inuk |  |  |
|  | Very saisfied | Count | 41 |  |  | 0 | ${ }^{2}$ |  | ${ }^{0}$ | 0 |  |  | ${ }^{0}$ |  |  |  | ${ }^{47}$ |
|  |  | \% within 04_3. | 87.2\% | 2.1\% | 2.1\% | 0.0\% | 4.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.1\% | 2.1\% | 0.0\% | 100.0\% |
|  |  | \% within D7. | 10.0\% | 14.3\% | 25.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 20.0\% | 100.\% | 0.0\% | $9.6 \%$ |
|  | Saisfied | Count | ${ }^{231}$ |  | ${ }^{3}$ | 18 |  | 1 |  | 0 |  |  | 5 |  |  |  | 277 |
|  |  | \% within 04_3. | 83.4\% | 1.8\% | 1.1\% | 6.5\% | 0.7\% | 0.4\% | 0.4\% | 0.0\% | 0.0\% | 0.4\% | 1.8\% | 0.7\% | 0.0\% | 2.9\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 56.2\% | 71.4\% | 75.\% | 72.0\% | 33.3\% | 100.0\% | 100.0\% | 0.0\% | 0.0\% | 100.0\% | 62.5\% | 40.0\% | 0.0\% | 4.4\% | 56.4\% |
|  | Dissaisisfed | Count | 110 |  |  | 4 |  | 0 | 0 | 2 | 0 |  | 2 | 1 |  | ${ }^{8}$ | 129 |
|  |  | \% within 04_3. | 85.3\% | 0.8\% | 0.0\% | 3.1\% | 0.8\% | 0.0\% | 0.0\% | 1.6\% | 0.0\% | 0.0\% | 1.6\% | 0.8\% | 0.0\% | 6.2\% | 100.0\% |
|  |  | \% within 07. | 26.8\% | 14.3\% | 0.0\% | 16.0\% | 16.7\% | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% | 25.0\% | 20.0\% | 0.0\% | 44.4\% | 26.3\% |
|  | $\overline{\text { Very dissaisfified }}$ | Count | ${ }^{29}$ |  |  |  |  | 0 | 0 | 0 |  |  |  |  | $\bigcirc$ |  | ${ }^{38}$ |
|  |  | \% within 04_3. | 76.3\% | 0.0\% | 0.0\% | 7.9\% | 2.6\% | 0.0\% | 0.0\% | 0.0\% | 2.6\% | 0.0\% | 2.6\% | 2.6\% | 0.0\% | 5.3\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 7.1\% | 0.0\% | 0.0\% | 12.0\% | 16.7\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 12.5\% | 20.0\% | 0.0\% | 11.1\% | 7.7\% |
| Total |  | Count |  |  | 4 | 25 |  |  |  |  |  |  | ${ }^{8}$ |  |  | ${ }^{18}$ | 491 |
|  |  | \% within 04_3. | 83.7\% | 1.4\% | 0.8\% | 5.1\% | 1.2\% | 0.2\% | 0.2\% | 0.4\% | 0.2\% | 0.2\% | 1.6\% | 1.0\% | 0.2\% | 3.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4＿4（Satisfaction of Bike Lanes／Cycling Facilities）by D7（Ethnic Identity）

|  |  |  | D7．What is your ethnic identity？ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | $\left.\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { Afican Canadian) } \end{array} \right\rvert\,$ | Filipino | Latin American | Arab |  | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: lranian, } \\ \text { Aftghan, ent.).) } \\ \hline \end{array}$ | Korean |  | Metis |  | Total |
|  | Very salisfied | Count | ${ }^{64}$ | $\bigcirc$ | ${ }^{1}$ | $\square{ }^{2}$ | 1 ${ }^{1}$ | ${ }^{\circ}$ | －${ }^{1}$ | － | $\bigcirc$ | ${ }^{0}$ | ${ }^{\circ}$ |  |  |  | 73 |
|  |  | \％within 04＿4． | 87\％ | 0．0\％ | 1．4\％ | 2．7\％ | 1．4\％ | 0．0\％ | 1．4\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 1．4\％ | 2．7\％ | 1．4\％ | 100．0\％ |
|  |  | \％within 07. | 9．8\％ | 0．0\％ | 25．0\％ | 8．3\％ | 11．1\％ | 0．0\％ | 33．3\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 10．0\％ | 28．6\％ | 4．5\％ | 9．8\％ |
|  | $\overline{\text { Salisfied }}$ | Count | 186 |  |  | ${ }^{13}$ |  |  |  |  |  |  |  |  |  |  | ${ }^{222}$ |
|  |  | \％within 04.4. | 83．8\％ | 23\％ | 0．5\％ | 5．9\％ | 1．8\％ | 0．5\％ | 0．5\％ | 0．5\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．9\％ | 1．8\％ | 1．8\％ | 100．0\％ |
|  |  | \％within $\mathrm{D7}$ ． | 28．5\％ | 55．6\％ | 25．0\％ | 54．2\％ | 44．4\％ | 100．0\％ | 33．3\％ | 33．3\％ | 0．0\％ | 0．0\％ | 0．0\％ | 20．0\％ | 57．1\％ | 18．2\％ | 29．7\％ |
|  | Dissaisisfed | Count | 211 | ${ }^{3}$ | 2 | 5 | $2^{2}$ | 0 | 1 | 2 | ， |  |  | ${ }^{3}$ | \％ |  | ${ }^{238}$ |
|  |  | \％within 04.4. | 88．7\％ | 1．3\％ | 0．8\％ | 2．1\％ | 0．8\％ | 0．0\％ | 0．4\％ | 0．8\％ | 0．4\％ | 0．0\％ | 0．4\％ | 1．3\％ | 0．0\％ | 2．9\％ | 100．0\％ |
|  |  | \％within 07. | 32．4\％ | 33．3\％ | 50．\％ | 20．8\％ | 22．2\％ | 0．0\％ | 33．3\％ | 66．7\％ | 100．\％ | 0．0\％ | 100．0\％ | 30．0\％ | 0．0\％ | 31．8\％ | 31．9\％ |
|  | $\overline{\text { Very dissaisisfied }}$ | Count | 191 |  | ${ }^{\circ}$ |  | ${ }^{2}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | 0 |  |  |  |  |  | ${ }^{10}$ | 214 |
|  |  | \％within 04＿4． | 899\％ | 0．5\％ | 0．0\％ | 1．9\％ | 0．9\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．5\％ | 0．0\％ | 1．9\％ | 0．5\％ | 4．7\％ | 100．0\％ |
|  |  | \％within 77. | 29．3\％ | 11．1\％ | 0．0\％ | 16．7\％ | 22．2\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 100．0\％ | 0．0\％ | 40．0\％ | 14．3\％ | 45．\％ | 28．6\％ |
| ${ }^{\text {Total }}$ |  | Count |  |  | ${ }^{4}$ |  |  |  |  | ${ }^{3}$ |  | 1 |  | ${ }^{10}$ |  | ${ }^{22}$ | ${ }^{747}$ |
|  |  | \％within 04.4. | ${ }^{87.3 \%}$ | ${ }^{1.2 \%}$ | ${ }^{0.5 \%}$ | 3．2\％ | ${ }^{1.2 \%}$ | 0．1\％ | ${ }^{0.4 \%}$ | ${ }^{0.4 \%}$ | 0．1\％ | 0．1\％ | 0．1\％ | ${ }^{1.3 \%}$ | ${ }^{0.9 \%}$ | ${ }^{2.9 \%}$ | 100．0\％ |
|  |  | \％within 07. | 100．0\％ | 100．0\％ | 100．0\％ |  | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ |

Q4＿5（Satisfaction of Business Support Services）by D7（Ethnic Identity）

|  |  |  | D7．What is your ethnic identity？ |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | South Asian （example：East Sri Lankann etc Sri Lankann etc． | Chinese | Black（example： Scotian） | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Canadian) } \\ \hline \end{array}$ | Filipino | Latin American | Arab | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \begin{array}{c} \text { (example: Iranian, } \\ \text { Aftghan, etc.) } \end{array} \\ \hline \end{array}$ | Korean |  | Metis | Inuk |  |  |
| Q4 5．Please tell us how ed you are with the following service provided by the municipality：Businesssupport services（example： permits）． | Very saisfied | Count | ${ }^{21}$ | $\bigcirc$ |  |  | － | ${ }^{\circ}$ | ${ }^{0}$ | 0 | －${ }^{1}$ |  |  | ${ }^{\circ}$ |  |  | ${ }^{24}$ |
|  |  | \％within 04＿5． | 87．5\％ | 0．0\％ | 4．2\％ | 4．2\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 4．2\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 100．0\％ |
|  |  | \％within D7． | 5．2\％ | 0．0\％ | 33．3\％ | 4．3\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 100．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 5．1\％ |
|  | $\overline{\text { Saisfied }}$ | Count | ${ }^{228}$ |  |  | ${ }^{13}$ |  | 1 |  |  |  |  |  | ${ }^{3}$ |  |  | 266 |
|  |  | \％within 04＿5． | 85．7\％ | 0．4\％ | 0．8\％ | 4．9\％ | 0．4\％ | 0．4\％ | 0．4\％ | 0．4\％ | 0．0\％ | 0．0\％ | 2．3\％ | 1．1\％ | 0．4\％ | 3．0\％ | 100．0\％ |
|  |  | \％within 07. | 56．0\％ | 33．3\％ | 66．7\％ | 56．5\％ | 33．3\％ | 100．0\％ | 100．\％ | 50．0\％ | 0．0\％ | 0．0\％ | 66．7\％ | 60．0\％ | 100．0\％ | 66．7\％ | 56．4\％ |
|  | Dissaistied | Count ${ }^{\text {a }}$ | ${ }^{115}$ | ${ }^{2}$ | $\bigcirc$ | ${ }^{5}$ |  | ${ }^{\circ}$ | ${ }^{\circ}$ | ${ }^{1}$ | ${ }^{\circ}$ | － | ${ }^{2}$ | ${ }^{2}$ | － | ${ }^{3}$ | ${ }^{131}$ |
|  |  | \％within 04＿5． | 87．8\％ | 1．5\％ | 0．0\％ | 3．8\％ | 0．8\％ | 0．0\％ | 0．0\％ | 0．8\％ | 0．0\％ | 0．0\％ | 1．5\％ | 1．5\％ | 0．0\％ | 2．3\％ | 100．0\％ |
|  |  | \％within 07. | 28．3\％ | 66．7\％ | 0．0\％ | 21．7\％ | 33．3\％ | 0．0\％ | 0．0\％ | 50．\％\％ | 0．0\％ | 0．0\％ | 22．2\％ | 40．0\％ | 0．0\％ | 25．0\％ | 27．8\％ |
|  | Very dissaisisfied | Count | ${ }^{43}$ | 0 |  |  |  | 0 | 0 | 0 | 0 |  |  | ${ }^{\circ}$ | ${ }^{\circ}$ |  | 51 |
|  |  | \％within 04＿5． | 84．3\％ | 0．0\％ | 0．0\％ | 7．8\％ | 2．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 2．0\％ | 2．0\％ | 0．0\％ | 0．0\％ | 2．0\％ | 100．0\％ |
|  |  | \％within $\mathrm{D7}$ ． | 10．6\％ | 0．0\％ | 0．0\％ | 17．4\％ | 33．3\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 100．0\％ | 11．1\％ | 0．0\％ | 0．0\％ | 8．3\％ | 10．8\％ |
| Total |  | Count ${ }^{\text {a }}$ |  |  |  | ${ }^{23}$ |  |  |  | ${ }^{2}$ | ${ }^{1}$ |  |  | 5 |  | ${ }^{12}$ | 472 |
|  |  | \％within 04.5. | ${ }^{866.2 \%}$ | ${ }^{0.6 \%}$ | ${ }^{0.6 \%}$ | 4．9\％ | ${ }^{0.6 \%}$ | ${ }^{0.2 \%}$ | ${ }^{0.2 \%}$ | ${ }^{0.4 \%}$ | ${ }^{0.2 \%}$ | ${ }^{0.2 \%}$ | 1．9\％ | ${ }^{1.10 \%}$ | ${ }^{0.2 \% \%}$ | ${ }^{2.5 \%}$ | 100．0\％ |
|  |  | \％within 07. | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ |

Q4＿6（Satisfaction of Cleanliness）by D7（Ethnic Identity）

|  |  |  | D7．What is your efmicic identity？ |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{array}{\|c\|c\|} \hline \begin{array}{c} \text { Black (iexample: } \\ \text { Atrican Novera } \\ \text { Scotian) } \end{array} \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Canadian) } \\ \hline \end{array}$ | Filipino | Latin American | Arab | Southeast Asian <br> （example： <br> Vietnamese， <br> Cambodian， <br> Laotian，Thai <br> etc．） | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (exampl: Iranian, } \\ \text { Atghan, etc.) } \end{array}$ | Korean |  | Metis | Inuk |  |  |
|  | Very saisified | Count | ${ }^{63}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | \％within 04＿6． | 84．0\％ | 1．3\％ | 1．3\％ | 5．3\％ | 0．0\％ | 1．3\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 1．3\％ | 2．7\％ | 0．0\％ | 2．7\％ | 100．0\％ |
|  | Saisfied | \％within $\mathrm{D7}$ ． | 7．7\％ | 8．3\％ | 12．5\％ | 12．5\％ | 0．0\％ | 100．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 8．3\％ | 28．6\％ | 0．0\％ | 8．0\％ | 8．1\％ |
|  |  | Count | ${ }^{425}$ | 10 | ${ }^{6}$ | 11 | 7 | 0 | 2 | ${ }^{3}$ |  |  | ${ }^{2}$ |  |  |  | ${ }^{14}$ | 492 |
|  |  | \％within 44.6. | $86.4 \%$ 5236 | 20\％ | 1．2\％ | 2．2\％ | 1．4\％ | 0．0\％ | ${ }^{0.4 \%}$ | ${ }^{0.6 \%}$ | ${ }^{0.2 \%}$ | ${ }^{0.2 \% \%}$ | $\begin{array}{r} 0.4 \% \\ 1000 \% \end{array}$ | 1．6\％ | ${ }^{0.44 \%}$ | 0．0\％ | 2．8\％ | 100．0\％ |
|  |  | \％within D 7 ． | 52．3\％ | 83．3\％ | 75．0\％ | 34．4\％ | 70．0\％ | 0．0\％ | 66．7\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 66．7\％ | 28．6\％ | 0．0\％ | 56．0\％ | 52．8\％ |
|  | $\overline{\text { Dissaisisfied }}$ | Count |  |  |  | 11 |  | 0 |  |  | ${ }^{\circ}$ |  |  |  |  |  |  | 256 |
|  |  | \％within 04＿6． | 89．5\％ | 0．4\％ | 0．4\％ | 4．3\％ | 0．8\％ | 0．0\％ | 0．4\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．8\％ | 0．8\％ | 0．0\％ | 2．7\％ | 100．0\％ |
|  |  | \％within D7． | 28．\％ | 8．3\％ | 12．5\％ | 34．4\％ | 20．0\％ | 0．0\％ | 33．3\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 16．7\％ | 28．\％ | 0．0\％ | 28．\％ | 27．\％ |
|  | $\overline{\text { Verry issaisisfied }}$ | Count |  |  |  |  |  |  |  |  |  | ${ }^{\circ}$ |  |  |  |  |  | 108 |
|  |  | \％within 04＿6． | 88．9\％ | 0．0\％ | 0．0\％ | 5．6\％ | 0．9\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．9\％ | 0．9\％ | 0．9\％ | 1．9\％ | 100．0\％ |
|  |  | \％within D7． | 11．8\％ | 0．0\％ | 0．0\％ | 18．8\％ | 10．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 8．3\％ | 14．3\％ | 100．0\％ | 8．0\％ | 11．6\％ |
| Total |  | Count | ${ }^{813}$ | 12 |  | 32 | 10 | 1 | ${ }^{3}$ | ${ }^{3}$ |  |  |  | ${ }^{12}$ |  |  | ${ }^{25}$ | ${ }^{931}$ |
|  |  | \％within 04＿6． | 87．3\％ | 1．3\％ | 0．9\％ | 3．4\％ | 1．1\％ | 0．1\％ | 0．3\％ |  | 0．1\％ | 0．1\％ | 0．2\％ | 1．3\％ | 0．8\％ | 0．1\％ | 2．7\％ | 100．0\％ |
|  |  | \％within D ． | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ |

Q4＿7（Satisfaction of Community Planning）by D7（Ethnic Identity）

|  |  |  | D7．What is your efmic identity？ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Canadian) } \\ \hline \end{array}$ | Filpino | Latin American | Arab |  | $\left.\begin{array}{\|c\|} \text { West Asian } \\ \text { (example: Iranian, } \\ \text { Affghan, etc.) } \end{array} \right\rvert\,$ | Korean | First Nations （example：North American Indian； includes Status and Non－Status Indians） | Metis | Inuk |  | Total |
|  | Very saisfied | Count | 15 | $\bigcirc$ |  |  | $0^{0}$ | 0 | － | 0 | ${ }^{0}$ |  |  |  |  |  |  | 22 |
|  |  | \％within 047． | 68．2\％ | 0．0\％ | 4．5\％ | 4．5\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 9．1\％ | 0．0\％ | 13．6\％ | 100．0\％ |
|  | Saisfied | \％within 07. | 2．2\％ | 0．0\％ | 33．3\％ | 3．4\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 33．3\％ | 0．0\％ | 12．5\％ | 2．8\％ |
|  |  | Count | ${ }^{238}$ | 4 |  | 10 | ${ }^{2}$ | 1 | $\bigcirc$ | 0 | ， |  |  |  |  |  | ${ }^{3}$ | 264 |
|  |  | \％within 04＿7． | 90．2\％ | 1．5\％ | 0．4\％ | 3．8\％ | 0．8\％ | 0．4\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 1．9\％ | 0．0\％ | 0．0\％ | 1．1\％ | 100．0\％ |
|  |  | \％within D ． | 34．4\％ | 80．0\％ | 33．3\％ | 34．5\％ | 25．0\％ | 100．\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 45．5\％ | 0．0\％ | 0．0\％ | 12．5\％ | 33．5\％ |
|  | Dissaisified | Count | 252 |  |  |  |  | 0 | 3 |  |  |  |  |  | 2 |  |  | 286 |
|  |  | \％within 04．7． | 88．1\％ | 0．3\％ | 0．3\％ | 2．8\％ | 1．4\％ | 0．0\％ | 1．0\％ | 1．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 1．7\％ | 0．7\％ | 0．3\％ | 2．1\％ | 100．0\％ |
|  |  | \％within D7． | 36．5\％ | 20．0\％ | 33．3\％ | 27．6\％ | 50．\％ | 0．0\％ | 100．\％ | 100．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 45．5\％ | 33．3\％ | 100．0\％ | 25．0\％ | 36．3\％ |
|  | Very dissaisisied | Count | 186 |  |  | 10 | ${ }^{2}$ | 0 |  |  |  |  |  |  | ${ }^{2}$ | ${ }^{\circ}$ | ${ }^{12}$ | 216 |
|  |  | \％within 04－7． | 86．1\％ | 0．0\％ | 0．0\％ | 4．6\％ | 0．9\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．5\％ | 0．5\％ | 0．5\％ | 0．5\％ | 0．9\％ | 0．0\％ | 5．6\％ | 100．0\％ |
|  |  | \％within D 7 ． | 26．9\％ | 0．0\％ | 0．0\％ | 34．5\％ | 25．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 9．1\％ | 33．3\％ | 0．0\％ | 50．0\％ | 27．4\％ |
| Total |  | Count | 691 | 5 |  | ${ }^{29}$ | ${ }^{8}$ |  |  | 3 |  |  |  | 11 |  |  | ${ }^{24}$ | ${ }^{788}$ |
|  |  | \％within 04＿7． | ${ }^{87.7 \%}$ | 0．6\％ | 0．4\％ | 3．7\％ | 1．0\％ | 0．1\％ | 0．4\％ | 0．4\％ | 0．1\％ | 0．1\％ | 0．1\％ | 1．4\％ | 0．8\％ | 0．1\％ | 3．0\％ | 100．0\％ |
|  |  | \％within D7． | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．\％\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ |

Q4＿8（Satisfaction of Community Standards）by D7（Ethnic Identity）

|  |  |  | D7．What is your efthic idenity？ |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | South Asian （example：East Sri Lankann etc． Sri Lankann etc． | Chinese | $\begin{aligned} & \text { Black (example: } \\ & \text { African Nova } \\ & \text { Scotian) } \end{aligned}$ | $\begin{gathered} \text { Black (example: } \\ \text { African Canadian) } \end{gathered}$ | Filipino | Latin American | Arab | Southeast Asian （example： Vietnamese， Cambodian， Laotian，Thai， etc．） | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: Iranian, } \\ \text { Atghan, etc.) } \end{array}$ | Korean |  | Metis | ${ }^{\text {Inuk }}$ | Mixed（Indicated 2 or more ethnicity or more ethnicity categories |  |
|  | Very saisfied | Count | 29 | $\bigcirc$ |  |  |  | ${ }^{\circ}$ |  |  |  |  |  |  |  |  |  | ${ }^{34}$ |
|  |  | \％within 04＿8． | 85．3\％ | $0.0 \%$ | 2．9\％ | 2．9\％ | 0．0\％ | 0．0\％ | 2．9\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 2．9\％ | 2．9\％ | $0.0 \%$ | 0．0\％ | 100．0\％ |
|  |  | \％within D \％． | 4．0\％ | 0．0\％ | 25．\％ | 3．6\％ | 0．0\％ | 0．0\％ | 50．\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 9．1\％ | 16．7\％ | 0．0\％ | 0．0\％ | 4．2\％ |
|  | $⿳ 亠 丷 厂 彡$ | Count | 382 |  |  | ${ }^{12}$ | 4 |  | 0 |  |  |  |  | ${ }^{6}$ |  |  | 11 | 432 |
|  |  | \％within 04＿8． | 88．4\％ | 1．6\％ | 0．2\％ | 2．8\％ | 0．9\％ | 0．2\％ | 0．0\％ | 0．2\％ | 0．2\％ | 0．2\％ | 0．0\％ | 1．4\％ | 0．9\％ | 0．2\％ | 2．5\％ | 100．0\％ |
|  |  | \％within 07. | 53．3\％ | 100．0\％ | 25．0\％ | 42．9\％ | 50．\％ | 100．0\％ | 0．0\％ | 50．0\％ | 100．0\％ | 100．0\％ | 0．0\％ | 54．5\％ | 66．7\％ | 100．0\％ | 45．8\％ | 53．0\％ |
|  | $\overline{\text { Dissaisisfied }}$ | Count | 195 | 0 | 1 | 11 | ${ }^{3}$ |  | 0 |  |  |  |  |  |  | ${ }^{\circ}$ |  | ${ }^{224}$ |
|  |  | \％within 04＿8． | 87．1\％ | 0．0\％ | 0．4\％ | 4．9\％ | 1．3\％ | 0．0\％ | 0．0\％ | 0．4\％ | 0．0\％ | 0．0\％ | 0．4\％ | 1．3\％ | 0．4\％ | 0．0\％ | 3．6\％ | 100．0\％ |
|  |  | \％within D7． | 27．2\％ | 0．0\％ | 25．0\％ | 39．3\％ | 37．5\％ | 0．0\％ | 0．0\％ | 50．0\％ | 0．0\％ | 0．0\％ | 50．0\％ | 27．3\％ | 16．7\％ | 0．0\％ | 33．3\％ | 27．5\％ |
|  | $\overline{\text { Very issaisisied }}$ | Count | 11 | 0 |  |  |  | 0 |  | 0 | 0 | 0 |  |  | 0 | 0 |  | ${ }^{125}$ |
|  |  | \％within 04＿8． | 88．8\％ | 0．0\％ | 0．8\％ | 3．2\％ | 0．8\％ | 0．0\％ | 0．8\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．8\％ | 0．8\％ | 0．0\％ | 0．0\％ | 4．0\％ | 100．0\％ |
|  |  | \％within $\mathrm{D7}$ ． | 15．5\％ | 0．0\％ | 25．0\％ | 14．3\％ | 12．5\％ | 0．0\％ | 50．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 50．0\％ | 9．1\％ | 0．0\％ | 0．0\％ | 20．8\％ | 15．3\％ |
| Total |  | Count | ${ }^{717}$ |  |  | ${ }^{28}$ |  | 1 |  |  |  |  |  | 11 | 6 |  | ${ }^{24}$ | 815 |
|  |  | \％winthin 04．8． | 88．0\％ |  | 0．5\％ | 3．4\％ | 1．0\％ |  | ${ }^{0.2 \%}$ | 0．2\％ |  | $0.1 \%$ | 0．2\％ | $1.3 \%$ | 0．7\％ | 0．1\％ | 2．9\％ | 100．0\％ |
|  |  | \％within D7． | 100．0\％ | 100．0\％ | 100．0\％ | 100．\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ |



Q4_11 (Satisfaction of Emergency Preparedness) by D7 (Ethnic Identity)

|  |  |  |  |  |  |  |  |  | D7. | hat is your | Annic idenity? |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | Black (example: African Nova Scotian) | $\left.\begin{array}{\|c\|c\|} \hline \text { Black (exampoe: } \\ \text { Aftican Canadian } \end{array} \right\rvert\,$ | Filpino | Latin American | Arab | Southeast Asian (example: Vietnamese, Cambodian, Laotian, Thai, etc.) | $\left.\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: Iranian, } \\ \text { Affghan, etc.) } \end{array} \right\rvert\,$ | Koran |  | Metis | muk |  | Total |
| (0.11. Please tellu | Very saisfied | Count | 100 |  |  |  |  |  |  | ${ }^{\circ}$ |  |  |  |  |  |  |  | 109 |
|  |  | \% within 44 _11. | $\begin{aligned} & 9.1 .7 \% \\ & 13.6 \% \end{aligned}$ | $\begin{gathered} 0.9 \% \\ { }_{10.0 \%} \end{gathered}$ | $\begin{gathered} 0.9 \% \\ \text { 25.0\% } \end{gathered}$ | $\begin{aligned} & 0.9 \% \\ & 3.2 \% \end{aligned}$ | $\begin{gathered} 0.9 \% \\ 10.0 \% \end{gathered}$ | $\begin{aligned} & 0.0 \% \\ & 0.0 \% \end{aligned}$ | $\begin{aligned} & 0.9 \% \\ & 33.3 \% \end{aligned}$ | $\begin{aligned} & 0.0 \% \\ & 0.0 \% \end{aligned}$ | $\begin{aligned} & 0.0 \% \\ & 0.0 \% \\ & 0.0 \end{aligned}$ | $\begin{aligned} & 0.0 \% \\ & 0.0 \% \\ & \hline \end{aligned}$ | 0.0\% | 0.9\% ${ }_{\text {9.1\% }}$ | $\begin{aligned} & 1.8 \% \\ & 28.6 \% \end{aligned}$ | 0.0\% | 0.9\% | 100.0\% 12.\% |
| ${ }_{\text {chem }}^{\text {preparedness. }}$ | Saisfied | Count |  |  | 2 |  |  |  |  |  |  |  |  |  |  |  | ${ }^{13}$ | 514 |
|  |  | \% within 04_11. | 88.9\% | 0.8\% | 0.4\% | 3.3\% | 1.2\% | 0.2\% | 0.4\% | 0.4\% | 0.2\% | 0.0\% | 0.2\% | 1.0\% | 0.6\% | 0.0\% | 2.5\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 62.0\% | 40.0\% | 50.0\% | 54.8\% | 60.\% | 100.\% | 66.7\% | 66.7\% | 100.0\% | 0.0\% | 100.0\% | 45.5\% | 42.9\% | 0.0\% | 59.1\% | 61.0\% |
|  | $\overline{\text { Dissatisfied }}$ | Count | ${ }^{125}$ | ${ }^{3}$ | ${ }^{1}$ | ${ }^{9}$ | ${ }^{3}$ | \% | ${ }^{\circ}$ | ${ }^{1}$ | ${ }^{\circ}$ | 7\% | - | ${ }^{2}$ | 0 |  | ${ }^{4}$ | ${ }^{150}$ |
|  |  | \% within 04_11. | 83.3\% | 20\% | 0.7\% | 6.0\% | 2.0\% | 0.0\% | 0.0\% | 0.7\% | 0.0\% | 0.7\% | 0.0\% | 1.3\% | 0.0\% | 0.7\% | 2.7\% | 100.0\% |
|  |  | \% wiethin D . | 17.0\% | 30.0\% | 25.0\% | 29.0\% | 30.0\% | 0.0\% | 0.0\% | 33.3\% | 0.0\% | 100.0\% | 0.0\% | 18.2\% | 0.0\% | 100.0\% | 18.\% | 17.8\% |
|  | Very dissaistified | Count |  |  |  |  |  | 0 | ${ }^{\circ}$ | ${ }^{\circ}$ | 0 |  | ${ }^{\circ}$ | ${ }^{3}$ |  |  | 4 | 70 |
|  |  | \% within 04_11. | 78.6\% | 2.9\% | 0.0\% | 5.7\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 4.3\% | 2.9\% | 0.0\% | 5.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 7.5\% | 20.\% | 0.0\% | 12.9\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 27.3\% | 28.\%\% | 0.0\% | 18.\% | 8.3\% |
| Total |  | Count |  |  |  |  |  |  |  |  |  |  | 1 | 11 |  |  | 22 | ${ }^{843}$ |
|  |  | \% within 04_11. | 87.4\% | 1.2\% | 0.5\% | 3.7\% | 1.2\% | 0.1\% | 0.4\% | 0.4\% | 0.1\% | 0.1\% | 0.1\% | 1.3\% | 0.8\% | 0.1\% | 2.6\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\%\% | 100.0\% | 100.0\% | 100.0\% |

Q4_12 (Satisfaction of Environmental Protection and Sustainability) by D7 (Ethnic Identity)

|  |  |  | D7. What is your ethnic identit? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { Atrican Nova } \\ \text { Scotian) } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Canadian) } \\ \hline \end{array}$ | Flipino | Latin American | Arab | $\begin{gathered} \text { Southeast Asian } \\ \text { (example: } \\ \text { Vietnamese, } \\ \text { Cambodian, } \\ \text { Laotian, Thai, } \\ \text { etc.) } \\ \hline \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: } \\ \text { Alanian, } \\ \text { Atghan, etc.). } \end{array}$ | Korean | First Nations <br> (example: North <br> American Indian; <br> includes Status <br> and Non-Status <br> Indians) | Metis | Inuk |  | Total |
|  | Very salisfied | Count | 28 | 0 | 0 | 2 |  | 0 | - | O | 0 | - |  |  |  |  |  | 32 |
|  |  | \% within 04_12 | 87.5\% | 0.0\% | 0.0\% | 6.3\% | 3.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.1\% | 0.0\% | 0.0\% | 100.0\% |
|  | Saisfied | \% within D7. | 3.7\% | 0.0\% | 0.0\% | 6.9\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 16.7\% | 0.0\% | 0.0\% | 3.7\% |
|  |  | Count ${ }^{\text {\% within }}$ | ${ }^{353}$ | \% | ${ }^{4}$ | ${ }^{17}$ | \% | \% | 23\% | 3\% | 23\% | 00 | $00 \%$ | $15 \%$ |  |  |  | 400 |
|  |  | \% within 04_12 | 88.3\% | 1.3\% | 1.0\% | 4.3\% | 0.8\% | 0.3\% | 0.3\% | 0.3\% | 0.3\% | 0.0\% | 0.0\% | 1.5\% | 0.3\% | 0.0\% | 1.8\% | 100.0\% |
|  |  | \% within D . | 46.3\% | 55.6\% | 80.0\% | 58.6\% | 30.0\% | 100.0\% | 33.3\% | 33.3\% | 100.\% | 0.0\% | 0.0\% | 54.5\% | 16.7\% | 0.0\% | 29.2\% | 46.1\% |
|  | Dissaisiffied | Count | 244 | , | , | ${ }^{6}$ | ${ }^{4}$ | 0 | 0 |  | 0 | 0 | 2 |  | 2 |  |  | 273 |
|  |  | \% within 04_12 | 89.4\% | 1.1\% | ${ }^{0.4 \%}$ | 2.2\% | 1.5\% | 0.0\% | 0.0\% | 0.4\% | 0.0\% | 0.0\% | 0.7\% | $1.5 \%$ | 0.7\% | 0.0\% | 2.2\% | 100.0\% |
|  |  | \% within D7. | 32.0\% | 33.3\% | 20.0\% | 20.7\% | 40.0\% | 0.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 100.0\% | 36.4\% | 33.3\% | 0.0\% | 25.0\% | 31.5\% |
|  | Very dissaisisied | Count | ${ }^{137}$ |  |  |  |  | ${ }^{\circ}$ |  |  |  |  |  |  |  |  | 11 | 163 |
|  |  | \% within 04_12 | 84.0\% | 0.6\% | 0.0\% | 2.5\% | 1.2\% | 0.0\% | 1.2\% | 0.6\% | 0.0\% | 0.6\% | 0.0\% | 0.6\% | 1.2\% | 0.6\% | 6.7\% | 100.0\% |
|  |  | \% within $D 7$. | 18.0\% | 11.1\% | 0.0\% | 13.8\% | 20.0\% | 0.0\% | 66.7\% | 3.3\% | 0.0\% | 100.0\% | 0.0\% | 9.1\% | 33.3\% | 100.0\% | 45.8\% | 18.8\% |
| Total |  | Count | 762 |  | ${ }^{5}$ | ${ }^{29}$ | ${ }^{10}$ |  |  | ${ }^{3}$ |  |  | ${ }^{2}$ | ${ }^{11}$ |  |  | ${ }^{24}$ | ${ }^{868}$ |
|  |  | \% within 04_12 | 87.8\% | 1.0\% | 0.6\% | ${ }^{3.3 \%}$ | ${ }^{1.2 \%}$ | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.3\% | 0.7\% | 0.1\% | 2.8\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_13 (Satisfaction of Fire Services) by D7 (Ethnic Identity)

|  |  |  | D7. What is your ethnic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{aligned} & \text { Black (example: } \\ & \text { African Nova } \\ & \text { Scotian) } \\ & \hline \end{aligned}$ | $\begin{array}{\|c\|} \hline \begin{array}{c} \text { Black (example: } \\ \text { African Canadian) } \end{array} \\ \hline \end{array}$ | Filipino | Latin American | Arab | $\begin{aligned} & \text { Southeast Asian } \\ & \text { (example: } \\ & \text { Vietnamese, } \\ & \text { Cambodian, } \\ & \text { Laotian, Thai, } \\ & \text { etc.) } \\ & \hline \end{aligned}$ | $\left.\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: lranian, } \\ \text { Afghan, etc.) } \end{array} \right\rvert\,$ |  | Metis | Inuk |  |  |
| Q4-13. Please tell us how <br> satitsfied you are with the <br> following sevice provided by <br> the municipality: Fire services. | Very saisfied | Count | 221 | ${ }^{2}$ |  | ${ }^{9}$ | ${ }^{4}$ | 0 |  | - |  |  |  |  |  |  | 249 |
|  |  | \% within 04_13. | 88.3\% | 0.8\% | 0.4\% | 3.6\% | 1.6\% | 0.0\% | 0.4\% | 0.0\% | 0.0\% | 0.4\% | 1.2\% | 1.2\% | 0.0\% | 1.6\% | 100.0\% |
|  | Saisified | \% within D 7 . | 29.9\% | 25.0\% | 16.7\% | 31.0\% | 40.0\% | 0.0\% | 50.0\% | 0.0\% | 0.0\% | 100.0\% | 25.0\% | 42.9\% | 0.0\% | 19.0\% | 29.6\% |
|  |  | Count | 472 | 6 | 5 | ${ }^{16}$ | ${ }^{6}$ | 1 |  |  |  |  |  |  |  | 17 | ${ }^{538}$ |
|  |  | \% within 04_13. | 87.7\% | 1.1\% | 0.9\% | 3.0\% | 1.1\% | 0.2\% | 0.2\% | 0.2\% | 0.2\% | 0.0\% | 1.3\% | 0.7\% | 0.2\% | 3.2\% | 100.0\% |
|  |  | \% within D7. | 63.8\% | 75.0\% | 8.3\% | 55.2\% | 60.0\% | 100.0\% | 50.0\% | 100.0\% | 100.0\% | 0.0\% | 58.3\% | 57.1\% | 100.0\% | 81.0\% | 64.0\% |
|  | Dissatisfied | Count | ${ }^{35}$ | ${ }^{0}$ |  | ${ }^{2}$ | ${ }^{0}$ | ${ }^{\circ}$ |  | 0 |  |  |  |  |  |  | 39 |
|  |  | \% within 04_13. | 89.7\% | 0.0\% | 0.0\% | 5.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 5.1\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 4.7\% | 0.0\% | 0.0\% | 6.9\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 16.7\% | 0.0\% | 0.0\% | 0.0\% | 4.6\% |
|  | $\overline{\text { Very ilssaisified }}$ | Count |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 14 |
|  |  | \% within 04_13. | 85.7\% | 0.0\% | 0.0\% | 14.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within 07. | 1.6\% | 0.0\% | 0.0\% | 6.9\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.7\% |
| Total |  | Count |  |  |  |  |  |  |  |  |  |  | ${ }^{12}$ |  |  | ${ }^{21}$ | ${ }^{840}$ |
|  |  | \% within 04_13. | ${ }^{88.1 \%}$ | 1.0\% | 0.7\% | 3.5\% | 1.2\% | 0.1\% | 0.2\% | 0.1\% | 0.1\% | 0.1\% | 1.4\% | 0.8\% | 0.1\% | 2.5\% | 100.0\% |
|  |  | \% within 07. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_14 (Satisfaction of Garbage, Recycling, and Organics Collection) by D7 (Ethnic Identity)

|  |  |  | D7. What is your efmic idenity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{array}{\|c\|} \hline \begin{array}{c} \text { Black (example: } \\ \text { Atrican Nova } \\ \text { Scotian) } \end{array} \\ \hline \end{array}$ | Black (example: African Canadian) | Filipino | Latin American | Arab | Southeast Asian (vemampole vemase, Cambodia, Lation, Thai, eic.). | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: Iranian, } \\ \text { Atghan, etc.) } \\ \hline \end{array}$ | Korean |  | Metis | Inuk | Mixed (Indicated 2 <br> or more efthin <br> categories $)$ |  |
|  | Very saisisied | Count | ${ }^{228}$ | ${ }^{3}$ | 2 |  | ${ }^{2}$ | ${ }^{1}$ | ${ }^{2}$ | ${ }^{\circ}$ | - |  | ${ }^{0}$ | ${ }^{6}$ |  |  |  | 260 |
|  |  | \% within 04_14. | 87.7\% | 1.2\% | 0.8\% | 2.3\% | 0.8\% | 0.4\% | 0.8\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.3\% | 1.2\% | 0.0\% | 2.7\% | 100.0\% |
|  |  | \% wivitin $\mathrm{D7}$. | 27.7\% | 27.3\% | 25.0\% | 18.8\% | 20.0\% | 100.0\% | 66.7\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 50.0\% | 42.9\% | 0.0\% | 28.0\% | 27.6\% |
|  | $\overline{\text { Salisfied }}$ | Count | 478 | ${ }^{8}$ | ${ }^{6}$ | 17 |  |  |  | ${ }^{2}$ |  |  |  |  |  |  | ${ }^{16}$ | 540 |
|  |  | \% within 04_14. | 88.5\% | 1.5\% | 1.1\% | 3.1\% | 1.1\% | 0.0\% | 0.2\% | 0.4\% | 0.0\% | 0.2\% | 0.2\% | 0.4\% | 0.4\% | 0.0\% | 3.0\% | 100.0\% |
|  |  | \% w within D7. | 58.0\% | 72.7\% | 75.0\% | 53.1\% | 60.0\% | 0.0\% | 33.3\% | 66.7\% | 0.0\% | 100.0\% | 50.0\% | 16.7\% | 28.6\% | 0.0\% | 64.0\% | 57.4\% |
|  | Dissaistified | Count | ${ }^{83}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | ${ }^{4}$ | ${ }^{1}$ | 0 | ${ }^{\circ}$ | ${ }^{1}$ | ${ }^{1}$ | ${ }^{\circ}$ | $00 \%$ | ${ }_{21 \%}^{2}$ | ${ }^{1}$ | ${ }^{\circ}$ | ${ }^{2}$ | ${ }^{95}$ |
|  |  | \% within 04_14. | 87.4\% | 0.0\% | 0.0\% | 4.2\% | 1.1\% | 0.0\% | 0.0\% | 1.1\% | 1.1\% | 0.0\% | 0.0\% | 2.1\% | 1.1\% | 0.0\% | 2.1\% | 100.0\% |
|  |  | \% within D . | 10.1\% | 0.0\% | 0.0\% | 12.5\% | 10.0\% | 0.0\% | 0.0\% | 33.3\% | 100.0\% | 0.0\% | 0.0\% | 16.7\% | 14.3\% | 0.0\% | 8.0\% | 10.1\% |
|  | Very dissaistied | Count | ${ }^{35}$ | ${ }^{\circ}$ | 0 |  |  | 0 | 0 | 0 | 0 |  |  | 2 | 1 |  | - | ${ }^{46}$ |
|  |  | \% within Q4_14. | $76.1 \%$ | 0.0\% | 0.0\% | 10.9\% | 2.2\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.2\% | 4.3\% | 2.2\% | 2.2\% | 0.0\% | 100.0\% |
|  |  | \% within D7. | 4.2\% | 0.0\% | 0.0\% | 15.6\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 50.0\% | 16.7\% | 14.3\% | 100.0\% | 0.0\% | 4.9\% |
| ${ }^{\text {Total }}$ |  | Count |  |  |  |  |  |  |  |  |  |  |  | ${ }^{12}$ | 7 |  | ${ }^{25}$ | ${ }^{941}$ |
|  |  | \% within 04, 14. | 877.6\% | ${ }^{1.2 \%}$ | ${ }^{0.9 \%}$ | ${ }^{3.4 \%}$ | ${ }^{1.1 \%}$ | ${ }^{0.1 \%}$ | 0.3\% | ${ }^{0.3 \% \%}$ | ${ }^{0.1 \%}$ | 0.1\% | ${ }^{0.2 \%}$ | ${ }^{1.3 \%}$ | 0.7\% | ${ }^{0.1 \%}$ | 2.7\% | 100.0\% |
|  |  | \% within D7. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



Q4_16 (Satisfaction of Overall City Maintenance) by D7 (Ethnic Identity)

|  |  |  | D7. What is your efmicic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{array}{\|c\|c\|c\|c\|c\|c\|c\|c\|c\|c\|c\|l\|} \substack{\text { Artican Mov: } \\ \text { Sotian) }} \end{array}$ | $\begin{array}{\|} \text { Black (example: } \\ \text { African Canadian) } \end{array}$ | Filipino | Latin American | Arab | $\begin{gathered} \text { Southeast Asian } \\ \text { (example: } \\ \text { Vietnamese, } \\ \text { Cambodian, } \\ \text { Laotian, Thai, } \\ \text { etc.) } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: ranian, } \\ \text { Atghanan, etc.). } \end{array}$ | Korean |  | Meits | Inuk |  |  |
|  | Very saisfied | Count | ${ }^{46}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | \% within 04_16. | $75.4 \%$ | 1.6\% | 1.6\% | 8.2\% | 1.6\% | 1.6\% | 1.6\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.3\% | 1.6\% | 0.0\% | 3.3\% | 100.0\% |
|  | Saissied | \% within $\mathrm{D7}$. | 5.7\% | 8.3\% | 12.5\% | 15.2\% | 10.0\% | 100.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 16.7\% | 16.7\% | 0.0\% | 8.0\% | 6.6\% |
|  |  | Count | 510 | 10 |  | 14 | ${ }^{8}$ | ${ }^{\circ}$ | ${ }^{2}$ | ${ }^{3}$ | $\bigcirc$ | ${ }^{\circ}$ |  | 6 | ${ }^{3}$ |  | 17 | 582 |
|  |  | \% \% within 04-16. | $\begin{aligned} & 87.6 \% \\ & 63.0 \% \\ & 6 \end{aligned}$ | $\begin{gathered} 1.7 \% \\ 83.3 \% \\ 8 \end{gathered}$ | $1.2 \%$ $87.5 \%$ | $2.4 \%$ $42.4 \%$ | $1.4 \%$ $80.0 \%$ | 0.0\% | ${ }^{0.3 \% \%}$ | 0.5\% | 0.0\% | 0.0\% | ${ }^{0.3 \%}$ | 1.0\% | 0.5\% | 0.0\% | 2.9\% | 100.0\% |
|  | $\overline{\text { Dissaisified }}$ | Count | 196 |  | 0 | 11 |  | 0 | 0 |  |  | - |  |  |  |  |  |  |
|  |  | \% within 04_16. | 87.9\% | 0.4\% | 0.0\% | 4.9\% | 0.4\% | 0.0\% | 0.0\% | 0.0\% | 0.4\% | 0.4\% | 0.0\% | 1.8\% | 0.9\% | 0.4\% | 2.2\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 24.2\% | 8.3\% | 0.0\% | 33.3\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% | 100.0\% | 0.0\% | 33.3\% | 33.3\% | 100.\% | 20.0\% | 24.1\% |
|  | Very dissaisfied | Count |  |  |  |  |  | 0 |  |  |  |  | 0 |  |  |  |  | ${ }^{61}$ |
|  |  | \% within 04_16. | 99.4\% | 0.0\% | 0.0\% | 4.9\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.6\% | 100.0\% |
|  |  | \% within D7. | 7.0\% | 0.0\% | 0.0\% | 9.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 4.0\% |  |
| Total |  | Count | 809 | ${ }^{12}$ |  | ${ }^{33}$ | 10 |  | ${ }^{3}$ | ${ }^{3}$ |  |  | 2 | 12 |  |  | 25 | 927 |
|  |  | \% within 04_16. | 87.3\% | 1.3\% | 0.9\% | 3.6\% | 1.1\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.3\% | 0.6\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within 07. | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% |

Q4_17 (Satisfaction of Parking Enforcement) by D7 (Ethnic Identity)

|  |  |  | D7. What is your ethnic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Black (example: } \\ \text { African Canadian) } \end{gathered}$ | Filipino | Latin American | Arab |  | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: Iranian, } \\ \text { Afghan, etc.) } \end{array}$ | Korean |  | Metis | Inuk |  | Total |
|  | Very saisfied | Count | ${ }^{45}$ | , |  |  | ${ }^{2}$ |  |  | - |  |  |  |  |  |  |  | ${ }^{54}$ |
|  |  | \% within 04_17. | ${ }^{83} 3 \%$ | 3.7\% | 1.9\% | 1.9\% | 3.7\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.9\% | 1.9\% | 1.9\% | 0.0\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 6.8\% | 16.7\% | 16.7\% | 3.2\% | 22.2\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 8.3\% | 20.0\% | 100.0\% | 0.0\% | 7.0\% |
|  | Saisfied | Count ${ }^{\text {d }}$ | ${ }^{398}$ |  | ${ }^{4}$ | ${ }^{12}$ | ${ }^{4}$ |  | ${ }^{\circ}$ | ${ }^{1}$ |  | $0^{0}$ | ${ }^{\circ}$ | ${ }^{5}$ | ${ }^{4}$ | ${ }^{\circ}$ | ${ }^{13}$ | ${ }^{449}$ |
|  |  | \% within 04_17. | 88.6\% | 1.6\% | 0.9\% | 27\% | 0.9\% | 0.2\% | 0.0\% | 0.2\% | 0.0\% | 0.0\% | 0.0\% | 1.1\% | 0.9\% | 0.0\% | 2.9\% | 100.0\% |
|  |  | \% within D 7 . | 60.0\% | 58.3\% | 66.7\% | 38.7\% | 44.4\% | 100.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 41.7\% | 80.0\% | 0.0\% | 59.1\% | 58.2\% |
|  | Dissaisisfed | Count | ${ }^{138}$ | ${ }^{3}$ | 1 | 12 | 2 | $\bigcirc$ | ${ }^{2}$ | ${ }^{\circ}$ |  |  |  | 20 |  |  | ${ }^{6}$ | 168 |
|  |  | \% within 04_17. | 82.1\% | 1.8\% | 0.6\% | 7.1\% | 1.2\% | 0.0\% | 1.2\% | 0.0\% | 0.6\% | 0.0\% | 0.6\% | 1.2\% | 0.0\% | 0.0\% | 3.6\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 20.8\% | 25.0\% | 16.7\% | 38.7\% | 22.2\% | 0.0\% | 66.7\% | 0.0\% | 100.0\% | 0.0\% | 50.0\% | 16.7\% | 0.0\% | 0.0\% | 27.3\% | 21.8\% |
|  | Very dissaisisied | Count | 82 |  | 0 |  |  |  | 1 | 2 | 0 |  |  | 4 |  |  |  | 101 |
|  |  | \% within 04_17. | ${ }^{81.2 \%}$ | 0.0\% | 0.0\% | 5.9\% | 1.0\% | 0.0\% | 1.0\% | 2.0\% | 0.0\% | 1.0\% | 1.0\% | 4.0\% | 0.0\% | 0.0\% | 3.0\% | 100.0\% |
|  |  | \% within D 7 . | 12.4\% | 0.0\% | 0.0\% | 19.4\% | 11.1\% | 0.0\% | 33.3\% | 66.7\% | 0.0\% | 100.0\% | 50.0\% | 33.3\% | 0.0\% | 0.0\% | 13.\% | 13.1\% |
| Total |  | Count |  |  |  | ${ }^{31}$ |  |  |  | ${ }^{3}$ |  |  | 2 | 12 |  |  | 22 | 772 |
|  |  | \% within Q4_17. | 85.9\% 100\% | 1.6\% | $0.8 \%$ | 4.0\%\% | - ${ }^{1.2 \%}$ | $0.1 \%$ | $0.4 \%$ | $0.4 \%$ | - $\begin{array}{r}\text { 0.1\% } \\ 1000 \%\end{array}$ | 0.1\% ${ }^{0.100 \%}$ | - ${ }^{0.3 \%}$ | 1.6\% | - $0.6 \%$ | - ${ }^{0.1 \%}$ | 2.8\% | $100.0 \%$ 100\% |
|  |  | \% within 07 . |  |  |  |  |  | 100.0\% |  | 100.0\% | 100.0\% | 100.0\% |  |  | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



|  |  |  | D7. What is your ethnic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{array}{\|c\|c\|} \hline \text { Black (example: } \\ \text { Arican Nova } \\ \text { Scotian) } \end{array}$ | $\left.\begin{array}{\|c\|c\|c\|c\|c\|c\|c\|c\|c\|l:}  \\ \text { Arican Canadian) } \end{array} \right\rvert\,$ | Filipino | Latin American | Arab |  | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: Iranian, } \\ \text { Afghan, etc.) } \end{array}$ | Korean |  | Metis | $\begin{gathered} \text { Mixed (Indicated } 2 \\ \text { or more ethnicity } \end{gathered}$ | Total |
|  | Very saisfied | Count | ${ }^{83}$ | - 1 | 1 |  | 1 | 0 | , | - |  |  |  | ${ }^{2}$ |  |  | 94 |
|  |  | \% within 04_19. | ${ }^{88.3 \%}$ | 1.1\% | 1.1\% | 3.2\% | 1.1\% | 0.0\% | 1.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.1\% | 1.1\% | 1.1\% | 100.0\% |
|  | Saisfied | \% within $\mathrm{D7}$. | 12.5\% | 16.7\% | 25.0\% | 10.0\% | 12.5\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 18.2\% | 16.7\% | 4.3\% | 12.4\% |
|  |  | Count | ${ }^{345}$ | ${ }^{5}$ | ${ }^{2}$ | ${ }^{17}$ | $5^{5}$ | ${ }^{1}$ | ${ }^{1}$ | ${ }^{1}$ |  |  |  | ${ }^{4}$ |  |  | ${ }^{393}$ |
|  |  | \% within 04_19. | 87.\%\% | 1.3\% | 0.5\% | 4.3\% | 1.3\% | 0.3\% | 0.3\% | 0.3\% | 0.3\% | 0.0\% | 0.0\% | 1.0\% | 0.5\% | 2.3\% | 100.0\% |
|  |  | \% within D7. | 52.0\% | 833\% | 50.0\% | 56.7\% | 62.5\% | 100.0\% | 33.3\% | 33.3\% | 100.0\% | 0.0\% | 0.0\% | $36.4 \%$ | 33.3\% | 39.1\% | 51.6\% |
|  | $\overline{\text { Dissatistied }}$ | Count | 151 | ${ }^{\circ}$ |  |  |  | 0 |  | 1 | $\bigcirc$ |  |  | 1 |  | 10 | 176 |
|  |  | \% within 04_19. | 85.\% | 0.0\% | 0.6\% | 4.0\% | 0.6\% | 0.0\% | 0.6\% | 0.6\% | 0.0\% | 0.6\% | 0.6\% | 0.6\% | 0.6\% | 5.7\% | 100.0\% |
|  |  | \% within D 7 . | 22.8\% | 0.0\% | 25.0\% | 23.3\% | 12.5\% | 0.0\% | 33.3\% | 3.3\% | 0.0\% | 100.0\% | 100.0\% | 9.1\% | 16.7\% | 43.5\% | 23.1\% |
|  | $\overline{\text { Very dissaisisfied }}$ | Count | ${ }^{84}$ |  |  | ${ }^{3}$ | 1 | 0 | ${ }^{\circ}$ | 1 |  |  |  | 4 |  | ${ }^{3}$ | 98 |
|  |  | \% within 04_19. | 85.7\% | 0.0\% | 0.0\% | 3.1\% | 1.0\% | 0.0\% | 0.0\% | 1.0\% | 0.0\% | 0.0\% | 0.0\% | 4.1\% | 2.0\% | 3.1\% | 100.0\% |
|  |  | \% within 07. | 12.7\% | 0.0\% | 0.0\% | 10.0\% | 12.5\% | 0.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 36.4\% | 33.3\% | 13.0\% | 12.9\% |
| Total |  | Count |  |  |  |  |  |  |  |  |  |  |  | 11 |  | ${ }^{23}$ | 761 |
|  |  | \% within 04_19. | 87.1\% | 0.8\% | 0.5\% | 3.3\% | - $\begin{array}{r}1.1 \% \\ 1000 \%\end{array}$ | - ${ }^{0.1 \%}$ | - ${ }^{0.4 \%}$ | - ${ }^{0.4 \%}$ | - $\begin{array}{r}\text { 0.1\% } \\ 1000 \%\end{array}$ | 0.1\% ${ }^{0.100 \%}$ | 0.1\% | $1.4 \%$ $100.0 \%$ |  | - $\begin{array}{r}\text { 300\% } \\ \text { 100\% }\end{array}$ | $100.0 \%$ 100.0\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 100.0\% |

Q4_20 (Satisfaction of Transit - Convenctional Bus \& Ferry) by D7 (Ethnic Identity)


Q4_21 (Satisfaction of Transit - Access-a-bus) by D7 (Ethnic Identity)

|  |  |  | D7. What is your ethnic identit? |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | $\begin{aligned} & \text { Black (example: } \\ & \text { African Canadian) } \end{aligned}$ | Filipino | Latin American | Arab | Korean | First Nations (example: North American Indian; includes Status and Non-Status Indians) | Meits |  |  |
|  | Very saisfied | Count | ${ }^{28}$ |  |  | \% |  | $0 \%$ |  |  | \% |  |  |  | ${ }^{36}$ |
|  |  | \% within 04_21. | 77.8\% | 2.8\% | 28\% | 5.6\% | 2.8\% | 0.0\% | 2.8\% | 0.0\% | 0.0\% | 2.8\% | 2.8\% | 0.0\% | 100.0\% |
|  |  | \% within D 7 . | 11.7\% | 20.0\% | 50.0\% | 11.1\% | 20.0\% | 0.0\% | 50.0\% | 0.0\% | 0.0\% | 14.3\% | 20.0\% | 0.0\% | 12.1\% |
|  | Saisfied | Count | 109 |  |  | ${ }^{6}{ }^{6}$ | 4 | ${ }^{1}$ | 0 | ${ }^{1}$ | ${ }^{\circ}$ |  |  |  | ${ }^{134}$ |
|  |  |  | $81.3 \%$ $45.6 \%$ |  | $0.7 \%$ | 4.5\% | 80.3\% |  | 0.0\% |  | 0.0\% | $2.2 \%$ $42.9 \%$ | 1.5\% | 27.3\% | 100.0\% $45.0 \%$ |
|  | $\overline{\text { Dissaisified }}$ | Count | ${ }^{60}$ | 0 | 0 | 7 | - | 0 |  | 0 | 2 |  |  |  | 74 |
|  |  | \% within 04_21. | 81.1\% | 0.0\% | 0.0\% | 9.5\% | 0.0\% | 0.0\% | 1.4\% | 0.0\% | 2.7\% | 1.4\% | 1.4\% | 2.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 25.1\% | 0.0\% | 0.0\% | 38.9\% | 0.0\% | 0.0\% | 50.\% | 0.0\% | 100.0\% | 14.3\% | 20.0\% | 18.2\% | 24.8\% |
|  | Very dissaistified | Count | ${ }^{42}$ |  |  | ${ }^{3}$ |  | ${ }^{\circ}$ | 0 | $\bigcirc$ | ${ }^{\circ}$ |  |  |  | 54 |
|  |  | \% within 04_21. | 77.8\% | 0.0\% | 0.0\% | 5.6\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.7\% | 1.9\% | 11.1\% | 100.0\% |
|  |  | \% within 07. | 17.6\% | 0.0\% | 0.0\% | 16.7\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 28.6\% | 20.0\% | 54.5\% | 18.1\% |
| Total |  | Count | 239 |  |  |  |  |  |  |  | ${ }^{2}$ |  |  | 11 | 298 |
|  |  | \% within 04_21. | 80.2\% | 1.7\% | 0.7\% | 6.0\% | 1.7\% | 0.3\% | 0.7\% | 0.3\% | 0.7\% | 2.3\% | 1.7\% | 3.7\% | 100.0\% |
|  |  | \% within D 7 . | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_22 (Satisfaction of Overall Transit Service) by D7 (Ethnic Identity)


Q4_23 (Satisfaction of Indoor Recreation Facilities) by D7 (Ethnic Identity)

|  |  |  | D7. What is your efmic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | $\substack{\text { South Asian } \\ \text { (example: East } \\ \text { Indian Pakistani. } \\ \text { Sri Lankann etc.). }}$ | Chinese | Black (example: African Nova Scotian) | Black (example <br> African Canadian) | Filipino | Latin American | Arab | Southeast Asian (example: Vietnamese, Cambodian, etc.) |  | Korean |  | Metis | Inuk |  |  |
| ${ }^{\text {04-23. Please tell us how }}$ | Very saisfied | Count | 95 | ${ }^{2}$ |  |  |  |  |  |  | ${ }^{\circ}$ |  |  |  |  |  |  | 109 |
|  |  | \% within 04_23. | 87.2\% | 1.8\% | 1.8\% | 28\% | 0.9\% | 0.9\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.8\% | 1.8\% | 0.0\% | 0.0\% | 100.0\% |
| the municipality : indoor |  | \% within 07. | 13.6\% | 22.2\% | 25.0\% | 9.4\% | 10.0\% | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 30.0\% | 33.3\% | 0.0\% | 0.0\% | 13.5\% |
| recreation facilites example: | Saisfied | Count | 429 |  | ${ }^{5}$ | ${ }^{19}$ |  | $\bigcirc$ |  | ${ }^{3}$ |  |  |  |  | ${ }^{2}$ |  | ${ }^{14}$ | 490 |
| community contres, pools). |  | \% within 04_23. | 87.6\% | 0.8\% | 1.0\% | 3.9\% | 0.6\% | 0.0\% | 0.6\% | 0.6\% | 0.2\% | 0.2\% | 0.0\% | 1.2\% | 0.4\% | 0.0\% | 2.9\% | 100.0\% |
|  |  | \% within D 7 . | 61.3\% | 4.4\% | 62.5\% | 59.4\% | 30.0\% | 0.0\% | 100.\% | 100.\% | 100.0\% | 100.0\% | 0.0\% | 60.0\% | 33.3\% | 0.0\% | 66.7\% | 60.6\% |
|  | $\overline{\text { Dissaisfified }}$ | Count |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 140 |
|  |  | \% within 04_23. | 88.\%\% | 2.1\% | 0.7\% | 2.1\% | 2.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.7\% | 0.0\% | 0.7\% | 2.9\% | 100.0\% |
|  |  | \% within 07. | 17.7\% | 33.3\% | 12.5\% | 9.4\% | 30.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 10.0\% | 0.0\% | 100.0\% | 19.0\% | 17.3\% |
|  | $\overline{\text { Very dissaisisfied }}$ | Count | 52 |  |  |  |  | - |  | 0 | 0 |  | 2 |  | 2 |  | ${ }^{3}$ | 69 |
|  |  | \% within 04_23. | 75.4\% | 0.0\% | 0.0\% | 10.1\% | 4.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.9\% | 0.0\% | 2.9\% | 0.0\% | 4.3\% | 100.0\% |
|  |  | \% within D7. | 7.4\% | 0.0\% | 0.0\% | 21.9\% | 30.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 33.3\% | 0.0\% | 14.3\% | 8.5\% |
| Total |  | Count | 700 |  |  | 32 | ${ }^{10}$ |  |  | ${ }^{3}$ |  |  | 2 | 10 |  |  | 21 | 808 |
|  |  | \% within 04_23. | $86.6 \%$ | 1.1\% | 1.0\% | 4.0\% | 1.2\% | 0.1\% |  | 0.4\% | 0.1\% | $0.1 \%$ | $0.2 \%$ | 1.2\% | $0.7 \% \%$ | $0.1 \%$ | 2.6\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_24 (Satisfaction of Outdoor Recreation Facilities) by D7 (Ethnic Identity)

|  |  |  | D7. What is your ethnic idenitit? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Canadian) } \\ \hline \end{array}$ | Filipino | Latin American | Arab |  | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: ranian, } \\ \text { Atghan, etc.). } \end{array}$ | Korean |  | Metis | Inuk |  | Total |
|  | Very saisfied | Count | ${ }^{81}$ | , | ${ }^{2}$ |  | ${ }^{3}$ |  |  | - | , |  |  | , |  |  |  | 100 |
|  |  | \% within 04_24. | 81.0\% | 2.0\% | 2.0\% | 2.0\% | 3.0\% | 1.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.0\% | 2.0\% | 0.0\% | 5.0\% | 100.0\% |
|  |  | \% within D 7. | 11.9\% | 22.2\% | 25.0\% | 6.3\% | 33.3\% | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 20.0\% | 33.3\% | 0.0\% | 20.8\% | 12.7\% |
|  | Satisfied | Count | ${ }^{438}$ |  | ${ }^{6}$ | 20 | ${ }^{2}$ | ${ }^{\circ}$ | 1 | ${ }^{3}$ |  |  | ${ }^{\circ}$ |  | ${ }^{3}$ |  | 14 | ${ }^{501}$ |
|  |  | \% within O4_24. | 87.4\% | 1.2\% | 1.2\% | 4.0\% | 0.4\% | 0.0\% | 0.2\% | 0.6\% | 0.2\% | 0.2\% | 0.0\% | 1.2\% | 0.6\% | 0.0\% | 2.8\% | 100.0\% |
|  |  | \% within D7. | 64.3\% | 66.7\% | 75.0\% | 62.5\% | 22.2\% | 0.0\% | 50.0\% | 100.0\% | 100.0\% | 100.0\% | 0.0\% | 60.0\% | 50.0\% | 0.0\% | 58.3\% | 63.4\% |
|  | Dissaisisfied | Count | 112 |  | 0 |  | ${ }^{2}$ | $\bigcirc$ | 1 | 0 | $\bigcirc$ |  |  | ${ }^{2}$ | ${ }^{\circ}$ |  | 2 | 127 |
|  |  | \% within 04_24. | 88.2\% | 0.8\% | 0.0\% | 4.7\% | 1.6\% | 0.0\% | 0.8\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.6\% | 0.0\% | 0.8\% | 1.6\% | 100.0\% |
|  |  | \% within D . | 16.4\% | 11.1\% | 0.0\% | 18.8\% | 22.2\% | 0.0\% | 50.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 20.0\% | 0.0\% | 100.0\% | 8.3\% | 6.1\% |
|  | Very dissaisisied | Count | ${ }^{50}$ |  | 0 |  | , | $\bigcirc$ | ${ }^{\circ}$ | 0 | ${ }^{\circ}$ |  | ${ }^{2}$ |  |  |  |  | 62 |
|  |  | \% within 04_24. | 80.6\% | 0.0\% | 0.0\% | 6.5\% | 3.2\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.2\% | 0.0\% | 1.6\% | 0.0\% | 4.8\% | 100.0\% |
|  |  | \% within D . | 7.3\% | 0.0\% | 0.0\% | 12.5\% | 22.2\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 16.7\% | 0.0\% | 12.5\% | 7.8\% |
| Total |  | Count |  |  |  | ${ }^{32}$ |  |  |  | ${ }^{3}$ |  |  |  |  |  | 1 | ${ }^{24}$ | 790 |
|  |  | \% within Q4_24. | 86.2\% | 1.1\% | 1.0\% | 4.1\% | 1.1\% | 0.1\% | 0.3\% | 0.4\% | 0.1\% | 0.1\% | 0.3\% | 1.3\% | 0.8\% | 0.1\% | 3.0\% | 100.0\% |
|  |  | \% within D 7 . | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_25 (Satisfaction of Recreation Programming) by D7 (Ethnic Identity)

|  |  |  | D7. What is your ethnic identity? |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | South Asian (example: East Sri Lankann etc.) | Chinese | Black (example: African Nova Scotian) | Black (example: African Canadian) | Filipino | Latin American | Arab | Korean | $\begin{array}{\|c} \text { First Nations } \\ \text { (example: North } \\ \text { American Indian; } \\ \text { includes Status } \\ \text { and Non-Status } \\ \text { Indians) } \\ \hline \end{array}$ | Metis | Inuk | Mixed (Indicated 2 or more ethnicity categories) |  |
|  | Very saisfied | Count | ${ }^{76}$ |  |  |  |  |  |  | ${ }^{\circ}$ | ${ }^{\circ}$ |  |  |  |  | 20, |
|  |  | \% within 04_25. | 82.6\% | 1.1\% | 2.2\% | 22\% | 2.2\% | 1.1\% | 1.1\% | 0.0\% | 0.0\% | 2.2\% | 2.2\% | 0.0\% | 3.3\% | 100.0\% |
|  |  | \% within D7. | 13.5\% | 11.1\% | 28.6\% | 8.0\% | 22.2\% | 100.\% | 50.0\% | 0.0\% | 0.0\% | 25.0\% | 50.0\% | 0.0\% | 15.8\% | 14.1\% |
|  | Salisfied | Count | 350 |  |  | ${ }^{12}$ | 4 | ${ }^{\circ}$ |  |  |  |  |  |  |  | 394 |
|  |  | \% within Q4_25. | 88.8\% | 1.5\% | 1.3\% | 3.0\% | 1.0\% | 0.0\% | 0.3\% | 0.3\% | 0.0\% | 1.3\% | 0.3\% | 0.0\% | 2.3\% | 100.0\% |
|  |  | \% w within $\mathrm{D7}$. | 62.2\% | 66.7\% | 71.4\% | 48.0\% | 44.4\% | 0.0\% | 50.0\% | 100.0\% | 0.0\% | 62.5\% | 25.0\% | 0.0\% | 47.4\% | 60.5\% |
|  | $\overline{\text { Dissaisfified }}$ | Count ${ }^{\text {\% }}$ | ${ }^{97}$ | ${ }^{2}$ | , | ${ }^{6}$ | ${ }^{2}$ | - | ${ }^{\circ}$ | ${ }^{\circ}$ | ${ }^{1}$ |  | ${ }^{\circ}$ | \% | ${ }^{5}$ | ${ }^{115}$ |
|  |  | \% within 04_25. | 84.3\% | 1.7\% | 0.0\% | 5.2\% | 1.7\% | 0.0\% | 0.0\% | 0.0\% | 0.9\% | 0.9\% | 0.0\% | 0.9\% | 4.3\% | 100.\% |
|  |  | \% wivitin $\mathrm{D7}$. | 17.2\% | 22.2\% | 0.0\% | 24.0\% | 22.2\% | 0.0\% | 0.0\% | 0.0\% | 50.0\% | 12.5\% | 0.0\% | 100.0\% | 26.3\% | 17.7\% |
|  | Very dissaisisfied | Count | ${ }^{40}$ |  |  |  |  | $\bigcirc$ | ${ }^{0}$ | 0 |  |  |  |  | ${ }^{2}$ | 50 |
|  |  | \% w within 04_25. | 80.0\% | 0.0\% | 0.0\% | 10.0\% | 2.0\% | 0.0\% | 0.0\% | 0.0\% | 2.0\% | 0.0\% | 2.0\% | 0.0\% | 4.0\% | 100.\% |
|  |  | \% within D7. | 7.1\% | 0.0\% | 0.0\% | 20.0\% | 11.1\% | 0.0\% | 0.0\% | 0.0\% | 50.0\% | 0.0\% | 25.0\% | 0.0\% | 10.5\% | 7.7\% |
| Total |  | Count |  |  |  | ${ }^{25}$ |  |  | ${ }^{2}$ | ${ }^{1}$ | ${ }^{2}$ |  |  |  | 19 | ${ }^{651}$ |
|  |  | \% within Q4 25. | ${ }^{86.5 \%}$ | ${ }^{1.44 \%}$ | ${ }^{1.1 \%}$ | 3.3\% | ${ }^{1.4 \%}$ | ${ }^{0.2 \%}$ | ${ }^{0.3 \% \%}$ | ${ }^{0.2 \%}$ | ${ }^{0.3 \%}$ | 1.2\% | 0.6\% | 0.2\% | ${ }^{2.9 \%}$ | 10.0\% |
|  |  | \% within D7. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_26 (Satisfaction of Sidewalk Maintenance) by D7 (Ethnic Identity)

|  |  |  | D7. What is your efmicic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{array}{\|c\|c\|c\|c\|c\|c\|c\|c\|c\|c\|c\|l\|} \substack{\text { Artican Mov: } \\ \text { Sotian) }} \end{array}$ | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Canadian) } \\ \hline \end{array}$ | Filipino | Latin American | Arab | $\begin{gathered} \text { Southeast Asian } \\ \text { (example: } \\ \text { Vietnamese, } \\ \text { Cambodian, } \\ \text { Laotian, Thai, } \\ \text { etc.) } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: ranian, } \\ \text { Atghanan, etc.). } \end{array}$ | Korean |  | Meits | Inuk |  |  |
|  | Very salisfied | Count | ${ }^{57}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | \% within 04_26. | 79.2\% | 1.4\% | 1.4\% | ${ }^{5.6 \%}$ | $4.2 \%$ <br> 30.0 | 1.4.4\% | ${ }^{1.4 \% \%}$ | 0 | 0.0.\% | 0 | 0.0.0\% | 1.4\% | 2.8\% | 0.0.0\% | 1.4\% | ${ }^{100.0 \%}$ |
|  | $\overline{\text { Saissied }}$ | Count | 393 | ${ }^{9}$ | 5 | ${ }^{13}$ | , | 0 | 1 | ${ }^{2}$ |  |  |  | 6 |  |  | 10 | ${ }^{447}$ |
|  |  | \% within 04.26. | 87.9\% | 2.0\% | 1.1\% | 2.9\% | 0.9\% | 0.0\% | 0.2\% | 0.4\% | 0.2\% | 0.2\% | 0.2\% | 1.3\% | 0.2\% | 0.0\% | 2.2\% | 100.0\% |
|  |  | \% within D7. | 50.4\% | 75.0\% | 71.4\% | 43.3\% | 40.0\% | 0.0\% | 33.3\% | 66.7\% | 100.0\% | 100.0\% | 50.\% | 50.0\% | 20.0\% | 0.0\% | 41.7\% | 50.2\% |
|  | $\overline{\text { Dissaistified }}$ | Count | 215 |  |  |  |  | 0 |  |  |  | 0 |  |  |  |  | 11 | 241 |
|  |  | \% within 04_26. | 89.2\% | 0.0\% | 0.4\% | 2.9\% | 0.8\% | 0.0\% | 0.4\% | 0.4\% | 0.0\% | 0.0\% | 0.0\% | 0.8\% | 0.4\% | 0.0\% | 4.6\% | 100.0\% |
|  |  | \% within D 7 . | 27.6\% | 0.0\% | 14.3\% | 23.3\% | 20.0\% | 0.0\% | 33.3\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 16.7\% | 20.0\% | 0.0\% | 4.8\% | 27.0\% |
|  | Very dissaisfied | Count |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 2 | ${ }^{131}$ |
|  |  | \% within $04 \_26$. | 87.0\% | 1.5\% | 0.0\% | 4.6\% | 0.8\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.8\% | 2.3\% | 0.8\% | 0.8\% | 1.5\% | 100.0\% |
|  |  | \% within D . | 14.6\% | 16.7\% | 0.0\% | 20.0\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 50.0\% | 25.0\% | 20.0\% | 100.0\% | 8.3\% | 14.7\% |
| Total |  | Count | 779 | 12 |  | ${ }^{30}$ | 10 |  |  | ${ }^{3}$ |  |  | ${ }^{2}$ | ${ }^{12}$ |  |  | ${ }^{24}$ | 891 |
|  |  | \% within 04.26. | 87.4\% | 1.3\% | 0.8\% | 3.4\% | 1.1\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.3\% | 0.6\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within D7. | 100.\% | 100.\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% |

Q4_27 (Satisfaction of Street / Road Maintenance) by D7 (Ethnic Identity)

|  |  |  | D7. What is your eflnic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Black (example: } \\ \text { African Canadian) } \\ \hline \end{gathered}$ | Filipino | Latin American | Arab | Southeast Asian (iexample: vietnamese, Cambodian Laotion, Thai, etc.). | $\begin{gathered} \text { West Asian } \\ \text { (example: ranian, } \\ \text { Atghan, etc.). } \end{gathered}$ | Korean |  | Metis | Inuk |  | Total |
|  | Very saisfied | Count | ${ }^{21}$ |  |  | ${ }^{3}$ |  | 1 | ${ }^{1}$ | 0 |  |  |  |  |  |  |  | ${ }^{32}$ |
|  |  | \% within 04_27. | 65.6\% | 3.1\% | 3.1\% | $9.4 \%$ | 3.1\% | 3.1\% | 3.1\% | 0.0\% | 0.0\% | 3.1\% | 0.0\% | 3.1\% | 3.1\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within 07. | 2.5\% | 8.3\% | 12.5\% | 9.4\% | 11.1\% | 100.0\% | 33.3\% | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 8.3\% | 14.3\% | 0.0\% | 0.0\% | 3.4\% |
|  | Saisfied | Count ${ }^{\text {\% winh }}$ 27 | 280 |  | 3 | ${ }^{10}$ | 4 | ${ }^{\circ}$ | , | , |  | ${ }^{\circ}$ |  | \% |  |  |  | ${ }^{313}$ |
|  |  | \% within 04.27. | 89.5\% | 1.0\% | 1.0\% | 3.2\% | 1.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | ${ }^{0.0 \%}$ | 0.0\% | 1.0\% | ${ }^{0.3 \%}$ | ${ }^{0.0 \%}$ | 2.9\% | 100.0\% |
|  | Dissaisisfied | Count | 299 |  | 3 | 12 | 4 | 0 | 2 | 2 | 0 | 0 |  |  |  |  |  | ${ }_{348}$ |
|  |  | \% within 04_27. | 85.9\% | 1.7\% | 0.9\% | 3.4\% | 1.1\% | 0.0\% | 0.6\% | 0.6\% | 0.0\% | 0.0\% | 0.3\% | 1.4\% | 0.9\% | 0.0\% | 3.2\% | 100.0\% |
|  |  | \% within D7. | 36.3\% | 50.0\% | 37.5\% | 37.5\% | 44.4\% | 0.0\% | 66.7\% | 66.7\% | 0.0\% | 0.0\% | 50.0\% | 41.7\% | 42.9\% | 0.0\% | 44.0\% | 37.0\% |
|  | Very dissaisified | Count | 224 |  |  |  |  | - |  |  | 1 | 0 |  | ${ }^{3}$ |  |  | 5 | ${ }^{248}$ |
|  |  | \% within 04_27. | 90.3\% | 0.8\% | 0.4\% | 2.8\% | 0.0\% | 0.0\% | 0.0\% | 0.4\% | 0.4\% | 0.0\% | 0.4\% | 1.2\% | 0.8\% | 0.4\% | 2.0\% | 100.0\% |
|  |  | \% within D 7 . | 27.2\% | 16.7\% | 12.5\% | 21.9\% | 0.0\% | 0.0\% | 0.0\% | 33.3\% | 100.0\% | 0.0\% | 50.0\% | 25.0\% | 28.6\% | 100.0\% | 20.0\% | 26.4\% |
| Total |  | Count | 824 | 12 |  | 32 |  |  | ${ }^{3}$ | ${ }^{3}$ |  |  | 2 | ${ }^{12}$ |  |  | 25 | 941 |
|  |  | \% within 04_27. | 87.6\% | 1.3\% | 0.9\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.3\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within D7. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_28 (Satisfaction of Traffic Management) by D7 (Ethnic Identity)

|  |  |  | D7. What is your ethnic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Canadian) } \end{array}$ | Filpino | Latin American | Arab | Southeast Asian (example: Vietnamese, Cambodian, etc.) | $\left.\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: } \\ \text { Aftanian, } \\ \text { Afghan, etc. }) \end{array} \right\rvert\,$ | Korean |  | Metis | Mixed (Indicicted d or morete thnicicty categoies) |  |
|  | Very saisfied | Count | 49 |  |  | ${ }^{2}$ | ${ }^{2}$ |  |  | 0 | ${ }^{0}$ |  |  |  |  |  | 60 |
|  |  | \% within 04_28. | 81.7\% | 1.7\% | 1.7\% | 3.3\% | 3.3\% | 1.7\% | 1.7\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.3\% | 1.7\% | 0.0\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 6.1\% | 8.3\% | 12.5\% | 6.1\% | 20.0\% | 100.\% | 50.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 16.7\% | 16.7\% | 0.0\% | 6.5\% |
|  | Salisfied | Count | ${ }^{426}$ | ${ }^{8}$ | ${ }^{6}$ | ${ }^{18}$ | $4^{4}$ | ${ }^{\circ}$ |  |  | 0 |  |  |  |  | ${ }^{15}$ | 482 |
|  |  | \% within 04_28. | 88.4\% | 1.7\% | 1.2\% | 3.7\% | 0.8\% | 0.0\% | 0.0\% | 0.2\% | 0.0\% | 0.0\% | 0.0\% | 0.6\% | 0.2\% | 3.1\% | 100.0\% |
|  |  | \% within D . | 52.8\% | 66.7\% | 75.0\% | 54.5\% | 40.0\% | 0.0\% | 0.0\% | 3.3\% | 0.0\% | 0.0\% | 0.0\% | 25.\% | 16.7\% | 62.5\% | 52.3\% |
|  | Dissaisisfied | Count | 214 |  |  |  | ${ }^{4}$ | ${ }^{\circ}$ | 1 | 1 | ${ }^{\circ}$ | $\bigcirc$ |  |  | 1 |  | ${ }^{239}$ |
|  |  | \% within 04_28. | 89.5\% | 0.4\% | 0.4\% | 2.9\% | 1.7\% | 0.0\% | 0.4\% | 0.4\% | 0.0\% | 0.0\% | 0.4\% | 1.3\% | 0.4\% | 2.1\% | 100.0\% |
|  |  | \% within D7. | 26.5\% | 8.3\% | 12.5\% | 21.2\% | 40.\% | 0.0\% | 50.\% | 33.3\% | 0.0\% | 0.0\% | 50.0\% | 25.0\% | 16.7\% | 20.8\% | 25.9\% |
|  | $\overline{\text { Very dissaisisfied }}$ | Count ${ }^{\text {\% within }}$ | ${ }^{118}$ | ${ }^{2}$ | \% | ${ }^{6}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | 7\% | 07\% |  |  | $28 \%$ | ${ }^{1}{ }^{3}$ | ${ }^{4} 8$ | ${ }^{141}$ |
|  |  | \% within 04_28. | 83.7\% | 1.4\% | 0.0\% | 4.3\% | 0.0\% | 0.0\% | 0.0\% | 0.7\% | 0.7\% | 0.7\% | 0.7\% | 2.8\% | 2.1\% | 2.8\% | 100.0\% |
|  |  | \% within D \%. | 14.6\% | 16.7\% | 0.0\% | 18.2\% | 0.0\% | 0.0\% | 0.0\% | 3.3\% | 100.0\% | 100.0\% | 50.0\% | 33.3\% | 50.0\% | 16.7\% | 15.3\% |
| Total |  | Count |  |  |  | ${ }^{33}$ | $1{ }^{10}$ |  |  | ${ }^{3}$ |  |  | ${ }^{2}$ | ${ }^{12}$ | ${ }^{6}$ | ${ }^{24}$ | ${ }^{922}$ |
|  |  | \% within 04_28. | ${ }^{877.5 \%}$ | ${ }^{1.3 \%}$ | ${ }^{0.9 \%}$ | 3.3\% | 1.1\% | - ${ }^{0.1 \%}$ | - ${ }^{0.2 \%}$ | - ${ }^{0.3 \%}$ | - ${ }^{0.1 \%}$ | 0.1\% | - ${ }^{0.2 \% 6}$ | 1.3\% | ${ }^{0.7 \%}$ | 2.6\% | 100.0\% |
|  |  | \% within D7. | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | D7. What is your ethnic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | $\begin{array}{c\|} \text { Black (example: } \\ \text { African Canadian) } \end{array}$ | Filipino | Latin American | Arab |  | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: ranian, } \\ \text { Atghan, etc.). } \end{array}$ | Korean |  | Metis |  |  |
|  | Very saisfied | Count | ${ }^{43}$ |  |  | ${ }^{5}$ | 2 |  |  | $\bigcirc$ | $\bigcirc$ |  |  |  |  |  | 56 |
|  |  | \% within 04_29. | 76.8\% | 1.8\% | 1.8\% | 5.4\% | 3.6\% | 1.8\% | 1.8\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.6\% | 1.8\% | 1.8\% | 100.0\% |
|  |  | \% within D7. | 5.3\% | 8.3\% | 12.5\% | 9.4\% | 20.0\% | 100.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 16.7\% | 14.3\% | 4.0\% | 6.0\% |
|  | $\overline{\text { Satisfied }}$ | Count ${ }_{\text {\% within } 04}$ | ${ }^{370}$ | \% | ${ }^{4}$ | ${ }^{15}$ | ${ }^{5}$ | ${ }^{\circ}$ | ${ }^{\circ}$ | ${ }^{2}$ |  | \% | ${ }^{\circ}$ | ${ }^{3}$ |  | ${ }^{5}$ | ${ }^{414}$ |
|  |  | \% within 04_29. | 89.4\% | 1.4\% | 1.0\% | 3.6\% | 1.2\% | 0.0\% | 0.0\% | 0.5\% | 0.2\% | 0.0\% | 0.0\% | 0.7\% | 0.7\% | 1.2\% | 100.0\% |
|  |  | \% within D7. | 45.3\% | 50.0\% | 50.0\% | 46.9\% | 50.0\% | 0.0\% | 0.0\% | 66.7\% | 100.0\% | 0.0\% | 0.0\% | 25.0\% | 42.9\% | 20.0\% | 44.3\% |
|  | Dissaisisfied | Count | ${ }^{230}$ |  | ${ }^{3}$ |  |  | ${ }^{\circ}$ | ${ }^{2}$ | ${ }^{0}$ | ${ }^{\circ}$ |  |  | ${ }^{\circ}$ |  | ${ }^{11}$ | 266 |
|  |  | \% w within Q4 29. | ${ }^{86.5 \%}$ | 0.8\% | ${ }^{1.1 \%}$ | 3.4\% | 0.4\% | 0.0\% | 0.8\% | 0.0\% | 0.0\% | 0.0\% | ${ }^{0.4 \%}$ | 1.9\% | 0.8\% | 4.1\% | ${ }^{100.0 \%}$ |
|  |  | \% within 07. | 28.2\% | 16.7\% | 37.5\% | 28.1\% | 10.0\% | 0.0\% | 66.7\% | 0.0\% | 0.0\% | 0.0\% | 50.0\% | 41.7\% | 28.6\% | 44.0\% | ${ }^{28.5 \%}$ |
|  | Very dissaisisied | Count ${ }_{\text {\% within 04_29. }}$ | 8779\% | 1.5\% ${ }^{3}$ | 0.0\% | 2.5\% | ${ }_{1.0 \%}{ }^{2}$ | 0.0\% | 0.0\% | 1 $0.5 \%$ | 0.0\% | 0.5\% | 0.5\% | 1.0\% |  | 4.0\% ${ }^{8}$ | 198 100.0\% |
|  |  | \% within D7. | 21.3\% | 25.0\% | 0.0\% | 15.6\% | 20.0\% | 0.0\% | 0.0\% | 33.3\% | 0.0\% | 100.0\% | 50.0\% | 16.7\% | 14.3\% | 3.2.\% | 1700.0\% |
| Total |  | Count | ${ }^{817}$ | ${ }^{12}$ |  | ${ }^{32}$ | 10 |  |  | ${ }^{3}$ |  |  |  | ${ }^{12}$ |  | ${ }^{25}$ | 934 |
|  |  | \% within 04.29. | 87.5\% | 1.3\% | 0.9\% | 3.4\% | 1.1\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.3\% | 0.7\% | 2.7\% | 100.0\% |
|  |  | \% within D7. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_30 (Satisfaction of Winter Maintenance) by D7 (Ethnic Identity)

|  |  |  | D7. What is your ethnic identit? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { Aftican Canadian) } \\ \hline \end{array}$ | Fllipino | Latin American | Arab | Southeast Asian <br> (example: <br> Vietnamese, <br> Cambodian, <br> Laotian, Thai, <br> etc.) | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \begin{array}{c} \text { (example: ranian } \\ \text { Aghan, ente.). } \end{array} \\ \hline \end{array}$ | Korean |  | Metis | muk | Mixed (Indicated 2 or more ethnicity categories) | Total |
|  | Very saisfied | Count | ${ }^{40}$ |  |  | ${ }^{4}$ |  | - |  | , | , |  |  |  |  |  |  | ${ }^{49}$ |
|  |  | \% within 04_30. | 81.6\% | 2.0\% | 2.0\% | 8.2\% | 2.0\% | 0.0\% | 2.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D7. | 4.9\% | 8.3\% | 12.5\% | 12.1\% | 10.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 16.7\% | 0.0\% | 0.0\% | 5.2\% |
|  | $\overline{\text { Saisfied }}$ | Count | ${ }^{348}$ | ${ }^{2}$ | ${ }^{2}$ | 8 | $4^{4}$ |  | ${ }^{1}$ | ${ }^{0}$ |  |  |  |  |  |  | $8^{8}$ | 380 |
|  |  | \% within 04, 30. | ${ }_{4}^{91.6 \% \%}$ | 0.5\% | 0.5\% $20 \%$ | $2.1 \%$ | 1.1\% | - $0.3 \%$ | $\begin{gathered} 0.3 \% \\ 33.3 \% \end{gathered}$ | 0.0\% | 0.0\% | 0.0\% | 0.3\% | 1.1\% | 0.3\% | 0.0\% | 2.1\% | 100.0\% |
|  | $\overline{\text { Dissaisisfied }}$ | Count | 243 |  | ${ }^{5}$ | 13 | $3^{3}$ | 0 |  | 2 |  |  |  |  |  |  |  | 289 |
|  |  | \% within 04 _ 30 . | 84.1\% | 2.4\% | 1.7\% | 4.5\% | 1.0\% | 0.0\% | 0.3\% | 0.7\% | 0.0\% | 0.0\% | 0.0\% | 2.1\% | 0.3\% | 0.3\% | 2.4\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 29.6\% | 58.3\% | 62.5\% | 39.4\% | 30.0\% | 0.0\% | 33.3\% | 66.7\% | 0.0\% | 0.0\% | 0.0\% | 50.0\% | 16.7\% | 100.0\% | 29.2\% | 30.8\% |
|  | Very dissaisisfied | Count | 190 | ${ }^{2}$ |  |  | ${ }^{2}$ | 0 |  |  |  |  |  | ${ }^{2}$ | ${ }^{3}$ |  |  | 220 |
|  |  | \% within 04_30. | 86.4\% | 0.9\% | 0.0\% | 3.6\% | 0.9\% | 0.0\% | 0.0\% | 0.5\% | 0.5\% | 0.5\% | 0.5\% | 0.9\% | 1.4\% | 0.0\% | 4.1\% | 100.0\% |
|  |  | \% within 87. | 23.1\% | 16.7\% | 0.0\% | 24.2\% | 20.0\% | 0.0\% | 0.0\% | 33.3\% | 100.0\% | 100.0\% | 50.0\% | 16.7\% | 50.0\% | 0.0\% | 37.5\% | 23.5\% |
| Total |  | Count |  |  |  | ${ }^{3}$ | 10 |  |  |  |  |  |  | ${ }^{12}$ |  |  | ${ }^{24}$ | ${ }^{938}$ |
|  |  | \% within 04_30. | 87.5\% | 1.3\% | 0.9\% | 3.5\% | 1.1\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.3\% | 0.6\% | 0.1\% | 2.6\% | 100.0\% |
|  |  | \% within D7. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q5 (Satisfaction of Services) by D7 (Ethnic Identity)


Q6_1 (Importance of Governance and Engagement) by D7 (Ethnic Identity)

|  |  | D7. What is your eflnic idenitit? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | White |  | Chinese | Black (ixample: Atrican Nova Scotian) | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Canadian) } \\ \hline \end{array}$ | Filipino | Latin American | Arab | Southeast Asian (example: Vietnamese, Cambodian, etc.) | $\left.\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: Ilanian, } \\ \text { Afghan, etc.) } \end{array} \right\rvert\,$ | Korean | $\begin{gathered} \text { First Nations } \\ \text { (example: North } \\ \text { American Indian; } \\ \text { includes Status } \\ \text { and Non-Status } \\ \text { Indians) } \end{gathered}$ | Metis | Inuk |  | Total |
|  | Count | 363 | ${ }^{3}$ |  | ${ }^{15}$ | ${ }^{5}$ |  |  |  |  |  |  |  |  |  | 14 | 422 |
|  | \% within 061. | 86.0\% | 0.7\% | 1.7\% | 3.6\% | 1.2\% | 0.0\% | 0.2\% | 0.5\% | 0.0\% | 0.2\% | 0.2\% | 1.4\% | 0.9\% | 0.0\% | 3.3\% | 100.0\% |
|  | \% within D 7 . | 43.2\% | 25.0\% | 87.5\% | 45.5\% | 50.0\% | 0.0\% | 33.3\% | 66.7\% | 0.0\% | 100.0\% | 50.0\% | 50.0\% | 57.1\% | 0.0\% | 53.8\% | 43.9\% |
|  | Count | ${ }^{412}$ | ${ }^{9}$ |  | 17 | ${ }^{3}$ |  |  |  | ${ }^{0}$ |  |  |  |  |  | ${ }^{12}$ | 465 |
|  | \% within 06_1. | 88.6\% | 1.9\% | 0.0\% | 3.7\% | 0.6\% | 0.2\% | 0.2\% | 0.2\% | 0.0\% | 0.0\% | 0.2\% | 1.1\% | 0.6\% | 0.0\% | 2.6\% | 100.0\% |
|  | \% within D 7 . | 49.0\% | 75.\% | 0.0\% | 51.\% | 30.\% | 100.\% | 33.3\% | 33.3\% | 0.0\% | 0.0\% | 50.0\% | 41.7\% | 42.9\% | 0.0\% | 46.2\% | 48.4\% |
| Not important | Count | 55 | 0 |  |  |  |  |  |  |  |  |  |  |  |  |  | $6^{62}$ |
|  | \% within 061. | 88.7\% | 0.0\% | 1.6\% | 1.6\% | 3.2\% | 0.0\% | 0.0\% | 0.0\% | 1.6\% | 0.0\% | 0.0\% | 1.6\% | 0.0\% | 1.6\% | 0.0\% | 100.0\% |
|  | $\%$ within D 7 . | 6.5\% | 0.0\% | 12.5\% | 3.0\% | 20.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% | 8.3\% | 0.0\% | 100.0\% | 0.0\% | 6.5\% |
| Not a a all imporant | Count | 11 | 0 |  | 0 | 0 | 0 |  | 0 | 0 |  | - | , | 0 | 0 | 0 | ${ }^{12}$ |
|  | \% within 06_1. | 91.7\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 8.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | $\%$ within D . ${ }^{\text {a }}$. | 1.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.2\% |
| Total | Count | ${ }^{841}$ | ${ }^{12}$ |  | ${ }^{33}$ | ${ }^{10}$ |  |  | ${ }^{3}$ |  |  | 2 | ${ }^{12}$ |  |  | 26 | 961 |
|  | \% within 061. | ${ }^{87.5 \%}$ | 1.2\% | 0.8\% | 3.4\% | 1.0\% |  | 0.3\% |  | 0.1\% | 0.1\% | $0.2 \%$ | 1.2\% | 0.7\% | $0.1 \%$ | 27\% | 100.0\% |
|  | \% within D 7 . | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% |

Q6_2 (Importance of Economic Development) by D7 (Ethnic Identity)

|  |  | D7. What is your efthic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | White | $\begin{array}{\|c\|} \begin{array}{c} \text { South Asian } \\ \text { (exampleanast } \\ \text { Indian, Pakistani, } \\ \text { Sri Lankann ent.).) } \end{array} \\ \hline \end{array}$ | Chinese | $\begin{array}{\|c} \begin{array}{c} \text { Black (example: } \\ \text { Atican Nova } \\ \text { Scotian) } \end{array} \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Canadian) } \\ \hline \end{array}$ | Filpino | Latin American | Arab | Southeast Asian <br> (example: <br> Vietnamese, <br> Cambodian, <br> Laotian, Thai, <br> etc.) | $\left.\begin{array}{\|c} \text { West Asian } \\ \text { (example: } \\ \text { Atganan, etc.). } \end{array} \right\rvert\,$ | Korean |  | Metis | Inuk |  | Total |
|  | Count | ${ }^{342}$ | ${ }^{8}$ |  | ${ }^{13}$ | ${ }^{5}$ | - |  | - |  |  |  |  |  |  | , | ${ }^{388}$ |
|  | \% within 06.2. | 88.1\% | 2.1\% | 0.8\% | 3.4\% | 1.3\% | 0.0\% | 0.3\% | 0.0\% | 0.3\% | 0.0\% | 0.0\% | 1.3\% | 0.5\% | 0.0\% | 2.1\% | 100.0\% |
|  | \% within D 7 . | 40.7\% | 66.7\% | 37.\% | 39.4\% | 50.0\% | 0.0\% | 33.3\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% | 41.7\% | 28.6\% | 0.0\% | 30.8\% | 40.4\% |
|  | Count | 413 | ${ }^{3}$ | 5 | ${ }^{16}$ |  |  |  | 2 |  |  | 2 |  | ${ }^{4}$ |  | 16 | ${ }^{476}$ |
|  | \% within 062. | 86.8\% | 0.6\% | 1.1\% | 3.4\% | 1.1\% | 0.2\% | 0.2\% | 0.4\% | 0.0\% | 0.2\% | 0.4\% | 1.5\% | 0.8\% | 0.0\% | 3.4\% | 100.0\% |
|  | \% within 07. | 4.1\% | 25.0\% | 62.5\% | 4.5\% | 50.0\% | 100.0\% | 33.3\% | 66.7\% | 0.0\% | 100.0\% | 100.0\% | 58.3\% | 57.1\% | 0.0\% | 61.5\% | 49.5\% |
|  | Count | 71 |  | 0 | , | - | 0 | , | 0 | 0 | $\bigcirc$ | - |  |  |  | 2 | 80 |
|  | \% within 06_2. | 88.8\% | 1.3\% | 0.0\% | 5.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.3\% | 1.3\% | 2.5\% | 100.0\% |
|  | \% within D7. | 8.4\% | 8.3\% | 0.0\% | 12.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 14.3\% | 100.0\% | 7.7\% | 8.3\% |
|  | Count |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 17 |
|  | \% within 062. | 88.2\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 5.9\% | 5.9\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within D 7. | 1.8\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.3\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.8\% |
| Total | Count | ${ }^{841}$ |  |  |  |  |  |  |  |  |  |  | ${ }^{12}$ |  |  |  |  |
|  | \% within $06 \_$_ | 87.5\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 27\% | 100.0\% |
|  | \% within D 7 . | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% |



Q6_5 (Importance of Service Delivery) by D7 (Ethnic Identity)

|  |  |  | D7. What is your eithicidentity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Black (example: } \\ \text { African Canadian) } \\ \hline \end{gathered}$ | Filipino | Latin American | Arab |  | $\left.\begin{array}{\|c} \text { West Asian } \\ \text { (example: lianian, } \\ \text { Atghan, etc.) } \end{array} \right\rvert\,$ | Korean | First Nations (example: North American Indian; includes Status and Non-Status Indians) | Metis | Inuk | $\begin{gathered} \text { Mixed (Indicated } 2 \\ \text { or more ethnicity } \\ \text { categories) } \end{gathered}$ | Total |
|  | Very imporant | Count | ${ }^{224}$ | $\square^{2}$ | ${ }^{2}$ | ${ }^{11}$ | ${ }^{2}$ |  |  | , |  |  |  |  |  |  |  | ${ }^{260}$ |
|  |  | \% within 06.5 . | 86.2\% | 0.8\% | 0.8\% | 4.2\% | 0.8\% | 0.4\% | 0.4\% | 0.0\% | 0.0\% | 0.0\% | 0.4\% | 2.3\% | 0.8\% | 0.4\% | 2.7\% | 100.0\% |
|  | Important | \% within D 7 . | 26.6\% | 16.7\% | 25.0\% | 33.3\% | 20.0\% | 100.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 50.0\% | 50.0\% | 28.6\% | 100.\% | 26.9\% | 27.1\% |
|  |  | Count ${ }^{\text {a }}$ | ${ }^{506}$ | \% | ${ }^{4}$ | ${ }^{19}$ | ${ }^{5}$ | ${ }^{\circ}$ | \% | 20\% |  | 0\% |  | \% | ${ }^{5}$ |  | ${ }^{18}$ | 575 |
|  |  | \% within 06.5 . | 88.0\% | 1.6\% | 0.7\% | 3.3\% | 0.9\% | 0.0\% | 0.2\% | 0.2\% | 0.2\% | 0.0\% | 0.2\% | 0.9\% | 0.9\% | 0.0\% | 3.1\% | ${ }^{100.0 \%}$ |
|  |  | \% winthin 87. | 60.2\% | 75.0\% | 50.0\% | 57.6\% | 50.0\% | 0.0\% | 33.3\% | 33.3\% | 100.0\% | 0.0\% | 50.0\% | 41.7\% | 71.4\% | 0.0\% | 69.2\% | 59.8\% |
|  | Not important | Count | 104 |  |  | ${ }^{2}$ |  | ${ }^{\circ}$ |  |  |  | ${ }^{\circ}$ |  |  | ${ }^{\circ}$ |  |  | ${ }^{116}$ |
|  |  | \% within 06.5 . | 899\%\% | 0.9\% | 1.7\% | 1.7\% | 2.6\% | 0.0\% | 0.9\% | 0.9\% | 0.0\% | 0.0\% | 0.0\% | 0.9\% | 0.0\% | 0.0\% | 0.9\% | 100.0\% |
|  |  | \% within D7. | 12.4\% | 8.3\% | 25.0\% | 6.1\% | 30.0\% | 0.0\% | 33.3\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 8.3\% | 0.0\% | 0.0\% | 3.8\% | 12.1\% |
|  | Not atall imporant | Count |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 10 |
|  |  | \% within 06.5 . | 70.0\% | 0.0\% | 0.0\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 10.0\% | 0.0\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within 07. | 0.8\% | 0.0\% | 0.0\% | 3.0\% | 0.0\% | 0.0\% | 0.0\% | 33.3\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.0\% |
| Total |  | Count |  |  |  |  |  |  |  | ${ }^{3}$ |  |  | ${ }^{2}$ | ${ }^{12}$ |  |  | ${ }^{26}$ | ${ }^{961}$ |
|  |  | \% within 06.5. | 87.5\% | ${ }^{1.2 \%}$ | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | $1.2 \%$ | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within 07. | 100.0\% | 100.\% | 100.0\% | 100.\% | 100.\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.\% | 100.0\% | 100.\% | 100.\% | 100.\% | 100.0\% | 100.0\% |

Q6_6 (Importance of Social Development) by D7 (Ethnic Identity)

|  |  |  | D7. What is your ethnic idenity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | $\left.\begin{array}{\|c\|} \hline \text { South Asian } \\ \text { (example. East } \\ \text { (ndian, Pakistani, } \\ \text { Sri Lankann etc.). } \end{array} \right\rvert\,$ | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Black (example: } \\ \text { African Canadian) } \\ \hline \end{gathered}$ | Flipino | Latin American | Arab |  | $\left.\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: Iranian, } \\ \text { Atghan, etc.) } \end{array} \right\rvert\,$ | Korean | First Nations (example: North American Indian; includes Status and Non-Status Indians) | Metis | Inuk | Mixed (Indicated 2 or more ethnicity | Total |
|  | Very imporant | Count | 319 | $4^{4}$ | , | ${ }^{18}$ | ${ }^{3}$ | 0 | 2 | ${ }^{1}$ |  |  |  |  |  |  | ${ }^{15}$ | 368 |
|  |  | \% within 06_6. | 86.7\% | 1.1\% | 0.0\% | 4.9\% | 0.8\% | 0.0\% | 0.5\% | 0.3\% | 0.0\% | 0.0\% | 0.3\% | 0.5\% | 0.8\% | 0.0\% | 4.1\% | 100.\% |
|  |  | \% within $\mathrm{D7}$. | 37.9\% | 33.3\% | 0.0\% | 54.5\% | 30.0\% | 0.0\% | 66.7\% | 33.3\% | 0.0\% | 0.0\% | 50.0\% | 16.7\% | 42.9\% | 0.0\% | 57.7\% | 38.3\% |
|  | Important | Count | 385 |  | ${ }^{5}$ | ${ }^{13}$ | ${ }^{5}$ | , | , |  |  |  |  |  | ${ }^{4}$ |  | ${ }^{9}$ | ${ }^{438}$ |
|  |  | \% within 06_6. | 87.9\% | 1.4\% | 1.1\% | 3.0\% | 1.1\% | 0.2\% | 0.2\% | 0.2\% | 0.2\% | 0.2\% | 0.2\% | 1.1\% | 0.9\% | 0.0\% | 2.1\% | 100.0\% |
|  |  | \% within 07. | 4.8\% | 50.0\% | 62.5\% | 39.4\% | 50.0\% | 100.0\% | 33.3\% | 33.3\% | 100.0\% | 100.0\% | 50.0\% | 41.7\% | 57.1\% | 0.0\% | 34.6\% | 45.6\% |
|  | Not imporant | Count | ${ }^{103}$ | ${ }^{2}$ | ${ }^{2}$ |  |  | 0 | 0 | 0 |  | - | ${ }^{\circ}$ |  | 0 |  | ${ }^{2}$ | 117 |
|  |  | \% within 06_6. | 88.0\% | 1.7\% | 1.7\% | 0.9\% | 0.9\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 4.3\% | 0.0\% | 0.9\% | 1.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 12.2\% | 16.7\% | 25.0\% | 3.0\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 41.7\% | 0.0\% | 100.0\% | 7.7\% | 12.2\% |
|  | Not at all imporant | Count | ${ }^{34}$ |  | , |  |  | ${ }^{\circ}$ | 0 | , | 0 | 0 | ${ }^{\circ}$ |  | 0 |  |  | ${ }^{38}$ |
|  |  | \% within 06_6. | 89.5\% | 0.0\% | 2.6\% | 2.6\% | 2.6\% | 0.0\% | 0.0\% | 2.6\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 4.0\% | 0.0\% | 12.5\% | 3.0\% | 10.0\% | 0.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 4.0\% |
| Total |  | Count |  |  |  |  |  |  |  | ${ }^{3}$ |  |  | ${ }^{2}$ |  |  |  | ${ }^{26}$ | 961 |
|  |  | \% within 06_6. | 87.5\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q7 (Service Level) by D7 (Ethnic Identity)

|  |  |  | D7. What is your eftric identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ${ }_{\text {Total }}{ }^{292}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | $\begin{aligned} & \text { South Asian } \\ & \text { (example: East } \\ & \text { Indian, Pakistani } \\ & \text { Sri Lankann etc. } \end{aligned}$ | Chinese | $\begin{array}{\|c} \hline \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{array}$ | Black (example: African Canadian) | Filipino | Latin American | Arab | Southeast Asian (example: Vietnamese Cambodian, Laotian, Thai etc.) |  | Korean | First Nations (example: North American Indian; includes Status and Non-Status Indians) | Metis | Inuk |  |  |
| Q7. For the following | Increase serice | Count | 239 | ${ }^{4}$ |  | 19 | $3^{3}$ | - | ${ }^{2}$ | 2 | 0 |  |  |  |  |  | ${ }^{13}$ |  |
| Governarce \& Engagement | ${ }^{\text {levels }}$ | \%within 07. | 81.8\% | 1.4\% | 0.7\% | 6.5\% | 1.0\% | 0.0\% | 0.7\% | 0.7\% | 0.0\% | 0.0\% | 0.7\% | $0.3 \%$ | 1.7\% | 0.0\% | 4.5\% | 100.0\% |
|  |  | \% within D7. | 28.4\% | 33.3\% | 25.0\% | 57.6\% | 30.0\% | 0.0\% | 66.7\% | 66.7\% | 0.0\% | 0.0\% | 100.0\% | 8.3\% | 71.4\% | 0.0\% | 50.0\% | 30.4\% |
| municipality should increase, | Maintain service | Count | 544 | ${ }^{8}$ |  | ${ }^{13}$ | $7^{7}$ |  |  |  |  |  |  |  | ${ }^{2}$ |  | 11 | 605 |
| maintin, or reduce the level of | levels | $\%$ within 07. | 89.9\% | 1.3\% | 0.8\% | 2.1\% | 1.2\% | 0.2\% | 0.2\% | 0.2\% | 0.2\% | 0.2\% | 0.0\% | 1.5\% | 0.3\% | 0.2\% | 1.8\% | 100.0\% |
| (cenice: Public engagement. |  | \% within D7. | 64.7\% | 66.7\% | 62.5\% | 39.4\% | 70.0\% | 100.0\% | 33.3\% | 33.3\% | 100.0\% | 100.0\% | 0.0\% | 75.\% | 28.6\% | 100.0\% | 423\% | 63.0\% |
|  | Decrease service | Count | 58 |  |  |  | 0 | 0 |  | 0 |  |  |  |  |  |  |  | ${ }^{64}$ |
|  | ${ }^{\text {levels }}$ | \% within 07. | 90.6\% | 0.0\% | 1.6\% | 1.6\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.1\% | 0.0\% | 0.0\% | 3.1\% | 100.0\% |
|  |  | \% within D7. | 6.9\% | 0.0\% | 12.5\% | 3.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 16.7\% | 0.0\% | 0.0\% | 7.7\% | 6.7\% |
| Total |  | Count |  |  |  |  |  |  |  |  |  |  |  | ${ }^{12}$ |  |  | ${ }^{26}$ | ${ }^{961}$ |
|  |  | $\%$ within 07. | 87.5\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within D7. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\%\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | D7. What is your etmicic idenitiy? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | $\left.\begin{array}{\|c\|} \hline \text { South Asian } \\ \text { (Ixample: East } \\ \text { (ndian, } \\ \text { Srakistanankann etc.). } \end{array} \right\rvert\,$ | Chinese | Black (example: African Nova Scotian) | Black (example <br> African Canadian) | Filipino | Latin American | Arab | Southeast Asian (example: Vietnamese, Cambodian, etc.) | $\left\|\begin{array}{c} \text { West Asian } \\ \text { (examoliliranan. } \\ \text { Atghan, etct.) } \end{array}\right\|$ | Korean |  | Metis | ${ }_{\text {muk }}$ | Mixed (Indicated 2 or more ethnicity categories) |  |
| Q8, . For the following | Increase senice | Count | 142 | ${ }^{6}$ |  | ${ }^{9}$ | ${ }^{4}$ | 0 |  | 0 |  |  |  |  |  |  |  | ${ }^{172}$ |
| Economic Development service, please indicate | ${ }^{\text {l }}$ evels | \% within 08_1. | 82.6\% | 3.5\% | 0.6\% | 5.2\% | 2.3\% | 0.0\% | 0.6\% | 0.0\% | 0.6\% | 0.0\% | 0.0\% | 1.2\% | 0.6\% | 0.0\% | 2.9\% | 100.0\% |
| Sersice, please indicate |  | \% within D . | 16.9\% | 50.0\% | 12.5\% | 27.3\% | 40.0\% | 0.0\% | 33.3\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% | 16.7\% | 14.3\% | 0.0\% | 19.2\% | 17.9\% |
| municipality should increase, | Mantain service | Count | 609 | ${ }^{6}$ | ${ }^{6}$ | 22 |  | 1 |  | 1 |  |  | 2 | 10 | ${ }^{6}$ |  | 17 | 686 |
| mainain, or reduce the level of | levels | \% within 08_1. | 88.8\% | 0.9\% | 0.9\% | 3.2\% | 0.6\% | 0.1\% | 0.1\% | 0.1\% | 0.0\% | 0.0\% | 0.3\% | 1.5\% | 0.9\% | 0.1\% | 2.5\% | 100.0\% |
| serice: Business support |  | \% within D \%. | 72.4\% | 50.0\% | 75.0\% | 66.7\% | 40.0\% | 100.0\% | 33.3\% | 33.3\% | 0.0\% | 0.0\% | 100.0\% | 83.3\% | 85.7\% | 100.0\% | 65.4\% | $71.4 \%$ |
|  | Decrease service | Count |  |  |  |  |  |  |  |  |  |  | 0 |  |  |  |  | 103 |
|  | ${ }^{\text {levels }}$ | \% within 08.1 . | 87.4\% | 0.0\% | 1.0\% | 1.9\% | 1.9\% | 0.0\% | 1.0\% | 1.9\% | 0.0\% | 1.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.9\% | 100.0\% |
|  |  | \% within D 7 . | 10.7\% | 0.0\% | 12.5\% | 6.1\% | 20.0\% | 0.0\% | 33.3\% | 66.7\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 15.4\% | 10.7\% |
| Total |  | Count | 841 | 12 |  | ${ }^{33}$ | 10 |  |  |  |  |  |  | 12 |  |  | ${ }^{26}$ | 961 |
|  |  | \% within 08_1. | 87.5\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within D7. | 100.0\% | 100.\% | 100.\% | 100.\% | 100.\% | 100.0\% | 100.\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q8_2 (Service Level of Community Planning) by D7 (Ethnic Identity)

|  |  |  | D7. What is your etmic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{aligned} & \text { Black (example: } \\ & \text { African Nova } \\ & \text { Scotian) } \end{aligned}$ | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Canadian) } \end{array}$ | Filipino | Latin American | Arab | Southeast Asian (example: Vietnamese. Cambodian, etc.) | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: ranian, } \\ \text { Atghanan, etc.). } \end{array}$ | Korean | First Nations (example: North American Indian; includes Status and Non-Status Indians) | Metis | Inuk | $\begin{gathered} \text { Mixed (Indicated 2 } \\ \text { or more ethnicity } \\ \text { categories) } \end{gathered}$ | Total |
|  | ${ }^{\text {Increase senice }}$ | Count | ${ }^{314}$ | ${ }^{8}$ |  | ${ }^{18}$ | ${ }^{6}$ |  |  |  |  |  |  |  |  |  | ${ }^{14}$ | ${ }^{376}$ |
|  | ${ }^{\text {levels }}$ | \% within 08.2. | 83.5\% | 2.1\% | 0.3\% | 4.8\% | 1.6\% | 0.0\% | 0.8\% | 0.3\% | 0.0\% | 0.0\% | 0.3\% | 1.3\% | 1.3\% | 0.0\% | 3.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 37.3\% | 66.7\% | 12.5\% | 54.5\% | 60.0\% | 0.0\% | 100.\% | 33.3\% | 0.0\% | 0.0\% | 50.0\% | 41.7\% | 71.4\% | 0.0\% | 59.8\% | 39.1\% |
|  | $\overline{\text { Maintain sevice }}$ | Count | 470 | ${ }^{4}$ |  | ${ }^{13}$ | 4 |  |  |  |  |  |  |  | ${ }^{2}$ |  | 11 | 522 |
|  | levels | \% within 08_2. | 90.0\% | 0.8\% | 1.3\% | 2.5\% | 0.8\% | 0.2\% | 0.0\% | 0.2\% | 0.2\% | 0.0\% | 0.2\% | 1.1\% | 0.4\% | 0.2\% | 2.1\% | 100.0\% |
|  |  | \% within D 7 . | 55.9\% | 33.3\% | 87.5\% | 39.4\% | 40.0\% | 100.0\% | 0.0\% | 33.3\% | 100.0\% | 0.0\% | 50.0\% | 50.0\% | 28.6\% | 100.\% | 42.3\% | 54.3\% |
|  | $\overline{\text { Decrease service }}$ levels | Count |  |  |  |  |  |  |  |  |  |  |  |  | ${ }^{\circ}$ |  |  | ${ }^{63}$ |
|  |  | \% within 08.2. | 90.5\% | 0.0\% | 0.0\% | 3.2\% | 0.0\% | 0.0\% | 0.0\% | 1.6\% | 0.0\% | 1.6\% | 0.0\% | 1.6\% | 0.0\% | 0.0\% | 1.6\% | 100.0\% |
|  |  | \% within 07. | 6.8\% | 0.0\% | 0.0\% | 6.1\% | 0.0\% | 0.0\% | 0.0\% | 33.3\% | 0.0\% | 100.0\% | 0.0\% | 8.3\% | 0.0\% | 0.0\% | 3.8\% | 6.6\% |
| Total |  | Count ${ }^{\text {c }}$ | ${ }^{841}$ | ${ }^{12}$ | , | ${ }^{33}$ | ${ }^{10}$ | \% | , | ${ }^{5}$ |  |  | , | ${ }^{12}$ |  |  | ${ }^{26}$ | ${ }^{961}$ |
|  |  | \% within 08_2. | 87.5\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 100.\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | D7. What is your efflic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | $\begin{array}{\|c\|} \begin{array}{c} \text { South Asian } \\ \text { (examplee East } \\ \text { Indian, Pakistati, } \\ \text { Sri Lankann etc.). } \end{array} \\ \hline \end{array}$ | Chinese | Black (iexample: Aliran Nova Scolian) | Black (example: <br> African Canadian | Filipino | Latin American | Arab | Southeast Asian (example: Vietnamese. Laotian, Thai, etc.) |  | Korean | $\begin{gathered} \text { First Nations } \\ \text { (example: North } \\ \text { American Indian; } \\ \text { includes Status } \\ \text { and Non-Status } \\ \text { Indians) } \\ \hline \end{gathered}$ | Meits | muk | Mixed (Indicated 2 or more ethnicity categories |  |
|  | Increase service levels | Count |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ${ }^{341}$ |
| service, please indicate |  | \% w winthin $\mathrm{D7}$ \% ${ }^{\text {a }}$. | 84.2\% | ${ }_{8}^{2.9 \% \%}$ | $\begin{gathered} 0.6 \% \\ 25.0 \% \end{gathered}$ | ${ }_{4.4 \% \%}{ }^{4.5 \%}$ | ${ }^{2.3 \%}$ | 0.0\% | - ${ }_{\text {33.3\% }}$ | 0.3\% | - ${ }_{\text {0.3\% }}$ | - ${ }_{\text {0.3\% }}$ | $0.3 \%$ $50.0 \%$ | $1.8 \%$ $50.0 \%$ | 20.6\%\% | 0.0\% 0 | 1.8\% 23.18 | 10.0\% $35.5 \%$ |
|  | $\overline{\text { Maintain service }}$ | Count | 481 |  |  | 16 | , |  | , |  |  | 0 |  | 5 |  |  | 16 | 539 |
| maintain, or redice the level of | levels | \% within 08.3. | 89.2\% | 0.4\% | 1.1\% | 3.0\% | 0.4\% | 0.2\% | 0.2\% | 0.4\% | 0.0\% | 0.0\% | 0.2\% | 0.9\% | 0.9\% | 0.2\% | 3.0\% | 100.0\% |
| service: Economic development |  | \% within $\mathrm{D7}$. | 57.2\% | 16.7\% | 75.0\% | 4.5\% | 20.0\% | 100.0\% | 33.3\% | 66.7\% | 0.0\% | 0.0\% | 50.0\% | 41.7\% | 71.4\% | 100.\% | 61.5\% | 56.1\% |
|  | Decrease service levels | Count | ${ }^{73}$ |  | ${ }^{\circ}$ | ${ }^{2}$ | 0 | $\bigcirc$ | 1 | $\bigcirc$ | $\bigcirc$ | , | ${ }^{\circ}$ |  |  |  |  | , |
|  | ${ }^{\text {levels }}$ | \% within 08_3. | 90.1\% | 0.0\% | 0.0\% | 2.5\% | 0.0\% | 0.0\% | 1.2\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.2\% | 0.0\% | 0.0\% | 4.9\% | 100.0\% |
|  |  | \% within D 7 . | 8.7\% | 0.0\% | 0.0\% | 6.1\% | 0.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 8.3\% | 0.0\% | 0.0\% | 15.4\% | 8.4\% |
| Total |  | Count |  |  |  | ${ }^{33}$ | ${ }^{10}$ |  |  |  |  |  | ${ }^{2}$ |  |  |  | ${ }^{26}$ |  |
|  |  | \% within 08.3. | 87.5\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within D7. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_1 (Service Level of Bike Lanes / Cycling Facilities) by D7 (Ethnic Identity)


Q9_2 (Service Level of Parking Enforcement) by D7 (Ethnic Identity)

|  |  |  | D7. What is your etmicicidenity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | South Asian (example: East Sri Lankann etc Sri Lankann etc.) | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { Atrican Nova } \\ \text { Scotian) } \end{gathered}$ | $\begin{aligned} & \text { Black (example: } \\ & \text { African Canadian) } \end{aligned}$ | Filipino | Latin American | Arab | Southeast Asian (Veample: Vietnamese, Cambodian, Laotian, Thai, etc.). |  | Korean |  | Metis | Inuk |  | Total |
|  | Increase senice | Count | 146 |  |  | 5 |  | 0 |  |  | - 0 |  |  |  |  |  | ${ }^{5}$ | 165 |
|  | levels | \% within 09_2. | 88.5\% | 0.6\% | 0.6\% | 3.0\% | 0.6\% | 0.0\% | 0.0\% | 0.6\% | 0.0\% | 0.0\% | 1.2\% | 1.8\% | 0.0\% | 0.0\% | 3.0\% | 100.0\% |
|  | $\begin{aligned} & \begin{array}{l} \text { Mainain service } \\ \text { levels } \end{array} \end{aligned}$ | \% within $\mathrm{D7}$. | 17.4\% | 8.3\% | ${ }^{12.5 \%}$ | 15.2\% | 10.0\% | 0.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 100.0\% | 25.0\% | 0.0\% | 0.0\% | 19.2\% | ${ }^{17.2 \%}$ |
|  |  | \% within Q9_2. | 86.9\% | ${ }_{1}^{1.7 \%}$ | 0.8\% | ${ }^{20} 4 \%$ | 1.0\% | 0.2\% | 0.2\% | 0.2\% | 0.0\% | 0.2\% | 0.0\% | 1.5\% | 0.8\% | 0.2\% | 3.0\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 61.4\% | 83.3\% | 62.5\% | 60.6\% | 60.0\% | 100.0\% | 3.3\% | 33.3\% | 0.0\% | 100.0\% | 0.0\% | 75.0\% | 71.4\% | 100.0\% | 69.2\% | 61.8\% |
|  | Decrease servicelevels | Count | 179 |  | 2 | ${ }^{8}$ | 3 | 0 | ${ }^{2}$ | 1 | 1 |  | - |  | 2 |  | ${ }^{3}$ | 202 |
|  |  | \% within 092. | 88.6\% | 0.5\% | 1.0\% | 4.0\% | 1.5\% | 0.0\% | 1.0\% | 0.5\% | 0.5\% | 0.0\% | 0.0\% | 0.0\% | 1.0\% | 0.0\% | 1.5\% | 100.0\% |
|  |  | \% within 07. | 21.3\% | 8.3\% | 25.0\% | 24.2\% | 30.0\% | 0.0\% | 66.7\% | 33.3\% | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 28.6\% | 0.0\% | 11.5\% | 21.0\% |
| Total |  | Count | ${ }^{841}$ | ${ }^{12}$ |  | ${ }^{33}$ | ${ }^{10}$ |  | ${ }^{3}$ | ${ }^{3}$ |  |  |  | ${ }^{12}$ |  |  | ${ }^{26}$ | 961 |
|  |  | \% within 09 2. | 87.5\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\%\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_3 (Service Level of Public Transit - Conventional Bus \& Ferry) by D7 (Ethnic Identity)

|  |  |  | D7. What is your efthic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | $\begin{gathered} \text { South Asian } \\ \text { (example: ast } \\ \text { (ndian, Pakisistani, } \\ \text { Sitakan } \end{gathered}$ | Chinese | Black (iexample: AArian Nova Scoilan) | Black (example: <br> African Canadian | Filipino | Latin American | Arab | Southeast Asian (example: Vietnamese, Cambodian, etc.) |  | Korean | $\begin{gathered} \text { First Nations } \\ \text { (example: North } \\ \text { American Indian; } \\ \text { includes Status } \\ \text { and Non-Status } \\ \text { Indians) } \\ \hline \end{gathered}$ | Metis | muk |  |  |
|  | ${ }_{\text {Incrase senice }}$ | Count | 492 |  | ${ }^{4}$ | 17 |  |  |  |  |  |  |  |  |  |  |  | 565 |
| (Tansporation service, please | levels | \% within 09-3. | 87.1\% | 1.1\% | 0.7\% | 3.0\% | 0.7\% | 0.0\% | 0.5\% | 0.5\% | 0.0\% | 0.2\% | 0.4\% | 1.2\% | 0.5\% | 0.2\% | 3.9\% | 100.0\% |
| the municipality should |  | \% within 07. | 58.5\% | 50.0\% | 50.0\% | 51.5\% | 40.\% | 0.0\% | 100.0\% | 100.0\% | 0.0\% | 100.0\% | 100.0\% | 58.3\% | 42.9\% | 100.0\% | 84.6\% | 58.8\% |
| increase, maintain, or reduce | Mantain service | Count | 325 |  | 4 | 15 | ${ }^{6}$ |  |  | 0 |  | $\bigcirc$ |  |  |  |  |  | ${ }^{371}$ |
|  | ${ }^{\text {levels }}$ | \% within 09, 3. | 87.6\% | 1.6\% | 1.1\% | 4.0\% | 1.6\% | 0.3\% | 0.0\% | 0.0\% | 0.3\% | 0.0\% | 0.0\% | 1.3\% | 1.1\% | 0.0\% | 1.1\% | 100.0\% |
| transit - Conventional bus/ |  | \% within 07. | 38.6\% | 50.0\% | 50.0\% | 45.5\% | 60.0\% | 100.\% | 0.0\% | 0.0\% | 100.\% | 0.0\% | 0.0\% | 41.7\% | 57.1\% | 0.0\% | 15.4\% | 38.\%\% |
|  | Decrease service | Count |  |  |  |  |  | ${ }^{\circ}$ |  | 0 |  |  |  |  |  |  |  | ${ }^{25}$ |
|  | ${ }^{\text {levels }}$ | \% within 09, 3. | 96.0\% | 0.0\% | 0.0\% | 4.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 2.9\% | 0.0\% | 0.0\% | 3.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.6\% |
| Total |  | Count | ${ }^{841}$ | 12 |  | ${ }^{33}$ | 10 | 1 | ${ }^{3}$ | ${ }^{3}$ |  |  | , | 12 |  |  | ${ }^{26}$ | ${ }^{961}$ |
|  |  | \% within 09 3. 3 . | 87.\%\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |




|  |  |  | D7. What is your eftric identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Canaadian) } \\ \hline \end{array}$ | Filipino | Latin American | Arab |  |  | Korean |  | Metis | Inuk | $\begin{array}{\|c\|c\|c\|c\|c\|c\|c\|c\|l\|l\|c\|c\|c\|c\|}  \\ \text { or more efnemicity } \\ \text { categories) } \end{array}$ | Total |
|  | ${ }_{\text {lne }}^{\text {Increase senice }}$ levels | Count | 462 |  | ${ }^{5}$ | ${ }^{16}$ | ${ }^{6}$ | - | ${ }^{3}$ | ${ }^{3}$ |  |  |  |  |  |  | ${ }^{20}$ | 541 |
|  |  | \% within 09.5. | 85.4\% | 1.7\% | 0.9\% | 3.0\% | 1.1\% | 0.0\% | 0.6\% | 0.6\% | 0.2\% | 0.2\% | 0.4\% | 1.3\% | 0.9\% | 0.2\% | 3.7\% | 100.0\% |
|  |  | \% within 77. | 54.9\% | 75.\% | 62.5\% | 48.\% | 60.0\% | 0.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 58.3\% | 71.4\% | 100.0\% | 76.9\% | 56.3\% |
|  | Maintain service <br> levels | Count | ${ }^{355}$ |  | ${ }^{3}$ | ${ }^{17}$ |  |  | ${ }^{\circ}$ | ${ }^{\circ}$ |  |  | ${ }^{\circ}$ | ${ }^{5}$ |  |  | ${ }^{5}$ | ${ }^{395}$ |
|  |  | \% \% wintin 07. | -89.9\% | 25.0\% | 37.5\% | 51.5\% | 40.0\% | 100.0\% | 0 | 0.0.0\% | 0.0\% | 0.0.0\% | 0.0.0\% | 1.3\% | 20.6\% ${ }^{0.5}$ | 0.0\% | 1.3\% ${ }^{19.2 \%}$ | $100.0 \%$ $41.1 \%$ |
|  | Decrease service | Count | 24 | 0 | 0 |  |  | 0 | 0 | 0 | 0 |  |  | 0 |  |  |  | ${ }^{25}$ |
|  | ${ }^{\text {levels }}$ | \% within 09.5. | 96.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 4.0\% | 100.0\% |
|  |  | \% within D7. | 2.9\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.8\% | 2.6\% |
| Total |  | Count |  |  |  | ${ }^{33}$ | 10 |  |  |  |  |  |  | ${ }^{12}$ |  |  | ${ }^{26}$ | ${ }^{961}$ |
|  |  | \% within 09.5. | 87.\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within D7. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_6 (Service Level of Sidewalk Maintenance) by D7 (Ethnic Identity)

|  |  | mma | comay |  |  |  |  |  |  |  |  | kamem |  | vem | ${ }^{\text {nex }}$ | , mamm |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 为 | commeat |  |  | cosm |  | (1) | asom | \% | ${ }_{\text {c }}^{\substack{\text { asim }}}$ | - | \%om | cosm | lion | simb | cosm | 200 | come |
| 为 | cemmes | *** | ( | \% | ${ }^{2}$ | \% | asa | (2) | $)^{\circ}$ | ( | \%oss | \%oss | , | \%os | 0 | 2tis | \% |
| mememe | cmime | \% | ,om | \%om | \% | 2mat | cos | ,omo | $\bigcirc$ | - | \%om | oom | oom | \% | \%oss | ( | cos |
| am | Smmos | \%os | cosm | \%om | as. | , imo | cosm | (em) | \% | ( and | (2). | cos | , | \%ome | (2) | come |  |

Q9_7 (Service Level of Street/Road Maintenance) by D7 (Ethnic Identity)


|  |  |  | D7. Whatis your ethnic idenity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese |  | Black (example: <br> African Canadian) | Flipino | Latin American | Arab | Southeast Asian (example: Vietnamese, Cambodian, Laotian, Thai etc.) |  | Korean | $\begin{gathered} \text { First Nations } \\ \text { (example: North } \\ \text { American Indian; } \\ \text { includes Status } \\ \text { and Non-Status } \\ \text { Indians) } \\ \hline \end{gathered}$ | Meit | Inuk | $\underset{\substack{\text { Mixed (hndicated } 2 \\ \text { or more etithinity } \\ \text { categories }}}{ }$ |  |
| 99.8.For the following | Increase senice | Count | 282 |  |  | 14 |  | 0 |  |  |  |  |  |  |  |  |  | 322 |
| Transportation service, please indicate whether you believe | ${ }^{\text {levels }}$ | \% within Q9_8. | $87.6 \%$ | $1 . .6 \%$ | $0.6 \%$ | $\begin{gathered} 4.4 \% 6 \\ 42.4 \% \end{gathered}$ | $0.6 \%$ | 0.0\% | $0.6 \%$ | $0.3 \%$ | $0.3 \%$ | $0.0 \%$ | $0.3 \%$ | $1 . .6 \%$ | $0.6 \%$ | 0.0.0\% | 1.6\% | $100.0 \%$ <br> $33.5 \%$ |
|  | $\overline{\text { Mainain service }}$ | Count | 517 |  |  | 18 | 8 | 1 |  | ${ }^{2}$ |  | 0 |  |  |  |  | 19 | 593 |
| the level of senvice: Traftic | ${ }^{\text {levels }}$ | \% within Q9_8. | 87.2\% | 1.2\% | 1.0\% | 3.0\% | 1.3\% | 0.2\% | 0.2\% | 0.3\% | 0.0\% | 0.0\% | 0.2\% | 1.2\% | 0.8\% | 0.2\% | 3.2\% | 100.0\% |
|  |  | \% within D7. | 61.5\% | 58.3\% | 75.0\% | 54.5\% | 80.0\% | 100.0\% | 33.3\% | 66.7\% | 0.0\% | 0.0\% | 50.0\% | 58.3\% | 71.4\% | 100.0\% | 73.1\% | 61.7\% |
|  | Decrease serrice levels | Count | ${ }^{42}$ |  |  |  | $0^{\circ}$ |  |  | ${ }^{\circ}$ |  |  |  |  |  |  |  | ${ }^{46}$ |
|  | levels | \% within 09_8. | 91.3\% | 0.0\% | 0.0\% | 2.2\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.2\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 4.3\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 5.0\% | 0.0\% | 0.0\% | 3.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 7.7\% | 4.8\% |
| ${ }^{\text {Total }}$ |  | Count | ${ }^{844}$ | ${ }^{12}$ | ${ }^{8}$ | ${ }^{33}$ | ${ }^{10}$ |  | ${ }^{3}$ | \% |  |  | 20 | ${ }^{12}$ |  |  | ${ }^{26}$ | ${ }^{961}$ |
|  |  | \% within 0988. | ${ }^{87.5 \%}$ | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within D7. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | D7. What is your etmic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { Atrican Nova: } \\ \text { Scotian) } \end{array}$ | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Canadian) } \\ \hline \end{array}$ | Filpino | Latin American | Arab |  | $\begin{array}{\|c\|} \text { West Asian } \\ \text { (exampl: Iranian, } \\ \text { Atghan, etc.) } \\ \hline \end{array}$ | Korean | $\begin{gathered} \text { First Nations } \\ \text { (example: North } \\ \text { American Indian; } \\ \text { includes Status } \\ \text { and Non-Status } \\ \text { Indians) } \end{gathered}$ | Metis | Inuk |  |  |
|  | Therase serice | Count | 382 |  |  | ${ }^{16}$ | ${ }^{5}$ | - |  |  | - |  |  |  |  |  | 20 | ${ }^{446}$ |
|  | ${ }^{\text {levels }}$ | \% within 09.9. | 85.7\% | 1.6\% | 0.2\% | 3.6\% | 1.1\% | 0.0\% | 0.4\% | $0.2 \%$ | 0.0\% | 0.2\% | 0.2\% | 0.9\% | 1.1\% | 0.2\% | 4.5\% | 100.0\% |
|  | $\begin{aligned} & \begin{array}{l} \text { Maintain service } \\ \text { levels } \end{array} \end{aligned}$ | \% within D . . | 45.4\% | 58.3\% | 12.5\% | 48.5\% | 50.0\% | 0.0\% | 66.7\% | 33.3\% | 0.0\% | 100.0\% | 50.0\% | 33.3\% | 71.4\% | 100.0\% | 76.9\% | 46.4\% |
|  |  | Count | ${ }^{427}$ | ${ }^{5}$ | ${ }^{7}$ | ${ }^{17}$ | \% | ${ }^{1}$ | , | ${ }^{2}$ | ${ }^{1}$ |  |  | ${ }^{8}$ | ${ }^{2}$ |  | ${ }^{6}$ | ${ }^{483}$ |
|  |  | \% within 09.9. | 88.4\% | 1.0\% | 1.4\% | 3.5\% | 1.0\% | 0.2\% | 0.2\% | 0.4\% | 0.2\% | 0.0\% | 0.2\% | 7\% | 0.4\% | 0.0\% | 2\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 50.8\% | 41.7\% | 87.5\% | 51.5\% | 50.0\% | 100.0\% | 33.3\% | 66.7\% | 100.0\% | 0.0\% | 50.0\% | 66.7\% | 28.6\% | 0.0\% | 23.1\% | 50.3\% |
|  | Decrease service | Count | ${ }^{32}$ |  |  |  | $\bigcirc$ | 0 | ${ }^{0}$ | 0 | ${ }^{0}$ |  | ${ }^{\circ}$ |  | 0 |  | 0 | 32 |
|  | levels | \% within 09, 9. | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 3.8\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 3.3\% |
| Total |  | Count | ${ }^{841}$ | 12 |  | ${ }^{33}$ | 10 |  | ${ }^{3}$ | ${ }^{3}$ |  |  |  | 12 |  |  | ${ }^{26}$ | ${ }^{961}$ |
|  |  | \% within 09.9. | 87.5\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within 07. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

\begin{abstract}
Q9＿10（Service Level of Winter Maintenance）by D7（Ethnic Identity）

|  |  |  | D7．What is your elthic idenitit？ |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | $\begin{array}{\|c\|} \begin{array}{c} \text { South Asian } \\ \text { (example: East } \\ \text { (ndian, Pakistani. } \\ \text { Sri Lankann etc.). } \end{array} \\ \hline \end{array}$ | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | Black（example： African Canadian） | Fllipino | Latin American | Arab |  | $\begin{gathered} \text { West Asian } \\ \text { (example: } 1 \text { ranian, } \\ \text { Atghan, etc.) } \end{gathered}$ | Korean | First Nations （example：North American Indian； includes Status and Non－Status Indians） | Meits | Inuk | Mixed（Indicated 2 or more ethnicity categories） |  |
|  | ${ }_{\text {Inctase }}^{\text {Incease senice }}$ | Count | 415 | $9^{9}$ | 5 | ${ }^{20}$ | ${ }^{6}$ | ${ }^{\circ}$ | ${ }^{2}$ | ${ }^{3}$ |  |  | ${ }^{2}$ | $\square^{6}$ | ${ }^{4}$ | ${ }^{0}$ | ${ }^{17}$ | ${ }^{491}$ |
|  |  | \％within a9＿10． <br> \％within 07 ． | $\begin{aligned} & 84.5 \% \\ & 49.3 \% \end{aligned}$ | $\begin{gathered} 1.8 \% \\ 75.0 \% \end{gathered}$ | $\begin{gathered} 1.0 \% \\ 6.5 \% \end{gathered}$ | $\begin{aligned} & 4.1 \% \\ & 60.6 \% \end{aligned}$ | $\begin{gathered} 1.2 \% \\ 60.0 \% \end{gathered}$ | $\begin{aligned} & 0.0 \% \\ & 0.0 \% \end{aligned}$ | $\begin{gathered} 0.4 \% \\ 66.7 \% \end{gathered}$ | $\begin{gathered} 0.6 \% \\ 1000 \% \end{gathered}$ | $\begin{gathered} 0.2 \% \\ 1000 \% \end{gathered}$ | $\begin{gathered} 0.2 \% \\ 1000 \% \end{gathered}$ | $\begin{gathered} 0.4 \% \\ 1000 \% \end{gathered}$ | $\begin{gathered} 1.2 \% \% \\ 50.0 \% \end{gathered}$ | $\begin{gathered} 0.8 \% \\ 57.1 \% \end{gathered}$ | 0．0\％ | 3．3\％ 6 | 100．0\％ 51．1\％ |
|  | Maintain service levels | Count | 410 | ${ }^{3}$ | ${ }^{3}$ | 13 | ${ }^{4}$ | ， | ， | 0 | 0 |  | － | － | ${ }^{3}$ |  |  | 454 |
|  |  | \％within Q9＿10． | 90．3\％ | 0．7\％ | 0．7\％ | 2．9\％ | 0．9\％ | 0．2\％ | 0．2\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 1．3\％ | 0．7\％ | 0．2\％ | 2．0\％ | 100．0\％ |
|  |  | \％within 07. | 48．8\％ | 25．\％ | 37．5\％ | 39．4\％ | 40．0\％ | 100．0\％ | 33．3\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 50．0\％ | 42．9\％ | 100．0\％ | 34．6\％ | 47．2\％ |
|  | $\begin{aligned} & \begin{array}{l} \text { Decrease service } \\ \text { levels } \end{array} \end{aligned}$ | Count | ${ }^{16}$ |  | ${ }^{\circ}$ | ${ }^{\circ}$ | \％ | ${ }^{\circ}$ | \％ |  |  |  | ${ }^{\circ}$ |  | ${ }^{\circ}$ |  |  | ${ }^{16}$ |
|  |  | \％within Q9 10. | 100．0\％ | 0．0\％ | 0．0\％ | ${ }^{0.0 \%}$ | ${ }^{0.0 \%}$ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 100．0\％ |
|  |  | Count |  | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | $0.0 \%$ | 0．0\％ | $0.0 \%$ | $0.0 \%$ | 0．\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | ${ }^{1.7 \%} 9$ |
| Total |  | \％within 09－10． | 87．5\％ | 1．2\％ | 0．8\％ | 3．4\％ | 1．0\％ | 0．1\％ | 0．3\％ | 0．3\％ | 0．1\％ | 0．1\％ | 0．2\％ | 1．2\％ | 0．7\％ | 0．1\％ | 27\％ | 100．0\％ |
|  |  | \％within $\mathrm{D7}$ ． | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ |

Q10＿1（Service Level of Arts and Cultural Programming）by D7（Ethnic Identity）

|  |  |  | D7．What is your ethnic idenity？ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | South Asian （example：East Sri Lankann etc． | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Canadian) } \\ \hline \end{array}$ | Filipino | Latin American | Arab | $\begin{aligned} & \text { Southeast Asian } \\ & \text { (example: } \\ & \text { Vietnamese, } \\ & \text { Cambodian, } \\ & \text { Laotian, Thai, } \\ & \text { etc.) } \\ & \hline \end{aligned}$ | $\left.\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (example: Iranian, } \\ \text { Affghan, etc. }) \end{array} \right\rvert\,$ | Korean | First Nations （example：North American Indian； and Non－Status Indians） | Metis | Inuk | Mixed（Indicated 2 or more ethnicity | Total |
|  | Increase service <br> levels | Count | 201 | ${ }^{3}$ | ${ }^{1}$ | ${ }^{13}$ | 4 | － |  | ＋ |  |  |  |  |  |  | ${ }^{12}$ | ${ }^{247}$ |
|  |  | \％within Q10＿1． | 81．4\％ | 1．2\％ | 0．4\％ | 5．3\％ | 1．6\％ | 0．0\％ | 1．2\％ | 0．4\％ | 0．0\％ | 0．4\％ | 0．4\％ | 2．0\％ | 0．8\％ | 0．0\％ | 4．9\％ | 100．0\％ |
|  |  | \％within $\mathrm{D7}$ ． | 23．9\％ | 25．0\％ | 12．5\％ | 39．4\％ | 40．0\％ | 0．0\％ | 100．0\％ | 33．3\％ | 0．0\％ | 100．0\％ | 50．0\％ | 41．7\％ | 28．6\％ | 0．0\％ | 46．2\％ | 25．7\％ |
|  | Maintain service levels | Count | ${ }^{471}$ | ${ }^{8}$ | ， | ${ }^{15}$ | ${ }^{6}$ |  | ${ }^{\circ}$ | ${ }^{2}$ |  | － 0 |  | ${ }^{4}$ |  |  | ${ }^{12}$ | ${ }^{532}$ |
|  |  | \％within Q10＿1． | 88．5\％ | 1．5\％ | 0．9\％ | 28\％ | 1．1\％ | 0．2\％ | 0．0\％ | 0．4\％ | 0．2\％ | 0．0\％ | 0．2\％ | 0．8\％ | 0．9\％ | 0．2\％ | 2．3\％ | 100．0\％ |
|  |  | \％within D 7 ． | 56．0\％ | 66．7\％ | 62．5\％ | 45．5\％ | 60．\％ | 100．0\％ | 0．0\％ | 66．7\％ | 100．0\％ | 0．0\％ | 50．0\％ | 33．3\％ | 71．4\％ | 100．0\％ | 46．2\％ | 55．4\％ |
|  | Decrease service | Count | ${ }^{169}$ |  | ${ }^{2}$ |  | 0 | 0 |  | 0 | 0 |  | － |  | ${ }^{\circ}$ |  | 2 | 182 |
|  | levels | \％within Q10＿1． | 92．9\％ | 0．5\％ | 1．1\％ | 27\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 1．6\％ | 0．0\％ | 0．0\％ | 1．1\％ | 100．0\％ |
|  |  | \％within D 7 ． | 20．1\％ | 8．3\％ | 25．0\％ | 15．2\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 25．0\％ | 0．0\％ | 0．0\％ | 7．7\％ | 18．9\％ |
| Total |  | Count |  |  |  |  | 10 |  |  | ${ }^{3}$ |  |  |  | 12 |  |  | ${ }^{26}$ | 961 |
|  |  | \％within 010＿1． | 87．5\％ | 1．2\％ | 0．8\％ | 3．4\％ | 1．0\％ | 0．1\％ | 0．3\％ | 0．3\％ | 0．1\％ | 0．1\％ | 0．2\％ | 1．2\％ | 0．7\％ | 0．1\％ | 27\％ | 100．0\％ |
|  |  | \％within D 7 ． | 100．0\％ | 100．0\％ | 100．0\％ | 100．\％ | 100．0\％ | 100．0\％ | 100．\％\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ |

Q10＿2（Service Level of Cleanliness）by D7（Ethnic Identity）

|  |  | mmas | asin |  |  |  |  |  |  |  | Menem |  |  | $\ldots$ | nax | mamme |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Naman | commo | come | ${ }_{\substack{2.0 \\ \text { cose }}}$ | cos | cix | comb | \％ome | \％ | cosm | cose | \％ | cosm | \％ | 20x | \％ | ${ }_{20}^{2085}$ | come |
|  | ${ }^{2}=3$ |  | （1） | \％ | cos | cos | come | $\xrightarrow[\substack{\text { orx } \\ \text { axa }}]{\text { ax }}$ | （ox | \％om | （cx） | cosm | 4 | 0 | 0 |  | ， |
| \％ememe | commor | 为 | ， | ${ }^{\text {cose }}$ | 隹 | cos | come | com | ${ }^{\text {com }}$ | mom | como | ¢ | ， | \％om | com | cos | ${ }_{\text {cosem }}^{\substack{\text { cosem }}}$ |
|  | commorem | cos | $\frac{1085}{}$ | asion | cosm | come | coma | come | cos | ， | cosm | cos | cos |  | \％ |  |  |

Q10＿3（Service Level of Community Beautification）by D7（Ethnic Identity）

|  |  |  | D7．What is your etmic identity？ |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | $\substack{\text { South Asian } \\ \text {（example East } \\ \text { Indian，Pakistani．} \\ \text { Sri Lankans ett．）．}}$ | Chin | Black（example： Scotian） | Black（example： <br> African Canadian） | Filipino | Latin American | Arab | Southeast Asian （example： Vietnamese Cambodian， Laotian，Thai， otc． | $\left\|\begin{array}{c} \text { West Asian } \\ \text { (example: Iranian, } \\ \text { Atghan, etc.) } \end{array}\right\|$ | Korean | $\begin{gathered} \text { First Nations } \\ \text { (example: North } \\ \text { American Indian; } \\ \text { includes Status } \\ \text { and Non-Status } \\ \text { Indians) } \\ \hline \end{gathered}$ | Metis | Inuk | Mixed（Indicated 2 or more ethnicity categories） |  |
|  | Increase serice | Count | 275 |  |  | 19 | ${ }^{6}$ |  |  | － |  |  |  |  |  |  | ${ }^{14}$ | ， |
| Healthy Liveable Communties |  | \％within Q10＿3． | 83．1\％ | 2．4\％ | 0．3\％ | 5．7\％ | 1．8\％ | 0．0\％ | 0．9\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．9\％ | 0．6\％ | 0．0\％ | 4．2\％ | 100．0\％ |
| whether y you believe the |  | \％within D 7 ． | 32．7\％ | 66．7\％ | 12．5\％ | 57．6\％ | 60．0\％ | 0．0\％ | 100．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 25．0\％ | 28．6\％ | 0．0\％ | 53．8\％ | 34．5\％ |
| municipality should increase， | Maintain service | Count | 552 |  |  | 13 | ${ }^{3}$ |  | 0 | ${ }^{3}$ |  |  |  | ， | 5 |  | ${ }^{12}$ | 613 |
| mainain，or reduce the level of |  | \％within Q10＿3． | 90．0\％ | 0．7\％ | 1．1\％ | 2．1\％ | 0．5\％ | 0．2\％ | 0．0\％ | 0．5\％ | 0．2\％ | 0．0\％ | 0．3\％ | 1．5\％ | 0．8\％ | 0．2\％ | 20\％ | 100．0\％ |
| ${ }_{\text {a }}^{\text {serice：Community }}$ beautifation． |  | \％within D 7 ． | 65．7\％ | 33．3\％ | 87．5\％ | 39．4\％ | 30．0\％ | 100．0\％ | 0．0\％ | 100．0\％ | 100．0\％ | 0．0\％ | 100．0\％ | 75．0\％ | 71．4\％ | 100．0\％ | 46．2\％ | ${ }^{63.9 \%}$ |
|  | Decrease service | Count |  |  |  |  |  | － | － | ${ }^{0}$ |  |  |  |  |  |  |  | ${ }^{16}$ |
|  |  | \％within 010.3. | 81．3\％ | 0．0\％ | 0．0\％ | ${ }^{6.3 \%}$ | ${ }^{6.3 \%}$ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 6．3\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 0．0\％ | 100．0\％ |
| Total |  | Count | 840 | 12 | 0．0\％ | ${ }_{3}$ | 10 |  |  |  |  |  |  | \％ |  |  |  | 1．7\％ |
|  |  | \％within Q10＿3． | 87．5\％ | 1．3\％ | 0．8\％ | 3．4\％ | 1．0\％ | 0．1\％ | 0．3\％ | 0．3\％ | 0．1\％ | 0．1\％ | 0．2\％ | 1．3\％ | 0．7\％ | 0．1\％ | 2．7\％ | 100．0\％ |
|  |  | \％within D ． | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ | 100．0\％ |



Q10＿5（Service Level of Environmental Protection and Sustainability）by D7（Ethnic Identity）

|  |  | mma | $5$ |  | mam | ， |  |  |  |  | Mention | mame |  | mes | ne | comm |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | commors |  | ） | ） | cosio | ， | ${ }^{\text {com }}$ | ， | comb | S | 0 | （omb | ${ }^{200}$ | 0 | 0 | \％om | com |
| memen | common | cosm | ， | ${ }_{\text {a }}^{0}$ | comb | como | and | cosm | \％omem | cosm | ， | 0 | ， | （omm | ， | （200 |  |
| Nomm | \％mmors |  | 为 | oom | ）${ }^{\circ}$ | and | － | comb | \％ | \％ | 0 | $\bigcirc$ | \％osm | \％om | 0 | \％os | come |
| an |  | com | ， | cos | cosm | cosm | \％ | cosm | （os） | cosm | \％ | ， | （ | comb | \％ | comm | （tame |

Q10_6 (Service Level of Fire Services) by D7 (Ethnic Identity)

|  |  |  | D7. Whatis your ethnic idenity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Canadian) } \end{array}$ | Filipino | Latin American | Arab |  | $\left.\begin{array}{\|c} \text { West Asian } \\ \text { (example: } 1 \text { ranian, } \\ \text { Afghan, etc.) } \end{array} \right\rvert\,$ | Korean | First Nations (example: North American Indian; includes Status and Non-Status Indians) | Metis | muk | Mixed (Indicated d or morete ethncicity categoies) | Total |
|  | ${ }_{\text {l }}^{\text {lncrease senice }}$ levels | Count | ${ }^{126}$ | , | , | ${ }^{11}$ | ${ }^{2}$ | ${ }^{\circ}$ |  |  |  |  |  |  | , |  |  | ${ }^{161}$ |
|  | levels | \% within Q10_6. | 78.3\% | 1.9\% | 1.2\% | 6.8\% | 1.2\% | 0.0\% | 0.6\% | 0.6\% | 0.0\% | 0.0\% | 0.6\% | 1.2\% | 2.5\% | 0.6\% | 4.3\% | 100.0\% |
|  |  | \% within D7. | 15.0\% | 25.\% | 25.\% | 33.3\% | 20.0\% | 0.0\% | 33.3\% | 33.3\% | 0.0\% | 0.0\% | 50.\% | 16.7\% | 57.1\% | 100.0\% | 26.9\% | 16.8\% |
|  | $\bar{M}$ | Count | ${ }^{696}$ | , | 6 | ${ }^{22}$ | ${ }^{7}$ | \% | \% | \% | ${ }^{1}$ |  | 1\% | ${ }^{10}$ | ${ }^{3}$ | ${ }^{\circ}$ | 19 | ${ }^{780}$ |
|  |  | \% within Q10_6. |  |  | 8\% | 2.8\% | 0.9\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.1\% | 1.3\% | 0.4\% | 0.0\% | 2.4\% | 100.0\% |
|  |  | \% within 07. | 82.8\% | 75.0\% | 75.0\% | 66.7\% | 70.0\% | 100.0\% | 66.7\% | 66.7\% | 100.0\% | 100.0\% | 50.0\% | 83.3\% | 42.9\% | 0.0\% | 73.1\% | 81.2\% |
|  | Decrease service | Count | 19 |  |  |  |  | , |  | - | 0 |  |  |  | ${ }^{\circ}$ |  | $\bigcirc$ | 20 |
|  |  | \% within Q10_6. | 95.0\% | 0.0\% | 0.0\% | 0.0\% | 5.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D7. | 2.3\% | 0.0\% | 0.0\% | 0.0\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.1\% |
| Total |  | Count |  |  |  |  |  |  |  |  |  |  | ${ }^{2}$ | ${ }^{12}$ |  |  | ${ }^{26}$ | ${ }^{961}$ |
|  |  | \% within 010_6. | 87.5\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within D 7 . | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_7 (Service Level of Garbage, Recycling, and Organics Collection) by D7 (Ethnic Identity)

|  |  |  | D7. What is your efthic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { Atrian Nover } \\ \text { Scotian) } \end{gathered}$ | Black (example: African Canadian) | Flipino | Latin American | Arab | Southeast Asian (example: Vietnamese, Cambodian, Laotian, Thai, etc.) | $\left\|\begin{array}{c} \text { West Asian } \\ \text { (example: iranian. } \\ \text { Aghan, etct.) } \end{array}\right\|$ | Korean | First Nations (example: North American Indian; includes Status and Non-Status Indians) | Metis | Inuk | Mixed (Indicated 2 or more ethnicity categories) |  |
| 010 7. For the following | Increase service | Count | 107 | ${ }^{2}$ |  | 10 | ${ }^{\text {a }}$ | ${ }^{0}$ |  |  | ${ }^{0}$ |  |  |  |  |  | 11 | 143 |
| Healthy Liveable Communilies | ${ }^{\text {levels }}$ | \% within 1010.7 . | 74.8\% | 1.4\% | 0.7\% | 7.0\% | 2.1\% | 0.0\% | 1.4\% | 0.0\% | 0.0\% | 0.0\% | 1.4\% | 2.1\% | 0.7\% | 0.7\% | 7.7\% | 100.0\% |
| whether y yu beieieve the |  | \% within 07. | 12.7\% | 16.7\% | 12.5\% | 30.3\% | 30.0\% | 0.0\% | 66.7\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% | 25.0\% | 14.3\% | 100.0\% | 42.3\% | 14.9\% |
| municipality should increase, | Maintain service | Count | 657 | 10 |  | 22 | ${ }^{6}$ | 1 |  | ${ }^{3}$ |  |  |  |  | ${ }^{6}$ |  | 14 | ${ }^{735}$ |
| mintain, or reduce the level of |  | \% within $010-7$. | 89.4\% | 1.4\% | 0.8\% | ${ }^{3.0 \%}$ | 0.8\% | 0.1\% | 0.1\% | 0.4\% | 0.1\% | 0.1\% | 0.0\% | 1.0\% | 0.8\% | 0.0\% | 1.9\% | 100.0\% |
| ${ }^{\text {a }}$ and organics ollection. |  | \% within 07. | 78.1\% | 83.3\% | 75.0\% | 66.7\% | 60.0\% | 100.0\% | 33.3\% | 100.0\% | 100.0\% | 100.0\% | 0.0\% | 58.3\% | 85.7\% | 0.0\% | 53.8\% | 76.5\% |
|  | Decrease service levels | Count |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ${ }^{83}$ |
|  | levels | \% within 010.7 . | 92.8\% | 0.0\% | 1.2\% | 1.2\% | 1.2\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.4\% | 0.0\% | 0.0\% | 1.2\% | 100.0\% |
|  |  | \% within D7. | 9.2\% | 0.0\% | 12.5\% | 3.0\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 16.7\% | 0.0\% | 0.0\% | $3.8 \%$ | 8.6\% |
| Total |  | Count |  |  |  |  | 10 |  |  |  |  |  |  | 12 |  |  | ${ }^{26}$ | 961 |
|  |  | \% within 1007 - 7 . | 87.\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within D7. | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_8 (Service Level of Halifax Public Libraries) by D7 (Ethnic Identity)


Q10_9 (Service Level of Overall City Maintenance) by D7 (Ethnic Identity)

|  |  |  | D7. What is your efthic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Nova } \\ \text { Scotian) } \\ \hline \end{array}$ |  | Filipino | Latin American | Arab |  |  | Korean |  | Metis | lnuk |  |  |
|  | Increase serice | Count | 299 | ${ }^{6}$ | ${ }^{3}$ | ${ }^{21}$ | $4^{4}$ |  |  |  |  |  |  |  |  |  | ${ }^{12}$ | ${ }^{354}$ |
|  | levels | \% within 010-9. | 84.5\% | 1.7\% | 0.8\% | 5.9\% | 1.1\% | 0.0\% | 0.6\% | 0.0\% | 0.3\% | 0.3\% | 0.3\% | 0.3\% | 0.8\% | 0.0\% | 3.4\% | 100.0\% |
|  |  | \% within D7. | 35.6\% | 50.0\% | 37.5\% | 63.6\% | 40.0\% | 0.0\% | 66.7\% | 0.0\% | 100.0\% | 100.0\% | 50.0\% | 8.3\% | 42.9\% | 0.0\% | 46.2\% | 36.8\% |
|  | $\begin{aligned} & \begin{array}{l} \text { Maintain service } \\ \text { levels } \end{array} \end{aligned}$ | Count | ${ }^{506}$ |  | , | ${ }^{12}$ | ${ }^{5}$ |  |  | ${ }^{3}$ |  |  |  | ${ }^{10}$ |  |  | ${ }^{14}$ | ${ }_{5}^{569}$ |
|  |  | \% within 010_9. | 88.9\% | $1.1 \%$ $50.0 \%$ | - $0.9 \%$ | 2.1\% | $0.9 \%$ | $\begin{array}{r} 0.2 \% \\ 100 \% \end{array}$ | 0.2\% | 0.5\% | 0.0\% | 0.0\% | 0.2\% | 1.8\% | 0.7\% | 0.2\% | 2.5\% | 100.0\% |
|  |  |  |  |  |  | 0.4\% |  |  |  |  | 0.0\% | 0.0\% | 50.0\% | 8.3\% | 57.1\% | 100.0\% | 53.8\% | 59.2\% |
|  | $\overline{\text { Decrease service }}$ levels | Count <br> \% within Q10 9. | ${ }^{94.7 \%}$ | 0.0\% | 0.0\% | 0.0\% | 2.6\% ${ }^{1}$ | 0.0\% | 0.0 | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 2.6\% | 0.0\% | 0.0\% | 0.0\% | (388 |
|  |  | \% within 07. | 4.3\% | 0.0\% | 0.0\% | 0.0\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 8.3\% | 0.0\% | 0.0\% | 0.0\% | 4.0\% |
| Total |  | Count | 841 | 12 |  | 33 | 10 | , |  | ${ }^{3}$ | , |  |  | 12 |  |  | ${ }^{26}$ | 961 |
|  |  | \% within 010-9. | 87.5\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 27\% | 100.0\% |
|  |  | \% within D 7 . | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | D7. What is y your eflnic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | South Asian (example: EastIndian, Pakistani, <br> Sri Lankann etc.).$\qquad$ | Chinese | Black (example: African Nova Scotian) | Black (example: African Canadian) | Filipino | Latin American | Arab | Southeast Asian (example: Vietnamese, Cambodian, Laotian, Thai etc.) etc.) | $\left\|\begin{array}{c} \text { West. Asian } \\ \text { (exxamplirinanan } \\ \text { Atghan, etct. } \end{array}\right\|$ | Korean | $\begin{gathered} \text { First Nations } \\ \text { (example: North } \\ \text { American Indian; } \\ \text { includes Status } \\ \text { and Non-Status } \\ \text { Indians) } \\ \hline \end{gathered}$ | Metis | Inuk |  |  |
| O10_10. For the tolowing Healty Liveabe Communities | Increase service levels | Count | 203 |  |  | ${ }_{15}^{15}$ |  | \% |  |  |  |  |  |  |  |  |  | ${ }^{247}$ |
|  |  | \% within Q10_10. | 82.2\% |  |  | 6.1\% |  | 0.0\% | 0.8\% |  |  |  |  |  |  | 0.0\% | 2.8\% | 100.0\% |
| municipality should increase, | Maintain service | Count | 625 | , | , | 18 | 8 | 1 | , | 1 |  |  |  |  |  |  |  | $25.7 \%$ 700 |
| service: Parks, playgrounds, | levels | \% within 010_10. | 89.3\% | 7\% | \% | 2.6\% | \% | 1\% | .1\% | 0.1\% | 0.0\% | 0.1\% | 0.0\% | 1.0\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 74.3\% | 417\% | 100.0\% | 54.5\% | 80.0\% | 100.0\% | 33.3\% | 33.3\% | 0.0\% | 100.0\% | 0.0\% | 58.3\% | 71.4\% | 100.0\% | 73.1\% | 72.8\% |
|  | Decrease service | Count |  |  |  |  |  | 0 | 0 | 0 | 0 |  |  |  | - |  |  | 14 |
|  |  | \% within Q10_10. | 92.9\% | 0.0\% | 0.0\% | 0.0\% | 7.1\% | 0.0\% | \% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | .0\% | 0.0\% | 100.0\% |
|  |  | \% within D . | 1.5\% | 0.0\% | 0.0\% | 0.0\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.5\% |
| Total |  | Count | ${ }^{841}$ | 12 |  | ${ }^{33}$ | 10 |  |  | ${ }^{3}$ |  |  |  | ${ }^{12}$ |  |  | ${ }^{26}$ | 961 |
|  |  | \% within Q10_10. | 87.5\% | 1.2\% | 8\% | 4\% | 1.\% | 0.1\% | 3\% | \% | \% | 0.1\% | .2\% | 1.2\% | 0.7\% | 0.1\% | $2.7 \%$ | 100.0\% |
|  |  | \% within D7. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_11 (Service Level of Police Services) by D7 (Ethnic Identity)

|  |  |  | D7. What is your etmicic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{array}{\|c} \begin{array}{c} \text { Black (example: } \\ \text { African Nova: } \\ \text { Scotian) } \end{array} \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { African Canadian) } \end{array}$ | Flipino | Latin American | Arab | $\begin{gathered} \text { Southeast Asian } \\ \text { (example: } \\ \text { Vietnamese, } \\ \text { Cambodian, } \\ \text { Laotian, Thai, } \\ \text { etc.) } \\ \hline \end{gathered}$ | $\begin{gathered} \text { West Asian } \\ \text { (example: ranaian, } \\ \text { Aghan, etc.). } \end{gathered}$ | Korean |  | Metis | Inuk | $\left\|\begin{array}{c} \text { Mixed (Indicated } 2 \\ \text { or morete tenniciy } \\ \text { cateonoies } \end{array}\right\|$ |  |
|  | ${ }_{\substack{\text { Increase serice } \\ \text { levels }}}$ | Count | ${ }^{131}$ | $\square^{2}$ |  | -9 ${ }^{9}$ | - ${ }^{4}$ | ${ }^{\circ}$ |  |  |  |  |  |  |  |  |  | ${ }^{160}$ |
|  |  | \% within Q10_11. | 81.9\% | 1.3\% | 0.6\% | 5.6\% | 2.5\% | 0.0\% | 0.0\% | 0.6\% | 0.0\% | 0.0\% | 0.6\% | 1.3\% | 0.0\% | 0.0\% | 5.6\% | 100.0\% |
|  |  | \% within D7. | 15.6\% | 16.7\% | 12.5\% | 27.3\% | 40.0\% | 0.0\% | 0.0\% | 3.3\% | 0.0\% | 0.0\% | 50.0\% | 16.7\% | 0.0\% | 0.0\% | 34.6\% | 16.6\% |
|  | Maintain service | Count | ${ }^{641}$ | ${ }^{9}$ |  | 17 | ${ }^{5}$ | 1 | 2 | ${ }^{2}$ | 1 |  |  | ${ }^{10}$ |  |  | 10 | 714 |
|  |  | \% within Q10_11. | 89.8\% | .3\% | 1.0\% | 24\% | . $7 \%$ | .1\% | 0.3\% | 0.3\% | 0.1\% | 0.0\% | 0.1\% | 1.4\% | 1.0\% | 0.1\% | 1.4\% | 100.0\% |
|  | Decrease service levels | \% within $\mathrm{D7}$. | 76.2\% | 75.0\% | 87.5\% | 51.5\% | 50.0\% | 100.0\% | 66.7\% | 66.7\% | 100.0\% | 0.0\% | 50.0\% | 83.3\% | 100.0\% | 100.0\% | 38.5\% | 74.3\% |
|  |  | Count | ${ }^{69}$ | 1 | ${ }^{\circ}$ |  | 1 | ${ }^{\circ}$ | ${ }^{1}$ | ${ }^{\circ}$ | ${ }^{\circ}$ |  |  |  | ${ }^{\circ}$ |  |  | ${ }^{87}$ |
|  |  | \% within Q10_11. | 79.3\% | 1.1\% | 0.0\% | 8.0\% | 1.1\% | 0.0\% | 1.1\% | 0.0\% | 0.0\% | 1.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 8.0\% | 100.0\% |
|  |  | \% within D7. | 8.2\% | 8.3\% | 0.0\% | 21.2\% | 10.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 26.9\% | 9.1\% |
| Total |  | Count |  |  |  |  |  |  |  |  |  |  |  | ${ }^{12}$ |  |  | ${ }^{26}$ | ${ }^{961}$ |
|  |  | \% within Q10_11. | 87.5\% | 1.2\% | 0.8\% | ${ }^{3.4 \%}$ | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\%\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_12 (Service Level of Indoor Recreation Facilities) by D7 (Ethnic Identity)

|  |  |  | D7. What is your efmic idenity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { Atrican Nova: } \\ \text { Scotian) } \end{array}$ | $\begin{aligned} & \text { Black (example: } \\ & \text { African Canadian) } \end{aligned}$ | Filipino | Latin American | Arab | Southeast Asian (example: Vietnamese, Cambodian, Laotian, Thai, etc.) | $\begin{gathered} \text { West Asian } \\ \text { (example: Iranian. } \\ \text { Atghan, etc.) } \end{gathered}$ | Korean |  | Metis | Inuk | Mixed (Indicated 2 or more ethnicity categories) | Total |
|  | $\underset{\substack{\text { Increase serice } \\ \text { levels }}}{ }$ | Count | ${ }_{7}^{186} 7$ | ${ }_{7 \%}^{4}$ | ${ }^{2}$. | ${ }_{7}^{18}$ | . ${ }^{5}$ | 0.0\% | 0.9\% | 0.0\% | ${ }_{4}^{1}$ | 0.0 | 0.4\% |  | 0.9\% | 0.4\% | ${ }^{10}$ | 235 $100.0 \%$ |
|  |  | \% within 07. | 22.1\% | 33.3\% | 25.0\% | 54.5\% | 50.0\% | 0.0\% | 66.7\% | 0.0\% | 100.0\% | 0.0\% | 50.0\% | 25.0\% | 28.6\% | 100.0\% | 38.\% | 24.5\% |
|  | Mainain service | Count | 607 |  | ${ }^{6}$ | ${ }^{14}$ | ${ }^{3}$ |  |  | ${ }^{3}$ | 0 |  |  |  | 5 |  | ${ }^{16}$ | 673 |
|  |  | \% within Q10_12. | 90.2\% | .0\% | 0.9\% | 2.1\% | .4\% | .1\% | 0.1\% | 0.4\% | 0.0\% | 0.1\% | 0.1\% | 1.2\% | 0.7\% | 0.0\% | 2.4\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 72.2\% | 58.3\% | 75.\% | 42.4\% | 30.0\% | 100.0\% | 33.3\% | 100.0\% | 0.0\% | 100.0\% | 50.0\% | 66.7\% | 71.4\% | 0.0\% | 61.5\% | 70.0\% |
|  | Decrease service | Count |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ${ }^{53}$ |
|  |  | \% within 010_12. | 90.6\% | 1.9\% | 0.0\% | 1.9\% | 3.8\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.9\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 5.7\% | 8.3\% | 0.0\% | 3.0\% | 20.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 8.3\% | 0.0\% | 0.0\% | 0.0\% | 5.5\% |
| Total |  | Count |  |  |  | ${ }^{33}$ | 10 | 1 |  | ${ }^{3}$ | 1 |  |  | ${ }^{12}$ | 7 |  | ${ }^{26}$ | ${ }_{961}$ |
|  |  | \% within Q10_12. | 87.5\% | 1.2\% | 8\% | 3.4\% | 1.0\% | .1\% | .3\% | 0.3\% | 0.1\% | 1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_13 (Service Level of Outdoor Recreation Facilities) by D7 (Ethnic Identity)

|  |  |  | D7. What is your eltmic idenitiy? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | $\begin{array}{c}\text { South Asian } \\ \text { (example: East } \\ \text { Indian, Pakistani, } \\ \text { Sri Lankannn etc.). }\end{array}$ | Chinese | $\begin{gathered} \text { Black (example: } \\ \text { Atrican Nova: } \\ \text { Scotian) } \end{gathered}$ | $\begin{gathered} \text { Black (example: } \\ \text { African Canadian) } \\ \hline \end{gathered}$ | Flipino | Latin American | Arab |  | $\left.\begin{array}{\|c\|} \hline \text { West Asian } \\ \text { (exampl: Iranian, } \\ \text { Atghan, etc.) } \end{array} \right\rvert\,$ | Korean |  | Metis | Inuk |  |  |
|  | ${ }_{\substack{\text { Increase senice } \\ \text { levels }}}$ | Count | ${ }^{195}$ |  |  | ${ }^{19}$ | $\square{ }^{6}$ | ${ }^{\circ}$ |  |  |  |  |  |  |  |  |  | 2 |
|  |  | \% within Q10_13. | 79.9\% | 2.0\% | $4 \%$ | 7.8\% | 2.5\% | 0.0\% | 0.8\% | 0.4\% | 0.4\% | 0.0\% | 0.8\% | 0.8\% | 8\% | 0.0\% | 3\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 23.2\% | 41.7\% | 12.5\% | 57.6\% | 60.0\% | 0.0\% | 66.7\% | 33.3\% | 100.0\% | 0\% | 100.0\% | 16.7\% | 28.\% | 0.0\% | 30.8\% | 25.4\% |
|  | Maintian service | Count | 590 |  |  | 14 | ${ }^{4}$ | 1 |  | ${ }^{2}$ |  |  |  |  |  |  | 18 | 660 |
|  |  | \% within Q10_13. | 99\%\% | .1\% | 1.1\% | 2.1\% | 0.6\% | 0.2\% | 0.2\% | 0.3\% | 0.0\% | 0.2\% | 0.0\% | 1.4\% | 0.8\% | 0.2\% | 2.7\% | 100.0\% |
|  |  | \% within D . | 70.2\% | 58.3\% | 87.5\% | 42.4\% | 40.0\% | 100.0\% | 33.3\% | 66.7\% | 0.0\% | 100.0\% | 0.0\% | 75.0\% | 71.4\% | 100.0\% | 69.2\% | 68.7\% |
|  | Decrease service <br> levels | Count | ${ }^{56}$ | 0 | 0 | 0 |  | 0 | 0 | - | 0 |  | 0 |  | ${ }^{\circ}$ | ${ }^{\circ}$ |  | 57 |
|  |  | \% within Q10_13. | .2\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 1.8\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 6.7\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 8.3\% | 0.0\% | 0.0\% | 0.0\% | 5.9\% |
| Total |  | Count | ${ }^{841}$ |  |  | ${ }^{33}$ | ${ }^{10}$ | ${ }^{1}$ | ${ }^{3}$ |  | , |  |  | ${ }^{12}$ |  |  | ${ }^{26}$ | ${ }^{961}$ |
|  |  | \% within Q10_13. | 87.5\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_14 (Service Level of Recreation Programming) by D7 (Ethnic Identity)


Q11_1 (Service Level of Accessibility Programming) by D7 (Ethnic Identity)

|  |  |  | D7. Whatis your efthic idenitit? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White | South Asian (example: East Indian, Pakistani, Sri Lankann etc.). | Chinese | $\begin{array}{\|c\|c\|} \hline \begin{array}{c} \text { Black (example: } \\ \text { Atican Nova } \\ \text { Scotian) } \end{array} \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \begin{array}{c} \text { Black (example: } \\ \text { African Canadian) } \end{array} \\ \hline \end{array}$ | Filipino | Latin American | Arab | Southeast Asian (example: Vietnamese, Cambodian, Laotian, Thai, etc.) |  | Korean |  | Metis | Inuk |  | Total |
|  | Increase senvice | Count | 256 | ${ }^{3}$ |  | ${ }^{18}$ | ${ }^{4}$ | ${ }^{0}$ |  | ${ }^{1}$ | $0^{0}$ |  |  |  |  |  | ${ }^{12}$ | 307 |
|  | levels | \% within Q11_1. | ${ }^{83.4 \%}$ | 1.0\% | ${ }^{0.3 \%}$ | 5.9\% | 1.3\% | 0.0\% | 0.7\% | 0.3\% | 0.0\% | 0.0\% | 0.7\% | 1.6\% | 1.0\% | 0.0\% | 3.9\% | 100.0\% |
|  |  | \% within D7. | 30.4\% | 25.0\% | 12.5\% | 54.5\% | 40.0\% | 0.0\% | 66.7\% | 33.3\% | 0.0\% | 0.0\% | 100.0\% | 417\% | 42.9\% | 0.0\% | 46.2\% | 31.9\% |
|  | Maintain service | Count | 540 | ${ }^{8}$ | ${ }^{6}$ | 14 | $5^{5}$ | 1 |  | ${ }^{2}$ |  |  |  |  |  |  | ${ }^{12}$ | 600 |
|  | levels | \% within Q11_1. | 90.0\% | 1.3\% | 1.0\% | 2.3\% | 0.8\% | 0.2\% | 0.2\% | 0.3\% | 0.2\% | 0.2\% | 0.0\% | 0.7\% | 0.7\% | 0.2\% | 2.0\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 64.2\% | 66.7\% | 75.\% | 424\% | 50.0\% | 100.0\% | 33.3\% | 66.7\% | 100.0\% | 100.0\% | 0.0\% | 33.3\% | 57.1\% | 100.0\% | 46.2\% | 62.4\% |
|  | $\begin{aligned} & \text { Decrease service } \\ & \text { levels }\end{aligned}$ | Count | 45 |  |  |  |  | 0 |  | ${ }^{\circ}$ |  |  |  | ${ }^{3}$ | ${ }^{\circ}$ |  |  | 54 |
|  |  | \% within Q11_1. | 83.3\% | 1.9\% | 1.9\% | 1.9\% | 1.9\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 5.6\% | 0.0\% | 0.0\% | 3.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 5.4\% | 8.3\% | 12.5\% | 3.0\% | 10.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 25.0\% | 0.0\% | 0.0\% | 7.7\% | 5.6\% |
| Total |  | Count | ${ }^{841}$ | 12 |  |  | 10 |  |  |  |  |  |  | ${ }^{12}$ |  |  | 26 | ${ }^{961}$ |
|  |  | \% within Q11_1. | 87.5\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 2.7\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 100.\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.\%\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



Q11_3 (Service Level of Diversity Programming) by D7 (Ethnic Identity)

|  |  |  | D7. What is your efthic icentity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | White |  | Chinese | $\begin{array}{\|c\|} \hline \text { Black (example: } \\ \text { Atrican Nova } \\ \text { Scotian) } \end{array}$ | $\begin{gathered} \text { Black (example: } \\ \text { African Canadian) } \end{gathered}$ | Filpino | Latin American | Arab | Southeast Asian (example: Vietnamese, Cambodian, Laotian, Thai, etc.) | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \substack{\text { (example: ranian. } \\ \text { Aghana, ente.). }} \\ \hline \end{array}$ | Korean |  | Metis | Inuk |  | Total |
|  | Increase senice | Count | ${ }^{247}$ | ${ }^{5}$ | ${ }^{2}$ | ${ }^{23}$ | ${ }^{6}$ | ${ }^{\circ}$ |  | ${ }^{2}$ | ${ }^{\circ}$ |  |  |  |  |  | ${ }^{14}$ | ${ }^{311}$ |
|  | ${ }^{\text {levels }}$ | \% within 011_3. | 79.4\% | 1.6\% | 0.6\% | 7.4\% | 1.9\% | 0.0\% | 0.6\% | 0.6\% | 0.0\% | 0.3\% | 0.6\% | 1.3\% | 1.0\% | 0.0\% | 4.5\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 29.4\% | 41.7\% | 25.0\% | 69.7\% | 60.\% | 0.0\% | 66.7\% | 66.7\% | 0.0\% | 100.0\% | 100.0\% | 33.3\% | 42.9\% | 0.0\% | 53.8\% | 32.4\% |
|  | $\overline{\text { Maintain service }}$ | Count | 482 |  |  |  | 3 | 1 |  | 0 | 1 |  |  |  |  |  | 11 | 527 |
|  | ${ }^{\text {levels }}$ | \% within Q11_3. | 91.5\% | 1.3\% | 0.8\% | 1.5\% | 0.6\% | 0.2\% | 0.2\% | 0.0\% | 0.2\% | 0.0\% | 0.0\% | 0.8\% | 0.8\% | 0.2\% | 2.1\% | 100.0\% |
|  |  | \% within D 7 . | 57.3\% | 58.3\% | 50.0\% | 24.2\% | 30.0\% | 100.0\% | 33.3\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% | 33.3\% | 57.1\% | 100.0\% | 423\% | 54.8\% |
|  | $\overline{\text { Decrease service }}$ levels | Count | ${ }^{112}$ | \% | ${ }^{2}$ | ${ }^{2}$ | \% | ${ }^{\circ}$ | , | ${ }^{1}$ | , | \% |  | , | ${ }^{\circ}$ |  |  | ${ }^{123}$ |
|  |  | \% within Q11_3. | 91.1\% | 0.0\% | 1.6\% | 1.6\% | 0.8\% | 0.0\% | 0.0\% | 0.8\% | 0.0\% | 0.0\% | 0.0\% | $3.3 \%$ | 0.0\% | 0.0\% | 0.8\% | 100.0\% |
|  |  | \% within 87. | 13.3\% | 0.0\% | 25.0\% | 6.1\% | 10.0\% | 0.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 33.3\% | 0.0\% | 0.0\% | 3.8\% | 12.8\% |
| Total |  | Count | ${ }^{841}$ | ${ }^{12}$ |  | ${ }^{33}$ | ${ }^{10}$ | ${ }^{1}$ | ${ }^{3}$ | ${ }^{3}$ |  |  | ${ }^{2}$ | ${ }^{12}$ |  |  | ${ }^{26}$ | ${ }^{961}$ |
|  |  | \% within Q11_3. | 87.5\% | 1.2\% | 0.8\% | 3.4\% | 1.0\% | 0.1\% | 0.3\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | 1.2\% | 0.7\% | 0.1\% | 27\% | 100.0\% |
|  |  | \% within $\mathrm{D7}$. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



D2 (Age) by D7 (Ethnic Identity)


D3 (Income) by D7 (Ethnic Identity)

|  |  |  | mme |  |  |  | n | nimo |  |  |  | \%eveen | caem |  | meat | nex | and |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Smos | come | and | , 14. |  | , | , mix |  | 5 | 0 | \%omb | 0 | ${ }^{2}$ | \%om | comb | cis | cos |
|  | ¢memome | \%mor | (tax) | \% | \%omb | , | \% | ame | ) |  | 0 | come | ) | , | cosis | omom | ${ }^{20} 5$ |  |
|  | \%mmemmemm | mos | \% | \% | ${ }^{\text {a }}$ | 4 | 12 | \%om | ${ }^{\circ} \mathrm{om}$ | $0^{\text {ama }}$ | Omb | 0 | 0 | 0 |  | ${ }^{\circ} \mathrm{om}$ | ${ }^{4} 8$ | mame |
|  |  | cmor | \% | \% | , | 2mad | , | amo | ,omb |  | \% | $\cdots$ | \%om | ${ }^{\text {c }}$ | oom | , | \% ${ }^{48}$ |  |
|  | cin | comon | 为 | ,om | \%os | 2os | ,omm | \%om | com | \% | cose | \% | \%os | ${ }^{\text {ancm }}$ | \%om | \% | ${ }_{208}^{208}$ | ( |
|  | Stememem | \%omor | \% ${ }^{\text {cos }}$ |  | (2x) | 2mex | , | \%om | ome | - | \%om | Ome | \%ex | 0 | \%om | \%om | ${ }^{375}$ | \%oss |
|  |  | comor | , | , | \%om | 2med | amem | \% | amem | - | - | 0 | \% | 0 os | oms | oma | $\cdots$ | mome |
|  |  | mmor | comm |  |  | asion |  | com | (omb | $\int_{0}^{\text {anm }}$ | cosm | 为 | cos | \%os | cos | and |  |  |

D4 (Employment Status) by D7 (Ethnic Identity)


|  |  | D7. What is your elmic identity? |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | White |  | Chinese | $\begin{aligned} & \text { Black (example: } \\ & \text { African Nova } \\ & \text { Scotian) } \end{aligned}$ | $\begin{aligned} & \text { Black (example: } \\ & \text { African Canadian) } \end{aligned}$ | Filipino | Latin American | Arab | Southeast Asian (example: Vietnamese, Cambodian, Laotian, Thai, etc.) | $\begin{array}{\|c\|} \hline \text { West Asian } \\ \substack{\text { (example: ranian } \\ \text { Aghan, etelc.) }} \\ \hline \end{array}$ | Korean | First Nations (example: North American Indian; includes Status and Non-Status Indians) | Metis | Inuk |  |  |
| D5. Do you identify as a person Yes with disabilities? | Count | ${ }^{105}$ | ${ }^{0}$ |  | ${ }^{5}$ |  | ${ }^{\circ}$ | - | 0 | ${ }^{0}$ |  |  |  |  |  |  | ${ }^{127}$ |
|  | \% within D5. | 82.7\% | 0.0\% | ${ }^{0.8 \%}$ | ${ }^{3.9 \%}$ | 0.8\% | 0.0\% | $0.0 \%$ | 0.0\% | 0.0\% | $0.8 \%$ $1000 \%$ | 0.0\% | ${ }^{2.4 \%}$ | 2.4\% | 0.0\% | ${ }^{6.3 \%} \times$ | $100.0 \%$ 138\% |
|  | \% within D7. | ${ }^{13.15}$ | 0.0\% | 12.5\% | ${ }^{16.1 \%}$ | 12.5\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 27.3\% | 42.9\% | 0.0\% | 30.8\% | ${ }^{13.8 \%}$ |
|  | \% within D5. | $88.4 \%$ | 1.5\% | 0.9\% | 3.3\% | 0.9\% | 0.1\% | 0.3\% | 0.4\% | 0.1\% | 0.0\% | 0.3\% | 1.0\% | 0.5\% | 0.1\% | 2.3\% | 100.0\% |
|  | \% within D 7 . | 86.9\% | 100.0\% | 87.5\% | 839\% | 877.5\% | 100.0\% | 100.0\% | 100.\% | 100.0\% | 0.0\% | 100.0\% | 72.7\% | 57.1\% | 100.0\% | 69.2\% | 86.2\% |
| Total | Count | ${ }^{804}$ | ${ }^{12}$ | ${ }^{8}$ | ${ }^{31}$ |  |  | ${ }^{2}$ | ${ }^{3}$ |  |  | ${ }^{2}$ | ${ }^{11}$ |  |  | ${ }^{26}$ | 918 |
|  | \% within D5. | 876\% | ${ }^{1.3 \%}$ | 0.9\% | 3.4\% | 0.9\% | 0.1\% | 0.2\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% | ${ }^{1.2 \%}$ | 0.8\% | 0.1\% | 2.8\% | 100.0\% |
|  | \% within 07. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



|  |  | ＊․ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| 2 | mom | 0 | \％ | $\stackrel{1}{2}$ | \％ | \％ | \％s． | \％ | \％os | \％ | $\ldots$ | \％ |  | $\cdots$ | ${ }^{\circ}$ | $\stackrel{5}{6}$ |  | co |  | ${ }^{\text {amem }}$ |  |  |  |  |  |  |  | aseme |  |  | 110 |
| mas | \％om | \％ |  |  |  |  |  | \％ | \％ | \％ | $0^{2}$ | ${ }_{\text {cosem }}$ | ${ }_{\text {cose }}$ | ${ }^{\text {com }}$ |  | （ex |  | ， | $\underline{\cos }$ |  | cex | \％ |  | \％ |  |  |  |  |  |  |  |
|  | \％ | 3 | ${ }^{20}$ | \％ $2 \times$ | ＊ 20 | ${ }^{500}{ }^{358}$ | ${ }^{2}$ | ${ }^{\circ}$ | ${ }^{2 m}$ | ${ }^{\circ}$ | Om | ， | － 27 | ${ }^{2}$ | $\cdots$ | ${ }^{2}$ | \％ 2 | \％${ }^{\circ}$ | \％${ }^{\circ}$ | \％ | 0 | ${ }^{0}$ | \％ | ${ }^{\circ} \mathrm{c}$ | $\cdots$ | ${ }^{5}$ |  |  |  |  |  |
|  | mom |  |  | ${ }^{50}{ }^{4288}$ | － $2 \times$ | ${ }^{2 \times 1}{ }^{2 m}$ | ${ }^{2}$ | － | ${ }^{2} \times$ | ${ }^{\circ 2 x}$ | $\ldots$ |  |  |  | － 0 | som | －${ }^{2} 0^{2}$ | ${ }^{2}$ |  | \％ $0^{20}$ |  |  | 1028 | ${ }^{2 \times 2 m}$ |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | \％mom |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | mom |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |






|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| 上，miv | moiz | \％ | \％ | ， | \％ | \％ | ， |  | \％ | \％ |  |  |  |  |  |  |  | ${ }^{\text {m }}$ | \％ | ${ }^{\circ}$ | sm | 碞 | ${ }^{\text {cosem }}$ | ， | \％ |  |  | ${ }_{\text {cose }}^{\substack{\text { and }}}$ | － | box |
|  | \％mar | \％ |  | \％ |  |  | \％ | cime | \％ | \％ |  | ¢ox | \％ | \％\％ | bix | \％ | ${ }^{3}$ | m | $\ldots$ | nam | ， | max | ， | \％max | ，mom |  | ${ }^{\circ}$ | ， | \％ | \％ox |
|  | \％ | \％ |  | ${ }^{\text {cosem }}$ | $x^{\text {cix }}$ | 20x | \％ | \％ |  | \％ |  | \％ | ${ }_{\text {cox }}$ | \％ | \％ | （1） | \％ | ${ }^{\text {con }}$ | ＊ | ， | ， | ${ }^{200}$ | ， | 践 | cosem | cosm | \％ | \％ | uns | （omm |
|  | mome | \％ |  |  | ind |  | ， | $\cdots$ | \％ |  | $\bigcirc$ |  |  |  | 0 | \％ |  |  |  |  |  |  | 5 | 5 | （ |  |  | \％ |  |  |
|  | main |  | com |  |  | com | cos |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | \％ | （ ） |  |  |



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| $\pm$ | mois | \％min | 20 | 20， | \％ | Nom | ${ }_{\text {cose }}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | mos |  | \％ | 1 | \％ | cos | \％ | cos | \％ | ${ }^{\text {min }}$ | \％ | \％ | \％ | \％ | \％ | \％ | 20 | 20 | \％ | ${ }_{20}^{20}$ | $\pm$ | $\cdots$ | ${ }^{2 m}$ | ${ }^{2 \times 2}$ | 20 | $\cdots$ | mamem | \％ | ， | 0 | \％om |
|  | mos | ， | \％ | \％ | $\cdots$ | ${ }^{2 m}$ | \％ | ${ }^{200}$ | \％om |  | ${ }^{\circ}$ |  | \％ex |  | \％ | \％ | $\bigcirc$ | ， | aom | ${ }^{2} 2^{2}$ | ${ }^{2}{ }^{20}$ | \％ | ${ }^{3}$ |  | ${ }^{\circ}$ | \％ |  |  |  |  |  |
|  | mas | \％ | ${ }^{*}$ | ${ }^{8}$ | ${ }^{5} \mathrm{c}$ | $\bigcirc$ | ${ }^{\circ} \mathrm{c}$ cs | ${ }^{\text {amom }}$ | ${ }^{\circ} \mathrm{om}$ | \％ | \％ | ${ }^{\circ}$ | ${ }^{2}$ | \％ | ${ }^{\text {cos }}$ | \％ | \％ | ${ }^{\text {ama }}$ | ${ }^{20}$ | \％ | $\cdots$ | ${ }^{\circ}$ | ${ }^{4}$ | ${ }^{\circ}$ | ${ }^{\circ 0 \mathrm{~cm}}$ | 0 | ${ }^{\circ} \mathrm{O}$ | ］0 |  |  |  |
|  | Smen |  | ${ }^{\text {a }}$ | \％ |  |  |  |  |  |  |  |  |  |  | ${ }^{\circ}$ |  |  | \％ | （0） |  |  |  |  |  | 2， |  | \％ |  |  |  |  |




|  |  |  | вз | -3, | ${ }_{\text {B4C }}$ | ${ }^{822}$ | ${ }_{\text {B20 }}$ | ${ }_{\text {B2W }}$ | ${ }^{\text {B2x }}$ | ${ }^{182}$ | в30 | ${ }_{\text {®3] }}$ | B3E | ${ }^{\text {B336 }}$ |  | Satite |  | der | ${ }_{\text {e3p }}$ | в38 | $\square^{\text {B3S }}$ | в37 | Esv | ${ }^{312}$ | в $\frac{1}{}$ | ${ }^{\text {B4B }}$ | B4E | ${ }^{346}$ | ${ }^{\text {Bas }}$ | bow | B2T |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q4_8. Please tell us how satisfied you are with the following servioe provided by | Vey zeamied |  | ${ }_{\text {8.8. }}^{8.4}$ | ${ }^{2950}$ | ${ }_{30}^{29 \%}$ | ${ }_{298}^{29 \%}$ | 0.000 | , 14.45 | 0.008 | ${ }_{678}^{298}$ | ${ }_{5}^{578}$ | 575 | ${ }^{29 \%}$ | ${ }^{\text {a }}$ 00x | 86\% | ${ }^{\text {a }}$ 00\% |  | 5,7\% |  | ${ }^{0.008}$ | 2908 | ( ${ }_{3}^{57 \%}$ | 0.008 | ${ }^{0.00 \%}$ | ${ }^{0.00 \%}$ | ${ }_{30 \%}^{295}$ | 0.006 | ${ }_{\text {20, }}^{2.50}$ | ${ }^{11,48}$ | ${ }^{0.008}$ | ${ }_{0}^{0.008}$ | come |
|  |  |  | 548 | ${ }^{327}$ | ${ }^{3088}$ | $\stackrel{235}{22}$ | 0.008 | 6.45 | ${ }_{\text {cost }}$ | ${ }_{88}^{688}$ | ${ }^{3.45}$ | 600\% | $\stackrel{70 \%}{9}$ | ${ }^{\text {cose }}$ | ${ }_{3}^{428}$ | ${ }^{27}$ | ${ }_{3}^{3.35}$ | ${ }_{\text {c, }}^{6.9}$ | 10.58 | 0.008 | 695 | 38\% | 0.0\% | 0,0\% | 0.0\% | ${ }^{15}$ |  |  | ${ }^{23}$ |  |  | ${ }^{388}$ |
| - |  | \% within Q4_8. \% within Q1. |  |  |  |  | $\substack { 3.50 \\ \begin{subarray}{c}{\text { crex }{ 3 . 5 0 \\ \begin{subarray} { c } { \text { crex } } } \end{subarray}$ | cos |  | , | $\left.\begin{gathered} 785 \\ 505 \% \\ 5054 \end{gathered} \right\rvert\,$ | cos | ${ }_{\substack{192 \\ 692 \%}}^{10}$ | $\underset{\substack{219 \\ 565 \%}}{2 \times 1}$ | $\underset{\substack { \text { core } \\ \begin{subarray}{c}{\text { 50\% }{ \text { core } \\ \begin{subarray} { c } { \text { 50\% } } }\end{subarray}}{ }$ |  |  |  | , |  |  | ${ }_{\substack{\text { cis\% } \\ \text { 698\% }}}$ | ${ }_{\substack{4 \\ 750 \%}}^{1.3 \%}$ |  |  |  | , |  | , | ${ }_{\substack{13 \% \\ 7505}}^{10}$ | (10005 |  |
|  | Dis |  | 80\% | 4080 | 298 | $4.4 *$ | 3.6\% | ${ }_{\text {a }}^{\substack{23 \\ 9.85}}$ | 2.85 | 126 | 6.78 | 0.0\% | 12\% | 1.6\% | 0.16 | $52 \%$ | ${ }_{8} 8.70$ | 3.6\% | 20.8 | 1.26 | 1.58 | 5.6\% | 0.45 | 328. | 4.0\%\% | 2.45 | 3.28 | $0.4 *$ | 6.36 | 0.08 | 0.08 | ${ }^{25005}$ |
|  | Nendewed | \%watit 01. | ${ }^{2685 \%}$ | ${ }^{3235}$ | ${ }^{212 \%}$ | 250\%\% | 30.088 | 29,58 | 259\% | 20.0s | 2628, | 0.05 | 23.4\% | 222\% | ${ }^{32458}$ | ${ }^{283 \%}$ | ${ }^{36,18}$ | ${ }^{2655}$ | ${ }_{2635}$ | 273.5 | 2ass | 289\% | 125\% | 287\% | ${ }^{3235}$ | ${ }^{21,4 *}$ | ${ }^{34885}$ | ${ }^{125 \%}$ | 30.85 | 0.05 | 0.05 | ${ }^{2785}$ |
|  | Vepabamad | \% within Q4_8. \% within Q1 |  |  | ${ }^{2} 2.2 \%$ |  |  |  | ${ }_{2}^{4.95 \%}$ | $\begin{gathered} 2005 \\ 2005 \end{gathered}$ | $\begin{gathered} 5.8 \\ 1238 \\ \hline \end{gathered}$ | 0.00 | ${ }_{0}^{00 \%}$ | ${ }_{2}^{272 \%}$ | ${ }_{\substack{\text { a } \\ 127 \% \\ 127}}^{\text {a }}$ |  | 2950 | ${ }_{2}^{40.65}$ | (1.45 <br> 10.58 |  | ${ }_{\substack{2 \\ 17.585}}^{\substack{3 \\ 1}}$ | ${ }_{98,}^{3.4 \%}$ | ${ }^{0.725}$ | ${ }_{23}{ }_{23 \%}^{47 \%}$ | ${ }_{\text {1,5\% }}^{1.4}$ | ${ }^{4.4,4 \%}$ |  | ${ }_{\substack{0.75 \% \\ 12.5 \%}}^{\substack{\text { a }}}$ |  | , | 0 | coss |
| Toan |  | Court \% wilthin O4_8. <br> \% witthin Q1 |  | $\begin{gathered} 3.36 \\ \text { anc } \\ \text { toper } \end{gathered}$ |  |  | $\begin{array}{r} 3.30 \\ \text { anc } \\ \text { tonex } \end{array}$ |  | $\begin{gathered} 2020 \\ 102005 \end{gathered}$ |  | $\begin{gathered} \substack{85 \\ \hline 17050} \\ \hline 1005 \end{gathered}$ | ( 0 | ( | ( ${ }_{\text {208 }}^{\text {20 }}$ | (tan |  | $\begin{gathered} \substack{6 \\ \hline \\ \hline 0.000} \\ \hline \end{gathered}$ | $\begin{gathered} \text { and } \\ \text { nation } \end{gathered}$ | (2, ${ }_{\text {a }}^{\text {218 }}$ | (120 | $\xrightarrow{1.90}$ | ( | (109\% | $\begin{gathered} 3020 \\ \hline 130050 \end{gathered}$ | $\underbrace{\substack{34 \times \\ \text { coos }}}_{\substack{\text { a }}}$ | $\begin{gathered} 2.28 \\ \hline 1.050 \end{gathered}$ |  | cos. | ( 5 | (o.as | cors | (1000 |


|  |  |  | взн | ${ }^{\text {®3 }}$ | ${ }_{\text {Bac }}$ | ${ }^{\text {B2V }}$ | ${ }^{\text {B2V }}$ | ${ }^{\text {B2N }}$ | Bex | ${ }^{822}$ | ${ }^{\text {B3 }}$ | ${ }^{138}$ | ${ }^{\text {B }}$ | ${ }^{136}$ | ${ }^{\text {a }}$ | Bat |  | dis | ${ }^{\text {B3P }}$ | в37 | ${ }^{\text {B3s }}$ | Bat | Bav | 832 | ${ }^{\text {B4A }}$ | 848 | B4E | ${ }^{86}$ | вas | bow | 127 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Vey zambicad | $\begin{aligned} & \text { Count } \\ & \text { \% within 04_9. } \end{aligned}$ | 498. | 498\% | 2550 | 25\% | 12.28 | ${ }^{14,88}$ | 1.26 | 3.78 | ${ }^{12 \%}$ | $0.0 \%$ | ${ }^{128}$ | 0.0. | 4.98 | $37 \%$ | ${ }^{14.488}$ | ${ }^{7,4 \%}$ | 1286 | ${ }^{258}$ | 128 | ${ }^{62 \%}$ | 0.00 | ${ }^{62 \%}$ | 370 | 25\% | ${ }^{1228}$ | 1.28 | 498 | 0.05 | 0.08 | 1000\% |
| $\begin{aligned} & \text { inclusiveness programs } \\ & \text { (example: langugge and } \\ & \text { culture programming). } \end{aligned}$ |  |  | ${ }_{\text {gas }}^{27}$ | ${ }^{1385}$ | ${ }^{8,75}$ | ${ }_{6}^{638}$ | ${ }_{5}^{6.38}$ | ${ }^{20.05}$ | 6.35 | 30005 | ${ }^{215}$ | ${ }_{0}^{0.05}$ | 100\% | 008\% | ${ }^{6.35}$ | ${ }_{8}^{885}$ | ${ }^{24.55}$ | ${ }^{23,18}$ | ${ }^{2,18}$ | ${ }^{20,08}$ | 6.78 | ${ }^{1355}$ | 0.08 | ${ }^{22385}$ | ${ }_{1875}$ | ${ }^{10.58}$ | ${ }_{5}^{6.05}$ | 20.05 | 10.008 | ${ }_{0}^{0.005}$ | 0.008 | ${ }^{1195}$ |
|  |  | Scormione | ${ }^{27} 8$ | 40\% | ${ }^{3,585}$ | ${ }^{\text {525\% }}$ | ${ }^{3.58}$ | ${ }_{8}^{828}$ | 2780 | 1256 | 79 | 0.58\% | 155 | 1720 | 9280 | (625 | (804 | ${ }^{32}{ }^{13}$ | 20.8 | 12.85 | $2{ }^{117}$ | 5 | 0.75 | $27 \times$ | ${ }^{3.120}$ | $22 \%$ | 3080 | 0.5\% | ${ }^{4.25}$ | $0.5{ }^{2}$ | 0.008 | ${ }^{4003}$ |
|  |  |  | 659\% | 562\% | ${ }_{6525} 5$ | ${ }_{688} 5$ | ${ }_{73,54}{ }^{\text {7 }}$ | ${ }_{55005}$ | ${ }^{2685}$ | 5005 | 66158 | 10005 | ${ }^{605}$ | ${ }^{63} 85$ | ${ }_{578}{ }^{18}$ | ${ }^{7355}$ | 49008 | 50,05 | 57.15 | 50,05 | 7338 | 5958 | 600\% | 5248 | ${ }^{6685}$ | 4785 | ${ }^{6675}$ | 40.05 | ${ }^{4255}$ | ${ }^{33,58}$ | 0.05 | ${ }_{59} 129$ |
|  | Disam | comer | ${ }_{\substack{49 \% \\ 172 \times}}$ | ${ }_{2}^{42785}$ | ${ }_{\substack{3,75 \%}}^{\substack{\text { a }}}$ | ${ }_{2989}^{498}$ |  |  | ${ }_{20,5}^{2858}$ | 07\% | ${ }_{\substack{8.45 \%}}^{\substack{\text { 20, }}}$ | ${ }_{0}^{00 \%}$ | ${ }_{2005}^{14}$ | ${ }_{\substack{285 \%}}^{2685}$ |  | ${ }_{\substack{\text { a }}}^{2085}$ | ${ }_{4}^{4.938}$ | ${ }_{\substack{3.58 \%}}^{1920}$ |  | ${ }^{1.4 .45}$ | ${ }_{\substack{2,18 \\ 2005}}$ | ${ }_{\text {cke }}^{51.58}$ | ${ }^{0.7005}$ |  | $\underset{\substack{2,17 \\ 160 \times 0}}{ }$ | ${ }_{\substack{365 \%}}^{3.5}$ |  | , 1.406 | ${ }_{\substack{\text { a } \\ 3005}}^{\text {and }}$ | , | ${ }_{\text {cose }}^{0.78}$ | ${ }^{1000}$ |
|  | $\overline{\text { Verd desalisted }}$ |  | $555 \%$ | 55\% | 18\% |  | 0.008 | 738 | $0.00^{\circ}$ | 8x | 36\% | 0.08 | 8\% | 0.05 | 1278 | 38\% | 0.9.0. | 30\% | 3,68 | .88 | 0.08 | 36\% | 8\% | 2\%\% | 5ax | 5\% | 55\% | $0.0 \%$ | 2780 | $3.5{ }^{2}$ | 0.0. | 000\% |
|  |  | \%mimin 01. | ${ }_{735}$ | 10.35 | ${ }_{4}^{438}$ | 3.15 | 0.008 | 6.78 | 0.05 | 10008 | 435\% | $0.0 \%$ | 1005 | 0.0 | 10.9\% | ${ }_{596}$ | 1228 | 77.80 | ${ }^{1438}$ | 0,0s | 0.05 | 545 | 20.08 | ${ }^{4.85}$ | 0.0 | ${ }_{5}^{565 \%}$ |  | 0.0 | (175\% | ${ }_{3}^{3,385}$ | 0 | \% |
| Tras |  |  | $\begin{gathered} \text { cos } \\ \text { coos } \\ \hline 1008 \end{gathered}$ |  | ${ }_{\substack{3,4 \% \\ 1000 \%}}$ | ( | ${ }_{\substack{\text { a }}}^{2.858}$ | (tay | $\begin{array}{r} 16 \\ 2.3 \% \\ 100.0 \% \end{array}$ | $\begin{gathered} 1,50 \\ 100050 \\ 100050 \end{gathered}$ | ${ }_{\substack{6096 \\ 10005}}$ | $\underset{\substack{0035 \\ 10005}}{\text { a }}$ | $\underset{\substack{155 \% \\ 10050}}{ }$ | $\xrightarrow{1050}$ |  | ${ }_{\substack{\text { 50, } \\ \text { 100\% }}}$ |  |  |  | (1.50. | (2208, | ( | (07\% | (3, ${ }_{\text {a }}^{1000}$ | cos | cosm | (200\% | comb |  | $\xrightarrow{\substack{\text { cos } \\ 10008}}$ | ${ }_{\substack{0.18 \\ 10008}}^{\text {a }}$ | (1002 |

Q4_10 (Satisfaction of Economic Development) by Q1 (FSA)


Q4_11 (Satisfaction of Emergency Preparedness) by Q1 (FSA)

|  |  | взн | ${ }^{\text {®3/ }}$ | ${ }_{\text {Bac }}$ | ${ }^{\text {B2Y }}$ | ${ }^{\text {日22 }}$ | ${ }^{\text {B2N }}$ | ${ }^{\text {axe }}$ | ${ }^{\text {B22 }}$ | ${ }^{\text {BSA}}$ | ${ }^{\text {Ex8 }}$ | ${ }^{\text {® }}$ E | ${ }^{136}$ |  | Bal | B3M | ${ }^{\text {взл }}$ | B3P | вз | ${ }^{\text {ass }}$ | ${ }^{\text {日jT }}$ | ${ }^{\text {BasV }}$ | ${ }^{\text {B32 }}$ | B4A | ${ }^{\text {B4B }}$ | bat | ${ }^{86}$ | Bas | Bon | ${ }^{\text {B22 }}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Count } \\ & \text { \% within O4_11. } \end{aligned}$ |  | ${ }_{\substack{\text { a } \\ 162 \% \\ 162 \%}}$ | ${ }_{6.50}^{17 \%}$ |  |  |  | $\underbrace{\substack{\text { a }}}_{\substack{4.85 \\ 16,75}}$ | , 3.45 |  | ${ }_{0}^{0.0 \%}$ | ${ }_{21,4 *}^{255}$ | ${ }_{\substack{0.85 \\ 5680}}$ | ${ }_{\substack{\text { com } \\ 1070}}$ | ${ }_{778}^{258}$ | ${ }_{\substack{11.08 \\ 2248}}$ | ${ }_{\substack{3.458 \\ 1258}}$ | ${ }_{\substack{3,48 \\ 228}}$ | ${ }_{\substack{0.005 \\ 0.05}}$ | , 3.48 | ${ }^{8.808}$ | 0 | ${ }_{\substack{518.6 \\ 1020}}$ | ${ }^{3454}$ |  | ${ }_{\substack{258 \\ 12085}}$ | ${ }_{\text {a }}^{0.085}$ |  | ${ }_{\substack{0.005 \\ 0.05}}$ |  | cose |
| , | Court | - | $\underset{\text { a }}{\substack{27 \%}}$ | \% 39 | $5.6 \%$ | 3.008 | \% ${ }_{\text {cos }}^{8.80}$ | ${ }_{3.35}{ }^{19}$ | 1.65 |  | 0.5\% | 12\% | $21 \%$ | ${ }^{82} 8$ | 5.30 | 5.1\% | \% ${ }_{3} 3$ | ${ }_{1.80}^{10}$ | 1.4.8 ${ }^{6}$ | ${ }_{235}{ }^{13}$ | ${ }_{\text {\% }}^{6 \times 5}$ | ${ }_{128}{ }^{28}$ | ${ }^{18} 2$ | ${ }_{28}^{285}$ | ( ${ }^{285}$ | 3.005 | 0.7\% | ${ }_{4}^{28}$ | ${ }^{1.15}$ | ${ }_{0}^{0.058}$ | 50075 |
| Nemich | \% seltit ai. | 6995 | ${ }^{6808}$ | 6, 35 | ${ }^{7275}$ | 58.5 | ${ }^{617 \times 5}$ | ${ }^{63} 38$ | 5635 | 5945 | ${ }_{7505}$ | 50.05 | 667\% | ${ }^{627 \times 5}$ | 78.80 | 50.08 | 59,48 | 5568 | mass | ${ }_{5655} 5$ | 684* | ${ }^{8755}$ | 54.5 | ${ }_{57}^{2 \times 15}$ | ${ }_{5625}$ | ${ }^{88004}$ | 50.085 | ${ }^{8,385}$ | coos | 0.06 | 60985 |
|  | \% ximitin 04.11 | ${ }^{4335 \%}$ |  | $\begin{gathered} 3 \\ 10,5 \times 5 \\ 10,5 \end{gathered}$ |  | $\begin{gathered} 305 \\ 172045 \\ \hline \end{gathered}$ |  |  | ${ }_{\substack{1885 \\ 1885}}^{108}$ |  | ${ }^{0.05 \%}$ | , | , 12.120 | $\begin{gathered} \left.\begin{array}{c} 1986 \\ 29836 \\ 2135 \end{array}\right) \end{gathered}$ | ( ${ }_{\substack{24 * \\ 103 \%}}$ |  | ${ }_{\substack{4.950}}^{4.30}$ | , | $\underset{\substack{\text { a } \\ 10.05}}{108}$ | ${ }_{\substack{\text { a } \\ 217 \times 8}}^{\substack{\text { a }}}$ | , | ${ }^{2.058}$ | ${ }_{\substack{4 \\ 2125 \\ 2.85}}$ |  |  | ${ }_{\substack{2 \\ \text { 2, } \\ 1685}}$ |  | cos |  | $\xrightarrow{0.68}$ | ${ }_{\substack{1000 \\ 175}}^{10}$ |
| Verdisamisised | Count \% within O4_11. \% within Q1. | $\begin{gathered} 485 \% \\ 700 \end{gathered}$ | $\begin{aligned} & 389 \\ & 8 \\ & 8.150 \end{aligned}$ |  | ${ }_{\substack{205 \\ 45 *}}$ |  | $\begin{gathered} 0.505 \\ 6025 \end{gathered}$ |  | $\begin{aligned} & 0.005 \\ & 0.005 \\ & 0.0 \end{aligned}$ | $\begin{gathered} 805 \\ 7885 \end{gathered}$ | ${ }^{0.00 \%}$ |  | ${ }_{\substack{367 \% \\ 167 \%}}$ | $\begin{aligned} & 48 \% \\ & 53 \\ & 53 \end{aligned}$ |  | $\underbrace{}_{\substack{838 \\ 1215}}$ | $\begin{gathered} 2454 \\ 6.854 \end{gathered}$ | (1, | $\begin{gathered} 1,208 \\ 1005 \end{gathered}$ | ${ }_{\substack{125 \\ 435}}$ | 480\% | 0 | ${ }_{\substack{24.4 \\ 815}}$ | ${ }_{\substack{3.5 \% \\ 100 \%}}$ | $\begin{gathered} 6,020 \\ 17220 \\ \hline \end{gathered}$ | (1208 | (0.0.0. |  | $\begin{gathered} 22_{2}^{245} \\ 2005 \end{gathered}$ | $\underset{\substack{0.05 \\ 0.05}}{\substack{\text { a }}}$ | cos |
|  |  |  | $\begin{gathered} 3996 \\ 100054 \\ \hline \end{gathered}$ |  |  |  | $\begin{gathered} 8.8 \\ \text { s. } \\ \text { ancos } \\ \hline \end{gathered}$ | $\left.\begin{gathered} 3,206 \\ 100050 \end{gathered} \right\rvert\,$ |  | $\begin{gathered} \text { ce8x } \\ \text { topos } \\ \hline \end{gathered}$ | $\begin{array}{r} 0.058 \\ 10005 \\ \hline \end{array}$ | $\begin{array}{r} 1.5 \times 1 \\ 1000 \times x \\ \hline 10 \end{array}$ | $\begin{gathered} 198 x \\ \text { rocosx } \\ \hline \end{gathered}$ | $\begin{gathered} 8,0 \% x \\ 10005 x \\ 10.0 \end{gathered}$ | $\begin{gathered} 426 \\ 10020 \\ 1006 \end{gathered}$ |  | $\begin{gathered} 32 \\ \text { and } \\ \text { and } \\ \hline 10006 \end{gathered}$ | $\begin{gathered} 196 \\ 10005 \\ 1005 \end{gathered}$ | $\begin{array}{r} 10 \\ \text { 1.1. } \\ \text { ancos } \\ \hline \end{array}$ |  |  | $\begin{array}{r} 0.9 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} 3.5 \% \\ 100.0 \% \end{array}$ |  |  |  | $\begin{gathered} \text { 0.9. } \\ 10000 \\ 1000 \end{gathered}$ |  | $\begin{array}{r} 10 \\ \text { 1.1.5 } \\ 10006 \\ \hline \end{array}$ | cors |  |

a-12 (Satistaction of Environmentar Prolection and Sustainability by 01 (FSA)





|  |  |  | взн | ${ }^{\text {B3 }}$ | ${ }^{\text {Bac }}$ | ${ }^{\text {B2V }}$ | ${ }^{\text {B2V }}$ | ${ }^{\text {B22 }}$ | ${ }^{\text {B2x }}$ | ${ }^{122}$ | ${ }^{\text {в }}$ | ${ }^{\text {B38 }}$ | ${ }^{\text {B3] }}$ | ${ }^{136}$ |  | Cita | Codimi | des | ${ }^{\text {B3P }}$ | ${ }^{\text {в3/ }}$ | ${ }_{\text {ass }}$ | ${ }_{\text {Bar }}$ | Bav | ${ }_{832}$ | B4A | ${ }^{848}$ | bat | ${ }^{846}$ | Bas | bow | ${ }_{\text {B2T }}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | legy matied | $\begin{aligned} & \text { Count } \\ & \text { \% within Q4_27. } \\ & \text { \% within Q1. } \end{aligned}$ | 7980 | 50\% | 0 | - | come |  | c. 2.58 | ${ }_{0}^{0.065}$ | 758, | ${ }_{0}^{0.05}$ | $\begin{aligned} & 0.050 \\ & 0005 \end{aligned}$ | $\begin{aligned} & 0.005 \\ & 0.005 \end{aligned}$ | ${ }_{\substack{10.5 \% \\ 4.5 \%}}$ | ¢0\% | ${ }^{7.58}$ | ${ }_{\substack{\text { 5.0. } \\ 5.46}}$ | ${ }_{5.08}^{2.58}$ | ${ }_{7}^{2.58}$ | ${ }_{\substack{0.05}}^{0.0}$ | 00\% | ${ }^{0.005}$ | ${ }_{25 \%}^{25 \%}$ | $\underset{\substack{50 \% \\ 57 \times \%}}{ }$ | 50\% | ${ }_{\substack{25 \% \\ 3.75}}^{\substack{\text { a }}}$ | ${ }_{\substack{255 \% \\ 125 \%}}$ |  | \| | ${ }_{0}^{0.058}$ | cose |
|  | Statied | comet |  | 5080 | 4.14 | - | - |  | 320 | , 176 | \% ${ }^{20}$ | 0.05 | 1.5\% | 1220 | , | \% ${ }^{27}$ | 3280 | - $\begin{array}{r}10 \\ 2080\end{array}$ | ${ }^{208}$ | 0.98 | 3.5\% | \% ${ }^{27}$ | 0.9\% |  | \% 3.5 | ${ }^{200 \%}$ | ${ }^{2080}$ | ${ }^{0.50}$ | (220 | 0.98 | 0.08 | ${ }^{335}$ |
|  | Disemsted |  | 37780 | ${ }^{4655}$ | ${ }^{37885}$ | ${ }^{43845}$ | ${ }^{29.45}$ | 23.956 | 23.35 | 23386 | ${ }^{3155}$ | ${ }_{0}^{0.0 \%}$ | 357\% | ${ }_{182 \%}^{12}$ | ${ }_{3}^{3525} 5$ | ${ }^{51985}$ | creme | ${ }^{27.050}$ | ${ }^{35.058}$ | 23.157 | ${ }_{4808}$ | 450\% | 393\% | ${ }^{25050} 12$ | ${ }^{34.585}$ | ${ }^{2335}$ | 259\%\% | 25, 5 \% | $\underset{\substack{19.980 \\ \hline 18}}{ }$ | 23.38 | 0.0s, | ${ }^{3255}$ |
|  |  | \% within O4_27 <br> \% within Q1 |  | ${ }_{2}^{2965}$ |  | ( | , | cose | $\begin{aligned} & 1.12 \\ & \hline \end{aligned}$ | $\begin{array}{\|} \left.\begin{array}{r} 1656 \\ 3035 \end{array} \right\rvert\, \end{array}$ | $\left.\begin{aligned} & 33_{3}^{32} \\ & 4385 \end{aligned} \right\rvert\,$ | ${ }^{2.50 \%}$ | ${ }^{105}$ |  | $\begin{array}{\|c\|c\|c\|c\|} \hline 9.5 \\ \hline \end{array}$ | $\begin{gathered} \substack{3505 \\ 25050 \\ 2050} \end{gathered}$ | $\begin{gathered} 28 \\ \hline \end{gathered} 28.6$ |  | $\begin{gathered} 2.5^{8} \\ 40.0 \end{gathered}$ |  | 2. 2.48 | ( | ${ }^{0.838 \%}$ | , | $\begin{aligned} & 1{ }^{125} \\ & 3.45 \end{aligned}$ | cosm |  |  |  | ( ${ }^{\text {a }}$ | (10058 | (100 |
|  | $\stackrel{\text { very disamisted }}{ }$ | Count \% within Q4_27. | cos. ${ }^{525}$ | 2580 | 49\% | ${ }^{3085}$ | ${ }^{2.4 *}$ | $\underset{1025}{10250}$ | $3,2$ | 216 | 5 | 0.7\% | ${ }^{1.75 \%}$ | 218 | $\begin{gathered} \text { Brex } \\ 0 \end{gathered}$ | $\begin{gathered} \text { sin } \\ \hline \end{gathered}$ | come | ${ }^{3.8 \%}$ | 1.45 | 0.78 | ${ }^{1.78}$ | ${ }^{3.858}$ | ${ }^{1.008}$ | ${ }^{52 \%}$ | 3,1\% | 3.140 | , | , 1.3 | , | 1.45 | 0.008 | coss |
|  |  |  |  |  | $\begin{array}{r} 37.8 \% \\ \hline 37 \\ 3.5 \% \\ 100.0 \% \end{array}$ | $\begin{gathered} 2089 \\ \hline \end{gathered}$ |  |  |  |  |  | (en |  |  |  |  |  | 为 |  |  |  |  | (esty | ( ${ }^{300}$ |  |  | 兂 |  |  | (0.0. | cors | (1205 |

Q4_ 28 (Satistaction of Traffic Management) by 01 (FSA)

$0_{4} 29$ (Satistaction of Traficic Pedestrian Safety) by 01 (FSA)

|  |  |  | ${ }^{\text {B3, }}$ | ${ }^{\text {®3/ }}$ | ${ }^{8.6}$ | ${ }^{822}$ | ${ }^{82 \mathrm{~V}}$ | ${ }^{\text {B2V }}$ | Bex | ${ }^{132}$ | ${ }^{1}$ | B3B | B3E | ${ }^{136}$ | ${ }^{\text {B3\% }}$ | ${ }^{\text {8at }}$ | ${ }^{\text {Bim }}$ | ${ }_{\text {dold }}$ | Esp |  | bas | в37 | ${ }_{\text {E3V }}$ |  |  | ${ }^{\text {B48 }}$ | B4E | ${ }^{\text {B46 }}$ | Bas | bow | B2T |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | comer | ${ }_{48}{ }^{4} 8$ | \% 18 | , 0 x | ${ }^{114}$ | 10x | ${ }_{968}^{12,}$ | 9, | 0 | \% ${ }^{2}$ | 0.00 | ${ }^{125}$ | ${ }^{0.0} 5$ | ${ }_{\text {a }}^{9.585}$ | ${ }^{0.008}$ |  | ${ }_{6}^{63 \%}$ | ${ }^{3258}$ | ${ }^{1.658}$ | 1208 | ${ }_{50 \%}$ | 0 | ${ }_{\substack{488}}^{488}$ | ${ }^{1.65}$ | ${ }_{\text {cose }}^{32 \%}$ | 0.008 | ${ }^{1.1258}$ | 1.050 | ${ }^{1.05}$ | ${ }_{0}^{0.008}$ | ${ }_{6}^{100}$ |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | \% within Q4_29. |  | ${ }_{\text {273* }}^{268}$ |  | ${ }^{3.4} 8$ | $\underbrace{\text { a }}_{\substack{4.788 \\ 5780}}$ | ${ }_{\text {a }}^{\text {a } 288}$ | ( 3.08 | ${ }^{1.58}$ | ( | 0.95 | ${ }^{1775}$ |  | $\underset{\substack { \text { cos } \\ \begin{subarray}{c}{605{ \text { cos } \\ \begin{subarray} { c } { 6 0 5 } }\end{subarray}}{ }$ | - ${ }^{22}$ | $\begin{aligned} & 53 \\ & 5.08 \\ & 5398 \end{aligned}$ | 16 3.4 4.00 | 4,985 | , 1.5 | - ${ }^{12}$ |  | (178) | - | (ex | , |  | ${ }_{\substack{0.4 \\ 28.68}}^{\substack{\text { a }}}$ | (es.58 | , | ${ }^{0.085}$ | \%00 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | \% within O4_29 \% within Q1. | $\underset{\substack{585 \\ 270 \times 5}}{\substack{\text { and }}}$ |  | $\underbrace{27 \%}_{2,18 \%}$ | ${ }_{\text {cose }}^{598 \%}$ | ${ }^{3.73 \% \%}$ |  | ${ }_{3}^{4,585}$ | 2904 | , | 0 | (07\% | ${ }^{1780}$ | ${ }_{\substack{\text { 7as } \\ 285 \%}}$ | ${ }_{\substack{\text { cis\% } \\ 365 \%}}$ |  |  | , | ,1.45 <br> 30.85 | ${ }_{\substack{\text { a }}}^{20.5}$ |  | $c0351115$ | ${ }_{\text {cher }}^{204}$ | $\substack{4.4 \\ 3715}_{\substack{4}}$ |  | ${ }_{\substack{276 \%}}^{270}$ |  |  | ( | ( | (100\% |
|  | ven | Court ${ }^{\text {cos }}$ | 7780 | ${ }_{685}$ | 9x | 7286 | 0.080 | ${ }^{228}$ | 1.45 | 86 | 7\%8 | 00\% | 09\% | 8\% | (1.32\% | $50 \%$ | 780 | 8.8\% | 238 | ${ }_{48}$ | ${ }_{4} 8$ | 23\% | 0.0\% | 4* | 4.15 | ,4* | ${ }_{8} 8$ | \% | 6.8\% | 1.45 | 0.0s | 000 |
|  |  | \%xatit 01. | ${ }^{27908}$ | 34.18 | 108\% | ${ }^{29885}$ | ${ }_{6.14}{ }^{6}$ | ${ }_{3,48}$ | 9,45 | 2285 | ${ }^{22785}$ | 0.08 | ${ }_{15,4}^{12}$ | 200\% | ${ }_{360 \%}$ | ${ }_{2122}^{20}$ | 26.68 | ${ }_{385}^{30}$ | ${ }_{26,58}$ | ${ }_{2} 2.18$ | ${ }_{12085}$ | ${ }^{\text {a3\% }}$ |  | 80x | ${ }^{257 \%}$ | ${ }^{10.38}$ | ${ }_{4}^{438}$ | ${ }^{2888}$ | ${ }^{28.88}$ | ${ }^{30,085}$ | dos. |  |
|  |  | $\begin{aligned} & \text { Count } \\ & \text { \% within Q4_29. } \end{aligned}$ \% within Q1. |  | $x_{4}^{4206}$ | $\begin{array}{r} 37 \\ 3.5 \% \\ 100.0 \% \end{array}$ |  | ${ }^{322 x b}$ | $8 .$ | $\begin{array}{r} 32 \\ 3.1 \% \end{array}$ | $\begin{gathered} 102056 \\ 100050 \end{gathered}$ | $\underset{\substack{72025 \\ 10005}}{ }$ | , 0.45 | $\begin{array}{r} 1025 \\ 100056 \end{array}$ | $\begin{gathered} 1.1000 \\ 10000 x \end{gathered}$ |  | $\begin{gathered} 52 \\ \hline \end{gathered}$ |  | $\begin{gathered} 39 \\ \text { anc } \\ 1000000 \end{gathered}$ |  | (120) | $\begin{gathered} 2450 \\ 100050 \end{gathered}$ | $\begin{gathered} \text { cos } \\ \hline 15050 \\ \hline 1008 \end{gathered}$ | 0.95 | , 3 ase |  | ${ }^{22850}$ | $\begin{gathered} 2.575 \\ 10006 \end{gathered}$ | 0, 0 | $\xrightarrow{5.000}$ | (1000 | ${ }_{\text {a }}^{0.150}$ | (1000 |

Q4_30 (Satistaction of Winter Maintenance) by Q1 (FSA)

|  |  | взн | ${ }^{3}$ | ${ }^{\text {sac }}$ | ${ }_{82}$ | ${ }^{\text {®2V }}$ | ${ }^{\text {B2N }}$ | ${ }^{\text {B2X }}$ | ${ }^{122}$ | вз | взв | ${ }^{\text {E3E }}$ | ${ }^{136}$ |  |  | Inem | ${ }_{\text {a }}$ |  |  | пas |  |  |  | B4A |  |  |  |  | tow | ${ }_{\text {B2F }}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q4_30. Please tel us how satisfied you are with the following service provided by | Coumt | 7.18 | 3.6\% | $3.6 \%$ | ${ }^{125 \%}$ | 1.8\% | 5.45 | ${ }^{3.65}$ | ${ }_{188}$ | 10.7\% | 0.0\% | $54 \%$ | 00\% | , 8. | $0.0 \%$ | ${ }^{7.1 \%}$ | ${ }^{1.8 \%}$ | 3.68 | 0.08 | 1.86 | $36 \%$ | $0.0 \%$ | 10\% | $5.4 \%$ | 36\% | s.as | 8\% | ${ }^{10.75}$ | 1.85 | 0.08 | 000\% |
|  | \% wetit a 0 . | 8.15 | 495 | 5.48 | ${ }^{130 \%}$ | 296 | 3.45 | ${ }^{6.15}$ | 5.5 | 835\% | 00\% | 21.45 | 00\% | , 18 | 0.0\% | 6.36 | ${ }^{2685}$ | 0.05 | 0.058 | 4.38 | 34* | 0.05 | 258 | 88.8 | \% 76 | 0,0.8 | 25\% ${ }^{2}$ | 10,75 | 12588 | oos | 5.35 |
|  | \% within Q4_30 | S. | ${ }_{4}^{4058}$ | (3.15 | ${ }^{57 \%}$ | 1.90 | 9.50 | ${ }^{3.585}$ | ${ }^{0.9}$ | 7.150 | 0.7\% | ${ }^{0.95}$ | 3, 10.10 | ${ }^{3.0 \%}$ | ${ }^{455}$ | 3006 | 3.106 | 2.218 | ${ }^{0.958}$ | 2.58 | ${ }^{765}$ | ${ }^{125}$ | ${ }^{380}$ | 4.70 | ${ }^{388 \%}$ | ${ }^{3.3 \%}$ | 0.7\% | ${ }_{6}^{626}$ | 1.48 | 0.08 | ${ }^{40020}$ |
| Disasticed |  |  |  | 3, ${ }^{2}$ |  |  |  |  | 228 | 1 | 50, | 20.5 | \% | ${ }_{39}$ | 19 | 2085 |  |  |  |  |  |  | \% |  |  | ${ }^{\text {soow }}$ | 376. |  | . |  | ${ }^{4005}$ |
|  | \%sumit 0.30. | 600\% | $4{ }^{4985}$ | 3.36\% | $42 \%$ | 55.76 | 8.186 | 2.18 | 248 | 5.48 | 0.35\% | $12 \%$ |  | 11.7\% | 5780 | 6.0.0.0 | 4.56 | 1.58\% | 0.088 | 1.85 | 5.15 | $0^{0.65}$ | 3008 | $27{ }^{\text {\% }}$ | 2.16 | 3006 | 0.95 | $4{ }^{46}$ | 0.05 | ${ }^{0.356}$ | -0008 |
| vera |  | 303\% | ${ }^{30988}$ | ${ }^{3245}$ | 259\% | ${ }_{569 \%}$ | 31.08 | ${ }^{21.285}$ | ${ }^{44485}$ | 250\% | 250\% | ${ }^{2265}$ | ${ }^{273 \%}$ | ${ }^{4385}$ | ${ }^{358 \%}$ | ${ }^{317,76}$ | ${ }^{38.55}$ | 25.0.8 | 16.78 | ${ }^{26,45}$ | ${ }^{2088 \%}$ | 22288 | 250\% | ${ }^{26.5 \%}$ | 23358 | ${ }_{3578}$ | ${ }^{375 \%}$ | ${ }^{22.68}$ | 0.08 | 100.08 | ${ }^{31.85}$ |
| , | \%xatition 3 . |  | ${ }_{\text {2 }}^{2 \times 5}$ | ${ }_{\text {a }}^{42008}$ | $\underset{\substack{3 \\ 167 \%}}{\substack{*}}$ | ${ }^{2.25 \%}$ | , 7.708 |  | $\underset{\substack{21885}}{218}$ | $\xrightarrow{745}$ | - | cos | (12\% | cos |  |  | cinco | ${ }_{\substack{1.65 \\ 20.05}}^{\text {20, }}$ | cose |  |  |  | ${ }_{\substack{535}}^{5.5}$ |  | $\underbrace{21 \%}_{21}$ | , 1.6 |  |  | $\underbrace{\text { a }}_{\substack{0.458 \\ 125}}$ | ${ }_{0}^{005}$ | cos |
| Tosal | Court | ${ }^{66}$ |  |  |  |  | ${ }^{87}$ | ${ }^{33}$ |  |  |  |  |  |  | ${ }^{53}$ | ${ }^{63}$ | ${ }^{39}$ | ${ }^{20}$ | ${ }_{18}^{18}$ | ${ }_{23}^{23}$ | \% ${ }^{59}$ | -9\% ${ }^{9}$ | ${ }^{40}$ |  |  | ${ }^{28}$ |  | ${ }^{56}$ |  |  | ${ }^{1050}$ |
|  | \%xammo |  | $\xrightarrow{3985}$ |  | cind | cos | (100080 |  | (10058 | ${ }^{\text {cex }}$ | (0as) | ${ }^{1035}$ |  | ${ }^{\text {max }}$ | (10004 | comb | , | , 10.95 | (1.1.85 | 2205 | -5.50\% | $\xrightarrow{\text { 0.0.05 }}$ | (1000\% |  |  | (27\% | $\xrightarrow{0.085}$ |  | (0.85 | ${ }^{0.158}$ | (10005 |





| $\begin{aligned} & \text { Q6_5. Please rale the } \\ & \text { following Cauncl Priority in } \\ & \text { terms of its importance to you: } \\ & \text { Service Defivery. } \end{aligned}$ |  |  | вз | вз | ${ }_{\text {Bac }}$ | ${ }^{82 V}$ | ${ }^{\text {B2V }}$ | B2V | ${ }^{\text {B2x }}$ | 182 | ${ }^{\text {ba }}$ | ${ }^{183}$ | ${ }^{\text {Bje }}$ | ${ }^{336}$ | ${ }_{\text {dab }}$ | dita | ${ }_{\text {a }}^{\text {a }}$ | ${ }^{\text {B3N }}$ | ${ }^{\text {B3P }}$ | з38 | ${ }^{\text {ass }}$ | в3т | Bav | 83 | ${ }^{\text {B4A }}$ | ${ }^{84}$ | 退 | d | 就 | bow | в2T |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $45 \%$ | 308\％ | 1785 | ${ }_{3 \times 8}$ | ${ }_{27 \%}$ | ${ }_{9.38}^{27}$ | 3．68\％ | ${ }_{278}^{8}$ | ${ }_{72 \%}{ }_{7}^{2 \%}$ | $0.0 \%$ | 1.454 | $21 \%$ | ${ }_{\text {a }}^{\text {28\％}}$ | ${ }_{48 \%}$ | ${ }_{5.25}^{15}$ | 4.85 | 1.45 | 1．78 | 48 | 65\％ | 1．7\％ | ${ }_{4}^{12}$ | 17\％ | 21\％ | ${ }^{21 \%}$ | 1.45 | 7288 | 1．0s | os | ${ }^{200}$ |
|  |  | \％smitio 01. | 948． | 250\％ | ${ }^{135 \%}$ | 20.45 | 23.5 | 307\％ | 33.35 | 44.45 | ${ }^{27} 78$ | 0.05 | 22．6\％ | 273\％ | 308\％ | 2598 | 23.18 | 30.88 | 20．0\％ | 23．58 | ${ }^{2005}$ | 317\％ | $556 \%$ | 3008 | 1438＊ | 2000 | 21.46 | 50.08 | 36276 | 2738 | 0.008 | ${ }^{27005}$ |
|  |  |  | ${ }^{698}$ | 3780 | ${ }^{28} 4$ | 5868 | － | ${ }^{7} 7.68$ | 3， 3.8 | 14.45 | ${ }_{728}{ }^{48}$ | 0．5\％ | 1．48． | 235\％ | ${ }^{648}$ | 5，${ }^{32}$ | ${ }^{3.18} 6$ | ${ }^{22} 8$ | 208 | 0．9\％ | ${ }_{208}^{108}$ | ${ }_{5}^{36} 5$ | 0.05 | ${ }_{4}^{268}$ | ${ }^{295}$ | 278 | ${ }^{27780}$ | 0．58 ${ }^{3}$ | ${ }^{4} 48$ | 1.28 | ${ }^{028}$ | ${ }^{160085}$ |
|  |  |  |  |  | \％ |  | 5 | 5， | 5， |  |  | 750\％ | 6ask | \％as． | \％ | 込 |  | 56as | ${ }^{6} 5$ | 2625 | 520s |  | 4．s． |  | 5 | 5 | 5 | \％ |  | 1270 | nous | $\frac{5953}{122}$ |
|  |  | \％xatimin 6.5 | 810 | ${ }^{605}$ | 2358 | 53 | 3005 | ${ }^{8.358}$ | ${ }^{2385}$ | 0.05 | 888． | 0．085 | 0．9\％ | 0．95\％ | ${ }^{144 *}$ | 53\％ | ${ }^{6.1278}$ | 3．006 | 235 | 1．58 | 30.8 | $30 \%$ | 0.00 | ${ }^{15 \%}$ | $338 \%$ | ${ }^{398}$ | 3．385 | 0．888 | 3， $3 \times$ | ${ }^{0.058}$ | ， | （120020 |
|  | Notasatimo |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 0\％ | ${ }^{13 \%}$ | 0， 0 | $0.0{ }^{\circ}$ | ${ }_{7} 7.15$ | $0.0{ }^{\circ}$ |  | 1000\％ |
|  |  | \％smitin 0 ： |  | 0 | 275 | （0．0\％ | ${ }_{0}^{0.005}$ | ， 1.15 | ${ }_{\text {cosem }}^{0.008}$ | ${ }^{0.05}$ | 0.08 | 0.05 | 0.05 | 0， 0 | 0.008 | 1，96 | ${ }_{4.85}$ | 26\％ | 0.05 | 0.05 | St | 1785 | ${ }_{0} 0.05$ | 0.005 | ，as | 5780 | 0，0．5 | 0，0．5 | 75 | 0.08 | 0，05 | come |
|  |  |  | （ | $\pm$ |  | （ 5 cos | （ | （ | $\underbrace{}_{\substack { \text { and } \\ \begin{subarray}{c}{\text { anes } \\ \text { and }{ \text { and } \\ \begin{subarray} { c } { \text { anes } \\ \text { and } } }\end{subarray}}$ | （ix | $\xrightarrow{7.15}$ | $\xrightarrow{0.45}$ | （135） | （ | （1000\％ |  | cos |  | （10058 | （10． | － | （1006\％ | （0．9\％ | （in） |  | （200\％ | （10006 | comm | 5．4． |  |  | ${ }_{\substack{\text { coos } \\ \text { 1000 }}}$ |

Q6＿6（mportance of Social Development）by a1（FSA）

（Service Level）by al（FSAA

|  |  | взн | ถม | ${ }^{\text {Bac }}$ | ${ }^{\text {B2V }}$ | ${ }^{\text {B2V }}$ | B2V | ${ }^{\text {B2X }}$ | ${ }^{182}$ | ExA | ${ }^{\text {E3E }}$ | Bue | ${ }^{1336}$ |  | Stat | and | dis | ${ }^{\text {B3P }}$ | вз | ${ }^{\text {axs }}$ | ${ }^{\text {B3T }}$ | Eav | ${ }^{832}$ | B4A | ${ }^{848}$ | Bet | ${ }^{186}$ | вал | bow | B2T |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \％omentio | ${ }^{53 \%}$ | 2888 | 25\％ | ${ }_{4}^{48 *}$ | $\ldots$ | 7．58 | 228 | ${ }^{3} 86$ | $56 \%$ | 0．0\％ | 10\％ | $3.1 \%$ | $\ldots$ | 4．180 | ${ }_{8}^{2758}$ | ${ }_{7}^{23}$ | 1．9\％ | 0．980 | ${ }^{98}$ | 56\％ | 19\％ | \％ | 25\％ | 25\％ | 1．98 | 1．8\％ | $5.6 \%$ | ${ }^{1.68}$ | 0．0s |  |
|  |  | ${ }^{25485}$ | 20．58 | 21．6\％ | 259\％ | 4.48 | ${ }^{27,35}$ | 21285 | 228 | 2，7\％ | 0．0\％ | 357\％ | ${ }^{455 \%}$ | ${ }^{407 \%}$ | 24．480 | 41.58 | 5908 | 30.08 | 2．188 | 4， 48 | 20．0\％ | ${ }^{33,3 \%}$ | 300\％ | ${ }^{2298}$ | ${ }^{268 \%}$ | 21.45 | ${ }^{1825 \%}$ | 31.08 | 4558 | 0.05 | ${ }^{296}$ |
| 隹 | \％mantin or： |  | ${ }_{4}^{4} 4$ |  | （ | ， 3.26 | ． 5.58 | － 3.2 | 2084 | ${ }_{7}^{7685}$ | 0.65 | ${ }^{095}$ | ${ }_{15}^{10}$ | ${ }^{7} 7$ | （60\％ | ${ }^{32}$ | 238 | ${ }^{10}$ | ， | ${ }^{2385}$ | ， 5.8 | 0.75 | 3 3.25 | 3 ${ }^{\text {a }}$ | ${ }^{260}$ | 2000 | ${ }^{0.356}$ | 5．4．0． | 0.95 | ${ }^{0.146}$ | ${ }^{1000}$ |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | ${ }_{4}^{40 \%}$ |  | $\underset{\substack{875 \% \\ 13.5 \%}}{\substack{\text { che }}}$ | cosk | ${ }_{8}^{4.808}$ |  |  | ${ }_{0}^{0.058}$ | ${ }_{9}^{808}$ | ${ }_{0}^{0.005}$ | ${ }^{4.4050}$ | 27x | ， $23 \%$ | ${ }^{0.00 \%}$ |  | 0 | （27\％ | ${ }_{\substack{0.005 \\ 0.05}}^{\substack{\text { a }}}$ | ${ }^{42005}$ |  | ， | ${ }_{\text {cke }}^{\substack{125 \%}}$ | 298 | $\underbrace{}_{\substack{\text { 533\％} \\ 133 \%}}$ | ${ }_{\substack{2.78 \\ 7.15}}$ |  | ${ }_{5}^{4085}$ | ${ }_{\substack{0.08 \\ 0.05}}^{0.0}$ |  | $\xrightarrow{000}$ |
| In | $\begin{aligned} & \hline \text { Count } \\ & \text { \% within Q7. } \end{aligned}$ | $8$ |  |  | $\begin{gathered} 56 \\ 500 \\ 50 \end{gathered}$ | $324$ |  | $\begin{gathered} 3,3 \\ \text { ank } \\ \text { anc } \end{gathered}$ | $\begin{array}{r} 18 \\ \substack{1020 \\ 10000} \end{array}$ | $\begin{array}{\|c\|c\|} 7.76 \\ 7 \\ 170.100 \end{array}$ | $0.50$ | $\begin{array}{r} 135 \\ 10008 \\ 1008 \end{array}$ | $x_{2020}^{2006}$ | esf |  | $\underset{\substack{65 \\ \hline \\ \hline \\ \hline}}{6505}$ | $\begin{aligned} & 3.36 \\ & .3 .0 .0 \end{aligned}$ | ${ }_{20}^{1.2096}$ | $\begin{array}{r} 136 \\ 125 \\ 1020 \end{array}$ | $\begin{array}{r} 256 \\ 2.25 \end{array}$ | $\begin{gathered} \text { cose } \\ \hline 150060 \end{gathered}$ | $0 . s^{2}$ | $30$ | $\underset{\substack{3525 \\ \hline \\ \hline}}{2505}$ |  | $\begin{array}{r} 268 \\ \text { 2068 } \\ \text { 20080 } \end{array}$ | $\begin{gathered} 0,70^{\circ} \\ 100080 \end{gathered}$ | $\substack{58 \\ 5.45 \\ 5 \\ \hline}$ | ${ }_{\text {cosem }}^{10.08}$ | ${ }_{\substack{0.158 \\ 10005}}$ | （100 |

Q8＿1（Service Level of Eusiness Support Services）by Q1（FSA）


Q8＿2（Service Level of Community Planning）by al（FSA）

${ }^{\text {as＿} 3 \text {（ Service Level of Econonic Development）by Q1（ FSA）}}$






D6 (Acadian or Francophone) by Q1 (FSA)

|  |  |  | взн | ${ }^{\text {®3 }}$ | ${ }^{\text {B4C }}$ | ${ }^{\text {B2Y }}$ | ${ }^{\text {B2V }}$ | B2N | Bex | ${ }^{122}$ | вз | ${ }^{\text {п3® }}$ | ${ }^{\text {Ble }}$ | ${ }^{136}$ | ${ }^{\text {B3\% }}$ | вas | взм | ${ }^{\text {вз\% }}$ | 83P | в3я | ${ }^{\text {a3s }}$ | ${ }^{\text {b3T }}$ | Bav | ${ }_{83}$ | ${ }^{\text {B }}$ | ${ }^{\text {B48 }}$ | BaE | ${ }^{866}$ | Bas | dow | 退 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Yes. Asastor | $\begin{aligned} & \text { Count } \\ & \text { \% within D6. } \end{aligned}$ | $556 \%$ | ${ }^{288}$ | ${ }^{56 \%}$ | 1.480 | 4.26 | ${ }_{3.85}$ | 5.68 | 2268 | ${ }_{56 \%}$ | $0.0 \%$ | 1.45 | ${ }^{42 \%}$ | 83\% | ${ }^{208 \%}$ | 6.980 | 2886 | 1.48 | 0.08 | ${ }_{1,48}$ | 1.48 | 0.05 | $56 \%$ | ${ }^{298 \%}$ | 1.458 | 4.286 | 0.085 | ${ }^{12.550}$ | 1.48 | 0.05 | coos |
|  |  | \% wimitio 0 . | 878\% | 478. | ${ }^{11,48}$ | 20\%\% | 9.480 | 7.45 | ${ }^{12958}$ | 14.35 | 555\% | 0.0\% | 7.1\% | $1435 \%$ | ${ }_{\text {c } 88}$ | 3888 | 88.8 | 5.38. | 5.08 | 0.08 | 4356 | 1.7\% | 0.05 | ${ }^{11.14}$ | 57\% | $36 \%$ | ${ }^{130 \% 8}$ | 0.085 | 17\%08 | 10.05 | 0.05 | 7.45 |
|  | Ves. F | court | 978\% | ${ }^{328}$ | 0.08 | ${ }^{32 \%}$ | 0.080 | ${ }^{19,48.4}$ | ${ }^{328}$ | ${ }^{325}$ | 65\% | $0.0 \%$ | $9{ }^{3} 7{ }^{3}$ | 00\% | 97\% | ${ }^{6.5 \%}$ | 0.08 | ${ }^{12.856}$ | ${ }^{328}$ | 0.08 | ${ }^{3228}$ | $322 \%$ | 0.0\% | 0.0x | 0.00\% | 0.005 | ${ }^{3286}$ | 0.008 | 0.008 | 0.08 | ${ }_{0}^{0.0 \%}$ | 000\% |
|  |  | \%smenio 01. | 5008 | 235. | 0.0.* | 2006 | 0.06 | 7.45 | 3285 | 7.15 | 278 | 0.0s | 21,45 | 00\% | 3,4* | 388 | 0.05 | 10.58 | 6.0\% | 0.08 | ${ }_{438}$ | 1.85 | 0.0\% | 0.0\% | 0.0\%s | 0.0\% | ${ }_{4}^{4.36}$ | 0.008 | 0.085 | 0.08 | 0.0.8 | 3.15 |
|  |  | \%smmin ${ }^{\text {a }}$ | ${ }_{50}^{58}$ | 4.4** | ${ }^{3.5 \%}$ | 5388 | ${ }^{32 \mathrm{~cm}}$ | 78 | 2.85 | ${ }_{1}^{126}$ | 7746 | 0.35 | ${ }^{10} 10$ | 208 | ${ }^{87}{ }^{\text {a }}$ | ${ }_{5} 548$ | ${ }_{6}^{625}$ | 3.56\% | 208 | ${ }^{1.36}$ | 2258 | ${ }_{6}^{62 \%}$ | 0.95 | ${ }^{3.5 \%}$ | ${ }_{3} 3.8$ | ${ }^{30 \%}$ | ${ }^{2,18}$ | 0.980 | ${ }_{4}^{4} 8$ | 1.08 | 0.18 | \%00\% |
|  | cos |  | \%memin | 8 83\% | ${ }^{33085}$ | $889 \%$ | 960\% | ${ }^{30.68}$ | ${ }^{6528}$ | ${ }^{80.95}$ | ${ }^{7} 968$ | ${ }^{918 \%}$ | 10005 | ${ }_{71,45}$ | ${ }^{85778}$ | ${ }^{\text {898\% }}$ | ${ }^{2258}$ | ${ }^{\text {91, } 28}$ | ${ }^{84285}$ | 30.08 | 18008 | ${ }^{21358}$ | ${ }^{966 \%}$ | 10008 | ${ }^{80996}$ | ${ }_{\text {923\% }}$ | ${ }_{96,4 \%}$ | ${ }^{326 \%}$ | 100.0\% | ${ }^{83,060}$ | 80,08 | 1000s | ${ }^{8988}$ |
|  |  |  | Court | 590\% | ${ }_{4}^{43}$ | ${ }^{36 \%}$ | 4.9080 | ${ }_{3}^{32}$ | ${ }^{8.80} 8$ |  |  | 72\% |  | 4,45 | 2120 | ${ }^{88}$ | 5238 | ${ }_{6}^{66}$ | 3, ${ }_{\text {3888 }}$ | 2008 | ${ }_{128}^{12}$ | ${ }_{238}^{23}$ |  | ${ }^{0.88}$ | ${ }^{3680}$ | ${ }^{355}$ | 2888 | ${ }^{238}$ | ${ }^{0.8 \%}$ | 5286 | 1.05 | 0.185 | riols |
|  |  |  | \%swnim 0 1. | 1000\% | 1000\% | 1000\% | 1000\% | 100.05 | 100.0.6 | 1000\% | 10005 | 1000\% | 1000\% | 1000\% | 1000\% | 10005\% | 1000\% | 100.056 | 100.05 | 10005 | 10.005 | 1000\% | 1000\% | 1000\% | 1000\% | 1000\% | 1000\% | 100005 | 100.08 | 100.08 | 10005 |  |  |


|  |  |  | взн | ${ }^{\text {®3 }}$ | ${ }_{\text {bac }}$ | ${ }^{\text {B2\% }}$ | ${ }^{22}$ | B2\% | ${ }_{\text {B2x }}$ | ${ }^{122}$ | в3 | вз | ${ }^{\text {B3E }}$ | ${ }^{136}$ | ${ }_{\text {cole }}^{\text {O1, }}$ | ${ }_{\text {a }}$ | dicle | Sex | ${ }^{\text {®3P }}$ | ${ }^{\text {вз }}$ | bas |  | , | ${ }^{132}$ | ${ }^{\text {B4a }}$ | ${ }^{\text {B4A }}$ | Bat | ${ }^{\text {Bag }}$ |  | bon | ${ }^{127}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 为 |  | $\begin{aligned} & \hline \text { Count } \\ & \text { \% within D7 } \end{aligned}$ | 8.140 | - ${ }^{385}$ | 4.0\% | ${ }_{524}^{44}$ | 3.3\% | 8.18 | 3.058 | 1.58 | 74.4 | 0.5\% | 1.5\% | 25\% | $\left.\begin{array}{c} 60 \\ 7, i, 20 \end{array}\right)$ | $\begin{gathered} 42 \\ 50020 \\ 5004 \end{gathered}$ |  | $\begin{array}{\|c} \substack{328 \\ 3.850} \end{array}$ | ${ }_{1}^{1.88}$ | 1.38 | ${ }^{2085}$ | 63\% | 0.98 | - ${ }_{393}{ }^{33}$ | ${ }^{2.05}$ | 2946 | 2.06 | 0.68 | ${ }_{5.25}^{46}$ | 1.285 | 0.18 | 1000\% |
|  |  |  |  | 85750 | 91.9\% |  | ${ }^{100008}$ | 8728 | ${ }^{10005}$ | ${ }^{\text {229\% }}$ | ${ }^{\text {84985 }}$ | 1000\% |  | t000\% |  | ${ }^{8945}$ |  |  | ${ }^{83385}$ | 100.0s |  |  |  |  |  |  | 81,0\% | ${ }^{625 \%}$ |  |  | 10008 | 8754 |
|  | Somen | come | 1678. | 0.008 | 0.0\% | 0.0\% | 0.000 | 0.085 | 0.088 | oos | 250\% | 0.05 | 0.05 | 0.058 | 839 | 0.006 | ${ }^{838}$ | 0.08 | 0.0\% | 0.085 | 1678 | ${ }^{\text {a33\% }}$ | 0.0\% | A | 83\% | 0.0\% | 0.080 | $0.0 \%$ | $0.0 \%$ | 0.85 | 0.08 | 000\% |
|  |  | \% watim 0 . | 344* | 0.0\% | 0.0\% | 0.0\% | 0.06 | 0.05 | 0.05 | 0.05 | 4.15 | 0.05 | 0.05 | 005 | ${ }_{122}$ | 00\% | 1.80 | 0.05 | 0.05 | 0.05 | 9,15 |  | 0.05 | 29\% | 3, 3 | 00\% | 0.05 | 0.05 | o.as | 0,0s | 00.5 | 125 |
|  |  | \% wilthin D7. \% within Q1. | - 0 0\% | ${ }_{0}^{0.00 \%}$ | ${ }_{\text {cose }}^{0.00 \%}$ | ${ }^{0.008}$ | ${ }^{0.008}$ | ${ }^{0.008}$ | ${ }_{0}^{0.008}$ | ${ }_{0}^{0.05}$ | cos | $\begin{aligned} & 0.00^{0} \\ & 0.05 \end{aligned}$ | ${ }^{00 \%}$ |  | coss |  | come |  | ${ }_{\substack{0.0 \\ 0.0 \\ 0.0}}$ | ${ }_{\substack{0.08 \\ 0.0}}$ | ${ }_{\substack{0.0 \\ 0.0 \\ 0.0}}$ | -00\% | 0 | - |  | ${ }_{\substack{0}}^{0.058}$ | ${ }_{\text {cose }}^{0.006}$ | O, | , | ${ }_{\substack{0.08}}^{0.0}$ | ${ }_{\substack{0.08}}^{0.0}$ | (0, |
|  | Smatemememe | Court | ${ }^{302}$ | 6.1\% | 30\% | $30 \%$ | $0.00{ }^{\circ}$ | $15.2 \%$ | 0.08 | ${ }^{30 \%}$ | ${ }^{121 \%}$ | $00 \%$ | $00 \%$ | 50\% | *3* | 0.0\% | 3,00 | 3.005 | 3.008 | 0.05 | 0, 0 \% | 20\% | 0\% | 50\% | 50\% | 5,12 | 0.008 | 0.008 | 0.008 | 0.008 | 0.os | (23) |
|  |  | \%swit | 178\% | 488\% | 270 | 2.46 | 0.0.6 | ${ }_{645}$ | 0.0.5 | 7,18 | ${ }_{5} 5$ | 0.08 | 00\% | 00\% | 13.18 | 0.08 | ${ }_{1}^{1,88}$ | 2980 | 5.68 | 0.0s | oos | ${ }_{185}$ | 0.08 | 0.05 | 338\% | 7730 | 0.0.5 | 0.00 | 0.02 | 0.0s | 0.008 | - |
|  |  | \%ommin | 1008 | 0, | 0.00\% | ${ }^{0.00 \%}$ | 0.008 | 20.08 | 0 |  | 1000 | 0 | 0 | ${ }^{0.00} 5$ | 100\% | \%os | (10.0s | , 0.00 | ${ }_{\substack{\text { cosem } \\ 568}}$ | ${ }^{0.05}$ | ${ }_{\substack{20.50}}^{9}$ | (10.0\% | 00\% | 0.00 | 0,0\%\% | 0,0\%\% | 0.0.0 | 0.006 | 0 | 0.008 | 0 | \% |
|  | Ffipho |  | $00 \%$ | 20\% | $0.0 \%$ | 0.00 | 0.008 | Os | 0.08 | 0.08 | $00 \%$ | 0.05 | $50 \%$ | $50 \%$ | 50\% | $0.0 \%$ | 0.08 | 0.00 | 0.0\% | 0.08 | 0.08 | 00\% | \% | 00 | 50\% | \% | 08 | 0.008 | 0.088 | 0.08 | 0.05 | 0008 |
|  |  | \%satio | 00s | 244 | 0.005 | 0080 | 0.006 | 0.05 | 0.05 | 0.08 |  | 0.08 | 0.08 | 00\% | 0.00 | 00 | 0.005 | 0.05 | 0.05 | 0.008 | $0{ }^{0.5}$ | 0.05 | 0, 0 | 0.008 | 0.008 | 0as\% | 0.0.0 | 0.05 | 0.056 | 0.05 | 0.08 | 0.15 |
|  |  | \% | 3, 38 | ${ }^{333} 24 \times$ | $\begin{aligned} & 0.0 x \\ & 0.0 \times x \\ & 0 \end{aligned}$ | ${ }_{\text {cosem }}^{0.008}$ | 0 | ${ }^{0.008}$ | ${ }_{\substack{0.08 \\ 0.05}}^{0}$ |  | (3, $3.4 \times$ | $\begin{aligned} & 0.05 \\ & 0.05 x \end{aligned}$ | $0_{0}^{00 \%}$ |  | $\begin{aligned} & 0.0 \% \\ & 0.0 \% \end{aligned}$ | $\begin{aligned} & \text { o.0x } \\ & 0.008 \\ & \hline \end{aligned}$ | $\begin{aligned} & 0.0 \times 5 \\ & 0.006 \end{aligned}$ | comb | 0,008 | $\underbrace{0.005}_{0}$ | ${ }_{0}^{0.005}$ | $\begin{aligned} & 0.0 \% \\ & 0.006 \\ & 0.0 \end{aligned}$ | $\begin{aligned} & 0.05 \\ & 0.08 x \\ & 0.0 \end{aligned}$ | $\begin{aligned} & 0.05 x \\ & 0.00 \end{aligned}$ | $0.0 \%$ | $0.0 \%$ | ${ }_{0}^{0.0 .05}$ | 0.006 | 0 | ${ }_{\substack{0.085}}^{0.0}$ | ${ }_{\substack{0.08 \\ 0.08}}$ | (0008 |
|  | $\stackrel{\text { amb }}{ }$ | Count \% within D7 | cose |  | oover | oow | ond | $0_{0}^{0.05}$ | $\operatorname{cosex}^{0.05}$ | oos | $\frac{0.0}{0} 0$ | $0$ | $0.0 \% 1$ | 0.005 | $0_{0}^{0.0 \%}$ | ${ }^{3335}$ | $\begin{aligned} & 0.0 \\ & 0.068 \end{aligned}$ | ${ }^{33,35}$ | $\begin{gathered} 0.08 \\ 0.080 \\ 0.08 \end{gathered}$ | 0.05 | 0.0 .5 | $\cos _{0.0 \%}^{00 \%}$ | $0.0 \%$ | $0.0$ | $\begin{aligned} & 0.0 \% \\ & 0.0 \% \end{aligned}$ | $0.0 x$ | $0.0 x$ | $0.0 \times 1$ | $x_{0}^{\circ}$ | ${ }_{\substack{0.088}}^{0.0}$ | cos | ${ }^{\text {cosex }}$ |
|  | Stick | court | 0.0\% | 0.008 | ,0\% | ${ }^{0.0 \%}$ | 0.008 | 0.08 | ${ }^{0.058}$ | 0.00s | 0.08 | 0.0\% |  | 00\% | 0,0\% | (10\% | 0.000 | 0.000 | 0,00\% | 0 | as. | 00\% | 0,0\% | ,0\% | ,o.00 |  | com | 0.000 | , | cose | ${ }_{0}^{0.005}$ | 0, 0 |
|  | Westamiour |  | pos | Sos. | \%os | 00\% | 0.00 |  |  |  |  |  |  |  | 0.008 | 2.4. |  |  | 0,00 |  | aso | \%os. |  | \% |  |  | 0.000 | 0.08 |  |  |  |  |
|  | Mghan ete) | $\begin{aligned} & \text { \% within D7 } \\ & \% \text { within Q1 } \end{aligned}$ |  | oos | oove | oove | oose | $\begin{aligned} & 0.05 \\ & 0.05 \\ & 0.0 \end{aligned}$ | $\begin{aligned} & 0.005 \\ & 0.05 \\ & 0.0 \end{aligned}$ | oos | $\underbrace{0005}_{0}$ | $\begin{gathered} 005 \\ 0005 \\ 0 \end{gathered}$ |  | $\begin{array}{r} 00 \% \\ 0.00 \% \\ 0 \end{array}$ | $\begin{aligned} & 0.0 \% \\ & 0.00 \end{aligned}$ | $\begin{aligned} & 0.0 \% \\ & 0.06 \end{aligned}$ | $\begin{gathered} 10000 \\ \substack{1080} \\ \hline 10 \end{gathered}$ | $0$ | $\begin{aligned} & 0.05 \\ & 0.05 \\ & 0.0 \end{aligned}$ | $\begin{gathered} 0.08 \\ 0.05 \\ 0.05 \end{gathered}$ | $\begin{gathered} 0.00 \\ 0 \\ 0,05 \end{gathered}$ | oove | oos | oove | $\begin{aligned} & 0.0 \% \\ & 0.0 \% \end{aligned}$ | ${ }_{\substack{0.0 \%}}^{0.0}$ | $\begin{aligned} & 0.06 \\ & 0.006 \end{aligned}$ | $0$ |  |  | ${ }_{0}^{0.05}$ | cosy |
|  |  | $\begin{aligned} & \text { Count } \\ & \text { \% within D7. } \\ & \text { \% within 01 } \end{aligned}$ | ${ }^{0.00 \%}$ | ${ }_{0}^{0.00 \%}$ | ${ }_{\text {cose }}^{0.0 .0}$ |  | ${ }^{0.008}$ | $\begin{gathered} 0.05 \\ 0.05 \end{gathered}$ | ${ }_{0}^{0.005}$ | ${ }_{\text {a }}^{0.0}$ | -0.05 | $\begin{aligned} & 0.05 \\ & 0.05 \end{aligned}$ | $\begin{aligned} & 0.0 \% \\ & 0.0 \end{aligned}$ | ${ }^{0.00 \%}$ | , 0.008 | $\begin{aligned} & 0.068 \\ & 0.06 \end{aligned}$ | $100.0 \%$ <br> $3.6 \%$ | $\begin{aligned} & 0.0 \times 5 \\ & 0.06 \end{aligned}$ | $\begin{aligned} & 0.05 \\ & 0.08 \end{aligned}$ | ${ }_{\substack{0.05 \\ 0.05}}^{\substack{\text { a }}}$ | $\begin{gathered} 0005 \\ 0.006 \\ 0.0 \end{gathered}$ | $\begin{aligned} & 0.0 \% \\ & 0.0 x \end{aligned}$ | $0_{0,5}^{0.0}$ | 0 | ${ }_{0}^{0.00 \%}$ | ${ }_{0}^{0.008}$ | ${ }_{\substack{0.0 .0 \\ 0.00}}^{\text {a }}$ | 0 | 0 | ${ }^{0.006}$ | ${ }^{0.05}$ | (020\% |
|  | First Nations (example: North American Indian; includes Status and Non-Status |  |  | ${ }^{8.385}$ | ${ }_{\substack{167 \% \% \\ 5.4 \%}}$ | ${ }^{8.85}$ | 0.0 .08 | $\begin{array}{r} 25.0 \% \\ 3.8 \% \end{array}$ | $\begin{aligned} & 0.05 \\ & 0.05 \end{aligned}$ | $\begin{gathered} 0.05 \\ 0.005 \end{gathered}$ | $0_{0.0 \%}^{0.0}$ | $\begin{gathered} 0.0 \% \\ 0.050 \end{gathered}$ |  | $\frac{0}{0}$ | ${ }_{\substack{83 \% \\ 12 \%}}^{\text {cos }}$ | $\begin{aligned} & 0.0 \% \\ & 0.00 \end{aligned}$ | $0.050$ | oos | $\begin{aligned} & 0.0 \% \\ & 0.05 \end{aligned}$ | 0.008 | $\begin{aligned} & 0.05 \\ & 0.050 \end{aligned}$ | $0.0$ | $\begin{aligned} & 0.05 \\ & 0.050 \end{aligned}$ | $0.0 \% x_{1}^{0}$ | $\begin{aligned} & 83 * \\ & 3 \times 5 \end{aligned}$ | $\begin{aligned} & 0.0 \% \\ & 0.0 \% \end{aligned}$ | $0.0 .0$ | ${ }_{\text {c }}^{8.588}$ | $\begin{aligned} & 0.0 \times 0 \\ & 0.00 \end{aligned}$ | ${ }_{0}^{0.085}$ | ${ }_{0}^{0.085}$ | (000\% |
|  |  | $\begin{aligned} & \text { Count } \\ & \text { \% within D } \end{aligned}$ | 1435\% | 0.0\%\% | 0.0\% | $0.0 \%$ | 0.0.6 | 0.085 | ${ }^{0.088}$ | oos | ${ }^{1438}$ | $0.0 \%$ | $00 \%$ | 0.00\% | 0.0\% | 0.0.6 | ${ }^{14.358}$ | ${ }^{14.356}$ | 0.0.8 | 0.008 | 0.008 | 00\% | ${ }^{0.058}$ | 0.00x |  | 0,0\% | ${ }^{14.350}$ | ${ }^{14,385}$ | ${ }_{\text {1.308 }}^{108}$ | 0.008 | ${ }_{0}^{0.05}$ | 20\% |
|  | Imak | Court |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | \% xatim 0 , | 0 | 0 | ${ }_{\substack{0.00 \%}}^{0.0}$ | ${ }_{\substack{0.0 \%}}^{0.0}$ | 0 | 0 | 0 | ${ }_{0}^{0.05}$ | (005 | ${ }_{0}^{0.05}$ | $0$ | $\left.\begin{gathered} 00 \% \\ 000 \% \\ 0.0 \end{gathered} \right\rvert\,$ | $\begin{aligned} & 00051 \\ & 0.005 \end{aligned}$ | $\begin{gathered} 0.0 \% \\ 0.006 \end{gathered}$ | $\begin{aligned} & 0.06 \\ & 0.050 \end{aligned}$ | $\begin{aligned} & 0.065 \\ & 0.065 \end{aligned}$ |  | ${ }_{\text {cose }}^{0.005}$ | ${ }_{\substack{0.05 \\ 0.05}}^{0.0}$ | $005$ | $\begin{aligned} & 0.05 \\ & 0.05 x \\ & 0.0 \end{aligned}$ | ${ }_{0}^{0.055}$ | ${ }_{0}^{0.005}$ | ${ }^{0.00 \%}$ | 0 | comen | co.as) | ${ }_{0}^{0.05}$ | ${ }_{0}^{0.05}$ | (now |
|  |  | $\begin{aligned} & \hline \text { Count } \\ & \% \text { within D7. } \end{aligned}$ | 00\% | 0.0\% | $0.0 \%$ | 77\% | 0.008 | 0.05 | 0.08 | 0.05 | 985\% | 0.05 | $00 \%$ | 00\% | 308\% | ${ }^{30 \%}$ | 11.58 | 0.085 | 3.88 | 0.008 | 3 as | $0.0 \%$ | 00\% | 0.04 | ${ }^{3 \mathrm{ax}}$ | 0,00\% | 11.58 | ${ }^{3.8 \%}$ | 15.45 | 0.0s8 | 0.08 | \% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ${ }^{78}$ |
|  |  | $\begin{aligned} & \hline \text { Count } \\ & \text { \% within D7 } \\ & \text { \% within Q1 } \end{aligned}$ |  | $\begin{gathered} 424 \\ \hline \end{gathered}$ | $\left.\begin{gathered} 3.350 \\ \hline 100050 \end{gathered} \right\rvert\,$ |  |  |  | $\begin{gathered} 256 \\ \hline 2050 \\ 10005 \end{gathered}$ | $\begin{gathered} 1.10 \\ 1050 \\ 10050 \end{gathered}$ |  | $\begin{gathered} 0,505 \\ \hline 0005 \end{gathered}$ | $\begin{array}{r} 1.14 \\ 1050 \\ 10050 \end{array}$ | $\begin{gathered} 22 \times 1 \\ \hline 12008 \end{gathered}$ |  | $\begin{gathered} 40005 \\ 10006 \end{gathered}$ |  | $\begin{array}{r} 35 \\ 3.6 \% \end{array}$ |  | $\begin{aligned} & \text { 111 } \\ & \hline 1005 \end{aligned}$ |  |  | (07\% |  |  | $\begin{gathered} 275 \\ \begin{array}{c} 2750 \end{array} \\ \hline 10054 \end{gathered}$ | $\left.\begin{gathered} 2,25 \\ \hline 10050 \end{gathered} \right\rvert\,$ | (o.0. | $\begin{gathered} 5.52 \\ 1 \\ 1 \end{gathered}$ | (1005 | atis | (tact |

## Q1 (FSA) by D1 (Gender)




Q2 (Value of Property Tax) by D1 (Gender)


Q3 (Taxes and Fees) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: | Decrease taxes Count <br> and fees, even if $\%$ within Q3. <br> municipal services $\%$ within D1. <br> must decrease \% wise |  | 112 | 86 | 2 | $\begin{array}{r} 200 \\ 100.0 \% \\ 19.9 \% \end{array}$ |
|  |  |  | 56.0\% | 43.0\% | 1.0\% |  |
|  |  |  | 23.9\% | 16.3\% | 25.0\% |  |
|  | Maintain taxes and <br> fees, even if it <br> mean reducing <br> some municipal <br> Increase municipal services, even if taxes and fees | Count | 204 | 253 | 1 | 458 |
|  |  | \% within Q3. | 44.5\% | 55.2\% | 0.2\% | 100.0\% |
|  |  | \% within D1. | 43.5\% | 48.0\% | 12.5\% | 45.6\% |
|  |  | Count | 153 | 188 | 5 | 346 |
|  |  | \% within Q3. | 44.2\% | 54.3\% | 1.4\% | 100.0\% |
|  |  | \% within D1. | 32.6\% | 35.7\% | 62.5\% | 34.5\% |
| Total | Count\% within Q3.\% within D1. |  | 469 | 527 | 8 | 1004 |
|  |  |  | 46.7\% | 52.5\% | 0.8\% | 100.0\% |
|  |  |  | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_1 (Satisfaction of Accessibility Programming) by D1 (Gender)



Q4_2 (Satisfaction of Affordability / Free Programming) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q4_2. Please tell us how satisfied you are with the following service provided by the municipality: Affordability / free programming. | Very satisfied | Count | 37 | 34 | 0 | $\begin{array}{r} 71 \\ 100.0 \% \\ 9.1 \% \end{array}$ |
|  |  | \% within Q4_2. | 52.1\% | 47.9\% | 0.0\% |  |
|  |  | \% within D1. | 10.7\% | 7.9\% | 0.0\% |  |
|  | Satisfied | Count | 227 | 255 | 4 | $\begin{array}{r} 486 \\ 100.0 \% \\ 62.1 \% \end{array}$ |
|  |  | \% within Q4_2. | 46.7\% | 52.5\% | 0.8\% |  |
|  |  | \% within D1. | 65.6\% | 59.3\% | 57.1\% |  |
|  | Dissatisfied | Count | 57 | 105 | 2 | $\begin{array}{r} 164 \\ 100.0 \% \\ 20.9 \% \end{array}$ |
|  |  | \% within Q4_2. | 34.8\% | 64.0\% | 1.2\% |  |
|  |  | \% within D1. | 16.5\% | 24.4\% | 28.6\% |  |
|  | Very dissatisfied | Count | 25 | 36 | 1 | $\begin{array}{r} \hline 62 \\ 100.0 \% \\ 7.9 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_2. | 40.3\% | 58.1\% | 1.6\% |  |
|  |  | \% within D1. | 7.2\% | 8.4\% | 14.3\% |  |
| Total |  | Count | 346 | 430 | 7 | $\begin{array}{r} 783 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_2. | 44.2\% | 54.9\% | 0.9\% |  |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% |  |

Q4_3 (Satisfaction of Arts and Cultural Programming) by D1 (Gender)

|  |  |  | D1. What gender | tity do you mos | sociate with? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary | Total |
| Q4_3. Please tell us how | Very satisfied | Count | 30 | 20 | 0 | 50 |
| atisfied you are with the |  | \% within Q4_3. | 60.0\% | 40.0\% | 0.0\% | 100.0\% |
| the municipality: Arts and |  | \% within D1. | 12.7\% | 7.5\% | 0.0\% | 9.9\% |
| cultural facilities and | Satisfied | Count | 153 | 133 | 1 | 287 |
| programs. |  | \% within Q4_3. | 53.3\% | 46.3\% | 0.3\% | 100.0\% |
|  |  | \% within D1. | 64.8\% | 50.0\% | 25.0\% | 56.7\% |
|  | Dissatisfied | Count | 39 | 89 | 3 | 131 |
|  |  | \% within Q4_3. | 29.8\% | 67.9\% | 2.3\% | 100.0\% |
|  |  | \% within D1. | 16.5\% | 33.5\% | 75.0\% | 25.9\% |
|  | Very dissatisfied | Count | 14 | 24 | 0 | 38 |
|  |  | \% within Q4_3. | 36.8\% | 63.2\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 5.9\% | 9.0\% | 0.0\% | 7.5\% |
| Total |  | Count | 236 | 266 | 4 | 506 |
|  |  | \% within Q4_3. | 46.6\% | 52.6\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_4 (Satisfaction of Bike Lanes / Cycling Facilities) by D1 (Gender)

|  |  |  | D1. What gender | tity do you mos | sociate with? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary | Total |
| Q4_4. Please tell us how | Very satisfied | Count | 50 | 27 | 0 | 77 |
| satisfied you are with the |  | \% within Q4_4. | 64.9\% | 35.1\% | 0.0\% | 100.0\% |
| the municipality: Bike lanes / |  | \% within D1. | 13.3\% | 6.8\% | 0.0\% | 9.9\% |
| cycling facilities. | Satisfied | Count | 100 | 125 | 2 | 227 |
|  |  | \% within Q4_4. | 44.1\% | 55.1\% | 0.9\% | 100.0\% |
|  |  | \% within D1. | 26.5\% | 31.6\% | 25.0\% | 29.1\% |
|  | Dissatisfied | Count | 116 | 132 | 4 | 252 |
|  |  | \% within Q4_4. | 46.0\% | 52.4\% | 1.6\% | 100.0\% |
|  |  | \% within D1. | 30.8\% | 33.4\% | 50.0\% | 32.3\% |
|  | Very dissatisfied | Count | 111 | 111 | 2 | 224 |
|  |  | \% within Q4_4. | 49.6\% | 49.6\% | 0.9\% | 100.0\% |
|  |  | \% within D1. | 29.4\% | 28.1\% | 25.0\% | 28.7\% |
| Total |  | Count | 377 | 395 | 8 | 780 |
|  |  | \% within Q4_4. | 48.3\% | 50.6\% | 1.0\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_5 (Satisfaction of Business Support Services) by D1 (Gender)

|  |  |  | D1. What gender | tity do you mos | sociate with? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary | Total |
| Q4_5. Please tell us how | Very satisfied | Count | 15 | 7 | 0 | 22 |
| atisfied you are with the |  | \% within Q4_5. | 68.2\% | 31.8\% | 0.0\% | 100.0\% |
| the municipality: Business |  | \% within D1. | 5.8\% | 3.1\% | 0.0\% | 4.5\% |
| support services (example: | Satisfied | Count | 135 | 138 | 1 | 274 |
| permits). |  | \% within Q4_5. | 49.3\% | 50.4\% | 0.4\% | 100.0\% |
|  |  | \% within D1. | 52.3\% | 60.8\% | 50.0\% | 56.3\% |
|  | Dissatisfied | Count | 78 | 59 | 1 | 138 |
|  |  | \% within Q4_5. | 56.5\% | 42.8\% | 0.7\% | 100.0\% |
|  |  | \% within D1. | 30.2\% | 26.0\% | 50.0\% | 28.3\% |
|  | Very dissatisfied | Count | 30 | 23 | 0 | 53 |
|  |  | \% within Q4_5. | 56.6\% | 43.4\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 11.6\% | 10.1\% | 0.0\% | 10.9\% |
| Total |  | Count | 258 | 227 | 2 | 487 |
|  |  | \% within Q4_5. | 53.0\% | 46.6\% | 0.4\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_6 (Satisfaction of Cleanliness) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q4_6. Please tell us how satisfied you are with the following service provided by the municipality: Cleanliness (example: litter \& graffiti removal). | Very satisfied | Count | 33 | 42 | 1 | 76 |
|  |  | \% within Q4_6. | 43.4\% | 55.3\% | 1.3\% | 100.0\% |
|  |  | \% within D1. | 7.3\% | 8.2\% | 12.5\% | 7.8\% |
|  | Satisfied | Count | 246 | 264 | 4 | 514 |
|  |  | \% within Q4_6. | 47.9\% | 51.4\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 54.2\% | 51.6\% | 50.0\% | 52.8\% |
|  | Dissatisfied | Count | 122 | 145 | 1 | 268 |
|  |  | \% within Q4_6. | 45.5\% | 54.1\% | 0.4\% | 100.0\% |
|  |  | \% within D1. | 26.9\% | 28.3\% | 12.5\% | 27.5\% |
|  | Very dissatisfied | Count | 53 | 61 | 2 | 116 |
|  |  | \% within Q4_6. | 45.7\% | 52.6\% | 1.7\% | 100.0\% |
|  |  | \% within D1. | 11.7\% | 11.9\% | 25.0\% | 11.9\% |
| Total |  | Count | 454 | 512 | 8 | 974 |
|  |  | \% within Q4_6. | 46.6\% | 52.6\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_7 (Satisfaction of Community Planning) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q4_7. Please tell us how satisfied you are with the following service provided by the municipality: Community planning / land use planning and approvals. | Very satisfied | Count | 11 | 11 | 0 | $\begin{array}{r} 22 \\ 100.0 \% \\ 2.7 \% \end{array}$ |
|  |  | \% within Q4_7. | 50.0\% | 50.0\% | 0.0\% |  |
|  |  | \% within D1. | 2.7\% | 2.7\% | 0.0\% |  |
|  | Satisfied | Count | 147 | 133 | 1 | $\begin{array}{r} \hline 281 \\ 100.0 \% \\ 33.9 \% \end{array}$ |
|  |  | \% within Q4_7. | 52.3\% | 47.3\% | 0.4\% |  |
|  |  | \% within D1. | 35.9\% | 32.1\% | 20.0\% |  |
|  | Dissatisfied | Count | 149 | 150 | 1 | $\begin{array}{r} \hline 300 \\ 100.0 \% \\ 36.2 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_7. | 49.7\% | 50.0\% | 0.3\% |  |
|  |  | \% within D1. | 36.4\% | 36.2\% | 20.0\% |  |
|  | Very dissatisfied | Count | 102 | 120 | 3 | $\begin{array}{r} 225 \\ 100.0 \% \\ 27.2 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_7. | 45.3\% | 53.3\% | 1.3\% |  |
|  |  | \% within D1. | 24.9\% | 29.0\% | 60.0\% |  |
| Total |  | Count | 409 | 414 | 5 |  |
|  |  | \% within Q4_7. | 49.4\% | 50.0\% | 0.6\% |  |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% |  |

Q4_8 (Satisfaction of Community Standards) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q4 8. Please tell us how satisfied you are with the following service provided by the municipality: Community standards (example: by-law enforcement). | Very satisfied | Count | 21 | 12 | 0 | 100.0\% <br> 3.9\% |
|  |  | \% within Q4_8. | 63.6\% | 36.4\% | 0.0\% |  |
|  |  | \% within D1. | 5.0\% | 2.8\% | 0.0\% |  |
|  | Satisfied | Count | 217 | 234 |  | 453$100.0 \%$$53.0 \%$ |
|  |  | \% within Q4_8. | 47.9\% | 51.7\% | 0.4\% |  |
|  |  | \% within D1. | 51.2\% | 55.1\% | 40.0\% |  |
|  | Dissatisfied | Count | 125 | 109 |  | $\begin{array}{r} 235 \\ 100.0 \% \\ 27.5 \% \end{array}$ |
|  |  | \% within Q4_8. | 53.2\% | 46.4\% | 0.4\% |  |
|  |  | \% within D1. | 29.5\% | 25.6\% | 20.0\% |  |
|  | Very dissatisfied | Count | 61 | 70 | 2 | $\begin{array}{r} 133 \\ 100.0 \% \\ 15.6 \% \end{array}$ |
|  |  | \% within Q4_8. | 45.9\% | 52.6\% | 1.5\% |  |
|  |  | \% within D1. | 14.4\% | 16.5\% | 40.0\% |  |
| Total |  | Count | 424 | 425 |  |  |
|  |  | \% within Q4_8. | 49.6\% | 49.8\% | 0.6\% |  |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% |  |

Q4_9 (Satisfaction of Diversity Programming) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q4 9. Please tell us how satisfied you are with the following service provided by the municipality: Diversity and inclusiveness programs (example: language and culture programming). | Very satisfied | Count | 49 | 25 | 0 | 74 |
|  |  | \% within Q4_9. | 66.2\% | 33.8\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 17.0\% | 7.2\% | 0.0\% | 11.5\% |
|  | Satisfied | Count | 175 | 205 | 4 | 384 |
|  |  | \% within Q4_9. | 45.6\% | 53.4\% | 1.0\% | 100.0\% |
|  |  | \% within D1. | 60.6\% | 59.2\% | 66.7\% | 59.9\% |
|  | Dissatisfied | Count | 47 | 87 | 2 | 136 |
|  |  | \% within Q4_9. | 34.6\% | 64.0\% | 1.5\% | 100.0\% |
|  |  | \% within D1. | 16.3\% | 25.1\% | 33.3\% | 21.2\% |
|  | Very dissatisfied | Count | 18 | 29 | 0 | 47 |
|  |  | \% within Q4_9. | 38.3\% | 61.7\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 6.2\% | 8.4\% | 0.0\% | 7.3\% |
| Total |  | Count | 289 | 346 | 6 | 641 |
|  |  | \% within Q4_9. | 45.1\% | 54.0\% | 0.9\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_10 (Satisfaction of Economic Development) by D1 (Gender)


Q4_11 (Satisfaction of Emergency Preparedness) by D1 (Gender)


Q4_12 (Satisfaction of Environmental Protection and Sustainability) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q4_12. Please tell us how satisfied you are with the following service provided by the municipality: Environmental protection and sustainability. | Very satisfied | Count | 26 | 12 | 0 | 38 |
|  |  | \% within Q4_12 | 68.4\% | 31.6\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 6.1\% | 2.5\% | 0.0\% | 4.2\% |
|  | Satisfied | Count | 228 | 196 | 1 | 425 |
|  |  | \% within Q4_12 | 53.6\% | 46.1\% | 0.2\% | 100.0\% |
|  |  | \% within D1. | 53.3\% | 41.5\% | 14.3\% | 46.9\% |
|  | Dissatisfied | Count | 106 | 164 | 6 | 276 |
|  |  | \% within Q4_12 | 38.4\% | 59.4\% | 2.2\% | 100.0\% |
|  |  | \% within D1. | 24.8\% | 34.7\% | 85.7\% | 30.4\% |
|  | Very dissatisfied | Count | 68 | 100 | 0 | 168 |
|  |  | \% within Q4_12 | 40.5\% | 59.5\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 15.9\% | 21.2\% | 0.0\% | 18.5\% |
| Total |  | Count | 428 | 472 | 7 | 907 |
|  |  | \% within Q4_12 | 47.2\% | 52.0\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_13 (Satisfaction of Fire Services) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q4_13. Please tell us how satisfied you are with the following service provided by the municipality: Fire services. | Very satisfied | Count | 128 | 126 | 0 | 254 |
|  |  | \% within Q4_13. | 50.4\% | 49.6\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 30.1\% | 27.9\% | 0.0\% | 28.9\% |
|  | Satisfied | Count | 260 | 305 | 2 | 567 |
|  |  | \% within Q4_13. | 45.9\% | 53.8\% | 0.4\% | 100.0\% |
|  |  | \% within D1. | 61.2\% | 67.5\% | 66.7\% | 64.4\% |
|  | Dissatisfied | Count | 30 | 13 | 1 | 44 |
|  |  | \% within Q4_13. | 68.2\% | 29.5\% | 2.3\% | 100.0\% |
|  |  | \% within D1. | 7.1\% | 2.9\% | 33.3\% | 5.0\% |
|  | Very dissatisfied | Count | 7 | 8 | 0 | 15 |
|  |  | \% within Q4_13. | 46.7\% | 53.3\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 1.6\% | 1.8\% | 0.0\% | 1.7\% |
| Total |  | Count | 425 | 452 | 3 | 880 |
|  |  | \% within Q4_13. | 48.3\% | 51.4\% | 0.3\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_14 (Satisfaction of Garbage, Recycling, and Organics Collection) by D1 (Gender)

|  |  |  | D1. What gender | tity do you mos | sociate with? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary | Total |
| Q4_14. Please tell us how | Very satisfied | Count | 129 | 134 | 0 | 263 |
| satisfied you are with the |  | \% within Q4_14. | 49.0\% | 51.0\% | 0.0\% | 100.0\% |
| the municipality: Garbage, |  | \% within D1. | 27.9\% | 26.0\% | 0.0\% | 26.7\% |
| recycling, and organics | Satisfied | Count | 268 | 302 | 5 | 575 |
| collection. |  | \% within Q4_14. | 46.6\% | 52.5\% | 0.9\% | 100.0\% |
|  |  | \% within D1. | 58.0\% | 58.6\% | 62.5\% | 58.4\% |
|  | Dissatisfied | Count | 43 | 53 | 0 | 96 |
|  |  | \% within Q4_14. | 44.8\% | 55.2\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 9.3\% | 10.3\% | 0.0\% | 9.7\% |
|  | Very dissatisfied | Count | 22 | 26 | 3 | 51 |
|  |  | \% within Q4_14. | 43.1\% | 51.0\% | 5.9\% | 100.0\% |
|  |  | \% within D1. | 4.8\% | 5.0\% | 37.5\% | 5.2\% |
| Total |  | Count | 462 | 515 | 8 | 985 |
|  |  | \% within Q4_14. | 46.9\% | 52.3\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_15 (Satisfaction of Halifax Public Libraries) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q4_15. Please tell us how satisfied you are with the following service provided by the municipality: Halifax Public Libraries. | Very satisfied | Count <br> \% within Q4_15. <br> \% within D1. | $\begin{array}{r} 213 \\ 44.9 \% \\ 50.1 \% \end{array}$ | 256 $54.0 \%$ $51.2 \%$ | 5 $1.1 \%$ $62.5 \%$ | $\begin{array}{r} 474 \\ 100.0 \% \\ 50.8 \% \end{array}$ |
|  | Satisfied | $\begin{aligned} & \text { Count } \\ & \text { \% within Q4_15. } \\ & \text { \% within D1. } \end{aligned}$ | $\begin{array}{r} \hline 190 \\ 45.9 \% \\ 44.7 \% \end{array}$ | $\begin{array}{r} \hline 223 \\ 53.9 \% \\ 44.6 \% \end{array}$ | 1 $0.2 \%$ $12.5 \%$ | $\begin{array}{r} 414 \\ 100.0 \% \\ 44.4 \% \end{array}$ |
|  | Dissatisfied | Count <br> \% within Q4_15. \% within D1. | 14 $48.3 \%$ $3.3 \%$ | 14 $48.3 \%$ $2.8 \%$ | 1 $3.4 \%$ $12.5 \%$ | $\begin{array}{r} 29 \\ 100.0 \% \\ 3.1 \% \end{array}$ |
|  | Very dissatisfied | Count <br> \% within Q4_15. <br> \% within D1. | 8 $50.0 \%$ $1.9 \%$ | 7 $43.8 \%$ $1.4 \%$ | 1 $6.3 \%$ $12.5 \%$ | $\begin{array}{r} 16 \\ 100.0 \% \\ 1.7 \% \end{array}$ |
| Total |  | $\begin{aligned} & \text { Count } \\ & \text { \% within Q4_15. } \\ & \text { \% within D1. } \end{aligned}$ | 425 $45.6 \%$ $100.0 \%$ | 500 $53.6 \%$ $100.0 \%$ | 8 $0.9 \%$ $100.0 \%$ | $\begin{array}{r} \hline 933 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q4_16 (Satisfaction of Overall City Maintenance) by D1 (Gender)


## Q4_17 (Satisfaction of Parking Enforcement) by D1 (Gender)

|  |  |  | D1. What gender | tity do you mos | sociate with? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary | Total |
| Q4_17. Please tell us how | Very satisfied | Count | 27 | 28 | 0 | 55 |
| satisfied you are with the |  | \% within Q4_17. | 49.1\% | 50.9\% | 0.0\% | 100.0\% |
| the municipality: Parking |  | \% within D1. | 6.7\% | 7.0\% | 0.0\% | 6.8\% |
| enforcement. | Satisfied | Count | 222 | 238 | 1 | 461 |
|  |  | \% within Q4_17. | 48.2\% | 51.6\% | 0.2\% | 100.0\% |
|  |  | \% within D1. | 55.4\% | 59.2\% | 25.0\% | 57.1\% |
|  | Dissatisfied | Count | 91 | 96 | 2 | 189 |
|  |  | \% within Q4_17. | 48.1\% | 50.8\% | 1.1\% | 100.0\% |
|  |  | \% within D1. | 22.7\% | 23.9\% | 50.0\% | 23.4\% |
|  | Very dissatisfied | Count | 61 | 40 | 1 | 102 |
|  |  | \% within Q4_17. | 59.8\% | 39.2\% | 1.0\% | 100.0\% |
|  |  | \% within D1. | 15.2\% | 10.0\% | 25.0\% | 12.6\% |
| Total |  | Count | 401 | 402 | 4 | 807 |
|  |  | \% within Q4_17. | 49.7\% | 49.8\% | 0.5\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_18 (Satisfaction of Police Services) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q4_18. Please tell us how satisfied you are with the following service provided by the municipality: Police services. | Very satisfied | Count | 94 | 82 | 0 | 176 |
|  |  | \% within Q4_18. | 53.4\% | 46.6\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 21.3\% | 17.1\% | 0.0\% | 19.0\% |
|  | Satisfied | Count | 266 | 311 | 2 | 579 |
|  |  | \% within Q4_18. | 45.9\% | 53.7\% | 0.3\% | 100.0\% |
|  |  | \% within D1. | 60.3\% | 64.8\% | 40.0\% | 62.5\% |
|  | Dissatisfied | Count | 52 | 58 | 1 | 111 |
|  |  | \% within Q4_18. | 46.8\% | 52.3\% | 0.9\% | 100.0\% |
|  |  | \% within D1. | 11.8\% | 12.1\% | 20.0\% | 12.0\% |
|  | Very dissatisfied | Count | 29 | 29 | 2 | 60 |
|  |  | \% within Q4_18. | 48.3\% | 48.3\% | 3.3\% | 100.0\% |
|  |  | \% within D1. | 6.6\% | 6.0\% | 40.0\% | 6.5\% |
| Total |  | Count | 441 | 480 | 5 | 926 |
|  |  | \% within Q4_18. | 47.6\% | 51.8\% | 0.5\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_19 (Satisfaction of Public Engagement) by D1 (Gender)

|  |  |  | D1. What gender | tity do you mos | sociate with? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary | Total |
| Q4_19. Please tell us how | Very satisfied | Count | 64 | 34 | 0 | 98 |
| atisfied you are with the |  | \% within Q4_19. | 65.3\% | 34.7\% | 0.0\% | 100.0\% |
| the municipality: Public |  | \% within D1. | 16.0\% | 8.7\% | 0.0\% | 12.3\% |
| engagement (example: | Satisfied | Count | 199 | 207 | 3 | 409 |
| consultation on projects like |  | \% within Q4_19. | 48.7\% | 50.6\% | 0.7\% | 100.0\% |
| Cogswell District). |  | \% within D1. | 49.9\% | 53.1\% | 50.0\% | 51.4\% |
|  | Dissatisfied | Count | 88 | 96 | 2 | 186 |
|  |  | \% within Q4_19. | 47.3\% | 51.6\% | 1.1\% | 100.0\% |
|  |  | \% within D1. | 22.1\% | 24.6\% | 33.3\% | 23.4\% |
|  | Very dissatisfied | Count | 48 | 53 | 1 | 102 |
|  |  | \% within Q4_19. | 47.1\% | 52.0\% | 1.0\% | 100.0\% |
|  |  | \% within D1. | 12.0\% | 13.6\% | 16.7\% | 12.8\% |
| Total |  | Count | 399 | 390 | 6 | 795 |
|  |  | \% within Q4_19. | 50.2\% | 49.1\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_20 (Satisfaction of Transit - Convenctional Bus \& Ferry) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q4 20. Please tell us how satisfied you are with the following service provided by the municipality: Public Transit Conventional bus \& ferry (example: reliability). | Very satisfied | Count | 33 | 23 | 0 | $\begin{array}{r} 56 \\ 100.0 \% \\ 6.3 \% \end{array}$ |
|  |  | \% within Q4_20. | 58.9\% | 41.1\% | 0.0\% |  |
|  |  | \% within D1. | 7.9\% | 4.9\% | 0.0\% |  |
|  | Satisfied | Count | 200 | 181 | 2 | $\begin{array}{r} 383 \\ 100.0 \% \\ 42.8 \% \end{array}$ |
|  |  | \% within Q4_20. | 52.2\% | 47.3\% | 0.5\% |  |
|  |  | \% within D1. | 47.8\% | 38.5\% | 28.6\% |  |
|  | Dissatisfied | Count | 123 | 167 | 3 | $\begin{array}{r} 293 \\ 100.0 \% \\ 32.7 \% \end{array}$ |
|  |  | \% within Q4_20. | 42.0\% | 57.0\% | 1.0\% |  |
|  |  | \% within D1. | 29.4\% | 35.5\% | 42.9\% |  |
|  | Very dissatisfied | Count | 62 | 99 | 2 | $\begin{array}{r} 163 \\ 100.0 \% \\ 18.2 \% \end{array}$ |
|  |  | \% within Q4_20. | 38.0\% | 60.7\% | 1.2\% |  |
|  |  | \% within D1. | 14.8\% | 21.1\% | 28.6\% |  |
| Total |  | Count |  |  | 7 | $\begin{array}{r} 895 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_20. | 46.7\% | 52.5\% | 0.8\% |  |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% |  |

Q4_21 (Satisfaction of Transit - Access-a-bus) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q4_21. Please tell us how satisfied you are with the following service provided by the municipality: Public Transit Access-a-bus (example: reliability). | Very satisfied | Count | 25 | 11 | 0 | 36 |
|  |  | \% within Q4_21. | 69.4\% | 30.6\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 14.9\% | 7.6\% | 0.0\% | 11.4\% |
|  | Satisfied | Count | 85 | 62 | 2 | 149 |
|  |  | \% within Q4_21. | 57.0\% | 41.6\% | 1.3\% | 100.0\% |
|  |  | \% within D1. | 50.6\% | 42.8\% | 100.0\% | 47.3\% |
|  | Dissatisfied | Count | 36 | 37 | 0 | 73 |
|  |  | \% within Q4_21. | 49.3\% | 50.7\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 21.4\% | 25.5\% | 0.0\% | 23.2\% |
|  | Very dissatisfied | Count | 22 | 35 | 0 | 57 |
|  |  | \% within Q4_21. | 38.6\% | 61.4\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 13.1\% | 24.1\% | 0.0\% | 18.1\% |
| Total |  | Count | 168 | 145 | 2 | 315 |
|  |  | \% within Q4_21. | 53.3\% | 46.0\% | 0.6\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_22 (Satisfaction of Overall Transit Service) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q4_22. Please tell us how satisfied you are with the following service provided by the municipality: Overall transit service. | Very satisfied | Count | 35 | 15 | 0 | 100.0\% 5.6\% |
|  |  | \% within Q4_22. | 70.0\% | 30.0\% | 0.0\% |  |
|  |  | \% within D1. | 8.4\% | 3.3\% | 0.0\% |  |
|  | Satisfied | Count | 191 | 186 |  | 379 <br> $100.0 \%$ <br> $42.8 \%$ <br> 30 |
|  |  | \% within Q4_22. | 50.4\% | 49.1\% | 0.5\% |  |
|  |  | \% within D1. | 45.6\% | 40.4\% | 28.6\% |  |
|  | Dissatisfied | Count | 126 | 171 |  | 300 <br> $100.0 \%$ <br> $33.9 \%$ |
|  |  | \% within Q4_22. | 42.0\% | 57.0\% | 1.0\% |  |
|  |  | \% within D1. | 30.1\% | 37.2\% | 42.9\% |  |
|  | Very dissatisfied | Count | 67 | 88 |  | 157$100.0 \%$$17.7 \%$ |
|  |  | \% within Q4_22. | 42.7\% | 56.1\% | 1.3\% |  |
|  |  | \% within D1. | 16.0\% | 19.1\% | 28.6\% |  |
| Total |  | Count | 419 | 460 | 7 |  |
|  |  | \% within Q4_22. | 47.3\% | 51.9\% | 0.8\% |  |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% |  |

Q4_23 (Satisfaction of Indoor Recreation Facilities) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q4 23. Please tell us how satisfied you are with the following service provided by the municipality: Indoor recreation facilities (example: community centres, pools). | Very satisfied | Count | 55 | 54 | 0 | 109 |
|  |  | \% within Q4_23. | 50.5\% | 49.5\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 14.0\% | 12.1\% | 0.0\% | 12.9\% |
|  | Satisfied | Count | 252 | 263 | 4 | 519 |
|  |  | \% within Q4_23. | 48.6\% | 50.7\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 64.3\% | 59.1\% | 66.7\% | 61.6\% |
|  | Dissatisfied | Count | 58 | 81 | 1 | 140 |
|  |  | \% within Q4_23. | 41.4\% | 57.9\% | 0.7\% | 100.0\% |
|  |  | \% within D1. | 14.8\% | 18.2\% | 16.7\% | 16.6\% |
|  | Very dissatisfied | Count | 27 | 47 | 1 | 75 |
|  |  | \% within Q4_23. | 36.0\% | 62.7\% | 1.3\% | 100.0\% |
|  |  | \% within D1. | 6.9\% | 10.6\% | 16.7\% | 8.9\% |
| Total |  | Count | 392 | 445 | 6 | 843 |
|  |  | \% within Q4_23. | 46.5\% | 52.8\% | 0.7\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_24 (Satisfaction of Outdoor Recreation Facilities) by D1 (Gender)


Q4_25 (Satisfaction of Recreation Programming) by D1 (Gender)


Q4_26 (Satisfaction of Sidewalk Maintenance) by D1 (Gender)


Q4_27 (Satisfaction of Street / Road Maintenance) by D1 (Gender)

|  |  |  | D1. What gender | tity do you mos | sociate with? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary | Total |
| Q4_27. Please tell us how | Very satisfied | Count | 19 | 14 | 0 | 33 |
| satisfied you are with the |  | \% within Q4_27. | 57.6\% | 42.4\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 4.1\% | 2.7\% | 0.0\% | 3.4\% |
| maintenance. | Satisfied | Count | 147 | 174 | 4 | 325 |
|  |  | \% within Q4_27. | 45.2\% | 53.5\% | 1.2\% | 100.0\% |
|  |  | \% within D1. | 31.7\% | 33.9\% | 66.7\% | 33.1\% |
|  | Dissatisfied | Count | 173 | 184 | 0 | 357 |
|  |  | \% within Q4_27. | 48.5\% | 51.5\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 37.4\% | 35.8\% | 0.0\% | 36.3\% |
|  | Very dissatisfied | Count | 124 | 142 | 2 | 268 |
|  |  | \% within Q4_27. | 46.3\% | 53.0\% | 0.7\% | 100.0\% |
|  |  | \% within D1. | 26.8\% | 27.6\% | 33.3\% | 27.3\% |
| Total |  | Count | 463 | 514 | 6 | 983 |
|  |  | \% within Q4_27. | 47.1\% | 52.3\% | 0.6\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_28 (Satisfaction of Traffic Management) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q4_28. Please tell us how satisfied you are with the following service provided by the municipality: Traffic management (example: signals). | Very satisfied | Count | 28 | 33 | 0 | $\begin{array}{r} 61 \\ 100.0 \% \\ 6.4 \% \end{array}$ |
|  |  | \% within Q4_28. | 45.9\% | 54.1\% | 0.0\% |  |
|  |  | \% within D1. | 6.1\% | 6.6\% | 0.0\% |  |
|  | Satisfied | Count | 231 | 266 | 3 | $\begin{array}{r} 500 \\ 100.0 \% \\ 52.1 \% \end{array}$ |
|  |  | \% within Q4_28. | 46.2\% | 53.2\% | 0.6\% |  |
|  |  | \% within D1. | 50.7\% | 53.5\% | 42.9\% |  |
|  | Dissatisfied | Count | 122 | 131 | 2 | $\begin{array}{r} \hline 255 \\ 100.0 \% \\ 26.6 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_28. | 47.8\% | 51.4\% | 0.8\% |  |
|  |  | \% within D1. | 26.8\% | 26.4\% | 28.6\% |  |
|  | Very dissatisfied | Count | 75 | 67 | 2 | $\begin{array}{r} 144 \\ 100.0 \% \\ 15.0 \% \end{array}$ |
|  |  | \% within Q4_28. | 52.1\% | 46.5\% | 1.4\% |  |
|  |  | \% within D1. | 16.4\% | 13.5\% | 28.6\% |  |
| Total | Count\% within Q4_28.\% within D1. |  | 456 | 497 | 7 | $\begin{array}{r} \hline 960 \\ 100.0 \% \\ 100.0 \% \\ \hline \end{array}$ |
|  |  |  | 47.5\% | 51.8\% | 0.7\% |  |
|  |  |  | 100.0\% | 100.0\% | 100.0\% |  |

Q4_29 (Satisfaction of Traffic / Pedestrian Safety) by D1 (Gender)

|  |  |  | D1. What gender | tity do you mos | sociate with? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary | Total |
| Q4_29. Please tell us how | Very satisfied | Count | 36 | 21 | 0 | 57 |
| satisfied you are with the |  | \% within Q4_29. | 63.2\% | 36.8\% | 0.0\% | 100.0\% |
| the mu |  | \% within D1. | 7.9\% | 4.1\% | 0.0\% | 5.9\% |
| pedestrian safety. | Satisfied | Count | 213 | 219 | 5 | 437 |
|  |  | \% within Q4_29. | 48.7\% | 50.1\% | 1.1\% | 100.0\% |
|  |  | \% within D1. | 46.7\% | 42.9\% | 62.5\% | 44.9\% |
|  | Dissatisfied | Count | 129 | 148 | 3 | 280 |
|  |  | \% within Q4_29. | 46.1\% | 52.9\% | 1.1\% | 100.0\% |
|  |  | \% within D1. | 28.3\% | 29.0\% | 37.5\% | 28.7\% |
|  | Very dissatisfied | Count | 78 | 122 | 0 | 200 |
|  |  | \% within Q4_29. | 39.0\% | 61.0\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 17.1\% | 23.9\% | 0.0\% | 20.5\% |
| Total |  | Count | 456 | 510 | 8 | 974 |
|  |  | \% within Q4_29. | 46.8\% | 52.4\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_30 (Satisfaction of Winter Maintenance) by D1 (Gender)


Q5 (Satisfaction of Services) by D1 (Gender)


Q6_1 (Importance of Governance and Engagement) by D1 (Gender)


Q6_2 (Importance of Economic Development) by D1 (Gender)


Q6_3 (Importance of Healthy Liveable Communities) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q6_3. Please rate the following Council Priority in terms of its importance to you: Healthy Liveable Communities. | Very important | Count | 260 | 405 | 6 | 671 |
|  |  | \% within Q6_3. | 38.7\% | 60.4\% | 0.9\% | 100.0\% |
|  |  | \% within D1. | 55.4\% | 76.7\% | 75.0\% | 66.8\% |
|  | Important | Count | 171 | 117 | 0 | 288 |
|  |  | \% within Q6_3. | 59.4\% | 40.6\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 36.5\% | 22.2\% | 0.0\% | 28.7\% |
|  | Not important | Count | 32 | 6 | 1 | 39 |
|  |  | \% within Q6_3. | 82.1\% | 15.4\% | 2.6\% | 100.0\% |
|  |  | \% within D1. | 6.8\% | 1.1\% | 12.5\% | 3.9\% |
|  | Not at all importan | Count | 6 | 0 | 1 | 7 |
|  |  | \% within Q6_3. | 85.7\% | 0.0\% | 14.3\% | 100.0\% |
|  |  | \% within D1. | 1.3\% | 0.0\% | 12.5\% | 0.7\% |
| Total |  | Count | 469 | 528 | 8 | 1005 |
|  |  | \% within Q6_3. | 46.7\% | 52.5\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | D1. What gender | tity do you mos | sociate with? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary | Total |
| Q6_4. Please rate the | Very important | Count | 246 | 352 | 6 | 604 |
| following Council Priority in |  | \% within Q6_4. | 40.7\% | 58.3\% | 1.0\% | 100.0\% |
| terms of its importance to you: |  | \% within D1. | 52.5\% | 66.7\% | 75.0\% | 60.1\% |
|  | Important | Count | 195 | 167 | 2 | 364 |
|  |  | \% within Q6_4. | 53.6\% | 45.9\% | 0.5\% | 100.0\% |
|  |  | \% within D1. | 41.6\% | 31.6\% | 25.0\% | 36.2\% |
|  | Not important | Count | 23 | 9 | 0 | 32 |
|  |  | \% within Q6_4. | 71.9\% | 28.1\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 4.9\% | 1.7\% | 0.0\% | 3.2\% |
|  | Not at all important | Count | 5 | 0 | 0 | 5 |
|  |  | \% within Q6_4. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 1.1\% | 0.0\% | 0.0\% | 0.5\% |
| Total |  | Count | 469 | 528 | 8 | 1005 |
|  |  | \% within Q6_4. | 46.7\% | 52.5\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_5 (Importance of Service Delivery) by D1 (Gender)

|  |  |  | What gender | ity do you mos | sociate with? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary | Total |
| Q6_5. Please rate the | Very important | Count | 106 | 161 | 1 | 268 |
| following Council Priority in |  | \% within Q6_5. | 39.6\% | 60.1\% | 0.4\% | 100.0\% |
| terms of its importance to you: Service Delivery. |  | \% within D1. | 22.6\% | 30.5\% | 12.5\% | 26.7\% |
|  | Important | Count | 292 | 307 | 5 | 604 |
|  |  | \% within Q6_5. | 48.3\% | 50.8\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 62.3\% | 58.1\% | 62.5\% | 60.1\% |
|  | Not important | Count | 67 | 54 | 2 | 123 |
|  |  | \% within Q6_5. | 54.5\% | 43.9\% | 1.6\% | 100.0\% |
|  |  | \% within D1. | 14.3\% | 10.2\% | 25.0\% | 12.2\% |
|  | Not at all important | Count | 4 | 6 | 0 | 10 |
|  |  | \% within Q6_5. | 40.0\% | 60.0\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 0.9\% | 1.1\% | 0.0\% | 1.0\% |
| Total |  | Count | 469 | 528 | 8 | 1005 |
|  |  | \% within Q6_5. | 46.7\% | 52.5\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q6_6 (Importance of Social Development) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q6 6. Please rate the following Council Priority in terms of its importance to you: Social Development. | Very important | Count | 115 | 255 | 5 |  |
|  |  | \% within Q6_6. | 30.7\% | 68.0\% | 1.3\% |  |
|  |  | \% within D1. | 24.5\% | 48.3\% | 62.5\% |  |
|  | Important | Count | 216 | 235 | 1 | 452 |
|  |  | \% within Q6_6. | 47.8\% | 52.0\% | 0.2\% | 100.0\% |
|  |  | \% within D1. | 46.1\% | 44.5\% | 12.5\% | 45.0\% |
|  | Not important | Count | 104 | 28 | 2 | 134 |
|  |  | \% within Q6_6. | 77.6\% | 20.9\% | 1.5\% | 100.0\% |
|  |  | \% within D1. | 22.2\% | 5.3\% | 25.0\% | 13.3\% |
|  | Not at all important | Count | 34 | 10 | 0 | $\begin{array}{r} \hline 44 \\ 100.0 \% \\ 4.4 \% \end{array}$ |
|  |  | \% within Q6_6. | 77.3\% | 22.7\% | 0.0\% |  |
|  |  | \% within D1. | 7.2\% | 1.9\% | 0.0\% |  |
| Total |  | Count | 469 | 528 |  | $\begin{array}{r} \hline 1005 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q6_6. | 46.7\% | 52.5\% | 0.8\% |  |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% |  |

## Q7 (Service Level) by D1 (Gender)

|  |  |  | D1. What gender | tity do you mos | sociate with? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary | Total |
| Q7. For the following | Increase service | Count | 118 | 173 | 4 | 295 |
| Governance \& Engagement | levels | \% within Q7. | 40.0\% | 58.6\% | 1.4\% | 100.0\% |
| whether you believe the |  | \% within D1. | 25.2\% | 32.8\% | 50.0\% | 29.4\% |
| municipality should increase, | Maintain service | Count | 306 | 330 | 4 | 640 |
| maintain, or reduce the level of | levels | \% within Q7. | 47.8\% | 51.6\% | 0.6\% | 100.0\% |
| service: Public engagement |  | \% within D1. | 65.2\% | 62.5\% | 50.0\% | 63.7\% |
|  | Decrease service | Count | 45 | 25 | 0 | 70 |
|  |  | \% within Q7. | 64.3\% | 35.7\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 9.6\% | 4.7\% | 0.0\% | 7.0\% |
| Total |  | Count | 469 | 528 | 8 | 1005 |
|  |  | \% within Q7. | 46.7\% | 52.5\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q8_1 (Service Level of Business Support Services) by D1 (Gender)


Q8_2 (Service Level of Community Planning) by D1 (Gender)


## Q8_3 (Service Level of Economic Development) by D1 (Gender)



Q9_1 (Service Level of Bike Lanes / Cycling Facilities) by D1 (Gender)


Q9_2 (Service Level of Parking Enforcement) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q9_2. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parking enforcement. | Increase service levels | Count | 100 | 74 | 3 | $\begin{array}{r} 177 \\ 100.0 \% \\ 17.6 \% \end{array}$ |
|  |  | \% within Q9_2. | 56.5\% | 41.8\% | 1.7\% |  |
|  |  | \% within D1. | 21.3\% | 14.0\% | 37.5\% |  |
|  | Maintain service levels | Count | 266 | 342 | 3 | $\begin{array}{r} 611 \\ 100.0 \% \\ 60.8 \% \\ \hline \end{array}$ |
|  |  | \% within Q9_2. | 43.5\% | 56.0\% | 0.5\% |  |
|  |  | \% within D1. | 56.7\% | 64.8\% | 37.5\% |  |
|  | Decrease service levels | Count | 103 | 112 | 2 | 217$100.0 \%$$21.6 \%$ |
|  |  | \% within Q9_2. | 47.5\% | 51.6\% | 0.9\% |  |
|  |  | \% within D1. | 22.0\% | 21.2\% | 25.0\% |  |
| Total |  | Count | 469 | 528 | 8 | 1005$100.0 \%$$100.0 \%$ |
|  |  | \% within Q9_2. | 46.7\% | 52.5\% | 0.8\% |  |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% |  |

Q9_3 (Service Level of Public Transit - Conventional Bus \& Ferry) by D1 (Gender)


## Q9_4 (Service Level of Public Transit - Access-A-Bus) by D1 (Gender)



Q9_5 (Service Level of Overall Transit Service) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q9_5. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Overall transit service. | Increase service levels | Count | 231 | 325 | 5 | $\begin{array}{r} 561 \\ 100.0 \% \\ 55.8 \% \end{array}$ |
|  |  | \% within Q9_5. | 41.2\% | 57.9\% | 0.9\% |  |
|  |  | \% within D1. | 49.3\% | 61.6\% | 62.5\% |  |
|  | Maintain service levels | Count | 214 | 199 | 3 | $\begin{array}{r} 416 \\ 100.0 \% \\ 41.4 \% \end{array}$ |
|  |  | \% within Q9_5. | 51.4\% | 47.8\% | 0.7\% |  |
|  |  | \% within D1. | 45.6\% | 37.7\% | 37.5\% |  |
|  | Decrease service levels | Count | 24 | 4 | 0 | $\begin{array}{r} 28 \\ 100.0 \% \\ 2.8 \% \end{array}$ |
|  |  | \% within Q9_5. | 85.7\% | 14.3\% | 0.0\% |  |
|  |  | \% within D1. | 5.1\% | 0.8\% | 0.0\% |  |
| Total |  | Count | 469 | 528 | 8 |  |
|  |  | \% within Q9_5. | 46.7\% | 52.5\% | 0.8\% |  |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% |  |

Q9_6 (Service Level of Sidewalk Maintenance) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q9_6. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Sidewalk maintenance. | Increase service levels | Count | 160 | 225 | 3 |  |
|  |  | \% within Q9_6. | 41.2\% | 58.0\% | 0.8\% |  |
|  |  | \% within D1. | 34.1\% | 42.6\% | 37.5\% |  |
|  | Maintain service levels | Count | 286 | 285 | 5 | $\begin{array}{r} 576 \\ 100.0 \% \\ 57.3 \% \end{array}$ |
|  |  | \% within Q9_6. | 49.7\% | 49.5\% | 0.9\% |  |
|  |  | \% within D1. | 61.0\% | 54.0\% | 62.5\% |  |
|  | Decrease service levels | Count | 23 | 18 | 0 | 41$100.0 \%$$4.1 \%$ |
|  |  | \% within Q9_6. | 56.1\% | 43.9\% | 0.0\% |  |
|  |  | \% within D1. | 4.9\% | 3.4\% | 0.0\% |  |
| Total |  | Count | 469 | 528 |  | $\begin{array}{r} 1005 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q9_6. | 46.7\% | 52.5\% | 0.8\% |  |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% |  |

## Q9_7 (Service Level of Street / Road Maintenance) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q9_7. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Street / road maintenance. | Increase service levels | Count | 276 | 300 | 3 |  |
|  |  | \% within Q9_7. | 47.7\% | 51.8\% | 0.5\% |  |
|  |  | \% within D1. | 58.8\% | 56.8\% | 37.5\% |  |
|  | Maintain service levels | Count | 182 | 218 | 5 | 405$100.0 \%$$40.3 \%$ |
|  |  | \% within Q9_7. | 44.9\% | 53.8\% | 1.2\% |  |
|  |  | \% within D1. | 38.8\% | 41.3\% | 62.5\% |  |
|  | Decrease service levels | Count | 11 | 10 |  | 100.0\% 2.1\% |
|  |  | \% within Q9_7. | 52.4\% | 47.6\% | 0.0\% |  |
|  |  | \% within D1. | 2.3\% | 1.9\% | 0.0\% |  |
| Total |  | Count | 469 | 528 | 8 | $\begin{array}{r} 1005 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q9_7. | 46.7\% | 52.5\% | 0.8\% |  |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% |  |

## Q9_8 (Service Level of Traffic Management) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q9_8. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic management. | Increase service levels | Count | 163 | 172 | 3 |  |
|  |  | \% within Q9_8. | 48.2\% | 50.9\% | 0.9\% |  |
|  |  | \% within D1. | 34.8\% | 32.6\% | 37.5\% |  |
|  | Maintain service levels | Count | 280 | 331 | 5 | 616 |
|  |  | \% within Q9_8. | 45.5\% | 53.7\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 59.7\% | 62.7\% | 62.5\% | 61.3\% |
|  | Decrease service levels | Count | 26 | 25 | 0 | 51 |
|  |  | \% within Q9_8. | 51.0\% | 49.0\% | 0.0\% | $\begin{array}{r} 100.0 \% \\ 5.1 \% \end{array}$ |
|  |  | \% within D1. | 5.5\% | 4.7\% | 0.0\% |  |
| Total |  | Count | 469 | 528 | 8 |  |
|  |  | \% within Q9_8. | 46.7\% | 52.5\% | 0.8\% |  |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% |  |

Q9_9 (Service Level of Traffic / Pedestrian Safety) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q9_9. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic / pedestrian safety. | Increase service levels | Count | 176 | 276 | 4 | 456 |
|  |  | \% within Q9_9. | 38.6\% | 60.5\% | 0.9\% | 100.0\% |
|  |  | \% within D1. | 37.5\% | 52.3\% | 50.0\% | 45.4\% |
|  | Maintain service levels | Count | 263 | 240 | 4 | 507 |
|  |  | \% within Q9_9. | 51.9\% | 47.3\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 56.1\% | 45.5\% | 50.0\% | 50.4\% |
|  | Decrease service levels | Count | 30 | 12 | 0 | 42 |
|  |  | \% within Q9_9. | 71.4\% | 28.6\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 6.4\% | 2.3\% | 0.0\% | 4.2\% |
| Total |  | Count | 469 | 528 | 8 | 1005 |
|  |  | \% within Q9_9. | 46.7\% | 52.5\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | D1. What gender | tity do you mos | sociate with? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary | Total |
| Q9_10. For the following | Increase service | Count | 201 | 305 | 5 | 511 |
| Transportation service, please | levels | \% within Q9_10. | 39.3\% | 59.7\% | 1.0\% | 100.0\% |
| the municipality should |  | \% within D1. | 42.9\% | 57.8\% | 62.5\% | 50.8\% |
| increase, maintain, or reduce | Maintain service | Count | 255 | 216 | 3 | 474 |
| the level of service: Winter | levels | \% within Q9_10. | 53.8\% | 45.6\% | 0.6\% | 100.0\% |
|  |  | \% within D1. | 54.4\% | 40.9\% | 37.5\% | 47.2\% |
|  | Decrease service | Count | 13 | 7 | 0 | 20 |
|  | levels | \% within Q9_10. | 65.0\% | 35.0\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 2.8\% | 1.3\% | 0.0\% | 2.0\% |
| Total |  | Count | 469 | 528 | 8 | 1005 |
|  |  | \% within Q9_10. | 46.7\% | 52.5\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_1 (Service Level of Arts and Cultural Programming) by D1 (Gender)


Q10_2 (Service Level of Cleanliness) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q10_2. For the following Increase service <br> Healthy Liveable Communities levels <br> service, please indicate  <br> whether you believe the  <br> municipality should increase,  <br> maintain, or reduce the level of <br> maintain service <br> service: Cleanliness (litter and <br> graffitit removal).  |  | Count | 138 | 161 | 3 | 302 |
|  |  | \% within Q10_2. | 45.7\% | 53.3\% | 1.0\% | 100.0\% |
|  |  | \% within D1. | 29.4\% | 30.5\% | 37.5\% | 30.0\% |
|  |  | Count | 266 | 299 | 5 | 570 |
|  |  | \% within Q10_2. | 46.7\% | 52.5\% | 0.9\% | 100.0\% |
|  |  | \% within D1. | 56.7\% | 56.6\% | 62.5\% | 56.7\% |
|  | Decrease service levels | Count | 65 | 68 | 0 | 133 |
|  |  | \% within Q10_2. | 48.9\% | 51.1\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 13.9\% | 12.9\% | 0.0\% | 13.2\% |
| Total |  | Count | 469 | 528 | 8 | 1005 |
|  |  | \% within Q10_2. | 46.7\% | 52.5\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_3 (Service Level of Community Beautification) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q10_3. For the following Healthy Liveable Communities service, please indicate whether you believe the | Increase service levels | Count <br> \% within Q10_3. <br> \% within D1. | $\begin{array}{r} 147 \\ 43.0 \% \\ 31.3 \% \end{array}$ | 194 $56.7 \%$ $36.8 \%$ | 1 <br> $0.3 \%$ <br> $12.5 \%$ | $\begin{array}{r} 342 \\ 100.0 \% \\ 34.1 \% \end{array}$ |
| municipality should increase, maintain, or reduce the level of service: Community beautification. | Maintain service levels | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_3. } \\ & \text { \% within D1. } \end{aligned}$ | 312 $48.3 \%$ $66.5 \%$ | 327 $50.6 \%$ $62.0 \%$ | 7 $1.1 \%$ $87.5 \%$ | $\begin{array}{r} \hline 646 \\ 100.0 \% \\ 64.3 \% \end{array}$ |
|  | Decrease service levels | Count \% within Q10_3. \% within D1. | 10 $62.5 \%$ $2.1 \%$ | 6 $37.5 \%$ $1.1 \%$ | 0 $0.0 \%$ $0.0 \%$ | 16 $100.0 \%$ $1.6 \%$ |
| Total |  | Count \% within Q10_3. \% within D1. | 469 $46.7 \%$ $100.0 \%$ | 527 $52.5 \%$ $100.0 \%$ |  | 1004 $100.0 \%$ $100.0 \%$ |

Q10_4 (Service Level of Emergency Preparedness) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q10_4. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Emergency preparedness. | Increase service levels | Count <br> \% within Q10_4. <br> \% within D1. | 203 $37.9 \%$ $43.3 \%$ | 327 $61.0 \%$ $61.9 \%$ | 6 $1.1 \%$ $75.0 \%$ | $\begin{array}{r} 536 \\ 100.0 \% \\ 53.3 \% \end{array}$ |
|  | Maintain service levels | Count <br> \% within Q10_4. <br> \% within D1. | 233 $54.8 \%$ $49.7 \%$ | 190 $44.7 \%$ $36.0 \%$ | 2 $0.5 \%$ $25.0 \%$ | 425 $100.0 \%$ $42.3 \%$ |
|  | Decrease service levels | Count <br> \% within Q10_4. <br> \% within D1. | 33 $75.0 \%$ $7.0 \%$ | 11 $25.0 \%$ $2.1 \%$ | 0 $0.0 \%$ $0.0 \%$ | 44 $100.0 \%$ $4.4 \%$ |
| Total |  | Count <br> \% within Q10_4. <br> \% within D1. | 469 $46.7 \%$ $100.0 \%$ | 528 $52.5 \%$ $100.0 \%$ | 8 $0.8 \%$ $100.0 \%$ | 1005 $100.0 \%$ $100.0 \%$ |

Q10_5 (Service Level of Environmental Protection and Sustainability) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q10_5. For the following Increase service Count <br> Healthy Liveable Communities levels \% within Q10_5. <br> service, please indicate  \% within D1. |  |  | 50 $37.0 \%$ $10.7 \%$ | 85 $63.0 \%$ $16.1 \%$ | 0 $0.0 \%$ $0.0 \%$ | $\begin{array}{r} 135 \\ 100.0 \% \\ 13.4 \% \end{array}$ |
| municipality should increase, maintain, or reduce the level of service: Environmental protection and sustainability. | Maintain service levels | Count \% within Q10_5. \% within D1. | 397 $47.3 \%$ $84.6 \%$ | 434 $51.7 \%$ $82.4 \%$ | 8 $1.0 \%$ $100.0 \%$ | $\begin{array}{r} \hline 839 \\ 100.0 \% \\ 83.6 \% \end{array}$ |
|  | Decrease service levels | Count \% within Q10_5. \% within D1. | 22 $73.3 \%$ $4.7 \%$ | 8 $26.7 \%$ $1.5 \%$ | 0 $0.0 \%$ $0.0 \%$ | 30 $100.0 \%$ $3.0 \%$ |
| Total |  | $\begin{aligned} & \text { Count } \\ & \% \text { within Q10_5. } \\ & \% \text { within D1. } \end{aligned}$ | 469 $46.7 \%$ $100.0 \%$ | 527 $52.5 \%$ $100.0 \%$ | 8 $0.8 \%$ $100.0 \%$ | 1004 $100.0 \%$ $100.0 \%$ |

Q10_6 (Service Level of Fire Services) by D1 (Gender)


Q10_7 (Service Level of Garbage, Recycling, and Organics Collection) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q10_7. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Garbage, recycling, and organics collection. | Increase service levels | Count <br> \% within Q10_7. <br> \% within D1. | 56 $37.6 \%$ $11.9 \%$ | 91 $61.1 \%$ $17.2 \%$ | 2 $1.3 \%$ $25.0 \%$ | $\begin{array}{r} 149 \\ 100.0 \% \\ 14.8 \% \end{array}$ |
|  | Maintain service levels | Count <br> \% within Q10_7. <br> \% within D1. | 357 $46.5 \%$ $76.1 \%$ | 405 $52.7 \%$ $76.7 \%$ | 6 $0.8 \%$ $75.0 \%$ | $\begin{array}{r} 768 \\ 100.0 \% \\ 76.4 \% \end{array}$ |
|  | Decrease service levels | Count <br> \% within Q10_7. <br> \% within D1. | 56 $63.6 \%$ $11.9 \%$ | 32 $36.4 \%$ $6.1 \%$ | 0 $0.0 \%$ $0.0 \%$ | 88 $100.0 \%$ $8.8 \%$ |
| Total |  | Count <br> \% within Q10_7. <br> \% within D1. | 469 $46.7 \%$ $100.0 \%$ | 528 $52.5 \%$ $100.0 \%$ | 8 $0.8 \%$ $100.0 \%$ | $\begin{array}{r} 1005 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q10_8 (Service Level of Halifax Public Libraries) by D1 (Gender)


Q10_9 (Service Level of Overall City Maintenance) by D1 (Gender)


Q10_10 (Service Level of Parks, Playgrounds, and Green Spaces) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q10_10. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parks, playgrounds, and green spaces. | Increase service levels | Count <br> \% within Q10_10. <br> \% within D1. | 117 $45.9 \%$ $24.9 \%$ | 136 $53.3 \%$ $25.8 \%$ | 2 $0.8 \%$ $25.0 \%$ | $\begin{array}{r} 255 \\ 100.0 \% \\ 25.4 \% \end{array}$ |
|  | Maintain service levels | Count <br> \% within Q10_10. <br> \% within D1. | 341 $46.5 \%$ $72.7 \%$ | 387 $52.7 \%$ $73.3 \%$ | 6 $0.8 \%$ $75.0 \%$ | $\begin{array}{r} 734 \\ 100.0 \% \\ 73.0 \% \end{array}$ |
|  | Decrease service levels | Count <br> \% within Q10_10. <br> \% within D1. | 11 $68.8 \%$ $2.3 \%$ | 5 $31.3 \%$ $0.9 \%$ | 0 $0.0 \%$ $0.0 \%$ | 16 $100.0 \%$ $1.6 \%$ |
| Total |  | Count <br> \% within Q10_10. <br> \% within D1. | 469 $46.7 \%$ $100.0 \%$ | 528 $52.5 \%$ $100.0 \%$ | 8 $0.8 \%$ $100.0 \%$ | $\begin{array}{r} 1005 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q10_11 (Service Level of Police Services) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q10_11. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Police services. | Increase service levels | Count <br> \% within Q10_11. <br> \% within D1. | 67 $39.6 \%$ $14.3 \%$ | 100 $59.2 \%$ $18.9 \%$ | 2 $1.2 \%$ $25.0 \%$ | $\begin{array}{r} 169 \\ 100.0 \% \\ 16.8 \% \end{array}$ |
|  | Maintain service levels | $\begin{aligned} & \text { Count } \\ & \text { \% within Q10_11. } \\ & \text { \% within D1. } \end{aligned}$ | 346 $46.5 \%$ $73.8 \%$ | 394 $53.0 \%$ $74.6 \%$ | 4 $0.5 \%$ $50.0 \%$ | 744 $100.0 \%$ $74.0 \%$ |
|  | Decrease service levels | $\begin{aligned} & \hline \text { Count } \\ & \text { \% within Q10_11. } \\ & \text { \% within D1. } \end{aligned}$ | 56 $60.9 \%$ $11.9 \%$ | 34 $37.0 \%$ $6.4 \%$ | 2 $2.2 \%$ $25.0 \%$ | 92 $100.0 \%$ $9.2 \%$ |
| Total |  | Count <br> \% within Q10_11. <br> \% within D1. | 469 $46.7 \%$ $100.0 \%$ | 528 $52.5 \%$ $100.0 \%$ |  | 1005 $100.0 \%$ $100.0 \%$ |

Q10_12 (Service Level of Indoor Recreation Facilities) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q10_12. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Indoor recreation facilities. | Increase service | Count | 99 | 138 | 4 | 241 |
|  | levels | \% within Q10_12. | 41.1\% | 57.3\% | 1.7\% | 100.0\% |
|  |  | \% within D1. | 21.1\% | 26.1\% | 50.0\% | 24.0\% |
|  | Maintain service | Count | 332 | 367 | 4 | 703 |
|  |  | \% within Q10_12. | 47.2\% | 52.2\% | 0.6\% | 100.0\% |
|  |  | \% within D1. | 70.8\% | 69.5\% | 50.0\% | 70.0\% |
|  | Decrease service | Count | 38 | 23 | 0 | 61 |
|  | levels | \% within Q10_12. | 62.3\% | 37.7\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 8.1\% | 4.4\% | 0.0\% | 6.1\% |
| Total |  | Count | 469 | 528 | 8 | 1005 |
|  |  | \% within Q10_12. | 46.7\% | 52.5\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_13 (Service Level of Outdoor Recreation Facilities) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q10_13. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Outdoor recreation facilities. | Increase service | Count | 114 | 138 | 3 | 255 |
|  | levels | \% within Q10_13. | 44.7\% | 54.1\% | 1.2\% | 100.0\% |
|  |  | \% within D1. | 24.3\% | 26.1\% | 37.5\% | 25.4\% |
|  | Maintain service | Count | 317 | 364 | 4 | 685 |
|  | levels | \% within Q10_13. | 46.3\% | 53.1\% | 0.6\% | 100.0\% |
|  |  | \% within D1. | 67.6\% | 68.9\% | 50.0\% | 68.2\% |
|  | Decrease service | Count | 38 | 26 | 1 | 65 |
|  | levels | \% within Q10_13. | 58.5\% | 40.0\% | 1.5\% | 100.0\% |
|  |  | \% within D1. | 8.1\% | 4.9\% | 12.5\% | 6.5\% |
| Total |  | Count | 469 | 528 | 8 | 1005 |
|  |  | \% within Q10_13. | 46.7\% | 52.5\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_14 (Service Level of Recreation Programming) by D1 (Gender)


Q11_1 (Service Level of Accessibility Programming) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q11_1. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Accessibility programming. | Increase service levels | Count <br> \% within Q11_1. <br> \% within D1. | 97 $31.7 \%$ $20.7 \%$ | 204 $66.7 \%$ $38.6 \%$ | 5 $1.6 \%$ $62.5 \%$ | $\begin{array}{r} 306 \\ 100.0 \% \\ 30.4 \% \end{array}$ |
|  | Maintain service levels | Count <br> \% within Q11_1. <br> $\%$ within D1. | 326 $50.9 \%$ $69.5 \%$ | 311 $48.6 \%$ $58.9 \%$ | 3 $0.5 \%$ $37.5 \%$ | $\begin{array}{r} \hline 640 \\ 100.0 \% \\ 63.7 \% \end{array}$ |
|  | Decrease service levels | Count <br> \% within Q11_1. <br> \% within D1. | 46 $78.0 \%$ $9.8 \%$ | 13 $22.0 \%$ $2.5 \%$ | 0 $0.0 \%$ $0.0 \%$ | 59 $100.0 \%$ $5.9 \%$ |
| Total |  | Count <br> \% within Q11_1. <br> \% within D1. | 469 $46.7 \%$ $100.0 \%$ | 528 $52.5 \%$ $100.0 \%$ | 8 $0.8 \%$ $100.0 \%$ | $\begin{array}{r} 1005 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q11_2 (Service Level of Affordability / Free Programming) by D1 (Gender)


Q11_3 (Service Level of Diversity Programming) by D1 (Gender)

|  |  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary |  |
| Q11_3. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Diversity and inclusiveness programming. | Increase service levels | Count | 105 | 205 | 5 | 315 |
|  |  | \% within Q11_3. | 33.3\% | 65.1\% | 1.6\% | 100.0\% |
|  |  | \% within D1. | 22.4\% | 38.8\% | 62.5\% | 31.3\% |
|  | Maintain service levels | Count | 260 | 289 | 2 | 551 |
|  |  | \% within Q11_3. | 47.2\% | 52.5\% | 0.4\% | 100.0\% |
|  |  | \% within D1. | 55.4\% | 54.7\% | 25.0\% | 54.8\% |
|  | Decrease service levels | Count | 104 | 34 | 1 | 139 |
|  |  | \% within Q11_3. | 74.8\% | 24.5\% | 0.7\% | 100.0\% |
|  |  | \% within D1. | 22.2\% | 6.4\% | 12.5\% | 13.8\% |
| Total |  | Count | 469 | 528 | 8 | 1005 |
|  |  | \% within Q11_3. | 46.7\% | 52.5\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

D2 (Age) by D1 (Gender)

|  |  |  | What gender | tity do you mos | sociate with? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary | Total |
| D2. How old are you? | 18-34 years old | Count | 109 | 105 | 4 | 218 |
|  |  | \% within D2. | 50.0\% | 48.2\% | 1.8\% | 100.0\% |
|  |  | \% within D1. | 23.7\% | 20.3\% | 50.0\% | 22.1\% |
|  | 35-54 years old | Count | 176 | 215 | 4 | 395 |
|  |  | \% within D2. | 44.6\% | 54.4\% | 1.0\% | 100.0\% |
|  |  | \% within D1. | 38.3\% | 41.5\% | 50.0\% | 40.1\% |
|  | 55 and older | Count | 175 | 198 | 0 | 373 |
|  |  | \% within D2. | 46.9\% | 53.1\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 38.0\% | 38.2\% | 0.0\% | 37.8\% |
| Total |  | Count | 460 | 518 | 8 | 986 |
|  |  | \% within D2. | 46.7\% | 52.5\% | 0.8\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## D3 (Income) by D1 (Gender)

|  |  |  | D1. What gender | tity do you mos | sociate with? |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Man | Woman | Non-binary | Total |
| D3. What was your 2018 total | Less than \$30,000 | Count | 29 | 57 | 3 | 89 |
| household income before taxes? |  | \% within D3. | 32.6\% | 64.0\% | 3.4\% | 100.0\% |
|  |  | \% within D1. | 7.1\% | 12.6\% | 37.5\% | 10.3\% |
|  | \$30,000 to less | Count | 46 | 86 | 2 | 134 |
|  | than \$50,000 | \% within D3. | 34.3\% | 64.2\% | 1.5\% | 100.0\% |
|  |  | \% within D1. | 11.3\% | 18.9\% | 25.0\% | 15.4\% |
|  | \$50,000 to less | Count | 85 | 103 | 0 | 188 |
|  | than \$75,000 | \% within D3. | 45.2\% | 54.8\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 20.9\% | 22.7\% | 0.0\% | 21.7\% |
|  | \$75,000 to less | Count | 73 | 73 | 0 | 146 |
|  | than \$100,000 | \% within D3. | 50.0\% | 50.0\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 18.0\% | 16.1\% | 0.0\% | 16.8\% |
|  | \$100,000 to less | Count | 66 | 58 | 0 | 124 |
|  | than \$125,000 | \% within D3. | 53.2\% | 46.8\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 16.3\% | 12.8\% | 0.0\% | 14.3\% |
|  | \$125,000 to less | Count | 54 | 32 | 3 | 89 |
|  | than \$150,000 | \% within D3. | 60.7\% | 36.0\% | 3.4\% | 100.0\% |
|  |  | \% within D1. | 13.3\% | 7.0\% | 37.5\% | 10.3\% |
|  | Over \$150,000 | Count | 53 | 45 | 0 | 98 |
|  |  | \% within D3. | 54.1\% | 45.9\% | 0.0\% | 100.0\% |
|  |  | \% within D1. | 13.1\% | 9.9\% | 0.0\% | 11.3\% |
| Total |  | Count | 406 | 454 | 8 | 868 |
|  |  | \% within D3. | 46.8\% | 52.3\% | 0.9\% | 100.0\% |
|  |  | \% within D1. | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

D4 (Employment Status) by D1 (Gender)

|  |  | D1. What gender identity do you most associate with? |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Man | Woman | Non-binary |  |
| D4. What is your employme status? | Employed full time Count <br>  \% within D4. <br>  \% within D1. | 263 $48.3 \%$ $57.7 \%$ | 277 $50.8 \%$ $54.3 \%$ | 5 $0.9 \%$ $62.5 \%$ | $\begin{array}{r} 545 \\ 100.0 \% \\ 56.0 \% \end{array}$ |
|  | Employed part time Count <br> \% within D4. <br> \% within D1. | $\begin{array}{r} 18 \\ 29.0 \% \\ 3.9 \% \end{array}$ | 42 $67.7 \%$ $8.2 \%$ | $\begin{array}{r} 2 \\ 3.2 \% \\ 25.0 \% \end{array}$ | $\begin{array}{r} 62 \\ 100.0 \% \\ 6.4 \% \end{array}$ |
|  | Unemployed and Count <br> currently looking for \% within D4. <br> work \% within D1. | 7 $38.9 \%$ $1.5 \%$ | 10 $55.6 \%$ $2.0 \%$ | 1 $5.6 \%$ $12.5 \%$ | $\begin{array}{r} 18 \\ 100.0 \% \\ 1.8 \% \end{array}$ |
|  | Unemployed and Count <br> not currently \% within D4. <br> looking for work \% within D1. | 1 $20.0 \%$ $0.2 \%$ | 4 $80.0 \%$ $0.8 \%$ | $\begin{array}{r} \hline 0 \\ 0.0 \% \\ 0.0 \% \end{array}$ | $\begin{array}{r} 5 \\ 100.0 \% \\ 0.5 \% \end{array}$ |
|  | Student Count <br>  \% within D4. <br>  \% within D1. | 10 $41.7 \%$ $2.2 \%$ | 14 $58.3 \%$ $2.7 \%$ | 0 $0.0 \%$ $0.0 \%$ | 24 $100.0 \%$ $2.5 \%$ |
|  | Retired Count <br>  \% within D4. <br>  \% within D1. | 109 $49.5 \%$ $23.9 \%$ | 111 $50.5 \%$ $21.8 \%$ | 0 $0.0 \%$ $0.0 \%$ | $\begin{array}{r} \hline 220 \\ 100.0 \% \\ 22.6 \% \end{array}$ |
|  | Homemaker Count <br>  \% within D4. <br>  \% within D1. | 3 $23.1 \%$ $0.7 \%$ | 10 $76.9 \%$ $2.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 13 $100.0 \%$ $1.3 \%$ |
|  |  | 38 $56.7 \%$ $8.3 \%$ | 29 $43.3 \%$ $5.7 \%$ | 0 $0.0 \%$ $0.0 \%$ | 67 $100.0 \%$ $6.9 \%$ |
|  | Unable to work Count <br>  <br>  <br>  <br>  <br>  <br> \% within D4 4. | 7 $35.0 \%$ $1.5 \%$ | 13 $65.0 \%$ $2.5 \%$ | 0 $0.0 \%$ $0.0 \%$ | $\begin{array}{r} \hline 20 \\ 100.0 \% \\ 2.1 \% \end{array}$ |
| Total | Count <br> \% within D4. <br> \% within D1. | 456 $46.8 \%$ $100.0 \%$ | 510 $52.4 \%$ $100.0 \%$ | 8 $0.8 \%$ $100.0 \%$ | 974 $100.0 \%$ $100.0 \%$ |

D5 (Person with Disabilities) by D1 (Gender)


D6 (Acadian or Francophone) by D1 (Gender)


D7 (Ethnic Identity) by D1 (Gender)


Q1 (FSA) by D3 (Income)

|  |  |  |  | What was your 20 | 8 total household | come before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less than $\$ 30,000$ | \$30,000 to less than \$50,000 | \$50,000 to less than \$75,000 | $\begin{aligned} & \$ 75,000 \text { to less } \\ & \text { than } \$ 100,000 \end{aligned}$ | $\$ 100,000$ to less than $\$ 125,000$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$ 150,000 | Total |
| Q1. Select the first three digits B3H | Count | 10 | 10 | 11 | 8 | 3 | 3 | 12 | 57 |
| of your postal code. | \% within Q1. | 17.5\% | 17.5\% | 19.3\% | 14.0\% | 5.3\% | 5.3\% | 21.1\% | 100.0\% |
|  | \% within D3. | 10.5\% | 7.2\% | 5.8\% | 5.3\% | 2.4\% | 3.2\% | 12.0\% | 6.4\% |
| B3J | Count | 5 | 12 | 6 | 7 | 4 | 4 | 6 | 44 |
|  | \% within Q1. | 11.4\% | 27.3\% | 13.6\% | 15.9\% | 9.1\% | 9.1\% | 13.6\% | 100.0\% |
|  | \% within D3. | 5.3\% | 8.7\% | 3.1\% | 4.7\% | 3.1\% | 4.3\% | 6.0\% | 4.9\% |
| B4C | Count | 0 | 5 | 5 | 7 | 10 | 3 | 2 | 32 |
|  | \% within Q1. | 0.0\% | 15.6\% | 15.6\% | 21.9\% | 31.3\% | 9.4\% | 6.3\% | 100.0\% |
|  | \% within D3. | 0.0\% | 3.6\% | 2.6\% | 4.7\% | 7.9\% | 3.2\% | 2.0\% | 3.6\% |
| B2Y | Count | 2 | 4 | 10 | 5 | 17 | 2 | 5 | 45 |
|  | \% within Q1. | 4.4\% | 8.9\% | 22.2\% | 11.1\% | 37.8\% | 4.4\% | 11.1\% | 100.0\% |
|  | \% within D3. | 2.1\% | 2.9\% | 5.2\% | 3.3\% | 13.4\% | 2.1\% | 5.0\% | 5.0\% |
| B2V | Count | 1 | 5 | 5 | 1 | 7 | 3 | 3 | 25 |
|  | \% within Q1. | 4.0\% | 20.0\% | 20.0\% | 4.0\% | 28.0\% | 12.0\% | 12.0\% | 100.0\% |
|  | \% within D3. | 1.1\% | 3.6\% | 2.6\% | 0.7\% | 5.5\% | 3.2\% | 3.0\% | 2.8\% |
| B2W | Count | 4 | 6 | 18 | 14 | ${ }^{6}$ | 9 | 7 | 64 |
|  | \% within Q1. | 6.3\% | 9.4\% | 28.1\% | 21.9\% | 9.4\% | 14.1\% | 10.9\% | 100.0\% |
|  | \% within D3. | 4.2\% | 4.3\% | 9.4\% | 9.3\% | 4.7\% | 9.6\% | 7.0\% | 7.2\% |
| B2X | Count | 3 | 0 | 8 | 5 | 5 | 4 | 3 | 28 |
|  | \% within Q1. | 10.7\% | 0.0\% | 28.6\% | 17.9\% | 17.9\% | 14.3\% | 10.7\% | 100.0\% |
|  | \% within D3. | 3.2\% | 0.0\% | 4.2\% | 3.3\% | 3.9\% | 4.3\% | 3.0\% | 3.1\% |
| $\overline{\text { B2Z }}$ | Count | 1 | 2 | 5 | 2 | 2 | 2 | 1 | 15 |
|  | \% within Q1. | 6.7\% | 13.3\% | 33.3\% | 13.3\% | 13.3\% | 13.3\% | 6.7\% | 100.0\% |
|  | \% within D3. | 1.1\% | 1.4\% | 2.6\% | 1.3\% | 1.6\% | 2.1\% | 1.0\% | 1.7\% |
| B3A | Count | 15 | 10 | 13 | 9 | 4 | ${ }^{6}$ | 6 | 63 |
|  | \% within Q1. | 23.8\% | 15.9\% | 20.6\% | 14.3\% | 6.3\% | 9.5\% | 9.5\% | 100.0\% |
|  | \% within D3. | 15.8\% | 7.2\% | 6.8\% | 6.0\% | 3.1\% | 6.4\% | 6.0\% | 7.0\% |
| B3B | Count | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 3 |
|  | \% within Q1. | 0.0\% | 33.3\% | 33.3\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within D3. | 0.0\% | 0.7\% | 0.5\% | 0.7\% | 0.0\% | 0.0\% | 0.0\% | 0.3\% |
| B3E | Count | 0 | 1 | 3 | 2 | 3 | 2 | 2 | 13 |
|  | \% within Q1. | 0.0\% | 7.7\% | 23.1\% | 15.4\% | 23.1\% | 15.4\% | 15.4\% | 100.0\% |
|  | \% within D3. | 0.0\% | 0.7\% | 1.6\% | 1.3\% | 2.4\% | 2.1\% | 2.0\% | 1.5\% |
| B3G | Count | 3 | 5 | 4 | 3 | 1 | 2 | 1 | 19 |
|  | \% within Q1. | 15.8\% | 26.3\% | 21.1\% | 15.8\% | 5.3\% | 10.5\% | 5.3\% | 100.0\% |
|  | \% within D3. | 3.2\% | 3.6\% | 2.1\% | 2.0\% | 0.8\% | 2.1\% | 1.0\% | 2.1\% |
| B3K | Count | 21 | 16 | 16 | 8 | 10 | 6 | 5 | 82 |
|  | \% within Q1. | 25.6\% | 19.5\% | 19.5\% | 9.8\% | 12.2\% | 7.3\% | 6.1\% | 100.0\% |
|  | \% within D3. | 22.1\% | 11.6\% | 8.4\% | 5.3\% | 7.9\% | 6.4\% | 5.0\% | 9.2\% |
| B3L | Count | 7 | 9 | 8 | 5 | 4 | 9 | 5 | 47 |
|  | \% within Q1. | 14.9\% | 19.1\% | 17.0\% | 10.6\% | 8.5\% | 19.1\% | 10.6\% | 100.0\% |
|  | \% within D3. | 7.4\% | 6.5\% | 4.2\% | 3.3\% | 3.1\% | 9.6\% | 5.0\% | 5.3\% |
| B3M | Count | 5 | 10 | 15 | 8 | 9 | 5 | 2 | 54 |
|  | \% within Q1. | 9.3\% | 18.5\% | 27.8\% | 14.8\% | 16.7\% | 9.3\% | 3.7\% | 100.0\% |
|  | \% within D3. | 5.3\% | 7.2\% | 7.9\% | 5.3\% | 7.1\% | 5.3\% | 2.0\% | 6.0\% |
| B3N | Count | 6 | 6 | 6 | 5 | 3 | 1 | 6 | 33 |
|  | \% within Q1. | 18.2\% | 18.2\% | 18.2\% | 15.2\% | 9.1\% | 3.0\% | 18.2\% | 100.0\% |
|  | \% within D3. | 6.3\% | 4.3\% | 3.1\% | 3.3\% | 2.4\% | 1.1\% | 6.0\% | 3.7\% |
| B3P | Count | 1 | 3 | 3 | 5 | 0 | 2 | 2 | 16 |
|  | \% within Q1. | 6.3\% | 18.8\% | 18.8\% | 31.3\% | 0.0\% | 12.5\% | 12.5\% | 100.0\% |
|  | \% within D3. | 1.1\% | 2.2\% | 1.6\% | 3.3\% | 0.0\% | 2.1\% | 2.0\% | 1.8\% |
| $\overline{\text { B3R }}$ | Count | 1 | 2 | 2 | 3 | 1 | 1 | 1 | 11 |
|  | \% within Q1. | 9.1\% | 18.2\% | 18.2\% | 27.3\% | 9.1\% | 9.1\% | 9.1\% | 100.0\% |
|  | \% within D3. | 1.1\% | 1.4\% | 1.0\% | 2.0\% | 0.8\% | 1.1\% | 1.0\% | 1.2\% |
| B3S | Count | 0 | 6 | 3 | 7 | 1 | 1 | 2 | 20 |
|  | \% within Q1. | 0.0\% | 30.0\% | 15.0\% | 35.0\% | 5.0\% | 5.0\% | 10.0\% | 100.0\% |
|  | \% within D3. | 0.0\% | 4.3\% | 1.6\% | 4.7\% | 0.8\% | 1.1\% | 2.0\% | 2.2\% |
| B3T | Count | 0 | 9 | 16 | 12 | 7 | 3 | 3 | 50 |
|  | \% within Q1. | 0.0\% | 18.0\% | 32.0\% | 24.0\% | 14.0\% | 6.0\% | 6.0\% | 100.0\% |
|  | \% within D3. | 0.0\% | 6.5\% | 8.4\% | 8.0\% | 5.5\% | 3.2\% | 3.0\% | 5.6\% |
| B3V | Count | 1 | 0 | 3 | 1 | 1 | 2 | 0 | 8 |
|  | \% within Q1. | 12.5\% | 0.0\% | 37.5\% | 12.5\% | 12.5\% | 25.0\% | 0.0\% | 100.0\% |
|  | \% within D3. | 1.1\% | 0.0\% | 1.6\% | 0.7\% | 0.8\% | 2.1\% | 0.0\% | 0.9\% |
| B3Z | Count | 0 | 0 | 2 | 2 | 9 | 12 | 4 | 29 |
|  | \% within Q1. | 0.0\% | 0.0\% | 6.9\% | 6.9\% | 31.0\% | 41.4\% | 13.8\% | 100.0\% |
|  | \% within D3. | 0.0\% | 0.0\% | 1.0\% | 1.3\% | 7.1\% | 12.8\% | 4.0\% | 3.2\% |
| B4A | Count | 2 | 6 | 4 | 7 | 2 | 2 | 7 | 30 |
|  | \% within Q1. | 6.7\% | 20.0\% | 13.3\% | 23.3\% | 6.7\% | 6.7\% | 23.3\% | 100.0\% |
|  | \% within D3. | 2.1\% | 4.3\% | 2.1\% | 4.7\% | 1.6\% | 2.1\% | 7.0\% | $3.4 \%$ |
| B4B | Count | 0 | 2 | 3 | 3 | 3 | 4 | 8 | 23 |
|  | \% within Q1. | 0.0\% | 8.7\% | 13.0\% | 13.0\% | 13.0\% | 17.4\% | 34.8\% | 100.0\% |
|  | \% within D3. | 0.0\% | 1.4\% | 1.6\% | 2.0\% | 2.4\% | 4.3\% | 8.0\% | 2.6\% |
| B4E | Count | 3 | 0 | 2 | 4 | 3 | 3 | 5 | 20 |
|  | \% within Q1. | 15.0\% | 0.0\% | 10.0\% | 20.0\% | 15.0\% | 15.0\% | 25.0\% | 100.0\% |
|  | \% within D3. | 3.2\% | 0.0\% | 1.0\% | 2.7\% | 2.4\% | 3.2\% | 5.0\% | 2.2\% |
| B4G | Count | 0 | 0 | ${ }^{2}$ | 1 | ${ }^{4}$ | 0 | 0 | ${ }^{7}$ |
|  | \% within Q1. | 0.0\% | 0.0\% | 28.6\% | 14.3\% | 57.1\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within D3. | 0.0\% | 0.0\% | 1.0\% | 0.7\% | 3.1\% | 0.0\% | 0.0\% | 0.8\% |
|  |  |  |  |  |  |  |  |  |  |


|  | BoJ | Count <br> \% within Q1. <br> \% within D3. | 3 $6.5 \%$ $3.2 \%$ | 6 13.0\% $4.3 \%$ | 13 $28.3 \%$ $6.8 \%$ | 14 $30.4 \%$ $9.3 \%$ | 6 13.0\% $4.7 \%$ | 3 $6.5 \%$ $3.2 \%$ | 1 $2.2 \%$ $1.0 \%$ | 限 $\begin{array}{r}46 \\ 100.0 \% \\ 5.1 \%\end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\overline{\text { BON }}$ | Count | 1 | 2 | 3 | 1 | 2 | 0 | 1 | 10 |
|  |  | \% within Q1. | 10.0\% | 20.0\% | 30.0\% | 10.0\% | 20.0\% | 0.0\% | 10.0\% | 100.0\% |
|  |  | \% within D3. | 1.1\% | 1.4\% | 1.6\% | 0.7\% | 1.6\% | 0.0\% | 1.0\% | 1.1\% |
|  | B2T | Count | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
|  |  | \% within Q1. | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D3. | 0.0\% | 0.0\% | 0.5\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.1\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q1. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q2 (Value of Property Tax) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | \$30,000 to less than \$50,000 | \$50,000 to less than \$75,000 | $\begin{aligned} & \$ 75,000 \text { to less } \\ & \text { than } \$ 100,000 \end{aligned}$ | \$100,000 to less than \$125,000 | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q2. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay? | Very good value | Count | 8 | 4 | 9 | 6 | 9 | 1 | 8 | 45 |
|  |  | \% within Q2. | 17.8\% | 8.9\% | 20.0\% | 13.3\% | 20.0\% | 2.2\% | 17.8\% | 100.0\% |
|  |  | \% within D3. | 8.8\% | 3.1\% | 4.9\% | 4.1\% | 7.3\% | 1.1\% | 8.1\% | 5.2\% |
|  | Good value | Count | 38 | 50 | 97 | 78 | 70 | 55 | 55 | 443 |
|  |  | \% within Q2. | 8.6\% | 11.3\% | 21.9\% | 17.6\% | 15.8\% | 12.4\% | 12.4\% | 100.0\% |
|  |  | \% within D3. | 41.8\% | 38.5\% | 52.7\% | 53.8\% | 56.5\% | 61.1\% | 55.6\% | 51.3\% |
|  | Poor value | Count | 17 | 35 | 44 | 39 | 30 | 22 | 24 | 211 |
|  |  | \% within Q2. | 8.1\% | 16.6\% | 20.9\% | 18.5\% | 14.2\% | 10.4\% | 11.4\% | 100.0\% |
|  |  | \% within D3. | 18.7\% | 26.9\% | 23.9\% | 26.9\% | 24.2\% | 24.4\% | 24.2\% | 24.4\% |
|  | Very poor value | Count | 2 | 7 | 8 | 10 | 6 | 11 | 10 | 54 |
|  |  | \% within Q2. | 3.7\% | 13.0\% | 14.8\% | 18.5\% | 11.1\% | 20.4\% | 18.5\% | 100.0\% |
|  |  | \% within D3. | 2.2\% | 5.4\% | 4.3\% | 6.9\% | 4.8\% | 12.2\% | 10.1\% | 6.3\% |
|  | Ido not pay property tax | Count | 26 | 34 | 26 | 12 | 9 | 1 | 2 | 110 |
|  |  | \% within Q2. | 23.6\% | 30.9\% | 23.6\% | 10.9\% | 8.2\% | 0.9\% | 1.8\% | 100.0\% |
|  |  | \% within D3. | 28.6\% | 26.2\% | 14.1\% | 8.3\% | 7.3\% | 1.1\% | 2.0\% | 12.7\% |
| Total |  | Count | 91 | 130 | 184 | 145 | 124 | 90 | 99 | 863 |
|  |  | \% within Q2. | 10.5\% | 15.1\% | 21.3\% | 16.8\% | 14.4\% | 10.4\% | 11.5\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q3 (Taxes and Fees) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\$ 30,000$ to less than \$50,000 | $\$ 50,000$ to less than \$75,000 | $\$ 75,000$ to less than \$100,000 | $\begin{aligned} & \$ 100,000 \text { to less } \\ & \text { than } \$ 125,000 \end{aligned}$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to | Decrease taxes and fees, even if municipal services must decrease | Count <br> \% within Q3. <br> \% within D3. | $\begin{array}{r} 19 \\ 10.9 \% \\ 20.2 \% \\ \hline \end{array}$ | 32 $18.3 \%$ $23.2 \%$ | 27 $15.4 \%$ $14.1 \%$ | 28 $16.0 \%$ $18.7 \%$ | 30 $17.1 \%$ $23.6 \%$ | 17 $9.7 \%$ $18.1 \%$ | 22 $12.6 \%$ $22.0 \%$ | $\begin{array}{r} 175 \\ 100.0 \% \\ 19.6 \% \\ \hline \end{array}$ |
| your point of view. The municipality should: | Maintain taxes and fees, even if it mean reducing some municipal services to | Count <br> \% within Q3. <br> \% within D3. | 29 $7.3 \%$ $30.9 \%$ | 57 $14.4 \%$ $41.3 \%$ | 101 $25.5 \%$ $52.9 \%$ | 75 $18.9 \%$ $50.0 \%$ | 43 $10.9 \%$ $33.9 \%$ | 49 $12.4 \%$ $52.1 \%$ | 42 $10.6 \%$ $42.0 \%$ | 396 $100.0 \%$ $44.3 \%$ |
|  | Increase municipal services, even if taxes and fees must increase | Count <br> \% within Q3. <br> \% within D3. | $\begin{array}{r} 46 \\ 14.2 \% \\ 48.9 \% \\ \hline \end{array}$ | $\begin{array}{r} 49 \\ 15.2 \% \\ 35.5 \% \\ \hline \end{array}$ | $\begin{array}{r} 63 \\ 19.5 \% \\ 33.0 \% \\ \hline \end{array}$ | $\begin{array}{r} 47 \\ 14.6 \% \\ 31.3 \% \\ \hline \end{array}$ | $\begin{array}{r} 54 \\ 16.7 \% \\ 42.5 \% \end{array}$ | $\begin{array}{r} 28 \\ 8.7 \% \\ 29.8 \% \\ \hline \end{array}$ | 36 $11.1 \%$ $36.0 \%$ | $\begin{array}{r}323 \\ 100.0 \% \\ 36.1 \% \\ \hline\end{array}$ |
| Total |  | Count <br> \% within Q3. <br> \% within D3. | 94 $10.5 \%$ $100.0 \%$ | 138 $15.4 \%$ $100.0 \%$ | 191 $21.4 \%$ $100.0 \%$ | 150 $16.8 \%$ $100.0 \%$ | 127 $14.2 \%$ $100.0 \%$ | 94 $10.5 \%$ $100.0 \%$ | 100 $11.2 \%$ $100.0 \%$ | $\begin{array}{r} \hline 894 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

Q4_1 (Satisfaction of Accessibility Programming) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\begin{aligned} & \$ 30,000 \text { to less } \\ & \text { than } \$ 50,000 \end{aligned}$ | $\begin{aligned} & \$ 50,000 \text { to less } \\ & \text { than } \$ 75,000 \end{aligned}$ | \$75,000 to less than $\$ 100,000$ | $\begin{aligned} & \$ 100,000 \text { to less } \\ & \text { than } \$ 125,000 \end{aligned}$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q4_1. Please tell us how satisfied you are with the following service provided by the municipality: Accessibility programming (example: physical / intellectual access to facilities, services, programs). | Very satisfied | Count | 9 | 5 | 12 | 14 | 13 | 6 | 15 | 74 |
|  |  | \% within Q4_1. | 12.2\% | 6.8\% | 16.2\% | 18.9\% | 17.6\% | 8.1\% | 20.3\% | 100.0\% |
|  |  | \% within D3. | 11.1\% | 4.9\% | 8.8\% | 13.7\% | 14.4\% | 9.5\% | 21.7\% | 11.5\% |
|  | Satisfied | Count | 42 | 50 | 83 | 60 | 55 | 38 | 43 | 371 |
|  |  | \% within Q4_1. | 11.3\% | 13.5\% | 22.4\% | 16.2\% | 14.8\% | 10.2\% | 11.6\% | 100.0\% |
|  |  | \% within D3. | 51.9\% | 49.0\% | 60.6\% | 58.8\% | 61.1\% | 60.3\% | 62.3\% | 57.6\% |
|  | Dissatisfied | Count | 23 | 28 | 31 | 23 | 18 | 16 | 8 | 147 |
|  |  | \% within Q4_1. | 15.6\% | 19.0\% | 21.1\% | 15.6\% | 12.2\% | 10.9\% | 5.4\% | 100.0\% |
|  |  | \% within D3. | 28.4\% | 27.5\% | 22.6\% | 22.5\% | 20.0\% | 25.4\% | 11.6\% | 22.8\% |
|  | Very dissatisfied | Count | 7 | 19 | 11 | 5 | 4 | 3 | 3 | 52 |
|  |  | \% within Q4_1. | 13.5\% | 36.5\% | 21.2\% | 9.6\% | 7.7\% | 5.8\% | 5.8\% | 100.0\% |
|  |  | \% within D3. | 8.6\% | 18.6\% | 8.0\% | 4.9\% | 4.4\% | 4.8\% | 4.3\% | 8.1\% |
| Total |  | Count | 81 | 102 | 137 | 102 | 90 | 63 | 69 | 644 |
|  |  | \% within Q4_1. | 12.6\% | 15.8\% | 21.3\% | 15.8\% | 14.0\% | 9.8\% | 10.7\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\$ 30,000$ to less than $\$ 50,000$ | \$50,000 to less than \$75,000 | \$75,000 to less than \$100,000 | $\$ 100,000$ to less than \$125,000 | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q4_2. Please tell us how satisfied you are with the following service provided by the municipality: Affordability / free programming. | Very satisfied | Count | 7 | 11 | 11 | 16 | 7 | 5 | 11 | 68 |
|  |  | \% within Q4_2. | 10.3\% | 16.2\% | 16.2\% | 23.5\% | 10.3\% | 7.4\% | 16.2\% | 100.0\% |
|  |  | \% within D3. | 9.6\% | 9.6\% | 7.3\% | 13.8\% | 6.5\% | 6.8\% | 13.9\% | 9.5\% |
|  | Satisfied | Count | 44 | 65 | 91 | 72 | 76 | 44 | 49 | 441 |
|  |  | \% within Q4_2. | 10.0\% | 14.7\% | 20.6\% | 16.3\% | 17.2\% | 10.0\% | 11.1\% | 100.0\% |
|  |  | \% within D3. | 60.3\% | 57.0\% | 60.7\% | 62.1\% | 70.4\% | 60.3\% | 62.0\% | 61.9\% |
|  | Dissatisfied | Count | 14 | 26 | 35 | 23 | 23 | 17 | 14 | 152 |
|  |  | \% within Q4_2. | 9.2\% | 17.1\% | 23.0\% | 15.1\% | 15.1\% | 11.2\% | 9.2\% | 100.0\% |
|  |  | \% within D3. | 19.2\% | 22.8\% | 23.3\% | 19.8\% | 21.3\% | 23.3\% | 17.7\% | 21.3\% |
|  | Very dissatisfied | Count | 8 | 12 | 13 | 5 | 2 | 7 | 5 | 52 |
|  |  | \% within Q4_2. | 15.4\% | 23.1\% | 25.0\% | 9.6\% | 3.8\% | 13.5\% | 9.6\% | 100.0\% |
|  |  | \% within D3. | 11.0\% | 10.5\% | 8.7\% | 4.3\% | 1.9\% | 9.6\% | 6.3\% | 7.3\% |
| Total |  | Count | 73 | 114 | 150 | 116 | 108 | 73 | 79 | 713 |
|  |  | \% within Q4_2. | 10.2\% | 16.0\% | 21.0\% | 16.3\% | 15.1\% | 10.2\% | 11.1\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_3 (Satisfaction of Arts and Cultural Programming) by D3 (Income)


Q4_4 (Satisfaction of Bike Lanes / Cycling Facilities) by D3 (Income)

|  |  |  |  |  | What was your 20 | 8 total household | come before taxes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | \$30,000 to less than \$50,000 | $\$ 50,000$ to less than \$75,000 | $\$ 75,000$ to less than $\$ 100,000$ | $\begin{aligned} & \$ 100,000 \text { to less } \\ & \text { than } \$ 125,000 \end{aligned}$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 | Total |
| Q4_4. Please tell us how | Very satisfied | Count | 3 | 6 | 13 | 11 | 12 | 8 | 14 | 67 |
| ied you are with the |  | \% within Q4_4. | 4.5\% | 9.0\% | 19.4\% | 16.4\% | 17.9\% | 11.9\% | 20.9\% | 100.0\% |
| the municipality: Bike lanes / |  | \% within D3. | 3.8\% | 5.7\% | 8.9\% | 9.5\% | 11.4\% | 10.3\% | 17.3\% | 9.4\% |
| cycling facilities. | Satisfied | Count | 22 | 38 | 39 | 35 | 25 | 22 | 19 | 200 |
|  |  | \% within Q4_4. | 11.0\% | 19.0\% | 19.5\% | 17.5\% | 12.5\% | 11.0\% | 9.5\% | 100.0\% |
|  |  | \% within D3. | 28.2\% | 35.8\% | 26.7\% | 30.2\% | 23.8\% | 28.2\% | 23.5\% | 28.2\% |
|  | Dissatisfied | Count | 29 | 30 | 50 | 39 | 39 | 27 | 23 | 237 |
|  |  | \% within Q4_4. | 12.2\% | 12.7\% | 21.1\% | 16.5\% | 16.5\% | 11.4\% | 9.7\% | 100.0\% |
|  |  | \% within D3. | 37.2\% | 28.3\% | 34.2\% | 33.6\% | 37.1\% | 34.6\% | 28.4\% | 33.4\% |
|  | Very dissatisfied | Count | 24 | 32 | 44 | 31 | 29 | 21 | 25 | 206 |
|  |  | \% within Q4_4. | 11.7\% | 15.5\% | 21.4\% | 15.0\% | 14.1\% | 10.2\% | 12.1\% | 100.0\% |
|  |  | \% within D3. | 30.8\% | 30.2\% | 30.1\% | 26.7\% | 27.6\% | 26.9\% | 30.9\% | 29.0\% |
| Total |  | Count | 78 | 106 | 146 | 116 | 105 | 78 | 81 | 710 |
|  |  | \% within Q4_4. | 11.0\% | 14.9\% | 20.6\% | 16.3\% | 14.8\% | 11.0\% | 11.4\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_5 (Satisfaction of Business Support Services) by D3 (Income)

|  |  |  |  |  | What was your 20 | 8 total household | come before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\$ 30,000$ to less than \$50,000 | $\$ 50,000$ to less than \$75,000 | $\$ 75,000$ to less than $\$ 100,000$ | $\$ 100,000$ to less than \$125,000 | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 | Total |
| Q4_5. Please tell us how | Very satisfied | Count | 3 | 4 | 5 | 4 | 3 | 0 | 5 | 24 |
| tisfied you are with the |  | \% within Q4_5. | 12.5\% | 16.7\% | 20.8\% | 16.7\% | 12.5\% | 0.0\% | 20.8\% | 100.0\% |
| the municipality: Business |  | \% within D3. | 6.8\% | 6.5\% | 5.4\% | 5.3\% | 5.2\% | 0.0\% | 9.4\% | 5.6\% |
| support services (example: | Satisfied | Count | 28 | 41 | 49 | 40 | 31 | 25 | 25 | 239 |
| permits). |  | \% within Q4_5. | 11.7\% | 17.2\% | 20.5\% | 16.7\% | 13.0\% | 10.5\% | 10.5\% | 100.0\% |
|  |  | \% within D3. | 63.6\% | 66.1\% | 52.7\% | 52.6\% | 53.4\% | 56.8\% | 47.2\% | 55.6\% |
|  | Dissatisfied | Count | 8 | 12 | 31 | 23 | 20 | 10 | 18 | 122 |
|  |  | \% within Q4_5. | 6.6\% | 9.8\% | 25.4\% | 18.9\% | 16.4\% | 8.2\% | 14.8\% | 100.0\% |
|  |  | \% within D3. | 18.2\% | 19.4\% | 33.3\% | 30.3\% | 34.5\% | 22.7\% | 34.0\% | 28.4\% |
|  | Very dissatisfied | Count | 5 | 5 | 8 | 9 | 4 | 9 | 5 | 45 |
|  |  | \% within Q4_5. | 11.1\% | 11.1\% | 17.8\% | 20.0\% | 8.9\% | 20.0\% | 11.1\% | 100.0\% |
|  |  | \% within D3. | 11.4\% | 8.1\% | 8.6\% | 11.8\% | 6.9\% | 20.5\% | 9.4\% | 10.5\% |
| Total |  | Count | 44 | 62 | 93 | 76 | 58 | 44 | 53 | 430 |
|  |  | \% within Q4_5. | 10.2\% | 14.4\% | 21.6\% | 17.7\% | 13.5\% | 10.2\% | 12.3\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_6 (Satisfaction of Cleanliness) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\$ 30,000$ to less than $\$ 50,000$ | $\$ 50,000$ to less than \$75,000 | $\$ 75,000$ to less than $\$ 100,000$ | $\$ 100,000$ to less than $\$ 125,000$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q4_6. Please tell us how satisfied you are with the following service provided by the municipality: Cleanliness (example: litter \& graffiti removal). | Very satisfied | Count | 7 | 8 | 16 | 9 | 15 | 7 | 11 | 73 |
|  |  | \% within Q4_6. | 9.6\% | 11.0\% | 21.9\% | 12.3\% | 20.5\% | 9.6\% | 15.1\% | 100.0\% |
|  |  | \% within D3. | 7.6\% | 6.0\% | 8.6\% | 6.3\% | 12.3\% | 7.6\% | 11.2\% | 8.4\% |
|  | Satisfied | Count | 47 | 71 | 102 | 84 | 63 | 44 | 48 | 459 |
|  |  | \% within Q4_6. | 10.2\% | 15.5\% | 22.2\% | 18.3\% | 13.7\% | 9.6\% | 10.5\% | 100.0\% |
|  |  | \% within D3. | 51.1\% | 53.0\% | 54.5\% | 59.2\% | 51.6\% | 47.8\% | 49.0\% | 52.9\% |
|  | Dissatisfied | Count | 30 | 39 | 42 | 39 | 32 | 25 | 26 | 233 |
|  |  | \% within Q4_6. | 12.9\% | 16.7\% | 18.0\% | 16.7\% | 13.7\% | 10.7\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 32.6\% | 29.1\% | 22.5\% | 27.5\% | 26.2\% | 27.2\% | 26.5\% | 26.9\% |
|  | Very dissatisfied | Count | 8 | 16 | 27 | 10 | 12 | 16 | 13 | 102 |
|  |  | \% within Q4_6. | 7.8\% | 15.7\% | 26.5\% | 9.8\% | 11.8\% | 15.7\% | 12.7\% | 100.0\% |
|  |  | \% within D3. | 8.7\% | 11.9\% | 14.4\% | 7.0\% | 9.8\% | 17.4\% | 13.3\% | 11.8\% |
| Total |  | Count | 92 | 134 | 187 | 142 | 122 | 92 | 98 | 867 |
|  |  | \% within Q4_6. | 10.6\% | 15.5\% | 21.6\% | 16.4\% | 14.1\% | 10.6\% | 11.3\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_7 (Satisfaction of Community Planning) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | \$30,000 to less than $\$ 50,000$ | $\$ 50,000$ to less than \$75,000 | $\$ 75,000$ to less than $\$ 100,000$ | $\$ 100,000$ to less than \$125,000 | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q4_7. Please tell us how satisfied you are with the following service provided by the municipality: Community planning / land use planning and approvals. | Very satisfied | Count | 2 | 1 | 6 | 6 | 4 | 0 | 4 | 23 |
|  |  | \% within Q4_7. | 8.7\% | 4.3\% | 26.1\% | 26.1\% | 17.4\% | 0.0\% | 17.4\% | 100.0\% |
|  |  | \% within D3. | 2.6\% | 0.9\% | 3.7\% | 5.2\% | 3.9\% | 0.0\% | 4.7\% | 3.1\% |
|  | Satisfied | Count | 27 | 32 | 61 | 41 | 33 | 32 | 30 | 256 |
|  |  | \% within Q4_7. | 10.5\% | 12.5\% | 23.8\% | 16.0\% | 12.9\% | 12.5\% | 11.7\% | 100.0\% |
|  |  | \% within D3. | 35.5\% | 27.4\% | 37.7\% | 35.3\% | 32.0\% | 41.0\% | 34.9\% | 34.7\% |
|  | Dissatisfied | Count | 26 | 42 | 55 | 46 | 40 | 29 | 30 | 268 |
|  |  | \% within Q4_7. | 9.7\% | 15.7\% | 20.5\% | 17.2\% | 14.9\% | 10.8\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 34.2\% | 35.9\% | 34.0\% | 39.7\% | 38.8\% | 37.2\% | 34.9\% | 36.3\% |
|  | Very dissatisfied | Count | 21 | 42 | 40 | 23 | 26 | 17 | 22 | 191 |
|  |  | \% within Q4_7. | 11.0\% | 22.0\% | 20.9\% | 12.0\% | 13.6\% | 8.9\% | 11.5\% | 100.0\% |
|  |  | \% within D3. | 27.6\% | 35.9\% | 24.7\% | 19.8\% | 25.2\% | 21.8\% | 25.6\% | 25.9\% |
| Total |  | Count | 76 | 117 | 162 | 116 | 103 | 78 | 86 | 738 |
|  |  | \% within Q4_7. | 10.3\% | 15.9\% | 22.0\% | 15.7\% | 14.0\% | 10.6\% | 11.7\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  |  |  | What was your 20 | 8 total household | ome before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 | Total |
| Q4_8. Please tell us how | Very satisfied | Count | 4 | 6 | 8 | 8 | 3 | 1 | 4 | 34 |
| tisfied you are with the |  | \% within Q4_8. | 11.8\% | 17.6\% | 23.5\% | 23.5\% | 8.8\% | 2.9\% | 11.8\% | 100.0\% |
| the municipality: Community |  | \% within D3. | 5.1\% | 5.2\% | 4.9\% | 6.8\% | 2.7\% | 1.2\% | 4.5\% | 4.5\% |
| standards (example: by-law | Satisfied | Count | 39 | 56 | 91 | 62 | 66 | 46 | 48 | 408 |
| enforcement). |  | \% within Q4_8. | 9.6\% | 13.7\% | 22.3\% | 15.2\% | 16.2\% | 11.3\% | 11.8\% | 100.0\% |
|  |  | \% within D3. | 50.0\% | 48.3\% | 55.5\% | 53.0\% | 58.9\% | 55.4\% | 53.9\% | 53.8\% |
|  | Dissatisfied | Count | 20 | 40 | 44 | 24 | 27 | 25 | 18 | 198 |
|  |  | \% within Q4_8. | 10.1\% | 20.2\% | 22.2\% | 12.1\% | 13.6\% | 12.6\% | 9.1\% | 100.0\% |
|  |  | \% within D3. | 25.6\% | 34.5\% | 26.8\% | 20.5\% | 24.1\% | 30.1\% | 20.2\% | 26.1\% |
|  | Very dissatisfied | Count | 15 | 14 | 21 | 23 | 16 | 11 | 19 | 119 |
|  |  | \% within Q4_8. | 12.6\% | 11.8\% | 17.6\% | 19.3\% | 13.4\% | 9.2\% | 16.0\% | 100.0\% |
|  |  | \% within D3. | 19.2\% | 12.1\% | 12.8\% | 19.7\% | 14.3\% | 13.3\% | 21.3\% | 15.7\% |
| Total |  | Count | 78 | 116 | 164 | 117 | 112 | 83 | 89 | 759 |
|  |  | \% within Q4_8. | 10.3\% | 15.3\% | 21.6\% | 15.4\% | 14.8\% | 10.9\% | 11.7\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_9 (Satisfaction of Diversity Programming) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4_9. Please tell us how satisfied you are with the following service provided by the municipality: Diversity and inclusiveness programs (example: language and culture programming). | Very satisfied | Count | 7 | 7 | 17 | 9 | 14 | 6 | 9 | 69 |
|  |  | \% within Q4_9. | 10.1\% | 10.1\% | 24.6\% | 13.0\% | 20.3\% | 8.7\% | 13.0\% | 100.0\% |
|  |  | \% within D3. | 10.3\% | 7.8\% | 13.4\% | 9.3\% | 15.4\% | 11.3\% | 16.4\% | 11.9\% |
|  | Satisfied | Count | 39 | 51 | 73 | 60 | 58 | 37 | 32 | 350 |
|  |  | \% within Q4_9. | 11.1\% | 14.6\% | 20.9\% | 17.1\% | 16.6\% | 10.6\% | 9.1\% | 100.0\% |
|  |  | \% within D3. | 57.4\% | 56.7\% | 57.5\% | 61.9\% | 63.7\% | 69.8\% | 58.2\% | 60.2\% |
|  | Dissatisfied | Count | 14 | 23 | 24 | 22 | 15 | 9 | 11 | 118 |
|  |  | \% within Q4_9. | 11.9\% | 19.5\% | 20.3\% | 18.6\% | 12.7\% | 7.6\% | 9.3\% | 100.0\% |
|  |  | \% within D3. | 20.6\% | 25.6\% | 18.9\% | 22.7\% | 16.5\% | 17.0\% | 20.0\% | 20.3\% |
|  | Very dissatisfied | Count | 8 | 9 | 13 | 6 | 4 | 1 | 3 | 44 |
|  |  | \% within Q4_9. | 18.2\% | 20.5\% | 29.5\% | 13.6\% | 9.1\% | 2.3\% | 6.8\% | 100.0\% |
|  |  | \% within D3. | 11.8\% | 10.0\% | 10.2\% | 6.2\% | 4.4\% | 1.9\% | 5.5\% | 7.6\% |
| Total |  | Count | 68 | 90 | 127 | 97 | 91 | 53 | 55 | 581 |
|  |  | \% within Q4_9. | 11.7\% | 15.5\% | 21.9\% | 16.7\% | 15.7\% | 9.1\% | 9.5\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_10 (Satisfaction of Economic Development) by D3 (Income)

|  |  |  |  |  | What was your 20 | 8 total household i | me before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than $\$ 50,000$ | than \$ $\$ 75,000$ | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 | Total |
| Q4_10. Please tell us how | Very satisfied | Count | 7 | 2 | 12 | 6 | 9 | 5 | 6 | 47 |
| satisfied you are with the |  | \% within Q4_10. | 14.9\% | 4.3\% | 25.5\% | 12.8\% | 19.1\% | 10.6\% | 12.8\% | 100.0\% |
| (the municipality: Economic |  | \% within D3. | 8.5\% | 1.8\% | 7.8\% | 5.0\% | 8.3\% | 6.7\% | 7.3\% | 6.4\% |
| development (example: | Satisfied | Count | 46 | 61 | 79 | 65 | 68 | 39 | 47 | 405 |
| promoting and connecting |  | \% within Q4_10. | 11.4\% | 15.1\% | 19.5\% | 16.0\% | 16.8\% | 9.6\% | 11.6\% | 100.0\% |
| busin |  | \% within D3. | 56.1\% | 55.5\% | 51.3\% | 53.7\% | 62.4\% | 52.0\% | 57.3\% | 55.3\% |
| investment). | Dissatisfied | Count | 21 | 34 | 42 | 33 | 26 | 25 | 22 | 203 |
|  |  | \% within Q4_10. | 10.3\% | 16.7\% | 20.7\% | 16.3\% | 12.8\% | 12.3\% | 10.8\% | 100.0\% |
|  |  | \% within D3. | 25.6\% | 30.9\% | 27.3\% | 27.3\% | 23.9\% | 33.3\% | 26.8\% | 27.7\% |
|  | $\overline{\text { Very dissatisfied }}$ | Count | 8 | 13 | 21 | 17 | 6 | 6 | 7 | 78 |
|  |  | \% within Q4_10. | 10.3\% | 16.7\% | 26.9\% | 21.8\% | 7.7\% | 7.7\% | 9.0\% | 100.0\% |
|  |  | \% within D3. | 9.8\% | 11.8\% | 13.6\% | 14.0\% | 5.5\% | 8.0\% | 8.5\% | 10.6\% |
| Total |  | Count | 82 | 110 | 154 | 121 | 109 | 75 | 82 | 733 |
|  |  | \% within Q4_10. | 11.2\% | 15.0\% | 21.0\% | 16.5\% | 14.9\% | 10.2\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_11 (Satisfaction of Emergency Preparedness) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4_11. Please tell us how satisfied you are with the following service provided by the municipality: Emergency preparedness. | Very satisfied | Count | 9 | 14 | 28 | 12 | 21 | 8 | 13 | 105 |
|  |  | \% within Q4_11. | 8.6\% | 13.3\% | 26.7\% | 11.4\% | 20.0\% | 7.6\% | 12.4\% | 100.0\% |
|  |  | \% within D3. | 10.8\% | 11.3\% | 17.4\% | 9.4\% | 18.9\% | 10.3\% | 14.4\% | 13.6\% |
|  | Satisfied | Count | 54 | 64 | 89 | 84 | 69 | 51 | 58 | 469 |
|  |  | \% within Q4_11. | 11.5\% | 13.6\% | 19.0\% | 17.9\% | 14.7\% | 10.9\% | 12.4\% | 100.0\% |
|  |  | \% within D3. | 65.1\% | 51.6\% | 55.3\% | 66.1\% | 62.2\% | 65.4\% | 64.4\% | 60.6\% |
|  | Dissatisfied | Count | 12 | 29 | 30 | 18 | 18 | 16 | 11 | 134 |
|  |  | \% within Q4_11. | 9.0\% | 21.6\% | 22.4\% | 13.4\% | 13.4\% | 11.9\% | 8.2\% | 100.0\% |
|  |  | \% within D3. | 14.5\% | 23.4\% | 18.6\% | 14.2\% | 16.2\% | 20.5\% | 12.2\% | 17.3\% |
|  | Very dissatisfied | Count | 8 | 17 | 14 | 13 | 3 | 3 | 8 | 66 |
|  |  | \% within Q4_11. | 12.1\% | 25.8\% | 21.2\% | 19.7\% | 4.5\% | 4.5\% | 12.1\% | 100.0\% |
|  |  | \% within D3. | 9.6\% | 13.7\% | 8.7\% | 10.2\% | 2.7\% | 3.8\% | 8.9\% | 8.5\% |
| Total |  | Count | 83 | 124 | 161 | 127 | 111 | 78 | 90 | 774 |
|  |  | \% within Q4_11. | 10.7\% | 16.0\% | 20.8\% | 16.4\% | 14.3\% | 10.1\% | 11.6\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_12 (Satisfaction of Environmental Protection and Sustainability) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4_12. Please tell us how satisfied you are with the following service provided by the municipality: Environmental protection and sustainability. | Very satisfied | Count | 3 | 3 | 4 | 9 | 4 | 2 | 8 | 33 |
|  |  | \% within Q4_12 | 9.1\% | 9.1\% | 12.1\% | 27.3\% | 12.1\% | 6.1\% | 24.2\% | 100.0\% |
|  |  | $\%$ within D3. | 3.6\% | 2.3\% | 2.3\% | 6.7\% | 3.4\% | 2.4\% | 8.9\% | 4.1\% |
|  | Satisfied | Count | 27 | 54 | 86 | 59 | 63 | 40 | 46 | 375 |
|  |  | \% within Q4_12 | 7.2\% | 14.4\% | 22.9\% | 15.7\% | 16.8\% | 10.7\% | 12.3\% | 100.0\% |
|  |  | \% within D3. | 32.1\% | 40.6\% | 50.3\% | 44.0\% | 52.9\% | 48.2\% | 51.1\% | 46.1\% |
|  | Dissatisfied | Count | 33 | 34 | 49 | 50 | 36 | 29 | 25 | 256 |
|  |  | \% within Q4_12 | 12.9\% | 13.3\% | 19.1\% | 19.5\% | 14.1\% | 11.3\% | 9.8\% | 100.0\% |
|  |  | \% within D3. | 39.3\% | 25.6\% | 28.7\% | 37.3\% | 30.3\% | 34.9\% | 27.8\% | 31.4\% |
|  | Very dissatisfied | Count | 21 | 42 | 32 | 16 | 16 | 12 | 11 | 150 |
|  |  | \% within Q4_12 | 14.0\% | 28.0\% | 21.3\% | 10.7\% | 10.7\% | 8.0\% | 7.3\% | 100.0\% |
|  |  | \% within D3. | 25.0\% | 31.6\% | 18.7\% | 11.9\% | 13.4\% | 14.5\% | 12.2\% | 18.4\% |
| Total |  | Count | 84 | 133 | 171 | 134 | 119 | 83 | 90 | 814 |
|  |  | \% within Q4_12 | 10.3\% | 16.3\% | 21.0\% | 16.5\% | 14.6\% | 10.2\% | 11.1\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_13 (Satisfaction of Fire Services) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4_13. Please tell us how satisfied you are with the following service provided by the municipality: Fire services. | Very satisfied | Count | 21 | 37 | 55 | 35 | 31 | 23 | 36 | 238 |
|  |  | \% within Q4_13. | 8.8\% | 15.5\% | 23.1\% | 14.7\% | 13.0\% | 9.7\% | 15.1\% | 100.0\% |
|  |  | \% within D3. | 28.0\% | 32.2\% | 32.2\% | 26.9\% | 28.2\% | 28.4\% | 38.7\% | 30.7\% |
|  | Satisfied | Count | 50 | 72 | 100 | 91 | 71 | 53 | 49 | 486 |
|  |  | \% within Q4_13. | 10.3\% | 14.8\% | 20.6\% | 18.7\% | 14.6\% | 10.9\% | 10.1\% | 100.0\% |
|  |  | \% within D3. | 66.7\% | 62.6\% | 58.5\% | 70.0\% | 64.5\% | 65.4\% | 52.7\% | 62.7\% |
|  | Dissatisfied | Count | 2 | 4 | 13 | 3 | 8 | 5 | 5 | 40 |
|  |  | \% within Q4_13. | 5.0\% | 10.0\% | 32.5\% | 7.5\% | 20.0\% | 12.5\% | 12.5\% | 100.0\% |
|  |  | \% within D3. | 2.7\% | 3.5\% | 7.6\% | 2.3\% | 7.3\% | 6.2\% | 5.4\% | 5.2\% |
|  | Very dissatisfied | Count | 2 | 2 | 3 | 1 | 0 | 0 | 3 | 11 |
|  |  | \% within Q4_13. | 18.2\% | 18.2\% | 27.3\% | 9.1\% | 0.0\% | 0.0\% | 27.3\% | 100.0\% |
|  |  | \% within D3. | 2.7\% | 1.7\% | 1.8\% | 0.8\% | 0.0\% | 0.0\% | 3.2\% | 1.4\% |
| Total |  | Count | 75 | 115 | 171 | 130 | 110 | 81 | 93 | 775 |
|  |  | \% within Q4_13. | 9.7\% | 14.8\% | 22.1\% | 16.8\% | 14.2\% | 10.5\% | 12.0\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_14 (Satisfaction of Garbage, Recycling, and Organics Collection) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$ 75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4 14. Please tell us how satisfied you are with the following service provided by the municipality: Garbage, recycling, and organics collection. | Very satisfied | Count | 17 | 31 | 63 | 35 | 39 | 25 | 35 | 245 |
|  |  | \% within Q4_14. | 6.9\% | 12.7\% | 25.7\% | 14.3\% | 15.9\% | 10.2\% | 14.3\% | 100.0\% |
|  |  | \% within D3. | 18.7\% | 22.8\% | 33.5\% | 23.8\% | 31.7\% | 26.6\% | 35.4\% | 27.9\% |
|  | Satisfied | Count | 58 | 79 | 94 | 97 | 73 | 49 | 50 | 500 |
|  |  | \% within Q4_14. | 11.6\% | 15.8\% | 18.8\% | 19.4\% | 14.6\% | 9.8\% | 10.0\% | 100.0\% |
|  |  | \% within D3. | 63.7\% | 58.1\% | 50.0\% | 66.0\% | 59.3\% | 52.1\% | 50.5\% | 56.9\% |
|  | Dissatisfied | Count | 9 | 17 | 25 | 9 | 9 | 12 | 8 | 89 |
|  |  | \% within Q4_14. | 10.1\% | 19.1\% | 28.1\% | 10.1\% | 10.1\% | 13.5\% | 9.0\% | 100.0\% |
|  |  | \% within D3. | 9.9\% | 12.5\% | 13.3\% | 6.1\% | 7.3\% | 12.8\% | 8.1\% | 10.1\% |
|  | Very dissatisfied | Count | 7 | 9 | 6 | 6 | 2 | 8 | 6 | 44 |
|  |  | \% within Q4_14. | 15.9\% | 20.5\% | 13.6\% | 13.6\% | 4.5\% | 18.2\% | 13.6\% | 100.0\% |
|  |  | \% within D3. | 7.7\% | 6.6\% | 3.2\% | 4.1\% | 1.6\% | 8.5\% | 6.1\% | 5.0\% |
| Total |  | Count | 91 | 136 | 188 | 147 | 123 | 94 | 99 | 878 |
|  |  | \% within Q4_14. | 10.4\% | 15.5\% | 21.4\% | 16.7\% | 14.0\% | 10.7\% | 11.3\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_15 (Satisfaction of Halifax Public Libraries) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4_15. Please tell us how satisfied you are with the following service provided by the municipality: Halifax Public Libraries. | Very satisfied | Count | 37 | 64 | 104 | 68 | 70 | 45 | 50 | 438 |
|  |  | \% within Q4_15. | 8.4\% | 14.6\% | 23.7\% | 15.5\% | 16.0\% | 10.3\% | 11.4\% | 100.0\% |
|  |  | \% within D3. | 42.0\% | 48.9\% | 58.1\% | 47.2\% | 59.8\% | 52.9\% | 54.3\% | 52.4\% |
|  | Satisfied | Count | 46 | 62 | 65 | 69 | 43 | 36 | 38 | 359 |
|  |  | \% within Q4_15. | 12.8\% | 17.3\% | 18.1\% | 19.2\% | 12.0\% | 10.0\% | 10.6\% | 100.0\% |
|  |  | \% within D3. | 52.3\% | 47.3\% | 36.3\% | 47.9\% | 36.8\% | 42.4\% | 41.3\% | 42.9\% |
|  | Dissatisfied | Count | 1 | 2 | 6 | 6 | 4 | 2 | 3 | 24 |
|  |  | \% within Q4_15. | 4.2\% | 8.3\% | 25.0\% | 25.0\% | 16.7\% | 8.3\% | 12.5\% | 100.0\% |
|  |  | \% within D3. | 1.1\% | 1.5\% | 3.4\% | 4.2\% | 3.4\% | 2.4\% | 3.3\% | 2.9\% |
|  | Very dissatisfied | Count | 4 | 3 | 4 | 1 | 0 | 2 | 1 | 15 |
|  |  | \% within Q4_15. | 26.7\% | 20.0\% | 26.7\% | 6.7\% | 0.0\% | 13.3\% | 6.7\% | 100.0\% |
|  |  | \% within D3. | 4.5\% | 2.3\% | 2.2\% | 0.7\% | 0.0\% | 2.4\% | 1.1\% | 1.8\% |
| Total |  | Count | 88 | 131 | 179 | 144 | 117 | 85 | 92 | 836 |
|  |  | \% within Q4_15. | 10.5\% | 15.7\% | 21.4\% | 17.2\% | 14.0\% | 10.2\% | 11.0\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_16 (Satisfaction of Overall City Maintenance) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4_16. Please tell us how satisfied you are with the following service provided by the municipality: Overall city maintenance. | Very satisfied | Count | 3 | 3 | 19 | 9 | 9 | 3 | 13 | 59 |
|  |  | \% within Q4_16. | 5.1\% | 5.1\% | 32.2\% | 15.3\% | 15.3\% | 5.1\% | 22.0\% | 100.0\% |
|  |  | \% within D3. | 3.3\% | 2.3\% | 10.2\% | 6.1\% | 7.3\% | 3.2\% | 13.3\% | 6.8\% |
|  | Satisfied | Count | 60 | 83 | 110 | 106 | 82 | 54 | 53 | 548 |
|  |  | \% within Q4_16. | 10.9\% | 15.1\% | 20.1\% | 19.3\% | 15.0\% | 9.9\% | 9.7\% | 100.0\% |
|  |  | \% within D3. | 65.9\% | 64.3\% | 59.1\% | 72.1\% | 66.7\% | 58.1\% | 54.1\% | 63.2\% |
|  | Dissatisfied | Count | 24 | 36 | 41 | 26 | 26 | 31 | 21 | 205 |
|  |  | \% within Q4_16. | 11.7\% | 17.6\% | 20.0\% | 12.7\% | 12.7\% | 15.1\% | 10.2\% | 100.0\% |
|  |  | \% within D3. | 26.4\% | 27.9\% | 22.0\% | 17.7\% | 21.1\% | 33.3\% | 21.4\% | 23.6\% |
|  | Very dissatisfied | Count | 4 | 7 | 16 | 6 | 6 | 5 | 11 | 55 |
|  |  | \% within Q4_16. | 7.3\% | 12.7\% | 29.1\% | 10.9\% | 10.9\% | 9.1\% | 20.0\% | 100.0\% |
|  |  | \% within D3. | 4.4\% | 5.4\% | 8.6\% | 4.1\% | 4.9\% | 5.4\% | 11.2\% | 6.3\% |
| Total |  | Count | 91 | 129 | 186 | 147 | 123 | 93 | 98 | 867 |
|  |  | \% within Q4_16. | 10.5\% | 14.9\% | 21.5\% | 17.0\% | 14.2\% | 10.7\% | 11.3\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_17 (Satisfaction of Parking Enforcement) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4_17. Please tell us how satisfied you are with the following service provided by the municipality: Parking enforcement. | Very satisfied | Count | 1 | 5 | 13 | 10 | 13 | 2 | 10 | 54 |
|  |  | \% within Q4_17. | 1.9\% | 9.3\% | 24.1\% | 18.5\% | 24.1\% | 3.7\% | 18.5\% | 100.0\% |
|  |  | \% within D3. | 1.4\% | 4.9\% | 8.2\% | 8.1\% | 11.9\% | 2.8\% | 11.1\% | 7.4\% |
|  | Satisfied | Count | 35 | 52 | 89 | 75 | 67 | 44 | 51 | 413 |
|  |  | \% within Q4_17. | 8.5\% | 12.6\% | 21.5\% | 18.2\% | 16.2\% | 10.7\% | 12.3\% | 100.0\% |
|  |  | \% within D3. | 50.7\% | 50.5\% | 56.0\% | 60.5\% | 61.5\% | 62.0\% | 56.7\% | 57.0\% |
|  | Dissatisfied | Count | 20 | 31 | 37 | 27 | 20 | 14 | 16 | 165 |
|  |  | \% within Q4_17. | 12.1\% | 18.8\% | 22.4\% | 16.4\% | 12.1\% | 8.5\% | 9.7\% | 100.0\% |
|  |  | \% within D3. | 29.0\% | 30.1\% | 23.3\% | 21.8\% | 18.3\% | 19.7\% | 17.8\% | 22.8\% |
|  | Very dissatisfied | Count | 13 | 15 | 20 | 12 | 9 | 11 | 13 | 93 |
|  |  | \% within Q4_17. | 14.0\% | 16.1\% | 21.5\% | 12.9\% | 9.7\% | 11.8\% | 14.0\% | 100.0\% |
|  |  | \% within D3. | 18.8\% | 14.6\% | 12.6\% | 9.7\% | 8.3\% | 15.5\% | 14.4\% | 12.8\% |
| Total |  | Count | 69 | 103 | 159 | 124 | 109 | 71 | 90 | 725 |
|  |  | \% within Q4_17. | 9.5\% | 14.2\% | 21.9\% | 17.1\% | 15.0\% | 9.8\% | 12.4\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_18 (Satisfaction of Police Services) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$ 75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4 18. Please tell us how satisfied you are with the following service provided by the municipality: Police services. | Very satisfied | Count | 12 | 23 | 37 | 25 | 20 | 13 | 28 | 158 |
|  |  | \% within Q4_18. | 7.6\% | 14.6\% | 23.4\% | 15.8\% | 12.7\% | 8.2\% | 17.7\% | 100.0\% |
|  |  | \% within D3. | 14.0\% | 18.4\% | 20.6\% | 18.4\% | 17.4\% | 15.5\% | 29.8\% | 19.3\% |
|  | Satisfied | Count | 47 | 69 | 109 | 89 | 82 | 54 | 55 | 505 |
|  |  | \% within Q4_18. | 9.3\% | 13.7\% | 21.6\% | 17.6\% | 16.2\% | 10.7\% | 10.9\% | 100.0\% |
|  |  | \% within D3. | 54.7\% | 55.2\% | 60.6\% | 65.4\% | 71.3\% | 64.3\% | 58.5\% | 61.6\% |
|  | Dissatisfied | Count | 16 | 19 | 18 | 15 | 10 | 9 | 5 | 92 |
|  |  | \% within Q4_18. | 17.4\% | 20.7\% | 19.6\% | 16.3\% | 10.9\% | 9.8\% | 5.4\% | 100.0\% |
|  |  | \% within D3. | 18.6\% | 15.2\% | 10.0\% | 11.0\% | 8.7\% | 10.7\% | 5.3\% | 11.2\% |
|  | Very dissatisfied | Count | 11 | 14 | 16 | 7 | 3 | 8 | ${ }^{6}$ | 65 |
|  |  | \% within Q4_18. | 16.9\% | 21.5\% | 24.6\% | 10.8\% | 4.6\% | 12.3\% | 9.2\% | 100.0\% |
|  |  | \% within D3. | 12.8\% | 11.2\% | 8.9\% | 5.1\% | 2.6\% | 9.5\% | 6.4\% | 7.9\% |
| Total |  | Count | 86 | 125 | 180 | 136 | 115 | 84 | 94 | 820 |
|  |  | \% within Q4_18. | 10.5\% | 15.2\% | 22.0\% | 16.6\% | 14.0\% | 10.2\% | 11.5\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_19 (Satisfaction of Public Engagement) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4_19. Please tell us how satisfied you are with the following service provided by the municipality: Public engagement (example: consultation on projects like Cogswell District). | Very satisfied | Count | 8 | 5 | 23 | 16 | 20 | 6 | 17 | 95 |
|  |  | \% within Q4_19. | 8.4\% | 5.3\% | 24.2\% | 16.8\% | 21.1\% | 6.3\% | 17.9\% | 100.0\% |
|  |  | \% within D3. | 11.9\% | 4.8\% | 14.8\% | 13.0\% | 19.6\% | 7.9\% | 18.9\% | 13.2\% |
|  | Satisfied | Count | 28 | 54 | 81 | 65 | 56 | 42 | 52 | 378 |
|  |  | \% within Q4_19. | 7.4\% | 14.3\% | 21.4\% | 17.2\% | 14.8\% | 11.1\% | 13.8\% | 100.0\% |
|  |  | \% within D3. | 41.8\% | 51.4\% | 52.3\% | 52.8\% | 54.9\% | 55.3\% | 57.8\% | 52.6\% |
|  | Dissatisfied | Count | 19 | 31 | 31 | 32 | 19 | 18 | 9 | 159 |
|  |  | \% within Q4_19. | 11.9\% | 19.5\% | 19.5\% | 20.1\% | 11.9\% | 11.3\% | 5.7\% | 100.0\% |
|  |  | \% within D3. | 28.4\% | 29.5\% | 20.0\% | 26.0\% | 18.6\% | 23.7\% | 10.0\% | 22.1\% |
|  | Very dissatisfied | Count | 12 | 15 | 20 | 10 | 7 | 10 | 12 | 86 |
|  |  | \% within Q4_19. | 14.0\% | 17.4\% | 23.3\% | 11.6\% | 8.1\% | 11.6\% | 14.0\% | 100.0\% |
|  |  | \% within D3. | 17.9\% | 14.3\% | 12.9\% | 8.1\% | 6.9\% | 13.2\% | 13.3\% | 12.0\% |
| Total |  | Count | 67 | 105 | 155 | 123 | 102 | 76 | 90 | 718 |
|  |  | \% within Q4_19. | 9.3\% | 14.6\% | 21.6\% | 17.1\% | 14.2\% | 10.6\% | 12.5\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_20 (Satisfaction of Transit - Convenctional Bus \& Ferry) by D3 (Income)

|  |  |  |  |  | What was your 20 | 8 total household | come before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 | Total |
| Q4_20. Please tell us how | Very satisfied | Count | 5 | 10 | 13 | 10 | 7 | 2 | 6 | 53 |
| satisfied you are with the |  | \% within Q4_20. | 9.4\% | 18.9\% | 24.5\% | 18.9\% | 13.2\% | 3.8\% | 11.3\% | 100.0\% |
| the municipality: Public Transit - |  | \% within D3. | 5.5\% | 7.8\% | 7.5\% | 7.2\% | 6.3\% | 2.6\% | 6.9\% | 6.6\% |
| Conventional bus \& ferry | Satisfied | Count | 40 | 50 | 76 | 56 | 47 | 37 | 36 | 342 |
| (example: reliability). |  | \% within Q4_20. | 11.7\% | 14.6\% | 22.2\% | 16.4\% | 13.7\% | 10.8\% | 10.5\% | 100.0\% |
|  |  | \% within D3. | 44.0\% | 38.8\% | 43.9\% | 40.6\% | 42.3\% | 48.1\% | 41.4\% | 42.4\% |
|  | Dissatisfied | Count | 30 | 39 | 46 | 48 | 38 | 24 | 37 | 262 |
|  |  | \% within Q4_20. | 11.5\% | 14.9\% | 17.6\% | 18.3\% | 14.5\% | 9.2\% | 14.1\% | 100.0\% |
|  |  | \% within D3. | 33.0\% | 30.2\% | 26.6\% | 34.8\% | 34.2\% | 31.2\% | 42.5\% | 32.5\% |
|  | Very dissatisfied | Count | 16 | 30 | 38 | 24 | 19 | 14 | 8 | 149 |
|  |  | \% within Q4_20. | 10.7\% | 20.1\% | 25.5\% | 16.1\% | 12.8\% | 9.4\% | 5.4\% | 100.0\% |
|  |  | \% within D3. | 17.6\% | 23.3\% | 22.0\% | 17.4\% | 17.1\% | 18.2\% | 9.2\% | 18.5\% |
| Total |  | Count | 91 | 129 | 173 | 138 | 111 | 77 | 87 | 806 |
|  |  | \% within Q4_20. | 11.3\% | 16.0\% | 21.5\% | 17.1\% | 13.8\% | 9.6\% | 10.8\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_21 (Satisfaction of Transit - Access-a-bus) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4_21. Please tell us how satisfied you are with the following service provided by the municipality: Public Transit Access-a-bus (example: reliability). | Very satisfied | Count | 2 | 4 | 11 | 7 | 4 | 3 | 3 | 34 |
|  |  | \% within Q4_21. | 5.9\% | 11.8\% | 32.4\% | 20.6\% | 11.8\% | 8.8\% | 8.8\% | 100.0\% |
|  |  | \% within D3. | 5.3\% | 7.7\% | 17.5\% | 13.7\% | 14.8\% | 15.0\% | 10.7\% | 12.2\% |
|  | Satisfied | Count | 20 | 25 | 27 | 18 | 13 | 13 | 14 | 130 |
|  |  | \% within Q4_21. | 15.4\% | 19.2\% | 20.8\% | 13.8\% | 10.0\% | 10.0\% | 10.8\% | 100.0\% |
|  |  | \% within D3. | 52.6\% | 48.1\% | 42.9\% | 35.3\% | 48.1\% | 65.0\% | 50.0\% | 46.6\% |
|  | Dissatisfied | Count | 7 | 15 | 10 | 14 | 7 | 4 | 7 | 64 |
|  |  | \% within Q4_21. | 10.9\% | 23.4\% | 15.6\% | 21.9\% | 10.9\% | 6.3\% | 10.9\% | 100.0\% |
|  |  | \% within D3. | 18.4\% | 28.8\% | 15.9\% | 27.5\% | 25.9\% | 20.0\% | 25.0\% | 22.9\% |
|  | Very dissatisfied | Count | 9 | 8 | 15 | 12 | 3 | 0 | 4 | 51 |
|  |  | \% within Q4_21. | 17.6\% | 15.7\% | 29.4\% | 23.5\% | 5.9\% | 0.0\% | 7.8\% | 100.0\% |
|  |  | \% within D3. | 23.7\% | 15.4\% | 23.8\% | 23.5\% | 11.1\% | 0.0\% | 14.3\% | 18.3\% |
| Total |  | Count | 38 | 52 | 63 | 51 | 27 | 20 | 28 | 279 |
|  |  | \% within Q4_21. | 13.6\% | 18.6\% | 22.6\% | 18.3\% | 9.7\% | 7.2\% | 10.0\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_22 (Satisfaction of Overall Transit Service) by D3 (Income)

|  |  |  |  |  | What was your 20 | 8 total household | ome before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 | Total |
| Q4_22. Please tell us how | Very satisfied | Count | 3 | 5 | 13 | 12 | 5 | 3 | 7 | 48 |
| satisfied you are with the |  | \% within Q4_22. | 6.3\% | 10.4\% | 27.1\% | 25.0\% | 10.4\% | 6.3\% | 14.6\% | 100.0\% |
| the municipality: Overall transit |  | \% within D3. | 3.3\% | 4.0\% | 7.7\% | 8.8\% | 4.6\% | 3.8\% | 8.0\% | 6.0\% |
| service. | Satisfied | Count | 41 | 53 | 72 | 51 | 49 | 35 | 36 | 337 |
|  |  | \% within Q4_22. | 12.2\% | 15.7\% | 21.4\% | 15.1\% | 14.5\% | 10.4\% | 10.7\% | 100.0\% |
|  |  | \% within D3. | 45.6\% | 42.4\% | 42.6\% | 37.5\% | 45.0\% | 44.3\% | 41.4\% | 42.4\% |
|  | Dissatisfied | Count | 31 | 41 | 49 | 48 | 39 | 29 | 35 | 272 |
|  |  | \% within Q4_22. | 11.4\% | 15.1\% | 18.0\% | 17.6\% | 14.3\% | 10.7\% | 12.9\% | 100.0\% |
|  |  | \% within D3. | 34.4\% | 32.8\% | 29.0\% | 35.3\% | 35.8\% | 36.7\% | 40.2\% | 34.2\% |
|  | Very dissatisfied | Count | 15 | 26 | 35 | 25 | 16 | 12 | 9 | 138 |
|  |  | \% within Q4_22. | 10.9\% | 18.8\% | 25.4\% | 18.1\% | 11.6\% | 8.7\% | 6.5\% | 100.0\% |
|  |  | \% within D3. | 16.7\% | 20.8\% | 20.7\% | 18.4\% | 14.7\% | 15.2\% | 10.3\% | 17.4\% |
| Total |  | Count | 90 | 125 | 169 | 136 | 109 | 79 | 87 | 795 |
|  |  | \% within Q4_22. | 11.3\% | 15.7\% | 21.3\% | 17.1\% | 13.7\% | 9.9\% | 10.9\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_23 (Satisfaction of Indoor Recreation Facilities) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4 23. Please tell us how satisfied you are with the following service provided by the municipality: Indoor recreation facilities (example: community centres, pools). | Very satisfied | Count | 5 | 8 | 22 | 20 | 20 | 11 | 18 | 104 |
|  |  | \% within Q4_23. | 4.8\% | 7.7\% | 21.2\% | 19.2\% | 19.2\% | 10.6\% | 17.3\% | 100.0\% |
|  |  | \% within D3. | 6.8\% | 7.3\% | 14.2\% | 14.4\% | 18.3\% | 13.3\% | 20.7\% | 13.7\% |
|  | Satisfied | Count | 50 | 70 | 94 | 86 | 69 | 57 | 41 | 467 |
|  |  | \% within Q4_23. | 10.7\% | 15.0\% | 20.1\% | 18.4\% | 14.8\% | 12.2\% | 8.8\% | 100.0\% |
|  |  | \% within D3. | 67.6\% | 63.6\% | 60.6\% | 61.9\% | 63.3\% | 68.7\% | 47.1\% | 61.7\% |
|  | Dissatisfied | Count | 12 | 15 | 24 | 23 | 17 | 8 | 22 | 121 |
|  |  | \% within Q4_23. | 9.9\% | 12.4\% | 19.8\% | 19.0\% | 14.0\% | 6.6\% | 18.2\% | 100.0\% |
|  |  | \% within D3. | 16.2\% | 13.6\% | 15.5\% | 16.5\% | 15.6\% | 9.6\% | 25.3\% | 16.0\% |
|  | Very dissatisfied | Count | 7 | 17 | 15 | 10 | 3 | 7 | 6 | 65 |
|  |  | \% within Q4_23. | 10.8\% | 26.2\% | 23.1\% | 15.4\% | 4.6\% | 10.8\% | 9.2\% | 100.0\% |
|  |  | \% within D3. | 9.5\% | 15.5\% | 9.7\% | 7.2\% | 2.8\% | 8.4\% | 6.9\% | 8.6\% |
| Total |  | Count | 74 | 110 | 155 | 139 | 109 | 83 | 87 | 757 |
|  |  | \% within Q4_23. | 9.8\% | 14.5\% | 20.5\% | 18.4\% | 14.4\% | 11.0\% | 11.5\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_24 (Satisfaction of Outdoor Recreation Facilities) by D3 (Income)

|  |  |  |  |  | What was your 20 | 8 total household | come before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 | Total |
| Q4_24. Please tell us how | Very satisfied | Count | 5 | 11 | 24 | 18 | 16 | 7 | 15 | 96 |
| satisfied you are with the |  | \% within Q4_24. | 5.2\% | 11.5\% | 25.0\% | 18.8\% | 16.7\% | 7.3\% | 15.6\% | 100.0\% |
| the municipality: Outdoor |  | \% within D3. | 6.7\% | 9.9\% | 15.6\% | 13.7\% | 15.5\% | 8.2\% | 16.9\% | 12.8\% |
| recreation facilities (example: | Satisfied | Count | 49 | 67 | 95 | 86 | 71 | 58 | 46 | 472 |
| sports fields). |  | \% within Q4_24. | 10.4\% | 14.2\% | 20.1\% | 18.2\% | 15.0\% | 12.3\% | 9.7\% | 100.0\% |
|  |  | \% within D3. | 65.3\% | 60.4\% | 61.7\% | 65.6\% | 68.9\% | 68.2\% | 51.7\% | 63.1\% |
|  | Dissatisfied | Count | 12 | 18 | 22 | 20 | 11 | 15 | 20 | 118 |
|  |  | \% within Q4_24. | 10.2\% | 15.3\% | 18.6\% | 16.9\% | 9.3\% | 12.7\% | 16.9\% | 100.0\% |
|  |  | \% within D3. | 16.0\% | 16.2\% | 14.3\% | 15.3\% | 10.7\% | 17.6\% | 22.5\% | 15.8\% |
|  | Very dissatisfied | Count | 9 | 15 | 13 | 7 | 5 | 5 | 8 | 62 |
|  |  | \% within Q4_24. | 14.5\% | 24.2\% | 21.0\% | 11.3\% | 8.1\% | 8.1\% | 12.9\% | 100.0\% |
|  |  | \% within D3. | 12.0\% | 13.5\% | 8.4\% | 5.3\% | 4.9\% | 5.9\% | 9.0\% | 8.3\% |
| Total |  | Count | 75 | 111 | 154 | 131 | 103 | 85 | 89 | 748 |
|  |  | \% within Q4_24. | 10.0\% | 14.8\% | 20.6\% | 17.5\% | 13.8\% | 11.4\% | 11.9\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_25 (Satisfaction of Recreation Programming) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4_25. Please tell us how satisfied you are with the following service provided by the municipality: Recreation programming (example: swimming, camps). | Very satisfied | Count | 5 | 8 | 21 | 19 | 10 | 11 | 19 | 93 |
|  |  | \% within Q4_25. | 5.4\% | 8.6\% | 22.6\% | 20.4\% | 10.8\% | 11.8\% | 20.4\% | 100.0\% |
|  |  | \% within D3. | 8.1\% | 8.5\% | 17.1\% | 17.4\% | 11.0\% | 15.1\% | 25.3\% | 14.8\% |
|  | Satisfied | Count | 39 | 54 | 69 | 70 | 61 | 46 | 39 | 378 |
|  |  | \% within Q4_25. | 10.3\% | 14.3\% | 18.3\% | 18.5\% | 16.1\% | 12.2\% | 10.3\% | 100.0\% |
|  |  | \% within D3. | 62.9\% | 57.4\% | 56.1\% | 64.2\% | 67.0\% | 63.0\% | 52.0\% | 60.3\% |
|  | Dissatisfied | Count | 12 | 19 | 22 | 13 | 18 | 8 | 12 | 104 |
|  |  | \% within Q4_25. | 11.5\% | 18.3\% | 21.2\% | 12.5\% | 17.3\% | 7.7\% | 11.5\% | 100.0\% |
|  |  | \% within D3. | 19.4\% | 20.2\% | 17.9\% | 11.9\% | 19.8\% | 11.0\% | 16.0\% | 16.6\% |
|  | Very dissatisfied | Count | 6 | 13 | 11 | 7 | 2 | 8 | 5 | 52 |
|  |  | \% within Q4_25. | 11.5\% | 25.0\% | 21.2\% | 13.5\% | 3.8\% | 15.4\% | 9.6\% | 100.0\% |
|  |  | \% within D3. | 9.7\% | 13.8\% | 8.9\% | 6.4\% | 2.2\% | 11.0\% | 6.7\% | 8.3\% |
| Total |  | Count | 62 | 94 | 123 | 109 | 91 | 73 | 75 | 627 |
|  |  | \% within Q4_25. | 9.9\% | 15.0\% | 19.6\% | 17.4\% | 14.5\% | 11.6\% | 12.0\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_26 (Satisfaction of Sidewalk Maintenance) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4_26. Please tell us how satisfied you are with the following service provided by the municipality: Sidewalk maintenance. | Very satisfied | Count | 5 | 5 | 19 | 16 | 11 | 7 | 9 | 72 |
|  |  | \% within Q4_26. | 6.9\% | 6.9\% | 26.4\% | 22.2\% | 15.3\% | 9.7\% | 12.5\% | 100.0\% |
|  |  | \% within D3. | 5.5\% | 4.0\% | 10.7\% | 11.3\% | 9.4\% | 7.9\% | 9.5\% | 8.6\% |
|  | Satisfied | Count | 47 | 56 | 81 | 77 | 67 | 39 | 50 | 417 |
|  |  | \% within Q4_26. | 11.3\% | 13.4\% | 19.4\% | 18.5\% | 16.1\% | 9.4\% | 12.0\% | 100.0\% |
|  |  | \% within D3. | 51.6\% | 45.2\% | 45.5\% | 54.2\% | 57.3\% | 43.8\% | 52.6\% | 49.9\% |
|  | Dissatisfied | Count | 22 | 34 | 48 | 37 | 29 | 31 | 22 | 223 |
|  |  | \% within Q4_26. | 9.9\% | 15.2\% | 21.5\% | 16.6\% | 13.0\% | 13.9\% | 9.9\% | 100.0\% |
|  |  | \% within D3. | 24.2\% | 27.4\% | 27.0\% | 26.1\% | 24.8\% | 34.8\% | 23.2\% | 26.7\% |
|  | Very dissatisfied | Count | 17 | 29 | 30 | 12 | 10 | 12 | 14 | 124 |
|  |  | \% within Q4_26. | 13.7\% | 23.4\% | 24.2\% | 9.7\% | 8.1\% | 9.7\% | 11.3\% | 100.0\% |
|  |  | \% within D3. | 18.7\% | 23.4\% | 16.9\% | 8.5\% | 8.5\% | 13.5\% | 14.7\% | 14.8\% |
| Total |  | Count | 91 | 124 | 178 | 142 | 117 | 89 | 95 | 836 |
|  |  | \% within Q4_26. | 10.9\% | 14.8\% | 21.3\% | 17.0\% | 14.0\% | 10.6\% | 11.4\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_27 (Satisfaction of Street / Road Maintenance) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4_27. Please tell us how satisfied you are with the following service provided by the municipality: Street / road maintenance. | Very satisfied | Count | 5 | 3 | 11 | 4 | 4 | 3 | 5 | 35 |
|  |  | \% within Q4_27. | 14.3\% | 8.6\% | 31.4\% | 11.4\% | 11.4\% | 8.6\% | 14.3\% | 100.0\% |
|  |  | \% within D3. | 5.5\% | 2.3\% | 5.9\% | 2.7\% | 3.2\% | 3.2\% | 5.0\% | 4.0\% |
|  | Satisfied | Count | 38 | 39 | 58 | 50 | 47 | 38 | 32 | 302 |
|  |  | \% within Q4_27. | 12.6\% | 12.9\% | 19.2\% | 16.6\% | 15.6\% | 12.6\% | 10.6\% | 100.0\% |
|  |  | \% within D3. | 41.8\% | 29.5\% | 31.0\% | 34.0\% | 37.3\% | 40.4\% | 32.0\% | 34.4\% |
|  | Dissatisfied | Count | 30 | 50 | 63 | 59 | 41 | 28 | 33 | 304 |
|  |  | \% within Q4_27. | 9.9\% | 16.4\% | 20.7\% | 19.4\% | 13.5\% | 9.2\% | 10.9\% | 100.0\% |
|  |  | \% within D3. | 33.0\% | 37.9\% | 33.7\% | 40.1\% | 32.5\% | 29.8\% | 33.0\% | 34.7\% |
|  | Very dissatisfied | Count | 18 | 40 | 55 | 34 | 34 | 25 | 30 | 236 |
|  |  | \% within Q4_27. | 7.6\% | 16.9\% | 23.3\% | 14.4\% | 14.4\% | 10.6\% | 12.7\% | 100.0\% |
|  |  | \% within D3. | 19.8\% | 30.3\% | 29.4\% | 23.1\% | 27.0\% | 26.6\% | 30.0\% | 26.9\% |
| Total |  | Count | 91 | 132 | 187 | 147 | 126 | 94 | 100 | 877 |
|  |  | \% within Q4_27. | 10.4\% | 15.1\% | 21.3\% | 16.8\% | 14.4\% | 10.7\% | 11.4\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_28 (Satisfaction of Traffic Management) by D3 (Income)

|  |  |  |  |  | What was your 20 | 8 total household in | ome before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 | Total |
| Q4_28. Please tell us how | Very satisfied | Count | 5 | 2 | 17 | 12 | 7 | 3 | 7 | 53 |
| tisfied you are with the |  | \% within Q4_28. | 9.4\% | 3.8\% | 32.1\% | 22.6\% | 13.2\% | 5.7\% | 13.2\% | 100.0\% |
| the municipality: Traffic |  | \% within D3. | 5.7\% | 1.6\% | 9.1\% | 8.3\% | 5.8\% | 3.2\% | 7.1\% | 6.2\% |
| management (example: | Satisfied | Count | 51 | 63 | 93 | 75 | 73 | 44 | 49 | 448 |
| signals). |  | \% within Q4_28. | 11.4\% | 14.1\% | 20.8\% | 16.7\% | 16.3\% | 9.8\% | 10.9\% | 100.0\% |
|  |  | \% within D3. | 58.0\% | 48.8\% | 50.0\% | 52.1\% | 60.3\% | 47.3\% | 50.0\% | 52.2\% |
|  | Dissatisfied | Count | 27 | 39 | 47 | 33 | 29 | 29 | 18 | 222 |
|  |  | \% within Q4_28. | 12.2\% | 17.6\% | 21.2\% | 14.9\% | 13.1\% | 13.1\% | 8.1\% | 100.0\% |
|  |  | \% within D3. | 30.7\% | 30.2\% | 25.3\% | 22.9\% | 24.0\% | 31.2\% | 18.4\% | 25.8\% |
|  | Very dissatisfied | Count | 5 | 25 | 29 | 24 | 12 | 17 | 24 | 136 |
|  |  | \% within Q4_28. | 3.7\% | 18.4\% | 21.3\% | 17.6\% | 8.8\% | 12.5\% | 17.6\% | 100.0\% |
|  |  | \% within D3. | 5.7\% | 19.4\% | 15.6\% | 16.7\% | 9.9\% | 18.3\% | 24.5\% | 15.8\% |
| Total |  | Count | 88 | 129 | 186 | 144 | 121 | 93 | 98 | 859 |
|  |  | \% within Q4_28. | 10.2\% | 15.0\% | 21.7\% | 16.8\% | 14.1\% | 10.8\% | 11.4\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_29 (Satisfaction of Traffic / Pedestrian Safety) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q4_29. Please tell us how satisfied you are with the following service provided by the municipality: Traffic / pedestrian safety. | Very satisfied | Count | 4 | 4 | 14 | 12 | 5 | 5 | 9 | 53 |
|  |  | \% within Q4_29. | 7.5\% | 7.5\% | 26.4\% | 22.6\% | 9.4\% | 9.4\% | 17.0\% | 100.0\% |
|  |  | \% within D3. | 4.4\% | 3.0\% | 7.5\% | 8.1\% | 4.1\% | 5.6\% | 9.1\% | 6.1\% |
|  | Satisfied | Count | 31 | 52 | 78 | 69 | 69 | 45 | 48 | 392 |
|  |  | \% within Q4_29. | 7.9\% | 13.3\% | 19.9\% | 17.6\% | 17.6\% | 11.5\% | 12.2\% | 100.0\% |
|  |  | \% within D3. | 34.1\% | 38.8\% | 41.9\% | 46.3\% | 56.1\% | 50.0\% | 48.5\% | 45.0\% |
|  | Dissatisfied | Count | 31 | 40 | 52 | 38 | 29 | 26 | 20 | 236 |
|  |  | \% within Q4_29. | 13.1\% | 16.9\% | 22.0\% | 16.1\% | 12.3\% | 11.0\% | 8.5\% | 100.0\% |
|  |  | \% within D3. | 34.1\% | 29.9\% | 28.0\% | 25.5\% | 23.6\% | 28.9\% | 20.2\% | 27.1\% |
|  | Very dissatisfied | Count | 25 | 38 | 42 | 30 | 20 | 14 | 22 | 191 |
|  |  | \% within Q4_29. | 13.1\% | 19.9\% | 22.0\% | 15.7\% | 10.5\% | 7.3\% | 11.5\% | 100.0\% |
|  |  | \% within D3. | 27.5\% | 28.4\% | 22.6\% | 20.1\% | 16.3\% | 15.6\% | 22.2\% | 21.9\% |
| Total |  | Count | 91 | 134 | 186 | 149 | 123 | 90 | 99 | 872 |
|  |  | \% within Q4_29. | 10.4\% | 15.4\% | 21.3\% | 17.1\% | 14.1\% | 10.3\% | 11.4\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_30 (Satisfaction of Winter Maintenance) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$ 75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$ 150,000 |  |
| Q4 30. Please tell us how satisfied you are with the following service provided by the municipality: Winter maintenance (example: snow and ice removal). | Very satisfied | Count | 2 | 3 | 15 | 9 | 10 | 6 | 6 | 51 |
|  |  | \% within Q4_30. | 3.9\% | 5.9\% | 29.4\% | 17.6\% | 19.6\% | 11.8\% | 11.8\% | 100.0\% |
|  |  | \% within D3. | 2.2\% | 2.3\% | 8.0\% | 6.1\% | 7.9\% | 6.5\% | 6.0\% | 5.8\% |
|  | Satisfied | Count | 30 | 40 | 75 | 72 | 50 | 39 | 56 | 362 |
|  |  | \% within Q4_30. | 8.3\% | 11.0\% | 20.7\% | 19.9\% | 13.8\% | 10.8\% | 15.5\% | 100.0\% |
|  |  | \% within D3. | 33.0\% | 30.1\% | 39.9\% | 48.6\% | 39.7\% | 41.9\% | 56.0\% | 41.2\% |
|  | Dissatisfied | Count | 34 | 51 | 53 | 39 | 38 | 28 | 17 | 260 |
|  |  | \% within Q4_30. | 13.1\% | 19.6\% | 20.4\% | 15.0\% | 14.6\% | 10.8\% | 6.5\% | 100.0\% |
|  |  | \% within D3. | 37.4\% | 38.3\% | 28.2\% | 26.4\% | 30.2\% | 30.1\% | 17.0\% | 29.6\% |
|  | Very dissatisfied | Count | 25 | 39 | 45 | 28 | 28 | 20 | 21 | 206 |
|  |  | \% within Q4_30. | 12.1\% | 18.9\% | 21.8\% | 13.6\% | 13.6\% | 9.7\% | 10.2\% | 100.0\% |
|  |  | \% within D3. | 27.5\% | 29.3\% | 23.9\% | 18.9\% | 22.2\% | 21.5\% | 21.0\% | 23.4\% |
| Total |  | Count | 91 | 133 | 188 | 148 | 126 | 93 | 100 | 879 |
|  |  | \% within Q4_30. | 10.4\% | 15.1\% | 21.4\% | 16.8\% | 14.3\% | 10.6\% | 11.4\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q5 (Satisfaction of Services) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q5. Overall, how satisfied are you with the delivery of all the services provided by the municipality? | Very satisfied | Count | 5 | 3 | 12 | 6 | 4 | 1 | 6 | 37 |
|  |  | \% within Q5. | 13.5\% | 8.1\% | 32.4\% | 16.2\% | 10.8\% | 2.7\% | 16.2\% | 100.0\% |
|  |  | \% within D3. | 5.4\% | 2.3\% | 6.4\% | 4.1\% | 3.2\% | 1.1\% | 6.0\% | 4.2\% |
|  | Satisfied | Count | 57 | 70 | 119 | 97 | 79 | 61 | 66 | 549 |
|  |  | \% within Q5. | 10.4\% | 12.8\% | 21.7\% | 17.7\% | 14.4\% | 11.1\% | 12.0\% | 100.0\% |
|  |  | \% within D3. | 61.3\% | 52.6\% | 63.6\% | 66.0\% | 62.7\% | 64.9\% | 66.0\% | 62.4\% |
|  | Dissatisfied | Count | 27 | 56 | 49 | 39 | 41 | 27 | 22 | 261 |
|  |  | \% within Q5. | 10.3\% | 21.5\% | 18.8\% | 14.9\% | 15.7\% | 10.3\% | 8.4\% | 100.0\% |
|  |  | \% within D3. | 29.0\% | 42.1\% | 26.2\% | 26.5\% | 32.5\% | 28.7\% | 22.0\% | 29.7\% |
|  | Very dissatisfied | Count | 4 | 4 | 7 | 5 | 2 | 5 | 6 | 33 |
|  |  | \% within Q5. | 12.1\% | 12.1\% | 21.2\% | 15.2\% | 6.1\% | 15.2\% | 18.2\% | 100.0\% |
|  |  | \% within D3. | 4.3\% | 3.0\% | 3.7\% | 3.4\% | 1.6\% | 5.3\% | 6.0\% | 3.8\% |
| Total |  | Count | 93 | 133 | 187 | 147 | 126 | 94 | 100 | 880 |
|  |  | \% within Q5. | 10.6\% | 15.1\% | 21.3\% | 16.7\% | 14.3\% | 10.7\% | 11.4\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_1 (Importance of Governance and Engagement) by D3 (Income)

|  |  |  |  |  | What was your 20 | 8 total household in | come before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 | Total |
| Q6_1. Please rate the | Very important | Count | 38 | 62 | 95 | 61 | 44 | 39 | 46 | 385 |
| following Council Priority in |  | \% within Q6_1. | 9.9\% | 16.1\% | 24.7\% | 15.8\% | 11.4\% | 10.1\% | 11.9\% | 100.0\% |
| Governance and Engagement. |  | \% within D3. | 40.0\% | 44.9\% | 49.7\% | 40.7\% | 34.6\% | 41.5\% | 46.0\% | 43.0\% |
|  | Important | Count | 46 | 63 | 79 | 77 | 77 | 50 | 50 | 442 |
|  |  | \% within Q6_1. | 10.4\% | 14.3\% | 17.9\% | 17.4\% | 17.4\% | 11.3\% | 11.3\% | 100.0\% |
|  |  | \% within D3. | 48.4\% | 45.7\% | 41.4\% | 51.3\% | 60.6\% | 53.2\% | 50.0\% | 49.4\% |
|  | Not important | Count | 8 | 11 | 13 | 11 | 5 | 5 | 3 | 56 |
|  |  | \% within Q6_1. | 14.3\% | 19.6\% | 23.2\% | 19.6\% | 8.9\% | 8.9\% | 5.4\% | 100.0\% |
|  |  | \% within D3. | 8.4\% | 8.0\% | 6.8\% | 7.3\% | 3.9\% | 5.3\% | 3.0\% | 6.3\% |
|  | Not at all important | Count | 3 | 2 | 4 | 1 | 1 | 0 | 1 | 12 |
|  |  | \% within Q6_1. | 25.0\% | 16.7\% | 33.3\% | 8.3\% | 8.3\% | 0.0\% | 8.3\% | 100.0\% |
|  |  | \% within D3. | 3.2\% | 1.4\% | 2.1\% | 0.7\% | 0.8\% | 0.0\% | 1.0\% | 1.3\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q6_1. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_2 (Importance of Economic Development) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q6_2. Please rate the following Council Priority in terms of its importance to you: Economic Development. | Very important | Count | 25 | 50 | 82 | 68 | 52 | 45 | 45 | 367 |
|  |  | \% within Q6_2. | 6.8\% | 13.6\% | 22.3\% | 18.5\% | 14.2\% | 12.3\% | 12.3\% | 100.0\% |
|  |  | \% within D3. | 26.3\% | 36.2\% | 42.9\% | 45.3\% | 40.9\% | 47.9\% | 45.0\% | 41.0\% |
|  | Important | Count | 53 | 68 | 87 | 73 | 66 | 42 | 42 | 431 |
|  |  | \% within Q6_2. | 12.3\% | 15.8\% | 20.2\% | 16.9\% | 15.3\% | 9.7\% | 9.7\% | 100.0\% |
|  |  | \% within D3. | 55.8\% | 49.3\% | 45.5\% | 48.7\% | 52.0\% | 44.7\% | 42.0\% | 48.2\% |
|  | Not important | Count | 13 | 15 | 19 | 7 | 8 | 7 | 11 | 80 |
|  |  | \% within Q6_2. | 16.3\% | 18.8\% | 23.8\% | 8.8\% | 10.0\% | 8.8\% | 13.8\% | 100.0\% |
|  |  | \% within D3. | 13.7\% | 10.9\% | 9.9\% | 4.7\% | 6.3\% | 7.4\% | 11.0\% | 8.9\% |
|  | Not at all important | Count | 4 | 5 | 3 | 2 | 1 | 0 | 2 | 17 |
|  |  | \% within Q6_2. | 23.5\% | 29.4\% | 17.6\% | 11.8\% | 5.9\% | 0.0\% | 11.8\% | 100.0\% |
|  |  | \% within D3. | 4.2\% | 3.6\% | 1.6\% | 1.3\% | 0.8\% | 0.0\% | 2.0\% | 1.9\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q6_2. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q6_3 (Importance of Healthy Liveable Communities) by D3 (Income)

|  |  |  |  |  | What was your 20 | 8 total household in | come before taxes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$ 75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$ 150,000 | Total |
| Q6_3. Please rate the | Very important | Count | 71 | 101 | 123 | 105 | 79 | 59 | 66 | 604 |
| following Council Priority in |  | \% within Q6_3. | 11.8\% | 16.7\% | 20.4\% | 17.4\% | 13.1\% | 9.8\% | 10.9\% | 100.0\% |
| terms of is importance to you: Healthy Liveable Communities. |  | \% within D3. | 74.7\% | 73.2\% | 64.4\% | 70.0\% | 62.2\% | 62.8\% | 66.0\% | 67.5\% |
|  | Important | Count | 20 | 36 | 55 | 35 | 45 | 29 | 30 | 250 |
|  |  | \% within Q6_3. | 8.0\% | 14.4\% | 22.0\% | 14.0\% | 18.0\% | 11.6\% | 12.0\% | 100.0\% |
|  |  | \% within D3. | 21.1\% | 26.1\% | 28.8\% | 23.3\% | 35.4\% | 30.9\% | 30.0\% | 27.9\% |
|  | Not important | Count | 3 | 1 | 12 | 7 | 3 | 5 | 4 | 35 |
|  |  | \% within Q6_3. | 8.6\% | 2.9\% | 34.3\% | 20.0\% | 8.6\% | 14.3\% | 11.4\% | 100.0\% |
|  |  | \% within D3. | 3.2\% | 0.7\% | 6.3\% | 4.7\% | 2.4\% | 5.3\% | 4.0\% | 3.9\% |
|  | Not at all important | Count | 1 | 0 | 1 | 3 | 0 | 1 | 0 | 6 |
|  |  | \% within Q6_3. | 16.7\% | 0.0\% | 16.7\% | 50.0\% | 0.0\% | 16.7\% | 0.0\% | 100.0\% |
|  |  | \% within D3. | 1.1\% | 0.0\% | 0.5\% | 2.0\% | 0.0\% | 1.1\% | 0.0\% | 0.7\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q6_3. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_4 (Importance of Transportation) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q6_4. Please rate the following Council Priority in terms of its importance to you: Transportation. | Very important | Count | 71 | 82 | 120 | 93 | 76 | 48 | 56 | 546 |
|  |  | \% within Q6_4. | 13.0\% | 15.0\% | 22.0\% | 17.0\% | 13.9\% | 8.8\% | 10.3\% | 100.0\% |
|  |  | \% within D3. | 74.7\% | 59.4\% | 62.8\% | 62.0\% | 59.8\% | 51.1\% | 56.0\% | 61.0\% |
|  | Important | Count | 22 | 53 | 63 | 47 | 49 | 44 | 38 | 316 |
|  |  | \% within Q6_4. | 7.0\% | 16.8\% | 19.9\% | 14.9\% | 15.5\% | 13.9\% | 12.0\% | 100.0\% |
|  |  | \% within D3. | 23.2\% | 38.4\% | 33.0\% | 31.3\% | 38.6\% | 46.8\% | 38.0\% | 35.3\% |
|  | Not important | Count | 2 | 3 | 7 | 9 | 2 | 1 | 5 | 29 |
|  |  | \% within Q6_4. | 6.9\% | 10.3\% | 24.1\% | 31.0\% | 6.9\% | 3.4\% | 17.2\% | 100.0\% |
|  |  | \% within D3. | 2.1\% | 2.2\% | 3.7\% | 6.0\% | 1.6\% | 1.1\% | 5.0\% | 3.2\% |
|  | Not at all important | Count | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 4 |
|  |  | \% within Q6_4. | 0.0\% | 0.0\% | 25.0\% | 25.0\% | 0.0\% | 25.0\% | 25.0\% | 100.0\% |
|  |  | \% within D3. | 0.0\% | 0.0\% | 0.5\% | 0.7\% | 0.0\% | 1.1\% | 1.0\% | 0.4\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q6_4. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_5 (Importance of Service Delivery) by D3 (Income)

|  |  |  |  |  | What was your 20 | 8 total household in | come before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 | Total |
| Q6_5. Please rate the | Very important | Count | 27 | 42 | 52 | 37 | 27 | 23 | 25 | 233 |
| following Council Priority in |  | \% within Q6_5. | 11.6\% | 18.0\% | 22.3\% | 15.9\% | 11.6\% | 9.9\% | 10.7\% | 100.0\% |
| Service Delivery. |  | \% within D3. | 28.4\% | 30.4\% | 27.2\% | 24.7\% | 21.3\% | 24.5\% | 25.0\% | 26.0\% |
|  | Important | Count | 54 | 75 | 118 | 87 | 87 | 57 | 57 | 535 |
|  |  | \% within Q6_5. | 10.1\% | 14.0\% | 22.1\% | 16.3\% | 16.3\% | 10.7\% | 10.7\% | 100.0\% |
|  |  | \% within D3. | 56.8\% | 54.3\% | 61.8\% | 58.0\% | 68.5\% | 60.6\% | 57.0\% | 59.8\% |
|  | Not important | Count | 13 | 19 | 21 | 21 | 13 | 14 | 16 | 117 |
|  |  | \% within Q6_5. | 11.1\% | 16.2\% | 17.9\% | 17.9\% | 11.1\% | 12.0\% | 13.7\% | 100.0\% |
|  |  | \% within D3. | 13.7\% | 13.8\% | 11.0\% | 14.0\% | 10.2\% | 14.9\% | 16.0\% | 13.1\% |
|  | Not at all important | Count | 1 | 2 | 0 | 5 | 0 | 0 | 2 | 10 |
|  |  | \% within Q6_5. | 10.0\% | 20.0\% | 0.0\% | 50.0\% | 0.0\% | 0.0\% | 20.0\% | 100.0\% |
|  |  | \% within D3. | 1.1\% | 1.4\% | 0.0\% | 3.3\% | 0.0\% | 0.0\% | 2.0\% | 1.1\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q6_5. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_6 (Importance of Social Development) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | than \$50,000 | than \$75,000 | than \$100,000 | than \$125,000 | than \$150,000 | Over \$150,000 |  |
| Q6_6. Please rate the following Council Priority in terms of its importance to you: Social Development. | Very important | Count | 53 | 61 | 86 | 44 | 35 | 32 | 27 | 338 |
|  |  | \% within Q6_6. | 15.7\% | 18.0\% | 25.4\% | 13.0\% | 10.4\% | 9.5\% | 8.0\% | 100.0\% |
|  |  | \% within D3. | 55.8\% | 44.2\% | 45.0\% | 29.3\% | 27.6\% | 34.0\% | 27.0\% | 37.8\% |
|  | Important | Count | 34 | 65 | 71 | 73 | 64 | 41 | 44 | 392 |
|  |  | \% within Q6_6. | 8.7\% | 16.6\% | 18.1\% | 18.6\% | 16.3\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 35.8\% | 47.1\% | 37.2\% | 48.7\% | 50.4\% | 43.6\% | 44.0\% | 43.8\% |
|  | Not important | Count | 6 | 6 | 30 | 23 | 22 | 16 | 20 | 123 |
|  |  | \% within Q6_6. | 4.9\% | 4.9\% | 24.4\% | 18.7\% | 17.9\% | 13.0\% | 16.3\% | 100.0\% |
|  |  | \% within D3. | 6.3\% | 4.3\% | 15.7\% | 15.3\% | 17.3\% | 17.0\% | 20.0\% | 13.7\% |
|  | Not at all important | Count | 2 | 6 | 4 | 10 | 6 | 5 | 9 | 42 |
|  |  | \% within Q6_6. | 4.8\% | 14.3\% | 9.5\% | 23.8\% | 14.3\% | 11.9\% | 21.4\% | 100.0\% |
|  |  | \% within D3. | 2.1\% | 4.3\% | 2.1\% | 6.7\% | 4.7\% | 5.3\% | 9.0\% | 4.7\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q6_6. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q7 (Service Level) by D3 (Income)

|  |  |  |  |  | What was your 20 | 8 total household | come before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | \$30,000 to less than $\$ 50,000$ | $\$ 50,000$ to less than \$75,000 | $\$ 75,000$ to less than \$100,000 | $\begin{gathered} \$ 100,000 \text { to less } \\ \text { than } \$ 125,000 \end{gathered}$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 | Total |
| Q7. For the following | Increase service | Count | 43 | 37 | 61 | 40 | 30 | 19 | 28 | 258 |
| Governance \& Engagement | levels | \% within Q7. | 16.7\% | 14.3\% | 23.6\% | 15.5\% | 11.6\% | 7.4\% | 10.9\% | 100.0\% |
|  |  | \% within D3. | 45.3\% | 26.8\% | 31.9\% | 26.7\% | 23.6\% | 20.2\% | 28.0\% | 28.8\% |
| municipality should increase, | Maintain service | Count | 50 | 95 | 114 | 98 | 86 | 69 | 63 | 575 |
| maintain, or reduce the level of | levels | \% within Q7. | 8.7\% | 16.5\% | 19.8\% | 17.0\% | 15.0\% | 12.0\% | 11.0\% | 100.0\% |
| (consultations like this one). |  | \% within D3. | 52.6\% | 68.8\% | 59.7\% | 65.3\% | 67.7\% | 73.4\% | 63.0\% | 64.2\% |
|  | Decrease service | Count | 2 | 6 | 16 | 12 | 11 | 6 | 9 | 62 |
|  |  | \% within Q7. | 3.2\% | 9.7\% | 25.8\% | 19.4\% | 17.7\% | 9.7\% | 14.5\% | 100.0\% |
|  |  | \% within D3. | 2.1\% | 4.3\% | 8.4\% | 8.0\% | 8.7\% | 6.4\% | 9.0\% | 6.9\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q7. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q8_1 (Service Level of Business Support Services) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\$ 30,000$ to less than $\$ 50,000$ | $\$ 50,000$ to less than \$75,000 | $\$ 75,000$ to less than $\$ 100,000$ | $\$ 100,000$ to less than \$125,000 | \$125,000 to less than \$150,000 | Over \$150,000 |  |
| Q8_1. For the following Economic Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Business support services. | Increase service levels | Count | 16 | 24 | 33 | 28 | 19 | 24 | 19 | 163 |
|  |  | \% within Q8_1. | 9.8\% | 14.7\% | 20.2\% | 17.2\% | 11.7\% | 14.7\% | 11.7\% | 100.0\% |
|  |  | \% within D3. | 16.8\% | 17.4\% | 17.3\% | 18.7\% | 15.0\% | 25.5\% | 19.0\% | 18.2\% |
|  | Maintain service levels | Count | 67 | 92 | 134 | 106 | 96 | 62 | 68 | 625 |
|  |  | \% within Q8_1. | 10.7\% | 14.7\% | 21.4\% | 17.0\% | 15.4\% | 9.9\% | 10.9\% | 100.0\% |
|  |  | \% within D3. | 70.5\% | 66.7\% | 70.2\% | 70.7\% | 75.6\% | 66.0\% | 68.0\% | 69.8\% |
|  | Decrease service levels | Count | 12 | 22 | 24 | 16 | 12 | 8 | 13 | 107 |
|  |  | \% within Q8_1. | 11.2\% | 20.6\% | 22.4\% | 15.0\% | 11.2\% | 7.5\% | 12.1\% | 100.0\% |
|  |  | \% within D3. | 12.6\% | 15.9\% | 12.6\% | 10.7\% | 9.4\% | 8.5\% | 13.0\% | 12.0\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q8_1. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q8_2 (Service Level of Community Planning) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\$ 30,000 \text { to less }$ $\text { than } \$ 50,000$ | \$50,000 to less than \$75,000 | \$75,000 to less than \$100,000 | \$100,000 to less than \$125,000 | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q8_2. For the following Economic Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community planning / development approvals. | Increase service levels | Count | 40 | 56 | 85 | 50 | 45 | 32 | 42 | 350 |
|  |  | \% within Q8_2. | 11.4\% | 16.0\% | 24.3\% | 14.3\% | 12.9\% | 9.1\% | 12.0\% | 100.0\% |
|  |  | \% within D3. | 42.1\% | 40.6\% | 44.5\% | 33.3\% | 35.4\% | 34.0\% | 42.0\% | 39.1\% |
|  | Maintain service levels | Count | 50 | 69 | 94 | 91 | 75 | 57 | 52 | 488 |
|  |  | \% within Q8_2. | 10.2\% | 14.1\% | 19.3\% | 18.6\% | 15.4\% | 11.7\% | 10.7\% | 100.0\% |
|  |  | \% within D3. | 52.6\% | 50.0\% | 49.2\% | 60.7\% | 59.1\% | 60.6\% | 52.0\% | 54.5\% |
|  | Decrease service levels | Count | 5 | 13 | 12 | 9 | 7 | 5 | 6 | 57 |
|  |  | \% within Q8_2. | 8.8\% | 22.8\% | 21.1\% | 15.8\% | 12.3\% | 8.8\% | 10.5\% | 100.0\% |
|  |  | \% within D3. | 5.3\% | 9.4\% | 6.3\% | 6.0\% | 5.5\% | 5.3\% | 6.0\% | 6.4\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q8_2. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q8_3 (Service Level of Economic Development) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | \$30,000 to less than \$50,000 | \$50,000 to less than \$75,000 | \$75,000 to less than \$100,000 | \$100,000 to less than \$125,000 | \$125,000 to less than \$150,000 | Over \$150,000 |  |
| Q8_3. For the following Economic Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Economic development. | Increase service levels | Count | 31 | 51 | 64 | 50 | 43 | 37 | 33 | 309 |
|  |  | \% within Q8_3. | 10.0\% | 16.5\% | 20.7\% | 16.2\% | 13.9\% | 12.0\% | 10.7\% | 100.0\% |
|  |  | \% within D3. | 32.6\% | 37.0\% | 33.5\% | 33.3\% | 33.9\% | 39.4\% | 33.0\% | 34.5\% |
|  | Maintain service levels | Count | 54 | 70 | 106 | 92 | 75 | 50 | 52 | 499 |
|  |  | \% within Q8_3. | 10.8\% | 14.0\% | 21.2\% | 18.4\% | 15.0\% | 10.0\% | 10.4\% | 100.0\% |
|  |  | \% within D3. | 56.8\% | 50.7\% | 55.5\% | 61.3\% | 59.1\% | 53.2\% | 52.0\% | 55.8\% |
|  | Decrease service levels | Count | 10 | 17 | 21 | 8 | 9 | 7 | 15 | 87 |
|  |  | \% within Q8_3. | 11.5\% | 19.5\% | 24.1\% | 9.2\% | 10.3\% | 8.0\% | 17.2\% | 100.0\% |
|  |  | \% within D3. | 10.5\% | 12.3\% | 11.0\% | 5.3\% | 7.1\% | 7.4\% | 15.0\% | 9.7\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q8_3. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_1 (Service Level of Bike Lanes / Cycling Facilities) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\$ 30,000$ to less than \$50,000 | $\begin{gathered} \$ 50,000 \text { to less } \\ \text { than } \$ 75,000 \end{gathered}$ | $\$ 75,000$ to less than \$100,000 | $\$ 100,000$ to less than \$125,000 | $\$ 125,000$ to less than \$150,000 | Over \$150,000 |  |
| Q9_1. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Bike lanes / cycling facilities. | Increase service levels | Count | 58 | 58 | 82 | 58 | ${ }^{63}$ | 42 | 43 | 404 |
|  |  | \% within Q9_1. | 14.4\% | 14.4\% | 20.3\% | 14.4\% | 15.6\% | 10.4\% | 10.6\% | 100.0\% |
|  |  | \% within D3. | 61.1\% | 42.0\% | 42.9\% | 38.7\% | 49.6\% | 44.7\% | 43.0\% | 45.1\% |
|  | Maintain service levels | Count | 23 | 45 | 56 | 43 | 32 | 21 | 22 | 242 |
|  |  | \% within Q9_1. | 9.5\% | 18.6\% | 23.1\% | 17.8\% | 13.2\% | 8.7\% | 9.1\% | 100.0\% |
|  |  | \% within D3. | 24.2\% | 32.6\% | 29.3\% | 28.7\% | 25.2\% | 22.3\% | 22.0\% | 27.0\% |
|  | Decrease service levels | Count | 14 | 35 | 53 | 49 | 32 | 31 | 35 | 249 |
|  |  | \% within Q9_1. | 5.6\% | 14.1\% | 21.3\% | 19.7\% | 12.9\% | 12.4\% | 14.1\% | 100.0\% |
|  |  | \% within D3. | 14.7\% | 25.4\% | 27.7\% | 32.7\% | 25.2\% | 33.0\% | 35.0\% | 27.8\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q9_1. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_2 (Service Level of Parking Enforcement) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\$ 30,000$ to less than $\$ 50,000$ | \$50,000 to less than \$75,000 | $\$ 75,000$ to less than $\$ 100,000$ | $\$ 100,000$ to less than \$125,000 | $\$ 125,000$ to less than \$150,000 | Over \$150,000 |  |
| Q9_2. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parking enforcement. | Increase service levels | Count | 17 | 29 | 33 | 19 | 18 | 14 | 19 | 149 |
|  |  | \% within Q9_2. | 11.4\% | 19.5\% | 22.1\% | 12.8\% | 12.1\% | 9.4\% | 12.8\% | 100.0\% |
|  |  | \% within D3. | 17.9\% | 21.0\% | 17.3\% | 12.7\% | 14.2\% | 14.9\% | 19.0\% | 16.6\% |
|  | Maintain service levels | Count | 62 | 80 | 108 | 96 | 80 | 62 | 62 | 550 |
|  |  | \% within Q9_2. | 11.3\% | 14.5\% | 19.6\% | 17.5\% | 14.5\% | 11.3\% | 11.3\% | 100.0\% |
|  |  | \% within D3. | 65.3\% | 58.0\% | 56.5\% | 64.0\% | 63.0\% | 66.0\% | 62.0\% | 61.5\% |
|  | Decrease service levels | Count | 16 | 29 | 50 | 35 | 29 | 18 | 19 | 196 |
|  |  | \% within Q9_2. | 8.2\% | 14.8\% | 25.5\% | 17.9\% | 14.8\% | 9.2\% | 9.7\% | 100.0\% |
|  |  | \% within D3. | 16.8\% | 21.0\% | 26.2\% | 23.3\% | 22.8\% | 19.1\% | 19.0\% | 21.9\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q9_2. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_3 (Service Level of Public Transit - Conventional Bus \& Ferry) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\begin{aligned} & \$ 30,000 \text { to less } \\ & \text { than } \$ 50,000 \end{aligned}$ | $\begin{aligned} & \$ 50,000 \text { to less } \\ & \text { than } \$ 75,000 \end{aligned}$ | $\$ 75,000$ to less than \$100,000 | $\begin{aligned} & \$ 100,000 \text { to less } \\ & \text { than } \$ 125,000 \end{aligned}$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$ 150,000 |  |
| Q9_3. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit - conventional bus / ferry. | Increase service levels | Count | 70 | 90 | 104 | 85 | 73 | 56 | 54 | 532 |
|  |  | \% within Q9_3. | 13.2\% | 16.9\% | 19.5\% | 16.0\% | 13.7\% | 10.5\% | 10.2\% | 100.0\% |
|  |  | \% within D3. | 73.7\% | 65.2\% | 54.5\% | 56.7\% | 57.5\% | 59.6\% | 54.0\% | 59.4\% |
|  | Maintain service levels | Count | 24 | 46 | 83 | 60 | 51 | 35 | 39 | 338 |
|  |  | \% within Q9_3. | 7.1\% | 13.6\% | 24.6\% | 17.8\% | 15.1\% | 10.4\% | 11.5\% | 100.0\% |
|  |  | \% within D3. | 25.3\% | 33.3\% | 43.5\% | 40.0\% | 40.2\% | 37.2\% | 39.0\% | 37.8\% |
|  | Decrease service levels | Count | 1 | 2 | 4 | 5 | 3 | 3 | 7 | 25 |
|  |  | \% within Q9_3. | 4.0\% | 8.0\% | 16.0\% | 20.0\% | 12.0\% | 12.0\% | 28.0\% | 100.0\% |
|  |  | \% within D3. | 1.1\% | 1.4\% | 2.1\% | 3.3\% | 2.4\% | 3.2\% | 7.0\% | 2.8\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q9_3. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_4 (Service Level of Public Transit - Access-A-Bus) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | \$30,000 to less than \$50,000 | \$50,000 to less than \$75,000 | \$75,000 to less than \$100,000 | \$100,000 to less than $\$ 125,000$ | \$125,000 to less than \$150,000 | Over \$150,000 |  |
| Q9_4. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit - Access-A-Bus. | Increase service levels | Count | 44 | 56 | 64 | 52 | 34 | 24 | 27 | 301 |
|  |  | \% within Q9_4. | 14.6\% | 18.6\% | 21.3\% | 17.3\% | 11.3\% | 8.0\% | 9.0\% | 100.0\% |
|  |  | \% within D3. | 46.3\% | 40.6\% | 33.5\% | 34.7\% | 26.8\% | 25.5\% | 27.0\% | 33.6\% |
|  | Maintain service levels | Count | 47 | 80 | 117 | 93 | 88 | 62 | 68 | 555 |
|  |  | \% within Q9_4. | 8.5\% | 14.4\% | 21.1\% | 16.8\% | 15.9\% | 11.2\% | 12.3\% | 100.0\% |
|  |  | \% within D3. | 49.5\% | 58.0\% | 61.3\% | 62.0\% | 69.3\% | 66.0\% | 68.0\% | 62.0\% |
|  | Decrease service levels | Count | 4 | 2 | 10 | 5 | 5 | 8 | 5 | 39 |
|  |  | \% within Q9_4. | 10.3\% | 5.1\% | 25.6\% | 12.8\% | 12.8\% | 20.5\% | 12.8\% | 100.0\% |
|  |  | \% within D3. | 4.2\% | 1.4\% | 5.2\% | 3.3\% | 3.9\% | 8.5\% | 5.0\% | 4.4\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q9_4. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_5 (Service Level of Overall Transit Service) by D3 (Income)

|  |  |  |  |  | What was your 20 | 8 total household in | come before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than $\$ 30,000$ | $\$ 30,000$ to less than \$50,000 | $\begin{gathered} \$ 50,000 \text { to less } \\ \text { than } \$ 75,000 \end{gathered}$ | $\begin{aligned} & \$ 75,000 \text { to less } \\ & \text { than } \$ 100,000 \end{aligned}$ | $\begin{gathered} \$ 100,000 \text { to less } \\ \text { than } \$ 125,000 \\ \hline \end{gathered}$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 | Total |
| Q9-5. For the following | Increase service | Count | 64 | ${ }^{88}$ | ${ }^{98}$ | ${ }^{83}$ | 71 | 55 | 49 | 508 |
| Transportation service, please | levels | \% within Q9_5. | 12.6\% | 17.3\% | 19.3\% | 16.3\% | 14.0\% | 10.8\% | 9.6\% | 100.0\% |
| the municipality should |  | \% within D3. | 67.4\% | 63.8\% | 51.3\% | 55.3\% | 55.9\% | 58.5\% | 49.0\% | 56.8\% |
| increase, maintain, or reduce | Maintain service | Count | 29 | 48 | 88 | 63 | 52 | 37 | 45 | 362 |
| the level of service: Overall | levels | \% within Q9_5. | 8.0\% | 13.3\% | 24.3\% | 17.4\% | 14.4\% | 10.2\% | 12.4\% | 100.0\% |
|  |  | \% within D3. | 30.5\% | 34.8\% | 46.1\% | 42.0\% | 40.9\% | 39.4\% | 45.0\% | 40.4\% |
|  | Decrease service | Count | 2 | 2 | 5 | 4 | 4 | 2 | 6 | 25 |
|  | levels | \% within Q9_5. | 8.0\% | 8.0\% | 20.0\% | 16.0\% | 16.0\% | 8.0\% | 24.0\% | 100.0\% |
|  |  | \% within D3. | 2.1\% | 1.4\% | 2.6\% | 2.7\% | 3.1\% | 2.1\% | 6.0\% | 2.8\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q9_5. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_6 (Service Level of Sidewalk Maintenance) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | \$30,000 to less than \$50,000 | $\$ 50,000$ to less than \$75,000 | $\$ 75,000$ to less than $\$ 100,000$ | $\$ 100,000$ to less than $\$ 125,000$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q9_6. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Sidewalk maintenance. | Increase service levels | Count | 50 | 66 | 75 | 46 | 35 | 35 | 33 | 340 |
|  |  | \% within Q9_6. | 14.7\% | 19.4\% | 22.1\% | 13.5\% | 10.3\% | 10.3\% | 9.7\% | 100.0\% |
|  |  | \% within D3. | 52.6\% | 47.8\% | 39.3\% | 30.7\% | 27.6\% | 37.2\% | 33.0\% | 38.0\% |
|  | Maintain service levels | Count | 42 | 69 | 112 | 96 | 86 | 53 | 61 | 519 |
|  |  | \% within Q9_6. | 8.1\% | 13.3\% | 21.6\% | 18.5\% | 16.6\% | 10.2\% | 11.8\% | 100.0\% |
|  |  | \% within D3. | 44.2\% | 50.0\% | 58.6\% | 64.0\% | 67.7\% | 56.4\% | 61.0\% | 58.0\% |
|  | Decrease service levels | Count | 3 | 3 | 4 | 8 | 6 | 6 | 6 | 36 |
|  |  | \% within Q9_6. | 8.3\% | 8.3\% | 11.1\% | 22.2\% | 16.7\% | 16.7\% | 16.7\% | 100.0\% |
|  |  | \% within D3. | 3.2\% | 2.2\% | 2.1\% | 5.3\% | 4.7\% | 6.4\% | 6.0\% | 4.0\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q9_6. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_7 (Service Level of Street / Road Maintenance) by D3 (Income)

|  |  |  |  |  | What was your 20 | 8 total household in | come before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\begin{aligned} & \$ 30,000 \text { to less } \\ & \text { than } \$ 50,000 \end{aligned}$ | $\$ 50,000$ to less than \$75,000 | \$75,000 to less than \$100,000 | $\begin{aligned} & \$ 100,000 \text { to less } \\ & \text { than } \$ 125,000 \end{aligned}$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 | Total |
| Q9_7. For the following | Increase service | Count | 48 | 86 | 110 | 86 | 71 | 50 | 48 | 499 |
| Transportation service, please | levels | \% within Q9_7. | 9.6\% | 17.2\% | 22.0\% | 17.2\% | 14.2\% | 10.0\% | 9.6\% | 100.0\% |
| the municipality should |  | \% within D3. | 50.5\% | 62.3\% | 57.6\% | 57.3\% | 55.9\% | 53.2\% | 48.0\% | 55.8\% |
| increase, maintain, or reduce | Maintain service | Count | 43 | 48 | 77 | 63 | 48 | 43 | 52 | 374 |
| the level of service: Street/ | levels | \% within Q9_7. | 11.5\% | 12.8\% | 20.6\% | 16.8\% | 12.8\% | 11.5\% | 13.9\% | 100.0\% |
| road maintenance. |  | \% within D3. | 45.3\% | 34.8\% | 40.3\% | 42.0\% | 37.8\% | 45.7\% | 52.0\% | 41.8\% |
|  | Decrease service | Count | 4 | 4 | 4 | 1 | 8 | 1 | 0 | 22 |
|  |  | \% within Q9_7. | 18.2\% | 18.2\% | 18.2\% | 4.5\% | 36.4\% | 4.5\% | 0.0\% | 100.0\% |
|  |  | \% within D3. | 4.2\% | 2.9\% | 2.1\% | 0.7\% | 6.3\% | 1.1\% | 0.0\% | 2.5\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q9_7. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_8 (Service Level of Traffic Management) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\begin{gathered} \$ 30,000 \text { to less } \\ \text { than } \$ 50,000 \end{gathered}$ | \$50,000 to less than \$75,000 | $\$ 75,000$ to less than \$100,000 | \$100,000 to less than \$125,000 | $\begin{gathered} \$ 125,000 \text { to less } \\ \text { than } \$ 150,000 \end{gathered}$ | Over \$150,000 |  |
| Q9_8. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic management. | Increase service levels | Count | 23 | 58 | 60 | 50 | 39 | 32 | 38 | 300 |
|  |  | \% within Q9_8. | 7.7\% | 19.3\% | 20.0\% | 16.7\% | 13.0\% | 10.7\% | 12.7\% | 100.0\% |
|  |  | \% within D3. | 24.2\% | 42.0\% | 31.4\% | 33.3\% | 30.7\% | 34.0\% | 38.0\% | 33.5\% |
|  | Maintain service levels | Count | 70 | 73 | 120 | 93 | 79 | 57 | 58 | 550 |
|  |  | \% within Q9_8. | 12.7\% | 13.3\% | 21.8\% | 16.9\% | 14.4\% | 10.4\% | 10.5\% | 100.0\% |
|  |  | \% within D3. | 73.7\% | 52.9\% | 62.8\% | 62.0\% | 62.2\% | 60.6\% | 58.0\% | 61.5\% |
|  | Decrease service levels | Count | 2 | 7 | 11 | 7 | 9 | 5 | 4 | 45 |
|  |  | \% within Q9_8. | 4.4\% | 15.6\% | 24.4\% | 15.6\% | 20.0\% | 11.1\% | 8.9\% | 100.0\% |
|  |  | \% within D3. | 2.1\% | 5.1\% | 5.8\% | 4.7\% | 7.1\% | 5.3\% | 4.0\% | 5.0\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q9_8. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_9 (Service Level of Traffic / Pedestrian Safety) by D3 (Income)

|  |  |  |  |  | What was your 20 | 8 total household in | come before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\$ 30,000$ to less than \$50,000 | $\$ 50,000$ to less than \$75,000 | $\$ 75,000$ to less than \$100,000 | $\$ 100,000$ to less than \$125,000 | $\$ 125,000$ to less than \$150,000 | Over \$150,000 | Total |
| Q9_9. For the following | Increase service | Count | 57 | 74 | 92 | 57 | 51 | 36 | 40 | 407 |
| Transportation service, please | levels | \% within Q9_9. | 14.0\% | 18.2\% | 22.6\% | 14.0\% | 12.5\% | 8.8\% | 9.8\% | 100.0\% |
| the municipality should |  | \% within D3. | 60.0\% | 53.6\% | 48.2\% | 38.0\% | 40.2\% | 38.3\% | 40.0\% | 45.5\% |
| increase, maintain, or reduce | Maintain service | Count | 36 | 59 | 91 | 84 | 68 | 55 | 56 | 449 |
| the level of service: Traffic / | levels | \% within Q9_9. | 8.0\% | 13.1\% | 20.3\% | 18.7\% | 15.1\% | 12.2\% | 12.5\% | 100.0\% |
|  |  | \% within D3. | 37.9\% | 42.8\% | 47.6\% | 56.0\% | 53.5\% | 58.5\% | 56.0\% | 50.2\% |
|  | Decrease service | Count | 2 | 5 | 8 | 9 | 8 | 3 | 4 | 39 |
|  | levels | \% within Q9_9. | 5.1\% | 12.8\% | 20.5\% | 23.1\% | 20.5\% | 7.7\% | 10.3\% | 100.0\% |
|  |  | \% within D3. | 2.1\% | 3.6\% | 4.2\% | 6.0\% | 6.3\% | 3.2\% | 4.0\% | 4.4\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q9_9. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q9_10 (Service Level of Winter Maintenance) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\$ 30,000$ to less than $\$ 50,000$ | \$50,000 to less than \$75,000 | $\$ 75,000$ to less than $\$ 100,000$ | $\$ 100,000$ to less than \$125,000 | $\$ 125,000$ to less than \$150,000 | Over \$150,000 |  |
| Q9_10. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Winter maintenance. | Increase service levels | Count | 60 | 82 | 94 | 68 | 60 | 41 | 38 | 443 |
|  |  | \% within Q9_10. | 13.5\% | 18.5\% | 21.2\% | 15.3\% | 13.5\% | 9.3\% | 8.6\% | 100.0\% |
|  |  | \% within D3. | 63.2\% | 59.4\% | 49.2\% | 45.3\% | 47.2\% | 43.6\% | 38.0\% | 49.5\% |
|  | Maintain service levels | Count | 34 | 55 | 92 | 79 | 62 | 51 | 60 | 433 |
|  |  | \% within Q9_10. | 7.9\% | 12.7\% | 21.2\% | 18.2\% | 14.3\% | 11.8\% | 13.9\% | 100.0\% |
|  |  | \% within D3. | 35.8\% | 39.9\% | 48.2\% | 52.7\% | 48.8\% | 54.3\% | 60.0\% | 48.4\% |
|  | Decrease service levels | Count | 1 | 1 | 5 | 3 | 5 | 2 | 2 | 19 |
|  |  | \% within Q9_10. | 5.3\% | 5.3\% | 26.3\% | 15.8\% | 26.3\% | 10.5\% | 10.5\% | 100.0\% |
|  |  | \% within D3. | 1.1\% | 0.7\% | 2.6\% | 2.0\% | 3.9\% | 2.1\% | 2.0\% | 2.1\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q9_10. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q10_1 (Service Level of Arts and Cultural Programming) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\begin{aligned} & \$ 30,000 \text { to less } \\ & \text { than } \$ 50,000 \end{aligned}$ | $\$ 50,000$ to less than \$75,000 | $\$ 75,000$ to less than $\$ 100,000$ | $\begin{gathered} \$ 100,000 \text { to less } \\ \text { than } \$ 125,000 \end{gathered}$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q10_1. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Arts and cultural facilities and program. | Increase service levels | Count | 28 | 39 | 57 | 38 | 31 | 23 | 15 | 231 |
|  |  | \% within Q10_1. | 12.1\% | 16.9\% | 24.7\% | 16.5\% | 13.4\% | 10.0\% | 6.5\% | 100.0\% |
|  |  | \% within D3. | 29.5\% | 28.3\% | 29.8\% | 25.3\% | 24.4\% | 24.5\% | 15.0\% | 25.8\% |
|  | Maintain service levels | Count | 53 | 79 | 100 | 86 | 72 | 51 | 58 | 499 |
|  |  | \% within Q10_1. | 10.6\% | 15.8\% | 20.0\% | 17.2\% | 14.4\% | 10.2\% | 11.6\% | 100.0\% |
|  |  | \% within D3. | 55.8\% | 57.2\% | 52.4\% | 57.3\% | 56.7\% | 54.3\% | 58.0\% | 55.8\% |
|  | Decrease service levels | Count | 14 | 20 | 34 | 26 | 24 | 20 | 27 | 165 |
|  |  | \% within Q10_1. | 8.5\% | 12.1\% | 20.6\% | 15.8\% | 14.5\% | 12.1\% | 16.4\% | 100.0\% |
|  |  | \% within D3. | 14.7\% | 14.5\% | 17.8\% | 17.3\% | 18.9\% | 21.3\% | 27.0\% | 18.4\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q10_1. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_2 (Service Level of Cleanliness) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\$ 30,000$ to less than $\$ 50,000$ | \$50,000 to less than \$75,000 | $\$ 75,000$ to less than $\$ 100,000$ | $\$ 100,000$ to less than \$125,000 | $\begin{gathered} \$ 125,000 \text { to less } \\ \text { than } \$ 150,000 \end{gathered}$ | Over \$150,000 |  |
| Q10_2. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Cleanliness (litter and graffiti removal). | Increase service levels | Count | 32 | 49 | 50 | 42 | 40 | 31 | 26 | 270 |
|  |  | \% within Q10_2. | 11.9\% | 18.1\% | 18.5\% | 15.6\% | 14.8\% | 11.5\% | 9.6\% | 100.0\% |
|  |  | \% within D3. | 33.7\% | 35.5\% | 26.2\% | 28.0\% | 31.5\% | 33.0\% | 26.0\% | 30.2\% |
|  | Maintain service levels | Count | 51 | 72 | 113 | 86 | 64 | 58 | 64 | 508 |
|  |  | \% within Q10_2. | 10.0\% | 14.2\% | 22.2\% | 16.9\% | 12.6\% | 11.4\% | 12.6\% | 100.0\% |
|  |  | \% within D3. | 53.7\% | 52.2\% | 59.2\% | 57.3\% | 50.4\% | 61.7\% | 64.0\% | 56.8\% |
|  | Decrease service levels | Count | 12 | 17 | 28 | 22 | 23 | 5 | 10 | 117 |
|  |  | \% within Q10_2. | 10.3\% | 14.5\% | 23.9\% | 18.8\% | 19.7\% | 4.3\% | 8.5\% | 100.0\% |
|  |  | \% within D3. | 12.6\% | 12.3\% | 14.7\% | 14.7\% | 18.1\% | 5.3\% | 10.0\% | 13.1\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q10_2. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_3 (Service Level of Community Beautification) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\$ 30,000$ to less than \$50,000 | $\$ 50,000$ to less than \$75,000 | $\begin{aligned} & \$ 75,000 \text { to less } \\ & \text { than } \$ 100,000 \end{aligned}$ | $\begin{aligned} & \$ 100,000 \text { to less } \\ & \text { than } \$ 125,000 \end{aligned}$ | $\begin{gathered} \$ 125,000 \text { to less } \\ \text { than } \$ 150,000 \end{gathered}$ | Over \$150,000 |  |
| Q10_3. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community beautification. | Increase service levels | Count | 40 | 57 | 59 | 53 | 28 | 25 | 27 | 289 |
|  |  | \% within Q10_3. | 13.8\% | 19.7\% | 20.4\% | 18.3\% | 9.7\% | 8.7\% | 9.3\% | 100.0\% |
|  |  | \% within D3. | 42.1\% | 41.3\% | 31.1\% | 35.3\% | 22.0\% | 26.6\% | 27.0\% | 32.3\% |
|  | Maintain service levels | Count | 51 | 79 | 125 | 97 | 96 | 68 | 72 | 588 |
|  |  | \% within Q10_3. | 8.7\% | 13.4\% | 21.3\% | 16.5\% | 16.3\% | 11.6\% | 12.2\% | 100.0\% |
|  |  | \% within D3. | 53.7\% | 57.2\% | 65.8\% | 64.7\% | 75.6\% | 72.3\% | 72.0\% | 65.8\% |
|  | Decrease service levels | Count | 4 | 2 | 6 | 0 | 3 | 1 | 1 | 17 |
|  |  | \% within Q10_3. | 23.5\% | 11.8\% | 35.3\% | 0.0\% | 17.6\% | 5.9\% | 5.9\% | 100.0\% |
|  |  | \% within D3. | 4.2\% | 1.4\% | 3.2\% | 0.0\% | 2.4\% | 1.1\% | 1.0\% | 1.9\% |
| Total |  | Count | 95 | 138 | 190 | 150 | 127 | 94 | 100 | 894 |
|  |  | \% within Q10_3. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_4 (Service Level of Emergency Preparedness) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | \$30,000 to less than \$50,000 | $\$ 50,000$ to less than \$75,000 | $\$ 75,000$ to less than $\$ 100,000$ | $\$ 100,000$ to less than \$125,000 | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q10_4. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Emergency preparedness. | Increase service levels | Count | 63 | 86 | 100 | 79 | 65 | 50 | 45 | 488 |
|  |  | \% within Q10_4. | 12.9\% | 17.6\% | 20.5\% | 16.2\% | 13.3\% | 10.2\% | 9.2\% | 100.0\% |
|  |  | \% within D3. | 66.3\% | 62.3\% | 52.4\% | 52.7\% | 51.2\% | 53.2\% | 45.0\% | 54.5\% |
|  | Maintain service levels | Count | 29 | 49 | 83 | 62 | 60 | 43 | 47 | 373 |
|  |  | \% within Q10_4. | 7.8\% | 13.1\% | 22.3\% | 16.6\% | 16.1\% | 11.5\% | 12.6\% | 100.0\% |
|  |  | \% within D3. | 30.5\% | 35.5\% | 43.5\% | 41.3\% | 47.2\% | 45.7\% | 47.0\% | 41.7\% |
|  | Decrease service levels | Count | 3 | 3 | 8 | 9 | 2 | 1 | 8 | 34 |
|  |  | \% within Q10_4. | 8.8\% | 8.8\% | 23.5\% | 26.5\% | 5.9\% | 2.9\% | 23.5\% | 100.0\% |
|  |  | \% within D3. | 3.2\% | 2.2\% | 4.2\% | 6.0\% | 1.6\% | 1.1\% | 8.0\% | 3.8\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q10_4. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q10_5 (Service Level of Environmental Protection and Sustainability) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\begin{aligned} & \$ 30,000 \text { to less } \\ & \text { than } \$ 50,000 \end{aligned}$ | $\$ 50,000$ to less than \$75,000 | $\$ 75,000$ to less than \$100,000 | $\begin{aligned} & \$ 100,000 \text { to less } \\ & \text { than } \$ 125,000 \end{aligned}$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q10_5. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Environmental protection and sustainability. | Increase service levels | Count | 18 | 23 | 29 | 15 | 5 | 8 | 12 | 110 |
|  |  | \% within Q10_5. | 16.4\% | 20.9\% | 26.4\% | 13.6\% | 4.5\% | 7.3\% | 10.9\% | 100.0\% |
|  |  | \% within D3. | 18.9\% | 16.8\% | 15.2\% | 10.0\% | 3.9\% | 8.5\% | 12.0\% | 12.3\% |
|  | Maintain service levels | Count | 77 | 113 | 151 | 133 | 119 | 81 | 80 | 754 |
|  |  | \% within Q10_5. | 10.2\% | 15.0\% | 20.0\% | 17.6\% | 15.8\% | 10.7\% | 10.6\% | 100.0\% |
|  |  | \% within D3. | 81.1\% | 82.5\% | 79.1\% | 88.7\% | 93.7\% | 86.2\% | 80.0\% | 84.3\% |
|  | Decrease service levels | Count | 0 | 1 | 11 | 2 | 3 | 5 | 8 | 30 |
|  |  | \% within Q10_5. | 0.0\% | 3.3\% | 36.7\% | 6.7\% | 10.0\% | 16.7\% | 26.7\% | 100.0\% |
|  |  | \% within D3. | 0.0\% | 0.7\% | 5.8\% | 1.3\% | 2.4\% | 5.3\% | 8.0\% | 3.4\% |
| Total |  | Count | 95 | 137 | 191 | 150 | 127 | 94 | 100 | 894 |
|  |  | \% within Q10_5. | 10.6\% | 15.3\% | 21.4\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_6 (Service Level of Fire Services) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | \$30,000 to less than \$50,000 | \$50,000 to less than \$75,000 | \$75,000 to less than \$100,000 | \$100,000 to less than \$125,000 | \$125,000 to less than \$150,000 | Over \$ 150,000 |  |
| Q10_6. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Fire services. | Increase service levels | Count | 29 | 27 | 28 | 20 | 13 | 15 | 14 | 146 |
|  |  | \% within Q10_6. | 19.9\% | 18.5\% | 19.2\% | 13.7\% | 8.9\% | 10.3\% | 9.6\% | 100.0\% |
|  |  | \% within D3. | 30.5\% | 19.6\% | 14.7\% | 13.3\% | 10.2\% | 16.0\% | 14.0\% | 16.3\% |
|  | Maintain service levels | Count | 65 | 109 | 161 | 125 | 112 | 78 | 80 | 730 |
|  |  | \% within Q10_6. | 8.9\% | 14.9\% | 22.1\% | 17.1\% | 15.3\% | 10.7\% | 11.0\% | 100.0\% |
|  |  | \% within D3. | 68.4\% | 79.0\% | 84.3\% | 83.3\% | 88.2\% | 83.0\% | 80.0\% | 81.6\% |
|  | Decrease service levels | Count | 1 | 2 | 2 | 5 | 2 | 1 | 6 | 19 |
|  |  | \% within Q10_6. | 5.3\% | 10.5\% | 10.5\% | 26.3\% | 10.5\% | 5.3\% | 31.6\% | 100.0\% |
|  |  | \% within D3. | 1.1\% | 1.4\% | 1.0\% | 3.3\% | 1.6\% | 1.1\% | 6.0\% | 2.1\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q10_6. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_7 (Service Level of Garbage, Recycling, and Organics Collection) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\begin{gathered} \$ 30,000 \text { to less } \\ \text { than } \$ 50,000 \\ \hline \end{gathered}$ | $\begin{gathered} \$ 50,000 \text { to less } \\ \text { than } \$ 75,000 \end{gathered}$ | $\begin{aligned} & \$ 75,000 \text { to less } \\ & \text { than } \$ 100,000 \end{aligned}$ | $\begin{aligned} & \$ 100,000 \text { to less } \\ & \text { than } \$ 125,000 \end{aligned}$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q10_7. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Garbage, recycling, and organics collection. | Increase service levels | Count | 23 | 28 | 25 | 21 | 24 | 12 | 8 | 141 |
|  |  | \% within Q10_7. | 16.3\% | 19.9\% | 17.7\% | 14.9\% | 17.0\% | 8.5\% | 5.7\% | 100.0\% |
|  |  | \% within D3. | 24.2\% | 20.3\% | 13.1\% | 14.0\% | 18.9\% | 12.8\% | 8.0\% | 15.8\% |
|  | Maintain service levels | Count | 70 | 100 | 151 | 113 | 94 | 71 | 84 | 683 |
|  |  | \% within Q10_7. | 10.2\% | 14.6\% | 22.1\% | 16.5\% | 13.8\% | 10.4\% | 12.3\% | 100.0\% |
|  |  | \% within D3. | 73.7\% | 72.5\% | 79.1\% | 75.3\% | 74.0\% | 75.5\% | 84.0\% | 76.3\% |
|  | Decrease service levels | Count | 2 | 10 | 15 | 16 | 9 | 11 | 8 | 71 |
|  |  | \% within Q10_7. | 2.8\% | 14.1\% | 21.1\% | 22.5\% | 12.7\% | 15.5\% | 11.3\% | 100.0\% |
|  |  | \% within D3. | 2.1\% | 7.2\% | 7.9\% | 10.7\% | 7.1\% | 11.7\% | 8.0\% | 7.9\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q10_7. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_8 (Service Level of Halifax Public Libraries) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\$ 30,000$ to less than $\$ 50,000$ | \$50,000 to less than \$75,000 | $\$ 75,000$ to less than \$100,000 | $\$ 100,000$ to less than $\$ 125,000$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q10_8. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Halifax Public Libraries. | Increase service levels | Count | 34 | 39 | 58 | 44 | 32 | 30 | 29 | 266 |
|  |  | \% within Q10_8. | 12.8\% | 14.7\% | 21.8\% | 16.5\% | 12.0\% | 11.3\% | 10.9\% | 100.0\% |
|  |  | \% within D3. | 35.8\% | 28.3\% | 30.4\% | 29.5\% | 25.2\% | 31.9\% | 29.0\% | 29.8\% |
|  | Maintain service levels | Count | 60 | 95 | 123 | 94 | 93 | 64 | 70 | 599 |
|  |  | \% within Q10_8. | 10.0\% | 15.9\% | 20.5\% | 15.7\% | 15.5\% | 10.7\% | 11.7\% | 100.0\% |
|  |  | \% within D3. | 63.2\% | 68.8\% | 64.4\% | 63.1\% | 73.2\% | 68.1\% | 70.0\% | 67.0\% |
|  | Decrease service levels | Count | 1 | 4 | 10 | 11 | 2 | 0 | 1 | 29 |
|  |  | \% within Q10_8. | 3.4\% | 13.8\% | 34.5\% | 37.9\% | 6.9\% | 0.0\% | 3.4\% | 100.0\% |
|  |  | \% within D3. | 1.1\% | 2.9\% | 5.2\% | 7.4\% | 1.6\% | 0.0\% | 1.0\% | 3.2\% |
| Total |  | Count | 95 | 138 | 191 | 149 | 127 | 94 | 100 | 894 |
|  |  | \% within Q10_8. | 10.6\% | 15.4\% | 21.4\% | 16.7\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\begin{aligned} & \$ 30,000 \text { to less } \\ & \text { than } \$ 50,000 \end{aligned}$ | $\$ 50,000$ to less than $\$ 75,000$ | \$75,000 to less than $\$ 100,000$ | $\begin{aligned} & \$ 100,000 \text { to less } \\ & \text { than } \$ 125,000 \end{aligned}$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q10_9. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Overall city maintenance. | Increase service levels | Count | 42 | 57 | 59 | 53 | 43 | 40 | 36 | 330 |
|  |  | \% within Q10_9. | 12.7\% | 17.3\% | 17.9\% | 16.1\% | 13.0\% | 12.1\% | 10.9\% | 100.0\% |
|  |  | \% within D3. | 44.2\% | 41.3\% | 30.9\% | 35.3\% | 33.9\% | 42.6\% | 36.0\% | 36.9\% |
|  | Maintain service levels | Count | 51 | 74 | 124 | 92 | 77 | 51 | 59 | 528 |
|  |  | \% within Q10_9. | 9.7\% | 14.0\% | 23.5\% | 17.4\% | 14.6\% | 9.7\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 53.7\% | 53.6\% | 64.9\% | 61.3\% | 60.6\% | 54.3\% | 59.0\% | 59.0\% |
|  | Decrease service levels | Count | 2 | 7 | 8 | 5 | 7 | 3 | 5 | 37 |
|  |  | \% within Q10_9. | 5.4\% | 18.9\% | 21.6\% | 13.5\% | 18.9\% | 8.1\% | 13.5\% | 100.0\% |
|  |  | \% within D3. | 2.1\% | 5.1\% | 4.2\% | 3.3\% | 5.5\% | 3.2\% | 5.0\% | 4.1\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q10_9. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_10 (Service Level of Parks, Playgrounds, and Green Spaces) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | \$30,000 to less than \$50,000 | \$50,000 to less than \$75,000 | \$75,000 to less than \$100,000 | \$100,000 to less than \$125,000 | \$125,000 to less than \$150,000 | Over \$150,000 |  |
| Q10_10. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parks, playgrounds, and green spaces. | Increase service levels | Count | 27 | 43 | 49 | 36 | 22 | 27 | 19 | 223 |
|  |  | \% within Q10_10. | 12.1\% | 19.3\% | 22.0\% | 16.1\% | 9.9\% | 12.1\% | 8.5\% | 100.0\% |
|  |  | \% within D3. | 28.4\% | 31.2\% | 25.7\% | 24.0\% | 17.3\% | 28.7\% | 19.0\% | 24.9\% |
|  | Maintain service levels | Count | 66 | 95 | 137 | 110 | 103 | 67 | 81 | 659 |
|  |  | \% within Q10_10. | 10.0\% | 14.4\% | 20.8\% | 16.7\% | 15.6\% | 10.2\% | 12.3\% | 100.0\% |
|  |  | \% within D3. | 69.5\% | 68.8\% | 71.7\% | 73.3\% | 81.1\% | 71.3\% | 81.0\% | 73.6\% |
|  | Decrease service levels | Count | 2 | 0 | 5 | 4 | 2 | 0 | 0 | 13 |
|  |  | \% within Q10_10. | 15.4\% | 0.0\% | 38.5\% | 30.8\% | 15.4\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D3. | 2.1\% | 0.0\% | 2.6\% | 2.7\% | 1.6\% | 0.0\% | 0.0\% | 1.5\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q10_10. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_11 (Service Level of Police Services) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\begin{aligned} & \$ 30,000 \text { to less } \\ & \text { than } \$ 50,000 \end{aligned}$ | \$50,000 to less than \$75,000 | $\$ 75,000$ to less than \$100,000 | $\$ 100,000$ to less than \$125,000 | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q10_11. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Police services. | Increase service levels | Count | 18 | 33 | 27 | 28 | 12 | 14 | 13 | 145 |
|  |  | \% within Q10_11. | 12.4\% | 22.8\% | 18.6\% | 19.3\% | 8.3\% | 9.7\% | 9.0\% | 100.0\% |
|  |  | \% within D3. | 18.9\% | 23.9\% | 14.1\% | 18.7\% | 9.4\% | 14.9\% | 13.0\% | 16.2\% |
|  | Maintain service levels | Count | 66 | 88 | 148 | 115 | 99 | 65 | 76 | 657 |
|  |  | \% within Q10_11. | 10.0\% | 13.4\% | 22.5\% | 17.5\% | 15.1\% | 9.9\% | 11.6\% | 100.0\% |
|  |  | \% within D3. | 69.5\% | 63.8\% | 77.5\% | 76.7\% | 78.0\% | 69.1\% | 76.0\% | 73.4\% |
|  | Decrease service levels | Count | 11 | 17 | 16 | 7 | 16 | 15 | 11 | 93 |
|  |  | \% within Q10_11. | 11.8\% | 18.3\% | 17.2\% | 7.5\% | 17.2\% | 16.1\% | 11.8\% | 100.0\% |
|  |  | \% within D3. | 11.6\% | 12.3\% | 8.4\% | 4.7\% | 12.6\% | 16.0\% | 11.0\% | 10.4\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q10_11. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_12 (Service Level of Indoor Recreation Facilities) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\begin{aligned} & \$ 30,000 \text { to less } \\ & \text { than } \$ 50,000 \end{aligned}$ | $\$ 50,000$ to less than \$75,000 | $\$ 75,000$ to less than $\$ 100,000$ | $\$ 100,000$ to less than \$125,000 | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q10_12. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Indoor recreation facilities. | Increase service levels | Count | 29 | 35 | 34 | 39 | 28 | 23 | 24 | 212 |
|  |  | \% within Q10_12. | 13.7\% | 16.5\% | 16.0\% | 18.4\% | 13.2\% | 10.8\% | 11.3\% | 100.0\% |
|  |  | \% within D3. | 30.5\% | 25.4\% | 17.8\% | 26.0\% | 22.0\% | 24.5\% | 24.0\% | 23.7\% |
|  | Maintain service levels | Count | 61 | 94 | 141 | 104 | 93 | 68 | 70 | 631 |
|  |  | \% within Q10_12. | 9.7\% | 14.9\% | 22.3\% | 16.5\% | 14.7\% | 10.8\% | 11.1\% | 100.0\% |
|  |  | \% within D3. | 64.2\% | 68.1\% | 73.8\% | 69.3\% | 73.2\% | 72.3\% | 70.0\% | 70.5\% |
|  | Decrease service levels | Count | 5 | 9 | 16 | 7 | 6 | 3 | 6 | 52 |
|  |  | \% within Q10_12. | 9.6\% | 17.3\% | 30.8\% | 13.5\% | 11.5\% | 5.8\% | 11.5\% | 100.0\% |
|  |  | \% within D3. | 5.3\% | 6.5\% | 8.4\% | 4.7\% | 4.7\% | 3.2\% | 6.0\% | 5.8\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q10_12. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_13 (Service Level of Outdoor Recreation Facilities) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | \$30,000 to less than \$50,000 | \$50,000 to less than \$75,000 | $\$ 75,000$ to less than \$100,000 | $\$ 100,000 \text { to less }$ than \$125,000 | \$125,000 to less than \$150,000 | Over \$150,000 |  |
| Q10_13. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Outdoor recreation facilities. | Increase service levels | Count | 32 | 31 | 35 | 47 | 28 | 25 | 27 | 225 |
|  |  | \% within Q10_13. | 14.2\% | 13.8\% | 15.6\% | 20.9\% | 12.4\% | 11.1\% | 12.0\% | 100.0\% |
|  |  | \% within D3. | 33.7\% | 22.5\% | 18.3\% | 31.3\% | 22.0\% | 26.6\% | 27.0\% | 25.1\% |
|  | Maintain service levels | Count | 56 | 102 | 141 | 96 | 92 | 65 | 68 | 620 |
|  |  | \% within Q10_13. | 9.0\% | 16.5\% | 22.7\% | 15.5\% | 14.8\% | 10.5\% | 11.0\% | 100.0\% |
|  |  | \% within D3. | 58.9\% | 73.9\% | 73.8\% | 64.0\% | 72.4\% | 69.1\% | 68.0\% | 69.3\% |
|  | Decrease service levels | Count | 7 | 5 | 15 | 7 | 7 | 4 | 5 | 50 |
|  |  | \% within Q10_13. | 14.0\% | 10.0\% | 30.0\% | 14.0\% | 14.0\% | 8.0\% | 10.0\% | 100.0\% |
|  |  | \% within D3. | 7.4\% | 3.6\% | 7.9\% | 4.7\% | 5.5\% | 4.3\% | 5.0\% | 5.6\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q10_13. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_14 (Service Level of Recreation Programming) by D3 (Income)

|  |  |  |  |  | What was your 20 | 8 total household in | come before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\$ 30,000$ to less than \$50,000 | $\$ 50,000$ to less than \$75,000 | \$75,000 to less than $\$ 100,000$ | $\$ 100,000$ to less than \$125,000 | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 | Total |
| Q10_14. For the following | Increase service | Count | 30 | 39 | 41 | 44 | 26 | 22 | 20 | 222 |
| Healthy Liveable Communities | levels | \% within Q10_14. | 13.5\% | 17.6\% | 18.5\% | 19.8\% | 11.7\% | 9.9\% | 9.0\% | 100.0\% |
| whether you believe the |  | \% within D3. | 31.6\% | 28.3\% | 21.5\% | 29.3\% | 20.5\% | 23.4\% | 20.0\% | 24.8\% |
| maintain, or reduce the level of | Maintain service | Count | 59 | 94 | 128 | 97 | 94 | 68 | 70 | 610 |
| service: Recreation | els | \% within Q10_14. | 9.7\% | 15.4\% | 21.0\% | 15.9\% | 15.4\% | 11.1\% | 11.5\% | 100.0\% |
|  |  | \% within D3. | 62.1\% | 68.1\% | 67.0\% | 64.7\% | 74.0\% | 72.3\% | 70.0\% | 68.2\% |
|  | Decrease service | Count | 6 | 5 | 22 | 9 | 7 | 4 | 10 | 63 |
|  | levels | \% within Q10_14. | 9.5\% | 7.9\% | 34.9\% | 14.3\% | 11.1\% | 6.3\% | 15.9\% | 100.0\% |
|  |  | \% within D3. | 6.3\% | 3.6\% | 11.5\% | 6.0\% | 5.5\% | 4.3\% | 10.0\% | 7.0\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q10_14. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q11_1 (Service Level of Accessibility Programming) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\begin{aligned} & \$ 30,000 \text { to less } \\ & \text { than } \$ 50,000 \end{aligned}$ | $\$ 50,000$ to less than \$75,000 | $\$ 75,000$ to less | \$100,000 to less than \$125,000 | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q11_1. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Accessibility programming. | Increase service levels | Count | 50 | 52 | 63 | 42 | 30 | 21 | 19 | 277 |
|  |  | \% within Q11_1. | 18.1\% | 18.8\% | 22.7\% | 15.2\% | 10.8\% | 7.6\% | 6.9\% | 100.0\% |
|  |  | \% within D3. | 52.6\% | 37.7\% | 33.0\% | 28.0\% | 23.6\% | 22.3\% | 19.0\% | 30.9\% |
|  | Maintain service levels | Count | 42 | 81 | 119 | 97 | 90 | 66 | 73 | 568 |
|  |  | \% within Q11_1. | 7.4\% | 14.3\% | 21.0\% | 17.1\% | 15.8\% | 11.6\% | 12.9\% | 100.0\% |
|  |  | \% within D3. | 44.2\% | 58.7\% | 62.3\% | 64.7\% | 70.9\% | 70.2\% | 73.0\% | 63.5\% |
|  | Decrease service levels | Count | 3 | 5 | 9 | 11 | 7 | 7 | 8 | 50 |
|  |  | \% within Q11_1. | 6.0\% | 10.0\% | 18.0\% | 22.0\% | 14.0\% | 14.0\% | 16.0\% | 100.0\% |
|  |  | \% within D3. | 3.2\% | 3.6\% | 4.7\% | 7.3\% | 5.5\% | 7.4\% | 8.0\% | 5.6\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q11_1. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q11_2 (Service Level of Affordability / Free Programming) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | \$30,000 to less than \$50,000 | $\$ 50,000$ to less than $\$ 75,000$ | $\begin{aligned} & \$ 75,000 \text { to less } \\ & \text { than } \$ 100,000 \end{aligned}$ | $\$ 100,000$ to less than \$125,000 | $\$ 125,000$ to less than $\$ 150,000$ | Over \$150,000 |  |
| Q11_2. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Affordability / free programming. | Increase service levels | Count | 54 | 67 | 76 | 59 | 43 | 25 | 17 | 341 |
|  |  | \% within Q11_2. | 15.8\% | 19.6\% | 22.3\% | 17.3\% | 12.6\% | 7.3\% | 5.0\% | 100.0\% |
|  |  | \% within D3. | 56.8\% | 48.6\% | 39.8\% | 39.3\% | 33.9\% | 26.6\% | 17.0\% | 38.1\% |
|  | Maintain service levels | Count | 40 | 61 | 99 | 78 | 69 | 60 | 72 | 479 |
|  |  | \% within Q11_2. | 8.4\% | 12.7\% | 20.7\% | 16.3\% | 14.4\% | 12.5\% | 15.0\% | 100.0\% |
|  |  | \% within D3. | 42.1\% | 44.2\% | 51.8\% | 52.0\% | 54.3\% | 63.8\% | 72.0\% | 53.5\% |
|  | Decrease service levels | Count | 1 | 10 | 16 | 13 | 15 | 9 | 11 | 75 |
|  |  | \% within Q11_2. | 1.3\% | 13.3\% | 21.3\% | 17.3\% | 20.0\% | 12.0\% | 14.7\% | 100.0\% |
|  |  | \% within D3. | 1.1\% | 7.2\% | 8.4\% | 8.7\% | 11.8\% | 9.6\% | 11.0\% | 8.4\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q11_2. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q11_3 (Service Level of Diversity Programming) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | \$30,000 to less than \$50,000 | $\$ 50,000$ to less than \$75,000 | $\$ 75,000$ to less than $\$ 100,000$ | $\$ 100,000$ to less than $\$ 125,000$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 |  |
| Q11_3. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Diversity and inclusiveness programming. | Increase service levels | Count | 48 | 53 | 70 | 46 | 28 | 24 | 17 | 286 |
|  |  | \% within Q11_3. | 16.8\% | 18.5\% | 24.5\% | 16.1\% | 9.8\% | 8.4\% | 5.9\% | 100.0\% |
|  |  | \% within D3. | 50.5\% | 38.4\% | 36.6\% | 30.7\% | 22.0\% | 25.5\% | 17.0\% | 32.0\% |
|  | Maintain service levels | Count | 42 | 70 | 98 | 80 | 75 | 56 | 65 | 486 |
|  |  | \% within Q11_3. | 8.6\% | 14.4\% | 20.2\% | 16.5\% | 15.4\% | 11.5\% | 13.4\% | 100.0\% |
|  |  | \% within D3. | 44.2\% | 50.7\% | 51.3\% | 53.3\% | 59.1\% | 59.6\% | 65.0\% | 54.3\% |
|  | Decrease service levels | Count | 5 | 15 | 23 | 24 | 24 | 14 | 18 | 123 |
|  |  | \% within Q11_3. | 4.1\% | 12.2\% | 18.7\% | 19.5\% | 19.5\% | 11.4\% | 14.6\% | 100.0\% |
|  |  | \% within D3. | 5.3\% | 10.9\% | 12.0\% | 16.0\% | 18.9\% | 14.9\% | 18.0\% | 13.7\% |
| Total |  | Count | 95 | 138 | 191 | 150 | 127 | 94 | 100 | 895 |
|  |  | \% within Q11_3. | 10.6\% | 15.4\% | 21.3\% | 16.8\% | 14.2\% | 10.5\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

D1 (Gender) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | \$30,000 to less than $\$ 50,000$ | \$50,000 to less than \$75,000 | $\begin{aligned} & \$ 75,000 \text { to less } \\ & \text { than } \$ 100,000 \\ & \hline \end{aligned}$ | \$100,000 to less than \$125,000 | $\begin{gathered} \$ 125,000 \text { to less } \\ \text { than } \$ 150,000 \end{gathered}$ | Over \$150,000 |  |
| D1. What gender identity do you most associate with? | Man | Count | 29 | 46 | 85 | 73 | 66 | 54 | 53 | 406 |
|  |  | \% within D1. | 7.1\% | 11.3\% | 20.9\% | 18.0\% | 16.3\% | 13.3\% | 13.1\% | 100.0\% |
|  |  | \% within D3. | 32.6\% | 34.3\% | 45.2\% | 50.0\% | 53.2\% | 60.7\% | 54.1\% | 46.8\% |
|  | Woman | Count | 57 | 86 | 103 | 73 | 58 | 32 | 45 | 454 |
|  |  | \% within D1. | 12.6\% | 18.9\% | 22.7\% | 16.1\% | 12.8\% | 7.0\% | 9.9\% | 100.0\% |
|  |  | \% within D3. | 64.0\% | 64.2\% | 54.8\% | 50.0\% | 46.8\% | 36.0\% | 45.9\% | 52.3\% |
|  | Non-binary | Count | 3 | 2 | 0 | 0 | 0 | 3 | 0 | 8 |
|  |  | \% within D1. | 37.5\% | 25.0\% | 0.0\% | 0.0\% | 0.0\% | 37.5\% | 0.0\% | 100.0\% |
|  |  | \% within D3. | 3.4\% | 1.5\% | 0.0\% | 0.0\% | 0.0\% | 3.4\% | 0.0\% | 0.9\% |
| Total |  | Count | 89 | 134 | 188 | 146 | 124 | 89 | 98 | 868 |
|  |  | \% within D1. | 10.3\% | 15.4\% | 21.7\% | 16.8\% | 14.3\% | 10.3\% | 11.3\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

D2 (Age) by D3 (Income)

|  |  |  | D3. What was your 2018 total household income before taxes? |  |  |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\$ 30,000$ to less than \$50,000 | $\$ 50,000$ to less than $\$ 75,000$ | \$75,000 to less than $\$ 100,000$ | $\begin{aligned} & \$ 100,000 \text { to less } \\ & \text { than } \$ 125,000 \end{aligned}$ | $\begin{gathered} \$ 125,000 \text { to less } \\ \text { than } \$ 150,000 \end{gathered}$ | Over \$150,000 |  |
| D2. How old are you? | 18-34 years old | Count | 40 | 37 | 43 | 35 | 31 | 21 | 10 | 217 |
|  |  | \% within D2. | 18.4\% | 17.1\% | 19.8\% | 16.1\% | 14.3\% | 9.7\% | 4.6\% | 100.0\% |
|  |  | \% within D3. | 44.4\% | 27.2\% | 22.8\% | 23.6\% | 24.8\% | 22.6\% | 10.1\% | 24.7\% |
|  | 35-54 years old | Count | 18 | 38 | 63 | 59 | 56 | 52 | 67 | 353 |
|  |  | \% within D2. | 5.1\% | 10.8\% | 17.8\% | 16.7\% | 15.9\% | 14.7\% | 19.0\% | 100.0\% |
|  |  | \% within D3. | 20.0\% | 27.9\% | 33.3\% | 39.9\% | 44.8\% | 55.9\% | 67.7\% | 40.1\% |
|  | 55 and older | Count | 32 | 61 | 83 | 54 | 38 | 20 | 22 | 310 |
|  |  | \% within D2. | 10.3\% | 19.7\% | 26.8\% | 17.4\% | 12.3\% | 6.5\% | 7.1\% | 100.0\% |
|  |  | \% within D3. | 35.6\% | 44.9\% | 43.9\% | 36.5\% | 30.4\% | 21.5\% | 22.2\% | 35.2\% |
| Total |  | Count | 90 | 136 | 189 | 148 | 125 | 93 | 99 | 880 |
|  |  | \% within D2. | 10.2\% | 15.5\% | 21.5\% | 16.8\% | 14.2\% | 10.6\% | 11.3\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

D4 (Employment Status) by D3 (Income)


D5 (Person with Disabilities) by D3 (Income)


D6 (Acadian or Francophone) by D3 (Income)


D7 (Ethnic Identity) by D3 (Income)

|  |  |  |  |  | What was your 201 | 8 total household | come before taxes? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than \$30,000 | $\begin{aligned} & \$ 30,000 \text { to less } \\ & \text { than } \$ 50,000 \end{aligned}$ | $\begin{aligned} & \$ 50,000 \text { to less } \\ & \text { than } \$ 75,000 \end{aligned}$ | \$75,000 to less than \$100,000 | $\begin{aligned} & \$ 100,000 \text { to less } \\ & \text { than } \$ 125,000 \end{aligned}$ | $\begin{aligned} & \$ 125,000 \text { to less } \\ & \text { than } \$ 150,000 \end{aligned}$ | Over \$150,000 | Total |
| D7. What is your ethnic | White | Count | 68 | 111 | 164 | 114 | 107 | 75 | 89 | 728 |
| identity? |  | \% within D7. | 9.3\% | 15.2\% | 22.5\% | 15.7\% | 14.7\% | 10.3\% | 12.2\% | 100.0\% |
|  |  | \% within D3. | 78.2\% | 86.0\% | 89.6\% | 82.0\% | 91.5\% | 91.5\% | 95.7\% | 87.7\% |
|  | South Asian | Count | 0 | 2 | 2 | 5 | 0 | 0 | 1 | 10 |
|  | (example: East | \% within D7. | 0.0\% | 20.0\% | 20.0\% | 50.0\% | 0.0\% | 0.0\% | 10.0\% | 100.0\% |
|  | Indian, Pakistani, Sri Lankann etc.) | \% within D3. | 0.0\% | 1.6\% | 1.1\% | 3.6\% | 0.0\% | 0.0\% | 1.1\% | 1.2\% |
|  | Chinese | Count | 1 | 0 | 2 | 2 | 1 | 1 | 0 | 7 |
|  |  | \% within D7. | 14.3\% | 0.0\% | 28.6\% | 28.6\% | 14.3\% | 14.3\% | 0.0\% | 100.0\% |
|  |  | \% within D3. | 1.1\% | 0.0\% | 1.1\% | 1.4\% | 0.9\% | 1.2\% | 0.0\% | 0.8\% |
|  | Black (example: | Count | 7 | 3 | 8 | 4 | 3 | 2 | 2 | 29 |
|  | African Nova Scotian) | \% within D7. | 24.1\% | 10.3\% | 27.6\% | 13.8\% | 10.3\% | 6.9\% | 6.9\% | 100.0\% |
|  |  | \% within D3. | 8.0\% | 2.3\% | 4.4\% | 2.9\% | 2.6\% | 2.4\% | 2.2\% | 3.5\% |
|  | Black (example: | Count | 1 | 1 | 2 | 3 | 0 | 1 | 0 | 8 |
|  | African Canadian) | \% within D7. | 12.5\% | 12.5\% | 25.0\% | 37.5\% | 0.0\% | 12.5\% | 0.0\% | 100.0\% |
|  |  | \% within D3. | 1.1\% | 0.8\% | 1.1\% | 2.2\% | 0.0\% | 1.2\% | 0.0\% | 1.0\% |
|  | Filipino | Count | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
|  |  | \% within D7. | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D3. | 1.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.1\% |
|  | Latin American | Count | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 3 |
|  |  | \% within D7. | 66.7\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D3. | 2.3\% | 0.8\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.4\% |
|  | Arab | Count | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 3 |
|  |  | \% within D7. | 0.0\% | 33.3\% | 0.0\% | 66.7\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D3. | 0.0\% | 0.8\% | 0.0\% | 1.4\% | 0.0\% | 0.0\% | 0.0\% | 0.4\% |
|  | Southeast Asian | Count | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 |
|  | (example: | \% within D7. | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | Vietnamese, Cambodian, Laotian, | \% within D3. | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.9\% | 0.0\% | 0.0\% | 0.1\% |
|  | West Asian | Count | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
|  | (example: Iranian, | \% within D7. | 0.0\% | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D3. | 0.0\% | 0.8\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.1\% |
|  | Korean | Count | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 2 |
|  |  | \% within D7. | 0.0\% | 50.0\% | 0.0\% | 50.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D3. | 0.0\% | 0.8\% | 0.0\% | 0.7\% | 0.0\% | 0.0\% | 0.0\% | 0.2\% |
|  | First Nations | Count | 2 | 2 | 1 | 2 | 1 | 0 | 0 | 8 |
|  | (example: North | \% within D7. | 25.0\% | 25.0\% | 12.5\% | 25.0\% | 12.5\% | 0.0\% | 0.0\% | 100.0\% |
|  | includes Status and | \% within D3. | 2.3\% | 1.6\% | 0.5\% | 1.4\% | 0.9\% | 0.0\% | 0.0\% | 1.0\% |
|  | Métis | Count | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 4 |
|  |  | \% within D7. | 0.0\% | 75.0\% | 25.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D3. | 0.0\% | 2.3\% | 0.5\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.5\% |
|  | Inuk | Count | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within D7. | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within D3. | 0.0\% | 0.0\% | 0.0\% | 0.0\% | 0.9\% | 0.0\% | 0.0\% | 0.1\% |
|  | Mixed (Indicated 2 or | Count | 5 | 3 | 3 | 6 | 3 | 3 | 1 | 24 |
|  | more ethnicity | \% within D7. | 20.8\% | 12.5\% | 12.5\% | 25.0\% | 12.5\% | 12.5\% | 4.2\% | 100.0\% |
|  |  | \% within D3. | 5.7\% | 2.3\% | 1.6\% | 4.3\% | 2.6\% | 3.7\% | 1.1\% | 2.9\% |
| Total |  | Count | 87 | 129 | 183 | 139 | 117 | 82 | 93 | 830 |
|  |  | \% within D7. | 10.5\% | 15.5\% | 22.0\% | 16.7\% | 14.1\% | 9.9\% | 11.2\% | 100.0\% |
|  |  | \% within D3. | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q1 (FSA) by Tax Designation

|  |  | Tax | Designation |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Urban | Suburban | Rural | Total |
| Q1. Select the first three digits B3H | Count | 67 | 0 | 0 | 67 |
| of your postal code. | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within Tax Designation | 7.7\% | 0.0\% | 0.0\% | 6.2\% |
| B3J | Count | 44 | 0 | 0 | 44 |
|  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within Tax Designation | 5.1\% | 0.0\% | 0.0\% | 4.1\% |
| B4C | Count | 37 | 0 | 0 | 37 |
|  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within Tax Designation | 4.3\% | 0.0\% | 0.0\% | 3.4\% |
| $\overline{\text { B2Y }}$ | Count | 54 | 0 | 0 | 54 |
|  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within Tax Designation | 6.2\% | 0.0\% | 0.0\% | 5.0\% |
| B2V | Count | 34 | 0 | 0 | 34 |
|  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within Tax Designation | 3.9\% | 0.0\% | 0.0\% | 3.2\% |
| B2W | Count | 88 | 0 | 0 | 88 |
|  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within Tax Designation | 10.1\% | 0.0\% | 0.0\% | 8.2\% |
| B2X | Count | 33 | 0 | 0 | 33 |
|  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within Tax Designation | 3.8\% | 0.0\% | 0.0\% | 3.1\% |
| B2Z | Count | 0 | 0 | 18 | 18 |
|  | \% within Q1. | 0.0\% | 0.0\% | 100.0\% | 100.0\% |
|  | \% within Tax Designation | 0.0\% | 0.0\% | 10.1\% | 1.7\% |
| B3A | Count | 76 | 0 | 0 | 76 |
|  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within Tax Designation | 8.7\% | 0.0\% | 0.0\% | 7.1\% |
| B3B | Count | 4 | 0 | 0 | 4 |
|  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within Tax Designation | 0.5\% | 0.0\% | 0.0\% | 0.4\% |
| B3E | Count | 0 | 0 | 14 | 14 |
|  | \% within Q1. | 0.0\% | 0.0\% | 100.0\% | 100.0\% |
|  | \% within Tax Designation | 0.0\% | 0.0\% | 7.9\% | 1.3\% |
| $\overline{\text { B3G }}$ | Count | 22 | 0 | 0 | 22 |
|  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within Tax Designation | 2.5\% | 0.0\% | 0.0\% | 2.0\% |
| B3K | Count | 91 | 0 | 0 | 91 |
|  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within Tax Designation | 10.5\% | 0.0\% | 0.0\% | 8.4\% |
| B3L | Count | 54 | 0 | 0 | 54 |
|  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within Tax Designation | 6.2\% | 0.0\% | 0.0\% | 5.0\% |
| B3M | Count | 65 | 0 | 0 | 65 |
|  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within Tax Designation | 7.5\% | 0.0\% | 0.0\% | 6.0\% |
| B3N | Count | 39 | 0 | 0 | 39 |
|  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  | \% within Tax Designation | 4.5\% | 0.0\% | 0.0\% | 3.6\% |
|  |  |  |  |  |  |


|  | B3P | Count <br> \% within Q1. <br> \% within Tax Designation | $\begin{array}{r} 20 \\ 100.0 \% \\ 2.3 \% \\ \hline \end{array}$ | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 20 $100.0 \%$ $1.9 \%$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | B3R | Count | 13 | 0 | 0 | 13 |
|  |  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within Tax Designation | 1.5\% | 0.0\% | 0.0\% | 1.2\% |
|  | B3S | Count | 25 | 0 | 0 | 25 |
|  |  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within Tax Designation | 2.9\% | 0.0\% | 0.0\% | 2.3\% |
|  | $\overline{\text { B3T }}$ | Count | 60 | 0 | 0 | 60 |
|  |  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within Tax Designation | 6.9\% | 0.0\% | 0.0\% | 5.6\% |
|  | B3V | Count | 0 | 0 | 9 | 9 |
|  |  | \% within Q1. | 0.0\% | 0.0\% | 100.0\% | 100.0\% |
|  |  | \% within Tax Designation | 0.0\% | 0.0\% | 5.1\% | 0.8\% |
|  | B3Z | Count | 0 | 0 | 40 | 40 |
|  |  | \% within Q1. | 0.0\% | 0.0\% | 100.0\% | 100.0\% |
|  |  | \% within Tax Designation | 0.0\% | 0.0\% | 22.5\% | 3.7\% |
|  | B4A | Count | 35 | 0 | 0 | 35 |
|  |  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within Tax Designation | 4.0\% | 0.0\% | 0.0\% | 3.2\% |
|  | B4B | Count | 0 | 30 | 0 | 30 |
|  |  | \% within Q1. | 0.0\% | 100.0\% | 0.0\% | 100.0\% |
|  |  | \% within Tax Designation | 0.0\% | 100.0\% | 0.0\% | 2.8\% |
|  | B4E | Count | 0 | 0 | 28 | 28 |
|  |  | \% within Q1. | 0.0\% | 0.0\% | 100.0\% | 100.0\% |
|  |  | \% within Tax Designation | 0.0\% | 0.0\% | 15.7\% | 2.6\% |
|  | B4G | Count | 8 | 0 | 0 | 8 |
|  |  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within Tax Designation | 0.9\% | 0.0\% | 0.0\% | 0.7\% |
|  | B0J | Count | 0 | 0 | 58 | 58 |
|  |  | \% within Q1. | 0.0\% | 0.0\% | 100.0\% | 100.0\% |
|  |  | \% within Tax Designation | 0.0\% | 0.0\% | 32.6\% | 5.4\% |
|  | $\overline{B 0 N}$ | Count | 0 | 0 | 11 | 11 |
|  |  | \% within Q1. | 0.0\% | 0.0\% | 100.0\% | 100.0\% |
|  |  | \% within Tax Designation | 0.0\% | 0.0\% | 6.2\% | 1.0\% |
|  | B2T | Count | 1 | 0 | 0 |  |
|  |  | \% within Q1. | 100.0\% | 0.0\% | 0.0\% | 100.0\% |
|  |  | \% within Tax Designation | 0.1\% | 0.0\% | 0.0\% | 0.1\% |
| Total |  | Count | 870 | 30 | 178 | 1078 |
|  |  | \% within Q1. | 80.7\% | 2.8\% | 16.5\% | 100.0\% |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q2 (Value of Property Tax) by Tax Designation



## Q3 (Taxes and Fees) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q3. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should: | Decrease taxes and fees, even if municipal services must decrease | Count <br> \% within Q3. <br> \% within Tax Designation | 153 $70.5 \%$ $17.6 \%$ | 6 $2.8 \%$ $20.0 \%$ | 58 $26.7 \%$ $32.6 \%$ | $\begin{array}{r}217 \\ 100.0 \% \\ 20.2 \% \\ \hline\end{array}$ |
|  | Maintain taxes and | Count | 403 | 16 | 73 | 492 |
|  | fees, even if it mean | \% within Q3. | 81.9\% | 3.3\% | 14.8\% | 100.0\% |
|  | municipal services | \% within Tax Designation | 46.4\% | 53.3\% | 41.0\% | 45.7\% |
|  | Increase municipal | Count | 312 | 8 | 47 | 367 |
|  | services, even if | \% within Q3. | 85.0\% | 2.2\% | 12.8\% | 100.0\% |
|  | taxes and fees must | \% within Tax Designation | 35.9\% | 26.7\% | 26.4\% | 34.1\% |
| Total |  | Count | 868 | 30 | 178 | 1076 |
|  |  | \% within Q3. | 80.7\% | 2.8\% | 16.5\% | 100.0\% |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q4_1 (Satisfaction of Accessibility Programming) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4 1. Please tell us how satisfied you are with the following service provided by the municipality: Accessibility programming (example: physical / intellectual access to facilities, services, programs). | Very satisfied | Count | 63 | 3 | 15 |  |
|  |  | \% within Q4_1. | 77.8\% | 3.7\% | 18.5\% |  |
|  |  | \% within Tax Designation | 10.4\% | 13.0\% | 11.3\% |  |
|  | Satisfied | Count | 359 | 14 | 69 |  |
|  |  | \% within Q4_1. | 81.2\% | 3.2\% | 15.6\% |  |
|  |  | \% within Tax Designation | 59.2\% | 60.9\% | 51.9\% |  |
|  | Dissatisfied | Count | 136 | 5 | 36 | $\begin{array}{r} 177 \\ 100.0 \% \\ 23.2 \% \end{array}$ |
|  |  | \% within Q4_1. | 76.8\% | 2.8\% | 20.3\% |  |
|  |  | \% within Tax Designation | 22.4\% | 21.7\% | 27.1\% |  |
|  | Very dissatisfied | Count | 48 | 1 | 13 | 100.0\% <br> 8.1\% |
|  |  | \% within Q4_1. | 77.4\% | 1.6\% | 21.0\% |  |
|  |  | \% within Tax Designation | 7.9\% | 4.3\% | 9.8\% |  |
| Total |  | Count | 606 | 23 | 133 | $\begin{array}{r} 762 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_1. | 79.5\% | 3.0\% | 17.5\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q4_2 (Satisfaction of Affordability / Free Programming) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4_2. Please tell us how satisfied you are with the following service provided by the municipality: Affordability / free programming. | Very satisfied | Count | 61 | 3 | 15 |  |
|  |  | \% within Q4_2. | 77.2\% | 3.8\% | 19.0\% |  |
|  |  | \% within Tax Designation | 8.9\% | 12.0\% | 11.7\% |  |
|  | Satisfied | Count | 441 | 15 | 62 |  |
|  |  | \% within Q4_2. | 85.1\% | 2.9\% | 12.0\% |  |
|  |  | \% within Tax Designation | 64.5\% | 60.0\% | 48.4\% |  |
|  | Dissatisfied | Count | 135 | 4 | 36 | $\begin{array}{r} \hline 175 \\ 100.0 \% \\ 20.9 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_2. | 77.1\% | 2.3\% | 20.6\% |  |
|  |  | \% within Tax Designation | 19.7\% | 16.0\% | 28.1\% |  |
|  | Very dissatisfied | Count | 47 | 3 | 15 | $\begin{array}{r} \hline 65 \\ 100.0 \% \\ 7.8 \% \end{array}$ |
|  |  | \% within Q4_2. | 72.3\% | 4.6\% | 23.1\% |  |
|  |  | \% within Tax Designation | 6.9\% | 12.0\% | 11.7\% |  |
| Total |  | Count | 684 | 25 | 128 | $\begin{array}{r} 837 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_2. | 81.7\% | 3.0\% | 15.3\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

## Q4_3 (Satisfaction of Arts and Cultural Programming) by Tax Designation



## Q4_4 (Satisfaction of Bike Lanes / Cycling Facilities) by Tax Designation



Q4_5 (Satisfaction of Business Support Services) by Tax Designation


Q4_6 (Satisfaction of Cleanliness) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4 6. Please tell us how satisfied you are with the following service provided by the municipality: Cleanliness (example: litter \& graffiti removal). | Very satisfied | Count | 77 | 0 | 10 |  |
|  |  | \% within Q4_6. | 88.5\% | 0.0\% | 11.5\% |  |
|  |  | \% within Tax Designation | 9.1\% | 0.0\% | 6.0\% |  |
|  | Satisfied | Count | 452 | 13 | 84 |  |
|  |  | \% within Q4_6. | 82.3\% | 2.4\% | 15.3\% |  |
|  |  | \% within Tax Designation | 53.4\% | 44.8\% | 50.3\% |  |
|  | Dissatisfied | Count | 224 | 9 | 50 | $\begin{array}{r} \hline 283 \\ 100.0 \% \\ 27.1 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_6. | 79.2\% | 3.2\% | 17.7\% |  |
|  |  | \% within Tax Designation | 26.4\% | 31.0\% | 29.9\% |  |
|  | Very dissatisfied | Count | 94 | 7 | 23 | $\begin{array}{r} 124 \\ 100.0 \% \\ 11.9 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_6. | 75.8\% | 5.6\% | 18.5\% |  |
|  |  | \% within Tax Designation | 11.1\% | 24.1\% | 13.8\% |  |
| Total |  | Count | 847 | 29 | 167 | $\begin{array}{r} 1043 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_6. | 81.2\% | 2.8\% | 16.0\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q4_7 (Satisfaction of Community Planning) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4_7. Please tell us how satisfied you are with the following service provided by the municipality: Community planning / land use planning and approvals. | Very satisfied | Count | 22 | 0 | 2 | 24 |
|  |  | \% within Q4_7. | 91.7\% | 0.0\% | 8.3\% | 100.0\% |
|  |  | \% within Tax Designation | 3.0\% | 0.0\% | 1.5\% | 2.7\% |
|  | Satisfied | Count | 245 | 10 | 38 | 293 |
|  |  | \% within Q4_7. | 83.6\% | 3.4\% | 13.0\% | 100.0\% |
|  |  | \% within Tax Designation | 33.8\% | 38.5\% | 28.1\% | 33.1\% |
|  | Dissatisfied | Count | 260 | 7 | 52 | 319 |
|  |  | \% within Q4_7. | 81.5\% | 2.2\% | 16.3\% | 100.0\% |
|  |  | \% within Tax Designation | 35.9\% | 26.9\% | 38.5\% | 36.0\% |
|  | Very dissatisfied | Count | 198 | 9 | 43 | 250 |
|  |  | \% within Q4_7. | 79.2\% | 3.6\% | 17.2\% | 100.0\% |
|  |  | \% within Tax Designation | 27.3\% | 34.6\% | 31.9\% | 28.2\% |
| Total |  | Count | 725 | 26 | 135 | 886 |
|  |  | \% within Q4_7. | 81.8\% | 2.9\% | 15.2\% | 100.0\% |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_8 (Satisfaction of Community Standards) by Tax Designation


Q4_9 (Satisfaction of Diversity Programming) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4_9. Please tell us how satisfied you are with the following service provided by the municipality: Diversity and inclusiveness programs (example: language and culture programming). | Very satisfied | Count | 65 | 2 | 14 | 81 |
|  |  | \% within Q4_9. | 80.2\% | 2.5\% | 17.3\% | 100.0\% |
|  |  | \% within Tax Designation | 11.8\% | 10.5\% | 12.7\% | 11.9\% |
|  | Satisfied | Count | 338 | 9 | 56 | 403 |
|  |  | \% within Q4_9. | 83.9\% | 2.2\% | 13.9\% | 100.0\% |
|  |  | \% within Tax Designation | 61.1\% | 47.4\% | 50.9\% | 59.1\% |
|  | Dissatisfied | Count | 114 | 5 | 24 | 143 |
|  |  | \% within Q4_9. | 79.7\% | 3.5\% | 16.8\% | 100.0\% |
|  |  | \% within Tax Designation | 20.6\% | 26.3\% | 21.8\% | 21.0\% |
|  | Very dissatisfied | Count | 36 | 3 | 16 | 55 |
|  |  | \% within Q4_9. | 65.5\% | 5.5\% | 29.1\% | 100.0\% |
|  |  | \% within Tax Designation | 6.5\% | 15.8\% | 14.5\% | 8.1\% |
| Total |  | Count | 553 | 19 | 110 | 682 |
|  |  | \% within Q4_9. | 81.1\% | 2.8\% | 16.1\% | 100.0\% |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_10 (Satisfaction of Economic Development) by Tax Designation


## Q4_11 (Satisfaction of Emergency Preparedness) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4_11. Please tell us how satisfied you are with the following service provided by the municipality: Emergency preparedness. | Very satisfied | Count | 92 | 4 | 22 |  |
|  |  | \% within Q4_11. | 78.0\% | 3.4\% | 18.6\% |  |
|  |  | \% within Tax Designation | 12.4\% | 13.8\% | 13.4\% |  |
|  | Satisfied | Count | 463 | 16 | 92 | $\begin{array}{r} \hline 571 \\ 100.0 \% \\ 60.9 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_11. | 81.1\% | 2.8\% | 16.1\% |  |
|  |  | \% within Tax Designation | 62.2\% | 55.2\% | 56.1\% |  |
|  | Dissatisfied | Count | 130 | 4 | 30 | $\begin{array}{r} 164 \\ 100.0 \% \\ 17.5 \% \end{array}$ |
|  |  | \% within Q4_11. | 79.3\% | 2.4\% | 18.3\% |  |
|  |  | \% within Tax Designation | 17.5\% | 13.8\% | 18.3\% |  |
|  | Very dissatisfied | Count | 59 | 5 | 20 | $\begin{array}{r} \hline 84 \\ 100.0 \% \\ 9.0 \% \end{array}$ |
|  |  | \% within Q4_11. | 70.2\% | 6.0\% | 23.8\% |  |
|  |  | \% within Tax Designation | 7.9\% | 17.2\% | 12.2\% |  |
| Total |  | Count | 744 | 29 | 164 | $\begin{array}{r} 937 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_11. | 79.4\% | 3.1\% | 17.5\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q4_12 (Satisfaction of Environmental Protection and Sustainability) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4_12. Please tell us how satisfied you are with the following service provided by the municipality: Environmental protection and sustainability. | Very satisfied | Count | 31 | 0 | 9 |  |
|  |  | \% within Q4_12 | 77.5\% | 0.0\% | 22.5\% |  |
|  |  | \% within Tax Designation | 3.9\% | 0.0\% | 5.6\% |  |
|  | Satisfied | Count | 356 | 13 | 78 | $\begin{array}{r} 447 \\ 100.0 \% \\ 46.0 \% \end{array}$ |
|  |  | \% within Q4_12 | 79.6\% | 2.9\% | 17.4\% |  |
|  |  | \% within Tax Designation | 45.3\% | 50.0\% | 48.8\% |  |
|  | Dissatisfied | Count | 242 | 5 | 48 | $\begin{array}{r} 295 \\ 100.0 \% \\ 30.3 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_12 | 82.0\% | 1.7\% | 16.3\% |  |
|  |  | \% within Tax Designation | 30.8\% | 19.2\% | 30.0\% |  |
|  | Very dissatisfied | Count | 157 | 8 | 25 | $\begin{array}{r} 190 \\ 100.0 \% \\ 19.5 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_12 | 82.6\% | 4.2\% | 13.2\% |  |
|  |  | \% within Tax Designation | 20.0\% | 30.8\% | 15.6\% |  |
| Total |  | Count | 786 | 26 | 160 | $\begin{array}{r} 972 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_12 | 80.9\% | 2.7\% | 16.5\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q4_13 (Satisfaction of Fire Services) by Tax Designation


Q4_14 (Satisfaction of Garbage, Recycling, and Organics Collection) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4_14. Please tell us how satisfied you are with the following service provided by the municipality: Garbage, recycling, and organics collection. | Very satisfied | Count | 219 | 13 | 52 |  |
|  |  | \% within Q4_14. | 77.1\% | 4.6\% | 18.3\% |  |
|  |  | \% within Tax Designation | 25.7\% | 43.3\% | 29.5\% |  |
|  | Satisfied | Count | 508 | 14 | 90 | $\begin{array}{r} \hline 612 \\ 100.0 \% \\ 57.8 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_14. | 83.0\% | 2.3\% | 14.7\% |  |
|  |  | \% within Tax Designation | 59.6\% | 46.7\% | 51.1\% |  |
|  | Dissatisfied | Count | 84 | 2 | 19 | 105$100.0 \%$$9.9 \%$ |
|  |  | \% within Q4_14. | 80.0\% | 1.9\% | 18.1\% |  |
|  |  | \% within Tax Designation | 9.9\% | 6.7\% | 10.8\% |  |
|  | Very dissatisfied | Count | 41 | 1 | 15 | 57$100.0 \%$$5.4 \%$ |
|  |  | \% within Q4_14. | 71.9\% | 1.8\% | 26.3\% |  |
|  |  | \% within Tax Designation | 4.8\% | 3.3\% | 8.5\% |  |
| Total | Count\% within Q4_14.\% within Tax Designation |  | 852 | 30 | 176 |  |
|  |  |  | 80.5\% | 2.8\% | 16.6\% |  |
|  |  |  | 100.0\% | 100.0\% | 100.0\% |  |

Q4_15 (Satisfaction of Halifax Public Libraries) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4_15. Please tell us how satisfied you are with the following service provided by the municipality: Halifax Public Libraries. | Very satisfied | Count | 431 | 12 | 66 | $\begin{array}{r} 509 \\ 100.0 \% \\ 50.8 \% \end{array}$ |
|  |  | \% within Q4_15. | 84.7\% | 2.4\% | 13.0\% |  |
|  |  | \% within Tax Designation | 52.9\% | 41.4\% | 41.8\% |  |
|  | Satisfied | Count | 351 | 12 | 80 | 100.0\% 44.2\% |
|  |  | \% within Q4_15. | 79.2\% | 2.7\% | 18.1\% |  |
|  |  | \% within Tax Designation | 43.1\% | 41.4\% | 50.6\% |  |
|  | Dissatisfied | Count | 19 | 5 | 8 | $100.0 \%$ 3.2\% |
|  |  | \% within Q4_15. | 59.4\% | 15.6\% | 25.0\% |  |
|  |  | \% within Tax Designation | 2.3\% | 17.2\% | 5.1\% |  |
|  | Very dissatisfied | Count | 14 | 0 | 4 | $\begin{array}{r} \hline 18 \\ 100.0 \% \\ 1.8 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_15. | 77.8\% | 0.0\% | 22.2\% |  |
|  |  | \% within Tax Designation | 1.7\% | 0.0\% | 2.5\% |  |
| Total |  | Count | 815 | 29 | 158 | $\begin{array}{r} 1002 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_15. | 81.3\% | 2.9\% | 15.8\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

## Q4_16 (Satisfaction of Overall City Maintenance) by Tax Designation



Q4_17 (Satisfaction of Parking Enforcement) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4_17. Please tell us how satisfied you are with the following service provided by the municipality: Parking enforcement. | Very satisfied | Count | 50 | 1 | 12 | $\begin{array}{r} 63 \\ 100.0 \% \\ 7.3 \% \end{array}$ |
|  |  | \% within Q4_17. | 79.4\% | 1.6\% | 19.0\% |  |
|  |  | \% within Tax Designation | 7.0\% | 4.2\% | 9.6\% |  |
|  | Satisfied | Count | 396 |  | $\begin{array}{r} 80 \\ 16.4 \% \\ 64.0 \% \end{array}$ | $\begin{array}{r} \hline 489 \\ 100.0 \% \\ 56.4 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_17. | 81.0\% | 2.7\% |  |  |
|  |  | \% within Tax Designation | 55.2\% | 54.2\% |  |  |
|  | Dissatisfied | Count | 166 | $\begin{array}{r} 7 \\ 3.6 \% \\ 29.2 \% \\ \hline \end{array}$ | $\begin{array}{r} 23 \\ 11.7 \% \\ 18.4 \% \end{array}$ | $\begin{array}{r} 196 \\ 100.0 \% \\ 22.6 \% \end{array}$ |
|  |  | \% within Q4_17. | 84.7\% |  |  |  |
|  |  | \% within Tax Designation | 23.1\% |  |  |  |
|  | Very dissatisfied | Count | 106 | 3 | 10 | 119 |
|  |  | \% within Q4_17. | 89.1\% | $\begin{array}{r} 2.5 \% \\ 12.5 \% \end{array}$ | 8.4\% | $\begin{array}{r} 100.0 \% \\ 13.7 \% \end{array}$ |
|  |  | \% within Tax Designation | 14.8\% |  | 8.0\% |  |
| Total |  | Count |  | 24$2.8 \%$$100.0 \%$ | $\begin{array}{r} \hline 125 \\ 14.4 \% \\ 100.0 \% \\ \hline \end{array}$ | $\begin{array}{r} \hline 867 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_17. | 82.8\% |  |  |  |
|  |  | \% within Tax Designation | 100.0\% |  |  |  |

Q4_18 (Satisfaction of Police Services) by Tax Designation


Q4_19 (Satisfaction of Public Engagement) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4_19. Please tell us how satisfied you are with the following service provided by the municipality: Public engagement (example: consultation on projects like Cogswell District). | Very satisfied | Count | 87 | 5 | 13 |  |
|  |  | \% within Q4_19. | 82.9\% | 4.8\% | 12.4\% |  |
|  |  | \% within Tax Designation | 12.4\% | 20.8\% | 10.5\% |  |
|  | Satisfied | Count | 361 | 11 | 58 |  |
|  |  | \% within Q4_19. | 84.0\% | 2.6\% | 13.5\% |  |
|  |  | \% within Tax Designation | 51.4\% | 45.8\% | 46.8\% |  |
|  | Dissatisfied | Count | 159 | 4 | 35 | $\begin{array}{r} 198 \\ 100.0 \% \\ 23.3 \% \end{array}$ |
|  |  | \% within Q4_19. | 80.3\% | 2.0\% | 17.7\% |  |
|  |  | \% within Tax Designation | 22.6\% | 16.7\% | 28.2\% |  |
|  | Very dissatisfied | Count | 96 |  | 18 | $\begin{array}{r} \hline 118 \\ 100.0 \% \\ 13.9 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_19. | 81.4\% | 3.4\% | 15.3\% |  |
|  |  | \% within Tax Designation | 13.7\% | 16.7\% | 14.5\% |  |
| Total |  | Count | 703 | 24 | 124 | $\begin{array}{r} \hline 851 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q4_19. | 82.6\% | 2.8\% | 14.6\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q4_20 (Satisfaction of Transit - Convenctional Bus \& Ferry) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4_20. Please tell us how satisfied you are with the following service provided by the municipality: Public Transit Conventional bus \& ferry (example: reliability). | Very satisfied | Count | 47 | 2 | 13 |  |
|  |  | \% within Q4_20. | 75.8\% | 3.2\% | 21.0\% |  |
|  |  | \% within Tax Designation | 6.0\% | 8.0\% | 8.9\% |  |
|  | Satisfied | Count | 352 | 13 | 49 | $\begin{array}{r} \hline 414 \\ 100.0 \% \\ 43.1 \% \end{array}$ |
|  |  | \% within Q4_20. | 85.0\% | 3.1\% | 11.8\% |  |
|  |  | \% within Tax Designation | 44.6\% | 52.0\% | 33.6\% |  |
|  | Dissatisfied | Count | 260 | 4 | 48 | $\begin{array}{r} 312 \\ 100.0 \% \\ 32.5 \% \end{array}$ |
|  |  | \% within Q4_20. | 83.3\% | 1.3\% | 15.4\% |  |
|  |  | \% within Tax Designation | 33.0\% | 16.0\% | 32.9\% |  |
|  | Very dissatisfied | Count | 130 | 6 | 36 | $\begin{array}{r} 172 \\ 100.0 \% \\ 17.9 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_20. | 75.6\% | 3.5\% | 20.9\% |  |
|  |  | \% within Tax Designation | 16.5\% | 24.0\% | 24.7\% |  |
| Total |  | Count | 789 | 25 | 146 |  |
|  |  | \% within Q4_20. | 82.2\% | 2.6\% | 15.2\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |



Q4_22 (Satisfaction of Overall Transit Service) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4_22. Please tell us how satisfied you are with the following service provided by the municipality: Overall transit service. | Very satisfied | Count <br> \% within Q4_22. <br> \% within Tax Designation | 41 $73.2 \%$ $5.3 \%$ | 1 $1.8 \%$ $4.0 \%$ | 14 $25.0 \%$ $9.6 \%$ | 56 $100.0 \%$ $5.9 \%$ |
|  | Satisfied | Count | 354 | 11 | 43 | 408 |
|  |  | \% within Q4_22. | 86.8\% | 2.7\% | 10.5\% | 100.0\% |
|  |  | \% within Tax Designation | 45.5\% | 44.0\% | 29.5\% | 43.0\% |
|  | Dissatisfied | Count | 261 | 6 | 53 | 320 |
|  |  | \% within Q4_22. | 81.6\% | 1.9\% | 16.6\% | 100.0\% |
|  |  | \% within Tax Designation | 33.5\% | 24.0\% | 36.3\% | 33.7\% |
|  | Very dissatisfied | Count | 122 | 7 | 36 | 165 |
|  |  | \% within Q4_22. | 73.9\% | 4.2\% | 21.8\% | 100.0\% |
|  |  | \% within Tax Designation | 15.7\% | 28.0\% | 24.7\% | 17.4\% |
| Total |  | Count | 778 | 25 | 146 | 949 |
|  |  | \% within Q4_22. | 82.0\% | 2.6\% | 15.4\% | 100.0\% |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q4_23 (Satisfaction of Indoor Recreation Facilities) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4 23. Please tell us how satisfied you are with the following service provided by the municipality: Indoor recreation facilities (example: community centres, pools). | Very satisfied | Count | 98 | 4 | 18 |  |
|  |  | \% within Q4_23. | 81.7\% | 3.3\% | 15.0\% |  |
|  |  | \% within Tax Designation | 13.5\% | 14.3\% | 11.9\% |  |
|  | Satisfied | Count | 465 | 19 | 71 |  |
|  |  | \% within Q4_23. | 83.8\% | 3.4\% | 12.8\% |  |
|  |  | \% within Tax Designation | 64.0\% | 67.9\% | 47.0\% |  |
|  | Dissatisfied | Count | 113 | 2 | 34 | $\begin{array}{r} 149 \\ 100.0 \% \\ 16.5 \% \end{array}$ |
|  |  | \% within Q4_23. | 75.8\% | 1.3\% | 22.8\% |  |
|  |  | \% within Tax Designation | 15.6\% | 7.1\% | 22.5\% |  |
|  | Very dissatisfied | Count | 50 | 3 | 28 | $\begin{array}{r} 81 \\ 100.0 \% \\ 9.0 \% \end{array}$ |
|  |  | \% within Q4_23. | 61.7\% | 3.7\% | 34.6\% |  |
|  |  | \% within Tax Designation | 6.9\% | 10.7\% | 18.5\% |  |
| Total | Count <br> \% within Q4_23. <br> $\%$ within Tax Designation |  | 726 | 28 | 151 | $\begin{array}{r} \hline 905 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  |  | 80.2\% | 3.1\% | 16.7\% |  |
|  |  |  | 100.0\% | 100.0\% | 100.0\% |  |

Q4_24 (Satisfaction of Outdoor Recreation Facilities) by Tax Designation


Q4_25 (Satisfaction of Recreation Programming) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4 25. Please tell us how satisfied you are with the following service provided by the municipality: Recreation programming (example: swimming, camps). | Very satisfied | Count | 79 | 4 | 22 |  |
|  |  | \% within Q4_25. | 75.2\% | 3.8\% | 21.0\% |  |
|  |  | \% within Tax Designation | 13.4\% | 16.7\% | 17.9\% |  |
|  | Satisfied | Count | 380 | 14 | 49 |  |
|  |  | \% within Q4_25. | 85.8\% | 3.2\% | 11.1\% |  |
|  |  | \% within Tax Designation | 64.5\% | 58.3\% | 39.8\% |  |
|  | Dissatisfied | Count | 92 | 2 | 31 | $\begin{array}{r} \hline 125 \\ 100.0 \% \\ 17.0 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_25. | 73.6\% | 1.6\% | 24.8\% |  |
|  |  | \% within Tax Designation | 15.6\% | 8.3\% | 25.2\% |  |
|  | Very dissatisfied | Count | 38 | 4 | 21 | $\begin{array}{r} \hline 63 \\ 100.0 \% \\ 8.6 \% \end{array}$ |
|  |  | \% within Q4_25. | 60.3\% | 6.3\% | 33.3\% |  |
|  |  | \% within Tax Designation | 6.5\% | 16.7\% | 17.1\% |  |
| Total | Count <br> \% within Q4_25. <br> $\%$ within Tax Designation |  | 589 | 24 | 123 | $\begin{array}{r} 736 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  |  | 80.0\% | 3.3\% | 16.7\% |  |
|  |  |  | 100.0\% | 100.0\% | 100.0\% |  |

Q4_26 (Satisfaction of Sidewalk Maintenance) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4_26. Please tell us how satisfied you are with the following service provided by the municipality: Sidewalk maintenance. | Very satisfied | Count | 64 | 3 | 15 | $\begin{array}{r} 82 \\ 100.0 \% \\ 8.2 \% \end{array}$ |
|  |  | \% within Q4_26. | 78.0\% | 3.7\% | 18.3\% |  |
|  |  | \% within Tax Designation | 7.7\% | 12.0\% | 10.9\% |  |
|  | Satisfied | Count | 418 | 16 | 57 | 491 |
|  |  | \% within Q4_26. | 85.1\% | $\begin{array}{r} 3.3 \% \\ 64.0 \% \end{array}$ | 11.6\% | $\begin{array}{r} 100.0 \% \\ 49.2 \% \end{array}$ |
|  |  | \% within Tax Designation | 50.0\% |  | 41.6\% |  |
|  | Dissatisfied | Count | 236 | 4 | 38 | $\begin{array}{r} 278 \\ 100.0 \% \\ 27.9 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_26. | 84.9\% | 1.4\% | 13.7\% |  |
|  |  | \% within Tax Designation | 28.2\% | 16.0\% | 27.7\% |  |
|  | Very dissatisfied | Count |  | $\begin{array}{r} 2 \\ 1.4 \% \\ 8.0 \% \end{array}$ | 27 | $\begin{array}{r} 147 \\ 100.0 \% \\ 14.7 \% \end{array}$ |
|  |  | \% within Q4_26. | 80.3\% |  | 18.4\% |  |
|  |  | \% within Tax Designation | 14.1\% |  | 19.7\% |  |
| Total |  | Count |  | 25$2.5 \%$$100.0 \%$ | 137$13.7 \%$$100.0 \%$ |  |
|  |  | \% within Q4_26. | 83.8\% |  |  |  |
|  |  | \% within Tax Designation | 100.0\% |  |  |  |

Q4_27 (Satisfaction of Street / Road Maintenance) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4_27. Please tell us how satisfied you are with the following service provided by the municipality: Street / road maintenance. | Very satisfied | Count | 34 | 2 | 4 |  |
|  |  | \% within Q4_27. | 85.0\% | 5.0\% | 10.0\% |  |
|  |  | \% within Tax Designation | 4.0\% | 6.7\% | 2.3\% |  |
|  | Satisfied | Count | 291 |  | 45 | $\begin{array}{r} 343 \\ 100.0 \% \\ 32.5 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_27. | 84.8\% | 2.0\% | 13.1\% |  |
|  |  | \% within Tax Designation | 34.2\% | 23.3\% | 26.0\% |  |
|  | Dissatisfied | Count | 313 | 12 | 60 |  |
|  |  | \% within Q4_27. | 81.3\% | 3.1\% | 15.6\% |  |
|  |  | \% within Tax Designation | 36.7\% | 40.0\% | 34.7\% |  |
|  | Very dissatisfied | Count | 214 | 9 | 64 | $\begin{array}{r} 287 \\ 100.0 \% \\ 27.2 \% \end{array}$ |
|  |  | \% within Q4_27. | 74.6\% | 3.1\% | 22.3\% |  |
|  |  | \% within Tax Designation | 25.1\% | 30.0\% | 37.0\% |  |
| Total |  | Count | 852 | 30 | 173 | $\begin{array}{r} \hline 1055 \\ 100.0 \% \\ 100.0 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_27. | 80.8\% | 2.8\% | 16.4\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q4_28 (Satisfaction of Traffic Management) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4_28. Please tell us how satisfied you are with the following service provided by the municipality: Traffic management (example: signals). | Very satisfied | Count | 55 | 2 | 9 |  |
|  |  | \% within Q4_28. | 83.3\% | 3.0\% | 13.6\% |  |
|  |  | \% within Tax Designation | 6.6\% | 6.7\% | 5.5\% |  |
|  | Satisfied | Count | 442 | 9 | 80 |  |
|  |  | \% within Q4_28. | 83.2\% | 1.7\% | 15.1\% |  |
|  |  | \% within Tax Designation | 52.8\% | 30.0\% | 49.1\% |  |
|  | Dissatisfied | Count | 226 | 10 | 35 | $\begin{array}{r} \hline 271 \\ 100.0 \% \\ 26.3 \% \\ \hline \end{array}$ |
|  |  | \% within Q4_28. | 83.4\% | 3.7\% | 12.9\% |  |
|  |  | \% within Tax Designation | 27.0\% | 33.3\% | 21.5\% |  |
|  | Very dissatisfied | Count | 114 | 9 | 39 | 162$100.0 \%$$15.7 \%$ |
|  |  | \% within Q4_28. | 70.4\% | 5.6\% | 24.1\% |  |
|  |  | \% within Tax Designation | 13.6\% | 30.0\% | 23.9\% |  |
| Total |  | Count | 837 | 30 | 163 |  |
|  |  | \% within Q4_28. | 81.3\% | 2.9\% | 15.8\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

## Q4_29 (Satisfaction of Traffic / Pedestrian Safety) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q4_29. Please tell us how satisfied you are with the following service provided by the municipality: Traffic / pedestrian safety. | Very satisfied | Count | 55 | 2 | 6 | $\begin{array}{r} 63 \\ 100.0 \% \\ 6.0 \% \end{array}$ |
|  |  | \% within Q4_29. | 87.3\% | 3.2\% | 9.5\% |  |
|  |  | \% within Tax Designation | 6.5\% | 6.9\% | 3.6\% |  |
|  | Satisfied | Count | 363 | 15 | 86 |  |
|  |  | \% within Q4_29. | 78.2\% | 3.2\% | 18.5\% |  |
|  |  | \% within Tax Designation | 42.8\% | 51.7\% | 52.1\% |  |
|  | Dissatisfied | Count | 244 | 9 | 42 | $\begin{array}{r} 295 \\ 100.0 \% \\ 28.3 \% \end{array}$ |
|  |  | \% within Q4_29. | 82.7\% | 3.1\% | 14.2\% |  |
|  |  | \% within Tax Designation | 28.7\% | 31.0\% | 25.5\% |  |
|  | Very dissatisfied | Count | 187 | 3 | 31 | $\begin{array}{r} 221 \\ 100.0 \% \\ 21.2 \% \end{array}$ |
|  |  | \% within Q4_29. | 84.6\% | 1.4\% | 14.0\% |  |
|  |  | \% within Tax Designation | 22.0\% | 10.3\% | 18.8\% |  |
| Total | Count <br> \% within Q4_29. <br> $\%$ within Tax Designation |  | 849 | 29 | 165 | $\begin{array}{r} \hline 1043 \\ 100.0 \% \\ 100.0 \% \\ \hline \end{array}$ |
|  |  |  | 81.4\% | 2.8\% | 15.8\% |  |
|  |  |  | 100.0\% | 100.0\% | 100.0\% |  |

Q4_30 (Satisfaction of Winter Maintenance) by Tax Designation


## Q5 (Satisfaction of Services) by Tax Designation



Q6_1 (Importance of Governance and Engagement) by Tax Designation

|  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Urban | Suburban | Rural |  |
| Q6_1. Please rate the following Very important Council Priority in terms of its importance to you: Governance and Engagement. | Count | 377 | 17 | 75 | 469 |
|  | \% within Q6_1. | 80.4\% | 3.6\% | 16.0\% | 100.0\% |
|  | \% within Tax Designation | 43.3\% | 56.7\% | 42.1\% | 43.5\% |
|  | Count | 424 | 11 | 89 | 524 |
|  | \% within Q6_1. | 80.9\% | 2.1\% | 17.0\% | 100.0\% |
|  | \% within Tax Designation | 48.7\% | 36.7\% | 50.0\% | 48.6\% |
| Not important | Count | 58 | 2 | 13 | 73 |
|  | \% within Q6_1. | 79.5\% | 2.7\% | 17.8\% | 100.0\% |
|  | \% within Tax Designation | 6.7\% | 6.7\% | 7.3\% | 6.8\% |
| Not at all important | Count | 11 | 0 | 1 | 12 |
|  | \% within Q6_1. | 91.7\% | 0.0\% | 8.3\% | 100.0\% |
|  | \% within Tax Designation | 1.3\% | 0.0\% | 0.6\% | 1.1\% |
| Total | Count | 870 | 30 | 178 | 1078 |
|  | \% within Q6_1. | 80.7\% | 2.8\% | 16.5\% | 100.0\% |
|  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q6_2 (Importance of Economic Development) by Tax Designation



Q6_3 (Importance of Healthy Liveable Communities) by Tax Designation

|  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Urban | Suburban | Rural |  |
| Q6_3. Please rate the following Very important Council Priority in terms of its importance to you: Healthy Liveable Communities. | Count | 591 | 17 | 112 | 720 |
|  | \% within Q6_3. | 82.1\% | 2.4\% | 15.6\% | 100.0\% |
|  | \% within Tax Designation | 67.9\% | 56.7\% | 62.9\% | 66.8\% |
| Important | Count | 244 | 12 | 52 | 308 |
|  | \% within Q6_3. | 79.2\% | 3.9\% | 16.9\% | 100.0\% |
|  | \% within Tax Designation | 28.0\% | 40.0\% | 29.2\% | 28.6\% |
| Not important | Count | 30 | 1 | 12 | 43 |
|  | \% within Q6_3. | 69.8\% | 2.3\% | 27.9\% | 100.0\% |
|  | \% within Tax Designation | 3.4\% | 3.3\% | 6.7\% | 4.0\% |
| Not at all important | Count | 5 | 0 | 2 | 7 |
|  | \% within Q6_3. | 71.4\% | 0.0\% | 28.6\% | 100.0\% |
|  | \% within Tax Designation | 0.6\% | 0.0\% | 1.1\% | 0.6\% |
| Total | Count | 870 | 30 | 178 | 1078 |
|  | \% within Q6_3. | 80.7\% | 2.8\% | 16.5\% | 100.0\% |
|  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_4 (Importance of Transportation) by Tax Designation

|  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Urban | Suburban | Rural |  |
| Q6_4. Please rate the following Very important Council Priority in terms of its importance to you: Transportation. | Count | 536 | 18 | 96 | 650 |
|  | \% within Q6_4. | 82.5\% | 2.8\% | 14.8\% | 100.0\% |
|  | \% within Tax Designation | 61.6\% | 60.0\% | 53.9\% | 60.3\% |
| Important | Count | 308 | 11 | 68 | 387 |
|  | \% within Q6_4. | 79.6\% | 2.8\% | 17.6\% | 100.0\% |
|  | \% within Tax Designation | 35.4\% | 36.7\% | 38.2\% | 35.9\% |
| Not important | Count | 23 | 1 | 12 | 36 |
|  | \% within Q6_4. | 63.9\% | 2.8\% | 33.3\% | 100.0\% |
|  | \% within Tax Designation | 2.6\% | 3.3\% | 6.7\% | 3.3\% |
| Not at all important | Count | 3 | 0 | 2 | 5 |
|  | \% within Q6_4. | 60.0\% | 0.0\% | 40.0\% | 100.0\% |
|  | \% within Tax Designation | 0.3\% | 0.0\% | 1.1\% | 0.5\% |
| Total | Count | 870 | 30 | 178 | 1078 |
|  | \% within Q6_4. | 80.7\% | 2.8\% | 16.5\% | 100.0\% |
|  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_5 (Importance of Service Delivery) by Tax Designation

|  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Urban | Suburban | Rural |  |
| Q6_5. Please rate the following Very important Council Priority in terms of its importance to you: Service Delivery. | Count | 226 | 6 | 59 | 291 |
|  | \% within Q6_5. | 77.7\% | 2.1\% | 20.3\% | 100.0\% |
|  | \% within Tax Designation | 26.0\% | 20.0\% | 33.1\% | 27.0\% |
| Important | Count | 520 | 17 | 104 | 641 |
|  | \% within Q6_5. | 81.1\% | 2.7\% | 16.2\% | 100.0\% |
|  | \% within Tax Designation | 59.8\% | 56.7\% | 58.4\% | 59.5\% |
| Not important | Count | 113 | 5 | 14 | 132 |
|  | \% within Q6_5. | 85.6\% | 3.8\% | 10.6\% | 100.0\% |
|  | \% within Tax Designation | 13.0\% | 16.7\% | 7.9\% | 12.2\% |
| Not at all important | Count | 11 | 2 | 1 | 14 |
|  | \% within Q6_5. | 78.6\% | 14.3\% | 7.1\% | 100.0\% |
|  | \% within Tax Designation | 1.3\% | 6.7\% | 0.6\% | 1.3\% |
| Total | Count | 870 | 30 | 178 | 1078 |
|  | \% within Q6_5. | 80.7\% | 2.8\% | 16.5\% | 100.0\% |
|  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q6_6 (Importance of Social Development) by Tax Designation

|  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Urban | Suburban | Rural |  |
| Q6_6. Please rate the following Very important Council Priority in terms of its importance to you: Social Development. | Count | 336 | 3 | 60 | 399 |
|  | \% within Q6_6. | 84.2\% | 0.8\% | 15.0\% | 100.0\% |
|  | \% within Tax Designation | 38.6\% | 10.0\% | 33.7\% | 37.0\% |
| Important | Count | 382 | 22 | 77 | 481 |
|  | \% within Q6_6. | 79.4\% | 4.6\% | 16.0\% | 100.0\% |
|  | \% within Tax Designation | 43.9\% | 73.3\% | 43.3\% | 44.6\% |
| Not important | Count | 109 | 4 | 32 | 145 |
|  | \% within Q6_6. | 75.2\% | 2.8\% | 22.1\% | 100.0\% |
|  | \% within Tax Designation | 12.5\% | 13.3\% | 18.0\% | 13.5\% |
| Not at all important | Count | 43 | 1 | 9 | 53 |
|  | \% within Q6_6. | 81.1\% | 1.9\% | 17.0\% | 100.0\% |
|  | \% within Tax Designation | 4.9\% | 3.3\% | 5.1\% | 4.9\% |
| Total | Count | 870 | 30 | 178 | 1078 |
|  | \% within Q6_6. | 80.7\% | 2.8\% | 16.5\% | 100.0\% |
|  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q7 (Service Level) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q7. For the following Governance \& Engagement service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public engagement (consultations like this one). | Increase service levels | Count | 258 | 8 | 53 | $\begin{array}{r} 319 \\ 100.0 \% \\ 29.6 \% \end{array}$ |
|  |  | \% within Q7. | 80.9\% | 2.5\% | 16.6\% |  |
|  |  | \% within Tax Designation | 29.7\% | 26.7\% | 29.8\% |  |
|  | Maintain service levels | Count | 555 | 18 | 111 | 684 |
|  |  | \% within Q7. | 81.1\% | 2.6\% | 16.2\% | 100.0\% |
|  |  | \% within Tax Designation | 63.8\% | 60.0\% | 62.4\% | 63.5\% |
|  | Decrease service levels | Count | 57 | 4 | 14 | 75 |
|  |  | \% within Q7. | 76.0\% | $\begin{array}{r} 5.3 \% \\ 13.3 \% \end{array}$ | 18.7\% | $\begin{array}{r} 100.0 \% \\ 7.0 \% \end{array}$ |
|  |  | \% within Tax Designation | 6.6\% |  | 7.9\% |  |
| Total |  | Count |  | 30 | 178 | 1078 |
|  |  | \% within Q7. | 80.7\% | 2.8\% | 16.5\% | 100.0\% |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q8_1 (Service Level of Business Support Services) by Tax Designation



Q8_2 (Service Level of Community Planning) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q8_2. For the following Economic Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community planning / development approvals. | Increase service levels | Count | 335 | 11 | 69 | $\begin{array}{r} 415 \\ 100.0 \% \\ 38.5 \% \end{array}$ |
|  |  | \% within Q8_2. | 80.7\% | 2.7\% | 16.6\% |  |
|  |  | \% within Tax Designation | 38.5\% | 36.7\% | 38.8\% |  |
|  | Maintain service levels | Count | 476 | 16 | 96 | 588 |
|  |  | \% within Q8_2. | 81.0\% | 2.7\% | 16.3\% | 100.0\% |
|  |  | \% within Tax Designation | 54.7\% | 53.3\% | 53.9\% | 54.5\% |
|  | Decrease service levels | Count | 59 | 3 | 13 | 75 |
|  |  | \% within Q8_2. | 78.7\% | 4.0\% | 17.3\% | 100.0\% |
|  |  | \% within Tax Designation | 6.8\% | 10.0\% | 7.3\% | 7.0\% |
| Total |  | Count | 870 | 30 | 178 | 1078 |
|  |  | \% within Q8_2. | 80.7\% | 2.8\% | 16.5\% | 100.0\% |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Q8_3 (Service Level of Economic Development) by Tax Designation



## Q9_1 (Service Level of Bike Lanes / Cycling Facilities) by Tax Designation



Q9_2 (Service Level of Parking Enforcement) by Tax Designation


Q9_3 (Service Level of Public Transit - Conventional Bus \& Ferry) by Tax Designation



Q9_5 (Service Level of Overall Transit Service) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q9_5. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Overall transit service. | Increase service levels | Count | 487 | 17 | 90 | $\begin{array}{r} 594 \\ 100.0 \% \\ 55.1 \% \end{array}$ |
|  |  | \% within Q9_5. | 82.0\% | 2.9\% | 15.2\% |  |
|  |  | \% within Tax Designation | 56.0\% | 56.7\% | 50.6\% |  |
|  | Maintain service levels | Count | 364 | 12 | 79 | $\begin{array}{r} \hline 455 \\ 100.0 \% \\ 42.2 \% \end{array}$ |
|  |  | \% within Q9_5. | 80.0\% | 2.6\% | 17.4\% |  |
|  |  | \% within Tax Designation | 41.8\% | 40.0\% | 44.4\% |  |
|  | Decrease service levels | Count | 19 | 1 | 9 | 29$100.0 \%$$2.7 \%$ |
|  |  | \% within Q9_5. | 65.5\% | 3.4\% | 31.0\% |  |
|  |  | \% within Tax Designation | 2.2\% | 3.3\% | 5.1\% |  |
| Total |  | Count | 870 | 30 | 178 |  |
|  |  | \% within Q9_5. | 80.7\% | 2.8\% | 16.5\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q9_6 (Service Level of Sidewalk Maintenance) by Tax Designation


Q9_7 (Service Level of Street / Road Maintenance) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q9_7. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Street / road maintenance. | Increase service levels | Count | 484 | 19 | 117 |  |
|  |  | \% within Q9_7. | 78.1\% | 3.1\% | 18.9\% |  |
|  |  | \% within Tax Designation | 55.6\% | 63.3\% | 65.7\% |  |
|  | Maintain service levels | Count | 364 | 11 | 57 | $\begin{array}{r} 432 \\ 100.0 \% \\ 40.1 \% \end{array}$ |
|  |  | \% within Q9_7. | 84.3\% | 2.5\% | 13.2\% |  |
|  |  | \% within Tax Designation | 41.8\% | 36.7\% | 32.0\% |  |
|  | Decrease service levels | Count | 22 | 0$0.0 \%$$0.0 \%$ | $\begin{array}{r} 4 \\ 15.4 \% \\ 2.2 \% \\ \hline \end{array}$ | $\begin{array}{r} 26 \\ 100.0 \% \\ 2.4 \% \end{array}$ |
|  |  | \% within Q9_7. | 84.6\% |  |  |  |
|  |  | \% within Tax Designation | 2.5\% |  |  |  |
| Total |  | Count |  | 30$2.8 \%$$100.0 \%$ | 178$16.5 \%$$100.0 \%$ | $\begin{array}{r} \hline 1078 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q9_7. | 80.7\% |  |  |  |
|  |  | \% within Tax Designation | 100.0\% |  |  |  |

Q9_8 (Service Level of Traffic Management) by Tax Designation


## Q9_9 (Service Level of Traffic / Pedestrian Safety) by Tax Designation



|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q9_10. For the following Transportation service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Winter maintenance. | Increase service levels | Count | 435 | 16 | 94 | $\begin{array}{r} 545 \\ 100.0 \% \\ 50.6 \% \end{array}$ |
|  |  | \% within Q9_10. | 79.8\% | 2.9\% | 17.2\% |  |
|  |  | \% within Tax Designation | 50.0\% | 53.3\% | 52.8\% |  |
|  | Maintain service levels | Count | 422 | 13 | 78 | $\begin{array}{r} 513 \\ 100.0 \% \\ 47.6 \% \end{array}$ |
|  |  | \% within Q9_10. | 82.3\% | 2.5\% | 15.2\% |  |
|  |  | \% within Tax Designation | 48.5\% | 43.3\% | 43.8\% |  |
|  | Decrease service levels | Count | 13 | 1 | 6 | $\begin{array}{r} 20 \\ 100.0 \% \\ 1.9 \% \\ \hline \end{array}$ |
|  |  | \% within Q9_10. | 65.0\% | 5.0\% | 30.0\% |  |
|  |  | \% within Tax Designation | 1.5\% | 3.3\% | 3.4\% |  |
| Total |  | Count | 870 | 30 | 178 | 1078$100.0 \%$$100.0 \%$ |
|  |  | \% within Q9_10. | 80.7\% | 2.8\% | 16.5\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q10_1 (Service Level of Arts and Cultural Programming) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q10_1. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Arts and cultural facilities and program. | Increase service levels | Count | 235 | 4 | 31 | $\begin{array}{r} 270 \\ 100.0 \% \\ 25.0 \% \end{array}$ |
|  |  | \% within Q10_1. | 87.0\% | 1.5\% | 11.5\% |  |
|  |  | \% within Tax Designation | 27.0\% | 13.3\% | 17.4\% |  |
|  | Maintain service levels | Count | 479 | 20 | 95 | 594$100.0 \%$$55.1 \%$ |
|  |  | \% within Q10_1. | 80.6\% | 3.4\% | 16.0\% |  |
|  |  | \% within Tax Designation | 55.1\% | 66.7\% | 53.4\% |  |
|  | Decrease service levels | Count | 156 | $\begin{array}{r} \hline 6 \\ 2.8 \% \\ 20.0 \% \\ \hline \end{array}$ | 52 | $\begin{array}{r} \hline 214 \\ 100.0 \% \\ 19.9 \% \\ \hline \end{array}$ |
|  |  | \% within Q10_1. | 72.9\% |  | 24.3\% |  |
|  |  | \% within Tax Designation | 17.9\% |  | 29.2\% |  |
| Total |  | Count | 870 | 30 | 178 |  |
|  |  | \% within Q10_1. | 80.7\% | 2.8\% | 16.5\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q10_2 (Service Level of Cleanliness) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q10_2. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Cleanliness (litter and graffiti removal). | Increase service levels | Count | 254 | 10 | 54 |  |
|  |  | \% within Q10_2. | 79.9\% | 3.1\% | 17.0\% |  |
|  |  | \% within Tax Designation | 29.2\% | 33.3\% | 30.3\% |  |
|  | Maintain service levels | Count | 505 | 14 | 90 | 609 |
|  |  | \% within Q10_2. | 82.9\% | 2.3\% | 14.8\% | 100.0\% |
|  |  | \% within Tax Designation | 58.0\% | 46.7\% | 50.6\% | 56.5\% |
|  | Decrease service levels | Count | 111 | 6 | 34 | 151 |
|  |  | \% within Q10_2. | 73.5\% | 4.0\% | 22.5\% | 100.0\% |
|  |  | \% within Tax Designation | 12.8\% | 20.0\% | 19.1\% | 14.0\% |
| Total |  | Count | 870 | 30 | 178 | 1078 |
|  |  | \% within Q10_2. | 80.7\% | 2.8\% | 16.5\% | 100.0\% |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_3 (Service Level of Community Beautification) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q10_3. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community beautification. | Increase service levels | Count | 281 | 12 | 75 |  |
|  |  | \% within Q10_3. | 76.4\% | 3.3\% | 20.4\% |  |
|  |  | \% within Tax Designation | 32.3\% | 40.0\% | 42.1\% |  |
|  | Maintain service levels | Count | 574 | 17 | 99 | $\begin{array}{r} \hline 690 \\ 100.0 \% \\ 64.1 \% \\ \hline \end{array}$ |
|  |  | \% within Q10_3. | 83.2\% | 2.5\% | 14.3\% |  |
|  |  | \% within Tax Designation | 66.1\% | 56.7\% | 55.6\% |  |
|  | Decrease service levels | Count | 14 | 1 | 4 | 19$100.0 \%$$1.8 \%$ |
|  |  | \% within Q10_3. | 73.7\% | 5.3\% | 21.1\% |  |
|  |  | \% within Tax Designation | 1.6\% | 3.3\% | 2.2\% |  |
| Total |  | Count | 869 | 30 | 178 |  |
|  |  | \% within Q10_3. | 80.7\% | 2.8\% | 16.5\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q10_4 (Service Level of Emergency Preparedness) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q10_4. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Emergency preparedness. | Increase service levels | Count | 477 | 16 | 86 | $\begin{array}{r} 579 \\ 100.0 \% \\ 53.7 \% \end{array}$ |
|  |  | \% within Q10_4. | 82.4\% | 2.8\% | 14.9\% |  |
|  |  | \% within Tax Designation | 54.8\% | 53.3\% | 48.3\% |  |
|  | Maintain service levels | Count | 354 | 14 | 82 | $\begin{array}{r} \hline 450 \\ 100.0 \% \\ 41.7 \% \end{array}$ |
|  |  | \% within Q10_4. | 78.7\% | 3.1\% | 18.2\% |  |
|  |  | \% within Tax Designation | 40.7\% | 46.7\% | 46.1\% |  |
|  | Decrease service levels | Count | 39 | 0 |  | 49$100.0 \%$$4.5 \%$ |
|  |  | \% within Q10_4. | 79.6\% | 0.0\% | 20.4\% |  |
|  |  | \% within Tax Designation | 4.5\% | 0.0\% |  |  |
| Total |  | Count |  | 30 | 178 | 1078 |
|  |  | \% within Q10_4. | 80.7\% | 2.8\% | 16.5\% | 100.0\% |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_5 (Service Level of Environmental Protection and Sustainability) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q10_5. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Environmental protection and sustainability. | Increase service levels | Count | 103 | 5 | 37 | $\begin{array}{r} 145 \\ 100.0 \% \\ 13.5 \% \end{array}$ |
|  |  | \% within Q10_5. | 71.0\% | 3.4\% | 25.5\% |  |
|  |  | \% within Tax Designation | 11.8\% | 16.7\% | 20.9\% |  |
|  | Maintain service levels | Count | 745 | 21 | 130 | 896$100.0 \%$$83.2 \%$ |
|  |  | \% within Q10_5. | 83.1\% | 2.3\% | 14.5\% |  |
|  |  | \% within Tax Designation | 85.6\% | 70.0\% | 73.4\% |  |
|  | Decrease service levels | Count | 22 | 4 | 10 | 36$100.0 \%$$3.3 \%$ |
|  |  | \% within Q10_5. | 61.1\% | 11.1\% | 27.8\% |  |
|  |  | \% within Tax Designation | 2.5\% | 13.3\% | 5.6\% |  |
| Total |  | Count | 870 | 30 | 177 |  |
|  |  | \% within Q10_5. | 80.8\% | 2.8\% | 16.4\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q10_6 (Service Level of Fire Services) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q10_6. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Fire services. | Increase service levels | Count | 143 | 1 | 33 | $\begin{array}{r} 177 \\ 100.0 \% \\ 16.4 \% \end{array}$ |
|  |  | \% within Q10_6. | 80.8\% | 0.6\% | 18.6\% |  |
|  |  | \% within Tax Designation | 16.4\% | 3.3\% | 18.5\% |  |
|  | Maintain service levels | Count | 712 | 27 | 138 | $\begin{array}{r} \hline 877 \\ 100.0 \% \\ 81.4 \% \end{array}$ |
|  |  | \% within Q10_6. | 81.2\% | 3.1\% | 15.7\% |  |
|  |  | \% within Tax Designation | 81.8\% | 90.0\% | 77.5\% |  |
|  | Decrease service levels | Count | 15 | 2 | 7 | $\begin{array}{r} 24 \\ 100.0 \% \\ 2.2 \% \end{array}$ |
|  |  | \% within Q10_6. | 62.5\% | 8.3\% | 29.2\% |  |
|  |  | \% within Tax Designation | 1.7\% | 6.7\% | 3.9\% |  |
| Total |  | Count | 870 | 30 | 178 |  |
|  |  | \% within Q10_6. | 80.7\% | 2.8\% | 16.5\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q10_7 (Service Level of Garbage, Recycling, and Organics Collection) by Tax Designation


Q10_8 (Service Level of Halifax Public Libraries) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q10_8. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Halifax Public Libraries. | Increase service levels | Count | 262 | 9 | 55 | $\begin{array}{r} 326 \\ 100.0 \% \\ 30.3 \% \end{array}$ |
|  |  | \% within Q10_8. | 80.4\% | 2.8\% | 16.9\% |  |
|  |  | \% within Tax Designation | 30.1\% | 30.0\% | 30.9\% |  |
|  | Maintain service levels | Count | 583 | 20 | 113 | $\begin{array}{r} \hline 716 \\ 100.0 \% \\ 66.5 \% \\ \hline \end{array}$ |
|  |  | \% within Q10_8. | 81.4\% | 2.8\% | 15.8\% |  |
|  |  | \% within Tax Designation | 67.1\% | 66.7\% | 63.5\% |  |
|  | Decrease service levels | Count | 24 | 1 | 10 | 35$100.0 \%$$3.2 \%$ |
|  |  | \% within Q10_8. | 68.6\% | 2.9\% | 28.6\% |  |
|  |  | \% within Tax Designation | 2.8\% | 3.3\% | 5.6\% |  |
| Total |  | Count | 869 | 30 | 178 |  |
|  |  | \% within Q10_8. | 80.7\% | 2.8\% | 16.5\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q10_9 (Service Level of Overall City Maintenance) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q10_9. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Overall city maintenance. | Increase service levels | Count | 313 | 12 | 66 | $\begin{array}{r} 391 \\ 100.0 \% \\ 36.3 \% \end{array}$ |
|  |  | \% within Q10_9. | 80.1\% | 3.1\% | 16.9\% |  |
|  |  | \% within Tax Designation | 36.0\% | 40.0\% | 37.1\% |  |
|  | Maintain service levels | Count | 521 | 16 | 102 | 639 |
|  |  | \% within Q10_9. | 81.5\% | 2.5\% | 16.0\% | 100.0\% |
|  |  | \% within Tax Designation | 59.9\% | 53.3\% | 57.3\% | 59.3\% |
|  | Decrease service levels | Count | 36 | 2 | 10 | 48 |
|  |  | \% within Q10_9. | 75.0\% | 4.2\% | 20.8\% | 100.0\% |
|  |  | \% within Tax Designation | 4.1\% | 6.7\% | 5.6\% | 4.5\% |
| Total |  | Count | 870 | 30 | 178 | 1078 |
|  |  | \% within Q10_9. | 80.7\% | 2.8\% | 16.5\% | 100.0\% |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_10 (Service Level of Parks, Playgrounds, and Green Spaces) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q10_10. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parks, playgrounds, and green spaces. | Increase service levels | Count | 220 | 9 | 42 | $\begin{array}{r} 271 \\ 100.0 \% \\ 25.1 \% \end{array}$ |
|  |  | \% within Q10_10. | 81.2\% | 3.3\% | 15.5\% |  |
|  |  | \% within Tax Designation | 25.3\% | 30.0\% | 23.6\% |  |
|  | Maintain service levels | Count | 639 | 20 | 129 | 788 |
|  |  | \% within Q10_10. | 81.1\% | 2.5\% | 16.4\% | 100.0\% |
|  |  | \% within Tax Designation | 73.4\% | 66.7\% | 72.5\% | 73.1\% |
|  | Decrease service levels | Count | 11 | 1 | 7 | 19 |
|  |  | \% within Q10_10. | 57.9\% | 5.3\% | 36.8\% | 100.0\% |
|  |  | \% within Tax Designation | 1.3\% | 3.3\% | 3.9\% | 1.8\% |
| Total |  | Count | 870 | 30 | 178 | 1078 |
|  |  | \% within Q10_10. | 80.7\% | 2.8\% | 16.5\% | 100.0\% |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q10_11 (Service Level of Police Services) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q10_11. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Police services. | Increase service levels | Count | 137 | 4 | 43 | $\begin{array}{r} 184 \\ 100.0 \% \\ 17.1 \% \\ \hline \end{array}$ |
|  |  | \% within Q10_11. | 74.5\% | 2.2\% | 23.4\% |  |
|  |  | \% within Tax Designation | 15.7\% | 13.3\% | 24.2\% |  |
|  | Maintain service levels | Count | 646 | 23 | 121 | $\begin{array}{r} 790 \\ 100.0 \% \\ 73.3 \% \end{array}$ |
|  |  | \% within Q10_11. | 81.8\% | 2.9\% | 15.3\% |  |
|  |  | \% within Tax Designation | 74.3\% | 76.7\% | 68.0\% |  |
|  | Decrease service levels | Count | 87 | 3 | 14 | $\begin{array}{r} 104 \\ 100.0 \% \\ 9.6 \% \\ \hline \end{array}$ |
|  |  | \% within Q10_11. | 83.7\% | 2.9\% | 13.5\% |  |
|  |  | \% within Tax Designation | 10.0\% | 10.0\% | 7.9\% |  |
| Total |  | Count | 870 | 30 | 178 | $\begin{array}{r} 1078 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q10_11. | 80.7\% | 2.8\% | 16.5\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q10_12 (Service Level of Indoor Recreation Facilities) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q10_12. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Indoor recreation facilities. | Increase service levels | Count | 200 | 4 | 56 | $\begin{array}{r} 260 \\ 100.0 \% \\ 24.1 \% \end{array}$ |
|  |  | \% within Q10_12. | 76.9\% | 1.5\% | 21.5\% |  |
|  |  | \% within Tax Designation | 23.0\% | 13.3\% | 31.5\% |  |
|  | Maintain service levels | Count | 615 | 25 | 110 | $\begin{array}{r} 750 \\ 100.0 \% \\ 69.6 \% \end{array}$ |
|  |  | \% within Q10_12. | 82.0\% | 3.3\% | 14.7\% |  |
|  |  | \% within Tax Designation | 70.7\% | 83.3\% | 61.8\% |  |
|  | Decrease service levels | Count | 55 | 1 | 12 | $\begin{array}{r} \hline 68 \\ 100.0 \% \\ 6.3 \% \end{array}$ |
|  |  | \% within Q10_12. | 80.9\% | 1.5\% | 17.6\% |  |
|  |  | \% within Tax Designation | 6.3\% | 3.3\% | 6.7\% |  |
| Total |  | Count | 870 | 30 | 178 | $\begin{array}{r} \hline 1078 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q10_12. | 80.7\% | 2.8\% | 16.5\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q10_13 (Service Level of Outdoor Recreation Facilities) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q10_13. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Outdoor recreation facilities. | Increase service levels | Count | 214 | 5 | 54 |  |
|  |  | \% within Q10_13. | 78.4\% | 1.8\% | 19.8\% |  |
|  |  | \% within Tax Designation | 24.6\% | 16.7\% | 30.3\% |  |
|  | Maintain service levels | Count | 603 | 23 | 108 | $\begin{array}{r} \hline 734 \\ 100.0 \% \\ 68.1 \% \\ \hline \end{array}$ |
|  |  | \% within Q10_13. | 82.2\% | 3.1\% | 14.7\% |  |
|  |  | \% within Tax Designation | 69.3\% | 76.7\% | 60.7\% |  |
|  | Decrease service levels | Count | 53 | 2$2.8 \%$$6.7 \%$ | 16 | $\begin{array}{r} 71 \\ 100.0 \% \\ 6.6 \% \end{array}$ |
|  |  | \% within Q10_13. | 74.6\% |  | 22.5\% |  |
|  |  | \% within Tax Designation | 6.1\% |  | 9.0\% |  |
| Total |  | Count | 870 | 30 | 178 | $\begin{array}{r} \hline 1078 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within Q10_13. | 80.7\% | 2.8\% | 16.5\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

Q10_14 (Service Level of Recreation Programming) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q10_14. For the following Healthy Liveable Communities service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Recreation programming. | Increase service levels | Count | 211 | 6 | 51 |  |
|  |  | \% within Q10_14. | 78.7\% | 2.2\% | 19.0\% |  |
|  |  | \% within Tax Designation | 24.3\% | 20.0\% | 28.7\% |  |
|  | Maintain service levels | Count | 591 | 23 | 112 | 726$100.0 \%$$67.3 \%$ |
|  |  | \% within Q10_14. | 81.4\% | 3.2\% | 15.4\% |  |
|  |  | \% within Tax Designation | 67.9\% | 76.7\% | 62.9\% |  |
|  | Decrease service levels | Count | 68 | 1 | 15 | 84$100.0 \%$$7.8 \%$ |
|  |  | \% within Q10_14. | 81.0\% | 1.2\% | 17.9\% |  |
|  |  | \% within Tax Designation | 7.8\% | 3.3\% | 8.4\% |  |
| Total |  | Count | 870 | 30 | 178 | 1078$100.0 \%$$100.0 \%$ |
|  |  | \% within Q10_14. | 80.7\% | 2.8\% | 16.5\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

## Q11_1 (Service Level of Accessibility Programming) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q11_1. For the following Social Development service, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Accessibility programming. | Increase service levels | Count | 290 | 4 | 42 |  |
|  |  | \% within Q11_1. | 86.3\% | 1.2\% | 12.5\% |  |
|  |  | \% within Tax Designation | 33.3\% | 13.3\% | 23.6\% |  |
|  | Maintain service levels | Count | 526 |  | 124 | 673$100.0 \%$$62.4 \%$ |
|  |  | \% within Q11_1. | 78.2\% | 3.4\% | 18.4\% |  |
|  |  | \% within Tax Designation | 60.5\% | 76.7\% | 69.7\% |  |
|  | Decrease service levels | Count | 54 | 3 | 12 | 69 |
|  |  | \% within Q11_1. | 78.3\% | 4.3\% | 17.4\% | 100.0\% |
|  |  | \% within Tax Designation | 6.2\% | 10.0\% | 6.7\% | 6.4\% |
| Total |  | Count | 870 | 30 | 178 | 1078 |
|  |  | \% within Q11_1. | 80.7\% | 2.8\% | 16.5\% | 100.0\% |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Q11_2 (Service Level of Affordability / Free Programming) by Tax Designation


Q11_3 (Service Level of Diversity Programming) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| Q11_3. For the following Social Development service, please indicate whether you believe the municipality should | Increase service levels | Count <br> \% within Q11_3. <br> \% within Tax Designation | 290 $86.6 \%$ $33.3 \%$ | 7 $2.1 \%$ $23.3 \%$ | 38 $11.3 \%$ $21.3 \%$ | $\begin{array}{r} 335 \\ 100.0 \% \\ 31.1 \% \end{array}$ |
| increase, maintain, or reduce the level of service: Diversity and inclusiveness | Maintain service levels | Count <br> \% within Q11_3. <br> \% within Tax Designation | 463 $78.7 \%$ $53.2 \%$ | 19 $3.2 \%$ $63.3 \%$ | 106 $18.0 \%$ $59.6 \%$ | $\begin{array}{r} 588 \\ 100.0 \% \\ 54.5 \% \end{array}$ |
|  | Decrease service levels | Count <br> \% within Q11_3. <br> \% within Tax Designation | $\begin{array}{r} \hline 117 \\ 75.5 \% \\ 13.4 \% \end{array}$ | 4 $2.6 \%$ $13.3 \%$ | $\begin{array}{r} \hline 34 \\ 21.9 \% \\ 19.1 \% \end{array}$ | $\begin{array}{r} 155 \\ 100.0 \% \\ 14.4 \% \end{array}$ |
| Total |  | $\begin{aligned} & \text { Count } \\ & \text { \% within Q11_3. } \\ & \text { \% within Tax Designation } \end{aligned}$ | 870 $80.7 \%$ $100.0 \%$ | 30 $2.8 \%$ $100.0 \%$ | 178 $16.5 \%$ $100.0 \%$ | $\begin{array}{r} \hline 1078 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

## D1 (Gender) by Tax Designation



## D2 (Age) by Tax Designation



## D3 (Income) by Tax Designation



## D4 (Employment Status) by Tax Designation



D5 (Person with Disabilities) by Tax Designation

|  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Urban | Suburban | Rural |  |
| D5. Do you identify as a person Yes with disabilities? | Count | 118 | 3 | 22 | 143 |
|  | \% within D5. | 82.5\% | 2.1\% | 15.4\% | 100.0\% |
|  | \% within Tax Designation | 14.6\% | 11.1\% | 14.1\% | 14.4\% |
| No | Count | 689 | 24 | 134 | 847 |
|  | \% within D5. | 81.3\% | 2.8\% | 15.8\% | 100.0\% |
|  | \% within Tax Designation | 85.4\% | 88.9\% | 85.9\% | 85.6\% |
| Total | Count | 807 | 27 | 156 | 990 |
|  | \% within D5. | 81.5\% | 2.7\% | 15.8\% | 100.0\% |
|  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## D6 (Acadian or Francophone) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| D6. Do you identify as Acadian or Francophone? | Yes - Acadian | Count | 51 | 1 | 20 |  |
|  |  | \% within D6. | 70.8\% | 1.4\% | 27.8\% |  |
|  |  | \% within Tax Designation | 6.2\% | 3.6\% | 12.7\% |  |
|  | Yes - Francophone | Count | 26 | 0 | 5 | $\begin{array}{r} 31 \\ 100.0 \% \\ 3.1 \% \\ \hline \end{array}$ |
|  |  | \% within D6. | 83.9\% | 0.0\% | 16.1\% |  |
|  |  | \% within Tax Designation | 3.1\% | 0.0\% | 3.2\% |  |
|  | No | Count | 750 | 27 | 133 | $\begin{array}{r} \hline 910 \\ 100.0 \% \\ 89.8 \% \end{array}$ |
|  |  | \% within D6. | 82.4\% | 3.0\% | 14.6\% |  |
|  |  | \% within Tax Designation | 90.7\% | 96.4\% | 84.2\% |  |
| Total |  | Count | 827 | 28 | 158 | $\begin{array}{r} 1013 \\ 100.0 \% \\ 100.0 \% \end{array}$ |
|  |  | \% within D6. | 81.6\% | 2.8\% | 15.6\% |  |
|  |  | \% within Tax Designation | 100.0\% | 100.0\% | 100.0\% |  |

D7 (Ethnic Identity) by Tax Designation

|  |  |  | Tax Designation |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Urban | Suburban | Rural |  |
| D7. What is your ethnic identity? | White | Count <br> \% within D7. <br> \% within Tax Designation | 680 $80.9 \%$ $87.0 \%$ | $\begin{array}{r} 24 \\ 2.9 \% \\ 92.3 \% \end{array}$ | $\begin{array}{r} 137 \\ 16.3 \% \\ 89.5 \% \end{array}$ | $\begin{array}{r} 841 \\ 100.0 \% \\ 87.5 \% \end{array}$ |
|  | South Asian <br> (example: East Indian, Pakistani, Sri Lankann etc.) | Count <br> \% within D7. <br> \% within Tax Designation | $\begin{array}{r} \hline 11 \\ 91.7 \% \\ 1.4 \% \end{array}$ | 0 $0.0 \%$ $0.0 \%$ | 1 $8.3 \%$ $0.7 \%$ | 12 $100.0 \%$ $1.2 \%$ |
|  | Chinese | $\begin{aligned} & \text { Count } \\ & \text { \% within D7. } \\ & \text { \% within Tax Designation } \end{aligned}$ | $\begin{array}{r} 5 \\ 62.5 \% \\ 0.6 \% \end{array}$ | $\begin{array}{r} \hline 0 \\ 0.0 \% \\ 0.0 \% \end{array}$ | 3 $37.5 \%$ $2.0 \%$ | $\begin{array}{r} 8 \\ 100.0 \% \\ 0.8 \% \end{array}$ |
|  | Black (example: <br> African Nova <br> Scotian) | $\begin{aligned} & \text { Count } \\ & \text { \% within D7. } \\ & \text { \% within Tax Designation } \end{aligned}$ | $\begin{array}{r} \hline 30 \\ 90.9 \% \\ 3.8 \% \end{array}$ | 2 $6.1 \%$ $7.7 \%$ | 1 $3.0 \%$ $0.7 \%$ | 33 $100.0 \%$ $3.4 \%$ |
|  | Black (example: African Canadian) | Count <br> \% within D7. <br> \% within Tax Designation | $\begin{array}{r} 10 \\ 100.0 \% \\ 1.3 \% \end{array}$ | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | $\begin{array}{r} 10 \\ 100.0 \% \\ 1.0 \% \end{array}$ |
|  | Filipino | Count <br> \% within D7. <br> \% within Tax Designation | 1 $100.0 \%$ $0.1 \%$ | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 1 $100.0 \%$ $0.1 \%$ |
|  | Latin American | $\begin{aligned} & \text { Count } \\ & \text { \% within D7. } \\ & \text { \% within Tax Designation } \end{aligned}$ | 3 $100.0 \%$ $0.4 \%$ | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 3 $100.0 \%$ $0.3 \%$ |
|  | Arab | Count <br> \% within D7. <br> \% within Tax Designation | [ 3 | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 3 $100.0 \%$ $0.3 \%$ |
|  | Southeast Asian (example: <br> Vietnamese, Cambodian, | Count <br> \% within D7. <br> \% within Tax Designation | \|r| $\begin{array}{r}1 \\ 100.0 \% \\ 0.1 \%\end{array}$ | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 1 $100.0 \%$ $0.1 \%$ |
|  | West Asian (example: Iranian, Afghan, etc.) | $\begin{aligned} & \text { Count } \\ & \text { \% within D7. } \\ & \text { \% within Tax Designation } \end{aligned}$ | r\| ${ }^{1}$ | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 1 $100.0 \%$ $0.1 \%$ |
|  | Korean | $\begin{aligned} & \text { Count } \\ & \text { \% within D7. } \\ & \text { \% within Tax Designation } \end{aligned}$ | 2 2 ( | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | 2 $100.0 \%$ $0.2 \%$ |
|  | First Nations (example: North American Indian; includes Status and | Count \% within D7. \% within Tax Designation | 11 $91.7 \%$ $1.4 \%$ | 0 $0.0 \%$ $0.0 \%$ | 1 $8.3 \%$ $0.7 \%$ | 12 $100.0 \%$ $1.2 \%$ |
|  | Métis | $\begin{aligned} & \text { Count } \\ & \text { \% within D7. } \\ & \text { \% within Tax Designation } \end{aligned}$ | 5 $71.4 \%$ $0.6 \%$ | 0 $0.0 \%$ $0.0 \%$ | 2 $28.6 \%$ $1.3 \%$ | 7 $100.0 \%$ $0.7 \%$ |
|  | Inuk | $\begin{aligned} & \text { Count } \\ & \text { \% within D7. } \\ & \text { \% within Tax Designation } \end{aligned}$ | 0 $0.0 \%$ $0.0 \%$ | 0 $0.0 \%$ $0.0 \%$ | \|r| | 1 $100.0 \%$ $0.1 \%$ |
|  | Mixed (Indicated 2 or more ethnicity categories) | $\begin{aligned} & \text { Count } \\ & \text { \% within D7. } \\ & \text { \% within Tax Designation } \end{aligned}$ | 19 $73.1 \%$ $2.4 \%$ | 0 $0.0 \%$ $0.0 \%$ | 7 $26.9 \%$ $4.6 \%$ | 26 $100.0 \%$ $2.7 \%$ |
| Total |  | Count <br> \% within D7. <br> \% within Tax Designation | $\begin{array}{r} \hline 782 \\ 81.4 \% \\ 100.0 \% \end{array}$ | $\begin{array}{r} \hline 26 \\ 2.7 \% \\ 100.0 \% \end{array}$ | 153 $15.9 \%$ $100.0 \%$ | $\begin{array}{r} \hline 961 \\ 100.0 \% \\ 100.0 \% \end{array}$ |

