

WELCOME SEPTEMBER!



Happy Labour Day! Happy first of the new school year!

Maya Angelou said, "Nothing will work unless you do." I am

grateful for all those who provide their labour. Thank you particularly to all teachers returning to educational facilities this month.

Each of us has an important job. Whether you're an electrician, Canadian Armed Forces personnel, a medical radiation technologist, or a worker who is staying home to look after your children, I extend my appreciation and wish you the happiest of Labour Days.

Keep reading for more information on the Secondary Suite Incentive Grant, Halifax Transit survey, update on 6590 Bayers Road development and much more!

If you'd like to discuss a municipal program or service, contact me at:

Shawn.Cleary@halifax.ca or 902.579.6746.

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SEPTEMBER MEETING DATES

Regional Council, Halifax & West Community Council and Regional Centre Community Council meetings will be held on:

Regional Council:

Tuesday, Sept. 9 at 10 a.m. Tuesday, Sept. 23 at 10 a.m.

Halifax & West Community Council:

Tuesday, Sept. 16 at 6 p.m.

Regional Centre Community Council:

Wednesday, Sept. 24 at 6 p.m.

Standing Committees:

Audit & Finance Standing Committee

Wednesday, Sept.17 at 10 a.m.

Transportation Advisory Committee

Thursday, Sept.25 at 1 p.m.

Please confirm dates and times on our <u>municipal website</u> as they are subject to change.

SECURITY MEASURES - ATTENDING IN-PERSON MEETINGS AT CITY HALL

There are security procedures in place for everyone <u>visiting Halifax City Hall</u> for all meetings and events. Please allow ample time to complete these processes before your meeting or event.

All visitors, including media, must sign in and complete security screening at the security desk at the main (Grand Parade) entrance of City Hall. Visitors who use the accessible September 2025

entrance on Argyle Street will be escorted to the security desk by staff.

All visitors must present federal, provincial or territorial government-issued photo ID to security. They must also provide their first and last name and the reason for their visit. If a visitor does not have government issued photo ID, they may present two pieces of federal, provincial or territorial government-issued ID, two pieces of documentation (e.g. bills) or a combination of two pieces of government-issued ID/documentation as long as both pieces include their first and last name.

For children younger than 18, one piece of government-issued identification, such as an original birth certificate, health card, passport or non-government-issued ID (e.g. student card) is recommended but not mandatory as long as the child is accompanying a parent/guardian.

"Airport-style" security screening is required to enter City Hall. This ensures a safe environment for all visitors and employees. You will be asked to remove jackets and place all personal items and electronics into the trays provided. City Hall security personnel will guide you through the screening process.

For the safety of all, the following items are prohibited:

- amplification devices and noisemakers (e.g. megaphones, air horns etc.);
- signs, placards and banners;
- sharp or piercing objects (e.g. scissors, razor blades, knitting needles, multi-



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tools with blades, corkscrews, knives, box cutters etc.) except medical use (e.g. insulin needles, EpiPen etc.);

- striking implements or tools (e.g. batons, hammers or other blunt force items);
- compressed gas containers (except medical use), aerosol sprays, pepper spray or non-sealed batteries;
- explosive or flammable materials (e.g. fireworks, ammunition, fuel, cooking gas, matches or non-disposable lighters) – disposable lighters are permitted;
- firearms of any kind, including imitation, replicas or toy weapons; and
- illegal or restricted items (e.g. brass knuckles, bear spray or other animal repellents etc.)

Once signed in, visitors will be given a visitor badge to wear while in City Hall. This badge must be visible during their entire visit and returned to security staff as they're leaving the building.

For questions about attending a meeting in City Hall, contact the Municipal Clerk's Office:

Email: clerks@halifax.ca

Fax: 902.490.4208 **Phone**: 902.490.4210.

DID YOU KNOW...

September is National Suicide Prevention Month, National Alzheimer's Month and National Hispanic Heritage Month.

Sept. 1 is Labour Day

September 2025

Sept. 5 is International Day of Charity

Sept.6 is Read a Book Day

Sept.7 is International Day of Clean Air

Sept.8 is International Literacy Day

Sept.8 is Worldwide Cystic Fibrosis Day

Sept.8 is Star Trek Day

Sept.10 is World Suicide Prevention Day

Sept.13 is International Chocolate Day

Sept.14 is Grandparents' Day

Sept.15 is World Lymphoma Awareness Day

Sept.15 is International Day of Democracy

Sept. 16 is National IT Professionals Day

Sept.16 is World Ozone Day

Sept.20 is International Coastal Clean-Up Day

Sept.21 is International Day of Peace

Sept.21 is World Alzheimer's Day

Sept.22 is Autumnal Equinox (Start of Fall)

Sept.21 is World Car-Free Day

Sept.23 is International Day of Sign Languages

Sept.23 is Celebrate Bisexuality Day

Sept.24 is Rosh Hashanah

Sept.27 is World Tourism Day

Sept. 27 is National Hunting and Fishing Day

Sept. 28 is National Sons Day

Sept. 28 is Police and Peace Officers National

Memorial Day

Sept.28 is World Rivers Day

Sept.29 is National Coffee Day

Sept.29 is World Heart Day

Sept.29 is International Day of Awareness of

Food Loss and Waste

Sept.30 is National Day for Truth and

Reconciliation (Orange Shirt Day)

Sept.30 is World Maritime Day



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NEIGHBOURHOOD ENGAGEMENT SURVEY



The Halifax Regional Municipality is inviting residents to provide feedback on how the municipality can strengthen neighbourhood connections by completing the Neighbourhood Engagement Survey. The survey is available on Shape Your City and will remain open until Tuesday, Sept. 2.

The municipality is asking residents what makes them feel connected to their neighbourhoods and what support is needed for residents to feel more connected. The feedback received will help shape future neighbourhood support and identify key areas of greatest impact.

For more information, click here.

TRAFFIC DELAY – DUTCH VILLAGE ROAD



Location:

Dutch Village Road, between Joseph Howe Drive and Alma Crescent

Dates:

Wednesday, Aug. 20 to Friday, Sept. 19 September 2025

Time:

24/7

Work details:

This work is part of the <u>Dutch Village Road</u> Complete Streets project.

Traffic impacts:

Access to nearby businesses and properties will be maintained throughout this project. The current phase of intersection improvement work and related traffic impacts have been extended due to construction delays related to unmarked underground utility infrastructure. The following intersections along the west side of Dutch Village Road will remain closed until Friday, Sept. 19:

- Sunnybrae Avenue
- Central Avenue
- Rosedale Avenue
- Frederick Avenue
- Rufus Avenue

Local access to these streets is provided via Alex Street and Main Avenue.

Dutch Village Road is open to northbound traffic from the intersection of Joseph Howe Drive and Bayers Road and closed to southbound traffic between Supreme Court and the intersection of Joseph Howe Drive and Bayers Road.

Detour signage will be in place, and personnel will be on-site to direct traffic. Drivers should expect delays and use alternative routes.

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Once this phase of work is complete, southbound traffic flows will be restored and the intersections along the west side of Dutch Village Road will reopen. Following this, intersection and roadway improvements will begin on the east side of Dutch Village Road. The municipality will provide advance notice of changes to traffic flows in the project area. Learn more about this project and the full project timeline by clicking here.

Pedestrian impacts:

Pedestrian access will be maintained.

Transit impacts:

Inbound routes 28 and 137 will be detoured via Alex Street, Main Avenue and Titus Street to Dutch Village Road. The following bus stops will be temporarily closed during this work:

- Rosedale Avenue at civic 34 (8242)
- Rosedale Avenue before Dutch Village Road (8243)
- Dutch Village Road before Andrew Street (6609)
- Dutch Village Road before Sunnybrae Avenue (6638)
- Joseph Howe Drive before Scot Street (6986) (only for route 28)

Outbound routes 28 and 137 will be detoured via Alma Crescent, Main Avenue and Alex Street to Rosedale Avenue. The following bus stops will be temporarily closed during this work:

 Dutch Village Road after Alma Crescent (9042)

- Dutch Village Road before Rufus Avenue (6614)
- Dutch Village Road before Rosedale Avenue (6613)
- Rosedale Avenue after Dutch Village Road (8245)
- Rosedale Avenue at civic 23 (8244)
- Dutch Village Road before Central Avenue (6788)

For complete Halifax Transit detour information, including maps, please visit our website.

RESTRICTIONS ON WOODS - MUNICIPAL PARK SPACES



Halifax Regional Municipality advises residents that, due to the Fire Proclamation – Travel Ban issued by the Province of Nova Scotia on Tuesday, August 5, restrictions have been

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placed on access to the woods in municipal park spaces, effective as of 4 p.m. on Tuesday, August 5 until 2 p.m. on Oct. 15 unless the province's proclamation is revoked or amended.

Woods, as defined in the <u>provincial Forests Act</u>, include forested land, rock barren, brush land, dry marsh, bog or muskeg.

Parks that are all woods will be fully closed.
Parks with non-woods areas – such as greenspaces, playgrounds, sports fields and ball diamonds – will remain open for use.
For parks which have both woods and non-woods areas, the woods are closed and the non-wooded areas remain open. An example of this would be Fort Needham Memorial Park where the monument, playground and sports field remain open but the woods are closed.
Supervised beaches in municipal parks will remain open.

If these restrictions affect any recreation programming, impacted users will be advised.

The municipality has installed signage at impacted park spaces. Regardless of the presence of signage, residents are required to adhere to these restrictions.

More information on the provincial notice of restricting travel and activities in the woods is available in the Province of Nova Scotia's news release.

HALIFAX WATERSHED LANDS CLOSED

Halifax Water Watershed Lands Closed

Effective immediately, all Halifax Water watershed lands are closed to members of the public. This closure will be in place until further notice.

Halifax Water is taking steps to protect our water supplies and to comply with the provincial ban on all woodland activity. This is in an effort to reduce the potential for more wildfires in Nova Scotia.

These restrictions apply to Halifax Water property near watersheds and provincially or federally owned lands within protected water areas that Halifax Water manages.

This is consistent with the approach being taken by municipal and provincial authorities to reduce the risk of further forest fires in wooded areas.

Learn more: halifaxwater.ca/alerts



Effective as of Aug.6, all Halifax Water watershed lands are closed to members of the public. This closure will be in place until further notice.

Halifax Water is taking steps to protect the water supplies and to comply with the provincial ban on all woodland activity. These restrictions apply to Halifax Water property near watersheds and provincially or federally owned lands within protected water areas that Halifax Water manages.

This is consistent with the approach being taken by municipal and provincial authorities to reduce the risk of further forest fires in wooded areas.

To know where our watersheds are, click <u>here</u>.



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WEEKLY GREEN CART COLLECTION ENDS SEPTEMBER 12



Bi-weekly collection will resume starting Monday, Sept. 15. To ensure pickup, please have your green cart at the curb by 7 a.m. on collection day—

and remember to keep items secured from wildlife. The easiest way to confirm your schedule is by checking the Halifax Recycles app or visiting halifax.ca

Thank you for doing your part to keep our community clean and green!

UPDATE ON MORRIS STREET EAST CONNECTION



At the Aug. 5 meeting of Regional Council, councillors voted 11-5 to rescind their previous decision to proceed with the Morris Street East Connection bikeway project. Staff had recommended reversing the July 8 motion and initiating new planning and engagement for an

alternative East Connection that maintains two-way traffic on Morris Street.

The decision follows a July 16 letter from Premier Tim Houston advising the municipality that the Province would act under new authorities in <u>Bill 24</u> if Council did not reverse its decision.

Bill 24 grants the Minister of Public Works the authority to direct municipalities to build, change, or remove transportation infrastructure in the interest of safe and efficient movement.

On July 8, Council had directed staff to proceed with implementing the Morris Street bikeway using temporary materials, and to return with an evaluation report two years after installation. The approved design would convert Morris Street to one-way eastbound for vehicle traffic and install a two-way protected bikeway connecting University Avenue to Lower Water Street.

The <u>Morris Street East Connection</u> is part of the <u>Peninsula South Complete Streets project</u>, approved in October 2024, and is included in the municipality's <u>AAA (All Ages and Abilities)</u> <u>Regional Centre Bike Network</u>.



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DIAGONAL DIVERTER – ALLAN & HARVARD STREETS



A Diagonal Diverter Planned for Allan and Harvard Streets
(HRM)

The Allan-Oak Local Street Bikeway was approved by Halifax Regional Council in May 2018 as part of the Regional Cycling Network outlined in the Integrated Mobility Plan (IMP). The vision is to provide safe, comfortable, convenient routes for people of all-ages-and-abilities (AAA) to cycle around the city. Allan and Oak will become quiet, traffic calmed residential streets to serve as an alternative east-west cycling corridor to busier streets like Quinpool and Chebucto.



Curb extensions have been added on Allan and Oak streets to manage speed and promote a single file approach to the intersection. Pedestrian and bicycle push-buttons have been added to trigger the red signal on Oxford

Street. Pedestrians must push the button and wait for the "walk" symbol before

September 2025

proceeding. People cycling can push the button if they wish to trigger a gap in traffic on Oxford through which to proceed, otherwise these users can proceed on any available gap after the stop sign.

Signed traffic restrictions were introduced on Allan and Oak streets on the approach to Oxford – it is now signed "no through vehicles except bicycles". This change was implemented to discourage shortcutting through this neighbourhood and reduce daily vehicle volumes on Allan and Oak Streets. Less vehicles moving slower along these streets makes for safer and more comfortable lane sharing between vehicles and bicycles.

People driving on Allan and Oak streets can no longer proceed straight through the intersection and must turn left or right. Signage and pavement markings indicate "no through vehicles except bicycles."

Watch the <u>YOUTUBE video</u> on Managing Congestion or go to our <u>Integrated Mobility</u> Plan website for more information.

COGSWELL PARK DE-DESIGNATED



On Wednesday, Aug. 20, Halifax Regional Municipality closed and dedesignated the

encampment site at Cogswell Park. <u>Notices</u> were issued to those sheltering at this site.

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Individuals will have until Sunday, Sept. 21 to relocate to an indoor option or, if necessary, to another of the municipality's designated locations as a short-term solution.

A new adult care facility has recently opened at the corner of Robie Street and Quinpool Road. Since this former designated location is within 50 metres of it, this site must be closed as it no longer complies with the municipality's encampment policies, which prohibit sheltering within 50 metres of an adult care facility.

Currently, there are several available spaces within multiple provincial indoor shelters and temporary housing. During this approximately five-week period, those currently sleeping rough at this location will also be offered resources and supports, including transportation of people and their belongings to provincially funded indoor shelter and housing options, or to other municipal designated locations. Temporary storage of belongings will also be offered by the municipality.

As of Aug. 15, municipal housing and homelessness staff determined that there were 75 tents and four trailers in the municipality's remaining designated locations. From the outset, the municipality has been clear that the creation of designated locations would be temporary. They were established in July 2022 to address an immediate need to ensure

people had a location to go to if they had no other option but to sleep rough.

The municipality is constantly assessing the need for designated locations. As more indoor shelter spaces and supportive housing options become available, more municipal designated locations will be closed, de-designated and returned to their intended purposes as spaces for everyone.

The municipality remains committed to ensuring those sleeping rough are provided with better alternatives, working toward having safer, long-term housing options for everyone who needs them.

The Province of Nova Scotia has provided funding and other supports to a number of indoor shelters and housing options. More information on these options is available on the provincial webpage.

For more information about ongoing efforts by the municipality to help address homelessness in our region click here.

SECONDARY SUITE INCENTIVE GRANT



The Halifax Regional Municipality is offering money to help homeowners build a second unit on

their property. This could be:



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- a basement apartment or in-law suite;
- a backyard suite (like a tiny home or garden suite); or
- a duplex conversion (turning a single home into two units).

The Second Unit Incentive Program (SUIP) is part of the Housing Accelerator Fund and is designed to make it easier and more affordable to add housing in the Halifax region.

All grant applications must be submitted by June 1, 2026 for up to \$12,900 in non-repayable grants.

Construction must be complete and the occupancy certificate must be issued by Oct. 11, 2026.

Eligibility:

- Must be your first secondary unit
- Applicant must be the owner (or one of the owners) of the property
- Property must be your primary residence
- Your property taxes must be up to date
- You must have a valid building permit for a backyard/secondary unit

All building permits must have an application date after March 18, 2025. If you applied for a permit before that date and it has not been issued, you can withdraw it and reapply. If your permit was issued before that date but no inspections have taken place, you can cancel it and receive a partial refund before reapplying.

GENDER EQUITY WEEK



Gender Equity Week (Sept. 22-26) is an opportunity to celebrate the valuable contributions of women and gender-diverse communities while reaffirming our commitment to advancing gender equality within our organization and region.

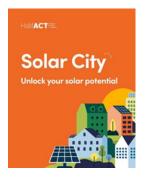
Gender equality means that all gender identities have equal rights and opportunities.

Conversely, gender inequality, rooted in colonialism and patriarchy, connects to other forms of oppression. It encompasses issues like violence against women and the transgender community, gender stereotypes dictating how boys and girls "should behave," and limited career choices based on gender.

While progress has been made, including electing a predominantly female Regional Council for the first time, there is still work to do.

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SOLAR CITY PROGRAM



For over a decade, Solar City has offered municipal financing for solar energy systems to homeowners in the Halifax region. With Solar City, homeowners borrow funds from the

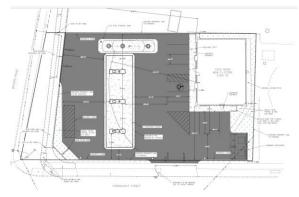
municipality through a Local Improvement Charge to cover the up-front costs of installing a solar energy system. The municipality provides stress-free, impartial guidance to help you through the process. Solar City lets you save big on your utility bills every month, with an estimated net savings of \$74,000 over 25 years.

You can also earn free electricity when you use Nova Scotia Power's Self-Generation Option. If you install a system with a capacity of 27 kW or less, you will receive credit for any extra energy your rooftop solar generates that you don't use to run your home over the course of a calendar year. At the end of the year, though, any surplus credits are canceled without compensation.

Combine Solar City financing with other financial incentives. No credit check is required. No penalties for early repayment.

Unlock your home's solar potential today by <u>clicking here</u> for more information.

6590 BAYERS ROAD – UPDATE ON DEVELOPMENT



Case 2023-00534 (formerly case 24638): development for 6590 Bayers Road, Halifax is underway! HRM acquired a 6-to-8-meter strip of land along the north property boundary of 6590 Bayers Road as part of the project to widen the existing Bayers Road in order to accommodate proposed public transit lanes. The land acquisition impacted the use of the former fuel canopy of the Canadian Tire Gas+, resulting in a need to redevelop the site.

The site is designated and zoned Corridor (COR) within the Regional Centre Municipal Planning Strategy (MPS) and Regional Centre Land Use By-law (LUB). Service Stations (gas stations) are not permitted uses within the COR (Corridor) zone; therefore, the site is a non-conforming use. A development agreement was necessary to permit the redevelopment and continued operation of a service station as per Policy IM-20 of the MPS.

Furthermore, although a service station is a defined use within the LUB, a convenience store as an accessory use is not defined, nor are

ease of implementation.

COUNCILLOR SHAWN CLEARY

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any other similar uses listed as permitted accessory uses to a service station use. Through review of the planning application, it was determined that defining the gas bar and convenience store use would add clarity and

The applicant proposes to relocate and redevelop an existing gas station and convenience store. The land required for the public street widening impacts the existing development, therefore, it is necessary to relocate the gas bar and convenience store. The following changes are proposed as a result

 Relocation of convenience store to southeast portion of the site;

of the required redevelopment:

- Reduction of number of fuel dispenser positions from eight (8) to six (6);
- Reduction of convenience store gross floor area from ~275m2 to ~255m2;
- Reduction of driveway accesses from four (4) to two (2);
- Reduction of parking spaces to eleven (11) including accessible spaces;
- Addition of bicycle racks.

In fact, the redevelopment of the site improves site access while reducing the intensity of the use with a smaller building footprint and a reduced number of fuel pumps.

Enabling Policy and LUB Context Policy IM-20 of the Regional Centre Municipal Planning Strategy enables this proposal.

HALIFAX TRANSIT CORE SERVICE PLAN 2025-27 SURVEY



The Halifax Regional Municipality is inviting residents to help shape the future of Halifax Transit by sharing feedback on a new transit plan.

Residents are encouraged to review the proposed plan details and complete a survey available here.

The municipality is seeking your input on:

- bus routes that need more frequent service;
- new and modified routes designed to support our growing municipality;
- your travel habits and the routes you take; and,
- feedback on long-term transit initiatives.

Residents will also be able to provide feedback through various in-person engagement sessions which will be made available on our website.

Halifax Transit is developing planning to focus on short-term improvements to our transit network. Unlike Halifax Transit's previous five-year planning process, this three-year plan will allow for a more agile model that responds to the evolving needs of residents.



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Your input will inform the creation of a new Core Service Plan launching in 2025.

For more information, visit our website.

CHOCOLATE LAKE DAM – UPDATE



The Chocolate Lake Dam project is currently in the design phase of rehabilitation.

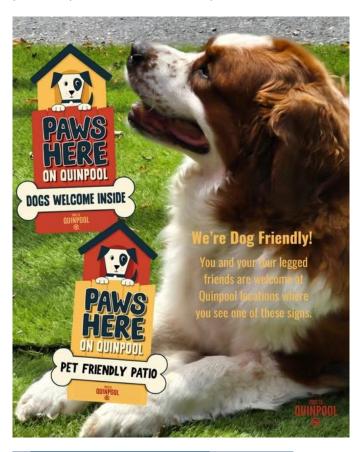
The design work includes geotechnical investigation that will be completed by a barge on the lake.

Construction is currently scheduled to occur in 2027.

PAWS HERE - QUINPOOL ROAD

Paws Here on Quinpool - your go-to guide for pet-friendly spots along Quinpool Road - has relaunched with even more locations where you and your furry friends are welcome!

Look for the "Pets Welcome Inside" and "Patio Friendly" decals in windows to know where your four-legged companion can join the fun! Explore the <u>full list here</u> and plan your next pet-friendly outing on Quinpool Road — where pets are part of the community!



NATIONAL DAY FOR TRUTH AND RECONCILIATION



In its commitment to reconciliation and ensuring that the tragic history and ongoing

legacy of residential schools is never forgotten,



the Government of Canada passed legislation to make Sept. 30 a federal statutory holiday called the National Day for Truth and Reconciliation.

Formerly known as Orange Shirt Day, this day provides an opportunity to recognize and commemorate the legacy of residential schools and provides a day of quiet reflection or participation in a community event.

Read the <u>Truth and Reconciliation</u> Commission's Final Report and think about how you can implement the Calls to Action in your own life.

IN THE COMMUNITY

PROVINCIAL POLICING REVIEW

Foundational Changes:

- Unified Records Management System
- Enhanced Policing Resourcing
- Layered Policing Model
- Establishment of Community Safety Boards
- New Provincial Standards
- New Billing Practices
- Limiting Access to Police Support Services despite Deloitte recommendation to the contrary

I attended the Provincial Policing Review on Aug. 14 hosted by the Nova Scotia Federation of Municipalities.

COMMUNITY DEVELOPMENT TRAINING OPPORTUNITIES



Training Catalogue

Residents can now register online for a variety of community development workshops. Upcoming fall training workshops:

October 1 | Neighbourhood Placemaking 101

6:30-8:30 p.m. | Halifax Central Common, multi-purpose room | Course code: 23762 | 18+

October 8 | Boards 101

6-8 p.m. | Cole Harbour Place, meeting room one Course code: 27561 18+

October 30 | Navigating Community Resources: Asset Mapping 101

6-8 p.m. | Cole Harbour Place, meeting room one Course code: 27564 | 18+

November 5 | Boards 101

6-8 p.m. | Sackville Sports Stadium, multi-purpose room Course code: 19934 | 18+

December 3 | Communication & Conflict Resolution

6-8 p.m. | Chocolate Lake Recreation Centre, multipurpose room | Course code: 25118 | 18+

Learn more and register now at halifax.ca/volunteer-training.

HΛLIFΛX

PARKS &

Fall 2025 Leadership & Community Training Workshops being offered by HRM's Neighbourhood & Volunteer Services Community Development team. These free workshops are designed for volunteers, board members, grassroots organizations, and nonprofits to help strengthen capacity and support community leadership.



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Workshop descriptions, the request form, and other training opportunities can be found on the Leadership & Community Training Opportunities webpage by clicking here.

HALIFAX WATER



Halifax STRAIGHT from Water the SOURCE

Between 2019 and 2049, Halifax Water plans to invest about \$4 billion to upgrade infrastructure to ensure the continued delivery of high-quality water, wastewater and stormwater services to benefit customers and the environment.

To see a list of major Halifax Water projects, click <u>here</u>.

24-Hour Emergency Service

Call 902-420-9287 for water, sewer, and flooding emergencies.

Customer Care Centre

902-420-9287

Hours of Operation: Monday to Friday from 8:00 AM to 6:00 PM

Email: customercare@halifaxwater.ca

(please allow up to three business days for a reply)

Head Office Address

Mailing Address

450 Cowie Hill Road

Halifax Water PO Box 8388, RPO CSC Halifax, NS B3K 5M1

Head Office Hours of Operation: Monday - Friday, 8:30 AM to 4:30 PM

As a regulated public utility, <u>Halifax Water</u> must conduct business in accordance with the <u>Halifax Water Regulations</u> as approved by

September 2025

the <u>Nova Scotia Utility and Review Board</u> – now the <u>Nova Scotia Regulatory and Energy</u> <u>Boards Tribunal</u>. These can be used to help you determine if we have applied an approved practice.

Halifax Water will respond to concerns and complaints about:

- Billing
- Metering and meter reading
- Application of standard charges
- Misuse of water resources, sanitary, or stormwater systems
- Halifax Water staff or service delivery

Formal complaints can be sent to: Halifax Water Complaints Department P.O. Box 8388, RPO CSC Halifax, NS B3K 5M1

Email: customercare@halifaxwater.ca.

If you are not happy with Halifax Water's response, you may make an appeal to the <u>Dispute Resolution Officer</u> (DRO).

The Dispute Resolution Officer is an independent officer (not an employee of Halifax Water or the Nova Scotia Utility and Review Board) who manages regulation-based customer issues.



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PROVINCIAL AND FEDERAL REPRESENTATIVES

See the chart below for information on what level of government to contact for a variety of issues.



The following are the provincial Members of the Legislative Assembly (MLAs) and federal Members of Parliament (MPs) representatiing District 9 and surrounding areas.

PROVINCIAL MLAs



Krista Gallagher Halifax Chebucto 208 Quinpool Road, Suite 102 Halifax Phone: <u>902-454-8365</u>

E-mail: KristaGallagherMLA@gmail.com



Suzy Hansen Halifax Needham

Suite 1000 - 6080 Young St. Halifax

Phone: 902-455-7300

E-mail: <u>suzyhalifaxneedham@gmail.com</u>



Lisa Lachance Halifax Citadel – Sable Island

5516 Spring Garden Road, Suite 304 Halifax

Phone: 902-220-3021 Fax: 902-700-4606

E-mail: LisaLachanceMLA@gmail.com



Brendan Maguire Halifax Atlantic

349 Herring Cove Road. Suite C. Halifax

Phone: 902-444-0147 Fax: 902-444-8941

E-mail: brendan@brendanmaquire.ca



HALIFAX WEST ARMDALE



Rod Wilson Halifax Armdale

2625 Joseph Howe Drive, Suite 21 Halifax

Phone: 902-493-0221

E-mail: info@rodwilsonmla.ca

FEDERAL MP's



Lena Metlege Diab Halifax West

401-3845 Joseph Howe Drive Halifax

Phone: 902-426-2217 Fax: 902-426-8339

SHANNON MIEDEMA



OVERVIEW

Political Affiliation: Liberal

Constituency:

Halifax **Province / Territory:** Nova Scotia

Preferred Language: English / French

Email: shannon.miedema@parl.gc.ca

COUNCILLOR SHAWN CLEARY

SHAWN CLEARY, MBA COUNCILLOR

DISTRICT 9 Halifax West Armdale Shawn.Cleary@halifax.ca



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I am a member of Halifax Regional Council, Halifax & West Community Council, Regional Centre Community Council and the following boards & committees:

- Audit and Finance Standing Committee
- Chain of Lakes Trail Association Board of Directors
- Halifax Partnership Board of Directors
- Transportation Standing Committee

HRM'S LAND ACKNOWLEDGEMENT

Land Acknowledgement

The Halifax Regional Municipality is located in Mi'kma'ki, the ancestral and traditional lands of the Mi'kmaq people. The municipality acknowledges the Peace and Friendship Treaties signed in this Territory and recognizes that we are all Treaty People.

Halifax is committed to strengthening its relationship with Indigenous communities and honouring the significant contributions of Indigenous peoples. Another way the municipality has demonstrated this is by formalizing the official Land Acknowledgement.



IALIFAX WEST ARMDALE

In Nova Scotia, we are all Treaty People; with that comes roles and responsibilities.



LABOUR DAY - SEPT. 1

"No work is insignificant. All labor that uplifts humanity has dignity and importance and should be undertaken with painstaking excellence."

- Martin Luther King, Jr.



FIRST DAY OF FALL - SEPT. 22

