## **Emerging Issues**

The yearly work plan is designed and intended to be a dynamic document as it holds defined priorities based on risk assessments and resources while being flexible enough to adjust to emerging issues which arise. These issues may cause the Office of the Auditor General (OAG) to open or expand files. Periodic updates, such as this one, will be listed on this webpage.

Each year, the Office of the Auditor General has responded to matters which have been brought to our attention by the public and/or HRM internal sources. As a result, it became necessary to add projects or expand those which were in progress. Changes were primarily due to additional risks identified within a project or to emerging issues which developed or were decided upon in discussion with Audit Committee or HRM Administration. These matters have resulted in a number of reports and included significant recommendations to Management to assist the organization with systems and value for money. Emerging issues have resulted in new or expanded files in the following areas:

## November 2010:

- 1. Procurement: RFP process
- 2. Overall Corporate Overtime
- 3. Theft of Transit Coin: Follow-up work
- 4. Overtime Worked and Charged to Capital Account
- 5. Standing Offer Security Services: RFP 10-048
- 6. Data Sovereignty: Email forwarding
- 7. Transit Cash Collection and Processing, Fare Box Processing and Maintenance
- 8. Recreation Area Rates
- 9. Bus Wash: Procurement matter

## November 2011:

- 1. Corporate Overtime Risk and Opportunity Phase II
- 2. Review of Concerts Held on the North Common: January 2006 March 2011
- 3. Review of the Community Partnership Fund's Contribution to Halifax Seaport Farmers' Market
- 4. District Activity Performance Review