



Q1. How would you rate the overall quality of life in the Halifax Regional Municipality?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very poor	33	10	5	18	13	16	21	8	4	1	2	13	17
	2%	2%	2%	2%	1%	2%	4%	1%	1%	1%	1%	3%	2%
Poor	172	44	41	86	85	68	76	55	32	5	35	50	79
	10%	10%	13%	9%	9%	9%	15%	9%	7%	4%	15%	12%	7%
Good	1011	296	184	531	551	412	315	364	238	60	132	226	620
	57%	65%	59%	53%	60%	53%	61%	62%	49%	46%	56%	56%	58%
Very good	549	106	81	362	266	273	101	157	216	65	67	115	351
	31%	23%	26%	36%	29%	35%	20%	27%	44%	50%	28%	29%	33%
Total	1765	456	311	998	914	770	513	583	490	131	236	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Q2. In the past five years, the quality of life in the municipality has...

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Worsened	512	137	102	272	294	182	201	164	104	24	72	120	304
	29%	30%	33%	27%	32%	24%	39%	28%	21%	18%	31%	30%	28%
Stayed the same	923	235	149	538	469	416	220	298	300	80	134	224	529
	52%	52%	48%	54%	51%	54%	43%	51%	61%	61%	57%	55%	50%
Improved	331	84	60	188	151	171	91	122	86	27	29	61	236
	19%	18%	19%	19%	17%	22%	18%	21%	18%	21%	12%	15%	22%
Total	1765	456	311	998	914	770	513	583	490	132	236	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



Q3_1. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 1

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Infrastructure – improvements, renewal, investments	11	2	2	7	2	8	2	4	5	1	1	1	9
	3%	2%	3%	4%	2%	5%	2%	3%	5%	3%	2%	2%	4%
Development / growth / construction	23	7	4	12	8	15	4	10	8	1	3	3	17
	7%	8%	7%	7%	5%	9%	5%	8%	9%	5%	12%	5%	7%
Economic growth / progress	6	1	1	4	1	5	2	1	2	1		1	4
	2%	1%	1%	2%	0%	3%	2%	1%	2%	3%		1%	2%
Waterfront improvements / development	15	3		11	11	4	6	7	1		1		14
	4%	4%		6%	7%	2%	7%	6%	1%		2%		6%
Downtown development / renewal	14	1	1	12	5	9	4	5	4		1	3	10
	4%	1%	2%	7%	3%	5%	5%	4%	5%		2%	5%	4%
Housing developments	8	3	1	4	3	4	2	5		1	1	3	4
	3%	4%	2%	2%	2%	2%	2%	4%		5%	4%	5%	2%
Bike lanes / trails	27	11	3	14	17	8	6	12	8	1	2	2	22
	8%	13%	5%	7%	11%	5%	7%	10%	9%	3%	7%	4%	9%
Walking / hiking trails / sidewalks	8	0	1	7	5	3		1	6	1	1	4	4
	3%	1%	1%	4%	4%	2%		1%	7%	5%	2%	6%	2%
Active transportation (unspecified)	10	1	5	4	2	8	4	5	1				10
	3%	2%	8%	2%	1%	5%	5%	4%	1%				4%
Amenities – shops / restaurants	18	3	9	6	8	10	4	11	2	1	1	1	16
	6%	4%	15%	3%	6%	6%	5%	9%	3%	3%	2%	2%	7%
Library	1			1		1			1				1
	0%			0%		0%			1%				0%
Beautification – more green space / better parks	17	4	1	12	12	5	2	7	6		1	2	13
	5%	5%	2%	6%	8%	3%	2%	6%	7%		4%	3%	6%
Recreation opportunities / recreation facilities	20	9	3	8	12	8	4	10	4	2	1	4	15
	6%	11%	5%	5%	8%	5%	4%	9%	4%	8%	3%	7%	7%
Entertainment options – arts / events / festivals / sports	7	4		3	4	3	6		1	1		2	5
	2%	5%		2%	3%	2%	7%		1%	3%		3%	2%
Employment opportunities / more jobs	11	2	2	6	9	2	4	6	1		2	3	6
	3%	2%	4%	3%	6%	1%	4%	5%	1%		6%	5%	2%





Q3_1. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 1

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Population growth / immigration	7 2%		2 4%	4 2%	2 1%	5 3%		5 4%	1 2%	1 3%		1 2%	6 2%
Inclusivity initiative – racial, Indigenous, diversity	12 4%	4 5%	1 2%	6 3%	4 2%	8 5%	4 5%	6 5%	1 1%			1 1%	11 5%
Better bus / transit service – routes, lanes	27 8%	5 6%	3 6%	19 10%	13 9%	13 8%	8 9%	5 4%	8 10%	5 19%	3 9%	5 9%	18 8%
Better ferry service	3 1%	1 1%	2 3%		1 1%	1 1%	2 2%	1 1%					3 1%
Other	1 0%		1 1%	1 0%	1 0%	1 0%			1 1%	1 3%	1 2%	1 1%	
Better roads / road maintenance / networks / infrastructure	23 7%	4 5%	5 9%	14 7%	5 3%	18 11%	6 7%	7 6%	7 8%	2 8%	3 9%	5 9%	14 6%
Traffic control	8 3%	2 3%	1 2%	5 3%	3 2%	6 3%	2 2%	3 2%	4 4%		1 2%	2 4%	5 2%
Policing / safety – crime reduction	7 2%		2 3%	5 3%	2 2%	5 3%	2 2%	2 2%	3 3%		2 7%	3 5%	2 1%
Education / schools	4 1%		3 6%	1 0%	2 1%	2 1%	2 2%	1 1%		1 3%	1 2%		2 1%
Improved water and waste – recycling / water quality	6 2%	2 2%	2 4%	1 1%	3 2%	3 2%	2 2%	2 2%	1 1%	1 3%	1 4%	1 2%	3 1%
Better government – communication	7 2%	2 3%		5 3%	3 2%	4 2%	2 2%	1 1%	3 3%	1 5%	1 4%	3 6%	3 1%
Quality of life / civic pride / vibrancy / community	7 2%	3 3%		4 2%	3 2%	3 2%	2 2%		3 3%	2 8%	1 2%	1 2%	5 2%
Accessibility	5 1%	4 4%	1 1%	1 0%		5 3%	2 2%	1 1%	1 2%		1 2%	2 4%	2 1%
Healthcare	4 1%	2 2%		2 1%	4 3%		4 5%						4 2%
Personal reasons	5 1%		1 1%	4 2%	3 2%	1 1%			3 3%	2 8%	1 5%	1 1%	3 1%





Q3_1. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 1

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
COVID efforts (online service)	4	1	1	2	3	1		1	2	1		3	2
	1%	1%	1%	1%	2%	1%		1%	3%	3%		4%	1%
Total	328	83	59	186	148	171	91	120	85	26	28	60	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Q3_2. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 2

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Infrastructure – improvements, renewal, investments	11	4		7		11	4	4	1	1	1	2	8
	4%	8%		4%		8%	7%	4%	2%	7%	3%	4%	4%
Development / growth / construction	9		5	4	4	5		6	2	1		2	7
	3%		9%	3%	3%	4%		6%	3%	4%		4%	4%
Economic growth / progress	9	2	4	3	2	7		5	4		1	2	7
	4%	4%	8%	2%	2%	5%		5%	6%		3%	4%	4%
Waterfront improvements / development	8		1	7	4	4		5	3	0	2	1	5
	3%		2%	5%	3%	3%		5%	4%	2%	9%	3%	3%
Downtown development / renewal	4		1	4	4	1		2	2				4
	2%		1%	2%	3%	0%		2%	2%				2%
Housing developments	3		2	1	2	1		2	1		1		2
	1%		3%	1%	2%	1%		2%	1%		7%		1%
Bike lanes / trails	16	4	2	9	9	6		6	8	1	1	2	13
	6%	8%	4%	6%	8%	5%		6%	11%	7%	3%	4%	7%
Walking / hiking trails / sidewalks	13	3	1	9	10	2	4	2	5		1	1	10
	5%	6%	1%	6%	9%	1%	7%	2%	7%		3%	3%	5%
Active transportation (unspecified)	4		1	2		4		4					4
	1%		2%	2%		3%		4%					2%
Amenities – shops / restaurants	17	2	6	9	6	10	4	9	3	1	1	1	14
	7%	4%	11%	6%	5%	8%	7%	9%	3%	3%	3%	3%	8%
Library	2		1	1	1			1	1			1	1
	1%		2%	0%	1%			1%	1%			3%	0%



Q3_2. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 2

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Beautification – more green space / better parks	28	5	6	17	9	16	8	8	9	2	1	6	21
	11%	10%	11%	11%	8%	12%	14%	8%	12%	10%	3%	13%	11%
Recreation opportunities / recreation facilities	9	1	3	5	3	6	2	3	3	1		2	7
	3%	2%	5%	3%	3%	4%	3%	3%	4%	3%		4%	4%
Entertainment options – arts / events / festivals / sports	10	5	1	4	8	2	6	2	1			2	8
	4%	10%	1%	3%	7%	1%	10%	2%	2%			4%	4%
Employment opportunities / more jobs	8	1		6	2	4	2	4	2		1	2	4
	3%	2%		4%	2%	3%	3%	4%	3%		6%	4%	2%
Population growth / immigration	8	1	2	5	1	7		4	2	2	1	1	6
	3%	2%	3%	3%	1%	5%		4%	3%	11%	3%	3%	3%
Inclusivity initiative – racial, Indigenous, diversity	8	2	1	5	4	4	4	3	1		1		7
	3%	4%	2%	3%	3%	3%	7%	3%	1%		3%		4%
Better bus / transit service – routes, lanes	15	1	4	9	9	4	4	7	3	1	1	4	9
	6%	2%	8%	6%	7%	3%	7%	7%	4%	3%	3%	8%	5%
Better ferry service	2	2				2	2						2
	1%	4%				2%	3%						1%
Other	1	1				1				1		1	
	0%	1%				1%				4%		1%	
Better roads / road maintenance / networks / infrastructure	24	3	6	15	13	11	4	9	7	4	2	6	16
	9%	6%	11%	10%	11%	8%	7%	9%	9%	21%	9%	13%	9%
Traffic control	3		1	2	1	1		2	1			3	
	1%		1%	1%	1%	1%		2%	1%			5%	
Policing / safety – crime reduction	7	1	1	4	3	4		1	3	3	3	2	1
	3%	2%	2%	3%	2%	3%		1%	3%	14%	16%	4%	1%
Education / schools	4	3	1		2	2	2	1		1			4
	2%	6%	1%		2%	1%	3%	1%		4%			2%
Improved water and waste – recycling / water quality	4			4	2	2			3	1	1	1	1
	2%			3%	2%	2%			4%	4%	6%	3%	1%



Q3_2. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 2

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Better government – communication	11 4%	2 4%		8 5%	3 3%	6 5%	6 11%		3 4%		2 10%	1 3%	7 4%
Quality of life / civic pride / vibrancy / community	1 1%			1 1%	1 1%	1 1%			1 1%	1 4%			1 1%
Accessibility	2 1%			2 2%	1 1%	2 1%		1 1%	1 2%			1 1%	2 1%
Healthcare	8 3%	1 1%	3 6%	4 3%	6 5%	1 1%	2 3%	1 1%	4 6%		2 9%	1 3%	5 2%
COVID efforts (online service)	10 4%	5 10%	1 2%	4 3%	6 5%	4 3%	4 7%	5 5%	1 1%			3 6%	7 4%
Total	256 100%	51 100%	53 100%	153 100%	117 100%	131 100%	60 100%	98 100%	76 100%	20 100%	21 100%	49 100%	183 100%

Q3_3. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 3

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Infrastructure – improvements, renewal, investments	5 3%		1 3%	4 3%		5 5%		5 6%	1 1%		1 5%	3 8%	1 1%
Development / growth / construction	8 4%	2 7%	3 6%	3 3%	1 1%	6 6%	2 5%	4 5%	3 4%			1 2%	8 5%
Economic growth / progress	10 5%	4 12%	1 2%	5 5%	6 7%	4 4%	6 15%		2 3%	2 15%	1 4%	2 5%	7 5%
Waterfront improvements / development	6 3%		3 7%	3 3%	6 7%	0 0%		5 6%	2 3%		1 7%		5 4%
Downtown development / renewal	9 4%		4 9%	5 4%	3 3%	6 6%	2 5%	4 5%	3 5%			2 7%	6 4%
Bike lanes / trails	9 5%	3 9%	1 3%	5 4%	6 7%	3 3%	2 5%	3 4%	3 5%	1 5%		1 4%	8 5%
Walking / hiking trails / sidewalks	8 4%	3 9%		5 4%	4 4%	4 4%	2 5%	2 3%	4 6%		1 4%	2 5%	6 4%





Q3_3. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 3

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Amenities – shops / restaurants	6 3%	1 3%	2 4%	3 2%	4 5%	1 1%		2 3%	3 4%	1 5%	1 4%	1 3%	3 2%
Library	7 4%		2 5%	5 5%	5 5%	3 3%	4 10%	1 2%	1 1%	1 10%		1 3%	6 4%
Beautification – more green space / better parks	22 11%	4 10%	8 17%	11 9%	9 10%	12 12%	4 10%	10 13%	5 9%	3 20%	2 12%	3 8%	17 12%
Recreation opportunities / recreation facilities	7 3%		1 1%	6 5%	4 4%	3 3%		2 3%	4 6%	1 5%	1 4%	2 5%	4 3%
Entertainment options – arts / events / festivals / sports	7 4%		1 3%	6 5%	4 4%	3 3%		5 6%	1 1%	1 10%	1 4%	2 5%	4 3%
Employment opportunities / more jobs	3 2%	2 6%	1 1%	1 1%	3 3%	1 1%	2 5%		1 2%			1 2%	3 2%
Population growth / immigration	2 1%			2 2%	1 1%	1 1%			1 2%			1 2%	2 1%
Inclusivity initiative – racial, Indigenous, diversity	9 4%	1 2%	2 4%	6 5%	6 7%	3 3%		4 5%	4 7%	1 5%	1 4%	1 3%	7 5%
Better bus / transit service – routes, lanes	13 7%	3 9%		10 9%	9 10%	4 4%	4 10%	5 6%	4 7%		2 12%	1 2%	11 8%
Better ferry service	1 1%			1 1%	1 1%			1 2%					1 1%
Other	5 2%	3 9%		1 1%	2 2%	3 3%	2 5%	1 2%	1 2%		1 4%		4 3%
Better roads / road maintenance / networks / infrastructure	7 4%		1 3%	6 5%		6 7%		2 3%	4 7%		1 4%	1 4%	4 3%
Traffic control	2 1%		2 4%	1 1%	1 1%	1 1%		1 2%	1 2%			1 3%	1 1%
Policing / safety – crime reduction	4 2%			4 3%	1 1%	3 3%			4 6%		1 8%	1 2%	1 1%



Q3_3. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 3

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Education / schools	7 3%	2 6%	4 8%	1 1%	2 3%	3 3%	2 5%	4 5%			1 8%	1 3%	3 2%
Improved water and waste – recycling / water quality	1 0%			1 1%					1 1%				1 0%
Better government – communication	11 6%	1 4%	3 7%	7 6%	3 3%	8 8%		6 7%	3 5%	2 15%	1 8%	2 6%	8 6%
Quality of life / civic pride / vibrancy / community	9 5%	1 4%	2 4%	6 5%	3 3%	6 6%	2 5%	4 5%	3 5%	0 3%	1 4%	2 5%	7 5%
Accessibility	3 2%		1 3%	2 2%	1 1%	2 2%	2 5%	1 2%					3 2%
Healthcare	1 1%	1 3%				1 1%		1 2%					1 1%
Personal reasons	4 2%	1 3%	2 5%	1 1%	2 2%	1 1%	2 5%	1 2%	1 1%				4 3%
COVID efforts (online service)	9 4%	1 3%	1 2%	6 6%	4 4%	5 5%	2 5%	3 4%	2 4%	1 5%	1 4%	5 13%	3 2%
Total	197 100%	36 100%	45 100%	116 100%	90 100%	98 100%	41 100%	77 100%	62 100%	14 100%	16 100%	37 100%	140 100%



Q3_1. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 1

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Housing (crisis) – affordable / available housing	179	66	41	72	112	53	101	58	15	3	21	35	120
	35%	48%	40%	26%	38%	29%	50%	35%	14%	15%	30%	29%	39%
Rental costs / lack of rent controls	70	30	15	25	50	19	45	15	9		10	7	53
	14%	22%	15%	9%	17%	11%	22%	9%	8%		13%	6%	17%
Construction / development (uncontrolled) / lack of planning	22		8	14	13	8	6	6	7	3	3	3	17
	4%		8%	5%	4%	5%	3%	3%	6%	12%	4%	2%	6%
Destruction of historical neighbourhoods	4	2		2		4	2	1	1				4
	1%	2%		1%		2%	1%	1%	1%				1%
Infrastructure issues (bridges, etc.)	6	2		4	4	1			1	1	1	4	
	1%	1%		1%	1%	0%			1%	6%	2%	4%	
Lack of green space / protection of green space	3	2		1	3			2				1	2
	1%	2%		0%	1%			1%				1%	1%
Healthcare delivery / access to medical care (includes mental health)	56	6	5	45	36	18	10	19	22	4	13	18	24
	11%	5%	5%	16%	12%	10%	5%	12%	21%	18%	18%	15%	8%
Lack of things to do	2		2	1	1			1	1		1	1	1
	0%		2%	0%	0%			1%	1%		1%	1%	0%
Cost of living / inflation / affordability	29	11	7	12	17	11	12	11	4	1	4	12	11
	6%	8%	7%	4%	6%	6%	6%	7%	4%	6%	5%	10%	4%
Taxes	1			1		1		1				1	
	0%			0%		1%		1%				1%	
Access to jobs / employment opportunities	1			1		1		1				1	
	0%			0%		1%		1%				1%	
Access to / cost of services	4	1		2	2	1		4					2
	1%	1%		1%	1%	1%		2%					1%
Food security – cost	1			1	1				1			1	
	0%			0%	0%				1%			1%	
Garbage / recycle / sanitation issues	2		1	1	1	1		1	1			1	1
	0%		1%	0%	0%	1%		1%	1%			1%	0%



Q3_1. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 1

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Homeless / poverty issues	9 2%		3 3%	7 2%	5 2%	2 1%	2 1%	1 1%	3 2%	1 6%	1 2%	5 4%	3 1%
Race relations / discrimination	4 1%	2 2%		2 1%	1 0%	1 1%	2 1%	1 1%	1 1%		1 1%		3 1%
Population growth	7 1%	1 1%	2 2%	3 1%	2 1%	3 2%		5 3%		1 3%		2 2%	4 1%
Seniors issues	1 0%			1 0%	1 0%					1 3%	1 1%		
Crime / feeling unsafe	4 1%	1 0%		4 1%	1 0%	3 1%		3 2%	2 2%			1 1%	3 1%
Issues with policing (brutality / overstep / not responding)	3 1%		2 2%	1 0%	2 1%	0 0%		1 1%	2 2%			1 1%	2 1%
Noise	2 0%			2 1%		1 1%		1 1%	1 1%				1 0%
Transportation - traffic congestion / problems	25 5%	5 4%	2 2%	17 6%	8 3%	14 8%	4 2%	7 4%	9 8%	3 12%	4 6%	2 1%	19 6%
Road maintenance / includes sidewalks & snow removal	6 1%			6 2%	2 1%	4 2%		2 1%	4 3%		1 1%	2 1%	3 1%
Public transportation / transit issues	1 0%			1 0%	1 0%	1 0%			1 1%	1 3%			1 0%
Parking issues – lack of / cost of	4 1%	1 0%	2 2%	1 0%	3 1%	1 0%	2 1%		2 2%			1 1%	3 1%
Issues with bike lanes	5 1%		2 2%	3 1%	4 1%	1 1%	2 1%	2 1%	1 1%			1 1%	3 1%
Poor government / politics / corruption / transparency / decisions	9 2%			9 3%	1 0%	7 4%		3 2%	3 3%	1 3%	0 1%	6 5%	1 0%
Education / schools	1 0%			1 0%	1 0%					1 3%			
Other	3 1%			3 1%	1 0%	2 1%		1 1%	1 1%		1 1%	1 1%	1 0%



Q3_1. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 1

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Poor social culture – people unhappy / rude	5 1%		1 1%	4 1%	2 1%	2 1%		2 1%	3 2%		3 4%	1 1%	1 0%
Climate change / environmental impacts	2 0%	2 1%			2 1%		2 1%						2 1%
COVID – isolation / lockdown / restrictions (anti-vax)	40 8%	5 4%	9 8%	26 10%	19 7%	20 11%	10 5%	13 8%	14 13%	3 12%	8 12%	14 12%	16 5%
Total	512 100%	137 100%	102 100%	272 100%	294 100%	182 100%	201 100%	164 100%	104 100%	24 100%	72 100%	120 100%	304 100%

Q3_2. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 2

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Housing (crisis) – affordable / available housing	62 14%	18 15%	19 22%	25 10%	38 15%	22 14%	29 16%	19 14%	13 15%	1 3%	7 12%	14 12%	40 15%
Rental costs / lack of rent controls	16 4%	6 5%	1 1%	9 4%	11 4%	3 2%	10 6%	2 2%	2 2%	1 6%	2 3%	3 3%	11 4%
Construction / development (uncontrolled) / lack of planning	19 4%	5 4%		14 6%	10 4%	8 5%	2 1%	11 8%	4 5%	2 10%	4 7%	1 1%	15 6%
Destruction of historical neighbourhoods	7 2%		2 2%	5 2%	4 2%	1 0%	2 1%	1 1%	2 2%			4 3%	3 1%
Infrastructure issues (bridges, etc.)	8 2%	2 2%	1 1%	5 2%	5 2%	2 1%	2 1%	4 3%	1 1%	1 3%	1 2%	1 1%	6 2%
Lack of green space / protection of green space	3 1%	2 2%		1 1%	1 0%	3 2%	2 1%		1 1%				3 1%
Healthcare delivery / access to medical care (includes mental health)	53 12%	10 8%	16 18%	27 11%	36 14%	15 10%	17 9%	23 16%	8 9%	3 16%	9 15%	12 11%	28 11%



Q3_2. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 2

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Lack of things to do	2			2	2		2		0			2	
	1%			1%	1%		1%		0%			2%	
Cost of living / inflation / affordability	44	20	5	19	24	18	29	9	4	1	5	6	33
	10%	17%	6%	8%	9%	12%	16%	6%	5%	3%	8%	5%	13%
Wages / minimum wage	13		1	12	10	1	4	5	4	1	4	6	3
	3%		1%	5%	4%	1%	2%	3%	4%	3%	8%	5%	1%
Taxes	9		4	5	7	2	8		1		1	6	2
	2%		5%	2%	3%	1%	5%		1%		1%	5%	1%
Access to jobs / employment opportunities	1	1		1	1				1				1
	0%	1%		0%	0%				1%				0%
Access to / cost of services	8	3		5	4	3	2	4	2	1	3		5
	2%	3%		2%	1%	2%	1%	3%	2%	3%	5%		2%
Food security – cost	16	5	2	9	9	7	8	6	2		4	1	10
	4%	4%	2%	4%	4%	5%	5%	4%	2%		7%	1%	4%
Garbage / recycle / sanitation issues	3	1	2		2	1	2		1				3
	1%	1%	2%		1%	0%	1%		1%				1%
Homeless / poverty issues	37	15	7	15	23	10	20	7	6	3	2	13	21
	8%	12%	8%	6%	9%	7%	11%	5%	7%	13%	3%	12%	8%
Race relations / discrimination	6	2	2	2	1	3	2	2	1		1	3	2
	1%	2%	2%	1%	0%	2%	1%	2%	1%		2%	2%	1%
Population growth	4		1	3	1	1	2		2		1	3	
	1%		1%	1%	0%	1%	1%		2%		1%	3%	
Crime / feeling unsafe	10	5	2	3	5	4	2	4	3		3	6	1
	2%	4%	2%	1%	2%	3%	1%	3%	4%		4%	5%	0%
Issues with policing (brutality / overstep / not responding)	13	2	5	6	8	3	6	4	2	1	1	3	9
	3%	2%	6%	2%	3%	2%	3%	3%	3%	3%	2%	2%	3%
Noise	2		1	1									1
	0%		1%	0%									0%
Transportation - traffic congestion / problems	33	6	8	20	16	17	6	15	8	2	5	6	21
	7%	5%	9%	8%	6%	11%	4%	11%	9%	10%	9%	6%	8%



Q3_2. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 2

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Road maintenance / includes sidewalks & snow removal	7 2%		2 2%	5 2%	4 1%	0 0%		3 2%	3 3%		1 2%	3 3%	3 1%
Public transportation / transit issues	15 3%	5 5%	2 2%	7 3%	10 4%	3 2%	6 3%	2 2%	3 3%	1 6%	1 1%	4 4%	9 3%
Parking issues – lack of / cost of	4 1%	1 1%	1 1%	2 1%	1 0%	3 2%		1 1%	2 2%	1 3%			4 1%
Issues with bike lanes	6 1%	2 2%		4 2%	6 2%		4 2%			1 3%		1 1%	5 2%
Poor government / politics / corruption / transparency / decisions	10 2%			10 4%	2 1%	8 5%		5 3%	4 5%	1 3%	1 1%	2 2%	7 3%
Education / schools	12 3%	2 2%	2 2%	8 3%	7 3%	5 3%	8 5%	2 1%	1 1%	1 3%		6 5%	6 2%
Other	6 1%			6 2%	3 1%	3 2%		2 2%	3 4%		1 1%	2 2%	3 1%
Poor social culture – people unhappy / rude	3 1%		1 1%	2 1%		3 2%		2 2%	1 1%			2 2%	1 0%
Climate change / environmental impacts	5 1%	2 2%	1 1%	2 1%	1 0%	3 2%	2 1%	1 1%	1 1%	1 3%		1 1%	4 2%
COVID – isolation / lockdown / restrictions (anti-vax)	8 2%	4 3%	1 1%	4 2%	7 3%	1 1%		6 4%	2 2%	1 3%	3 4%	3 3%	3 1%
Total	446 100%	118 100%	87 100%	240 100%	257 100%	154 100%	178 100%	142 100%	88 100%	22 100%	59 100%	113 100%	264 100%



Q3_3. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 3

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Housing (crisis) – affordable / available housing	20	2	4	14	14	5	4	9	5	1	2	4	14
	6%	3%	6%	8%	7%	5%	4%	8%	8%	8%	4%	5%	8%
Rental costs / lack of rent controls	8	5	1	2	2	7	4	4	1			5	4
	3%	6%	2%	1%	1%	6%	4%	3%	1%			5%	2%
Construction / development (uncontrolled) / lack of planning	18	3	3	12	8	7	6	3	6	1	1	5	11
	6%	3%	6%	7%	5%	7%	5%	3%	9%	8%	2%	6%	6%
Destruction of historical neighbourhoods	4		1	4	3	1		1	3		1	1	3
	1%		1%	2%	2%	1%		1%	5%		2%	1%	2%
Infrastructure issues (bridges, etc.)	5			5	2	3		1	2	1	1	1	2
	1%			2%	1%	2%		1%	3%	8%	3%	1%	1%
Lack of green space / protection of green space	4		2	3	2	1		1	2			2	1
	1%		3%	1%	1%	1%		1%	3%			2%	1%
Healthcare delivery / access to medical care (includes mental health)	17	2	4	11	13	2	6	5	4	1	1	9	6
	5%	3%	8%	6%	7%	2%	5%	4%	7%	4%	1%	10%	3%
Lack of things to do	2			2	1	1		1	1		1	1	
	1%			1%	0%	1%		1%	1%		3%	1%	
Cost of living / inflation / affordability	10	1	1	8	4	6	2	4	3	1	2	3	4
	3%	2%	2%	4%	2%	5%	2%	3%	4%	4%	5%	3%	2%
Wages / minimum wage	22	6	2	14	13	7	12	7	2		4	2	15
	7%	8%	4%	8%	7%	6%	11%	7%	4%		9%	3%	9%
Taxes	13	4	1	8	6	6	4	6	2	1	3	2	8
	4%	6%	2%	4%	3%	5%	4%	6%	3%	4%	8%	3%	4%
Access to jobs / employment opportunities	5	2		3	5		4		1			1	5
	2%	3%		2%	3%		4%		2%			1%	3%
Access to / cost of services	20	7	4	9	16	2	8	8	3	1	3	7	10
	6%	8%	8%	5%	9%	2%	7%	8%	4%	4%	7%	8%	5%
Food security – cost	9	2		7	8	1	3	2	2	1	3	4	2
	3%	3%		4%	5%	1%	3%	2%	3%	8%	6%	5%	1%



Q3_3. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 3

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Garbage / recycle / sanitation issues	5 2%		3 5%	2 1%	3 1%	1 1%	2 2%	1 1%	1 2%		1 1%	1 1%	3 2%
Homeless / poverty issues	16 5%	5 7%	5 8%	6 3%	10 6%	5 5%	8 7%	5 5%	3 5%		4 9%	6 7%	6 3%
Race relations / discrimination	7 2%		1 2%	6 3%	3 2%	4 3%			6 6%			2 3%	5 3%
Population growth	1 0%			1 0%		1 1%				1 1%		1 1%	
Seniors issues	3 1%	1 1%	1 1%	2 1%	2 1%					1 2%	1 4%	1 3%	1 1%
Crime / feeling unsafe	8 3%	4 6%	1 1%	3 2%	3 2%	5 5%	2 2%	4 3%	2 3%	1 4%	3 7%	2 2%	3 2%
Issues with policing (brutality / overstep / not responding)	13 4%	7 8%	1 2%	5 3%	6 3%	6 6%	6 5%	6 6%	1 1%		1 2%	3 4%	9 5%
Noise	3 1%		1 1%	3 1%	1 1%	2 2%		1 1%	1 2%	1 4%	2 5%		1 1%
Transportation - traffic congestion / problems	16 5%	5 6%	3 6%	8 4%	12 6%	2 2%	6 5%	4 4%	5 7%	1 4%	2 4%	6 7%	8 5%
Road maintenance / includes sidewalks & snow removal	6 2%	2 3%	1 1%	3 2%	5 3%	1 1%	2 2%	2 2%	1 1%		1 3%	1 1%	4 2%
Public transportation / transit issues	14 4%	1 2%	6 10%	7 4%	10 5%	4 4%	4 4%	7 6%	2 3%		1 3%	3 4%	9 5%
Parking issues – lack of / cost of	11 3%		3 6%	7 4%	8 4%	3 2%	2 2%	5 4%	1 2%	1 8%	1 2%	4 4%	6 4%
Issues with bike lanes	2 1%			2 1%	1 1%					1 2%	1 1%		2 1%
Poor government / politics / corruption / transparency / decisions	15 5%	3 4%	3 5%	9 5%	3 2%	9 8%	6 5%	2 2%	3 5%	2 12%		1 1%	13 7%
Education / schools	7 2%			7 4%	5 3%	3 2%	2 2%	4 3%	1 2%			4 4%	3 2%



Q3_3. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 3

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Other	10	2	3	5	6	4	2	5	3		3	1	7
	3%	2%	5%	3%	3%	4%	2%	5%	5%		6%	1%	4%
Poor social culture – people unhappy / rude	1			1	1					1	1		
	0%			0%	0%					4%	2%		
Climate change / environmental impacts	10	6	1	3	2	5	6	1	1	1	1	1	8
	3%	8%	2%	1%	1%	4%	5%	1%	2%	8%	1%	1%	5%
COVID – isolation / lockdown / restrictions (anti-vax)	13	7	2	3	5	6	10	1	1	1		6	7
	4%	10%	4%	2%	3%	6%	9%	1%	1%	4%		7%	4%
Total	320	78	59	184	182	110	115	107	66	18	42	89	179
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

HD1. What types of housing do you feel there is a lack of in your community?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
There is no lack of housing in our community	159	29	25	106	61	90	26	69	50	11	24	38	89
	9%	6%	8%	11%	7%	12%	5%	12%	10%	9%	10%	9%	8%
Market ownership	556	210	107	239	298	237	269	171	87	19	57	121	368
	32%	46%	35%	24%	33%	31%	53%	30%	18%	15%	24%	30%	35%
Market rental	725	215	144	367	410	284	238	247	181	36	86	160	463
	41%	47%	47%	37%	45%	37%	47%	43%	37%	28%	37%	39%	44%
Non-profit rental	817	202	148	467	448	325	253	256	223	65	102	174	524
	47%	44%	48%	47%	49%	43%	49%	44%	46%	51%	44%	43%	50%
Public housing	837	206	166	465	470	322	277	268	211	61	92	171	558
	48%	45%	54%	47%	52%	42%	54%	46%	43%	47%	39%	42%	53%
Multiple unit building	372	114	70	188	192	165	150	113	84	19	48	76	240
	21%	25%	23%	19%	21%	22%	29%	20%	17%	15%	20%	19%	23%
Secondary or backyard suites	428	112	84	232	235	173	140	138	112	28	40	92	286
	24%	25%	27%	23%	26%	23%	27%	24%	23%	22%	17%	23%	27%
Co-operative housing	636	152	133	352	344	257	203	208	160	45	71	138	417
	36%	33%	43%	36%	38%	34%	40%	36%	33%	34%	30%	34%	39%



HD1. What types of housing do you feel there is a lack of in your community?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Transitional housing	721	175	144	401	394	288	250	215	192	50	83	153	473
	41%	38%	47%	41%	43%	38%	49%	37%	40%	38%	35%	38%	45%
Supportive housing	797	203	150	444	458	297	273	247	205	53	100	166	510
	45%	45%	49%	45%	50%	39%	53%	43%	42%	41%	43%	41%	48%
Shared housing	355	108	65	182	209	129	145	100	78	24	41	66	244
	20%	24%	21%	18%	23%	17%	28%	17%	16%	19%	17%	16%	23%
Universally accessible housing	677	183	153	341	408	231	277	196	145	43	86	129	453
	39%	40%	50%	34%	45%	30%	54%	34%	30%	33%	37%	32%	43%
Emergency shelters	875	213	165	497	500	323	302	265	224	62	109	207	543
	50%	47%	54%	50%	55%	42%	59%	46%	46%	48%	47%	51%	51%
Co-housing	308	90	62	156	176	114	117	106	66	15	26	58	220
	18%	20%	20%	16%	19%	15%	23%	18%	14%	12%	11%	14%	21%
Tiny homes	651	163	122	366	375	239	208	206	175	43	78	157	400
	37%	36%	40%	37%	41%	31%	41%	36%	36%	33%	34%	39%	38%
Affordable housing	108	16	26	65	70	27	31	33	33	9	17	32	58
	6%	4%	9%	7%	8%	4%	6%	6%	7%	7%	7%	8%	5%
Senior housing	23		2	20	14	8	2	4	14	2	4	10	7
	1%		1%	2%	2%	1%	0%	1%	3%	1%	2%	2%	1%
Other	25	8	1	17	12	10	4	8	10	2	4	6	13
	1%	2%	0%	2%	1%	1%	1%	1%	2%	2%	2%	2%	1%
Total	1751	455	306	990	907	764	513	577	486	129	233	405	1059
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



HD2. What types of housing do you feel there is a lack of in your community?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Yes, suitability	1486	367	263	855	767	654	418	479	431	115	183	322	936
	84%	81%	85%	86%	84%	85%	82%	82%	88%	88%	78%	80%	88%
Yes, adequacy	991	293	169	529	520	432	346	311	239	66	101	214	646
	56%	64%	54%	53%	57%	56%	68%	53%	49%	51%	43%	53%	61%
Yes, affordability	776	188	134	454	407	344	222	249	217	66	78	158	521
	44%	41%	43%	46%	45%	45%	43%	43%	44%	51%	33%	39%	49%
No – my household would be considered in core housing need	80	25	16	40	44	27	32	25	18	3	14	23	39
	5%	5%	5%	4%	5%	3%	6%	4%	4%	2%	6%	6%	4%
Total	1763	456	311	996	913	770	513	583	490	131	235	405	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

HD3. Please select the statement that best matches your opinion regarding HRM's role in supporting affordable housing.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
The municipality should play a larger role in supporting affordable housing	1378	382	255	741	768	543	448	454	363	84	178	305	857
	86%	90%	88%	83%	91%	79%	92%	85%	83%	79%	85%	85%	87%
The municipality is doing enough to support affordable housing	148	34	21	92	61	85	27	46	53	16	24	30	91
	9%	8%	7%	10%	7%	12%	6%	9%	12%	15%	11%	8%	9%
The municipality should play less of a role in supporting affordable housing	28	2	6	20	6	19	4	12	10	1	4	6	16
	2%	0%	2%	2%	1%	3%	1%	2%	2%	1%	2%	2%	2%
The municipality should not play a role in supporting affordable housing	49	5	8	35	7	39	8	19	13	4	4	18	24
	3%	1%	3%	4%	1%	6%	2%	4%	3%	4%	2%	5%	2%





HD3. Please select the statement that best matches your opinion regarding HRM's role in supporting affordable housing.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Total	1602	424	291	888	842	685	487	532	439	106	209	359	988
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**HD4. Throughout Canada, municipal jurisdictions use a variety of tools and programs to support affordable housing.
Which types of tools or programs do you think HRM should explore?**

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
HRM should not provide tools or programs targeted to support affordable housing	55	10	13	32	10	43	6	25	16	4	3	21	26
	3%	2%	5%	4%	1%	6%	1%	5%	4%	4%	2%	6%	3%
Inclusionary Zoning: Requires new developments to include affordable units	1117	309	201	607	625	444	375	362	294	65	138	242	713
	70%	74%	73%	68%	75%	64%	77%	68%	67%	61%	68%	68%	72%
Community Land Trusts: Is owned by a non-profit and made available to affordable housing orgs. through long term leases	963	252	184	528	509	410	317	310	258	59	122	198	626
	61%	60%	66%	59%	61%	59%	66%	59%	59%	56%	60%	55%	63%
Developing grant or incentive programs targeting specific forms of affordable housing	756	212	138	407	402	322	286	247	175	35	96	148	497
	47%	51%	50%	45%	48%	47%	59%	47%	40%	33%	47%	41%	50%
No-Net-Loss Policy: The retention / inclusion of existing affordable units when a building is renovated / redeveloped	880	231	157	493	505	336	306	283	221	55	93	191	578
	55%	55%	57%	55%	61%	49%	63%	54%	51%	51%	46%	53%	58%



**HD4. Throughout Canada, municipal jurisdictions use a variety of tools and programs to support affordable housing.
Which types of tools or programs do you think HRM should explore?**

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Municipal Land Development Agency: HRM develops land / builds units that are sold or leased to affordable housing orgs.	817	208	148	461	453	333	272	252	229	54	102	166	534
	51%	50%	53%	51%	54%	48%	56%	48%	53%	50%	50%	47%	54%
Municipal Housing Provider: HRM owns, manages, and finds tenants for affordable housing units	766	222	140	403	438	293	279	255	169	48	105	159	486
	48%	53%	51%	45%	53%	42%	58%	48%	39%	45%	52%	45%	49%
Rent control / cap	25	8	4	12	15	6	14	5	4	1	2	10	12
	2%	2%	1%	1%	2%	1%	3%	1%	1%	1%	1%	3%	1%
Working with multiple levels of government	7	4		3	3	3	2	1	3	1		1	6
	0%	1%		0%	0%	0%	0%	0%	1%	1%		0%	1%
Tiny homes	4		2	1	2	2		2	1		1	2	1
	0%		1%	0%	0%	0%		0%	0%		0%	1%	0%
Co-op housing	3		1	2	1	2		1	1	1		1	3
	0%		0%	0%	0%	0%		0%	0%	1%		0%	0%
Other	101	34	16	51	43	45	39	38	14	7	14	21	66
	6%	8%	6%	6%	5%	6%	8%	7%	3%	7%	7%	6%	7%
Total	1592	418	277	897	833	691	484	529	437	107	203	357	991
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



FS1. How often do you (or your household) experience food insecurity, that is, the difficulty or worry about accessing enough food for a healthy, active life?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Never	1158	261	186	711	569	544	271	357	381	112	135	229	760
	66%	57%	60%	71%	62%	71%	53%	61%	78%	85%	57%	57%	71%
Rarely	298	100	49	149	169	113	116	115	53	9	40	82	168
	17%	22%	16%	15%	18%	15%	23%	20%	11%	7%	17%	20%	16%
Sometimes	204	66	47	91	107	88	81	77	36	6	38	60	96
	12%	14%	15%	9%	12%	11%	16%	13%	7%	4%	16%	15%	9%
Often	66	27	16	23	42	15	33	19	12	2	17	20	29
	4%	6%	5%	2%	5%	2%	6%	3%	2%	2%	7%	5%	3%
Always	39	2	12	25	26	10	12	15	8	3	7	14	16
	2%	0%	4%	2%	3%	1%	2%	3%	2%	2%	3%	4%	2%
Total	1765	456	311	998	913	770	513	583	490	131	236	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

FS2. What are the greatest barriers to you always being able to get the food you need to be healthy and active?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No barriers	1054	226	178	650	515	498	227	332	359	103	127	212	681
	60%	50%	57%	65%	56%	65%	44%	57%	73%	79%	54%	52%	64%
Income (covering rent & necessities first)	511	168	106	237	299	187	229	177	84	14	85	147	263
	29%	37%	34%	24%	33%	24%	45%	30%	17%	11%	36%	36%	25%
Lack of nearby food outlets (grocery, markets, stores, etc.)	121	44	22	55	67	44	49	34	30	5	14	20	85
	7%	10%	7%	6%	7%	6%	10%	6%	6%	4%	6%	5%	8%
Lack of transport options (transit, bike ways, too far to walk, mobility issues, etc.)	171	57	33	80	87	66	78	40	37	12	24	41	99
	10%	13%	11%	8%	10%	9%	15%	7%	8%	9%	10%	10%	9%
Type of food available (culturally appropriate, diet specific, fresh food, etc.)	172	69	22	81	79	80	66	61	33	7	15	42	111
	10%	15%	7%	8%	9%	10%	13%	11%	7%	5%	6%	10%	10%



FS2. What are the greatest barriers to you always being able to get the food you need to be healthy and active?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Options for food (the type and form of food that you would prefer is not available, organic / local)	128	45	14	68	57	65	46	50	24	7	13	39	72
	7%	10%	4%	7%	6%	8%	9%	8%	5%	5%	5%	10%	7%
Access to infrastructure for cooking, storing, etc. (stove, freezer, safe storage, etc.)	39	22	3	14	15	25	21	11	6	2	10	11	18
	2%	5%	1%	1%	2%	3%	4%	2%	1%	2%	4%	3%	2%
Knowledge on how to access, prepare, store food, etc.	63	22	16	25	26	33	25	25	10	3	5	26	32
	4%	5%	5%	2%	3%	4%	5%	4%	2%	2%	2%	7%	3%
Cost	34	6	6	22	20	14	8	14	10	1	7	11	14
	2%	1%	2%	2%	2%	2%	2%	2%	2%	1%	3%	3%	1%
Grocery stores – price gouging / lack of good locations / no small stores / no delivery	10	3		7	3	6		4	3	3	2	2	5
	1%	1%		1%	0%	1%		1%	1%	2%	1%	0%	0%
Time restrictions – prevents healthy cooking / lack of time to shop / cook / prepare	6	1	1	3	4	2		5	1		1		4
	0%	0%	0%	0%	0%	0%		1%	0%		1%		0%
Other	1			1	1	1				1			1
	0%			0%	0%	0%				1%			0%
Total	1764	456	311	997	912	770	513	583	490	130	235	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



FS3. Which of the following municipally offered and supported food initiatives do you currently participate in?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
I don't participate in any municipal food initiatives	1557	405	268	885	798	697	454	518	430	116	214	355	941
	88%	89%	86%	89%	87%	91%	89%	89%	88%	89%	92%	88%	88%
Community gardens	54	13	10	31	31	19	15	21	15	1	2	11	39
	3%	3%	3%	3%	3%	2%	3%	4%	3%	1%	1%	3%	4%
Halifax Mobile Food Market	26	5	9	12	16	7	12	10	4			5	20
	1%	1%	3%	1%	2%	1%	2%	2%	1%			1%	2%
Master Composter and/or other solid waste programs	103	20	11	73	53	43	18	31	36	12	10	33	56
	6%	4%	3%	7%	6%	6%	3%	5%	7%	9%	4%	8%	5%
Food programming at Libraries	31	10	8	14	19	9	12	11	7	1	3	3	24
	2%	2%	2%	1%	2%	1%	2%	2%	1%	1%	1%	1%	2%
Food programming at recreation / community centres	22	8	6	8	14	6	8	7	4	2	5	3	10
	1%	2%	2%	1%	1%	1%	2%	1%	1%	2%	2%	1%	1%
JustFOOD: Action Plan for the Halifax Region or Halifax Food Policy Alliance	8	4	1	3	4	3	2	4	1	1	1	2	5
	0%	1%	0%	0%	0%	0%	0%	1%	0%	1%	0%	0%	0%
Other	9	2	3	3	7		2	5	1	1	2	4	3
	1%	1%	1%	0%	1%		0%	1%	0%	1%	1%	1%	0%
Total	1762	454	311	997	912	768	510	583	490	130	233	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



FS4. What food actions do you think HRM should be investing in?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
HRM should not be investing in food actions	109	27	12	70	35	64	14	36	38	13	24	29	47
	6%	6%	4%	7%	4%	8%	3%	6%	8%	10%	10%	7%	4%
Reduce barriers / encourage food uses in communities	747	228	142	377	388	317	252	247	183	47	83	166	480
	43%	50%	46%	38%	43%	42%	49%	43%	38%	37%	36%	41%	45%
Increase food programming in municipal facilities	300	90	48	162	155	135	105	105	67	19	48	71	174
	17%	20%	15%	16%	17%	18%	21%	18%	14%	15%	20%	18%	16%
Offer more food access programs like the Mobile Food Market	876	213	160	503	529	305	268	297	237	52	109	191	556
	50%	47%	52%	51%	58%	40%	52%	51%	49%	41%	46%	48%	53%
Create a usable Food Map of food assets and community resources	363	93	52	218	190	160	107	122	105	21	43	92	218
	21%	21%	17%	22%	21%	21%	21%	21%	22%	17%	18%	23%	21%
Maximize municipal facilities / land for food production / food storage / sharing / food knowledge	649	151	124	374	362	266	180	215	188	55	70	143	424
	37%	33%	40%	38%	40%	35%	35%	37%	39%	43%	30%	36%	40%
Protect and expand land for agriculture – rezone, provide access	468	120	95	254	221	225	137	149	130	43	64	117	273
	27%	26%	31%	26%	24%	30%	27%	26%	27%	34%	27%	29%	26%
Collaborate more with other levels of government and advocate for income supports	471	129	93	249	254	196	168	137	120	33	58	104	294
	27%	28%	30%	25%	28%	26%	33%	24%	25%	26%	25%	26%	28%
Prioritize JustFOOD	223	62	41	120	116	94	74	75	56	11	20	37	156
	13%	14%	13%	12%	13%	12%	15%	13%	12%	9%	9%	9%	15%
Incentivize grocers to establish in food deserts / disallow food deserts	11	2	4	4	7	3	2	4	3	1	1	1	8
	1%	0%	1%	0%	1%	0%	0%	1%	1%	1%	0%	0%	1%
Subsidies / incentive to grocer / producer to lower cost of health food	17	6	3	8	6	10	6	4	5	1	3	2	11
	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%





FS4. What food actions do you think HRM should be investing in?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Eliminate food waste – grocery stores / restaurants allowed to donate	12	1	5	6	7	5	4	6	1	1	2	3	7
	1%	0%	2%	1%	1%	1%	1%	1%	0%	1%	1%	1%	1%
Other	27	8	4	15	16	12	10	9	7	1	7	7	13
	2%	2%	1%	2%	2%	2%	2%	2%	1%	1%	3%	2%	1%
Total	1749	454	309	986	907	761	510	580	485	126	234	401	1058
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

EC1. Do you feel like there are sufficient opportunities in the region to work in the field or profession of your choice?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	458	168	88	202	243	189	197	172	69	11	44	102	298
	36%	47%	38%	30%	37%	33%	44%	35%	26%	22%	33%	38%	35%
Yes	816	190	147	479	409	376	247	320	192	39	87	168	546
	64%	53%	62%	70%	63%	67%	56%	65%	74%	78%	67%	62%	65%
Total	1275	358	235	681	652	565	444	493	261	51	131	271	843
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



EC2. Do you anticipate having to move from the municipality to find work in the field or profession of your choice?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	902	198	178	527	463	406	243	380	228	36	112	206	567
	75%	57%	75%	85%	75%	75%	59%	82%	85%	93%	81%	80%	72%
Yes (me)	223	132	41	51	102	104	148	62	11		19	34	166
	18%	38%	17%	8%	17%	19%	36%	13%	4%		14%	13%	21%
Yes (family member)	135	48	30	57	72	51	58	39	29	3	11	30	89
	11%	14%	13%	9%	12%	9%	14%	8%	11%	7%	8%	12%	11%
Total	1208	349	236	623	615	539	414	466	268	38	138	257	789
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

EC3. What is your current primary work location?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Downtown Dartmouth	111	44	17	50	48	61	50	40	18	1	12	27	69
	9%	11%	7%	9%	8%	12%	11%	8%	9%	18%	10%	10%	8%
Downtown Halifax	496	155	102	238	260	210	190	223	74	2	39	89	362
	41%	40%	44%	41%	42%	40%	42%	42%	38%	27%	35%	35%	44%
Burnside	133	46	29	57	63	61	58	58	14		10	35	83
	11%	12%	12%	10%	10%	12%	13%	11%	7%		9%	14%	10%
Bayers Lake	36	8	8	20	14	22	4	24	8	1	2	10	25
	3%	2%	4%	3%	2%	4%	1%	4%	4%	9%	2%	4%	3%
Sackville	34	6	7	22	25	9	10	21	3		4	10	21
	3%	1%	3%	4%	4%	2%	2%	4%	2%		3%	4%	3%
Bedford	70	23	12	35	41	29	31	22	18		3	15	50
	6%	6%	5%	6%	7%	5%	7%	4%	9%		3%	6%	6%
Spryfield	24	7	4	13	18	5	10	9	3	1	6	1	16
	2%	2%	2%	2%	3%	1%	2%	2%	2%	9%	6%	1%	2%
Rural HRM	86	19	14	52	42	37	19	47	17	2	15	16	55
	7%	5%	6%	9%	7%	7%	4%	9%	9%	28%	13%	6%	7%



EC3. What is your current primary work location?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Other	217	78	40	98	112	95	86	88	39	1	22	54	132
	18%	20%	17%	17%	18%	18%	19%	17%	20%	9%	20%	21%	16%
Total	1207	388	234	586	625	528	457	530	194	8	113	257	813
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

EC4. What is your current work situation?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Work from home exclusively	255	103	39	113	131	112	104	104	41	2	17	39	194
	22%	28%	17%	20%	22%	22%	23%	20%	22%	38%	15%	16%	24%
A combination of work from home and at my workplace	400	119	84	197	195	186	143	181	68	2	21	64	307
	34%	32%	36%	34%	32%	36%	32%	35%	36%	37%	19%	26%	39%
Work from my place of work exclusively	525	150	110	265	280	222	202	236	80	1	73	146	295
	44%	40%	47%	46%	46%	43%	45%	45%	43%	25%	66%	59%	37%
Total	1180	372	232	575	606	519	449	520	189	6	111	250	796
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



EC5. Once we are 'back to normal' (post-COVID), what do you expect your work situation to be?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Work from home exclusively	143 12%	50 13%	30 12%	63 11%	71 11%	61 11%	43 9%	58 11%	37 18%	2 26%	9 7%	25 10%	107 13%
A combination of work from home and at my workplace	480 39%	170 43%	91 36%	219 37%	229 36%	227 42%	190 40%	202 38%	75 37%	4 48%	19 16%	72 27%	380 46%
Work from my place of work exclusively	616 50%	175 44%	131 52%	310 52%	334 53%	258 47%	241 51%	278 52%	88 44%	2 25%	94 77%	165 63%	344 41%
Total	1238 100%	395 100%	252 100%	592 100%	635 100%	547 100%	473 100%	539 100%	200 100%	8 100%	122 100%	262 100%	830 100%

EC6. If you were able to choose, which option best describes your preferred work situation?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Work from home exclusively	286 22%	98 24%	55 21%	133 21%	154 23%	111 19%	102 21%	126 23%	49 22%	3 20%	28 21%	65 23%	187 22%
A combination of work from home and at my workplace	689 53%	227 55%	149 56%	313 49%	345 51%	321 56%	276 56%	286 52%	111 49%	7 48%	56 41%	120 43%	502 58%
Work from my place of work exclusively	332 25%	85 21%	61 23%	187 30%	177 26%	144 25%	118 24%	142 26%	64 29%	5 32%	51 38%	95 34%	177 20%
Total	1308 100%	411 100%	264 100%	633 100%	676 100%	575 100%	496 100%	554 100%	225 100%	14 100%	135 100%	280 100%	866 100%



IN1_A. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place to live.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	38	10	8	20	16	17	14	13	6	1	5	10	21
	2%	2%	3%	2%	2%	2%	3%	2%	1%	1%	2%	3%	2%
Dissatisfied	116	35	25	56	56	50	60	35	18	1	15	35	63
	7%	8%	8%	6%	6%	7%	12%	6%	4%	1%	7%	9%	6%
Satisfied	1062	284	204	573	580	434	321	372	273	65	156	247	626
	61%	63%	66%	58%	64%	57%	63%	64%	56%	51%	67%	61%	59%
Very satisfied	539	124	71	343	257	262	113	161	192	61	55	110	355
	31%	27%	23%	35%	28%	34%	22%	28%	39%	48%	24%	27%	33%
Total	1754	454	308	992	910	763	508	581	489	128	232	402	1064
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

IN1_B. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place to work.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	59	21	15	23	22	32	29	20	8		9	15	35
	4%	5%	5%	3%	3%	5%	6%	4%	2%		5%	4%	4%
Dissatisfied	183	66	35	81	98	71	85	65	23	4	10	48	119
	12%	17%	12%	10%	13%	11%	18%	12%	6%	5%	6%	14%	12%
Satisfied	917	238	183	496	487	388	286	342	222	48	131	210	557
	61%	60%	64%	61%	63%	59%	59%	62%	61%	65%	75%	62%	59%
Very satisfied	340	72	51	217	169	164	83	123	110	22	26	65	240
	23%	18%	18%	27%	22%	25%	17%	22%	30%	30%	15%	19%	25%
Total	1499	397	285	817	775	655	482	550	363	73	176	339	951
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



IN1_C. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for recreation and play.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	47	13	11	23	17	22	12	23	9	2	4	13	28
	3%	3%	4%	2%	2%	3%	2%	4%	2%	2%	2%	3%	3%
Dissatisfied	197	47	40	110	93	92	72	71	41	5	30	48	109
	12%	10%	13%	12%	11%	12%	14%	12%	9%	4%	14%	12%	10%
Satisfied	1047	280	196	571	550	446	304	346	293	75	142	252	625
	61%	62%	64%	60%	63%	59%	60%	61%	62%	64%	64%	65%	59%
Very satisfied	420	111	59	251	217	194	117	132	128	35	44	74	291
	25%	25%	19%	26%	25%	26%	23%	23%	27%	30%	20%	19%	28%
Total	1712	450	306	955	877	754	506	572	471	117	221	386	1053
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

IN1_D. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place to raise a family.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	46	18	8	21	13	24	27	13	5		7	10	29
	3%	5%	3%	2%	2%	4%	6%	3%	1%		4%	3%	3%
Dissatisfied	128	53	32	42	73	47	76	30	18	1	16	34	75
	9%	15%	12%	5%	9%	7%	18%	6%	4%	1%	8%	10%	8%
Satisfied	868	207	155	506	468	367	227	325	235	59	124	223	498
	58%	58%	59%	58%	61%	55%	54%	65%	55%	52%	61%	63%	56%
Very satisfied	456	80	66	309	214	223	90	131	168	54	56	89	291
	30%	22%	25%	35%	28%	34%	21%	26%	39%	47%	28%	25%	33%
Total	1497	357	262	878	768	662	420	500	426	114	203	357	893
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



IN1_E. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for young people.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	102	44	23	35	45	47	68	22	11		12	29	61
	7%	11%	8%	4%	6%	7%	14%	4%	3%		6%	8%	6%
Dissatisfied	237	67	47	123	121	99	89	87	53	6	39	58	130
	15%	16%	17%	14%	15%	15%	18%	17%	13%	5%	19%	17%	14%
Satisfied	877	211	159	507	463	386	234	317	236	66	122	209	525
	57%	52%	57%	59%	58%	56%	48%	61%	59%	63%	60%	59%	55%
Very satisfied	332	87	49	195	168	152	101	91	103	33	32	55	234
	21%	21%	18%	23%	21%	22%	21%	18%	26%	31%	16%	16%	25%
Total	1548	409	279	861	798	683	492	517	402	105	205	352	949
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

IN1_F. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place to retire.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	100	27	29	44	39	50	41	39	17	1	11	34	53
	7%	8%	11%	5%	5%	7%	11%	8%	4%	1%	5%	9%	6%
Dissatisfied	227	52	50	125	125	90	81	82	56	3	23	55	138
	15%	16%	19%	14%	16%	13%	22%	17%	12%	2%	11%	15%	16%
Satisfied	780	166	134	481	409	343	175	277	243	58	112	179	462
	52%	50%	51%	52%	53%	51%	47%	57%	50%	46%	55%	49%	52%
Very satisfied	407	87	49	271	201	191	76	89	164	65	59	97	236
	27%	26%	19%	29%	26%	28%	20%	18%	34%	51%	29%	27%	26%
Total	1514	331	262	921	775	674	374	486	480	127	205	365	890
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



IN1_G. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for people of colour.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	144	45	28	70	84	43	64	59	14	5	10	23	112
	12%	16%	13%	11%	13%	9%	18%	16%	4%	6%	6%	8%	16%
Dissatisfied	362	84	94	184	239	105	124	129	86	17	40	66	248
	31%	30%	42%	28%	38%	22%	35%	35%	26%	20%	23%	23%	37%
Satisfied	494	119	78	298	239	245	125	139	174	49	96	149	233
	43%	42%	35%	45%	38%	51%	35%	37%	53%	57%	56%	53%	34%
Very satisfied	160	31	25	104	64	85	39	44	57	15	26	45	84
	14%	11%	11%	16%	10%	18%	11%	12%	17%	17%	15%	16%	12%
Total	1161	279	224	657	626	478	352	370	331	87	171	282	677
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

IN1_H. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for people of African descent.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	150	45	31	74	84	47	62	63	17	5	10	22	116
	14%	18%	15%	12%	14%	11%	19%	18%	6%	6%	6%	8%	18%
Dissatisfied	360	85	84	190	243	100	124	120	87	22	36	69	250
	33%	34%	41%	30%	41%	22%	38%	34%	28%	25%	22%	26%	39%
Satisfied	453	100	69	285	219	226	114	127	159	46	96	141	199
	41%	40%	34%	44%	37%	50%	35%	36%	51%	54%	59%	52%	31%
Very satisfied	135	22	20	92	50	75	29	41	48	13	21	37	73
	12%	9%	10%	14%	8%	17%	9%	12%	15%	15%	13%	14%	11%
Total	1098	252	204	641	596	449	330	352	311	86	163	270	638
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



IN1_I. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for African Nova Scotians.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	147	43	32	72	85	44	60	63	17	4	8	23	114
	13%	18%	16%	11%	14%	10%	19%	18%	5%	5%	5%	9%	18%
Dissatisfied	369	86	85	198	247	104	124	126	92	21	38	68	256
	34%	35%	42%	31%	42%	23%	39%	36%	29%	24%	23%	25%	41%
Satisfied	440	92	66	281	209	222	108	116	162	47	94	139	190
	40%	38%	33%	44%	35%	50%	34%	33%	51%	55%	58%	52%	30%
Very satisfied	137	23	19	95	52	76	29	42	48	14	23	38	72
	13%	10%	9%	15%	9%	17%	9%	12%	15%	16%	14%	14%	11%
Total	1093	244	202	646	594	445	321	347	319	86	164	269	632
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

IN1_J. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for Indigenous people.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	180	53	41	87	103	55	72	75	24	7	10	30	139
	16%	21%	19%	14%	17%	12%	21%	21%	8%	9%	6%	11%	22%
Dissatisfied	376	85	92	199	251	108	133	121	99	17	44	73	252
	34%	34%	44%	31%	42%	24%	40%	35%	31%	21%	27%	28%	39%
Satisfied	405	92	56	257	194	204	102	108	145	44	89	121	180
	37%	37%	27%	41%	32%	46%	30%	31%	46%	55%	54%	46%	28%
Very satisfied	135	22	21	92	49	77	29	43	47	12	23	41	67
	12%	9%	10%	15%	8%	17%	9%	12%	15%	15%	14%	16%	11%
Total	1096	252	209	635	596	443	336	347	314	79	166	265	638
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



IN1_K. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for people who identify as women and girls.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	61	22	10	30	29	22	27	23	9		5	15	41
	4%	6%	4%	4%	3%	4%	6%	5%	2%		3%	5%	5%
Dissatisfied	203	64	48	91	133	52	87	71	33	8	14	36	149
	14%	18%	19%	11%	16%	10%	20%	15%	9%	8%	8%	11%	17%
Satisfied	921	220	163	539	561	331	264	304	266	69	143	211	542
	65%	61%	63%	67%	68%	64%	59%	65%	70%	73%	76%	67%	62%
Very satisfied	231	54	38	138	107	115	66	71	71	18	25	54	146
	16%	15%	15%	17%	13%	22%	15%	15%	19%	19%	13%	17%	17%
Total	1417	360	258	798	830	519	443	469	380	95	188	317	879
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

IN1_L. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for people who are 2SLGBTQ+.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	63	21	11	31	31	23	27	25	8	1	3	10	50
	6%	8%	5%	5%	5%	5%	8%	7%	3%	1%	2%	4%	8%
Dissatisfied	204	47	57	100	128	59	79	67	44	12	23	41	137
	19%	19%	27%	16%	21%	14%	23%	18%	15%	18%	15%	17%	21%
Satisfied	642	156	110	376	375	244	188	211	190	43	106	157	365
	59%	61%	53%	61%	62%	58%	55%	58%	66%	64%	67%	63%	56%
Very satisfied	173	31	30	112	71	94	50	60	47	11	26	41	100
	16%	12%	14%	18%	12%	22%	14%	17%	16%	17%	17%	16%	15%
Total	1082	255	208	619	605	419	344	363	289	67	159	248	652
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



IN1_M. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for people who identify as gender non-conforming.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	76	29	11	36	35	28	33	31	10	1	2	13	61
	7%	12%	5%	6%	6%	7%	10%	9%	4%	1%	1%	5%	10%
Dissatisfied	229	43	70	116	151	57	92	68	51	15	25	48	151
	23%	18%	35%	20%	27%	14%	27%	21%	19%	23%	17%	20%	25%
Satisfied	566	148	94	324	319	231	171	183	167	35	102	144	306
	56%	60%	48%	57%	56%	58%	50%	56%	62%	55%	69%	59%	51%
Very satisfied	145	27	24	95	60	80	44	46	41	13	19	38	84
	14%	11%	12%	17%	11%	20%	13%	14%	15%	21%	13%	16%	14%
Total	1017	247	198	571	565	395	340	327	268	63	148	244	602
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

IN1_N. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for persons with disabilities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	162	39	43	80	100	44	70	56	26	4	15	29	115
	13%	14%	17%	11%	15%	8%	19%	14%	7%	4%	8%	9%	16%
Dissatisfied	476	100	104	272	290	160	154	151	129	34	63	98	304
	38%	35%	43%	37%	42%	31%	41%	37%	36%	35%	33%	31%	42%
Satisfied	509	115	82	312	251	247	113	168	171	49	91	153	250
	40%	40%	33%	43%	37%	47%	30%	41%	47%	50%	49%	48%	34%
Very satisfied	117	31	16	70	44	70	36	33	35	11	19	36	59
	9%	11%	7%	10%	6%	13%	10%	8%	10%	11%	10%	11%	8%
Total	1263	284	244	734	685	521	373	407	361	98	188	316	729
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



IN1_O. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for people who do not have English as their first language.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	87	30	15	42	47	30	45	27	12	1	6	10	70
	8%	10%	7%	7%	8%	6%	13%	7%	4%	2%	4%	4%	11%
Dissatisfied	323	98	73	152	199	108	123	114	63	19	39	68	211
	29%	34%	35%	24%	34%	23%	36%	31%	21%	23%	26%	25%	32%
Satisfied	603	135	103	366	307	276	144	199	197	53	94	168	323
	54%	47%	50%	59%	52%	58%	42%	54%	64%	66%	62%	61%	49%
Very satisfied	105	25	16	64	37	64	31	30	33	8	12	29	61
	9%	9%	8%	10%	6%	13%	9%	8%	11%	9%	8%	11%	9%
Total	1118	288	207	623	589	478	344	369	305	81	152	276	666
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

IN1_P. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for newcomers / immigrants.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	75	26	15	34	43	26	39	20	14	1	9	10	55
	6%	8%	7%	5%	7%	5%	11%	5%	4%	1%	5%	4%	8%
Dissatisfied	236	58	65	113	154	67	72	101	48	12	28	41	159
	20%	18%	30%	17%	25%	13%	20%	26%	14%	12%	16%	14%	22%
Satisfied	733	201	110	422	370	338	200	217	234	68	114	191	408
	61%	62%	51%	64%	60%	64%	56%	56%	69%	70%	66%	68%	57%
Very satisfied	157	38	27	92	52	95	44	49	45	16	21	41	93
	13%	12%	12%	14%	8%	18%	12%	13%	13%	16%	12%	15%	13%
Total	1201	323	216	661	619	526	354	386	342	97	172	284	715
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



IN1_Q. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The efforts of the municipality to help combat racism.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	200	59	38	104	119	62	98	67	23	8	25	33	141
	15%	17%	16%	13%	16%	11%	24%	15%	6%	8%	13%	11%	17%
Dissatisfied	486	136	112	238	299	166	148	179	124	28	51	88	332
	36%	40%	47%	30%	41%	29%	36%	39%	33%	29%	27%	29%	40%
Satisfied	552	127	66	359	262	275	129	170	186	54	101	149	288
	41%	37%	28%	46%	36%	48%	32%	37%	50%	56%	53%	49%	35%
Very satisfied	120	17	21	82	42	74	31	41	40	7	14	36	68
	9%	5%	9%	10%	6%	13%	8%	9%	11%	7%	7%	12%	8%
Total	1359	338	237	784	721	577	406	457	374	97	191	306	828
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

IN2_A. For the following question please select the response that most closely reflects your opinion: I like the neighbourhood I live in.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	18	6	5	7	3	11	10	5	3		4	3	12
	1%	1%	2%	1%	0%	1%	2%	1%	1%		2%	1%	1%
Disagree	70	25	12	34	33	32	31	23	12		10	22	36
	4%	5%	4%	3%	4%	4%	6%	4%	3%		4%	5%	3%
Agree	825	242	154	429	423	368	297	268	185	48	120	189	487
	47%	54%	50%	43%	46%	48%	59%	46%	38%	37%	51%	47%	46%
Strongly agree	841	179	136	527	451	353	168	285	289	83	100	192	525
	48%	40%	44%	53%	50%	46%	33%	49%	59%	63%	43%	47%	50%
Total	1755	451	308	996	910	764	506	581	490	131	233	405	1061
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



IN2_B. For the following question please select the response that most closely reflects your opinion: I know my neighbours.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	108	48	25	36	36	61	62	31	12	2	16	26	66
	6%	11%	8%	4%	4%	8%	12%	5%	2%	2%	7%	6%	6%
Disagree	391	139	98	155	223	150	183	130	64	7	39	72	268
	23%	31%	32%	16%	25%	20%	37%	23%	13%	6%	17%	18%	25%
Agree	806	185	113	509	406	366	184	265	259	68	128	194	457
	47%	42%	37%	52%	45%	48%	37%	46%	53%	54%	55%	49%	43%
Strongly agree	428	72	68	288	232	179	70	150	150	50	47	107	262
	25%	16%	22%	29%	26%	24%	14%	26%	31%	39%	21%	27%	25%
Total	1734	444	303	987	897	756	499	576	484	128	230	398	1053
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

IN2_C. For the following question please select the response that most closely reflects your opinion: I feel like I'm connected to my neighbourhood.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	116	43	29	44	49	56	68	33	12	1	14	29	70
	7%	10%	10%	5%	6%	8%	14%	6%	3%	1%	7%	7%	7%
Disagree	455	170	89	196	236	201	198	158	80	10	60	84	299
	27%	40%	31%	20%	27%	27%	41%	28%	17%	8%	27%	22%	29%
Agree	765	165	120	480	383	341	163	248	252	72	108	184	447
	45%	39%	41%	50%	44%	46%	34%	45%	54%	56%	49%	47%	44%
Strongly agree	346	46	53	248	195	144	50	118	127	46	38	91	207
	21%	11%	18%	26%	23%	19%	10%	21%	27%	36%	17%	23%	20%
Total	1681	424	290	968	863	742	478	556	471	129	220	388	1022
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



IN2_D. For the following question please select the response that most closely reflects your opinion: If I had an emergency, even people I did not know in my neighbourhood would be willing to help.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	56	21	17	17	23	28	31	13	10	1	8	12	34
	4%	6%	6%	2%	3%	4%	7%	3%	2%	1%	4%	3%	4%
Disagree	174	59	28	87	83	81	80	60	28	4	28	41	101
	11%	16%	11%	10%	11%	12%	18%	12%	7%	3%	14%	12%	11%
Agree	882	227	158	497	457	380	265	272	245	71	113	197	546
	58%	61%	59%	56%	58%	57%	61%	54%	57%	60%	57%	55%	59%
Strongly agree	414	63	63	289	223	179	61	157	145	43	48	106	248
	27%	17%	24%	32%	28%	27%	14%	31%	34%	36%	24%	30%	27%
Total	1526	370	265	890	785	668	438	502	428	119	197	356	929
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

IN2_E. For the following question please select the response that most closely reflects your opinion: My community welcomes all cultures.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	24	7	9	8	4	12	14	6	3		1	12	11
	2%	2%	4%	1%	1%	2%	3%	1%	1%		0%	4%	1%
Disagree	168	57	36	75	106	49	74	54	31	6	15	23	123
	11%	16%	14%	9%	15%	7%	18%	11%	7%	6%	8%	7%	14%
Agree	953	239	155	559	476	443	264	306	280	75	149	222	552
	65%	65%	62%	66%	65%	67%	63%	64%	67%	68%	73%	66%	63%
Strongly agree	314	64	48	201	144	159	64	111	103	28	38	79	189
	21%	17%	19%	24%	20%	24%	15%	23%	25%	26%	19%	23%	22%
Total	1459	367	249	843	730	663	416	476	418	109	203	337	876
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



IN2_F. For the following question please select the response that most closely reflects your opinion: There are people in my community that are similar to me.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	26	9	7	10	6	17	10	12	3		2	1	23
	2%	2%	2%	1%	1%	2%	2%	2%	1%		1%	0%	2%
Disagree	110	39	23	48	57	36	49	37	17	2	16	26	64
	7%	9%	8%	5%	7%	5%	10%	7%	3%	2%	8%	7%	6%
Agree	1044	286	175	583	540	457	307	344	286	75	137	235	639
	62%	67%	61%	61%	63%	62%	65%	62%	60%	61%	64%	62%	62%
Strongly agree	493	91	81	321	259	222	107	160	170	47	58	120	303
	29%	21%	28%	33%	30%	30%	23%	29%	36%	38%	27%	31%	29%
Total	1672	425	285	962	862	732	474	552	476	124	213	381	1029
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

IN2_G. For the following question please select the response that most closely reflects your opinion: I feel safe from violence in public spaces in my community.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	46	11	16	19	18	22	19	17	10	1	10	9	26
	3%	3%	5%	2%	2%	3%	4%	3%	2%	1%	5%	2%	2%
Disagree	213	67	45	102	118	79	86	70	43	9	37	54	116
	12%	15%	15%	10%	13%	10%	17%	12%	9%	7%	16%	14%	11%
Agree	1030	267	171	592	558	429	290	332	295	79	133	225	634
	60%	60%	57%	60%	63%	57%	58%	58%	62%	61%	59%	57%	60%
Strongly agree	434	98	69	267	196	228	103	155	130	39	46	108	273
	25%	22%	23%	27%	22%	30%	21%	27%	27%	30%	20%	27%	26%
Total	1724	443	301	980	890	757	498	573	478	129	227	396	1049
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



IN2_H. For the following question please select the response that most closely reflects your opinion: The municipality is accessible to persons with disabilities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	119	33	31	54	64	37	52	49	13	3	12	23	84
	9%	10%	13%	7%	9%	6%	13%	11%	3%	2%	6%	7%	11%
Disagree	421	106	79	236	240	159	138	145	106	23	56	74	283
	32%	33%	33%	31%	35%	27%	36%	33%	28%	22%	29%	23%	36%
Agree	653	151	108	394	325	311	156	204	218	63	111	178	337
	49%	47%	46%	51%	47%	53%	41%	47%	57%	60%	57%	56%	43%
Strongly agree	138	32	19	87	56	79	37	38	45	16	15	40	79
	10%	10%	8%	11%	8%	13%	10%	9%	12%	15%	8%	13%	10%
Total	1330	322	238	770	685	586	383	435	381	104	193	316	782
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**IN2_I. For the following question please select the response that most closely reflects your opinion
The municipality acknowledges and highlights the Indigenous history of the region.**

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	142	52	28	61	82	46	74	45	16	3	11	28	102
	11%	16%	12%	8%	12%	8%	19%	11%	5%	3%	7%	10%	12%
Disagree	439	108	101	230	269	151	155	159	96	25	49	83	300
	34%	33%	43%	31%	40%	27%	40%	37%	27%	28%	31%	29%	37%
Agree	583	135	79	369	281	281	129	180	205	52	78	151	333
	45%	42%	34%	50%	41%	51%	33%	42%	58%	58%	50%	52%	41%
Strongly agree	132	29	24	79	48	75	33	47	37	10	19	28	82
	10%	9%	10%	11%	7%	14%	9%	11%	11%	11%	12%	10%	10%
Total	1296	324	233	739	681	553	391	431	355	90	156	290	817
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**IN2_J. For the following question please select the response that most closely reflects your opinion:
The municipality's programs and facilities are inclusive for people of different genders, races, or abilities.**

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	69	32	19	18	30	27	35	24	8	1	5	17	47
	5%	10%	8%	2%	5%	5%	9%	6%	2%	1%	3%	6%	6%
Disagree	214	61	41	113	134	68	74	86	42	8	20	41	153
	17%	18%	18%	15%	20%	12%	19%	20%	12%	9%	11%	13%	19%
Agree	842	219	132	491	430	387	238	263	248	73	125	207	485
	65%	65%	60%	67%	66%	67%	61%	62%	70%	75%	72%	68%	62%
Strongly agree	166	25	30	110	62	96	42	51	55	15	24	39	99
	13%	8%	14%	15%	9%	17%	11%	12%	16%	16%	14%	13%	13%
Total	1291	337	221	732	656	578	388	424	353	97	174	304	783
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

IN2_K. For the following question please select the response that most closely reflects your opinion: The municipality as a community is inclusive of diversity.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	63	26	17	21	26	26	25	30	7	1	3	19	41
	4%	7%	6%	3%	3%	4%	6%	6%	2%	1%	2%	6%	5%
Disagree	245	73	54	118	152	77	86	95	49	10	15	36	191
	17%	20%	21%	14%	21%	12%	20%	20%	12%	10%	8%	11%	21%
Agree	929	223	156	549	480	424	249	300	277	77	133	220	540
	65%	62%	61%	67%	65%	66%	59%	62%	70%	75%	73%	68%	61%
Strongly agree	202	40	30	133	80	115	63	59	63	15	31	49	120
	14%	11%	12%	16%	11%	18%	15%	12%	16%	14%	17%	15%	13%
Total	1440	362	257	822	738	642	422	483	397	102	182	324	892
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



IN3. What could the municipality do to help improve inclusiveness / sense of connectedness?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Nothing - no improvements needed	122	26	21	74	43	76	29	30	42	19	21	33	61
	15%	12%	15%	16%	10%	22%	12%	11%	19%	33%	24%	20%	11%
Encourage community gatherings / socializing	100	33	18	48	58	38	31	39	24	4	6	27	64
	12%	16%	13%	11%	14%	11%	13%	14%	11%	7%	7%	16%	12%
Hold multicultural events	57	24	7	26	34	23	21	19	15	2	2	12	41
	7%	11%	5%	6%	8%	7%	9%	7%	7%	4%	2%	7%	8%
Focus on Indigenous issues	27	4	8	16	16	8	10	12	5		3	4	20
	3%	2%	5%	3%	4%	2%	4%	4%	2%		4%	2%	4%
Focus on disabilities (including mental health)	14	4	2	8	11	2	6	5	2	1	4	4	6
	2%	2%	2%	2%	3%	1%	3%	2%	1%	1%	5%	2%	1%
Focus on homelessness / poverty	34	13	8	13	21	7	20	10	3	1	7	5	23
	4%	6%	5%	3%	5%	2%	9%	3%	1%	1%	7%	3%	4%
Focus on racism / discrimination	19	1	8	10	12	8	6	7	4	1	3	1	15
	2%	0%	6%	2%	3%	2%	3%	3%	2%	2%	3%	1%	3%
Focus on rural areas / all of HRM	9	2	1	6	5	4		5	3		1	4	4
	1%	1%	1%	1%	1%	1%		2%	1%		1%	2%	1%
Focus on other ethnicities / newcomers (other than Indigenous)	22	5	7	10	13	9	6	10	5	1		4	18
	3%	2%	5%	2%	3%	3%	3%	4%	2%	2%		3%	3%
Support businesses to hire diversely / owned by BIPOC	10	4	1	5	3	4	4	3	3		1		9
	1%	2%	1%	1%	1%	1%	2%	1%	1%		1%		2%
Education / workshops	92	18	12	62	55	28	23	31	28	8	8	23	59
	11%	9%	8%	14%	13%	8%	9%	11%	12%	14%	9%	14%	11%
Raise awareness / listen	28	6	4	18	14	11	6	10	8	3	1	2	24
	3%	3%	3%	4%	3%	3%	3%	4%	3%	5%	2%	1%	4%
Acknowledgement of historical issues	26	8	8	10	15	10	12	9	5	1	1	1	24
	3%	4%	5%	2%	3%	3%	5%	3%	2%	1%	1%	0%	5%
Increase access to housing / affordable housing	48	15	10	23	32	13	23	14	9	1	5	6	35
	6%	7%	7%	5%	7%	4%	9%	5%	4%	1%	5%	4%	7%





IN3. What could the municipality do to help improve inclusiveness / sense of connectedness?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Engagement with community (e.g. surveys, working groups, committees, newsletters)	36	13	7	16	22	13	14	10	8	2	6	5	24
	4%	6%	5%	3%	5%	4%	6%	3%	4%	4%	6%	3%	4%
Use inclusive language / terminology / advertising	11	4	2	4	7	2	2	6	3	1	1	2	9
	1%	2%	2%	1%	2%	1%	1%	2%	1%	1%	1%	1%	2%
Treat people with respect / dignity	11	2	1	9	5	5	6		4	1	1	2	9
	1%	1%	0%	2%	1%	1%	3%		2%	1%	1%	1%	2%
Have services / information in more languages	13		6	7	6	5	4	5	3	1	1	4	8
	2%		4%	2%	1%	1%	2%	2%	1%	1%	1%	2%	2%
Greater transparency	8	2	2	4	2	4	2	4	1	1	3	2	2
	1%	1%	1%	1%	0%	1%	1%	1%	0%	2%	4%	1%	0%
Build infrastructure for people to gather within community	29	10	5	14	15	12	6	15	6	2	2	5	19
	4%	5%	4%	3%	3%	4%	3%	5%	3%	4%	2%	3%	4%
Diversity on Council and city staff	57	11	8	37	31	22	12	30	13	1	1	4	50
	7%	5%	6%	8%	7%	6%	5%	11%	6%	2%	2%	2%	9%
Accessible municipal infrastructure	46	15	12	19	31	13	18	17	9	1	4	11	30
	6%	7%	8%	4%	7%	4%	8%	6%	4%	2%	5%	6%	6%
Affordable kids / recreational programs / childcare	17	2	2	13	9	8	4	10	3		1	1	14
	2%	1%	1%	3%	2%	2%	2%	3%	1%		1%	1%	3%
Access to / more programs / support groups	38	10	2	25	23	13	14	12	8	3	2	4	30
	5%	5%	2%	6%	5%	4%	6%	4%	3%	5%	2%	3%	6%
Policing – address racist profiling, retraining, defund	59	15	17	28	38	13	28	23	5	3	6	9	44
	7%	7%	11%	6%	9%	4%	12%	8%	2%	4%	7%	6%	8%
Address transportation issues	26	4	5	17	13	10	4	13	6	2	1	4	19
	3%	2%	4%	4%	3%	3%	2%	5%	3%	4%	1%	2%	3%
Keep up the good work / keep doing the same thing	11	2	1	8	7	4		4	4	3		1	10
	1%	1%	1%	2%	2%	1%		1%	2%	5%		0%	2%

IN3. What could the municipality do to help improve inclusiveness / sense of connectedness?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Repercussions / punishments for anyone being racist / discriminatory	8		2	5	4	2	3	2	2		1	3	3
	1%		1%	1%	1%	1%	1%	1%	1%		1%	2%	1%
Throw away the labels / all people should be respected (labels cause division)	32	7	7	18	9	20	2	14	13	1	4	11	15
	4%	3%	4%	4%	2%	6%	1%	5%	6%	1%	5%	7%	3%
Other	84	27	8	49	36	41	23	29	25	4	8	18	58
	10%	13%	5%	11%	8%	12%	10%	10%	11%	7%	9%	11%	11%
Ask / work with those affected groups – give resources, space	41	9	8	25	29	9	10	17	12	3	1	4	37
	5%	4%	5%	5%	7%	3%	4%	6%	5%	5%	1%	2%	7%
Municipality should not be involved in this	15	3	1	11	6	8	2	6	6	1	1	2	11
	2%	1%	1%	2%	1%	2%	1%	2%	3%	1%	1%	1%	2%
Total	814	212	145	457	429	339	239	279	224	57	87	168	537
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



EV1_A. Overall, how satisfied are you with the municipality's efforts on the following environment action: Reducing greenhouse gas emissions.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	134	47	30	57	69	50	66	46	17	4	12	33	87
	11%	16%	14%	9%	12%	9%	19%	12%	5%	4%	8%	12%	12%
Dissatisfied	464	121	99	244	233	199	148	145	119	35	53	81	313
	39%	40%	46%	36%	41%	36%	43%	38%	36%	37%	35%	29%	44%
Satisfied	517	121	72	324	246	259	109	163	185	48	78	148	276
	44%	40%	33%	48%	43%	47%	31%	43%	55%	52%	51%	53%	38%
Very satisfied	72	12	15	45	25	44	23	28	14	6	9	16	44
	6%	4%	7%	7%	4%	8%	7%	7%	4%	7%	6%	6%	6%
Total	1187	301	216	670	573	551	346	381	335	93	153	278	720
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

EV1_B. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Wildfires.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	40	14	10	16	12	20	17	13	7	2	1	13	24
	5%	7%	7%	4%	3%	5%	7%	5%	3%	3%	1%	6%	6%
Dissatisfied	161	40	25	96	84	68	54	43	46	15	17	44	96
	20%	20%	19%	21%	23%	18%	24%	16%	21%	21%	14%	20%	22%
Satisfied	529	130	90	309	254	261	138	183	152	49	94	150	272
	67%	65%	68%	68%	68%	68%	62%	70%	70%	68%	75%	69%	64%
Very satisfied	58	17	8	34	22	32	15	23	13	6	12	9	35
	7%	8%	6%	7%	6%	8%	7%	9%	6%	8%	10%	4%	8%
Total	788	200	133	454	371	381	223	261	218	71	124	216	426
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



EV1_C. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Coastal flooding (from ocean).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	85	25	18	43	43	28	33	28	17	6	2	22	60
	10%	10%	12%	9%	10%	7%	12%	10%	7%	9%	1%	10%	11%
Dissatisfied	280	71	42	167	136	135	93	63	91	27	34	66	176
	32%	30%	27%	33%	31%	32%	34%	22%	36%	39%	27%	30%	34%
Satisfied	469	121	86	263	234	222	129	169	132	34	81	123	255
	53%	51%	56%	53%	54%	53%	47%	60%	53%	49%	63%	56%	49%
Very satisfied	54	19	8	27	20	33	19	20	11	3	12	10	30
	6%	8%	5%	5%	5%	8%	7%	7%	4%	4%	9%	5%	6%
Total	889	236	154	499	433	419	274	280	251	70	129	221	520
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

EV1_D. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Overland flooding (from rivers or rain).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	58	22	11	25	28	18	27	16	11	2	1	14	41
	7%	10%	8%	5%	7%	4%	11%	6%	5%	3%	1%	7%	9%
Dissatisfied	246	61	45	141	127	109	77	68	77	22	29	64	147
	30%	27%	31%	31%	32%	28%	31%	25%	34%	35%	25%	30%	31%
Satisfied	469	124	78	268	215	240	130	168	131	37	76	122	261
	57%	56%	55%	58%	55%	61%	52%	62%	57%	58%	66%	58%	55%
Very satisfied	49	13	9	26	21	27	15	20	10	3	9	9	29
	6%	6%	6%	6%	5%	7%	6%	8%	4%	4%	8%	4%	6%
Total	823	220	142	460	391	394	248	272	229	64	116	209	478
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



EV1_E. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Heat waves.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	75	34	14	27	31	30	35	24	13	2	6	21	46
	8%	13%	9%	5%	7%	7%	12%	8%	5%	3%	4%	9%	9%
Dissatisfied	316	93	57	166	172	132	122	89	79	20	30	69	211
	34%	36%	34%	33%	36%	32%	41%	30%	31%	32%	22%	30%	39%
Satisfied	486	118	83	286	242	231	119	170	155	37	90	131	255
	52%	46%	50%	56%	51%	56%	40%	57%	60%	59%	67%	56%	47%
Very satisfied	54	12	11	30	28	23	21	18	9	4	8	12	31
	6%	5%	7%	6%	6%	5%	7%	6%	4%	6%	6%	5%	6%
Total	930	256	165	509	474	417	297	300	256	62	134	233	543
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

EV1_F. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Drought.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	50	20	12	18	20	20	23	16	10	1	1	16	32
	7%	10%	10%	4%	6%	6%	10%	7%	5%	1%	1%	8%	8%
Dissatisfied	220	60	39	121	114	96	73	67	59	15	19	53	140
	30%	30%	31%	30%	32%	28%	33%	27%	28%	32%	18%	28%	34%
Satisfied	415	101	68	246	196	206	105	145	131	30	75	114	214
	57%	51%	54%	60%	56%	60%	48%	59%	63%	62%	72%	59%	52%
Very satisfied	49	18	6	25	23	23	17	20	8	2	10	9	28
	7%	9%	5%	6%	6%	7%	8%	8%	4%	4%	9%	5%	7%
Total	734	198	125	410	352	346	217	247	209	48	105	193	414
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



EV1_G. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Invasive species.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	106	35	26	45	40	49	46	26	25	6	9	32	60
	13%	16%	17%	10%	10%	13%	18%	10%	11%	11%	9%	15%	13%
Dissatisfied	259	64	46	150	139	110	81	71	85	17	26	64	163
	32%	30%	30%	33%	36%	28%	32%	27%	38%	30%	24%	30%	34%
Satisfied	412	102	74	236	190	211	117	153	107	31	67	110	224
	50%	48%	49%	52%	49%	54%	46%	57%	48%	54%	61%	52%	47%
Very satisfied	41	14	5	23	20	19	12	18	7	3	8	6	25
	5%	6%	3%	5%	5%	5%	5%	7%	3%	5%	7%	3%	5%
Total	818	213	151	454	390	389	256	268	224	58	110	213	472
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

EV1_H. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Hurricanes.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	57	19	11	28	27	22	21	22	11	3	3	15	36
	5%	6%	5%	4%	4%	4%	6%	6%	3%	3%	2%	5%	5%
Dissatisfied	242	73	47	123	113	115	93	68	64	14	30	61	145
	20%	23%	22%	17%	18%	21%	26%	17%	18%	15%	18%	20%	20%
Satisfied	852	207	146	498	455	371	226	276	262	69	118	216	494
	69%	64%	67%	71%	71%	68%	62%	68%	73%	75%	71%	70%	67%
Very satisfied	91	24	13	54	46	41	25	38	20	6	16	16	57
	7%	8%	6%	8%	7%	7%	7%	9%	6%	7%	9%	5%	8%
Total	1242	322	217	702	642	548	364	404	357	92	167	308	733
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



EV1_I. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Winter storms.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	118	31	29	59	47	58	46	44	23	3	17	27	71
	8%	9%	12%	7%	7%	9%	11%	10%	6%	3%	10%	8%	8%
Dissatisfied	368	107	57	204	198	153	145	107	89	19	42	87	228
	26%	31%	23%	25%	28%	25%	36%	24%	22%	18%	23%	26%	27%
Satisfied	808	179	141	488	419	358	180	264	271	75	101	202	479
	58%	52%	57%	60%	58%	58%	45%	58%	66%	71%	56%	60%	57%
Very satisfied	106	26	19	61	53	51	29	40	26	9	20	23	61
	8%	8%	8%	8%	7%	8%	7%	9%	6%	8%	11%	7%	7%
Total	1399	341	246	812	717	621	399	455	410	106	181	339	838
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

EV1_J. Overall, how satisfied are you with the municipality's efforts on the following environment action: Protecting lakes and rivers.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	139	53	26	61	70	52	58	45	28	6	9	40	86
	10%	15%	10%	8%	10%	8%	15%	9%	7%	5%	5%	12%	10%
Dissatisfied	403	82	78	243	223	160	119	131	109	27	53	89	246
	29%	24%	31%	30%	31%	26%	31%	28%	27%	25%	27%	27%	29%
Satisfied	762	186	129	446	387	345	170	262	250	65	117	180	444
	54%	54%	52%	55%	54%	55%	45%	55%	61%	61%	61%	54%	53%
Very satisfied	103	26	17	60	36	65	33	36	24	8	14	24	63
	7%	7%	7%	7%	5%	11%	9%	8%	6%	8%	8%	7%	7%
Total	1407	347	251	810	716	622	380	474	411	106	193	333	839
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



EV1_K. Overall, how satisfied are you with the municipality's efforts on the following environment action: Reducing waste.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	134	55	31	48	70	53	66	44	19	3	9	29	96
	9%	14%	12%	5%	9%	8%	15%	9%	4%	2%	5%	8%	10%
Dissatisfied	377	106	87	185	212	146	113	138	85	28	44	86	233
	24%	27%	33%	21%	27%	22%	26%	27%	19%	24%	22%	24%	25%
Satisfied	869	195	126	547	439	390	222	265	291	68	132	216	491
	56%	50%	47%	62%	55%	58%	51%	52%	65%	58%	65%	59%	53%
Very satisfied	163	33	23	108	73	89	33	59	51	19	17	36	108
	11%	8%	8%	12%	9%	13%	8%	12%	12%	16%	8%	10%	12%
Total	1543	389	267	887	795	677	434	506	447	117	202	368	927
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

EV1_L. Overall, how satisfied are you with the municipality's efforts on the following environment action: Water testing to support lifeguarded beaches.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	42	18	9	15	17	21	21	12	7	2	6	12	23
	3%	5%	4%	2%	2%	3%	5%	3%	2%	2%	3%	4%	3%
Dissatisfied	106	35	21	50	54	47	43	30	26	5	12	24	66
	8%	10%	8%	6%	7%	8%	11%	7%	7%	5%	6%	7%	8%
Satisfied	991	237	162	592	535	412	258	334	303	70	137	240	583
	72%	69%	67%	75%	74%	69%	64%	74%	76%	71%	71%	73%	71%
Very satisfied	242	55	51	136	118	116	81	73	63	22	38	52	148
	18%	16%	21%	17%	16%	19%	20%	16%	16%	22%	20%	16%	18%
Total	1382	345	243	793	725	595	403	449	400	99	193	329	820
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



EV1_M. Overall, how satisfied are you with the municipality's efforts on the following environment action: Protecting nature.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	129	44	27	58	60	51	52	39	28	5	13	40	74
	9%	12%	10%	7%	8%	8%	12%	8%	7%	4%	7%	11%	8%
Dissatisfied	411	102	79	230	238	157	133	129	106	28	47	88	259
	28%	27%	31%	27%	31%	24%	31%	26%	25%	25%	23%	25%	29%
Satisfied	827	202	137	489	401	394	206	281	255	69	117	194	493
	55%	53%	53%	58%	53%	59%	48%	58%	60%	62%	59%	55%	55%
Very satisfied	123	34	16	73	59	61	37	39	34	10	22	28	70
	8%	9%	6%	9%	8%	9%	9%	8%	8%	9%	11%	8%	8%
Total	1491	382	260	849	758	663	428	488	423	112	199	350	895
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

EV1_N. Overall, how satisfied are you with the municipality's efforts on the following environment action: Communicating city efforts on environment & climate change.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	169	62	35	73	91	58	84	54	27	1	17	33	120
	12%	18%	14%	9%	13%	10%	21%	12%	7%	1%	10%	10%	14%
Dissatisfied	561	123	117	320	310	221	173	190	147	35	49	119	372
	41%	35%	48%	42%	45%	37%	42%	42%	39%	36%	29%	38%	44%
Satisfied	544	140	77	327	263	271	126	173	183	53	88	145	294
	40%	40%	31%	43%	38%	45%	31%	38%	49%	55%	53%	46%	35%
Very satisfied	89	23	18	48	31	54	25	37	17	7	13	18	55
	7%	7%	7%	6%	4%	9%	6%	8%	5%	7%	8%	6%	7%
Total	1363	348	247	768	695	604	407	454	374	96	167	314	841
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



EV1_O. Overall, how satisfied are you with the municipality's efforts on the following environment action: Preparing for weather-related emergencies.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	73	33	17	23	37	29	35	27	9	1	3	19	49
	5%	9%	6%	3%	5%	4%	8%	5%	2%	1%	2%	5%	5%
Dissatisfied	280	84	50	146	136	125	104	87	63	17	23	63	186
	18%	22%	19%	17%	17%	19%	24%	17%	14%	16%	11%	17%	20%
Satisfied	1031	234	184	614	555	434	267	344	316	80	154	253	590
	68%	61%	68%	70%	70%	66%	62%	67%	73%	73%	75%	70%	64%
Very satisfied	142	32	19	91	63	74	27	53	47	12	24	25	90
	9%	8%	7%	10%	8%	11%	6%	10%	11%	11%	12%	7%	10%
Total	1527	382	270	874	791	663	434	511	435	109	205	360	915
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

EV1_P. Overall, how satisfied are you with the municipality's efforts on the following environment action: Responding to weather-related emergencies.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	86	31	21	34	40	36	43	33	7		8	23	55
	6%	8%	8%	4%	5%	5%	10%	6%	2%		4%	6%	6%
Dissatisfied	262	80	45	137	133	111	97	78	67	14	24	59	167
	17%	21%	16%	15%	17%	16%	22%	15%	15%	13%	12%	16%	18%
Satisfied	1029	228	182	620	546	447	251	352	313	87	148	253	597
	67%	60%	67%	70%	68%	66%	58%	68%	71%	76%	72%	69%	64%
Very satisfied	167	41	25	101	79	82	41	58	51	13	27	31	107
	11%	11%	9%	11%	10%	12%	10%	11%	12%	11%	13%	8%	12%
Total	1544	380	273	891	799	677	433	521	438	115	207	366	926
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



EV1_Q. Overall, how satisfied are you with the municipality's efforts on the following environment action: Solar City Program.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	85	22	20	43	40	37	29	34	18	2	9	31	43
	12%	12%	14%	12%	13%	10%	13%	13%	10%	5%	12%	17%	10%
Dissatisfied	237	67	45	125	113	120	77	82	66	12	28	57	148
	34%	36%	31%	34%	36%	33%	35%	32%	37%	30%	36%	32%	35%
Satisfied	308	78	66	164	139	163	85	117	78	24	31	78	191
	44%	42%	45%	44%	45%	45%	39%	45%	44%	62%	40%	44%	45%
Very satisfied	70	18	14	37	19	44	27	25	16	1	9	13	44
	10%	10%	10%	10%	6%	12%	12%	10%	9%	3%	11%	7%	10%
Total	700	185	145	370	311	363	218	256	178	40	77	179	426
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

EV1_R. Overall, how satisfied are you with the municipality's efforts on the following environment action: Canines for Clean Water Campaign.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	35	16	3	16	17	15	21	11	3		2	11	22
	8%	10%	4%	8%	8%	7%	12%	7%	3%		3%	10%	9%
Dissatisfied	86	26	19	40	37	46	27	35	18	6	13	20	51
	19%	17%	22%	20%	18%	21%	16%	24%	18%	23%	20%	17%	20%
Satisfied	281	98	59	124	132	141	101	88	72	17	42	77	153
	63%	63%	68%	62%	65%	64%	60%	60%	72%	71%	65%	68%	60%
Very satisfied	41	15	6	21	18	19	21	12	7	1	7	5	27
	9%	10%	7%	10%	9%	9%	12%	8%	7%	6%	11%	5%	11%
Total	444	156	87	201	204	220	170	146	100	24	64	113	253
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



EV1_S. Overall, how satisfied are you with the municipality's efforts on the following environment action: HalifACT: climate plan to 2050.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	55	20	12	23	23	24	27	19	4	4	4	21	30
	10%	11%	12%	9%	9%	9%	13%	11%	4%	11%	7%	16%	9%
Dissatisfied	132	33	20	78	64	58	41	51	32	8	11	26	89
	25%	19%	20%	31%	25%	23%	20%	29%	28%	25%	19%	20%	27%
Satisfied	292	103	64	125	145	138	113	87	70	18	31	76	179
	55%	59%	62%	49%	57%	55%	54%	50%	62%	58%	53%	60%	54%
Very satisfied	55	19	6	29	22	30	27	18	7	2	13	5	36
	10%	11%	6%	11%	9%	12%	13%	10%	6%	7%	21%	4%	11%
Total	533	175	102	255	254	250	209	176	113	31	59	126	334
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

EV2. Are you aware of HalifACT, the municipality's climate action plan?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	1458	349	259	850	773	624	380	478	440	117	208	351	852
	83%	76%	83%	85%	85%	81%	74%	82%	90%	89%	88%	87%	80%
Yes	307	107	51	148	140	146	132	105	50	14	28	54	216
	17%	24%	17%	15%	15%	19%	26%	18%	10%	11%	12%	13%	20%
Total	1765	456	311	998	913	770	513	583	490	131	235	405	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



EV3_1. If you were given the choice of where to focus spending over the next five (5) years in the area of Environmental and Climate Change Action, what would be your top three (3) priorities? Rank 1

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Energy efficiency	440	98	86	255	215	208	99	141	136	40	59	106	258
	25%	22%	28%	26%	24%	27%	19%	24%	28%	31%	25%	26%	24%
Renewable energy generation	527	165	91	271	274	233	201	174	120	27	55	113	348
	30%	36%	29%	27%	30%	30%	39%	30%	25%	21%	24%	28%	33%
Electrifying transportation / charging stations	124	28	25	70	49	66	37	42	27	11	12	28	80
	7%	6%	8%	7%	5%	9%	7%	7%	6%	8%	5%	7%	7%
Emergency preparedness	202	41	24	137	119	79	47	65	69	19	47	54	93
	11%	9%	8%	14%	13%	10%	9%	11%	14%	15%	20%	13%	9%
Assessing and reducing flood risks (coastal and overland)	52	13	10	29	36	14	22	9	14	6	7	8	37
	3%	3%	3%	3%	4%	2%	4%	1%	3%	4%	3%	2%	3%
Creating more resilient infrastructure to climate impacts	99	32	11	57	40	51	23	39	30	6	13	20	64
	6%	7%	3%	6%	4%	7%	4%	7%	6%	5%	5%	5%	6%
Protecting watersheds and improving lake health	155	24	34	97	91	59	35	46	55	15	25	43	81
	9%	5%	11%	10%	10%	8%	7%	8%	11%	11%	11%	11%	8%
Adding more land for environmental and biodiversity protection and conservation	143	47	27	69	79	48	45	56	32	6	16	30	92
	8%	10%	9%	7%	9%	6%	9%	10%	7%	4%	7%	7%	9%
Other	20	9	2	9	9	11	2	12	6	0	1	4	14
	1%	2%	1%	1%	1%	1%	0%	2%	1%	0%	0%	1%	1%
Total	1762	456	311	995	911	769	513	583	490	129	234	405	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



EV3_2. If you were given the choice of where to focus spending over the next five (5) years in the area of Environmental and Climate Change Action, what would be your top three (3) priorities? Rank 2

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Energy efficiency	266	80	40	147	146	111	80	101	69	14	43	54	160
	15%	17%	13%	15%	16%	15%	16%	18%	14%	11%	19%	14%	15%
Renewable energy generation	382	102	70	211	183	177	124	122	101	25	55	76	244
	22%	22%	23%	21%	20%	23%	24%	21%	21%	20%	24%	19%	23%
Electrifying transportation / charging stations	197	61	34	102	90	97	68	65	44	15	17	35	137
	11%	13%	11%	10%	10%	13%	13%	11%	9%	12%	7%	9%	13%
Emergency preparedness	211	33	38	139	101	100	35	79	69	20	35	60	108
	12%	7%	12%	14%	11%	13%	7%	14%	14%	16%	15%	15%	10%
Assessing and reducing flood risks (coastal and overland)	99	26	21	53	52	44	31	21	35	10	16	23	57
	6%	6%	7%	5%	6%	6%	6%	4%	7%	8%	7%	6%	5%
Creating more resilient infrastructure to climate impacts	185	62	24	99	98	81	62	50	57	11	21	42	114
	11%	14%	8%	10%	11%	11%	12%	9%	12%	9%	9%	10%	11%
Protecting watersheds and improving lake health	230	48	37	145	128	89	54	72	74	21	32	66	127
	13%	11%	12%	15%	14%	12%	11%	12%	15%	17%	14%	16%	12%
Adding more land for environmental and biodiversity protection and conservation	166	40	43	83	100	58	55	61	36	9	12	40	107
	9%	9%	14%	8%	11%	8%	11%	11%	7%	7%	5%	10%	10%
Other	9	4	1	3	4	5	2	5	1	1		3	6
	1%	1%	0%	0%	0%	1%	0%	1%	0%	1%		1%	1%
Total	1745	454	307	983	902	762	511	576	485	126	232	399	1060
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



EV3_3. If you were given the choice of where to focus spending over the next five (5) years in the area of Environmental and Climate Change Action, what would be your top three (3) priorities? Rank 3

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Energy efficiency	269	82	42	145	131	118	107	82	64	15	39	63	158
	16%	18%	14%	15%	15%	16%	21%	14%	13%	12%	17%	16%	15%
Renewable energy generation	187	40	39	108	102	75	26	90	52	16	23	42	119
	11%	9%	13%	11%	11%	10%	5%	16%	11%	13%	10%	11%	11%
Electrifying transportation / charging stations	207	51	46	109	91	109	77	62	46	15	28	37	137
	12%	11%	15%	11%	10%	14%	15%	11%	10%	12%	12%	9%	13%
Emergency preparedness	213	64	23	125	112	93	51	69	71	13	26	50	131
	12%	14%	8%	13%	13%	12%	10%	12%	15%	10%	12%	13%	12%
Assessing and reducing flood risks (coastal and overland)	101	33	12	56	43	56	36	25	26	11	14	19	63
	6%	7%	4%	6%	5%	7%	7%	4%	6%	9%	6%	5%	6%
Creating more resilient infrastructure to climate impacts	236	50	48	138	125	99	54	85	72	18	23	60	143
	14%	11%	16%	14%	14%	13%	11%	15%	15%	14%	10%	15%	14%
Protecting watersheds and improving lake health	229	64	33	132	123	96	59	74	71	18	43	62	116
	13%	14%	11%	14%	14%	13%	12%	13%	15%	15%	19%	16%	11%
Adding more land for environmental and biodiversity protection and conservation	269	63	57	149	157	99	93	81	67	19	31	58	171
	16%	14%	19%	15%	18%	13%	18%	14%	14%	15%	14%	15%	16%
Other	16	3	5	8	8	7	4	4	7	1	1	2	12
	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%
Total	1727	450	305	971	894	753	506	573	476	125	229	392	1051
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



EV3_OE. What other priorities should spending be focused on over the next five (5) years in the area of Environmental and Climate Change Action?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Nothing – climate change doesn't exist	4 11%	1 9%		3 16%	1 6%	3 17%		4 19%	1 6%			2 43%	2 8%
Renewable energy generation	2 5%	1 5%		1 7%		2 10%		1 6%	1 6%				2 6%
Electrifying transportation / charging stations	2 7%			2 13%	1 3%	2 10%		1 6%	1 11%			1 15%	2 6%
Emergency preparedness	1 3%	1 9%			1 6%			1 6%					1 4%
Assessing and reducing flood risks (coastal and overland)	1 2%		1 10%		1 3%				1 5%			1 14%	
Creating more resilient infrastructure to climate impacts	2 6%	2 14%		1 3%	1 6%	1 7%		1 6%	1 11%				2 8%
Adding more land for environmental and biodiversity protection and conservation	1 2%			1 3%		1 3%			1 6%		1 51%		
Improve transportation infrastructure	6 17%	3 25%	1 19%	2 10%	4 20%	2 13%	2 32%	4 19%	1 6%				6 20%
Encourage public transportation / reduce vehicular	7 19%	1 9%	3 53%	2 13%	3 15%	4 22%	2 35%	4 19%	1 11%			1 14%	7 20%
Reduce consumption	7 20%	7 52%		1 3%	6 32%	1 7%	2 32%	5 25%	1 5%				7 23%
Encourage active transportation	4 11%		2 34%	2 10%	1 3%	3 19%	2 35%	1 6%	1 5%				4 13%
Other	7 19%		2 37%	5 27%	5 24%	3 14%		2 12%	4 33%	1 100%	1 49%	1 14%	6 18%
Total	38 100%	13 100%	6 100%	19 100%	20 100%	19 100%	6 100%	19 100%	11 100%	1 100%	1 100%	4 100%	32 100%

Note: Multiple responses accepted





VT1. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very poor value	96	20	15	60	44	45	31	39	22	1	6	32	52
	7%	6%	6%	7%	6%	7%	9%	8%	5%	1%	3%	10%	6%
Poor value	299	86	42	171	141	132	84	115	76	13	40	66	183
	21%	27%	18%	20%	20%	21%	25%	24%	18%	11%	23%	20%	21%
Good value	863	182	147	534	449	384	199	285	276	79	109	200	529
	61%	58%	63%	62%	63%	60%	60%	58%	64%	68%	64%	60%	62%
Very good value	153	27	29	96	74	76	19	49	58	23	16	35	95
	11%	9%	13%	11%	10%	12%	6%	10%	13%	19%	10%	10%	11%
Total	1411	316	233	862	708	637	332	488	433	116	171	333	860
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

VT2. Please indicate which of the statements comes closest to your point of view. The municipality should...

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Decrease taxes and fees, even if municipal services must decrease	307	102	47	158	134	163	120	122	54	9	63	72	161
	17%	22%	15%	16%	15%	21%	23%	21%	11%	7%	27%	18%	15%
Maintain taxes and fees, even if it means reducing some services to maintain others	867	201	147	519	464	366	216	275	268	71	112	212	505
	49%	44%	47%	52%	51%	48%	42%	47%	55%	56%	48%	53%	47%
Increase municipal services, even if taxes or fees must increase	584	152	116	316	310	240	177	185	166	48	56	119	402
	33%	33%	37%	32%	34%	31%	35%	32%	34%	37%	24%	29%	38%
Total	1758	455	310	993	907	769	513	582	488	128	231	403	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



VT3. If adding services and facilities, or maintaining existing service levels meant an increased cost to provide those services, which would you prefer most as a way to fund this increase?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increases to user fees	470	115	64	291	209	243	98	159	157	37	60	131	255
	31%	30%	24%	33%	27%	35%	22%	32%	37%	33%	33%	38%	27%
Increases to property taxes	104	27	25	52	49	50	37	34	22	8	7	23	74
	7%	7%	9%	6%	6%	7%	8%	7%	5%	7%	4%	7%	8%
Increases to municipal debt	134	32	33	69	74	51	58	48	20	5	15	37	80
	9%	9%	12%	8%	10%	7%	13%	9%	5%	4%	9%	11%	8%
Both user fee and property tax increases	262	45	46	172	117	138	47	87	95	27	24	56	178
	17%	12%	17%	19%	15%	20%	11%	17%	22%	24%	13%	16%	19%
A combination of increases to user fees, property tax increases, and debt	554	159	98	298	314	213	201	175	132	36	75	96	369
	36%	42%	37%	34%	41%	31%	46%	35%	31%	32%	41%	28%	39%
Total	1525	378	264	882	762	694	441	504	426	113	180	342	957
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

VT4. How comfortable are you with increasing the level of debt the municipality holds?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very uncomfortable	189	32	24	132	58	120	38	64	62	17	29	41	112
	11%	8%	8%	14%	7%	16%	8%	12%	13%	14%	13%	11%	11%
Somewhat uncomfortable	350	76	43	231	172	164	66	109	130	32	48	92	197
	21%	18%	15%	24%	21%	22%	14%	20%	28%	27%	22%	24%	20%
Somewhat comfortable	777	202	148	427	439	308	221	253	222	59	107	178	466
	47%	49%	50%	45%	52%	42%	47%	46%	48%	49%	50%	47%	46%
Very comfortable	339	101	77	161	168	148	147	126	52	13	31	69	235
	20%	24%	26%	17%	20%	20%	31%	23%	11%	11%	15%	18%	23%
Total	1654	411	293	951	837	740	472	552	467	121	214	381	1011
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



ML1_A. For the following statement, please select the response that most closely reflects your opinion: The municipality is moving in the right direction to ensure a high quality of life for future generations.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	122	41	36	45	52	56	60	47	10	1	20	22	77
	8%	10%	13%	5%	7%	8%	13%	9%	2%	1%	10%	6%	8%
Disagree	411	129	75	207	229	152	169	123	93	17	55	89	252
	26%	32%	27%	24%	29%	22%	35%	24%	22%	15%	27%	25%	26%
Agree	923	207	153	562	458	438	226	302	288	85	115	224	561
	59%	52%	55%	64%	58%	63%	48%	59%	68%	77%	57%	63%	59%
Strongly agree	96	23	15	58	48	48	21	36	31	8	11	19	63
	6%	6%	5%	7%	6%	7%	4%	7%	7%	7%	5%	5%	7%
Total	1552	400	279	873	786	694	476	507	422	110	200	354	953
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ML1_B. For the following statement, please select the response that most closely reflects your opinion: The Mayor is providing good leadership and direction.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	136	45	27	64	58	60	62	42	20	4	12	38	83
	10%	14%	11%	8%	8%	9%	16%	9%	5%	4%	6%	11%	10%
Disagree	302	96	57	149	152	132	120	107	61	9	32	57	200
	21%	29%	24%	17%	21%	20%	31%	23%	15%	7%	17%	17%	24%
Agree	783	165	121	497	409	348	173	243	266	81	122	195	439
	55%	50%	51%	58%	58%	54%	45%	53%	63%	68%	64%	57%	52%
Strongly agree	201	23	31	146	91	106	29	65	76	26	25	50	123
	14%	7%	13%	17%	13%	16%	8%	14%	18%	22%	13%	15%	14%
Total	1422	329	237	856	710	646	384	457	422	120	191	340	845
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



ML1_C. For the following statement, please select the response that most closely reflects your opinion: Regional Council is providing good leadership and direction.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	142	40	34	68	53	67	56	50	25	4	15	37	86
	11%	13%	15%	8%	8%	11%	15%	12%	6%	3%	8%	11%	11%
Disagree	410	97	74	240	188	203	130	146	107	15	51	87	260
	30%	32%	32%	29%	29%	32%	35%	34%	26%	13%	27%	27%	33%
Agree	722	147	112	463	380	320	169	209	250	80	112	186	403
	54%	49%	48%	57%	58%	51%	46%	49%	62%	73%	59%	57%	51%
Strongly agree	74	17	11	46	37	36	14	24	23	11	11	17	45
	5%	6%	5%	6%	6%	6%	4%	6%	6%	10%	6%	5%	6%
Total	1347	300	231	817	658	626	370	429	406	110	188	327	794
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ML1_D. For the following statement, please select the response that most closely reflects your opinion: I feel adequately represented by my Councillor.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	192	46	44	102	73	93	73	66	40	8	25	56	106
	14%	15%	18%	13%	11%	16%	20%	15%	10%	8%	13%	18%	13%
Disagree	353	89	55	209	174	159	99	126	97	19	48	80	207
	26%	29%	22%	26%	26%	27%	27%	28%	24%	18%	25%	25%	26%
Agree	659	150	108	402	361	275	161	204	218	61	97	154	394
	49%	49%	44%	50%	53%	46%	44%	46%	54%	59%	51%	48%	49%
Strongly agree	142	18	41	84	72	68	31	50	45	16	19	28	90
	11%	6%	17%	11%	11%	11%	9%	11%	11%	15%	10%	9%	11%
Total	1347	303	248	796	680	596	364	446	400	103	188	318	798
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



ML1_E. For the following statement, please select the response that most closely reflects your opinion: The municipality does a good job of connecting / communicating with the public on key regional and local issues.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	166	48	42	77	77	73	70	49	35	6	23	42	98
	11%	13%	16%	9%	10%	11%	16%	10%	8%	5%	11%	12%	11%
Disagree	598	151	101	345	291	268	175	208	164	34	71	123	385
	39%	42%	38%	39%	37%	40%	41%	42%	37%	30%	35%	35%	42%
Agree	677	149	105	423	374	288	160	215	224	61	98	172	385
	45%	41%	39%	48%	48%	43%	38%	43%	50%	54%	48%	48%	42%
Strongly agree	79	16	18	45	39	40	19	26	21	12	13	19	45
	5%	4%	7%	5%	5%	6%	4%	5%	5%	10%	6%	5%	5%
Total	1520	364	266	890	781	669	424	498	444	113	204	355	914
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ML1_F. For the following statement, please select the response that most closely reflects your opinion: The municipality does a good job of keeping residents informed.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	165	45	47	72	75	70	72	52	30	6	27	45	90
	10%	12%	17%	8%	9%	10%	16%	10%	7%	5%	13%	12%	10%
Disagree	607	147	106	353	313	263	175	202	176	35	66	135	386
	38%	38%	38%	39%	38%	38%	39%	39%	39%	31%	31%	37%	41%
Agree	729	179	106	444	386	328	187	241	225	61	106	169	431
	46%	46%	38%	49%	48%	47%	41%	46%	50%	53%	50%	46%	45%
Strongly agree	79	16	18	45	39	39	19	24	22	13	12	20	45
	5%	4%	7%	5%	5%	6%	4%	5%	5%	11%	6%	5%	5%
Total	1580	388	278	914	812	701	453	520	454	114	211	369	952
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



ML1_G. For the following statement, please select the response that most closely reflects your opinion: The municipality's public processes encourage participation and help me feel involved in decisions that impact me as a resident.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	214	55	48	111	87	101	84	65	46	8	28	62	121
	15%	15%	20%	14%	12%	16%	20%	14%	12%	8%	15%	19%	14%
Disagree	589	141	107	341	324	233	169	202	163	42	70	124	370
	42%	39%	44%	42%	45%	37%	40%	44%	41%	43%	39%	38%	43%
Agree	543	151	72	321	277	257	152	173	169	43	75	119	341
	38%	42%	30%	40%	39%	41%	36%	37%	43%	44%	41%	37%	39%
Strongly agree	66	15	15	36	26	39	19	23	18	6	8	18	37
	5%	4%	6%	4%	4%	6%	4%	5%	4%	6%	5%	6%	4%
Total	1412	361	242	809	714	630	424	463	396	98	181	322	868
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ML1_H. For the following statement, please select the response that most closely reflects your opinion: The municipality had done a good job of keeping residents informed during the COVID-19 pandemic.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	80	16	14	49	21	44	23	29	18	2	13	23	41
	5%	4%	5%	5%	2%	6%	5%	5%	4%	2%	6%	6%	4%
Disagree	222	59	43	121	88	125	56	75	74	13	19	50	143
	14%	14%	16%	13%	10%	18%	12%	14%	17%	11%	8%	13%	15%
Agree	898	236	152	510	494	373	254	304	254	65	123	209	543
	56%	56%	56%	56%	59%	53%	54%	56%	57%	56%	56%	56%	56%
Strongly agree	412	109	65	237	234	159	136	131	100	37	66	89	244
	26%	26%	24%	26%	28%	23%	29%	24%	22%	31%	30%	24%	25%
Total	1612	420	274	918	837	701	469	540	446	117	220	370	972
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



ML2. Do you use any of the following to get municipal news or information?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
None of the below	520	117	63	340	222	275	106	125	184	84	99	134	259
	30%	26%	20%	34%	24%	36%	21%	21%	38%	65%	42%	33%	24%
HFX Apps (e.g. HFX Recycles, hfx Alert)	717	188	144	385	383	305	205	267	203	27	63	156	481
	41%	41%	46%	39%	42%	40%	40%	46%	41%	21%	27%	39%	45%
Facebook (e.g. Halifax Regional Municipality, Halifax Regional Police)	670	169	130	371	411	229	225	263	150	23	92	173	392
	38%	37%	42%	37%	45%	30%	44%	45%	31%	18%	39%	43%	37%
Twitter (e.g. @hfxgov, @hfxtransit, @hfxfire)	521	127	122	272	280	211	170	247	91	6	45	110	357
	30%	28%	39%	27%	31%	27%	33%	42%	19%	5%	19%	27%	33%
Instagram (e.g. hfxmoments)	272	113	55	104	183	78	160	84	24	2	27	45	198
	15%	25%	18%	10%	20%	10%	31%	14%	5%	2%	12%	11%	19%
Councillor social media	312	53	74	185	153	141	71	153	67	15	30	67	209
	18%	12%	24%	19%	17%	18%	14%	26%	14%	12%	13%	16%	20%
Total	1762	456	310	996	912	770	513	583	490	129	234	404	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



ML3. In the future, I would like to participate in community decision-making using the following methods...

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
None – I would prefer not to participate	181 10%	43 9%	24 8%	114 11%	98 11%	75 10%	31 6%	51 9%	63 13%	27 21%	50 21%	47 12%	70 7%
Public open houses hosted by HRM staff (in person, post-COVID)	522 30%	146 32%	94 30%	282 28%	238 26%	262 34%	147 29%	175 30%	155 32%	33 26%	55 23%	106 26%	348 33%
Online virtual meetings hosted by HRM staff	512 29%	153 34%	105 34%	254 26%	241 26%	246 32%	155 30%	226 39%	110 22%	14 11%	36 16%	102 25%	364 34%
Community-led meetings attended by HRM staff	511 29%	129 28%	86 28%	296 30%	246 27%	231 30%	147 29%	170 29%	146 30%	35 28%	48 21%	108 27%	346 32%
One-on-one meetings with HRM staff (in person, post-COVID)	197 11%	59 13%	43 14%	95 10%	73 8%	105 14%	62 12%	83 14%	38 8%	7 6%	12 5%	42 10%	138 13%
Online surveys	1270 72%	341 75%	241 78%	688 69%	675 74%	542 71%	425 83%	457 78%	309 63%	57 44%	127 54%	293 73%	824 77%
Mail-out surveys	510 29%	144 32%	91 29%	275 28%	290 32%	202 26%	174 34%	168 29%	119 24%	37 29%	75 32%	121 30%	297 28%
Social media (e.g. Twitter, Facebook)	491 28%	146 32%	96 31%	249 25%	296 32%	172 22%	205 40%	190 33%	78 16%	12 9%	55 23%	105 26%	326 31%
Telephone feedback	139 8%	35 8%	26 8%	77 8%	62 7%	68 9%	41 8%	44 8%	38 8%	14 11%	12 5%	26 6%	97 9%
Email feedback	524 30%	132 29%	113 36%	279 28%	256 28%	244 32%	164 32%	184 32%	129 26%	40 31%	45 19%	116 29%	353 33%
No confidence in the process	5 0%	2 0%	1 0%	2 0%		3 0%	2 0%		1 0%				4 0%
Other	24 1%	9 2%	1 0%	14 1%	11 1%	10 1%	4 1%	6 1%	8 2%	6 5%	4 2%	7 2%	12 1%
Total	1762 100%	456 100%	311 100%	996 100%	914 100%	767 100%	513 100%	583 100%	489 100%	129 100%	235 100%	404 100%	1067 100%

Note: Multiple responses accepted





ML4. What, if any, are some of the barriers for you to participate in community decision-making?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
I don't have any barriers to participate	449	99	60	290	199	239	78	125	191	43	55	98	282
	26%	22%	19%	29%	22%	31%	15%	22%	39%	33%	24%	24%	26%
Not interested	176	45	22	108	100	68	48	59	45	19	40	46	80
	10%	10%	7%	11%	11%	9%	9%	10%	9%	15%	17%	11%	7%
Time	616	189	139	288	330	255	260	259	78	11	55	127	423
	35%	41%	45%	29%	36%	33%	51%	44%	16%	8%	24%	31%	40%
Work / family or other commitments	544	171	114	260	282	232	211	252	67	5	50	129	355
	31%	37%	37%	26%	31%	30%	41%	43%	14%	4%	21%	32%	33%
Computer issues – lack of internet connection / unreliable internet / don't use social media / illiterate	45	13	7	25	25	20	15	8	12	8	12	10	23
	3%	3%	2%	3%	3%	3%	3%	1%	3%	6%	5%	2%	2%
Lack of information about ongoing projects	659	185	122	352	363	257	247	212	146	34	75	147	417
	37%	41%	39%	35%	40%	34%	48%	36%	30%	27%	32%	36%	39%
Lack of information about how to participate / not sure how to participate	622	192	110	321	345	236	250	197	125	32	78	125	398
	35%	42%	35%	32%	38%	31%	49%	34%	26%	25%	34%	31%	37%
Accessibility issues	62	11	13	38	29	23	17	15	19	7	15	18	27
	4%	2%	4%	4%	3%	3%	3%	3%	4%	5%	7%	4%	3%
I do not feel safe engaging in these processes	67	20	14	32	36	23	27	22	12	4	10	22	32
	4%	4%	4%	3%	4%	3%	5%	4%	3%	3%	4%	6%	3%
Age / health	15		3	11	7	8	2		5	8	3	3	7
	1%		1%	1%	1%	1%	0%		1%	6%	1%	1%	1%
Lack of confidence / trust in process (decisions already made / favour developers)	29	3	4	21	9	15	2	7	12	5	1	4	21
	2%	1%	1%	2%	1%	2%	0%	1%	2%	4%	1%	1%	2%
COVID restrictions	1	1		1		1			1			1	1
	0%	0%		0%		0%			0%			0%	0%
Other	22	9	5	8	14	7	8	9	3	2		7	15
	1%	2%	2%	1%	1%	1%	2%	1%	1%	2%		2%	1%



ML4. What, if any, are some of the barriers for you to participate in community decision-making?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Total	1761	456	310	994	912	767	513	582	489	129	233	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

ML5. Do you feel like the municipality provides you the right tools / options to enable you to vote?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	153	67	25	62	77	62	72	46	26	7	23	37	89
	9%	15%	8%	6%	8%	8%	14%	8%	5%	6%	10%	9%	8%
Yes	1611	390	286	935	836	707	440	537	464	123	211	368	979
	91%	85%	92%	94%	92%	92%	86%	92%	95%	94%	90%	91%	92%
Total	1764	456	311	997	914	769	513	583	490	130	234	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ML6. Did you vote in the 2020 municipal election (for your district Councillor and/or for the Mayor)?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	362	198	57	107	188	164	181	118	50	8	60	72	223
	21%	43%	18%	11%	21%	21%	35%	20%	10%	6%	26%	18%	21%
Yes	1403	258	253	891	725	606	331	465	440	123	176	333	845
	79%	57%	82%	89%	79%	79%	65%	80%	90%	94%	74%	82%	79%
Total	1765	456	311	998	914	770	513	583	491	131	236	404	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



ML7. Why did you not vote?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not aware that there was an election	37 10%	19 10%	12 21%	6 5%	22 12%	14 9%	27 15%	9 7%	2 3%		11 18%	7 10%	19 9%
Not interested / my vote would not have made a difference	65 18%	21 11%	11 18%	33 31%	24 13%	38 23%	31 17%	21 18%	10 20%	1 17%	11 17%	23 32%	27 12%
Too busy	37 10%	12 6%	11 20%	13 12%	23 12%	11 6%	21 11%	13 11%	3 6%		6 10%	10 14%	20 9%
I did not understand the voting process	25 7%	21 11%	2 4%	2 2%	15 8%	8 5%	21 11%	4 3%	1 1%		8 12%		18 8%
Out of town / away	57 16%	34 17%	7 12%	17 15%	23 12%	34 21%	25 14%	22 18%	7 15%	2 25%	9 15%	8 11%	40 18%
Not able to vote due to illness / disability	12 3%	2 1%	5 8%	5 5%	9 5%	2 1%	4 2%	2 2%	4 9%	1 8%	6 10%	5 7%	1 0%
Did not like the candidates / issues	29 8%	3 2%	7 12%	19 18%	13 7%	13 8%	10 6%	9 7%	8 16%	2 23%	4 7%	12 16%	12 5%
Forgot to vote	22 6%	9 5%	1 2%	12 11%	13 7%	9 6%	8 5%	11 9%	3 5%	1 8%	6 10%	5 6%	12 5%
Too difficult to vote online	8 2%		4 7%	4 4%	6 3%	1 1%	4 2%	1 1%	3 6%		1 2%		7 3%
Too difficult to get to the voting station / no polling station close to my home	9 3%	3 2%		6 5%	5 3%	4 2%	4 2%	2 2%	3 5%		5 8%	1 1%	4 2%
Religious beliefs	6 2%	1 1%	1 2%	3 3%	1 1%	4 3%		4 3%	2 4%		1 2%	4 5%	
Was not eligible to vote	83 23%	72 36%	7 12%	4 4%	38 20%	46 28%	41 23%	36 31%	4 8%	1 9%	2 4%	11 15%	70 31%
Not on voters list	16 4%	11 6%	1 2%	4 3%	12 6%	4 3%	6 3%	5 4%	3 6%	1 9%	3 4%	1 1%	12 5%
I did not feel safe voting / participating in the voting process / COVID	6 2%	1 1%		5 5%	4 2%	2 1%	2 1%	1 1%	3 6%		4 7%	1 2%	1 1%
Candidate was acclaimed	5 1%	3 2%	1 2%		2 1%	3 2%	2 1%	1 1%	1 3%			1 2%	3 1%



ML7. Why did you not vote?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not enough info on candidates / issues	8 2%	3 2%	1 1%	4 4%	2 1%	5 3%	2 1%	4 3%	1 3%	1 8%	2 3%	2 3%	4 2%
No card / info on where to vote	7 2%	1 1%		5 5%	7 3%		4 2%	2 2%			4 7%		2 1%
Did not live in area then	18 5%	18 9%			12 6%	6 4%	14 8%	1 1%	3 5%				18 8%
Other	4 1%	2 1%	0 1%	2 2%	2 1%	2 1%	2 1%	1 1%	1 2%		3 5%	1 1%	0 0%
Total	362 100%	198 100%	57 100%	107 100%	188 100%	164 100%	181 100%	118 100%	50 100%	8 100%	60 100%	72 100%	223 100%

Note: Multiple responses accepted

SI1_1. Please tell us how satisfied you are with the following service provided by the municipality: Accessibility programming.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	58 8%	17 9%	10 8%	30 8%	25 7%	23 7%	21 9%	24 10%	8 4%	2 5%	13 11%	14 7%	31 7%
Dissatisfied	201 27%	63 32%	44 33%	93 23%	132 35%	59 19%	88 36%	63 25%	39 22%	7 16%	28 25%	43 23%	125 30%
Satisfied	418 57%	109 55%	73 54%	237 59%	204 54%	195 62%	117 48%	145 57%	117 65%	29 67%	63 56%	116 61%	228 54%
Very satisfied	61 8%	9 5%	8 6%	43 11%	19 5%	40 13%	19 8%	22 9%	15 9%	5 11%	8 7%	16 9%	36 9%
Total	738 100%	198 100%	136 100%	404 100%	380 100%	317 100%	245 100%	254 100%	179 100%	43 100%	112 100%	190 100%	420 100%



SI1_2. Please tell us how satisfied you are with the following service provided by the municipality: Affordability / free programming.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	82	33	15	34	36	38	52	18	10	1	5	20	54
	9%	12%	9%	8%	8%	10%	16%	6%	5%	3%	4%	10%	10%
Dissatisfied	234	82	51	100	141	90	121	83	23	6	27	56	150
	26%	31%	30%	22%	29%	24%	38%	28%	11%	13%	21%	26%	28%
Satisfied	482	129	83	270	262	202	122	166	148	34	78	118	276
	54%	49%	49%	59%	55%	54%	38%	56%	71%	70%	61%	56%	52%
Very satisfied	90	19	20	51	39	46	25	29	27	7	17	17	55
	10%	7%	12%	11%	8%	12%	8%	10%	13%	14%	13%	8%	10%
Total	889	263	170	456	478	375	320	296	209	49	126	211	535
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_3. Please tell us how satisfied you are with the following service provided by the municipality: Arts and cultural facilities and programs.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	50	21	12	17	14	30	23	22	4		4	14	32
	4%	6%	5%	3%	2%	6%	6%	5%	1%		3%	6%	4%
Dissatisfied	163	53	38	72	93	63	60	60	36	5	15	34	110
	13%	16%	16%	11%	15%	12%	16%	14%	12%	7%	11%	13%	14%
Satisfied	875	227	155	493	457	379	255	296	241	61	103	183	566
	72%	69%	66%	77%	73%	72%	66%	72%	78%	84%	76%	70%	72%
Very satisfied	119	30	28	61	58	56	47	36	27	7	13	30	76
	10%	9%	12%	9%	9%	11%	12%	9%	9%	10%	9%	11%	10%
Total	1208	332	233	643	622	528	385	414	308	73	135	261	784
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_4. Please tell us how satisfied you are with the following service provided by the municipality: Bike lanes / cycling facilities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	195	55	32	109	67	110	64	69	42	8	20	47	123
	16%	16%	14%	16%	11%	19%	16%	16%	13%	12%	13%	17%	15%
Dissatisfied	323	76	68	179	162	140	96	114	84	22	25	75	213
	26%	22%	28%	26%	26%	24%	24%	26%	26%	31%	16%	26%	27%
Satisfied	616	174	110	331	323	279	188	215	171	35	94	134	377
	49%	51%	46%	49%	53%	47%	48%	49%	53%	49%	61%	47%	47%
Very satisfied	124	38	27	59	61	61	47	42	27	6	14	27	82
	10%	11%	11%	9%	10%	10%	12%	9%	8%	8%	9%	10%	10%
Total	1259	343	237	678	614	589	396	440	324	72	153	283	795
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_5. Please tell us how satisfied you are with the following service provided by the municipality: Business support services.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	56	15	13	28	19	34	17	27	13	1	8	12	34
	9%	9%	12%	8%	6%	10%	8%	11%	7%	2%	9%	8%	9%
Dissatisfied	136	34	24	78	56	76	50	48	29	7	17	26	89
	21%	20%	22%	21%	18%	23%	24%	20%	17%	19%	19%	17%	22%
Satisfied	411	107	66	238	205	196	112	151	115	27	57	104	238
	62%	61%	60%	64%	68%	59%	55%	63%	69%	73%	65%	67%	60%
Very satisfied	54	19	8	28	22	28	27	13	11	2	6	13	36
	8%	11%	7%	7%	7%	8%	13%	6%	6%	6%	7%	8%	9%
Total	658	175	111	371	302	333	205	239	168	37	87	155	396
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_6. Please tell us how satisfied you are with the following service provided by the municipality: Civic events.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	52	19	14	19	13	32	19	21	9	1	7	14	30
	4%	5%	6%	2%	2%	5%	5%	4%	2%	2%	4%	4%	4%
Dissatisfied	141	46	25	70	76	59	49	60	28	3	21	29	87
	10%	13%	10%	9%	11%	9%	12%	13%	7%	3%	11%	9%	10%
Satisfied	1035	234	176	625	533	466	285	327	315	80	137	243	621
	74%	69%	72%	77%	75%	74%	71%	70%	80%	84%	73%	74%	74%
Very satisfied	165	42	29	94	88	73	51	59	43	11	22	41	99
	12%	12%	12%	12%	12%	12%	13%	13%	11%	12%	12%	13%	12%
Total	1393	341	244	808	711	630	404	467	395	95	187	328	837
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_7. Please tell us how satisfied you are with the following service provided by the municipality: Cleanliness.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	141	40	33	68	66	63	52	43	32	6	17	39	80
	9%	10%	12%	7%	8%	9%	11%	8%	7%	5%	8%	11%	8%
Dissatisfied	331	83	55	193	172	144	93	101	101	29	47	82	190
	20%	20%	19%	21%	21%	20%	19%	19%	22%	25%	22%	22%	19%
Satisfied	1009	252	176	581	524	445	284	343	289	71	132	221	627
	62%	60%	61%	63%	63%	62%	59%	64%	64%	61%	62%	60%	63%
Very satisfied	139	42	24	73	68	66	49	48	31	10	17	25	96
	9%	10%	8%	8%	8%	9%	10%	9%	7%	9%	8%	7%	10%
Total	1620	417	288	915	830	719	478	535	452	115	214	367	993
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_8. Please tell us how satisfied you are with the following service provided by the municipality: Climate action.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	142	60	27	55	64	58	74	48	13	4	14	30	95
	13%	19%	13%	10%	12%	12%	20%	13%	5%	6%	10%	13%	14%
Dissatisfied	414	113	75	226	242	154	146	130	106	23	42	82	279
	38%	35%	37%	39%	44%	31%	40%	36%	39%	31%	31%	35%	40%
Satisfied	484	132	89	263	229	246	124	168	141	41	72	111	288
	44%	41%	44%	46%	41%	50%	34%	46%	52%	55%	53%	47%	41%
Very satisfied	58	15	12	31	19	34	23	18	9	6	8	14	35
	5%	5%	6%	5%	3%	7%	6%	5%	3%	8%	6%	6%	5%
Total	1098	320	204	575	554	493	367	364	270	74	137	236	697
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_9. Please tell us how satisfied you are with the following service provided by the municipality: Community beautification / streetscaping.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	101	27	25	49	44	52	41	30	21	4	9	30	58
	7%	7%	9%	6%	6%	8%	9%	6%	5%	4%	5%	9%	6%
Dissatisfied	329	90	56	183	172	137	95	121	86	19	41	80	197
	22%	23%	21%	22%	23%	21%	21%	24%	21%	17%	22%	24%	21%
Satisfied	946	240	163	543	488	424	268	298	279	79	125	196	600
	63%	62%	61%	65%	64%	64%	61%	60%	68%	70%	66%	58%	65%
Very satisfied	117	29	23	66	61	53	37	46	23	10	14	30	73
	8%	7%	9%	8%	8%	8%	8%	9%	6%	9%	7%	9%	8%
Total	1493	386	266	841	765	666	441	494	410	112	189	336	929
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_10. Please tell us how satisfied you are with the following service provided by the municipality: Community planning / land use planning and approvals.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	218	55	51	112	103	90	78	70	45	12	16	55	136
	19%	18%	24%	18%	19%	17%	22%	19%	15%	16%	11%	21%	19%
Dissatisfied	395	91	73	231	209	168	126	128	105	25	52	79	257
	34%	30%	34%	36%	38%	31%	35%	34%	35%	33%	35%	30%	36%
Satisfied	467	135	75	257	205	249	135	153	136	35	65	114	276
	41%	45%	36%	40%	38%	46%	37%	41%	46%	45%	45%	44%	39%
Very satisfied	68	20	12	36	27	40	25	26	11	5	13	13	42
	6%	7%	6%	6%	5%	7%	7%	7%	4%	6%	9%	5%	6%
Total	1148	301	211	636	544	547	364	378	297	76	146	260	712
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_11. Please tell us how satisfied you are with the following service provided by the municipality: Community standards.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	122	28	31	63	52	58	48	42	18	3	18	25	71
	9%	9%	13%	8%	8%	10%	12%	10%	5%	4%	10%	8%	9%
Dissatisfied	263	69	52	141	136	114	91	81	75	15	37	64	156
	20%	22%	23%	19%	22%	19%	24%	19%	21%	16%	20%	21%	20%
Satisfied	807	184	134	490	398	384	204	270	251	65	113	186	489
	63%	58%	58%	66%	63%	63%	53%	64%	69%	70%	62%	62%	64%
Very satisfied	96	35	12	49	42	50	39	29	18	9	15	26	53
	7%	11%	5%	7%	7%	8%	10%	7%	5%	10%	8%	9%	7%
Total	1288	316	228	744	629	605	382	421	362	92	183	300	770
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_12. Please tell us how satisfied you are with the following service provided by the municipality: Diversity and inclusiveness programs.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	69	34	10	24	23	34	37	25	5	1	6	20	42
	8%	14%	6%	6%	5%	9%	13%	8%	2%	1%	5%	11%	8%
Dissatisfied	209	70	50	89	131	69	94	82	24	6	23	35	150
	25%	28%	31%	20%	30%	19%	32%	27%	13%	11%	21%	18%	28%
Satisfied	498	133	83	282	252	230	143	159	145	41	69	111	305
	59%	53%	52%	64%	58%	62%	49%	53%	77%	80%	63%	60%	57%
Very satisfied	72	13	16	43	28	40	17	36	14	4	13	20	38
	9%	5%	10%	10%	6%	11%	6%	12%	8%	8%	11%	11%	7%
Total	849	250	160	439	434	372	291	303	188	52	110	187	536
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_13. Please tell us how satisfied you are with the following service provided by the municipality: Economic development.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	90	32	19	38	35	45	37	38	11	1	8	26	52
	9%	12%	11%	7%	8%	9%	11%	11%	5%	3%	8%	12%	8%
Dissatisfied	233	73	39	121	127	87	103	78	42	6	21	39	165
	24%	27%	24%	23%	29%	18%	31%	23%	18%	10%	19%	18%	27%
Satisfied	571	145	92	334	254	304	159	200	162	43	72	125	364
	59%	53%	55%	64%	57%	64%	48%	59%	71%	78%	65%	60%	58%
Very satisfied	72	24	17	32	26	43	29	23	14	5	10	20	42
	7%	9%	10%	6%	6%	9%	9%	7%	6%	9%	9%	10%	7%
Total	966	274	167	525	442	478	329	339	229	55	111	210	623
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_14. Please tell us how satisfied you are with the following service provided by the municipality: Emergency management.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	56	16	14	26	25	27	29	17	8	1	1	21	33
	5%	5%	7%	4%	4%	5%	8%	4%	3%	1%	0%	8%	5%
Dissatisfied	225	75	42	107	115	94	91	72	49	9	26	54	137
	19%	25%	20%	16%	19%	18%	25%	18%	15%	12%	16%	20%	19%
Satisfied	802	188	134	480	417	364	212	273	242	59	121	177	487
	68%	62%	65%	72%	69%	68%	59%	68%	75%	77%	72%	65%	68%
Very satisfied	99	25	17	56	43	51	29	37	25	8	19	20	59
	8%	8%	8%	8%	7%	10%	8%	9%	8%	10%	12%	7%	8%
Total	1182	305	208	669	600	536	362	399	324	77	167	272	715
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_15. Please tell us how satisfied you are with the following service provided by the municipality: Environmental protection and sustainability.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	120	53	25	42	56	46	56	44	15	2	9	32	78
	11%	17%	13%	7%	10%	9%	15%	12%	5%	3%	6%	13%	11%
Dissatisfied	353	109	65	179	196	136	131	110	80	22	33	70	237
	32%	34%	32%	30%	35%	27%	36%	30%	28%	29%	22%	28%	35%
Satisfied	592	140	104	347	287	293	155	203	177	47	100	136	341
	53%	44%	52%	58%	51%	58%	43%	55%	62%	61%	65%	54%	50%
Very satisfied	50	15	6	29	19	28	19	14	12	5	11	14	25
	4%	5%	3%	5%	3%	6%	5%	4%	4%	6%	7%	5%	4%
Total	1115	317	201	597	557	502	361	371	284	76	153	253	681
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_16. Please tell us how satisfied you are with the following service provided by the municipality: Fire and rescue response.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	107	25	19	62	62	39	51	32	20	2	17	28	58
	8%	8%	8%	8%	9%	6%	14%	7%	5%	2%	8%	8%	7%
Dissatisfied	212	54	39	118	134	66	74	80	49	6	36	46	126
	15%	17%	16%	15%	20%	10%	20%	18%	12%	6%	18%	14%	16%
Satisfied	838	179	145	513	395	415	187	266	283	77	112	215	485
	61%	56%	60%	63%	58%	65%	51%	59%	68%	69%	56%	63%	61%
Very satisfied	221	60	40	121	93	117	56	73	63	26	37	50	129
	16%	19%	16%	15%	14%	18%	15%	16%	15%	23%	18%	15%	16%
Total	1378	319	244	815	683	636	368	451	415	112	201	339	799
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_17. Please tell us how satisfied you are with the following service provided by the municipality: Fire prevention activities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	53	16	12	24	22	26	23	22	5	1	7	19	25
	5%	7%	6%	4%	4%	5%	8%	6%	2%	2%	5%	8%	4%
Dissatisfied	114	19	25	71	61	41	39	34	36	4	15	31	64
	11%	8%	13%	12%	12%	8%	13%	10%	12%	5%	11%	12%	10%
Satisfied	749	181	123	446	368	355	203	245	223	62	104	179	445
	72%	72%	65%	74%	74%	72%	68%	71%	76%	74%	71%	71%	72%
Very satisfied	123	33	29	61	47	71	33	44	29	16	20	22	81
	12%	13%	15%	10%	9%	14%	11%	13%	10%	19%	14%	9%	13%
Total	1040	249	188	603	498	492	298	345	294	83	147	250	614
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_18. Please tell us how satisfied you are with the following service provided by the municipality: Garbage, recycling, and organics collection.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	71	20	21	31	32	35	27	25	17	1	8	15	47
	4%	5%	7%	3%	4%	5%	5%	4%	4%	1%	3%	4%	5%
Dissatisfied	170	50	34	87	86	76	45	75	40	9	25	47	94
	10%	12%	11%	9%	10%	10%	9%	13%	8%	7%	11%	12%	9%
Satisfied	1094	262	187	646	568	479	304	366	311	81	147	244	664
	64%	61%	62%	66%	64%	64%	61%	65%	64%	64%	63%	63%	64%
Very satisfied	375	99	61	214	202	156	119	97	115	35	53	82	232
	22%	23%	20%	22%	23%	21%	24%	17%	24%	27%	23%	21%	22%
Total	1711	431	302	977	887	747	494	564	483	126	232	388	1038
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_19. Please tell us how satisfied you are with the following service provided by the municipality: Halifax public libraries.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	19	4	7	8	6	10	8	7	2	1		3	15
	1%	1%	2%	1%	1%	1%	2%	1%	1%	1%		1%	2%
Dissatisfied	30	9	3	19	12	16	10	10	6	1	3	6	18
	2%	2%	1%	2%	1%	2%	2%	2%	1%	1%	2%	2%	2%
Satisfied	898	222	153	524	462	396	267	289	256	64	122	234	509
	58%	56%	53%	61%	57%	60%	58%	57%	61%	57%	68%	67%	52%
Very satisfied	602	160	129	313	335	238	179	204	157	46	53	105	432
	39%	41%	44%	36%	41%	36%	38%	40%	37%	41%	30%	30%	44%
Total	1550	395	291	865	815	660	465	511	421	112	178	348	974
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_20. Please tell us how satisfied you are with the following service provided by the municipality: Parking services.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	266	64	50	153	122	124	91	82	64	20	41	67	145
	18%	17%	19%	19%	16%	19%	20%	17%	16%	21%	25%	21%	15%
Dissatisfied	370	86	64	220	209	142	119	108	113	20	54	90	219
	25%	22%	24%	27%	28%	22%	27%	22%	29%	20%	33%	28%	23%
Satisfied	709	200	134	375	350	335	200	255	191	51	61	141	488
	48%	52%	51%	46%	47%	51%	45%	52%	48%	52%	37%	44%	52%
Very satisfied	123	38	15	71	60	57	39	47	27	7	10	21	91
	8%	10%	6%	9%	8%	9%	9%	10%	7%	7%	6%	7%	10%
Total	1469	388	262	819	742	659	449	492	395	98	166	319	942
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_21. Please tell us how satisfied you are with the following service provided by the municipality: Parks, greenspaces, and trails.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	39	10	13	16	9	22	17	16	6			11	27
	2%	2%	4%	2%	1%	3%	3%	3%	1%			3%	3%
Dissatisfied	123	34	25	64	64	50	33	52	27	5	13	29	74
	7%	8%	8%	7%	7%	7%	7%	9%	6%	4%	6%	8%	7%
Satisfied	1133	273	201	660	590	498	320	367	330	86	161	256	681
	67%	63%	67%	69%	68%	67%	64%	66%	70%	75%	73%	68%	66%
Very satisfied	388	118	61	209	200	172	129	126	105	24	45	80	258
	23%	27%	20%	22%	23%	23%	26%	22%	22%	21%	21%	21%	25%
Total	1684	435	299	949	863	742	498	560	468	115	219	376	1039
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_22. Please tell us how satisfied you are with the following service provided by the municipality: Playgrounds.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	22	5	6	12	4	13	6	11	4		1	8	12
	2%	1%	2%	2%	1%	2%	2%	2%	1%		1%	3%	2%
Dissatisfied	103	34	22	47	47	47	35	42	21	1	11	21	68
	8%	10%	9%	7%	7%	8%	9%	9%	6%	2%	7%	7%	9%
Satisfied	930	231	166	533	465	432	264	324	258	61	134	209	565
	73%	70%	70%	75%	73%	74%	70%	72%	76%	82%	77%	73%	72%
Very satisfied	216	58	43	114	117	93	72	75	57	12	27	49	138
	17%	18%	18%	16%	18%	16%	19%	17%	17%	16%	16%	17%	18%
Total	1271	327	237	707	633	585	377	452	340	75	173	286	782
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_23. Please tell us how satisfied you are with the following service provided by the municipality: Police services.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	249	97	59	93	123	100	133	89	21	3	29	53	163
	16%	26%	22%	10%	16%	14%	31%	18%	5%	2%	14%	14%	18%
Dissatisfied	240	56	56	127	131	97	97	79	51	8	27	49	157
	16%	15%	21%	14%	17%	14%	22%	15%	11%	7%	13%	14%	17%
Satisfied	855	167	123	566	424	404	153	288	309	81	123	220	479
	56%	46%	45%	63%	55%	58%	35%	57%	69%	71%	59%	60%	52%
Very satisfied	196	46	33	116	87	101	48	52	67	22	31	42	117
	13%	13%	12%	13%	11%	14%	11%	10%	15%	19%	15%	12%	13%
Total	1540	366	271	902	766	702	430	508	448	114	209	363	916
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_24. Please tell us how satisfied you are with the following service provided by the municipality: Public engagement.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	120	33	26	61	54	47	43	43	22	5	13	35	69
	11%	11%	13%	10%	11%	9%	12%	12%	8%	7%	10%	14%	10%
Dissatisfied	335	84	65	186	155	150	126	100	81	17	31	80	211
	31%	30%	31%	32%	31%	29%	35%	28%	31%	25%	25%	32%	31%
Satisfied	546	138	101	307	257	280	163	187	147	40	70	117	345
	51%	49%	49%	52%	51%	54%	45%	52%	56%	59%	57%	48%	51%
Very satisfied	78	30	14	34	37	40	29	28	15	6	10	13	53
	7%	10%	7%	6%	7%	8%	8%	8%	6%	8%	8%	5%	8%
Total	1079	285	206	588	502	516	360	358	264	67	124	245	678
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_25. Please tell us how satisfied you are with the following service provided by the municipality: Public transit - conventional bus & ferry.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	128	36	24	68	61	56	60	50	14	4	17	27	82
	9%	10%	9%	9%	9%	9%	14%	10%	4%	5%	10%	9%	9%
Dissatisfied	317	74	79	164	189	103	111	119	71	6	35	65	206
	23%	20%	30%	21%	26%	17%	25%	25%	19%	6%	20%	21%	24%
Satisfied	816	216	138	462	402	388	224	265	247	59	108	194	490
	58%	58%	53%	60%	56%	63%	51%	55%	68%	69%	60%	64%	56%
Very satisfied	138	44	21	74	68	66	41	45	33	17	19	19	97
	10%	12%	8%	10%	9%	11%	9%	9%	9%	20%	11%	6%	11%
Total	1399	370	262	767	720	612	436	479	366	85	180	305	874
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_26. Please tell us how satisfied you are with the following service provided by the municipality: Public transit - Access-A-Bus.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	60	20	6	34	33	22	25	23	7	2	5	14	38
	12%	13%	7%	12%	14%	8%	14%	14%	6%	6%	6%	11%	13%
Dissatisfied	67	15	17	35	44	17	25	18	22	3	6	12	46
	13%	10%	20%	13%	19%	7%	14%	11%	18%	8%	6%	10%	16%
Satisfied	315	98	51	166	136	174	108	98	80	25	62	85	158
	61%	64%	61%	60%	57%	68%	60%	60%	63%	66%	69%	70%	55%
Very satisfied	72	21	10	41	24	44	23	24	17	8	17	11	43
	14%	13%	12%	15%	10%	17%	13%	15%	13%	20%	19%	9%	15%
Total	515	154	84	276	237	257	180	163	126	38	90	121	285
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_27. Please tell us how satisfied you are with the following service provided by the municipality: Overall transit service.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	142	34	28	80	70	59	62	57	18	5	20	29	91
	11%	10%	11%	11%	10%	10%	14%	12%	5%	6%	12%	10%	11%
Dissatisfied	321	77	80	164	180	122	111	124	74	8	31	71	209
	24%	22%	30%	22%	26%	20%	26%	26%	21%	10%	18%	25%	24%
Satisfied	785	220	138	427	385	374	228	260	226	52	101	168	493
	58%	62%	52%	58%	56%	62%	53%	55%	66%	67%	58%	59%	58%
Very satisfied	103	26	18	59	51	47	27	33	27	13	22	15	62
	8%	7%	7%	8%	7%	8%	6%	7%	8%	17%	13%	5%	7%
Total	1351	356	264	730	686	603	428	474	345	77	174	283	856
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_28. Please tell us how satisfied you are with the following service provided by the municipality: Public washrooms.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	162	56	40	66	73	74	56	63	34	5	19	35	104
	13%	16%	17%	10%	11%	13%	14%	14%	11%	7%	13%	12%	13%
Dissatisfied	451	112	90	249	222	207	143	153	121	23	44	114	283
	36%	33%	38%	38%	35%	37%	36%	35%	38%	35%	29%	40%	36%
Satisfied	570	162	93	316	307	246	180	196	154	33	82	124	350
	46%	47%	39%	48%	48%	45%	45%	45%	48%	50%	54%	43%	45%
Very satisfied	61	14	15	32	34	25	19	27	10	5	7	13	40
	5%	4%	6%	5%	5%	5%	5%	6%	3%	7%	5%	4%	5%
Total	1245	343	238	664	636	553	397	439	318	67	153	285	777
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_29. Please tell us how satisfied you are with the following service provided by the municipality: Indoor recreation facilities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	52	11	7	34	21	26	17	21	9	4		13	39
	4%	4%	3%	4%	3%	4%	4%	5%	2%	5%		4%	5%
Dissatisfied	158	47	26	85	72	76	44	59	46	5	18	42	93
	12%	14%	11%	11%	11%	13%	11%	13%	13%	6%	11%	14%	11%
Satisfied	966	231	172	562	502	421	293	313	270	68	125	210	603
	73%	71%	73%	74%	75%	72%	74%	70%	75%	80%	77%	72%	73%
Very satisfied	140	36	29	75	77	61	43	52	36	8	20	28	92
	11%	11%	13%	10%	11%	10%	11%	12%	10%	10%	12%	9%	11%
Total	1316	326	235	755	672	583	397	445	360	85	163	292	828
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_30. Please tell us how satisfied you are with the following service provided by the municipality: Outdoor recreation facilities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	43	10	7	26	15	21	13	18	10	1	2	14	26
	3%	3%	3%	4%	2%	3%	3%	4%	3%	2%	1%	5%	3%
Dissatisfied	156	47	26	84	65	84	44	56	45	8	30	30	90
	12%	13%	11%	11%	10%	14%	11%	12%	13%	10%	18%	10%	11%
Satisfied	959	248	166	545	491	432	279	338	260	60	112	222	596
	72%	69%	73%	74%	74%	71%	69%	72%	74%	77%	67%	77%	72%
Very satisfied	169	55	29	84	90	73	68	55	34	9	24	24	119
	13%	15%	13%	11%	14%	12%	17%	12%	10%	12%	14%	8%	14%
Total	1327	360	228	739	661	610	403	467	349	78	168	290	831
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_31. Please tell us how satisfied you are with the following service provided by the municipality: Recreation programming.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	26	4	6	15	14	10	8	11	4	1	2	4	18
	3%	2%	4%	3%	3%	2%	3%	3%	2%	1%	2%	2%	3%
Dissatisfied	108	30	20	59	56	46	17	60	24	5	14	26	64
	12%	13%	12%	12%	12%	12%	7%	16%	11%	10%	12%	12%	12%
Satisfied	647	161	121	365	335	291	178	247	170	43	85	160	388
	72%	69%	72%	73%	72%	72%	72%	67%	79%	81%	77%	75%	70%
Very satisfied	118	38	20	59	57	55	43	51	18	4	9	23	83
	13%	17%	12%	12%	12%	14%	18%	14%	8%	8%	8%	11%	15%
Total	899	233	167	498	463	402	247	368	216	53	111	214	553
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_32. Please tell us how satisfied you are with the following service provided by the municipality: Sidewalk maintenance.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	125	24	28	74	58	51	39	53	24	4	21	26	74
	8%	6%	10%	8%	7%	7%	8%	10%	5%	4%	10%	7%	7%
Dissatisfied	371	88	71	212	219	134	109	126	106	17	41	89	229
	23%	21%	25%	24%	26%	19%	22%	23%	24%	16%	19%	25%	23%
Satisfied	991	269	165	558	505	455	286	324	285	79	133	225	611
	62%	63%	58%	62%	60%	64%	59%	60%	66%	71%	63%	62%	61%
Very satisfied	123	43	22	58	53	65	52	38	20	11	16	20	83
	8%	10%	8%	6%	6%	9%	11%	7%	5%	10%	8%	6%	8%
Total	1611	424	285	902	835	705	486	541	435	111	210	361	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_33. Please tell us how satisfied you are with the following service provided by the municipality: Street / road maintenance.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	210	51	39	120	109	85	81	61	53	8	37	57	111
	12%	12%	13%	12%	12%	11%	16%	11%	11%	6%	16%	15%	11%
Dissatisfied	564	134	91	338	309	228	150	203	165	34	66	137	343
	33%	31%	31%	35%	35%	30%	30%	36%	34%	27%	29%	35%	33%
Satisfied	854	223	153	478	422	398	234	280	244	74	112	180	535
	50%	51%	51%	49%	48%	53%	47%	49%	51%	60%	50%	46%	52%
Very satisfied	80	31	14	35	36	42	29	26	17	8	10	18	51
	5%	7%	5%	4%	4%	6%	6%	5%	4%	7%	4%	5%	5%
Total	1708	440	298	970	876	753	494	569	478	124	225	391	1040
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



S11_34. Please tell us how satisfied you are with the following service provided by the municipality: Traffic management.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	321	70	63	188	135	160	102	133	63	10	37	82	196
	20%	16%	22%	20%	16%	22%	21%	24%	14%	9%	18%	22%	19%
Dissatisfied	630	161	110	360	328	270	188	209	184	37	72	153	385
	38%	37%	38%	39%	40%	37%	39%	38%	41%	33%	35%	41%	38%
Satisfied	627	178	102	347	340	269	180	188	190	56	88	127	389
	38%	41%	35%	38%	41%	37%	37%	34%	42%	51%	43%	34%	39%
Very satisfied	61	21	14	26	26	34	17	25	11	8	9	11	38
	4%	5%	5%	3%	3%	5%	3%	4%	2%	7%	5%	3%	4%
Total	1639	429	289	921	829	733	486	555	448	110	207	374	1008
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

S11_35. Please tell us how satisfied you are with the following service provided by the municipality: Road safety.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	213	49	44	120	80	111	56	98	44	6	23	53	129
	13%	12%	15%	13%	10%	15%	12%	18%	10%	5%	11%	14%	13%
Dissatisfied	472	107	94	271	246	197	136	158	141	24	53	105	301
	29%	25%	32%	29%	29%	27%	28%	29%	31%	21%	25%	28%	30%
Satisfied	875	234	139	501	465	388	259	265	254	76	124	193	529
	53%	55%	47%	54%	56%	52%	54%	48%	56%	65%	58%	52%	52%
Very satisfied	92	32	19	41	44	43	29	33	18	10	15	22	53
	6%	8%	6%	4%	5%	6%	6%	6%	4%	9%	7%	6%	5%
Total	1652	423	296	933	835	739	479	555	458	116	215	373	1012
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



S11_36. Please tell us how satisfied you are with the following service provided by the municipality: Urban forestry.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	93	26	21	47	36	45	35	32	19	3	6	30	55
	7%	7%	8%	6%	5%	7%	8%	7%	5%	3%	3%	9%	6%
Dissatisfied	251	52	54	145	128	110	72	89	69	15	30	59	154
	18%	14%	21%	18%	18%	17%	17%	19%	17%	14%	16%	18%	18%
Satisfied	958	257	162	538	489	430	278	306	278	75	129	210	591
	67%	69%	63%	68%	68%	67%	65%	66%	71%	72%	70%	65%	67%
Very satisfied	124	36	22	66	64	55	45	39	28	11	19	27	77
	9%	10%	8%	8%	9%	9%	11%	8%	7%	11%	10%	8%	9%
Total	1427	371	259	797	717	639	431	466	393	104	185	326	877
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

S11_37. Please tell us how satisfied you are with the following service provided by the municipality: Winter maintenance.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	208	55	38	115	105	88	87	72	42	4	37	46	120
	12%	13%	13%	12%	12%	12%	18%	13%	9%	3%	16%	12%	12%
Dissatisfied	415	75	86	254	226	168	107	150	126	18	53	109	239
	25%	18%	29%	26%	26%	23%	23%	26%	26%	15%	24%	28%	23%
Satisfied	936	244	152	540	486	410	238	307	281	86	115	211	581
	55%	58%	51%	55%	56%	55%	50%	54%	58%	69%	52%	54%	56%
Very satisfied	131	43	22	66	51	77	40	39	34	17	18	22	89
	8%	10%	8%	7%	6%	10%	8%	7%	7%	14%	8%	6%	9%
Total	1691	418	299	975	868	743	471	568	484	125	222	389	1029
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI2. Overall, how satisfied are you with the delivery of all the services provided by the municipality?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	40	10	9	22	10	23	19	13	7	1	2	9	28
	2%	2%	3%	2%	1%	3%	4%	2%	1%	1%	1%	2%	3%
Dissatisfied	280	85	46	149	137	114	99	107	54	6	33	67	170
	16%	20%	15%	15%	16%	15%	20%	19%	11%	5%	15%	17%	16%
Satisfied	1286	318	234	734	681	567	356	422	378	104	174	295	781
	76%	73%	78%	76%	78%	75%	72%	75%	80%	84%	79%	76%	75%
Very satisfied	94	22	13	60	44	49	21	24	35	12	10	19	62
	6%	5%	4%	6%	5%	6%	4%	4%	7%	10%	5%	5%	6%
Total	1700	433	302	965	872	753	494	566	474	124	220	390	1040
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_1. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Accessibility programming.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	666	178	142	346	405	229	241	226	153	36	75	134	447
	38%	39%	46%	35%	44%	30%	47%	39%	31%	29%	32%	33%	42%
Maintain service levels	1006	251	160	595	475	488	243	326	321	84	147	244	576
	57%	55%	52%	60%	52%	64%	47%	56%	66%	66%	63%	61%	54%
Reduce service levels	86	27	7	52	30	50	29	32	14	6	12	24	45
	5%	6%	2%	5%	3%	7%	6%	5%	3%	5%	5%	6%	4%
Total	1758	456	309	992	910	767	513	583	488	126	233	402	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_2. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Affordability / free programming.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	739	221	148	370	450	253	308	245	146	32	84	151	485
	42%	48%	48%	37%	49%	33%	60%	42%	30%	25%	36%	38%	45%
Maintain service levels	904	216	145	542	429	442	187	296	303	84	127	215	530
	51%	47%	47%	55%	47%	58%	37%	51%	62%	66%	54%	53%	50%
Reduce service levels	119	19	18	81	32	73	17	43	41	12	23	37	54
	7%	4%	6%	8%	4%	10%	3%	7%	8%	9%	10%	9%	5%
Total	1761	456	311	994	911	768	513	583	489	128	234	403	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_3. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Arts and cultural facilities and programs.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	299	108	67	124	158	121	118	117	50	10	22	60	207
	17%	24%	22%	12%	17%	16%	23%	20%	10%	8%	10%	15%	19%
Maintain service levels	1180	292	206	682	645	492	335	369	355	91	159	258	735
	67%	64%	66%	69%	71%	64%	65%	63%	72%	71%	69%	64%	69%
Reduce service levels	282	57	38	187	108	155	60	97	85	26	51	85	126
	16%	12%	12%	19%	12%	20%	12%	17%	17%	20%	22%	21%	12%
Total	1760	456	311	993	911	768	513	583	490	127	233	403	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_4. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Bike lanes / cycling facilities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	470	156	106	208	233	212	178	170	95	21	41	81	341
	27%	34%	34%	21%	26%	28%	35%	29%	19%	16%	18%	20%	32%
Maintain service levels	786	217	124	445	452	300	217	256	228	68	111	180	468
	45%	48%	40%	45%	50%	39%	42%	44%	47%	53%	47%	45%	44%
Reduce service levels	504	83	81	339	223	257	117	158	165	39	81	142	259
	29%	18%	26%	34%	25%	33%	23%	27%	34%	30%	35%	35%	24%
Total	1760	456	311	993	909	769	513	583	488	128	233	403	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_5. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Business support services.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	190	72	32	85	86	92	81	62	37	6	20	35	127
	11%	16%	10%	9%	9%	12%	16%	11%	8%	5%	9%	9%	12%
Maintain service levels	1305	326	231	748	711	543	364	429	385	100	162	316	790
	74%	72%	74%	75%	78%	71%	71%	74%	79%	80%	70%	79%	74%
Reduce service levels	262	58	47	157	113	131	68	93	66	19	49	51	150
	15%	13%	15%	16%	12%	17%	13%	16%	14%	15%	21%	13%	14%
Total	1757	456	311	990	910	766	513	583	488	125	232	402	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_6. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Civic events.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	174	62	30	82	82	85	69	58	36	5	26	47	97
	10%	14%	10%	8%	9%	11%	13%	10%	7%	4%	11%	12%	9%
Maintain service levels	1073	247	177	649	545	493	280	347	327	96	150	252	637
	61%	54%	57%	65%	60%	64%	55%	59%	67%	75%	65%	62%	60%
Reduce service levels	512	147	104	262	284	190	164	179	126	27	56	105	334
	29%	32%	33%	26%	31%	25%	32%	31%	26%	21%	24%	26%	31%
Total	1760	456	311	993	911	768	513	583	490	127	232	404	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_7. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Cleanliness.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	486	149	87	249	243	215	150	161	126	35	62	122	289
	28%	33%	28%	25%	27%	28%	29%	28%	26%	27%	26%	30%	27%
Maintain service levels	1225	287	214	723	646	531	344	399	360	91	169	265	749
	70%	63%	69%	73%	71%	69%	67%	68%	73%	72%	73%	66%	70%
Reduce service levels	49	20	8	22	21	22	18	24	4	1	2	16	30
	3%	4%	2%	2%	2%	3%	4%	4%	1%	1%	1%	4%	3%
Total	1760	456	309	994	910	768	513	583	490	127	233	403	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_8. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Climate action.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	993	299	190	504	550	391	366	313	238	59	108	201	667
	56%	66%	61%	51%	60%	51%	71%	54%	49%	46%	46%	50%	63%
Maintain service levels	661	136	97	428	335	304	122	226	224	63	111	175	345
	38%	30%	31%	43%	37%	40%	24%	39%	46%	49%	47%	43%	32%
Reduce service levels	105	21	23	60	26	72	25	44	27	6	15	28	55
	6%	5%	8%	6%	3%	9%	5%	8%	6%	4%	6%	7%	5%
Total	1759	456	311	992	911	767	513	583	489	128	233	403	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_9. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community beautification / streetscaping.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	392	129	77	186	174	203	142	132	89	22	39	91	252
	22%	28%	25%	19%	19%	26%	28%	23%	18%	17%	16%	23%	24%
Maintain service levels	1117	274	181	662	610	459	290	358	342	96	163	248	669
	63%	60%	58%	67%	67%	60%	57%	61%	70%	75%	70%	62%	63%
Reduce service levels	252	54	53	146	127	106	81	93	58	10	33	63	147
	14%	12%	17%	15%	14%	14%	16%	16%	12%	8%	14%	16%	14%
Total	1761	456	310	995	911	768	513	583	488	129	234	403	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_10. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community planning / land use planning and approvals.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	452	140	89	223	216	211	168	144	112	23	43	111	288
	26%	31%	29%	22%	24%	27%	33%	25%	23%	18%	18%	28%	27%
Maintain service levels	1160	278	202	680	627	488	310	382	342	94	167	257	697
	66%	61%	65%	68%	69%	64%	61%	65%	70%	74%	72%	64%	65%
Reduce service levels	147	36	20	91	66	69	33	58	35	11	22	35	82
	8%	8%	6%	9%	7%	9%	6%	10%	7%	9%	9%	9%	8%
Total	1759	454	311	994	909	768	511	583	489	128	231	403	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_11. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community standards.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	247	63	35	150	126	114	66	79	76	18	37	63	136
	14%	14%	11%	15%	14%	15%	13%	13%	15%	14%	16%	16%	13%
Maintain service levels	1309	320	235	754	693	561	355	423	393	104	173	295	798
	74%	70%	76%	76%	76%	73%	69%	72%	80%	81%	74%	73%	75%
Reduce service levels	206	74	40	92	94	93	91	82	20	7	23	46	134
	12%	16%	13%	9%	10%	12%	18%	14%	4%	5%	10%	11%	13%
Total	1762	456	310	996	913	768	513	583	489	129	234	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3_12. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service:
Diversity and inclusiveness programs.**

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	564	189	119	256	368	166	250	178	104	25	53	97	405
	32%	41%	38%	26%	40%	22%	49%	31%	21%	20%	23%	24%	38%
Maintain service levels	949	218	150	581	472	443	204	324	309	84	141	242	534
	54%	48%	48%	58%	52%	58%	40%	56%	63%	66%	60%	60%	50%
Reduce service levels	246	49	41	156	70	158	59	81	75	19	39	65	127
	14%	11%	13%	16%	8%	21%	11%	14%	15%	15%	17%	16%	12%
Total	1759	456	310	994	911	767	513	583	488	128	233	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_13. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Economic development.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	532	180	80	272	251	258	190	176	125	31	49	116	352
	30%	40%	26%	27%	28%	34%	37%	30%	26%	24%	21%	29%	33%
Maintain service levels	1037	249	181	607	559	436	277	331	316	87	159	249	595
	59%	55%	58%	61%	61%	57%	54%	57%	65%	68%	68%	62%	56%
Reduce service levels	190	26	49	116	100	73	45	75	48	10	25	38	120
	11%	6%	16%	12%	11%	10%	9%	13%	10%	8%	11%	9%	11%
Total	1759	454	310	995	910	768	513	582	489	128	233	403	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_14. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Emergency management.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	538	149	95	294	308	208	185	169	149	26	73	133	322
	31%	33%	31%	30%	34%	27%	36%	29%	31%	21%	31%	33%	30%
Maintain service levels	1172	292	205	676	586	534	311	400	333	96	155	259	716
	67%	64%	66%	68%	64%	70%	61%	69%	68%	76%	66%	64%	67%
Reduce service levels	49	15	10	24	17	24	17	15	6	4	5	11	29
	3%	3%	3%	2%	2%	3%	3%	3%	1%	3%	2%	3%	3%
Total	1759	456	310	994	911	767	513	583	489	127	233	403	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_15. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Environmental protection and sustainability.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	835	260	166	408	483	301	324	265	186	43	76	160	585
	47%	57%	54%	41%	53%	39%	63%	45%	38%	34%	32%	40%	55%
Maintain service levels	847	177	123	547	402	420	165	286	288	79	145	225	442
	48%	39%	40%	55%	44%	55%	32%	49%	59%	62%	62%	56%	41%
Reduce service levels	79	18	21	40	27	46	23	33	16	5	13	19	41
	4%	4%	7%	4%	3%	6%	4%	6%	3%	4%	6%	5%	4%
Total	1761	456	310	995	912	767	513	583	490	127	234	403	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_16. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Fire and rescue response.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	621	147	109	365	364	229	192	200	182	34	103	164	338
	35%	32%	35%	37%	40%	30%	37%	34%	37%	27%	44%	41%	32%
Maintain service levels	1112	305	199	609	539	520	317	367	304	91	127	234	710
	63%	67%	64%	61%	59%	68%	62%	63%	62%	71%	55%	58%	67%
Reduce service levels	29	4	2	22	10	18	4	17	4	2	3	6	19
	2%	1%	1%	2%	1%	2%	1%	3%	1%	2%	1%	1%	2%
Total	1761	456	310	996	912	768	513	583	490	128	233	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_17. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Fire prevention activities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	248	66	39	143	125	113	75	82	73	17	39	69	133
	14%	14%	13%	14%	14%	15%	15%	14%	15%	13%	17%	17%	13%
Maintain service levels	1419	372	257	790	742	612	419	454	397	108	185	321	867
	81%	82%	83%	79%	81%	80%	82%	78%	81%	84%	79%	79%	81%
Reduce service levels	94	18	14	62	46	42	19	48	19	3	10	14	66
	5%	4%	4%	6%	5%	6%	4%	8%	4%	2%	4%	3%	6%
Total	1761	456	310	995	912	768	513	583	490	128	233	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_18. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Garbage, recycling, and organics collection.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	302	96	56	150	149	139	113	103	71	13	37	78	182
	17%	21%	18%	15%	16%	18%	22%	18%	14%	10%	16%	19%	17%
Maintain service levels	1431	350	247	834	754	612	389	469	416	112	190	322	871
	81%	77%	80%	84%	83%	80%	76%	80%	85%	88%	81%	80%	82%
Reduce service levels	29	10	7	12	10	17	10	11	3	3	7	4	15
	2%	2%	2%	1%	1%	2%	2%	2%	1%	2%	3%	1%	1%
Total	1761	456	310	996	912	768	513	583	490	128	234	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_19. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Halifax public libraries.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	268	87	60	122	125	124	101	94	57	11	18	54	191
	15%	19%	19%	12%	14%	16%	20%	16%	12%	8%	8%	13%	18%
Maintain service levels	1342	337	235	770	729	554	379	437	380	110	181	305	809
	76%	74%	76%	77%	80%	72%	74%	75%	78%	87%	78%	75%	76%
Reduce service levels	150	32	15	103	57	89	33	52	53	6	33	45	67
	9%	7%	5%	10%	6%	12%	6%	9%	11%	5%	14%	11%	6%
Total	1760	456	310	994	912	767	513	583	490	127	233	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_20. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parking services.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	254	87	52	115	130	111	107	76	57	13	31	61	156
	14%	19%	17%	12%	14%	14%	21%	13%	12%	10%	13%	15%	15%
Maintain service levels	1085	244	179	662	587	452	254	364	341	94	145	250	653
	62%	54%	58%	67%	65%	59%	50%	62%	70%	75%	63%	62%	61%
Reduce service levels	417	124	79	213	191	203	151	144	88	19	54	92	258
	24%	27%	26%	22%	21%	27%	30%	25%	18%	15%	23%	23%	24%
Total	1755	456	310	990	909	766	513	583	486	125	230	402	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_21. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parks, greenspaces, and trails.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	556	166	111	279	266	255	202	198	127	21	56	119	369
	32%	37%	36%	28%	29%	33%	39%	34%	26%	16%	24%	29%	35%
Maintain service levels	1150	284	192	674	620	490	302	368	344	100	163	270	677
	65%	62%	62%	68%	68%	64%	59%	63%	70%	79%	70%	67%	63%
Reduce service levels	55	5	7	43	26	22	8	17	19	6	14	15	22
	3%	1%	2%	4%	3%	3%	2%	3%	4%	5%	6%	4%	2%
Total	1761	456	310	995	912	767	513	583	490	127	233	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_22. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Playgrounds.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	275	89	60	126	130	127	101	113	49	9	26	67	176
	16%	19%	19%	13%	14%	17%	20%	19%	10%	7%	11%	17%	16%
Maintain service levels	1394	346	231	817	746	591	387	441	415	110	189	314	847
	79%	76%	75%	82%	82%	77%	75%	76%	85%	88%	81%	78%	79%
Reduce service levels	89	21	19	49	36	47	25	29	24	6	18	22	44
	5%	5%	6%	5%	4%	6%	5%	5%	5%	5%	8%	6%	4%
Total	1758	456	309	992	911	765	513	583	488	126	232	403	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_23. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Police services.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	347	72	44	231	172	162	56	119	132	28	65	99	165
	20%	16%	14%	23%	19%	21%	11%	20%	27%	22%	28%	25%	15%
Maintain service levels	1028	238	179	610	526	459	231	342	330	94	138	241	615
	58%	52%	58%	61%	58%	60%	45%	59%	67%	74%	59%	60%	58%
Reduce service levels	386	146	86	154	214	146	226	122	28	5	31	64	288
	22%	32%	28%	15%	23%	19%	44%	21%	6%	4%	13%	16%	27%
Total	1761	456	310	995	912	768	513	583	489	128	234	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_24. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public engagement.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	335	95	68	172	155	154	134	106	76	14	37	81	211
	19%	21%	22%	17%	17%	20%	26%	18%	16%	11%	16%	20%	20%
Maintain service levels	1232	320	213	699	670	521	343	405	357	93	159	278	755
	70%	70%	69%	70%	74%	68%	67%	69%	73%	73%	68%	69%	71%
Reduce service levels	192	40	29	123	86	93	35	72	55	20	37	45	100
	11%	9%	9%	12%	9%	12%	7%	12%	11%	16%	16%	11%	9%
Total	1759	456	310	994	911	768	513	583	489	127	233	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_25. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit - conventional bus & ferry.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	586	160	124	301	313	241	206	218	133	19	50	125	398
	33%	35%	40%	30%	34%	32%	40%	37%	27%	15%	21%	31%	37%
Maintain service levels	1104	279	174	650	571	490	288	337	342	105	169	263	633
	63%	61%	56%	65%	63%	64%	56%	58%	70%	83%	72%	65%	59%
Reduce service levels	69	16	11	43	27	35	19	28	14	2	15	15	35
	4%	4%	3%	4%	3%	5%	4%	5%	3%	2%	6%	4%	3%
Total	1759	456	309	994	911	766	513	583	489	126	234	402	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_26. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit - Access-A-Bus.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	400	109	85	206	243	137	144	147	92	14	40	83	265
	23%	24%	27%	21%	27%	18%	28%	25%	19%	11%	18%	21%	25%
Maintain service levels	1298	327	217	754	647	595	352	412	386	108	181	306	770
	74%	72%	70%	76%	71%	78%	69%	71%	79%	86%	79%	76%	72%
Reduce service levels	57	17	8	32	18	32	15	25	10	3	8	14	32
	3%	4%	3%	3%	2%	4%	3%	4%	2%	3%	4%	3%	3%
Total	1754	454	309	991	909	764	511	583	487	125	229	402	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_27. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Overall transit service.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	631	175	125	330	341	254	231	232	133	24	63	131	421
	36%	39%	40%	33%	37%	33%	45%	40%	27%	19%	27%	33%	40%
Maintain service levels	1070	262	177	631	549	480	271	326	341	99	162	257	613
	61%	58%	57%	64%	60%	63%	53%	56%	70%	79%	70%	64%	58%
Reduce service levels	58	18	8	32	22	31	10	24	15	3	8	15	31
	3%	4%	3%	3%	2%	4%	2%	4%	3%	3%	3%	4%	3%
Total	1758	454	310	994	912	765	513	582	490	126	233	404	1065
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_28. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public washrooms.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	563	158	108	297	280	252	169	192	162	26	64	127	357
	32%	35%	35%	30%	31%	33%	33%	33%	33%	20%	27%	32%	33%
Maintain service levels	1136	288	195	652	600	488	333	363	313	95	153	264	681
	65%	63%	63%	66%	66%	64%	65%	62%	64%	75%	66%	66%	64%
Reduce service levels	60	10	6	44	30	27	10	29	12	6	15	11	30
	3%	2%	2%	4%	3%	4%	2%	5%	3%	4%	7%	3%	3%
Total	1758	456	309	993	911	766	513	583	488	126	233	402	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_29. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Indoor recreation facilities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	365	109	68	188	175	165	117	151	78	13	38	73	243
	21%	24%	22%	19%	19%	21%	23%	26%	16%	10%	16%	18%	23%
Maintain service levels	1297	327	222	748	701	550	368	399	389	106	176	300	784
	74%	72%	72%	75%	77%	72%	72%	68%	79%	84%	76%	74%	73%
Reduce service levels	98	19	20	59	35	53	27	34	23	7	19	30	40
	6%	4%	6%	6%	4%	7%	5%	6%	5%	6%	8%	8%	4%
Total	1759	456	309	994	910	768	513	583	490	126	233	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_30. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Outdoor recreation facilities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	352	116	60	177	157	172	128	136	72	12	42	77	224
	20%	25%	19%	18%	17%	22%	25%	23%	15%	9%	18%	19%	21%
Maintain service levels	1301	315	230	756	713	539	358	413	387	106	168	298	797
	74%	69%	74%	76%	78%	70%	70%	71%	79%	84%	72%	74%	75%
Reduce service levels	108	25	20	63	42	57	27	34	31	8	25	29	46
	6%	5%	7%	6%	5%	7%	5%	6%	6%	7%	11%	7%	4%
Total	1761	456	310	995	912	768	513	583	490	127	234	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_31. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Recreation programming.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	295	100	62	133	163	115	95	136	52	9	34	65	187
	17%	22%	20%	13%	18%	15%	18%	23%	11%	7%	14%	16%	18%
Maintain service levels	1320	321	217	781	698	572	380	400	394	107	173	303	807
	75%	71%	70%	78%	77%	75%	74%	69%	80%	84%	74%	75%	76%
Reduce service levels	145	34	31	81	50	81	37	46	44	12	28	35	74
	8%	7%	10%	8%	5%	11%	7%	8%	9%	9%	12%	9%	7%
Total	1760	454	310	996	911	768	513	582	490	128	234	403	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_32. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Sidewalk maintenance.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	481	128	88	265	274	179	164	155	123	30	61	113	298
	27%	28%	28%	27%	30%	23%	32%	27%	25%	23%	26%	28%	28%
Maintain service levels	1227	314	215	698	609	567	334	405	358	94	167	282	734
	70%	69%	69%	70%	67%	74%	65%	69%	73%	73%	71%	70%	69%
Reduce service levels	53	14	6	33	29	22	15	24	10	4	6	9	35
	3%	3%	2%	3%	3%	3%	3%	4%	2%	3%	2%	2%	3%
Total	1761	456	310	996	912	768	513	583	490	128	234	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_33. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Street / road maintenance.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	717	183	119	415	394	293	228	223	207	42	102	194	405
	41%	40%	38%	42%	43%	38%	45%	38%	42%	33%	43%	48%	38%
Maintain service levels	1011	259	179	574	512	451	270	348	279	84	129	210	633
	57%	57%	58%	58%	56%	59%	53%	60%	57%	66%	55%	52%	59%
Reduce service levels	33	14	12	6	7	23	15	12	3	1	3		28
	2%	3%	4%	1%	1%	3%	3%	2%	1%	1%	1%		3%
Total	1761	456	310	995	912	767	513	583	490	128	234	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_34. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic management.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	696	200	133	363	371	291	233	261	157	34	73	170	436
	40%	44%	43%	36%	41%	38%	45%	45%	32%	27%	31%	42%	41%
Maintain service levels	943	237	155	552	499	408	257	282	292	86	140	205	565
	54%	52%	50%	55%	55%	53%	50%	48%	60%	67%	60%	51%	53%
Reduce service levels	121	19	22	80	41	68	23	40	40	8	20	28	66
	7%	4%	7%	8%	4%	9%	4%	7%	8%	6%	9%	7%	6%
Total	1760	456	310	995	911	768	513	583	489	128	233	403	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_35. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Road safety.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	550	156	117	276	300	216	186	194	131	28	57	134	342
	31%	34%	38%	28%	33%	28%	36%	33%	27%	22%	24%	33%	32%
Maintain service levels	1076	277	167	631	566	471	295	337	324	92	157	243	642
	61%	61%	54%	63%	62%	61%	58%	58%	66%	73%	67%	60%	60%
Reduce service levels	135	23	25	88	46	80	31	53	35	8	20	27	83
	8%	5%	8%	9%	5%	10%	6%	9%	7%	6%	9%	7%	8%
Total	1761	456	310	995	912	768	513	583	490	128	233	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_36. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Urban forestry.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	415	140	74	201	213	176	173	128	92	16	35	100	271
	24%	31%	24%	20%	23%	23%	34%	22%	19%	13%	15%	25%	25%
Maintain service levels	1187	291	204	692	621	521	321	385	344	101	178	257	713
	67%	64%	66%	70%	68%	68%	63%	66%	70%	80%	76%	64%	67%
Reduce service levels	159	25	32	102	78	70	18	70	54	9	20	47	84
	9%	5%	10%	10%	9%	9%	4%	12%	11%	7%	9%	12%	8%
Total	1761	456	310	995	912	767	513	583	490	127	233	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI3_37. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Winter maintenance.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Increase service levels	679	182	115	382	382	268	230	220	185	34	104	172	391
	39%	40%	37%	38%	42%	35%	45%	38%	38%	27%	44%	43%	37%
Maintain service levels	1063	266	191	606	524	491	278	355	302	92	127	231	664
	60%	58%	62%	61%	57%	64%	54%	61%	62%	72%	54%	57%	62%
Reduce service levels	19	7	4	8	7	9	4	8	3	1	3	2	13
	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%
Total	1761	456	310	996	912	768	513	583	490	128	234	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI3_B. Which of the following would you be willing to pay additional tax to improve the service?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
None of these services	215	50	27	138	97	107	34	70	75	27	43	61	95
	12%	11%	9%	14%	11%	14%	7%	12%	15%	22%	19%	15%	9%
Accessibility programming	461	124	93	244	279	162	165	159	107	23	60	81	316
	26%	27%	30%	25%	31%	21%	32%	27%	22%	19%	26%	20%	30%
Affordability / free programming	593	174	127	292	351	209	241	180	128	35	70	124	389
	34%	38%	41%	30%	39%	27%	47%	31%	26%	28%	31%	31%	37%
Arts and cultural facilities and programs	335	118	68	149	179	135	128	103	79	17	24	64	243
	19%	26%	22%	15%	20%	18%	25%	18%	16%	14%	11%	16%	23%
Bike lanes / cycling facilities	391	127	94	171	189	179	150	130	83	21	33	49	301
	22%	28%	30%	17%	21%	23%	29%	22%	17%	17%	14%	12%	28%
Business support services	86	25	12	49	41	41	25	29	26	6	7	19	60
	5%	6%	4%	5%	5%	5%	5%	5%	5%	5%	3%	5%	6%
Civic events	173	50	28	95	81	83	56	50	47	16	30	46	95
	10%	11%	9%	10%	9%	11%	11%	9%	10%	13%	13%	11%	9%
Cleanliness	544	115	105	324	286	235	148	163	164	52	53	133	343
	31%	25%	34%	33%	32%	31%	29%	28%	34%	42%	23%	33%	32%
Climate action	800	215	159	426	445	319	287	236	211	52	91	163	537
	46%	47%	52%	43%	49%	42%	56%	41%	43%	42%	40%	41%	50%
Community beautification / streetscaping	359	95	61	203	176	168	119	104	102	27	25	96	233
	20%	21%	20%	21%	19%	22%	23%	18%	21%	22%	11%	24%	22%
Community planning / land use planning and approvals	290	74	52	164	141	131	91	80	93	24	25	75	180
	17%	16%	17%	17%	16%	17%	18%	14%	19%	19%	11%	19%	17%
Community standards	212	52	31	128	95	107	54	52	75	25	28	55	121
	12%	11%	10%	13%	11%	14%	11%	9%	15%	20%	12%	14%	11%
Diversity and inclusiveness programs	440	141	94	205	269	145	183	126	101	26	31	71	329
	25%	31%	31%	21%	30%	19%	36%	22%	21%	21%	14%	18%	31%
Economic development	348	112	46	189	164	170	124	106	94	18	27	58	256
	20%	25%	15%	19%	18%	22%	24%	18%	19%	14%	12%	14%	24%
Emergency management	468	114	74	281	267	190	132	149	151	28	52	110	298
	27%	25%	24%	28%	29%	25%	26%	26%	31%	22%	22%	27%	28%
Environmental protection and sustainability	630	189	122	319	352	246	234	191	154	41	64	124	432
	36%	41%	40%	32%	39%	32%	46%	33%	32%	33%	28%	31%	41%



SI3_B. Which of the following would you be willing to pay additional tax to improve the service?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Fire and rescue response	611	130	89	392	341	244	163	191	193	49	87	151	357
	35%	29%	29%	40%	38%	32%	32%	33%	40%	39%	38%	38%	33%
Fire prevention activities	231	65	39	128	111	109	79	59	68	21	35	52	141
	13%	14%	12%	13%	12%	14%	15%	10%	14%	17%	15%	13%	13%
Garbage, recycling, and organics collection	452	131	84	237	238	196	133	158	120	32	48	101	296
	26%	29%	27%	24%	26%	26%	26%	27%	25%	26%	21%	25%	28%
Halifax public libraries	459	134	116	209	248	183	160	140	114	33	33	88	333
	26%	29%	38%	21%	27%	24%	31%	24%	23%	26%	14%	22%	31%
Parking services	176	53	42	81	93	76	80	34	46	14	19	37	117
	10%	12%	13%	8%	10%	10%	16%	6%	9%	11%	8%	9%	11%
Parks, greenspaces, and trails	645	200	129	316	343	268	233	212	155	32	55	134	446
	37%	44%	42%	32%	38%	35%	45%	36%	32%	26%	24%	34%	42%
Playgrounds	302	86	68	147	143	142	109	105	63	19	31	72	195
	17%	19%	22%	15%	16%	19%	21%	18%	13%	15%	13%	18%	18%
Police services	361	66	41	254	187	161	54	110	140	42	66	92	187
	21%	14%	13%	26%	21%	21%	10%	19%	29%	34%	29%	23%	17%
Public engagement	161	50	26	86	75	77	66	35	42	13	15	30	113
	9%	11%	8%	9%	8%	10%	13%	6%	9%	10%	6%	7%	11%
Public transit – conventional bus & ferry	453	127	96	229	224	206	167	154	98	24	40	84	321
	26%	28%	31%	23%	25%	27%	33%	26%	20%	19%	17%	21%	30%
Public transit - Access-A-Bus	239	70	55	114	116	112	85	76	54	20	30	42	161
	14%	15%	18%	12%	13%	15%	17%	13%	11%	16%	13%	10%	15%
Overall transit service	463	114	106	243	236	197	163	165	101	26	44	100	312
	26%	25%	34%	25%	26%	26%	32%	28%	21%	21%	19%	25%	29%
Public washrooms	435	132	78	225	212	200	139	130	128	27	40	91	295
	25%	29%	25%	23%	23%	26%	27%	22%	26%	22%	17%	23%	28%
Indoor recreation facilities	349	92	69	188	176	155	107	132	83	20	31	73	238
	20%	20%	22%	19%	19%	20%	21%	23%	17%	16%	13%	18%	22%
Outdoor recreation facilities	307	83	61	163	138	153	96	111	77	18	31	59	211
	18%	18%	20%	17%	15%	20%	19%	19%	16%	15%	13%	15%	20%
Recreation programming	225	72	52	101	118	96	86	81	45	10	18	41	161
	13%	16%	17%	10%	13%	13%	17%	14%	9%	8%	8%	10%	15%



SI3_B. Which of the following would you be willing to pay additional tax to improve the service?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Sidewalk maintenance	453	120	90	242	242	186	148	146	119	32	49	98	295
	26%	26%	29%	25%	27%	24%	29%	25%	25%	26%	21%	24%	28%
Street / road maintenance	612	155	102	355	320	266	181	185	186	50	80	158	362
	35%	34%	33%	36%	35%	35%	35%	32%	38%	40%	35%	40%	34%
Traffic management	494	125	112	258	247	225	175	178	107	27	52	110	325
	28%	27%	36%	26%	27%	29%	34%	30%	22%	22%	23%	27%	30%
Road safety	413	121	83	208	210	180	143	124	109	29	39	96	266
	24%	27%	27%	21%	23%	24%	28%	21%	22%	23%	17%	24%	25%
Urban forestry	369	117	74	178	182	167	144	106	87	25	26	71	264
	21%	26%	24%	18%	20%	22%	28%	18%	18%	20%	11%	18%	25%
Winter maintenance	678	165	133	380	380	272	208	211	199	46	95	151	418
	39%	36%	43%	39%	42%	36%	41%	36%	41%	37%	41%	38%	39%
Total	1753	456	309	987	906	766	513	583	484	125	230	400	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted





SI4_1. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Accessibility programming.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	45	15	4	25	23	20	10	18	11	3	6	12	27
	9%	12%	4%	9%	8%	11%	6%	11%	9%	10%	11%	13%	8%
Property tax only	113	26	20	67	50	55	29	41	28	11	12	24	77
	23%	21%	19%	25%	17%	30%	17%	25%	22%	38%	21%	26%	22%
Debt / borrowing only	97	16	27	54	72	21	39	34	21	3	8	20	67
	19%	13%	26%	20%	25%	11%	23%	20%	16%	11%	15%	21%	19%
User fee + Property tax	81	17	11	53	46	34	21	27	27	5	10	14	55
	16%	14%	10%	20%	16%	18%	12%	16%	21%	17%	19%	16%	16%
User fee + Property tax + Debt	165	50	44	71	102	55	70	47	39	7	19	22	121
	33%	40%	41%	26%	35%	30%	41%	28%	31%	24%	34%	24%	35%
Total	500	125	106	269	294	184	169	167	126	29	55	92	347
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_2. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Affordability / free programming.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	54	17	4	33	26	28	17	19	14	3	12	14	28
	10%	11%	4%	11%	8%	13%	8%	10%	12%	12%	20%	12%	7%
Property tax only	137	34	30	74	65	63	39	51	34	10	7	25	104
	24%	22%	27%	25%	21%	29%	18%	27%	29%	36%	13%	22%	28%
Debt / borrowing only	154	37	35	82	107	39	80	50	20	4	19	35	96
	27%	24%	32%	28%	34%	18%	37%	26%	17%	15%	33%	30%	25%
User fee + Property tax	47	11	6	29	28	16	12	12	18	3	1	13	29
	8%	7%	6%	10%	9%	7%	6%	6%	16%	12%	2%	11%	8%
User fee + Property tax + Debt	169	57	35	77	91	71	70	59	31	7	19	28	119
	30%	36%	32%	26%	29%	33%	32%	31%	27%	25%	33%	24%	32%
Total	561	156	110	295	318	216	219	190	118	28	58	115	375
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI4_3. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase:
Arts and cultural facilities and programs.**

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	58	25	7	26	37	20	16	26	11	5	8	13	35
	24%	30%	14%	24%	31%	20%	19%	27%	25%	50%	48%	27%	21%
Property tax only	34	11	6	16	12	20	15	11	5	2	2	9	22
	14%	13%	14%	15%	10%	19%	17%	12%	12%	22%	13%	19%	13%
Debt / borrowing only	25	6	8	12	17	7	11	12	1	1	2	11	12
	10%	7%	16%	11%	14%	7%	12%	13%	2%	14%	15%	22%	7%
User fee + Property tax	36	10	7	18	15	18	8	12	13	1	2	6	27
	15%	13%	16%	17%	13%	17%	9%	13%	32%	14%	16%	12%	16%
User fee + Property tax + Debt	84	31	19	34	38	38	37	33	12		1	9	70
	36%	37%	41%	32%	32%	37%	43%	35%	29%		8%	19%	42%
Total	237	83	47	106	119	104	87	94	42	10	16	49	167
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_4. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Bike lanes / cycling facilities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	42	13	2	27	21	20	10	12	14	6	9	15	18
	11%	10%	2%	16%	11%	11%	7%	8%	18%	29%	28%	23%	6%
Property tax only	123	36	33	55	50	67	33	56	24	7	3	24	96
	32%	28%	39%	32%	27%	37%	24%	39%	30%	36%	9%	37%	34%
Debt / borrowing only	66	21	21	25	35	26	25	30	10	1	6	8	50
	17%	16%	24%	14%	19%	14%	18%	21%	12%	3%	17%	13%	18%
User fee + Property tax	52	17	8	27	21	27	21	15	11	4	4	8	40
	14%	14%	9%	16%	11%	15%	15%	10%	14%	22%	13%	12%	14%
User fee + Property tax + Debt	101	41	21	38	58	39	49	30	20	2	11	10	80
	26%	32%	25%	22%	31%	22%	35%	21%	25%	11%	33%	15%	28%
Total	384	128	84	172	185	179	137	142	80	20	32	64	284
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_5. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Business support services.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	58	16	10	32	22	33	14	26	13	2	6	8	40
	40%	31%	36%	48%	34%	44%	26%	52%	39%	50%	52%	29%	40%
Property tax only	17	5	1	12	7	11	8	3	6		1	3	13
	12%	9%	3%	18%	10%	14%	15%	7%	18%		10%	12%	13%
Debt / borrowing only	21	12	1	7	13	8	13	6	2		2	7	11
	14%	24%	4%	11%	19%	11%	22%	12%	6%		18%	27%	11%
User fee + Property tax	22	9	7	7	10	11	10	4	6	1	2	5	15
	15%	17%	23%	10%	16%	15%	18%	9%	18%	33%	15%	19%	15%
User fee + Property tax + Debt	28	9	10	9	14	12	10	10	6	1	1	3	22
	19%	18%	34%	14%	21%	16%	19%	21%	20%	16%	5%	13%	22%
Total	145	51	28	66	66	75	56	51	32	4	12	27	101
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_6. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Civic events.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	33	15	5	13	19	14	15	12	4	1	7	8	19
	25%	31%	24%	21%	32%	21%	29%	26%	17%	25%	39%	21%	24%
Property tax only	21	6	1	14	4	15	6	5	8		1	9	10
	16%	13%	3%	23%	7%	21%	13%	10%	28%		6%	26%	13%
Debt / borrowing only	28	10	5	13	12	14	11	10	4	2	3	9	15
	21%	22%	23%	20%	20%	21%	21%	21%	16%	75%	19%	25%	19%
User fee + Property tax	17	5	1	12	7	10	6	5	6		2	3	12
	13%	10%	3%	19%	12%	15%	13%	11%	21%		11%	8%	16%
User fee + Property tax + Debt	33	11	11	11	16	15	12	15	5		4	7	22
	25%	24%	48%	17%	28%	22%	25%	31%	18%		25%	19%	28%
Total	132	46	23	63	58	68	50	47	27	3	17	36	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_7. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Cleanliness.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	42	11	4	27	21	19	8	14	14	4	11	11	18
	10%	9%	5%	13%	11%	10%	7%	10%	13%	14%	23%	11%	7%
Property tax only	143	40	25	78	54	81	33	51	41	12	14	41	86
	36%	35%	34%	37%	28%	44%	29%	38%	38%	40%	28%	43%	35%
Debt / borrowing only	55	16	12	26	35	17	23	11	16	3	6	13	33
	14%	14%	16%	13%	18%	9%	19%	8%	15%	12%	11%	14%	13%
User fee + Property tax	58	18	6	34	31	26	14	17	22	4	8	15	34
	15%	15%	8%	16%	16%	14%	12%	13%	21%	14%	15%	16%	14%
User fee + Property tax + Debt	102	31	28	43	53	42	38	42	15	6	12	15	74
	25%	26%	37%	21%	27%	23%	33%	31%	14%	21%	23%	16%	30%
Total	400	116	75	209	194	186	117	134	108	30	50	95	246
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_8. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Climate action.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	44	10	6	28	25	19	8	12	19	4	6	17	20
	6%	4%	4%	7%	6%	6%	3%	5%	9%	8%	8%	11%	4%
Property tax only	154	49	28	77	66	84	48	55	40	10	12	39	102
	19%	21%	18%	19%	16%	25%	17%	22%	20%	21%	16%	26%	19%
Debt / borrowing only	156	43	33	79	92	53	54	59	32	7	17	36	98
	20%	19%	22%	19%	22%	16%	19%	23%	16%	14%	23%	23%	18%
User fee + Property tax	85	18	10	57	36	47	12	24	32	14	12	12	60
	11%	8%	7%	14%	9%	14%	4%	9%	16%	28%	15%	8%	11%
User fee + Property tax + Debt	356	109	73	174	197	136	154	103	79	14	29	49	272
	45%	48%	49%	42%	47%	40%	56%	41%	39%	29%	38%	32%	49%
Total	795	229	151	415	416	340	276	254	202	50	76	153	552
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4_9. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase:
Community beautification / streetscaping.**

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	28	7	6	15	13	13	8	7	9	2	4	6	15
	9%	8%	9%	10%	10%	8%	8%	7%	12%	13%	16%	8%	7%
Property tax only	118	43	22	53	34	82	38	39	35	4	8	31	78
	38%	45%	34%	35%	26%	49%	34%	38%	46%	25%	31%	43%	38%
Debt / borrowing only	49	13	9	26	26	22	21	17	8	3	6	10	33
	16%	14%	14%	18%	20%	13%	19%	17%	10%	21%	23%	13%	16%
User fee + Property tax	40	12	10	18	20	19	15	14	10	1	3	13	23
	13%	12%	15%	12%	15%	11%	13%	14%	13%	8%	14%	17%	11%
User fee + Property tax + Debt	75	21	17	37	38	30	28	26	14	6	4	13	57
	24%	21%	27%	25%	29%	18%	26%	25%	19%	33%	16%	18%	27%
Total	310	97	64	149	131	166	109	103	75	17	24	73	207
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_10. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Community planning / land use planning and approvals.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	64	20	10	34	33	30	10	28	20	6	8	11	42
	19%	20%	13%	20%	21%	18%	9%	24%	23%	29%	30%	12%	19%
Property tax only	73	24	14	35	18	50	29	21	19	3	5	23	45
	21%	23%	19%	21%	11%	30%	25%	18%	22%	14%	17%	27%	20%
Debt / borrowing only	55	14	12	29	32	22	17	18	13	6	6	20	28
	16%	14%	17%	17%	20%	13%	14%	16%	15%	29%	21%	24%	13%
User fee + Property tax	48	14	10	24	24	22	12	17	15	4		19	30
	14%	14%	14%	14%	15%	13%	11%	15%	17%	20%		22%	13%
User fee + Property tax + Debt	102	31	28	43	50	42	50	30	19	1	9	13	79
	30%	30%	37%	26%	32%	25%	42%	26%	22%	7%	32%	15%	35%
Total	342	103	74	164	156	166	118	114	87	19	27	86	224
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SI4_11. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Community standards.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	43	11	2	30	24	19	10	11	16	4	9	9	24
	22%	23%	7%	25%	25%	20%	18%	19%	25%	29%	32%	19%	21%
Property tax only	48	15	3	30	21	25	12	15	15	4	5	16	26
	24%	30%	12%	24%	21%	26%	22%	25%	24%	29%	17%	33%	23%
Debt / borrowing only	34	8	7	18	24	7	15	10	5	2	5	7	20
	17%	16%	27%	15%	24%	8%	26%	17%	9%	14%	18%	14%	18%
User fee + Property tax	35	9	5	21	12	22	8	11	12	3	6	12	17
	17%	18%	19%	17%	13%	24%	15%	19%	19%	18%	19%	24%	15%
User fee + Property tax + Debt	40	7	10	24	17	21	10	12	15	1	4	6	27
	20%	14%	36%	19%	17%	22%	19%	20%	23%	10%	15%	11%	24%
Total	200	50	27	123	99	94	56	58	63	14	30	50	113
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_12. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Diversity and inclusiveness programs.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	39	13	7	18	23	16	12	15	8	3	3	9	26
	9%	11%	8%	9%	9%	11%	8%	11%	9%	12%	10%	14%	9%
Property tax only	74	13	18	44	42	28	18	29	20	6	7	11	56
	18%	11%	20%	22%	16%	20%	11%	21%	23%	25%	23%	16%	18%
Debt / borrowing only	85	27	15	43	57	23	35	31	14	4	7	15	60
	21%	22%	17%	21%	22%	17%	22%	22%	16%	19%	22%	23%	19%
User fee + Property tax	61	15	13	32	37	22	19	16	20	4	2	13	45
	15%	13%	15%	16%	15%	16%	12%	11%	23%	19%	8%	19%	15%
User fee + Property tax + Debt	154	53	35	67	97	48	76	48	24	6	12	19	122
	37%	44%	39%	33%	38%	35%	47%	35%	28%	25%	37%	28%	39%
Total	413	121	88	203	257	136	161	138	87	22	32	67	309
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_13. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Economic development.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	63	21	9	33	19	42	15	26	13	6	7	18	38
	16%	17%	14%	15%	11%	19%	11%	19%	13%	25%	18%	22%	14%
Property tax only	53	17	6	29	21	30	14	18	17	3	4	11	37
	13%	14%	9%	13%	12%	14%	11%	13%	17%	12%	12%	13%	13%
Debt / borrowing only	98	30	13	56	54	42	35	29	26	7	11	23	64
	24%	24%	19%	26%	31%	19%	26%	21%	25%	31%	29%	27%	23%
User fee + Property tax	54	8	12	34	20	32	12	19	18	4	4	13	35
	13%	7%	18%	15%	11%	15%	9%	14%	17%	16%	12%	16%	13%
User fee + Property tax + Debt	139	48	26	65	62	72	57	46	30	3	12	18	102
	34%	38%	40%	30%	35%	33%	43%	33%	29%	16%	30%	22%	37%
Total	407	125	65	217	176	218	134	138	105	22	38	84	275
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_14. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Emergency management.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	19	10	1	8	11	9	4	6	7	3	4	7	9
	5%	9%	2%	4%	5%	5%	3%	4%	6%	13%	7%	7%	3%
Property tax only	86	14	18	55	46	39	21	31	30	3	11	24	50
	20%	12%	22%	24%	20%	22%	15%	22%	25%	13%	19%	24%	19%
Debt / borrowing only	106	29	21	55	64	35	41	39	20	3	17	26	61
	25%	26%	27%	24%	27%	20%	31%	28%	17%	17%	29%	26%	23%
User fee + Property tax	51	11	7	33	26	25	4	19	23	4	10	14	26
	12%	10%	8%	14%	11%	14%	3%	14%	19%	20%	17%	15%	10%
User fee + Property tax + Debt	161	48	34	79	85	71	64	46	41	8	16	28	113
	38%	43%	42%	34%	37%	40%	48%	33%	34%	37%	28%	28%	44%
Total	424	112	81	231	231	179	134	141	120	21	58	98	260
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SI4_15. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Environmental protection and sustainability.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	23	10	0	13	9	13	8	6	6	1	2	7	13
	3%	5%	0%	4%	2%	5%	3%	3%	4%	4%	3%	6%	3%
Property tax only	119	38	27	54	54	60	33	48	29	7	10	23	84
	18%	19%	21%	16%	15%	23%	13%	23%	18%	20%	18%	19%	18%
Debt / borrowing only	130	33	25	72	88	32	39	49	32	6	10	33	84
	20%	17%	19%	21%	24%	12%	16%	23%	20%	19%	18%	28%	18%
User fee + Property tax	73	9	16	48	39	32	12	20	28	8	8	11	53
	11%	5%	12%	15%	11%	12%	5%	10%	18%	23%	14%	10%	11%
User fee + Property tax + Debt	318	107	64	147	177	120	154	87	64	12	27	43	245
	48%	54%	49%	44%	48%	47%	62%	41%	40%	34%	47%	37%	51%
Total	662	196	133	333	368	256	247	211	159	34	57	117	480
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_16. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Fire and rescue response.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	23	7	4	12	14	8	4	6	9	3	8	7	8
	5%	7%	4%	4%	5%	4%	3%	4%	6%	11%	10%	5%	3%
Property tax only	137	22	22	94	60	71	27	44	57	5	24	45	68
	28%	21%	25%	31%	21%	37%	20%	27%	37%	17%	33%	33%	25%
Debt / borrowing only	90	19	18	53	68	19	27	37	20	6	11	29	47
	18%	18%	20%	18%	24%	10%	20%	22%	13%	19%	15%	22%	17%
User fee + Property tax	66	12	10	44	35	29	8	25	23	8	9	18	37
	13%	11%	11%	15%	12%	15%	6%	15%	15%	27%	12%	13%	14%
User fee + Property tax + Debt	178	45	35	98	104	63	68	51	45	8	22	36	113
	36%	43%	39%	33%	37%	33%	51%	31%	29%	26%	30%	27%	41%
Total	494	105	89	300	281	191	134	164	155	29	74	135	273
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SI4_17. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Fire prevention activities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	12	5	1	7	7	6	2	2	4	3	4	4	5
	6%	11%	2%	5%	7%	6%	4%	4%	7%	19%	12%	7%	4%
Property tax only	60	10	7	43	21	36	11	25	22	1	8	19	31
	30%	22%	22%	35%	22%	39%	19%	37%	37%	10%	28%	35%	28%
Debt / borrowing only	36	10	3	23	25	10	10	15	6	5	7	11	16
	18%	22%	9%	19%	25%	10%	18%	22%	9%	35%	24%	21%	15%
User fee + Property tax	32	8	9	15	16	15	8	12	11	1	4	10	18
	16%	17%	29%	13%	16%	16%	15%	18%	18%	5%	13%	19%	16%
User fee + Property tax + Debt	59	14	12	34	30	26	25	13	17	4	7	10	40
	30%	29%	39%	28%	30%	28%	44%	20%	28%	31%	23%	18%	37%
Total	199	48	31	121	99	93	56	68	60	14	31	54	110
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_18. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Garbage, recycling, and organics collection.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	21	7	1	13	10	10	2	9	6	3	4	0	15
	8%	10%	2%	11%	8%	9%	2%	10%	10%	25%	16%	1%	9%
Property tax only	78	21	17	40	34	39	23	32	20	2	8	27	44
	32%	28%	33%	33%	29%	33%	26%	37%	35%	19%	31%	47%	27%
Debt / borrowing only	36	8	9	19	25	9	14	14	6	1	1	11	23
	14%	11%	17%	16%	21%	8%	16%	16%	10%	13%	5%	20%	14%
User fee + Property tax	41	11	9	21	14	27	14	11	12	4	3	6	32
	16%	14%	17%	17%	12%	22%	16%	12%	20%	31%	12%	10%	19%
User fee + Property tax + Debt	72	28	16	28	35	34	34	22	15	1	9	12	50
	29%	37%	31%	23%	30%	28%	39%	25%	25%	12%	36%	22%	30%
Total	248	75	52	121	118	119	88	88	59	11	26	57	164
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SI4_19. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Halifax public libraries.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	17	7	2	8	8	8	2	9	4	1	2	7	8
	7%	9%	5%	7%	8%	8%	3%	11%	8%	14%	14%	16%	5%
Property tax only	71	11	19	40	32	35	19	29	15	5	3	10	58
	32%	16%	36%	40%	32%	32%	23%	35%	33%	50%	23%	23%	35%
Debt / borrowing only	41	15	12	13	24	16	17	13	8	1	3	11	26
	18%	22%	23%	13%	23%	15%	21%	16%	17%	14%	21%	26%	16%
User fee + Property tax	24	6	2	16	7	15	8	6	10	1	3	4	17
	11%	9%	3%	16%	7%	14%	10%	7%	21%	7%	18%	10%	10%
User fee + Property tax + Debt	73	31	18	24	30	35	35	26	10	1	3	11	57
	32%	44%	33%	24%	30%	32%	43%	31%	21%	14%	24%	26%	34%
Total	226	71	54	101	100	110	80	84	47	10	14	43	166
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_20. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Parking services.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	60	18	10	32	31	28	14	18	21	6	8	14	35
	30%	31%	23%	33%	30%	32%	18%	30%	44%	47%	43%	30%	27%
Property tax only	21	7	3	10	8	13	8	7	4	1	1	8	12
	10%	13%	7%	11%	8%	15%	10%	12%	9%	6%	7%	17%	9%
Debt / borrowing only	30	6	9	15	17	11	12	12	4	2	4	11	14
	15%	11%	19%	16%	17%	13%	15%	20%	8%	18%	22%	25%	11%
User fee + Property tax	19	5	4	10	4	14	6	5	7	1	1	4	14
	10%	9%	9%	10%	4%	16%	8%	8%	14%	12%	7%	9%	11%
User fee + Property tax + Debt	69	21	19	30	42	22	39	17	11	2	4	9	56
	35%	37%	41%	31%	41%	25%	49%	29%	24%	18%	21%	19%	42%
Total	199	58	45	96	102	89	80	59	47	12	19	45	131
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_21. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Parks, greenspaces, and trails.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	30	6	7	17	12	17	6	14	6	2	6	12	11
	7%	5%	8%	7%	6%	8%	4%	8%	6%	11%	13%	12%	4%
Property tax only	130	40	19	70	50	74	41	42	37	6	7	26	94
	28%	31%	21%	30%	24%	33%	26%	26%	33%	32%	17%	27%	30%
Debt / borrowing only	74	15	21	38	48	24	21	31	18	5	14	19	40
	16%	12%	22%	16%	23%	11%	13%	19%	16%	26%	34%	19%	13%
User fee + Property tax	72	19	9	43	32	36	19	23	26	3	6	18	48
	16%	15%	10%	19%	16%	16%	12%	14%	23%	17%	14%	18%	15%
User fee + Property tax + Debt	151	49	37	65	67	72	72	51	25	3	9	23	115
	33%	37%	40%	28%	32%	32%	45%	32%	22%	14%	22%	23%	37%
Total	457	130	93	234	209	222	159	160	112	19	43	98	308
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_22. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Playgrounds.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	21	10	5	6	10	10	6	10	4	1	3	4	15
	9%	15%	9%	6%	10%	9%	8%	10%	9%	17%	15%	7%	10%
Property tax only	69	19	12	38	22	42	23	27	14	3	5	19	46
	31%	30%	21%	36%	22%	38%	30%	28%	35%	40%	29%	35%	30%
Debt / borrowing only	33	4	10	19	22	9	6	16	9	2	7	4	19
	15%	7%	18%	18%	23%	8%	8%	17%	22%	26%	45%	7%	13%
User fee + Property tax	30	8	8	13	8	20	10	14	4	1	1	8	21
	13%	13%	15%	13%	8%	18%	14%	15%	10%	9%	8%	15%	14%
User fee + Property tax + Debt	71	23	20	28	37	30	30	29	10	1	1	19	49
	32%	36%	36%	27%	37%	27%	40%	30%	24%	9%	4%	36%	33%
Total	224	64	55	105	98	112	76	96	41	8	16	53	150
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_23. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Police services.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	24	7	1	16	10	14	2	9	11	2	6	5	13
	8%	11%	3%	8%	7%	10%	5%	9%	10%	9%	11%	7%	9%
Property tax only	101	15	10	76	38	59	8	41	42	6	24	29	45
	34%	25%	26%	38%	27%	40%	18%	39%	37%	26%	45%	34%	31%
Debt / borrowing only	61	12	9	41	40	21	12	26	18	5	12	19	29
	20%	20%	22%	20%	29%	14%	27%	25%	16%	20%	23%	23%	20%
User fee + Property tax	32	9	7	16	16	16	8	6	13	5	4	10	17
	11%	16%	17%	8%	12%	11%	18%	5%	11%	20%	7%	11%	11%
User fee + Property tax + Debt	81	17	12	51	35	39	15	23	30	6	8	21	44
	27%	29%	31%	26%	25%	26%	32%	22%	26%	26%	14%	25%	30%
Total	299	60	39	200	139	148	46	105	114	24	54	84	149
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_24. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Public engagement.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	36	12	7	17	14	22	15	15	5	2	3	17	16
	15%	19%	16%	13%	14%	18%	16%	18%	9%	25%	13%	28%	10%
Property tax only	55	17	10	28	17	34	17	22	15	1	5	12	38
	23%	27%	22%	22%	17%	28%	18%	28%	27%	8%	27%	20%	25%
Debt / borrowing only	62	11	12	38	37	21	23	22	12	3	5	15	38
	26%	17%	27%	30%	37%	17%	25%	28%	22%	33%	28%	25%	25%
User fee + Property tax	28	5	4	18	7	19	6	9	10	1	1	8	18
	12%	9%	9%	14%	7%	15%	7%	11%	19%	16%	3%	13%	12%
User fee + Property tax + Debt	58	17	13	28	25	27	32	12	12	1	5	9	44
	24%	28%	27%	22%	25%	22%	35%	15%	23%	17%	29%	14%	28%
Total	239	62	47	130	100	122	93	80	54	8	19	61	154
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4_25. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase:
Public transit - conventional bus & ferry.**

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	91	33	12	46	47	44	19	42	26	3	8	29	53
	18%	24%	12%	17%	18%	20%	11%	22%	22%	18%	21%	27%	15%
Property tax only	66	18	13	35	29	30	19	26	17	2	5	22	39
	13%	13%	12%	13%	11%	13%	11%	13%	14%	12%	13%	20%	11%
Debt / borrowing only	78	9	24	44	51	24	29	26	17	4	10	18	46
	15%	7%	23%	17%	20%	11%	17%	14%	14%	20%	27%	17%	13%
User fee + Property tax	98	30	15	53	45	48	29	42	23	3	4	15	79
	19%	22%	15%	20%	17%	21%	17%	22%	20%	15%	11%	14%	23%
User fee + Property tax + Debt	173	47	39	86	84	77	72	56	36	6	11	24	133
	34%	35%	38%	33%	33%	35%	43%	29%	30%	35%	28%	22%	38%
Total	504	137	103	264	257	222	167	192	119	18	37	107	350
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_26. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Public transit - Access-A-Bus.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	53	16	6	31	35	18	12	24	14	3	7	19	25
	16%	18%	9%	18%	18%	15%	12%	19%	18%	25%	25%	28%	12%
Property tax only	66	19	15	32	32	28	23	27	14	1	5	17	43
	20%	21%	23%	19%	17%	23%	21%	21%	17%	13%	17%	26%	20%
Debt / borrowing only	57	9	14	34	39	17	19	23	12	2	6	10	37
	17%	9%	21%	20%	20%	14%	17%	18%	16%	19%	21%	15%	17%
User fee + Property tax	45	9	12	24	31	12	14	17	12	2	5	6	34
	14%	10%	18%	14%	16%	10%	13%	13%	15%	19%	18%	9%	15%
User fee + Property tax + Debt	106	37	19	50	56	45	39	36	27	3	6	15	80
	33%	41%	29%	29%	29%	37%	36%	29%	34%	25%	19%	22%	36%
Total	327	90	67	170	193	120	107	127	79	11	30	67	220
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SI4_27. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Overall transit service.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	88	27	12	49	46	40	19	43	22	3	10	24	51
	17%	19%	11%	17%	17%	18%	11%	21%	19%	15%	22%	22%	14%
Property tax only	66	18	12	36	30	29	21	26	15	3	4	24	38
	13%	13%	12%	13%	11%	13%	12%	12%	13%	13%	9%	22%	11%
Debt / borrowing only	80	13	22	45	56	23	31	29	15	6	12	15	51
	15%	9%	21%	16%	21%	10%	18%	14%	13%	26%	26%	14%	14%
User fee + Property tax	94	28	19	46	46	45	31	38	22	2	5	15	75
	18%	20%	19%	16%	17%	20%	18%	18%	19%	10%	10%	14%	21%
User fee + Property tax + Debt	198	55	38	105	93	90	75	70	41	8	14	30	147
	38%	39%	37%	37%	34%	40%	42%	34%	36%	36%	32%	28%	41%
Total	527	142	103	281	270	228	176	205	114	21	45	108	362
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_28. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Public washrooms.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	52	21	3	29	23	25	8	19	18	3	12	12	27
	11%	17%	3%	11%	11%	11%	6%	12%	13%	17%	26%	11%	9%
Property tax only	140	29	30	81	48	84	31	50	47	6	6	37	94
	30%	24%	35%	32%	22%	38%	24%	32%	33%	30%	13%	35%	31%
Debt / borrowing only	116	28	29	59	66	44	35	47	29	4	14	33	68
	25%	23%	33%	23%	31%	20%	27%	30%	20%	19%	31%	30%	23%
User fee + Property tax	49	15	6	29	17	32	21	7	16	4	5	13	30
	11%	12%	7%	11%	8%	14%	16%	5%	11%	20%	12%	12%	10%
User fee + Property tax + Debt	105	28	19	58	61	39	35	33	32	3	8	13	81
	23%	23%	22%	23%	28%	17%	27%	21%	23%	13%	17%	12%	27%
Total	463	121	86	255	214	225	130	157	141	21	45	108	299
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SI4_29. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Indoor recreation facilities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	68	23	11	34	36	29	15	34	14	4	9	17	40
	21%	26%	18%	20%	24%	20%	15%	26%	20%	28%	29%	27%	19%
Property tax only	40	13	2	25	12	25	13	14	9	2	1	14	24
	13%	15%	3%	15%	8%	17%	13%	10%	13%	17%	4%	22%	11%
Debt / borrowing only	41	9	10	22	26	12	12	17	10	2	6	7	25
	13%	11%	16%	13%	18%	8%	13%	13%	13%	17%	21%	11%	12%
User fee + Property tax	64	16	10	38	23	36	13	26	22	2	7	13	44
	20%	18%	17%	22%	16%	25%	13%	20%	31%	17%	22%	20%	21%
User fee + Property tax + Debt	104	26	27	51	50	45	43	41	16	3	7	13	81
	33%	30%	45%	30%	34%	31%	45%	31%	23%	23%	23%	20%	38%
Total	316	86	60	170	147	147	95	131	71	13	29	65	214
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_30. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Outdoor recreation facilities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	53	16	8	29	24	27	19	17	12	4	7	14	30
	19%	20%	16%	19%	19%	19%	19%	16%	18%	31%	27%	22%	16%
Property tax only	48	17	5	26	14	31	15	20	10	2	4	14	30
	17%	21%	11%	17%	11%	21%	15%	19%	15%	19%	15%	23%	16%
Debt / borrowing only	41	9	10	22	23	17	15	16	8	2	5	13	22
	14%	11%	20%	14%	18%	12%	15%	15%	13%	19%	19%	21%	11%
User fee + Property tax	46	10	7	30	19	25	10	21	14	1	4	7	34
	16%	12%	15%	19%	15%	18%	11%	19%	22%	12%	16%	10%	18%
User fee + Property tax + Debt	98	30	19	50	46	44	39	36	21	2	6	16	74
	34%	36%	39%	32%	36%	31%	40%	33%	32%	19%	23%	24%	39%
Total	287	82	48	157	125	144	97	110	64	11	26	64	190
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SI4_31. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Recreation programming.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	60	19	12	29	35	23	10	34	14	2	8	20	30
	24%	27%	23%	23%	25%	24%	15%	28%	30%	23%	36%	35%	19%
Property tax only	37	12	3	22	14	21	15	14	7	1	3	14	20
	15%	17%	6%	18%	10%	22%	22%	11%	16%	8%	15%	26%	12%
Debt / borrowing only	37	7	12	17	24	10	12	17	6	1	3	6	25
	15%	11%	22%	14%	18%	10%	18%	14%	12%	15%	14%	11%	15%
User fee + Property tax	48	12	11	25	24	21	8	28	10	1	5	6	36
	19%	17%	20%	20%	17%	22%	12%	23%	20%	16%	23%	11%	22%
User fee + Property tax + Debt	65	19	16	29	40	22	22	27	11	4	3	9	50
	26%	28%	30%	24%	29%	23%	33%	23%	22%	39%	12%	17%	31%
Total	246	70	54	122	137	97	68	119	47	9	22	57	160
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_32. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Sidewalk maintenance.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	22	6	3	13	12	10	4	7	8	1	5	8	8
	6%	7%	4%	6%	5%	7%	3%	6%	8%	6%	12%	9%	3%
Property tax only	142	38	22	82	67	64	48	47	35	8	14	34	93
	36%	39%	31%	37%	31%	42%	38%	37%	33%	33%	32%	37%	37%
Debt / borrowing only	75	11	15	49	47	21	14	30	24	5	7	19	48
	19%	11%	21%	22%	22%	14%	11%	23%	22%	19%	16%	20%	19%
User fee + Property tax	46	15	7	24	25	18	12	8	18	6	4	13	28
	12%	16%	10%	11%	11%	12%	10%	7%	17%	25%	9%	15%	11%
User fee + Property tax + Debt	108	27	25	56	65	38	47	34	22	4	14	17	76
	27%	28%	35%	25%	30%	25%	37%	27%	20%	17%	32%	18%	30%
Total	393	98	71	224	216	152	125	127	107	25	43	92	252
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SI4_33. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Street / road maintenance.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	27	7	3	17	12	14	8	7	8	2	4	7	15
	4%	4%	3%	5%	4%	5%	5%	4%	5%	6%	5%	4%	4%
Property tax only	203	53	26	125	99	99	56	64	66	12	18	63	120
	34%	35%	25%	36%	31%	38%	30%	34%	37%	32%	24%	38%	34%
Debt / borrowing only	114	24	20	70	72	35	29	38	37	7	12	40	58
	19%	16%	19%	20%	23%	13%	16%	20%	21%	19%	16%	24%	16%
User fee + Property tax	66	24	11	31	34	29	16	21	19	8	5	18	42
	11%	16%	11%	9%	10%	11%	9%	11%	10%	23%	7%	11%	12%
User fee + Property tax + Debt	193	43	42	108	103	81	74	58	49	8	35	36	118
	32%	29%	41%	31%	32%	32%	40%	31%	27%	20%	48%	22%	33%
Total	603	151	102	350	319	257	183	188	179	37	74	165	353
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_34. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Traffic management.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	39	13	5	20	14	24	10	14	13	1	7	13	15
	7%	9%	4%	7%	5%	9%	6%	7%	10%	5%	16%	9%	4%
Property tax only	149	37	25	87	62	80	54	47	36	10	8	45	95
	27%	25%	24%	30%	23%	31%	31%	22%	29%	35%	17%	32%	27%
Debt / borrowing only	120	26	25	69	78	36	33	56	24	5	10	36	72
	22%	17%	23%	24%	29%	14%	19%	26%	19%	18%	22%	26%	20%
User fee + Property tax	69	21	17	31	34	33	12	30	19	6	4	18	47
	13%	14%	16%	11%	13%	13%	7%	14%	15%	22%	8%	13%	13%
User fee + Property tax + Debt	173	53	34	86	83	82	65	66	34	6	17	27	126
	31%	35%	32%	29%	31%	32%	37%	31%	27%	20%	38%	20%	35%
Total	549	150	106	293	271	256	175	213	126	28	46	139	354
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_35. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Road safety.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	26	12	2	12	12	14	8	9	8	1	7	9	7
	6%	10%	3%	5%	5%	7%	6%	6%	7%	3%	20%	9%	3%
Property tax only	132	36	22	75	57	70	39	46	39	8	6	37	88
	30%	30%	24%	33%	25%	38%	27%	29%	36%	38%	19%	36%	30%
Debt / borrowing only	85	13	21	52	54	27	25	36	16	5	4	22	56
	19%	10%	23%	23%	24%	15%	17%	23%	15%	24%	12%	21%	19%
User fee + Property tax	54	13	17	23	27	24	12	19	17	4	3	16	33
	12%	11%	19%	10%	12%	13%	9%	12%	16%	21%	10%	16%	11%
User fee + Property tax + Debt	141	48	29	64	77	51	61	48	28	3	13	19	107
	32%	39%	32%	28%	34%	28%	42%	30%	26%	14%	39%	18%	37%
Total	438	121	91	226	228	186	145	158	108	20	33	103	291
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_36. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Urban forestry.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	19	7	1	11	5	14	4	10	3	2	2	7	10
	5%	6%	1%	7%	3%	9%	3%	9%	3%	14%	9%	9%	4%
Property tax only	120	45	23	52	53	61	46	41	27	3	4	30	84
	35%	40%	35%	32%	31%	40%	33%	38%	36%	18%	20%	38%	36%
Debt / borrowing only	46	8	10	28	27	18	15	17	11	4	6	14	25
	13%	7%	14%	17%	16%	12%	11%	16%	14%	27%	28%	18%	11%
User fee + Property tax	41	13	8	21	27	14	12	11	15	3	4	11	26
	12%	11%	12%	13%	16%	9%	9%	10%	19%	23%	19%	14%	11%
User fee + Property tax + Debt	116	40	26	50	57	46	61	29	21	3	5	16	91
	34%	35%	38%	31%	34%	30%	44%	27%	28%	18%	23%	21%	38%
Total	341	113	68	161	168	152	138	107	76	15	20	79	237
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_37. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Winter maintenance.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
User fees only	28	11	2	15	14	13	6	8	12	1	5	7	15
	5%	8%	2%	5%	5%	6%	4%	4%	8%	2%	6%	5%	5%
Property tax only	160	37	21	102	76	78	37	61	52	7	15	47	97
	29%	27%	23%	32%	25%	35%	21%	34%	34%	24%	20%	33%	29%
Debt / borrowing only	114	20	20	73	75	36	31	41	34	6	9	37	64
	21%	15%	22%	23%	25%	16%	18%	22%	22%	19%	13%	27%	19%
User fee + Property tax	57	19	8	31	29	26	19	13	16	8	8	15	34
	10%	14%	8%	10%	10%	11%	11%	7%	11%	26%	11%	11%	10%
User fee + Property tax + Debt	192	50	41	101	107	73	82	59	39	9	36	34	120
	35%	36%	44%	31%	36%	32%	47%	32%	26%	30%	50%	24%	36%
Total	550	137	92	321	302	226	175	183	154	30	73	140	328
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

CP1_A. In 2020, Regional Council approved four Council priorities. Please rate them in terms of their importance to you: Prosperous Economy.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not at all important	45	14	6	25	19	21	17	13	11	3	13	10	22
	3%	3%	2%	3%	2%	3%	3%	2%	2%	2%	5%	2%	2%
Not important	193	39	54	100	117	61	70	59	45	11	30	44	111
	11%	9%	17%	10%	13%	8%	14%	10%	9%	9%	13%	11%	10%
Important	933	238	163	532	510	380	267	309	262	71	130	217	559
	53%	52%	53%	54%	56%	49%	52%	53%	54%	55%	56%	54%	52%
Very important	590	166	87	337	265	306	159	202	171	43	60	133	376
	33%	36%	28%	34%	29%	40%	31%	35%	35%	34%	26%	33%	35%
Total	1761	456	310	994	910	769	513	583	490	128	233	404	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CP1_B. In 2020, Regional Council approved four Council priorities. Please rate them in terms of their importance to you: Communities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not at all important	37	10	4	23	11	26	11	17	8	2	13	5	20
	2%	2%	1%	2%	1%	3%	2%	3%	2%	2%	5%	1%	2%
Not important	116	33	14	68	34	76	25	36	39	11	14	27	65
	7%	7%	5%	7%	4%	10%	5%	6%	8%	9%	6%	7%	6%
Important	835	208	133	494	414	382	232	255	254	65	114	228	466
	47%	46%	43%	50%	45%	50%	45%	44%	52%	51%	49%	56%	44%
Very important	772	205	159	409	452	285	245	276	189	48	92	144	517
	44%	45%	51%	41%	50%	37%	48%	47%	39%	38%	40%	36%	48%
Total	1760	456	310	994	910	768	513	583	490	127	232	404	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

CP1_C. In 2020, Regional Council approved four Council priorities. Please rate them in terms of their importance to you: Integrated Mobility.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not at all important	39	13	3	23	14	20	8	18	8	3	8	10	21
	2%	3%	1%	2%	2%	3%	2%	3%	2%	2%	3%	2%	2%
Not important	151	36	24	91	66	74	39	48	47	8	16	30	94
	9%	8%	8%	9%	7%	10%	8%	8%	10%	6%	7%	7%	9%
Important	908	244	135	529	454	418	238	271	288	82	143	228	505
	52%	54%	44%	53%	50%	54%	46%	46%	59%	65%	61%	56%	47%
Very important	662	162	148	351	377	256	227	247	147	34	66	136	448
	38%	36%	48%	35%	41%	33%	44%	42%	30%	27%	28%	34%	42%
Total	1760	456	310	994	910	768	513	583	490	127	233	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CP1_D. In 2020, Regional Council approved four Council priorities. Please rate them in terms of their importance to you: Environment.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not at all important	60	12	13	36	14	40	23	18	14	4	11	10	36
	3%	3%	4%	4%	2%	5%	4%	3%	3%	3%	4%	2%	3%
Not important	122	29	25	68	48	70	29	43	37	10	26	37	52
	7%	6%	8%	7%	5%	9%	6%	7%	8%	8%	11%	9%	5%
Important	670	156	98	415	342	304	142	231	217	55	98	178	365
	38%	34%	32%	42%	38%	40%	28%	40%	44%	43%	42%	44%	34%
Very important	910	260	174	476	507	355	319	291	222	59	99	179	615
	52%	57%	56%	48%	56%	46%	62%	50%	45%	46%	42%	44%	58%
Total	1761	456	310	995	911	769	513	583	490	128	233	404	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

CP2_1. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 1

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Accessibility improvements to municipal facilities	50	12	7	31	31	15	14	12	17	5	11	7	30
	3%	3%	2%	3%	3%	2%	3%	2%	3%	4%	5%	2%	3%
Access to municipal water	96	21	14	60	42	50	29	27	26	10	17	19	54
	5%	5%	4%	6%	5%	6%	6%	5%	5%	8%	7%	5%	5%
Arenas / ice surfaces	13	5		8	3	10	4	4	2	2	5	4	4
	1%	1%		1%	0%	1%	1%	1%	0%	2%	2%	1%	0%
Arts and cultural facilities	28	11	7	10	13	13	8	10	6	3	1	4	23
	2%	2%	2%	1%	1%	2%	2%	2%	1%	2%	1%	1%	2%
Bikeways – new / repaired (includes local street bikeways, multi-use pathways)	66	26	14	25	32	32	16	34	11	3	4	9	51
	4%	6%	5%	3%	3%	4%	3%	6%	2%	3%	2%	2%	5%
Climate change mitigation and protection	244	71	40	132	130	105	64	63	82	27	23	55	156
	14%	16%	13%	13%	14%	14%	13%	11%	17%	21%	10%	14%	15%



CP2_1. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 1

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Energy efficiency – making existing municipal facilities and buildings more energy efficient	168	38	18	112	71	86	33	49	62	21	25	46	93
	10%	8%	6%	11%	8%	11%	6%	8%	13%	16%	11%	11%	9%
Ferry – expand the harbour ferry service	32	11	6	15	5	24	13	8	10	1	4	7	21
	2%	2%	2%	1%	1%	3%	2%	1%	2%	1%	2%	2%	2%
Fire stations – new / repaired	43	3	5	36	15	25	2	17	16	6	11	18	12
	2%	1%	2%	4%	2%	3%	0%	3%	3%	5%	5%	4%	1%
Housing – additional support / tools	486	140	96	249	321	141	205	156	95	19	62	94	321
	28%	31%	31%	25%	35%	18%	40%	27%	19%	15%	27%	23%	30%
Indoor recreation facilities / community centres – new / repaired	14		1	12	7	5	2	5	4	2	0	1	12
	1%		0%	1%	1%	1%	0%	1%	1%	1%	0%	0%	1%
Libraries – new / refurbished community branches	22	6	6	11	12	7		13	7	1	1	6	14
	1%	1%	2%	1%	1%	1%		2%	1%	1%	1%	1%	1%
Municipal vehicles – making municipal fleet more environmentally friendly / useful	3	2		1	3		2		1	1			3
	0%	0%		0%	0%		0%		0%	1%			0%
Outdoor recreation facilities (e.g. playgrounds, skate parks, sport fields, courts) – new / repair	28	9	4	15	11	17	10	14	5		5	7	17
	2%	2%	1%	2%	1%	2%	2%	2%	1%		2%	2%	2%
Parkland acquisition (acquire and preserve parkland)	25	4	3	18	14	10	2	13	8	1	5	4	14
	1%	1%	1%	2%	2%	1%	0%	2%	2%	1%	2%	1%	1%
Public washrooms	24	8	8	7	10	12	10	5	6	1	6	4	13
	1%	2%	3%	1%	1%	2%	2%	1%	1%	1%	3%	1%	1%
Road safety improvements (includes traffic calming, pedestrian safety)	51	10	9	32	28	19	10	20	14	4	10	11	24
	3%	2%	3%	3%	3%	2%	2%	3%	3%	3%	5%	3%	2%



CP2_1. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 1

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Road widening – to provide additional capacity for all modes of transportation	51	19	7	24	20	29	21	22	7		6	16	27
	3%	4%	2%	2%	2%	4%	4%	4%	1%		3%	4%	3%
Sidewalks – new / repaired	15	3	5	8	8	8	2	6	3	4	3	5	8
	1%	1%	1%	1%	1%	1%	0%	1%	1%	3%	1%	1%	1%
Streets / roads – maintenance (e.g. fill potholes, patching, crack sealing)	146	14	32	101	63	80	21	45	68	11	23	49	69
	8%	3%	10%	10%	7%	10%	4%	8%	14%	9%	10%	12%	6%
Technology – to improve and support service delivery / municipal operations, customer service, and accessibility	28	13	3	12	10	17	10	11	6	1	1	6	20
	2%	3%	1%	1%	1%	2%	2%	2%	1%	1%	1%	2%	2%
Transit – more buses on existing routes	27	11	2	14	14	12	8	10	8	1	4	2	21
	2%	2%	1%	1%	2%	2%	2%	2%	2%	1%	2%	0%	2%
Transit – more buses so that service can be expanded to new areas	30	8	8	14	17	13	4	17	6	2	2	10	18
	2%	2%	2%	1%	2%	2%	1%	3%	1%	2%	1%	2%	2%
Transit facilities – improved / additional	11		5	6	3	7	2	6	1	1		3	6
	1%		1%	1%	0%	1%	0%	1%	0%	1%		1%	1%
Urban parks and green network	21	4	3	13	8	13	4	6	8	1	1	3	15
	1%	1%	1%	1%	1%	2%	1%	1%	2%	1%	1%	1%	1%
Walkways / trails – new / repaired	18	3	5	11	13	6	5	6	6	1	1	6	11
	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
Other	20	3	3	13	5	14	8	6	5		1	8	10
	1%	1%	1%	1%	1%	2%	2%	1%	1%		0%	2%	1%
Total	1759	456	310	992	910	768	513	583	488	127	231	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CP2_2. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 2

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Accessibility improvements to municipal facilities	41	14	5	21	25	15	12	15	10	4	11	4	25
	2%	3%	2%	2%	3%	2%	2%	2%	2%	3%	5%	1%	2%
Access to municipal water	57	16	10	31	25	29	17	23	14	2	13	15	26
	3%	4%	3%	3%	3%	4%	3%	4%	3%	2%	5%	4%	2%
Arenas / ice surfaces	11	3	4	4	5	6	2	7	2		1	3	7
	1%	1%	1%	0%	1%	1%	0%	1%	0%		1%	1%	1%
Arts and cultural facilities	15	4	6	5	4	8	4	5	3	1	1	3	12
	1%	1%	2%	1%	0%	1%	1%	1%	1%	1%	1%	1%	1%
Bikeways – new / repaired (includes local street bikeways, multi-use pathways)	57	18	11	28	34	21	18	23	13	2	4	9	43
	3%	4%	3%	3%	4%	3%	4%	4%	3%	2%	2%	2%	4%
Climate change mitigation and protection	190	59	28	102	112	68	72	46	56	14	17	41	130
	11%	13%	9%	10%	12%	9%	14%	8%	11%	11%	7%	10%	12%
Energy efficiency – making existing municipal facilities and buildings more energy efficient	231	66	43	121	117	104	71	58	72	21	25	40	156
	13%	15%	14%	12%	13%	13%	14%	10%	15%	17%	11%	10%	15%
Ferry – expand the harbour ferry service	46	6	11	28	22	24	4	16	20	6	6	10	29
	3%	1%	4%	3%	2%	3%	1%	3%	4%	4%	2%	2%	3%
Fire stations – new / repaired	62	7	6	50	33	27	2	22	30	7	17	21	21
	4%	1%	2%	5%	4%	4%	0%	4%	6%	6%	7%	5%	2%
Housing – additional support / tools	184	41	28	116	104	74	49	61	61	11	30	54	98
	10%	9%	9%	12%	11%	10%	10%	10%	13%	9%	13%	13%	9%
Indoor recreation facilities / community centres – new / repaired	52	17	5	30	17	34	10	30	11	1	3	14	33
	3%	4%	2%	3%	2%	4%	2%	5%	2%	1%	1%	4%	3%
Libraries – new / refurbished community branches	28	4	11	12	14	8	10	6	6	1	3	4	17
	2%	1%	4%	1%	2%	1%	2%	1%	1%	1%	1%	1%	2%



CP2_2. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 2

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Municipal vehicles – making municipal fleet more environmentally friendly / useful	16	1	3	11	4	10	4	5	3	1	1	9	6
	1%	0%	1%	1%	0%	1%	1%	1%	1%	1%	0%	2%	1%
Outdoor recreation facilities (e.g. playgrounds, skate parks, sport fields, courts) – new / repair	43	12	6	25	24	17	12	19	8	3	4	8	31
	2%	3%	2%	2%	3%	2%	2%	3%	2%	3%	2%	2%	3%
Parkland acquisition (acquire and preserve parkland)	59	14	7	38	24	33	10	22	20	6	5	12	41
	3%	3%	2%	4%	3%	4%	2%	4%	4%	4%	2%	3%	4%
Public washrooms	46	13	12	21	22	20	17	16	11	2	3	11	29
	3%	3%	4%	2%	2%	3%	3%	3%	2%	2%	1%	3%	3%
Road safety improvements (includes traffic calming, pedestrian safety)	87	17	18	53	43	41	23	24	26	10	14	24	47
	5%	4%	6%	5%	5%	5%	4%	4%	5%	8%	6%	6%	4%
Road widening – to provide additional capacity for all modes of transportation	59	10	16	33	30	27	10	35	11	1	7	14	35
	3%	2%	5%	3%	3%	4%	2%	6%	2%	1%	3%	3%	3%
Sidewalks – new / repaired	44	8	8	28	22	15	10	12	15	5	7	14	20
	3%	2%	3%	3%	2%	2%	2%	2%	3%	4%	3%	3%	2%
Streets / roads – maintenance (e.g. fill potholes, patching, crack sealing)	149	38	21	91	80	64	46	42	39	15	29	47	66
	8%	8%	7%	9%	9%	8%	9%	7%	8%	12%	13%	12%	6%
Technology – to improve and support service delivery / municipal operations, customer service, and accessibility	31	8	6	17	15	14	8	9	10	2	5	8	15
	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	1%
Transit – more buses on existing routes	48	11	16	21	28	17	14	28	5		9	7	32
	3%	2%	5%	2%	3%	2%	3%	5%	1%		4%	2%	3%





CP2_2. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 2

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Transit – more buses so that service can be expanded to new areas	91	28	14	49	53	38	43	27	13	6	7	16	68
	5%	6%	4%	5%	6%	5%	8%	5%	3%	5%	3%	4%	6%
Transit facilities – improved / additional	21	9	1	10	10	11	6	9	5		1	9	11
	1%	2%	0%	1%	1%	1%	1%	1%	1%		0%	2%	1%
Urban parks and green network	46	13	8	25	21	22	19	15	11	2	4	5	37
	3%	3%	3%	3%	2%	3%	4%	3%	2%	2%	2%	1%	3%
Walkways / trails – new / repaired	36	16	5	16	17	19	14	8	12	1	3	2	29
	2%	3%	1%	2%	2%	2%	3%	1%	2%	1%	1%	1%	3%
Other	8	1	2	6	4	2	2	2	3	1	3	2	3
	0%	0%	1%	1%	0%	0%	0%	0%	1%	1%	1%	0%	0%
Total	1759	456	310	992	910	768	513	583	488	127	231	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

CP2_3. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 3

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Accessibility improvements to municipal facilities	47	13	6	28	29	15	16	13	15	2	7	5	33
	3%	3%	2%	3%	3%	2%	3%	2%	3%	2%	3%	1%	3%
Access to municipal water	31	12	7	12	17	13	12	8	6	4	5	9	17
	2%	3%	2%	1%	2%	2%	2%	1%	1%	3%	2%	2%	2%
Arenas / ice surfaces	14	3	1	10	4	9	2	9	2	1	1	5	8
	1%	1%	0%	1%	0%	1%	0%	2%	0%	1%	1%	1%	1%
Arts and cultural facilities	17	1	6	10	7	9	2	6	7	1	1	8	7
	1%	0%	2%	1%	1%	1%	0%	1%	1%	1%	1%	2%	1%
Bikeways – new / repaired (includes local street bikeways, multi-use pathways)	59	24	16	20	22	34	29	12	13	3	7	8	43
	3%	5%	5%	2%	2%	4%	6%	2%	3%	2%	3%	2%	4%
Climate change mitigation and protection	129	33	20	75	69	56	36	48	34	9	17	23	87
	7%	7%	7%	8%	8%	7%	7%	8%	7%	7%	7%	6%	8%



CP2_3. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 3

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Energy efficiency – making existing municipal facilities and buildings more energy efficient	139	31	30	78	81	53	47	47	33	10	14	25	96
	8%	7%	10%	8%	9%	7%	9%	8%	7%	8%	6%	6%	9%
Ferry – expand the harbour ferry service	50	14	9	27	15	32	19	16	10	5	9	12	29
	3%	3%	3%	3%	2%	4%	4%	3%	2%	4%	4%	3%	3%
Fire stations – new / repaired	48	9	4	35	29	18	4	12	23	6	11	16	17
	3%	2%	1%	4%	3%	2%	1%	2%	5%	4%	5%	4%	2%
Housing – additional support / tools	180	51	36	93	97	73	48	58	54	17	19	37	118
	10%	11%	12%	9%	11%	9%	9%	10%	11%	14%	8%	9%	11%
Indoor recreation facilities / community centres – new / repaired	40	12	6	21	18	20	13	11	12	1	6	10	21
	2%	3%	2%	2%	2%	3%	2%	2%	3%	1%	3%	3%	2%
Libraries – new / refurbished community branches	37	11	8	18	18	19	14	12	10	1	4	6	27
	2%	2%	3%	2%	2%	2%	3%	2%	2%	1%	2%	1%	3%
Municipal vehicles – making municipal fleet more environmentally friendly / useful	24	3	4	18	10	12	2	6	13	1	4	4	12
	1%	1%	1%	2%	1%	2%	0%	1%	3%	1%	2%	1%	1%
Outdoor recreation facilities (e.g. playgrounds, skate parks, sport fields, courts) – new / repair	73	22	6	45	31	39	17	32	20	2	11	17	43
	4%	5%	2%	5%	3%	5%	3%	6%	4%	2%	5%	4%	4%
Parkland acquisition (acquire and preserve parkland)	83	22	13	48	54	23	22	22	24	10	11	17	52
	5%	5%	4%	5%	6%	3%	4%	4%	5%	8%	5%	4%	5%
Public washrooms	59	6	12	40	30	28	8	23	22	3	10	13	33
	3%	1%	4%	4%	3%	4%	2%	4%	5%	2%	4%	3%	3%
Road safety improvements (includes traffic calming, pedestrian safety)	102	31	14	57	51	49	20	37	31	12	10	31	59
	6%	7%	4%	6%	6%	6%	4%	6%	6%	9%	4%	8%	6%





CP2_3. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 3

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Road widening – to provide additional capacity for all modes of transportation	62	15	7	40	28	34	23	18	15	5	9	19	31
	4%	3%	2%	4%	3%	4%	4%	3%	3%	4%	4%	5%	3%
Sidewalks – new / repaired	60	9	13	37	37	21	10	29	15	3	10	15	33
	3%	2%	4%	4%	4%	3%	2%	5%	3%	3%	4%	4%	3%
Streets / roads – maintenance (e.g. fill potholes, patching, crack sealing)	178	48	25	106	92	77	50	57	50	15	21	53	99
	10%	10%	8%	11%	10%	10%	10%	10%	10%	12%	9%	13%	9%
Technology – to improve and support service delivery / municipal operations, customer service, and accessibility	40	5	8	27	16	23	11	8	18	2	4	13	20
	2%	1%	2%	3%	2%	3%	2%	1%	4%	2%	2%	3%	2%
Transit – more buses on existing routes	47	11	7	29	24	20	19	17	7	4	7	8	29
	3%	2%	2%	3%	3%	3%	4%	3%	1%	3%	3%	2%	3%
Transit – more buses so that service can be expanded to new areas	92	19	23	50	58	29	31	39	17	3	19	16	56
	5%	4%	8%	5%	6%	4%	6%	7%	4%	3%	8%	4%	5%
Transit facilities – improved / additional	29	10	6	14	25	3	10	12	6	1	4	4	20
	2%	2%	2%	1%	3%	0%	2%	2%	1%	1%	2%	1%	2%
Urban parks and green network	66	27	15	24	25	34	31	20	12	1	4	15	47
	4%	6%	5%	2%	3%	4%	6%	3%	2%	1%	2%	4%	4%
Walkways / trails – new / repaired	49	13	7	30	19	24	15	10	16	5	6	16	27
	3%	3%	2%	3%	2%	3%	3%	2%	3%	4%	2%	4%	3%
Other	4	3	0	1	3	1	2	2	0		1	1	2
	0%	1%	0%	0%	0%	0%	0%	0%	0%		0%	0%	0%
Total	1758	456	310	992	909	768	513	583	488	127	231	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CP2_4. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 4

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Accessibility improvements to municipal facilities	43	9	6	28	32	10	16	12	13	2	6	10	27
	2%	2%	2%	3%	3%	1%	3%	2%	3%	2%	3%	3%	3%
Access to municipal water	39	15	4	20	23	16	14	16	8	1	4	10	24
	2%	3%	1%	2%	3%	2%	3%	3%	2%	1%	2%	3%	2%
Arenas / ice surfaces	19	8	2	8	10	9	10	6	3		1	2	16
	1%	2%	1%	1%	1%	1%	2%	1%	1%		1%	1%	1%
Arts and cultural facilities	31	4	8	18	11	17	6	15	8	2	1	5	23
	2%	1%	3%	2%	1%	2%	1%	3%	2%	2%	1%	1%	2%
Bikeways – new / repaired (includes local street bikeways, multi-use pathways)	26	7	5	14	14	12	10	7	7	2	1	7	19
	1%	2%	2%	1%	1%	2%	2%	1%	1%	2%	0%	2%	2%
Climate change mitigation and protection	101	29	15	56	57	39	25	42	29	3	12	23	63
	6%	6%	5%	6%	6%	5%	5%	7%	6%	3%	5%	6%	6%
Energy efficiency – making existing municipal facilities and buildings more energy efficient	122	33	21	68	61	54	44	36	29	4	16	26	77
	7%	7%	7%	7%	7%	7%	9%	6%	6%	4%	7%	6%	7%
Ferry – expand the harbour ferry service	62	19	11	32	30	29	19	23	15	5	7	6	48
	4%	4%	3%	3%	3%	4%	4%	4%	3%	4%	3%	2%	4%
Fire stations – new / repaired	52	12	11	29	20	27	19	8	13	8	15	16	17
	3%	3%	4%	3%	2%	4%	4%	1%	3%	6%	6%	4%	2%
Housing – additional support / tools	97	19	22	56	51	44	33	25	29	10	19	17	61
	6%	4%	7%	6%	6%	6%	6%	4%	6%	8%	8%	4%	6%
Indoor recreation facilities / community centres – new / repaired	44	16	6	22	28	14	12	19	9	4	2	9	33
	2%	3%	2%	2%	3%	2%	2%	3%	2%	3%	1%	2%	3%
Libraries – new / refurbished community branches	44	14	9	21	27	17	8	20	12	2	3	13	26
	3%	3%	3%	2%	3%	2%	2%	3%	2%	2%	1%	3%	2%





CP2_4. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 4

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Municipal vehicles – making municipal fleet more environmentally friendly / useful	35	9	2	24	20	14	12	3	14	6	2	6	28
	2%	2%	1%	2%	2%	2%	2%	1%	3%	5%	1%	1%	3%
Outdoor recreation facilities (e.g. playgrounds, skate parks, sport fields, courts) – new / repair	77	14	14	49	40	32	12	35	22	6	13	20	41
	4%	3%	5%	5%	4%	4%	2%	6%	4%	4%	6%	5%	4%
Parkland acquisition (acquire and preserve parkland)	108	38	20	50	61	42	41	28	29	6	15	22	66
	6%	8%	6%	5%	7%	5%	8%	5%	6%	5%	7%	6%	6%
Public washrooms	69	19	15	34	34	27	18	22	22	4	7	15	46
	4%	4%	5%	3%	4%	4%	4%	4%	5%	3%	3%	4%	4%
Road safety improvements (includes traffic calming, pedestrian safety)	93	13	16	64	51	37	20	26	32	12	10	27	51
	5%	3%	5%	6%	6%	5%	4%	4%	7%	9%	4%	7%	5%
Road widening – to provide additional capacity for all modes of transportation	87	27	23	37	41	43	29	30	21	4	8	27	48
	5%	6%	7%	4%	5%	6%	6%	5%	4%	3%	3%	7%	4%
Sidewalks – new / repaired	69	21	12	37	38	30	27	20	18	4	10	16	40
	4%	5%	4%	4%	4%	4%	5%	3%	4%	3%	4%	4%	4%
Streets / roads – maintenance (e.g. fill potholes, patching, crack sealing)	158	37	17	105	87	67	43	51	49	11	29	30	93
	9%	8%	5%	11%	10%	9%	8%	9%	10%	9%	13%	8%	9%
Technology – to improve and support service delivery / municipal operations, customer service, and accessibility	59	17	8	34	26	31	8	26	19	5	4	15	39
	3%	4%	3%	3%	3%	4%	2%	4%	4%	4%	2%	4%	4%
Transit – more buses on existing routes	45	13	12	21	20	21	19	14	8	2	7	12	24
	3%	3%	4%	2%	2%	3%	4%	2%	2%	2%	3%	3%	2%



CP2_4. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 4

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Transit – more buses so that service can be expanded to new areas	77 4%	13 3%	7 2%	58 6%	38 4%	36 5%	12 2%	29 5%	25 5%	9 7%	8 3%	19 5%	49 5%
Transit facilities – improved / additional	25 1%	5 1%	5 2%	14 1%	10 1%	12 2%	8 2%	9 1%	6 1%	1 1%	8 4%	1 0%	13 1%
Urban parks and green network	85 5%	18 4%	22 7%	45 5%	38 4%	42 6%	29 6%	28 5%	20 4%	4 3%	11 5%	23 6%	46 4%
Walkways / trails – new / repaired	79 4%	25 6%	11 4%	42 4%	35 4%	43 6%	17 3%	30 5%	25 5%	5 4%	12 5%	21 5%	45 4%
Other	11 1%	2 1%	3 1%	5 1%	7 1%	3 0%		5 1%	3 1%	3 2%		5 1%	6 1%
Total	1758 100%	456 100%	310 100%	992 100%	909 100%	768 100%	513 100%	583 100%	488 100%	127 100%	231 100%	404 100%	1067 100%

CP2_5. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 5

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Accessibility improvements to municipal facilities	48 3%	14 3%	12 4%	22 2%	30 3%	15 2%	16 3%	18 3%	10 2%	1 1%	9 4%	10 3%	29 3%
Access to municipal water	47 3%	15 3%	2 1%	31 3%	23 3%	22 3%	16 3%	18 3%	11 2%	2 1%	4 2%	19 5%	25 2%
Arenas / ice surfaces	24 1%	7 1%	5 1%	12 1%	8 1%	13 2%	8 1%	7 1%	8 2%		5 2%	3 1%	11 1%
Arts and cultural facilities	44 3%	22 5%	1 0%	21 2%	32 4%	12 2%	14 3%	15 3%	11 2%	4 3%	5 2%	10 2%	29 3%
Bikeways – new / repaired (includes local street bikeways, multi-use pathways)	54 3%	20 4%	10 3%	24 2%	28 3%	24 3%	21 4%	17 3%	11 2%	3 2%	4 2%	6 1%	42 4%
Climate change mitigation and protection	89 5%	10 2%	23 7%	55 6%	52 6%	32 4%	27 5%	25 4%	31 6%	4 3%	15 6%	17 4%	54 5%





CP2_5. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 5

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Energy efficiency – making existing municipal facilities and buildings more energy efficient	122	27	31	64	69	50	48	37	27	7	20	24	72
	7%	6%	10%	6%	8%	7%	9%	6%	6%	6%	9%	6%	7%
Ferry – expand the harbour ferry service	35	8	6	21	14	21	8	16	9	2	3	9	23
	2%	2%	2%	2%	2%	3%	2%	3%	2%	2%	1%	2%	2%
Fire stations – new / repaired	47	12	7	28	20	24	13	11	16	6	11	17	17
	3%	3%	2%	3%	2%	3%	2%	2%	3%	4%	5%	4%	2%
Housing – additional support / tools	72	15	8	50	38	33	12	27	25	6	8	18	43
	4%	3%	3%	5%	4%	4%	2%	5%	5%	5%	4%	5%	4%
Indoor recreation facilities / community centres – new / repaired	37	18	4	15	24	10	10	14	8	1	4	9	23
	2%	4%	1%	1%	3%	1%	2%	2%	2%	1%	2%	2%	2%
Libraries – new / refurbished community branches	51	18	9	24	24	22	12	13	18	6	6	8	36
	3%	4%	3%	2%	3%	3%	2%	2%	4%	4%	3%	2%	3%
Municipal vehicles – making municipal fleet more environmentally friendly / useful	55	11	18	26	25	29	23	17	11	3	7	6	41
	3%	2%	6%	3%	3%	4%	4%	3%	2%	3%	3%	2%	4%
Outdoor recreation facilities (e.g. playgrounds, skate parks, sport fields, courts) – new / repair	63	19	10	34	30	31	21	22	15	5	3	17	43
	4%	4%	3%	3%	3%	4%	4%	4%	3%	4%	1%	4%	4%
Parkland acquisition (acquire and preserve parkland)	90	16	14	60	47	37	27	22	25	11	6	20	60
	5%	4%	4%	6%	5%	5%	5%	4%	5%	9%	3%	5%	6%
Public washrooms	63	17	10	36	33	29	19	13	26	4	7	16	37
	4%	4%	3%	4%	4%	4%	4%	2%	5%	3%	3%	4%	3%
Road safety improvements (includes traffic calming, pedestrian safety)	91	19	17	55	52	34	25	31	22	12	17	15	55
	5%	4%	6%	6%	6%	4%	5%	5%	4%	9%	8%	4%	5%



CP2_5. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 5

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Road widening – to provide additional capacity for all modes of transportation	47	6	10	31	27	20	10	20	11	5	10	8	29
	3%	1%	3%	3%	3%	3%	2%	3%	2%	4%	4%	2%	3%
Sidewalks – new / repaired	48	9	3	36	25	18	8	21	14	2	11	11	22
	3%	2%	1%	4%	3%	2%	2%	4%	3%	2%	5%	3%	2%
Streets / roads – maintenance (e.g. fill potholes, patching, crack sealing)	119	29	15	75	61	51	30	39	33	13	16	40	61
	7%	6%	5%	8%	7%	7%	6%	7%	7%	10%	7%	10%	6%
Technology – to improve and support service delivery / municipal operations, customer service, and accessibility	99	15	11	73	37	56	21	35	32	6	10	23	60
	6%	3%	3%	7%	4%	7%	4%	6%	7%	4%	4%	6%	6%
Transit – more buses on existing routes	47	21	9	17	31	15	16	21	9	1	5	7	35
	3%	5%	3%	2%	3%	2%	3%	4%	2%	1%	2%	2%	3%
Transit – more buses so that service can be expanded to new areas	90	25	23	43	47	35	33	30	22	3	13	21	52
	5%	5%	7%	4%	5%	5%	6%	5%	5%	3%	6%	5%	5%
Transit facilities – improved / additional	34	9	11	14	10	22	8	7	15	3	5	8	20
	2%	2%	4%	1%	1%	3%	2%	1%	3%	3%	2%	2%	2%
Urban parks and green network	105	36	23	46	59	44	31	41	26	6	8	21	72
	6%	8%	8%	5%	6%	6%	6%	7%	5%	5%	4%	5%	7%
Walkways / trails – new / repaired	109	31	12	66	48	55	25	38	35	8	15	28	60
	6%	7%	4%	7%	5%	7%	5%	7%	7%	6%	7%	7%	6%
Other	27	8	4	15	14	13	10	9	6	2	1	11	14
	2%	2%	1%	1%	2%	2%	2%	1%	1%	2%	1%	3%	1%
Total	1758	456	309	992	909	768	513	583	488	126	231	403	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

CP20E. Please describe what other infrastructure projects you would like to see the municipality pursue over the next 5 years.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Energy efficiency – making existing municipal facilities and buildings more energy efficient	2	1		1	1	1			2			1	1
	5%	8%		5%	9%	3%			16%			5%	6%
Housing – additional support / tools	1			1	0	1			1	0		1	
	3%			5%	3%	3%			5%	18%		6%	
Outdoor recreation facilities (e.g. playgrounds, skate parks, sport fields, courts) – new / repair	2			2	2			1	1			1	1
	5%			8%	14%			16%	5%			5%	6%
Streets / roads – maintenance (e.g. fill potholes, patching, crack sealing)	1			1	1				1			1	
	3%			5%	9%				10%			5%	
Technology – to improve and support service delivery / municipal operations, customer service, and accessibility	3	2	1			3	2		1			1	2
	7%	26%	13%			13%	14%		5%			6%	10%
Parking	5	2		2	2	3	2	1	1			2	2
	12%	26%		10%	14%	13%	14%	16%	11%			22%	10%
Light rail	1			1		1			1				1
	4%			6%		6%			11%				6%
Police station	3			3		3	2	1				1	2
	8%			12%		14%	14%	11%				7%	10%
Other	19	3	4	12	7	10	8	4	4	2	3	5	12
	52%	41%	87%	49%	50%	49%	57%	58%	36%	82%	100%	43%	53%
Total	37	8	5	24	13	21	15	8	12	3	3	11	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



CP3. If forced to choose, which of the following would you rather see the municipality focus on, with respect to spending on facilities, assets, and infrastructure?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Invest a greater proportion toward new facilities, assets, and infrastructure	397	116	73	208	161	224	125	170	81	15	53	93	240
	23%	25%	24%	21%	18%	29%	24%	29%	17%	12%	23%	23%	22%
Invest a greater proportion toward fixing and maintaining the existing facilities, assets, and infrastructure	1364	340	238	787	751	544	388	413	407	114	181	312	828
	77%	75%	76%	79%	82%	71%	76%	71%	83%	88%	77%	77%	78%
Total	1762	456	311	995	912	768	513	583	488	130	234	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ1_A. How often over the past 12 months have you contacted the municipality for the following: For information (about a program, service, or general info).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1071	307	203	561	559	466	389	322	255	80	164	229	641
	61%	67%	66%	56%	61%	61%	76%	55%	52%	62%	69%	57%	60%
1-2 times	498	103	77	318	253	225	97	180	169	37	52	126	304
	28%	23%	25%	32%	28%	29%	19%	31%	35%	28%	22%	31%	29%
3-5 times	146	35	25	86	77	60	21	66	47	9	13	41	90
	8%	8%	8%	9%	8%	8%	4%	11%	10%	7%	5%	10%	8%
6-10 times	26	4	4	18	12	10		11	10	2	4	4	17
	1%	1%	1%	2%	1%	1%		2%	2%	1%	2%	1%	2%
More than 10 times	21	7	1	12	12	8	6	6	7	1	2	4	14
	1%	2%	0%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
Total	1762	456	310	996	913	768	513	583	489	129	235	404	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ1_B. How often over the past 12 months have you contacted the municipality for the following: Request something (e.g. information, green bin, refrigerant removal).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1264	357	228	678	661	547	430	401	322	83	177	270	777
	72%	78%	74%	68%	73%	71%	84%	69%	66%	64%	76%	67%	73%
1-2 times	407	78	72	257	210	179	68	151	132	42	50	116	223
	23%	17%	23%	26%	23%	23%	13%	26%	27%	33%	21%	29%	21%
3-5 times	70	18	8	43	32	32	12	26	25	3	5	12	52
	4%	4%	3%	4%	3%	4%	2%	4%	5%	3%	2%	3%	5%
6-10 times	13	3		10	7	3	2	3	6		1	2	9
	1%	1%		1%	1%	0%	0%	1%	1%		0%	1%	1%
More than 10 times	7		1	6	1	6		2	4	1	1	2	4
	0%		0%	1%	0%	1%		0%	1%	1%	1%	0%	0%
Total	1760	456	309	994	911	768	513	583	488	129	235	403	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ1_C. How often over the past 12 months have you contacted the municipality for the following: Report something (e.g. to 311, Councillor, staff).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1182	341	204	637	616	521	376	363	326	92	177	262	704
	67%	75%	66%	64%	67%	68%	73%	62%	67%	70%	75%	65%	66%
1-2 times	423	84	75	264	223	172	107	160	117	26	48	99	265
	24%	19%	24%	26%	24%	22%	21%	27%	24%	20%	20%	25%	25%
3-5 times	118	21	28	69	56	56	17	47	39	11	10	28	77
	7%	5%	9%	7%	6%	7%	3%	8%	8%	8%	4%	7%	7%
6-10 times	21	3	3	15	12	8	4	7	6	2	1	8	10
	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	0%	2%	1%
More than 10 times	20	6		13	7	12	8	7	3		1	6	11
	1%	1%		1%	1%	2%	2%	1%	1%		0%	2%	1%
Total	1764	456	310	998	914	769	513	583	490	130	235	404	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ1_D. How often over the past 12 months have you contacted the municipality for the following: Employment / search for jobs available within the Halifax Regional Municipality.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1469	351	249	869	746	657	402	449	447	129	199	336	885
	83%	77%	80%	87%	82%	86%	78%	77%	92%	100%	84%	83%	83%
1-2 times	135	44	27	64	71	59	47	66	19		15	31	84
	8%	10%	9%	6%	8%	8%	9%	11%	4%		6%	8%	8%
3-5 times	71	29	18	23	43	27	31	31	7		15	8	48
	4%	6%	6%	2%	5%	3%	6%	5%	2%		6%	2%	5%
6-10 times	31	14	3	14	24	3	14	13	4		2	11	19
	2%	3%	1%	1%	3%	0%	3%	2%	1%		1%	3%	2%
More than 10 times	55	17	13	25	28	22	19	25	11		6	18	30
	3%	4%	4%	2%	3%	3%	4%	4%	2%		2%	4%	3%
Total	1761	456	309	995	912	767	513	583	488	129	235	403	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ1_E. How often over the past 12 months have you contacted the municipality for the following: Book a facility / field / court / etc.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1544	374	270	900	805	666	438	490	449	124	221	375	895
	88%	82%	87%	90%	88%	87%	86%	84%	92%	96%	94%	93%	84%
1-2 times	116	49	24	43	62	51	47	51	16		10	15	90
	7%	11%	8%	4%	7%	7%	9%	9%	3%		4%	4%	8%
3-5 times	43	18	5	21	19	23	12	20	9	1	1	5	37
	2%	4%	2%	2%	2%	3%	2%	3%	2%	1%	1%	1%	3%
6-10 times	18	6	2	9	8	9	6	6	3	2		4	13
	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%		1%	1%
More than 10 times	41	9	9	22	19	19	8	16	11	2	3	5	32
	2%	2%	3%	2%	2%	2%	2%	3%	2%	2%	1%	1%	3%
Total	1761	456	309	995	912	767	513	583	488	129	235	403	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SQ1_F. How often over the past 12 months have you contacted the municipality for the following: Purchase a recreation membership.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1533	374	271	888	802	660	457	481	438	117	226	357	900
	87%	82%	87%	89%	88%	86%	89%	82%	90%	91%	96%	89%	84%
1-2 times	189	65	39	85	93	89	47	85	43	10	8	36	139
	11%	14%	13%	9%	10%	12%	9%	15%	9%	8%	3%	9%	13%
3-5 times	21	9		12	8	12	4	14	2	1	2	6	13
	1%	2%		1%	1%	2%	1%	2%	0%	1%	1%	1%	1%
6-10 times	7	5		2	5	3	2	3	2			2	5
	0%	1%		0%	1%	0%	0%	1%	0%			0%	0%
More than 10 times	11	2		9	5	3	2	1	4	1		2	9
	1%	0%		1%	1%	0%	0%	0%	1%	1%		1%	1%
Total	1761	456	309	995	912	767	513	583	488	129	235	403	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ1_G. How often over the past 12 months have you contacted the municipality for the following: Register for a recreation program or camp.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1428	357	237	834	737	626	422	407	438	119	215	337	827
	81%	78%	77%	84%	81%	82%	82%	70%	90%	93%	91%	83%	78%
1-2 times	198	71	38	89	111	78	70	90	31	5	14	39	140
	11%	15%	12%	9%	12%	10%	14%	15%	6%	4%	6%	10%	13%
3-5 times	81	12	22	46	35	44	16	50	10	4	3	15	61
	5%	3%	7%	5%	4%	6%	3%	9%	2%	3%	1%	4%	6%
6-10 times	30	12	9	9	15	13	4	22	3		3	4	23
	2%	3%	3%	1%	2%	2%	1%	4%	1%		1%	1%	2%
More than 10 times	24	5	2	16	15	6		15	6	1	1	9	14
	1%	1%	1%	2%	2%	1%		3%	1%	1%	0%	2%	1%
Total	1761	456	309	995	912	767	513	583	488	129	235	403	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SQ1_H. How often over the past 12 months have you contacted the municipality for the following: Library services (e.g. reserve or borrow a book/e-book, register for a program, reserve a computer/space).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	957	235	149	573	468	451	304	280	275	77	180	245	495
	54%	52%	48%	58%	51%	59%	59%	48%	56%	59%	77%	61%	46%
1-2 times	259	93	44	122	127	126	101	87	55	13	21	66	167
	15%	20%	14%	12%	14%	16%	20%	15%	11%	10%	9%	16%	16%
3-5 times	138	41	37	61	68	62	31	58	34	10	8	22	106
	8%	9%	12%	6%	7%	8%	6%	10%	7%	8%	3%	5%	10%
6-10 times	114	33	17	64	63	44	25	49	31	6	8	25	79
	6%	7%	6%	6%	7%	6%	5%	8%	6%	5%	3%	6%	7%
More than 10 times	294	54	63	177	188	85	51	110	96	23	18	46	221
	17%	12%	20%	18%	21%	11%	10%	19%	20%	18%	8%	11%	21%
Total	1763	456	310	996	913	768	513	583	489	129	235	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ1_I. How often over the past 12 months have you contacted the municipality for the following: Purchase transit tickets or pass / obtain transit schedule.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1235	275	212	748	621	562	330	402	364	107	185	296	708
	70%	60%	69%	75%	68%	73%	64%	69%	75%	83%	79%	74%	66%
1-2 times	273	105	47	121	147	121	93	97	61	14	22	60	183
	16%	23%	15%	12%	16%	16%	18%	17%	13%	11%	9%	15%	17%
3-5 times	105	33	18	54	57	40	29	40	26	6	9	13	81
	6%	7%	6%	5%	6%	5%	6%	7%	5%	4%	4%	3%	8%
6-10 times	52	17	11	23	31	15	27	12	10	1	6	12	33
	3%	4%	3%	2%	3%	2%	5%	2%	2%	1%	3%	3%	3%
More than 10 times	96	26	21	49	57	30	35	33	27	1	13	22	60
	5%	6%	7%	5%	6%	4%	7%	6%	5%	1%	6%	5%	6%
Total	1761	456	309	995	912	767	513	583	488	129	235	403	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SQ1_J. How often over the past 12 months have you contacted the municipality for the following: Parking (pay a fine / obtain a permit / dispute a ticket - through the Parking Management Portal).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1381	314	236	831	726	592	364	449	410	119	205	333	794
	78%	69%	76%	84%	80%	77%	71%	77%	84%	92%	87%	83%	74%
1-2 times	263	95	43	125	138	111	101	87	60	8	21	50	186
	15%	21%	14%	13%	15%	15%	20%	15%	12%	7%	9%	12%	17%
3-5 times	68	28	16	24	30	36	27	26	11	1	8	9	51
	4%	6%	5%	2%	3%	5%	5%	5%	2%	1%	3%	2%	5%
6-10 times	18	7	7	4	4	15	6	9	3		1	5	13
	1%	2%	2%	0%	0%	2%	1%	2%	1%		0%	1%	1%
More than 10 times	29	13	6	10	13	14	14	12	3			7	23
	2%	3%	2%	1%	1%	2%	3%	2%	1%			2%	2%
Total	1760	456	309	995	912	767	513	583	488	129	235	403	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ1_K. How often over the past 12 months have you contacted the municipality for the following: Property tax payment or inquiry.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1141	313	205	623	597	491	370	345	305	93	182	264	654
	65%	69%	66%	63%	65%	64%	72%	59%	62%	72%	77%	65%	61%
1-2 times	561	127	95	340	287	247	126	211	170	34	48	126	372
	32%	28%	30%	34%	31%	32%	25%	36%	35%	26%	20%	31%	35%
3-5 times	39	15	7	18	22	16	14	16	8	1	4	8	26
	2%	3%	2%	2%	2%	2%	3%	3%	2%	1%	2%	2%	2%
6-10 times	2			2	2	1		1	1		1	1	1
	0%			0%	0%	0%		0%	0%		0%	0%	0%
More than 10 times	17	2	4	11	5	13	2	11	4	1	1	4	12
	1%	1%	1%	1%	1%	2%	0%	2%	1%	1%	1%	1%	1%
Total	1762	456	310	995	912	768	513	583	489	129	235	404	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ1_L. How often over the past 12 months have you contacted the municipality for the following: Obtain a permit (commercial / home).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1643	418	296	929	867	695	471	533	464	128	226	371	992
	93%	92%	96%	93%	95%	91%	92%	91%	95%	99%	96%	92%	93%
1-2 times	102	30	11	61	43	58	38	43	20	1	8	27	66
	6%	7%	4%	6%	5%	8%	7%	7%	4%	1%	3%	7%	6%
3-5 times	3	2		1	1	2		2	1			1	2
	0%	1%		0%	0%	0%		0%	0%			0%	0%
6-10 times	1			1		1			1			1	
	0%			0%		0%			0%			0%	
More than 10 times	12	6	2	3	1	11	4	6	2		2	4	6
	1%	1%	1%	0%	0%	1%	1%	1%	0%		1%	1%	1%
Total	1760	456	309	995	912	767	513	583	488	129	235	403	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ1_M. How often over the past 12 months have you contacted the municipality for the following: Apply for a license (e.g. animal, vending, marriage, taxi).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1602	404	272	925	820	702	455	526	450	125	214	377	957
	91%	89%	88%	93%	90%	92%	89%	90%	92%	97%	91%	94%	90%
1-2 times	154	49	37	68	92	61	55	56	37	4	21	24	107
	9%	11%	12%	7%	10%	8%	11%	10%	8%	3%	9%	6%	10%
3-5 times	2	2				2		2				2	
	0%	0%				0%		0%				1%	
More than 10 times	2	1		2	1	2		1	1				2
	0%	0%		0%	0%	0%		0%	0%				0%
Total	1761	456	309	995	912	767	513	583	488	129	235	403	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ1_N. How often over the past 12 months have you contacted the municipality for the following: Diversity & inclusion support (e.g. support for community-led events).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1700	434	299	967	885	741	486	564	477	127	230	391	1024
	97%	96%	97%	97%	97%	97%	95%	97%	98%	98%	99%	97%	96%
1-2 times	39	13	7	20	14	21	19	12	7	1	2	9	27
	2%	3%	2%	2%	2%	3%	4%	2%	1%	1%	1%	2%	3%
3-5 times	15	6	3	5	8	3	6	5	2	1		3	11
	1%	1%	1%	1%	1%	0%	1%	1%	0%	1%		1%	1%
6-10 times	2	1		1	2			1	1		1		1
	0%	0%		0%	0%			0%	0%		0%		0%
More than 10 times	3	1		2	1	2		1	2				3
	0%	0%		0%	0%	0%		0%	0%				0%
Total	1759	454	309	995	910	767	511	583	488	129	233	403	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ1_O. How often over the past 12 months have you contacted the municipality for the following: Viewed live streaming of Regional Council and/or Committee meetings.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1501	397	264	840	782	660	430	482	429	121	203	338	911
	85%	87%	85%	84%	86%	86%	84%	83%	88%	94%	86%	84%	85%
1-2 times	159	34	20	106	81	65	49	58	42	3	20	41	92
	9%	7%	6%	11%	9%	9%	10%	10%	9%	3%	9%	10%	9%
3-5 times	60	15	13	32	30	28	21	23	12	4	4	12	44
	3%	3%	4%	3%	3%	4%	4%	4%	2%	3%	2%	3%	4%
6-10 times	20	4	4	11	11	7	2	11	4	1	1	7	10
	1%	1%	1%	1%	1%	1%	0%	2%	1%	1%	1%	2%	1%
More than 10 times	21	6	9	6	9	7	10	9	1		7	5	9
	1%	1%	3%	1%	1%	1%	2%	2%	0%		3%	1%	1%
Total	1761	456	309	995	912	767	513	583	488	129	235	403	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ1_P. How often over the past 12 months have you contacted the municipality for the following: Attend an in-person meeting or hearing run by the municipality (e.g. Council, Community Council, Board or Committee meeting).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1706	446	301	959	892	738	504	561	472	124	230	389	1032
	97%	98%	97%	96%	98%	96%	98%	96%	97%	96%	98%	97%	97%
1-2 times	45	8	6	31	16	25	6	20	12	5	5	13	26
	3%	2%	2%	3%	2%	3%	1%	3%	2%	4%	2%	3%	2%
3-5 times	2			2	1	1				2			2
	0%			0%	0%	0%			0%				0%
6-10 times	4	2	1	1	3	1	2			2			4
	0%	0%	0%	0%	0%	0%	0%		0%				0%
More than 10 times	4	1	1	2	2	2		2	1	0		1	2
	0%	0%	0%	0%	0%	0%		0%	0%	0%		0%	0%
Total	1761	456	309	995	912	767	513	583	488	129	235	403	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ1_Q. How often over the past 12 months have you contacted the municipality for the following: Attend a virtual public meeting or virtual hearing run by the municipality.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1569	412	268	888	819	682	457	496	449	124	222	356	937
	89%	90%	87%	89%	90%	89%	89%	85%	92%	96%	94%	88%	88%
1-2 times	150	35	29	85	73	67	45	62	33	5	10	33	104
	9%	8%	10%	9%	8%	9%	9%	11%	7%	4%	4%	8%	10%
3-5 times	25	4	2	18	10	13	4	14	5	0	1	7	16
	1%	1%	1%	2%	1%	2%	1%	2%	1%	0%	1%	2%	2%
6-10 times	4	2		2	3	1	2	1	1			1	3
	0%	0%		0%	0%	0%	0%	0%	0%			0%	0%
More than 10 times	14	2	9	2	7	4	4	10			2	6	6
	1%	1%	3%	0%	1%	0%	1%	2%			1%	1%	1%
Total	1761	456	309	995	912	767	513	583	488	129	235	403	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SQ1_R. How often over the past 12 months have you contacted the municipality for the following: Access agendas, minutes, or reports through halifax.ca.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1426	389	244	793	767	607	428	450	398	115	211	326	840
	81%	85%	79%	80%	84%	79%	83%	77%	82%	89%	90%	81%	79%
1-2 times	220	44	33	143	97	102	50	84	66	11	18	48	149
	12%	10%	11%	14%	11%	13%	10%	14%	13%	9%	8%	12%	14%
3-5 times	72	13	22	36	28	40	25	26	16	2	6	24	40
	4%	3%	7%	4%	3%	5%	5%	4%	3%	1%	3%	6%	4%
6-10 times	26	3	8	15	14	9	4	15	6	1		5	22
	1%	1%	2%	2%	2%	1%	1%	3%	1%	1%		1%	2%
More than 10 times	18	7	3	8	7	10	6	8	3	1		1	16
	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%		0%	1%
Total	1762	456	310	995	912	768	513	583	489	129	235	404	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ1_S. How often over the past 12 months have you contacted the municipality for the following:
Viewed or used the municipality's online engagement portal (Shape Your City Halifax).**

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1518	401	253	864	802	658	446	471	438	121	221	356	893
	86%	88%	82%	87%	88%	86%	87%	81%	90%	94%	94%	88%	84%
1-2 times	166	38	39	89	82	66	41	76	36	8	8	32	120
	9%	8%	13%	9%	9%	9%	8%	13%	7%	6%	4%	8%	11%
3-5 times	59	11	15	33	21	34	21	27	9		5	14	39
	3%	2%	5%	3%	2%	4%	4%	5%	2%		2%	3%	4%
6-10 times	9	2	1	6	4	3		6	3		1	1	8
	0%	0%	0%	1%	0%	0%		1%	1%		0%	0%	1%
More than 10 times	10	4	1	5	3	7	4	4	3		1	1	7
	1%	1%	0%	1%	0%	1%	1%	1%	1%		0%	0%	1%
Total	1762	456	310	996	912	768	513	583	489	129	235	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SQ1_T. How often over the past 12 months have you contacted the municipality for the following: Visited the Municipal Archives or used their online catalogue.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1612	414	283	915	847	693	465	532	448	125	223	374	964
	92%	91%	91%	92%	93%	90%	91%	91%	92%	97%	95%	93%	90%
1-2 times	103	35	15	52	48	51	33	35	28	4	9	24	67
	6%	8%	5%	5%	5%	7%	6%	6%	6%	3%	4%	6%	6%
3-5 times	25	2	6	17	10	12	4	12	7		3	6	15
	1%	1%	2%	2%	1%	2%	1%	2%	2%		1%	1%	1%
6-10 times	12	2	3	7	4	5	6	4	3				12
	1%	0%	1%	1%	0%	1%	1%	1%	1%				1%
More than 10 times	9	3	2	4	3	5	4	1	3		1	1	7
	0%	1%	1%	0%	0%	1%	1%	0%	1%		0%	0%	1%
Total	1762	456	310	995	912	768	513	583	489	129	235	404	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ1_U. How often over the past 12 months have you contacted the municipality for the following: Viewed or engaged with the municipality's social media channels (e.g. Twitter, Facebook, Instagram).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1022	252	149	621	484	499	234	282	352	115	161	249	565
	58%	55%	48%	62%	53%	65%	46%	48%	72%	89%	68%	62%	53%
1-2 times	219	66	37	116	129	80	72	82	56	4	22	45	148
	12%	14%	12%	12%	14%	10%	14%	14%	11%	3%	9%	11%	14%
3-5 times	172	38	42	91	104	59	53	83	26	5	15	46	107
	10%	8%	14%	9%	11%	8%	10%	14%	5%	4%	6%	11%	10%
6-10 times	106	36	32	38	63	36	47	37	20	1	9	28	69
	6%	8%	10%	4%	7%	5%	9%	6%	4%	1%	4%	7%	6%
More than 10 times	243	65	50	128	132	94	105	99	35	4	29	35	176
	14%	14%	16%	13%	14%	12%	21%	17%	7%	3%	12%	9%	17%
Total	1762	456	310	995	912	768	513	583	489	129	235	404	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SQ1_V. How often over the past 12 months have you contacted the municipality for the following: Made a Freedom of Information Request.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1730	447	306	976	898	752	508	566	483	126	231	398	1045
	98%	98%	99%	98%	98%	98%	99%	97%	99%	98%	98%	99%	98%
1-2 times	24	7	1	15	11	11	2	15	4	2	4	6	14
	1%	2%	0%	2%	1%	1%	0%	3%	1%	2%	2%	1%	1%
3-5 times	1			1	1								1
	0%			0%	0%								0%
6-10 times	3		2	1	1	2	2		1				3
	0%		1%	0%	0%	0%	0%		0%				0%
More than 10 times	4	2		2	2	2		2	1				4
	0%	0%		0%	0%	0%		0%	0%				0%
Total	1761	456	309	995	912	767	513	583	489	128	235	403	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ1_W. How often over the past 12 months have you contacted the municipality for the following:
Viewed or used an Open Dataset (e.g. crime map, Open Data, Find your District / Councillor).**

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1473	379	254	840	788	627	417	475	422	120	209	340	876
	84%	83%	82%	84%	86%	82%	81%	81%	86%	93%	89%	84%	82%
1-2 times	164	32	33	99	79	74	41	57	50	7	19	35	101
	9%	7%	10%	10%	9%	10%	8%	10%	10%	5%	8%	9%	9%
3-5 times	75	21	13	42	28	39	23	37	13	1	5	18	51
	4%	5%	4%	4%	3%	5%	4%	6%	3%	1%	2%	4%	5%
6-10 times	22	8	7	8	8	11	14	6	1			8	14
	1%	2%	2%	1%	1%	1%	3%	1%	0%			2%	1%
More than 10 times	27	17	4	6	9	17	17	7	2	1	2	2	23
	2%	4%	1%	1%	1%	2%	3%	1%	0%	1%	1%	0%	2%
Total	1762	456	310	995	912	768	513	583	489	129	235	404	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SQ1_X. How often over the past 12 months have you contacted the municipality for the following: File a complaint.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1567	409	281	876	821	683	467	516	431	114	217	349	950
	89%	90%	91%	88%	90%	89%	91%	88%	88%	89%	92%	87%	89%
1-2 times	141	32	17	92	68	59	35	45	43	10	16	37	84
	8%	7%	5%	9%	7%	8%	7%	8%	9%	8%	7%	9%	8%
3-5 times	37	8	8	21	13	20	2	19	9	4	1	15	20
	2%	2%	2%	2%	1%	3%	0%	3%	2%	3%	1%	4%	2%
6-10 times	8	4	1	2	8		4	1	2		2	2	4
	0%	1%	0%	0%	1%		1%	0%	1%		1%	1%	0%
More than 10 times	10	3	2	4	3	7	4	2	3			1	9
	1%	1%	1%	0%	0%	1%	1%	0%	1%			0%	1%
Total	1762	456	309	996	912	768	513	583	489	129	235	403	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ1_Y. How often over the past 12 months have you contacted the municipality for the following: Other.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not in the past 12 months	1710	445	303	961	889	741	500	566	472	127	227	394	1032
	97%	98%	98%	97%	98%	97%	98%	97%	97%	99%	97%	98%	97%
1-2 times	33	9	3	22	14	18	8	11	12	1	6	5	22
	2%	2%	1%	2%	2%	2%	2%	2%	2%	1%	3%	1%	2%
3-5 times	4		2	2	2	1		2	2			1	4
	0%		1%	0%	0%	0%		0%	0%			0%	0%
6-10 times	3		2	1	1	2	2		1			1	2
	0%		1%	0%	0%	0%	0%		0%			0%	0%
More than 10 times	8	2		6	5	3	2	5	1			2	6
	0%	0%		1%	1%	0%	0%	1%	0%			0%	1%
Total	1758	456	310	992	911	766	513	583	487	128	233	403	1066
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SQ1_Y_OE. For what other reason(s) have you contacted the municipality?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No reason	2 5%	1 11%		1 4%		2 10%		2 14%				1 15%	1 4%
Garbage / recycling	3 6%		1 9%	2 8%	2 8%	1 5%		1 7%	2 13%		2 34%	1 7%	1 2%
Snow clearing	3 6%	2 21%		1 2%	2 8%	1 5%		1 7%	1 4%				3 9%
Traffic requests – speed bumps, signage, pedestrian crossings	8 16%	1 6%		7 23%	4 16%	3 14%	2 17%	2 14%	2 16%	1 100%	1 13%	1 7%	6 19%
Complaints	13 28%	2 18%		11 38%	7 32%	6 26%	4 32%	4 21%	4 30%			3 31%	10 30%
Inquiries / questions	6 13%	2 19%	1 18%	3 10%	4 19%	2 9%	2 17%	2 14%	2 11%		1 11%	1 7%	5 15%
Report / advise	5 10%	1 6%	1 17%	3 11%	2 8%	2 8%		2 14%	3 17%			2 22%	3 9%
Other	11 24%	2 20%	4 57%	5 17%	4 20%	7 29%	6 50%	3 18%	2 13%		2 41%	3 32%	7 20%
Total	48 100%	11 100%	7 100%	30 100%	22 100%	24 100%	13 100%	18 100%	15 100%	1 100%	5 100%	8 100%	34 100%

Note: Multiple responses accepted





SQ2_A. How did you contact the municipality for this service in the past 12 months? For information (about a program, service, or general info).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	289	47	47	195	150	119	33	111	110	23	35	83	163
	42%	31%	44%	45%	43%	39%	27%	42%	47%	48%	50%	47%	38%
Online (via Halifax.ca)	350	83	55	213	180	152	66	159	102	14	23	90	231
	51%	56%	51%	49%	51%	50%	53%	61%	44%	30%	33%	51%	55%
In person	36	19	1	16	15	20	15	7	10	4		12	25
	5%	13%	1%	4%	4%	7%	12%	3%	4%	9%		7%	6%
By telephone	190	41	33	116	88	90	37	62	65	19	24	51	110
	28%	28%	30%	27%	25%	30%	30%	24%	28%	40%	35%	29%	26%
Email	75	15	20	41	35	33	18	31	19	3	5	16	53
	11%	10%	18%	9%	10%	11%	15%	12%	8%	5%	7%	9%	12%
Other	20	4	3	12	17	2	8	7	4	1		3	15
	3%	3%	3%	3%	5%	1%	7%	3%	2%	1%		2%	3%
Total	687	149	107	431	351	301	124	262	232	47	70	175	424
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_B. How did you contact the municipality for this service in the past 12 months? Request something (e.g. information, green bin, refrigerant removal).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	236	35	50	152	121	105	37	99	73	21	34	69	129
	48%	35%	61%	48%	49%	48%	45%	54%	44%	45%	61%	52%	45%
Online (via Halifax.ca)	169	40	30	99	90	68	27	72	55	9	13	40	112
	34%	40%	37%	32%	36%	31%	32%	40%	33%	20%	23%	30%	39%
In person	10	5		5	3	7	2	5	2	1	1	2	6
	2%	5%		2%	1%	3%	3%	3%	1%	3%	1%	2%	2%
By telephone	136	26	19	91	65	63	19	39	53	19	18	37	74
	27%	26%	23%	29%	26%	29%	23%	22%	32%	41%	32%	28%	26%
Email	29	9	3	17	11	19	4	18	5	1		9	18
	6%	10%	3%	5%	4%	8%	5%	10%	3%	3%		7%	6%
Other	17	8	1	9	12	2	6	2	6	1	1	4	10
	4%	8%	1%	3%	5%	1%	7%	1%	4%	2%	1%	3%	3%
Total	495	99	81	315	249	220	82	182	167	46	57	133	288
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_C. How did you contact the municipality for this service in the past 12 months? Report something (e.g. to 311, Councillor, staff).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	330	60	63	207	177	140	85	128	85	22	34	88	196
	57%	52%	59%	58%	60%	57%	62%	58%	52%	58%	59%	62%	54%
Online (via Halifax.ca)	61	16	8	38	28	30	16	26	16	2	1	15	43
	11%	14%	7%	10%	9%	12%	12%	12%	10%	6%	2%	11%	12%
In person	4	2	1	1	1	3	2	1	1			1	3
	1%	2%	1%	0%	0%	1%	2%	0%	1%			1%	1%
By telephone	140	20	35	85	70	60	19	49	52	13	19	40	75
	24%	17%	33%	24%	23%	24%	14%	22%	32%	36%	32%	28%	21%
Email	159	32	32	95	74	66	50	57	40	6	10	24	120
	27%	28%	30%	27%	25%	27%	36%	26%	24%	15%	18%	17%	33%
Other	31	7	9	15	17	13	6	11	9	4	4	7	19
	5%	6%	8%	4%	6%	5%	5%	5%	5%	9%	8%	5%	5%
Total	580	115	106	359	298	246	136	221	163	37	58	141	363
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_D. How did you contact the municipality for this service in the past 12 months? Employment / search for jobs available within the Halifax Regional Municipality.

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
311	9	2		7	4	4	2	5	1	2	2	4
	3%	2%		5%	2%	4%	2%	4%	2%	6%	3%	2%
Online (via Halifax.ca)	250	88	57	105	145	95	97	115	34	28	59	159
	86%	83%	94%	83%	87%	86%	87%	86%	83%	77%	87%	88%
In person	1			1	1	1			1		1	1
	0%			1%	0%	1%			3%		1%	0%
By telephone	5	3		2	1	4		4	1	1		4
	2%	3%		2%	1%	3%		3%	3%	2%		2%
Email	18	9	3	6	10	6	8	7	3	6	2	9
	6%	9%	4%	5%	6%	6%	7%	5%	6%	16%	4%	5%
Other	23	12	1	10	13	9	8	12	3	1	8	15
	8%	11%	2%	8%	8%	8%	7%	9%	8%	2%	11%	8%
Total	292	106	61	126	166	110	111	135	41	37	67	181
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_E. How did you contact the municipality for this service in the past 12 months? Book a facility / field / court / etc.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	8	3		4	4	3	2	2	2	1	2	1	4
	4%	4%		5%	3%	3%	3%	3%	6%	14%	15%	5%	3%
Online (via Halifax.ca)	140	60	26	54	71	64	51	59	24	3	12	10	116
	65%	73%	66%	57%	66%	63%	69%	63%	62%	58%	83%	35%	68%
In person	23	9	5	9	11	12	12	4	5	2	1	3	18
	11%	11%	14%	9%	11%	12%	17%	4%	13%	44%	9%	12%	11%
By telephone	31	9	9	14	19	13	6	17	6	1	1	6	22
	14%	11%	22%	14%	17%	12%	8%	18%	14%	29%	8%	22%	13%
Email	36	10	7	20	17	18	10	21	3	1	2	6	27
	17%	12%	17%	21%	16%	18%	14%	23%	7%	28%	17%	20%	16%
Other	14	6	1	7	4	8	4	5	3	1		4	10
	7%	7%	3%	7%	4%	8%	6%	5%	6%	14%		15%	6%
Total	217	82	40	95	108	101	74	93	40	5	14	28	171
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_F. How did you contact the municipality for this service in the past 12 months? Purchase a recreation membership.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	6	1		5	1	4		2	2	1	1	1	4
	3%	2%		4%	1%	4%		2%	4%	12%	7%	3%	2%
Online (via Halifax.ca)	112	42	24	46	47	56	27	57	20	3	6	23	81
	49%	51%	61%	43%	43%	52%	48%	55%	40%	24%	60%	49%	48%
In person	88	34	14	39	49	39	29	29	23	6	4	14	68
	38%	42%	35%	37%	44%	36%	52%	28%	46%	53%	40%	30%	41%
By telephone	23	1	4	18	12	10		13	5	3		7	14
	10%	1%	9%	17%	11%	9%		13%	10%	30%		15%	8%
Email	9	1	3	5	3	5	2	4	2	1		1	8
	4%	1%	7%	5%	3%	5%	4%	4%	3%	12%		3%	5%
Other	11	5	1	5	5	4	2	5	3			3	7
	5%	6%	2%	5%	5%	4%	4%	5%	6%			7%	4%
Total	228	82	39	107	110	107	55	103	51	12	9	46	166
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_G. How did you contact the municipality for this service in the past 12 months? Register for a recreation program or camp.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	10	2	2	6	5	4		10		1		4	7
	3%	2%	3%	4%	3%	3%		6%		8%		6%	3%
Online (via Halifax.ca)	253	75	62	116	128	114	68	146	32	1	14	50	183
	76%	75%	86%	73%	73%	81%	75%	83%	64%	16%	73%	76%	77%
In person	34	8	7	20	24	11	8	10	10	4	4	5	22
	10%	8%	10%	12%	14%	8%	9%	6%	20%	47%	23%	8%	9%
By telephone	45	13	10	23	24	17	8	27	7	3	2	12	29
	14%	13%	14%	14%	14%	12%	9%	15%	14%	29%	9%	18%	12%
Email	14	6	4	4	7	8	6	6	2		3	3	9
	4%	6%	6%	3%	4%	5%	7%	3%	5%		14%	4%	4%
Other	25	10	3	12	15	8	12	6	6	1	2	3	18
	8%	11%	5%	7%	9%	6%	14%	3%	12%	16%	10%	5%	8%
Total	331	100	72	159	174	141	91	177	49	9	20	66	239
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_H. How did you contact the municipality for this service in the past 12 months? Library services (e.g. reserve or borrow a book/e-book, register for a program, reserve a computer/space).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	4	1		4	2	2		1	3	1	1	1	2
	1%	0%		1%	1%	1%		0%	1%	1%	1%	1%	0%
Online (via Halifax.ca)	392	103	88	201	207	159	95	154	106	22	18	75	286
	49%	47%	54%	48%	47%	50%	46%	51%	50%	43%	33%	48%	50%
In person	465	138	98	229	270	175	138	178	111	25	35	80	341
	58%	62%	61%	54%	61%	55%	66%	59%	52%	49%	64%	51%	60%
By telephone	55	10	11	34	31	21	14	13	17	10	3	15	35
	7%	4%	7%	8%	7%	7%	7%	4%	8%	19%	6%	10%	6%
Email	49	7	9	33	27	21	12	9	16	10	2	8	38
	6%	3%	6%	8%	6%	7%	6%	3%	7%	19%	5%	5%	7%
Other	80	15	20	46	54	19	25	31	19	5	6	13	61
	10%	7%	12%	11%	12%	6%	12%	10%	9%	10%	11%	8%	11%
Total	803	221	161	421	444	317	208	304	215	51	54	157	572
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_I. How did you contact the municipality for this service in the past 12 months? Purchase transit tickets or pass / obtain transit schedule.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	11	2		9	11			4	6	1	2	7	2
	2%	1%		4%	4%			2%	5%	3%	4%	6%	1%
Online (via Halifax.ca)	106	32	18	56	59	42	37	40	23	3	8	17	80
	20%	18%	18%	23%	20%	20%	20%	22%	18%	16%	16%	16%	23%
In person	405	146	77	182	232	149	150	142	88	14	36	79	284
	77%	81%	80%	74%	80%	73%	82%	79%	71%	64%	72%	74%	80%
By telephone	17	7	4	6	8	7	4	4	7	2	3	4	10
	3%	4%	4%	3%	3%	4%	2%	2%	6%	10%	6%	3%	3%
Email	3	1	2	1	1	3	2		1			1	3
	1%	0%	2%	0%	0%	1%	1%		1%			1%	1%
Other	35	5	12	17	15	18	10	10	8	3	7	6	17
	7%	3%	13%	7%	5%	9%	6%	5%	7%	16%	13%	6%	5%
Total	524	181	96	247	290	205	183	180	123	22	50	106	357
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_J. How did you contact the municipality for this service in the past 12 months? Parking (pay a fine / obtain a permit / dispute a ticket - through the Parking Management Portal).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	15	5	3	7	7	7	4	6	3	2	3	4	8
	4%	4%	4%	5%	4%	4%	3%	5%	4%	21%	9%	6%	3%
Online (via Halifax.ca)	264	108	52	105	130	121	113	99	44	1	20	49	192
	70%	76%	71%	64%	70%	69%	76%	74%	57%	14%	68%	70%	71%
In person	73	26	13	34	36	35	21	28	17	4	4	12	54
	19%	18%	18%	21%	19%	20%	14%	21%	22%	43%	15%	17%	20%
By telephone	26	9	6	11	10	14	12	7	6	1	1	5	20
	7%	6%	8%	7%	5%	8%	8%	5%	7%	7%	2%	7%	7%
Email	16	6	6	4	9	8	8	4	3	1		2	13
	4%	5%	8%	2%	5%	4%	6%	3%	4%	14%		4%	5%
Other	10	2	3	5	5	5		2	7	1	2	2	5
	3%	2%	3%	3%	3%	3%		2%	9%	7%	6%	3%	2%
Total	378	142	73	163	185	175	148	134	77	10	30	70	272
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_K. How did you contact the municipality for this service in the past 12 months? Property tax payment or inquiry.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	52	12	13	28	37	15	12	26	11	2	3	12	37
	8%	8%	12%	8%	12%	5%	9%	11%	6%	6%	5%	9%	9%
Online (via Halifax.ca)	297	86	50	161	146	138	77	126	75	11	21	55	213
	48%	60%	48%	43%	46%	50%	54%	53%	41%	32%	40%	40%	52%
In person	50	5	4	40	24	23		18	20	9	4	13	28
	8%	4%	4%	11%	7%	8%		8%	11%	26%	8%	10%	7%
By telephone	103	28	15	60	45	50	23	40	32	7	9	27	66
	17%	20%	14%	16%	14%	18%	16%	17%	17%	20%	17%	19%	16%
Email	29	4	7	18	15	14	6	14	8		1	9	19
	5%	3%	6%	5%	5%	5%	4%	6%	4%		2%	7%	5%
Other	150	29	25	96	84	59	35	49	51	8	18	33	96
	24%	20%	24%	26%	27%	21%	25%	21%	28%	22%	33%	24%	23%
Total	620	144	105	372	316	277	143	238	183	35	53	139	412
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_L. How did you contact the municipality for this service in the past 12 months? Obtain a permit (commercial / home).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	3			3		3		2	1			2	1
	3%			5%		5%		4%	6%			6%	2%
Online (via Halifax.ca)	62	23	9	30	23	38	23	25	12		8	16	38
	52%	60%	65%	45%	51%	52%	55%	50%	52%		79%	50%	51%
In person	26	10	1	14	10	16	11	11	4	1	4	8	14
	22%	27%	9%	22%	22%	22%	25%	21%	17%	100%	43%	24%	19%
By telephone	23	10	1	11	7	16	12	8	2			7	16
	20%	27%	9%	17%	16%	22%	30%	16%	10%			21%	22%
Email	19	5	2	11	9	10	6	9	3		2	11	5
	16%	14%	18%	17%	21%	13%	15%	18%	14%		21%	32%	7%
Other	18	4	2	12	7	10	6	7	4			5	12
	15%	10%	17%	18%	17%	14%	15%	13%	19%			17%	16%
Total	118	39	13	66	44	72	42	51	23	1	10	33	74
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_M. How did you contact the municipality for this service in the past 12 months? Apply for a license (e.g. animal, vending, marriage, taxi).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	9	1	1	6	6	3		6	3		1	1	6
	6%	2%	3%	9%	7%	4%		11%	7%		6%	5%	6%
Online (via Halifax.ca)	45	16	11	19	25	21	19	15	12		4	14	27
	29%	30%	29%	27%	27%	32%	32%	26%	32%		18%	53%	25%
In person	80	34	20	26	41	38	37	25	14	2	10	9	59
	50%	65%	54%	38%	45%	59%	64%	45%	38%	53%	48%	36%	54%
By telephone	7	3	1	3	4	2	2	4	1			1	6
	4%	6%	2%	4%	5%	4%	4%	6%	3%			5%	5%
Email	10	2	3	5	9	2	4	2	3	1	1	4	5
	7%	4%	9%	7%	9%	3%	7%	4%	9%	18%	6%	16%	5%
Other	21	4	4	13	15	5	4	9	6	1	5	0	16
	13%	9%	11%	18%	17%	8%	7%	15%	17%	30%	22%	2%	15%
Total	158	52	37	69	92	64	58	57	37	4	21	26	109
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_N. How did you contact the municipality for this service in the past 12 months? Diversity & inclusion support (e.g. support for community-led events).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	2	1		1	2			2					2
	4%	6%		4%	10%			12%					6%
Online (via Halifax.ca)	22	10	5	7	9	9	14	6	1	1		3	18
	37%	51%	48%	24%	37%	35%	58%	32%	6%	34%		27%	43%
In person	22	9	2	10	9	11	4	11	5	1	2	6	14
	37%	45%	25%	36%	38%	42%	17%	56%	39%	66%	60%	52%	32%
By telephone	6	1	2	3	4	2	2	2	1		1	1	4
	10%	3%	20%	11%	15%	7%	8%	13%	11%		20%	5%	11%
Email	11	3	3	5	3	6	8	1	1	1			11
	19%	13%	28%	19%	10%	24%	34%	6%	5%	34%			26%
Other	12	2	3	8	8	2	4	2	6		1	2	9
	21%	9%	27%	27%	30%	7%	16%	12%	50%		20%	16%	21%
Total	59	20	10	28	25	27	25	19	11	2	3	13	42
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_O. How did you contact the municipality for this service in the past 12 months? Viewed live streaming of Regional Council and/or Committee meetings.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	5			5	5		2	1	1			3	1
	2%			3%	3%		2%	1%	2%			5%	0%
Online (via Halifax.ca)	203	47	33	123	101	85	64	84	41	7	23	52	120
	79%	80%	73%	80%	78%	80%	77%	83%	71%	100%	77%	80%	78%
In person	7	4	1	2	4	3	2	2	3		1	2	5
	3%	7%	1%	2%	3%	2%	2%	2%	4%		2%	3%	3%
By telephone	2			2	1	1		2				1	1
	1%			2%	1%	1%		2%				2%	1%
Email	1			1	1	1			1		1		1
	0%			1%	0%	1%			2%		2%		0%
Other	44	8	12	25	22	17	17	12	13	1	6	11	28
	17%	14%	26%	16%	17%	16%	20%	12%	22%	10%	19%	17%	18%
Total	258	59	46	154	130	106	82	101	59	7	31	66	155
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_P. How did you contact the municipality for this service in the past 12 months? Attend an in-person meeting or hearing run by the municipality (e.g. Council, Community Council, Board or Committee meeting).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	0			0		0				0			0
	1%			1%		2%				9%			1%
Online (via Halifax.ca)	23	6	4	13	12	10	4	13	5	1	2	7	14
	42%	56%	47%	37%	58%	33%	50%	57%	31%	13%	36%	48%	42%
In person	22	4	4	15	6	15	2	7	9	4	4	3	15
	41%	37%	46%	41%	30%	52%	25%	32%	53%	65%	76%	24%	44%
By telephone	1			1		1		1					1
	2%			3%		4%		5%					4%
Email	3			3	1	2		1	2				3
	5%			8%	6%	6%		5%	11%				8%
Other	9	1	2	6	4	2	2	4	2	1		5	3
	17%	6%	30%	17%	18%	7%	25%	16%	12%	13%		37%	9%
Total	55	10	8	36	21	29	8	23	16	5	5	14	34
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_Q. How did you contact the municipality for this service in the past 12 months? Attend a virtual public meeting or virtual hearing run by the municipality.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	5	1		4	3	2		2	1	1	1	1	3
	3%	3%		4%	3%	2%		3%	3%	26%	5%	3%	2%
Online (via Halifax.ca)	143	34	33	77	63	69	39	73	25	2	8	33	99
	75%	76%	82%	72%	69%	81%	70%	84%	66%	34%	64%	72%	77%
In person	6	1	1	4	2	4		2	3	1	1	2	3
	3%	3%	2%	4%	2%	5%		3%	7%	14%	5%	4%	2%
By telephone	3	2		1	2	1	2	1					3
	2%	5%		1%	2%	1%	4%	1%					3%
Email	0			0		0			0				0
	0%			0%		1%			1%				0%
Other	35	6	7	22	22	9	15	7	10	1	3	10	21
	18%	14%	16%	20%	24%	11%	26%	9%	26%	26%	26%	21%	16%
Total	191	44	40	107	92	85	56	86	39	5	13	46	129
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_R. How did you contact the municipality for this service in the past 12 months? Access agendas, minutes, or reports through halifax.ca.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	2			2	1	1			2			1	1
	1%			1%	1%	0%			2%			1%	1%
Online (via Halifax.ca)	292	61	59	172	132	135	78	121	73	10	22	65	198
	87%	91%	89%	85%	90%	84%	93%	91%	82%	71%	89%	85%	88%
In person	6	1	1	3	2	4	2	1	3		1		5
	2%	2%	2%	2%	1%	3%	2%	1%	3%		5%		2%
By telephone	3			3	1	3		1	2		1		2
	1%			2%	0%	2%		1%	2%		3%		1%
Email	5		0	5	3	3			2	3	1	1	3
	2%		1%	2%	2%	2%			3%	19%	3%	1%	1%
Other	34	6	6	22	11	20	8	11	10	1	1	11	23
	10%	9%	9%	11%	8%	12%	10%	8%	11%	10%	3%	14%	10%
Total	335	67	66	202	146	160	85	133	90	14	24	77	226
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_S. How did you contact the municipality for this service in the past 12 months? Viewed or used the municipality's online engagement portal (Shape Your City Halifax).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	3	1		2	1	2		2	1			2	1
	1%	2%		1%	1%	2%		2%	1%			4%	1%
Online (via Halifax.ca)	216	51	52	113	96	98	62	98	44	6	14	43	152
	89%	92%	92%	85%	87%	88%	94%	87%	86%	75%	96%	89%	88%
In person	3	2	1		2	1		2	1		1		2
	1%	4%	1%		2%	1%		2%	1%		4%		1%
By telephone	2			2		2		1	1				2
	1%			1%		2%		1%	1%				1%
Email	7	1	1	5	3	4	2	2	2	1		2	5
	3%	1%	2%	4%	2%	4%	3%	2%	4%	9%		4%	3%
Other	20		6	14	11	6	6	7	4	1		5	15
	8%		10%	10%	10%	6%	9%	7%	7%	17%		10%	9%
Total	244	55	57	132	111	111	66	112	51	8	14	48	174
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_T. How did you contact the municipality for this service in the past 12 months? Visited the Municipal Archives or used their online catalogue.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Online (via Halifax.ca)	121	36	22	63	56	58	43	41	30	2	9	25	82
	82%	84%	81%	80%	85%	79%	91%	78%	76%	60%	78%	84%	80%
In person	7	2	2	3	4	1		2	4		3		4
	5%	4%	7%	4%	7%	2%		5%	11%		22%		4%
By telephone	7	1		5	1	6	2	2	1	1		1	6
	4%	3%		7%	1%	8%	4%	5%	3%	20%		2%	6%
Email	7	2	3	1	1	6	4	1	1			1	5
	5%	5%	12%	2%	1%	8%	9%	2%	3%			4%	5%
Other	15	5	2	8	7	7	2	7	4	1		3	12
	10%	12%	7%	10%	10%	10%	4%	14%	9%	20%		10%	12%
Total	148	42	27	79	66	73	48	52	40	3	12	30	102
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2_U. How did you contact the municipality for this service in the past 12 months?
Viewed or engaged with the municipality's social media channels (e.g. Twitter, Facebook, Instagram).**

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	6	1		5	4	3		4	3		1	2	3
	1%	1%		1%	1%	1%		1%	2%		2%	1%	1%
Online (via Halifax.ca)	525	141	108	275	303	196	188	217	105	8	50	120	348
	71%	69%	67%	74%	71%	73%	67%	72%	77%	58%	68%	77%	69%
In person	12	4	2	6	9	3	4	5	2		4		8
	2%	2%	1%	1%	2%	1%	1%	2%	1%		5%		2%
By telephone	10	4		6	8	2	4	4	2		1	1	8
	1%	2%		1%	2%	1%	1%	1%	1%		1%	1%	2%
Email	12	1	3	8	4	8	2	5	4	1	2	3	7
	2%	1%	2%	2%	1%	3%	1%	2%	3%	5%	2%	2%	1%
Other	219	62	57	100	123	78	101	88	23	5	22	42	154
	30%	30%	35%	27%	29%	29%	36%	29%	17%	37%	29%	27%	31%
Total	739	204	161	373	428	269	278	301	136	13	75	155	500
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_V. How did you contact the municipality for this service in the past 12 months? Made a Freedom of Information Request.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	1			1	1				1				1
	2%			3%	4%				12%				3%
Online (via Halifax.ca)	10	2	2	6	4	5	2	7	1		1	4	6
	33%	27%	64%	31%	29%	32%	50%	43%	12%		16%	67%	27%
In person	5	1	3	1	3	2	2	2		1			5
	17%	13%	100%	4%	21%	15%	50%	14%		33%			25%
By telephone	6		2	4	2	3	2	2	1		1	1	5
	19%		64%	20%	16%	23%	50%	14%	25%		16%	11%	22%
Email	11	3	2	5	3	7	4	2	3	1	3	1	8
	36%	38%	64%	30%	23%	52%	100%	15%	50%	34%	69%	11%	36%
Other	7	2		5	3	3		4	1	1		1	5
	22%	21%		26%	23%	22%		21%	25%	34%		21%	26%
Total	30	9	3	18	15	14	4	17	5	2	4	6	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_W. How did you contact the municipality for this service in the past 12 months? Viewed or used an Open Dataset (e.g. crime map, Open Data, Find your District / Councillor).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	6	4		2	1	5	2	2	1		2		4
	2%	5%		1%	1%	3%	2%	2%	2%		7%		2%
Online (via Halifax.ca)	250	66	52	131	103	126	87	97	55	4	22	58	163
	87%	86%	93%	85%	83%	90%	91%	89%	84%	46%	83%	91%	86%
In person	4	1	1	2	2	2		2	1		1	1	2
	1%	2%	1%	1%	1%	1%		2%	2%		5%	1%	1%
By telephone	5	2		2		5	2	2			1		3
	2%	3%		2%		3%	2%	2%			5%		2%
Email	2			2	2				1	1	1	1	1
	1%			1%	2%				2%	8%	2%	1%	0%
Other	35	6	6	22	21	10	10	10	8	4	3	9	22
	12%	8%	11%	14%	17%	7%	11%	10%	11%	46%	12%	14%	12%
Total	288	78	56	154	124	140	95	108	66	9	26	64	190
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_X. How did you contact the municipality for this service in the past 12 months? File a complaint.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	89	13	12	64	34	53	17	29	30	9	7	31	50
	46%	28%	42%	54%	37%	63%	37%	43%	52%	65%	38%	58%	42%
Online (via Halifax.ca)	30	10	6	14	13	11	8	15	4	1	1	10	15
	15%	22%	20%	12%	15%	13%	18%	22%	8%	10%	6%	19%	13%
In person	11	2	3	6	5	5	2	5	4			3	8
	6%	4%	12%	5%	6%	6%	5%	7%	7%			6%	6%
By telephone	65	12	13	40	33	27	12	23	22	4	10	18	35
	34%	26%	46%	34%	36%	33%	27%	34%	38%	30%	51%	34%	30%
Email	55	13	7	36	22	22	25	14	11	4	4	13	37
	29%	28%	24%	30%	24%	26%	55%	21%	19%	25%	22%	24%	32%
Other	8	3	2	2	5	3	2	2	3		1		7
	4%	7%	9%	2%	6%	3%	4%	4%	4%		7%		6%
Total	193	47	28	118	91	84	46	68	57	14	19	53	117
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ2_Y. How did you contact the municipality for this service in the past 12 months? Other.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
311	12	2	2	9	9	3		6	4	1	2	4	6
	27%	18%	25%	30%	40%	13%		36%	33%	100%	36%	53%	19%
Online (via Halifax.ca)	12	3	3	6	2	10	6	4	1		1	3	8
	26%	28%	41%	22%	8%	46%	50%	27%	9%		23%	32%	26%
In person	4			4	1	3		3	2			3	1
	10%			16%	6%	14%		15%	14%			38%	4%
By telephone	20	4	5	10	10	10	4	9	5		1	5	14
	44%	44%	75%	36%	45%	44%	33%	57%	39%		23%	55%	45%
Email	16	4	4	8	7	9	8	3	4		2	2	12
	35%	43%	57%	27%	33%	40%	67%	19%	33%		41%	25%	38%
Other	2			2	1	1			2				1
	4%			7%	3%	3%			14%				4%
Total	46	10	7	28	21	22	13	17	13	1	5	8	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

SQ3_A. Generally speaking, how satisfied were you with your contact with the municipality for this service? For information (about a program, service, or general info).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	10	3	1	6	3	6	2	4	4			3	8
	2%	2%	1%	1%	1%	2%	2%	1%	2%			1%	2%
Dissatisfied	37	9	4	24	19	15	10	15	11	1	6	8	22
	5%	6%	4%	6%	5%	5%	8%	6%	5%	2%	8%	5%	5%
Satisfied	434	94	70	271	210	203	82	163	138	33	43	113	264
	63%	63%	65%	63%	60%	67%	67%	62%	59%	69%	61%	64%	62%
Very satisfied	205	43	32	130	120	76	29	80	80	14	22	52	129
	30%	29%	30%	30%	34%	25%	23%	31%	34%	29%	31%	30%	31%
Total	687	149	107	432	352	301	124	262	232	47	71	175	424
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SQ3_B. Generally speaking, how satisfied were you with your contact with the municipality for this service? Request something (e.g. information, green bin, refrigerant removal).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	13	4		9	4	8	4	7	1			5	8
	3%	4%		3%	2%	4%	5%	4%	0%			4%	3%
Dissatisfied	28	5	6	17	14	13	2	15	8	3	4	10	12
	6%	5%	7%	6%	6%	6%	2%	8%	5%	6%	8%	8%	4%
Satisfied	270	58	42	170	126	126	39	100	93	26	27	70	159
	55%	59%	51%	54%	50%	58%	47%	55%	56%	59%	49%	53%	55%
Very satisfied	183	32	34	117	106	72	37	60	65	15	24	47	109
	37%	32%	42%	37%	42%	33%	45%	33%	39%	35%	43%	35%	38%
Total	494	99	81	314	249	218	82	182	167	44	55	133	288
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ3_C. Generally speaking, how satisfied were you with your contact with the municipality for this service? Report something (e.g. to 311, Councillor, staff).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	39	5	12	22	12	19	10	18	6	1	4	12	23
	7%	5%	12%	6%	4%	8%	8%	8%	4%	4%	6%	8%	6%
Dissatisfied	94	22	17	54	52	31	27	30	28	3	6	18	65
	16%	19%	16%	15%	18%	13%	20%	13%	17%	8%	11%	13%	18%
Satisfied	292	61	45	187	152	129	72	106	81	23	24	81	177
	51%	53%	43%	52%	52%	52%	53%	48%	49%	64%	42%	58%	49%
Very satisfied	153	27	32	95	79	67	27	67	49	9	24	30	97
	26%	23%	30%	27%	27%	27%	20%	30%	30%	25%	41%	21%	27%
Total	578	115	106	358	295	247	136	221	163	36	58	140	362
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ3_D. Generally speaking, how satisfied were you with your contact with the municipality for this service? Employment / search for jobs available within the Halifax Regional Municipality.

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
Very dissatisfied	13	2	3	8	11	2	6	6		2	2	9
	5%	2%	5%	6%	6%	2%	5%	4%		6%	4%	5%
Dissatisfied	57	24	14	18	29	24	33	19	4	10	13	34
	19%	23%	23%	15%	17%	22%	30%	14%	11%	27%	19%	19%
Satisfied	172	68	34	70	93	68	58	82	29	20	43	103
	59%	65%	56%	55%	56%	62%	52%	61%	70%	53%	64%	57%
Very satisfied	50	11	10	30	34	16	14	28	8	5	9	36
	17%	10%	16%	24%	20%	14%	13%	21%	19%	14%	14%	20%
Total	292	106	61	126	166	110	111	135	41	37	67	181
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ3_E. Generally speaking, how satisfied were you with your contact with the municipality for this service? Book a facility / field / court / etc.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	4	2		2		4		4	1			2	2
	2%	2%		3%		4%		4%	2%			7%	1%
Dissatisfied	18	5	8	6	11	7	4	12	2		1	2	15
	8%	6%	20%	6%	10%	7%	6%	13%	5%		4%	9%	9%
Satisfied	101	47	15	39	49	48	31	49	18	1	8	17	77
	47%	58%	38%	41%	45%	47%	42%	53%	44%	14%	55%	58%	45%
Very satisfied	93	28	17	48	48	42	39	28	20	4	6	7	77
	43%	34%	42%	50%	45%	42%	53%	30%	49%	86%	41%	26%	45%
Total	217	82	40	95	108	101	74	93	40	5	14	28	171
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ3_F. Generally speaking, how satisfied were you with your contact with the municipality for this service? Purchase a recreation membership.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	3	1		2		2		1	1	1		1	2
	1%	1%		2%		2%		1%	1%	6%		1%	1%
Dissatisfied	14	3	5	6	7	7	2	10	2		1	3	9
	6%	4%	12%	6%	7%	6%	4%	10%	4%		7%	7%	5%
Satisfied	136	60	18	58	68	62	39	65	25	3	4	31	98
	60%	73%	47%	54%	62%	58%	70%	63%	50%	29%	40%	69%	59%
Very satisfied	75	18	16	41	34	36	14	27	23	8	5	10	58
	33%	22%	41%	38%	31%	34%	26%	26%	45%	65%	53%	22%	35%
Total	227	82	39	107	110	107	55	103	50	12	9	45	166
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ3_G. Generally speaking, how satisfied were you with your contact with the municipality for this service? Register for a recreation program or camp.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	11	5		6	6	4	2	6	3		1	3	7
	3%	5%		3%	4%	3%	2%	3%	5%		3%	5%	3%
Dissatisfied	30	11	8	11	20	8	10	17	3		5	6	17
	9%	11%	12%	7%	11%	6%	11%	10%	6%		25%	10%	7%
Satisfied	175	50	37	88	90	78	47	90	26	6	10	39	121
	52%	50%	51%	55%	51%	55%	52%	51%	52%	63%	50%	59%	50%
Very satisfied	117	33	27	57	59	51	31	63	19	3	4	18	94
	35%	34%	38%	35%	34%	36%	34%	36%	38%	37%	22%	27%	39%
Total	333	100	72	161	175	141	91	177	50	10	20	67	239
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ3_H. Generally speaking, how satisfied were you with your contact with the municipality for this service? Library services (e.g. reserve or borrow a book/e-book, register for a program, reserve a computer/space).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	3 0%			3 1%	1 0%	2 1%		1 0%	1 0%				3 1%
Dissatisfied	9 1%	2 1%	3 2%	4 1%	7 2%	2 1%	4 2%	4 1%	1 1%		3 5%		6 1%
Satisfied	276 34%	97 44%	48 30%	131 31%	127 29%	134 42%	77 37%	112 37%	66 31%	12 24%	24 45%	66 42%	178 31%
Very satisfied	514 64%	122 55%	110 68%	282 67%	307 69%	179 56%	127 61%	187 62%	147 68%	38 76%	27 50%	91 58%	384 67%
Total	802 100%	221 100%	161 100%	420 100%	442 100%	317 100%	208 100%	304 100%	215 100%	49 100%	54 100%	157 100%	571 100%

SQ3_I. Generally speaking, how satisfied were you with your contact with the municipality for this service? Purchase transit tickets or pass / obtain transit schedule.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	5 1%	1 1%	1 1%	2 1%	2 1%	2 1%		4 2%					5 1%
Dissatisfied	29 6%	16 9%	6 6%	7 3%	15 5%	12 6%	19 10%	7 4%	3 3%		1 2%	3 3%	25 7%
Satisfied	298 57%	94 52%	53 55%	151 62%	164 57%	116 57%	99 54%	103 57%	73 60%	11 52%	33 65%	61 58%	194 55%
Very satisfied	191 37%	70 39%	36 38%	85 35%	106 37%	75 36%	66 36%	66 37%	46 38%	10 48%	16 32%	41 39%	132 37%
Total	523 100%	181 100%	96 100%	245 100%	288 100%	205 100%	183 100%	180 100%	123 100%	22 100%	50 100%	105 100%	356 100%



SQ3_J. Generally speaking, how satisfied were you with your contact with the municipality for this service? Parking (pay a fine / obtain a permit / dispute a ticket - through the Parking Management Portal).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	15	5	2	8	3	12	4	7	3	1	2	7	6
	4%	4%	3%	5%	2%	7%	3%	6%	4%	7%	7%	10%	2%
Dissatisfied	29	6	8	15	14	12	8	12	5	2	2	1	24
	8%	4%	11%	9%	8%	7%	6%	9%	7%	23%	9%	1%	9%
Satisfied	203	81	39	83	95	100	78	69	46	4	15	41	143
	54%	57%	53%	51%	51%	57%	53%	51%	60%	38%	52%	59%	53%
Very satisfied	131	50	24	57	73	51	58	46	22	3	9	21	98
	35%	35%	33%	35%	39%	29%	39%	34%	29%	31%	33%	31%	36%
Total	377	142	73	163	185	175	148	134	77	9	29	70	272
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ3_K. Generally speaking, how satisfied were you with your contact with the municipality for this service? Property tax payment or inquiry.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	8	2	1	5	2	6		8			1	2	5
	1%	1%	1%	1%	1%	2%		3%			2%	1%	1%
Dissatisfied	35	14	6	14	21	14	17	10	8	1	3	5	26
	6%	10%	6%	4%	7%	5%	12%	4%	4%	2%	6%	4%	6%
Satisfied	375	90	66	219	187	170	85	152	101	22	26	86	254
	61%	62%	63%	59%	59%	62%	60%	64%	55%	62%	49%	62%	62%
Very satisfied	201	38	31	133	105	87	41	68	74	13	22	46	126
	32%	26%	29%	36%	33%	31%	29%	28%	40%	36%	42%	33%	31%
Total	619	144	105	371	315	277	143	238	183	35	53	139	412
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ3_L. Generally speaking, how satisfied were you with your contact with the municipality for this service? Obtain a permit (commercial / home).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	13	5	2	6	2	11	6	6	1		2	6	5
	11%	12%	17%	9%	5%	15%	15%	11%	3%		22%	18%	7%
Dissatisfied	17	7	1	9	9	8	4	7	6			6	11
	15%	17%	9%	14%	20%	11%	10%	14%	25%			18%	15%
Satisfied	60	21	8	31	25	34	19	29	11		5	12	42
	51%	54%	60%	47%	56%	47%	45%	58%	47%		50%	37%	57%
Very satisfied	28	7	2	19	8	19	13	9	6	1	3	9	16
	24%	17%	14%	29%	19%	27%	30%	17%	26%	100%	28%	28%	21%
Total	118	39	13	66	44	72	42	51	23	1	10	33	74
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ3_M. Generally speaking, how satisfied were you with your contact with the municipality for this service? Apply for a license (e.g. animal, vending, marriage, taxi).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	5	2	2	1	4	1	4	1			2	2	1
	3%	4%	6%	2%	5%	2%	7%	2%			10%	8%	1%
Dissatisfied	6	2		4	4	2	2	1	2		1	1	4
	3%	4%		5%	4%	3%	4%	2%	6%		5%	2%	4%
Satisfied	80	16	23	40	46	34	25	32	20	3	11	15	53
	50%	31%	62%	58%	50%	52%	43%	55%	51%	70%	50%	59%	49%
Very satisfied	68	31	12	25	38	28	27	23	16	1	7	8	51
	43%	61%	33%	35%	41%	44%	47%	40%	42%	30%	35%	30%	47%
Total	159	52	37	70	92	65	58	57	38	4	21	26	109
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ3_N. Generally speaking, how satisfied were you with your contact with the municipality for this service? Diversity & inclusion support (e.g. support for community-led events).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	5	3		2	2	1	2	1	1				5
	8%	13%		8%	6%	5%	8%	6%	5%				12%
Dissatisfied	8	6		2	6	2	6	1	1			2	6
	14%	30%		6%	23%	8%	25%	6%	5%			17%	14%
Satisfied	33	4	10	19	12	16	10	12	10	1	3	7	22
	57%	21%	100%	67%	48%	61%	42%	63%	89%	34%	100%	57%	52%
Very satisfied	13	7		5	6	7	6	5		1		3	9
	21%	36%		18%	22%	26%	25%	25%		66%		27%	22%
Total	59	20	10	28	25	27	25	19	11	2	3	13	42
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ3_O. Generally speaking, how satisfied were you with your contact with the municipality for this service? Viewed live streaming of Regional Council and/or Committee meetings.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	4			4	2	1		4					4
	1%			2%	2%	1%		4%					2%
Dissatisfied	18	5	1	12	6	11	4	10	3	0	3	4	11
	7%	8%	3%	8%	4%	10%	5%	10%	4%	7%	10%	7%	7%
Satisfied	181	43	36	102	93	69	60	66	44	4	26	44	105
	70%	73%	79%	66%	72%	65%	72%	65%	76%	63%	84%	67%	68%
Very satisfied	55	12	8	36	29	25	19	22	12	2	2	17	35
	21%	19%	18%	23%	22%	24%	22%	22%	20%	30%	6%	27%	23%
Total	258	59	46	154	130	106	82	101	59	7	31	66	155
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ3_P. Generally speaking, how satisfied were you with your contact with the municipality for this service? Attend an in-person meeting or hearing run by the municipality (e.g. Council, Community Council, Board or Committee meeting).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	7	2		5	4	2	2	4	1	0		1	6
	12%	20%		13%	21%	8%	25%	16%	4%	9%		9%	16%
Dissatisfied	6	1		5	1	4		2	1	2	2	1	3
	11%	6%		14%	3%	14%		11%	8%	39%	37%	5%	9%
Satisfied	35	6	6	22	12	18	4	13	12	3	3	10	21
	63%	55%	77%	62%	60%	63%	50%	57%	76%	53%	51%	69%	61%
Very satisfied	8	2	2	4	3	4	2	4	2		1	2	5
	14%	20%	23%	10%	16%	15%	25%	16%	12%		12%	17%	13%
Total	55	10	8	36	21	29	8	23	16	5	5	14	34
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ3_Q. Generally speaking, how satisfied were you with your contact with the municipality for this service? Attend a virtual public meeting or virtual hearing run by the municipality.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	6	2		4	3	2	2	4	1				6
	3%	5%		4%	4%	2%	4%	4%	2%				5%
Dissatisfied	19	3	1	14	5	12	4	7	4	1	3	5	10
	10%	7%	3%	13%	5%	14%	7%	9%	10%	22%	23%	11%	8%
Satisfied	132	33	35	64	70	51	39	59	29	1	10	33	87
	69%	75%	88%	60%	76%	60%	70%	69%	76%	26%	77%	71%	68%
Very satisfied	34	6	4	24	14	20	10	16	5	3		8	26
	18%	13%	9%	23%	15%	24%	19%	18%	13%	51%		18%	20%
Total	191	44	40	107	92	85	56	86	39	5	13	46	129
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ3_R. Generally speaking, how satisfied were you with your contact with the municipality for this service? Access agendas, minutes, or reports through halifax.ca.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	8	1	2	5	4	3	2	5	1			1	7
	2%	1%	3%	2%	2%	2%	2%	4%	1%			1%	3%
Dissatisfied	22	5	6	11	7	13	6	11	5		2	6	13
	7%	7%	9%	5%	5%	8%	7%	8%	6%		8%	8%	6%
Satisfied	234	53	37	144	106	109	60	89	64	10	21	53	155
	70%	78%	56%	71%	73%	68%	71%	67%	71%	71%	85%	69%	69%
Very satisfied	72	9	20	42	29	36	17	29	20	4	2	17	50
	21%	13%	31%	21%	20%	22%	20%	22%	22%	29%	7%	22%	22%
Total	335	67	66	202	146	160	85	133	90	14	24	77	226
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ3_S. Generally speaking, how satisfied were you with your contact with the municipality for this service? Viewed or used the municipality's online engagement portal (Shape Your City Halifax).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	4			4	1	1		4					4
	1%			3%	1%	1%		3%					2%
Dissatisfied	11	3	1	7	3	5	2	4	4	1	2		9
	4%	5%	2%	5%	3%	5%	3%	3%	9%	8%	13%		5%
Satisfied	176	39	45	92	78	83	48	81	38	5	9	35	124
	72%	70%	79%	70%	70%	75%	72%	72%	74%	66%	63%	73%	72%
Very satisfied	54	14	11	30	28	21	17	24	9	2	3	13	37
	22%	25%	19%	22%	26%	19%	25%	21%	18%	26%	24%	27%	21%
Total	244	55	57	132	111	111	66	112	51	8	14	48	174
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ3_T. Generally speaking, how satisfied were you with your contact with the municipality for this service? Visited the Municipal Archives or used their online catalogue.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	1 1%			1 2%		1 2%		1 2%					1 1%
Dissatisfied	9 6%	1 3%	2 7%	6 8%	4 6%	4 6%		6 12%	3 8%			1 4%	7 7%
Satisfied	107 72%	32 75%	17 63%	58 73%	48 72%	54 73%	39 83%	32 62%	28 69%	3 83%	12 100%	24 80%	67 66%
Very satisfied	31 21%	10 22%	8 30%	14 18%	14 22%	15 20%	8 17%	12 24%	9 23%	1 17%		5 16%	26 26%
Total	149 100%	42 100%	27 100%	79 100%	66 100%	74 100%	48 100%	52 100%	40 100%	4 100%	12 100%	30 100%	102 100%

SQ3_U. Generally speaking, how satisfied were you with your contact with the municipality for this service? Viewed or engaged with the municipality's social media channels (e.g. Twitter, Facebook, Instagram).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	6 1%		1 0%	6 2%	2 1%	3 1%	2 1%	2 1%	1 0%			2 1%	3 1%
Dissatisfied	31 4%	5 2%	10 6%	16 4%	9 2%	14 5%	10 4%	16 5%	3 2%	1 5%	3 4%	6 4%	22 4%
Satisfied	536 73%	157 77%	117 72%	262 70%	311 73%	198 74%	208 75%	215 71%	99 73%	8 58%	57 78%	111 72%	361 72%
Very satisfied	166 22%	43 21%	34 21%	89 24%	106 25%	53 20%	58 21%	68 23%	33 25%	5 37%	14 19%	36 23%	115 23%
Total	738 100%	204 100%	161 100%	373 100%	428 100%	268 100%	278 100%	301 100%	136 100%	13 100%	74 100%	155 100%	500 100%



SQ3_V. Generally speaking, how satisfied were you with your contact with the municipality for this service? Made a Freedom of Information Request.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	6		2	4	2	5	2	3	1		1	1	4
	21%		64%	23%	11%	32%	50%	15%	12%		16%	23%	21%
Dissatisfied	7	1		5	3	3		4	2		1	2	4
	22%	15%		29%	19%	18%		22%	38%		16%	33%	20%
Satisfied	15	8		7	9	6	2	10	2	1	3	2	10
	49%	85%		41%	57%	45%	50%	57%	50%	34%	68%	44%	47%
Very satisfied	3		1	1	2	1		1		1			3
	8%		36%	8%	13%	5%		7%		66%			12%
Total	30	9	3	18	15	14	4	17	5	2	4	6	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ3_W. Generally speaking, how satisfied were you with your contact with the municipality for this service? Viewed or used an Open Dataset (e.g. crime map, Open Data, Find your District / Councillor).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	2	1		1		2		2					2
	1%	2%		1%		2%		2%					1%
Dissatisfied	7	2	2	2	4	3		4	3		1	1	6
	2%	3%	4%	2%	3%	2%		4%	4%		2%	1%	3%
Satisfied	213	52	39	122	89	105	66	83	49	6	22	47	137
	74%	68%	70%	79%	71%	75%	70%	77%	75%	69%	86%	75%	72%
Very satisfied	65	21	14	29	31	29	29	18	14	3	3	15	44
	23%	28%	26%	19%	25%	21%	30%	17%	21%	31%	12%	24%	23%
Total	287	78	55	154	124	139	95	108	65	9	26	63	190
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ3_X. Generally speaking, how satisfied were you with your contact with the municipality for this service? File a complaint.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	33	5	8	20	12	15	8	12	10	1	2	11	20
	17%	10%	30%	17%	14%	18%	18%	18%	17%	5%	13%	21%	17%
Dissatisfied	52	12	9	31	31	11	12	17	14	3	4	15	31
	27%	25%	32%	27%	34%	14%	27%	25%	25%	24%	21%	28%	27%
Satisfied	82	24	6	51	32	47	21	30	22	8	9	22	49
	42%	51%	23%	44%	36%	56%	45%	44%	39%	57%	49%	41%	42%
Very satisfied	26	7	4	16	15	10	4	8	11	2	3	6	17
	14%	14%	15%	13%	17%	12%	9%	12%	19%	14%	17%	10%	14%
Total	193	47	28	118	91	84	46	68	56	15	19	53	116
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ3_Y. Generally speaking, how satisfied were you with your contact with the municipality for this service? Other.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	19	5	3	11	8	11	6	7	6			3	16
	40%	43%	46%	38%	37%	44%	50%	41%	39%			38%	48%
Dissatisfied	9	1		9	5	4	4	1	3			1	8
	19%	6%		29%	22%	16%	33%	7%	20%			8%	24%
Satisfied	11	1	3	7	4	6		7	4		2	4	5
	22%	11%	38%	22%	16%	27%		39%	24%		34%	47%	14%
Very satisfied	9	4	1	3	6	3	2	2	2	1	4	1	5
	19%	40%	17%	11%	25%	14%	18%	13%	17%	100%	66%	7%	14%
Total	48	11	7	30	22	24	13	18	15	1	5	8	34
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ4_A. Were you able to easily access this service by your preferred method of contact? For information (about a program, service, or general info).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	41	14	5	22	24	13	10	17	11	1	2	11	26
	6%	10%	4%	5%	7%	5%	9%	7%	5%	2%	4%	7%	6%
Yes	621	129	102	391	314	280	103	242	216	42	64	160	381
	94%	90%	96%	95%	93%	95%	91%	93%	95%	98%	96%	93%	94%
Total	662	143	106	413	339	294	113	259	227	43	66	172	407
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ4_B. Were you able to easily access this service by your preferred method of contact? Request something (e.g. information, green bin, refrigerant removal).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	31	9	5	17	13	14	4	19	6	1	3	10	18
	6%	10%	6%	6%	5%	6%	5%	11%	3%	3%	6%	8%	6%
Yes	454	89	76	289	233	200	78	161	157	41	51	118	268
	94%	90%	94%	94%	95%	94%	95%	89%	97%	97%	94%	92%	94%
Total	485	98	81	306	246	214	82	180	163	43	55	127	286
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ4_C. Were you able to easily access this service by your preferred method of contact? Report something (e.g. to 311, Councillor, staff).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	44	13	8	22	20	19	8	21	11	1	4	15	24
	8%	12%	8%	6%	7%	8%	6%	9%	7%	4%	8%	11%	7%
Yes	523	98	97	327	270	223	124	199	147	34	53	123	330
	92%	88%	92%	94%	93%	92%	94%	91%	93%	96%	92%	89%	93%
Total	567	111	106	350	290	242	132	220	158	36	57	137	354
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ4_D. Were you able to easily access this service by your preferred method of contact? Employment / search for jobs available within the Halifax Regional Municipality.

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
No	12	6	2	5	5	7		10	1	1	5	7
	4%	5%	3%	4%	3%	7%		7%	3%	2%	8%	4%
Yes	271	98	57	116	157	100	109	121	37	34	59	172
	96%	95%	97%	96%	97%	93%	100%	93%	97%	98%	92%	96%
Total	283	104	58	121	161	107	109	131	38	35	64	178
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ4_E. Were you able to easily access this service by your preferred method of contact? Book a facility / field / court / etc.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	21	10	5	7	14	7	6	13	2		1	2	19
	10%	12%	12%	8%	13%	7%	8%	15%	5%		4%	7%	11%
Yes	189	69	35	85	90	93	68	77	35	4	14	24	149
	90%	88%	88%	92%	87%	93%	92%	85%	95%	100%	96%	93%	89%
Total	211	79	40	92	104	100	74	91	37	4	14	26	168
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ4_F. Were you able to easily access this service by your preferred method of contact? Purchase a recreation membership.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	14	4	3	8	8	6		11	3	1	1	2	11
	6%	5%	7%	7%	7%	6%		11%	5%	6%	7%	4%	7%
Yes	207	76	35	96	100	97	55	89	45	10	9	41	153
	94%	95%	93%	93%	93%	94%	100%	89%	95%	94%	93%	96%	93%
Total	221	80	38	103	108	104	55	100	47	11	9	43	163
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ4_G. Were you able to easily access this service by your preferred method of contact? Register for a recreation program or camp.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	44	19	6	19	28	17	8	30	6		5	12	26
	14%	20%	9%	12%	16%	12%	9%	17%	12%		25%	18%	11%
Yes	279	77	65	137	145	120	80	144	40	8	15	52	206
	86%	80%	91%	88%	84%	88%	91%	83%	88%	100%	75%	82%	89%
Total	323	96	71	156	172	137	89	174	46	8	20	64	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ4_H. Were you able to easily access this service by your preferred method of contact? Library services (e.g. reserve or borrow a book/e-book, register for a program, reserve a computer/space).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	12	3	2	7	6	5	2	6	3		2	2	8
	2%	1%	1%	2%	1%	2%	1%	2%	1%		3%	2%	1%
Yes	781	214	159	407	433	306	202	294	210	50	52	151	558
	98%	99%	99%	98%	99%	98%	99%	98%	99%	100%	97%	98%	99%
Total	793	217	161	415	439	311	204	300	213	50	54	154	566
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ4_I. Were you able to easily access this service by your preferred method of contact? Purchase transit tickets or pass / obtain transit schedule.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	30	11	9	9	13	13	10	13	5		3	3	23
	6%	6%	10%	4%	5%	7%	6%	8%	4%		7%	3%	7%
Yes	479	165	85	229	267	187	169	163	115	21	47	99	324
	94%	94%	90%	96%	95%	93%	94%	92%	96%	100%	93%	97%	93%
Total	509	176	94	239	280	201	179	176	120	21	50	102	347
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





SQ4_J. Were you able to easily access this service by your preferred method of contact? Parking (pay a fine / obtain a permit / dispute a ticket - through the Parking Management Portal).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	21	6	2	14	9	12	2	13	6		1	5	15
	6%	4%	3%	9%	5%	7%	1%	10%	8%		2%	8%	6%
Yes	344	134	69	142	171	157	142	120	64	9	28	62	250
	94%	96%	97%	91%	95%	93%	99%	90%	92%	100%	98%	92%	94%
Total	366	140	71	155	179	169	144	133	70	9	28	67	264
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ4_K. Were you able to easily access this service by your preferred method of contact? Property tax payment or inquiry.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	30	12	4	14	18	10	14	12	3		1	1	28
	5%	8%	4%	4%	6%	4%	10%	5%	2%		2%	1%	7%
Yes	567	131	98	337	285	256	126	220	169	32	49	130	373
	95%	92%	96%	96%	94%	96%	90%	95%	98%	100%	98%	99%	93%
Total	596	143	102	351	303	266	141	232	172	32	50	131	401
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ4_L. Were you able to easily access this service by your preferred method of contact? Obtain a permit (commercial / home).

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
No	20	8	1	10	7	12	6	9	4	2	6	11
	18%	21%	11%	18%	18%	19%	16%	19%	20%	22%	21%	16%
Yes	88	30	10	48	33	54	33	39	16	8	23	57
	82%	79%	89%	82%	82%	81%	84%	81%	80%	78%	79%	84%
Total	108	38	11	58	40	66	40	48	19	10	29	67
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ4_M. Were you able to easily access this service by your preferred method of contact? Apply for a license (e.g. animal, vending, marriage, taxi).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	10		4	6	7	3	4	4	2		3	1	6
	7%		11%	9%	8%	5%	7%	7%	6%		15%	4%	6%
Yes	141	49	33	59	78	61	51	51	33	4	18	23	97
	93%	100%	89%	91%	92%	95%	93%	93%	94%	100%	85%	96%	94%
Total	151	49	37	65	85	64	56	55	36	4	21	24	103
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ4_N. Were you able to easily access this service by your preferred method of contact? Diversity & inclusion support (e.g. support for community-led events).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	7	3	1	3	5	2	2	2	1				7
	14%	16%	7%	15%	23%	8%	10%	13%	16%				18%
Yes	43	14	9	20	16	21	19	16	6	2	1	10	31
	86%	84%	93%	85%	77%	92%	90%	87%	84%	100%	100%	100%	82%
Total	50	17	9	23	21	23	21	18	8	2	1	10	37
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ4_O. Were you able to easily access this service by your preferred method of contact? Viewed live streaming of Regional Council and/or Committee meetings.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	21	3	2	15	11	5	6	8	3		1	8	12
	8%	6%	4%	10%	9%	5%	8%	9%	5%		2%	12%	8%
Yes	228	53	44	132	114	96	76	90	51	5	28	56	137
	92%	94%	96%	90%	91%	95%	92%	91%	95%	100%	98%	88%	92%
Total	249	57	46	147	126	101	82	99	54	5	29	64	149
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ4_P. Were you able to easily access this service by your preferred method of contact? Attend an in-person meeting or hearing run by the municipality (e.g. Council, Community Council, Board or Committee meeting).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	5 11%			5 17%	3 15%	2 8%		4 17%	1 9%			1 10%	4 12%
Yes	41 89%	10 100%	8 100%	23 83%	17 85%	22 92%	6 100%	17 83%	13 91%	4 100%	3 100%	11 90%	27 88%
Total	46 100%	10 100%	8 100%	28 100%	20 100%	24 100%	6 100%	21 100%	14 100%	4 100%	3 100%	12 100%	31 100%

SQ4_Q. Were you able to easily access this service by your preferred method of contact? Attend a virtual public meeting or virtual hearing run by the municipality.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	12 7%	2 5%		10 10%	4 4%	8 10%	2 4%	5 6%	4 11%		2 22%	4 10%	5 4%
Yes	167 93%	40 95%	40 100%	87 90%	83 96%	72 90%	52 96%	78 94%	32 89%	3 100%	9 78%	38 90%	117 96%
Total	178 100%	42 100%	40 100%	97 100%	87 100%	80 100%	54 100%	82 100%	36 100%	3 100%	11 100%	43 100%	122 100%



SQ4_R. Were you able to easily access this service by your preferred method of contact? Access agendas, minutes, or reports through halifax.ca.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	25	3	6	16	12	11	4	10	7	1		7	18
	8%	4%	10%	8%	9%	8%	5%	8%	8%	11%		10%	8%
Yes	291	61	58	173	125	139	78	118	76	10	24	66	193
	92%	96%	90%	92%	91%	92%	95%	92%	92%	89%	100%	90%	92%
Total	316	64	64	188	136	150	83	128	82	11	24	73	210
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ4_S. Were you able to easily access this service by your preferred method of contact? Viewed or used the municipality's online engagement portal (Shape Your City Halifax).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	15	5	1	10	5	4	2	7	3	1		1	13
	7%	8%	1%	8%	5%	4%	3%	7%	7%	21%		3%	8%
Yes	212	50	53	108	97	99	58	100	43	5	12	43	149
	93%	92%	99%	92%	95%	96%	97%	93%	93%	79%	100%	97%	92%
Total	227	54	54	118	102	103	60	108	46	7	12	44	162
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ4_T. Were you able to easily access this service by your preferred method of contact? Visited the Municipal Archives or used their online catalogue.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	10	3		7	3	6	2	4	3		1		8
	7%	7%		10%	5%	9%	4%	8%	9%		5%		8%
Yes	127	37	25	66	57	63	45	43	32	3	11	26	88
	93%	93%	100%	90%	95%	91%	96%	92%	91%	100%	95%	100%	92%
Total	137	39	25	73	60	69	48	47	36	3	12	26	96
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ4_U. Were you able to easily access this service by your preferred method of contact? Viewed or engaged with the municipality's social media channels (e.g. Twitter, Facebook, Instagram).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	14	1	1	12	6	6	2	9	1			4	10
	2%	1%	1%	3%	1%	2%	1%	3%	1%			2%	2%
Yes	698	199	156	343	410	250	270	283	127	11	70	144	476
	98%	99%	99%	97%	99%	98%	99%	97%	99%	100%	100%	98%	98%
Total	712	201	157	354	417	256	272	291	128	11	70	148	486
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ4_V. Were you able to easily access this service by your preferred method of contact? Made a Freedom of Information Request.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	9	1		8	5	4		6	1		1	4	5
	32%	16%		47%	37%	29%		37%	17%		16%	67%	25%
Yes	19	7	3	9	8	9	4	11	3	1	3	2	14
	68%	84%	100%	53%	63%	71%	100%	63%	83%	100%	84%	33%	75%
Total	28	8	3	16	14	13	4	17	4	1	4	6	18
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ4_W. Were you able to easily access this service by your preferred method of contact? Viewed or used an Open Dataset (e.g. crime map, Open Data, Find your District / Councillor).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	9	1	1	7	3	5		5	2	1	1	3	5
	3%	2%	2%	5%	2%	4%		4%	3%	11%	2%	5%	3%
Yes	263	74	53	136	114	126	93	99	58	6	25	55	175
	97%	98%	98%	95%	98%	96%	100%	96%	97%	89%	98%	95%	97%
Total	272	75	53	143	117	132	93	104	60	6	25	58	181
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ4_X. Were you able to easily access this service by your preferred method of contact? File a complaint.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	31	8	3	20	12	9	12	7	9	1	3	14	14
	16%	19%	10%	17%	14%	11%	27%	11%	16%	10%	15%	27%	13%
Yes	156	36	23	96	74	74	33	58	45	13	15	38	99
	84%	81%	90%	83%	86%	89%	73%	89%	84%	90%	85%	73%	87%
Total	187	45	26	116	86	83	46	65	53	15	17	52	113
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ4_Y. Were you able to easily access this service by your preferred method of contact? Other.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	10	4		7	3	7	4	4	3			3	8
	24%	35%		26%	18%	31%	39%	22%	19%			31%	27%
Yes	33	7	7	19	15	16	6	13	11	1	5	6	21
	76%	65%	100%	74%	82%	69%	61%	78%	81%	100%	100%	69%	73%
Total	44	11	7	25	18	23	11	17	13	1	5	8	29
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ5_A. What was the reason you were not able to easily access a service by your preferred method of contact? For information (about a program, service, or general info).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Too complicated	10 24%	3 21%	2 45%	5 21%	8 33%	2 12%	2 20%	5 28%	3 26%		2 75%	1 6%	7 28%
Too many steps	18 43%	5 36%	1 28%	11 51%	11 45%	6 48%	2 20%	11 64%	4 34%		1 50%	7 60%	10 37%
Wanted to speak to a person	14 35%	4 28%	1 14%	10 43%	10 42%	3 24%	4 40%	5 29%	4 39%		1 50%	3 28%	10 38%
Do not have ability to check online	8 19%	4 29%	2 45%	2 8%	6 24%	2 16%	6 60%	1 7%	1 6%			1 11%	7 26%
Did not want to use online option	1 3%	1 4%		1 3%	1 5%				1 11%		1 25%		1 2%
Service was not available	8 20%	3 19%	1 27%	4 20%	4 18%	2 15%	2 20%	2 14%	3 28%	1 100%	1 25%	3 29%	3 12%
Total	41 100%	14 100%	5 100%	22 100%	24 100%	13 100%	10 100%	17 100%	11 100%	1 100%	2 100%	11 100%	26 100%

Note: Multiple responses accepted



**SQ5_B. What was the reason you were not able to easily access a service by your preferred method of contact?
Request something (e.g. information, green bin, refrigerant removal).**

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Too complicated	2	1		1				2					2
	8%	13%		7%				13%					13%
Too many steps	10	5	2	4	3	6	2	6	1		1	2	7
	32%	48%	38%	22%	22%	44%	51%	30%	23%		19%	21%	40%
Wanted to speak to a person	10	1	1	8	4	6		6	3	1	2	3	4
	31%	13%	13%	46%	29%	44%		30%	57%	50%	61%	35%	24%
Do not have ability to check online	3	1	1	1	2	1		2	1			2	1
	10%	13%	13%	7%	19%	5%		13%	12%			20%	7%
Did not want to use online option	1			1	1				1		1		
	2%			4%	5%				12%		20%		
Service was not available	9	2	4	3	4	4	2	6	0	1		4	5
	30%	26%	74%	18%	34%	27%	49%	32%	8%	50%		45%	27%
Total	31	9	5	17	13	14	4	19	6	1	3	10	18
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ5_C. What was the reason you were not able to easily access a service by your preferred method of contact? Report something (e.g. to 311, Councillor, staff).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Too complicated	6 13%	5 39%		1 3%	5 23%	1 7%	2 25%	2 12%	1 11%			3 21%	3 11%
Too many steps	12 27%	5 39%		7 31%	5 24%	6 31%	2 25%	7 34%	2 18%		1 14%	6 41%	5 22%
Wanted to speak to a person	21 47%	5 41%	3 32%	13 57%	8 41%	10 52%	2 25%	8 40%	8 70%	1 50%	3 58%	8 56%	9 37%
Do not have ability to check online	5 11%		1 15%	4 16%	2 12%	2 13%		5 24%				2 17%	2 10%
Did not want to use online option	3 7%	1 5%	1 15%	1 5%		3 17%		2 12%		1 50%	1 28%	1 5%	1 5%
Service was not available	8 17%	3 24%	3 39%	1 6%	3 16%	3 18%	2 26%	5 24%	1 6%			3 21%	5 19%
Total	44 100%	13 100%	8 100%	22 100%	20 100%	19 100%	8 100%	21 100%	11 100%	1 100%	4 100%	15 100%	24 100%

Note: Multiple responses accepted



SQ5_D. What was the reason you were not able to easily access a service by your preferred method of contact? Employment / search for jobs available within the Halifax Regional Municipality.

	Overall	# of Years in HRM			Gender		Age		Education		
		<10	10-20	20+	Female	Male	35-54	55-74	HS or less	College	Univ.
Too complicated	4 36%	3 56%		1 26%	1 13%	4 50%	4 38%	1 50%		2 50%	2 28%
Too many steps	7 59%	5 89%		2 48%	2 47%	5 67%	6 63%			2 50%	5 72%
Wanted to speak to a person	2 15%		1 34%	1 26%	1 13%	1 17%	1 13%	1 50%	1 100%		1 19%
Do not have ability to check online	1 10%			1 26%	1 26%		1 12%				1 24%
Did not want to use online option	1 5%		1 34%		1 13%			1 50%	1 100%		
Service was not available	1 10%		1 66%			1 17%	1 13%			1 25%	
Total	12 100%	6 100%	2 100%	5 100%	5 100%	7 100%	10 100%	1 100%	1 100%	5 100%	7 100%

Note: Multiple responses accepted



SQ5_E. What was the reason you were not able to easily access a service by your preferred method of contact? Book a facility / field / court / etc.

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
Too complicated	8 38%	5 53%		3 42%	6 41%	2 35%	2 33%	5 36%	1 66%	1 100%	1 34%	7 36%
Too many steps	8 37%	4 44%	3 56%	1 17%	4 31%	4 53%		7 55%	1 33%	1 100%		7 39%
Wanted to speak to a person	2 11%			2 33%	1 9%	1 17%		2 18%				2 13%
Do not have ability to check online	5 25%	2 22%	2 44%	1 16%	3 23%	2 30%	4 67%	1 9%				5 28%
Did not want to use online option	1 3%	1 6%			1 5%				1 33%	1 100%		
Service was not available	4 18%	1 12%	2 44%	1 9%	3 23%		2 33%	1 9%	1 34%		1 66%	3 14%
Total	21 100%	10 100%	5 100%	7 100%	14 100%	7 100%	6 100%	13 100%	2 100%	1 100%	2 100%	19 100%

Note: Multiple responses accepted



SQ5_F. What was the reason you were not able to easily access a service by your preferred method of contact? Purchase a recreation membership.

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	35-54	55-74	75+	HS or less	College	Univ.
Too complicated	4 28%		1 49%	2 32%	4 46%		4 37%					2 26%
Too many steps	3 24%	1 39%	1 51%	1 8%	2 23%	1 25%	2 25%	1 24%				3 33%
Wanted to speak to a person	2 15%			2 26%		2 38%	1 12%		1 100%			2 21%
Do not have ability to check online	1 10%			1 17%	1 16%		1 13%					1 67%
Did not want to use online option	1 5%	1 20%			1 8%			1 24%		1 100%		
Service was not available	3 19%	1 40%		1 17%	1 8%	2 37%	1 12%	1 51%			1 33%	2 20%
Total	13 100%	3 100%	3 100%	8 100%	8 100%	5 100%	10 100%	3 100%	1 100%	1 100%	2 100%	9 100%

Note: Multiple responses accepted



SQ5_G. What was the reason you were not able to easily access a service by your preferred method of contact? Register for a recreation program or camp.

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
Too complicated	18 42%	10 59%	1 20%	6 33%	11 39%	7 46%	6 74%	10 34%	2 33%	3 63%	7 56%	7 28%
Too many steps	19 45%	8 47%	5 80%	6 32%	11 39%	9 57%	2 24%	15 51%	2 44%	1 24%	5 43%	13 53%
Wanted to speak to a person	12 27%	6 35%		6 29%	8 29%	4 24%		10 34%	2 33%	1 12%	3 27%	8 32%
Do not have ability to check online	1 3%	1 7%				1 8%		1 4%			1 11%	
Did not want to use online option	1 3%	1 7%			1 4%			1 4%				1 5%
Service was not available	11 26%	2 14%	2 40%	6 32%	6 23%	5 29%	2 26%	7 24%	2 33%	3 61%	4 33%	4 16%
Total	43 100%	18 100%	6 100%	19 100%	28 100%	15 100%	8 100%	29 100%	6 100%	5 100%	12 100%	25 100%

Note: Multiple responses accepted





SQ5_H. What was the reason you were not able to easily access a service by your preferred method of contact? Library services (e.g. reserve or borrow a book/e-book, register for a program, reserve a computer/space).

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
Too complicated	2 15%	2 61%				1 13%		1 20%	1 20%		2 75%	
Too many steps	5 38%	1 39%		3 48%	3 56%	1 25%		2 40%	1 40%	2 100%	1 25%	2 28%
Wanted to speak to a person	2 20%			2 34%		2 50%		2 40%		1 66%		1 16%
Service was not available	5 37%		2 100%	2 35%	3 44%	2 38%	2 100%	1 20%	1 40%			5 57%
Total	12 100%	3 100%	2 100%	7 100%	6 100%	5 100%	2 100%	6 100%	3 100%	2 100%	2 100%	8 100%

Note: Multiple responses accepted



SQ5_I. What was the reason you were not able to easily access a service by your preferred method of contact? Purchase transit tickets or pass / obtain transit schedule.

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
Too complicated	4 13%	3 25%	1 14%		1 5%	3 25%	2 20%	1 9%	1 13%		3 100%	1 3%
Too many steps	7 23%	3 29%		3 37%	4 32%	1 10%	2 20%	2 18%	1 26%			7 29%
Wanted to speak to a person	5 17%	4 40%	1 7%		4 34%	1 5%	2 20%	2 18%	1 13%			5 22%
Do not have ability to check online	6 20%	3 24%	3 36%		4 29%		4 39%	1 9%	1 13%			6 26%
Service was not available	13 43%	3 25%	4 44%	6 63%	5 36%	8 60%	4 40%	6 46%	2 48%	3 100%		9 41%
Total	30 100%	11 100%	9 100%	9 100%	13 100%	13 100%	10 100%	13 100%	5 100%	3 100%	3 100%	23 100%

Note: Multiple responses accepted



SQ5_J. What was the reason you were not able to easily access a service by your preferred method of contact? Parking (pay a fine / obtain a permit / dispute a ticket - through the Parking Management Portal).

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
Too complicated	3 15%	1 21%	1 66%	1 5%		3 26%		2 18%	1 11%		1 24%	2 13%
Too many steps	7 33%	3 57%		4 27%	3 35%	4 33%	2 100%	2 18%	3 44%		3 52%	4 29%
Wanted to speak to a person	6 26%	1 21%		4 32%	2 22%	4 31%		4 28%	2 33%	1 100%		5 34%
Do not have ability to check online	2 9%			2 14%	1 15%	1 5%		1 9%	1 11%		1 24%	1 4%
Service was not available	4 20%		1 34%	4 27%	2 28%	1 10%		4 27%	1 11%			4 25%
Total	21 100%	6 100%	2 100%	14 100%	9 100%	12 100%	2 100%	13 100%	6 100%	1 100%	5 100%	15 100%

Note: Multiple responses accepted



SQ5_K. What was the reason you were not able to easily access a service by your preferred method of contact? Property tax payment or inquiry.

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
Too complicated	9 30%	4 35%	1 33%	4 25%	6 37%	3 24%	4 28%	5 40%		1 100%	8 28%	
Too many steps	1 4%			1 8%	1 7%			1 10%			1 4%	
Wanted to speak to a person	13 43%		4 100%	9 62%	8 45%	5 49%	4 29%	7 60%	1 41%	1 100%	12 43%	
Do not have ability to check online	9 29%	6 53%	1 33%	1 8%	5 30%	3 33%	6 43%	2 20%			9 31%	
Service was not available	8 28%	5 47%		3 21%	4 25%	2 19%	4 28%	2 20%	2 59%		8 31%	
Total	30 100%	12 100%	4 100%	14 100%	18 100%	10 100%	14 100%	12 100%	3 100%	1 100%	1 100%	28 100%

Note: Multiple responses accepted



SQ5_L. What was the reason you were not able to easily access a service by your preferred method of contact? Obtain a permit (commercial / home).

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
Too complicated	14	6		8	4	10	4	7	3	2	5	6
	70%	74%		76%	55%	79%	68%	74%	66%	100%	89%	51%
Too many steps	11	2	1	7	5	6	2	7	2	2	3	6
	56%	32%	100%	70%	72%	47%	34%	74%	49%	100%	44%	52%
Wanted to speak to a person	10	5		5	4	6	4	4	1		5	5
	50%	68%		43%	53%	49%	66%	47%	33%		79%	47%
Do not have ability to check online	3	2		1	2	1	2	1				3
	17%	26%		12%	28%	10%	32%	13%				30%
Service was not available	4	3		1		4	2	1	1		3	1
	20%	43%		6%		33%	33%	13%	18%		55%	6%
Total	20	8	1	10	7	12	6	9	4	2	6	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ5_M. What was the reason you were not able to easily access a service by your preferred method of contact? Apply for a license (e.g. animal, vending, marriage, taxi).

	Overall	# of Years in HRM		Gender		Age			Education		
		10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
Too complicated	4	2	2	3	1	2	1	1		1	3
	39%	50%	31%	47%	21%	50%	33%	28%		61%	57%
Too many steps	5	4	1	5		4	1		2		3
	52%	100%	20%	76%		100%	33%		62%		57%
Wanted to speak to a person	5	2	3	4	1	2	2	0		0	4
	49%	50%	48%	53%	40%	50%	66%	18%		39%	78%
Do not have ability to check online	2		2	1	1		1	1	1		1
	19%		31%	9%	40%		34%	27%	38%		11%
Service was not available	1		1	1				1			1
	6%		10%	9%				27%			11%
Total	10	4	6	7	3	4	4	2	3	1	6
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

SQ5_N. What was the reason you were not able to easily access a service by your preferred method of contact? Diversity & inclusion support (e.g. support for community-led events).

	Overall	# of Years in HRM			Gender		Age			Education
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	Univ.
Too complicated	1 9%	1 23%			1 13%				1 49%	1 9%
Too many steps	2 24%	1 23%		1 29%	2 33%				1 49%	2 24%
Wanted to speak to a person	1 18%			1 36%		1 66%		1 51%		1 18%
Do not have ability to check online	1 9%	1 23%			1 13%				1 49%	1 9%
Did not want to use online option	1 10%		1 100%			1 34%			1 51%	1 10%
Service was not available	3 48%	2 77%		1 35%	3 67%		2 100%	1 49%		3 48%
Total	7 100%	3 100%	1 100%	3 100%	5 100%	2 100%	2 100%	2 100%	1 100%	7 100%

Note: Multiple responses accepted



SQ5_O. What was the reason you were not able to easily access a service by your preferred method of contact? Viewed live streaming of Regional Council and/or Committee meetings.

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
Too complicated	8 37%	1 36%		6 42%	7 60%			6 71%	1 21%		2 31%	5 42%
Too many steps	5 26%		2 100%	3 22%	5 45%	0 8%	2 33%	2 28%	1 36%		1 16%	4 34%
Wanted to speak to a person	1 6%			1 8%		1 22%		1 15%				1 10%
Do not have ability to check online	1 6%			1 8%	1 11%			1 14%			1 16%	
Did not want to use online option	3 15%			3 20%			2 33%				2 27%	1 8%
Service was not available	7 31%	2 64%		4 29%	1 6%	4 70%	4 67%		1 43%	1 100%	5 69%	1 5%
Total	21 100%	3 100%	2 100%	15 100%	11 100%	5 100%	6 100%	8 100%	3 100%	1 100%	8 100%	12 100%

Note: Multiple responses accepted



SQ5_P. What was the reason you were not able to easily access a service by your preferred method of contact? Attend an in-person meeting or hearing run by the municipality (e.g. Council, Community Council, Board or Committee meeting).

	Overall	# of Years in HRM	Gender		Age		Education	
		20+	Female	Male	35-54	55-74	College	Univ.
Too complicated	1 13%	1 13%		1 34%		1 51%		1 17%
Too many steps	1 24%	1 24%	1 40%		1 33%			1 32%
Wanted to speak to a person	2 50%	2 50%	1 40%	1 66%	2 67%		1 100%	1 33%
Do not have ability to check online	1 24%	1 24%	1 40%		1 33%		1 100%	
Service was not available	1 13%	1 13%	1 21%			1 49%		1 17%
Total	5 100%	5 100%	3 100%	2 100%	4 100%	1 100%	1 100%	4 100%

Note: Multiple responses accepted



SQ5_Q. What was the reason you were not able to easily access a service by your preferred method of contact? Attend a virtual public meeting or virtual hearing run by the municipality.

	Overall	# of Years in HRM		Gender		Age			Education		
		<10	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
Too complicated	1 5%		1 7%		1 8%			1 17%			1 13%
Too many steps	2 21%		2 25%	1 33%	1 16%		1 25%	1 34%	1 26%		2 37%
Wanted to speak to a person	2 21%		2 25%		2 30%		2 51%		1 49%		1 25%
Do not have ability to check online	1 10%		1 12%	1 33%			1 25%			1 27%	
Service was not available	5 43%	2 100%	3 30%	1 34%	4 47%	2 100%		2 49%	1 25%	3 73%	1 25%
Total	12 100%	2 100%	10 100%	4 100%	8 100%	2 100%	5 100%	4 100%	2 100%	4 100%	5 100%

Note: Multiple responses accepted



SQ5_R. What was the reason you were not able to easily access a service by your preferred method of contact? Access agendas, minutes, or reports through halifax.ca.

	Overall	# of Years in HRM			Gender		Age				Education	
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	College	Univ.
Too complicated	7 30%		2 39%	5 32%	6 53%	1 11%		5 50%	2 29%	1 59%	1 9%	7 39%
Too many steps	11 44%		4 61%	7 45%	6 53%	4 32%	2 49%	2 25%	2 32%	1 100%	3 48%	7 42%
Wanted to speak to a person	4 15%		1 10%	3 20%	1 5%	3 28%		1 13%	3 39%		1 18%	3 14%
Do not have ability to check online	1 5%			1 8%	1 10%			1 12%			1 17%	
Service was not available	7 28%	3 100%	3 48%	1 7%	2 16%	4 39%	2 51%	2 25%	2 29%	0 41%	2 35%	4 25%
Total	25 100%	3 100%	6 100%	16 100%	12 100%	11 100%	4 100%	10 100%	7 100%	1 100%	7 100%	18 100%

Note: Multiple responses accepted



SQ5_S. What was the reason you were not able to easily access a service by your preferred method of contact? Viewed or used the municipality's online engagement portal (Shape Your City Halifax).

	Overall	# of Years in HRM			Gender		Age				Education	
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	College	Univ.
Too complicated	4 27%	2 46%		2 20%	1 14%		2 100%	1 17%		1 49%		4 30%
Too many steps	8 54%	5 100%	1 100%	3 30%	3 52%	1 28%	2 100%	4 50%		1 100%		8 62%
Wanted to speak to a person	5 30%		1 100%	4 39%	3 53%	2 43%		1 17%	2 60%	1 100%		4 30%
Do not have ability to check online	2 12%			2 19%	1 24%	1 15%		1 16%	1 20%		1 100%	1 5%
Did not want to use online option	1 5%			1 7%	1 14%					1 49%		1 5%
Service was not available	1 4%			1 7%		1 15%			1 20%			1 5%
Total	15 100%	5 100%	1 100%	10 100%	5 100%	4 100%	2 100%	7 100%	3 100%	1 100%	1 100%	13 100%

Note: Multiple responses accepted



SQ5_T. What was the reason you were not able to easily access a service by your preferred method of contact? Visited the Municipal Archives or used their online catalogue.

	Overall	# of Years in HRM		Gender		Age			Education	
		<10	20+	Female	Male	18-34	35-54	55-74	HS or less	Univ.
Too complicated	2 18%		2 26%	1 40%	1 11%		1 33%	1 20%		2 23%
Too many steps	1 10%		1 14%							1 12%
Wanted to speak to a person	4 40%	2 76%	2 26%		4 67%	2 100%	1 34%	1 20%		4 49%
Do not have ability to check online	1 13%	1 24%	1 9%		1 22%			1 41%		1 16%
Service was not available	2 18%		2 25%	2 60%			1 33%	1 19%	1 100%	
Total	10 100%	3 100%	7 100%	3 100%	6 100%	2 100%	4 100%	3 100%	1 100%	8 100%

Note: Multiple responses accepted



SQ5_U. What was the reason you were not able to easily access a service by your preferred method of contact? Viewed or engaged with the municipality's social media channels (e.g. Twitter, Facebook, Instagram).

	Overall	# of Years in HRM			Gender		Age			Education	
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	College	Univ.
Too complicated	4 29%	1 100%		3 25%	1 10%	1 22%		2 29%	1 49%	1 33%	3 28%
Too many steps	4 29%			4 35%	2 36%	2 34%		2 28%	1 51%	1 34%	3 28%
Wanted to speak to a person	1 9%			1 11%		1 22%		1 14%			1 12%
Do not have ability to check online	1 9%		1 100%		1 19%			1 14%			1 12%
Service was not available	3 24%			3 29%	2 35%	1 22%	2 100%	1 14%		1 34%	2 21%
Total	14 100%	1 100%	1 100%	12 100%	6 100%	6 100%	2 100%	9 100%	1 100%	4 100%	10 100%

Note: Multiple responses accepted



SQ5_V. What was the reason you were not able to easily access a service by your preferred method of contact? Made a Freedom of Information Request.

	Overall	# of Years in HRM		Gender		Age		Education		
		<10	20+	Female	Male	35-54	55-74	HS or less	College	Univ.
Too complicated	3		3	2	1	1	1	1	1	1
	33%		38%	32%	34%	21%	100%	100%	35%	22%
Too many steps	4	1	3	2	3	3	1	1	1	2
	47%	100%	38%	32%	68%	41%	100%	100%	35%	51%
Wanted to speak to a person	3	1	2	1	3	3	1	1		3
	35%	100%	24%	12%	66%	40%	100%	100%		56%
Do not have ability to check online	2		2	2		2			2	
	28%		32%	48%		39%			65%	
Total	9	1	8	5	4	6	1	1	4	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

SQ5_W. What was the reason you were not able to easily access a service by your preferred method of contact? Viewed or used an Open Dataset (e.g. crime map, Open Data, Find your District / Councillor).

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	35-54	55-74	75+	HS or less	College	Univ.
Too complicated	4	1	1	2	1	2	2	1		1		3
	41%	100%	100%	23%	24%	38%	45%	37%		100%		57%
Too many steps	3			3	1	2		2	1	1	2	1
	38%			50%	51%	40%		100%	100%	100%	58%	21%
Wanted to speak to a person	2	1		1		2	2					2
	27%	100%		18%		45%	54%					46%
Do not have ability to check online	1			1	1		1				1	
	14%			18%	49%		28%				42%	
Total	9	1	1	7	3	5	5	2	1	1	3	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



SQ5_X. What was the reason you were not able to easily access a service by your preferred method of contact? File a complaint.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Too complicated	7 23%	3 36%		4 20%	1 10%	3 27%	2 17%	4 51%	1 14%		1 23%	6 42%	1 4%
Too many steps	5 17%	1 15%		4 21%	3 23%	3 27%		4 50%	1 7%			3 23%	2 15%
Wanted to speak to a person	14 44%	2 22%	2 76%	10 49%	1 10%	6 67%	4 33%	5 67%	4 52%		2 77%	6 42%	6 39%
Did not want to use online option	5 18%	3 32%	1 24%	2 10%	2 17%	1 14%	4 33%		1 7%	1 50%		3 20%	3 19%
Service was not available	10 32%	5 63%		5 23%	7 56%	3 32%	6 50%	1 17%	2 19%	1 50%		5 33%	5 36%
Total	31 100%	8 100%	3 100%	20 100%	12 100%	9 100%	12 100%	7 100%	9 100%	1 100%	3 100%	14 100%	14 100%

Note: Multiple responses accepted





SQ5_Y. What was the reason you were not able to easily access a service by your preferred method of contact? Other.

	Overall	# of Years in HRM		Gender		Age			Education	
		<10	20+	Female	Male	18-34	35-54	55-74	College	Univ.
Too complicated	2	1	1	1	1		1	1	1	1
	18%	16%	20%	19%	18%		35%	24%	50%	8%
Too many steps	3	1	1		3		3		1	1
	24%	32%	20%		35%		67%		50%	16%
Wanted to speak to a person	8	2	6	3	5	4	3	1	2	6
	76%	52%	90%	81%	74%	100%	67%	51%	75%	76%
Did not want to use online option	2	2		2		2				2
	19%	52%		61%		49%				26%
Service was not available	5	2	3	2	3	4		1	1	4
	46%	52%	42%	61%	38%	100%		25%	25%	52%
Total	10	4	7	3	7	4	4	3	3	8
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

SQ6_A. Thinking generally about your contact(s) with the municipality in the past 12 months, please indicate your opinion in the following area: Municipal staff were knowledgeable.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	29	7	5	17	13	13	8	13	5		7	3	19
	2%	2%	2%	2%	2%	2%	2%	3%	2%		5%	1%	2%
Disagree	82	21	15	46	45	28	29	27	20	3	10	18	51
	6%	6%	6%	6%	7%	5%	8%	6%	6%	5%	7%	6%	7%
Agree	821	216	143	462	411	377	227	285	234	48	95	195	501
	65%	65%	63%	65%	62%	68%	62%	65%	66%	66%	63%	67%	63%
Strongly agree	335	87	63	185	189	133	103	110	93	22	38	75	219
	26%	26%	28%	26%	29%	24%	28%	25%	26%	30%	26%	26%	28%
Total	1267	331	226	710	658	552	367	436	352	74	150	292	791
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ6_B. Thinking generally about your contact(s) with the municipality in the past 12 months, please indicate your opinion in the following area: I was treated in a friendly, courteous, and attentive manner.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	30	7	7	16	15	11	10	12	5	1	3	5	22
	2%	2%	3%	2%	2%	2%	3%	3%	1%	1%	2%	2%	3%
Disagree	47	12	7	29	24	18	12	19	11	3	5	14	25
	4%	3%	3%	4%	4%	3%	3%	4%	3%	3%	3%	4%	3%
Agree	809	211	142	456	409	363	223	274	236	50	97	193	495
	62%	61%	61%	62%	60%	63%	59%	61%	64%	61%	61%	63%	61%
Strongly agree	424	114	78	232	228	180	130	142	117	29	54	93	269
	32%	33%	33%	32%	34%	31%	35%	32%	32%	35%	34%	31%	33%
Total	1310	343	234	733	676	573	376	447	368	82	159	305	812
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ6_C. Thinking generally about your contact(s) with the municipality in the past 12 months, please indicate your opinion in the following area: I was treated fairly.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	26	4	6	15	10	12	6	11	5	1	4	5	16
	2%	1%	3%	2%	1%	2%	2%	2%	1%	2%	2%	2%	2%
Disagree	58	12	12	34	31	21	19	18	14	4	5	18	34
	4%	4%	5%	5%	5%	4%	5%	4%	4%	5%	3%	6%	4%
Agree	815	213	140	461	410	368	227	274	239	48	99	193	498
	63%	63%	60%	63%	61%	65%	60%	62%	65%	61%	64%	64%	61%
Strongly agree	404	109	75	221	221	169	124	141	108	25	47	86	266
	31%	32%	32%	30%	33%	30%	33%	32%	30%	32%	30%	28%	33%
Total	1303	339	233	731	672	570	376	445	367	79	155	301	814
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ6_D. Thinking generally about your contact(s) with the municipality in the past 12 months, please indicate your opinion in the following area: I was satisfied with the amount of time it took to get the service / complete my transaction.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	62	11	11	40	21	34	13	27	15	2	6	19	34
	5%	3%	4%	5%	3%	6%	3%	6%	4%	3%	4%	6%	4%
Disagree	143	44	24	75	78	60	41	50	40	7	13	28	100
	11%	13%	10%	10%	11%	10%	11%	10%	10%	8%	8%	9%	12%
Agree	791	200	139	452	391	360	219	277	229	46	92	188	489
	58%	58%	57%	59%	56%	60%	57%	58%	60%	58%	60%	60%	57%
Strongly agree	361	92	70	199	205	145	109	124	97	25	44	77	235
	27%	26%	29%	26%	30%	24%	29%	26%	25%	31%	28%	25%	27%
Total	1357	346	244	767	695	599	382	478	381	80	155	311	858
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ6_E. Thinking generally about your contact(s) with the municipality in the past 12 months, please indicate your opinion in the following area: If the person I contacted was unable to assist me, I was directed to the right person.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	55	11	10	35	19	31	10	27	14	1	10	13	31
	6%	4%	5%	6%	4%	7%	4%	8%	5%	2%	9%	6%	5%
Disagree	93	24	23	46	56	29	33	28	26	1	8	19	62
	10%	10%	13%	8%	11%	7%	12%	8%	10%	2%	7%	9%	10%
Agree	574	157	101	316	283	266	159	199	161	42	67	140	348
	59%	64%	58%	58%	57%	63%	58%	59%	60%	69%	59%	62%	58%
Strongly agree	245	53	43	149	142	93	72	85	66	16	29	54	157
	25%	22%	24%	27%	28%	22%	26%	25%	25%	26%	26%	24%	26%
Total	966	245	176	545	500	420	275	338	266	60	115	226	598
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ6_F. Thinking generally about your contact(s) with the municipality in the past 12 months, please indicate your opinion in the following area: I was satisfied with the outcome of my interaction.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	83	12	17	53	29	42	25	28	21	1	14	20	47
	6%	4%	7%	7%	4%	7%	6%	6%	6%	1%	9%	7%	6%
Disagree	115	30	22	64	67	44	27	42	36	11	14	23	75
	8%	9%	9%	8%	10%	7%	7%	9%	9%	14%	8%	7%	9%
Agree	801	217	133	452	399	366	227	277	230	44	92	190	496
	59%	63%	53%	59%	57%	61%	59%	58%	60%	56%	57%	61%	58%
Strongly agree	359	87	78	194	199	147	107	129	95	24	42	79	233
	26%	25%	31%	25%	29%	25%	28%	27%	25%	30%	26%	25%	27%
Total	1358	346	249	763	694	598	386	476	381	80	161	313	850
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ7_A. Thinking generally about your use of the municipality's online services, please indicate your opinion in the following aspect of your transaction/interaction: Municipal staff were knowledgeable.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	39	14	5	20	19	13	10	15	10		5	10	23
	3%	4%	2%	3%	3%	2%	3%	3%	3%		3%	3%	3%
Disagree	176	48	35	93	85	81	45	85	36	7	12	42	118
	13%	13%	14%	12%	12%	14%	11%	17%	10%	11%	8%	14%	14%
Agree	942	243	183	516	479	421	283	315	269	47	113	210	597
	69%	68%	71%	69%	68%	71%	70%	64%	73%	75%	74%	69%	68%
Strongly agree	205	53	35	118	119	80	68	77	51	8	23	42	138
	15%	15%	13%	16%	17%	13%	17%	16%	14%	14%	15%	14%	16%
Total	1361	358	257	747	702	596	407	492	367	62	152	305	876
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ7_B. Thinking generally about your use of the municipality’s online services, please indicate your opinion in the following aspect of your transaction/interaction: I was treated in a friendly, courteous, and attentive manner.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	31	9	5	16	17	6	4	15	10		2	9	18
	2%	2%	2%	2%	2%	1%	1%	3%	3%		1%	3%	2%
Disagree	134	33	29	72	62	59	41	52	32	5	17	29	85
	10%	9%	11%	9%	9%	10%	10%	10%	9%	9%	11%	9%	10%
Agree	1006	272	192	542	513	451	301	353	278	47	114	226	644
	73%	75%	74%	71%	72%	76%	73%	71%	74%	76%	74%	73%	73%
Strongly agree	210	47	35	128	124	81	64	78	56	10	22	47	139
	15%	13%	13%	17%	17%	14%	16%	16%	15%	16%	14%	15%	16%
Total	1380	360	261	759	717	597	411	497	376	62	155	311	886
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ7_C. Thinking generally about your use of the municipality’s online services, please indicate your opinion in the following aspect of your transaction/interaction: I was treated fairly.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	36	8	10	19	18	14	6	15	12	1	4	13	19
	3%	2%	4%	3%	3%	2%	2%	3%	3%	1%	2%	4%	2%
Disagree	117	34	14	69	61	53	25	47	36	7	17	24	74
	9%	10%	6%	9%	9%	9%	6%	10%	10%	10%	11%	8%	9%
Agree	954	254	188	512	482	431	293	335	252	49	105	213	616
	71%	72%	75%	69%	69%	73%	74%	69%	69%	75%	69%	71%	71%
Strongly agree	239	57	39	143	137	92	74	86	67	9	27	50	158
	18%	16%	16%	19%	20%	16%	19%	18%	18%	14%	18%	17%	18%
Total	1347	352	252	743	698	589	398	483	367	65	153	300	867
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ7_D. Thinking generally about your use of the municipality's online services, please indicate your opinion in this aspect of your transaction/interaction: I was satisfied with the amount of time it took to get the service/complete my transaction.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	51	17	10	24	24	20	15	19	12	1	5	18	27
	4%	5%	4%	3%	3%	3%	4%	4%	3%	1%	3%	6%	3%
Disagree	144	37	24	82	73	68	33	63	39	8	17	31	94
	11%	10%	10%	11%	10%	11%	8%	13%	11%	13%	12%	10%	11%
Agree	927	250	177	500	472	408	283	315	256	47	98	199	609
	68%	70%	70%	67%	67%	69%	70%	65%	70%	73%	65%	67%	69%
Strongly agree	234	53	42	140	135	94	76	87	61	8	30	51	150
	17%	15%	16%	19%	19%	16%	19%	18%	17%	13%	20%	17%	17%
Total	1355	357	253	746	704	589	407	484	367	65	150	299	879
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SQ7_E. Thinking generally about your use of the municipality's online services, please indicate your opinion in this aspect of your transaction/interaction: If the person I contacted was unable to assist me, I was directed to the right person.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	45	14	7	24	16	22	9	19	12	1	1	19	24
	3%	4%	3%	3%	2%	4%	2%	4%	3%	1%	1%	6%	3%
Disagree	115	23	25	67	55	48	39	31	32	10	17	21	74
	8%	7%	10%	9%	8%	8%	10%	6%	9%	15%	12%	7%	8%
Agree	943	255	177	512	481	423	270	346	256	46	101	205	614
	69%	72%	70%	68%	69%	71%	67%	71%	70%	69%	67%	68%	70%
Strongly agree	256	61	46	150	145	105	87	91	67	10	30	56	168
	19%	17%	18%	20%	21%	18%	21%	19%	18%	15%	20%	18%	19%
Total	1360	353	254	753	698	598	405	487	367	67	149	301	880
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SQ7_F. Thinking generally about your use of the municipality's online services, please indicate your opinion in the following aspect of your transaction/interaction: I was satisfied with the outcome of my interaction.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	38	10	8	20	17	13	4	16	12	3	4	15	18
	3%	3%	3%	3%	3%	2%	1%	3%	3%	4%	3%	5%	2%
Disagree	87	19	11	57	38	40	19	32	25	10	14	26	44
	6%	5%	5%	8%	5%	7%	5%	7%	7%	15%	9%	9%	5%
Agree	906	251	167	488	469	407	264	326	249	45	95	193	596
	67%	71%	67%	66%	68%	69%	65%	68%	69%	67%	63%	63%	69%
Strongly agree	317	75	64	179	165	131	118	109	76	10	37	70	205
	24%	21%	25%	24%	24%	22%	29%	23%	21%	14%	25%	23%	24%
Total	1348	354	250	744	689	592	405	483	362	68	151	304	863
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PO1. Have you had a direct interaction with the police in the last 3 years?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	1100	287	183	629	584	483	295	333	340	100	145	256	658
	62%	63%	59%	63%	64%	63%	57%	57%	69%	78%	62%	63%	62%
Yes – Halifax Regional Police (HRP)	370	100	69	200	202	150	131	128	88	15	50	73	243
	21%	22%	22%	20%	22%	19%	26%	22%	18%	12%	21%	18%	23%
Yes – Royal Canadian Mounted Police (RCMP)	119	21	24	74	48	57	15	51	37	10	19	30	62
	7%	5%	8%	7%	5%	7%	3%	9%	8%	8%	8%	7%	6%
Yes – Both	142	35	24	83	64	69	52	62	24	2	17	41	81
	8%	8%	8%	8%	7%	9%	10%	11%	5%	2%	7%	10%	8%
Yes – Unsure which police organization	32	13	10	9	15	10	21	9	1	1	4	4	24
	2%	3%	3%	1%	2%	1%	4%	2%	0%	1%	2%	1%	2%
Total	1763	456	311	996	912	769	513	583	491	128	234	405	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PO2. What was the general nature of your interaction(s) with the police?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
I was a victim of crime	93	25	20	48	38	48	33	36	20	1	14	24	55
	14%	15%	16%	13%	12%	17%	15%	15%	13%	5%	16%	16%	13%
I was a witness to a crime	81	22	24	34	46	28	29	44	7	1	12	25	44
	12%	13%	19%	9%	14%	10%	13%	18%	5%	3%	13%	17%	11%
I was a suspect in a criminal investigation	9	1	2	6	3	4	4	2		1		3	5
	1%	1%	2%	2%	1%	1%	2%	1%		3%		2%	1%
I was supporting a victim / witness / suspect	83	10	19	54	45	30	23	42	16	2	10	23	49
	13%	6%	15%	15%	14%	11%	10%	17%	11%	8%	11%	15%	12%
I was involved in a motor vehicle accident	90	15	22	54	48	39	32	36	15	5	8	28	53
	14%	9%	17%	15%	15%	14%	15%	14%	10%	20%	9%	19%	13%
I was a driver / passenger in a traffic stop	130	28	25	77	55	67	50	52	22	5	19	37	70
	20%	17%	19%	21%	17%	24%	23%	21%	15%	17%	22%	25%	17%
I reported a crime / incident by telephone – 911	84	19	15	49	38	37	27	32	20	2	16	17	49
	13%	11%	12%	14%	12%	13%	12%	13%	14%	8%	18%	12%	12%
I reported a crime / incident by telephone – non-emergency number	144	29	34	81	77	59	54	57	28	3	11	26	105
	22%	17%	27%	22%	24%	21%	25%	23%	19%	13%	13%	18%	26%
I reported a crime / incident online	32	11	7	14	11	13	12	15	3	1	2	7	23
	5%	6%	6%	4%	3%	4%	6%	6%	2%	3%	2%	5%	6%
I reported a crime / incident in person	27	9	11	7	11	12	14	9	4			9	18
	4%	5%	9%	2%	3%	4%	6%	3%	3%			6%	4%
I was required to testify at court	19	4	5	9	10	5	6	8	3	1	3	2	13
	3%	3%	4%	2%	3%	2%	3%	3%	2%	3%	3%	2%	3%
I needed an administrative service (e.g. fingerprints, criminal records check)	119	48	17	53	63	47	43	51	21	1	11	19	88
	18%	29%	14%	15%	19%	17%	20%	20%	14%	5%	12%	13%	22%
I dealt with property which was lost / found / required destruction	32	8	8	16	10	22	15	7	7	1	3	6	23
	5%	5%	6%	4%	3%	8%	7%	3%	5%	5%	4%	4%	6%
I made a complaint	89	20	19	50	37	35	27	32	20	5	13	29	44
	13%	12%	15%	14%	11%	12%	12%	13%	13%	18%	15%	19%	11%





PO2. What was the general nature of your interaction(s) with the police?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
I gave compliments	26 4%	6 4%	1 0%	19 5%	9 3%	17 6%	4 2%	11 4%	10 7%	0 2%	3 3%	5 4%	18 4%
I am a member of the media and requested information	1 0%			1 0%	1 0%				1 0%				1 0%
Through work	28 4%	6 4%	7 5%	15 4%	18 5%	9 3%	10 5%	12 5%	4 3%	1 3%	1 2%	4 3%	23 6%
Ticketed / arrested / fined	17 3%	7 4%	3 3%	7 2%	5 1%	8 3%	8 4%	1 0%	5 3%	1 4%	6 7%	2 1%	9 2%
Police called / visited – COVID check / report death / alarm system	13 2%	2 1%	5 4%	5 1%	6 2%	7 2%	4 2%	3 1%	4 3%	1 3%	3 3%		9 2%
Complaint made against me	11 2%	4 3%	1 1%	6 2%	8 3%	1 0%	2 1%	1 1%	6 4%	1 3%	1 1%	3 2%	6 1%
Asked for wellness check / help missing person	12 2%		3 2%	9 2%	7 2%	4 1%		7 3%	3 2%	1 5%		6 4%	6 1%
I made an inquiry about an incident / activity in community	13 2%	4 2%	1 0%	9 2%	5 2%	8 3%	8 4%	3 1%	1 1%	1 5%	3 3%	5 3%	5 1%
Crime happening in my area – involved providing info / access to property, etc.	16 2%	3 2%	3 2%	10 3%	9 3%	7 3%	4 2%	6 2%	5 3%	1 3%	1 1%	1 0%	13 3%
Random interaction	7 1%	0 0%		7 2%	1 0%	6 2%	2 1%	2 1%	2 1%	1 3%	1 1%	2 2%	4 1%
Other	6 1%		1 1%	5 1%	2 1%	2 1%	2 1%	2 1%	1 1%		1 1%	4 3%	
Total	659 100%	169 100%	128 100%	363 100%	328 100%	284 100%	218 100%	249 100%	149 100%	27 100%	89 100%	148 100%	406 100%

Note: Multiple responses accepted





PO3_A. To what extent do you agree or disagree with the following statement? The police treated me with respect.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	41	15	5	22	13	23	21	15	4	1	7	18	13
	6%	9%	4%	6%	4%	8%	10%	6%	3%	3%	7%	12%	3%
Disagree	43	8	6	29	24	16	14	16	10	2	8	5	29
	6%	5%	5%	8%	7%	6%	7%	6%	6%	8%	9%	3%	7%
Neither agree nor disagree	55	16	19	20	32	17	25	20	10	1	4	9	39
	8%	10%	15%	5%	10%	6%	11%	8%	7%	2%	5%	6%	10%
Agree	258	70	55	133	126	113	98	93	51	9	36	56	162
	39%	42%	43%	36%	38%	39%	45%	37%	34%	32%	40%	37%	40%
Strongly agree	266	60	43	163	134	118	60	108	76	15	35	61	165
	40%	35%	34%	44%	41%	41%	28%	43%	51%	55%	39%	41%	40%
Total	663	169	128	366	329	286	218	251	151	28	89	149	409
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PO3_B. To what extent do you agree or disagree with the following statement? The police took the time to understand my situation.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	43	16	5	23	14	25	21	17	4	1	6	16	19
	7%	10%	4%	6%	4%	9%	10%	7%	3%	3%	7%	11%	5%
Disagree	69	16	17	36	47	19	35	21	11	1	12	8	47
	10%	9%	14%	10%	14%	7%	16%	8%	7%	5%	14%	6%	12%
Neither agree nor disagree	74	21	23	30	33	29	25	33	12	1	5	14	53
	11%	13%	18%	8%	10%	10%	11%	13%	8%	5%	6%	9%	13%
Agree	241	63	45	133	114	110	86	87	54	9	39	58	138
	36%	37%	35%	37%	35%	38%	40%	35%	36%	32%	45%	39%	34%
Strongly agree	234	53	38	143	121	102	51	93	69	15	25	53	152
	35%	31%	30%	39%	37%	36%	24%	37%	46%	54%	28%	35%	37%
Total	661	169	128	365	328	285	218	251	150	27	87	149	409
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PO3_C. To what extent do you agree or disagree with the following statement? I was provided with all the required information by the police.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	35	12	5	18	12	19	15	15	4		4	11	19
	5%	7%	4%	5%	4%	7%	7%	6%	3%		4%	7%	5%
Disagree	71	21	19	31	36	27	35	17	16	2	8	13	48
	11%	12%	15%	9%	11%	10%	16%	7%	11%	8%	9%	9%	12%
Neither agree nor disagree	88	26	19	43	43	35	35	33	16	1	14	16	55
	13%	16%	15%	12%	13%	12%	16%	13%	11%	5%	16%	11%	13%
Agree	231	54	43	134	121	97	74	91	51	10	34	54	137
	35%	32%	34%	37%	37%	34%	34%	36%	34%	39%	39%	36%	34%
Strongly agree	235	55	41	139	116	107	60	95	63	12	28	54	150
	36%	33%	33%	38%	35%	37%	28%	38%	42%	48%	32%	36%	37%
Total	661	169	128	364	328	285	218	251	151	26	88	148	409
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PO3_D. To what extent do you agree or disagree with the following statement? My situation was dealt with efficiently by the police.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	51	18	6	27	15	31	23	21	5	1	10	18	19
	8%	11%	5%	7%	5%	11%	10%	8%	3%	3%	11%	12%	5%
Disagree	81	20	21	41	51	23	41	18	17	3	13	11	57
	12%	12%	17%	11%	16%	8%	19%	7%	12%	10%	14%	8%	14%
Neither agree nor disagree	74	19	23	33	33	31	25	30	17	2	7	13	52
	11%	11%	18%	9%	10%	11%	11%	12%	12%	8%	8%	9%	13%
Agree	237	66	39	133	120	102	76	97	49	8	33	58	139
	36%	39%	30%	36%	36%	36%	35%	39%	33%	29%	37%	39%	34%
Strongly agree	219	47	39	133	110	99	54	85	61	14	26	48	142
	33%	28%	31%	36%	33%	35%	25%	34%	41%	50%	30%	32%	35%
Total	662	169	128	366	329	286	218	251	151	27	88	149	409
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PO3_E. To what extent do you agree or disagree with the following statement? There were no accessibility barriers in my interaction(s).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	24	9	7	7	9	10	14	7	1	1	6	7	9
	4%	6%	5%	2%	3%	3%	7%	3%	1%	3%	7%	5%	2%
Disagree	19	8	8	3	5	10	6	9	4		1	4	13
	3%	5%	6%	1%	2%	4%	3%	3%	3%		1%	3%	3%
Neither agree nor disagree	69	15	14	39	31	32	29	22	15	1	9	15	43
	10%	9%	11%	11%	9%	11%	13%	9%	10%	5%	10%	10%	10%
Agree	278	67	57	154	143	113	90	108	60	12	42	62	166
	42%	40%	45%	42%	43%	39%	41%	43%	40%	45%	48%	42%	41%
Strongly agree	274	70	42	162	141	121	79	105	70	13	31	61	177
	41%	41%	33%	44%	43%	42%	36%	42%	47%	48%	35%	41%	43%
Total	662	169	128	366	329	286	218	251	151	27	88	149	409
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PO3_F. To what extent do you agree or disagree with the following statement? Overall, the police treated me fairly.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	38	13	5	20	12	21	19	15	3		7	15	14
	6%	8%	4%	6%	4%	7%	9%	6%	2%		7%	10%	3%
Disagree	48	12	8	29	25	19	16	16	11	4	7	7	32
	7%	7%	6%	8%	7%	7%	8%	6%	8%	13%	8%	5%	8%
Neither agree nor disagree	70	21	25	24	43	20	33	26	10	1	9	8	51
	11%	13%	19%	7%	13%	7%	15%	10%	7%	5%	10%	5%	13%
Agree	241	57	45	139	110	113	80	92	53	9	32	63	140
	36%	34%	35%	38%	33%	40%	37%	37%	35%	33%	37%	42%	34%
Strongly agree	265	66	46	154	139	113	70	103	73	13	34	56	172
	40%	39%	36%	42%	42%	40%	32%	41%	48%	49%	38%	38%	42%
Total	662	169	128	366	328	286	218	251	151	27	89	148	409
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PO4. Having not had any direct interaction with the police in the last 3 years, what is your opinion on the police based on?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
I do not have an opinion on the police	262 24%	60 21%	39 22%	162 26%	136 23%	117 24%	37 13%	88 27%	85 25%	39 40%	54 38%	72 28%	115 18%
Direct observation of police activity	522 48%	164 57%	83 45%	276 44%	259 45%	245 51%	194 66%	145 43%	144 42%	28 29%	50 35%	106 41%	354 54%
Accounts from other people	455 41%	128 45%	94 52%	233 37%	262 45%	177 37%	189 64%	142 43%	97 29%	17 17%	35 25%	85 33%	327 50%
Information in the media	698 64%	189 66%	129 70%	381 61%	386 66%	291 61%	226 77%	210 63%	199 59%	46 48%	69 48%	143 56%	473 72%
Academic literature	130 12%	48 17%	26 14%	56 9%	67 11%	55 11%	70 24%	37 11%	13 4%	7 7%	5 4%	22 9%	102 16%
Total	1097 100%	287 100%	182 100%	628 100%	582 100%	481 100%	295 100%	333 100%	340 100%	98 100%	144 100%	256 100%	657 100%

Note: Multiple responses accepted

PO5_A. To what extent do you agree or disagree with the following statement? I would call 911 if I needed police assistance in an emergency.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	14 1%	8 2%	2 1%	4 0%	6 1%	6 1%	12 3%	1 0%	1 0%		2 1%	6 2%	6 1%
Disagree	37 2%	8 2%	10 4%	19 2%	15 2%	13 2%	18 4%	13 3%	3 1%	1 1%	3 2%	9 3%	21 2%
Neither agree nor disagree	27 2%	15 4%	2 1%	9 1%	9 1%	16 2%	15 3%	7 1%	5 1%		1 1%	6 2%	20 2%
Agree	374 25%	126 32%	75 28%	174 21%	201 26%	152 23%	148 31%	117 24%	77 19%	20 22%	64 35%	79 24%	218 23%
Strongly agree	1047 70%	238 60%	181 67%	627 75%	545 70%	465 71%	282 59%	356 72%	319 79%	69 77%	110 61%	233 70%	687 72%
Total	1499 100%	395 100%	270 100%	834 100%	775 100%	652 100%	475 100%	495 100%	404 100%	90 100%	181 100%	333 100%	952 100%





PO5_B. To what extent do you agree or disagree with the following statement? I would call the non-emergency number if I needed police assistance in a non-emergency.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	28	14	4	9	12	15	14	10	2	1	3	9	16
	2%	4%	2%	1%	2%	2%	3%	2%	1%	2%	1%	3%	2%
Disagree	52	18	13	21	13	26	31	14	5	1	7	8	35
	3%	5%	5%	3%	2%	4%	7%	3%	1%	2%	4%	2%	4%
Neither agree nor disagree	91	26	24	41	44	39	41	22	15	6	13	21	55
	6%	7%	9%	5%	6%	6%	9%	5%	4%	6%	7%	6%	6%
Agree	554	144	104	306	298	233	163	187	147	43	80	127	328
	37%	37%	38%	37%	38%	36%	34%	38%	36%	47%	44%	38%	34%
Strongly agree	775	193	125	457	408	340	226	262	235	39	78	168	518
	52%	49%	46%	55%	53%	52%	48%	53%	58%	43%	43%	50%	54%
Total	1499	395	270	834	775	652	475	495	404	90	181	333	952
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PO5_C. To what extent do you agree or disagree with the following statement? If I was a victim or witness in a crime, I would report it to the police.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	10	6		4	5	5	6	4	1			6	4
	1%	2%		1%	1%	1%	1%	1%	0%			2%	0%
Disagree	21	5	9	8	10	8	12	7	2		2	4	15
	1%	1%	3%	1%	1%	1%	3%	1%	0%		1%	1%	2%
Neither agree nor disagree	113	30	30	53	40	56	54	44	10	2	20	13	74
	8%	7%	11%	6%	5%	9%	11%	9%	2%	2%	11%	4%	8%
Agree	498	149	93	256	265	210	169	164	115	32	69	116	298
	33%	38%	34%	31%	34%	32%	36%	33%	29%	36%	38%	35%	31%
Strongly agree	857	206	139	512	455	373	234	277	277	55	90	194	560
	57%	52%	51%	61%	59%	57%	49%	56%	68%	62%	50%	58%	59%
Total	1499	395	270	834	775	652	475	495	404	90	181	333	952
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PO5_D. To what extent do you agree or disagree with the following statement? I would cooperate with the police if they asked me to.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	15	4	2	8	2	11	10	4	1		2	8	5
	1%	1%	1%	1%	0%	2%	2%	1%	0%		1%	2%	0%
Disagree	16	8	1	7	4	9	6	6	3		1	5	9
	1%	2%	0%	1%	0%	1%	1%	1%	1%		1%	1%	1%
Neither agree nor disagree	151	43	40	68	59	75	66	62	13	2	16	32	97
	10%	11%	15%	8%	8%	12%	14%	12%	3%	2%	9%	10%	10%
Agree	474	131	92	251	260	188	171	148	112	32	61	91	309
	32%	33%	34%	30%	34%	29%	36%	30%	28%	35%	34%	27%	32%
Strongly agree	844	209	135	499	451	369	222	275	276	56	101	197	532
	56%	53%	50%	60%	58%	57%	47%	56%	68%	62%	56%	59%	56%
Total	1499	395	270	834	775	652	475	495	404	90	181	333	952
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PO5_E. To what extent do you agree or disagree with the following statement? If I felt it was necessary, I would make a complaint against police.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	15	10		4	4	8	10	2	1	1		5	9
	1%	3%		1%	1%	1%	2%	0%	0%	1%		1%	1%
Disagree	27	7	5	16	14	9	10	7	6	3	1	8	17
	2%	2%	2%	2%	2%	1%	2%	1%	1%	3%	1%	2%	2%
Neither agree nor disagree	95	25	17	52	51	38	19	33	30	7	10	27	55
	6%	6%	6%	6%	7%	6%	4%	7%	7%	8%	6%	8%	6%
Agree	571	102	116	352	287	255	153	184	173	42	89	129	333
	38%	26%	43%	42%	37%	39%	32%	37%	43%	48%	49%	39%	35%
Strongly agree	791	251	133	408	417	342	283	269	194	36	80	165	537
	53%	63%	49%	49%	54%	52%	60%	54%	48%	41%	44%	50%	56%
Total	1498	395	270	832	774	652	475	495	404	89	180	332	952
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PO5_F. To what extent do you agree or disagree with the following statement? Police information is readily available.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	92	38	16	38	46	38	47	27	14	2	9	19	63
	6%	10%	6%	5%	6%	6%	10%	5%	3%	2%	5%	6%	7%
Disagree	124	31	23	70	64	46	45	50	21	4	16	28	77
	8%	8%	9%	8%	8%	7%	10%	10%	5%	5%	9%	9%	8%
Neither agree nor disagree	423	117	88	218	240	168	133	141	113	30	52	76	289
	28%	29%	33%	26%	31%	26%	28%	28%	28%	34%	29%	23%	30%
Agree	508	115	86	307	246	238	143	158	158	33	62	116	311
	34%	29%	32%	37%	32%	37%	30%	32%	39%	37%	34%	35%	33%
Strongly agree	350	94	58	198	177	161	107	120	98	19	41	93	213
	23%	24%	21%	24%	23%	25%	22%	24%	24%	22%	23%	28%	22%
Total	1497	395	270	831	773	651	475	495	403	88	179	332	952
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PO5_G. To what extent do you agree or disagree with the following statement? I am in favour of the police having body worn cameras.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	20	6	6	8	11	9	6	11	3			4	16
	1%	1%	2%	1%	1%	1%	1%	2%	1%			1%	2%
Disagree	20	4	6	9	8	12	4	11	4	1	1	5	14
	1%	1%	2%	1%	1%	2%	1%	2%	1%	1%	0%	1%	1%
Neither agree nor disagree	119	31	25	64	61	51	29	37	39	9	7	23	87
	8%	8%	9%	8%	8%	8%	6%	7%	10%	10%	4%	7%	9%
Agree	397	76	87	234	204	174	83	139	134	32	53	79	250
	26%	19%	32%	28%	26%	27%	17%	28%	33%	36%	29%	24%	26%
Strongly agree	943	279	145	519	490	406	354	298	225	47	120	222	584
	63%	71%	54%	62%	63%	62%	74%	60%	56%	53%	66%	67%	61%
Total	1499	395	270	834	775	652	475	495	404	89	181	332	952
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS1. How safe from crime do you feel walking alone in your neighbourhood after dark?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Do not walk alone	125	23	18	83	96	23	25	23	43	27	26	39	51
	7%	5%	6%	8%	11%	3%	5%	4%	9%	20%	11%	10%	5%
Very unsafe	57	17	12	28	33	18	23	14	17	3	11	9	35
	3%	4%	4%	3%	4%	2%	4%	2%	4%	2%	5%	2%	3%
Somewhat unsafe	269	88	52	129	180	80	117	83	57	8	37	54	173
	15%	19%	17%	13%	20%	10%	23%	14%	12%	6%	16%	13%	16%
Reasonably safe	822	212	148	462	429	349	254	268	220	54	107	187	496
	47%	47%	48%	46%	47%	45%	50%	46%	45%	41%	46%	46%	46%
Very safe	490	116	79	295	174	300	94	196	152	39	54	117	312
	28%	25%	26%	30%	19%	39%	18%	34%	31%	30%	23%	29%	29%
Total	1763	456	310	997	912	770	513	583	489	130	235	405	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS2. Within the past year, have you experienced discrimination because of your ethnicity / culture / skin colour, religion, sexuality, gender, or disability?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	1463	350	244	868	730	677	376	460	454	130	211	354	847
	83%	77%	79%	87%	80%	88%	73%	79%	93%	99%	90%	87%	79%
Yes – Ethnicity / culture / skin colour	103	43	18	41	41	54	35	54	13	1	12	13	75
	6%	10%	6%	4%	5%	7%	7%	9%	3%	1%	5%	3%	7%
Yes – Religious affiliation	26	11	6	9	11	13	6	14	6		1	6	18
	1%	2%	2%	1%	1%	2%	1%	2%	1%		0%	2%	2%
Yes – Sexual orientation	46	20	9	16	14	23	27	16	3		2	14	30
	3%	4%	3%	2%	2%	3%	5%	3%	1%		1%	3%	3%
Yes – Gender	174	62	41	71	131	21	89	68	14		8	34	132
	10%	14%	13%	7%	14%	3%	17%	12%	3%		3%	8%	12%
Yes – Disability	60	14	14	32	31	18	27	23	8	1	7	22	31
	3%	3%	5%	3%	3%	2%	5%	4%	2%	1%	3%	5%	3%
Total	1764	456	311	997	912	770	513	583	489	131	236	405	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted





PS3_A. Where did you experience discrimination because of your ethnicity, culture, or skin colour?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
At home	6	2	1	3	3	3	4	1	1		1	2	3
	6%	5%	7%	7%	6%	6%	12%	2%	5%		5%	16%	4%
In your local community	57	24	10	23	29	24	18	29	10		8	8	40
	56%	56%	55%	56%	69%	45%	53%	54%	76%		72%	64%	53%
At your work	40	19	4	16	15	23	12	23	4		1	3	35
	39%	44%	24%	40%	35%	43%	35%	43%	34%		11%	26%	47%
While in a municipal facility	15	5	2	8	5	10	2	10	3		1	3	11
	14%	11%	10%	20%	12%	18%	6%	18%	24%		5%	26%	14%
While using Halifax Transit / transit facility	13	8		5	6	5	8	2	3		2	2	9
	13%	18%		13%	16%	9%	23%	5%	19%		17%	19%	11%
Elsewhere in the Halifax Region	51	24	9	17	19	29	19	27	4	1	6	7	36
	50%	55%	52%	43%	46%	53%	53%	50%	34%	100%	51%	53%	48%
Outside of the municipality	14	7	3	3	4	7	6	6	1			3	10
	13%	17%	17%	8%	11%	13%	18%	11%	10%			19%	13%
Total	103	43	18	41	41	54	35	54	13	1	12	13	75
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



PS3_B. Where did you experience discrimination because of your religious affiliation?

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
At home	5 20%	4 37%	1 21%		4 39%	1 5%	2 33%	2 18%	1 11%			5 28%
In your local community	13 48%	4 39%	5 87%	3 34%	7 58%	6 47%	4 66%	5 33%	4 67%	1 100%	3 43%	9 47%
At your work	10 37%	4 37%	1 21%	4 47%	6 56%	1 10%	2 33%	5 35%	3 45%		3 49%	6 35%
While in a municipal facility	10 38%	3 32%	3 55%	3 33%	4 39%	5 42%	4 66%	5 36%	1 11%		2 29%	8 43%
While using Halifax Transit / transit facility	7 28%	3 31%	2 34%	2 20%	3 28%	3 22%	4 66%	2 17%	1 11%		3 49%	4 22%
Elsewhere in the Halifax Region	11 41%	7 63%	1 13%	3 33%	4 34%	7 53%	4 66%	5 33%	2 34%		3 49%	8 41%
Outside of the municipality	3 13%	3 31%			2 18%	1 10%	2 33%	1 9%			1 20%	2 11%
Total	26 100%	11 100%	6 100%	9 100%	11 100%	13 100%	6 100%	14 100%	6 100%	1 100%	6 100%	18 100%

Note: Multiple responses accepted



PS3_C. Where did you experience discrimination because of your sexual orientation?

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
At home	6 13%	2 10%	2 22%	2 13%	2 15%	2 9%	6 23%				4 31%	2 7%
In your local community	22 48%	13 64%	6 64%	3 19%	3 23%	10 45%	12 46%	9 54%	1 40%		7 52%	15 51%
At your work	18 38%	11 52%	5 55%	2 12%	7 53%	5 23%	10 38%	5 31%	3 80%	1 50%	7 49%	10 33%
While in a municipal facility	11 25%	4 20%	4 45%	3 19%	4 32%	3 12%	8 31%	2 15%	1 20%		4 29%	7 25%
While using Halifax Transit / transit facility	10 22%	4 20%	4 45%	2 11%	3 23%	3 12%	8 31%	1 8%	1 20%		4 29%	6 21%
Elsewhere in the Halifax Region	22 48%	10 48%	4 45%	8 51%	6 47%	10 46%	12 46%	9 54%	1 40%	1 50%	6 47%	15 49%
Outside of the municipality	11 24%	4 22%	2 22%	5 28%	5 39%	2 11%	6 23%	5 31%			6 42%	5 18%
Total	46 100%	20 100%	9 100%	16 100%	14 100%	23 100%	27 100%	16 100%	3 100%	2 100%	14 100%	30 100%

Note: Multiple responses accepted



PS3_D. Where did you experience discrimination because of your gender?

	Overall	# of Years in HRM			Gender		Age			Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	HS or less	College	Univ.
At home	8 5%		4 11%	4 5%	3 2%	3 16%	4 5%	4 5%	1 5%		4 12%	4 3%
In your local community	80 46%	28 45%	25 61%	27 38%	57 44%	11 53%	42 47%	28 41%	8 58%	2 30%	15 46%	62 47%
At your work	66 38%	25 40%	17 40%	24 34%	53 41%	6 29%	32 36%	30 44%	4 28%	2 29%	17 50%	47 35%
While in a municipal facility	24 14%	9 15%	6 16%	9 12%	14 11%	5 23%	14 16%	7 10%	2 14%		9 28%	15 11%
While using Halifax Transit / transit facility	27 16%	9 15%	12 28%	7 9%	19 14%	1 3%	23 25%	4 5%	1 9%		10 30%	17 13%
Elsewhere in the Halifax Region	78 45%	25 41%	23 57%	29 41%	53 40%	11 52%	42 48%	30 45%	4 28%	3 41%	18 54%	55 42%
Outside of the municipality	32 18%	11 18%	7 16%	14 19%	23 17%	6 27%	16 18%	13 19%	2 14%	2 26%	6 17%	24 18%
Total	174 100%	62 100%	41 100%	71 100%	131 100%	21 100%	89 100%	68 100%	14 100%	8 100%	34 100%	132 100%

Note: Multiple responses accepted

PS3_E. Where did you experience discrimination because of your disability?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
At home	9	3	4	2	6	1	6	1	1		1	4	4
	14%	20%	29%	6%	19%	4%	23%	5%	17%		9%	19%	13%
In your local community	24	4	7	12	10	9	8	12	3		2	11	11
	41%	33%	53%	38%	31%	51%	31%	52%	42%		28%	50%	37%
At your work	31	9	8	14	16	8	16	10	4		5	14	12
	51%	67%	56%	43%	52%	45%	62%	43%	58%		72%	62%	40%
While in a municipal facility	22	6	5	12	9	8	10	11	1		1	9	12
	38%	41%	34%	38%	31%	43%	39%	48%	17%		19%	42%	40%
While using Halifax Transit / transit facility	20	3	4	12	9	5	12	6	1			9	11
	33%	24%	30%	38%	30%	29%	46%	27%	17%			41%	35%
Elsewhere in the Halifax Region	30	5	4	21	14	9	12	13	3	1	1	13	16
	50%	39%	29%	65%	45%	50%	46%	57%	42%	100%	19%	59%	51%
Outside of the municipality	16	3	4	9	8	4	10	4	1			8	8
	27%	24%	25%	29%	26%	22%	38%	20%	17%			39%	25%
Total	60	14	14	32	31	18	27	23	8	1	7	22	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

PS4. Do you think that there are roles provided by the police that could be provided by non-police services or organizations in the municipality?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	836	213	117	505	410	385	194	273	267	71	144	233	420
	48%	47%	38%	52%	46%	51%	38%	47%	56%	62%	66%	59%	40%
Yes	896	241	189	465	486	371	318	307	211	44	75	164	642
	52%	53%	62%	48%	54%	49%	62%	53%	44%	38%	34%	41%	60%
Total	1732	454	307	971	896	756	513	580	478	115	219	397	1062
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS5. What are they?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Mental health response	481	126	119	236	273	189	183	174	105	15	37	77	362
	57%	56%	67%	54%	60%	55%	60%	60%	55%	39%	56%	51%	60%
Addictions (drugs, alcohol)	71	28	13	29	44	24	33	28	9	2	5	10	56
	8%	13%	7%	7%	10%	7%	11%	10%	5%	5%	7%	7%	9%
Crisis intervention	13	2	3	7	6	7	6	2	3	1	1	3	9
	2%	1%	2%	2%	1%	2%	2%	1%	1%	2%	1%	2%	2%
Homelessness	122	53	26	42	71	39	61	48	9	1	9	18	94
	15%	24%	15%	10%	16%	11%	20%	16%	5%	4%	14%	12%	15%
Wellness checks	150	35	40	75	70	67	48	62	33	6	15	26	107
	18%	16%	23%	17%	16%	19%	16%	22%	17%	15%	22%	18%	18%
Traffic services (parking, accidents, tickets, control)	106	29	17	60	41	59	39	37	16	10	5	21	77
	13%	13%	10%	14%	9%	17%	13%	13%	8%	25%	8%	14%	13%
Community conflict / dispute resolution (e.g., neighbour to neighbour)	14	6		8	9	5	6	4	4		1	1	12
	2%	3%		2%	2%	1%	2%	1%	2%		2%	0%	2%
Minor enforcement issues (barking dogs, noise complaints, by-law enforcement)	45	12	7	25	12	29	10	25	4	6	1	14	30
	5%	5%	4%	6%	3%	8%	3%	9%	2%	14%	2%	9%	5%
Domestic call / family disputes	56	14	11	32	27	22	27	18	8	2	1	14	41
	7%	6%	6%	7%	6%	6%	9%	6%	4%	5%	2%	9%	7%
Community policing	38	7	5	26	24	13	8	14	12	4	5	9	24
	4%	3%	3%	6%	5%	4%	3%	5%	6%	11%	7%	6%	4%
Security / events	23	13	4	7	7	15	8	8	6	1	3	6	14
	3%	6%	2%	2%	2%	4%	3%	3%	3%	2%	5%	4%	2%
Sexual assaults	8		3	5	3	3	6	1	1		3	3	2
	1%		2%	1%	1%	1%	2%	0%	0%		5%	2%	0%
Outreach / education	19	6	2	12	12	8	2	8	8	1	1	4	13
	2%	3%	1%	3%	3%	2%	1%	3%	4%	4%	2%	3%	2%
Victim services / support	24	8	9	7	14	6	14	6	2	1	2	6	16
	3%	3%	5%	2%	3%	2%	5%	2%	1%	2%	3%	4%	3%

PS5. What are they?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Administrative work (paying fines, background checks)	20	7	1	11	6	12	4	11	4	1	2	4	14
	2%	3%	1%	3%	1%	4%	1%	4%	2%	4%	4%	3%	2%
Non-violent / non-emergency issues	32	17	2	13	12	15	12	12	4	3	4	10	17
	4%	7%	1%	3%	3%	4%	4%	4%	2%	7%	6%	7%	3%
Name who could be responsible (e.g., social workers)	100	18	21	61	64	29	42	28	23	4	6	17	76
	12%	8%	12%	14%	14%	8%	14%	10%	12%	11%	10%	12%	13%
Other	55	24	7	25	35	16	21	19	13	1	2	12	38
	7%	10%	4%	6%	8%	5%	7%	6%	7%	4%	4%	8%	6%
All of them / everything	11	5	5		8	2	8	2				2	9
	1%	2%	3%		2%	1%	3%	1%				1%	1%
Total	837	226	177	434	454	346	302	290	192	39	66	150	608
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

PS6_A. Safety starts with being informed and prepared. To help you stay safer, are you prepared for an emergency (enough supplies to last you for 72 hours)?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	281	98	64	119	166	103	131	95	39	12	36	57	182
	16%	22%	21%	12%	19%	14%	26%	17%	8%	9%	16%	14%	17%
Yes	1447	340	246	861	729	651	367	478	446	115	192	340	869
	84%	78%	79%	88%	81%	86%	74%	83%	92%	91%	84%	86%	83%
Total	1728	438	310	980	895	753	499	573	485	127	228	397	1051
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS6_B. Safety starts with being informed and prepared. To help you stay safer, do you have a plan in case you need to evacuate your home?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	613	181	131	302	348	240	215	216	138	33	53	127	421
	36%	41%	42%	31%	39%	32%	43%	38%	29%	27%	24%	32%	40%
Yes	1110	255	179	676	542	510	286	352	344	92	173	266	627
	64%	59%	58%	69%	61%	68%	57%	62%	71%	73%	76%	68%	60%
Total	1722	435	309	978	890	751	501	568	481	126	226	393	1048
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS6_C. Safety starts with being informed and prepared. To help you stay safer, are you aware that you can call 311 to request various fire services?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	802	224	161	418	430	333	284	243	201	53	93	152	541
	48%	52%	53%	44%	50%	45%	57%	43%	44%	46%	41%	40%	53%
Yes	873	204	145	524	429	403	212	322	256	61	134	227	479
	52%	48%	47%	56%	50%	55%	43%	57%	56%	54%	59%	60%	47%
Total	1676	427	306	942	859	736	496	565	457	114	226	379	1019
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS6_D. Safety starts with being informed and prepared. To help you stay safer, are you subscribed to hfxAlert, the municipality's mass notification system to keep residents informed about emergencies and operations updates?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	1044	273	192	579	534	459	322	334	280	79	145	239	630
	62%	63%	63%	61%	61%	62%	65%	59%	60%	67%	66%	63%	61%
Yes	645	161	113	371	339	281	175	234	184	39	74	139	411
	38%	37%	37%	39%	39%	38%	35%	41%	40%	33%	34%	37%	39%
Total	1689	434	305	951	872	740	497	568	464	119	219	377	1041
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





PS6_E. Safety starts with being informed and prepared. To help you stay safer, do you reduce your risk of wildland fires by cleaning debris from around your property and remove vegetation at least 10m from around your home?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	365	104	86	175	168	182	127	141	70	19	34	61	261
	28%	33%	39%	23%	26%	31%	36%	30%	19%	23%	21%	20%	33%
Yes	927	215	134	578	482	408	222	325	290	65	130	246	523
	72%	67%	61%	77%	74%	69%	64%	70%	81%	77%	79%	80%	67%
Total	1292	320	220	752	650	590	349	467	360	84	164	307	784
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS7. How confident are you that Halifax Regional Fire & Emergency (HRFE) will respond to emergency calls in a timely manner?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Not at all confident	24	6	3	16	11	12	8	7	7	1	3	8	12
	1%	1%	1%	2%	1%	2%	2%	1%	1%	1%	1%	2%	1%
Not very confident	140	49	36	54	97	32	51	55	29	4	28	34	73
	8%	12%	12%	6%	11%	4%	11%	10%	6%	3%	12%	9%	7%
Confident	908	235	167	506	469	393	251	307	252	65	111	197	561
	55%	58%	57%	53%	54%	54%	54%	56%	53%	52%	48%	51%	57%
Completely confident	586	114	89	383	285	285	154	180	187	55	86	147	343
	35%	28%	30%	40%	33%	39%	33%	33%	39%	44%	38%	38%	35%
Total	1658	404	294	959	862	722	465	549	475	125	228	385	990
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS8. Over the past year, have you or a member of your household had any interaction with Halifax Regional Fire & Emergency (HRFE) as they performed their services?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	1534	393	271	871	798	673	424	504	443	117	196	357	930
	87%	86%	87%	87%	87%	87%	83%	86%	90%	89%	83%	88%	87%
Yes	231	64	40	128	116	97	88	80	47	14	40	48	138
	13%	14%	13%	13%	13%	13%	17%	14%	10%	11%	17%	12%	13%
Total	1766	456	311	999	914	770	513	583	491	131	236	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS9_A. To what extent do you agree or disagree that the HRFE members(s) displayed professionalism in performing their service?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	7		2	5	1	6	4	2	1				7
	3%		5%	4%	1%	6%	5%	3%	1%				5%
Disagree	8	5	1	2	2	4	4	2	1			2	5
	3%	9%	2%	1%	2%	4%	5%	3%	3%			5%	4%
Agree	65	18	15	31	34	25	21	28	11	4	13	9	39
	28%	30%	38%	25%	30%	27%	24%	36%	24%	25%	32%	20%	29%
Strongly agree	148	37	22	89	78	60	57	46	33	10	27	35	84
	65%	61%	55%	70%	68%	63%	66%	58%	72%	75%	68%	75%	62%
Total	228	61	40	128	116	95	86	80	47	14	40	47	136
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS9_B. To what extent do you agree or disagree that the HRFE member(s) treated me and/or my family with compassion / care / respect?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	7		2	5	1	6	4	2	1				7
	4%		7%	4%	1%	7%	6%	3%	1%				5%
Disagree	4	2	1	1	3	1	2		1	1	2	1	1
	2%	4%	2%	1%	2%	2%	3%		3%	5%	6%	3%	1%
Agree	59	23	11	25	30	26	17	29	11	2	8	10	38
	29%	44%	34%	21%	28%	31%	23%	39%	24%	16%	22%	25%	31%
Strongly agree	134	28	18	88	73	51	49	43	32	10	25	30	78
	66%	53%	57%	74%	68%	60%	68%	58%	71%	79%	72%	72%	63%
Total	205	54	32	119	107	84	72	74	44	13	35	42	123
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

RL1. How frequently, in a normal year without COVID-19, would you use a municipally run recreation facility?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Never	680	145	107	429	359	303	181	174	225	81	138	171	341
	39%	32%	34%	43%	39%	39%	35%	30%	46%	62%	59%	42%	32%
Once or twice per year	405	118	67	221	210	176	140	125	112	14	44	93	258
	23%	26%	21%	22%	23%	23%	27%	21%	23%	10%	19%	23%	24%
Once every 2-3 months	165	54	26	85	81	72	50	77	34	3	14	34	115
	9%	12%	9%	9%	9%	9%	10%	13%	7%	3%	6%	8%	11%
At least once per month	213	65	54	94	104	88	73	85	42	8	17	41	149
	12%	14%	18%	9%	11%	11%	14%	15%	9%	6%	7%	10%	14%
At least once per week	302	75	57	170	159	130	68	122	77	26	22	66	205
	17%	16%	18%	17%	17%	17%	13%	21%	16%	19%	9%	16%	19%
Total	1765	456	311	998	914	770	513	583	490	131	236	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





RL2. Have you registered for or participated in a municipally run recreation program over the past 12 months?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	1473	370	235	867	760	649	426	447	440	121	217	356	851
	83%	81%	76%	87%	83%	84%	83%	77%	90%	92%	92%	88%	80%
Yes	293	86	76	131	154	122	86	136	51	10	19	50	217
	17%	19%	24%	13%	17%	16%	17%	23%	10%	8%	8%	12%	20%
Total	1766	456	311	999	914	770	513	583	491	131	236	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

RL3. How frequently, in a normal year without COVID-19, would you or your children / family participate in a municipally run recreation program?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Never	858	212	121	525	435	397	259	211	276	89	152	191	476
	49%	46%	39%	53%	48%	52%	51%	36%	56%	68%	65%	47%	45%
Once or twice per year	354	96	77	181	203	132	109	139	85	10	41	84	219
	20%	21%	25%	18%	22%	17%	21%	24%	17%	7%	18%	21%	20%
Once every 2-3 months	110	35	16	58	55	47	35	45	24	2	10	28	70
	6%	8%	5%	6%	6%	6%	7%	8%	5%	2%	4%	7%	7%
At least once per month	156	48	30	77	57	84	41	70	33	6	13	36	103
	9%	11%	10%	8%	6%	11%	8%	12%	7%	5%	6%	9%	10%
At least once per week	287	65	66	156	163	111	68	118	71	24	18	66	200
	16%	14%	21%	16%	18%	14%	13%	20%	14%	18%	8%	16%	19%
Total	1764	456	311	997	913	770	513	583	490	131	235	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





RL4. In a normal year, without COVID-19, do you find it difficult to access any municipal facilities or participate in any recreation or leisure programs run by the municipality?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	1476	364	255	857	752	665	405	474	434	121	197	331	902
	84%	80%	82%	86%	82%	86%	79%	81%	89%	94%	84%	82%	85%
Yes	286	91	56	139	160	105	107	108	56	8	38	73	165
	16%	20%	18%	14%	18%	14%	21%	19%	11%	6%	16%	18%	15%
Total	1762	455	311	996	911	770	513	582	491	129	235	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

RL5. What are some of the reasons why you (or your children / family) find it difficult to access municipal facilities or recreation and leisure programs run by the municipality?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Costs too much to use the municipal facility / fees are too high	131	44	29	58	82	41	66	34	27	4	23	40	65
	46%	49%	52%	42%	52%	39%	61%	31%	49%	45%	62%	55%	39%
Registration / user fees are too high compared to other recreation service providers or athletic associations	75	28	19	28	36	32	43	18	11	1	15	21	37
	26%	32%	34%	20%	23%	31%	40%	17%	21%	18%	40%	28%	23%
Programs / facilities are full or booked	134	41	31	62	75	49	39	70	20	1	23	27	80
	47%	46%	56%	45%	47%	47%	37%	64%	36%	18%	60%	37%	48%
No applicable services for my age group	60	24	11	26	34	23	23	22	11	4	2	19	39
	21%	26%	20%	18%	21%	22%	21%	20%	21%	46%	7%	26%	24%
Not able to access the online services (e.g. registration / booking)	39	18	11	11	22	16	23	13	2		5	7	27
	14%	19%	19%	8%	14%	16%	21%	12%	3%		14%	9%	17%
No facilities or programs of interest are within a reasonable distance from my home / takes too long to get there	85	17	25	43	46	31	31	30	19	1	8	23	48
	30%	19%	45%	31%	29%	29%	29%	28%	35%	19%	21%	31%	29%



RL5. What are some of the reasons why you (or your children / family) find it difficult to access municipal facilities or recreation and leisure programs run by the municipality?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No transit service to local facilities / handi-transit	48 17%	19 21%	9 17%	20 15%	24 15%	19 19%	25 23%	11 10%	8 15%	4 55%	3 7%	12 16%	31 19%
Facilities are not open during times I can use them	77 27%	25 28%	16 29%	35 25%	46 29%	25 24%	39 36%	25 23%	10 19%	1 9%	8 21%	21 28%	46 28%
No recreation programming of interest to me	72 25%	29 32%	16 30%	26 19%	34 21%	36 34%	41 39%	20 18%	10 19%		6 15%	20 28%	43 26%
Recreation facilities are not accessible to me (not disabled-friendly)	17 6%	3 3%	2 3%	12 9%	8 5%	5 4%	4 4%	7 7%	3 6%	1 18%	2 6%	5 7%	9 6%
I do not feel safe accessing municipal facilities or recreation and leisure programs (includes COVID concerns)	20 7%	6 6%	4 7%	11 8%	6 4%	13 12%	8 8%	5 5%	6 12%	1 9%	2 5%	10 14%	8 5%
Other	12 4%	3 4%	1 2%	8 6%	4 2%	7 6%	4 4%	5 5%	3 5%	1 9%	2 5%	3 4%	8 5%
Total	284 100%	90 100%	55 100%	139 100%	159 100%	104 100%	107 100%	108 100%	54 100%	8 100%	37 100%	73 100%	165 100%

Note: Multiple responses accepted





RL6. Is there any additional recreation, arts, culture, and leisure programming that you would like to see the municipality offer?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No additional programming	1311	360	217	734	658	600	387	418	380	95	183	310	774
	76%	79%	72%	76%	74%	80%	76%	73%	80%	82%	82%	79%	74%
Children / youth programming	31	6	7	18	23	5	8	15	4	3	2	7	20
	2%	1%	2%	2%	3%	1%	2%	3%	1%	2%	1%	2%	2%
Adult programming	32	10	3	19	28	4	18	7	5	1		4	26
	2%	2%	1%	2%	3%	0%	4%	1%	1%	1%		1%	2%
Senior programming	23	3	1	20	18	4		4	13	6	3	8	10
	1%	1%	0%	2%	2%	1%		1%	3%	5%	1%	2%	1%
Women's programming	3	1	2		3			2		1		1	2
	0%	0%	1%		0%			0%		1%		0%	0%
Marginalized – poor / disabled programming	13	3	2	8	7	1	4	5	2	1	1	5	6
	1%	1%	1%	1%	1%	0%	1%	1%	0%	1%	1%	1%	1%
More programming (unspecified)	19		2	17	9	9	4	13	2		3	8	8
	1%		1%	2%	1%	1%	1%	2%	0%		1%	2%	1%
Camps for children (education or sports)	4	1		3	1	3		2	1	1	1	1	2
	0%	0%		0%	0%	0%		0%	0%	1%	0%	0%	0%
Comments on transportation issues	9	3		6	2	5	2	5	2			1	8
	1%	1%		1%	0%	1%	0%	1%	0%			0%	1%
Fitness programs – exercise, pilates, running, aerobic, yoga	31	9	10	12	23	7	16	8	4	1		6	24
	2%	2%	3%	1%	3%	1%	3%	1%	1%	1%		1%	2%
Team sports programming – badminton, volleyball, beach volleyball, pickleball	27	5	10	12	12	14	6	8	8	3	4	5	18
	2%	1%	3%	1%	1%	2%	1%	1%	2%	2%	2%	1%	2%
Individual sports programming – gymnastics, boxing, martial arts, fencing	16	3	7	7	8	7	6	6	2	1		4	11
	1%	1%	2%	1%	1%	1%	1%	1%	0%	1%		1%	1%
Water sports – swimming, canoeing, kayaking	23	5	5	12	15	4	6	13	2		1	3	19
	1%	1%	2%	1%	2%	1%	1%	2%	1%		0%	1%	2%





RL6. Is there any additional recreation, arts, culture, and leisure programming that you would like to see the municipality offer?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Outdoor sports / activities	27	4	8	14	19	7	8	12	5	1	1	3	21
	2%	1%	3%	1%	2%	1%	2%	2%	1%	1%	1%	1%	2%
Visual arts programming – painting, pottery, drawing, sewing/knitting	30	11	6	13	19	8	10	11	5	1		8	20
	2%	2%	2%	1%	2%	1%	2%	2%	1%	1%		2%	2%
Music programming	5	2	1	2	1	3		2	2			2	2
	0%	0%	0%	0%	0%	0%		0%	0%			1%	0%
Drama / writing programming	1		1			1				1			1
	0%		0%			0%				1%			0%
Dance	12	6	3	4	11	1	4	6	2		0	3	9
	1%	1%	1%	0%	1%	0%	1%	1%	0%		0%	1%	1%
Theatre / acting	4	1	1	1	1	2		1	1	1		3	1
	0%	0%	0%	0%	0%	0%		0%	0%	1%		1%	0%
Art / cultural activities	6	2	2	1	4	2	2	2	1				6
	0%	1%	1%	0%	0%	0%	0%	0%	0%				1%
Concerts / events	43	14	14	15	22	19	21	11	10		4	13	26
	3%	3%	5%	2%	3%	2%	4%	2%	2%		2%	3%	2%
Cultural / language programming – French, Indigenous	20	7	7	5	11	4	8	9	2		2	3	14
	1%	2%	2%	1%	1%	1%	2%	1%	0%		1%	1%	1%
Adult learning programming	10	1		9	6	3	2	4	3	1		1	8
	1%	0%		1%	1%	0%	0%	1%	1%	1%		0%	1%
Community gardens	8	3	2	3	6	3	2	4	1	1		3	5
	0%	1%	1%	0%	1%	0%	0%	1%	0%	1%		1%	0%
Food / cooking	17	2	5	10	10	7	8	6	3		2	2	13
	1%	1%	2%	1%	1%	1%	2%	1%	1%		1%	0%	1%
Mental health / self-improvement	8	6		2	7	1	4	4	1			2	6
	0%	1%		0%	1%	0%	1%	1%	0%			1%	1%
Swimming pools	14	1	1	11	8	4		3	8		1	3	10
	1%	0%	0%	1%	1%	1%		1%	2%		0%	1%	1%
Stadium	1		1	1	1	1			1			1	1
	0%		0%	0%	0%	0%			0%			0%	0%



RL6. Is there any additional recreation, arts, culture, and leisure programming that you would like to see the municipality offer?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Arts centre / concert hall	6			6	2	4		2	2	1	1	1	5
	0%			1%	0%	1%		0%	0%	1%	0%	0%	0%
Museum	7	4	2	1	4	3	6		1			5	2
	0%	1%	1%	0%	0%	0%	1%		0%			1%	0%
Bike trails / walking paths	8	1	4	2	3	5	2	4	1				8
	0%	0%	1%	0%	0%	1%	0%	1%	0%				1%
Parks / green space	8	1	1	6	1	5	4	1	1	1	3		5
	0%	0%	0%	1%	0%	1%	1%	0%	0%	1%	2%		0%
Recreation facilities	14	5	1	7	12	1		8	4	1	2	2	8
	1%	1%	0%	1%	1%	0%		1%	1%	1%	1%	0%	1%
Washrooms	3			3		3	2		1		2		1
	0%			0%		0%	0%		0%		1%		0%
Maintain / upgrade facilities	5			5	1	4		2	2	1	1		4
	0%			1%	0%	1%		0%	0%	1%	1%		0%
Other	75	15	16	45	35	38	25	32	15	2	16	8	51
	4%	3%	5%	5%	4%	5%	5%	6%	3%	2%	7%	2%	5%
Reduced price / free – disabled / poor / teens	30	3	8	20	19	8	6	11	9	1	2	4	22
	2%	1%	3%	2%	2%	1%	1%	2%	2%	1%	1%	1%	2%
Total	1718	456	303	960	887	752	511	575	474	115	223	391	1051
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



PR1. Over the past year, have parks and open spaces in the municipality become more important to your quality of life?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Much less important	20	5	3	13	7	11	4	4	6	5	6	4	6
	1%	1%	1%	1%	1%	1%	1%	1%	1%	4%	2%	1%	1%
Less important	16	4		12	3	12	4	2	4	4	7	3	4
	1%	1%		1%	0%	2%	1%	0%	1%	3%	3%	1%	0%
No change	579	115	88	376	288	271	123	173	198	69	117	163	279
	33%	25%	28%	38%	32%	35%	24%	30%	40%	53%	49%	40%	26%
More important	580	156	98	325	273	277	176	208	147	33	64	137	364
	33%	34%	32%	33%	30%	36%	34%	36%	30%	26%	27%	34%	34%
Much more important	568	177	121	270	342	197	205	198	135	18	42	98	415
	32%	39%	39%	27%	37%	26%	40%	34%	28%	14%	18%	24%	39%
Total	1763	456	310	997	912	769	513	583	490	130	235	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR2_A. How frequently have you used the following over the past year in HRM? Parks.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Weekly	812	259	158	395	412	354	280	292	185	37	69	149	569
	54%	61%	56%	49%	54%	53%	59%	56%	47%	51%	42%	45%	58%
Monthly	357	94	59	204	173	167	101	140	92	11	26	89	235
	24%	22%	21%	25%	23%	25%	21%	27%	23%	15%	16%	27%	24%
Every 2-3 months	182	41	35	106	98	80	66	51	52	8	30	47	102
	12%	10%	12%	13%	13%	12%	14%	10%	13%	12%	18%	14%	10%
1-2 times per year	158	30	31	98	86	66	31	41	65	16	38	43	71
	10%	7%	11%	12%	11%	10%	6%	8%	17%	23%	24%	13%	7%
Total	1509	423	284	803	769	667	478	524	395	72	163	328	977
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





PR2_B. How frequently have you used the following over the past year in HRM? Playgrounds.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Weekly	226	81	54	91	102	114	65	125	27	5	17	47	156
	39%	44%	40%	34%	37%	43%	38%	45%	24%	36%	34%	33%	41%
Monthly	148	45	31	72	69	69	46	69	28	3	15	40	92
	25%	25%	23%	27%	25%	26%	27%	25%	25%	17%	30%	28%	24%
Every 2-3 months	105	31	23	50	49	46	27	50	22	4	10	26	67
	18%	17%	18%	18%	18%	17%	16%	18%	19%	28%	20%	18%	18%
1-2 times per year	106	25	25	56	59	38	33	31	35	3	8	30	65
	18%	14%	19%	21%	21%	14%	19%	11%	31%	19%	16%	21%	17%
Total	585	182	133	270	279	266	171	274	112	15	51	142	380
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR2_C. How frequently have you used the following over the past year in HRM? Multi-use paths.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Weekly	766	229	141	397	388	339	249	267	192	41	63	150	532
	54%	56%	54%	52%	53%	55%	54%	52%	54%	63%	40%	49%	57%
Monthly	372	110	76	185	206	144	136	155	64	7	44	79	240
	26%	27%	29%	24%	28%	23%	30%	30%	18%	11%	28%	26%	26%
Every 2-3 months	144	34	21	90	73	67	39	52	42	7	21	35	87
	10%	8%	8%	12%	10%	11%	9%	10%	12%	11%	13%	11%	9%
1-2 times per year	144	33	23	88	72	68	33	40	57	10	30	43	67
	10%	8%	9%	12%	10%	11%	7%	8%	16%	15%	19%	14%	7%
Total	1426	406	261	759	739	618	457	514	355	65	157	307	925
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





PR2_D. How frequently have you used the following over the past year in HRM? Wilderness trails.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Weekly	510	164	103	243	270	211	176	194	115	17	42	104	351
	39%	44%	40%	36%	40%	38%	40%	40%	38%	43%	32%	36%	41%
Monthly	406	111	85	211	219	171	148	154	84	8	37	85	275
	31%	30%	33%	31%	32%	30%	34%	31%	28%	21%	28%	29%	32%
Every 2-3 months	207	59	33	114	98	94	77	73	43	7	25	49	128
	16%	16%	13%	17%	14%	17%	17%	15%	14%	17%	19%	17%	15%
1-2 times per year	178	35	35	109	91	84	39	67	61	7	28	49	97
	14%	9%	14%	16%	13%	15%	9%	14%	20%	19%	21%	17%	11%
Total	1301	368	255	677	677	560	441	488	303	39	132	287	851
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR2_E. How frequently have you used the following over the past year in HRM? Community gardens.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Weekly	105	54	18	32	51	50	54	28	19	1	7	8	86
	20%	29%	19%	14%	20%	22%	30%	14%	17%	8%	13%	8%	25%
Monthly	139	62	22	55	70	59	49	62	22	3	10	23	101
	27%	33%	23%	23%	28%	25%	27%	32%	20%	16%	19%	22%	30%
Every 2-3 months	115	38	24	54	64	37	35	51	23	2	16	26	71
	22%	20%	25%	23%	25%	16%	20%	26%	21%	12%	31%	24%	21%
1-2 times per year	157	32	31	94	70	86	41	55	46	12	19	48	85
	30%	17%	33%	40%	27%	37%	23%	28%	42%	65%	37%	46%	25%
Total	516	186	95	235	254	233	179	195	109	18	52	105	343
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





PR2_F. How frequently have you used the following over the past year in HRM? Sport fields.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Weekly	176	61	33	82	88	84	84	72	16	3	15	21	136
	30%	31%	28%	31%	33%	29%	34%	30%	22%	29%	32%	23%	32%
Monthly	165	54	39	72	86	72	68	76	15	2	8	23	132
	29%	28%	33%	27%	32%	25%	27%	32%	20%	19%	18%	26%	31%
Every 2-3 months	123	55	24	45	45	67	54	46	18	3	10	22	87
	21%	28%	20%	17%	17%	23%	22%	20%	25%	29%	21%	24%	20%
1-2 times per year	114	25	23	65	48	64	44	41	24	2	14	25	74
	20%	13%	20%	25%	18%	22%	17%	17%	33%	22%	30%	27%	17%
Total	578	195	119	264	266	288	250	235	73	10	47	91	429
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR2_G. How frequently have you used the following over the past year in HRM? Ball diamonds.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Weekly	97	33	16	48	51	42	43	42	9	2	7	15	72
	35%	37%	30%	35%	43%	28%	37%	35%	29%	31%	42%	32%	35%
Monthly	51	17	7	28	22	25	19	27	3	0	1	8	38
	18%	19%	13%	20%	19%	16%	16%	23%	10%	7%	7%	18%	19%
Every 2-3 months	47	18	10	19	16	31	17	23	7		1	10	35
	17%	20%	19%	14%	13%	20%	14%	19%	23%		8%	21%	17%
1-2 times per year	83	21	20	42	29	54	40	28	11	4	8	14	61
	30%	24%	38%	31%	25%	36%	34%	23%	38%	62%	44%	29%	30%
Total	278	88	52	137	118	152	118	120	30	7	17	48	207
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





PR2_H. How frequently have you used the following over the past year in HRM? Sport courts.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Weekly	114	46	18	50	53	60	45	48	16	3	6	14	91
	26%	31%	25%	23%	27%	27%	25%	27%	27%	38%	18%	20%	28%
Monthly	106	37	18	52	61	43	43	49	12	1	7	18	78
	24%	25%	24%	24%	31%	19%	24%	27%	21%	10%	21%	26%	24%
Every 2-3 months	103	34	20	49	40	54	43	43	13		5	17	75
	24%	23%	27%	23%	20%	24%	24%	24%	22%		16%	24%	24%
1-2 times per year	113	30	18	65	43	69	52	40	18	4	16	20	76
	26%	21%	25%	30%	22%	30%	28%	22%	31%	52%	45%	29%	24%
Total	436	147	74	215	197	226	184	180	60	7	35	70	321
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR2_I. How frequently have you used the following over the past year in HRM? Skate parks.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Weekly	32	8	9	15	15	16	10	18	2	1	7	7	16
	15%	14%	19%	14%	17%	15%	20%	16%	6%	20%	30%	18%	12%
Monthly	57	16	20	21	30	24	14	37	4	1	4	10	44
	28%	29%	42%	21%	35%	23%	28%	33%	12%	20%	15%	26%	32%
Every 2-3 months	26	7	7	13	9	16	2	20	4		2	4	20
	13%	12%	14%	12%	10%	15%	4%	18%	13%		8%	10%	15%
1-2 times per year	90	25	12	53	34	50	25	38	21	4	11	18	58
	44%	45%	25%	52%	39%	47%	48%	33%	69%	60%	47%	46%	42%
Total	205	56	48	102	88	106	52	113	31	7	24	40	138
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





PR2_J. How frequently have you used the following over the past year in HRM? Pump tracks.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Weekly	15	8	2	4	10	5	6	8	1		1	3	11
	18%	24%	15%	13%	25%	12%	19%	19%	10%		49%	18%	17%
Monthly	17	5	5	7	6	11	8	9	1			4	13
	21%	16%	32%	22%	16%	27%	25%	20%	11%			26%	21%
Every 2-3 months	20	7	6	8	8	12	6	12	2			1	19
	25%	19%	35%	25%	20%	29%	19%	29%	30%			7%	31%
1-2 times per year	30	14	3	13	16	13	13	13	3	1	1	9	19
	36%	41%	18%	40%	39%	33%	38%	31%	50%	100%	51%	49%	30%
Total	82	34	17	32	41	41	33	42	6	1	2	18	61
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR2_K. How frequently have you used the following over the past year in HRM? Off-leash dog parks.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Weekly	194	56	41	98	112	74	84	66	36	6	23	37	132
	41%	40%	39%	43%	44%	38%	42%	39%	45%	57%	53%	41%	41%
Monthly	101	32	30	39	48	46	43	38	15	3	7	13	77
	22%	23%	29%	17%	19%	24%	22%	22%	18%	29%	16%	15%	24%
Every 2-3 months	80	23	17	40	44	35	35	29	14		6	17	54
	17%	17%	17%	17%	17%	18%	18%	17%	17%		14%	19%	17%
1-2 times per year	93	28	15	50	52	40	37	37	15	1	7	22	62
	20%	20%	15%	22%	20%	21%	19%	22%	19%	14%	17%	24%	19%
Total	468	138	103	227	256	195	199	170	80	10	43	89	326
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





PR2_L. How frequently have you used the following over the past year in HRM? Beaches / waterfront areas.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Weekly	435	142	92	201	259	149	160	159	93	16	44	101	283
	30%	35%	34%	27%	34%	25%	33%	31%	27%	27%	26%	32%	31%
Monthly	449	156	80	214	229	201	165	165	98	11	35	81	322
	31%	38%	29%	28%	30%	34%	34%	32%	28%	19%	21%	26%	35%
Every 2-3 months	279	62	51	166	133	130	81	109	64	14	29	61	179
	19%	15%	19%	22%	18%	22%	17%	21%	18%	25%	18%	19%	19%
1-2 times per year	271	46	51	174	138	120	72	80	92	17	57	73	134
	19%	11%	19%	23%	18%	20%	15%	16%	27%	29%	35%	23%	15%
Total	1434	405	274	755	759	600	478	513	345	59	164	316	919
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR2_M. How frequently have you used the following over the past year in HRM? Public washrooms located in a park.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Weekly	199	62	42	96	104	88	64	78	48	8	21	46	128
	20%	22%	20%	19%	20%	20%	20%	20%	21%	19%	21%	21%	20%
Monthly	294	106	66	122	151	127	117	111	51	9	19	63	206
	29%	37%	31%	24%	29%	29%	36%	29%	22%	22%	19%	29%	31%
Every 2-3 months	199	53	46	100	97	91	66	85	40	3	11	39	147
	20%	19%	22%	20%	19%	21%	21%	22%	17%	8%	11%	18%	22%
1-2 times per year	309	63	57	190	164	133	74	112	92	21	50	73	175
	31%	22%	27%	37%	32%	30%	23%	29%	40%	51%	49%	33%	27%
Total	1002	284	210	508	516	440	322	386	231	41	101	221	656
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





PR2_N. How frequently have you used the following over the past year in HRM? Public washrooms.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Weekly	197	62	45	90	109	77	72	74	40	8	23	47	122
	20%	22%	22%	19%	22%	18%	22%	20%	19%	21%	24%	23%	19%
Monthly	232	78	41	113	111	111	82	90	47	7	10	46	172
	24%	28%	20%	24%	22%	26%	25%	24%	23%	17%	11%	23%	26%
Every 2-3 months	236	62	61	113	119	102	91	86	45	7	20	44	169
	24%	22%	30%	24%	24%	24%	27%	23%	22%	17%	21%	22%	26%
1-2 times per year	299	81	55	163	159	131	85	119	76	17	42	64	186
	31%	29%	27%	34%	32%	31%	26%	32%	36%	44%	44%	32%	29%
Total	965	283	202	479	499	421	330	369	208	39	95	201	649
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR3_A. How satisfied are you with the cleanliness / maintenance of the following? Parks.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	11	4	2	6	5	6	4	4	3		1	3	6
	1%	1%	1%	1%	1%	1%	1%	1%	1%		0%	1%	1%
Dissatisfied	65	21	16	28	33	27	21	27	13	1	4	20	39
	4%	5%	5%	4%	4%	4%	4%	5%	3%	2%	2%	6%	4%
Satisfied	952	243	177	532	471	433	277	322	277	49	105	226	593
	63%	57%	62%	67%	61%	65%	58%	61%	70%	69%	65%	69%	61%
Very satisfied	478	155	89	234	258	200	176	172	102	21	52	77	338
	32%	37%	31%	29%	34%	30%	37%	33%	26%	29%	32%	24%	35%
Total	1507	423	284	800	767	666	478	524	394	71	162	326	977
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR3_B. How satisfied are you with the cleanliness / maintenance of the following? Playgrounds.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	4	1		3	2	2	2	1	1			3	1
	1%	1%		1%	1%	1%	1%	0%	1%			2%	0%
Dissatisfied	41	16	7	19	19	16	12	22	4	1	3	9	27
	7%	9%	5%	7%	7%	6%	7%	8%	4%	5%	6%	6%	7%
Satisfied	366	104	83	180	177	167	93	170	82	12	30	104	226
	63%	57%	62%	67%	63%	63%	55%	62%	73%	83%	58%	73%	59%
Very satisfied	173	60	44	69	82	82	63	82	25	2	18	26	126
	30%	33%	33%	25%	29%	31%	37%	30%	22%	13%	35%	19%	33%
Total	585	182	133	270	279	266	171	274	112	15	51	142	380
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR3_C. How satisfied are you with the cleanliness / maintenance of the following? Multi-use paths.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	7	2	2	3	3	3	4	1	1		1	2	4
	0%	0%	1%	0%	0%	1%	1%	0%	0%		0%	1%	0%
Dissatisfied	76	29	12	35	39	30	25	26	16	5	14	19	41
	5%	7%	5%	5%	5%	5%	5%	5%	5%	8%	9%	6%	4%
Satisfied	907	240	177	490	451	412	263	318	253	47	94	218	567
	64%	59%	68%	65%	61%	67%	57%	62%	71%	75%	61%	71%	61%
Very satisfied	433	135	69	229	244	172	166	168	84	11	46	67	313
	30%	33%	27%	30%	33%	28%	36%	33%	24%	18%	30%	22%	34%
Total	1422	406	260	756	737	617	457	514	354	63	154	306	925
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR3_D. How satisfied are you with the cleanliness / maintenance of the following? Wilderness trails.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	9	2	4	3	6	3	8			1		5	4
	1%	1%	2%	0%	1%	1%	2%			2%		2%	0%
Dissatisfied	63	23	11	30	29	29	21	28	9	2	10	17	34
	5%	6%	4%	4%	4%	5%	5%	6%	3%	6%	8%	6%	4%
Satisfied	801	212	160	430	402	356	244	297	215	23	76	197	506
	62%	58%	62%	64%	60%	64%	55%	61%	71%	63%	58%	69%	59%
Very satisfied	423	131	81	211	238	169	168	162	78	11	44	67	307
	33%	36%	32%	31%	35%	30%	38%	33%	26%	29%	34%	23%	36%
Total	1296	367	255	674	675	557	441	487	303	37	130	286	851
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR3_E. How satisfied are you with the cleanliness / maintenance of the following? Community gardens.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Dissatisfied	20	13	2	4	14	5	10	9	1			4	15
	4%	7%	2%	2%	6%	2%	6%	4%	1%			4%	4%
Satisfied	307	105	55	147	138	149	93	115	74	12	31	75	185
	60%	56%	58%	63%	54%	64%	52%	59%	68%	71%	62%	72%	54%
Very satisfied	189	68	38	83	102	78	76	71	34	5	19	25	143
	37%	36%	40%	35%	40%	34%	42%	36%	31%	29%	38%	24%	42%
Total	515	186	95	234	254	232	179	195	109	17	51	105	343
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR3_F. How satisfied are you with the cleanliness / maintenance of the following? Sport fields.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	3	1		2	1	1		2	1			1	2
	1%	1%		1%	0%	0%		1%	2%			2%	0%
Dissatisfied	39	16	10	13	22	14	20	16	1		3	8	28
	7%	8%	9%	5%	8%	5%	8%	7%	2%		6%	9%	7%
Satisfied	360	116	78	166	158	190	141	147	55	9	30	69	252
	62%	59%	66%	63%	59%	66%	56%	62%	76%	93%	64%	76%	59%
Very satisfied	176	62	30	84	85	83	89	70	15	1	14	13	146
	30%	32%	26%	32%	32%	29%	35%	30%	21%	7%	30%	14%	34%
Total	578	195	119	264	266	288	250	235	73	10	47	91	429
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR3_G. How satisfied are you with the cleanliness / maintenance of the following? Ball diamonds.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	3			3	1	2		2	1			1	2
	1%			2%	1%	1%		2%	2%			3%	1%
Dissatisfied	25	7	7	12	11	12	8	17	1		1	5	19
	9%	8%	13%	9%	9%	8%	7%	14%	2%		7%	11%	9%
Satisfied	185	63	31	91	79	102	81	74	22	6	11	32	137
	67%	72%	59%	67%	67%	67%	69%	61%	72%	90%	65%	67%	66%
Very satisfied	64	18	15	31	26	35	29	27	7	1	5	9	49
	23%	21%	29%	22%	22%	23%	25%	23%	23%	10%	28%	19%	24%
Total	278	88	52	137	118	152	118	120	30	7	17	48	207
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR3_H. How satisfied are you with the cleanliness / maintenance of the following? Sport courts.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	5 1%			5 2%	2 1%	3 1%	2 1%	2 1%	1 1%			2 3%	3 1%
Dissatisfied	20 5%	10 7%		10 5%	7 3%	10 5%	6 3%	10 5%	3 4%	1 10%	4 12%	4 5%	11 4%
Satisfied	271 62%	88 60%	49 67%	134 62%	121 61%	142 63%	104 56%	114 63%	44 73%	5 73%	19 54%	52 75%	193 60%
Very satisfied	140 32%	49 33%	25 33%	66 31%	67 34%	71 31%	72 39%	54 30%	13 21%	1 17%	12 34%	12 17%	113 35%
Total	436 100%	147 100%	74 100%	215 100%	197 100%	226 100%	184 100%	180 100%	60 100%	7 100%	35 100%	70 100%	321 100%

PR3_I. How satisfied are you with the cleanliness / maintenance of the following? Skate parks.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	6 3%	2 4%	2 4%	2 2%	6 7%		6 12%					2 5%	4 3%
Dissatisfied	17 8%	4 8%	5 10%	8 8%	6 7%	10 9%	6 12%	9 8%		1 20%	4 16%	4 9%	10 7%
Satisfied	129 63%	41 74%	28 58%	60 60%	56 65%	66 63%	25 48%	77 68%	23 78%	4 60%	15 62%	27 69%	84 61%
Very satisfied	52 25%	8 14%	14 28%	30 30%	18 21%	29 28%	15 28%	27 24%	6 22%	1 20%	5 22%	7 17%	39 29%
Total	204 100%	55 100%	48 100%	101 100%	87 100%	105 100%	52 100%	113 100%	29 100%	7 100%	24 100%	40 100%	137 100%



PR3_J. How satisfied are you with the cleanliness / maintenance of the following? Pump tracks.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Dissatisfied	6	3		2	2	3	2	4				1	5
	7%	10%		8%	6%	8%	6%	9%				7%	7%
Satisfied	59	24	13	22	30	29	27	28	4	1	2	15	40
	72%	71%	77%	69%	73%	70%	81%	65%	60%	100%	100%	86%	66%
Very satisfied	18	7	4	7	9	9	4	11	3			1	16
	21%	19%	23%	23%	21%	22%	12%	26%	40%			7%	27%
Total	82	34	17	32	41	41	33	42	6	1	2	18	61
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR3_K. How satisfied are you with the cleanliness / maintenance of the following? Off-leash dog parks.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	11	3	3	4	8	3	6	5				2	9
	2%	2%	3%	2%	3%	2%	3%	3%				3%	3%
Dissatisfied	52	21	7	23	32	20	24	19	9		2	9	40
	11%	16%	7%	10%	12%	10%	12%	11%	11%		4%	10%	12%
Satisfied	283	84	67	132	143	129	113	101	55	6	24	57	193
	61%	61%	65%	59%	56%	66%	57%	60%	70%	65%	57%	64%	59%
Very satisfied	121	29	25	66	74	42	56	45	15	3	17	21	83
	26%	21%	25%	29%	29%	22%	28%	26%	19%	35%	39%	24%	26%
Total	466	138	103	226	256	195	199	170	79	10	43	89	324
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





PR3_L. How satisfied are you with the cleanliness / maintenance of the following? Beaches / waterfront areas.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	14	6	5	4	4	9	4	4	5		2	3	8
	1%	1%	2%	0%	1%	1%	1%	1%	1%		1%	1%	1%
Dissatisfied	107	36	21	49	62	34	47	34	18	5	12	24	67
	7%	9%	8%	7%	8%	6%	10%	7%	5%	8%	8%	8%	7%
Satisfied	915	232	169	515	463	410	277	319	245	43	101	221	567
	64%	57%	62%	68%	61%	68%	58%	62%	71%	73%	62%	70%	62%
Very satisfied	396	131	78	187	229	148	149	156	76	11	48	67	277
	28%	32%	29%	25%	30%	25%	31%	30%	22%	19%	29%	21%	30%
Total	1433	405	274	754	758	600	478	513	344	59	164	315	919
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR3_M. How satisfied are you with the cleanliness / maintenance of the following? Public washrooms located in a park.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	31	11	10	10	17	12	14	14	3		2	9	20
	3%	4%	5%	2%	3%	3%	4%	4%	1%		2%	4%	3%
Dissatisfied	215	69	55	91	122	82	90	82	32	6	8	53	149
	22%	24%	26%	18%	24%	19%	28%	21%	14%	14%	8%	24%	23%
Satisfied	613	164	111	338	292	295	178	226	164	30	75	139	385
	61%	58%	53%	67%	57%	67%	55%	58%	72%	77%	75%	63%	59%
Very satisfied	139	39	33	66	82	50	39	64	30	3	14	19	102
	14%	14%	16%	13%	16%	11%	12%	17%	13%	9%	14%	9%	16%
Total	999	284	210	505	514	439	322	386	229	39	100	220	656
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR3_N. How satisfied are you with the cleanliness / maintenance of the following? Public washrooms.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	32	10	10	12	17	13	16	12	4		2	9	20
	3%	4%	5%	3%	3%	3%	5%	3%	2%		2%	5%	3%
Dissatisfied	169	54	43	73	88	70	76	64	23	2	13	39	117
	18%	19%	21%	15%	18%	17%	23%	17%	11%	5%	14%	19%	18%
Satisfied	632	182	121	330	321	286	198	239	150	32	66	135	419
	66%	64%	60%	69%	64%	68%	60%	65%	72%	82%	70%	67%	65%
Very satisfied	130	37	28	64	73	51	39	53	30	5	14	19	93
	13%	13%	14%	13%	15%	12%	12%	15%	15%	13%	14%	9%	14%
Total	964	283	202	479	498	420	330	369	207	39	95	201	648
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR4_A. How satisfied are you with the availability / ability to book or use the following? Parks.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	18	2	2	13	4	11		4	8	2	2	3	9
	1%	0%	1%	1%	0%	1%		1%	2%	2%	1%	1%	1%
Dissatisfied	46	15	13	18	13	31	21	10	13	2	5	15	26
	3%	3%	4%	2%	1%	4%	4%	2%	3%	2%	2%	4%	2%
Satisfied	1133	294	198	640	584	491	297	385	339	77	152	284	656
	66%	65%	64%	67%	66%	65%	58%	66%	71%	73%	72%	73%	62%
Very satisfied	521	142	94	285	282	221	193	182	116	25	52	90	371
	30%	31%	30%	30%	32%	29%	38%	31%	24%	23%	25%	23%	35%
Total	1717	453	307	957	884	753	511	581	475	106	211	391	1061
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR4_B. How satisfied are you with the availability / ability to book or use the following? Playgrounds.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	27	2	7	18	10	13	4	1	13	3	3	9	9
	2%	0%	2%	2%	1%	2%	1%	0%	3%	4%	2%	3%	1%
Dissatisfied	29	15	4	10	4	23	13	6	6	4	0	7	20
	2%	4%	1%	1%	1%	3%	3%	1%	2%	4%	0%	2%	2%
Satisfied	1096	287	187	623	539	504	285	366	337	73	137	254	663
	73%	70%	70%	75%	72%	72%	65%	71%	81%	78%	77%	76%	70%
Very satisfied	359	107	68	184	191	156	140	144	59	14	37	65	253
	24%	26%	26%	22%	26%	22%	32%	28%	14%	14%	21%	19%	27%
Total	1511	410	266	835	744	695	441	517	415	93	178	335	946
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR4_C. How satisfied are you with the availability / ability to book or use the following? Multi-use paths.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	25	5	4	16	11	12	2	5	11	3	4	7	11
	2%	1%	1%	2%	1%	2%	0%	1%	2%	3%	2%	2%	1%
Dissatisfied	29	7	7	15	9	19	10	5	10	2	1	7	21
	2%	2%	2%	2%	1%	3%	2%	1%	2%	2%	0%	2%	2%
Satisfied	1114	295	193	626	559	494	299	369	330	77	140	276	656
	68%	67%	68%	69%	68%	68%	62%	66%	73%	77%	73%	74%	64%
Very satisfied	470	134	80	256	249	206	168	182	100	17	47	83	333
	29%	30%	28%	28%	30%	28%	35%	32%	22%	17%	24%	22%	33%
Total	1638	441	284	913	828	731	480	561	452	99	191	373	1022
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





PR4_D. How satisfied are you with the availability / ability to book or use the following? Wilderness trails.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	23	5	4	15	7	13	2	5	8	5	4	3	14
	1%	1%	1%	2%	1%	2%	0%	1%	2%	5%	2%	1%	1%
Dissatisfied	38	11	10	16	18	20	14	11	10	3	4	11	22
	2%	3%	4%	2%	2%	3%	3%	2%	2%	3%	2%	3%	2%
Satisfied	1089	285	191	613	543	487	287	367	325	71	137	271	637
	67%	66%	68%	68%	67%	67%	60%	66%	73%	74%	74%	73%	63%
Very satisfied	467	131	78	258	248	207	174	172	100	18	40	86	335
	29%	30%	28%	29%	30%	28%	36%	31%	23%	18%	22%	23%	33%
Total	1617	433	283	902	816	727	478	555	443	97	184	372	1009
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR4_E. How satisfied are you with the availability / ability to book or use the following? Community gardens.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	38	6	10	22	16	17	8	6	14	5	5	10	20
	3%	1%	4%	3%	2%	3%	2%	1%	3%	5%	3%	3%	2%
Dissatisfied	77	30	17	31	33	32	39	22	11	6	4	23	49
	5%	8%	6%	4%	5%	5%	9%	4%	3%	6%	2%	7%	5%
Satisfied	1048	262	181	605	522	483	264	350	326	70	135	236	637
	72%	66%	70%	75%	72%	72%	62%	71%	80%	76%	79%	74%	69%
Very satisfied	302	102	50	150	152	141	117	116	55	12	27	51	221
	21%	25%	19%	19%	21%	21%	27%	23%	14%	13%	16%	16%	24%
Total	1465	400	257	808	722	673	429	494	406	93	170	319	927
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





PR4_F. How satisfied are you with the availability / ability to book or use the following? Sport fields.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	46	7	10	29	19	22	10	10	16	4	10	13	19
	3%	2%	4%	4%	3%	3%	2%	2%	4%	5%	6%	4%	2%
Dissatisfied	55	17	10	27	17	33	21	16	11	5	3	13	38
	4%	4%	4%	3%	2%	5%	5%	3%	3%	5%	2%	4%	4%
Satisfied	1100	285	193	622	550	499	295	370	329	70	131	245	683
	75%	72%	75%	77%	77%	73%	68%	74%	83%	77%	78%	78%	73%
Very satisfied	264	88	43	133	130	128	105	107	41	12	26	45	192
	18%	22%	17%	16%	18%	19%	24%	21%	10%	13%	15%	14%	21%
Total	1466	397	257	811	716	681	431	503	397	91	169	316	931
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR4_G. How satisfied are you with the availability / ability to book or use the following? Ball diamonds.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	46	7	10	29	18	24	10	9	16	5	8	13	20
	3%	2%	4%	4%	3%	4%	3%	2%	4%	5%	5%	4%	2%
Dissatisfied	53	17	8	28	14	32	15	19	13	4	1	15	35
	4%	4%	3%	4%	2%	5%	4%	4%	3%	5%	0%	5%	4%
Satisfied	1066	281	183	602	523	494	289	351	322	69	126	244	657
	76%	73%	76%	77%	78%	74%	71%	74%	83%	77%	78%	78%	74%
Very satisfied	242	77	39	125	119	118	95	98	38	11	26	41	172
	17%	20%	16%	16%	18%	18%	23%	20%	10%	13%	16%	13%	19%
Total	1407	383	241	783	674	668	408	477	389	90	162	313	884
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





PR4_H. How satisfied are you with the availability / ability to book or use the following? Sport courts.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	47	8	10	29	23	20	10	10	15	6	6	12	23
	3%	2%	4%	4%	3%	3%	2%	2%	4%	7%	4%	4%	2%
Dissatisfied	58	17	7	33	18	34	17	15	19	4	6	12	39
	4%	4%	3%	4%	3%	5%	4%	3%	5%	4%	4%	4%	4%
Satisfied	1095	288	198	610	535	508	295	372	324	70	124	249	684
	76%	74%	78%	76%	76%	75%	70%	75%	82%	78%	77%	79%	74%
Very satisfied	246	77	39	130	125	115	99	99	39	10	26	41	175
	17%	20%	15%	16%	18%	17%	23%	20%	10%	11%	16%	13%	19%
Total	1446	391	253	802	701	677	421	496	397	90	162	314	921
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR4_I. How satisfied are you with the availability / ability to book or use the following? Skate parks.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	49	7	12	30	20	25	10	9	18	6	8	12	22
	3%	2%	5%	4%	3%	4%	3%	2%	5%	7%	5%	4%	3%
Dissatisfied	34	8	8	17	14	18	8	11	9	4	5	9	18
	2%	2%	3%	2%	2%	3%	2%	2%	2%	4%	3%	3%	2%
Satisfied	1068	282	178	609	513	500	287	351	327	70	130	244	657
	76%	75%	73%	78%	77%	75%	71%	74%	84%	79%	78%	79%	75%
Very satisfied	250	78	45	126	121	123	101	101	38	9	24	44	181
	18%	21%	19%	16%	18%	18%	25%	21%	10%	10%	14%	14%	21%
Total	1401	375	244	782	668	666	406	472	391	89	166	309	879
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR4_J. How satisfied are you with the availability / ability to book or use the following? Pump tracks.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	48	5	13	30	22	21	10	7	17	6	10	12	20
	4%	1%	6%	4%	3%	3%	3%	2%	4%	7%	6%	4%	2%
Dissatisfied	43	16	6	21	13	28	13	11	13	4	1	11	29
	3%	4%	3%	3%	2%	4%	3%	2%	3%	5%	0%	4%	3%
Satisfied	1035	267	174	594	498	485	277	339	316	69	122	240	638
	76%	74%	73%	78%	77%	75%	70%	75%	83%	79%	78%	79%	74%
Very satisfied	237	74	44	118	117	114	97	96	36	8	25	41	169
	17%	20%	19%	16%	18%	18%	24%	21%	9%	9%	16%	13%	20%
Total	1362	362	238	762	650	648	396	454	382	88	157	303	857
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR4_K. How satisfied are you with the availability / ability to book or use the following? Off-leash dog parks.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	59	9	16	34	21	35	17	12	18	6	10	16	29
	4%	2%	7%	4%	3%	5%	4%	3%	5%	7%	6%	5%	3%
Dissatisfied	68	15	19	34	33	33	23	20	18	4	6	16	43
	5%	4%	7%	4%	5%	5%	5%	4%	5%	5%	3%	5%	5%
Satisfied	1046	284	165	597	520	476	283	348	310	72	125	239	643
	72%	74%	66%	73%	73%	71%	66%	71%	78%	78%	73%	75%	70%
Very satisfied	280	78	51	152	142	126	109	112	50	9	30	47	200
	19%	20%	20%	19%	20%	19%	25%	23%	12%	10%	18%	15%	22%
Total	1454	386	251	816	716	671	431	492	396	92	170	319	916
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR4_L. How satisfied are you with the availability / ability to book or use the following? Beaches / waterfront areas.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	25	5	3	17	6	18	2	3	13	5	3	4	14
	2%	1%	1%	2%	1%	3%	0%	0%	3%	5%	2%	1%	1%
Dissatisfied	48	19	12	17	20	25	23	12	9	4	1	7	38
	3%	4%	4%	2%	2%	3%	5%	2%	2%	3%	1%	2%	4%
Satisfied	1132	288	199	645	562	512	297	381	339	74	151	282	656
	68%	65%	68%	70%	67%	70%	60%	69%	75%	71%	74%	75%	64%
Very satisfied	451	130	78	243	256	178	174	160	92	22	48	84	313
	27%	29%	27%	26%	30%	24%	35%	29%	20%	21%	24%	22%	31%
Total	1656	443	292	922	844	733	497	556	453	104	204	378	1022
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR4_M. How satisfied are you with the availability / ability to book or use the following? Public washrooms located in a park.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	65	13	14	37	24	34	14	20	20	6	13	12	34
	4%	3%	5%	4%	3%	5%	3%	4%	4%	6%	6%	3%	3%
Dissatisfied	171	56	39	76	76	78	60	59	39	8	17	35	116
	11%	13%	14%	9%	10%	11%	13%	11%	9%	9%	9%	10%	12%
Satisfied	1070	274	175	620	550	476	279	358	329	72	138	255	639
	68%	66%	63%	71%	71%	67%	62%	67%	76%	73%	71%	73%	66%
Very satisfied	259	71	51	136	128	126	99	98	48	13	28	49	178
	17%	17%	18%	16%	16%	18%	22%	18%	11%	13%	14%	14%	18%
Total	1565	415	280	870	779	715	452	535	436	99	195	352	967
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR4_N. How satisfied are you with the availability / ability to book or use the following? Public washrooms.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	68	15	14	39	25	36	19	18	20	6	12	12	38
	4%	4%	5%	5%	3%	5%	4%	3%	5%	6%	6%	4%	4%
Dissatisfied	136	44	26	66	58	69	43	46	35	8	14	25	93
	9%	11%	9%	8%	7%	10%	10%	9%	8%	8%	7%	7%	10%
Satisfied	1086	282	186	618	560	478	289	363	331	71	136	261	652
	70%	68%	67%	72%	72%	67%	64%	69%	76%	74%	71%	75%	68%
Very satisfied	264	72	52	141	132	126	101	100	50	12	30	51	179
	17%	17%	19%	16%	17%	18%	22%	19%	11%	13%	16%	15%	19%
Total	1554	412	279	863	775	709	452	528	436	96	193	349	962
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR5. How would you rate your overall park experience?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	5	1	4	1	4	3	3	1	1	4	1	1	4
	0%	0%	0%	0%	1%	1%	0%	1%	0%	0%	0%	0%	0%
Dissatisfied	29	10	4	15	10	16	6	16	4	2	4	19	
	2%	2%	1%	2%	1%	2%	1%	3%	1%	1%	1%	2%	
Satisfied	1065	275	202	587	544	466	306	370	301	58	135	260	639
	67%	64%	71%	67%	66%	67%	63%	67%	71%	67%	72%	74%	63%
Very satisfied	491	143	78	269	266	208	174	164	118	28	49	86	348
	31%	33%	27%	31%	32%	30%	36%	30%	28%	33%	26%	24%	34%
Total	1589	428	285	875	820	695	486	552	426	86	187	351	1011
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR6. Is there anything that would enhance the overall park experience for you?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No, nothing would	1234	315	207	712	641	541	348	385	374	93	180	286	725
	71%	70%	67%	73%	72%	72%	68%	67%	78%	79%	79%	72%	69%
Better maintenance / cleanliness (unspecified)	23	6	5	11	9	12	2	15	5		1	6	14
	1%	1%	2%	1%	1%	2%	0%	3%	1%		1%	2%	1%
Better litter collection / clean up / enforce pick ups – less litter, litter control, signage	64	14	16	34	39	21	20	24	16	4	4	18	41
	4%	3%	5%	4%	4%	3%	4%	4%	3%	3%	2%	4%	4%
Better washrooms / better maintenance washrooms	35	7	7	21	21	11	10	16	7	1		8	26
	2%	2%	2%	2%	2%	1%	2%	3%	1%	1%		2%	2%
Better maintenance amenities – athletic fields / courts / trails	11	5	2	5	3	8	2	6	3		1	3	8
	1%	1%	1%	0%	0%	1%	0%	1%	1%		0%	1%	1%
More activities / update – playground equipment, pools, splash parks, skateboard park, disc golf	21	4	8	10	7	14	6	12	2	1	2	5	13
	1%	1%	3%	1%	1%	2%	1%	2%	0%	1%	1%	1%	1%
Better maintenance – trails, gardens, trees, grass	19	7	3	9	4	14	4	7	6	2	1	5	11
	1%	2%	1%	1%	0%	2%	1%	1%	1%	2%	1%	1%	1%
Enforce dog control / dogs on leash – monitor / more signage	43	16	5	22	25	15	12	12	14	2	4	8	28
	2%	4%	2%	2%	3%	2%	2%	2%	3%	2%	2%	2%	3%
Signage / enforcement – dog owners picking up after dog	23	6	3	13	14	6	5	5	9	2	5	6	11
	1%	1%	1%	1%	2%	1%	1%	1%	2%	2%	2%	2%	1%
More off-leash parks	43	5	14	24	25	17	10	26	6		4	9	31
	2%	1%	5%	2%	3%	2%	2%	4%	1%		2%	2%	3%
No camping / homeless / vagrants	17	8	2	7	2	15	15	1	1			2	15
	1%	2%	1%	1%	0%	2%	3%	0%	0%			1%	1%
More / better parking	22	6	2	14	11	11	9	7	6	1		8	14
	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%		2%	1%



PR6. Is there anything that would enhance the overall park experience for you?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
More / better garbage, recycling cans – signage required	45 3%	13 3%	7 2%	25 3%	28 3%	16 2%	12 2%	21 4%	11 2%	1 1%	3 1%	12 3%	27 3%
More landscaping, flowers, trees	12 1%	9 2%	1 0%	2 0%	8 1%	2 0%	8 2%	2 0%	1 0%	1 1%		2 1%	10 1%
More public washrooms – open year round	74 4%	19 4%	17 6%	38 4%	42 5%	24 3%	21 4%	34 6%	14 3%	4 4%	10 4%	20 5%	44 4%
More / better trails – connecting / multi-use	17 1%	3 1%	4 1%	10 1%	5 1%	11 1%	2 0%	11 2%	2 0%			1 0%	14 1%
More amenities – benches, water fountains, shelters, info centre, bike rental, food services, doggy bags, etc.	55 3%	19 4%	14 5%	22 2%	29 3%	24 3%	30 6%	13 2%	9 2%	3 2%	9 4%	12 3%	32 3%
Better lighting	9 1%	2 0%	1 0%	6 1%	3 0%	6 1%	4 1%	4 1%	1 0%		1 0%	1 0%	5 1%
More security / police	13 1%	5 1%	1 0%	7 1%	7 1%	6 1%	4 1%	2 0%	4 1%	2 2%	2 1%	2 1%	9 1%
Beach improvements – lifeguards, cleaner beach	14 1%	1 0%	2 1%	10 1%	8 1%	4 1%	2 0%	5 1%	5 1%	1 1%		6 1%	6 1%
Increase accessibility – bus service, wheelchair access	30 2%	11 2%	8 3%	11 1%	14 2%	15 2%	12 2%	15 3%	1 0%	1 1%	2 1%	4 1%	22 2%
Increase hours / remove curfew	12 1%	2 0%	6 2%	4 0%	5 1%	5 1%	4 1%	6 1%	2 0%		1 1%	3 1%	8 1%
More sports fields / access to	7 0%	1 0%		5 1%	1 0%	1 0%	4 1%	1 0%	1 0%		2 1%	1 0%	4 0%
More parks / green spaces created	49 3%	9 2%	17 5%	23 2%	25 3%	21 3%	17 3%	22 4%	7 2%	1 1%	2 1%	7 2%	39 4%
More parks without dogs	12 1%	4 1%	3 1%	5 1%	7 1%	2 0%	4 1%	4 1%	2 1%	1 1%	2 1%	2 1%	7 1%
Maps / information on trails	14 1%	5 1%	4 1%	5 1%	6 1%	8 1%	6 1%	5 1%	2 0%	1 1%	2 1%	1 0%	10 1%



PR6. Is there anything that would enhance the overall park experience for you?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Other	42	10	5	27	22	16	12	16	9	2	5	8	26
	2%	2%	2%	3%	3%	2%	2%	3%	2%	2%	2%	2%	2%
Total	1733	452	306	975	896	756	510	577	481	118	228	396	1054
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

LIB1. Have you used the services of Halifax Public Libraries in the past 12 months in a branch, in the community, or online?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	920	241	141	538	435	452	312	261	257	72	176	241	471
	52%	53%	46%	54%	48%	59%	61%	45%	52%	55%	74%	59%	44%
Yes	845	215	169	461	479	318	201	323	234	59	60	164	597
	48%	47%	54%	46%	52%	41%	39%	55%	48%	45%	26%	41%	56%
Total	1765	456	311	998	914	770	513	583	491	131	236	405	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



LIB2. Which of the following libraries have you used in the past 12 months?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Alderney Gate	141	35	17	89	85	46	28	53	47	8	12	37	90
	17%	16%	10%	19%	18%	14%	14%	16%	20%	13%	20%	22%	15%
Bedford	72	11	19	42	33	38	19	18	25	8	4	16	49
	8%	5%	11%	9%	7%	12%	9%	5%	11%	14%	6%	10%	8%
Captain William Spry	70	17	14	38	42	26	12	33	20	5	6	14	47
	8%	8%	9%	8%	9%	8%	6%	10%	8%	8%	10%	9%	8%
Cole Harbour	71	15	11	45	40	27	4	29	28	7	5	18	46
	8%	7%	7%	10%	8%	8%	2%	9%	12%	12%	9%	11%	8%
Dartmouth North	14	5	1	8	11	3	4	2	7	1	2	2	10
	2%	2%	1%	2%	2%	1%	2%	1%	3%	1%	3%	1%	2%
Halifax Central Library	413	131	95	187	235	152	129	157	95	17	21	60	325
	49%	61%	56%	41%	49%	48%	64%	48%	41%	30%	34%	37%	54%
Halifax North Memorial	72	21	21	29	36	28	21	34	16	1	2	9	62
	9%	10%	13%	6%	8%	9%	10%	11%	7%	1%	3%	5%	10%
J.D. Shatford (Hubbards)	8	2		6	5	2		2	4	1	1	4	4
	1%	1%		1%	1%	1%		1%	2%	1%	1%	2%	1%
Keshen Goodman	171	29	42	100	102	57	39	51	54	19	9	36	118
	20%	14%	25%	22%	21%	18%	19%	16%	23%	33%	15%	22%	20%
Musquodoboit Harbour	23	5	6	12	14	5	4	9	7	1		3	17
	3%	3%	3%	3%	3%	2%	2%	3%	3%	1%		2%	3%
Preston Township Library Office	1			1	1			1				1	
	0%			0%	0%			0%				1%	
Sackville	65	9	16	40	42	21	16	29	16	3	5	19	41
	8%	4%	9%	9%	9%	7%	8%	9%	7%	6%	8%	11%	7%
Sheet Harbour	8	1	1	6	5	3		5	2	1	1	4	2
	1%	1%	0%	1%	1%	1%		2%	1%	1%	1%	3%	0%
Tantallon	58	11	19	29	26	30	4	30	16	6	1	12	42
	7%	5%	11%	6%	5%	9%	2%	9%	7%	10%	2%	8%	7%
Woodlawn	120	22	13	85	71	41	14	42	50	10	11	29	75
	14%	10%	8%	18%	15%	13%	7%	13%	21%	17%	18%	18%	13%
Home delivery / borrow by mail	8	4	1	3	6	1	2	4	1			1	8
	1%	2%	1%	1%	1%	0%	1%	1%	0%			0%	1%





LIB2. Which of the following libraries have you used in the past 12 months?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Website (halifaxpubliclibraries.ca)	316 37%	59 27%	84 50%	174 38%	199 42%	100 32%	75 38%	127 39%	91 39%	17 28%	15 25%	50 31%	244 41%
Digital collection (e.g. e- books, streaming, e- magazines)	254 30%	52 24%	60 35%	142 31%	164 34%	74 23%	63 31%	99 31%	74 32%	11 19%	11 18%	37 23%	200 34%
In the community (service delivered outside a library)	11 1%	1 1%	2 1%	7 2%	6 1%	3 1%		7 2%	1 0%	1 1%		2 1%	8 1%
Total	845 100%	215 100%	169 100%	461 100%	479 100%	318 100%	201 100%	323 100%	234 100%	59 100%	60 100%	164 100%	597 100%

Note: Multiple responses accepted

LIB3_A. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Library facilities.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	1 0%	1 1%			1 0%			1 0%					1 0%
Dissatisfied	9 1%		3 2%	6 1%	4 1%	5 2%	2 1%	4 1%	3 1%	0 1%	1 1%	1 0%	7 1%
Satisfied	328 41%	82 40%	58 35%	187 44%	166 37%	139 46%	74 39%	130 44%	90 40%	17 29%	25 44%	76 50%	213 37%
Very satisfied	461 58%	121 59%	102 63%	238 55%	281 62%	156 52%	116 60%	163 55%	131 59%	40 70%	31 55%	76 50%	347 61%
Total	799 100%	205 100%	164 100%	431 100%	452 100%	301 100%	193 100%	297 100%	223 100%	57 100%	56 100%	152 100%	568 100%



LIB3_B. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Library materials (books, CDs, DVDs, e-books, etc.).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	1 0%	1 0%			1 0%				1 0%				1 0%
Dissatisfied	23 3%	5 2%	4 3%	14 3%	16 4%	3 1%	8 5%	5 2%	8 3%		2 3%	3 2%	16 3%
Satisfied	381 48%	96 49%	67 42%	218 50%	196 43%	160 55%	79 44%	157 52%	106 48%	24 40%	28 48%	85 55%	254 46%
Very satisfied	387 49%	95 48%	89 55%	204 47%	245 53%	127 44%	91 51%	142 47%	109 49%	35 60%	29 49%	67 43%	285 51%
Total	792 100%	196 100%	160 100%	435 100%	458 100%	290 100%	178 100%	303 100%	224 100%	58 100%	59 100%	155 100%	555 100%

LIB3_C. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Public technology (Wi-Fi, computers, iPads, printers, gaming, etc.).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	2 0%	2 1%		1 0%	2 1%			1 1%	1 0%	1 2%			2 1%
Dissatisfied	5 1%	1 1%	2 2%	2 1%	2 1%	1 1%		1 1%	3 2%			2 1%	3 1%
Satisfied	281 49%	75 47%	55 46%	150 51%	140 45%	119 53%	68 45%	107 49%	75 51%	17 45%	23 55%	66 56%	180 45%
Very satisfied	285 50%	83 51%	63 52%	140 48%	165 53%	106 47%	82 55%	111 50%	68 47%	20 53%	19 45%	50 42%	214 54%
Total	573 100%	161 100%	120 100%	292 100%	310 100%	226 100%	150 100%	221 100%	146 100%	37 100%	42 100%	117 100%	399 100%





LIB3_D. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Children's programs (ages 0-13).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	1 1%	1 1%		1 1%	1 1%				1 4%				1 1%
Dissatisfied	7 4%	4 6%	1 3%	2 3%	5 5%	1 1%		6 5%	1 5%		1 16%	2 4%	4 3%
Satisfied	116 58%	30 45%	28 59%	58 68%	55 57%	57 60%	27 57%	69 60%	17 60%	1 22%	3 43%	27 60%	84 59%
Very satisfied	75 37%	32 48%	18 38%	24 28%	36 37%	37 39%	21 43%	39 34%	9 31%	5 78%	3 41%	16 36%	53 37%
Total	199 100%	67 100%	46 100%	86 100%	96 100%	95 100%	48 100%	114 100%	28 100%	6 100%	8 100%	45 100%	143 100%

LIB3_E. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Youth programs (ages 14-18).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	2 2%	1 1%		1 2%	1 1%	1 2%		1 2%	1 4%				2 2%
Dissatisfied	7 6%	4 8%		3 6%	5 8%	2 3%		5 7%	2 13%		1 22%		6 6%
Satisfied	68 55%	19 40%	12 52%	37 69%	31 51%	34 56%	17 53%	39 56%	7 50%	2 38%	1 22%	21 76%	44 50%
Very satisfied	47 38%	24 51%	11 48%	13 23%	24 40%	23 39%	15 47%	24 35%	5 33%	3 62%	3 57%	6 24%	37 42%
Total	124 100%	47 100%	23 100%	54 100%	60 100%	60 100%	31 100%	70 100%	15 100%	6 100%	6 100%	27 100%	89 100%



LIB3_F. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Adult programs.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	4	3		1	2			2	1			2	2
	1%	4%		0%	2%			2%	2%			3%	1%
Dissatisfied	13	2	2	10	9	4	4	5	4	1	1	1	11
	5%	2%	4%	6%	5%	4%	7%	5%	5%	3%	3%	1%	6%
Satisfied	162	39	32	91	90	63	35	59	50	11	11	39	107
	58%	51%	60%	60%	55%	63%	55%	57%	62%	47%	53%	61%	56%
Very satisfied	102	33	19	49	63	33	25	38	25	12	9	22	70
	36%	43%	36%	33%	38%	33%	39%	36%	32%	50%	44%	35%	37%
Total	281	78	52	151	164	100	64	104	80	24	21	64	190
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

LIB3_G. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Programs for seniors.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	2	1		1	1	1			2				2
	1%	1%		1%	2%	1%			3%				2%
Dissatisfied	8	1	1	6	5	3			7	1		2	5
	5%	2%	2%	7%	6%	4%			12%	3%		5%	5%
Satisfied	92	21	16	55	48	42	17	28	33	12	8	28	53
	58%	47%	57%	63%	58%	57%	57%	57%	58%	53%	49%	68%	54%
Very satisfied	58	22	11	24	28	29	13	21	15	10	8	11	38
	36%	50%	41%	28%	34%	39%	43%	43%	26%	44%	51%	27%	39%
Total	160	45	28	87	82	75	29	49	57	22	16	41	98
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



LIB3_H. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Programs for newcomers.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	3 2%	3 4%	1 2%		1 2%		2 5%		1 4%		1 5%		3 3%
Dissatisfied	3 2%	1 2%	1 5%	1 1%	1 2%	2 3%		3 4%	1 2%				3 3%
Satisfied	89 62%	34 53%	11 44%	44 79%	44 61%	42 64%	29 64%	35 56%	21 72%	3 55%	8 57%	24 72%	57 59%
Very satisfied	49 34%	26 41%	12 48%	11 19%	25 35%	22 33%	15 32%	26 40%	6 22%	3 45%	5 38%	10 28%	34 35%
Total	145 100%	64 100%	26 100%	55 100%	72 100%	66 100%	46 100%	63 100%	29 100%	6 100%	13 100%	33 100%	97 100%

LIB3_I. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Home delivery.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	1 1%	1 1%			1 1%				1 5%				1 1%
Dissatisfied	3 3%	2 5%		1 2%	2 5%	1 1%		2 5%	1 5%				3 5%
Satisfied	55 56%	24 53%	9 42%	23 70%	27 57%	28 57%	17 57%	27 57%	8 60%	2 50%	3 51%	18 72%	34 51%
Very satisfied	39 40%	18 40%	12 58%	9 28%	17 37%	21 42%	13 43%	18 38%	4 31%	2 50%	2 49%	7 28%	29 44%
Total	98 100%	46 100%	20 100%	32 100%	47 100%	50 100%	29 100%	48 100%	14 100%	4 100%	5 100%	25 100%	67 100%



LIB3_J. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Borrow by mail services.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	1 1%	1 1%			1 1%				1 5%				1 1%
Dissatisfied	3 3%	2 5%		1 2%	2 5%	1 1%		2 4%	1 5%				3 4%
Satisfied	54 53%	22 48%	8 37%	25 67%	21 47%	32 57%	12 50%	31 53%	7 57%	2 37%	5 67%	16 67%	33 47%
Very satisfied	44 44%	20 45%	13 63%	11 31%	21 46%	24 42%	13 50%	24 43%	4 33%	3 63%	2 33%	8 33%	34 48%
Total	102 100%	45 100%	21 100%	37 100%	44 100%	57 100%	25 100%	57 100%	12 100%	6 100%	7 100%	23 100%	70 100%

LIB3_K. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Open hours.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	10 1%	4 2%		6 1%	2 1%	5 2%	4 2%	4 1%	2 1%			2 2%	8 2%
Dissatisfied	56 8%	19 10%	10 7%	26 7%	22 6%	29 10%	15 9%	22 8%	15 7%	2 4%	1 3%	10 7%	41 8%
Satisfied	461 65%	116 62%	95 63%	250 67%	261 66%	175 64%	111 66%	179 66%	125 63%	31 64%	34 68%	86 64%	329 65%
Very satisfied	185 26%	49 26%	46 31%	90 24%	112 28%	65 24%	39 23%	67 25%	58 29%	15 32%	15 30%	37 27%	129 25%
Total	712 100%	188 100%	152 100%	372 100%	398 100%	274 100%	169 100%	272 100%	200 100%	48 100%	51 100%	135 100%	506 100%



LIB3_L. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Overall satisfaction with Halifax Public Libraries.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very dissatisfied	3 0%	3 1%		1 0%	1 0%		2 1%		1 1%			1 0%	3 0%
Dissatisfied	4 0%			4 1%	1 0%	3 1%			3 1%		1 1%		3 1%
Satisfied	396 48%	92 45%	73 44%	231 52%	209 45%	163 53%	97 49%	160 51%	103 45%	22 39%	28 50%	83 53%	269 46%
Very satisfied	415 51%	111 54%	92 56%	212 47%	255 55%	142 46%	98 50%	152 49%	120 53%	34 61%	28 49%	74 47%	307 53%
Total	818 100%	206 100%	165 100%	447 100%	467 100%	307 100%	197 100%	312 100%	227 100%	56 100%	57 100%	158 100%	582 100%

LIB4. Where do you most often get your information about library services?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Don't use / don't see	2 0%	1 1%		1 0%		2 1%		1 0%	1 0%				2 0%
Library staff	360 43%	83 39%	69 41%	208 45%	180 38%	157 49%	65 33%	128 40%	114 49%	38 66%	30 50%	82 50%	236 40%
Digital screen in branch	121 14%	23 11%	45 26%	54 12%	73 15%	41 13%	37 18%	46 14%	27 12%	6 11%	7 12%	28 17%	80 13%
Website	672 80%	162 75%	141 83%	369 80%	397 83%	239 75%	164 82%	273 85%	184 79%	34 58%	36 60%	125 76%	496 83%
Facebook	51 6%	17 8%	8 5%	25 6%	33 7%	14 4%	16 8%	21 6%	10 4%	1 2%	1 2%	10 6%	38 6%
Twitter	34 4%	4 2%	15 9%	15 3%	18 4%	14 4%	8 4%	22 7%	4 2%		1 2%	5 3%	28 5%
Instagram	26 3%	12 6%	5 3%	10 2%	17 4%	7 2%	16 8%	7 2%	2 1%			2 1%	24 4%
Library poster	88 10%	20 9%	21 12%	47 10%	61 13%	18 6%	23 11%	36 11%	21 9%	6 10%	4 6%	19 12%	61 10%





LIB4. Where do you most often get your information about library services?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Printed program listings	71	14	12	45	46	20	8	22	30	10	8	17	45
	8%	7%	7%	10%	10%	6%	4%	7%	13%	18%	13%	10%	8%
Media - newspaper / newspaper ads / radio	1		1			1			1				1
	0%		0%			0%			0%				0%
Word of mouth – neighbours, friends, family	5	3	1	1	1	5		3	1	1	1	1	2
	1%	1%	0%	0%	0%	1%		1%	1%	1%	2%	1%	0%
LIBBY app	5	3		2	2	3	2	2		1			5
	1%	2%		0%	0%	1%	1%	1%		1%			1%
Other	5		1	4	3	1			2	3	2	1	1
	1%		0%	1%	1%	0%			1%	5%	3%	1%	0%
Total	844	215	169	460	478	318	201	323	234	58	60	164	597
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



LIB5. What, if anything, prevents you from using the library more often?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Nothing - I like the library the way it is / no barriers / no issues	1197	301	205	690	606	540	330	391	357	86	154	265	736
	68%	66%	66%	70%	67%	71%	65%	67%	73%	69%	66%	66%	69%
Inconvenient open hours / should be open 7 days a week / same hours at all locations	125	42	26	57	66	48	49	51	21	1	10	30	84
	7%	9%	8%	6%	7%	6%	10%	9%	4%	1%	4%	7%	8%
Inconvenient location / no local library	67	19	16	32	34	28	23	25	14	4	11	12	43
	4%	4%	5%	3%	4%	4%	4%	4%	3%	3%	5%	3%	4%
Overdue fines	18	1	8	10	13	3	8	7	2			7	12
	1%	0%	2%	1%	1%	0%	2%	1%	0%			2%	1%
Transportation issues	57	18	10	28	29	20	21	17	11	6	14	15	27
	3%	4%	3%	3%	3%	3%	4%	3%	2%	5%	6%	4%	3%
No programs / services / books I want	99	26	18	55	57	36	29	38	22	6	16	25	54
	6%	6%	6%	6%	6%	5%	6%	7%	4%	5%	7%	6%	5%
Too noisy / crowded	67	17	22	28	39	26	31	18	14	2	5	12	50
	4%	4%	7%	3%	4%	3%	6%	3%	3%	2%	2%	3%	5%
Too difficult to register for a card	5	1		4	2	3		5			1		4
	0%	0%		0%	0%	0%		1%			1%		0%
Accessibility issues	15		2	13	9	4	6	4	3	3	2	7	7
	1%		1%	1%	1%	0%	1%	1%	1%	2%	1%	2%	1%
Wait times are too long for the books / e-books I want	116	29	21	65	69	39	45	44	22	4	12	21	82
	7%	6%	7%	7%	8%	5%	9%	8%	4%	3%	5%	5%	8%
Not enough computers / printers	24	12	1	11	12	10	10	6	6	1	6	8	10
	1%	3%	0%	1%	1%	1%	2%	1%	1%	1%	3%	2%	1%
Lack of parking	13	4	2	7	8	5	4	5	4		1	1	12
	1%	1%	1%	1%	1%	1%	1%	1%	1%		0%	0%	1%
Needs more books / better books / more recent books / audio books / eBooks	8	1	4	3	4	4	6	1	1			2	6
	0%	0%	1%	0%	0%	1%	1%	0%	0%			1%	1%
Prefers to purchase / own books	9		1	8	4	5		6	3		2	4	2
	1%		0%	1%	0%	1%		1%	1%		1%	1%	0%



LIB5. What, if anything, prevents you from using the library more often?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Prefers to go online / ebooks / internet	16 1%	2 0%	1 0%	13 1%	4 0%	11 1%		9 2%	4 1%	1 1%	1 1%	5 1%	9 1%
Becoming obsolete	9 1%	3 1%	4 1%	2 0%	3 0%	6 1%	4 1%	4 1%	1 0%		2 1%	3 1%	4 0%
Safety issues with clientele – homeless, vagrants, gangs, kids	12 1%	1 0%	3 1%	7 1%	5 1%	6 1%	2 0%	7 1%	2 0%	1 1%	1 1%	3 1%	8 1%
Other	18 1%	9 2%	3 1%	6 1%	9 1%	5 1%	8 2%	4 1%	3 1%	1 1%	3 1%		14 1%
General disinterest – don't read / don't use / no need	49 3%	8 2%	4 1%	37 4%	23 2%	24 3%	10 2%	9 2%	19 4%	7 6%	11 5%	15 4%	20 2%
Time issues – too busy, work schedule	14 1%	5 1%	2 1%	7 1%	9 1%	6 1%	8 2%	4 1%	2 0%	1 1%	1 1%	4 1%	9 1%
COVID (restrictions, closures, anxiety)	60 3%	20 4%	14 4%	27 3%	36 4%	22 3%	21 4%	18 3%	15 3%	6 4%	7 3%	20 5%	30 3%
Total	1756 100%	454 100%	311 100%	991 100%	910 100%	765 100%	510 100%	583 100%	489 100%	125 100%	233 100%	402 100%	1066 100%

Note: Multiple responses accepted

T1. Do you commute to work or school?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	821 47%	174 38%	124 40%	523 52%	428 47%	357 46%	135 26%	162 28%	362 74%	127 97%	141 60%	196 48%	447 42%
Yes	944 53%	283 62%	186 60%	475 48%	486 53%	414 54%	377 74%	422 72%	129 26%	4 3%	95 40%	209 52%	621 58%
Total	1766 100%	456 100%	311 100%	999 100%	914 100%	770 100%	513 100%	583 100%	491 100%	131 100%	236 100%	405 100%	1068 100%





T2. What is your main mode of travel to get to work / school (mode used for the longest distance)?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Walk or use a mobility device	78	47	12	19	41	36	45	24	7		5	4	67
	8%	17%	6%	4%	8%	9%	12%	6%	5%		6%	2%	11%
Bicycle	31	9	8	14	12	16	12	15	3		1	5	25
	3%	3%	4%	3%	2%	4%	3%	3%	2%		1%	2%	4%
Public transit (including bus or Access-A-Bus)	125	32	27	65	71	41	68	38	18		24	36	61
	13%	11%	15%	14%	15%	10%	18%	9%	14%		25%	17%	10%
Ferry	12	4	5	3	7	4		11	1			2	10
	1%	1%	3%	1%	1%	1%		3%	1%			1%	2%
Taxi	2			2	2			1	1				2
	0%			0%	0%			0%	0%				0%
Drive myself by car, truck, van, or motorcycle	662	179	129	355	334	305	233	323	96	3	63	154	433
	70%	63%	69%	75%	69%	74%	62%	77%	75%	65%	67%	74%	70%
Am a passenger in a car, truck, van, or on a motorcycle	22	11		12	12	8	12	7	1	1		7	15
	2%	4%		2%	2%	2%	3%	2%	1%	17%		3%	2%
Airplane	5	2		3	3	1	2	2	1		1	2	2
	0%	1%		1%	1%	0%	1%	0%	1%		1%	1%	0%
Other	7		4	3	3	3	4	1	1	1	1		6
	1%		2%	1%	1%	1%	1%	0%	1%	18%	1%		1%
Total	943	283	186	474	484	414	377	422	128	4	94	209	620
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T3. If you use more than one mode of travel to get to work / school, what is the second option you use?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
I don't use a second mode to travel	484	122	85	277	249	216	158	243	74	3	52	124	297
	51%	43%	46%	58%	51%	52%	42%	58%	58%	65%	55%	59%	48%
Walk or use a mobility device	103	38	23	43	61	36	58	35	9		7	21	74
	11%	13%	12%	9%	13%	9%	15%	8%	7%		8%	10%	12%
Bicycle	53	17	15	22	31	21	25	22	7		3	8	42
	6%	6%	8%	5%	6%	5%	7%	5%	5%		3%	4%	7%
Public transit (including bus or Access-A-Bus)	122	47	27	49	58	57	47	53	18	1	7	18	97
	13%	17%	14%	10%	12%	14%	13%	13%	14%	18%	8%	9%	16%
Ferry	19	3	4	12	10	8	8	9	3		1	3	15
	2%	1%	2%	3%	2%	2%	2%	2%	2%		1%	1%	2%
Rural transit (e.g. MusGo Rider)	1			1		1		1					1
	0%			0%		0%		0%					0%
Taxi	21	5	6	10	15	4	14	4	3		8	3	9
	2%	2%	3%	2%	3%	1%	4%	1%	2%		8%	2%	1%
Drive myself by car, truck, van, or motorcycle	59	22	10	27	24	31	29	20	8		4	10	43
	6%	8%	5%	6%	5%	8%	8%	5%	7%		4%	5%	7%
Am a passenger in a car, truck, van, or on a motorcycle	70	26	14	30	32	34	31	32	6		6	20	40
	7%	9%	8%	6%	7%	8%	8%	8%	5%		6%	10%	6%
Other	11	3	3	4	4	6	6	4		1	5	1	3
	1%	1%	2%	1%	1%	2%	2%	1%		18%	5%	1%	1%
Total	943	283	186	474	484	414	377	422	128	4	94	209	620
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T4. What is your typical commute time from home to work / school?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
15 minutes or less	288	93	53	143	168	116	138	112	37	1	27	51	206
	31%	33%	28%	30%	35%	28%	37%	27%	29%	18%	29%	25%	33%
16 to 30 minutes	385	119	61	205	186	179	146	176	54	1	38	95	248
	41%	42%	33%	43%	38%	43%	39%	42%	42%	35%	40%	45%	40%
31 to 45 minutes	185	42	53	90	91	83	62	94	24	1	22	37	120
	20%	15%	28%	19%	19%	20%	17%	22%	19%	30%	23%	18%	19%
45 to 60 minutes	58	19	16	22	29	23	21	26	9		3	19	31
	6%	7%	9%	5%	6%	6%	5%	6%	7%		3%	9%	5%
More than an hour	29	10	3	16	12	13	10	13	5	1	4	7	16
	3%	4%	2%	3%	2%	3%	3%	3%	4%	18%	4%	3%	3%
Total	944	283	186	475	486	414	377	422	129	4	95	209	621
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T5. How many vehicles (including cars, trucks, SUVs, motorcycles) does your household own?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
None	183	55	32	96	109	56	64	50	45	16	41	39	99
	10%	12%	10%	10%	12%	7%	12%	8%	9%	12%	17%	10%	9%
One	831	252	136	443	443	355	282	233	225	73	115	170	516
	47%	55%	44%	44%	49%	46%	55%	40%	46%	56%	49%	42%	48%
Two	585	127	119	339	287	276	140	233	163	33	60	142	368
	33%	28%	38%	34%	31%	36%	27%	40%	33%	25%	26%	35%	34%
Three	115	16	16	83	50	59	16	48	42	6	11	36	64
	7%	3%	5%	8%	6%	8%	3%	8%	9%	5%	5%	9%	6%
Four	35	5	5	25	17	16	11	12	9	2	6	13	15
	2%	1%	2%	3%	2%	2%	2%	2%	2%	2%	3%	3%	1%
More than four	15	2	2	11	6	8		8	7		2	6	6
	1%	0%	1%	1%	1%	1%		1%	1%		1%	2%	1%
Total	1764	456	311	997	912	770	513	583	490	130	235	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T6. How many vehicles (including cars, trucks, SUVs, motorcycles) does your household use for commuting to work or school?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
None	673	151	87	435	333	299	117	122	287	114	113	156	377
	38%	33%	28%	44%	36%	39%	23%	21%	58%	88%	48%	38%	35%
One	744	226	147	371	396	321	298	268	155	14	88	154	482
	42%	50%	47%	37%	43%	42%	58%	46%	32%	11%	37%	38%	45%
Two	310	77	71	162	168	131	93	166	42	3	29	82	192
	18%	17%	23%	16%	18%	17%	18%	29%	9%	2%	12%	20%	18%
Three	29	1	5	23	12	15	4	21	4		4	10	14
	2%	0%	2%	2%	1%	2%	1%	4%	1%		2%	2%	1%
Four	7	1		6	3	3		4	2		1	3	2
	0%	0%		1%	0%	0%		1%	0%		1%	1%	0%
More than four	1			1		1		1					1
	0%			0%		0%		0%					0%
Total	1764	456	311	997	912	770	513	583	490	130	235	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T7. How many bicycles does your household own?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
None	852	215	130	507	461	359	265	198	264	103	151	210	461
	48%	47%	42%	51%	50%	47%	52%	34%	54%	79%	64%	52%	43%
One	319	97	53	169	166	138	111	101	83	14	38	65	209
	18%	21%	17%	17%	18%	18%	22%	17%	17%	11%	16%	16%	20%
Two	318	84	54	180	162	137	90	113	93	11	27	68	213
	18%	18%	18%	18%	18%	18%	18%	19%	19%	9%	11%	17%	20%
Three	123	21	37	64	58	56	23	67	28	2	14	33	71
	7%	5%	12%	6%	6%	7%	4%	12%	6%	2%	6%	8%	7%
Four	93	25	20	48	42	48	15	63	15		3	20	67
	5%	5%	7%	5%	5%	6%	3%	11%	3%		1%	5%	6%
More than four	61	15	16	30	25	34	8	42	9		3	9	47
	3%	3%	5%	3%	3%	4%	2%	7%	2%		1%	2%	4%
Total	1766	456	311	999	914	770	513	583	491	131	236	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T8. How many people in your household use bicycles for commuting to work or school?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
None	1581	397	261	923	804	703	449	489	467	130	225	376	926
	90%	87%	84%	92%	88%	91%	88%	84%	95%	99%	95%	93%	87%
One	140	40	40	60	83	51	47	69	22	1	10	24	104
	8%	9%	13%	6%	9%	7%	9%	12%	4%	1%	4%	6%	10%
Two	41	18	8	15	23	16	16	22	2	1	1	6	34
	2%	4%	3%	2%	2%	2%	3%	4%	0%	1%	1%	1%	3%
Three	4	1	1	1	4			4					4
	0%	0%	0%	0%	0%			1%					0%
Total	1766	456	311	999	914	770	513	583	491	131	236	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T9_A. Please indicate which most accurately reflects your feeling of safety when using the mode of transportation below to travel throughout the municipality: Walking.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very unsafe	60	21	12	27	33	23	25	21	11	3	9	16	34
	4%	5%	4%	3%	4%	3%	5%	4%	2%	2%	4%	4%	3%
Somewhat unsafe	190	58	42	90	107	64	66	77	36	5	26	51	106
	11%	13%	14%	9%	12%	9%	13%	13%	8%	4%	12%	13%	10%
Reasonably safe	968	230	175	564	519	410	279	320	283	63	126	231	580
	57%	52%	57%	59%	59%	55%	56%	56%	60%	55%	58%	60%	55%
Very safe	486	137	76	273	222	249	133	158	140	43	55	87	333
	29%	31%	25%	29%	25%	33%	26%	27%	30%	38%	25%	23%	32%
Total	1704	445	306	953	880	746	502	576	471	114	216	384	1054
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T9_B. Please indicate which most accurately reflects your feeling of safety when using the mode of transportation below to travel throughout the municipality: Bicycling.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very unsafe	253	78	50	125	142	87	92	108	42	3	17	56	172
	23%	24%	23%	23%	27%	18%	26%	25%	17%	12%	16%	24%	24%
Somewhat unsafe	404	105	97	202	208	179	121	161	103	9	42	82	273
	37%	33%	45%	37%	39%	36%	34%	38%	42%	32%	40%	35%	38%
Reasonably safe	364	119	55	190	160	187	121	132	91	14	40	85	230
	33%	37%	25%	35%	30%	38%	34%	31%	37%	51%	38%	36%	32%
Very safe	67	21	15	31	25	42	25	27	12	1	7	10	48
	6%	6%	7%	6%	5%	8%	7%	6%	5%	5%	6%	4%	7%
Total	1088	323	218	547	535	495	360	428	247	29	106	233	723
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T9_C. Please indicate which most accurately reflects your feeling of safety when using the mode of transportation below to travel throughout the municipality: Using public transit.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very unsafe	22	7	7	8	14	6	10	7	4		2	12	8
	2%	2%	3%	1%	2%	1%	2%	1%	1%		1%	4%	1%
Somewhat unsafe	172	60	33	79	100	54	90	50	26	3	25	35	109
	13%	17%	12%	11%	14%	9%	20%	10%	8%	6%	16%	12%	13%
Reasonably safe	840	223	169	447	456	353	261	327	212	28	94	176	552
	63%	62%	64%	63%	65%	61%	59%	67%	65%	52%	59%	61%	64%
Very safe	301	69	55	178	128	162	83	106	84	22	37	63	192
	23%	19%	21%	25%	18%	28%	19%	22%	26%	42%	24%	22%	22%
Total	1335	359	264	713	698	575	444	490	326	54	159	286	861
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T9_D. Please indicate which most accurately reflects your feeling of safety when using the mode of transportation below to travel throughout the municipality: Using rural transit.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very unsafe	15	10	3	3	6	9	10	4	1		2	4	8
	3%	6%	3%	1%	2%	4%	5%	2%	1%		3%	3%	3%
Somewhat unsafe	89	38	16	35	59	24	61	22	5	1	13	19	55
	17%	23%	16%	14%	24%	10%	28%	11%	6%	10%	16%	15%	19%
Reasonably safe	308	95	67	146	143	154	113	131	53	7	50	81	167
	60%	58%	63%	60%	57%	63%	52%	69%	60%	52%	61%	63%	58%
Very safe	100	22	20	58	42	55	31	34	29	5	16	23	57
	20%	14%	19%	24%	17%	23%	14%	18%	33%	37%	20%	18%	20%
Total	512	165	106	242	249	243	216	190	89	13	82	128	288
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T9_E. Please indicate which most accurately reflects your feeling of safety when using the mode of transportation below to travel throughout the municipality: Using a taxi.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very unsafe	96	27	24	44	65	22	57	28	9	1	10	21	62
	8%	8%	10%	6%	10%	4%	14%	6%	3%	1%	6%	8%	8%
Somewhat unsafe	264	77	58	129	159	90	121	94	42	4	29	51	183
	21%	23%	24%	19%	23%	17%	29%	20%	13%	8%	18%	19%	22%
Reasonably safe	737	186	131	419	386	322	199	284	207	33	97	161	467
	58%	55%	53%	60%	57%	60%	47%	61%	65%	64%	61%	59%	57%
Very safe	181	46	32	103	70	106	43	59	61	13	23	38	112
	14%	14%	13%	15%	10%	20%	10%	13%	19%	26%	15%	14%	14%
Total	1278	336	246	696	679	539	421	465	319	51	158	270	824
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T9_F. Please indicate which most accurately reflects your feeling of safety when using the mode of transportation below to travel throughout the municipality: Driving a car.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very unsafe	13	6	1	6	7	6	6	2	4		3	3	6
	1%	1%	0%	1%	1%	1%	1%	0%	1%		2%	1%	1%
Somewhat unsafe	115	37	36	41	51	56	50	42	18	2	13	35	63
	7%	9%	13%	4%	6%	8%	10%	8%	4%	2%	7%	9%	6%
Reasonably safe	1001	260	169	572	525	427	282	340	272	80	118	235	618
	61%	61%	58%	62%	63%	58%	59%	61%	61%	68%	60%	62%	61%
Very safe	510	120	84	306	248	246	140	169	154	36	62	107	322
	31%	28%	29%	33%	30%	33%	29%	31%	34%	30%	32%	28%	32%
Total	1639	424	290	925	831	734	477	555	448	117	197	380	1010
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T9_G. Please indicate which most accurately reflects your feeling of safety when using the mode of transportation below to travel throughout the municipality: Driving a motorcycle.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very unsafe	89	32	24	33	49	36	35	36	13	2	6	23	58
	18%	23%	22%	13%	21%	14%	18%	18%	14%	20%	11%	16%	20%
Somewhat unsafe	155	39	33	82	81	63	66	57	28	2	19	38	97
	31%	28%	30%	32%	34%	25%	34%	29%	30%	20%	32%	26%	33%
Reasonably safe	205	59	38	108	88	111	71	86	41	5	29	64	106
	41%	42%	34%	43%	37%	45%	36%	43%	44%	47%	49%	44%	36%
Very safe	58	9	17	32	20	37	25	20	12	1	5	20	30
	11%	7%	15%	12%	8%	15%	13%	10%	12%	13%	9%	14%	10%
Total	506	140	112	255	238	247	197	199	94	11	60	144	291
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T10_A. Would you consider using an alternative mode of transportation as your primary mode to commute if it was safer? Walking.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	711	168	128	414	364	318	200	291	179	34	103	167	429
	54%	47%	54%	58%	52%	57%	49%	62%	53%	47%	59%	59%	52%
Yes	601	192	110	300	335	238	208	181	157	39	72	118	392
	46%	53%	46%	42%	48%	43%	51%	38%	47%	53%	41%	41%	48%
Total	1312	361	238	714	699	556	408	472	335	73	175	284	821
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T10_B. Would you consider using an alternative mode of transportation as your primary mode to commute if it was safer? Bicycling.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	767	169	129	469	402	334	202	283	213	58	118	189	445
	58%	46%	52%	67%	58%	59%	47%	58%	68%	83%	71%	67%	53%
Yes	549	196	118	235	288	232	224	202	98	12	49	94	393
	42%	54%	48%	33%	42%	41%	53%	42%	32%	17%	29%	33%	47%
Total	1316	365	247	704	690	566	427	486	311	70	167	283	838
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T10_C. Would you consider using an alternative mode of transportation as your primary mode to commute if it was safer? Using public transit.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	649	157	119	373	328	296	200	252	156	32	92	161	383
	52%	45%	52%	55%	50%	55%	51%	55%	51%	46%	58%	58%	48%
Yes	604	191	109	304	328	247	195	207	152	38	68	117	407
	48%	55%	48%	45%	50%	45%	49%	45%	49%	54%	42%	42%	52%
Total	1253	348	228	677	656	543	396	459	308	70	160	278	789
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T10_D. Would you consider using an alternative mode of transportation as your primary mode to commute if it was safer? Using rural transit.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	699	161	132	405	349	320	219	270	164	36	97	171	416
	76%	62%	78%	81%	74%	77%	71%	77%	80%	75%	76%	78%	74%
Yes	226	97	37	93	122	95	88	81	42	12	30	48	145
	24%	38%	22%	19%	26%	23%	29%	23%	20%	25%	24%	22%	26%
Total	925	258	169	498	471	415	307	351	206	48	127	219	562
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





T10_E. Would you consider using an alternative mode of transportation as your primary mode to commute if it was safer? Using a taxi.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	887	234	183	470	463	386	278	367	201	33	109	193	568
	75%	72%	82%	74%	74%	76%	73%	83%	71%	49%	70%	73%	77%
Yes	299	93	40	166	165	125	103	75	82	35	47	71	173
	25%	28%	18%	26%	26%	24%	27%	17%	29%	51%	30%	27%	23%
Total	1186	327	224	636	628	511	381	441	282	68	157	264	740
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T10_F. Would you consider using an alternative mode of transportation as your primary mode to commute if it was safer? Driving a car.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	454	122	90	243	208	219	131	171	119	27	62	93	292
	37%	35%	41%	36%	32%	40%	34%	39%	37%	34%	36%	32%	39%
Yes	789	227	128	434	441	327	254	264	206	53	110	199	463
	63%	65%	59%	64%	68%	60%	66%	61%	63%	66%	64%	68%	61%
Total	1244	350	217	677	649	546	384	435	324	81	172	291	755
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T10_G. Would you consider using an alternative mode of transportation as your primary mode to commute if it was safer? Driving a motorcycle.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	879	233	165	481	488	353	267	328	218	50	119	173	573
	84%	78%	85%	87%	88%	79%	77%	84%	90%	96%	87%	74%	87%
Yes	170	67	28	75	65	97	81	61	25	2	18	60	88
	16%	22%	15%	13%	12%	21%	23%	16%	10%	4%	13%	26%	13%
Total	1049	300	193	556	553	449	348	389	243	52	138	233	662
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





T11. Have you used Halifax Transit (bus, ferry, Access-A-Bus) in the past 12 months?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	963	206	168	590	499	423	226	325	294	87	141	239	546
	55%	45%	54%	59%	55%	55%	44%	56%	60%	67%	60%	59%	51%
Yes	800	250	142	407	413	346	286	259	195	43	94	165	522
	45%	55%	46%	41%	45%	45%	56%	44%	40%	33%	40%	41%	49%
Total	1763	456	309	997	912	769	513	583	490	130	235	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T12. How frequently do you use Halifax Transit?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
5 or more days a week	95	28	20	47	57	29	51	25	17	1	19	19	56
	12%	11%	14%	11%	14%	8%	18%	10%	9%	2%	21%	11%	11%
3 - 4 days a week	66	16	14	36	32	30	23	27	15	2	10	10	42
	8%	7%	10%	9%	8%	9%	8%	10%	7%	5%	11%	6%	8%
1 - 2 days a week	84	35	10	39	44	34	35	29	13	3	8	22	54
	11%	14%	7%	10%	11%	10%	12%	11%	6%	8%	8%	13%	10%
1 - 2 days a month	135	52	20	63	68	59	58	35	30	7	15	25	92
	17%	21%	14%	15%	16%	17%	20%	14%	15%	16%	16%	15%	18%
Several times a year or less	418	119	77	222	212	193	120	142	121	30	41	89	278
	52%	47%	55%	55%	51%	56%	42%	55%	62%	69%	44%	54%	53%
Total	799	250	142	407	412	346	286	259	195	43	93	165	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T13. What would encourage you to use public transit services more often than you do now?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Nothing – I don't plan to use transit	383	85	45	253	195	170	87	109	132	39	64	111	193
	22%	19%	14%	25%	21%	22%	17%	19%	27%	30%	27%	27%	18%
More frequent service / weekends / holidays / longer hours	478	146	98	234	263	182	204	169	85	11	37	86	348
	27%	32%	32%	23%	29%	24%	40%	29%	17%	9%	16%	21%	33%
Shorter travel time / faster / dedicated bus lane	394	118	88	188	210	159	179	138	65	5	35	70	282
	22%	26%	28%	19%	23%	21%	35%	24%	13%	4%	15%	17%	26%
More reliable service / on time	363	108	88	167	201	142	187	120	48	6	32	57	273
	21%	24%	28%	17%	22%	18%	37%	21%	10%	5%	14%	14%	26%
More fare payment options (like macpass, smartphone, oyster card)	262	91	61	110	136	111	134	94	29	2	22	43	194
	15%	20%	20%	11%	15%	14%	26%	16%	6%	2%	9%	11%	18%
Improved access / info to schedule information	134	47	25	61	72	58	62	40	27	4	13	25	94
	8%	10%	8%	6%	8%	7%	12%	7%	5%	3%	6%	6%	9%
More direct routes / Hub & Spoke / not just to downtown	504	146	121	237	263	211	222	181	86	9	47	94	354
	29%	32%	39%	24%	29%	27%	43%	31%	18%	7%	20%	23%	33%
Fewer transfers	257	72	70	115	136	97	126	78	42	7	19	46	184
	15%	16%	23%	12%	15%	13%	24%	13%	9%	5%	8%	11%	17%
Additional bus shelters	180	58	52	69	95	72	93	51	31	3	28	46	100
	10%	13%	17%	7%	10%	9%	18%	9%	6%	3%	12%	11%	9%
Additional Park & Ride lots	106	33	26	47	52	51	40	40	22	3	5	24	72
	6%	7%	8%	5%	6%	7%	8%	7%	4%	2%	2%	6%	7%
Added service to rural areas	218	80	51	87	110	98	84	89	36	6	16	57	142
	12%	17%	17%	9%	12%	13%	16%	15%	7%	5%	7%	14%	13%
Stops closer to home or work or daycare	248	75	59	114	125	110	111	76	48	7	25	51	167
	14%	16%	19%	11%	14%	14%	22%	13%	10%	5%	11%	12%	16%
Increased safety on transit vehicles / at transit facilities / transit police	125	47	21	58	74	42	60	37	22	6	12	28	84
	7%	10%	7%	6%	8%	6%	12%	6%	5%	4%	5%	7%	8%
More routes – transit service in my area / availability	37	3	3	30	18	17	8	11	13	3	7	9	19
	2%	1%	1%	3%	2%	2%	2%	2%	3%	2%	3%	2%	2%



T13. What would encourage you to use public transit services more often than you do now?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Restart – Access-a-bus	3		2	1	1	2		1	2		1	1	1
	0%		1%	0%	0%	0%		0%	0%		1%	0%	0%
Comfort & cleanliness	10		3	7	5	5	2	4	4		1	2	7
	1%		1%	1%	1%	1%	0%	1%	1%		0%	0%	1%
Affordable / free	12	4	2	6	4	8	6	4	1		1	5	7
	1%	1%	1%	1%	0%	1%	1%	1%	0%		0%	1%	1%
Rail service or ferry connections / electric	12	2	6	4	7	3	2	10	1		2	2	8
	1%	0%	2%	0%	1%	0%	0%	2%	0%		1%	1%	1%
COVID over / risk lower	50	7	14	29	34	13	6	25	14	3	3	9	38
	3%	2%	5%	3%	4%	2%	1%	4%	3%	3%	1%	2%	4%
Other	12		2	10	7	5	4	2	4	2	7	1	5
	1%		1%	1%	1%	1%	1%	0%	1%	2%	3%	0%	0%
Not applicable	260	50	43	166	116	129	45	60	99	41	54	69	117
	15%	11%	14%	17%	13%	17%	9%	10%	20%	32%	23%	17%	11%
Nothing – happy with current services	221	64	27	130	116	101	47	79	70	19	35	44	137
	13%	14%	9%	13%	13%	13%	9%	14%	14%	15%	15%	11%	13%
Total	1763	456	311	996	912	770	513	583	490	130	235	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



T14. What would encourage you to bicycle more often than you do now?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Nothing – I don't plan to cycle	888	183	134	570	494	360	230	230	293	105	163	229	459
	50%	40%	43%	57%	54%	47%	45%	39%	60%	81%	70%	57%	43%
More protected and physically separated bike lanes	562	183	130	249	292	237	210	224	107	13	31	107	413
	32%	40%	42%	25%	32%	31%	41%	38%	22%	10%	13%	26%	39%
More maps, directions, and information about cycling in HRM	154	68	31	56	85	56	57	63	27	5	7	31	115
	9%	15%	10%	6%	9%	7%	11%	11%	6%	4%	3%	8%	11%
A more continuous and connected bicycle network	461	154	114	193	215	216	177	183	83	11	18	80	357
	26%	34%	37%	19%	24%	28%	35%	31%	17%	9%	8%	20%	33%
More indoor bicycle parking / safe place to park	159	55	34	70	74	71	72	60	20	3	6	43	108
	9%	12%	11%	7%	8%	9%	14%	10%	4%	3%	2%	11%	10%
More shower / changing facilities at work	158	62	39	56	80	73	76	69	11	1	9	32	115
	9%	14%	13%	6%	9%	10%	15%	12%	2%	1%	4%	8%	11%
More training on safe cycling	99	40	21	37	54	35	43	37	12	3	7	26	63
	6%	9%	7%	4%	6%	5%	8%	6%	3%	2%	3%	6%	6%
Bike sharing programs	119	53	29	37	61	47	70	37	11	1	10	17	92
	7%	12%	9%	4%	7%	6%	14%	6%	2%	1%	4%	4%	9%
More driver education / sharing the road	17	8	2	7	10	4	8	4	3	1		1	15
	1%	2%	1%	1%	1%	1%	2%	1%	1%	1%		0%	1%
Increased recreational bike trails	6			6	4	1		2	3	1	1	2	3
	0%			1%	0%	0%		0%	1%	1%	0%	0%	0%
Impractical – distance from work / rural residents	5	1	2	1	5			4	1			2	3
	0%	0%	1%	0%	1%			1%	0%			0%	0%
Feeling safer	7		1	6	3	2		3	3		1	1	5
	0%		0%	1%	0%	0%		1%	1%		0%	0%	1%
Using sidewalks	6	2		4	3	3	2	2	1	1		2	4
	0%	0%		0%	0%	0%	0%	0%	0%	1%		1%	0%
Owning a bicycle / better bike	7	3	1	4	3	5	4		3	1	1		6
	0%	1%	0%	0%	0%	1%	1%		1%	1%	1%		1%



T14. What would encourage you to bicycle more often than you do now?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Other	32	7	14	11	14	14	10	14	5	1	4	8	20
	2%	2%	5%	1%	2%	2%	2%	2%	1%	1%	2%	2%	2%
Nothing – happy with current state	177	41	19	116	71	100	29	74	61	8	28	43	101
	10%	9%	6%	12%	8%	13%	6%	13%	13%	6%	12%	11%	9%
Total	1762	456	311	995	911	769	513	583	489	129	233	404	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

T15. The municipality is conducting a feasibility study on the use of photo enforcement for red light running and electronic speed detection to improve road safety. Would you support the implementation of this program / technology?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly do not support	234	66	35	133	76	145	91	83	48	4	30	59	141
	13%	15%	11%	13%	8%	19%	18%	14%	10%	3%	13%	15%	13%
Do not support	369	116	68	184	199	153	155	112	81	13	30	83	242
	21%	26%	22%	18%	22%	20%	30%	19%	16%	10%	13%	21%	23%
Support	652	164	114	374	373	249	170	225	184	55	96	140	396
	37%	36%	37%	38%	41%	32%	33%	38%	38%	42%	41%	35%	37%
Strongly support	509	110	93	306	266	223	97	164	176	60	78	123	289
	29%	24%	30%	31%	29%	29%	19%	28%	36%	46%	33%	30%	27%
Total	1764	456	311	997	913	770	513	583	490	131	234	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T16. How would you rate the overall condition of roads in the municipality?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very poor	71	24	12	35	39	25	25	24	20	1	9	28	33
	4%	5%	4%	4%	4%	3%	5%	4%	4%	1%	4%	7%	3%
Poor	263	64	42	157	138	108	89	82	64	18	45	67	141
	15%	14%	14%	16%	15%	14%	17%	14%	13%	13%	19%	17%	13%
Average	902	226	162	514	476	383	238	323	250	69	125	209	541
	51%	49%	52%	52%	52%	50%	46%	55%	51%	52%	53%	52%	51%
Good	467	121	78	269	231	224	138	138	137	40	51	94	304
	26%	26%	25%	27%	25%	29%	27%	24%	28%	31%	22%	23%	28%
Very good	61	22	17	23	29	30	23	16	19	4	5	7	48
	3%	5%	5%	2%	3%	4%	4%	3%	4%	3%	2%	2%	5%
Total	1765	456	311	998	914	770	513	583	490	131	235	404	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T17. How would you rate the condition of roads in your neighbourhood?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very poor	91	28	15	47	45	37	35	29	20	3	16	21	52
	5%	6%	5%	5%	5%	5%	7%	5%	4%	2%	7%	5%	5%
Poor	216	50	46	120	118	81	62	77	55	13	37	56	112
	12%	11%	15%	12%	13%	11%	12%	13%	11%	10%	16%	14%	11%
Average	648	160	112	376	360	258	170	229	190	46	103	154	376
	37%	35%	36%	38%	39%	34%	33%	39%	39%	35%	44%	38%	35%
Good	652	174	102	376	323	305	185	213	176	57	70	143	413
	37%	38%	33%	38%	35%	40%	36%	36%	36%	43%	29%	35%	39%
Very good	159	44	36	80	69	88	60	36	49	13	11	32	115
	9%	10%	12%	8%	8%	11%	12%	6%	10%	10%	4%	8%	11%
Total	1766	456	311	999	914	770	513	583	491	132	236	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





T18. How would you rate the overall condition of existing sidewalks / walkways in the municipality?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very poor	75	16	14	45	35	30	18	30	17	4	9	22	42
	4%	3%	5%	5%	4%	4%	4%	5%	3%	3%	4%	5%	4%
Poor	157	32	27	98	79	65	42	57	47	7	28	41	83
	9%	7%	9%	10%	9%	8%	8%	10%	10%	5%	12%	10%	8%
Average	742	171	135	436	417	289	189	251	219	61	99	186	434
	42%	38%	44%	44%	46%	38%	37%	43%	45%	48%	42%	46%	41%
Good	677	199	110	368	321	337	225	212	180	47	93	136	428
	38%	44%	36%	37%	35%	44%	44%	36%	37%	37%	40%	34%	40%
Very good	110	39	23	49	59	49	39	34	27	8	6	20	80
	6%	8%	7%	5%	6%	6%	8%	6%	6%	7%	3%	5%	8%
Total	1762	456	310	996	911	770	513	583	490	128	235	404	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T19. How would you rate the condition of existing sidewalks / walkways in your neighbourhood?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Very poor	55	14	12	29	28	17	25	15	8	3	8	17	28
	4%	3%	5%	4%	4%	3%	5%	3%	2%	3%	5%	6%	3%
Poor	135	33	28	75	74	54	50	54	26	5	24	30	79
	10%	8%	12%	10%	10%	9%	11%	12%	7%	5%	13%	10%	9%
Average	460	127	82	251	265	174	129	148	139	29	55	101	287
	33%	33%	34%	32%	36%	28%	28%	33%	37%	29%	30%	33%	32%
Good	592	165	85	342	297	278	196	183	153	48	83	125	372
	42%	42%	35%	44%	40%	45%	42%	41%	40%	49%	46%	41%	42%
Very good	173	52	34	87	81	88	62	42	54	13	12	34	120
	12%	13%	14%	11%	11%	14%	13%	10%	14%	13%	7%	11%	14%
Total	1415	390	240	785	744	610	461	442	380	99	181	306	886
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T20. Have you paid for on-street parking since the launch of the new parking technology in October 2020?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	962	231	158	572	493	423	264	289	283	95	164	271	487
	54%	51%	51%	57%	54%	55%	52%	50%	58%	72%	70%	67%	46%
Yes	803	225	152	426	421	347	248	294	208	36	72	134	581
	46%	49%	49%	43%	46%	45%	48%	50%	42%	28%	30%	33%	54%
Total	1766	456	311	999	914	770	513	583	491	131	236	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T21_A. Please select the response which most closely reflects your opinion on the following on-street parking statement: On-street parking close to my destination is easy to find.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	163	38	29	96	87	69	49	53	42	15	18	41	100
	13%	11%	13%	14%	13%	12%	12%	12%	13%	19%	13%	15%	12%
Disagree	403	104	73	226	229	160	148	110	105	31	52	86	258
	32%	29%	33%	32%	35%	28%	36%	25%	33%	40%	38%	32%	30%
Agree	572	166	91	315	266	279	162	220	150	29	60	116	383
	45%	47%	41%	45%	40%	49%	39%	50%	46%	37%	44%	44%	45%
Strongly agree	141	44	29	68	80	58	51	60	25	3	7	24	107
	11%	13%	13%	10%	12%	10%	12%	14%	8%	4%	5%	9%	13%
Total	1279	353	223	704	662	565	412	442	322	79	138	266	848
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T21_B. Please select the response which most closely reflects your opinion on the following on-street parking statement: The on-street pay stations are easy to use.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	216	41	27	147	102	100	37	53	83	33	26	52	132
	19%	13%	14%	25%	18%	20%	10%	14%	29%	45%	21%	25%	17%
Disagree	281	65	49	167	166	103	78	79	92	26	45	50	174
	25%	20%	25%	28%	29%	21%	22%	21%	32%	34%	37%	24%	23%
Agree	505	188	89	228	249	238	196	191	97	14	44	90	360
	45%	58%	46%	38%	44%	48%	55%	51%	34%	19%	35%	43%	48%
Strongly agree	113	28	28	56	53	55	43	50	17	1	8	16	86
	10%	9%	15%	9%	9%	11%	12%	13%	6%	2%	6%	8%	11%
Total	1114	322	193	599	569	496	354	373	290	74	123	209	752
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T21_C. Please select the response which most closely reflects your opinion on the following on-street parking statement: Pay stations are easy to find and close to my destination.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	126	31	14	81	66	51	27	32	42	19	18	35	71
	11%	10%	7%	13%	12%	10%	8%	8%	15%	29%	15%	16%	9%
Disagree	245	40	49	155	130	104	66	69	82	23	35	50	149
	22%	12%	24%	26%	23%	20%	18%	17%	29%	36%	29%	23%	20%
Agree	637	217	112	307	308	305	216	243	144	22	63	113	444
	57%	67%	55%	51%	55%	60%	61%	62%	50%	35%	52%	52%	59%
Strongly agree	117	33	28	56	61	50	47	49	18	1	5	17	94
	10%	10%	14%	9%	11%	10%	13%	12%	6%	1%	4%	8%	12%
Total	1125	321	204	599	565	510	356	393	286	65	120	215	759
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T21_D. Please select the response which most closely reflects your opinion on the following on-street parking statement: The ability to pay with coin is important to me.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	253	92	46	115	116	127	104	96	46	4	17	40	193
	19%	27%	21%	15%	17%	22%	27%	21%	13%	4%	12%	15%	23%
Disagree	298	97	56	146	148	138	94	114	74	11	20	55	219
	23%	28%	25%	19%	22%	24%	24%	25%	21%	13%	13%	20%	26%
Agree	488	97	79	312	265	202	124	159	151	39	68	116	280
	37%	28%	35%	42%	39%	34%	32%	34%	43%	46%	46%	42%	33%
Strongly agree	280	56	44	179	146	119	70	93	78	31	44	65	163
	21%	17%	20%	24%	22%	20%	18%	20%	22%	36%	30%	23%	19%
Total	1319	341	226	752	675	586	393	462	348	84	149	276	855
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T21_E. Please select the response which most closely reflects your opinion on the following on-street parking statement: I appreciate the different payment methods available (coin/credit/debit).

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	40	13	5	22	18	23	10	12	12	2	3	12	24
	3%	3%	2%	3%	2%	4%	2%	3%	3%	3%	2%	4%	3%
Disagree	51	9	6	36	18	25	4	20	17	9	8	6	34
	4%	2%	3%	5%	3%	4%	1%	4%	5%	11%	5%	2%	4%
Agree	820	216	147	456	412	374	227	290	229	56	96	181	514
	59%	58%	61%	60%	58%	61%	54%	60%	64%	68%	64%	62%	57%
Strongly agree	470	137	82	250	260	195	182	165	102	15	43	91	329
	34%	37%	34%	33%	37%	32%	43%	34%	28%	18%	29%	31%	36%
Total	1381	376	240	765	708	616	423	487	360	82	150	290	902
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T21_F. Please select the response which most closely reflects your opinion on the following on-street parking statement: The HotSpot Mobile App is a convenient way to pay for parking.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	184	40	34	110	91	87	50	71	41	15	25	33	121
	20%	14%	22%	23%	20%	21%	15%	21%	22%	38%	30%	20%	19%
Disagree	152	52	18	82	71	71	60	38	41	10	18	28	99
	17%	18%	11%	17%	15%	17%	19%	11%	21%	24%	22%	17%	16%
Agree	304	105	54	145	150	137	105	118	61	11	29	62	201
	33%	37%	35%	31%	33%	33%	33%	35%	32%	27%	35%	38%	32%
Strongly agree	270	88	49	133	149	113	107	110	48	4	11	38	217
	30%	31%	32%	28%	32%	28%	33%	33%	25%	11%	13%	24%	34%
Total	910	284	154	471	461	408	321	337	191	40	84	161	638
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T21_G. Please select the response which most closely reflects your opinion on the following on-street parking statement: On-street paid parking is priced affordably.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	189	55	34	100	90	86	74	59	42	9	27	50	109
	16%	17%	16%	15%	15%	16%	20%	14%	14%	13%	20%	21%	14%
Disagree	319	73	61	184	180	130	107	106	81	17	38	74	197
	27%	23%	29%	28%	29%	24%	29%	25%	27%	23%	28%	30%	25%
Agree	558	159	94	306	279	252	139	210	157	43	62	101	379
	47%	49%	44%	46%	46%	47%	37%	50%	52%	59%	46%	42%	48%
Strongly agree	129	37	22	69	61	63	54	46	24	3	8	18	103
	11%	12%	10%	11%	10%	12%	14%	11%	8%	5%	6%	7%	13%
Total	1195	325	211	658	610	531	374	422	303	73	136	242	788
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T22. Do you or someone you travel with make use of on-street accessible parking?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	1567	397	285	886	803	694	455	527	438	109	206	358	953
	89%	87%	92%	89%	88%	90%	89%	90%	89%	83%	87%	88%	89%
Yes	197	59	26	111	110	75	58	57	52	22	30	47	114
	11%	13%	8%	11%	12%	10%	11%	10%	11%	17%	13%	12%	11%
Total	1764	456	311	997	913	770	513	583	490	130	236	405	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T23_A. Please select the response which most closely reflects your opinion on the following accessible parking statement: Accessible parking is easy to find / is clearly marked.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	21	9	4	8	13	6	10	5	4	1	1	5	15
	11%	16%	18%	7%	12%	9%	19%	9%	8%	3%	4%	11%	14%
Disagree	40	8	7	24	23	16	12	11	7	7	8	4	26
	22%	15%	35%	23%	21%	24%	23%	21%	15%	33%	27%	9%	24%
Agree	101	30	7	64	58	41	21	31	34	11	17	30	53
	55%	53%	34%	61%	54%	60%	39%	60%	68%	53%	58%	72%	49%
Strongly agree	22	9	3	10	13	4	10	5	4	2	3	3	15
	12%	16%	12%	9%	12%	7%	19%	9%	9%	10%	11%	8%	14%
Total	183	57	21	105	108	67	53	52	50	21	30	41	109
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T23_B. Please select the response which most closely reflects your opinion on the following accessible parking statement: There are enough accessible parking spaces on the street.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	35	12	6	17	19	14	19	6	7	2	5	11	19
	19%	22%	29%	16%	18%	23%	35%	11%	15%	11%	17%	28%	18%
Disagree	84	22	12	50	54	28	18	29	21	13	12	17	53
	47%	41%	58%	48%	50%	44%	34%	59%	42%	62%	43%	43%	50%
Agree	51	16	2	33	29	19	12	12	19	4	10	11	27
	28%	30%	9%	31%	27%	30%	23%	25%	39%	21%	33%	27%	25%
Strongly agree	10	4	1	5	5	3	4	2	2	1	2	1	7
	5%	7%	3%	5%	5%	4%	8%	5%	4%	7%	7%	2%	7%
Total	179	55	20	104	108	63	53	50	49	20	28	40	106
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T23_C. Please select the response which most closely reflects your opinion on the following accessible parking statement: Accessible parking spaces are designed in a way that accommodates my needs.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	18	6	5	7	14	3	8	5	4		3	3	12
	11%	13%	24%	8%	15%	5%	20%	11%	9%		9%	9%	13%
Disagree	24	6	3	15	14	10	6	6	5	6	1	7	16
	16%	13%	18%	17%	15%	18%	15%	13%	11%	34%	5%	20%	18%
Agree	96	24	9	64	58	36	18	31	32	10	23	20	50
	62%	51%	45%	70%	61%	66%	45%	68%	72%	55%	82%	59%	55%
Strongly agree	18	11	3	5	8	6	8	4	4	2	1	4	13
	11%	23%	14%	5%	8%	11%	20%	8%	9%	11%	5%	11%	14%
Total	156	46	19	91	94	55	41	46	45	19	28	34	91
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T23_D. Please select the response which most closely reflects your opinion on the following accessible parking statement: There are accessible parking spaces located near destinations I wish to visit.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	21	8	5	7	15	5	10	6	3	1	1	4	15
	13%	16%	26%	8%	15%	8%	21%	12%	7%	4%	5%	12%	16%
Disagree	41	12	7	22	18	21	12	10	9	9	9	8	23
	25%	25%	33%	23%	19%	35%	25%	22%	19%	50%	32%	21%	24%
Agree	92	24	7	61	60	30	23	26	32	7	15	23	50
	55%	48%	32%	63%	62%	49%	46%	55%	69%	38%	55%	62%	52%
Strongly agree	13	5	2	6	4	5	4	5	3	1	3	2	8
	8%	11%	9%	6%	4%	8%	8%	11%	5%	8%	9%	5%	9%
Total	166	50	21	96	97	61	49	46	46	18	28	37	97
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T23_E. Please select the response which most closely reflects your opinion on the following accessible parking statement: Accessible parking spaces are adequately enforced.

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Strongly disagree	28	11	6	11	18	7	10	8	8	1	2	6	20
	20%	25%	40%	14%	22%	15%	23%	22%	22%	4%	8%	21%	24%
Disagree	28	4	1	23	16	9	4	8	8	5	6	8	12
	20%	9%	9%	28%	19%	19%	9%	22%	22%	30%	25%	26%	14%
Agree	66	19	7	40	41	25	21	18	17	9	13	11	41
	47%	44%	46%	49%	48%	54%	46%	49%	49%	57%	55%	36%	50%
Strongly agree	18	9	1	7	10	5	10	2	3	1	3	5	10
	13%	22%	4%	9%	11%	11%	23%	7%	7%	9%	12%	17%	12%
Total	139	42	16	81	85	47	45	38	35	16	23	30	82
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



F1. In your opinion, what are the top three (3) issues facing the municipality over the next five (5) years that you feel the municipality should invest greater resources? Ranked Top 3

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
None / no opinion	27	4	4	18	18	8	2	9	11	4	6	5	13
	2%	1%	1%	2%	2%	1%	0%	2%	2%	3%	3%	1%	1%
Transportation infrastructure / traffic – congestion, management, flow	160	30	35	96	72	84	33	60	49	15	23	47	86
	9%	7%	12%	10%	8%	11%	7%	11%	10%	12%	10%	12%	8%
Taxes / tax rate	53	12	6	35	16	32	8	16	24	1	9	9	32
	3%	3%	2%	4%	2%	4%	2%	3%	5%	1%	4%	2%	3%
Employment / unemployment / jobs / wages	55	19	10	27	33	20	23	20	10	1	12	12	30
	3%	4%	3%	3%	4%	3%	5%	4%	2%	1%	6%	3%	3%
Transit – improvement, routes, price, access, encourage use, etc.	168	47	31	90	95	63	51	60	43	12	19	30	116
	10%	11%	10%	9%	11%	8%	10%	11%	9%	10%	9%	8%	11%
Urban sprawl / urban planning / planning for growth	35	6	8	21	10	20	6	12	12	1	4	8	21
	2%	1%	3%	2%	1%	3%	1%	2%	3%	1%	2%	2%	2%
Infrastructure renewal / aging infrastructure – maintain, invest in	87	15	18	55	35	49	21	21	36	5	6	19	58
	5%	3%	6%	6%	4%	7%	4%	4%	8%	4%	3%	5%	6%
Road infrastructure – road conditions / sidewalks / snow removal	179	41	22	116	92	82	37	44	74	21	37	50	86
	11%	10%	7%	12%	11%	11%	7%	8%	16%	17%	17%	13%	8%
Downtown development / waterfront	12	1	1	10	4	8	2	4	4	3	3	1	8
	1%	0%	0%	1%	0%	1%	0%	1%	1%	2%	1%	0%	1%
Crime / policing / drugs	96	18	11	66	42	50	19	28	33	12	20	28	45
	6%	4%	4%	7%	5%	7%	4%	5%	7%	10%	9%	7%	4%
Economic growth / small business growth / development / support	51	10	9	32	25	24	12	20	16	2	7	7	35
	3%	2%	3%	3%	3%	3%	2%	3%	3%	2%	3%	2%	3%
Youth / young professional retention	7	5	1	1	6	1	4	2	1		1		6
	0%	1%	0%	0%	1%	0%	1%	0%	0%		0%		1%





F1. In your opinion, what are the top three (3) issues facing the municipality over the next five (5) years that you feel the municipality should invest greater resources? Ranked Top 3

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Size of municipality / expenditures / salaries / debt	68	15	9	44	18	48	12	25	26	3	4	20	42
	4%	3%	3%	5%	2%	6%	3%	4%	6%	2%	2%	5%	4%
Cost of living – affordability / economy / inflation	69	22	15	32	28	39	23	29	15	1	13	14	39
	4%	5%	5%	3%	3%	5%	5%	5%	3%	1%	6%	4%	4%
Environment / environmental sustainability – green belting / sustainability / green space	251	68	36	147	138	100	74	83	70	16	30	52	160
	15%	16%	12%	15%	16%	13%	15%	15%	15%	13%	13%	14%	15%
Waste management – garbage / recycling	33	8	5	20	14	18	4	15	13	1	2	10	20
	2%	2%	2%	2%	2%	2%	1%	3%	3%	1%	1%	3%	2%
Parking / winter parking	97	32	12	53	49	46	35	23	24	12	16	24	54
	6%	7%	4%	5%	6%	6%	7%	4%	5%	10%	7%	6%	5%
Development process – better planning, more consulting / reporting	35	8	8	19	14	19	4	14	9	4	3	10	20
	2%	2%	3%	2%	2%	3%	1%	3%	2%	3%	1%	3%	2%
Affordable housing / rent control	623	163	119	341	371	217	219	187	168	37	67	145	395
	37%	37%	40%	35%	42%	29%	44%	33%	36%	30%	30%	38%	38%
Recreation / entertainment opportunities (affordable)	52	12	11	29	19	31	12	23	15	1	2	14	36
	3%	3%	4%	3%	2%	4%	3%	4%	3%	1%	1%	4%	3%
Retention / attraction of residents / immigration	21	7	6	7	9	8	8	6	4	1		4	16
	1%	2%	2%	1%	1%	1%	2%	1%	1%	1%		1%	2%
Active transportation – paved routes, walking baths, bike lanes, safe crosswalks	112	24	24	64	61	44	32	41	29	6	13	21	74
	7%	5%	8%	7%	7%	6%	7%	7%	6%	5%	6%	5%	7%
Clean up / beautify – remove graffiti, litter	39	9	9	22	22	16	15	6	14	3	2	14	20
	2%	2%	3%	2%	3%	2%	3%	1%	3%	2%	1%	4%	2%



F1. In your opinion, what are the top three (3) issues facing the municipality over the next five (5) years that you feel the municipality should invest greater resources? Ranked Top 3

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Upgrade roads / highways / road system / roads – widen roads	92 5%	17 4%	8 3%	67 7%	37 4%	45 6%	25 5%	32 6%	23 5%	7 6%	24 11%	20 5%	43 4%
Emergency services – fire / ambulance	51 3%	9 2%	3 1%	38 4%	28 3%	19 3%	2 0%	12 2%	29 6%	6 5%	14 7%	13 3%	22 2%
Preserve buildings / historical sites	21 1%	2 1%	4 1%	14 1%	10 1%	8 1%	2 0%	8 1%	6 1%	2 2%	4 2%		16 2%
Renewable energy – solar, clean, sustainable	95 6%	30 7%	18 6%	47 5%	43 5%	48 6%	33 7%	37 6%	22 5%	2 2%	7 3%	14 4%	72 7%
Programming for youth / children (affordable)	7 0%		2 1%	5 1%	2 0%	4 1%		4 1%	2 0%	1 1%	2 1%	4 1%	1 0%
Accessibility issues (housing, roads, internet, public washrooms, etc.)	58 3%	16 4%	18 6%	23 2%	36 4%	16 2%	23 5%	21 4%	12 3%	2 2%	10 4%	10 3%	37 4%
New building development / regulations / restrictions / zoning	67 4%	8 2%	16 5%	43 4%	27 3%	37 5%	16 3%	23 4%	21 4%	6 5%	4 2%	14 4%	44 4%
Attract business	24 1%	6 1%	6 2%	12 1%	12 1%	11 2%	4 1%	12 2%	5 1%	1 1%		4 1%	19 2%
Senior services	27 2%	5 1%	2 1%	19 2%	16 2%	9 1%	2 0%	2 0%	12 3%	9 7%	3 1%	12 3%	10 1%
Services for rural Halifax	25 1%	5 1%	2 1%	18 2%	10 1%	12 2%	2 0%	10 2%	8 2%	2 2%	3 1%	6 2%	11 1%
Poverty / homeless / panhandlers	104 6%	32 7%	15 5%	57 6%	48 5%	52 7%	35 7%	31 5%	27 6%	10 8%	17 8%	23 6%	65 6%
Better government service – affordable, less red tape, better communication, accessible	69 4%	21 5%	5 2%	42 4%	28 3%	40 5%	21 4%	19 3%	24 5%	5 4%	11 5%	11 3%	44 4%
Defund / reform the police	60 4%	23 5%	11 4%	26 3%	29 3%	23 3%	27 5%	28 5%	4 1%	1 1%	2 1%	12 3%	45 4%





F1. In your opinion, what are the top three (3) issues facing the municipality over the next five (5) years that you feel the municipality should invest greater resources? Ranked Top 3

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Racism / diversity / inclusion	89	24	19	46	55	29	33	33	19	2	8	12	68
	5%	6%	6%	5%	6%	4%	7%	6%	4%	2%	4%	3%	7%
Food security – available, affordable, healthy	51	13	10	28	32	15	12	27	9		3	15	32
	3%	3%	3%	3%	4%	2%	2%	5%	2%		2%	4%	3%
Traffic control / enforcement – better safety measures, noise	73	12	7	54	34	38	10	18	33	11	13	15	38
	4%	3%	2%	6%	4%	5%	2%	3%	7%	9%	6%	4%	4%
Transportation / public transportation (unspecified)	63	13	11	39	27	35	17	23	18	5	3	18	42
	4%	3%	4%	4%	3%	5%	3%	4%	4%	4%	1%	5%	4%
Build a stadium	4		1	4	1	4		3	2		1		4
	0%		0%	0%	0%	1%		0%	0%		0%		0%
Commuter rail / light rail / electric / ferry system – rapid / green	44	5	10	29	15	24	10	14	14	3	6	6	29
	3%	1%	3%	3%	2%	3%	2%	3%	3%	3%	3%	2%	3%
More housing / available housing / build houses	309	98	67	145	164	136	118	112	61	13	47	61	200
	18%	22%	22%	15%	19%	18%	24%	20%	13%	10%	21%	16%	19%
Climate change infrastructure / climate action / global warming preparedness, reducing emissions	326	89	72	165	178	131	115	102	79	21	24	51	245
	19%	21%	24%	17%	20%	18%	23%	18%	17%	17%	11%	13%	23%
Schools / education	27	3	3	21	14	12	4	12	6	3	3	6	16
	2%	1%	1%	2%	2%	2%	1%	2%	1%	3%	1%	2%	2%
Health / healthcare / hospitals / mental health	129	29	20	80	90	34	35	49	32	10	17	42	68
	8%	7%	7%	8%	10%	5%	7%	9%	7%	8%	8%	11%	7%
Emergency preparedness – flooding, hurricanes	50	19	8	23	24	26	12	12	20	3	4	9	37
	3%	4%	3%	2%	3%	3%	2%	2%	4%	3%	2%	2%	4%
Energy efficiencies / savings	58	8	15	35	22	33	11	15	20	9	5	15	34
	3%	2%	5%	4%	3%	4%	2%	3%	4%	7%	2%	4%	3%
Clean water – lakes, waterways	40	7	2	31	23	16	12	9	15	6	8	11	21
	2%	2%	1%	3%	3%	2%	2%	2%	3%	5%	4%	3%	2%





F1. In your opinion, what are the top three (3) issues facing the municipality over the next five (5) years that you feel the municipality should invest greater resources? Ranked Top 3

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Other	50	9	12	29	28	20	15	19	11	3	12	12	24
	3%	2%	4%	3%	3%	3%	3%	3%	2%	3%	5%	3%	2%
COVID related	10	5	1	5	5	5	6	2	2		3	4	3
	1%	1%	0%	0%	1%	1%	1%	0%	0%		2%	1%	0%
Total	1699	434	299	966	876	746	494	566	472	123	219	385	1043
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

D1. How many years have you lived in the Halifax Regional Municipality?

	Overall	Gender		Age				Education		
		Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Relocated this year	38	24	14	29	6	4		4	4	30
	2%	3%	2%	6%	1%	1%		1%	1%	3%
1 - 4 years	221	111	102	124	73	21	3	8	35	178
	13%	12%	13%	24%	13%	4%	2%	3%	9%	17%
5 - 9 years	197	108	81	121	52	16	4	23	36	131
	11%	12%	11%	24%	9%	3%	3%	10%	9%	12%
10 - 14 years	182	95	71	62	87	25	6	17	41	121
	10%	10%	9%	12%	15%	5%	4%	7%	10%	11%
15 - 20 years	128	66	52	35	58	30	3	15	22	86
	7%	7%	7%	7%	10%	6%	2%	6%	6%	8%
More than 20 years	999	510	449	142	307	396	116	170	267	521
	57%	56%	58%	28%	53%	81%	88%	72%	66%	49%
Total	1766	914	770	513	583	491	132	236	405	1068
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



D2. My sex at birth is...

	Overall	# of Years in HRM			Age				Education		
		<10	10-20	20+	18-34	35-54	55-74	75+	HS or less	College	Univ.
Female	927	249	166	513	303	309	242	61	131	199	576
	54%	55%	56%	53%	60%	55%	50%	46%	56%	50%	55%
Male	782	197	130	455	200	257	242	71	104	196	462
	46%	44%	44%	47%	40%	45%	50%	54%	44%	50%	44%
Other	3	3			2		1			1	2
	0%	1%			0%		0%			0%	0%
Total	1712	449	296	968	504	567	484	132	235	396	1040
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

D3. I identify my gender as...

	Overall	# of Years in HRM			Age				Education		
		<10	10-20	20+	18-34	35-54	55-74	75+	HS or less	College	Univ.
Woman	914	244	160	510	294	306	240	60	129	193	571
	54%	54%	55%	53%	59%	54%	50%	46%	56%	49%	55%
Man	770	197	124	449	194	253	242	71	98	195	458
	45%	44%	42%	47%	39%	45%	50%	54%	43%	50%	44%
Non-binary	18	8	7	4	10	7	1		2	3	13
	1%	2%	2%	0%	2%	1%	0%		1%	1%	1%
Trans-Woman – Trans Feminine	1		1	1			1				1
	0%		0%	0%			0%				0%
Two-spirit	2		2		2					2	
	0%		1%		0%					1%	
Another gender not listed above	2	2			2						2
	0%	0%			0%						0%
Total	1708	451	294	963	502	566	484	131	230	393	1046
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



D4. How old are you?

	Overall	# of Years in HRM			Gender		Education		
		<10	10-20	20+	Female	Male	HS or less	College	Univ.
18 - 34 years old	513	274	97	142	294	194	58	76	376
	30%	61%	32%	15%	33%	25%	25%	19%	36%
35 - 54 years old	583	131	145	307	306	253	56	142	375
	34%	29%	48%	32%	34%	33%	24%	36%	36%
55 - 74 years old	491	41	55	396	240	242	90	143	243
	29%	9%	18%	41%	27%	32%	38%	36%	23%
75 and older	132	7	9	116	60	71	31	37	57
	8%	2%	3%	12%	7%	9%	13%	9%	5%
Total	1718	452	306	961	900	759	234	398	1051
	100%	100%	100%	100%	100%	100%	100%	100%	100%

D5. What is your current employment status?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Employed full time	936	288	186	461	473	425	362	444	122		83	193	647
	54%	64%	62%	47%	53%	55%	71%	78%	25%		35%	48%	61%
Employed part time	92	23	19	50	58	29	23	33	34	3	13	40	38
	5%	5%	6%	5%	6%	4%	4%	6%	7%	2%	6%	10%	4%
Unemployed and currently looking for work	58	20	17	21	35	18	31	21	5		10	12	36
	3%	5%	6%	2%	4%	2%	6%	4%	1%		4%	3%	3%
Unemployed and not currently looking for work	8		2	6	4	4	2	4	2	1	3	1	4
	0%		1%	1%	0%	1%	0%	1%	0%	1%	1%	0%	0%
Student	63	45	10	8	30	31	62	1			8	4	49
	4%	10%	3%	1%	3%	4%	12%	0%			4%	1%	5%
Retired	424	34	39	351	204	207		5	275	121	85	123	196
	25%	8%	13%	36%	23%	27%		1%	57%	93%	36%	31%	19%
Homemaker / caregiver	28	13	4	10	27	1	10	11	6		9	7	10
	2%	3%	1%	1%	3%	0%	2%	2%	1%		4%	2%	1%
Self-employed	86	23	18	46	42	42	14	39	28	4	9	14	63
	5%	5%	6%	5%	5%	5%	3%	7%	6%	3%	4%	4%	6%

D5. What is your current employment status?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Unable to work	34	3	6	25	22	9	6	14	12	1	14	6	11
	2%	1%	2%	3%	2%	1%	1%	2%	2%	1%	6%	1%	1%
Total	1728	450	300	978	894	767	511	573	484	129	234	401	1053
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

D6. What is the highest level of education you have completed?

	Overall	# of Years in HRM			Gender		Age			
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+
No certificate, diploma, or degree	36	9	2	25	17	18	8	7	13	8
	2%	2%	1%	3%	2%	2%	2%	1%	3%	7%
Secondary (high) school diploma or equivalency certificate	200	26	30	144	112	81	50	49	77	23
	12%	6%	10%	15%	13%	11%	10%	9%	16%	18%
Apprenticeship or trades certificate or diploma	95	11	7	77	31	60	17	24	38	13
	6%	2%	2%	8%	3%	8%	3%	4%	8%	10%
College, CEGEP or other non-university certificate or diploma	310	64	56	190	163	135	59	118	104	25
	18%	14%	19%	20%	18%	18%	12%	21%	22%	20%
University graduate (bachelor's degree)	607	202	104	301	328	260	233	215	132	20
	36%	45%	35%	31%	37%	35%	46%	38%	28%	16%
University certificate, diploma, or degree above bachelor level	461	137	103	221	244	198	143	160	111	37
	27%	31%	34%	23%	27%	26%	28%	28%	23%	30%
Total	1709	449	302	958	894	752	510	573	475	125
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



D7. What was your 2020 total household income, before taxes?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Less than \$30,000	178	62	27	89	102	64	78	36	44	18	49	54	71
	12%	15%	10%	11%	13%	9%	16%	7%	11%	18%	24%	16%	8%
\$30,000 to less than \$50,000	236	67	44	124	136	93	86	51	75	23	58	65	111
	16%	16%	16%	15%	18%	14%	18%	10%	19%	24%	29%	19%	12%
\$50,000 to less than \$75,000	304	101	42	160	179	122	105	89	80	28	42	78	180
	20%	24%	16%	20%	23%	18%	22%	17%	21%	29%	21%	22%	19%
\$75,000 to less than \$100,000	252	70	51	131	124	116	72	104	61	13	19	56	175
	17%	17%	19%	16%	16%	17%	15%	20%	16%	14%	9%	16%	19%
\$100,000 to less than \$125,000	201	54	35	111	95	101	62	84	46	8	12	42	143
	13%	13%	13%	14%	12%	15%	13%	16%	12%	9%	6%	12%	15%
\$125,000 to less than \$150,000	137	35	30	73	59	76	45	63	25	4	7	36	93
	9%	8%	11%	9%	8%	11%	9%	12%	6%	4%	4%	10%	10%
\$150,000 or more	187	31	40	117	82	100	31	96	56	3	13	18	156
	13%	7%	15%	15%	11%	15%	6%	18%	15%	3%	7%	5%	17%
Total	1496	421	269	805	777	671	480	523	386	97	200	348	928
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



D8. Do you own or rent your home?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Own home (with or without mortgage)	1143	215	201	726	575	524	219	419	382	95	126	280	710
	66%	48%	65%	75%	64%	69%	43%	73%	79%	74%	53%	70%	67%
Rent	569	231	105	232	315	232	282	150	101	30	107	114	335
	33%	51%	34%	24%	35%	30%	55%	26%	21%	24%	46%	29%	32%
Live in parent's / relative's home	18	3	1	15	11	7	10	5	1	2	1	5	11
	1%	1%	0%	2%	1%	1%	2%	1%	0%	2%	1%	1%	1%
Other (group home / retirement facility / university residence)	1	1		1	1	1				1	1		1
	0%	0%		0%	0%	0%				1%	0%		0%
Total	1731	450	307	974	902	764	511	574	484	129	235	399	1056
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

D9. Including yourself, how many people live in your household?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
1	409	103	59	246	250	145	115	99	135	46	66	90	237
	23%	23%	19%	25%	27%	19%	22%	17%	28%	35%	28%	22%	22%
2	812	212	129	471	405	366	264	182	266	73	105	189	495
	46%	47%	41%	47%	44%	48%	51%	31%	54%	57%	44%	47%	46%
3	248	66	53	129	120	114	84	92	60	9	37	58	143
	14%	14%	17%	13%	13%	15%	16%	16%	12%	7%	16%	14%	13%
4	195	50	46	99	88	97	35	135	20	1	19	49	122
	11%	11%	15%	10%	10%	13%	7%	23%	4%	1%	8%	12%	11%
5	74	22	16	36	37	36	12	54	6	1	5	14	53
	4%	5%	5%	4%	4%	5%	2%	9%	1%	1%	2%	3%	5%
6 or more	25	2	9	14	13	12	2	22	1		3	5	17
	1%	1%	3%	1%	1%	2%	0%	4%	0%		1%	1%	2%
Total	1763	456	311	996	912	770	513	583	490	130	235	405	1067
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



D10. Are there children (under the age of 18) or seniors (age 65+, including yourself) living in your household?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Children	407	117	107	182	199	186	101	282	20	1	47	86	265
	23%	26%	35%	18%	22%	24%	20%	48%	4%	1%	20%	21%	25%
Seniors	433	39	40	353	213	207	8	33	254	120	77	123	209
	25%	9%	13%	36%	24%	27%	2%	6%	52%	91%	33%	30%	20%
Neither	944	305	170	469	514	386	405	292	219	12	115	200	606
	54%	67%	55%	48%	57%	50%	79%	50%	45%	9%	49%	50%	57%
Total	1751	454	310	987	905	768	513	583	488	131	235	404	1061
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

D11. How much was your most recent annual property tax bill?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Less than \$1,000	36	2	7	26	20	14	13	11	11	2	7	12	17
	2%	1%	3%	3%	2%	2%	3%	2%	2%	2%	3%	3%	2%
Between \$1,000 and \$2,000	216	46	22	148	131	78	48	71	67	23	39	76	94
	13%	11%	8%	16%	15%	11%	10%	13%	15%	19%	18%	20%	10%
Between \$2,000 and \$3,000	329	61	49	220	178	137	56	119	126	25	42	87	188
	20%	14%	17%	24%	21%	19%	12%	22%	28%	20%	19%	23%	19%
Between \$3,000 and \$4,000	221	34	50	138	86	127	40	82	70	21	18	53	146
	14%	8%	17%	15%	10%	18%	8%	15%	16%	18%	8%	14%	15%
Between \$4,000 and \$5,000	112	26	19	67	46	61	17	48	38	7	2	18	91
	7%	6%	7%	7%	5%	9%	3%	9%	8%	6%	1%	5%	9%
Over \$5,000	110	29	23	59	43	65	24	36	36	11	5	11	93
	7%	7%	8%	6%	5%	9%	5%	7%	8%	9%	2%	3%	9%
Don't know / don't pay property tax	600	228	118	255	348	230	283	172	105	32	109	123	357
	37%	54%	41%	28%	41%	32%	59%	32%	23%	27%	49%	32%	36%
Total	1624	424	287	912	853	711	479	540	454	121	222	379	988
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





D12. Does your household currently have access to high-speed internet (e.g. cable, DSL/Fibre)?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	45	13	7	25	26	19	8	9	16	10	15	13	17
	3%	3%	2%	3%	3%	3%	2%	2%	3%	8%	6%	3%	2%
Yes – Currently on high-speed internet	1643	422	294	927	838	727	477	550	459	111	203	374	1012
	94%	94%	95%	94%	93%	95%	95%	95%	95%	88%	87%	93%	96%
Yes – But not using / cannot afford it	57	15	7	35	39	15	18	23	9	6	15	16	26
	3%	3%	2%	4%	4%	2%	4%	4%	2%	4%	6%	4%	2%
Total	1745	449	308	988	903	762	504	582	484	126	232	403	1056
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

D13. Do you identify as a person with disabilities?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	1472	398	253	821	766	665	428	500	414	98	188	314	935
	86%	90%	85%	86%	86%	89%	86%	89%	88%	77%	82%	80%	90%
Yes	230	45	46	139	125	82	72	63	59	30	42	76	105
	14%	10%	15%	14%	14%	11%	14%	11%	12%	23%	18%	20%	10%
Total	1702	444	299	959	891	748	500	563	473	128	230	390	1039
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



D14. Do you identify as Acadian or Francophone?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	1518	397	263	858	807	658	436	511	432	110	205	334	944
	89%	89%	88%	89%	89%	88%	86%	90%	90%	86%	88%	85%	90%
Yes – Acadian	145	27	27	91	79	63	52	38	37	16	22	48	72
	8%	6%	9%	9%	9%	8%	10%	7%	8%	12%	9%	12%	7%
Yes – Francophone	49	24	8	18	16	30	19	18	10	2	5	10	31
	3%	5%	3%	2%	2%	4%	4%	3%	2%	2%	2%	3%	3%
Total	1712	448	298	966	902	751	506	567	479	128	232	393	1046
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

D15. Do you identify as being a member of the 2SLGBTQ+ community?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
No	1547	387	251	910	814	704	414	515	465	122	210	359	937
	91%	87%	84%	95%	91%	94%	83%	91%	97%	97%	95%	91%	90%
Yes	152	56	47	50	82	45	84	49	12	3	12	34	104
	9%	13%	16%	5%	9%	6%	17%	9%	3%	3%	5%	9%	10%
Total	1700	443	297	960	896	749	498	564	477	126	222	393	1041
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



D16. Based on the ethnicity categories of the Canadian Census what is your ethnic identity?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
South Asian (e.g. East Indian, Pakistani, Sri Lankan, etc.)	29 2%	17 4%	5 2%	6 1%	7 1%	20 3%	6 1%	17 3%	5 1%	1 1%		1 0%	27 3%
Chinese	34 2%	19 4%	6 2%	9 1%	19 2%	15 2%	21 4%	11 2%	2 0%			6 2%	28 3%
Black (African Nova Scotian)	13 1%	3 1%		10 1%	9 1%	5 1%	2 0%	7 1%	3 1%	1 1%	2 1%	2 0%	8 1%
Black (African Canadian)	25 1%	16 4%	3 1%	5 1%	12 1%	12 2%	10 2%	11 2%	2 1%	1 1%	5 2%	2 0%	17 2%
Caucasian (White)	1484 89%	356 81%	256 88%	871 93%	806 91%	637 88%	430 86%	475 86%	434 94%	121 94%	209 93%	357 93%	887 86%
Filipino	14 1%	12 3%	1 0%	1 0%	8 1%	5 1%	8 2%	6 1%					13 1%
Latin American	15 1%	8 2%	5 2%	1 0%	11 1%	3 0%	4 1%	9 2%	1 0%	1 1%		1 0%	13 1%
Arab	13 1%	5 1%	1 0%	7 1%	7 1%	6 1%	8 2%	4 1%	1 0%		3 1%		10 1%
Southeast Asian (e.g. Vietnamese, Cambodian, Laotian, Thai, etc.)	5 0%	5 1%			3 0%		4 1%	1 0%					5 1%
West Asian (e.g. Iraqi, Iranian, Afghan, Syrian, Palestinian, etc.)	12 1%	2 0%	1 0%	8 1%	10 1%	1 0%	6 1%	4 1%	1 0%	1 1%	3 1%	2 0%	7 1%
Korean	10 1%	5 1%	1 0%	4 0%	5 1%	5 1%	6 1%	2 0%	1 0%		2 1%		8 1%
Japanese	2 0%		1 0%	1 0%	2 0%			1 0%	1 0%				2 0%
First Nations (includes Status and Non-Status)	20 1%	2 0%	10 3%	8 1%	7 1%	9 1%	10 2%	8 1%	1 0%		2 1%	3 1%	15 1%
Métis	26 2%	4 1%	11 4%	10 1%	7 1%	18 2%	13 3%	6 1%	6 1%	1 1%	6 3%	6 2%	13 1%
Mi'kmaq and/or L'nu	11 1%		3 1%	8 1%	6 1%	2 0%	2 0%	7 1%	1 0%	1 1%	1 0%	5 1%	5 1%



D16. Based on the ethnicity categories of the Canadian Census what is your ethnic identity?

	Overall	# of Years in HRM			Gender		Age				Education		
		<10	10-20	20+	Female	Male	18-34	35-54	55-74	75+	HS or less	College	Univ.
Inuk (Inuit)	1			1		1			1			1	
	0%			0%		0%			0%			0%	
Other	42	11	11	20	15	20	10	15	10	7	6	13	23
	3%	3%	4%	2%	2%	3%	2%	3%	2%	5%	2%	4%	2%
Total	1669	442	292	935	889	727	500	553	463	129	226	383	1028
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted