

# **Access-A-Bus Strategic Review – Update and Recommendations**

Transportation Advisory Committee

June 22, 2017

# Objectives

- Research and consider service model options for the delivery of paratransit service;
- Review and update service standards to support a more predictable model for service supply;
- Review and update supporting technologies and technology options to improve customer interfaces and the scheduling/dispatching of paratransit work; and
- Review and update service related registration rules and administrative procedures.

# Discussion Items

- Use of Accessible Modes of Transportation to support Access-A-Bus
- Service “Grandfathering”
- Upgrades to Scheduling Software (Trapeze PASS)
- Revisions to Eligibility Criteria
- Options to Shift Paratransit Users to Conventional Transit
- Integrated Trip Delivery

# Recommendations

- Reconfirm the temporal and geographic restrictions on the delivery of paratransit service approved by Council in 2010 as a baseline for future planning;
- Direct Halifax Transit to propose revisions to the current set of Eligibility Criteria for use of the Access-A-Bus service with the aim of restricting eligibility to those who cannot use the conventional transit service; and
- Direct Halifax Transit to continue charging registered Access-A-Bus users standard rates to ride the conventional transit system.