

# Water talk



Halifax  
Water

Winter  
2017

Stormwater management is essential to protecting private and public property, as well as our environment. Stormwater management also enables safe transportation of people, goods and services fundamental to the local economy. On October 31, 2016 Halifax Water filed an application with the Nova Scotia Utility and Review Board to adjust the rates, rules and regulations regarding stormwater service. These proposed changes will enhance fairness and equity for all customers. If approved, the changes will take effect spring of 2017.

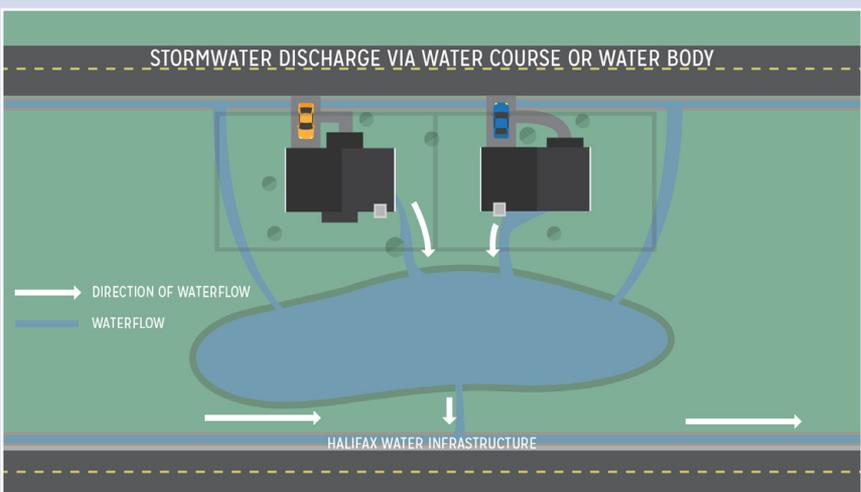
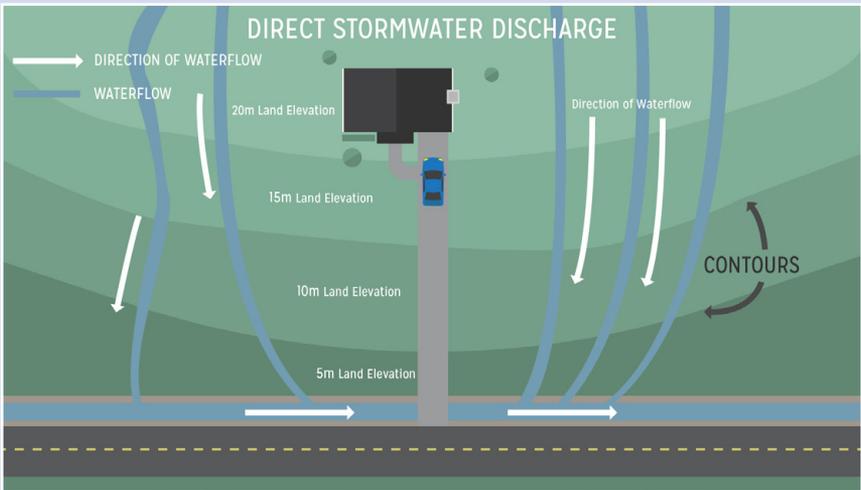
Highlights of the proposed changes in this rate application include:

- **Tiering of Residential Properties.** Properties with more impervious area would pay more than those with less impervious area. Under this proposal, the majority of residential customers (88%) will see a decrease in their Site Related Flow [SRF] Charge from Halifax Water, as noted in the table below.

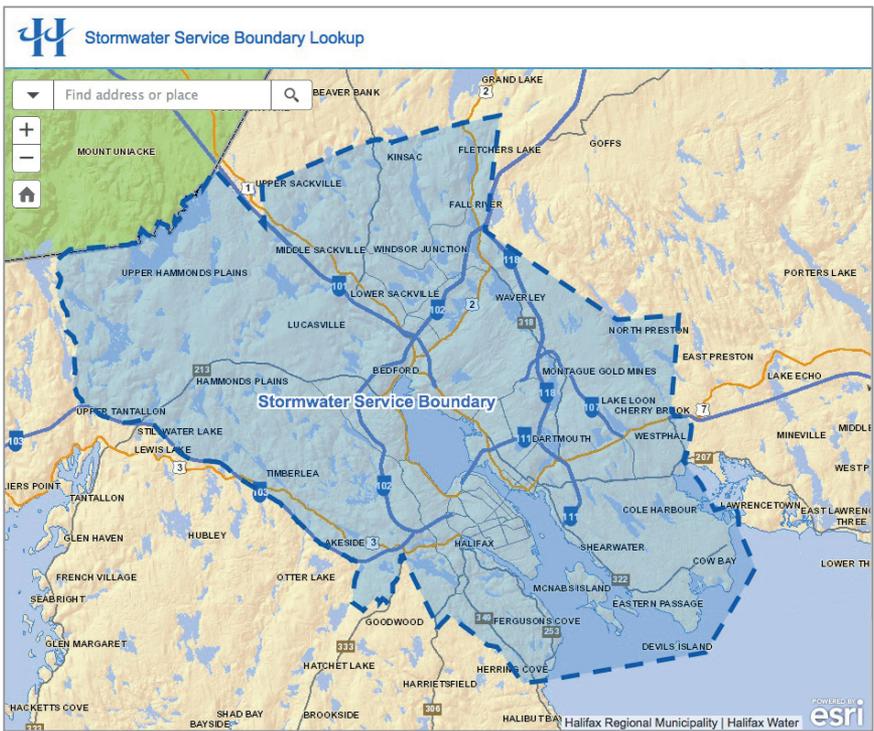
|        | Tier Parameters<br>(Impervious Area in<br>square metres) | Proposed |                         | Number of<br>Customers<br>affected |
|--------|--|----------|-------------------------|------------------------------------|
|        |  | Old Rate | New<br>Annual<br>Charge |                                    |
| Tier 1 | Less than 50m <sup>2</sup>                               | \$33.39  | \$0.00                  | 2,326                              |
| Tier 2 | 50 to 200m <sup>2</sup>                                  | \$33.39  | \$14.00                 | 44,710                             |
| Tier3  | 210 to 400m <sup>2</sup>                                 | \$33.39  | \$27.00                 | 31,041                             |
| Tier4  | 410 to 800m <sup>2</sup>                                 | \$33.39  | \$54.00                 | 7,768                              |
| Tier5  | Greater than 810m <sup>2</sup>                           | \$33.39  | \$81.00                 | 2,123                              |

- More properties will be exempt from the SRF charge - those with less than 50 square meters of impervious area.
- Customers will be billed in increments of 10 m<sup>2</sup> rather than billing based on 1 m<sup>2</sup> of impervious area.
- Introduce a credit system for non-residential properties with best management practices such as retention ponds that help manage peak flows.

Along with the proposed changes, Halifax Water has enhanced its website to illustrate how stormwater service is delivered.



The enhancements, which can be found at [www.halifaxwater.ca](http://www.halifaxwater.ca), include, videos, sketches outlining stormwater service examples and a searchable database to determine if a property is within Halifax Water's Stormwater Service Boundary.



Please visit [www.halifaxwater.ca](http://www.halifaxwater.ca) to view the enhanced stormwater information, as well as the full list of proposed changes to residential and non-residential Stormwater Service in the Rate Application.

## Get Your Water Bill Online!



Halifax Water has teamed up with Canada Post to offer customers the ability to receive their water bill online. With Canada Post's epost, you can manage your bills online in one safe, secure place, online. Anytime, anywhere!

For information on how you can sign up please visit <http://www.halifax.ca/hrwc/halifax-water-online-billing.php>

# Water<sup>talk</sup>



Water talk is an information communication between Halifax Water and its customers. Water talk covers topics relevant to the operation of the water utility as well as other matters of interest. Your comments on this and any other Halifax Water publications are welcome. Please email [campbej@halifaxwater.ca](mailto:campbej@halifaxwater.ca) or [cust\\_inq@hrwc.ca](mailto:cust_inq@hrwc.ca) Please also visit our website at [www.halifaxwater.ca](http://www.halifaxwater.ca) for a full range of information related to Halifax Water. You can also follow us [Twitter](#) @HalifaxWater

