Accessible Transit Service Handbook

Guide to Halifax Transit’s Accessible Service

August 22, 2016
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Accessible Service Overview

Halifax Transit is pleased to offer its customers accessible service through the use of Accessible Low Floor (ALF) buses on the majority of its fixed-routes, with 96% of the fleet now being accessible for mobility-impaired customers.

Changes to Halifax Transit’s accessibility policy and procedures have resulted in increased access to other bus stops and routes for mobility-impaired customers. This booklet outlines the various fixed-route accessible service categories and definitions, and a list of bus stops that remain inaccessible to mobility-impaired customers.

What is an Accessible Low Floor (ALF) bus?

ALF buses offer mobility-impaired customers greater freedom and flexibility when travelling on fixed-route bus service by offering many options and features including:

- No step entry and exit
- Bus can be lowered to curb level
- Entry and exit ramp for quick and safe mobility-device access
- Two wheelchair and/or safety secures per bus
- Extra wide doors and aisles
- Easy to read electronic exterior destination signs
- Features the international accessibility symbol on all four sides of the bus

How do I use an ALF bus?

To ensure the safety of customers using mobility-devices the following guidelines are to be respected:

Maximum Size Dimensions

- Wheelchairs: 48"L x 30"W
- 3-wheel scooters: 40"L x 21.125"W
- 4-wheel scooters: 40.25"L x 21.25"W
Boarding & Disembarking Procedures

- Mobility-impaired customers are reminded to board and disembark via the front door. Customers must be able to independently board and disembark the bus, deposit the fare, and manoeuvre into the allocated mobility-device space. Mobility-impaired customers, including customers with walkers and seniors, are to ask the operator if they require the bus to be lowered and/or the ramp to be deployed.

- If a customer using a mobility-device requires additional assistance, they must be accompanied by a personal care attendant; who, with Halifax Transit approved identification, travels at no charge. To register a personal care attendant and obtain proper identification, contact the Access-A-Bus office at 902-490-6681 or 311 to access the TTY/TDD line.

- If both of the designated accessible spaces on the bus are occupied, or if the bus is full with a standing load and the operator cannot board a customer in a mobility device, the operator will advise the customer to wait for the next ALF bus. The operator then will notify the Transit Operations Centre of the situation to alleviate wait times. The operator may ask another customer to voluntarily vacate a designated accessible space for a mobility-device customer; however, the operator cannot displace another fare paying customer if they decline to move.

Restraint Procedures

Halifax Transit bus models and their restraint procedures.

1. Wheelchairs/Scooters with four (4) anchor/tie-down system
   - All mobility-devices will require four (4) anchor/tie-down points restraint system to secure the device in the docking station on the bus.

2. Wheelchairs/Scooters with Passive Restraint System (Reverse Facing Position)
   - All mobility-devices will back into the paddle post tightly and require one (1) anchor/tie-down point restraint system. This anchor/tie-down point will be secure at the rear side of the mobility device closest to the docking station located on the window side of the bus.
Note: All knap sacks and storage compartments attached to the back of the mobility device must be removed prior to being secured. This is necessary to achieve a very tight contact with no probability of movement between the mobility device and the padded post.

Users of mobility-devices can purchase straps/webbings (Q-Straint) to create anchor points in order to secure the device to the bus. These straps/webbings can be purchased at Lawton's or any mobility-device retailer. Passengers using scooters are required to manoeuvre into the docking-station and transfer to a fixed transit seat independently. The operator will then secure the scooter device using four (4) anchor/tie-down or passive restraint system on the bus.

### Travel Training Program

The Travel Training, or Mobility Training as it is sometimes called, is a program design to assist eligible riders how to ride public transportation safely and independently. Halifax Transit provides the Travel Training program to train seniors and/or those with disabilities how to use fixed route transit so that they are not completely dependent upon paratransit services and can enjoy the freedom conventional transit and ferry services has to offer. The Travel Training program will provide you with an improved understanding and confidence to take Halifax Transit services to your destination.

Contact 902-490-6681 if you are interested to part in a Travel Training session.

**Please contact 311 if you:**

- Would like to arrange an orientation session.
- Are uncertain if your mobility-device can be accommodated on an ALF bus.
- Are uncertain that you will be able to maneuver into the space provided.
Which routes use ALF buses?

Over 96% of Halifax Transit’s fixed-routes are designated as accessible for mobility-impaired customers with the following features:

- Only ALF buses are used on these routes
- Accessible bus stops with concrete landing pads (minimum size 1.5 m x 2.5 m), leading to a sidewalk to continue your travel
- Ability to deploy the accessible ramp for mobility-impaired customers

Halifax Transit is pleased to offer accessible transit on the following fixed-route, MetroLink and MetroX bus services and ferry services:

- Route 1   Spring Garden
- Route 2   Wedgewood
- Route 4   Rosedale
- Route 6   Quinpool
- Route 7   Robie
- Route 9   Barrington
- Route 10  Dalhousie
- Route 11  Dockyard
- Route 14  Leiblin Park
- Route 15  Purcells Cove
- Route 16  Parkland
- Route 17  Saint Mary’s
- Route 18  Universities
- Route 19  Greystone
- Route 20  Herring Cove
- Route 21  Lakeside—Timberlea
- Route 22  Armdale
- Route 23  Timberlea—Mumford
- Route 51  Windmill
- Route 52  Crosstown
- Route 53  Notting Park
- Route 54  Montebello
- Route 56  Dartmouth Crossing
- Route 57  Russell Lake
- Route 58  Woodlawn
- Route 59  Colby
- Route 60  Eastern Passage—Heritage Hills
- Route 61  Auburn—North Preston
- Route 62  Wildwood
- Route 63  Woodside
- Route 64  Akerley
- Route 65  Caldwell
- Route 66  Penhorn
If I see an ALF bus on a route not designated as accessible, can I use it?

Accessible Low Floor (ALF) buses will pick up or drop off customers in wheelchairs regardless of the route, so long as the accessible ramp can be lowered to safely load or unload the customer. A list of the bus stops that are inaccessible, where the ramp cannot be deployed under any circumstance, is found at the back of this handbook.

**Important Note**

Halifax Transit cannot warrant the safety of customers with disabilities disembarking at locations not designated as standard ALF bus stops, and accepts no responsibility for risks to the customer associated with disembarking at these locations. It is incumbent on customers to evaluate, in light of their own individual circumstances, the suitability of disembarking at the selected location.
Bus Stop Sign Categories

**Standard ALF Bus Stop**
Bus stop that meets Halifax Transit's accessible standards; where the ramp can be deployed, the bus stop has a concrete landing pad (minimum size 1.5 m. x 2.5 m) with access to a sidewalk, and ALF buses are used to serve designated accessible routes at this stop.

**Inaccessible Bus Stop**
Bus stop where the ramp cannot be deployed.

**Non-Standard ALF Bus Stop**
Bus stop where the ramp can be deployed, but these stops are not considered accessible under Halifax Transit standards and may only be used at the individual's own determination and risk.
Inaccessible Bus Stop List

The following is a complete list of bus stops listed by route, that are inaccessible to mobility-impaired customers as the accessible ramp on the bus cannot be safely lowered. Halifax Transit is committed to making improvements to inaccessible bus stops to convert them to accessible stops as capital budgets allow in future years.

To properly identify the inaccessible bus stop locations by route, see the sample below:

<table>
<thead>
<tr>
<th>Route Number</th>
<th>Route Name</th>
<th>Bus Stop Number*</th>
<th>Stop Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8638</td>
<td>Macdonald Bridge Exit Ramp</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6618</td>
<td>East Perimeter Rd 2nd Stop</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Bus Stop Number (please call 902-480-8000 for bus departure times). You'll be asked to enter your stop number located at the bottom of the bus stop sign.

List of “no ramp” stops by route

**Route 1 Spring Garden**
- 8638  Macdonald Bridge Exit Ramp
- 6618  East Perimeter Rd 2nd Stop

**Route 2 Wedgewood**
- 8481  Wedgewood Ave Opposite Civic 47
- 8479  Wedgewood Ave Before Beechwood Terr
- 6618  East Perimeter Rd 2nd Stop

**Route 4 Rosedale**
- 6613  Dutch Village Rd Before Rosedale Ave

**Route 5 Chebucto**
- 8346  Springvale Ave Before Hanson Dr
- 8347  Springvale Ave Before Winter St

**Route 6 Quinpool**
- 6661  Fenwood Rd After St Margarets Bay Rd

**Route 9 Barrington**
- 6618  East Perimeter Rd 2nd Stop
<table>
<thead>
<tr>
<th>Route 10 Dalhousie</th>
<th>8638</th>
<th>Macdonald Bridge Exit Ramp</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>7052</td>
<td>Kennedy Dr At Civic 37</td>
</tr>
<tr>
<td></td>
<td>8160</td>
<td>Raymoor Dr After Strath Ln</td>
</tr>
<tr>
<td></td>
<td>8161</td>
<td>Raymoor Dr At Civic 22</td>
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</tbody>
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<table>
<thead>
<tr>
<th>Route 11 Dockyard</th>
<th>8638</th>
<th>Macdonald Bridge Exit Ramp</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>6569</td>
<td>Valour Way Dockyard First Stop</td>
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<table>
<thead>
<tr>
<th>Route 14 Leiblin Park</th>
<th>7393</th>
<th>Old Sambro Rd Before Sussex St</th>
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<tbody>
<tr>
<td></td>
<td>7187</td>
<td>Mayo St After Withrod Dr</td>
</tr>
<tr>
<td></td>
<td>8372</td>
<td>Tamarack Dr Opposite Medina Ct</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Route 15 Purcells Cove</th>
<th>8094</th>
<th>Purcells Cove Rd After Aarons Way</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>8102</td>
<td>Purcells Cove Rd At Civic 527</td>
</tr>
<tr>
<td></td>
<td>8105</td>
<td>Purcells Cove Rd Before Military Rd</td>
</tr>
<tr>
<td></td>
<td>8109</td>
<td>Purcells Cove Rd Before Battery Dr</td>
</tr>
<tr>
<td></td>
<td>8111</td>
<td>Purcells Cove Rd After Ships Ln</td>
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<tr>
<td></td>
<td>8117</td>
<td>Purcells Cove Rd Before Aarons Way</td>
</tr>
<tr>
<td></td>
<td>8112</td>
<td>Purcells Cove Rd Before Keefe Dr</td>
</tr>
<tr>
<td></td>
<td>8123</td>
<td>Purcells Cove Rd Opposite Devil's Hill Rd</td>
</tr>
<tr>
<td></td>
<td>8124</td>
<td>Purcells Cove Rd Opposite Ferguson Cove Rd</td>
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| Route 16 Parkland | 6289  | Bedford Hwy Opposite Manor Ln |

| Route 18 Universities | 8415  | Flamingo Dr After Oriole St |

<table>
<thead>
<tr>
<th>Route 20 Herring Cove</th>
<th>6568</th>
<th>Valour Way Dockyard First Stop</th>
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<tbody>
<tr>
<td></td>
<td>6570</td>
<td>Valour Way Dockyard Second Stop</td>
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<td></td>
<td>6572</td>
<td>Valour Way Dockyard Third Stop</td>
</tr>
<tr>
<td></td>
<td>6854</td>
<td>Herring Cove Rd After Green Acres Rd</td>
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<tr>
<td></td>
<td>6855</td>
<td>Herring Cove Rd Before Princeton Ave</td>
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<tr>
<td></td>
<td>6865</td>
<td>Herring Cove Rd After Sarah Dr</td>
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<tr>
<td></td>
<td>6876</td>
<td>Herring Cove Rd At Civic 540</td>
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<tr>
<td></td>
<td>6877</td>
<td>Herring Cove Rd After Aikenhead Rd</td>
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<tr>
<td></td>
<td>6878</td>
<td>Herring Cove Rd After Barclay Ave</td>
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<tr>
<td></td>
<td>6880</td>
<td>Herring Cove Rd After Arbutus Ave</td>
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<tr>
<td></td>
<td>6882</td>
<td>Herring Cove Rd After Dale Ave</td>
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<tr>
<td></td>
<td>6884</td>
<td>Herring Cove Rd Before Dale Ave</td>
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<tr>
<td></td>
<td>6888</td>
<td>Herring Cove Rd After Tanglewood Ln</td>
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<tr>
<td></td>
<td>6896</td>
<td>Herring Cove Rd After Glen Baker Dr</td>
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<tr>
<td></td>
<td>6902</td>
<td>Herring Cove Rd Before Oceanbreeze Ave</td>
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<tr>
<td></td>
<td>6911</td>
<td>Herring Cove Rd After Woodcrest Ave</td>
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<tr>
<td></td>
<td>6912</td>
<td>Herring Cove Rd Before Angler Dr</td>
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<tr>
<td></td>
<td>6914</td>
<td>Herring Cove Rd Before Barry Cr</td>
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</tbody>
</table>
8349  St Paul's Ave After Hebridean Dr
9020  Lancaster Dr Before St Paul's Ave
7055  Ketch Harbour Rd Before View Royal Dr
7056  Ketch Harbour Rd After Latter Pond Ln

Route 21 Lakeside—Timberlea
7120  Lakelands Blvd Before St Margarets Bay Rd
6379  Chain Lake Dr Before Lakelands Blvd
6384  Horseshoe Lake Dr After Civic 174
7178  Maplewood Dr Before Eisener St
6722  Fraser Rd After St Margarets Bay Rd
6977  James St At Civic 27
9039  Charles Rd Before Birchdale Ave
6375  Chain Lake Dr After Lakelands Blvd
6383  Horseshoe Lake Dr Before Susie Lake Cr

Route 22 Armdale
8807  Ragged Lake Blvd After Prospect Rd
8815  Alton Dr After Kelly St
8816  Quarry Rd Before Edgehill Rd

Route 23 Timberlea—Mumford
7178  Maplewood Dr Before Eisener St
6722  Fraser Rd After St Margarets Bay Rd
6977  James St At Civic 27
9039  Charles Rd Before Birchdale Ave

Route 33 Tantallon Express
7029  Larry Uteck Blvd Before Hammonds Plains Rd
7017  Kearney Lake Rd After Civic 377
7022  Larry Uteck Blvd After Abbington Ave
7030  Kearney Lake Rd Before Hamshaw Dr
7031  Kearney Lake Rd Opposite Civic 377
7032  Larry Uteck Blvd After Hammonds Plains Rd

Route 35 Parkland Express
8415  Flamingo Dr After Oriole St
6568  Valour Way Dockyard First Stop

Route 41 Dartmouth—Dalhousie
8638  Macdonald Bridge Exit Ramp

Route 51 Windmill
6989  Joseph Zatzman Dr After Topple Dr
8077  Princess Margaret Blvd Before Iroquois Dr
Route 52 Crosstown  
6673  Fielding Ave After Wright Ave  
6678  Fielding Ave Before Moore Rd  
8610  Wright Ave Before Fielding Ave  
6377  Chain Lake Dr Before Greystone Ct  
6388  Chain Lake Dr After Lovett Lake Ct  
6375  Chain Lake Dr After Lakelands Blvd  
6383  Horseshoe Lake Dr Before Susie Lake Cr  
6395  Horseshoe Lake Dr Opposite Civic 174  

Route 53 Notting Park  
8638  Macdonald Bridge Exit Ramp  

Route 54 Montebello  
6485  Colonna Pl After Appian Way  

Route 55 Port Wallace  
8443  Waverley Rd After Civic 867  
8461  Waverley Rd Before Civic 1053  
8469  Waverley Rd Opposite Civic 867  
8388  Thistle St Before Mayflower St  

Route 57 Russell Lake  
8256  Russell Lake Dr Before Eisener Dr  
8830  Portland Hills Dr After Surrey Way  

Route 58 Woodlawn  
6292  Bellevista Dr After Woodlawn Rd  

Route 59 Colby  
8638  Macdonald Bridge Exit Ramp  

Route 60 Eastern Passage—Heritage Hills  
8662  Hornes Rd Before Caldwell Rd  

Route 61 Auburn—North Preston  
8638  Macdonald Bridge Exit Ramp  
6937  Hillsboro Dr After Karen Dr  
7108  Lake Major Rd At Civic 137  
7111  Lake Major Rd Before Reddy Dr  
7113  North Preston Rd Before Beals Cr  
8281  Simmonds Rd Before North Preston Rd  
8507  Clarence St Before Johnson Rd  
7114  Lake Major Rd Before Old German Rd  
7117  North Preston Rd After Ernie Ln  
7202  Merrimac Dr Before Silistria Dr  
6934  Hillsboro Dr After Main St
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<tr>
<th>Route 62  Wildwood</th>
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<tbody>
<tr>
<td>6519 Cranberry Cr After Orquel Cr</td>
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<tr>
<td>8286 Sinclair St Opposite Highwood</td>
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<tr>
<td>6832 Harris Rd Before Curley Dr</td>
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<tr>
<td>6833 Harris Rd After Curley Dr</td>
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<tr>
<td>7384 Oathill Cr After Peddars Way</td>
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<th>Route 63  Woodside</th>
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<tbody>
<tr>
<td>6720 Franklyn St After Everette St</td>
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<td>6975 Irving St Before Pleasant St</td>
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<th>Route 64  Akerley</th>
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<tr>
<td>6001 Akerley Blvd After Burnside Dr</td>
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<table>
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<tbody>
<tr>
<td>8278 Shrewsbury Rd After Huntington Dr</td>
</tr>
<tr>
<td>7439 Pearl Dr Before Opal Ct</td>
</tr>
<tr>
<td>6051 Astral Dr Before Stratford Dr</td>
</tr>
<tr>
<td>6322 Brookfield Ave Before Willowdale Dr</td>
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<tr>
<td>6373 Carlisle Dr After Huntington Dr</td>
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<tr>
<td>6374 Carlisle Dr Before Shrewsbury Rd</td>
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<th>Route 66  Penhorn</th>
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<tr>
<td>6676 Fielding Ave Before Moore Rd</td>
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<tr>
<td>6486 Commodore Dr After Eileen Stubbs Ave</td>
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<tr>
<td>6487 Commodore Dr After Eileen Stubbs Ave</td>
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<tr>
<td>7038 Valleyfield Rd Before Spikenard St</td>
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<tr>
<td>8240 Ronald Smith Ave After Burnside Dr</td>
</tr>
<tr>
<td>6673 Fielding Ave After Wright Ave</td>
</tr>
<tr>
<td>6678 Fielding Ave Before Moore Rd</td>
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<tr>
<td>8610 Wright Ave Before Fielding Ave</td>
</tr>
<tr>
<td>6550 Dartmouth Rd After Eaglewood Dr</td>
</tr>
<tr>
<td>6556 Dartmouth Rd Before Ridgevale Dr</td>
</tr>
<tr>
<td>6552 Dartmouth Rd Opposite Eaglewood Dr</td>
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<table>
<thead>
<tr>
<th>Route 68  Cherrybrook</th>
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</thead>
<tbody>
<tr>
<td>8638 Macdonald Bridge Exit Ramp</td>
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<tr>
<td>6420 Cherry Brook Rd After Bundy Ln</td>
</tr>
<tr>
<td>6670 Forest Hills Pkwy Before Circassion Dr</td>
</tr>
<tr>
<td>8381 Taranaki Dr Opposite Karen Dr</td>
</tr>
<tr>
<td>6668 Forest Hills Pkwy Before Taranaki Dr</td>
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<tr>
<td>6668 Forest Hills Pkwy Before Taranaki Dr</td>
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<thead>
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<th>Route 72  Portland Hills</th>
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<tbody>
<tr>
<td>8867 Wright Ave After Joseph Zatzman Dr</td>
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<tr>
<td>8599 Woodlawn Rd Before Pembroke Ct</td>
</tr>
<tr>
<td>6292 Bellevista Dr After Woodlawn Rd</td>
</tr>
</tbody>
</table>
Route 80  Sackville
6289  Bedford Hwy Opposite Manor Ln
6243  Bedford Hwy At Civic 1749
6260  Bedford Hwy After Oakmount Dr
6222  Bedford Hwy Opposite Kent Ave
6223  Bedford Hwy Opposite Lodge Dr
6233  Bedford Hwy Before Lodge Dr
6248  Bedford Hwy After Dakin Dr
6276  Bedford Hwy Opposite Kent Ave
6271  Bedford Hwy After Welch Ln
6232  Bedford Hwy Before Millview Ave
6284  Bedford Hwy Before Glenmont Ave
6290  Bedford Hwy After Southgate Dr
6221  Bedford Hwy Opposite Fern Ave
6230  Bedford Hwy After Southgate Dr
6273  Bedford Hwy Before Fern Ave
8432  Downsview Dr Before Old Sackville Rd
6229  Bedford Hwy Before Lindsay Hill
6277  Bedford Hwy Before Lindsay Hill

Route 81  Hemlock Ravine
6289  Bedford Hwy Opposite Manor Ln
6222  Bedford Hwy Opposite Kent Ave
6223  Bedford Hwy Opposite Lodge Dr
6233  Bedford Hwy Before Lodge Dr
6248  Bedford Hwy After Dakin Dr
6276  Bedford Hwy Opposite Kent Ave

Route 82  Millwood
6431  Bedford Hwy Opposite Manor Ln
6243  Bedford Hwy At Civic 1749
6260  Bedford Hwy After Oakmount Dr
6222  Bedford Hwy Opposite Kent Ave
6223  Bedford Hwy Opposite Lodge Dr
6233  Bedford Hwy Before Lodge Dr
6248  Bedford Hwy After Dakin Dr
6276  Bedford Hwy Opposite Kent Ave
6271  Bedford Hwy After Welch Ln
6232  Bedford Hwy Before Millview Ave
6284  Bedford Hwy Opposite Glenmont Ave
6290  Bedford Hwy After Southgate Dr
6221  Bedford Hwy Opposite Fern Ave
6230  Bedford Hwy After Southgate Dr
6273  Bedford Hwy Before Fern Ave
8432  Downsview Dr Before Old Sackville Rd
6229  Bedford Hwy Before Lindsay Hill
6277  Bedford Hwy Before Lindsay Hill
| Route 83 Springfield | 7302 | Sackville Dr After Wilson Lake Dr |
|                    | 7308 | Sackville Dr After Hamilton Dr |
|                    | 7317 | Sackville Dr Before Hamilton Dr |
|                    | 7319 | Sackville Dr Before Lively Rd |
|                    | 7324 | Sackville Dr Before Old Sackville Rd |
|                    | 7326 | Sackville Dr Before Orchard Dr |
|                    | 7335 | Sackville Dr Opposite Civic 1815 |
|                    | 8340 | Springfield Ave After Sackville Dr |
|                    | 8432 | Downsview Dr Before Old Sackville Rd |

| Route 84 Glendale Express | 8432 | Downsview Dr Before Old Sackville Rd |

| Route 85 Downseview Express | 8432 | Downsview Dr Before Old Sackville Rd |

| Route 86 Basinview Express | 8170 | Riverview Cr At Civic 46 |
|                            | 8229 | Rockmanor Dr Opposite Civic 122 |
|                            | 8174 | Riverview Cr After Rockmanor Dr |
|                            | 6135 | Basinview Dr After Roy Cr |

| Route 87 Glendale | 8432 | Downsview Dr Before Old Sackville Rd |

| Route 89 Bedford | 6218 | Bluewater Rd Opposite Command Ct |
|                 | 6231 | Bluewater Rd Before Topsail Ct |
|                 | 6243 | Bedford Hwy At Civic 1749 |
|                 | 6260 | Bedford Hwy After Oakmount Dr |
|                 | 7022 | Kearney Lake Rd After Abbington Ave |
|                 | 7030 | Kearney Lake Rd Before Hamshaw Dr |
|                 | 7031 | Kearney Lake Rd Opposite Civic 377 |
|                 | 6825 | Hammonds Plains Rd Before Lake Dr |
|                 | 7017 | Kearney Lake Rd After Civic 377 |

| Route 90 Larry Uteck | 6289 | Bedford Hwy Opposite Manor Ln |
|                     | 6222 | Bedford Hwy Opposite Kent Ave |
|                     | 6233 | Bedford Hwy Opposite Lodge Dr |
|                     | 6232 | Bedford Hwy Before Lodge Dr |
|                     | 6248 | Bedford Hwy After Dakin Dr |
|                     | 6276 | Bedford Hwy Opposite Kent Ave |
Route 400 Beaver Bank
8731 Beaver Bank Rd After Gilby Cr
8732 Beaver Bank Rd At Civic 2661
8738 Beaver Bank Rd At Civic 2438
8740 Beaver Bank Rd Before Chesapeake Rd
8739 Beaver Bank Rd Before West Ave
8741 Beaver Bank Rd At Civic 2120
8743 Beaver Bank Rd Before Castor Ln
8742 Beaver Bank Rd Before Davis Dr
8744 Beaver Bank Rd Before Lakeridge Dr
8745 Beaver Bank Rd Opposite Kinsac Rd
8748 Beaver Bank Rd Before Guptill Ct
8753 Beaver Bank Rd Before Wulfrun Way
8755 Beaver Bank Rd After Welkin Dr

Route 401 Preston—Porters Lake—Grand Desert
8761 Ross Rd Before Greenvale Cr
8764 Ross Rd At Civic 156
8771 Brooks Dr Before Brian St
8772 Upper Partridge River Rd At Civic 52
8774 Hwy 7 After Diggs Dr
8775 Hwy 7 Before Mineville Rd
8778 Hwy 7 After Civic 3102
8777 Hwy 7 After Robina Dr
8783 Hwy 7 After Davidsons Rd
8784 Hwy 7 After William Porters Lake Rd
8786 Hwy 7 Before Post Office Rd
8787 Hwy 7 After Cove Rd
8788 Hwy 7 After Millside Dr
8790 Highway 207 After Shore Rd
8791 Highway 207 After Les Collins Ave
8792 Highway 207 Before Johnson Ave
8793 Highway 207 After Old Harvey Ln
8794 Highway 207 After Eleanor Marie Ln
8797 Highway 207 After Conrod Rd
8896 Seaforth Back Rd After Gaetz Lake Dr
8895 Seaforth Back Rd After Highway 207
8897 Seaforth Back Rd Before Highway 207
8899 Highway 207 At Civic 6344
8900 Highway 207 After Grand Desert Station Rd
8905 Highway 207 After Shore Rd
8901 Highway 207 Before Bellefontaine Rd
8903 Highway 207 Before Eleanor Marie Ln
8904 Highway 207 Opposite Les Collins Ave
8911 Hwy 7 After Cove Rd
8912 Hwy 7 After Post Office Rd
8910 Hwy 7 Before Loriann Dr
8919 Hwy 7 After Kings Way
8917 Hwy 7 Before Bluerock Rd
8915 Hwy 7 Before Davidsons Rd
8914 Hwy 7 Before Narrows Ln
8916 Hwy 7 Before Sandy Ln
Route 402 Sambro

7626 Ketch Harbour Rd After Bullfrog Ln
7627 Ketch Harbour Rd After Harbour View Dr
7632 Ketch Harbour Rd After Portovista Dr
7630 Ketch Harbour Rd At Civic 737
7631 Ketch Harbour Rd Before Portovista Dr
7636 Ketch Harbour Rd Before First Pond Dr
7634 Ketch Harbour Rd Before Grace Ave
7637 Ketch Harbour Rd After Martins Ln
7641 Ketch Harbour Rd After Atlantic View Dr
7644 Ketch Harbour Rd After George Gray Ln
7645 Ketch Harbour Rd After Sambro Wharf Rd
7643 Ketch Harbour Rd After Sandshell Ln
7640 Ketch Harbour Rd After Willow Rd
7642 Ketch Harbour Rd Before Sandshell Ln
7646 Old Sambro Rd At West Pennant Rd
7648 Old Sambro Rd After Basin Vista Dr
7649 Old Sambro Rd After Viewpoint Ln
7650 Old Sambro Rd At Civic 3172
7652 Old Sambro Rd Before Acres Rd
7651 Old Sambro Rd Before Gusty Ln
7654 Old Sambro Rd Before Grover Dr
7658 Old Sambro Rd After Park Lake Ave
7656 Old Sambro Rd After Steven Murphy Dr
7657 Old Sambro Rd At Francie Dr
7655 Old Sambro Rd Before Hazel Dr
7660 Old Sambro Rd At Fancyview Dr
7664 Old Sambro Rd Before Bonavista Dr
7663 Old Sambro Rd Before Harriet Ln
7668 Old Sambro Rd At Civic 702
7667 Old Sambro Rd Before Duggan Ln
Can I use the request stop program?

This program is offered to unaccompanied persons travelling on conventional service buses after dusk. This program does not apply to Urban Express, MetroLink and MetroX service.

The Request Stop program will be extended to mobility-impaired passengers 24 hours a day when necessary, such as during poor weather conditions or for safety reasons.

If you wish to disembark at a location other than a regular bus stop along the route, speak with the operator at least one stop before your desired stop.

In order to meet your request, the operator must be able to stop safely and obey transit safety regulations. Therefore, an operator has the right to deny your request and choose an alternate stopping point.

What if I require assisted accessible transit service?

Should customers require assisted accessible service, please contact Halifax Transit’s Access-A-Bus department at 902-490-6681, 311 to access the TTY/TDD line or visit halifax.ca/transit.

Access-A-Bus is a shared ride, door-to-door transit service for persons who are unable to use the fixed-route transit system due to physical or cognitive disabilities, and are declared eligible through a registration process. The Access-A-Bus service is meant to supplement Halifax Transit’s fixed-route system.

How do I find service schedules and maps?

Schedule and route information is available in Halifax Transit’s Route Maps and Riders’ Guide, which are available at the following locations:

- Website: halifax.ca/transit
- Call: 311 (7 a.m.–11 p.m. daily)
- Email: contactHRM@halifax.ca
- Retail Outlets: A list is available in the Riders’ Guide or visit halifax.ca/transit
- For trip planning assistance: Call 311
- For bus departure times: Call 902-480-8000 to know when the next two buses for each route will be departing the stop. When asked, enter the
4-digit bus stop number on your bus stop sign. The phone system will announce either the scheduled time or the estimated time for departure. “Scheduled to depart” uses the scheduled times listed in the Riders’ Guide. “Estimated to depart” uses real-time bus departure information.

- Twitter: @hfxtransit

Service Animals and Pets

Passengers who require the support of a service animal are permitted to bring their service animal into all Halifax Transit facilities and on all vehicles and vessels. For the safety of all passengers, service animals must be securely leashed and under the care and control of the owner at all times.

Passengers are not required to carry identification for their service animal, however Halifax Transit encourages the use of certification documents or municipally issued Service Identification (ID) tags to assist transit operators in distinguishing between service animals and pets.

For the convenience of passengers who require the support of a service animal but who do not have or unable to conveniently carry certification identification, the municipality will provide an identification tag to individuals who require a service animal.

This tag will be provided through the animal licensing process that is currently in place. You can license your pet or pay for your license renewal:

- in person at any 311 Citizen Contact Centre or select veterinary clinics
- by mailing a completed licensing form with the correct payment to: Halifax Regional Municipality Dog Licensing PO Box 1749, Halifax, NS B3J 3A5
- with a credit card by calling the 311 Citizen Contact Centre or 1-800-835-6428 (toll free) in Nova Scotia only—licensing renewals only.

Applications will be reviewed and approved by staff following which identification documentation will be provided to the applicant.

Pets are not allowed on Halifax Transit vehicles unless properly restrained in a closed cage.
Fare Structure
Effective September 30, 2013

All fares are subject to change.

<table>
<thead>
<tr>
<th>Conventional</th>
<th>Conventional, Ferry and Access-A-Bus</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Cash</td>
</tr>
<tr>
<td>Adult</td>
<td>$2.50</td>
</tr>
<tr>
<td>Senior/Child</td>
<td>$1.75</td>
</tr>
<tr>
<td>Student</td>
<td>$2.50</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>MetroLink</th>
<th>Cash</th>
<th>MetroLink Pass</th>
<th>with ticket, MetroPass, UPass or transfer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult</td>
<td>$3.00</td>
<td>$94.50</td>
<td>+ 50¢</td>
</tr>
<tr>
<td>Senior/Child</td>
<td>$2.25</td>
<td>n/a</td>
<td>+ 50¢</td>
</tr>
<tr>
<td>Student</td>
<td>$3.00</td>
<td>n/a</td>
<td>+ 50¢</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>MetroX</th>
<th>Cash</th>
<th>MetroX Pass</th>
<th>with ticket, MetroPass, UPass or transfer</th>
<th>with MetroLink Pass or transfer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult</td>
<td>$3.50</td>
<td>$111.00</td>
<td>+ $1.00</td>
<td>+ 50¢</td>
</tr>
<tr>
<td>Senior/Child</td>
<td>$2.75</td>
<td>n/a</td>
<td>+ $1.00</td>
<td>+ 50¢</td>
</tr>
<tr>
<td>Student</td>
<td>$3.50</td>
<td>n/a</td>
<td>+ $1.00</td>
<td>+ 50¢</td>
</tr>
</tbody>
</table>

All fares are subject to change.

Fare Categories

Adult: 16 to 64 years
Senior: 65 years and up
(Seniors Free—Tuesday 10:00 am to 3:30 pm and after 6:00 pm)
Child: 5 to 15 years
Student: Full-time student (valid photo student ID required)

Please note that cash fares are exact change only. Operators do not carry change.

Metro Passes are not intended for uninterrupted round trips.

Transfers

Transfers are valid for up to 90 minutes after the end of the route and may be used travelling inbound or outbound on any route or service.

Punch marks are used to specify the issue date, and torn off to indicate the transfers’ expiration time.

Passengers must request a transfer upon boarding the bus or ferry when making their initial fare payment.

Additional transfer fares are required for our premium MetroLink and MetroX services. Please refer to the fare chart.
Halifax Regional Municipality
Halifax Transit
PO Box 1749
Halifax, NS
B3J 3A5

311
halifax.ca/transit
@hfxtransit