

Accessible Transit Service Handbook

Guide to Halifax Transit's
Accessible Service



August 22, 2016



HALIFAX
TRANSIT

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Accessible Service Overview

Halifax Transit is pleased to offer its customers accessible service through the use of Accessible Low Floor (ALF) buses on the majority of its fixed-routes, with 96% of the fleet now being accessible for mobility-impaired customers.

Changes to Halifax Transit's accessibility policy and procedures have resulted in increased access to other bus stops and routes for mobility-impaired customers. This booklet outlines the various fixed-route accessible service categories and definitions, and a list of bus stops that remain inaccessible to mobility-impaired customers.

What is an Accessible Low Floor (ALF) bus?

ALF buses offer mobility-impaired customers greater freedom and flexibility when travelling on fixed-route bus service by offering many options and features including:

- No step entry and exit
- Bus can be lowered to curb level
- Entry and exit ramp for quick and safe mobility-device access
- Two wheelchair and/or safety secures per bus
- Extra wide doors and aisles
- Easy to read electronic exterior destination signs
- Features the international accessibility symbol on all four sides of the bus

How do I use an ALF bus?

To ensure the safety of customers using mobility-devices the following guidelines are to be respected:

Maximum Size Dimensions

- Wheelchairs: 48"L x 30"W
- 3-wheel scooters: 40"L x 21.125"W
- 4-wheel scooters: 40.25"L x 21.25"W

Boarding & Disembarking Procedures

- Mobility-impaired customers are reminded to board and disembark via the front door. Customers must be able to independently board and disembark the bus, deposit the fare, and manoeuvre into the allocated mobility-device space. Mobility-impaired customers, including customers with walkers and seniors, are to ask the operator if they require the bus to be lowered and/or the ramp to be deployed.
- If a customer using a mobility-device requires additional assistance, they must be accompanied by a personal care attendant; who, with Halifax Transit approved identification, travels at no charge. To register a personal care attendant and obtain proper identification, contact the Access-A-Bus office at 902-490-6681 or 311 to access the TTY/TDD line.
- If both of the designated accessible spaces on the bus are occupied, or if the bus is full with a standing load and the operator cannot board a customer in a mobility device, the operator will advise the customer to wait for the next ALF bus. The operator then will notify the Transit Operations Centre of the situation to alleviate wait times. The operator may ask another customer to voluntarily vacate a designated accessible space for a mobility-device customer; however, the operator cannot displace another fare paying customer if they decline to move.

Restraint Procedures

Halifax Transit bus models and their restraint procedures.

- 1. Wheelchairs/Scooters with four (4) anchor/tie-down system**
 - All mobility-devices will require four (4) anchor/tie-down points restraint system to secure the device in the docking station on the bus.
- 2. Wheelchairs/Scooters with Passive Restraint System (Reverse Facing Position)**
 - All mobility-devices will back into the paddle post tightly and require one (1) anchor/tie-down point restraint system. This anchor/tie-down point will be secure at the rear side of the mobility device closest to the docking station located on the window side of the bus.

Note: All knap sacks and storage compartments attached to the back of the mobility device must be removed prior to being secured. This is necessary to achieve a very tight contact with no probability of movement between the mobility device and the padded post.

Users of mobility-devices can purchase straps/webbings (Q-Straint) to create anchor points in order to secure the device to the bus. These straps/webbings can be purchased at Lawton's or any mobility-device retailer. Passengers using scooters are required to manoeuvre into the docking-station and transfer to a fixed transit seat independently. The operator will then secure the scooter device using four (4) anchor/tie-down or passive restraint system on the bus.

Travel Training Program

The Travel Training, or Mobility Training as it is sometimes called, is a program design to assist eligible riders how to ride public transportation safely and independently. Halifax Transit provides the Travel Training program to train seniors and/or those with disabilities how to use fixed route transit so that they are not completely dependent upon paratransit services and can enjoy the freedom conventional transit and ferry services has to offer. The Travel Training program will provide you with an improved understanding and confidence to take Halifax Transit services to your destination.

Contact 902-490-6681 if you are interested to part in a Travel Training session.

Please contact 311 if you:

- Would like to arrange an orientation session.
- Are uncertain if your mobility-device can be accommodated on an ALF bus.
- Are uncertain that you will be able to maneuver into the space provided.

Which routes use ALF buses?



Over 96% of Halifax Transit's fixed-routes are designated as accessible for mobility-impaired customers with the following features:

- Only ALF buses are used on these routes
- Accessible bus stops with concrete landing pads (minimum size 1.5 m x 2.5 m), leading to a sidewalk to continue your travel
- Ability to deploy the accessible ramp for mobility-impaired customers

Halifax Transit is pleased to offer accessible transit on the following fixed-route, MetroLink and MetroX bus services and ferry services:

- Route 1 Spring Garden
- Route 2 Wedgewood
- Route 4 Rosedale
- Route 6 Quinpool
- Route 7 Robie
- Route 9 Barrington
- Route 10 Dalhousie
- Route 11 Dockyard
- Route 14 Leiblin Park
- Route 15 Purcells Cove
- Route 16 Parkland
- Route 17 Saint Mary's
- Route 18 Universities
- Route 19 Greystone
- Route 20 Herring Cove
- Route 21 Lakeside—Timberlea
- Route 22 Armdale
- Route 23 Timberlea—Mumford
- Route 51 Windmill
- Route 52 Crosstown
- Route 53 Notting Park
- Route 54 Montebello
- Route 56 Dartmouth Crossing
- Route 57 Russell Lake
- Route 58 Woodlawn
- Route 59 Colby
- Route 60 Eastern Passage—Heritage Hills
- Route 61 Auburn—North Preston
- Route 62 Wildwood
- Route 63 Woodside
- Route 64 Akerley
- Route 65 Caldwell
- Route 66 Penhorn

- Route 68 Cherrybrook
- Route 72 Portland Hills
- Route 78 Mount Edward Express
- Route 79 Cole Harbour Express
- Route 80 Sackville
- Route 81 Hemlock Ravine
- Route 82 Millwood
- Route 83 Springfield
- Route 87 Glendale
- Route 88 Bedford Commons
- Route 89 Bedford
- Route 90 Larry Uteck
- Route 159 Portland Hills Link
- Route 185 Sackville Link
- Route 320 Airport MetroX
- Route 330 Tantallon MetroX
- Route 370 Porters Lake MetroX
- Alderney, Halifax and Woodside ferry routes

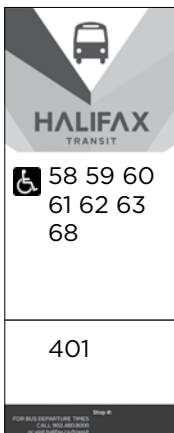
If I see an ALF bus on a route not designated as accessible, can I use it?

Accessible Low Floor (ALF) buses will pick up or drop off customers in wheelchairs regardless of the route, so long as the accessible ramp can be lowered to safely load or unload the customer. A list of the bus stops that are inaccessible, where the ramp cannot be deployed under any circumstance, is found at the back of this handbook.

Important Note

Halifax Transit cannot warrant the safety of customers with disabilities disembarking at locations not designated as standard ALF bus stops, and accepts no responsibility for risks to the customer associated with disembarking at these locations. It is incumbent on customers to evaluate, in light of their own individual circumstances, the suitability of disembarking at the selected location.

Bus Stop Sign Categories



Standard ALF Bus Stop

Bus stop that meets Halifax Transit's accessible standards; where the ramp can be deployed, the bus stop has a concrete landing pad (minimum size 1.5 m. x 2.5 m) with access to a sidewalk, and ALF buses are used to serve designated accessible routes at this stop.



Inaccessible Bus Stop

Bus stop where the ramp cannot be deployed.



Non-Standard ALF Bus Stop

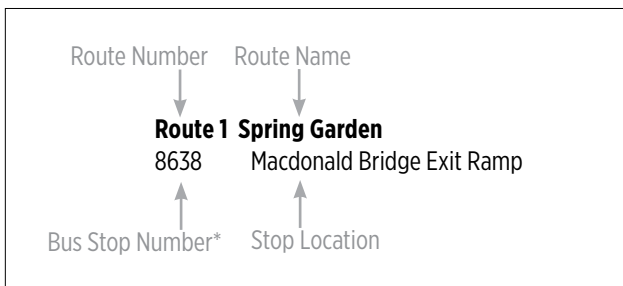
Bus stop where the ramp can be deployed, but these stops are not considered accessible under Halifax Transit standards and may only be used at the individual's own determination and risk.

Inaccessible Bus Stop List



The following is a complete list of bus stops listed by route, that are inaccessible to mobility-impaired customers as the accessible ramp on the bus cannot be safely lowered. Halifax Transit is committed to making improvements to inaccessible bus stops to convert them to accessible stops as capital budgets allow in future years.

To properly identify the inaccessible bus stop locations by route, see the sample below:



*Bus Stop Number (please call 902-480-8000 for bus departure times). You'll be asked to enter your stop number located at the bottom of the bus stop sign

List of “no ramp” stops by route

Route 1 Spring Garden

- 8638 Macdonald Bridge Exit Ramp
- 6618 East Perimeter Rd 2nd Stop

Route 2 Wedgewood

- 8481 Wedgewood Ave Opposite Civic 47
- 8479 Wedgewood Ave Before Beechwood Terr
- 6618 East Perimeter Rd 2nd Stop

Route 4 Rosedale

- 6613 Dutch Village Rd Before Rosedale Ave

Route 5 Chebucto

- 8346 Springvale Ave Before Hanson Dr
- 8347 Springvale Ave Before Winter St

Route 6 Quinpool

- 6661 Fenwood Rd After St Margarets Bay Rd

Route 9 Barrington

- 6618 East Perimeter Rd 2nd Stop

Route 10 Dalhousie

- 8638 Macdonald Bridge Exit Ramp
- 7052 Kennedy Dr At Civic 37
- 8160 Raymoor Dr After Strath Ln
- 8161 Raymoor Dr At Civic 22

Route 11 Dockyard

- 8638 Macdonald Bridge Exit Ramp
- 6569 Valour Way Dockyard First Stop

Route 14 Leiblin Park

- 7393 Old Sambro Rd Before Sussex St
- 7187 Mayo St After Withrod Dr
- 8372 Tamarack Dr Opposite Medina Ct

Route 15 Purcells Cove

- 8094 Purcells Cove Rd After Aarons Way
- 8102 Purcells Cove Rd At Civic 527
- 8105 Purcells Cove Rd Before Military Rd
- 8109 Purcells Cove Rd Before Battery Dr
- 8111 Purcells Cove Rd After Ships Ln
- 8117 Purcells Cove Rd Before Aarons Way
- 8112 Purcells Cove Rd Before Keefe Dr
- 8123 Purcells Cove Rd Opposite Devil's Hill Rd
- 8124 Purcells Cove Rd Opposite Ferguson Cove Rd

Route 16 Parkland

- 6289 Bedford Hwy Opposite Manor Ln

Route 18 Universities

- 8415 Flamingo Dr After Oriole St

Route 20 Herring Cove

- 6568 Valour Way Dockyard First Stop
- 6570 Valour Way Dockyard Second Stop
- 6572 Valour Way Dockyard Third Stop
- 6854 Herring Cove Rd After Green Acres Rd
- 6855 Herring Cove Rd Before Princeton Ave
- 6865 Herring Cove Rd After Sarah Dr
- 6876 Herring Cove Rd At Civic 540
- 6877 Herring Cove Rd After Aikenhead Rd
- 6878 Herring Cove Rd After Barclay Ave
- 6880 Herring Cove Rd After Arbutus Ave
- 6882 Herring Cove Rd After Dale Ave
- 6884 Herring Cove Rd Before Dale Ave
- 6888 Herring Cove Rd After Tanglewood Ln
- 6896 Herring Cove Rd After Glen Baker Dr
- 6902 Herring Cove Rd Before Oceanbreeze Ave
- 6911 Herring Cove Rd After Woodcrest Ave
- 6912 Herring Cove Rd Before Angler Dr
- 6914 Herring Cove Rd Before Barry Cr

- 8349 St Paul's Ave After Hebridean Dr
- 9020 Lancaster Dr Before St Paul's Ave
- 7055 Ketch Harbour Rd Before View Royal Dr
- 7056 Ketch Harbour Rd After Latter Pond Ln

Route 21 Lakeside—Timberlea

- 7120 Lakelands Blvd Before St Margarets Bay Rd
- 6379 Chain Lake Dr Before Lakelands Blvd
- 6384 Horseshoe Lake Dr After Civic 174
- 7178 Maplewood Dr Before Eisener St
- 6722 Fraser Rd After St Margarets Bay Rd
- 6977 James St At Civic 27
- 9039 Charles Rd Before Birchdale Ave
- 6375 Chain Lake Dr After Lakelands Blvd
- 6383 Horseshoe Lake Dr Before Susie Lake Cr

Route 22 Armdale

- 8807 Ragged Lake Blvd After Prospect Rd
- 8815 Alton Dr After Kelly St
- 8816 Quarry Rd Before Edgehill Rd

Route 23 Timberlea—Mumford

- 7178 Maplewood Dr Before Eisener St
- 6722 Fraser Rd After St Margarets Bay Rd
- 6977 James St At Civic 27
- 9039 Charles Rd Before Birchdale Ave

Route 33 Tantallon Express

- 7029 Larry Uteck Blvd Before Hammonds Plains Rd
- 7017 Kearney Lake Rd After Civic 377
- 7022 Larry Uteck Blvd After Abbington Ave
- 7030 Kearney Lake Rd Before Hamshaw Dr
- 7031 Kearney Lake Rd Opposite Civic 377
- 7032 Larry Uteck Blvd After Hammonds Plains Rd

Route 35 Parkland Express

- 8415 Flamingo Dr After Oriole St
- 6568 Valour Way Dockyard First Stop

Route 41 Dartmouth—Dalhousie

- 8638 Macdonald Bridge Exit Ramp

Route 51 Windmill

- 6989 Joseph Zatzman Dr After Topples Dr
- 8077 Princess Margaret Blvd Before Iroquois Dr

Route 52 Crosstown

- 6673 Fielding Ave After Wright Ave
- 6678 Fielding Ave Before Moore Rd
- 8610 Wright Ave Before Fielding Ave
- 6377 Chain Lake Dr Before Greystone Ct
- 6388 Chain Lake Dr After Lovett Lake Ct
- 6375 Chain Lake Dr After Lakelands Blvd
- 6383 Horseshoe Lake Dr Before Susie Lake Cr
- 6395 Horseshoe Lake Dr Opposite Civic 174

Route 53 Notting Park

- 8638 Macdonald Bridge Exit Ramp

Route 54 Montebello

- 6485 Colonna Pl After Appian Way

Route 55 Port Wallace

- 8443 Waverley Rd After Civic 867
- 8461 Waverley Rd Before Civic 1053
- 8469 Waverley Rd Opposite Civic 867
- 8388 Thistle St Before Mayflower St

Route 57 Russell Lake

- 8256 Russell Lake Dr Before Eisener Dr
- 8830 Portland Hills Dr After Surrey Way

Route 58 Woodlawn

- 6292 Bellevista Dr After Woodlawn Rd

Route 59 Colby

- 8638 Macdonald Bridge Exit Ramp

Route 60 Eastern Passage—Heritage Hills

- 8662 Hornes Rd Before Caldwell Rd

Route 61 Auburn—North Preston

- 8638 Macdonald Bridge Exit Ramp
- 6937 Hillsboro Dr After Karen Dr
- 7108 Lake Major Rd At Civic 137
- 7111 Lake Major Rd Before Reddy Dr
- 7113 North Preston Rd Before Beals Cr
- 8281 Simmonds Rd Before North Preston Rd
- 8507 Clarence St Before Johnson Rd
- 7114 Lake Major Rd Before Old German Rd
- 7117 North Preston Rd After Ernie Ln
- 7202 Merrimac Dr Before Silistria Dr
- 6934 Hillsboro Dr After Main St

Route 62 Wildwood

- 6519 Cranberry Cr After Orquel Cr
- 8286 Sinclair St Opposite Highwood
- 6832 Harris Rd Before Curley Dr
- 6833 Harris Rd After Curley Dr
- 7384 Oathill Cr After Peddars Way

Route 63 Woodside

- 6720 Franklyn St After Everette St
- 6975 Irving St Before Pleasant St

Route 64 Akerley

- 6001 Akerley Blvd After Burnside Dr

Route 65 Caldwell

- 8278 Shrewsbury Rd After Huntington Dr
- 7439 Pearl Dr Before Opal Ct
- 6051 Astral Dr Before Stratford Dr
- 6322 Brookfield Ave Before Willowdale Dr
- 6373 Carlisle Dr After Huntington Dr
- 6374 Carlisle Dr Before Shrewsbury Rd

Route 66 Penhorn

- 6676 Fielding Ave Before Moore Rd
- 6486 Commodore Dr After Eileen Stubbs Ave
- 6487 Commodore Dr After Eileen Stubbs Ave
- 7038 Valleyfield Rd Before Spikenard St
- 8240 Ronald Smith Ave After Burnside Dr
- 6673 Fielding Ave After Wright Ave
- 6678 Fielding Ave Before Moore Rd
- 8610 Wright Ave Before Fielding Ave
- 6550 Dartmouth Rd After Eaglewood Dr
- 6556 Dartmouth Rd Before Ridgevale Dr
- 6552 Dartmouth Rd Opposite Eaglewood Dr

Route 68 Cherrybrook

- 8638 Macdonald Bridge Exit Ramp
- 6420 Cherry Brook Rd After Bundy Ln
- 6670 Forest Hills Pkwy Before Circassion Dr
- 8381 Taranaki Dr Opposite Karen Dr
- 6668 Forest Hills Pkwy Before Taranaki Dr
- 6668 Forest Hills Pkwy Before Taranaki Dr

Route 72 Portland Hills

- 8867 Wright Ave After Joseph Zatzman Dr
- 8599 Woodlawn Rd Before Pembroke Ct
- 6292 Bellevista Dr After Woodlawn Rd

Route 80 Sackville

- 6289 Bedford Hwy Opposite Manor Ln
- 6243 Bedford Hwy At Civic 1749
- 6260 Bedford Hwy After Oakmount Dr
- 6222 Bedford Hwy Opposite Kent Ave
- 6223 Bedford Hwy Opposite Lodge Dr
- 6233 Bedford Hwy Before Lodge Dr
- 6248 Bedford Hwy After Dakin Dr
- 6276 Bedford Hwy Opposite Kent Ave
- 6271 Bedford Hwy After Welch Ln
- 6232 Bedford Hwy Before Millview Ave
- 6284 Bedford Hwy Opposite Glenmont Ave
- 6290 Bedford Hwy After Southgate Dr
- 6221 Bedford Hwy Opposite Fern Ave
- 6230 Bedford Hwy After Southgate Dr
- 6273 Bedford Hwy Before Fern Ave
- 8432 Downsview Dr Before Old Sackville Rd
- 6229 Bedford Hwy Before Lindsay Hill
- 6277 Bedford Hwy Before Lindsay Hill

Route 81 Hemlock Ravine

- 6289 Bedford Hwy Opposite Manor Ln
- 6222 Bedford Hwy Opposite Kent Ave
- 6223 Bedford Hwy Opposite Lodge Dr
- 6233 Bedford Hwy Before Lodge Dr
- 6248 Bedford Hwy After Dakin Dr
- 6276 Bedford Hwy Opposite Kent Ave

Route 82 Millwood

- 6431 Bedford Hwy Opposite Manor Ln
- 6243 Bedford Hwy At Civic 1749
- 6260 Bedford Hwy After Oakmount Dr
- 6222 Bedford Hwy Opposite Kent Ave
- 6223 Bedford Hwy Opposite Lodge Dr
- 6233 Bedford Hwy Before Lodge Dr
- 6248 Bedford Hwy After Dakin Dr
- 6276 Bedford Hwy Opposite Kent Ave
- 6271 Bedford Hwy After Welch Ln
- 6232 Bedford Hwy Before Millview Ave
- 6284 Bedford Hwy Opposite Glenmont Ave
- 6290 Bedford Hwy After Southgate Dr
- 6221 Bedford Hwy Opposite Fern Ave
- 6230 Bedford Hwy After Southgate Dr
- 6273 Bedford Hwy Before Fern Ave
- 8432 Downsview Dr Before Old Sackville Rd
- 6229 Bedford Hwy Before Lindsay Hill
- 6277 Bedford Hwy Before Lindsay Hill

Route 83 Springfield

- 7302 Sackville Dr After Wilson Lake Dr
- 7308 Sackville Dr After Hamilton Dr
- 7317 Sackville Dr Before Hamilton Dr
- 7319 Sackville Dr Before Lively Rd
- 7324 Sackville Dr Before Old Sackville Rd
- 7326 Sackville Dr Before Orchard Dr
- 7335 Sackville Dr Opposite Civic 1815
- 8340 Springfield Ave After Sackville Dr
- 8432 Downsview Dr Before Old Sackville Rd

Route 84 Glendale Express

- 8432 Downsview Dr Before Old Sackville Rd

Route 85 Downsview Express

- 8432 Downsview Dr Before Old Sackville Rd

Route 86 Basinview Express

- 8170 Riverview Cr At Civic 46
- 8229 Rockmanor Dr Opposite Civic 122
- 8174 Riverview Cr After Rockmanor Dr
- 6135 Basinview Dr After Roy Cr

Route 87 Glendale

- 8432 Downsview Dr Before Old Sackville Rd

Route 89 Bedford

- 6218 Bluewater Rd Opposite Command Ct
- 6231 Bluewater Rd Before Topsail Ct
- 6243 Bedford Hwy At Civic 1749
- 6260 Bedford Hwy After Oakmount Dr
- 7022 Kearney Lake Rd After Abbington Ave
- 7030 Kearney Lake Rd Before Hamshaw Dr
- 7031 Kearney Lake Rd Opposite Civic 377
- 6825 Hammonds Plains Rd Before Lake Dr
- 7017 Kearney Lake Rd After Civic 377

Route 90 Larry Uteck

- 6289 Bedford Hwy Opposite Manor Ln
- 6222 Bedford Hwy Opposite Kent Ave
- 6223 Bedford Hwy Opposite Lodge Dr
- 6233 Bedford Hwy Before Lodge Dr
- 6248 Bedford Hwy After Dakin Dr
- 6276 Bedford Hwy Opposite Kent Ave

Route 400 Beaver Bank

- 8731 Beaver Bank Rd After Gilby Cr
- 8732 Beaver Bank Rd At Civic 2661
- 8738 Beaver Bank Rd At Civic 2438
- 8740 Beaver Bank Rd Before Chesapeake Rd
- 8739 Beaver Bank Rd Before West Ave
- 8741 Beaver Bank Rd At Civic 2120
- 8743 Beaver Bank Rd Before Castor Ln
- 8742 Beaver Bank Rd Before Davis Dr
- 8744 Beaver Bank Rd Before Lakeridge Dr
- 8745 Beaver Bank Rd Opposite Kinsac Rd
- 8748 Beaver Bank Rd Before Guptill Ct
- 8753 Beaver Bank Rd Before Wulfrun Way
- 8755 Beaver Bank Rd After Welkin Dr

Route 401 Preston—Porters Lake—Grand Desert

- 8761 Ross Rd Before Greenvale Cr
- 8764 Ross Rd At Civic 156
- 8771 Brooks Dr Before Brian St
- 8772 Upper Partridge River Rd At Civic 52
- 8774 Hwy 7 After Diggs Dr
- 8775 Hwy 7 Before Mineville Rd
- 8778 Hwy 7 After Civic 3102
- 8777 Hwy 7 After Robina Dr
- 8783 Hwy 7 After Davidsons Rd
- 8784 Hwy 7 After William Porters Lake Rd
- 8786 Hwy 7 Before Post Office Rd
- 8787 Hwy 7 After Cove Rd
- 8788 Hwy 7 After Millside Dr
- 8790 Highway 207 After Shore Rd
- 8791 Highway 207 After Les Collins Ave
- 8792 Highway 207 Before Johnson Ave
- 8793 Highway 207 After Old Harvey Ln
- 8794 Highway 207 After Eleanor Marie Ln
- 8797 Highway 207 After Conrod Rd
- 8896 Seaforth Back Rd After Gaetz Lake Dr
- 8895 Seaforth Back Rd After Highway 207
- 8897 Seaforth Back Rd Before Highway 207
- 8899 Highway 207 At Civic 6344
- 8900 Highway 207 After Grand Desert Station Rd
- 8905 Highway 207 After Shore Rd
- 8901 Highway 207 Before Bellefontaine Rd
- 8903 Highway 207 Before Eleanor Marie Ln
- 8904 Highway 207 Opposite Les Collins Ave
- 8911 Hwy 7 After Cove Rd
- 8912 Hwy 7 After Post Office Rd
- 8910 Hwy 7 Before Loriann Dr
- 8919 Hwy 7 After Kings Way
- 8917 Hwy 7 Before Bluerock Rd
- 8915 Hwy 7 Before Davidsons Rd
- 8914 Hwy 7 Before Narrows Ln
- 8916 Hwy 7 Before Sandy Ln

8918 Hwy 7 Before Circle Dr
8920 Hwy 7 Before Martin Lake Dr
8922 Hwy 7 Before Arbor Hill
8924 Hwy 7 After Ohearn Ln
8925 Hwy 7 Before Lower Partridge River Rd
8926 Upper Partridge River Rd At Civic 102
8927 Brooks Dr After Brian St
8928 Brooks Dr Opposite Civic 253
8931 Hwy 7 After Old Tk 7 Rd
8932 Ross Rd After Main St
8936 Ross Rd Before Brookside Ave
8935 Ross Rd Before Glendale Dr

Route 402 Sambro

7626 Ketch Harbour Rd After Bullfrog Ln
7627 Ketch Harbour Rd After Harbour View Dr
7632 Ketch Harbour Rd After Portovista Dr
7630 Ketch Harbour Rd At Civic 737
7631 Ketch Harbour Rd Before Portovista Dr
7636 Ketch Harbour Rd Before First Pond Dr
7634 Ketch Harbour Rd Before Grace Ave
7637 Ketch Harbour Rd After Martins Ln
7641 Ketch Harbour Rd After Atlantic View Dr
7644 Ketch Harbour Rd After George Gray Ln
7645 Ketch Harbour Rd After Sambro Wharf Rd
7643 Ketch Harbour Rd After Sandshell Ln
7640 Ketch Harbour Rd After Willow Rd
7642 Ketch Harbour Rd Before Sandshell Ln
7646 Old Sambro Rd At West Pennant Rd
7648 Old Sambro Rd After Basin Vista Dr
7649 Old Sambro Rd After Viewpoint Ln
7650 Old Sambro Rd At Civic 3172
7652 Old Sambro Rd Before Acres Rd
7651 Old Sambro Rd Before Gusty Ln
7654 Old Sambro Rd Before Grover Dr
7658 Old Sambro Rd After Park Lake Ave
7656 Old Sambro Rd After Steven Murphy Dr
7657 Old Sambro Rd At Francie Dr
7655 Old Sambro Rd Before Hazel Dr
7660 Old Sambro Rd At Fancyview Dr
7664 Old Sambro Rd Before Bonavista Dr
7663 Old Sambro Rd Before Harriet Ln
7668 Old Sambro Rd At Civic 702
7667 Old Sambro Rd Before Duggan Ln

Can I use the request stop program?

This program is offered to unaccompanied persons travelling on conventional service buses after dusk. This program does not apply to Urban Express, MetroLink and MetroX service.

The Request Stop program will be extended to mobility-impaired passengers 24 hours a day when necessary, such as during poor weather conditions or for safety reasons.

If you wish to disembark at a location other than a regular bus stop along the route, speak with the operator at least one stop before your desired stop.

In order to meet your request, the operator must be able to stop safely and obey transit safety regulations. Therefore, an operator has the right to deny your request and choose an alternate stopping point.

What if I require assisted accessible transit service?

Should customers require assisted accessible service, please contact Halifax Transit's Access-A-Bus department at 902-490-6681, 311 to access the TTY/TDD line or visit halifax.ca/transit.

Access-A-Bus is a shared ride, door-to-door transit service for persons who are unable to use the fixed-route transit system due to physical or cognitive disabilities, and are declared eligible through a registration process. The Access-A-Bus service is meant to supplement Halifax Transit's fixed-route system.

How do I find service schedules and maps?

Schedule and route information is available in Halifax Transit's Route Maps and Riders' Guide, which are available at the following locations:

- Website: halifax.ca/transit
- Call: 311 (7 a.m.–11 p.m. daily)
- Email: contactHRM@halifax.ca
- Retail Outlets: A list is available in the Riders' Guide or visit halifax.ca/transit
- For trip planning assistance: Call 311
- For bus departure times: Call 902-480-8000 to know when the next two buses for each route will be departing the stop. When asked, enter the

4-digit bus stop number on your bus stop sign. The phone system will announce either the scheduled time or the estimated time for departure.

“Scheduled to depart” uses the scheduled times listed in the Riders’ Guide. “Estimated to depart” uses real-time bus departure information.

- Twitter: @hfxtransit

Service Animals and Pets

Passengers who require the support of a service animal are permitted to bring their service animal into all Halifax Transit facilities and on all vehicles and vessels. For the safety of all passengers, service animals must be securely leashed and under the care and control of the owner at all times.

Passengers are not required to carry identification for their service animal, however Halifax Transit encourages the use of certification documents or municipally issued Service Identification (ID) tags to assist transit operators in distinguishing between service animals and pets.

For the convenience of passengers who require the support of a service animal but who do not have or unable to conveniently carry certification identification, the municipality will provide an identification tag to individuals who require a service animal.

This tag will be provided through the animal licensing process that is currently in place. You can license your pet or pay for your license renewal:

- in person at any 311 Citizen Contact Centre or select veterinary clinics
- by mailing a completed licensing form with the correct payment to:
Halifax Regional Municipality
Dog Licensing
PO Box 1749, Halifax, NS B3J 3A5
- with a credit card by calling the 311 Citizen Contact Centre or 1-800-835-6428 (toll free) in Nova Scotia only)—licensing renewals only.

Applications will be reviewed and approved by staff following which identification documentation will be provided to the applicant.

Pets are not allowed on Halifax Transit vehicles unless properly restrained in a closed cage.

Fare Structure

Effective September 30, 2013

All fares are subject to change.

Conventional	Conventional, Ferry and Access-A-Bus		
	Cash	10 Tickets	MetroPass
Adult	\$2.50	\$20.00	\$78.00
Senior/Child	\$1.75	\$14.50	\$58.00
Student	\$2.50	\$20.00	\$70.00

MetroLink	Cash	MetroLink Pass	with ticket, MetroPass, UPass or transfer
Adult	\$3.00	\$94.50	+ 50¢
Senior/Child	\$2.25	n/a	+ 50¢
Student	\$3.00	n/a	+ 50¢

MetroX	Cash	MetroX Pass	with ticket, MetroPass, UPass or transfer	with MetroLink Pass or transfer
Adult	\$3.50	\$111.00	+ \$1.00	+ 50¢
Senior/Child	\$2.75	n/a	+ \$1.00	+ 50¢
Student	\$3.50	n/a	+ \$1.00	+ 50¢

Fare Categories

Adult: 16 to 64 years

Senior: 65 years and up

(Seniors Free—Tuesday 10:00 am to 3:30 pm and after 6:00 pm)

Child: 5 to 15 years

Student: Full-time student (valid photo student ID required)

Please note that cash fares are exact change only. Operators do not carry change.

Metro Passes are not intended for uninterrupted round trips.

Transfers

Transfers are valid for up to 90 minutes after the end of the route and may be used travelling inbound or outbound on any route or service.

Punch marks are used to specify the issue date, and torn off to indicate the transfers' expiration time.

Passengers must request a transfer upon boarding the bus or ferry when making their initial fare payment.

Additional transfer fares are required for our premium MetroLink and MetroX services. Please refer to the fare chart.



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